

Retail Expenditure Guide

Covering the 2013-Based Expenditure Release

2014/2015
Product Guide

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# Chapter 1: Introduction 

In this Chapter:

- Introduction


## Introduction

Pitney Bowes Software Consumer Retail Expenditure estimates for small areas have been compiled by Oxford Economics in association with Pitney Bowes Software Corporation to meet the requirements of retail and market planners and analysts for comprehensive, accurate and up to date information about the patterns of expenditure in small local market areas. This guide describes the 2013-based estimates, projections and forecasts. These are fully consistent with the latest official ONS estimates of consumer spending in the UK ${ }^{1}$.

Consumer Retail Expenditure estimates are also available as data sets for all Census Output Areas and postcode sectors in the United Kingdom, totalling approximately 223,000 Output Areas and 9,500 postcode sectors. For any of these options contact Pitney Bowes Software Corporation.

Area profiles reports may be defined in terms of Census or postal geography, or as custom areas such as mapped or digitised areas, polygon boundary files or drive time isochrones. The size of the area can range from a few Census Output Areas, representing the walk-in catchment of a small corner store, to a four hour drive time isochrone for a new leisure development - or even larger.

For each area, information is provided on the total expenditure generated by the resident population and households of the area, the average expenditure per household in the area, and the average expenditure per person in the area. Expenditure is presented in detailed commodity (goods) categories and aggregated to convenience and comparison goods summary categories.

The baseline consumer spending estimates and forecasts are currently available for 2012, 2013 and 2014 in current prices and for 2019, 2024 and 2025 in 2013 prices. The 2012 and 2013 estimates are consistent at the national level with the data published by the ONS. The forecast are taken from Oxford Economics published UK Macroeconomic forecasts and the local level estimates are modelled using various elements of the Economics Regional and Local forecasting services together with additional ONS data. The result is much more targeted to the prospects for a particular locality than simply taking the latest expenditure estimates for the area and growing them in line with national trend-based projections for the appropriate category of goods. This is partly because our consumer spending forecasts enable us to take account of changes in the underlying forces driving different elements of consumer spending in a much more sophisticated way than simply extrapolating trends. However, equally importantly, Oxford Economics' regional forecasts allow us to take account of how underlying differences in economic performance in different parts of the country are likely to affect relative spending power in different locations. Please contact Pitney Bowes Software if you would like more information on this.

[^0]Note that all Consumer Retail Expenditure estimates apply strictly to the area for which they were produced, and reflect the socio-economic characteristics of that area. The use of expenditure per household or expenditure per capita estimates to assess the consumer retail expenditure in other areas is not recommended. Any estimates obtained in this way are unlikely to correctly reflect the socio-economic characteristics of the new area.

The following chapters set out the steps that are involved in producing the estimates, which are designed to take the best possible account of available data on the overall spending patterns and how these will vary in different places. In summary:

- The methodology ensures full consistency with key primary data sources - Census, National Accounts, Living Costs and Food Survey, Annual Business Survey.
- Spending patterns are derived from the relative affluence of different areas, which is linked directly to Census data on occupational mix and employment rates.
- The methodology also reflects estimated income variation arising from differences in average earnings between areas for a given occupation, as well as differences in the mix of occupations between areas.

Following past practice, we have produced a number of "trend-based" projections of retail expenditure per head at the national level (see Chapter 3). These are based on simple time trends fitted over varying periods. The Oxford Economic forecasts, by contrast, are our "best" estimate of future changes. "Trend-based" projections are provided for users who prefer a value-free guide to future changes.

The rest of this guide is structured as follows:

- Chapter 2 explains the retail spending estimates in more detail, setting out the definitions they are based on and the methodology used to produce them.
- Chapter 3 provides information on using the retail spending estimates, including projecting them into the future and allowing for special forms of trading (non-store sales) and changing sales densities.
- Similarly, Chapter 4 explains our estimates of retail business turnover potential, while Chapter 5 discusses issues involved in using these estimates.
- An Appendix provides an Area Profile Report for the UK as a whole, giving baseline data for spending by category, and so on.


## Chapter 2: Customer Retail Spending Estimates

## In this chapter:

- The Estimates - What is Available? . . . . . . . . . . . . . . . . . . . . . . . 9
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## The Estimates - What is Available?

Consumer retail spending estimates are available for the following main categories (COICOP ${ }^{2}$ references in brackets).

## Convenience

Goods:

- Food and non-alcoholic beverages (01)
- Alcoholic drink (off-licence sales) (02.1)
- Tobacco (02.2)
- Non-durable household goods (05.6.1)
- Newspapers and magazines (09.5.2)

Comparison
Goods:

- Books (09.5.1)
- Clothing and footwear (03)
- Furniture, floor coverings and household textiles (05.1.1, 05.1.2, 05.2)
- Audio-visual equipment and other durable goods (05.3.1, 05.3.2, 05.4, 05.5, 08.2, 09.1)
- Hardware and DIY supplies (04.3.1)
- Chemists' goods (06.1, 12.1.2, 12.1.3)
- Jewellery, watches and clocks (12.3.1)
- Bicycles (07.1.3)
- Recreational and other miscellaneous goods (09.2.2, 09.3, 09.5.3, 09.5.4, 12.3.2)


#### Abstract

These definitions of convenience and comparison goods categories conform to the definitions in general use by retail planners. The table below provides more information on these categories, while Section 2.3 provides a full listing of the goods covered in each category. All estimates are inclusive of VAT and Special Forms of Trading.

Estimates and projections are available for individual Output Areas and for aggregated geographies based on these, for 2012, 2013 and 2014 (in current prices) and for 2019, 2024 and 2025 (in constant 2013 prices).


2 The classification system for consumption by purpose, used by the ONS and internationally.

Table 2.1 Expenditure Categories

| Pitney Bowes Software Goods Category |  | Consumer Trends COICOP Categories |
| :---: | :---: | :---: |
| 1. | Food | 01.1.1 Bread and Cereals <br> 01.1.2 Meat <br> 01.1.3 Fish <br> 01.1.4 Milk, Cheese and eggs <br> 01.1.5 Oils and fats <br> 01.1.6 Fruits <br> 01.1.7 Vegetables <br> 01.1.8 Sugar and sweet products <br> 01.1.9 Food products n.e.c <br> 01.2.1Coffee,tea and cocoa <br> 01.2.2 Mineral water and soft drinks |
| 2. | Alcoholic drink | 02.1.1 Spirits 02.1.2 Wine 02.1.3 Beers |
| 3. | Tobacco | 02.2 Tobacco |
| 4.1 | Books | 09.5.1 Books |
| 4.2 | Newspapers and magazines | 09.5.2 Newspaper and periodicals |
| 5.1 | Footwear | 03.2.1 Shoes and other footwear 03.2.2 Repair and hire of clothing |
| 5.2 | Clothing | 03.1.1 Clothing materials <br> 03.1.2 Garments <br> 03.1.3 Other articles of clothing/accessories 03.1.4 Cleaning, repair and hire of clothing |
| 6.1 | Furniture and floor coverings | 05.1.1 Furniture and furnishings 05.1.2 Carpets and other floor coverings |
| 6.2 | Household textiles and soft furnishings | 05.2 Household textiles |
| 7.1 | Domestic appliances | 05.3.1 Major household appliances 05.3.2 Small electric household appliances |
| 7.2 | Audio -visual, photo graphics and optical goods | 09.1.1 Audio visual equipment <br> 09.1.2 Photographic and optical equipment <br> 09.1.3 Information processing equipment <br> 09.1.4 Recording media |


| Pitney Bowes Software Goods Category | Consumer Trends COICOP Categories |  |
| :--- | :--- | :--- |
| 7.3 | Telephone and fax equipments | 08.2 Telephone and fax equipment |
| 8.1 | China, glass and utensils | 05.4 Household utensils |
| 8.2 | DIY and decorator's supplies | 04.3.1 Materials for maintenance and <br> repair of the dwelling |
| 8.3 | Tools and equipment for house and <br> garden | 05.5.1 Major tools and equipments <br> 05.5.2 Small tools and minor accessories |
| 8.4 | Gardens, plants and flowers | 09.3.3 Gardens, plants and flowers |
| 9.1 | Chemists' Goods | 06.1.1 Pharmaceutical products <br>  |
| 06.1.2 Other medical products |  |  |
|  |  | 06.1.3 Therapeutic equipment <br> care |
| 9.2 | Jewellery, watches and clocks | 12.1.3 Other products for personal care |

## Methodology - How They are Produced

## National Expenditure Estimates

These are derived directly from official statistics, published by the Office for National Statistics in Consumer Trends. This provides a detailed breakdown of UK consumer spending, consistent with the UK National Accounts, classified according to the COICOP system, from which we extract those categories of consumers' expenditure that are relevant to retail spending. The Consumer Trends estimates (which subsequently appear in the Blue Book) provide the most reliable source of information on consumer retail expenditure, since it draws upon a wide range of sources, including the ONS Living Costs and Food Survey (published as Family Spending), the ONS Annual Business Survey (ABS), the Retail Sales Inquiry (RSI), government departments, nationalised industries and manufacturers.

Only COICOP categories relevant for retail spending are included. These exclude, for example, repair, maintenance, and spending in restaurants and hotels, or on sales of alcohol. The Blue Book compatible figures are used to calculate total consumer expenditure on those goods normally purchased through retail outlets. This includes all types of retail outlets, comprising all permanent and temporary shops, markets, roadside stalls, mobile shops, farm shops, roundsmen operating from depots, mail order, party plan,
automatic vending machines and credit traders.
The ONS estimates exclude spending by UK residents' abroad and are further adjusted by Oxford Economics to exclude spending by overseas visitors in UK retail outlets.
Consumer retail expenditure per capita is obtained by dividing the resulting expenditure by goods type by the latest ONS estimates of mid-year home population for the United Kingdom, as published in the ONS Population Trends.

## Alcohol and Tobacco Expenditure

Data for both alcohol and tobacco are distorted by estimates of smuggled goods that are included in the official data. These should not be included in convenience good expenditure. In Consumer Trends, National Statistics published estimates of smuggling for these goods. Alcohol smuggling only represents a small share of the total spending, with no split available for on and off-licence sales.

Tobacco smuggling is more important, representing over $16 \%$ of total sales in 2008 - and has been increasing over the past decade. Data supplied on smuggling for 1994 to 2010 have been subtracted from total spending, with a suitable share of total tobacco spending also subtracted for other years. Even after this adjustment for smuggling, expenditure on tobacco appears to be too large. This still includes both retail and non-retail spending. Only the retail element is required. ABS data on retail turnover by commodity closely match other elements of spending defined on the COICOP system. The clear exception is for tobacco. Looking at the ABS data over a number of years suggests that only around $60 \%$ of the COICOP spending on tobacco, net of smuggling, is in retail establishments. The remainder is non-retail spending and has been removed from calculation.

## Regional Expenditure Estimates

Although the main focus of the expenditure estimates is at the UK and local levels, the availability of spending data at the regional level from the Living Costs and Foods Survey (LCFS - formerly the Expenditure and Food Survey) makes these an important element of the process, and are used as control totals for the sum of spending across all Output Areas in a given region for a particular component of spending.

Since the 2013/2014 edition of the report, the shares of regional total spending are taken straight from the LCFS and applied to the UK total consumer spending from the National Accounts. One of the main advantages of using the LCFS estimates for total regional consumption is that they are consistent with the data that we use for splitting out the detailed spending categories within regions, as described below. Total regional consumption forecasts are driven by Oxford Economics' regional income forecasts and spending ratios (the inverse of savings ratios).

As a first approximation of regional spending patterns, shares of UK spending on detailed goods categories are applied to the total spending by region. This gives spending by region by category with the assumption that all regions share the UK spending profile. Estimates are then further refined by applying differences in regional patterns taken from the LCFS, the latest survey reports these detailed regional spending patterns for 2010-2012. Using this source, spending on a category in a region relative to the UK as a whole is calculated, and this ratio is applied to the regional shares produced earlier. As a final step, spending is scaled across regions to ensure that total spending on each goods category adds up to the UK total already estimated.

## Local Area Expenditure Estimates

Expenditure on different commodities at the Output Area level is estimated through a combination of:

- The number of people living in the OA, broken down by broad age group, economic status and occupation
- Data on different average income levels for these different groups
- Information on how spending patterns differ across different socio-economic groups.


## Local Area Expenditure Estimates - Population

Population data are taken from the Pitney Bowes Software 2011 Population, derived from the official 2011 Census Data, including a split into young (less than 16), working age (16-59 or 64) and pensioners where available.

## Local Area Expenditure Estimates - Employment

Employment by occupational group, using the National Statistics Socio-economic Classification (NS-SEC) which includes unemployment, and economic inactivity, is taken from the Census. Figures are scaled where necessary to ensure consistency with working age population.

## Local Area Expenditure Estimates - Incomes

Average incomes for different occupations in different parts of the country are derived from the Annual Survey of Hours and Earnings (formerly the New Earnings Survey), which provides detailed earnings by occupation at regional level and more summary (manual/non-manual) information at county level. We have used more detailed information now available from ASHE on average earnings by occupation at local authority level. Average incomes for the unemployed, economically inactive and pensioners are derived from the EFS.

## Local Area Expenditure Estimates - Spending Patterns

The Living Costs and Food Survey (LCFC) (formerly the Expenditure and Food Survey and before that the Family Expenditure Survey) shows proportions of income spent on different goods by different types of households. Specifically, we apply spending patterns for different socio-economic groups to incomes of different broad occupations in each output area, plus spending patterns of unemployed and pensioners.

For output areas with relatively high or low numbers of children in the population, we also make an allowance for differences in spending patterns between households with and without children.

## Local Area Expenditure Estimates - Scaling and Aggregation

Estimates are scaled where necessary to ensure consistency with estimates at regional level on the amount of spending on different goods (derived as discussed previously).
Intermediate geographies are calculated by adding up the appropriate output areas in turn into:

- Wards
- Local authorities
- Counties/unitary authorities


## Detailed Category Definitions

Pitney Bowes Software Consumer Retail Expenditure estimates for small areas provide details of expenditure, inclusive of VAT and special forms of trading, by 19 detailed goods categories grouped under six broad headings and three summary headings. Expenditure is aggregated into a total Convenience goods category, a total Comparison goods category, and an overall Total expenditure category.

The detailed goods categories are based on the COICOP categories used in Consumer Trends. A description of each of the detailed categories is given below. The broad categories are simply combinations of the appropriate detailed categories.

## Food

All food and non-alcoholic beverages bought by households for consumption at home. Personal expenditure on food and drink from catering establishments for consumption on or off the premises is excluded. Thus expenditure at cafes, restaurants, hotels, fish and chip shops, fast food outlets, canteens, office dining rooms, schools and communal establishments is excluded. Personal expenditure on food from vending machines and from catering services is also excluded.

## Alcoholic Drink

All alcoholic drink bought by consumers from retail outlets, wine and spirit merchants, and offlicences for consumption at home. Low or non-alcoholic beverages that are generally alcoholic, such as non-alcoholic beer, are included in this category. Alcoholic drink for immediate consumption from non-retail outlets such as public houses, hotels, restaurants, other commercial catering establishments and non-profit making clubs is excluded.

