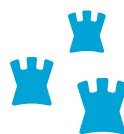
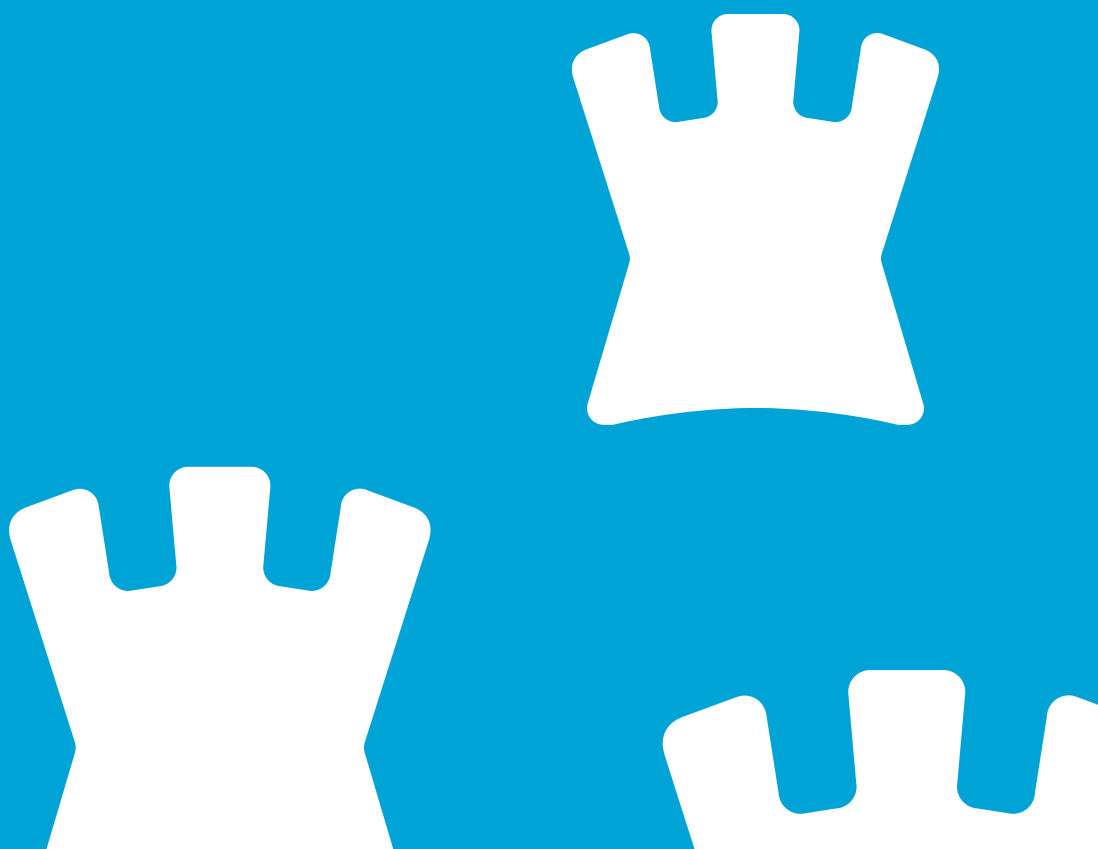


DUBLIN CITY COUNCIL  
**ANNUAL REPORT  
& ACCOUNTS**  
2022



Comhairle Cathrach  
Bhaile Átha Cliath  
Dublin City Council



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# Lord Mayor's Welcome



It was a great honour in June 2022 to be elected the 354th Lord Mayor of Dublin and become the 11th woman to hold this historic post. I said then that we faced significant challenges in this city that we must work collectively to address, including our housing crisis, insidious poverty and disadvantage, and bringing this city alive again after Covid 19. I set out two priorities for my term.

First, that to make this a youth friendly city, where young people can grow up as an integral part of the city, proud of their identity, proud of their community and their city.

Secondly, to draw attention to biodiversity and to act to create a more biodiverse city in our parks, our open spaces, our rivers and canals, our bay, and not least our gardens.

The new City Development Plan (2022 - 2028) was approved by City Councillors on the 2nd November, following two years of intensive public consultation and preparation by the Development Plan Team.

The pandemic forced the Council to come up with new ways of consulting with the public, using webinars and other methods, which resulted in more submissions than any previous Development Plan. Over the three public consultation stages we received almost 6,000 submissions from the public and 1,600 motions from Councillors. This is the most comprehensive Plan ever produced by the City Council, and it includes new sections on climate change and cultural development.

The City Development Plan is a robust plan for the sustainable, coordinated growth of our capital city to 2028 and beyond. The Plan includes a Housing Strategy to provide for 40,000 new homes of various tenures by 2028, working out at an ambitious average of nearly 7,000 new homes per annum. These must be supported by both social and physical infrastructure, such as public transport, schools and recreation areas.

Housing is a prominent issue on the national agenda and Dublin City Council is focused on delivering a pipeline of 15,000 public housing units to meet ongoing needs through direct builds, Public Private Partnerships (PPP), bringing vacant houses back into use and working with partners in Approved Housing Bodies (AHBs) and the Land Development Agency (LDA). In addition, we continue to actively manage our existing housing stock of over 26,000 units through engagement with tenants and ongoing maintenance. Dublin City Council also has a very active housing retrofit programme which has saved approximately €73 million in energy bills for our tenants over the last 10 years.

The Dublin Regional Homeless Executive provides emergency accommodation and supports people across all four Dublin local authorities. Our Community Development Section engages with communities across the City to empower them in the delivery of programmes and activities.

The illegal invasion of Ukraine by Russia dominated the year. It was my honour as Lord Mayor of Dublin to travel to Brussels in November to sign the Twinning Agreement between the Cities of Dublin and Kyiv and commit to strengthening our city to city relationship. This twinning was unanimously agreed by the members of Dublin City Council in March 2022 to express solidarity with the people of Kyiv and Ukraine. Since then Dublin City Council has worked with the Irish Government and the Embassy of Ukraine in Ireland on practical ways we can support the people of Kyiv and Ukraine. Our two cities uphold the European values of democracy,

freedom and promote peaceful coexistence in Europe. In my address to the Council of Europe Congress of Local Authorities in Strasbourg in November, I urged all local authorities throughout Europe to support Ukraine in its hour of need, and to ensure that we rise to the challenges that the invasion creates for us all: in transforming our energy systems, in dealing with the cost of living pressures, and mostly keenly in accommodating Ukrainians fleeing the invasion of their country.

The city's quality parks, open spaces, trees and biodiversity are an essential element of the urban environment and of huge importance to the health and well-being of local communities. It is with great pride that 11 of Dublin City's parks were awarded Green Flags, based on international best practice for the management of parks and community engagement.

The city's greening strategies for the Liberties, North East Inner City, and Stoneybatter delivered multiple green infrastructure projects, including a new park at Bridgefoot Street, the re-developed Wolfe Tone Park and the unveiling of the enhanced People's Park in Ballyfermot. These projects included the planting of over 500 trees, and provide crucial green spaces for our city. A further 2,810 trees were planted under the City Tree Planting programme and the health of 4,733 trees was assessed.

The City's Biodiversity Action Plan included continued research into algal blooms in Dublin Bay, marine Invasive Species in the Liffey, and the monitoring of several bird species across the city. New projects included using radio tracking to quantify foraging strategies of urban foxes and their role in rodent control, sampling environmental DNA to estimate the city's otter population, and installing artificial habitats to increase biodiversity. Outreach and education are critical to

our Biodiversity Action Plan, and in 2022 there were a series of events, including citizen science workshops, working with and supporting local communities to help biodiversity, delivering walks, talks and workshops, and exhibiting at the Rose Festival and Bloom in the Phoenix Park. Our commitment to the Dublin Bay UNESCO Biosphere Partnership continued through supporting projects and contributing to the Conservation and Research Strategy for Dublin Bay 2022-2026.

Play is at the centre of children's development, and The City Play Strategy, 'Everywhere, Any Day, You Can Play' 2022-2027 was launched following extensive community engagement. Four new playgrounds were unveiled, along with upgrades to six further playgrounds. Youth groups were brought together under different headings to hear their ideas and opinions on areas that affect their everyday lives. This information will feed into future policy, planning for our City and events.



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**Caroline Conroy**  
Lord Mayor of Dublin

# Introduction of the Chief Executive



I am pleased to introduce the City Council's annual report for 2022, a year that saw a strong recovery in the Dublin economy following the lifting of COVID restrictions. Key highlights for the City Council during the year included the following:

The new City Development Plan (2022-2028) was approved following two years of intensive public consultation. This is the most comprehensive

plan ever produced by the City Council.

The City Council delivered 1,324 new homes in 2022, including 685 newly built social housing units. 3 key social housing regeneration projects were completed delivering 158 new homes - 72 in Dominick Hall, 56 in O'Devaney Gardens and 30 in Sean Foster Place.

The housing situation remained very challenging throughout 2022. At the end of the year, there were 1,148 families in emergency accommodation in the Dublin region - an increase of 346 families over the year. In addition, there were 9,211 active homeless HAP tenancies and 5,517 mainstream HAP tenancies in place in the City Council area. The limited availability of affordable rental properties continues to impact the number of new HAP tenancies. The Housing Allocations & Transfers Section allocated 2,037 housing units in 2022 and as of January 2023, there were 12,247 applicants on the Council's Housing list and 16,839 applicants on the Transfer List.

On the HR front a corporate Blended Working Policy and associated digital application process were successfully introduced by the City Council. The HR Department held 104 recruitment competitions across all disciplines, almost 10,000 applications were received and 461 new employees commenced working in the City Council. Targeted General Operative recruitment campaigns were completed in the North Inner City and Ballymun

areas and a General Operative traineeship programme was introduced in partnership with Ballyfermot ETB. Despite unprecedented recruitment activity, there was only a very small increase in overall employee numbers during 2022. Staff recruitment and retention are key challenges facing the City Council.

Phase 1 of the new Dublin City Library Project at Parnell Square was completed. The project will eventually deliver more than 6,000 square metres of modern, bright open spaces for reading and lending, as well as a variety of spaces for studying, working, meeting, creating and performing. Facilities will include a welcoming library for children and young adults, a makerspace, meeting rooms and study spaces, as well as a multi-purpose conference centre, a café and exhibition areas.

The City Council also chose a design for the redevelopment of Dalymount Park. When complete, the new stadium will have a capacity of almost 8,000 and will include an upgraded club and spectator facilities.

Capel Street was made traffic-free in May 2022, making it the longest traffic-free street in Dublin. The Traffic Department continued to work on the bus network redesign project and on cycle/pedestrian priority schemes. The Active Travel Programme Office was established in the spring and now has a programme of over 80 active travel projects.

The Office of City Recovery was restructured in early 2022 to ensure an increased focus on the delivery of City Council services in the city centre and to identify and implement initiatives to enhance the attractiveness of the city centre.

2022 saw the return of major festivals to the city centre streets such as St. Patrick's Festival, Dublin Pride, and the Bram Stoker Festival. Dublin City Council also introduced two new major festivals, the Smithfield Fleadh and Funtropolis. A new dedicated website was introduced for Dublin Winter Lights and Merrion Square Park received 50,000 bookings over the course of the lighting event. 2022 also saw the return of major sporting events to the city including the American College Football Series, Dublin Women's Mini Marathon, Dublin City Marathon, and the Dublin City Liffey Swim.

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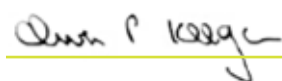
The return both to full opening hours and of in-person events and activities in libraries was very welcome. The newly established Library in the Community Team organised or attended 36 outreach events and engaged with 5,286 people during the year. Refurbishment works were completed to Raheny Library and the Central Library reading room. Projects also commenced to deliver a new library for Finglas village and to upgrade Charleville Mall Library. My Open Library was introduced at Pembroke and at Raheny Libraries. Approximately 20,000 people took part in over 780 education programmes organised by the Hugh Lane Gallery.

In 2022, Dublin City Council was awarded 11 Green Flags for its parks. New parks were officially opened at Bridgefoot Street in the south inner city and the People's Park in Ballyfermot. The re-development of Wolfe Tone 'plaza' as a city park also took place. Over 3,300 trees were planted on streets and in public open spaces. Multiple greening interventions were implemented in the Liberties, North East Inner City, and Stoneybatter as part of greening strategies planned in collaboration with local communities. The City Play Strategy, 'Everywhere, Any Day, You Can Play 2022-2027' was launched following extensive community engagement.

The European Programme Support Office (EPSO) was fully established in 2022 to implement Dublin City Council's EU Programme Participation Strategy 2021 – 2027.

Dublin City was selected as one of two successful Irish cities to join the EU Mission for 100 Climate Neutral and Smart Cities.

Finally, I would like to thank the Lord Mayor and all City Councillors for their support during the year.



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**Owen Keegan**  
Chief Executive

# Elected Members 2022

## Artane-Whitehall



Cllr. Racheal Batten,  
Fianna Fáil



Cllr. Declan Flanagan,  
Fine Gael



Cllr. John Lyons,  
Non-Party



Cllr. Larry O'Toole,  
Sinn Féin



Cllr. Patricia Roe,  
Social Democrats



Cllr. Alison Gilliland,  
The Labour Party

## Ballyfermot-Drimmagh



Cllr. Daithí de  
Róiste, Fianna Fáil



Cllr. Sophie  
Nicoulaud,  
Non-Party



Cllr. Vincent  
Jackson, Non-Party



Cllr. Daithí Doolan,  
Sinn Féin



Cllr. Hazel de Nortúin,  
Solidarity - People Before  
Profit



## Ballymun-Finglas



Cllr. Keith Connolly,  
Fianna Fáil



Cllr. Briege  
MacOscar,  
Fianna Fáil



Cllr. Caroline  
Conroy, Green  
Party/Comhaontas  
Glas



Cllr. Noeleen Reilly,  
Non-Party



Cllr. Anthony  
Connaghan,  
Sinn Féin



Cllr. Mary Callaghan,  
Social Democrats

## Cabra-Glasnevin



Cllr. Eimer  
McCormack,  
Fianna Fáil



Cllr. Colm O'Rourke,  
Fine Gael



Cllr. Darcy Lonergan,  
Green Party/  
Comhaontas Glas



Cllr. Cieran Perry,  
Non-Party



Cllr. Séamas  
McGrattan,  
Sinn Féin



Cllr. Cat O' Driscoll,  
Social Democrats



Cllr. Declan Meenagh,  
The Labour Party

# Elected Members 2022

## Clontarf



Cllr. Deirdre Heney,  
Fianna Fáil



Cllr. Naoise Ó Muirí,  
Fine Gael



Cllr. Donna Cooney,  
Green Party/  
Comhaontas Glas



Cllr. Damian  
O'Farrell, Non-Party



Cllr. Catherine  
Stocker, Social  
Democrats



Cllr. Jane Horgan Jones,  
The Labour Party

## Donaghmede



Cllr. Daryl Barron,  
Fianna Fáil



Cllr. Tom Brabazon,  
Fianna Fáil



Cllr. Terence  
Flanagan, Fine Gael



Cllr. Dearbháil  
Butler,  
Green Party/  
Comhaontas Glas



Cllr. Micheál  
MacDonncha,  
Sinn Féin

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## Kimimage-Rathmines

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Cllr. Deirdre Conroy,  
Fianna Fáil



Cllr. Anne Feeney,  
Fine Gael



Cllr. Carolyn Moore,  
Green Party/  
Comhaontas Glas



Cllr. Pat Dunne,  
Independents4  
change



Cllr. Tara Deacy,  
Social Democrats



Cllr. Mary Freehill,  
The Labour Party

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## North Inner City

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Cllr. Ray McAdam,  
Fine Gael



Cllr. Janet Horner,  
Green Party/  
Comhaontas Glas



Cllr. Christy Burke,  
Non-Party



Cllr. Nial Ring,  
Non-Party



Cllr. Janice Boylan,  
Sinn Féin



Cllr. Joe Costello,  
The Labour Party

# Elected Members 2022

## Pembroke



Cllr. Claire O'Connor, Fianna Fáil



Cllr. James Geoghegan, Fine Gael



Cllr. Paddy McCartan, Fine Gael



Cllr. Hazel Chu, Green Party/ Comhaontas Glas



Cllr. Dermot Lacey, The Labour Party

## South East Inner City



Cllr. Danny Byrne, Fine Gael



Cllr. Claire Byrne, Green Party/ Comhaontas Glas



Cllr. Mannix Flynn, Non-Party



Cllr. Daniel Céitinn, Sinn Féin



Cllr. Kevin Donoghue, The Labour Party

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## South West Inner City

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Cllr. Michael Watters,  
Fianna Fáil



Cllr. Michael Pidgeon,  
Green Party/  
Comhaontas Glas



Cllr. Máire Devine,  
Sinn Féin



Cllr. Tina MacVeigh,\*  
Solidarity - People  
Before Profit



Cllr. Deirdre Cronin,\*\*  
Solidarity - People  
Before Profit



Cllr. Darragh Moriarty,  
The Labour Party

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\*Cllr Tina MacVeigh resigned from the City Council on 29th May 2022

\*\*Cllr Deirdre Cronin was co-opted on to the City Council on 13th June 2022

# Senior Management Team



**Owen P. Keegan,**  
Chief Executive



**Richard Shakespeare,**  
Assistant Chief Executive,  
Planning & Property  
Development Department  
and Culture, Recreation  
& Economic Services  
Department



**Kathy Quinn,**  
Deputy Chief  
Executive, Head  
of Finance with  
responsibility for ICT



**Eileen Quinlivan,**  
Assistant Chief  
Executive,  
Corporate Services,  
Transformation &  
Human Resources  
Department



**John Flanagan,**  
City Engineer  
and Assistant  
Chief Executive,  
Environment and  
Transportation  
Department



**Coilín O'Reilly,**  
Assistant Chief Executive,  
Housing and Community  
Services



**Dennis Keeley,**  
Chief Fire Officer



**Yvonne Kelly,**  
Law Agent



**John O'Hara  
/Deirdre Scully,**  
City Planning Officer



**Ali Grehan,**  
City Architect

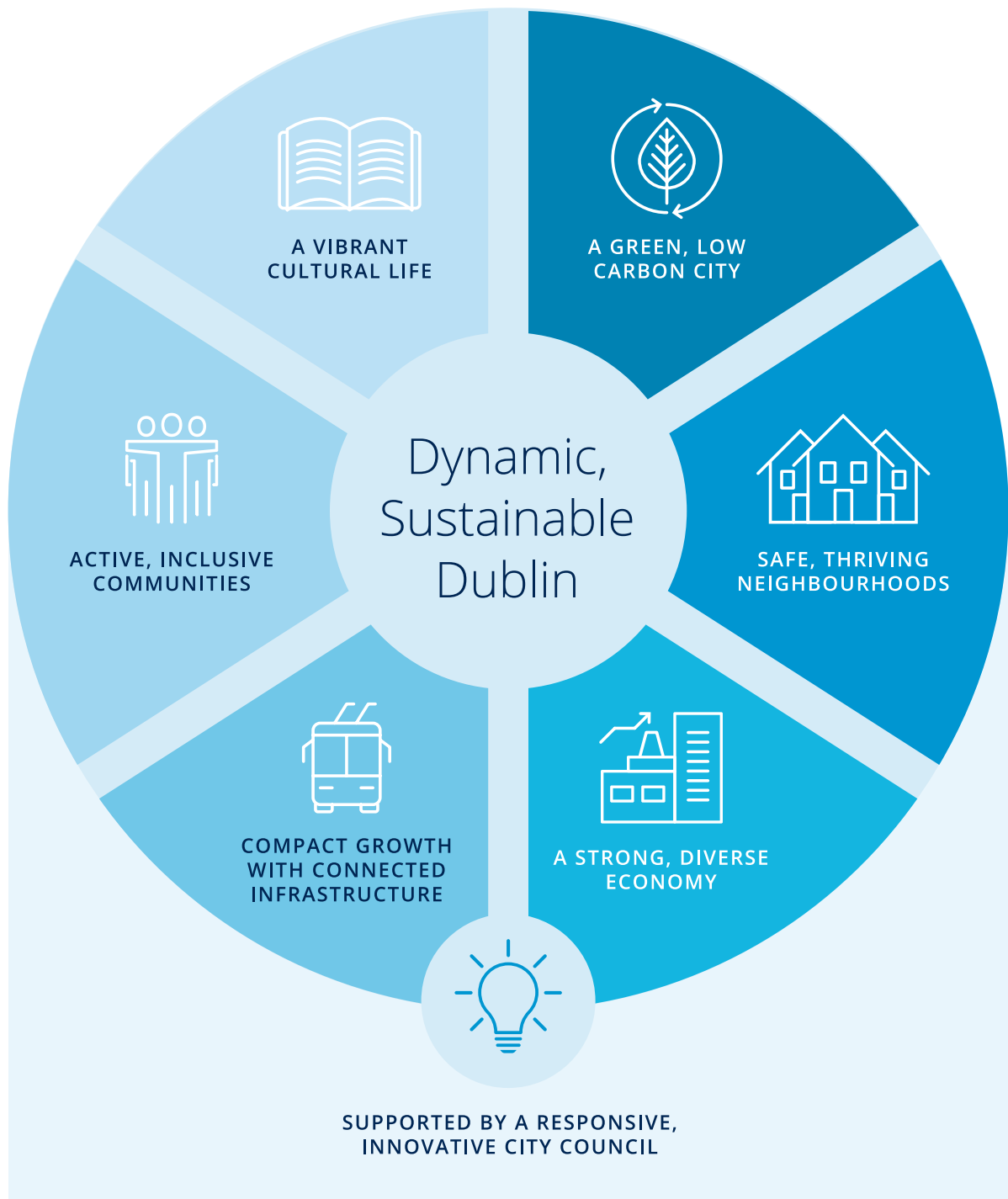


**Derek Kelly,**  
Executive Manager



**Karl Mitchell,**  
Executive Manager

# Progress towards Corporate Goals





# Goal 1

## To work towards achieving a green, low carbon city

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
<p>1.1 Improve energy efficiency and reduce greenhouse gas emissions in Dublin City Council buildings and operations and make Dublin a more climate-resilient City with engaged and informed citizens</p>	<p>1.1.1 Implement the Dublin City Council Climate Change Action Plan 2019 – 2024</p>	<p>At present, there are 198 actions, 7 new actions have been added in 2022 and through a process of review some actions have been identified as completed or have been amalgamated. In the last year all actions were reviewed with delivery teams, to ensure they are reflective of our climate change policies and objectives including our associated Environmental KPIs. A process has also begun on foot of being selected to join the EU Mission for 100 Climate Neutral and Smart Cities to review actions and identify gaps and opportunities that may be realised through the mission, while also aligning with our National Climate Objectives under the Amended Climate Act.</p> <p>Progress was made in relation to leaf composting, on-street recycling, Circlecitey Phase 2 and Clontarf Promenade completed, collection of WEE in our depots and civic amenity sites complements producer responsibilities, pilot projects for recycling, mapping on-street recycling facilities, supporting green schools, promoting CEAF are all ongoing.</p> <p>The City Council continues to migrate its light commercial fleet to electric vehicles where feasible and viable to do so. The Council currently has 44 electric vehicles in its fleet.</p>
	<p>1.1.2 Incorporate “green” or nature based surface water retention and treatment systems within all future public realm projects, where feasible, and encourage the adoption of similar practices in private developments</p>	<p>Appropriate water retention and treatment systems are being considered and included in the design of relevant public realm schemes. Actively progressing ‘green roof’ projects to measure performance.</p> <p>New policies and appendices on Sustainable Urban Drainage Systems (SuDS) were agreed and included in the new Development Plan. New SuDS Guidance document and Green Blue Roofs Guidance were produced and circulated. SuDS is being encouraged on individual Planning and Part 8 applications with a number of pilot projects commenced.</p> <p>Waste Management leaf collections services now include larger capacity compostable bags for increased composting benefits and to support community efforts.</p>



PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
1.2 Work in partnership with adjoining authorities and relevant stakeholders to conserve, enhance and promote the biodiversity of Dublin City	1.2.1 Implement and review the Dublin City Council Biodiversity Action Plan 2015-2020 and the Dublin City Invasive Species Action Plan 2016-2020	Completed projects include: NBI breeding birds survey, swift survey, hedgehog survey, and mink trapping, as well as education at Bloom, Rose Festival, walks/talks and work with 21 groups across the city. Inner city bird monitoring ongoing. New projects started include: Fox in the city; riverbirds; raptor protocol; and otter population survey.
	1.2.2 Implement and review the Dublin City Tree Strategy 2016-2020	<p>There are four main objectives in the Tree Strategy</p> <p>Objective 1: Protect existing Trees, Woodlands and Hedgerows All four actions in the Tree Strategy have been completed, including the review of Ancient and Species Rich Hedgerows in Dublin City</p> <p>Objective 2: Care for Trees, Woodlands and Hedgerows to promote healthy growth and development A full time Tree Officer has been employed since 2019. Staff training continued during 2022 and new Tree Management Software was procured. As part of the ongoing tree survey more than 10,000 trees were recorded and assessed. A Framework for Tree Work Contracts was completed.</p> <p>Objective 3: Plant more trees to ensure a sustainable urban tree canopy Guidance on species is in use. Cross-departmental Trees and Sustainable Urban Drainage System working group is ongoing. The results of the Tree Canopy Study was used for DCC Greening Strategies.</p> <p>Objective 4: communicate effectively with the public and stakeholders regarding trees Update of the Trees page on the Council website ongoing, with a frequently asked questions document to be published. Review of the educational Tree Trails is completed. Assessment and maintenance in Millennium Arboretum in St. Anne's Park and promotion of the Tree Week and National Tree Day are ongoing.</p>

