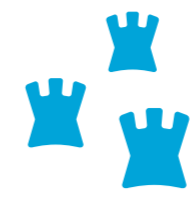


Cód Iompair an Chustaiméara

Tá Comhairle Cathrach Bhaile Átha Cliath tiomanta don tseirbhís is fearr is féidir a chur ar fáil duit ar bhealach éifeachtach agus measúil

Chun cabhrú linn chun ár dtiomantas a choinneáil, táimid ag súil:

- Go gcaitheann tú le foireann ar bhealach cúirtéiseach, sibhialta agus cothrom nuair atá tú ag déileáil linn, cibé acu go pearsanta, ar an bhfón, i scríbhinn nó ar líne.
 - Ní ghlacfaimid le:
 - teanga gháirsiúil, bhagrach nó mhíchuí a úsáid i leith na foirne agus/nó i leith an phobail
 - foréigean nó bagairt foréigean a úsáid i leith na foirne agus/nó i leith an phobail
 - Ní ghlacfar leis an iompar seo a leanas in aon cheann dár n-áiseanna:
 - Iompair a chuireann isteach ar úsáid agus taitneamh atá daoine eile ag baint as an áis
 - Damáiste mailíseach a dhéanamh do mhaoin Chomhairle Cathrach Bhaile Átha Cliath agus/nó í a ghoid
 - Alcól agus drugaí aindleathacha a úsáid
 - Tobac nó galtóitín a chaitheamh, seachas i limistéir shainithe
 - Caitheamh bruscair
 - Grianghrafadóireacht agus scannánaíocht, gan cead
 - Maoin phearsanta á fhágáil gan choinne agus úsáid á baint as áiseanna Chomhairle Cathrach Bhaile Átha Cliath
 - Caithfear maoirseacht a dhéanamh ar leanaí i gcónaí agus iad ag baint úsáide as ár n-áiseanna
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Customer Code of Conduct

Dublin City Council commits to delivering the best possible service to you in an effective and respectful manner.

In order to help us to keep our commitment, we expect that you:

- Treat staff in a courteous, civil and fair manner in all your dealings with us, whether that is in person, by phone, in writing or online.
 - We will not accept:
 - the use of offensive, threatening or inappropriate language towards staff and/or members of the public
 - the use of violence or the threat of violence towards staff and/or members of the public
 - The following behaviour will not be accepted in any of our facilities:
 - Behaviour which is disruptive and interferes with the use and enjoyment of the facility by others
 - Malicious damage to and/or theft of Dublin City Council property
 - The use of alcohol and illicit drugs
 - Smoking and vaping, unless in designated areas
 - Littering
 - Photography and filming, without permission
 - Personal property being left unattended while using Dublin City Council facilities
 - Children must be supervised at all times while using our facilities
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