## Tobacco

All consumer expenditure on tobacco products in retail outlets.

## Books, Newspapers and Magazines

## Books

All consumer retail expenditure on books, including atlases, dictionaries, encyclopaedias, textbooks, guidebooks and musical scores; scrapbooks and albums for children; and bookbinding costs. Prerecorded tapes and compact discs of novels, plays, poetry, etc. and pre-recorded diskettes and CDROMs containing books, dictionaries, encyclopaedias, foreign language trainers, etc. in the form of software (see Audio-Visual Equipment, Photographic and Optical Goods); and stamp albums (see Recreational Goods and Other Miscellaneous Goods) are excluded.

## Newspapers and Magazines

All consumer retail expenditure on newspapers, magazines and other periodicals. Expenditure on maps and globes (see Recreational Goods and Other Miscellaneous Goods) is excluded.

## Footwear

All consumer retail expenditure on shoes and other footwear (including boots, slippers, etc. but excluding orthopaedic footwear, which is included under Chemists' Goods); sports footwear suitable for everyday or leisure wear (but excluding game-specific footwear such as ski boots, football boots, golfing shoes and other such footwear fitted with ice-skates, rollers, spikes, studs, etc., which is included under Recreational Goods and Other Miscellaneous Goods); gaiters, leggings and similar articles (but excluding shin-guards, cricket pads and other such protective apparel for sport, which are included under Recreational Goods and Other Miscellaneous Goods); shoelaces; parts of footwear, such as heels, soles, etc., purchased by households with the intention of repairing footwear themselves; and repair and hire of footwear. Hosiery and babies' bootees made of fabric are excluded (included under Clothing).

## Clothing

All consumer expenditure on garments for men, women, children (3 to 13 years) and infants ( 0 to 2 years), either ready-to-wear or made-to-measure, in all materials (including leather, furs, plastics and rubber), for everyday wear, for sport or for work. Includes hosiery (excluding medical hosiery, which is included under Chemists' Goods) and underwear; ties, handkerchiefs, scarves, squares, gloves (including gardening gloves and working gloves, but excluding rubber gloves, which are included under Non-Durable Household Goods), mittens, muffs, belts, braces, aprons, smocks, bibs, sleeve protectors, hats, caps, berets, bonnets, etc.; clothing materials, knitting yarns, sewing threads and dressmaking notions (buckles, ribbons etc.). Also includes cleaning, repair and hire of clothing. Does not include protective gear for sports (see Recreational Goods and Other Miscellaneous Goods), but does include cycle and motorcycle helmets. All babies' nappies (included under Chemists' Goods) are also excluded.

## Furniture, Floor Coverings and Household Textiles

## Furniture and Floor Coverings

All consumer retail expenditure on beds, sofas, couches, tables, chairs, cupboards, chests of drawers and bookshelves; baby furniture such as cradles, high chairs and playpens (but excluding carrycots, pushchairs etc. which are included under Recreational Goods and Other Miscellaneous Goods); base mattresses and mattresses (but not futons, which are included under Household Textiles and Soft Furnishings); pictures, sculptures, engravings, tapestries and other art objects including reproductions of works of art and other ornaments (but excluding works of art and antique furniture acquired primarily as stores of value); lighting equipment such as ceiling lights, standard lamps, globe lights and bedside lamps; screens, folding partitions and other furniture and fixtures; bathroom cabinets; blinds (non-fabric); camping and garden furniture; mirrors, candle holders and candlesticks; loose carpets, fitted carpets, linoleum and other such floor coverings (but excluding bathroom mats, rush mats and doormats, which are included under Household Textiles and Soft Furnishings, and antique floor coverings acquired primarily as stores of value). Includes the delivery and installation of furniture and fixture when applicable, and the laying of floor coverings.

## Household Textiles and Soft Furnishings

All consumer retail expenditure on bed linen such as sheets, pillowcases, blankets, travelling rugs, plaids, eiderdowns, counterpanes and mosquito nets (but excluding electric blankets, which are included under Domestic Appliances); bedding such as futons, pillows, bolsters and hammocks (but excluding mattresses, which are included under Furniture and Floor Coverings; air mattresses and sleeping bags, which are included under Recreational Goods and Other Miscellaneous Goods); furnishing fabrics, curtain material, curtains, double curtains, awnings, door curtains and fabric blinds; table linen and bathroom linen such as tablecloths, table napkins, towels and face cloths; other household textiles such as shopping bags, laundry bags, shoe bags, covers for clothes and furniture, flags, sunshades, etc.; cloth bought by the piece (but excluding Clothing materials, which are included under Clothing); oilcloth; bathroom mats, rush mats and doormats; and the repair of the
above articles. Fabric wall coverings (see DIY and Decorators' Supplies) and tapestries (see Furniture and Floor Coverings) are excluded.

## Audio-Visual Equipment and Other Durable Goods

## Domestic Appliances

All consumer retail expenditure on domestic electrical and gas appliances, such as washing machines, dryers, drying cabinets, dishwashers, ironing and pressing machines; cookers, spit roasters, hobs, ranges, ovens and microwave ovens; refrigerators, freezers and fridge-freezers; vacuum cleaners, steam-cleaning machines, carpet shampooing machines and machines for scrubbing, waxing and polishing floors; other major household appliances such as safes, sewing machines, knitting machines, water softeners, etc.; air-conditioners, humidifiers, space heaters, water heaters, ventilators and extractor hoods; coffee mills, coffee-makers, juice extractors, canopeners, food mixers, deep fryers, meat grills, knives, toasters, ice cream makers, sorbet makers, yoghurt makers, hotplates, irons, kettles, fans, electric blankets, etc. includes delivery and installation of the appliances when applicable. Audio-visual equipment (see Audio-Visual Equipment, Photographic and Optical Goods); non-electric household scales (see China, Glass and Utensils); non-electric personal weighing machines and baby scales (see Chemists' Goods); and power tools and lawnmowers (see China, Glass and Utensils) are excluded, as are appliances that are built into the structure of the building.

## Audio-Visual Equipment, Photographic and Optical Goods

All consumer retail expenditure on radio sets, car radios, radio clocks, two-way radios, amateur radio receivers and transmitters; television sets, video cassette players and recorders, television aerials of all types; gramophones, tape players and recorders, cassette players and recorders, CD-players, personal stereos, stereo systems and their constituent units (turntables, tuners, amplifiers, speakers, etc.), microphones and earphones; personal computers, visual display units, printers and miscellaneous accessories accompanying them; computer software packages such as operating systems, applications, languages, etc.; telefax and telephone-answering facilities provided by personal computers; calculators, including pocket calculators; typewriters and word processors; still cameras, movie cameras and sound-recording cameras, video cameras and camcorders, film and slide projectors, enlargers and film processing equipment, accessories (screens, viewers, lenses, flash attachments, filters, exposure meters, etc.); binoculars, microscopes, telescopes and compasses. Also includes pre-recorded and blank media such as records and compact discs; prerecorded and unrecorded tapes, cassettes, video cassettes, diskettes and CD-ROMs for tape recorders, cassette recorders, video recorders and personal computers; unexposed films (including processing costs where included), cartridges and disks for photographic and cinematographic use; and photographic supplies such as paper and flashbulbs. Excludes video game software, video game cassettes and video game CD-ROMs, video game computers that plug into a television set, typewriter ribbons, toner and ink cartridges, slide rules, non-prescription sunglasses, and musical instruments (see Recreational Goods and Other Miscellaneous Goods); prescription and nonprescription spectacles, and contact lenses (see Chemists' Goods); batteries (see China, Glass and Utensils); and development of films and printing of photographs where not included in the price of the film.

## Telephone and Fax Equipment

All consumer retail expenditure on telephones, radiotelephones, telefax machines, telephoneanswering machines and telephone loudspeakers; and the repair of such equipment. Telefax and telephone-answering facilities provided by personal computers (see Audio-Visual Equipment, Photographic and Optical Goods) are excluded.

Hardware and DIY Supplies

## China, Glass and Utensils

All consumer retail expenditure on glassware, crystal ware, ceramic ware and chinaware of the kind used for table, kitchen, bathroom, toilet, office and indoor decoration; cutlery, flatware and silverware; non-electric kitchen utensils of all materials such as saucepans, stew pots and pressure cookers, frying pans, coffee mills, puree makers, mincers, hotplates, household scales and other such mechanical devices; non-electric household articles of all materials such as containers for bread, coffee, spices etc., waste bins, waste paper baskets, laundry baskets, portable money boxes and strong boxes, towel rails, bottle racks, irons and ironing boards, letter boxes, feeding bottles, thermos flasks and ice boxes.

## DIY and Decorators' Supplies

All consumer retail expenditure on products such and materials such as renderings, wallpapers, fabric wall coverings, plaster, cement, putty, wallpaper pastes etc,, purchased for minor maintenance and repair of the dwelling; small plumbing items (pipes, taps, joints etc.); window panes; paint and varnishes; surfacing material (floorboards, ceramic tiles, etc.); and brushes and scrapers for paint, varnish and wallpaper. Excludes hand tools, door fittings, power sockets, wiring flex and lamp bulbs (see Tools and Equipment for House and Garden); lighting equipment such as ceiling lights, standard lamps, globe lights and bedside lamps (see Furniture and Floor Coverings); and products, materials and fixtures used for major maintenance and repair or for extension and conversion of the dwelling.

NOTE: From June 2013 maintenance and repairs expenditure in owner-occupied dwellings is included in imputed rentals category; more information on this is available from the link below: http://www.ons.gov.uk/ons/rel/consumer-trends/consumer-trends/q1-2013/blue-book-2013--improvements-to-household-expenditure-estimates.htm|\#tab-Improvements-to-sources-and-methods

## Tools and Equipment for House and Garden

All consumer retail expenditure on motorized tools and equipment such as electric drills, saws, sanders and hedge cutters, garden tractors, lawnmowers, cultivators, chainsaws and water pumps; garden tools such as wheelbarrows, watering cans, hoses, spades, shovels, rakes, forks, scythes, sickles and secateurs; hand tools such as saws, hammers, screwdrivers, wrenches, spanners, pliers, trimming knives, rasps and files; ladders and steps; charges for leasing or rental of DIY machinery and equipment; door fittings (hinges, handles and locks), fittings for radiators and fireplaces, other metal articles for the house (curtain rails, carpet rods, hooks etc) or for the garden (chains, grids, stakes and hoop segments for fencing and bordering); small electrical accessories such as power sockets, switches, wiring flex, electric bulbs, fluorescent lighting tubes, torches, flashlights, hand lamps, electric batteries for general use, bells and alarms.

## Gardens, Plants and Flowers

All consumer retail expenditure on natural or artificial flowers and foliage, plants, shrubs, bulbs, tubers, seeds, fertilizers, composts, garden peat, turf for lawns, specially treated soils for ornamental gardens, horticultural preparations, pots and pot holders (but excluding garden tools and equipment, which are included under Tools and Equipment for House and Garden, gardening gloves, which are included under Clothing, and garden furniture, which is included under Furniture and Floor Coverings), natural and artificial Christmas trees; delivery charges for flowers and plants.

## Other Goods

## Chemists' Goods

All consumer retail expenditure on prescription and non-prescription medicinal preparations, medicinal drugs, patent medicines, serums and vaccines, vitamins and minerals, cod liver oil and halibut liver oil, oral contraceptives; clinical thermometers, adhesive and non-adhesive bandages, hypodermic syringes, first-aid kits, hot-water bottles and ice bags, medical hosiery items such as
elasticated stockings and knee supports, pregnancy tests, condoms and other non-oral contraceptive devices; corrective eyeglasses and contact lenses, hearing aids, glass eyes, artificial limbs and other prosthetic devices, orthopaedic braces and supports, orthopaedic footwear, surgical belts, trusses and supports, neck braces, medical massage equipment and health lamps, powered and unpowered wheelchairs and invalid carriages, "special" beds, crutches, electronic and other devices for monitoring blood pressure, etc., dentures (excluding fitting costs), and the repair of such articles; electric razors and hair trimmers, hand-held and hood hairdryers, curling tongs and styling combs, sunlamps, vibrators, electric toothbrushes and other electric appliances for dental hygiene, etc., and the repair of such articles; non-electric appliances: razors and hair trimmers and blades therefore, scissors, nail files, combs, shaving brushes, hairbrushes, toothbrushes, nail brushes, hairpins, curlers, personal weighing machines, baby scales, etc.; articles for personal hygiene: toilet soap, medicinal soap, cleansing oil and milk, shaving soap, shaving cream and foam, toothpaste, etc.; toilet paper, paper handkerchiefs, paper towels, sanitary towels, cotton wool, cotton tops, babies' napkins (nappies), toilet sponges, etc.; beauty products such as lipstick, nail varnish, makeup and make-up removal products (including powder compacts, brushes and powder puffs), hair lacquers and lotions, pre-shave and after-shave products, sunbathing products, hair removers, perfumes and toilet waters, personal deodorants, bath products, etc. Excludes protective goggles, belts and supports for sport, and sunglasses not fitted with corrective lenses (see Recreational Goods and Other Miscellaneous Goods); handkerchiefs made of fabric (see Clothing); and the hire of therapeutic equipment.

## Jewellery, Silverware, Watches and Clocks

All consumer retail expenditure on precious stones and metals and jewellery fashioned out of such stones and metals; costume jewellery, cuff links and tiepins; clocks, watches, stopwatches, alarm clocks, travel clocks; and the repair of such articles. Excludes silverware (see China, Glass and Utensils); radio clocks (see Audio-Visual Equipment, Photographic and Optical Goods); wall thermometers and barometers (see Recreational Goods and Other Miscellaneous Goods); and precious stones and metals and jewellery fashioned out of such stones and metals acquired primarily as stores of value.

## Non-Durable Household Goods

All consumer retail expenditure on cleaning and maintenance products such as soaps, washing powders, washing liquids, scouring powders, detergents, disinfectant bleaches, softeners, conditioners, window-cleaning products, waxes, polishes, dyes, unblocking agents, disinfectants, insecticides, pesticides, fungicides and distilled water; articles for cleaning such as brooms, scrubbing brushes, dustpans and dust brushes, dusters, tea towels, floor cloths, household sponges, scourers, steel wool and chamois leathers; paper products such as filters, tablecloths and table napkins, kitchen paper, vacuum cleaner bags and cardboard tableware, including aluminium foil and plastic bin liners; other non-durable household articles such as matches, candles, lamp wicks, methylated spirits, clothes-pegs, clothes hangers, pins, safety pins, sewing needles, knitting needles, thimbles, nails, screws, nuts and bolts, tacks, washers, glues and adhesive tapes for household use, string, twine and rubber gloves; polishes, creams and other shoe-cleaning articles; and fire extinguishers for households. Excludes brushes and scrapers for paint, varnish and wallpaper (see DIY and Decorators' Supplies); horticultural products for the upkeep of ornamental gardens (see Recreational Goods and Other Miscellaneous Goods); paper handkerchiefs, toilet paper, toilet soaps, toilet sponges and other products for personal hygiene (see Chemists' Goods); and cigarette, cigar and pipe lighters and lighter fuel (see Recreational Goods and Other Miscellaneous Goods).