# Goal 1

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	1.2.3 Continue to lead the Dublin Bay UNESCO Biosphere Partnership to achieve conservation goals	Reviewed and completed the Dublin Bay Biosphere Conservation and Research Strategy 2022-2026. Biosphere Coordinator attended EuroMABS conference; outreach included a boat trip for Councillors, a tent at the Rose Festival and several workshops for schools. Over 100 Biosphere Awards completed plus Calendar and Young Nature Bloggers competitions; Humans of the Biosphere exhibition; and large scale promotion through Irish Rail.
1.3 Provide robust leadership in advancing climate action at local and regional level and by showing commitment to change in our own practices	1.3.1 Deliver on our commitments under the Climate Charter for Local Authorities to embed decarbonisation, sustainable development and climate resilience into every aspect of the work we do	<p>The Climate Change Action Plan is reviewed annually to ensure alignment with Climate Charter for Local Authorities.</p> <p>The Climate team also liaise with project and operational teams to ensure that the objectives of the charter are embedded in their ongoing work.</p> <p>The Eastern Midlands Regional Waste Management Office (EMRWMPO) collaborated with City Council Economic Development Office to produce and run the MODOS circular Economy Training Programme for SMEs. The programme was rolled out across the Greater Dublin area and was also extended nationally. The EMRWMPO is a partner in the Climate KIC Project which is designed to allow start up innovations to pitch climate and circular solutions to cities.</p>
	1.3.2 Put in place a Climate Action Team to lead and coordinate Climate Action across the City Council	<p>The City Council has a dedicated Climate Action Coordinator who is responsible for overseeing the implementation of the City Councils' Climate Action Plan ('CAP'). The team includes a Graduate, an Energy Manager, who is working on the City's EV Strategy and examining our plan for delivering our energy and building targets. The team is further supplemented with approximately 100 internal resources who are working on implementing the projects and programmes identified with the CAP.</p> <p>The City Council Libraries and Area Office teams have</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>developed and are managing public engagement programmes on climate action. Staff are receiving Climate Action training for the local government sector that supports the Council in being a climate leader and achieving our targets.</p> <p>The City Council is working with full time resources within Codema, our energy agency to develop and delivery our CAP targets pertaining to energy. The Climate Action team is further supported by third level researchers that contribute to the climate actin plan via EU projects and independent research.</p>
	<p>1.3.3 Support the Climate Action Regional Office and collaborate with neighbouring authorities to ensure it is as effective as possible</p>	<p>The four Dublin Local Authorities prepared an air quality management plan to reduce ambient nitrogen dioxide levels in the Dublin region. Dublin City Council will provide the EPA with an update on the progress on the actions required of DCC in the plan in Q4 2022.</p> <p>Dublin Local Authority Electric Vehicle Charging Strategy is now complete.</p> <p>In 2022, the four Dublin Local Authorities worked together to host the first Dublin Climate Action Week. Regional collaboration on other major projects is also ongoing, including the Electric Vehicle Strategy.</p> <p>The EMRWMPO is partnering with the Climate Action Team as well as with organisations such as the National Rediscovery Centre and Circuléire Hotspot in 2023. The conference will be an opportunity to raise awareness of the circular economy and to underscore the strong link between circular economy transition and climate action.</p>

# Goal 1

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	<p>1.3.4 Empower communities to take responsibility for their local environments through programmes such as Tidy Towns and Dublin City Neighbourhoods Awards</p>	<p>In 2022, the City Council engaged with communities on climate action through Dublin Climate Action Week and the Eat the Streets Festival.</p> <p>The EMRWMPO is collaborating with City Council, Canada Life Insurance and Yytall Ireland in the Clontarf/Bull Island area to launch a reusable container system for take away food such as coffee, soup, salad and pizza. The pilot is testing the use of reusable vending machines to collect returned containers. The intention in the future is the potential rollout of the initiative nationally.</p> <p>Dublin Community Clean up took place in September 2022 and National Spring Clean was supported pre summer. 5000+ clean ups were supported with bags and cleaning equipment. The City Neighbour Awards 2022 took place in Croke Park in October.</p>

# Goal 2

## To build safe, thriving neighbourhoods

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
2.1 Deliver quality homes on the required scale	2.1.1 Deliver on our annual targets for provision of social housing units	<p>The three PPP schemes in Social Housing Bundle 3 received Part 8 approval in 2022 that will deliver 243 homes in 2025. A further 10 sites were approved for PPP Social Housing Bundles 4 &amp; 5 in 2022 that will deliver in the region of c. 800 homes in 2026.</p> <p>331 of the Build target have been complete as of 30th September 2022. 283 units have been delivered under Long Term Leasing. Delivery streams have been identified to meet 2022 targets. Housing and Community Services also published its Housing Delivery Action Plan 2022-2026 which identifies how Dublin City Council will meet its Housing for All delivery targets to 2026.</p>
	2.1.2 Renew and regenerate our existing housing stock on a programmed basis	<p>Housing Maintenance undertakes pre-planned works to help reduce future maintenance issues. This work includes: repairing existing roofs, upgrading of our water pumps and installing telemetry in our complexes to implement water saving measures, removal of concrete spalling on our buildings, upgrading our windows from single glazed to double, replacement of water tanks, upgrading of fire alarms, installing fire separation measures, upgrading lintols in our flat complexes, precinct improvement works, assessing and upgrading our balconies, drainage maintenance and repairs and installing an anti-slip product on our communal steps in our complexes. This work has continued throughout 2022.</p> <p>540 properties were refurbished in the first three quarters of 2022. These were made up of:</p> <ul style="list-style-type: none"> <li>• 143 houses, 233 apartments and 164 senior citizens' units</li> <li>• 471 were existing Council properties and 69 were second-hand properties purchased on the open market.</li> </ul> <p>The City Council also:</p> <ul style="list-style-type: none"> <li>• Provided over 200 Accessibility Adaptations for existing tenants</li> <li>• Inspected 616 properties for damp issues and put measures in place such as mechanical ventilation, warm boarding or anti mould paints to combat the damp issues.</li> </ul>

# Goal 2

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>The current phase of the Energy Efficiency Retrofitting Programme continues with 172 properties receiving various energy upgrades up to the end of Q3 2022. For the same period, 8,860 boilers were serviced and 5,958 boilers were repaired and 622 boilers were replaced.</p> <p>The Repairs Team in Housing Maintenance answer approximately 8,000 phone calls every quarter directly as well as queries via Customer Services and the Local Area offices. They respond directly to over 3,200 emails every quarter from tenants and elected representatives.</p> <p>The Caretaking Service provides a service to our tenants across our 191 complexes, ensuring complexes are maintained to a high standard. A programme is currently in process for building permanent bin chambers in complexes and increasing the number of recycling and compost bins. Caretaking staff also play a crucial role in the annual Halloween Response.</p>
	<p>2.1.3 Ensure that new homes and buildings are delivered to required standards through the operation of a rigorous Building Control System for the city</p>	<ul style="list-style-type: none"> <li>• 907 valid notice of commencement of construction work were received</li> <li>• 462 new buildings commenced, involving 3,508 new dwelling units</li> <li>• 965 inspections of active construction sites including 350 focused on fire safety in new buildings</li> <li>• 1,543 buildings inspected both new build and alteration of existing buildings</li> <li>• 15 Warnings issued, 2 Enforcement Notices Served, 2 Summary Prosecutions initiated</li> <li>• 273 applications for Disability Access Certificates processed</li> </ul>
	<p>2.1.4 As the lead Local Authority for the National Building Control office, promote a culture of compliance with the building regulations through education and a strengthened inspection scheme</p>	<p>Dublin City Council's role as lead authority for the National Building Control Office was expanded to include the National Market Surveillance Office as prescribed under Statutory Instrument (S.I.) No. 682 of 2020. The 2022 market surveillance programme is concentrating on construction products generated from quarries and pits, specifically products from Area Code 24 (Aggregates) of the CPR with a particular focus on:</p> <ol style="list-style-type: none"> <li>a. Aggregates for concrete (EN 12620);</li> <li>b. Bituminous Mixtures (EN13043);</li> </ol>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>c. Unbound /hydraulically bound materials (EN 13242).</p> <p>The Minister for Housing, Local Government and Heritage requested a Market Surveillance Audit of all quarries in Donegal to be carried out by NBCMSO in partnership with Donegal County Council and Geological Survey Ireland, with a specific focus on Area Code 24 (Aggregates) and Area Code 17 (Masonry related products, Masonry Units, Mortars and Ancillaries), in particular:</p> <p>d. Aggregates for Concrete (EN 12620);</p> <p>e. Masonry units (Dense and lightweight aggregates) (EN 771-3).</p> <p>A total of 107 inspections/sampling was carried out in quarries and pits. Each of these economic operators received an information note with an “Article 12(3) of the European Union (Construction Products) Regulations 2013 Request for Information” relating to the construction products they are placing on the market.</p>
	2.1.5 Maintain the standard of private rented accommodation through proactive inspection and enforcement of regulations	<p>Inspection methods expanded to create new methods of inspection of private rented properties; live streaming video call inspections are now offered to tenants where suitable and the virtual inspection form for landlords were moved into an online format.</p> <p>Links were established with some AHBs in 2022 to increase inspection capacity of their private rented housing stock, this will be expanded on in 2023. Purpose built student accommodation inspections were conducted for the first time in 2022.</p>
	2.1.6 Transfer remaining recipients of rent supplement to the Housing Assistance Payment	105 Rent Supplement clients have been transferred to date in 2022 with 1,335 remaining. A revised procedure to improve the access times to the HAP application process was agreed with the Department of Social Protection in June 2022.

# Goal 2

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
2.2 Create mixed neighbourhoods that have a choice of housing type and tenure	2.2.1 Implement robust policy in the Development Plan that supports the creation of mixed neighbourhoods, with a range of housing types, appropriate facilities and services	Development Plan policy continued to be implemented through the Development Management process. Up to the end of September, 2890 valid planning applications were received and 178 pre-app consultations were held. Reports were prepared for 16 SHD applications and forwarded to An Bord Pleanála. In addition, the Planning Authority conducted 18 Section 247 pre-application consultations for LRD developments, 6 opinion stage meetings and prepared and issued 6 opinions. It also issued decisions on 4 LRD applications. Part 8 Housing Schemes have been approved for a number of locations in the city, and the Part V process allows for tenure diversity.
	2.2.2 Deliver and facilitate a range of appropriate social housing types and developments that support people with specific requirements	The average lettings for Disability were 16.3% from the Housing List and 16.8% from the Transfer List, achieving 2022 targets for the year to date.  Work is ongoing with AHBs to deliver an appropriate mix of social housing to support people with specific requirements. Additional delivery of units to support people with specific requirements is sought through Part V delivery stream.
	2.2.3 Implement the Traveller Accommodation Programme 2019 – 2024	Mid-Term review of the Programme was completed in October 2022 for presentation to the Local Traveller Accommodation Consultative Committee (LTACC) and Housing SPC. Recommendations to improve delivery were contained in the review.
	2.2.4 Deliver a range of housing supports to enable people to remain in or acquire housing appropriate to their needs	The Social Work Section responded to 2,102 Duty Social Work calls to end of Q3 2022. 650 Exceptional Social Grounds applications were received in the same period; 8 referrals were received by the Mediation Service.  A Senior Social Worker is assigned to the role of National Local Authority Lead at the National SORAM Office.



PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
2.3 Effectively contribute towards making housing more affordable	2.3.1 Collaborate with government departments and other key stakeholders to develop the Cost Rental model of housing	<p>Between January and September 2022, SLI (Support to Live Independently) has provided visiting support to 363 households moving from emergency accommodation to permanent housing. Tenancy Sustainment Service (TSS) has provided visiting support to 154 households in the Dublin region.</p> <p>The City Council supports people to remain in their homes through the Tenants in Situ programme and CAS Acquisition / CAS Turnkey.</p>
	2.3.2 Develop a Housing Strategy informed by a Housing Need Demand Assessment as part of the next Development Plan	<p>A number of sites have been identified which could yield approximately 1,000 cost rental homes. Constructive engagement is ongoing with the Department of Housing, Local Government &amp; Heritage (DHLGH), AHBs and other stakeholders in relation to development proposals for these sites.</p> <p>A Housing Strategy informed by the Housing Need and Demand Assessment (HNDA) in relation to housing supply, including the proportion of social housing required and the need for different tenure and sizes of housing, was prepared as part of the draft Development Plan.</p>
2.4 Address homelessness through three key areas of operation – prevention, protection and progression	2.4.1 Review and implement the Business Plan for the Homeless Action Plan Framework for Dublin 2019 – 2021 on an annual basis	<p>The Business Plan for 2022 was reviewed by the Statutory Management Group and Dublin Joint Homelessness Consultative Forum. The new Statutory Homeless Action Plan 2022 - 2024 was drafted following extensive consultation in late 2021 and was adopted by the four Dublin Local Authorities in July 2022 following recommendation from the four Housing SPCs in May and June.</p>

# Goal 2

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	2.4.2 Provide early intervention to people experiencing, or at risk of, homelessness	<p>A total of 678 households (355 families and 323 single adults) were prevented from entering emergency accommodation in the first seven months of 2022, through the HHAP Scheme (565), Social Housing (95) or Long-Term Accommodation.</p> <p>This is additional to tenancies protected by the (DRHE funded) Threshold Tenancy Protection Service and other prevention services. In Dublin City Council, these include Older Persons at risk of homelessness as prioritised for housing under the changes to the adopted 2018 Scheme of Lettings priorities.</p>
	2.4.3 Protect people experiencing homelessness through the provision of emergency accommodation and targeted support	<p>Efforts to reduce the use of commercial hotels for family accommodation continue, with 194 families residing in commercial hotels at the end of July compared to the highest level of 871 in March 2017.</p> <p>There has been a steady reduction in the use of self-accommodation /noncontract accommodation from 584 at its highest point in 2018, to 177 at the end of July 2022.</p> <p>Residents in family hubs receive onsite support and families in private operated emergency facilities (PEAs) receive housing advice and social support from NGO/ DRHE Housing teams as well as in-reach support from the HSE and TUSLA. The efforts to improve the range of supports to single adults in PEAs, either through Local Authority Housing Support Officers or visiting support teams from HSE and NGO teams have continued. Housing Support Officers visit 90% of facilities with an increased focus on health and addiction services provided on an in-reach basis. There are now floating supports more widely available across PEAs, gradually expanding the opportunities for health or housing interventions and case management. In partnership with the DRHE, the HSE has commenced a training programme for staff in PEAs.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
2.5 Play our part in ensuring safety for people in their homes and in the public realm	2.4.4 Identify and enable pathways to long-term housing solutions, including for rough sleepers through the Housing First programme	A total of 567 households (244 families and 323 single adults) have exited emergency accommodation in the first seven months of 2022, through the HHAP Scheme (246), Social Housing (265), private rented tenancies and Long-Term Accommodation. Between January and July 2022, 41 new Housing First tenancies were created.
	2.5.1 Deliver Fire, Rescue and Emergency Ambulance Services to the communities of Dublin City and the counties of Fingal, South Dublin and Dún Laoghaire Rathdown	73.0% of Fire incidents at scene within 10 minutes 97.1% at scene within 20 minutes  Non Fire (Special Service) 70.4% at scene within 10 minutes 96.6% within 20 minutes
	2.5.2 Work collaboratively with An Garda Síochána and the Joint Policing Committee to tackle anti-social behaviour and issues of community safety	The Estate Management Strategy – Fostering Safer Neighbourhoods through Proactive and Responsive Management of Anti-Social Behaviour 2022 – 2027 was adopted by the City Council in April 2022.  Reports were provided by Assistant Garda Commissioner to each meeting of the City Joint Policing Committee. The Annual JPC Report 2021 was submitted to the May 2022 meeting. Presentations were given by Ana Liffey Drug Project (ALDP), National Transport Authority (NTA) and Policing Authority. An Garda Síochána delivered presentations on both Human Trafficking & Policing of St. Patrick’s Festival 2022.
2.5.3 Effectively manage city council housing complexes and estates	Estate Management: Guidelines for Management of Anti-Social Behaviour /Breach of Tenancy were revised and updated in accordance with new Estate Management Strategy.	

# Goal 2

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	<p>2.5.4 Promote the development of a built environment and public spaces which are designed to deter crime and anti-social behaviour, which promote safety and which accord with the principles of universal design</p>	<p>Development Management process continues to be utilised to ensure proposed developments align with the City Development Plan to ensure a city that is an attractive safe place to live, work, visit and enjoy. Investment in public realm (including URDF) continues to enhance pedestrian experience and economic activity, promoting permeability and safety through increased passive surveillance.</p> <p>Implementation continued on the Power Operated Units (POU) project which seeks to inspect the lifting devices in ownership of the City Council, risk assess each and make recommendations on remedial works and future maintenance. As of October 2022 inspection reports have been finalised and approved for over 700 units and sign-off reports have been prepared for over 2002 units. The 1st works contract for 60 units is complete. Tender documents have been prepared for an additional three contracts and a Framework for the future management of the units is currently being drafted.</p>
	<p>2.5.5 Support community participation in safety and security through our fire, water and road safety education and awareness programmes</p>	<p>A Community Fire Safety Campaign was developed and implemented to promote fire safety awareness within the community, with a media campaign across print and digital media. Social media was leveraged to extend the reach of the safety message. Targeted fire safety advice publicised to different sectors to maximise the fire safety message.</p> <p>Continued engagement took place with community groups. A smoke alarm campaign was planned and implementation commenced.</p> <p>100% of Fire safety Certificates applications processed within relevant time limits. The BCMS system was implemented and 99% of all FSC applications were logged on BCMS. Proportionate enforcement was undertaken.</p> <p>The City Council-led Smart Ring buoy project, which uses low-cost sensor technology to provide real time alerts when life buoys are lost and damaged was</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>launched and will be rolled out to over 600+ life buoys across 8 local authorities.</p> <p>The Dublin City Council Road Safety Section supports the following education and awareness campaigns:</p> <ul style="list-style-type: none"> <li>• Department of Transport Cycle Right cycle training programme. Over 15 primary schools in 2022 received the school cycle training in 5th and 6th classes.</li> <li>• The provision of a school warden service with over 230-school wardens.</li> <li>• Road Safety Awareness campaigns in conjunction with AGS and the RSA. The World Day of Remembrance for Road Traffic Victims takes place on 20th November 2022.</li> <li>• An upcoming road safety education campaign to enable school pupils to see a simulation from the viewpoint of a front-seat passenger using 360 VR.</li> <li>• Provision of high-visibility jackets and stationary school sets with Road Safety messages for community events.</li> </ul> <p>The Road Safety Section is producing a mini-tender for the feasibility study of the mobility education school.</p>
	<p>2.5.6 Prepare for and make co-ordinated inter-agency response to major emergencies at local and regional levels in line with the Framework for Major Emergencies</p>	<p>Continued engagement and support was provided to the East Regional Working Group and Sub Groups</p> <p>Full compliance with HSA COMAH / Seveso regulations, carrying out 4 Seveso External Emergency Plan testing exercises during 2022</p> <p>The 2022 Dublin City Council Major Emergency Plan was completed and the Severe Weather Plan was completed, approved and distributed to the Crisis Management Working Group.</p> <p>Engagement with Dublin Civil Defence continued in 2022 and Civil Defence Officers were involved in MEM East Regional Working Group meetings and all exercises. Engagement took place on Rest Centre activation for Ukrainian Refugees.</p>

# Goal 3

## To continue to grow a strong, diverse economy

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
<p>3.1 Proactively support the creation and strengthening of micro, small and medium sized enterprises in the city</p>	<p>3.1.1 Provide a range of supports, including a First Stop Shop and the Work Matters Programme, to start-ups and developing businesses</p>	<p>The LEO successfully delivered its full range of services i.e. mentoring, training, grants &amp; business related communications via hybrid formats.</p> <p>To date: 808 hours of mentoring were delivered (annual target of 1,000). 39 Business Advice Clinics were delivered (annual target: 48) to 467 participants (annual target 500). Training was delivered to 2,836 participants (annual target 3,000). 146 courses were delivered.</p> <p>Work Matters: A Spring &amp; Autumn calendar of events was delivered, supporting by video marketing collateral. A suite of events took place during Local Enterprise Week in March 2022. LEO Dublin City opened the national programme for the 2nd year running.</p>
	<p>3.1.2 Provide support to identified economic sectors:</p> <ul style="list-style-type: none"> <li>• Technology</li> <li>• Social enterprise</li> <li>• Green business / circular economy</li> <li>• Tourism</li> <li>• Markets</li> <li>• Food</li> <li>• Design</li> </ul>	<p>To date 57 applications from a range of economic sectors have been brought to the Evaluation Committee meeting for business support and 44 grants received approval to the value of just over €1 million to support the creation of 85 employment opportunities in the Dublin City Economy so far this year (73% of annual target achieved).</p> <p>The LEO is also working alongside Enterprise Ireland in delivering EI products (Grad Start, Agile, Innovation Partnership Programme, IP grants) and has exceeded its target in this category. The trading on line product has supported a range of business sectors to amplify their presence by doing business online to a total value of €300,000 (average grant value €2,300).</p> <p>LEO also works closely with the Dublin Food Chain to support the delivery of the annual food sector programme. As part of the Dublin City Social Enterprise Awards 2022, 6 social enterprise projects were competitively selected and presented with grants from a €60,000 overall fund.</p> <p>Green for Micro, a programme that helps small businesses to become more sustainable has expanded and received 16 applications so far in 2022.</p> <p>MODOS circular economy training programme supported local SMEs to adopt circular economy principles via networking events and training during Qs 1 &amp; 2.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		SoCircular took place on in October to celebrate Dublin's social and circular economy ecosystem and culture. 300 people attended, 50 social and circular enterprises including some support organisations exhibited, 18 expert panelists shared insights, 4 fire side chats took place.
	3.1.3 Identify locations and facilitate the provision of a range of appropriate accommodation for business development including enterprise hubs and co-working space	Enterprise Hubs in Dublin – Research Report 2022 was produced identifying 136 enterprise hubs across Dublin and highlighting the significant contribution the hubs make towards enterprise and economic development and Dublin's entrepreneurship and innovation ecosystem. It was produced as part of completing the Dublin Regional Enterprise Plan to 2024. A follow on research study is being conducted to identify pilot project areas for the potential utilisation of an enterprise hub as an area-based intervention.
3.2 Plan and provide for the future economic growth of the city by understanding and responding to new economic trends	3.2.1 Review Dublin City: Promoting Economic Development 2018 – 2021	Dublin City: Promoting Economic Development 2018 – 2021 was reviewed and highlighted key actions, outputs and impact achieved by the Economic Development Office (EDO). This was done as part of developing a new Economic Development Strategy for the EDO which considers the future focus and guides the EDO during 2022-2024. It features an updated vision, mission, pillars and objectives and in recognition of the commitment of DCC/EDO to supporting Dublin City and its economy to become more sustainable. The pillars are mapped against the UN SDGs.
	3.2.2 Establish an internal Economic Forum to identify items for the consideration of the Economic Development and Enterprise SPC and research projects for third level institutions	The Economic Development and Enterprise SPC is supported by the EDO to identify areas for consideration and collaborative research projects with third level institutions.
	3.2.3 Publish the quarterly Dublin Economic Monitor	Alongside the DEMs, quarterly Purchasing Managers' Index (PMI) and Spending Pulses have been published and promoted. 3 talking heads videos and 8 insight

# Goal 3

## To continue to grow a strong, diverse economy

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
3.3 Strengthen the competitiveness of the City Region through continued collaboration with our neighbouring authorities and building on our international connections	3.3.1 Promote the city internationally as a place to invest, visit and live through Dublin.ie	<p>articles have been published on <a href="http://www.dublineconomy.ie">www.dublineconomy.ie</a>. The website was upgraded to include accessible data which is maintained monthly. Website traffic has increased 5-fold from c400/month to c2000/month since the upgrade. In the last 12 months, mail list subscriptions have increased by 25% to 285. An upgrade of the Spending Pulse data is also being explored.</p>
	3.3.2 Strengthen ties with our existing Sister Cities through mutually beneficial initiatives and exchanges and act as first point of contact for city, business and government visiting delegations	<p>Dublin City Council has commissioned OCO Global and Eutopia to conduct a review of the Dublin Place Brand and to develop a strategy for the future direction of the project. Stakeholder Workshops were held in May 2022 and a presentation on the strategy development has been made to stakeholders. The next steps involve the completion of the Strategy and an Action Plan to support implementation.</p> <p>Twinning Agreement with Kyiv, Ukraine was agreed by the City Council on 7 March 2022 and will be signed by Lord Mayor Caroline Conroy and Mayor Vitali Klitschko on 28 November 2022.</p> <p>The renewal of the MOU with the City of Dublin, Ohio, USA was agreed at Protocol Meeting on 27 October 2022 and initial discussions were held regarding exchange visits and potential areas of collaboration.</p>
	3.3.3 Review the Dublin Regional Enterprise Plan to 2020	<p>The City Council was extensively involved in the implementation and subsequent review of the Dublin Regional Enterprise Plan to 2020 and led 7 actions and collaborated on and supported the various other actions. The review process supported the formulation of the current Dublin Regional Enterprise Plan to 2024.</p>



# Goal 3

## To continue to grow a strong, diverse economy

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	<p>3.3.4 Continue to lead the Dublin Bay UNESCO Biosphere Partnership to achieve eco-tourism and development goals</p>	<p>9 businesses signed the Dublin Bay Biosphere Business Charter</p> <p>The City Council supported an URBACT project which focused on Tourism Friendly Cities, provided support for 2 tourism business events with a focus on sustainable tourism and organised orientation tours of Dublin Bay Biosphere with Fáilte Ireland representatives.</p> <p>Biosphere videos were used to promote Dublin Bay via social media and the Council worked in partnership with Irish Rail to create nature orientated vinyl images which promote the biosphere and which will be displayed on local DARTS (launching Q4).</p>

# Goal 4

## To promote compact growth with connected infrastructure

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
<p>4.1 Take a leadership role in collaborating with city partners to expand and build a more integrated public transport system in the city</p>	<p>4.1.1 Work with Transport Infrastructure Ireland and the National Transport Authority to progress MetroLink and to facilitate the Bus Connects project</p>	<p>The BusConnects Liaison Team and communications structures are in place with a number of corridors now having been submitted to An Bord Pleanála (ABP) and work is ongoing on Bus Network Redesign changes across the city. Metrolink engagement has been ongoing and extensive and this project is now with An Bord Pleanála (ABP).</p> <p>Meeting and communications are ongoing with additional resources to be put in place regarding DART+ project of which DART West is with ABP.</p> <p>For BusConnects, proposals are continually assessed and feedback sent to agency. Corporate comments have been sent to ABP for 5 core bus corridor schemes with the next 11 due for submission in Q4 2022. New bus stops, approximately 50, across the city have been put in place to support the new high frequency BusConnects services. Contra flow bus lane in place on Winetavern street to improve the flow of bus services and improve route connections across the city centre.</p> <p>During 2022 Transportation Planning engaged regularly with TII and NTA to ensure their input to the development management process so that new development sites citywide take cognisance of and provide spatial reservations for Bus Connects and Metrolink projects.</p> <p>Active Travel will respond to MetroLink application submitted to An Bord Pleanála regarding stations and routes to and from stations.</p>
	<p>4.1.2 Deliver cycling infrastructure as part of both Bus Connects and to connect to MetroLink</p>	<p>For BusConnects, proposals for cycle provision is now integral to the scheme for each corridor. MetroLink proposals are assessed from a station viewpoint as well as routes to and from the stations and the Active Travel Unit will provide a response.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
4.2 Provide and support a range of alternative and emerging travel options, particularly focused on cycling and walking	4.1.3 Deliver the Dublin City Centre Transport Study to enable growth in public transport passengers and in active modes	As per the Development Plan 2022 to 2028 there is a specific objective to update the City Centre Transport Study and this review will be completed in 2023. Specific measure 11 of the Dublin City Centre Transport Study to create a southbound contra-flow bus lane on Winetavern Street has been installed. This will contribute to the new bus connects network in the city centre.
	4.2.1 Implement the Dublin City recommendations from the Greater Dublin Cycle network	<p>During 2022 Transportation Planning ensured reservation of space on private development sites citywide for cycling projects through the development management process.</p> <p>Work is continuing on the rollout of the cycle network and the Active Travel Programme Unit was established in February 2022. Construction works on the Clontarf to City Centre project commenced in March 2022. Construction works on Royal Canal Phase 3 are scheduled to commence by end of 2022. Royal Canal Phase 4 is currently being prepared for a Part 8 Application. The Dodder Greenway permanent scheme has been paused and design of an interim scheme is being progressed.</p> <p>In total 13 interim schemes are currently in progress, 8 are at a detailed design phase. Concept design of a further 5 interim schemes has also commenced.</p>
	4.2.2 Increase the amount of pedestrian space in the city centre and ensure that it is of high quality	<p>During 2022 Dublin City Council implemented the longest Traffic Free Street in Dublin on Capel Street creating 6,000 m2 of traffic free space in the city centre.</p> <p>During 2022 Transportation Planning ensured that private developments citywide delivered expanded pedestrian space and high quality public realm as part of the development management process. The corporate Public Realm structure worked proactively during 2022 to promote multi-disciplinary, collaborative working towards implementation of the public realm.</p>

# Goal 4

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>Preliminary and detailed designs are progressing on relevant public realm projects to deliver high quality improvements and enhancements to pedestrian space in the city centre.</p>
	<p>4.2.3 Progress the use of mobility hubs and integration of all sustainable modes into a Mobility as a Service arrangement</p>	<p>A new e-cargo bike scheme aimed at SMEs has been launched and has proved successful. A bike hub and cycle facilities for older people has been set up in Eamonn Ceannt Park. There is ongoing management and engagement with the Shared Bike and car service deliverers.</p> <p>Integrated mobility strategies were prepared, in collaboration with developers, for large development sites/new city quarters across the City area. These strategies include provision of mobility hubs providing an integrated set of services and facilities including shared car and bike schemes, EV and E-bike charging. A similar strategy is in preparation for Emmet Road, which is intended to be an exemplar model.</p> <p>Under 4DLA EV charging Strategy, the City Council's first Community Mobility Charging Hub was launched in Finglas.</p>
	<p>4.2.4 Continue the development of our intelligent transport systems and the use of data driven decision making for transport planning, incorporating near real time city simulation, bus priority systems and SCATS</p>	<p>The SCATS system has continued to be expanded and updated. Development of the Centralised Cycling Data system via Smart Micros continues. The Centralised Bus Priority System has been expanded to include GoAhead buses. For the Bus Connects corridor a major redesign and upgrade of the system is underway. ITS resourcing and deployment plan for 2030 in progress.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
4.3 Provide direction and vision around digital infrastructure provision to enable the city to capitalise on the opportunities provided by emerging technology	4.3.1 Encourage and facilitate telecommunications and high-capacity ICT infrastructure in appropriate locations throughout the city as a means of improving economic competitiveness and contributing to sustainable movement by reducing the need to travel	<p>A Telecoms Unit was established to collaborate with industry and Mobile Network Operators to seek to improve broadband and mobile network coverage throughout the city. The Unit will act as a one stop shop for anybody seeking to engage with City Council departments regarding improvements to telecoms infrastructure and network coverage.</p> <ul style="list-style-type: none"> <li>• Procurement Process underway for the Provision of Telecommunications Management and Related Services to Dublin City Council</li> <li>• Citizen Hub - Section 254 online Application Process being tested</li> <li>• Planning permission submitted to place Telecoms Infrastructure on the roof of Ballybough Community Centre</li> <li>• Telecoms rate cards drafted and published</li> <li>• Data and Asset mapping ongoing - to aid strategic use of assets for cost recovery</li> <li>• New dedicated Telecoms section included on <a href="http://dublincity.ie">dublincity.ie</a> so that data and information relating to telecoms is available to all.</li> </ul>
	4.3.2 Consolidate Smart Docklands as a test bed for new technology-related initiatives	<p>The Smart Docklands programme supported the establishment of a new DCC telecoms unit, launched in April 2022. The learnings from the docklands 5G pilot project and connectivity work played a key role in making the business case for a new approach to telecoms in Dublin City Council. The docklands team also supported the delivery of best practice toolkits for the rollout of telecoms in cities working with the Telecoms Infra Project (TIP).</p> <p>A successful education engagement programme was delivered through 'Academy of the Near Future', in partnership with Trinity College Dublin and the CONNECT research centre, delivering smart city educational workshops to over 1,000 Transition Year (TY) students across Ireland through the end of 2021 and 2022. This culminated in the delivery of a 'Design Your Future City' TY Week in March 2022 which was a week-long programme for Transition Year students to explore the future of cities. The expansion of other Smart District Testbeds across the City Council area</p>

# Goal 4

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>was supported by the City Council, including Smart DCU (a partnership with DCU) and Smart D8 (focusing on health and wellness). A notable achievement for the Smart Docklands programme came from Trinity College Dublin who recognised Dublin City Council and the Smart city programme as enterprise partner of the year for 2021 which acknowledges a partner who consistently collaborates with the college to drive effective innovation output.</p>
	<p>4.3.3 Utilise the existing and new digital infrastructure to ensure that the main corridors into the city are operated in a connected ITS manner to provide managed corridors for buses and to ensure safe and efficient movement</p>	<p>The Traffic department is working on a next generation bus priority system to interface with the Next Generation public transport information system from the NTA. This system will be used for delivering enhanced priority for public transport services. As part of this work all Bus Connects corridors are being assessed to determine their requirements for additional detection and data feeds. Work is underway to determine the best types of detection to use and to assess their performance.</p>
	<p>4.3.4 Put in place a trusted digital source for connected and autonomous vehicles and to ensure the presence of high quality digital mapping</p>	<p>The possibilities and challenges of autonomous and connected vehicles is under review and the City Council is part of the CAV working group with the Department of Transport.</p>
<p>4.4 Encourage and facilitate sustainable densities and best use of underutilised, vacant and brownfield land</p>	<p>4.4.1 Review and implement the City Development Plan and related Local Area Plans to secure the best use of the city's land for future development</p>	<p>The City Council adopted the Dublin City Development Plan 2022 – 2028 at a Special Meeting on 01 November. The Plan will become effective 6 weeks following the passing of the resolution by the Elected Members.</p> <p>The 2016 - 2022 Development Plan, SDZs and LAPs are being implemented through the Development Management process and implementation of URDF funding and LIHAF. Implementation continues on</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>Ballymun, Cherry Orchard and Clongriffin-Belmayne Local Area Plans; working cross departmentally to achieve the objectives as these areas phases of development move forward.</p> <p>Under Call 1 of the Urban Regeneration and Development Fund, Dublin City Council and South Dublin County Council received funding for the Strategic Framework, a non-statutory masterplan centered on 700 hectares located on the Naas Road / Inchicore / Park West areas. In July 2022 the City Edge Strategic Framework was noted by the Elected Members of Dublin City Council and South Dublin County Council. Work has commenced on scoping out the next stage of the project, the statutory plan.</p> <p>Dublin City Council under Call 2 of the Urban Regeneration and Development Fund received a funding commitment for €174.3million in capital support for 23 projects. Dublin City Council is preparing a Preliminary Business Case to be submitted to the Minister for Housing, Local Government &amp; Heritage, as part of the next stage of the project.</p>
	<p>4.4.2 Facilitate and drive the redevelopment of Docklands Strategic Development Zone, Strategic Development and Regeneration Areas and the appropriate redevelopment of industrial land banks</p>	<p>The Docklands office and oversight group continued to implement SDR6 and SDZs. Implementation of SDRAs continued through the DM process and interdepartmental steering groups. Work on the masterplan for the Jamestown Industrial Land, required following the variation has continued through the year and it is anticipated that it will be published as a draft by the end of the year. Work has also commenced on background papers for the Glasnevin Industrial lands.</p> <p>The City Edge Project for the industrial lands on Naas road completed a non-Statutory Strategic Framework Plan for the area in partnership with SDCC. The Planning and Housing Departments continue to work on master planning and implementation of a range of SDRAs across the city. The Docklands Office has</p>

# Goal 4

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>commenced the public realm redevelopment and flood defence project at Sir John Rogerson's Quay with the appointment of a design team in 2022 to progress to planning in 2023. Variation No 33 of the Dublin City Development Plan rezoned 40 hectares of land in the Jamestown Business Park, Finglas from Z6 "Employment &amp; Enterprise" to Z14 "Strategic Development &amp; Regeneration Area". Throughout 2022 work on the preparation of the masterplan was progressed with the landowners.</p>
	<p>4.4.3 Promote the best use of land and buildings, including key sites in Dublin City Council ownership, through active land management approaches and effective management of the City Council's commercial property portfolio</p>	<p>Work has commenced on the mapping and consultation process for the new Residential Zoned Land Tax which will eventually replace the Vacant Sites register as a key monetary driver of promoting land activation within the City. Public consultation on the first map of lands 'in scope' for the Tax will take place in November and December of 2022. A second consultation period, for a supplementary map, is scheduled for May 2023.</p> <p>The Active Land Management Steering Group meets bi-monthly and five meetings have been held to date in 2022. Disposal Protocol Criteria is in use. There were 108 Disposals, 20 Rent Reviews, 7 Fee Simple Disposals, 66 Licences and 35 Leases granted to the end of September. CPO for large site at Richmond Ave was confirmed under Derelict Sites Act. CPO for Abbey Theatre redevelopment was lodged with ABP.</p>
	<p>4.4.4 Encourage living in the city centre through the promotion of quality apartment living</p>	<p>Quality apartment living including the delivery of external and internal amenity spaces and residential amenities is implemented through the DM process. Active support is also provided for the Living City Initiative and other proposals which promote the residential use of vacant upper floors of commercial buildings in the inner city.</p>



PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
<p>4.5 Maintain and enhance our public realm providing a connected, universally accessible set of quality public spaces and connections</p>	<p>4.5.1 Maintain and manage the city's street and footpath infrastructure, public lighting and street furniture to ensure a safe, accessible and quality public realm for all</p>	<p>During 2022 Transportation Planning ensured that private developments citywide delivered expanded and improved pedestrian space and high quality public realm as part of the development management process.</p> <p>The TAMS System continues to be used to manage the roads and public lighting infrastructure. The system and users are supported by the TAMS Support Unit (TSU) who are also actively supporting various sections with a number of business projects.</p> <p>Road Maintenance Services resolved almost 6,000 customer enquiries and service requests during the period January 2022 to September 2022 inclusive. Additionally, during the same period approximately 4,700 defects and hazards on the road network were repaired and/or made safe by our direct labour crews. Furthermore, circa 300 critical defects and hazards were repaired and/or made safe within 24 hours of being recorded.</p> <p>Bin washing, bin painting and general bin maintenance work is ongoing on our c.3500 bins, all necessary preventative and reactive maintenance works, to prolong the life of the asset and maintain the quality of our refuse bins.</p> <p>The Strategic Noise Mapping project for the agglomerations of Dublin, Cork and Limerick is progressing well. This includes the successful collation of data from all the stakeholders, appointing a project consultant through tender process and co-ordination with the Major Roads project. The project is currently finalising model build and hopes to commence model runs in Q4 2022.</p>

# Goal 4

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	4.5.2 Implement the phased programme of projects in the City Centre Public Realm Masterplan 2016 – 2034	The Public Realm Working Group continued to bring forward policy, and implement a programme of project delivery to enhance the City’s important streets and spaces with reference to projects identified in the City Centre Master Plan. Construction tenders were signed for Liffey Street Project and will commence Q1 2023, followed by Temple Bar Square. Part 8 lodged for South Anne St, Duke St and Lemon St. Cathal Brugha St and Suffolk St will progress to Part 8 in 2023. Private investment in public realm will be supported through Development Management and Public Realm Unit where appropriate.
	4.5.3 Advance the revised proposals for College Green Plaza	The enhanced College Green Dame Street Plaza project is currently being advanced with a tender being prepared to appoint a multi skilled design team for the enhanced project. This tender will be going to the market before the end of the year.
	4.5.4 Lead the concept and design processes for key bridge infrastructural projects	Transportation Planning provided planning advice and input to Roads Design & Construction during 2022 on key bridge projects.
4.6 In partnership with Irish Water, manage and improve Water Services infrastructure	4.6.1 Manage the Service Level Agreement with Irish Water and deliver on the agreed programme of work	Dublin City Council is continuing to work successfully with Irish Water under an SLA to manage Water Services and to integrate new Water Projects into the Water Network. A replacement to the SLA is being negotiated as part of the Framework for the future delivery of Water Services so as to ensure a stable operational environment for the transition to a National Water Services Authority.

# Goal 5

## To support and engage active, inclusive communities

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
5.1 Provide people with the opportunity to access outdoor recreation and natural environments through enhancing and expanding our network of parks and green spaces	5.1.1 Implement the Dublin City Parks Strategy 2017 – 2022	Bridgefoot Street Park opened and other park improvements were carried out citywide, highlights being Edenmore Park and Wolfe Tone Park.
	5.1.2 Continue to support the Dublin Mountains Partnership to achieve sustainable access to the mountains for the citizens and visitors to Dublin	Visitor numbers significantly increased over the last number of years and numbers remain higher than pre pandemic.
5.2 Facilitate active citizenship in city communities and engagement with key stakeholders	5.2.1 Develop local development and social inclusion initiatives through the Local Community Development Committee	<p>The Local Community Development Committee has met on five occasions from January to Sept 2022 with one final meeting in preparation for November 2022. Over the period, following development and adoption of its Annual Plan, the LCDC has overseen:</p> <ul style="list-style-type: none"> <li>• Finalisation the European Social Fund (ESF) selected audit of Dublin’s SICAP programme 2018-2022</li> <li>• Supported an uplift in the overall annual SICAP budget allocation to €5.95M in 2022 (from €5.56M in 2021)</li> <li>• Adopted the annual SICAP action plans and mid-year reviews for each of Dublin’s five programme implementers and undertook a dedicated expansion of SICAP to meet presenting needs of Ukrainian Refugees under an additional €493,721 secured from Department of Rural and Community Development</li> </ul>

# Goal 5

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>(DRCD)</p> <ul style="list-style-type: none"> <li>• Development and adoption of Department of Health Sláintecare funded programmes, namely the city-wide Healthy Ireland Fund Round 4 programme for Dublin and the area-based Healthy Communities Programme for four programme areas;</li> <li>• Approved the DRCD Community Activities Fund 2022 (Round 1) of €427,358 and distributed grants to 61 community and voluntary groups;</li> <li>• Approved nominations to the DRCD Social Enterprise Capital Grants Scheme (Dormant Accounts Fund) for an allocated sum of €98,060</li> <li>• Engaged in the Ukraine Community Response Forum and delivered a series of activities and supports including Ukraine Community Response website and multi-cultural family activities event in Dublin 8</li> </ul>
	<p>5.2.2 Support actions and identify work to progress under the Dublin City Local Economic and Community Plan 2016 – 2021 and develop a new plan to commence in 2022</p>	<p>The LCDC, working collaboratively with the Economic Development and Enterprise SPC, established an Advisory Group for the Local Economic and Community Plan (LECP) for Dublin. The LECP Advisory Group met on 6 separate occasions in 2022 under Stage 1 of the process and reviewed the previous LECP (2016 to 2021), agreed the range of key thematic issues for consideration, developed a knowledge exchange process for evidence gathering, produced the Socio-Economic Statement for Dublin and the draft High Level Goals for further engagement and public consultation under Stage 2 of the process forthcoming in 2023.</p>
	<p>5.2.3 Strengthen participation through the development of the Public Participation Network and Comhairle na nÓg</p>	<p>The LCDC supported the Mazars Review of PPN structures commissioned by DRCD and engaged in the development of recommendations for actioning in 2023. Additionally, the PPN was expanded to include over 1,000 local and community groups and agencies and new thematic groups on disability and integration were established. The Comhairle na nÓg produced a successful year of engagement and development under its 2022 theme of Mental Health.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	5.2.4 Empower and strengthen local community building through our community development and engagement programmes	<p>The LCDC delivered the DRCD funded Place Based Leadership (PBL) Programme, the Empowering Communities Programme and the Community Development Pilot Programme for Dublin in 2022.</p> <p>The Dublin City Council Community Grants 2022 scheme was delivered to over 650 local community groups and organisations and included an increased funding allocation under the Tom Clarke Bridge Fund.</p>
	5.2.5 Make all of our public consultations available on the City Council's online consultation hub, as well as in traditional formats	<p>There were 40 public consultations carried out using the online consultation hub. A new Corporate Service Design Project is underway to co-design a process for engaging with Disabled Persons Organisations prior to, during and post projects.</p>
	5.2.6 Manage the Your Dublin, Your Voice platform to gain the views of people on a range of issues	<p>Surveys were completed and disseminated on Irish language usage and attitudes and Micro mobility in Q1 and Q2. A survey on the LECF was carried out in August with all analysis complete. Topics for the final survey of the year are currently being discussed. The YDYV panel number is currently at 4,600.</p>
5.3 Promote social inclusion and diversity by working with, and empowering, groups across all sectors of the community	5.3.1 Review the Social Inclusion, Integration and Age Friendly Strategies	<p>The Social Inclusion, Integration and Age Friendly strategies were reviewed to ensure coherence with respective national policy frameworks. New actions delivered for 2022 included:</p> <ul style="list-style-type: none"> <li>• A revised and expanded Dublin City Inclusion and Integration Week</li> <li>• Collaboration with UN IOM Ireland Mission on the Dublin City Migrant Governance Indicators (MGI) Report</li> <li>• A reboot of the Dublin Age Friendly programme under revised arrangements with the national programme lead and support work that resulted in Croke Park being recognised as Ireland's first Age Friendly Stadium by the World Health Organisation (WHO), Global Network of Age Friendly Cities and Communities and Age Friendly Ireland.</li> </ul>

# Goal 5

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	5.3.2 Provide welcoming and inclusive spaces for all across the network of public libraries	<p>Works commenced on a new library for Finglas, due to open Q2 2023. Refurbishment works completed on Raheny Library. My Open Library service Commenced in Pembroke Library with plans to deliver in Raheny by the end of 2022.</p> <p>Works commenced to refurbish Charleville Mall, including provision of public WCs and universally accessible front entrance. Plans for Terenure library prepared for Part 8 and plans for extension to Ringsend library are in development. Scoping plans have commenced in respect of a public library in Crumlin/ Drimnagh.</p> <p>A self-service Library Locker was installed in Our Lady's Hall, Drimnagh and work is continuing on procurement of an Electric Library in the Community van. Increased public engagements and deposit collections in the community have been facilitated by the Library in the Community Team.</p>
	5.3.3 Continue to provide appropriate sites and buildings for community use	<p>Property Management continues to provide appropriate facilities for community use in consultation with the Area Offices and other Departments. Over 275 community buildings have been given to a variety of groups for the provision of services, through Lease and Licence agreements. All of these groups provide services to the community and are spread across areas such as Arts, Health and Wellbeing, Crèche, Religious, Charity Organisations, and Sports groups. Engagement on a regular basis with these groups involves landlord repairs to their buildings, lease renewals and rent reviews.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
<p>5.4 Improve the health and well-being of communities across the city by increasing access to participation in sports, recreation and healthy activity</p>	<p>5.4.1 Review STRIDE: 2017–2020, the Dublin City Sport and Wellbeing Strategy</p>	<p>Proposals to develop a Dublin City Council Sports Plan were presented to the SPC in September. The Plan will include a comprehensive strategic review of sports policy, programming and infrastructure. This review includes STRIDE and will be undertaken in 2023.</p>
	<p>5.4.2 Finalise and implement a new Dublin City Play Strategy</p>	<p>The Dublin City Play Strategy 2022 – 2027 Everywhere, Any Day, You Can Play published in 2022.</p>

# Goal 6

## to sustain a vibrant cultural life

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
<p>6.1 Celebrate and promote the history, culture and literary traditions of the city to build on their value to the city's identity, to society and to the economy</p>	<p>6.1.1 Implement Libraries Unlimited: A Strategic Direction for Dublin City Libraries 2019-2023</p>	<p>Implementation is proceeding with a focus on branch upgrades, provision of access to new technologies and makerspaces. Dublin City Libraries (DCL) led the implementation of the new national library management system which went live in March. Library staff are managing the national helpdesk for the new system. DCL participated in the national Irish Prison Libraries review. An Autumn footfall campaign is in preparation.</p>
	<p>6.1.2 Develop and implement a new three-year UNESCO City of Literature strategic plan 2020 – 2022</p>	<p>Delivered the One Dublin One Book campaign in April 2022 promoting Nora a historical novel by Nuala O'Connor, encouraging Dubliners to read the same book in that month and supporting and promoting writers. 798 people attended in person, 417 online with 828 views of events including book clubs, music recital, a specially commissioned play, and a garden party.</p> <p>In May, the Dublin Literary Award Winners were announced at the International Literature Festival Dublin. 200 were in attendance in person at the ceremony; 449 viewed the ceremony online.</p>
	<p>6.1.3 Promote and support awareness of the Irish language and recognise its unique place and contribution to the cultural diversity of our City</p>	<p>In order to create both a visible space and to highlight the importance of the language, Irish continues to be promoted on signage, exhibitions, banners, hoarding and information boards throughout the city.</p> <p>The Irish Development Unit continued to provide advice, assistance and a translation and proofreading service to all Departments, in particular in the context of the Official Languages (Amendment) Act 2021 and the commencement of Section 10A (Advertising by Public Bodies) in October 2022.</p> <p>The Irish Development Office worked closely with the Fochoiste Gaeilge [SPC], Conradh na Gaeilge and BÁC le Gaeilge to promote and increase the use and visibility of Irish as a living language in the City.</p>



PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	6.1.4 Implement our programme of arts development	Specific work in the North Central Area Creative Places Darndale, Faoin Spéir Artists Workspaces at Artane Place and research into Arts participation.
	6.1.5 Protect and promote the city's architectural heritage and advance conservation best practice, including the adaptive reuse of historic buildings	The Draft Development Plan includes proposals for 101 additions, 3 deletions and amendments to 55 entries on the RPS. Project funding is being provided to 55 approved projects under the 2 national conservation grant schemes - Built Heritage Investment Scheme and Historic Structures Fund. A new City Heritage Plan is being prepared.
	6.1.6 Continue to promote Dublin's unique history and heritage nationally and internationally through awareness raising of our Viking and Medieval archaeology, the Decade of Centenaries, digital projects and other events, publications and partnership projects	<p>The Docklands Office with Smart Docklands and Fáilte Ireland are finalising a heritage trail app for the Docklands supported with AR (Augmented Realty) technology to promote the heritage and history of the Docklands.</p> <p>Archaeological project support and advice was provided to Dublin City Council on a broad range of matters including planning, forward planning, climate change, housing, transportation, brownfield redevelopment and active citizenship.</p> <p>Five National Community Monuments Fund projects were supported for delivery in 2022 including works to repair St Canice's church and graveyard in Finglas and St Audoen's Church, new conservation management plans for Drimnagh Castle and Christchurch Cathedral and a history podcast for St James's graveyard. A conservation management plan is in preparation for St Werburgh's graveyard to support the repurposing of the church, the Werburgh Street masterplan and the Draft Development Plan SDRA 17. Monitoring of the city wall at Wood Quay Venue is ongoing in fulfilment of a Ministerial Consent.</p> <p>Two network workshops of the Viking Dublin York-Axis AHRC project were held in 2022. Dublin City Council co-hosted a workshop and an International Viking lecture with NUI for the Dublin Festival of History. A plaque was</p>

# Goal 6

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>unveiled to mark the site of a twelfth century church dedicated to Norwegian St Olave in partnership with the Royal Norwegian Embassy and NUJ. A reconstruction drawing of St John's Priory Kilmainham was developed and published on social media in collaboration with IMMA, OPW and subject matter experts.</p> <p>Support was provided to the Strategic Heritage Plan 2023 - 2028 and annual heritage plan 2022 projects including the delivery of St Anne's Community Archaeology project with Creative Ireland. The proceedings of the Friends of Medieval Dublin Symposium 2018 will be published by year end. An exhibition on Viking Women with artefacts from western Norway is planned for 2023 in partnership with Dublinia and Stavanger Archaeological Museum.</p>
	<p>6.1.7 Prepare a new five-year Dublin City Heritage Plan 2020-2025</p>	<p>Two phases of public consultation for a new Strategic Heritage Plan have been completed and the plan will be published following a final public consultation in December 2022. Strategic Heritage Plan projects that will be completed in 2022 include: St Anne's Park Community Archaeology programme year 2; Industrial Heritage of SE Area of Dublin City book manuscript; Annual Conserve Your Dublin Period House course; Publication of Built to Last: Energy Renovation of Pre-1945 Dublin homes case studies; Dublin's Heritage Buildings Weekend; Editing of More Than Concrete Blocks Volume III for publication in 2023</p> <p>A series of Heritage Week talks on Dublin's river heritage were organised in partnership with the Local Authorities Waters Programme (LAWPRO).</p>
	<p>6.1.8 Maintain the Hugh Lane Gallery's world-class programme of exhibitions of national and international artworks</p>	<p>In 2022, the Gallery hosted two major exhibitions by Irish artists that examined historical social issues, and a third focusing on the future of feminism in Ireland.</p> <p>The first was by Patrick Graham titled Transfiguration and this ran with a successful programme of events and press reviews alongside a full educational and community programme curated in response to the</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>exhibition. A PR and social media campaign was developed with a series of teasers featuring the artist in conversation with Head of Exhibitions, Michael Dempsey.</p> <p>Bones in the Attic was an inter-generational exhibition comprising the work of eleven Irish artists, each exploring recurring and ongoing societal issues affecting women. Works by key artists in the Hugh Lane Gallery collection including Rita Duffy, Dorothy Cross, Kathy Prendergast, Alice Maher and Jesse Jones are exhibited alongside works by invited artists Myrid Carten, Eleanor McCaughey, Amanda Doran, Sarah Jayne Booth, Ruby Wallis, and the art collective Na Cailleacha. This cross-generational exhibition was curated with a busy community engagement programme.</p> <p>Studio and State: The Laverys and the Anglo Irish Treaty partnership with the National Museum of Ireland. Eva is what Dublin needs was organised in partnership with National Gallery London.</p>
	<p>6.1.9 Ensure that our civic, public and operational buildings are managed in a way that provides the highest quality facilities for, and maintains key historic buildings on behalf of, the public</p>	<p>A significant number of Dublin City Councils Sports facilities have achieved Quality Standard Awards in 2022, additional centres will target similar awards in 2023.</p> <p>Work is continuing on overseeing the development of policies, standards and best practise across our whole estate which includes civic, public and operational buildings. Appropriate conservation and technical building expertise is being focused on general building management, maintenance, repairs and servicing that support the functionality, safety, sustainability and building compliance of a number of selected buildings.</p>