## Bicycles

All consumer retail expenditure on bicycles and tricycles of all types, including rickshaws. Excludes toy bicycles and tricycles (see Recreational Goods and Other Miscellaneous Goods) and cycle helmets and clothing (see Clothing).

## Recreational Goods

All consumer retail expenditure on musical instruments of all sizes, including electronic musical instruments, such as pianos, organs, violins, guitars, drums, trumpets, clarinets, flutes, recorders, harmonicas, etc.; billiard tables, ping-pong tables, pinball machines, gaming machines, etc.; gymnastic, physical education and sport equipment such as balls, shuttlecocks, nets, rackets, bats, skis, golf clubs, foils, sabres, poles, weights, discuses, javelins, dumb-bells, chest expanders and other body-building equipment; parachutes and other sky-diving equipment; firearms and ammunition for hunting, sport and personal protection; fishing rods and other equipment for fishing; equipment for beach and open-air games, such as bowls, croquet, frisbee, volleyball, and inflatable boats, rafts and swimming pools; camping equipment such as tents and accessories, sleeping bags, backpacks, air mattresses and inflating pumps, camping stoves and barbecues; repair of sports goods and camping equipment; toys of all kinds including dolls, soft toys, toy cars and trains, toy bicycles and tricycles, toy construction sets, puzzles, plasticine, electronic games, masks, disguises, jokes, novelties, fireworks and rockets, festoons and Christmas tree decorations; card games, parlour games, chess sets and the like; stamp-collecting requisites (used or cancelled postage stamps, stamp albums, etc., but excluding unused postage stamps), other items for collections (coins, medals, minerals, zoological and botanical specimens, etc., but excluding collectors' items falling into the category of works of art or antiques, which are included under Furniture and Floor Coverings), and other tools and articles not elsewhere classified for hobbies; video-game software, video-game cassettes and video-game CD-ROMs; video-game computers that plug into a television set; pets (excluding horses and ponies), pet foods, veterinary and grooming products for pets (excluding veterinary services), collars, leashes, kennels, birdcages, fish tanks and cat litter, etc.

## Other Miscellaneous Goods

Writing pads, envelopes, account books, notebooks, diaries, etc.; pens, pencils, fountain pens, ballpoint pens, felt-tip pens, inks, erasers, pencil sharpeners, etc.; stencils, carbon paper, typewriter ribbons, inking pads, correcting fluids, etc.; paper punches, paper cutters, paper scissors, office glues and adhesives, staplers and staples, paper clips, drawing pins, etc.; drawing and painting materials such as canvas, paper, card, paints, crayons, pastels and brushes; toner and ink cartridges; educational materials such as exercise books, slide rules, geometry instruments, slates, chalks and pencil boxes (but excluding children's scrapbooks, which are included under Books); posters, plain or picture postcards (but excluding pre-franked postcards and aerogrammes), calendars; catalogues and advertising material; greeting cards and visiting cards, announcement and message cards; maps and globes; travel goods and other carriers of personal effects: suitcases, trunks, travel bags, attaché cases, satchels, hand-bags, wallets, purses, etc.; articles for babies such as baby carriages, pushchairs, carrycots, recliners, car beds and seats, back-carriers, front carriers, reins and harnesses, etc. (but excluding baby clothing, which is included under Clothing, baby furniture, which is included under Furniture and Floor Coverings, feeding bottles, which are included under China, Glass and Utensils, and nappies, which are included under Chemists' Goods); articles for smokers such as pipes, lighters, cigarette cases, cigar cutters, ashtrays, etc.; miscellaneous personal articles such as non-prescription sunglasses, walking sticks and canes, umbrellas and parasols, fans, keyrings, etc.; funerary articles such as coffins, gravestones, urns, etc.; lighter fuel; wall thermometers and barometers; and the repair of personal effects.

## Bulky Goods

The bulky goods category is made up of Furniture and floor coverings (not the larger "furniture, floor coverings and household textiles" group) and Domestic appliances.

## Total DIY Related Goods

This provides a total figure for all DIY related spend, including repair and maintenance materials; tools and equipment for house and garden; gardens, plants and flowers; $4.2 \%$ of cleaning materials; $15 \%$ of furniture and floor coverings.

## Time Series Estimates

Section 3 of this "Retail Guide" quotes estimates of past and projected future growth rates of retail spending. The data used in the estimation of these trends have been calculated using a method known as chain linking. This means that rather than adding up a number of consumer spending categories measured in a recent year's prices in order to arrive at retail expenditure, allowance is made for the fact that relative prices can change substantially over time and that the relative prices of, say 2010, might not be particularly meaningful when aggregating data from the 1960s. A further advantage of chain-linked data is that they are less prone to revision when price bases are changed.

Chain linking combines constant price growth rates measures in different years' prices. It is now the system used for all National Accounts estimates and it is the appropriate method for calculating retail expenditure growth rates. The time series data supplied here uses the current Office for National Statistics convention of chain linking the data to 2010 and then reverting to simple additive estimates after 2010.

Using chain-linked estimates actually increases estimates of historical growth rates for comparison goods. Note, however, that although this will affect estimated historical trends, the Oxford Economics forecasts (as opposed to the trend-based projections) take into account the impact of the recession and tightened government policy which will both contribute to a period of restrained spending growth.

Chain linked estimates have been produced at the comparison and convenience goods levels. The series for "All Retail Goods" quoted is the sum of the chain-linked series for comparison and convenience. Note that chain linking only affects the constant price estimates used in trend analysis and it does not affect the current price expenditure estimates.

## Leisure Goods and Services Expenditure

Consumer expenditure for the following leisure categories is available from the Pitney Bowes Leisure Goods and Service Expenditure Database:

| Pitney Bowes Software Leisure Category | Consumer Trends COICOP Categories |
| :--- | :--- |
| Audio-visual, photo and optical | 9.1.1 Audio visual equipment |
|  | 9.1.2 Photographic and optical equipment |
|  | 9.1.3 Information processing equipment |
|  | 9.1.4 Recording media |
| Gardens, flowers and plants | 9.3.3 Gardens, plants and flowers |
| Recreational goods | Sum of 9.2.1, 9.2.2, 9.3.1, 9.3.2 and 9.3.4 (see |
| below) |  |
| Major and minor durables for indoor and | 9.2.1 Major durables for outdoors recreation |
| outdoor recreation | 9.2.2 Musical instruments and major durables for |
|  | indoor recreation |
| Games, toys and hobbies | 9.3.1 Games, toys and hobbies |
| Sports, camping and open-air recreational | 9.3.2 Sports, camping and open air recreation |
| equipment | equipment |
| Pets and related products | 9.3.4 Pets and related products |
| Books | 9.5.1 Books |
| Recreational and cultural services | 9.4.1 Recreational and sporting services |
|  | 9.4.2 Cultural services |
| Restaurants, cafes and canteens | 9.4.3 Games of chance |
| Accommodation services | 11.1 .1 Restaurants and cafes |
| Hairdressing and personal grooming | 11.1.2 Canteens |
|  | 11.2 Accommodation Services |

## Detailed Category Definitions

## Recreational and Cultural Services

Services provided by sports stadia, racecourses, rinks, golf courses, pools, courts, bowling alleys, gyms, fairs, parks, dancing and skating; cinemas, theatres, concerts, circuses, TV licences, TV rental, satellite subscription, video hire, hire of musicians, clowns, performers, photographers, film processing; lotteries, scratch cards, betting, gaming, gambling.

## Restaurants, Cafes and Canteens

Catering services, meals, alcohol, snacks and drinks sold by restaurants, pubs, cafes, etc.; catering services of works canteens, office restaurants, school and educational establishment canteens.

## Accommodation Services

Accommodation in hotels, motels, inns, "bed and breakfast" establishments, caravan sites, youth hostels, boarding schools, universities and other educational establishment accommodation.

## Hairdressing and Personal Grooming

Hairdressing salons, barbers, beauty shops, manicures, pedicures, Turkish baths, saunas, solariums, non-medical massages, etc. Excludes spas and fitness centres.

Total Leisure Services
Total expenditure for recreational and cultural services; restaurants, cafes and canteens; accommodation services; hairdressing and personal grooming.

Total Leisure Goods
Total expenditure for audio-visual, photo and optical; gardens, flowers and plants; major and minor durables for indoor and outdoor recreation; games, toys and hobbies; sports, camping and open-air recreations; pets and related products; books [see the previous section for detailed definitions]

## Other Expenditure Categories

Consumer expenditure for the following categories is also available:

| Pitney Bowes Software Other <br> Expenditure Category | Consumer Trends COICOP Categories |
| :--- | :--- |
| Actual rents | 04.1 Actual rentals for housing |
| Owner-occupier rents | 04.2 Imputed rentals for housing |
| Electricity, gas and other fuels | 04.5 Electricity, gas and other fuels |
| Housing R\&M services | 04.3 .2 Services for the maintenance and repair <br> of the dwelling |
| Domestic and household services | 05.6 .2 Domestic services and household <br> services |
| Vehicle fuels and lubricants | 07.2 .2 Fuels and lubricants for personal <br> transport equipment |
| Transport services | 07.3 Transport services |
| Telephone and telefax services | 08.3 Telephone and telefax services |
| Education | 10. Education |
| Insurance | 12.5 Insurance |
| Financial services | 12.6 Financial services n.e.c. |

## Detailed Category Definitions

## Actual Rents

Rentals actually paid by tenants or subtenants occupying unfurnished or furnished premises as their main residence; payments by households occupying a room in a hotel or boarding house as their main residence; rentals actually paid for secondary residences. Excludes accommodation services of educational establishments, hostels, holiday villages and holiday centres, and of retirement homes for elderly persons.

## Owner-Occupier Rents

Imputed rentals of owners occupying their main and secondary residences; imputed rentals of households paying a reduced rental or housed free. In the national accounts, owner-occupiers are deemed unincorporated businesses producing housing services, which they then consume. This consumption is therefore a component of household final consumption expenditure. The principle involved is to impute a rental value for an owner-occupied property, which is the same as the rental that would be paid for a similar property in the private rented sector.

The main reason for this imputation treatment is to minimise distortions to the consumption figures which would otherwise arise when there were changes in housing tenure, for example from rented to owner-occupied. Such distortions can exist between different countries, but also over time within a single country. This treatment requires the imputing of a rental payment to the owner-occupied sector, analogous to the activity of payment of market or public sector rentals. For imputed rentals separate estimates, using similar methodology to paid rental, are made both for owner-occupiers and those living rent-free.

## Utilities

Electricity; town gas and natural gas, liquefied hydrocarbons (butane, propane, etc.); domestic heating and lighting oils; coal, coke, briquettes, firewood, charcoal, peat and the like; hot water and steam purchased from district heating plants; associated expenditure such as hire of meters, reading of meters, standing charges, etc.

## Housing R\&M Services

Services of plumbers, electricians, carpenters, glaziers, painters, decorators, floor polishers, etc. engaged for minor maintenance and repair of the dwelling (both the cost of labour and the cost of materials are covered). Excludes separate purchases of materials made by households with the intention of undertaking the maintenance or repair themselves; services engaged for major maintenance and repair (intermediate consumption) or for extension and conversion of the dwelling (capital formation).

## Domestic and Household Services

Domestic services supplied by paid staff employed in private service such as butlers, cooks, maids, drivers, gardeners, governesses, secretaries, tutors and au pairs; similar services, including babysitting and housework, supplied by enterprises or self-employed persons; household services such as window cleaning, disinfecting, fumigation and pest extermination; dry-cleaning, laundering and dyeing of household linen, household textiles and carpets; hire of furniture, furnishings, carpets, household equipment and household linen.

## Vehicle Fuels and Lubricants

Petrol and other fuels such as diesel, liquid petroleum gas, alcohol and two-stroke mixtures; lubricants, brake and transmission fluids, coolants and additives. Excludes charges for oil changes and greasing

## Transport Services

Transport of individuals and groups of persons and luggage by train, tram, underground, bus, coach, taxi, hired car with driver, aeroplane, helicopter, ship, boat, ferry, hovercraft and hydrofoil; transport of private vehicles; funicular, cable-car and chairlift transport; removal and storage services; services of porters and left-luggage and luggage-forwarding offices; travel agents' commissions (if separately priced).

## Telephone Services

Installation and subscription costs of personal telephone equipment; telephone calls from a private line or from a public line (public telephone box, post office cabin, etc.); telephone calls from hotels, cafés, restaurants and the like; telegraphy, telex and telefax services; information transmission services; Internet connection services; hire of telephones, telefax machines, telephone-answering machines and telephone loudspeakers; radio-telephony, radio-telegraphy and radio telex services.

## Education

Pre-primary, primary, secondary, post-secondary, tertiary education; educational programmes which do not require any special prior instruction, in particular vocational training and cultural development. Excludes driving lessons; recreational training courses such as sport or bridge

## Other Expenditure Categories

lessons given by independent teachers.

Insurance
Service charges for life assurance, death benefit assurance, education assurance, etc.; for insurance taken out against fire, theft, water damage, etc.; for private sickness and accident insurance; for insurance in respect of personal transport equipment; for travel insurance and luggage insurance; for other insurance such as civil liability for injury or damage to third parties or their property.

## Financial Services

Financial intermediation services indirectly measured; actual charges for the financial services of banks, post offices, saving banks, money changers and similar financial institutions; fees and service charges of brokers, investment counsellors, tax consultants and the like; administrative charges of private pension funds and the like.

# Chapter 3: Using the Retail Spending Estimates 

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## Special Forms of Trading

## Data Issues

Special forms of trading (also known as Non-Store Retail Sales) are sales that do not take place through traditional store-based outlets. This includes spending through outlets, such as the internet, mail order, party plan and vending machines, and other non-store activity such as market and roadside stalls. They are of interest in a retail-planning context because they can be viewed as taking spending away from conventional stores.

The rapid growth in the internet in recent years has increased interest in the market share of nonstore retail sales and the potential impact on high streets and shopping centres. Alongside this, however, there has been considerable confusion over the interpretation of the available data and uncertainty over the exact impact of the rise of the internet on conventional stores. Some of the main issues are summarised in the table below:

Issues with the Measurement and Interpretation of Special Forms of Trading

| Measurement | Conceptual |
| :---: | :---: |
| - The ONS produce two main series of interest: <br> 1. Non-Store Retail Sales - which covers market stalls, door-to-door selling, the mail order and internet sales of wholly non-store operations <br> 2. Internet Sales - which covers all internet sales including those already included in Non-Store Sales (e.g. Amazon) and internet sales by predominantly store-based operations (e.g. John Lewis, Tesco) <br> - Need to estimate a single "Broad" Non-Store Sales estimate | - Traditionally Non-Store Sales (or Special Forms of Trading) reduced the potential turnover available to retail outlets but... <br> - The advent of multi-channel retailing has clouded the issue <br> - Stores can be seen as showrooms or a source of stock for internet sales/internet can even direct customers to stores (e.g. use internet to research but buy in store) <br> - Smart phone technology blurs the boundaries further <br> - Catalogue-internet distinction has become increasingly meaningless |

With regards to measurement, the main issue is that the ONS have, for some time, published a series called Non-Store Retail Sales but it is an incomplete measure of all non-store sales as the internet component only includes sales by "wholly internet-based" companies and not sales by companies that also operate conventional stores. Hence, the ONS series includes sales by companies such as Amazon, who operate solely over the internet, but not the internet sales of companies who also run conventional stores such as Tesco, John Lewis and practically every other major retailer. As a result, the ONS Non-Store Retail Sales figures severely under-estimate the impact of the growth of the internet. This is illustrated in Figure 3.1, which shows the share of total sales accounted for, by the ONS's Non-Store series growing much slower than the ONS Internet Sales series (the ONS Non-Store Retails Sales share of the total increased from $4.7 \%$ in 2007 to $7.3 \%$ in 2013 - but it had been over $8 \%$ in the 1980s).