# Goal 6

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
6.2 Enable diversity in access to arts and culture to give everyone the opportunity to participate	6.2.1 Identify and document diversity evident in current programmes and list the opportunities to increase access and diversity	<p>Hugh Lane Gallery and Create are providing a €50,000 commission for a socially engaged artist 2022 - 2023 from a migrant background.</p> <p>HLG held artist-led workshops for children from Foundations Project experiencing homelessness and hosted the programme 'Make and Be' a cultural mediation programme involving a series of creative family workshops.</p> <p>All Programmes of the Arts Office target opportunities for diversity of practice, participation and audience development.</p>
	6.2.2 Deliver a schedule of projects and participatory education programmes that encourage participation in the visual arts among a range of target groups	<p>Up to September 2022, HLG provided more than 580 education programmes with approximately 11,988 participants including Study Mornings, Coffee Conversations, Culture Clubs, art appreciation courses, TY programmes, guided tours, families programme, Art and the Outdoors Festival, Culture Night programme, Portfolio courses, Summer school, Artists' Takeover series, Teen art workshops, Looking at Art VTS Club, performance art Possession, special project The Map@ Hugh Lane Gallery, Early Years programme, Third level collaborations, HLG What I Love about the Great Outdoors! A city-wide primary school aged Children's art exhibition, VTS Léagas Programme and Children's Art in Libraries.</p>
	6.2.3 Deliver a focused and creative programme across all of Dublin's primary schools engaging directly with the city art collection	<p>Phase IV of HLG citywide primary schools project saw 19 schools (14 DEIS Schools) participate with 598 students engaging with the gallery, many for the first time. There were 27 online pre visits and 32 artist led workshops looking at 27 different artworks from the collection and temporary exhibitions. A short film documenting this phase has been produced and an interactive map of the project is in development.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	6.2.4 Animate library spaces with diverse and inclusive programme of events	<p>A diverse range of programmes were delivered on health, careers and employment, science, climate change, Irish language, music, literature.</p> <p>Creative Hubs: In partnership with the City Council Arts Office, the hubs at Ballyfermot, Cabra and Coolock libraries hosted 110 events with 2040 attendees. The programme included visual arts, dance, animation, architecture and design workshops. Each library also hosted My House exhibition by artist Jane Groves, accompanied by workshop series which sought to spark passion, playfulness and curiosity. The autumn programme will feature two commissions The Giggler Treatment, a new musical by Fionn Foley based on the much beloved book by Roddy Doyle and The Galaxy of Occupations poses the question What do you want to be when you grow up? Ballyfermot Library will host The Lighthouse, a visual art installation in partnership with the RHA. The autumn series will also incorporate an Early Years programme in partnership with The Ark, a schools programme to include STEAM, visual arts and dance workshops. 50+ sessions are planned for Oct-Dec 2022.</p> <p>Children's Summer Programme: Libraries hosted 50 events with 1,202 attendees during July &amp; August, across a range of craft, drama, music and storytelling workshops. The STEAM strand included sessions on stop motion animation, podcast design and Lego themed engineering and space workshops. Sensory friendly gardening workshops were also hosted. Libraries also ran events and programmes for Poetry Day Ireland, the Bealtaine festival (12 events, 218 attended), Engineers Week (6 events, 302 attended), Cruinniú na nÓg, (434 attended at 10 branches), Culture Night (2 branches; 200 attended), Healthy Ireland (24 events; 502 attended), Work Matters (16 events; 256 attended), Children's Book Festival (24 book themed events planned).</p>

# Goal 6

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
6.3 Facilitate educational opportunity through programmes and funding	6.3.1 Deliver diverse programme across the library branch network with a focus on promoting digital literacy and supporting the maker movement	<p>Blooms Day event: 79 events with 3,029 attendees.</p> <p>Engagement with the National Libraries Campaigns as part of the 'Keep Well' initiative were supported with 8 events for Ireland Reads and 4 events for Grow it Forward - 211 online attendees.</p> <p>C-Pen assistive technology was purchased for all branches.</p> <p>Digital Literacy sessions for Adults are currently running in three branches.</p> <p>Acorn Tablets are being purchased for the Library In The Community Service. (Acorns – tablets specifically adapted for use by Older Persons). iPads and Apple pencils being purchased to support the roll out of a maker programme with a focus on gaming, animation, music and use of maker equipment such as 3D printers and craft equipment.</p>
6.4 Animate city spaces by providing and supporting a range of events, festivals and opportunities for people to celebrate and come together	6.4.1 Develop, fund and support a diverse range of events, festivals and parks events	<p>Dublin City Council continued to deliver major events in the city centre including Dublin Winter Lights, Bram Stoker Festival, Funtropolis Park Events and Smithfield Fleadh.</p> <p>The City Council continued to support events that bring significant investment and tourism to the City such as:</p> <ul style="list-style-type: none"> <li>• St Patrick's Festival</li> <li>• Dublin Pride</li> <li>• American College Football</li> <li>• Christmas at the Castle</li> </ul>
	6.4.2 Licence the city's on-street markets, casual trading and street performance in a manner that enhances people's city experience	<p>The City Parks hosted many events in 2022 from pop/rock concerts to markets and local community events.</p> <p>The Office of City Recovery manages the licensing of the City's on-street markets, casual trading and street performers. A licensing system is in place that facilitates the animation of the City with the provision of on-street markets, including a new market at Moore Street to complement the existing market and a wide range of casual trading opportunities at various locations across</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
6.5 Support and encourage the provision of arts and cultural facilities to ensure that the cultural life of the city has the space to thrive	6.5.1 Deliver Parnell Square Cultural Quarter on a phased basis	the city and at major events. The Office also provides performance licences to street performers who bring so much colour and vibrancy to the city.
	6.5.2 Conduct an audit of artists' workspaces identifying deficits and opportunities to transfer buildings to cultural use/workspaces	Audit complete and development of Arts Infrastructure Policy and Developers' Toolkit for the Arts planned.
	6.5.3 Continue a feasibility of sites in Dublin City Council ownership for artists' workspaces and work with developers to embed arts and cultural workspaces in new developments	Feasibility Study ongoing. Site identified at Merchants Quay. Economic Analysis commissioned as part of new funding applications.
	6.5.4 Expand the Hugh Lane to include a new wing in Temple Bar for gallery and programming space	HLG expansion now includes 2 adjacent properties. 20/21 Parnell Square will be developed for additional Gallery space, programming and community engagement; and 1 North Fredrick Lane will be used for art works storage. Fit-out of North Frederick Lane began in 2022.

# Goal 7

## To become a more responsive, innovative City Council

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
7.1 Support a culture of innovation, training and development	7.1.1 Ensure our organisational design and structure is appropriate for the delivery of our corporate goals and objectives, in line with the Local Authority People Strategy	<p>97 recruitment campaigns have been concluded or are ongoing to date in 2022. 377 appointments were made to 22 November 2022.</p> <p>The City Council has continuous engagement with the Public Appointments Service (PAS) with regard to Senior Management and Senior Professional recruitment campaigns. 41 appointments have been made to date in 2022 from panels formed by PAS.</p> <p>Workforce planning is ongoing to support the implementation of the Corporate Plan through engagement with senior management in each Department to address staffing requirements. Work is also ongoing on a Strategic Workforce Plan which will provide a framework that allows the City Council to respond to an evolving operating environment.</p> <p>Work on developing the CORE HR and Payroll System is ongoing with an expected implementation date set for March 2023.</p> <p>The organisational transformation programme, FutureWork, which was established to 2021, has delivered on a number of objectives. A Blended Working Policy was implemented in June 2022 with over 1,700 applications received to date across the organisation. A draft Digital Strategy and Innovation Framework has been developed and work is ongoing. A number of strategy documents have been completed under the People, Learning and Development pillar and will be published in the coming months. These include a Learning and Development Strategy, Health and Wellbeing Strategy and a People Strategy.</p>



PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	7.1.2 Foster an environment of continuous improvement and development for our staff	<p>A new Learning and Development Strategy for the City Council has been developed in tandem with the FutureWork programme.</p> <p>Training and development has been provided to staff across the organisation in the following areas:</p> <ul style="list-style-type: none"> <li>• 'Managing in the hybrid environment' as a support to managers with the introduction of the Blended Working Policy</li> <li>• Orientation supported by the IPA has been provided to newly appointed Senior Staff Officers</li> <li>• A Governance Training Programme has been developed and provided to Senior Managers in the organisation</li> <li>• Climate Action training is ongoing through the Local Authority Services National Training Group (LASNTG)</li> <li>• Project Management Training in Procurement and Capital Projects has been undertaken by staff attending the OGP commercial skills academy Tier 1 training</li> <li>• Customer Service training has been provided to outdoor operational staff from the Housing and Waste Management Departments</li> <li>• HR training in the management of staff has been provided to the Housing Maintenance Department operational Management and Supervisory staff</li> <li>• The Educational Scheme of Assistance and Scholarship Programme has been provided to staff to continue and develop education relevant to their roles.</li> <li>• Return to Learning has been relaunched and Skills to Work has also been launched in partnership with the CDETb.</li> <li>• Online learning through the Learning Management System (Totara) has been provided in the areas of GDPR and Procurement.</li> <li>• Legislative training and the A - Z of local government training is being provided in an online format in cooperation with the IPA.</li> <li>• Stepping into Leadership training continues to be provided to Grade 7 and Analogous staff members</li> <li>• Mental Health Awareness and Wellbeing</li> </ul>

# Goal 7

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>Staff across Departments availed of other learning and training opportunities including:</p> <ul style="list-style-type: none"> <li>• Diploma in Construction Law</li> <li>• Diploma in Procurement Law</li> <li>• Professional Diploma in Management and Change Project Management</li> <li>• B.A of Business Studies of Emergency Services Management</li> <li>• Fire Safety Engineering</li> <li>• Intermediate and Advanced Excel</li> <li>• Social Media &amp; Content Creation</li> <li>• Health &amp; Safety training including VDU Assessor, Evac-Chair, and First Aid Responder</li> <li>• SuDS and new SuDS policies</li> </ul> <p>2022 saw the start of a phased roll out of an e-learning platform in delivering Oracle User Training by the Finance Department with a pilot training module to be rolled out for the City Council's Purchase Order creators. Further programmes are under development to be available in 2023 using this e-learning platform and will be accessible on CitiDesk for users of Oracle.</p> <p>Continuing Professional Development (CPD) Programmes, events and opportunities are provided to staff in legal, accounting and engineering roles on an ongoing basis. The City Council's Engineering Continuing Professional Development Programme is accredited by Engineer's Ireland</p> <p>The Corporate Project Support Office (CPSO) continued to identify and share lessons learned through organisational project experience and communicate them corporately through the City Council Project Manager (PM) Network and the lessons learned register, an asset available to all staff on the CPSO Website. The PM Network event, Managing Projects in a Changing Environment, was held in September 2022.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	<p>7.1.3 Facilitate staff to adopt innovative approaches in their work through the continued development of change management initiatives such as DCC BETA</p>	<p>An Innovation Framework was developed in partnership with the Technology and Entrepreneurship Centre at Harvard and San José City Council as part of the FutureWork Programme and will be piloted with the Business Innovation and Transformation Team.</p> <p>The City Council's 4th Annual Innovation Week took place as part of the national Public Sector Innovation Week at the start of November. Over 40 innovative projects from across the organisation were showcased throughout the week including the Smart Ring Buoy Launch by Minister for Rural and Community Development, Heather Humphreys.</p> <p>A multidisciplinary team from across the City Council has been engaged in an Innovation Training programme since March 2022 in partnership with Bloomberg Philanthropies, the Centre for Public Impact and cities across the world. This programme is about learning innovative ways to tackle City challenges through human centered design.</p> <p>16 projects are progressing under the BETA programme.</p>
<p>7.2 Promote our vision, achievements and services through improved, proactive communication</p>	<p>7.2.1 Redesign the City Council website to serve as an online portal and user-friendly information resource</p>	<p>The City Council website continued to provide information on City Council services. A new project page was developed which enables us to provide relevant information on capital projects. The top 300 pages of the website have been reviewed from a customer perspective and rewritten to be made more useful to the public.</p>
	<p>7.2.2 Capitalise on the reach and opportunity provided by social media to broaden communication and engagement with the public</p>	<p>The Corporate Social Media Unit commenced a review of social media accounts. The aim is to amalgamate accounts to ensure messaging is more accessible and compliant. A review of the strategy and policy is underway.</p>

# Goal 7

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	7.2.3 Enhance tools for internal communication so that staff are easily kept abreast of all relevant developments	The Staff Bulletin is produced every two weeks and is circulated via email to everyone in the organisation with an email address. A hard copy is available on request. Advance work on development of a communications app for all staff has progressed with a view to pilot implementation in early 2023.
7.3 Strengthen our civic leadership role and make collaboration a fundamental part of the way we work	7.3.1 Develop and implement systems and procedures to assist the Elected Members in their role	<p>An induction meeting was held with Lord Mayor including the provision of a protocol and information pack; a Training Programme was developed and implemented for the Elected Members that included Presentation Skills, Media Skills Training, Dementia Awareness, Wellbeing Programme, Climate Leadership Training, Tackling disinformation online and GDPR training.</p> <p>Ongoing provision of a counselling support service for Elected Members.</p> <p>Work is ongoing with the Corporate Services &amp; Transformation Department to develop a Councillor Portal.</p>
	7.3.2 Create effective collaborations with other local authorities and public sector organisations, academia, businesses, citizens and international partners	<p>Departments across the City Council maintained and developed new collaborations with a variety of partner organisations during 2022. Some of the highlights include:</p> <ul style="list-style-type: none"> <li>• Dublin City Council is the lead authority for the local authority sector on adopting Voter.ie as a National Electoral Registration System.</li> <li>• The Lord Mayor's Office held collaborative events with South Dublin County Council's Biodiversity Project and Community Groups and Social Enterprises.</li> <li>• In March the then Lord Mayor of Dublin, Alison Gilliland signed an agreement with the Mayors of Belfast, Liverpool and Manchester. The cooperative partnership agreement commits the four cities to co-operating and collaborating to reach net zero targets by exchanging knowledge, experience and best practices and by connecting organisations and facilitating R&amp;D, business and investment</li> </ul>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>collaborations. On foot of this partnership, Dublin City Council and Belfast City Council submitted an application to the Shared Island Fund to undertake a feasibility study - A Connected Circular Economy.</p> <ul style="list-style-type: none"> <li>• The Housing &amp; Community Department's Research and Strategy Unit (Dublin Housing Observatory) continued its collaboration with Ordnance Survey Ireland, Central Statistics Office, Residential Tenancies Board and Maynooth University to maintain and enhance its online geospatial Housing Observatory Data Navigator</li> <li>• A review of Local Government Funding has been completed and a City Council working group established to identify opportunities to further strengthen the financing of the Council. The Finance Department participates on the Head of Finance Group and CCMA Finance Committee in regard to informing and promoting solutions to sectoral financial challenges</li> <li>• Work took place with the sector to develop the sectoral ICT Strategy and is ongoing to develop sectoral security arrangements supporting a sectoral ISAC.</li> <li>• DFB engage in information sharing with the community through Emergency Medical Service (EMS) training with marginalised members of the community and also engagement with City Partnerships Group - Community Wealth-building Programme. Dublin MEM training and exercises with COMAH sites, Dublin South County Council and ERWG.</li> <li>• As part of the revision of the Emergency Ambulance Service, DFB maintains strong partnerships with RCSI, UCD and UCC and engages with international bodies to research Mobile Data Platforms for suitability with DFB OIU objectives. In 2022 there was ongoing representation on National Fire Safety Sub Committee with input into new fire safety guidance documents and pre-incident planning models.</li> <li>• ENFUSE is a multi-award winning project led by Dublin City Council and the Local Enterprise Office</li> </ul>

# Goal 7

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>in collaboration with Technological University Dublin (TU Dublin), Dublin City University (DCU), National College of Ireland (NCI), Dublin Place Brand, Dublin Regional Skills Forum (DRSF) and the Department of Public Expenditure and Reform (DPER) and supported by Enterprise Ireland, Element 78, Dublin Food Chain, Irish Social Enterprise Network and LEO Women in Business Network. During 2022, 46 enterprises, 214 students, 8 project partners, and 14 lecturers participated and benefited.</p> <ul style="list-style-type: none"> <li>• City Council Traffic are members of several different international groups including the Cities Today Institute, IMPACTS and ITS Ireland.</li> <li>• Transportation Planning established a collaborative forum with transportation teams in the other Dublin Local Authorities and continues to collaborate with external agencies including NTA and TII and with TUD.</li> <li>• The EMWERLA has continued to work in a collaborative manner with constituent local authorities in the east midlands area, other state agencies, including the DECC, LGMA, CCMA, An Garda, the EPA, NWCPO and Industry to increase the effectiveness of waste enforcement.</li> <li>• The CPSO met with the Cork County Council to share information and experiences on managing Capital Projects and experiences to date in the establishment of each local authority's respective Project Management Offices.</li> <li>• The City Council continue to collaborate with a number of local authorities and other stakeholders in the delivery of Strategic Noise Maps and Noise Actions Plans for Round 4 of the Noise Environmental Directive.</li> <li>• The Environmental Protection Division has re-convened the Strategic Planning Consultative Group with the other Dublin Local Authorities and Irish Water. Steering Groups are in place for all cross boundary river catchment schemes. Collaboration continued with IFI and Waterways Ireland on flooding projects.</li> <li>• Waste Management Services have commenced</li> </ul>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
		<p>and completed a number of collaborative projects in 2022, including collaboration with the Environmental Protection Agency to promote the Stop Food Waste Campaign and EMRWPO on Reuse Month.</p> <ul style="list-style-type: none"> <li>Waste Management Services have commenced engagement with Belfast City Council on common areas of service delivery in Waste Management, sharing knowledge and best practice and with Edinburgh Municipal Authority on best practice for presentation and collection of brown waste.</li> <li>There is ongoing engagement with management, staff, sectoral representative bodies and Trade Unions and staff representatives in relation to maintaining good employee and industrial relations, corporate standards and progressing organisational change.</li> </ul> <p>The City Council regularly engages with schools and third level education providers in a number of ways:</p> <ul style="list-style-type: none"> <li>Engaged in a pilot project to implement a traineeship programme in conjunction with CDET and Ballyfermot ETC to train and recruit skilled general operatives into the organisation.</li> <li>The City Council has collaborated with local schools and employment centres to promote the council as an employer of choice and target recruitment within communities at risk of social and economic disadvantage.</li> <li>Collaboration with third level institutes, for example NCAD, DCU and Trinity College, on a range of projects, placements and internships for students</li> <li>The creation of waste management and presentation in school video guides with Voice Ireland with South Dublin, DLR and Fingal County Councils, an education programme on compostable waste for schools and slow fashion documentary with South Dublin, DLR, Fingal and the EMRWPO, a Relove Fashion Competition for secondary schools with eleven other local authorities and the Rediscovery Centre.</li> </ul>

# Goal 7

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	<p>7.3.3 Situate our work within a broader global framework by engaging with international partners and programmes that advance our goals for the City</p>	<ul style="list-style-type: none"> <li>• In April 2022, Dublin City and Cork City were announced as the two successful Irish cities to join the EU Mission for 100 Climate Neutral and Smart Cities.</li> <li>• The City Council established its own European Programme Support Office during 2022 to enhance our participation in European initiatives and programmes</li> <li>• Dublin City Council is an active member of the Eurocities Network and Eurocities Working Groups including successful collaboration with City Architects to deliver inputs for the final presentation of the City of Vienna International Building Exhibition 2022 (IBA Wien 2022) on new social housing.</li> <li>• Loans from the Hugh Lane Gallery collection to Philadelphia Museum of Art, Fort Worth Museum of Modern Art, Tate Britain, London, Petit Palais, Paris, Kunsthalle Bremen, Whitechapel Gallery, London. Collaboration with National Gallery, London on “Eva Gonzales” Exhibition.</li> <li>• Attendance at the Congress of Local &amp; Regional Authorities of the Council of Europe</li> <li>• Participation in the EU’s International Urban and Regional Cooperation (IURC) programme which has led to Dublin City Council being one of three EU cities partnered with cities in South Korea.</li> <li>• In collaboration with Housing Europe and the European Network for Housing Research (ENHR) the City Council’s Dublin Housing Observatory established the new ENHR Working Group of EU Housing Observatories in 2022.</li> <li>• Transportation Planning proactively participated in the preparation of the OECD report Redesigning Ireland’s Transport for Net Zero: Towards Systems that Work for People and the Planet.</li> <li>• The City Council was selected to participate an international City Innovation Training Programme with Bloomberg Philanthropies and the Centre for Public Impact in conjunction with Johns Hopkins University</li> </ul>



PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
<p>7.4 Continue to focus on providing Quality Customer Service to deliver the best service possible to citizens and customers</p>	<p>7.4.1 Implement and renew the Customer Service Action Plan</p>	<p>The Customer Action Plan is a key document outlining standards of services to be provided to citizens. It also highlights targets in service improvements that citizens can expect to see across a wide variety of the services provided by Dublin City Council. A draft plan for 2022 - 2024 has been developed. Citizens can now make complaints online via Citizen Hub and this is monitored to find additional improvements to the customer experience when using the online complaints system.</p>
	<p>7.4.2 Improve and streamline customer contact channels to make it easier for the public to access their services when, where and how it is convenient for them</p>	<p>Personal in-house services continue to be provided for citizens through the Reception desk at Wood Quay, the Cash Office and the 1 - 1 area for Parking Permit customers coming into Customer Services.</p> <p>The Council continues to identify opportunities to make it easier for citizens and business to engage with us. A new online appointment facility has been launched to allow citizens to book either online meetings or face to face meetings with staff. We are streamlining our telephony channels and exploring call back and web chat options.</p>
	<p>7.4.3 Enhance and expand the role of the Customer Services Centre as our main customer touchpoint when accessing services</p>	<p>Work is continuing on the introduction of the JAM system to provide more inclusive services to citizens with additional needs.</p> <p>A redesign of the Atrium at Civic Offices to provide enhanced visitor and public experience is being developed.</p>
	<p>7.4.4 Develop a Digital Strategy for the City, which includes expanding our range of digital and online services</p>	<p>A draft Digital Strategy has been developed as part of the FutureWork Programme and will go to public consultation in Q4 2022.</p> <p>Citizen Hub went live in Q4 2021 and by Q4 2022 there were 23 services live on the platform and almost 12,500 registered users, enabling the City Council to provide services online for citizens.</p> <p>A new DCC Alerts Facility has been provided whereby citizens can register to receive alerts about planning/road works/severe weather warning/beaches. More services</p>

# Goal 7

## continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
7.5 Transform our use of technology and data in decision-making and service delivery	7.5.1 Continue to expand the Smart City Initiative to explore and pilot use of new technologies in our service delivery	<p>will be provided on this platform in 2023.</p> <p>During 2022, the Centralised Accounts Payable Unit (CAPU) moved to a totally paperless processing environment with regard to the processing of over 40,000 invoices. This process will lead to further efficiencies in terms of processing speeds and digital storage.</p> <p>The Smart City Programme has had a very successful year with Dublin being placed runner up for the prestigious Innovation Capital of Europe award for 2021. Other notable achievements include the following: Shortlisted for European Capital of Smart Tourism while the Smart Tourism Programme won a Global Tourism Innovation Award at the Tourism Innovation Summit.</p> <p>Delivery of “Accelerating the Potential of Drones for Local Government” project and toolkits won a Global Smart City Award for best practice in Technology Governance.</p> <p>Rollout of free public Wifi across Dublin City was completed during 2022 as part of the Wifi4EU initiative with over 20 sites and 180 Access Points deployed.</p> <p>Dublin was one of 4 cities selected as part of a UN Digital Rights initiative to upskill staff and Transition Year students in privacy and ethics relating to the deployment of new and emerging technologies.</p> <p>The Smart Ring Buoy project was shortlisted for a EU award in procurement leadership for developing a new ‘pilot to buy’ approach addressing water safety. This approach allowed the Smart Dublin team to work with Water Safety Ireland and 23 local authorities to deploy new sensor- based technologies that address theft / tampering of ring buoys.</p> <p>The Google Airview project has finished its data collection phase generating over 50 million data points across the city on hyper local air quality with the results to be published in early 2023.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2022
	7.5.2 Develop a Data Management Strategy for the organisation that improves how our data is managed, used and reused, and that service quality is enhanced through its use	A Corporate Data & Analytics Unit was established within the Corporate Services & Transformation Department in Q3 2022. A Data Management Policy and Data Governance Framework are currently in development. Through these, the City Council will develop and implement policies, procedures, structure, roles, and responsibilities providing a platform for transparency, openness, quality and accountability for the effective management of data assets.
7.6 Work to place human rights and equality at the core of how we perform our functions	7.6.1 Implement our Public Sector Duty Action Plan over the lifetime of this Corporate Plan	The Public Sector Duty is being implemented in Dublin Fire Brigade and the Corporate Services, Transformation and Human Resources Department. Implementation of the PSD in other departments will commence in 2023.
	7.6.2 Progress the actions in the Disability Implementation Plan	In conjunction with Disabled Persons Organizations, the City Council is currently co-designing a meaningful consultative process to assist the design and delivery of Public Realm Projects. This action is grant aided by the Department of Children, Equality, Disability, Integration and Youth as part of the City Council's mechanisms to implement the UN CRPD.

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# Members & Activities

## of Corporate Policy Group, Strategic Policy Committees and Joint Policing Committee

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### Corporate Policy Group

#### Council Members

**Chairperson: Lord Mayor Alison Gilliland**

**Chairperson: Lord Mayor Caroline Conroy**

Cllr Cat O'Driscoll- Chair of the Arts, Culture, Leisure and Recreation SPC

Cllr Christy Burke- Chair of the Traffic and Transport SPC

Cllr. Noeleen Reilly- Chair of the Traffic and Transport SPC

Cllr. Dermot Lacey- Chair of the Housing SPC

Cllr. Ray McAdam- Chair of the Planning and Urban Form SPC

Cllr. Séamas McGrattan- Chair of the Finance SPC

Cllr. Tom Brabazon- Chair of the Economy Development and Enterprise SPC

(replaced Cllr. Claire O'Connor Sep 2022)

Cllr. Michael Pidgeon- Chair of the Climate Action, Environment and Energy SPC

Cllr. Carolyn Moore- Chair of the Local Community Development Committee

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
21st January 2022	<ul style="list-style-type: none"> <li>• Annual Service Delivery Plan</li> <li>• Schedule for Development Plan Meetings</li> <li>• Updates from SPC and LCDC Chairs</li> <li>• Housing Rent Arrears; draft Anti-Social Behaviour Policy; Residential Permit Parking Schemes; Age Friendly Strategy; Inclusion and Integration Week; the Department of Health's Sláinte Care Healthy Community Programme</li> </ul>
25th March 2022	<ul style="list-style-type: none"> <li>• Study Tour to Amsterdam for Councillors</li> <li>• Establishment of two Traffic &amp; Transportation SPC Subcommittees; "30KPH" and "Alternative to Zebra Crossings"</li> <li>• Updates from SPC Chairs</li> <li>• IPA Waste Re-Municipalisation Report; Large Scale Residential Planning; Local Government Funding and the Impact of Inflation</li> </ul>
6th May 2022	<ul style="list-style-type: none"> <li>• Updates from SPC Chairs</li> <li>• Budget Consultative Group Report; Traveller Accommodation and Choice Based Lettings; Clontarf Cycle Way; Community Monuments Fund and Arts Grants; Dublin Belfast Economic Corridor and Dublin Regional Enterprise Plan; Posters Protocol and Bathing Water Report</li> </ul>
15th July 2022	<ul style="list-style-type: none"> <li>• Creation of the Local Government Funding Subcommittee</li> <li>• Updates from SPC Chairs</li> <li>• Homeless figures; Animal Welfare Unit; O'Connell Street; Public Lighting Project; Active Cities Project.</li> </ul>
23rd September 2022	<ul style="list-style-type: none"> <li>• Updates from SPC and LCDC Chairs</li> <li>• DCC EU Strategy 2022-2027; Green Tendering Clauses; Local Property Tax; DCC Charging Policy &amp; Inflation; Housing Delivery Action Plan and reports on Long Term Vacancies &amp; Allocations; Housing Task Force Report; Derelict Sites Report; College Green, School Mobility Report, Metro and Active Travel; Sports Plan (2023-2028); Dublin City Culture Company; Climate Action Week; Bulky Household Waste Collection and Electrical Vehicle Charging Strategy; 2022 Community Activities Fund; Local Economic &amp; Community Plan Work Programme; Dublin City Public Participation Network 5 Year Plan.</li> <li>• Proposed CPG European Field Trip to the Irish College Leuven incorporating a visit to the European Parliament, networking opportunities with Regional representatives and capacity building with the European Commission.</li> </ul>
8th November 2022	<ul style="list-style-type: none"> <li>• Revenue Budget 2023</li> </ul>
25th November 2022	<ul style="list-style-type: none"> <li>• Updates from SPC Chairs</li> <li>• Construction Costs Analysis Interim Report; LTAC Budget Expenditure; Establishment of Oscar Traynor Road Local Consultative Forum; Winter Lights; the Draft Strategic Heritage Plan; Parnell Square Library, European Programme Support Office and Smart Tourism.</li> <li>• Councillor Participation in the European Residency Programme</li> </ul>

# Housing Strategic Policy Committee

## Council Members

**Chairperson:** Cllr. Dermot Lacey, LAB  
 Cllr. Mary Callaghan, SD  
 Cllr. Hazel Chu, GP  
 Cllr. Donna Conney, GP  
 Cllr. Máire Devine, SF  
 Cllr. Kevin Donoghue, LAB  
 Cllr. Daithí Doolan, SF  
 Cllr. Pat Dunne, IFS  
 Cllr. James Geoghegan, FG  
 Cllr. Briege Mac Oscar, FF  
 Cllr. Tina MacVeigh, S-PBP (stood down mid 2022)  
 Cllr. Eimear McCormack, FF  
 Cllr. Cieran Perry, Non-Party  
 Cllr. Colm O'Rourke, FG  
 Cllr. Catherine Stocker, SD

(Previous member during the year:  
 Cllr Alison Gilliland)

## Sectoral Interests

Pat Greene, Dublin Simon Community  
 Ailbhe McLaughlin, Irish Council for Social Housing  
 Claire McManus, Royal Institute of the Architects of Ireland  
 Mick O'Reilly, Irish Congress of Trade Unions  
 Dr. Kevin Byrne, South Georgian Core Residents Association  
 Mike Allen, Focus Ireland, Association  
 Aine Wellard, Voice of the Visually Impaired

## MEETING DATE 2022 THEMES / POLICY ISSUE ADDRESSED

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
19th January 2022	<ul style="list-style-type: none"> <li>Housing Management Update</li> <li>New Anti-Social Update</li> <li>Phase II of the insulation programme update</li> <li>Construction Cost Analysis Update</li> <li>Updates provided on the following Working Groups               <ul style="list-style-type: none"> <li>LTACC</li> <li>Public Housing Working Group</li> <li>Senior Citizens Working Group</li> <li>Special Committee on Homelessness</li> <li>Oversight Committee on Animal Welfare Issues</li> </ul> </li> </ul>
9th February 2022	<ul style="list-style-type: none"> <li>Age Friendly – Housing for Older People Presentation</li> <li>Draft Development Plan 2022-2028 and Challenges facing DCC</li> <li>Housing Delivery Update</li> <li>Report on Homelessness &amp; Special Committee on Homelessness Updates</li> <li>Report on Housing Allocation &amp; Motion in the name of the Lord Mayor Cllr Alison Gilliland – Review of the current approach to providing an effective waiting list for HAP recipients               <ul style="list-style-type: none"> <li>Review of the current approach to providing an effective waiting list for HAP recipients. Motion Agreed.</li> </ul> </li> <li>Updates provided on the following Working Groups               <ul style="list-style-type: none"> <li>Public Housing Working Group</li> </ul> </li> </ul>

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**MEETING DATE 2022**    **THEMES / POLICY ISSUE ADDRESSED**


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- Senior Citizens Working Group
- Special Committee on Homelessness
- Oversight Committee on Animal Welfare Issues
- Motion submitted

The Housing SPC recognises the importance of our housing waiting lists working as effectively and efficiently as possible for those who qualify for social housing. Since the introduction of the Housing Assistance Payment (HAP) scheme, Dublin City Council has sought to ensure that those in receipt of HAP are not disadvantaged in terms of waiting time for social housing.

Applicants who avail of social housing support through the HAP scheme are placed on the transfer list in line with s.37, Part 4 of the Housing (Miscellaneous Provisions) Act, 2014 the provision of housing assistance under this Part shall be deemed to be an appropriate form of social housing support for a household that is determined by a housing authority to be qualified for such support”.

The transfer list has ceased operating effectively and has caused frustration for HAP applicants and for social housing transfer list applicants given the constant ‘moving’ of one’s place on the list. Therefore the Housing SPC agrees to a review of the current approach to providing an effective waiting list approach for those in receipt of HAP with a view to making it more effective.

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**9th March 2022**

- Presentation by UN International Organisation for Migration (IOM) Ireland Mission
- Housing Management Update
- Work Programme – Strategic issues for progression 2022
- Retrofitting, Regeneration, Voids, Choice Based Lettings, Carbon footprint, Amenities
- Updates provided on the following Working Groups
  - LTACC Report
  - Public Housing Working Group
  - Senior Citizens Working Group
  - Special Committee on Homelessness
  - Oversight Committee on Animal Welfare Issues

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**13th April 2022**

- Update presentation on St. Teresa’s Gardens & Emmet Road
- Choice Based Lettings draft policy for discussion
- Traveller Accommodation & LTACC Report
- Homelessness Report & Special Committee on Homelessness
- Private Emergency Accommodation, Standards, Homeless Report, Capacities, HAP, Family Options, Acquisitions & leasing
- Updates provided on the following Working Groups
  - Public Housing Working Group
  - Senior Citizens Working Group
  - Oversight Committee on Animal Welfare Issues

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**11th May 2022**

- Traveller Accommodation Unit Presentation & LTACC Update
  - Housing Disability Steering Group Update
  - Affordable Housing Report
  - Updates provided on the following Working Groups
    - Public Housing Working Group
    - Special Committee on Homelessness
    - Senior Citizens Working Group
    - Oversight Committee on Animal Welfare Issues
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# Housing Strategic Policy Committee continued

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
8th June 2022	<ul style="list-style-type: none"> <li>• Update presentation on O'Devaney Gardens &amp; Oscar Traynor Road</li> <li>• Homeless Action Plan Presentation &amp; Special Committee on Homelessness Update</li> <li>• Choice Based Lettings Update</li> <li>• Housing Delivery Update</li> </ul> <p>Updates provided on the following Working Groups:</p> <ul style="list-style-type: none"> <li>• Public Housing Working Group</li> <li>• Senior Citizens Working Group</li> <li>• LTACC Report</li> <li>• Oversight Committee on Animal Welfare Issues</li> </ul>
13th July 2022	<ul style="list-style-type: none"> <li>• Traveller Accommodation Unit Presentation</li> <li>• Dublin City Council Housing Strategy for Disabled People</li> <li>• Homeless Report</li> <li>• Housing Delivery Update</li> </ul> <p>Updates provided on the following Working Groups</p> <ul style="list-style-type: none"> <li>• Public Housing Working Group</li> <li>• Senior Citizens Working Group</li> <li>• LTACC Report</li> <li>• Oversight Committee on Animal Welfare Issues</li> </ul>
14th September 2022	<ul style="list-style-type: none"> <li>• Long Term Vacancy Update</li> <li>• Dublin City Council Housing Delivery Action Plan</li> <li>• Update provided on the Senior Citizens Working Group</li> </ul> <p>Motion submitted</p> <p>Dublin City Council recognises the diversity of languages among our social housing tenants and awaiting tenants and therefore the possibility of many not to fully understand important housing documentation communicated only in the English language. Therefore as policy going forward, DCC will make available to any new tenant whose home language is not English the DCC housing tenant contract and accompanying relevant documentation in the tenants' home language and, where required, provide the services of an interpreter for new tenant and contract signing meetings.</p>
12th October 2022	<ul style="list-style-type: none"> <li>• Allocation Update Report</li> <li>• Housing Supply Report</li> </ul> <p>Updates provided on the following Working Groups</p> <ul style="list-style-type: none"> <li>• Public Housing Working Group</li> <li>• Oversight Committee on Animal Welfare Issues</li> </ul>
9th November 2022	<ul style="list-style-type: none"> <li>• Oscar Traynor Road Development – Glenveagh Presentation</li> <li>• Traveller Accommodation Unit Update &amp; LTACC Report</li> <li>• Construction Cost Analysis Update</li> </ul> <p>Update on Working Groups</p> <ul style="list-style-type: none"> <li>• Update provided on the Oversight Committee on Animal Welfare Issues</li> </ul>



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**MEETING DATE 2022**    **THEMES / POLICY ISSUE ADDRESSED**

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14th December 2022	<ul style="list-style-type: none"><li>• Supporting the Needs of Those with a Housing Need and Mental Health difficulties – HAIL Presentation</li><li>• Draft Scheme of Priorities</li></ul> Updates provided on the following Working Groups <ul style="list-style-type: none"><li>• Public Housing Working Group</li><li>• Homeless Report &amp; Special Committee on Homelessness</li><li>• Oversight Committee on Animal Welfare Issues</li><li>• Senior Citizens Working Group</li></ul>
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# Traffic & Transport Strategic Policy Committee

## Council Members

**Chairperson:** Cllr. Christy Burke, Non-Party  
(up to mid-June 2022)  
**Chairperson:** Cllr. Noeleen Reilly, Non-Party  
(from mid-June 2022)  
Cllr. Keith Connolly, FF  
Lord Mayor Caroline Conroy, GP  
Cllr. Deirdre Conroy, FF  
Cllr. Daniel Céitinn, SF  
Cllr. Anne Feeney, FG  
Cllr. Mannix Flynn, Non-Party  
Cllr. Janet Horner, GP  
Cllr. Jane Horgan Jones, LAB  
Cllr. Paddy McCartan, FG  
Cllr. Carolyn Moore, GP  
Cllr. Larry O'Toole, SF

## Sectoral Interests

Keith Gavin, Parking Ireland  
Richard Guiney, Dublintown  
Martin Hoey, Public Participation Network  
Gary Kearney, Public Participation Network  
Colm Ryder, Dublin Cycling Campaign  
Fergus Sharpe (replaced by Declan Gray),  
Dublin Chamber of Commerce

## MEETING DATE 2022 THEMES / POLICY ISSUE ADDRESSED

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
9th February 2022	Presentations on <ul style="list-style-type: none"> <li>Update on the Development Plan</li> </ul>
8th June 2022	<ul style="list-style-type: none"> <li>Rate my Signals DCC's Public Information tool</li> <li>Public Lighting upgrade Project</li> </ul>
7th September 2022	<ul style="list-style-type: none"> <li>Connecting communities plan</li> <li>School mobility and school zones</li> </ul>
9th November 2022	<ul style="list-style-type: none"> <li>Active Travel Office update</li> <li>Presentation by Metro West Group</li> </ul>
	Reports on <ul style="list-style-type: none"> <li>Parking Enforcement on Fixed Penalty Notice update</li> <li>Parking Enforcement changes to Residential Pay and Display Ballots</li> <li>Cycle Network and creation of the Active Travel unit</li> <li>Report on motion that DCC examine mechanisms to reduce the presence of oversized and emissions intensive vehicles</li> <li>Report on motion concerning traffic cameras in the city</li> <li>Creation of Zebra Crossing and 30 KPH sub committees / working groups</li> <li>College Green / Dame Street Plaza update</li> <li>30 KPH working group final report and recommendations               <ul style="list-style-type: none"> <li>Agreed to submit to City Council for approval to submit to Department of Transport</li> </ul> </li> </ul>
	Motion submitted In the name of Cllr Christy Burke, Cllr Carolyn Moore, Cllr Caroline Conroy, Cllr Michael Pidgeon regarding the need for a directly employed warden service. Agreed to seek a report from the Chief Executive on this matter.
	Motion submitted In the name of Martin Hoey and Gary Kearney (PPN ) to adopt the UN convention of the rights of Persons with Disabilities (UNCRPD)
	Motion submitted In the name of Janet Horner regarding system for allowing data collected by various groups to be provided in a standard format to DCC. Agreed with a report on the proposal to be brought to a future SPC meeting.

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**THEMES / POLICY ISSUE ADDRESSED**

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Motion submitted by Cllr Tina McVeigh regarding construction traffic management. Agreed with a report on the proposal to be brought to a future SPC meeting.

Motion 162 referred from Special Council meeting 8-10th of November Draft Development plan 2022 – 2028 submitted by The Green Party regarding presence of oversized and emissions intensive vehicles particularly in the city centre. Agreed with a report to be brought to a future SPC.

Motion submitted 163 referred from Special Council Meeting 8-10 November 2021. Draft Dublin City Development Plan 2022-2028 to Traffic & Transport SPC submitted by Cllr. Cieran Perry. A further report to be brought to September SPC on the roll out of traffic cameras across the city similar to the red light camera at Blackhall Place.

Motion in the name of Councillor Damian O'Farrell regarding road safety Motion in name of Noeleen Reilly regarding issues with bus services especially in the Finglas Area. Amended Motion agreed to write to the Minister for Transport, NTA, Dublin Bus and Go Ahead seeking an update on how they are dealing with the current service problems and an invitation to be issued to same to attend a Special Meeting of the Traffic and Transport SPC on Public Bus Services in the City.

Motion in the name of Dermot Lacey regarding residents being given the right to request removal of car parking spaces and replacement with bike parking spaces. Agreed report to SPC to follow

Motion submitted

In the name of Lord Mayor Caroline Conroy, Councillor Janet Horner, Councillor Carolyn Moore, and Colm Ryder, Dublin Cycling Campaign regarding the publication by the RSA of up to date data.

Motion agreed to write to the RSA requesting a presentation to the SPC in 2023 on the Road Safety Strategy.

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# Climate Action, Environment & Energy Strategic Policy Committee

## Council Members

**Chairperson:** Cllr. Michael Pidgeon, GP  
 Cllr. Claire Byrne, GP  
 Cllr. Janice Boylan, SF  
 Cllr. Tom Brabazon, FF  
 Cllr. Joe Costello, LAB  
 Cllr. Mannix Flynn, Non-Party  
 Cllr. John Lyons, Non-Party  
 Cllr. Naoise Ó'Muirí, FG  
 Cllr. Catherine Stocker, SD  
 Cllr. Michael Watters, FF

## Sectoral Interests

Paul Boylan, Dublin Chamber of Commerce  
 Trevor Clowry, Public Participation Network  
 Sally Starbuck, Royal Institute of Architects of Ireland  
 Bernie Guinan, Association of Consulting Engineers of Ireland  
 Robert Moss, Public Participation Network

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
26th January 2022	<ul style="list-style-type: none"> <li>Climate Action and the Development Plan</li> </ul>
13th April 2022	<ul style="list-style-type: none"> <li>Bathing Water Quality</li> <li>Climate Action and Resource / Waste Management</li> <li>Legal requirement of the circular economy legislation</li> </ul>
25th May 2022	<ul style="list-style-type: none"> <li>Nature Based Solutions Chapter of the City Council Climate Action Plan</li> <li>Flood resilience</li> <li>Rainwater Harvesting</li> <li>Sustainable Urban Drainage Systems</li> <li>Parks Nature Based Solutions</li> </ul>
22nd July 2022	<ul style="list-style-type: none"> <li>Electric Vehicle Charging Strategy</li> <li>Dublin Waste to Energy &amp; Community Gain</li> </ul>
12th October 2022	<ul style="list-style-type: none"> <li>Transportation Chapter of the City Council Climate Action Plan</li> <li>Trial of Gull proof bags</li> <li>Litter Bin Sensor Trial</li> <li>Bulky Household Waste Collection Service</li> </ul>
30th November 2022	<ul style="list-style-type: none"> <li>Waste Management</li> <li>Trial of Gull proof bags</li> <li>Litter Bin Sensor Trial</li> <li>Bulky Household Waste Collection Service</li> </ul>

# Planning and Urban Form Strategic Policy Committee

## Council Members

**Chairperson:** Cllr. Ray McAdam, FG  
 Lord Mayor Alison Gilliland, LAB (took the place of Cllr. Dermot Lacey)  
 Cllr. Sophie Nicoulaud, Non-Party  
 Cllr. Tom Brabazon, FF  
 Cllr. Anthony Connaghan, SF  
 Cllr. Daithí de Róiste, FF  
 Cllr. John Lyons, Non-Party  
 Cllr. Declan Meenagh, LAB  
 Cllr. Dearbháil Butler, GP (stood down December 2022)  
 Cllr. Patricia Roe, SD

## Sectoral Interests

Robbie Sinnott, Blind Rights Ireland  
 Jonny McKenna, The Royal Institute of Architects of Ireland  
 Fergus Sharpe, Dublin Chamber of Commerce (stood down May 2022)  
 Professor Diarmuid Hegarty, Dublin Chamber of Commerce  
 Odran Reid, Irish Planning Institute  
 Anna Devlin, The South Georgian Core Resident's Association  
 Fergus Sharpe, Dublin Chamber of Commerce

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
22nd February	<ul style="list-style-type: none"> <li>• 15 Minute City.</li> <li>• New Large-scale Residential Developments (LRD) Process.</li> </ul>
3rd May	<ul style="list-style-type: none"> <li>• Community Monuments Fund Update.</li> <li>• Housing Taskforce</li> <li>• Inchicore Retail Strategy</li> </ul>
27th September	<ul style="list-style-type: none"> <li>• Housing Taskforce Q1&amp; Q2 Returns.</li> <li>• Analysis on the use of the Derelict Sites Act 1990</li> </ul>
7th December	<ul style="list-style-type: none"> <li>• A pre-public consultation presentation of the Draft Strategic Heritage Plan 2022- 2028</li> <li>• Reviewing DCC's Role in Supporting Childcare Provision in Dublin City</li> <li>• Section 48 Scheme</li> </ul>

# Economic Development and Enterprise Strategic Policy Committee

## Council Members

**Chairperson:** Cllr. Tom Brabazon, FF (replaced Cllr. Claire O'Connor Sep 2022)  
 Cllr. Rachael Batten, FF  
 Cllr. Nial Ring, Non-Party  
 Cllr. Donna Cooney, GP  
 Cllr. Mary Freehill, LAB (stood down Apr 2022)  
 Cllr. Micheál MacDonncha, SF  
 Cllr. Cat O'Driscoll, SD  
 Cllr. Tara Deacy, SD  
 Cllr. Danny Byrne, FG  
 Cllr. Terence Flanagan, FG

## Sectoral Interests

Aidan Sweeney, IBEC  
 Evanne Kilmurray, Inner City Enterprise (ICE)  
 Odran Reid, Northside Homecare Service  
 Martin Harte, The Temple Bar Company  
 Lisa McKenna, McKenna & Co. Solicitors

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
24th January 2022	<ul style="list-style-type: none"> <li>European Programme Support Office Update</li> <li>Presentation on Draft Dublin City Development Plan 2022-2028</li> <li>Dublin City Local Economic &amp; Community Plan Update</li> <li>Reports circulated on Dublin City Social Enterprise Awards 2015-2021 Brochure &amp; Reset Summit 2020 Outcomes Report</li> </ul>
12th April 2022	<ul style="list-style-type: none"> <li>Motion of Notice - Odran Reid Motion agreed and included in Breviate Report No. 126/2022 at DCC City Council meeting held on 09/05/22, contents of which were noted.</li> <li>Dublin Belfast Economic Corridor – William Hynes &amp; Daragh McGreal, KPMG</li> <li>Dublin Regional Enterprise Plan 2024</li> <li>Dublin Place Brand Strategy Development, Eutopia Strategy/OCO Global</li> <li>Dublin City Local Economic &amp; Community Plan Update</li> <li>European Programme Support Office Update</li> </ul>
06th September 2022	<ul style="list-style-type: none"> <li>Resignation of Chair and appointment of new Chair</li> <li>Motion of Notice - Odran Reid Motion agreed and included in Breviate Report No. 235/2022 at DCC City Council meeting held on 03/10/22, contents of which were noted.</li> <li>Draft Economic Development Strategy 2022 – 2024</li> <li>Dublin Belfast Economic Corridor Update</li> <li>European Programme Support Office &amp; International Relations Update</li> <li>Dublin City Local Economic &amp; Community Plan Update</li> <li>Enterprise Hubs in Dublin</li> </ul>
08th November 2022	<ul style="list-style-type: none"> <li>European Programme Support Office and International Relations Update</li> <li>Dublin Belfast Economic Corridor DBEC Update &amp; DBEC Draft Strategy Document</li> <li>Eirgrid Presentation – Powering Up Dublin City</li> <li>Dublin City Local Economic &amp; Community Plan Update</li> <li>Smart Tourism Update</li> </ul>

# Arts, Culture, Leisure and Recreation Strategic Policy Committee

## Council Members

**Chairperson:** Cllr. Cat O'Driscoll, SD (replaced Cllr. Gary Gannon)  
 Cllr. Vincent Jackson, Non-Party  
 Cllr. Claire Byrne, GP  
 Cllr. Anne Feeney, FG  
 Cllr. Mary Freehill, LAB (stood down Apr 2022)  
 Cllr. Deirdre Heney, FF  
 Cllr. Micheál Mac Donncha, SF  
 Cllr. Séamas McGrattan, SF  
 Cllr. Damian O'Farrell, Non-Party  
 Cllr. Dearbháil Butler, GP  
 Cllr. Darragh Moriarty, LAB  
 Cllr. Hazel de Nortúin, S-PBP  
 Cllr. Patricia Roe, SD  
 Cllr. Declan Flanagan, FG

## Sectoral Interests

Sunil Sharpe, Give us the Night  
 Ciaran Taylor, White Cane Audio Theatre  
 Adekunle Gomez, African Cultural Project  
 Ross Keane, Irish Film Institute  
 Willie White, Dublin Theatre Festival  
 Mary O'Connor, Federation of Irish Sport  
 Julian de Spáinn, Conradh na Gaeilge

## MEETING DATE 2022 THEMES / POLICY ISSUE ADDRESSED

21st February	<ul style="list-style-type: none"> <li>• Presentation on Community Monuments Fund 2021 Grants Projects</li> <li>• Motion submitted</li> </ul> <p>Can the manager please give a full report on what efforts to date DCC have progressed to ensure the long awaiting central library for Dublin at the old Scoil Mhuire Building in Parnell Square Dublin 1 The anticipated costs, funding arrangements and commencement / completion dates</p> <p>Agreed. Update is provided at every second SPC meeting.</p> <ul style="list-style-type: none"> <li>• Motion submitted</li> </ul> <p>That this SPC calls for a strategic audit of public green space to be conducted and broken down by square metres per inhabitant in each electoral ward. This audit should be completed and presented to the July SPC so as to inform the Executive and Elected Members prior to the adoption of the 2022-2028 Development Plan.</p> <p>Agreed. Parks gave a presentation at the July meeting.</p> <ul style="list-style-type: none"> <li>• Review of Arts Grants.</li> <li>• Dublin City Council Culture Company</li> </ul>
23rd May	<ul style="list-style-type: none"> <li>• Presentation on the Dublin City Sport &amp; Wellbeing Partnership Active Cities Project</li> <li>• Presentation on the Skatepark, Le Fanu Park, Ballyfermot.</li> <li>• Motion submitted</li> </ul> <p>To liaise and work with and support the National Parks and Wildlife Service in the designation of additional nature reserves and Natural Heritage Areas, and in the identification of opportunities for nature development.</p> <p>As this is an operational issue it was agreed to accept the Managers response.</p> <ul style="list-style-type: none"> <li>• Motion submitted</li> </ul> <p>The Arts, Culture, Leisure and Recreation SPC recognises the immense benefit that</p>

# Arts, Culture, Leisure and Recreation Strategic Policy Committee continued

## MEETING DATE 2022 THEMES / POLICY ISSUE ADDRESSED

the two Sport Inclusion and Integration Officers (SIOs) within Dublin City Sport and Wellbeing Partnership (DCSWP) have brought to the provision of sport and physical activity for children, young people and not so young people with disabilities, from ethnic minorities, who are members of the LGBT+ community, who are neurodiverse, who suffer mental health difficulties or who are members of other minority and hard to reach groupings. They have succeeded in supporting my local community centres and sports clubs/groups to understand diversity and to accommodate, adapt and indeed create new programmes to suit specific heretofore unmet needs. However, the SPC expresses serious concern that these two dedicated positions are being terminated in the near future. While many local sports officers have learned from both SIOs and are well placed to support inclusion and integration in their areas the SPC is of the view that, as a strategic policy objective, the two dedicated Sport Inclusion and Integration Officer (SIOs) positions need to continue long term within the DCSWP to ensure that Dublin City Council's policy of inclusion and integration is fully continuously and consistently underpinned, promoted and put in to practice on the ground across our city. Agreed. Competition for 2 posts to be advertised.