Due to the restricted coverage, we term the ONS series the "Narrow Definition" of Non-Store Retail Sales. The ONS also produce a series for Internet Sales, which is illustrated in Figure 3.1. This series shows a much more rapid increase in market share in recent years and is much more in line with anecdotal evidence on the growth of the internet and evidence from other surveys.

The statistical issue is that the ONS Internet Sales figures cannot be simply added to the ONS narrow definition of Non-Store Retail Sales as the two series overlap. The ONS Internet Sales
series includes the sales of both wholly internet based stores and the internet sales of companies who also operate conventional stores, while the sales of wholly internet based stores are also included in the ONS narrow definition of Non-Store Retail Sales.

There are no official estimates of the extent of this overlap but a statistical modelling exercise carried out by Oxford Economics indicates that approximately $50 \%$ of all internet sales are already included in the ONS narrow definition of Non-Store Retail Sales. Based on this assumption, the "Broad Definition" of Non-Store Retail Sales in 2013 would be made up as illustrated in Figure 3.2.

Figure 3.1: Internet \& Non-Store Retail Sales
$\%$ of total sales (exc. Automotive fuels), current prices


Figure 3.2: Structure of Non-Store Retail Sales


Source : Oxford Economics/ONS

The estimates shown in Figure 3.2 imply that traditional non-store retail sales through outlets such as mail order, door-to-door selling, market stalls and vending machines may have fallen to just $2.1 \%$ of total sales in 2013. It is important to note however that there is now a very blurred boundary between internet and mail order sales that makes comparisons with the past problematic.

Figure 3.3 shows our estimates of the evolution of the Broad Measure of Non-Store Retail sales since 2002. The Broad Measure's market share has increased more slowly than the ONS Internet Sales estimate because it contains the non-internet elements of non-store sales that have suffered from the growth of the internet. The ONS Internet Sales estimate increased its share of total sales
from $3.4 \%$ in 2007 to $10.4 \%$ in 2013 while the Oxford Economics Broad Measure of Non-Store Retail sales increased from $6.4 \%$ in 2007 to $12.5 \%$ in 2013. Both the ONS Internet Sales and the Oxford Economic Broad Measure of Non-Store Retail Sales have increased their share of total sales far more rapidly than the ONS narrow definition.

Figure 3.3: Measures of Non-Store Retail Sales $\%$ of total retail sales


## Breakdowns and Projections

The ONS narrow definition is broken down by type of good while the ONS Internet Sales series is broken down by type of shop. For example, the ONS Internet Sales breakdown shows that in 2013 $15 \%$ of all internet spending has been in predominantly food stores, $37 \%$ in predominately nonfood stores, while 48\% was attributed to non-store retailing. Based on the available ONS data and additional data from Datamonitor (UK E-Retail 2011), we estimate that in 2013 the $12.5 \%$ market share of the Broad Measure of Non-Store Retail sales for all goods breaks down into a $6.5 \%$ market share for convenience goods and a $16.3 \%$ share for comparison goods.

Forecasting the future share is difficult. Internet sales penetration is already higher in the UK than in continental Europe and higher even than in the USA. This means that we have no clear indicator of a possible future saturation point. Recent increases have also been very rapid and it is difficult to see why they should suddenly level off when internet usage is still increasing and the use of smartphone technology in retailing is only just taking off. In the light of particularly strong growth in nonstore share of comparisons goods in 2013, we revised our "central" forecast in this edition of the report, which results in the non-store share for comparison goods reaching $23.5 \%$ by 2024. Nonetheless, the internet's market share is likely to level off at some point. Our forecast for convenience goods are more in line to the last edition, with its non-store share close to levelling off at $8.7 \%$ by 2024 . One of the factors potentially limiting convenience internet growth is increasing market share of discount convenience retailers such as Lidl and Aldi, who currently only sell instore.

Given the uncertainties involved, we have also prepared a "High Case" for the market share of the Broad Definition of Non-Store Retail Sales, which assumes a more gradual slowdown of the rate of increase of internet penetration. This has the share of comparison and convenience goods sales accounted for by the Broad Measure of Non-Store Retail sales reaching 26.9\% and 9.9\% respectively in 2024. The Central and High cases are illustrated in Figures 3.4 and 3.5 and in Table 3.1.

Figure 3.4: Broad Non-Store Retail Sales
\% of total retail sales in each category


Figure 3.5: Non-Store Comparison Goods
\% of total comparison goods (Broad)


Table 3.1 also gives projections of the narrow definition of Non-Store Retail Sales. This is given for reference only and we would caution against using them as a lower-case alternative.

Table 3.1: Non-Store Retail Sales - Projected Market Share

| Non-Store Retail Sales - Broad Definition |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Percentage of Total Spending |  |  |  |  |  |  |
|  | Central Case |  |  | High Case |  |  |
|  | Total | Convenience | Comparison | Total | Convenience | Comparison |
| 2002 | 5.3 | 2.5 | 7.0 | 5.3 | 2.5 | 7.0 |
| 2003 | 4.9 | 2.4 | 6.3 | 4.9 | 2.4 | 6.3 |
| 2004 | 5.5 | 2.8 | 7.1 | 5.5 | 2.8 | 7.1 |
| 2005 | 5.7 | 3.0 | 7.3 | 5.7 | 3.0 | 7.3 |
| 2006 | 6.0 | 3.2 | 7.5 | 6.0 | 3.2 | 7.5 |
| 2007 | 6.4 | 3.6 | 8.0 | 6.4 | 3.6 | 8.0 |
| 2008 | 7.3 | 4.3 | 9.1 | 7.3 | 4.3 | 9.1 |
| 2009 | 8.2 | 4.7 | 10.3 | 8.2 | 4.7 | 10.3 |
| 2010 | 9.1 | 4.8 | 11.7 | 9.1 | 4.8 | 11.7 |
| 2011 | 10.2 | 5.6 | 13.1 | 10.2 | 5.6 | 13.1 |
| 2012 | 11.1 | 5.9 | 14.5 | 11.1 | 5.9 | 14.5 |
| 2013 | 12.5 | 6.5 | 16.3 | 12.5 | 6.5 | 16.3 |
| 2014 | 13.6 | 6.9 | 17.7 | 13.8 | 7.0 | 18.0 |
| 2015 | 14.5 | 7.2 | 18.9 | 14.9 | 7.4 | 19.4 |
| 2016 | 15.2 | 7.5 | 19.8 | 15.9 | 7.8 | 20.7 |
| 2017 | 15.8 | 7.7 | 20.6 | 16.8 | 8.2 | 21.9 |
| 2018 | 16.4 | 8.0 | 21.3 | 17.6 | 8.6 | 22.9 |
| 2019 | 16.8 | 8.1 | 21.8 | 18.3 | 8.8 | 23.8 |
| 2020 | 17.2 | 8.3 | 22.3 | 18.9 | 9.1 | 24.5 |
| 2021 | 17.5 | 8.4 | 22.7 | 19.4 | 9.3 | 25.2 |
| 2022 | 17.7 | 8.5 | 23.0 | 19.9 | 9.5 | 25.8 |
| 2023 | 18.0 | 8.6 | 23.3 | 20.3 | 9.7 | 26.3 |
| 2024 | 18.2 | 8.7 | 23.5 | 20.8 | 9.9 | 26.9 |

Non-Store Retail Sales - Narrow (ONS) Definition
Percentage of Total Spending

| Central Case |  |  |  | High Case |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | tal | Convenience | Comparison | Total | Convenience | Comparison |
| 2002 | 5.0 | 2.2 | 6.6 | 5.0 | 2.2 | 6.6 |
| 2003 | 4.5 | 2.0 | 5.9 | 4.5 | 2.0 | 5.9 |
| 2004 | 4.7 | 2.1 | 6.2 | 4.7 | 2.1 | 6.2 |
| 2005 | 4.7 | 2.1 | 6.2 | 4.7 | 2.1 | 6.2 |
| 2006 | 4.6 | 2.1 | 6.1 | 4.6 | 2.1 | 6.1 |
| 2007 | 4.7 | 2.1 | 6.1 | 4.7 | 2.1 | 6.1 |
| 2008 | 4.8 | 2.1 | 6.4 | 4.8 | 2.1 | 6.4 |
| 2009 | 5.0 | 2.0 | 6.9 | 5.0 | 2.0 | 6.9 |
| 2010 | 5.5 | 1.7 | 7.8 | 5.5 | 1.7 | 7.8 |
| 2011 | 6.0 | 2.1 | 8.5 | 6.0 | 2.1 | 8.5 |
| 2012 | 6.5 | 2.0 | 9.3 | 6.5 | 2.0 | 9.3 |
| 2013 | 7.3 | 2.1 | 10.6 | 7.3 | 2.1 | 10.6 |
| 2014 | 8.2 | 2.1 | 11.9 | 8.3 | 2.1 | 12.1 |
| 2015 | 8.9 | 2.1 | 13.0 | 9.2 | 2.2 | 13.4 |
| 2016 | 9.5 | 2.1 | 14.0 | 10.0 | 2.2 | 14.6 |
| 2017 | 10.0 | 2.2 | 14.7 | 10.6 | 2.3 | 15.6 |
| 2018 | 10.5 | 2.2 | 15.3 | 11.3 | 2.3 | 16.5 |
| 2019 | 10.8 | 2.2 | 15.8 | 11.8 | 2.4 | 17.2 |
| 2020 | 11.1 | 2.2 | 16.2 | 12.2 | 2.5 | 17.8 |
| 2021 | 11.3 | 2.3 | 16.6 | 12.6 | 2.5 | 18.4 |
| 2022 | 11.6 | 2.3 | 16.8 | 12.9 | 2.6 | 18.9 |
| 2023 | 11.7 | 2.3 | 17.0 | 13.3 | 2.6 | 19.3 |
| 2024 | 11.9 | 2.3 | 17.2 | 13.6 | 2.7 | 19.7 |

## Conceptual Issues

As mentioned earlier, the advent of the internet has raised conceptual as well as measurement issues relating to the way that Non-Store Retail sales are treated in a retail-planning context. One element of this is how to treat sales that are made online but where the goods are either taken by store-staff from the shelves of company stores (as with Tesco) or where they are picked up from the store (as with a number of large retailers). Tesco's (who source most of their online convenience goods sales from existing stores) online sales in the UK in 2013 are estimated to be around $£ 3.3$ bn, so it is quite possible that the majority of the estimated $£ 5.8$ bn difference between the Broad and Narrow estimates of Non-Store sales of convenience goods in 2013 was sourced from the shelves of existing stores.

Table 3.2 Non-Store Convenience goods - Adjusted Market Share

| Non-Stores Sales of Convenience Goods <br> (\% of Total Spending on Convenience Goods) |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Total | Adjusted* of which: |

Table 3.2 shows the impact of assuming that $90 \%$ of internet sales by companies who also have a conventional store-based presence (e.g. Tesco) are sourced from existing stores, or are made via Click \& Collect. This has a big impact on the implied reduction in spending to allow for Special Forms of Trading/Non Store Retail Sales. This falls from $6.5 \%$ in the Broad Definition to just 3\% in the adjusted version with only a modest increase after 2013. The $90 \%$ assumption may not, of course, hold in the future. Tesco are already sourcing some orders from "dark" stores (i.e. warehouses existing purely to serve the online market), and plan to launch around 50 non-store collection points in 2014/15.

A more difficult conceptual issue is how to deal with multichannel retailing. In some retail business models, stores can be seen as showrooms for internet sales rather than as sales points in their own right. The increased use of smart phone technology has started to blur the store/internet
boundary even further. Customers can now visit a few different stores, chose the best product and later place an order using their smart phone. There are obviously viability and sustainability issues if a company starts to simply act as a showroom for other companies' sales, but the increasing popularity of the multi-channel model implies that the phenomena is likely to be around for some time to come.

The implication is that the "retail needs model" whereby the potential spending in-stores in a location relative to sales densities is an indicator of the need for retail space may no longer appropriate. Another way of looking at this is to say that it is not appropriate to deduct the full extent of estimated non-store sales from local spending when estimating spending available for local store-based sales; although it is difficult, if not impossible, to say what share is appropriate.

## Sales Densities

Sales densities are the value or volume of retail goods sold through retail outlets divided by the available floor space. By implication, any increase in sales densities reduces the future need for retail floor space all else being equal.

Measurement of changes in sales densities is problematic due to data constraints but it is clear that in the pre-recession years rapid growth of retail expenditure far outstripped the increase in available floor space, leading to rapid growth in sales densities. Blake, Morley and Bach (Future of Retail Property: How Much Space, BCSC 2008) attempted to estimate sales density changes between 1987 and 2005 for convenience and comparison goods and to spell out the relationships between gross and net space and the impact of the changing age and in-town/out-of-town mix of retail space. The results show an exceptionally rapid growth in (net) sales densities between 2000 and 2005 of $1.6 \%$ and $3.9 \%$ per year for convenience and comparison goods respectively, which represented a substantial acceleration on the $1.2 \%$ and $2.5 \%$ per year increases recorded between 1987 and 2000.

The authors, however, argue that it would be incorrect to extrapolate recent trends into the future as they were very much driven by the consumer-spending boom and were unlikely to be either sustainable or desirable in the long run. Instead, they base their future assumptions on the growth rates in the earlier, 1987-2000, period. These were further adjusted down to allow for the increase in convenience densities that was due to the replacement of old space with new space with higher sales densities and for the impact of Sunday trading which was also thought of as a one-off event. The final assumptions used for future sales density growth were $0.6 \%$ and $2.2 \%$ per year for convenience and comparison goods respectively.

These assumptions were then used in calculations of future retail space needs at the England and Wales level. There are a number of reasons why they might be an over-estimate if used in local needs assessments:

Only part of the potential one-off $0.7 \%$ per year impact of the introduction of Sunday Trading on 1987-2000 growth rates was deducted, partly because not all of the increase in Sunday Trading happened between 1999 and 2000 and partly because there was still scope for a further increase in Sunday trading (and 24 hour trading). The likelihood of further increases in the share of sales taking place on a Sunday cannot be taken for granted and there may be scope for a further downwards adjustment to the projected growth rates.

Much of the increase in convenience sales densities was attributed to a "weighting effect" caused when new space replaced old. This was not found for comparison space but this could easily have been due to data limitations. This is crucial, as weighting effects can only take place if new space is built and national aggregates that potentially include weighting effects should not be built in to local studies. Consequently aggregate growth rates may not be appropriate for every part of the country.

Note also that sales densities are much higher in the UK than in continental Europe and far higher than in the USA. This may mean that there is less scope for further increases. There are also arguments that all of the observed increases in sales densities in the past were either one-offs that
are unlikely to be repeated (Sunday trading, increased efficiency), of only minor significance (the shift to higher value items) or not relevant to the locality being considered (the large scale replacement of old store formats with new). We are left, however, with the fact that available data does show considerable increases in the past that cannot all be explained by one-off factors and it looks unlikely that there will be no future increases in sales densities.

Reliable data on sales density is hard to come by, largely because of the current availability of floor space data. The Valuation Office Agency (VOA) does publish data on floor space, however this data is only available for England and Wales, it includes some non-retail goods premises (such as restaurants, hairdressers and financial/professional services), there are a number of series breaks, and most importantly there is no breakdown by convenience/comparison shop type. At the same time the question remains whether Non-Store Retail Sales should be excluded from the calculation of sales densities, as mentioned in the previous sub-section. Therefore numerous assumptions have to be made when calculating sales densities. Using the Experimental Business Floor pace statistics released by the VOA in 2012, approximate calculations by Oxford Economics show that in the last few years growth in total sales density in England and Wales has been below that of the early-2000s, and relatively close to the original growth predicted by Blake et al (2008). Looking ahead, as the share of internet spending rises it is likely that growth of the 'traditional' measure of sales densities (i.e. one excluding non-store sales) will slow further.

If we assume that Sunday trading is now close to its peak, the Blake et al (2008) projections can be revised down to give projected sales density increases of $0.4 \%$ for convenience goods space and to $1.8 \%$ for comparison goods space. Furthermore, as the aggregate figures are heavily dependent on the rapid growth in sales volumes of audio-visual equipment including personal computers and mobile phones, it is possible to justify a lower rate of increase for comparison sales densities in areas with a below average share of stores selling these items.

## Recent Trends

After falling by $0.4 \%$ in 2012, real per capital spending on convenience goods fell further in 2013, by $0.5 \%$. This makes it the eighth consecutive year of contractions, the sharpest fall being in 2009. As a result, in 2013 per capital spending on convenience goods (in volume terms) was $13 \%$ below its peak of 2005.

In contrast to convenience goods, spending on comparison goods has held up relatively well during the last five years. Having fallen by $1.6 \%$ in 2009 as the UK economy contracted, it has recovered well since then and by 2013 was $10 \%$ above the 2009 level. The most recent recorded growth of $5 \%$ in 2013 was particularly impressive, and this momentum looks to have carried over into the first quarter of 2014.

From looking at these two recent trends it becomes evident that during the recession and the following period of stagnant income growth, on average people chose to cut back on convenience goods (i.e. the essentials such as food) and at the same time continued to increase their spending on comparison goods (i.e. luxuries such as electronics). This is partly explained by the fact the prices of convenience goods have been increasing while those of comparison goods remained flat, so by consuming fewer convenience goods some people had more money available to spend on comparison goods. In microeconomics this is known as the substitution effect.

## Longer-run Trends

From as early as 1964 comparison goods have accounted for an increasing share of household spending. As household incomes rose, spending on comparison goods grew much faster than spending on convenience goods. The compound annual growth rate (CAGR) for per capita comparison goods spending over the period 1993-13 was $5.7 \%$ per year, compared to just $0.1 \%$
per year for convenience goods (see Table 3.4). Having experienced some very rapid growth in the earlier part of the 2000s, the 2009-11 slowdown has dragged the average growth rates of comparison goods down somewhat. Over the period of 1964-2013 the average rate of increase of spending per capita on comparison goods was $4.4 \%$ per year (see Table 3.4). As a result of this strong growth, comparison goods represented almost $61 \%$ of all retail goods expenditure in 2013 (in nominal terms).

Historically per capita growth in expenditure on convenience goods has been much slower. In fact, over the past ten years spending per capita has on average fallen by $0.9 \%$ per year, with moderate positive growth rates in the early 2000s countered by falls in the second half of the decade. Over the period of 1964-2013 the average rate of increase of spending per capita on convenience goods was $0.2 \%$ per year (Table 3.4).

Table 3.3: Long-run UK per capita retail expenditure on convenience and comparison goods (2010 prices)

|  | Constant (2010) Prices, per Capita Consumption (f) |  |  |  |  |  | Price Deflators, 2010=100 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | rowth rates (\%) |  |  |  |  |
|  | Convenience goods | Comparison goods | All goods | Convenience goods | Comparison goods | $\begin{gathered} \text { All } \\ \text { goods } \end{gathered}$ | Convenience goods | Comparison goods | All goods |
| 1982 | 1,625 | 609 | 2,234 | -0.9 | 3.3 | 0.2 | 39.2 | 99.7 | 55.7 |
| 1983 | 1,643 | 644 | 2,287 | 1.2 | 5.6 | 2.4 | 41.2 | 104.6 | 59.0 |
| 1984 | 1,626 | 676 | 2,302 | -1.1 | 5.0 | 0.6 | 43.8 | 108.2 | 62.7 |
| 1985 | 1,638 | 715 | 2,353 | 0.7 | 5.8 | 2.2 | 45.8 | 113.2 | 66.3 |
| 1986 | 1,674 | 772 | 2,446 | 2.2 | 7.9 | 3.9 | 47.6 | 116.9 | 69.4 |
| 1987 | 1,709 | 838 | 2,547 | 2.1 | 8.6 | 4.1 | 49.1 | 119.6 | 72.3 |
| 1988 | 1,737 | 911 | 2,648 | 1.7 | 8.6 | 4.0 | 51.0 | 123.5 | 75.9 |
| 1989 | 1,762 | 948 | 2,710 | 1.4 | 4.1 | 2.3 | 53.7 | 127.7 | 79.6 |
| 1990 | 1,758 | 971 | 2,729 | -0.2 | 2.4 | 0.7 | 57.8 | 132.6 | 84.5 |
| 1991 | 1,736 | 973 | 2,709 | -1.3 | 0.2 | -0.7 | 61.9 | 138.9 | 89.5 |
| 1992 | 1,733 | 1,010 | 2,742 | -0.2 | 3.8 | 1.2 | 63.8 | 141.2 | 92.3 |
| 1993 | 1,751 | 1,061 | 2,812 | 1.1 | 5.1 | 2.5 | 65.1 | 142.2 | 94.2 |
| 1994 | 1,765 | 1,143 | 2,908 | 0.8 | 7.8 | 3.4 | 65.8 | 141.3 | 95.5 |
| 1995 | 1,750 | 1,196 | 2,946 | -0.9 | 4.6 | 1.3 | 68.3 | 143.7 | 98.9 |
| 1996 | 1,806 | 1,262 | 3,068 | 3.2 | 5.6 | 4.2 | 70.6 | 146.3 | 101.7 |
| 1997 | 1,829 | 1,339 | 3,167 | 1.3 | 6.1 | 3.2 | 71.9 | 143.5 | 102.2 |
| 1998 | 1,830 | 1,460 | 3,290 | 0.1 | 9.1 | 3.9 | 73.4 | 140.7 | 103.3 |
| 1999 | 1,885 | 1,609 | 3,493 | 3.0 | 10.2 | 6.2 | 74.2 | 135.9 | 102.7 |
| 2000 | 1,920 | 1,782 | 3,702 | 1.8 | 10.8 | 6.0 | 74.5 | 129.6 | 101.1 |
| 2001 | 1,911 | 1,924 | 3,835 | -0.4 | 7.9 | 3.6 | 76.8 | 126.1 | 101.5 |
| 2002 | 1,940 | 2,125 | 4,065 | 1.5 | 10.5 | 6.0 | 77.5 | 121.5 | 100.5 |
| 2003 | 1,967 | 2,322 | 4,290 | 1.4 | 9.3 | 5.5 | 78.7 | 117.8 | 99.9 |
| 2004 | 2,024 | 2,444 | 4,468 | 2.9 | 5.2 | 4.2 | 79.1 | 114.2 | 98.3 |
| 2005 | 2,046 | 2,562 | 4,608 | 1.1 | 4.9 | 3.1 | 80.1 | 110.3 | 96.9 |
| 2006 | 2,042 | 2,722 | 4,763 | -0.2 | 6.2 | 3.4 | 82.3 | 107.5 | 96.7 |
| 2007 | 2,015 | 2,851 | 4,866 | -1.3 | 4.8 | 2.2 | 85.5 | 105.1 | 97.0 |
| 2008 | 1,941 | 2,974 | 4,915 | -3.6 | 4.3 | 1.0 | 91.8 | 101.8 | 97.8 |
| 2009 | 1,861 | 2,927 | 4,787 | -4.1 | -1.6 | -2.6 | 96.7 | 99.5 | 98.4 |
| 2010 | 1,851 | 2,991 | 4,842 | -0.5 | 2.2 | 1.1 | 100.0 | 100.0 | 100.0 |
| 2011 | 1,805 | 2,996 | 4,801 | -2.5 | 0.2 | -0.9 | 106.5 | 100.8 | 102.9 |
| 2012 | 1,798 | 3,078 | 4,876 | -0.4 | 2.7 | 1.6 | 110.6 | 100.7 | 104.3 |
| 2013 | 1,789 | 3,233 | 5,022 | -0.5 | 5.0 | 3.0 | 115.0 | 100.7 | 105.8 |
| 2014 | 1,772 | 3,412 | 5,184 | -1.0 | 5.5 | 3.2 | 118.6 | 100.7 | 106.8 |
| 2015 | 1,772 | 3,545 | 5,317 | 0.0 | 3.9 | 2.6 | 121.1 | 99.9 | 107.0 |
| 2016 | 1,775 | 3,679 | 5,454 | 0.2 | 3.8 | 2.6 | 123.5 | 99.3 | 107.2 |
| 2017 | 1,784 | 3,830 | 5,613 | 0.5 | 4.1 | 2.9 | 126.2 | 99.0 | 107.6 |
| 2018 | 1,795 | 3,982 | 5,777 | 0.6 | 4.0 | 2.9 | 129.1 | 99.0 | 108.3 |
| 2019 | 1,807 | 4,133 | 5,940 | 0.6 | 3.8 | 2.8 | 132.1 | 99.0 | 109.1 |
| 2020 | 1,820 | 4,287 | 6,107 | 0.8 | 3.7 | 2.8 | 135.0 | 99.1 | 109.8 |
| 2021 | 1,835 | 4,445 | 6,280 | 0.8 | 3.7 | 2.8 | 138.0 | 99.3 | 110.6 |
| 2022 | 1,851 | 4,607 | 6,457 | 0.8 | 3.6 | 2.8 | 141.2 | 99.6 | 111.5 |
| 2023 | 1,866 | 4,771 | 6,637 | 0.8 | 3.6 | 2.8 | 144.5 | 99.9 | 112.5 |
| 2024 | 1,882 | 4,940 | 6,822 | 0.8 | 3.5 | 2.8 | 148.0 | 100.3 | 113.5 |
| 2025 | 1,897 | 5,113 | 7,010 | 0.8 | 3.5 | 2.8 | 151.6 | 100.7 | 114.5 |
| Average annual growth rates |  |  |  |  |  |  |  |  |  |
| 1983-93 | 0.6\% | 5.1\% | 2.1\% |  |  |  | 4.7\% | 3.1\% | 4.8\% |
| 1993-03 | 1.2\% | 8.2\% | 4.3\% |  |  |  | 1.9\% | -1.9\% | 0.6\% |
| 2003-08 | -0.3\% | 5.1\% | 2.8\% |  |  |  | 3.1\% | -2.9\% | -0.4\% |
| 2008-13 | -1.6\% | 1.7\% | 0.4\% |  |  |  | 4.6\% | -0.2\% | 1.6\% |
| 2013-19 | 0.2\% | 4.2\% | 2.8\% |  |  |  | 2.3\% | -0.3\% | 0.5\% |
| 2019-24 | 0.8\% | 3.6\% | 2.8\% |  |  |  | 2.3\% | 0.3\% | 0.8\% |

## Oxford Economics' Forecasts

Oxford Economics' forecasts from the UK consumer-spending model are shown in Tables 3.3 and 3.4, and in Figure 3.6. Unlike the alternative pure trend-based projections described in the next sub-section, these forecasts are consistent with past trends, but are also based upon expected changes in other economic variables of interest according to historic relationships.

After GDP growth slowing down to just $0.3 \%$ in 2012, the UK economy picked up pace again in 2013
with growth of $1.7 \%$. Furthermore, off the back of strong Q1 and Q2 GDP data we expect it to accelerate further to $3.1 \%$ in 2014.

Though official earnings data remain very weak, surveys are beginning to show evidence that a tightening labour market is putting upward pressure on wage growth. Combined with very strong growth in employment, this should generate a steady pickup in nominal household income growth. Furthermore, the inflation outlook remains benign, with the pound still relatively strong, deflationary pressures coming along the supply chain and the large amount of spare capacity squeezing margins. We expect CPI inflation to remain in the $1 \frac{1}{2}-13 / 4 \%$ range over the next eighteen months which, combined with the acceleration in wage growth, will allow spending power to gradually improve. A fall in the savings ratio has helped to finance the pickup in household spending growth over the past year. But the scope for it to fall further looks limited, given the desire of households to deleverage and that the savings ratio is now back close to its long run average level. So we expect consumer spending to track real incomes more closely going forward. Combined with an anticipated rise in interest rates, this points to a slight slowdown in total consumer spending growth from 2.8\% this year to 2.2\% in 2015 and 2016.