- Motion submitted  
That Dublin City Council create a framework for cultural use of vacant commercial, industrial or other spaces under its ownership or management, on a temporary basis from this summer. The scheme would serve as a response to extraordinary circumstances, with a simple, transparent application process. Given the short-term nature of the projects, it should not necessitate a planning application for change of use, allowing the process to move quickly to reanimate the city. The context for the motion is the lack of footfall in the city post-pandemic and the need to reanimate the city centre as a destination. The attrition of spaces for culture in the city leaves the cultural community without space to gather, create or share their work. Agreed.
- Motion submitted  
That this Committee would consider the promotion of a statue or other appropriate memorial to commemorate the great Irish actor Maureen O'Hara for the Ranelagh area or perhaps close to the former Glenmalure Park former home of her beloved Shamrock Rovers.  
Agreed. Refer to Commemorations & Naming Committee.
- Motion submitted  
Recognizing the LGBTQ community's decades-long struggle to achieve full equality in Ireland, often times in the face of brutal state and non-state oppression, discrimination and violence, this City Council SPC agrees to commission a public monument/piece of art to acknowledge the proud history of struggle for full equality waged for more than four decades by Dublin's LGBTQ community. To bring this motion to life, a consultative forum with relevant internal and external stakeholders will be established. Agreed.
- Final Draft Dublin City Council's Collection Management Policy 2022  
Dublin City Council Culture Company Impact Study



# Arts, Culture, Leisure and Recreation Strategic Policy Committee continued

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
25th July	<ul style="list-style-type: none"> <li>• Presentation on an Audit of Public Green Spaces</li> <li>• Motion submitted That this SPC agrees to ensure that public seating is designed in a manner that is appropriate to meet the needs of persons with mobility difficulties; namely that seating provided is of a design allowing for varying heights and constructed with arm rests to facilitate standing up. Agreed.</li> <li>• Motion submitted The SPC commends the wide variety of Dublin City Council and Dublin City Council supported events and cultural programmes across the city. In particular it recognises the need to ensure all cultural programmes and events across the city that represents the diversity of its people and communities in terms of gender, race/ethnicity, LGBT+ identities. The SPC therefore requests that the following events in particular be actively considered and supported for the coming year: -the continuation of the Brigit: Dublin City Celebrating Women Cultural Programme marking Brigit's/St. Brigid's Day 1st Feb and the establishment of a Women's Heritage Trail and to support and recognise women's contribution to our city -the establishment of a Rainbow Mile/LGBT+ Heritage Trail to recognise our LGBT+ heritage and social history across our city -an expansion of our Lunar New Year, Africa Day and India Day celebrations/events to include events across all local areas so as to recognise that all communities within the city are home to people of South East Asian, African and Indian heritage. Agreed.</li> <li>• Update Report / Consultation Workshop on the LGBTQ Engagement.</li> <li>• Artists Workspaces Update</li> </ul>
19th September	<ul style="list-style-type: none"> <li>• Presentation on Dublin City Sports Plan 2023 – 2028</li> <li>• Arts Grants Review</li> <li>• Motion submitted</li> </ul> <p>That this area committee, in line with the ongoing documentation of the history and heritage of Dublin City through bronze footpath plaques such as those in place across the city including the South East Area (South Anne Street, South King St, Kildare St, Grafton St, Molesworth St, Donor Ave, O Connell Street, Sackville St, Moore St, Westmoreland St, Dame St, to name a few) agrees that DCC southside roads should facilitate the Cabra Historical Society in the placing of a plaque outside the birth place of Irish National Invincible Tim Kelly at 12 Redmond's Hill. Agreed. Refer to Commemorations &amp; Naming Committee.</p>

# Arts, Culture, Leisure and Recreation Strategic Policy Committee continued

## MEETING DATE 2022 THEMES / POLICY ISSUE ADDRESSED

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
21st November	<ul style="list-style-type: none"> <li>• Presentation on a pre-public consultation of the Draft Strategic Heritage Plan 2022 – 2028</li> <li>• Presentation on Dublin Winter Lights 2022</li> <li>• Motion submitted That this Area Committee notes that residents of Pinebrook and St. David's, Artane, are extremely happy with the official naming of St. Nicholas' Park, Artane; and noting the fact that these residents previously expressed an interest in having a commemorative plaque placed on the wall of the Oratory - Church of the Resurrection (on the park side) to commemorate the boys who are buried there and who died while incarcerated in the Artane Industrial School (permission has been granted by the owner of the Oratory and an email to such effect has been submitted in writing to the North Central Area Office - (wording of the plaque to be agreed at a later stage)) that this Area Committee agree to their request for a commemorative plaque and forward same to the Commemorative Naming Committee for consideration at its November 2022 meeting. Agreed. Refer to Commemorations &amp; Naming Committee.</li> <li>• Motion submitted Due to the negative effects of the use of fireworks on people, animals and our environment, that Dublin City Council agrees a policy of non-use of fireworks (or supporting the holding of fireworks displays) in our communities/in our city and instead use and promote the use of alternative types of entertainment, e.g. outdoor film screenings, parades, (Bram Stoker Halloween Spooktacular, Bram Stoker Park,) at Halloween and festive occasions. Agreed</li> <li>• City Hall Sculpture</li> <li>• Membership of the Arts and Cultural Advisory Group (ACAG)</li> <li>• DRAFT Development of Changing Room Facilities/Pavilions by Community Clubs on Public Open Space</li> </ul>

# Finance Strategic Policy Committee

## Council Members

**Chairperson:** Cllr. Séamas McGrattan, SF  
 Cllr. Daryl Barron, FF  
 Cllr. Mary Callaghan, SD  
 Cllr Anthony Connaghan, SF  
 Cllr Daithí de Róiste, FF  
 Cllr. Alison Gilliland, LAB  
 Cllr. Dermot Lacey, LAB  
 Cllr. Darcy Lonergan, GP  
 Cllr Paddy McCartan, FG  
 Cllr. Noeleen Reilly, Non-Party (stood down May 22)  
 Cllr. Christy Burke, Non-Party (replaced Cllr Noeleen Reilly Sept. 22)  
 Cllr. Nial Ring, Non-Party  
 Cllr. James Geoghegan FG (stood down in Dec. 22)

## Sectoral Interests

Alan Robinson, Docklands Business Forum  
 Eric Fleming, ICTU  
 Ellen McGrath, Dublin Chamber of Commerce (stood down May 22)  
 Professor Caroline McMullan  
 Philip O'Callaghan, PPN  
 Aidan Sweeney, IBEC  
 Sohini De, Dublin Chamber of Commerce (replaced Ellen McGrath Sept. 22)

## MEETING DATE 2022 THEMES / POLICY ISSUE ADDRESSED

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
20th January	<ul style="list-style-type: none"> <li>Funding issues</li> <li>Housing rent arrears and arrears recovery plan</li> </ul>
24th March	<ul style="list-style-type: none"> <li>Funding for Roads Infrastructure - low funding for maintenance of roads assets from Department of Transport</li> </ul>
19th May	<ul style="list-style-type: none"> <li>Rates Report – overview on commercial rates arrears at Dec. 2021</li> <li>Local Government Funding issues and establishment of Local Government Funding Sub-Committee</li> </ul>
15th September	<ul style="list-style-type: none"> <li>Accommodation Tax</li> </ul>
17th November	<ul style="list-style-type: none"> <li>Charging Policy – agreed, byelaws in the process of being reviewed</li> <li>Dublin and the National Development Plan – financial impact on Dublin</li> <li>Finance and procurement related issues to strengthen community development</li> <li>Community Wealth Building (CWB) – rollout of Implementation Plan across the City Council</li> <li>Civic Crowdfunding – tender process completed and preferred bidder selected</li> </ul>

### Reports to the Committee included

- Dublin and the National Development Plan
- Community Wealth Building (CWB) in Dublin City Council – Implementation Plan
- Rates Report
- Local Government Funding Sub Committee
- Dublin City Council LPT Local Adjustment Factor
- Charging Policy
- Civic Crowdfunding Update
- CWB Update
- Local Government Funding Sub-Committee Update
- Accommodation Tax
- Report of the Commission on Taxation and Welfare
- LPT Local Adjustment Factor

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# Finance Strategic Policy Committee continued

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MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
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Presentations to the Committee included:

- Housing Rent Arrears
  - Review of Local Government Funding as applies to Dublin City Council
  - Community Wealth Building Implementation Plan
  - Dublin City Council Revenue Funding
  - Dublin City Council EU Strategy 2022-2027
  - Rent Collection and Arrears Recovery
  - Governance Issues
  - Audit Committee – agreed minutes for review
- 
- Motion in the name of Cllr. Dermot Lacey:  
How a percentage of the proceeds of Development Levies can be ring-fenced for use on capital type projects within each Area Committee Area.

# Dublin City Joint Policing Committee

## Council Members

**Chairperson:** Cllr. Tara Deacy, SD  
**Vice Chairperson:** Cllr. Mannix Flynn, Non-Party  
 Lord Mayor Caroline Conroy  
 Cllr. Daithí de Róiste, FF  
 Cllr. Deirdre Heney, FF  
 Cllr. Janet Horner, GP  
 Cllr. Danny Byrne, FG  
 Cllr. Ray McAdam, FG  
 Cllr. Dermot Lacey, LAB  
 Cllr. Joe Costello, LAB  
 Cllr. Daithí Doolan, SF  
 Cllr. Larry O'Toole, SF

1 VACANCY

## Oireachtas Members

Senator Mary Seery Kearney & Senator Mary Fitzpatrick & All TDs and Senators representing the City (who wish to attend)

## Business and Community Representatives

Tony Duffin, Ana Liffey Drug Project, ALDP  
 Joe Donohoe, Fatima Groups United Family Resource Centre  
 Alan Morrissey/Theresa Kelly, Edenmore Residents  
 Fergus Sharpe, Dublin Chamber of Commerce  
 Richard Guiney, Dublin Town  
 Adrian Cummins, Restaurants Association of Ireland

## Dublin City Council Officials

Frank d'Arcy, Executive Manager

## An Garda Síochána

Assistant Commissioner Angela Willis  
 Chief Superintendent Patrick McMenamin

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
25th January 2022	<ul style="list-style-type: none"> <li>Election of Chair and Vice-chair</li> <li>Human Trafficking</li> <li>Report of Executive Manager, DCC</li> <li>Report of Assistant Commissioner, An Garda Síochána.</li> </ul> A.C. Cagney provided updates on the following: <ul style="list-style-type: none"> <li>Operation Citizen, St. Patrick's Day and incidents of antisocial behaviour incidents on public transport networks</li> <li>A number of Garda Operations ongoing to target various categories of crime</li> </ul>
22nd March 2022	<ul style="list-style-type: none"> <li>St. Patrick's Festival</li> <li>Report of Assistant Commissioner, An Garda Síochána (AGS)</li> </ul> A.C. Cagney provided updates on the following: <ul style="list-style-type: none"> <li>St. Patrick's Day Festival, Operations Saul and Fógra, Animal Welfare, drug seizures at Dublin Port and congregation of youths at city at particular centre locations.</li> </ul>

# Dublin City Joint Policing Committee continued

MEETING DATE 2022	THEMES / POLICY ISSUE ADDRESSED
10th May 2022	<ul style="list-style-type: none"> <li>National Transport Authority (NTA)</li> <li>Ana Liffey Drug Project (ALDP)</li> <li>Report of Assistant Commissioner, An Garda Síochána</li> </ul> <p>A.C. Cagney provided updates on the following:</p> <ul style="list-style-type: none"> <li>Opening of O'Connell St. Garda Station</li> <li>Re-introduction of Operation Irene for summer months</li> <li>Establishment of DACT teams in all Garda districts (Domestic Abuse Co-ordination Teams)</li> <li>Drug Related Intimidation Strategy (DRI) to be a long-term strategy extended to all districts</li> </ul>
5th July 2022	<ul style="list-style-type: none"> <li>Policing Authority</li> <li>Report of Assistant Commissioner, An Garda Síochána</li> </ul> <p>C.S. Brian Woods provided updates on</p> <ul style="list-style-type: none"> <li>Operations</li> <li>Crime volume</li> <li>Domestic Abuse Co-ordination</li> <li>Dublin Pride Festival</li> <li>Stakeholder engagement</li> </ul>
13th September 2022	<ul style="list-style-type: none"> <li>DRIVE Project (Drug-related Intimidation and Violence Engagement)</li> <li>Report of Assistant Commissioner, An Garda Síochána</li> </ul> <p>A.C. Angela Willis provided updates on the following:</p> <ul style="list-style-type: none"> <li>Operations Tara, Citizen, Fóggra, Tombola, Caomhnaigh &amp; Faoiseamh, Hybrid, Limmat and Thor</li> <li>New CCTV schemes (in conjunction with DCC)</li> <li>Theft of catalytic converters</li> <li>Targeted checkpoint on horse-drawn carriages</li> </ul>
22nd November 2022	<ul style="list-style-type: none"> <li>DRIVE Project (Drug-related Intimidation and Violence Engagement)</li> <li>North Inner City Local Community Safety Partnership (LCSP)</li> <li>JPC Guidelines</li> <li>Report of Assistant Commissioner, An Garda Síochána (AGS)</li> </ul> <p>A.C. Willis updated Members on the following:</p> <ul style="list-style-type: none"> <li>Operations Citizen, Hybrid, Limmat, Fóggra, Tombola, Thor, Open City, Saul and Handlebar</li> <li>Roads Policing</li> <li>Animal Welfare</li> <li>Opening of O'Connell St. Garda Station, Garda Resources and Dublin's Purple Flag Status achievement</li> </ul>

# Dublin City Local Community Development Committee (LCDC)

## Public Sector Members

**Chairperson:** Cllr Carolyn Moore, GP  
**Vice Chairperson:** Cllr Tara Deacy\*, SD  
 Cllr Racheal Batten, FF  
 Cllr Noeleen Reilly\*\*, Non-Party  
 Cllr Colm O'Rourke\*\*\*, FG  
 Greg Swift, DCC  
 Frank d'Arcy, DCC  
 Ellen O'Dea, HSE  
 Blake Hodgkinson, CDET  
 \*Replaced by Cllr Tom Brabazon, FF from 23/11/2023  
 \*\*Replaced by Cllr Sophie Nicoulaud, Non-Party from 23/11/2023  
 \*\*\* Replaced by Cllr Dáithí Doolan, SF from 23/11/2023

## Private Sector Members

Lee Dillon, Public Participation Network  
 Claire Wheeler, Public Participation Network  
 Sandra Dillon, Public Participation Network  
 Dr Sarah Miller, Public Participation Network  
 Michelle Murphy, Public Participation Network  
 Karen Smollen, Public Participation Network  
 Anne Fitzgerald, Public Participation Network  
 Kelley Birmingham, Public Participation Network  
 Paul Rogers, Public Participation Network  
 Dr Deiric O'Broin, Public Participation Network

## MEETING DATE 2022 THEMES / POLICY ISSUE ADDRESSED

26th January 2022	<ul style="list-style-type: none"> <li>• LCDC Funding Schemes</li> <li>• DCC Sláintecare Healthy Communities Programme (SHCP)</li> <li>• LCDC Action Plan 2021 and continuity actions for 2022</li> <li>• Local Economic and Community Plan (LECP) for Dublin City</li> </ul>
23rd February 2022	<ul style="list-style-type: none"> <li>• LCDC Funding Schemes</li> <li>• SHCP</li> <li>• Social Inclusion and Community Activation Programme (SICAP)</li> <li>• LECP Advisory Group and LECP 2022 Work Programme Update</li> <li>• UN International Organisation for Migration (IOM)</li> <li>• Inner city Organisation Network (ICON)</li> </ul>
27th April 2022	<ul style="list-style-type: none"> <li>• LCDC Funding Schemes</li> <li>• Age Friendly Dublin</li> <li>• Ukraine Refugee Crisis</li> <li>• LECP Advisory Group and LECP 2022 Work Programme update</li> <li>• Climate Action</li> </ul>
25th May 2022	<ul style="list-style-type: none"> <li>• LCDC Funding Schemes</li> <li>• SHCP</li> <li>• LCDC Health and Wellbeing</li> <li>• LECP Advisory Group and LECP 2022 Work Programme update</li> </ul>

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# Dublin City Local Community Development Committee (LCDC) continued

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**MEETING DATE 2022**    **THEMES / POLICY ISSUE ADDRESSED**

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22nd June 2022	<ul style="list-style-type: none"><li>• LCDC Funding Schemes</li><li>• SICAP</li><li>• LCDC Health and Wellbeing</li><li>• Dublin City Council Public Participation Network (PPN)</li><li>• LECP Advisory Group and LECP 2022 Work Programme update</li></ul>
21st September 2022	<ul style="list-style-type: none"><li>• LCDC Funding Schemes</li><li>• SICAP</li><li>• Dublin City Ukraine Community Response</li><li>• LCDC Health and Wellbeing</li><li>• LECP – Motion on Circular Economy</li></ul>
23rd November 2022	<ul style="list-style-type: none"><li>• LCDC Funding Schemes</li><li>• SICAP</li><li>• Healthy Ireland (HI) , SHCP</li><li>• Dublin City Ukraine Community Response</li><li>• Dublin City Inclusion and Integration Week 2022</li><li>• LECP</li></ul>

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# Report on Principal Services

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# Chief Executive's Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Franchise

The Register of Electors for 2022-2023 came into force on 15th February 2022 with a total number of 347,862 electors on the Final Register.

The implementation of the Electoral Reform Act 2022, has allowed for the creation of a rolling register, a new elector category 'J' a British and EU citizen, anonymous electors, electors with no fixed abode, adding electors under 18 years.

The first national online registration system [www.checktheregister.ie](http://www.checktheregister.ie) was introduced in October 2022. By 31st December Dublin City Council had received 5,564 application forms through Check the Register.

### Local Representation/ Civic Leadership

Honorary Freedom of the City was conferred on Dr. Mary Aiken, Ailbhe Smyth and Kellie Harrington for their significant contribution to our city. Ailbhe Smyth for her work in the areas of human rights, social justice and academia, Professor Mary Aiken for her work in the areas of cyber psychology, online safety and security, and Kellie Harrington for her unstinting work in the community, her caring exemplar and role modelling for young people and for her sporting achievements.

Lord Mayor Alison Gilliland awarded a Lord Mayor's Award to the following individuals and groups in honour of their special contribution to Dublin and its citizens either on a local or a citywide level:

- Susan French
- Dr. Austin O'Carroll
- James McConnell
- DFB Pipe Band
- FamiliBase
- INTO LBGT+ Teacher's Group
- Dr Salome Mbugua

### Support to Elected Members

The Chief Executive's Department developed a comprehensive Training Programme for Councillors which covered areas such as Climate Leadership, GDPR, Wellbeing and dealing with disinformation. The Programme also provides Councillors with opportunities for Continuing Professional Development.

A new scheme of expenses for the Elected Members was implemented in 2022. This saw the introduction of the Local Representation Allowance (LRA), which is payable to members on a vouched basis.

The Women's Committee, a subcommittee of Protocol convened for 6 meetings in 2022. The areas of focus throughout the year included International Women's Day 8th March 2022 and Area Safety Audits

Following a successful application for Department funding for Increasing the Participation of Women and Diversity in Local Government 2022, the Women's Committee were awarded €11,000 funding in September 2022. Proposals to be funded are for International Women's Day Event 2023, Capacity Building Training and Social Media and Communication.

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**PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022**

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**Local Government  
Electoral  
Registration System  
(LGERS) Project**

Dublin City Council, as lead authority, will be responsible for the delivery of the Local Government Electoral Registration System (LGERS) Project on behalf of the Local Government sector. The aim of this project is to deliver a modern accessible, scalable and secure registration system that provides accurate electoral information to voters and others engaged in the electoral process. The system has to support the integrity of the electoral process, deliver on the relevant changes of the National Electoral Reform Programme and be easily administered by local authorities.

An upgrade of the Voter.ie system, currently in use by the Dublin authorities, to deliver on the immediate requirements of the Electoral Act 2022 was commenced in January and completed in October 2022.

In July 2022, a sectoral Electoral Change Network (ECN) was established to work with the project to ensure consistency of approach, clarity on communications and to minimise duplication of effort for local authority staff following implementation of the legislation. In addition with the ECN, 2 working groups were established to prepare process guidelines for the sector and to identify local authority requirements for the national electoral registration system. A Business Case was finalised at year end and submitted to the sector for review.

# Housing and Community Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Maintenance and improvement of local authority housing units

Voids refurbished: 772 units (669 vacant council properties and 103 acquisitions).

A new term maintenance voids framework was established and will run for 2 years. This framework of contractors plays a key role in the delivery of the voids programme.

Tenant Accessibility Programme for Adaptations and Extensions: 140 shower adaptations, 33 Ramps, 30 Stair Lifts, 2 Extensions and 147 other smaller alterations.

Energy Efficiency Improvements: 202 properties.

Sub Condensation Response: The Planned Maintenance section assigned 700 jobs to be attended for dampness and mould by specialist contractors. In 2022 we have received 292 survey reports and confirmation of job completion within 254 addresses. The total count of jobs completed was 399 of which 392 included the installation of mechanical ventilation and 14 included dry lining insulation works. The property types were: Flats: 277; Houses: 69; Senior Citizens: 53.

Planned Maintenance commenced a new service programme to maintain the upkeep of installed mechanical ventilation systems to ensure their continued quality performance for our tenants. Starting on the properties with ventilation longest in use, the servicing of ventilation systems was carried out at 85 properties.

### Housing assessment, allocation and transfer

On average 150 Social Housing Applications were assessed per week with HAP packs provided to those who were eligible for social housing support. A total of 2,037 units were allocated in 2022.

As of the Housing Allocations Report January 2023 there were 12,247 applicants on the Housing list and 16,839 applicants on the Transfer List.

Citizen Hub was implemented in 2021 with an average of 700 Hub queries per month. The portal allows applicants to update their applications, alongside a phone-based service which responds to approximately 1,200 phone calls a week.

Work is on-going with the new NEC project which will replace our existing housing system.

### Housing rent management

Dublin City Council collected €94.9 million in rent receipts in 2022. Receipts exceeded the debit by €1.9 million. Receipts have risen by €1.6 million in the past year and €19 million since 2016.

- Approximately 70% of tenants are either in credit/have a clear rent account or owe small arrears
- 30% of accounts are monitored by arrears management staff, with the ultimate aim of making fair and sustainable rescheduling agreements
- 189 Tenancy warnings were issued in 2022
- 98 tenants entered in to rescheduling agreements on foot of the warnings while the remaining 91 tenants were referred to the Legal Department to commence proceedings for the repossession of the properties
- 17 Orders for Possession were granted in 2022. 7 of these were settled pre-eviction for lump sum payments totaling €65,000 and 3 properties were repossessed.

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Social Work

The Duty Social Work Service received 2,812 calls during 2022, a decrease of 727 calls from last year

Social Workers held an average of 30 – 35 cases each with each team also holding a waiting list.

A total of 847 Exceptional Social Grounds applications were received in 2022, an increase of 173 on the previous year.

A Senior Social Worker continued in the role of National Local Authority Representative in the National SORAM Office working in partnership with Gardaí, Probation Service, TUSLA and the Prison Service with a brief to manage high risk sex offenders in the community.

### Support to Housing Capital Programme

2022 was the first year of Housing for All the Government's multi-year plan to improve our housing system and deliver more homes for people with different housing needs. In July 2022 Dublin City Council published its Action Plan detailing how it proposes to meet these multi-annual targets.

The plan will deliver an ambitious multi tenure stream of housing over the initial period of Housing for All. In 2022 new channels of delivery, such as new Turnkey initiatives and the repurposing of commercial buildings, were explored. This innovative approach to housing delivery will continue during the course of the lifetime of the Plan and support established delivery streams such as Regeneration, Public Private Partnerships (PPP), Approved Housing Body (AHB) Partnerships, Volumetric, Part V delivery and Buy and Renew.

Dublin City Council delivered a total of 1,294 homes through a range of delivery mechanisms:

Dublin City Council Build Programme: 341

Part V Delivery: 128

Partnerships with Approved Housing Bodies: 314

Leasing: 367

Acquisitions: 144

In 2022 there was an increase in newly built social homes of 85% in output over 2021 (excluding Leasing and Acquisitions) and saw the highest delivery of new social housing since the introduction of Rebuilding Ireland in 2018.

Social housing schemes completed over the year included regeneration schemes on Dominick Street (72 units), North King Street (30 units), O'Devaney Gardens (56 units), AHB delivery in the Plaza Park West (60 units), Part V units at Griffith Wood, Dublin 9 (25 units), Ivory Buildings, Dublin 2 (6 units), 9 Traveller accommodation units and Buy and Renew units across the city.

Progress was made in securing and progressing delivery of social and affordable housing included in the Housing Action Plan pipeline. Part 8 Planning was progressed and achieved on a number of schemes including Dorset Street, Millwood Court, Dublin 5 and in Cherry Orchard. In 2022, the PPP Social Housing Bundle 3 programme secured Part 8 & 10 planning approval for all six sites, of which three are City Council sites (East Wall,

# Housing and Community Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

Shangan & Whitehall).

The PPP Programme was further supported under Housing For All, Section 4.3 with Dublin City Council appointed the Lead Authority for Bundles 4 & 5, which comprises of 18 sites across the Greater Dublin Region. The City Council has ten sites across Bundles 4 & 5 that will progress through scheme design and initiation of planning in 2023.

Other delivery milestones included securing planning for 1,044 units in mixed tenure scheme at the former O' Devaney Gardens Flat estate, the submission of LSRD Planning Application to Dublin City Council's planning Authority for a scheme of 853 units on Oscar Traynor Road lands and the submission of the Part 10 Planning Application to An Bord Pleanála for 543 units at the site of the Former St. Teresa's Gardens Flat Estate. A design team was appointed to progress schemes at Cromcastle underpass (circa 140 units) and Cherry Orchard (circa 1000 units) and a Capacity Study completed for the development of lands at Bluebell (circa 400 units).

### Enforcement of standards in the private rented sector

During 2022 physical inspections of all types of private rented properties recommenced. Having seen the benefits of the virtual inspection programme that had been developed and utilised during 2020 and 2021, it was decided that there was merit in continuing this system alongside physical inspections. In May 2022 the system was moved from a document format to an online survey format.

In 2022 a randomly chosen sample of 11% of those properties deemed compliant on virtual inspection in the first half of 2021 were physically inspected. Findings show that the information submitted by the Landlord in 72% of these properties was accurate.

During 2022 5,909 dwellings were inspected of which 4,070 were non-compliant on 1st inspection. Of 6,532 inspections, including re-inspections carried out, 6,009 were physical and 532 were virtual. A total of 3,828 Improvement Letters were issued and 945 Improvement Notices were served during 2022. 138 Prohibition Notices were served. 3,259 dwellings were brought up to standard resulting in safer, healthier homes for the individuals and families living in these properties.

### HAP Programme

2022 ended with the completion of 733 new HAP tenancies, of which 134 were Rent Supplement to HAP transfers. At the end of 2022 there were 5,517 active HAP tenancies in place.