Table 3.4: Forecasts of UK per capita retail expenditure by goods type (2010 prices)

|  | Expenditure per capita (£): Oxford Economics' forecasts |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Convenience goods | Comparison goods | All goods | Convenience Goods Detail |  |  | Comparison Goods Detail |  |  |
|  |  |  |  | Alcohol (off-licence) | Tobacco | Food | Clothing \& Footwear | H'hold Goods | Audio-vis Goods |
| 2012 | 1,798 | 3,078 | 4,876 | 221 | 151 | 1308 | 880 | 549 | 373 |
| 2013 | 1,789 | 3,233 | 5,022 | 215 | 143 | 1316 | 932 | 573 | 388 |
| 2014 | 1,772 | 3,412 | 5,184 | 213 | 134 | 1313 | 977 | 600 | 414 |
| 2019 | 1,807 | 4,133 | 5,940 | 204 | 118 | 1377 | 1227 | 675 | 557 |
| 2024 | 1,882 | 4,940 | 6,822 | 204 | 111 | 1456 | 1501 | 760 | 712 |
| Average annual forecast growth rates |  |  |  |  |  |  |  |  |  |
| $\begin{aligned} & 2013-19 \\ & 2013-24 \end{aligned}$ | $\begin{aligned} & 0.2 \% \\ & 0.5 \% \end{aligned}$ | $\begin{aligned} & 4.2 \% \\ & 3.9 \% \end{aligned}$ | $\begin{aligned} & 2.8 \% \\ & 2.8 \% \end{aligned}$ | $\begin{aligned} & -0.9 \% \\ & -0.5 \% \end{aligned}$ | $\begin{aligned} & -3.2 \% \\ & -2.3 \% \end{aligned}$ | $\begin{aligned} & 0.8 \% \\ & 0.9 \% \end{aligned}$ | $\begin{aligned} & 4.7 \% \\ & 4.4 \% \end{aligned}$ | $\begin{aligned} & 2.8 \% \\ & 2.6 \% \end{aligned}$ | $\begin{aligned} & 6.2 \% \\ & 5.7 \% \end{aligned}$ |
| Average annual historical growth rates |  |  |  |  |  |  |  |  |  |
| 1964-13 | 0.2\% | 4.4\% | 1.9\% | 2.0\% | -2.6\% | 0.5\% | 4.8\% | 2.3\% | 10.0\% |
| 1977-13 | 0.3\% | 5.1\% | 2.4\% | 1.7\% | -3.2\% | 0.7\% | 6.0\% | 2.6\% | 11.2\% |
| 1983-13 | 0.3\% | 5.5\% | 2.7\% | 1.9\% | -3.2\% | 0.6\% | 6.4\% | 2.8\% | 11.7\% |
| 1987-13 | 0.2\% | 5.3\% | 2.6\% | 1.8\% | -3.3\% | 0.5\% | 6.4\% | 2.5\% | 11.3\% |
| 1993-13 | 0.1\% | 5.7\% | 2.9\% | 2.3\% | -3.7\% | 0.4\% | 7.7\% | 2.5\% | 11.5\% |
| 1997-13 | -0.1\% | 5.7\% | 2.9\% | 1.6\% | -3.9\% | 0.3\% | 8.4\% | 2.1\% | 11.8\% |
| 2003-13 | -0.9\% | 3.4\% | 1.6\% | -0.5\% | -4.2\% | -0.4\% | 6.6\% | -0.8\% | 10.0\% |

Based on this improved economic outlook, our forecasts are for growth in per capita expenditure on comparison goods to accelerate to $5.5 \%$ in 2014 , and the fall back slightly to around $3.8 \%$ in 2015 and 2016. Over the whole forecast period of 2013-24 we expect per capita expenditure on comparison goods to grow by an average of $3.9 \%$ per year, which is significantly faster than the rate seen during the last five years, but slower than the rate seen during the boom period of early 2000s.


Our forecast is for per capita spending on convenience goods to fall by $1 \%$ in 2014 , which would make it the ninth consecutive year of contraction. Slow recovery is anticipated to start in 2016 with growth of $0.2 \%$, and in 2017 we expect it to increase to $0.5 \%$. Over the period of $2013-24$ we forecast per capita spending on convenience goods to grow by $0.5 \%$ per year, as households start to feel more secure about their jobs and potential future incomes.

It is worth noting that the $3.9 \%$ average growth forecast for comparison goods over 2013-24 is in between the short-term and medium-term trend projections discussed in the next sub-section, while the $0.5 \%$ rate forecast for convenience exactly matches the $0.5 \%$ long-term and ultra-long term growth projection. In other words, although the Oxford Economics forecast and the trend-based projections have been prepared in very different ways, some of their results are very similar.

## Trend Projections

Projections of UK annual average retail expenditure per capita by goods type, including Special Forms of Trading and in constant 2010 prices (chain-linked volumes), are presented in Table 3.5, and illustrated in Figures 3.7 to 3.15 . These projections are based on time series analysis of past trends in expenditure per capita data from 1964 (the earliest year for which data are available), and are derived by fitting log-linear regression lines to the data using the method of least squares. The estimated growth rates are shown in the second row of Table 3.5. The projections are derived solely from past trends and take no account of current economics or future expectations.

Convenience goods' retail expenditure has been erratic over the last 40 years, with low trend growth over the period as a whole. Therefore the statistical relationship is less reliable and there appear to have been some trend breaks. Of the four trends illustrated, the two most statistically robust estimates of trend growth calculated are the ultra-long term (1964-2013) and short term (2003-13). However, as the shortterm trend largely reflects the impact of the recent recession, we expect future spending on convenience goods to start recovering and to be closer to the ultra-long term trend.

Trend growth rates of comparison goods expenditure per capita are statistically robust for all periods, with the strongest relationship seen over the long-term (1983-2013), when the fitted annual growth rate for spending on comparison goods per capita was $6 \%$. Having said that, the fit over the ultra-long term, which has a growth rate of $4.9 \%$, is almost just as good.

Table 3.5: Growth and projections of UK annual average consumer retail expenditure per capita by goods type (2010 prices)


Figure 3.7: Convenience Goods - ultra long term trends (1964-2013)


Figure 3.8: Convenience Goods - long term trends (1983-2013)


Figure 3.9: Convenience Goods - short term trends (2003-2013)


Figure 3.10: Comparison Goods - ultra long term trends (1964-2013)

——Actual expenditure

-     - , Expenditure trend
-.--- 95\% confidence limit of the points
....... OE Forecast

Figure 3.11: Comparison Goods - long term trends (1983-2013)


Figure 3.12: Comparison Goods - short term trends (2003-2013)


Figure 3.13: All Goods - ultra long term trends (1964-2013)



Figure 3.15: All Goods - short term trends (2003-2013)


## Prices

Price indices for convenience goods, comparison goods and all goods are calculated directly from the series of consumer expenditure by type at current and constant prices. The price indices are therefore fully compatible with the estimates of consumer retail expenditure per head given in this report. Use of these calculated indices with the expenditure estimates is preferable to the use of either the retail price index (RPI) or the consumer price index (CPI) as both of them incorporate a significant number of items not purchased through retail outlets.

Prices of comparison good started falling in late 1990s, and by 2008 they were around $30 \%$ lower than their peak in 1996. Dominated by decreasing prices of electrical goods, this deflation is in line with technological advances and the movement of production to lower cost countries, especially China and India, feeding through into prices. This trend is also evident for clothing and textiles.

Comparison goods prices were affected by offsetting tendencies in 2009. The depreciation of sterling acted to push prices up while the temporary VAT cut helped to keep them down. The overall impact was a fall in comparison goods prices of more than $2 \%$ in 2009 following a $3.2 \%$ fall in 2008; however in 2010 as spending started to recover the prices were up by $0.5 \%$. In 2011 comparison goods inflation was similar to that of 2010, partly being held up by the VAT increase to $20 \%$ introduced from January 2011. Overall, during 2008-13 the falls in prices of comparison goods have slowed noticeably, which can be partly attributed to incomes rising in China and India, and pushing up the costs of production.

Convenience goods price inflation has historically been much higher than that of comparison goods and prices have continued to rise. Furthermore, since 2007 there has been a tendency for acceleration in the rate of inflation, with prices rising by $7.4 \%$ in 2008 and then more recently by $4 \%$ in 2013. Some elements of convenience goods are VATable and were also affected by the 2011 VAT increase.

## Appendix A: Base Area Profile Report

The following pages give Consumer Retail Expenditure estimates produced from Pitney Bowes Software enabling comparisons on a consistent basis between local area figures and the National average. Figures are given for the United Kingdom and Great Britain for 2012, 2013, 2014, 2019, 2024 and 2025.

## Pitney Bowes Software

Consumer Retail Expenditure Total (£mill Per Annum, EST=Estimates, FOR=Forecast, PB=Price Base)

| CONSUMER EXPENDITURE | $\begin{array}{\|c} \text { UK: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { GB: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | UK: 2014 <br> EST, 2014 <br> PB | $\begin{gathered} \text { GB: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | UK: 2024 FOR, 2013 PB | $\begin{gathered} \text { GB: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { UK: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { GB: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \# OA's | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 |
| Usually Resident Population | 64 | 62 | 64 | 62 | 65 | 63 | 67 | 65 | 69 | 67 | 69 | 67 |
| Private Households | 27 | 26 | 27 | 26 | 27 | 26 | 28 | 28 | 30 | 29 | 30 | 29 |
| Food | 89,558 | 86,992 | 94,008 | 91,318 | 95,406 | 92,694 | 1,02,233 | 99,438 | 1,11,218 | 1,08,253 | 1,13,014 | 1,10,014 |
| Alcoholic Drink | 16,267 | 15,814 | 16,587 | 16,126 | 18,874 | 18,352 | 16,332 | 15,897 | 16,821 | 16,384 | 16,913 | 16,475 |
| Tobacco | 11,186 | 10,650 | 11,354 | 10,810 | 11,369 | 10,828 | 9,698 | 9,253 | 9,367 | 8,947 | 9,305 | 8,889 |
| Books Newspapers Magazines | 6,933 | 6,725 | 6,748 | 6,545 | 6,572 | 6,376 | 5,646 | 5,486 | 5,550 | 5,398 | 5,544 | 5,393 |
| Books | 2,993 | 2,926 | 2,882 | 2,817 | 2,795 | 2,733 | 2,614 | 2,558 | 2,619 | 2,565 | 2,618 | 2,564 |
| Newspapers and Magazines | 3,940 | 3,799 | 3,866 | 3,728 | 3,777 | 3,643 | 3,032 | 2,928 | 2,931 | 2,833 | 2,926 | 2,829 |
| Clothing and Footwear | 53,901 | 51,434 | 57,730 | 55,091 | 60,877 | 58,113 | 80,029 | 76,531 | 1,01,588 | 97,259 | 1,06,291 | 1,01,781 |
| Footwear | 8,030 | 7,639 | 8,418 | 8,008 | 9,046 | 8,609 | 12,321 | 11,748 | 15,460 | 14,759 | 16,141 | 15,412 |
| Clothing | 45,871 | 43,795 | 49,312 | 47,083 | 51,831 | 49,504 | 67,708 | 64,783 | 86,128 | 82,500 | 90,150 | 86,369 |
| Furniture/Floor/ Textiles | 22,685 | 22,179 | 24,064 | 23,528 | 25,405 | 24,843 | 29,124 | 28,498 | 33,621 | 32,913 | 34,564 | 33,839 |
| Furniture/Floor Coverings | 16,925 | 16,581 | 17,928 | 17,564 | 18,948 | 18,566 | 20,881 | 20,476 | 23,618 | 23,171 | 24,185 | 23,730 |
| HH Textiles/Soft Furnishings | 5,760 | 5,598 | 6,136 | 5,964 | 6,457 | 6,277 | 8,243 | 8,022 | 10,003 | 9,742 | 10,379 | 10,109 |
| Audio-visual Equipment | 25,836 | 25,173 | 25,744 | 25,088 | 26,715 | 26,043 | 37,158 | 36,250 | 47,840 | 46,696 | 50,171 | 48,975 |
| Domestic Appliances | 6,448 | 6,330 | 6,800 | 6,676 | 7,416 | 7,282 | 9,011 | 8,854 | 10,890 | 10,705 | 11,293 | 11,102 |
| AV/Photo/Optical Goods | 18,795 | 18,278 | 18,331 | 17,828 | 18,655 | 18,147 | 27,380 | 26,663 | 36,062 | 35,142 | 37,965 | 37,000 |
| Telephone/Fax Equipment | 593 | 565 | 613 | 584 | 644 | 614 | 767 | 733 | 888 | 849 | 913 | 873 |
| Hardware and DIY Supplies | 12,815 | 12,468 | 12,961 | 12,612 | 13,717 | 13,350 | 15,460 | 15,062 | 17,300 | 16,865 | 17,672 | 17,230 |
| China Glass and Utensils | 4,805 | 4,664 | 5,069 | 4,921 | 5,373 | 5,217 | 6,260 | 6,085 | 7,221 | 7,024 | 7,408 | 7,207 |
| Repair/Maintenance Materials | 1,147 | 1,125 | 1,235 | 1,212 | 1,281 | 1,257 | 1,603 | 1,574 | 1,824 | 1,792 | 1,867 | 1,834 |
| Tools/Equip for Home/Garden | 3,394 | 3,306 | 3,489 | 3,399 | 3,714 | 3,619 | 3,848 | 3,753 | 4,180 | 4,079 | 4,255 | 4,153 |
| Gardens/Plants/ <br> Flowers | 3,469 | 3,373 | 3,168 | 3,080 | 3,349 | 3,257 | 3,749 | 3,650 | 4,075 | 3,970 | 4,142 | 4,036 |
| Other Goods | 82,343 | 79,973 | 87,770 | 85,235 | 94,404 | 91,679 | 1,13,802 | 1,10,655 | 1,37,522 | 1,33,802 | 1,42,642 | 1,38,795 |
| Chemists' Goods | 27,129 | 26,350 | 29,111 | 28,276 | 31,394 | 30,500 | 37,624 | 36,595 | 44,976 | 43,777 | 46,520 | 45,285 |
| Jewellery/Watches/ Clocks | 6,739 | 6,612 | 7,426 | 7,286 | 8,512 | 8,353 | 9,378 | 9,209 | 10,326 | 10,145 | 10,508 | 10,324 |
| Non-durable HH Goods | 4,122 | 4,019 | 4,292 | 4,185 | 4,395 | 4,286 | 4,861 | 4,745 | 5,378 | 5,253 | 5,480 | 5,353 |
| Bicycles | 1,583 | 1,570 | 1,447 | 1,436 | 1,502 | 1,490 | 1,999 | 1,984 | 2,472 | 2,454 | 2,569 | 2,550 |
| Recreational Goods | 35,202 | 34,268 | 36,939 | 35,965 | 38,710 | 37,698 | 48,137 | 46,941 | 59,696 | 58,256 | 62,274 | 60,778 |
| Other Miscellaneous Goods | 7,568 | 7,154 | 8,555 | 8,087 | 9,891 | 9,352 | 11,803 | 11,181 | 14,674 | 13,917 | 15,291 | 14,505 |
| Total Goods | 3,21,524 | 3,11,408 | 3,36,966 | 3,26,353 | 3,53,339 | 3,42,278 | 4,09,482 | 3,97,070 | 4,80,827 | 4,66,517 | 4,96,116 | 4,81,391 |
| Convenience Goods | 1,25,073 | 1,21,274 | 1,30,107 | 1,26,167 | 1,33,821 | 1,29,803 | 1,36,156 | 1,32,261 | 1,45,715 | 1,41,670 | 1,47,638 | 1,43,560 |
| Comparison Goods | 1,96,451 | 1,90,134 | 2,06,859 | 2,00,186 | 2,19,518 | 2,12,475 | 2,73,326 | 2,64,809 | 3,35,112 | 3,24,847 | 3,48,478 | 3,37,831 |
| Bulky Goods | 23,373 | 22,911 | 24,728 | 24,240 | 26,364 | 25,848 | 29,892 | 29,330 | 34,508 | 33,876 | 35,478 | 34,832 |
| DIY Related Goods | 10,722 | 10,460 | 10,761 | 10,501 | 11,371 | 11,098 | 12,536 | 12,248 | 13,848 | 13,537 | 14,122 | 13,807 |

Pitney Bowes Software

| LEISURE EXPENDITURE | UK: 2012 <br> EST, 2012 <br> PB | GB: 2012 EST, 2012 PB | UK: 2013 <br> EST, 2013 <br> PB | GB: 2013 EST, 2013 PB | UK: 2014 EST, 2014 PB | GB: 2014 EST, 2014 PB | UK: 2019 FOR, 2013 PB | $\begin{gathered} \text { GB: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | UK: 2024 FOR, 2013 PB | $\begin{gathered} \text { GB: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | UK: 2025 FOR, 2013 PB | GB: 2025 FOR, 2013 PB |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \# OA's | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 |
| Usually Resident Population | 64 | 62 | 64 | 62 | 65 | 63 | 67 | 65 | 69 | 67 | 69 | 67 |
| Private Households | 27 | 26 | 27 | 26 | 27 | 26 | 28 | 28 | 30 | 29 | 30 | 29 |
| Audio-Visual Goods | 18,795 | 18,278 | 18,331 | 17,828 | 18,655 | 18,147 | 27,380 | 26,663 | 36,062 | 35,142 | 37,965 | 37,000 |
| Gardens, plants and flowers | 3,469 | 3,373 | 3,168 | 3,080 | 3,349 | 3,257 | 3,749 | 3,650 | 4,075 | 3,970 | 4,142 | 4,036 |
| Recreational goods | 35,202 | 34,268 | 36,939 | 35,965 | 38,710 | 37,698 | 48,137 | 46,941 | 59,696 | 58,256 | 62,274 | 60,778 |
| Durables for indoor/outdoor recreation | 8,312 | 7,982 | 8,287 | 7,958 | 8,438 | 8,106 | 9,323 | 8,971 | 10,923 | 10,521 | 11,264 | 10,851 |
| Games, toys and hobbies | 17,454 | 17,043 | 19,129 | 18,679 | 20,878 | 20,390 | 28,173 | 27,539 | 36,475 | 35,674 | 38,372 | 37,533 |
| Sports goods | 2,775 | 2,711 | 2,859 | 2,793 | 2,900 | 2,833 | 3,538 | 3,460 | 4,414 | 4,319 | 4,604 | 4,505 |
| Pets and related products | 6,661 | 6,532 | 6,664 | 6,535 | 6,494 | 6,369 | 7,103 | 6,971 | 7,884 | 7,742 | 8,034 | 7,889 |
| Books | 2,993 | 2,926 | 2,882 | 2,817 | 2,795 | 2,733 | 2,614 | 2,558 | 2,619 | 2,565 | 2,618 | 2,564 |
| Recreational and Cultural Services | 35,627 | 34,575 | 36,536 | 35,458 | 37,722 | 36,617 | 41,918 | 40,736 | 48,100 | 46,777 | 49,327 | 47,976 |
| Restaurants | 75,560 | 72,841 | 77,412 | 74,630 | 81,629 | 78,716 | 85,885 | 82,941 | 92,748 | 89,651 | 93,780 | 90,662 |
| Hotels | 7,328 | 7,241 | 7,911 | 7,817 | 8,996 | 8,890 | 12,703 | 12,559 | 16,477 | 16,296 | 17,127 | 16,939 |
| Hair and Personal Grooming | 5,750 | 5,530 | 5,890 | 5,665 | 6,082 | 5,851 | 6,682 | 6,438 | 7,195 | 6,939 | 7,267 | 7,010 |
| Total Leisure Spend | 1,84,724 | 1,79,032 | 1,89,069 | 1,83,260 | 1,97,938 | 1,91,909 | 2,29,068 | 2,22,486 | 2,66,972 | 2,59,596 | 2,74,500 | 2,66,965 |
| Leisure Goods | 60,459 | 58,845 | 61,320 | 59,690 | 63,509 | 61,835 | 81,880 | 79,812 | 1,02,452 | 99,933 | 1,06,999 | 1,04,378 |
| Leisure Services | 1,24,265 | 1,20,187 | 1,27,749 | 1,23,570 | 1,34,429 | 1,30,074 | 1,47,188 | 1,42,674 | 1,64,520 | 1,59,663 | 1,67,501 | 1,62,587 |


| OTHER <br> EXPENDITURE | $\begin{array}{\|c} \text { UK: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | $\begin{array}{\|c\|} \hline \text { GB: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | UK: 2013 <br> EST, 2013 <br> PB | $\begin{gathered} \text { GB: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | UK: 2014 EST, 2014 PB | $\begin{gathered} \text { GB: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c} \text { UK: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \text { GB: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | UK: 2024 <br> FOR, 2013 <br> PB | $\begin{gathered} \text { GB: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c\|} \text { UK: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \hline \text { GB: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \# OA's | 3,394 | 3,306 | 3,489 | 3,399 | 3,714 | 3,619 | 3,848 | 3,753 | 4,180 | 4,079 | 4,255 | 4,153 |
| Usually Resident Population | 64 | 62 | 64 | 62 | 65 | 63 | 67 | 65 | 69 | 67 | 69 | 67 |
| Private Households | 27 | 26 | 27 | 26 | 27 | 26 | 28 | 28 | 30 | 29 | 30 | 29 |
| Owner-Occupier Rents (Imputed Rents) | 1,52,011 | 1,49,520 | 1,55,605 | 1,53,058 | 1,61,692 | 1,59,068 | 1,68,333 | 1,65,723 | 1,79,266 | 1,76,567 | 1,81,310 | 1,78,593 |
| Actual Rents | 53,845 | 52,963 | 56,389 | 55,466 | 59,827 | 58,856 | 64,632 | 63,630 | 73,962 | 72,848 | 75,986 | 74,847 |
| Telephone and fax services | 19,007 | 18,513 | 20,231 | 19,706 | 21,668 | 21,110 | 24,446 | 23,841 | 28,374 | 27,690 | 29,282 | 28,579 |
| Education | 14,640 | 14,297 | 16,758 | 16,366 | 18,477 | 18,049 | 18,012 | 17,613 | 18,835 | 18,429 | 18,968 | 18,561 |
| Domestic service and household services | 6,232 | 6,073 | 6,689 | 6,519 | 7,317 | 7,132 | 7,696 | 7,509 | 8,288 | 8,092 | 8,391 | 8,193 |
| Housing R\&M services | 1,391 | 1,365 | 1,577 | 1,547 | 1,712 | 1,680 | 1,955 | 1,920 | 2,074 | 2,038 | 2,094 | 2,057 |
| Insurance | 20,862 | 20,338 | 23,284 | 22,700 | 22,997 | 22,424 | 22,361 | 21,826 | 22,369 | 21,847 | 22,357 | 21,838 |
| Financial services | 28,486 | 28,181 | 30,159 | 29,836 | 34,205 | 33,842 | 34,885 | 34,530 | 40,010 | 39,613 | 41,195 | 40,789 |
| Vehicle Fuels and lubricants | 30,809 | 29,609 | 29,876 | 28,714 | 28,111 | 27,024 | 28,831 | 27,756 | 29,581 | 28,504 | 29,738 | 28,660 |
| Transport services | 37,232 | 36,257 | 40,578 | 39,517 | 43,065 | 41,948 | 46,976 | 45,811 | 52,663 | 51,394 | 53,816 | 52,526 |
| Electricity, Gas and Other fuels | 32,385 | 31,153 | 34,490 | 33,179 | 33,909 | 32,629 | 32,858 | 31,663 | 33,210 | 32,031 | 33,317 | 32,139 |

## Pitney Bowes Software

Consumer Retail Expenditure Hhold (£ Per Annum, EST=Estimates, FOR=Forecast, PB=Price Base)

| CONSUMER <br> EXPENDITURE | UK: 2012 EST, 2012 PB | $\begin{array}{\|c\|} \hline \text { GB: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | UK: 2013 EST, 2013 PB | GB: 2013 EST, 2013 PB | UK: 2014 EST, 2014 PB | GB: 2014 EST, 2014 PB | $\begin{array}{\|c} \text { UK: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \text { GB: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \hline \text { UK: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { GB: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | UK: 2025 FOR, 2013 PB | $\left\|\begin{array}{\|c\|} \text { GB: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}\right\|$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \# OA's | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 |
| Usually Resident Population | 64 | 62 | 64 | 62 | 65 | 63 | 67 | 65 | 69 | 67 | 69 | 67 |
| Private Households | 27 | 26 | 27 | 26 | 27 | 26 | 28 | 28 | 30 | 29 | 30 | 29 |
| Food | 3,354 | 3,347 | 3,491 | 3,484 | 3,514 | 3,507 | 3,606 | 3,604 | 3,760 | 3,762 | 3,786 | 3,788 |
| Alcoholic Drink | 609 | 608 | 616 | 615 | 695 | 694 | 576 | 576 | 569 | 569 | 567 | 567 |
| Tobacco | 419 | 410 | 422 | 412 | 419 | 410 | 342 | 335 | 317 | 311 | 312 | 306 |
| Books Newspapers Magazines | 260 | 259 | 251 | 250 | 242 | 241 | 199 | 199 | 188 | 188 | 186 | 186 |
| Books | 112 | 113 | 107 | 107 | 103 | 103 | 92 | 93 | 89 | 89 | 88 | 88 |
| Newspapers and Magazines | 148 | 146 | 144 | 142 | 139 | 138 | 107 | 106 | 99 | 98 | 98 | 97 |
| Clothing and Footwear | 2,018 | 1,979 | 2,144 | 2,102 | 2,242 | 2,199 | 2,823 | 2,774 | 3,435 | 3,380 | 3,561 | 3,505 |
| Footwear | 301 | 294 | 313 | 306 | 333 | 326 | 435 | 426 | 523 | 513 | 541 | 531 |
| Clothing | 1,718 | 1,685 | 1,831 | 1,797 | 1,909 | 1,873 | 2,388 | 2,348 | 2,912 | 2,867 | 3,020 | 2,974 |
| Furniture/Floor/ Textiles | 850 | 853 | 894 | 898 | 936 | 940 | 1,027 | 1,033 | 1,137 | 1,144 | 1,158 | 1,165 |
| Furniture/Floor Coverings | 634 | 638 | 666 | 670 | 698 | 703 | 736 | 742 | 799 | 805 | 810 | 817 |
| HH Textiles/Soft Furnishings | 216 | 215 | 228 | 228 | 238 | 238 | 291 | 291 | 338 | 339 | 348 | 348 |
| Audio-visual Equipment | 968 | 968 | 956 | 957 | 984 | 985 | 1,311 | 1,314 | 1,618 | 1,623 | 1,681 | 1,686 |
| Domestic Appliances | 241 | 244 | 253 | 255 | 273 | 276 | 318 | 321 | 368 | 372 | 378 | 382 |
| AV/Photo/Optical Goods | 704 | 703 | 681 | 680 | 687 | 687 | 966 | 966 | 1,219 | 1,221 | 1,272 | 1,274 |
| Telephone/Fax Equipment | 22 | 22 | 23 | 22 | 24 | 23 | 27 | 27 | 30 | 30 | 31 | 30 |
| Hardware and DIY Supplies | 480 | 480 | 481 | 481 | 505 | 505 | 545 | 546 | 585 | 586 | 592 | 593 |
| China Glass and Utensils | 180 | 179 | 188 | 188 | 198 | 197 | 221 | 221 | 244 | 244 | 248 | 248 |
| Repair/Maintenance Materials | 43 | 43 | 46 | 46 | 47 | 48 | 57 | 57 | 62 | 62 | 63 | 63 |
| Tools/Equip for Home/Garden | 127 | 127 | 130 | 130 | 137 | 137 | 136 | 136 | 141 | 142 | 143 | 143 |
| Gardens/Plants/Flowers | 130 | 130 | 118 | 118 | 123 | 123 | 132 | 132 | 138 | 138 | 139 | 139 |
| Other Goods | 3,084 | 3,077 | 3,260 | 3,252 | 3,477 | 3,469 | 4,014 | 4,011 | 4,650 | 4,650 | 4,778 | 4,779 |
| Chemists' Goods | 1,016 | 1,014 | 1,081 | 1,079 | 1,156 | 1,154 | 1,327 | 1,326 | 1,521 | 1,521 | 1,558 | 1,559 |
| Jewellery/Watches/Clocks | 252 | 254 | 276 | 278 | 313 | 316 | 331 | 334 | 349 | 353 | 352 | 355 |
| Non-durable HH Goods | 154 | 155 | 159 | 160 | 162 | 162 | 171 | 172 | 182 | 183 | 184 | 184 |
| Bicycles | 59 | 60 | 54 | 55 | 55 | 56 | 71 | 72 | 84 | 85 | 86 | 88 |
| Recreational Goods | 1,318 | 1,318 | 1,372 | 1,372 | 1,426 | 1,426 | 1,698 | 1,701 | 2,018 | 2,025 | 2,086 | 2,093 |
| Other Miscellaneous Goods | 283 | 275 | 318 | 309 | 364 | 354 | 416 | 405 | 496 | 484 | 512 | 499 |
| Total Goods | 12,040 | 11,981 | 12,514 | 12,452 | 13,013 | 12,952 | 14,442 | 14,391 | 16,258 | 16,212 | 16,620 | 16,575 |
| Convenience Goods | 4,684 | 4,666 | 4,832 | 4,814 | 4,928 | 4,912 | 4,802 | 4,794 | 4,927 | 4,923 | 4,946 | 4,943 |
| Comparison Goods | 7,357 | 7,315 | 7,682 | 7,638 | 8,084 | 8,040 | 9,640 | 9,598 | 11,331 | 11,289 | 11,674 | 11,632 |
| Bulky Goods | 875 | 881 | 918 | 925 | 971 | 978 | 1,054 | 1,063 | 1,167 | 1,177 | 1,188 | 1,199 |
| DIY Related Goods | 402 | 402 | 400 | 401 | 419 | 420 | 442 | 444 | 468 | 470 | 473 | 475 |