The limited availability of affordable rental properties continues to impact the number of new HAP tenancies. The HAP public counter re-opened mid-year to facilitate in-person final meetings with applicants.

There were two legislative changes during 2022. A change in the discretionary flexibility available in respect of the HAP rent limits came into effect in July and has allowed us to provide additional support to 124 existing and new applicants.

The Winter Eviction Ban caused the deferment of termination dates of certain tenancies until 1st April 2023. This resulted in over 120 tenancies with valid termination notices in place since 31st October, being allowed to remain in their properties until 1st April 2023.

The volume of tenancy amendments, which cover a multitude of possible change of circumstances for either the tenant, landlord or their agent continues to increase.

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Traveller specific accommodation

- Review of the Traveller Accommodation Programme was completed
- 44 bays were refurbished at two sites
- Stage 2 CAS application has been submitted to the Department for approval; Phase 1 of improvement works complete at Labre Park
- Planning Part 8 approval received for Reuben Street and Avila Park
- A design team was appointed along with Engineer and QS for a 9-house project at Cara Park. Initial Design Feasibility Studies have been developed by the Design Team and two meetings with residents' representatives took place in 2022.
- Application sent to SEAI regarding retrofit to Cara Park. Tender process completed and Contractor started on 16th February 2023.
- New fire safety checks on equipment on all sites for servicing and/or repair/ replacement fully completed by end of 2022
- 18 loans were issued under the Caravan Loan Scheme in 2022
- Caravan Emergency Scheme- 15 issued in 2022
- Electricity Provision - 48 families in St Dominic's Park, Tara Lawns and Northern Close completed.
- The provision of Sanitation units for St Dominic's Park and Tara Lawns is complete
- Acquisitions – 6 houses 2022

### RAS and Social Leasing Programme

The RAS Scheme continued to provide high quality housing to its 2,232 tenants across 744 properties. The quality of these properties has been maintained through continued inspections carried out through a blended process of remote and on-site visitations. 205 Landlord Contracts were renewed in 2022 for a further 6 years.

Rent Supplement payments for tenants residing in properties funded under the Capital Assistance Scheme and managed by Approved Housing Bodies continued to grow in 2022. The number of tenants supported was 1,235 at year end and is anticipated to rise in the future. The scheme is proving a success and will continue to be enhanced as a new IT system will be developed to further improve the service.

### Housing Loans and Tenant Purchase

In January 2022, the Local Authority Home Loan was introduced, replacing the Rebuilding Ireland Home Loan. In 2022, 206 applications were received for the Local Authority Home Loan, 117 of these Applications received Loan approval.

50 Rebuilding Ireland Home Loans and 31 Local Authority Home Loans were advanced during 2022.

During 2022, 27 tenants completed the purchase of their home under the Tenant Incremental Purchase Scheme. 12 Tenants used their own finances or sourced the funds to purchase their property from a financial institution, the remaining 15 Tenants were advanced a mortgage from Dublin City Council. The total Loan Value advanced was €17.2m.

# Housing and Community Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Housing Grants

A total of 1,303 grants were paid out to a value of approximately €10.71 million across the Housing Adaptation Scheme, the Mobility Aids Scheme and the Housing Aid for Older People.

### Homeless Services

At the end of December 2022, there were 1,148 families in emergency accommodation (EA), an increase of 346 families on the start of the year, but lower than the peak of family homelessness (1,367 families in emergency accommodation in 2018). There were 269 families in hotels in December 2021 a 70% reduction on the peak figure (871 in March 2017). There were 3,833 singles adults in EA at the end of December 2022. This unfortunately represents an increase of 700 when compared with December 2021. 2,059 single individuals presented to homeless services in 2022 which was an increase of 232 on the number presenting in 2021.

Two counts of people sleeping rough in the Dublin region took place in 2022 (April and November). The November count has shown 91 individuals sleeping rough, the same number of individuals as shown in the April 2022 count. The majority of those counted were Irish, male, and aged between 26-45 years and 23% had an open booking for emergency accommodation on the same night of their engagement. There is ongoing work to improve the standard of emergency accommodation and close collaboration with the HSE to accelerate supports to households experiencing homelessness.

1,435 Homeless HAP tenancies were created in 2022. At the end of 2022 there were 9,211 active Homeless HAP tenancies in place. The limited availability of affordable rental properties continues to impact the number of new Homeless HAP tenancies. The reduction in the number of new applications throughout the year was replaced by an increase in the number of HAP tenancy amendments that were presented with over 19,000 separate amendments processed.

To assist in ensuring that homeless services provided are of a high standard, the Dublin Region Homeless Executive (DRHE) has developed Standards for providers of Private Emergency Accommodation on behalf of the Department of Housing, Planning and Local Government.

The DRHE created an independent inspectorate, in consultation with stakeholders, to assess all emergency accommodation and report back independently. They will report on a range of physical and service standards in NGO and PEA run facilities. The reports will commence from Q1 2023 following a roll-out to the sector. The inspectorate is additional to Dublin Fire Brigade's role with respect to fire safety inspections, fire prevention and liaison with Building Control Authorities on Fire Safety certificates.

### Social Inclusion and Integration

The final value for Community Grants awarded for 2022 is €988,416. €295,327 for local area Community Grants; €21,450 for Informal Adult Education projects; €242,500 for the Tom Clarke Bridge Grant Scheme; €140,000.00 for Summer Projects and €289,139.56 for City Wide and Social Inclusion Grants.

Dublin City Comhairle na nÓg worked on Youth Mental Health as their 2022 working topic. They linked in with various Mental Health organisations. The outcome was "Let's Talk



## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

Mental Health” workshops which took place in September.

The Dublin City Public Participation Network (PPN) was an active participant in the Mazars Strategic Review 2022 and brought forward a suite of recommendations for consideration and adoption by the Dublin City Local Community Development Committee (LCDC) in Q4 2022.

In June 2022 the City Council teamed up with St Patrick’s Athletic Football Club (SPFC) and Dublin South City Partnership to deliver a free Multicultural Family Fun Day. The day focused on Celebrating Diversity in the Dublin South City area.

In 2022 a local Migrant Groups Indicator (MGI) assessment was carried out for the City of Dublin and commissioned by Dublin City Council and UN IOM. The report is in its final stages of completion and scheduled for publication in 2023.

The annual Dublin City Council Inclusion & Integration Week took place in November under the theme of Dublin: A City for All. The week focussed on meaningful social inclusion and integration in communities.

The Healthy Age Friendly Homes programme was initiated in May 2021 and the Healthy Age Friendly Homes Local Coordinator has visited 410 citizens since commencing the role. Over 600 supports have been provided to date.

The Working Group on Services to Older People continued its work in 2022 and has seen developments in areas such as library activities, wellness activities, housing, bus stop developments (via the NTA) and the development of a pilot footpath project for 2023.

### Local Community Development Committee (LCDC)

In 2022, the Social Inclusion & Community Activation programme (SICAP) won a 2022 United Nations Public Service Award. The prestigious award, in the category of “Institutional resilience and innovative responses to the COVID-19 pandemic” sees international recognition for Ireland’s primary social inclusion programme.

In 2022, Dublin City SICAP was awarded €5,834,867 and in recognition of the ongoing contribution being made by the programme to the local community responses to people arriving from Ukraine, additional funding of €493,721 was made available. In Q1 2022, the 2021 End of Year performance reports and plans for 2022 were reviewed and approved. The LCDC noted the PIs had done exceptionally well all meeting and exceeding their targets given the ongoing challenges of COVID-19 on service delivery.

Dublin City Council launched the Community Activities Fund (CAF), funded by the DRCD, in March 2022. A total of €427,358 was available under this round of funding. A total of 157 complete applications were received online seeking approximately €2.4 million. There was 61 groups recommended for approval.

The Dublin City LCDC partnered with The Wheel to provide local community and voluntary

# Housing and Community Services Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

not-for-profit groups in Dublin City with access to resources including the Wheel's Fundraising Guidance Library and Helpdesk and the bi monthly Dublin City focused Fundingpoint Local Digest providing up to date information about viable alternative sources of local, national and EU funding to which local groups could apply. Six issues of the Dublin City Fundingpoint Local Digest were made available on dublincity.ie in 2022.

Dublin City Council, with the assistance of Louth County Council received funding of €188,650 in 2021 from the Department of Rural and Community Development (DRCD) which has been allocated towards the Place Based Leadership Development (PBL-D) Pilot Programme, rolled out in the Darndale and Drogheda areas in 2021 / 22.

A funding agreement was signed between DRCD, Dublin City Council and Inner City Organisations Network (ICON) in respect of the Department's allocation of €125,000.00 to support ICON's Pilot Community Development Project which trials community led interventions that address poverty, social exclusion and inequality and protecting human rights.

In 2022 the Department of Rural and Community Development announced the Empowering Communities Programme (ECP) with funding of €120,000 allocated to the two target areas in Dublin.

Work is underway to review, revise and prepare a new Local Economic and Community Plan for Dublin City. An Advisory Group has been established comprising members from the LCDC and the Economic Development and Enterprise Strategic Policy Committee, which will oversee and drive the process, resourcing, timeline, consultation and inclusion. Six meetings of this group took place in 2022. The LECP Advisory Group is finalising the draft High Level Goals (HLGs) and an accompanying draft Socioeconomic Statement for Dublin City. The draft HLGs will become the object of a stakeholder engagement programme and public consultation under Stage 2 of the process towards adoption of the revised LECP 2023 to 2028.

The LCDC successfully secured €246,050 under the Healthy Ireland Fund and Community Mental Health Fund Round 3, 2019-2022. Healthy Ireland actions under Round 3 in 2022 included the successful roll out of the Change 4 Life programme through the Sports & Wellbeing Partnership. Under the Community Mental Health Fund, Pavee Point delivered the support of collaborative based responses to addressing Traveller Mental Health in the Dublin City local community. Each Local Authority has been provided with a specific allocation of €30,000 for Community Mental Health Small Grants scheme. The YMCA, Junior Leadership programme was funded by Healthy Ireland round 3 funding. It targeted 26 local young people from Pimlico and the Liberties to empower them to be young leaders in their local community. In Q3 of 2022 Healthy Ireland Round 4 was launched with a new emphasis on high level goals to address the social determinants of health. A small amount of funding was allocated to assist in the preparation and setting of these high level goals in the form of a 3 year strategy and application for further funding for 2023-2025.

As a partner city in the Bloomberg Philanthropies funded World Health Organisation (WHO) Partnership for Healthy Cities (PHC), Dublin City Council implementation plan will support the agreed policy objective of Safe and Active Mobility, with funding of \$100,000 agreed for 2023.

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

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The Dublin City LCDC agreed start-up and implementation of the Sláintecare Healthy Communities Programme (SHCP) under a SLA with the Department of Health. There are four Sláintecare Healthy Communities Programme Areas agreed for Dublin and a SChP Local Development Officer (LDO) has successfully been appointed to each, following recruitment in early 2022. The SLA provides for multi-annual funding for staffing, programme expenditure and a dedicated Community Enhancement Fund of €1M in grants payable against detailed proposals for expenditure on outdoor gym facilities, playgrounds, sporting facilities, nature trails and coaching and mentoring programmes, among others agreed with Department of Health.

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### Safety of Structure & Places

The Dangerous Buildings Section provided an interrupted 24-hour service during 2022. 48 DB Notices were issued (DB1:46 and DB2:2)

Exceptional works events and/or expenditure:

- 2a Fassagh Ave, Cabra D7 – Fassagh House Pub, fire event
- Prices Place Arch, Ranelagh Road, D6 – RPS: 6851 – Archway damage
- 1/1a & 4a/b Brainboro Terrace D8: DB action due to neglect and extreme poor condition and little / no response from premises owners. Works completed in January 2022

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### Animal Welfare Service

The Animal Welfare Section continues to work closely with the Animal Welfare Oversight Committee which met 5 times over the course of the year to further the Animal Welfare agenda in Dublin City.

There is a new contractor in place to provide a Dog Shelter Service for the Council and new equipment including dog handling, dog transportation and safety equipment are being secured.

Under the Control of Horse Act 1996, 43 horses were seized; 36 horses were transferred to My Lovely Horse Rescue and 7 were returned to owners. 12 horse licenses were issued.

Development of the Animal Welfare Social Media platform is at an advanced stage.

# Dublin Fire Brigade

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Civil Defence

As a Statutory Voluntary Organisation 2022 was an extremely busy year for Dublin Civil Defence. On the 16th March 2022 our Volunteers were tasked to set up Emergency Rest Centres for Ukrainians. Dublin Civil Defence have been actively involved in the Local Authority Community Forums, Regional Team and National Team meetings.

As at 31 December 2022, there were 336 active volunteers.

- Requests for Assistance 438
- Rest Centre Assistance Requests: 198
- COVID-19: Operations (Patient-test centre, Patient-appointments, Hospital equipment, Medication Deliveries, Blood Transfusion Service, Food Deliveries, Assembly of PCR Test Kits for the HSE and PPE packs for DFB/HSE) Requests: 25
- Community/Sport Events: Arás an Uachtraráin, OPW State Events, Aviva Stadium, Tallaght Stadium, Barretstown, various community events. Requests: 164
- Water Shortage Assistance (Fire Appliance/Water Tanker): St Luke's Hospital, DSPCA, North Star Hotel etc. Requests: 23
- Missing Person Searches Requests: 9
- K9: Searches for Missing Persons in other Counties Requests: 12
- Rescue Boats: Searches for Missing Persons Requests: 7

Total Expenditure: €1,376,066

### Operation of the Fire Service

In 2022 Dublin Fire Brigade handled 221,410 emergency 999/112 calls. There were 82,450 mobilisations of emergency medical services across the four Local Authorities and 34,693 fire and rescue mobilisations.

12 full-time and 2 retained fire stations, the Eastern Region Communications Centre (ERCC), a nationally and internationally accredited Training Centre facility, a Fire Prevention/Enforcement Section, an Administration Section and a Logistics Section are all utilised by DFB to efficiently operate this service.

To ensure that we can deliver a professional and assured service in the event of an emergency, we conduct simulation exercises in collaboration with other agencies including An Garda Síochána, National Ambulance Service, Health Service Executive, Irish Coastguard, and Irish Defence Forces. 2022 was a year in which DFB enhanced online training for all personnel, which enabled personnel to experience realistic incident scenarios which are essential to ensure DFB personnel are competent and confident in how they approach the wide variety of incidents that they are faced with on a daily basis.

In 2022, DFB also welcomed 107 new recruits into the operational ranks. The new recruits have taken up their new positions alongside experienced Firefighters/Paramedics throughout the six districts.

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

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### Fire Prevention

1,326 Fire Safety Certificate Applications were processed in 2022, including a number of major developments across the Dublin region.

9 Fire Safety Notices were issued in 2022 on different types of buildings relating to different fire safety deficiencies.

DFB Fire Prevention & Community Fire Safety Section have statutory responsibilities for licencing of places of public assembly. As we have returned to a hybrid-working environment, businesses in our capital city have sought to continue to use the successful outdoor dining model, which was developed by Dublin City Council to support businesses during the COVID-19 pandemic. In 2022 a team within the Fire Prevention & Community Fire Safety Section represented Dublin Fire Brigade at City Recovery meetings in order to explore additional ways to support businesses in the current climate. This work will continue in 2023.

In 2022 we built on our engagement with stakeholders and development of partnerships by providing helpful fire safety information and stepping up our awareness campaign. 6 advertisements were created that captured the main messages we wanted to promote and the #RED4ready campaign was showcased during fire safety week.

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In conjunction with the National Directorate for Fire & Emergency Management 1,406 smoke alarms were delivered to community groups and people in need of an alarm.

The DFB Fire Prevention & Community Fire Safety Section was integrally involved in and provided advice for a large number of events across the Dublin Region.

Special Projects are also a role of DFB's Fire Prevention & Community Fire Safety Section. We are actively involved in these projects to bring technical and fire safety advice to enhance Dublin Fire Brigade's response to major projects. Some of the main projects currently are: the MetroLink project in conjunction with DFB Operations Section and in liaison with Transport Infrastructure Ireland TII; Heritage and Fire Safety in Buildings project in conjunction with Fingal County Council; Post Fire Review Process; working with DRHE on homeless accommodation in response to the housing crisis and response to the Ukraine crisis.

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# Environment and Transportation Department

## Roads and Traffic Services

### PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

#### Roads Maintenance & Improvement

Road Maintenance Services delivered an Annual Works programme to the value of €17.1 Million in 2022 with 12km of carriageway being resurfaced and/ or reconstructed, 18km of footpaths being repaired/ and renewed and the upgrade of circa 1.5km cycle lanes.

During 2022, the City Council resolved over 7,200 customer enquiries and service requests. Additionally, during the same period over 5,900 defects and hazards on the road network were repaired and/or made safe. Furthermore, a total of 403 critical defects and hazards were repaired and/or made safe within 24-hours of being recorded.

The Winter Maintenance Programme was successfully implemented. Forecasted weather conditions were monitored daily during the months of October through to April. Three hundred kilometres of the road network was gritted on thirty-four separate occasions, when freezing conditions had been forecast.

#### Public Lighting

Public lighting maintained their response times, outages were kept below 2% and 90% of faults reported by the public were attended to within 5 working days. The emergency call out service was also kept operational throughout the year with no interruption in service.

A framework was established in 2022 for the five year major upgrade of the public lighting infrastructure across the city and a successful contractor has now been appointed for contract 1 which will commence in 2023.

#### Support to Roads Capital Programme

- Grafton Street Quarter
- Clarendon Row Improvement Scheme completed
- Duke Street/Anne Street Area Part 8 planning application submitted
- Multi Party Framework for Agreement for carrying out Works in a City and suburban Environment for contracts greater than €1 million and less than €5 million established
- Liffey Street Public Realm Works Contract awarded
- Temple Bar Square - Invitations to Tender were issued
- Sillogue Infrastructure Works were progressed on site
- Belmayne Main Street and Belmayne Avenue Scheme Works were progressed on site
- Francis Street works were progressed on site
- Liffey Boardwalk sample panels within the existing boardwalk were completed
- Barrow Street Part 8 approval received. Tender Documents prepared

#### Traffic Management & Road Safety

All maintenance and emergency response activities were kept fully functioning and major faults at all junctions were repaired within 5 hours, critical junctions within 2.5 hours and other faults within one day, representing a 99.7% achievement of the KPI.

The Traffic Control centre was maintained and staffed as a 24\*7 operation with all after hours emergency calls for Dublin City Council being dealt with by the operators.

The following major interventions were undertaken in 2022.

- Creation of a permanent traffic free Capel Street and the revisions of access arrangements and traffic management within the area

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

- Parts of Jervis Street were made two way to assist in the traffic arrangements in the area
- Advancement of the new design for College Green Dame Street with a tender for a new design team being issued
- Implementation of the Winetavern Street Contra flow bus lane to enable the G spine including traffic management changes in the surrounding area
- Belmont Avenue restricted access scheme trial was installed
- Upgrade of the Sean Moore Road Beach Road junction to make it disability compliant
- Implementation of school zones and safe routes to school continued
- Continued protection of existing cycle lanes with substantial progress being made on Griffith Avenue with major junction works complete on the Swords Road and Mobhi road junctions and the bollards replaced by extruded kerbs along large sections of Griffith Avenue
- Delivery of 40 events across the five administrative areas as part of Bike Week, reaching an audience of 6,090 participants.
- Bike Hub was set up in Eamonn Ceannt Park
- 216 cycle parking places were delivered on street and 980 spaces for cycle and scooter parking were delivered to 20 schools.
- The E-cargobike scheme for businesses now has 20 businesses signed up to use this scheme.
- 230 school wardens are provided at schools across the city and 26 schools and 1,114 students took part in the Cycle Right programme.
- The Traffic Advisory Group (TAG) received 1045 service requests across the Council areas, the TAG engineers examined and made recommendations on 820 items in 2022 recommending 392 requests.

### Active Travel Programme Office

The Active Travel Programme Office (AcTPrO) was established in February 2022 with the intent of prioritising and expediting the delivery of active travel infrastructure throughout Dublin City.

Utilising the NTA's GDA Cycle Network Plan 2013, AcTPrO developed a proposed Active Travel Network for Dublin City Council comprising 310 kilometres and 80 different active travel projects. AcTPrO also developed a 10-year outline schedule for the delivery of the Active Travel Network based on predicted allocations of resources.

The proposed network, alongside supporting documentation and an interactive (GIS) map, was officially launched at an event held in Wood Quay Venue on in October.

Beyond the network proposals, three active travel projects reached construction stage during 2022: Clontarf to City Centre, Dodder Greenway (Herbert Park to Donnybrook Road) and South Grand Canal Improvement Works. These projects will deliver approximately 7 kilometres of the Active Travel Network.

Alongside the projects at construction phase, AcTPrO commenced and/or progressed approximately 23 projects to either design or public consultation phase.

14 of these projects comprise 'interim schemes' which aim to expedite the delivery of a safer walking, wheeling and cycling experience prior to the delivery of the succeeding permanent scheme. Many of the commenced interim schemes aim to reach construction phase during 2023.



# Water Services

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Irish Water

Dublin City Council Water, Drainage and Wastewater Services continue to operate under the 9th year of the Service Level Agreement with Irish Water. Good progress was recorded by Irish Water under the 2022 Annual Service Plan with Dublin City Council. Following WRC discussions a new Master Co-Operation Agreement has been produced to replace the existing SLA which will enable Irish Water to take direct management and control of Water Services during 2023.

### Surface Water Operations and Maintenance

118,131 gullies in total were cleaned in 2022, an increase of 6% over 2021.

Two small electric vehicles have been acquired to assist in gully maintenance on cycle infrastructure.

### Flood Defence Projects Office

Quay wall drone surveys on Liffey & Clontarf were completed. Siltation surveys also completed. Defective areas being assessed both by roads design and the Flood Defence Projects Office.

Fitzwilliam Quay wall strengthening completed.

A consultant was appointed Dodder Flood Scheme Clonskeagh to Orwell Bridge and topographical and environmental surveys were completed. Preliminary flood alleviation options are being discussed with major stakeholders.

Construction of flood defences on Beech Hill Road and Beaver Row completed to national standards.

Strategic Flood Risk Assessment completed for new Development Plan as well as changes in flooding policies and new river corridors policies. All proposed new developments assessed for flood risk.

Computer model verified for the Camac Flood Alleviation Project and a consultant is looking at preliminary Flood Alleviation Options.

Wad river awaiting comments from An Bord Pleanála on extra environmental information submitted due to changes in legislation.

Sandymount wave modelling completed. Agreeing contract documents with OPW for appointment of new consultant to progress promenade and the section north of this to Sean Moore Park.

Surveys of existing sea wall at Clontarf were carried out and required remedial measures identified. Further environmental and topographical surveys carried out.

Poddle Flood Alleviation Scheme with An Bord Pleanála.



## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Drainage Maintenance

The Surface Water network was maintained to work at an optimal standard. Repairs were made to surface water sewers as well as gully connections and replacements. The City Council responded to numerous heavy rainfall/flooding events as well as a small number of high tides and provided emergency responses to flooding events as they arose.

### Drainage Planning, Policy and Development Control

Continued to provide drainage input on planning applications, including LRDs, and advised on LAPs, SDZs and capital schemes. Provided drainage input on major new infrastructure projects such as Metro, Bus Connects and various cycle schemes. Assisted Irish Water with new planning applications/connection applications. Supervised developer works and licencing of connections to surface water sewer system.

The SUDS Working Group is now well established with multi-disciplinary representation from Drainage, WFD, Roads, Climate Change, Parks, City Architects and Planning.

The Working Group agreed 3 new appendices to the new Development Plan which support policies in that plan. These cover:

- Surface Water Management Plans.
- SUDS guidance
- Green Blue Roofs policy

Three new guidance documents were introduced:

- SUDS Design and Evaluation Guide
- Green Blue Roofs Guide
- SUDS Retrofit Guide

These new policies are now live as is a requirement for Surface Water Management Plans and for Basement Impact Assessments where applicable.

### Water Quality, Air and Noise Pollution

In 2022 a total of 275 complaints were received, acknowledged, investigated and responded to within 3 working days.

At the start of 2022, Dublin City Council had 9 active discharge licences, 6 of which were granted to the construction sector. 4 sites ceased discharging during 2022, while 2 new sites were licenced during this time frame. 206 trade effluent samples were taken across Dublin City Council licenced sites in 2022.

On behalf of the EPA, Dublin City Council conducted operational and surveillance sampling of 5 priority rivers: Tolka, Dodder, Liffey, Santry and Camac. 573 investigative samples were taken in 2022 to assist the identification of significant pressures within river catchments.

1,449 misconnections inspections were conducted in 2022. 49 misconnected appliances were found, with 44 redirected by the end of 2022.

20 scheduled bathing water samples were taken out at 8 bathing water locations. A further 111 samples were taken outside of the season. 6 prior warnings were issued during the 2022 season. 6 temporary bathing water prohibitions were raised following confirmed or suspected deterioration in bathing water quality.

Dublin City Council continued to chair the Bathing Water taskforce.

Consultants were appointed to the Santry River Restoration and Greenway Project on the 4th July 2022 and data collection and analysis, as well as stakeholder consultation, commenced in Q3 2022.

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# Water Services continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

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Five sites have been identified for the Green Infrastructure (GI) /Sustainable Urban Drainage Systems (SUDS) Pilot Project (Rainscapes). The Protection of Water Bodies Office is working to deliver this project on-site in the second quarter of 2023.

The Contractor has been appointed to the Culvert Improvement Works – Screen Upgrade Works and the construction works are ongoing.

The four Dublin local authorities, through the Dublin City Council Project Team, appointed consultants - following a tender process - to prepare the next iteration (Round 4) of Dublin region noise maps and noise action plan under the EU Environmental Noise Directive.

The draft noise maps were completed and submitted to the EPA by end 2022 thus fulfilling the statutory deadline for submission of maps.

The air monitoring element of the Airview Project , which is joint collaboration between Dublin City Council and Google,- was completed in August 2022. The data was then subjected to intensive analysis with a view to launching the project findings and insights in Q1 2023.