Pitney Bowes Software

| LEISURE EXPENDITURE | $\begin{gathered} \text { UK: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c\|} \text { GB: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { UK: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \# OA's | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 |
| Usually Resident <br> Population | 64 | 62 | 64 | 62 | 65 | 63 | 67 | 65 | 69 | 67 | 69 | 67 |
| Private Households | 27 | 26 | 27 | 26 | 27 | 26 | 28 | 28 | 30 | 29 | 30 | 29 |
| Audio-Visual Goods | 704 | 703 | 681 | 680 | 687 | 687 | 966 | 966 | 1,219 | 1,221 | 1,272 | 1,274 |
| Gardens, plants and flowers | 130 | 130 | 118 | 118 | 123 | 123 | 132 | 132 | 138 | 138 | 139 | 139 |
| Recreational goods | 1,318 | 1,318 | 1,372 | 1,372 | 1,426 | 1,426 | 1,698 | 1,701 | 2,018 | 2,025 | 2,086 | 2,093 |
| Durables for indoor/outdoor recreation | 311 | 307 | 308 | 304 | 311 | 307 | 329 | 325 | 369 | 366 | 377 | 374 |
| Games, toys and hobbies | 654 | 656 | 710 | 713 | 769 | 772 | 994 | 998 | 1,233 | 1,240 | 1,285 | 1,292 |
| Sports goods | 104 | 104 | 106 | 107 | 107 | 107 | 125 | 125 | 149 | 150 | 154 | 155 |
| Pets and related products | 249 | 251 | 247 | 249 | 239 | 241 | 251 | 253 | 267 | 269 | 269 | 272 |
| Books | 112 | 113 | 107 | 107 | 103 | 103 | 92 | 93 | 89 | 89 | 88 | 88 |
| Recreational and Cultural Services | 1,334 | 1,330 | 1,357 | 1,353 | 1,389 | 1,386 | 1,478 | 1,476 | 1,626 | 1,626 | 1,652 | 1,652 |
| Restaurants | 2,830 | 2,802 | 2,875 | 2,848 | 3,006 | 2,979 | 3,029 | 3,006 | 3,136 | 3,116 | 3,142 | 3,122 |
| Hotels | 274 | 279 | 294 | 298 | 331 | 336 | 448 | 455 | 557 | 566 | 574 | 583 |
| Hair and Personal Grooming | 215 | 213 | 219 | 216 | 224 | 221 | 236 | 233 | 243 | 241 | 243 | 241 |
| Total Leisure Spend | 6,918 | 6,888 | 7,022 | 6,993 | 7,290 | 7,262 | 8,079 | 8,064 | 9,027 | 9,021 | 9,196 | 9,192 |
| Leisure Goods | 2,264 | 2,264 | 2,277 | 2,278 | 2,339 | 2,340 | 2,888 | 2,893 | 3,464 | 3,473 | 3,584 | 3,594 |
| Leisure Services | 4,653 | 4,624 | 4,744 | 4,715 | 4,951 | 4,922 | 5,191 | 5,171 | 5,563 | 5,549 | 5,611 | 5,598 |


| OTHER EXPENDITURE | $\begin{gathered} \text { UK: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c\|} \text { GB: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { UK: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c} \text { GB: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { UK: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c} \text { UK: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { GB: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \# OA's | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 |
| Usually Resident <br> Population | 64 | 62 | 64 | 62 | 65 | 63 | 67 | 65 | 69 | 67 | 69 | 67 |
| Private Households | 27 | 26 | 27 | 26 | 27 | 26 | 28 | 28 | 30 | 29 | 30 | 29 |
| Owner-Occupier Rents (Imputed Rents) | 5,692 | 5,753 | 5,779 | 5,840 | 5,955 | 6,019 | 5,937 | 6,006 | 6,061 | 6,136 | 6,074 | 6,149 |
| Actual Rents | 2,016 | 2,038 | 2,094 | 2,116 | 2,203 | 2,227 | 2,280 | 2,306 | 2,501 | 2,532 | 2,545 | 2,577 |
| Telephone and fax services | 712 | 712 | 751 | 752 | 798 | 799 | 862 | 864 | 959 | 962 | 981 | 984 |
| Education | 548 | 550 | 622 | 624 | 680 | 683 | 635 | 638 | 637 | 640 | 635 | 639 |
| Domestic service and household services | 233 | 234 | 248 | 249 | 269 | 270 | 271 | 272 | 280 | 281 | 281 | 282 |
| Housing R\&M services | 52 | 53 | 59 | 59 | 63 | 64 | 69 | 70 | 70 | 71 | 70 | 71 |
| Insurance | 781 | 782 | 865 | 866 | 847 | 849 | 789 | 791 | 756 | 759 | 749 | 752 |
| Financial services | 1,067 | 1,084 | 1,120 | 1,138 | 1,260 | 1,281 | 1,230 | 1,251 | 1,353 | 1,377 | 1,380 | 1,404 |
| Vehicle Fuels and lubricants | 1,154 | 1,139 | 1,110 | 1,096 | 1,035 | 1,023 | 1,017 | 1,006 | 1,000 | 991 | 996 | 987 |
| Transport services | 1,394 | 1,395 | 1,507 | 1,508 | 1,586 | 1,587 | 1,657 | 1,660 | 1,781 | 1,786 | 1,803 | 1,809 |
| Electricity, Gas and Other fuels | 1,213 | 1,199 | 1,281 | 1,266 | 1,249 | 1,235 | 1,159 | 1,148 | 1,123 | 1,113 | 1,116 | 1,107 |

## Pitney Bowes Software

Consumer Retail Expenditure Person ( $£$ Per Annum, EST=Estimates, FOR=Forecast, PB=Price Base)

| CONSUMER EXPENDITURE | $\begin{gathered} \text { UK: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c} \text { GB: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { UK: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \# OA's | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 |
| Usually Resident <br> Population | 64 | 62 | 64 | 62 | 65 | 63 | 67 | 65 | 69 | 67 | 69 | 67 |
| Private Households | 27 | 26 | 27 | 26 | 27 | 26 | 28 | 28 | 30 | 29 | 30 | 29 |
| Food | 1,406 | 1,406 | 1,467 | 1,467 | 1,479 | 1,479 | 1,533 | 1,534 | 1,617 | 1,619 | 1,633 | 1,636 |
| Alcoholic Drink | 255 | 256 | 259 | 259 | 293 | 293 | 245 | 245 | 245 | 245 | 244 | 245 |
| Tobacco | 176 | 172 | 177 | 174 | 176 | 173 | 145 | 143 | 136 | 134 | 134 | 132 |
| Books Newspapers Magazines | 109 | 109 | 105 | 105 | 102 | 102 | 85 | 85 | 81 | 81 | 80 | 80 |
| Books | 47 | 47 | 45 | 45 | 43 | 44 | 39 | 39 | 38 | 38 | 38 | 38 |
| Newspapers and Magazines | 62 | 61 | 60 | 60 | 59 | 58 | 45 | 45 | 43 | 42 | 42 | 42 |
| Clothing and Footwear | 846 | 831 | 901 | 885 | 944 | 927 | 1,200 | 1,181 | 1,477 | 1,455 | 1,536 | 1,513 |
| Footwear | 126 | 123 | 131 | 129 | 140 | 137 | 185 | 181 | 225 | 221 | 233 | 229 |
| Clothing | 720 | 708 | 769 | 756 | 803 | 790 | 1,015 | 1,000 | 1,252 | 1,234 | 1,303 | 1,284 |
| Furniture/Floor/ Textiles | 356 | 358 | 375 | 378 | 394 | 396 | 437 | 440 | 489 | 492 | 500 | 503 |
| Furniture/Floor Coverings | 266 | 268 | 280 | 282 | 294 | 296 | 313 | 316 | 343 | 347 | 350 | 353 |
| HH Textiles/Soft Furnishings | 90 | 90 | 96 | 96 | 100 | 100 | 124 | 124 | 145 | 146 | 150 | 150 |
| Audio-visual Equipment | 406 | 407 | 402 | 403 | 414 | 416 | 557 | 559 | 695 | 698 | 725 | 728 |
| Domestic Appliances | 101 | 102 | 106 | 107 | 115 | 116 | 135 | 137 | 158 | 160 | 163 | 165 |
| AV/Photo/Optical Goods | 295 | 295 | 286 | 286 | 289 | 290 | 411 | 411 | 524 | 526 | 549 | 550 |
| Telephone/Fax Equipment | 9 | 9 | 10 | 9 | 10 | 10 | 11 | 11 | 13 | 13 | 13 | 13 |
| Hardware and DIY Supplies | 201 | 201 | 202 | 203 | 213 | 213 | 232 | 232 | 251 | 252 | 255 | 256 |
| China Glass and Utensils | 75 | 75 | 79 | 79 | 83 | 83 | 94 | 94 | 105 | 105 | 107 | 107 |
| Repair/Maintenance Materials | 18 | 18 | 19 | 19 | 20 | 20 | 24 | 24 | 27 | 27 | 27 | 27 |
| Tools/Equip for Home/Garden | 53 | 53 | 54 | 55 | 58 | 58 | 58 | 58 | 61 | 61 | 61 | 62 |
| Gardens/Plants/Flowers | 54 | 55 | 49 | 49 | 52 | 52 | 56 | 56 | 59 | 59 | 60 | 60 |
| Other Goods | 1,293 | 1,292 | 1,370 | 1,369 | 1,463 | 1,463 | 1,706 | 1,707 | 1,999 | 2,001 | 2,062 | 2,064 |
| Chemists' Goods | 426 | 426 | 454 | 454 | 487 | 487 | 564 | 565 | 654 | 655 | 672 | 673 |
| Jewellery/Watches/Clocks | 106 | 107 | 116 | 117 | 132 | 133 | 141 | 142 | 150 | 152 | 152 | 154 |
| Non-durable HH Goods | 65 | 65 | 67 | 67 | 68 | 68 | 73 | 73 | 78 | 79 | 79 | 80 |
| Bicycles | 25 | 25 | 23 | 23 | 23 | 24 | 30 | 31 | 36 | 37 | 37 | 38 |
| Recreational Goods | 553 | 554 | 576 | 578 | 600 | 602 | 722 | 724 | 868 | 871 | 900 | 904 |
| Other Miscellaneous Goods | 119 | 116 | 133 | 130 | 153 | 149 | 177 | 173 | 213 | 208 | 221 | 216 |
| Total Goods | 5,047 | 5,032 | 5,258 | 5,242 | 5,477 | 5,462 | 6,139 | 6,127 | 6,990 | 6,978 | 7,170 | 7,158 |
| Convenience Goods | 1,963 | 1,960 | 2,030 | 2,027 | 2,074 | 2,071 | 2,041 | 2,041 | 2,118 | 2,119 | 2,134 | 2,135 |
| Comparison Goods | 3,084 | 3,073 | 3,228 | 3,216 | 3,403 | 3,390 | 4,098 | 4,086 | 4,872 | 4,859 | 5,036 | 5,024 |
| Bulky Goods | 367 | 370 | 386 | 389 | 409 | 412 | 448 | 453 | 502 | 507 | 513 | 518 |
| DIY Related Goods | 168 | 169 | 168 | 169 | 176 | 177 | 188 | 189 | 201 | 202 | 204 | 205 |


| LEISURE EXPENDITURE | $\begin{array}{\|c} \hline \text { UK: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \text { GB: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { UK: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c} \text { GB: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \hline \text { UK: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \hline \text { GB: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{array}$ | $\begin{array}{\|c\|} \hline \text { UK: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \text { GB: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \text { UK: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { GB: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { UK: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{gathered} \text { GB: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \# OA's | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 |
| Usually Resident Population | 64 | 62 | 64 | 62 | 65 | 63 | 67 | 65 | 69 | 67 | 69 | 67 |
| Private Households | 27 | 26 | 27 | 26 | 27 | 26 | 28 | 28 | 30 | 29 | 30 | 29 |
| Audio-Visual Goods | 295 | 295 | 286 | 286 | 289 | 290 | 411 | 411 | 524 | 526 | 549 | 550 |
| Gardens, plants and flowers | 54 | 55 | 49 | 49 | 52 | 52 | 56 | 56 | 59 | 59 | 60 | 60 |
| Recreational goods | 553 | 554 | 576 | 578 | 600 | 602 | 722 | 724 | 868 | 871 | 900 | 904 |
| Durables for indoor/outdoor recreation | 130 | 129 | 129 | 128 | 131 | 129 | 140 | 138 | 159 | 157 | 163 | 161 |
| Games, toys and hobbies | 274 | 275 | 298 | 300 | 324 | 325 | 422 | 425 | 530 | 534 | 555 | 558 |
| Sports goods | 44 | 44 | 45 | 45 | 45 | 45 | 53 | 53 | 64 | 65 | 67 | 67 |
| Pets and related products | 105 | 106 | 104 | 105 | 101 | 102 | 106 | 108 | 115 | 116 | 116 | 117 |
| Books | 47 | 47 | 45 | 45 | 43 | 44 | 39 | 39 | 38 | 38 | 38 | 38 |
| Recreational and Cultural <br> Services | 559 | 559 | 570 | 570 | 585 | 584 | 628 | 629 | 699 | 700 | 713 | 713 |
| Restaurants | 1,186 | 1,177 | 1,208 | 1,199 | 1,265 | 1,256 | 1,288 | 1,280 | 1,348 | 1,341 | 1,355 | 1,348 |
| Hotels | 115 | 117 | 123 | 126 | 139 | 142 | 190 | 194 | 240 | 244 | 248 | 252 |
| Hair and Personal Grooming | 90 | 89 | 92 | 91 | 94 | 93 | 100 | 99 | 105 | 104 | 105 | 104 |
| Total Leisure Spend | 2,900 | 2,893 | 2,950 | 2,944 | 3,068 | 3,062 | 3,434 | 3,433 | 3,881 | 3,883 | 3,967 | 3,970 |
| Leisure Goods | 949 | 951 | 957 | 959 | 984 | 987 | 1,228 | 1,232 | 1,489 | 1,495 | 1,546 | 1,552 |
| Leisure Services | 1,951 | 1,942 | 1,993 | 1,985 | 2,084 | 2,076 | 2,207 | 2,202 | 2,392 | 2,388 | 2,421 | 2,418 |


| OTHER EXPENDITURE | $\begin{array}{\|c\|} \hline \text { UK: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | $\begin{array}{\|c\|} \hline \text { GB: } 2012 \\ \text { EST, } 2012 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \hline \text { UK: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { GB: } 2013 \\ \text { EST, } 2013 \\ \text { PB } \end{gathered}$ | UK: 2014 EST, 2014 PB | $\begin{gathered} \text { GB: } 2014 \\ \text { EST, } 2014 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { UK: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \hline \text { GB: } 2019 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c\|} \hline \text { UK: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{array}{\|c} \text { GB: } 2024 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ | $\begin{gathered} \text { UK: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { GB: } 2025 \\ \text { FOR, } 2013 \\ \text { PB } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \# OA's | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 | 2,32,296 | 2,27,759 |
| Usually Resident Population | 64 | 62 | 64 | 62 | 65 | 63 | 67 | 65 | 69 | 67 | 69 | 67 |
| Private Households | 27 | 26 | 27 | 26 | 27 | 26 | 28 | 28 | 30 | 29 | 30 | 29 |
| Owner-Occupier Rents (Imputed Rents) | 2,386 | 2,416 | 2,428 | 2,459 | 2,506 | 2,538 | 2,524 | 2,557 | 2,606 | 2,641 | 2,620 | 2,656 |
| Actual Rents | 845 | 856 | 880 | 891 | 927 | 939 | 969 | 982 | 1,075 | 1,090 | 1,098 | 1,113 |
| Telephone and fax services | 298 | 299 | 316 | 317 | 336 | 337 | 367 | 368 | 412 | 414 | 423 | 425 |
| Education | 230 | 231 | 261 | 263 | 286 | 288 | 270 | 272 | 274 | 276 | 274 | 276 |
| Domestic service and household services | 98 | 98 | 104 | 105 | 113 | 114 | 115 | 116 | 120 | 121 | 121 | 122 |
| Housing R\&M services | 22 | 22 | 25 | 25 | 27 | 27 | 29 | 30 | 30 | 30 | 30 | 31 |
| Insurance | 327 | 329 | 363 | 365 | 356 | 358 | 335 | 337 | 325 | 327 | 323 | 325 |
| Financial services | 447 | 455 | 471 | 479 | 530 | 540 | 523 | 533 | 582 | 593 | 595 | 607 |
| Vehicle Fuels and lubricants | 484 | 478 | 466 | 461 | 436 | 431 | 432 | 428 | 430 | 426 | 430 | 426 |
| Transport services | 584 | 586 | 633 | 635 | 668 | 669 | 704 | 707 | 766 | 769 | 778 | 781 |
| Electricity, Gas and Other <br> fuels | 508 | 503 | 538 | 533 | 526 | 521 | 493 | 489 | 483 | 479 | 482 | 478 |


[^0]:    1 The data available and in this Guide is consistent with ONS estimates released in August 2014.