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# Environmental Services

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Recovery & Recycling Facilities Operation

- 34,700 tonnes of materials deposited across Civic Amenity Sites, Bring Centres and on-street Bring Banks
- Lunchtime opening at all City Council bring centres resumed following the lifting of COVID related social distancing requirements
- Extended opening hours of facilities over Christmas period with free Christmas tree recycling available at 11 locations. 190T of trees collected and sent for processing to compost and wood pellets.
- Trial of Oxfam book, magazine, CD, DVD banks at Ringsend CA Site completed successfully. Materials recovered will re-enter the circular economy through Oxfam Ireland's network of charity shops. Oxfam banks will be rolled out to North Strand CA site and Bring Centre network in 2023.
- Animation of bottle banks in high visibility locations and repainting of on-street bottle banks continued.
- 925T of leaves collected from street sweeping sent for composting. Compostable bags provided to resident groups.
- 263 schools participating in Green Schools Programme

### Litter Management

- Hosted the IPB Pride of Place Awards 2022
- 219 entries to City Neighbourhood Competition 2022 received
- 15 groups entered the Tidy Towns competition with Ballymun Tidy Towns winning the National Circular Economy Award sponsored by EPA
- Provided assistance to over 4,800 Community groups with their clean ups throughout the year
- Team Dublin Clean-Up took place in conjunction with the National Spring Clean with over 80 groups
- Dublin Community Clean-Up Day held in September 2022 with approximately 40 groups
- Anti-Dumping awareness campaign at bottle banks and clothes banks in the city
- Member of Love this Place- Leave No Trace campaign
- Completed 540 Litter Monitoring Surveys and 40 Litter Quantification Surveys which form part of the National Litter Pollution Monitoring System
- Trial of 'bag bin' project completed in the city centre and report published
- 6 projects funded under Anti-Dumping Initiative funding
- Restructure of Litter Warden function concluded
- Continued increase in litter bins throughout the city, recycling on street units now 65 in the city centre and additional trial in Clontarf promenade
- Social media engagements at 62,000 for 2022 and strong presence across social highlighting educational messaging and work achieved by operations

### Street Cleaning

- 2022 saw a reduction in outdoor socialising vs 2021
- Temporary bins for high footfall seasonal areas were deployed as a proactive measure
- Launch of Online street cleaning schedule, supporting increased visibility for the public regarding residential cleaning route timings
- Launch of Citizen Hub, rollout and training for operations
- 2500 Street Grading surveys completed
- IBAL results improving over the year and city centre core had very positive comments
- Successful leaf fall collection campaign with segregation and collection of 924T
- North Strand depot refurbishment completed
- Successful coordination of Halloween response programme with waste diverted from

# Environmental Services continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

potential bonfire sites

- 9,729 Illegal dumping requests received which is trending down from 2021
- 888 enforcement actions taken under the Litter Pollution Act

### Waste Regulations, Monitoring & Enforcement

A number of audits were carried out with regard to the various producer responsibility imitative schemes for Waste Tyres, Waste Electrical, Packaging and End of life vehicles. 533 Construction and Demolition Waste Plans were reviewed and responded to which ensures proper practice from a Waste Enforcement & a Planning Enforcement perspective.

- Number of FPNs issued: 22
- Number of Complaints received and investigated: 224
- Number of 2022 complaints closed: 180
- Number of 2022 complaints outstanding: 44
- Number of enforcement court files submitted to the Law Agent: 25

Waste Enforcement also worked closely with An Garda Síochána, the NTFSO and the WERLAs.

End of year figures show that targets planned for 2022 were met and will be reflected in the EPA RMCEI report for 2022.

### Waste Management Planning

Dublin City Council continues to lead the Eastern Midlands Waste Management Planning Office to co-ordinate the Regional Waste Management Plan. All 2022 planned targets were met.

### Dublin City Climate Action

In April 2022 Dublin City and Cork City were announced as the two successful Irish cities to join the EU Mission for 100 Climate Neutral & Smart Cities.

Lord Mayor Alison Gilliland signed an agreement with the Mayors of Belfast, Liverpool and Manchester committing the four cities to cooperating and collaborating to reach net zero targets by exchanging knowledge, experience and best practices.

In 2022 there were four bilaterals focused on sharing experiences with active travel specifically walking and cycle as part of the EU's International Urban and Regional Cooperation (IURC) programme.

In June 2022 we were approved for €30,000 in funding from the Public Service Innovation Fund to undertake our proposed project "Climate Resilient Housing".

The four Dublin local authorities in conjunction with Codema and CARO organised the second 'Dublin Climate Action Week' in September 2022. In total over 50 in-person and on-line events were delivered across the CCAP theme areas.

A one-day festival, Eat the Streets! was held in the National Museum of Ireland at Collins Barracks.

In September, the City Council and 13 other cities around the world launched the Climate Campaigners App.

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

The Dublin Local Authority Electric Vehicle Charging Strategy is now complete. The implementation plan will include the identification of Council and community facilities that may be suitable for EV charge points.

Dublin was competitively selected as a host city for Circular Economy Hotspot 2023.

Under the Shared Island Fund a feasibility assessment will take place to enable the development of capital projects in Dublin and Belfast that supports the expansion of the circular economy island wide leading to a Connected Circular Economy.

The City Council was part of a successful application for EU Horizon funding led by Trinity College Dublin. The Cultivate project aims to increase awareness and knowledge of Food Sharing Initiatives (FSIs), understand what drives or hampers their practice, and foster sustainability, inclusion, and resilience in urban and peri-urban food systems through food sharing.

A guide booklet for parents and students was produced to inform people about the school zones in fun way.

### Climate Action Regional Office

- Assisted four Dublin LA Climate Action teams in completing third annual progress reports for Climate Change Action Plans in conjunction with Codema
- Participated and organised with DLAs and Codema Dublin Climate Action Week 2022 from Sept 12th to 18th.
- Rolled out LA Climate Action Training programme in conjunction with LGMA/LA National Training Steering Group
- Development and roll out of Green Public Procurement Training for the local authority sector
- Led the Creative Ireland Climate Action Fund project Linte na Farrage in conjunction with 3 local authorities, artists, Trinity College Dublin, Maynooth University, Native Events and other stakeholders
- Represented CARO and the LA sector at the Joint Committee on Environment & Climate Action in May 2022
- Assisted in development and launch of Dublin LA Electric Vehicle Charging Strategy in June 2022
- Co-fund of Green Roof monitoring project with UCD
- Participated and contributed to National LA Climate Action Plan Guidance Advisory Group
- Represented LA sector in relevant, local, regional, sectoral and National Climate Action fora
- Represented LA sector in relevant sectoral adaptation working groups
- Represented LA sector in relevant research groups
- Rollout of citizen engagement initiatives at National and Local levels for example GAA Green Clubs Programme and Age Friendly Ireland climate Action workshops

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# Environmental Services continued

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Fleet Management

Surface Water Management took delivery of two small electric utility vehicles and Waste Management Services added one sub compact electric sweeper to their fleets in 2022. A further six small electric side loader vehicles are due for delivery in Q2 2023. Conversion of the LCV fleet to electric vehicles is not without challenges, in particular the electrical capacity distribution network in Depots to support EV charging infrastructure and the cost of EV charging infrastructure are major hurdles to electrification.

Fleet Management Services is investigating the extent to which the installation of smart EV chargers in existing depots and the operation of Charge Point Management System can mitigate these limitations but expects that the most considerable electrification of the Council's fleet will coincide with the opening of and move to the new North City Operations Depot in 2023.

Two compressed natural gas (CNG) tipper trucks and a third CNG tipper truck were ordered using the Framework Agreement for the 'Supply on Lease Hire with Maintenance of HGVs', which was set up in late 2022. Five Diesel HGVs have also been ordered from this framework for WMS and Housing Services.

282 DCC drivers took part in Certificate of Professional Competency (CPC) Module 3 training during 2022.

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# Planning and Property Development Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Forward Planning

The consultation period on the Dublin City Development Draft Plan closed on the 14th of February 2022. Over 4,300 submissions were received. A detailed CE report on the submissions was circulated to the elected members. The Members, having considered the views expressed by the public, proposed over 500 motions giving direction to the Chief Executive regarding strategic and policy issues to amend in the Draft Development Plan. The Members resolved to amend the Draft Plan at Special Council Meetings in July 2022 following consideration of the Chief Executive's Report on submissions received and the Chief Executive's Report on motions received. As these amendments constituted a material alteration to the Draft Dublin City Development Plan, the Council resolved to place the proposed material alterations on statutory public display for a period of five weeks from the 27th of July 2022.

In addition to the public display which took place in locations throughout the city, all public documents were placed on the website specially designed for consultation on the Draft Plan – [www.dublincitydevelopmentplan.ie](http://www.dublincitydevelopmentplan.ie) and the City Council's dedicated social media sites were used to publicise the material alteration display period. Over 1,000 submissions/ observations were received on the proposed material amendments and 120 motions were received from Councillors. The Members of Dublin City Council then considered the material amendments to the Draft City Development Plan 2022-2028 and the Chief Executive's Report on submissions received and the Chief Executive's Report on motions received at Special Council Meetings held on 1st and 2nd of November 2022 and resolved to adopt the Draft Plan.

The Dublin City Development Plan 2022 - 2028 came into effect on the 14th of December 2022.

### Public Realm Strategy

There are currently four Public Realm plans focused on specific areas of the city - Grafton Street Quarter; the Docklands, the City Centre; Temple Bar and we are currently working on the draft Markets Area Public Realm Plan.

The City Centre Masterplan was published in 2016. The Covid pandemic has necessitated the reallocation of space on street and additional uses within the public realm. New uses like cargo bikes, electric mobility devices and the need for charge points as well as the infrastructure needed to service them will be considered in the project delivery programme.

The Project Programme aligns to the City Development Plan in its focus over the 12 year period of the next two City Development Plans. Phase one and two projects will be evaluated and progressed in the context of our changed city and other major infrastructure and private development projects. Wolfe Tone Square, Francis Street, Bridgefoot Street Park and Clarendon Row have all been delivered. Projects for Barrow Street, Temple Bar Square, Dolphins Barn and South Anne Street/ Duke Street /Lemon Street are in process or have secured planning approval. Construction of Liffey Street Project will go on site in Jan 2023. It is envisaged Temple Bar Square the Anne Street South Area will follow. Cathal Brugha Street, North Earl St and will advance to design stage and Part 8 planning.

# Planning and Property Development Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Local Area Plans /Strategic Development Zones / Other Plans

The implementation of the Cherry Orchard / Park West LAP continued throughout 2022.

In relation to City Council owned sites in October 2022 a Part 8 application was approved for 172 affordable dwellings for Site 1.

A Public Private Partnership (PPP) design team has been put in place for Site 2.

The City Council has entered into an agreement that the Land Development Agency (LDA) would bring Sites 4 & 5 to planning.

In June 2022 a Strategic Housing Development (SHD) was granted planning permission by An Bord Pleanála for c. half of site 6, for 750 no. apartments, 750 sq.m. retail/commercial and 410 sq.m. for a crèche unit.

The Clongriffin / Belmayne LAP is continuing to be implemented with a range of new planning permissions granted in 2021-2022 under construction. Throughout 2021-2022, Dublin City Council progressed the "Main Street" Belmayne project.

The Ballymun LAP continues to be managed and implemented.

Throughout 2022 work continued on the construction of the North City Operations Depot on the M50 lands.

A Part 8 process was approved for the redesign of the Ballymun Civic Plaza.

Ó Cualann remains involved with several housing sites in Ballymun. On Sites 22 and 23, 37 homes were completed and occupied. Ó Cualann was also involved in completing land transfers for Site 21, for which they have consent for 11 units, and the City Council has submitted an affordable housing subvention application for those units.

In August 2022 O'Cualann received planning permission for 36 senior citizen units for the Phase 1 development of Sites 22 and 23. Phase 2 for 44 affordable residential units plus crèche is in the planning process, currently on a further information request. On site 19, Ó Cualann progressed with a planning application for 17 senior citizen units and 34 affordable houses. This application is currently subject to a further information request. Land transfers with the Dublin Arch Diocese for the ownership of the site are ongoing.

A design team was appointed for the design of Sites 12 & 14 (half of Site 14), for Affordable Housing.

Dublin City Council PPP (Public Private Partnership) sites: in September 2022 planning permission was granted for 93 units for Site 10 (part of). Sites 5, 15, 16, 17 & 18 were approved for PPP Bundle 5. The rezoned lands at Carton have been earmarked for PPP Bundle 7. This site is to include the redesign/realignment of Carton Terrace/ Balbutcher Lane to enable Bus Connects routes and to facilitate the site for housing.

Sites 11 & 13 are out for expressions of interest to the Approved Housing Body (AHB) framework. Sites 8 & 9 are being prepared for further expressions of Interest. Site 6 which was earmarked for cost-rental housing is under discussions with interested parties.



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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

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Regarding infrastructure, in 2022 work on the Sillogue Avenue realignment and permeability project was completed. Work on the Sillogue Gardens upgrade is continuing on-site. It is due for completion by the end of Q1 2023. Planning consent for Bus Connects and Metrolink are both lodged with An Bord Pleanála. If approved these projects will see 2 new Metro stations in Ballymun and modifications to Main Street's public realm.

Implementation of the North Lotts and Grand Canal Dock Strategic Development Zone (Docklands SDZ) Planning Scheme (the Scheme) continued during 2022, with the City Council as Development Agency.

In March 2021 An Bord Pleanála refused to amend the Scheme in accordance with the recommendations of the building heights review which was undertaken per the requirements of the Ministerial Guidelines on "Urban Development and Building Heights". Dublin City Council sought a judicial review of An Bord Pleanála decision. On 7th January 2022, the High Court quashed An Bord Pleanála decision and remitted the application back to the Board of An Bord Pleanála for consideration and decision.

The City Council is also the Development Agency for the Poolbeg West Strategic Development Zone (SDZ). In 2022 construction commenced on the enabling works to facilitate the development of Phase 1 of the former Irish Glass Bottle and Fabrizia sites. The works consist of streets, transportation infrastructure, water services infrastructure, utility infrastructure, public realm, public amenity spaces, and temporary landscaping of a school site.

In March 2022, planning permission was granted for 630 units as Phase 1 development of the lands.

In September 2022 planning permission was lodged for Phase 1b, a largely residential scheme of 350 units.

In September 2022 planning permission was refused for temporary "meanwhile uses" due to the scale of the proposed uses, potential traffic hazard and the potential anti-social behaviour. Also in 2022, further information was requested for 2 separate applications for large-scale mixed-use developments.

Through 2022, pre-planning application consultations have continued on the lands.

The implementation of the Grangegorman SDZ Planning Scheme site is progressing.

In June 2022, Dublin City and South Dublin County Councils noted the Stage 2 Strategic Framework for the Naas Road / Ballymount / Cherry Orchard Area funded under Call 1 of the URDF. This was built upon the successful completion of the Stage 1 Baseline Study in 2020.

In 2022 the O'Connell Street Special Scheme of Planning Control (SSPC) was passed by resolution of the elected members.

# Planning and Property Development Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

During 2022, the City Council continued to progress projects under The Urban Regeneration and Development Fund Call 1:

- City Edge Strategic Framework
- Rutland Street School Development and Refurbishment Project
- Santry River Restoration Project

In August 2021, the Department of Housing, Local Government and Heritage confirmed the preliminary approval for the inclusion of the North Inner City Concept Area 1 and the South Inner City Concept Area 2 proposals.

The North Inner City Concept Area projects applied for are:

- Markets Public Realm
- Fruit and Vegetable Market
- Broadstone to Grand Canal
- Ryders Row
- Parnell Square Public Realm
- Parnell Square Cultural Quarter
- Mountjoy Square Conservation Plan
- Five Lamps Public Realm
- 14-17 Moore Street
- Moore Street Public Realm
- 41 Parnell Square

The South Inner City Concept Area projects applied for are -

- Liberties Greening Strategy
- Francis Street Environmental Improvement Scheme
- Newmarket Square Environmental Improvement Scheme
- Dolphin's Barn Environmental Improvement Scheme
- Cork Street Environmental Improvement Scheme
- Meath Street Environmental Improvement Scheme
- Exchange Street CPO
- Public Lighting Upgrade
- Grangegorman to Kevin Street
- Werburgh Street/Ship Street Gateway Site (site Assembly & Framework Plan)
- Ringsend Project
- Library Square
- Cambridge Road
- Ringsend Park
- Sean Moore Roundabout
- Pear Tree Crossing (formerly Liberties Hub)

Preliminary Business Cases for both Concept Areas were submitted to the DHLGH prior to the end of 2022 and are currently being assessed. Funding for the proposed projects under this Call is expected to be in the region of €177m.

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

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### Development Management

Over the course of 2022:

- 3,698 planning applications were received
- 220 Section 5 submissions were received
- 314 pre-application consultations were held by the Development Management Teams for the DCC administrative area
- A total of 2,342 planning decisions were issued in 2022 (Grant-1,999),(Split-34)
- 2034 Decisions to grant were issued in 87% of cases while 308 refusals accounted for 13% of decisions

The SHD system drew to a close in 2022, hence no pre-application consultations with applicants or An Bord Pleanála were held in 2022. 17 SHD applications were accepted by An Bord Pleanála and forwarded for the Council's input. These were presented to the relevant Area Committees and the Chief Executive's report and recommendation forwarded to ABP with the Councillors' comments.

The LRD system which replaced the SHD system was introduced in 2022. The Development Management teams conducted 28 pre-application (Stage 1) meetings, 13 Opinion (Stage 2) meetings and have or are in the process of assessing 14 LRD planning applications (Stage 3).

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### Planning Enforcement

During the course of 2022 the Planning Enforcement Section continued respond to complaints relating to alleged unauthorised development as well as dealing with enforcement measures and registration of Short Term Letting and the licencing of, and the provision of advice and guidance on large outdoor non sporting events that have a proposed attendance of 5000 persons or more per day.

General enforcement

- 1111 files opened
- 2579 inspections carried out
- 1122 warning letters issued
- 232 enforcement notices issued
- 50 legal proceedings initiated
- 1279 cases resolved

Short Term Letting Enforcement

- 318 files opened
  - 606 inspections carried out
  - 339 warning letters issued
  - 16 enforcement notices issued
  - 1 legal proceedings initiated
  - 393 cases resolved
-

# Planning and Property Development Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Industrial Sites and Commercial Facilities

The City Estate is managed by the Property Management Section. There are 519 Commercial leases generating an income of €9.2 million. There are 49 Industrial sites and these leases generate an income of €370k.

### Building Control

Building Control administers and enforces the statutory building control system including commencement notices, disability access certificates, site inspections and enforcement including court actions. The top priority for site inspection remains new-build multi-unit residential development with close to 100% of this category of development inspected. In 2022

- 907 valid notice of commencement of construction work received
- 462 new buildings commenced involving 3,508 new dwelling units
- 965 inspections of active construction sites including 350 focused on fire safety in new building
- 1,543 buildings inspected both new build and alteration of existing buildings
- 15 Warnings issued, 2 Enforcement Notices served, 2 Summary Prosecutions initiated
- 273 applications for Disability Access Certificate processed

### Property Management & Property Disposals

Section 183 approval granted to the follow disposals:

- Housing sites x 2
- Commercial sites x 4
- Exchange of lands x 1
- Leases for commercial use x 2
- Leases for community use x 3
- Licences (over 12 mths) for community use x 2
- Transfer of Plots to individual property owners x 29
- Ground Anchor Installation Licences x 2.
- Managerial approval by way of Managers Order was granted for 12 month licences x 35

The Property Management section manages 2,418 active accounts and generates payments received in excess of €10.5 million.

S183's granted for the following:

- 18 renewed leases
- 66 renewed licences
- 51 Fee Simple Disposals
- Active engagement with bad debtors to reduce arrears by means of instalment agreements
- A small number of cases referred to Law Department for issue of legal proceedings
- One Notice to Quit served. Premises to be returned to DCC and put out to the market
- The programme of necessary remedial works in the Ballymun Neighbourhood Centres is ongoing and continues in advance of the transfer of the common areas to their Owners Management Companies in accordance with the Multi-Unit Developments Act 2011

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

	<ul style="list-style-type: none"> <li>Continued promotion of disposal of Domestic Ground Rents.</li> <li>Fire remedial works in DCC owned and leased buildings identified and carried out</li> <li>All DCC owned lands and sites monitored, maintained and secured against entry</li> <li>Project to replace outdated statutory Property Register commenced</li> </ul>
<b>Archaeology, Conservation and Heritage</b>	<ul style="list-style-type: none"> <li>6 structures at Moore Street and Henry Place, Dublin 1, were added to the Record of Protected Structures (RPS)</li> <li>The Dublin City Development Plan 2022-2028, incorporated a review of the RPS comprising more than 100 additions, 56 amendments/clarifications and 3 deletions to the Record of Protected Structures</li> <li>Chapter 11: Built Heritage and Archaeology of the new Development Plan, comprises a substantially revised, updated and more concise text</li> <li>€503,800 in grant funding was awarded to 50 projects under the Built Heritage Investment Scheme 2022</li> <li>Total expenditure on repairs to historic buildings under BHIS 2022 amounted to €1,290,399.26</li> <li>€300,200.00 in grant funding was awarded across 4 projects</li> <li>Total expenditure on repairs to historic buildings under HSF 2022 amounted to €390,692.00</li> <li>There are currently 127 Protected Structures on the Buildings at Risk Register: <ul style="list-style-type: none"> <li>92 buildings have been subject to inspection in 2022</li> <li>6 Endangerment Notices have issued</li> <li>There are 31 buildings on the register where the owner is engaged in discussions with Dublin City Council</li> <li>27 proposals have been lodged</li> <li>41 buildings on the register have a live grant of planning permission</li> <li>21 new buildings have been added to the register</li> <li>23 Endangerment cases have been closed</li> </ul> </li> </ul>

The text of the Dublin City Strategic Heritage Plan (2023- 2028) was finalised.

County Heritage Plan projects delivered in 2022:

- Saint Anne's Park Community Archaeology Programme Phase 2
- Dublin's Heritage Buildings Show
- A series of introductory books on Dublin's industrial heritage focusing on the IH of the South East area of the City. The first volume will be published in due course.
- Editing of Built to Last for publication on Dublincity.ie in 2023
- Editing of More Than Concrete Blocks Volume 3 (1974 – 1999)
- Annual subvention of the Irish Historic Towns Atlas Dublin Suburbs Series
- Annual Conserve your Period Dublin House 12-week lecture series
- Heritage Week 2022 programme
- Supported private applicants in receipt of funding from the Community Monuments Fund 2021

# Planning and Property Development Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

- ICOMOS Ireland Working Group for Other Voices, Case Studies of the Faro Convention in Practice and the in-person Cork launch of the publication
- Assessed and monitored Community Monuments Fund projects and guided and support applications to the Heritage Council's Community Heritage Grant Scheme
- Reviewed naming and numbering applications submitted through Planning Compliance

### Active Land Management

- 31 Demands for payment of Vacant Site Levy issued in 2022, of which 13 related to City Council owned sites. A total of €528,500 was paid in Vacant Sites Levies in 2022
- 206 notices of proposed entry to include a site on the register were issued
- 161 submissions were received and processed in relation to these proposed entries
- 42 sites were on the Vacant Sites Register

199 Living City Initiative (LCI) applications are recorded since the inception of the scheme and 114 applicants have completed refurbishment works to date.

The Residential Zoned Land Tax (RZLT): a draft map was published by the City Council on 1st November 2022. 148 submissions were received to challenge the inclusion of lands on the map, request inclusions of land, request rezoning or change the date of which the site became eligible. These are under review by the Planning Department.

Eleven derelict sites were acquired compulsorily in 2022. Thirty five of the thirty six acquired derelict sites were retained by the Council under the control of the Housing & Community Services to be used for social housing purposes. The consent of An Bord Pleanála to the acquisition of a twelfth site was sought in July 2022 and their decision is awaited.

- Acquisitions by Agreement  
The acquisition of 553 NCR/19 Russell Street, D1, completed in 2022
- Compulsory Acquisitions  
Abbey Street Lower - Marlborough Street - Eden Quay - Old Abbey Street Area Compulsory Purchase (Abbey Theatre Redevelopment / Cultural / Amenity) Order, 2021

The Abbey Theatre has plans to construct a new National Theatre on a site at the junction of Abbey Street and Marlborough Street, fronting onto the River Liffey. The Council has successfully acquired a number of interests in properties by agreement to facilitate this project and made a Compulsory Purchase Order in June 2021 to acquire outstanding interests. There were three objections to the CPO which were formally withdrawn at an ABP oral hearing in January, 2023 and the Council confirmed the CPO on 7th February, 2023.

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

11-14 Exchange Street Lower & 11 Exchange Street West area compulsory purchase (residential & commercial development). The CPO was published in November, 2022 and submitted to ABP for confirmation.

Ryder's Row / Parnell Street / Capel Street Area Compulsory Purchase (Residential / Commercial Development) Order 2019. Full possession of the site was obtained in 2022. Housing & Community Services will develop the site.

### National Building Control & National Market Surveillance Office

- 13,211 Commencement Notices were processed through the NBCO Building Control Management System (BCMS)
- 4,182 customer queries were processed
- 4 quarterly newsletters to the sector
- 38 students graduated from the NBCO/IT SETU Certificate in Building Control Management
- 35 students commenced the 2022/23 course. The office has also developed, in conjunction with SETU Waterford, an MSc in Building Regulatory Compliance commencing September 2023.

The BCMS facilitates the full suite of building control commencement notices, applications (Fire Safety and Disability Access Certificates) and certificates online. 6,984 applications were processed in 2022.

The 2022 Market Surveillance Campaign concentrated on stone aggregates to ensure compliance with EU standards and that they do not endanger health, safety, or any other aspect of public interest protection. The Office implemented and delivered Ireland - National Market Surveillance Programme 2022, inspected and sampled aggregates from 70 quarries in 28 Local Authorities during 2022.

National Market Surveillance Office National Aggregates Campaign

- 70 quarries inspected in 28 Local Authorities
- 38 Graduates form IT Carlow with a Certificate in Building Control Management

### National Building Control & National Market Surveillance Office Details on the City Council Development Contribution Scheme and contributions collected in 2022

Section 48 of the Planning & Development Act, 2000, as amended, enables a Planning Authority, when granting planning permission under Section 34 of the Act, to attach conditions requiring the payment of a contribution in respect of public infrastructure and facilities benefiting the development of the administrative area of the Planning Authority. This relates to public infrastructure and facilities that are provided, or that it is intended will be provided, by or on behalf of the Local Authority.

Section 48 (2) specifies that the basis for the determination of the contribution shall be set out in a Development Contribution Scheme. The current Dublin City Council Development Contribution Scheme 2020-2023 was adopted by the City Council in March 2020 following the review of the previous scheme. This scheme applies to all planning permissions granted after 1st April 2020 and to existing permissions granted before this date which have not yet commenced.

In 2022 a total of €38.6M was raised from development contributions towards public infrastructure and facilities

# Culture, Recreation and Economic Services Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Leisure Facilities Operations

Throughout 2022 services/programmes/access were maintained at the highest level possible and facilities were continually staffed and provided access to service users and providers sometimes in a very challenging environment.

Facilities provided programmes in partnership with various stakeholders including the community wellness programme, local schools, community groups, childcare sector and marginalised groups. Programmes ranged from football, dancing, martial arts, basketball, boxing, gym sessions, various fitness classes, art & crafts, school competitions, fitness programmes, education classes.

Each facility linked in with our Sports Development Officers to provide programmes at a local level while supporting the Dublin City Sports and Wellbeing Partnership to deliver its citywide programmes. Numerous programmes were delivered throughout 2022.

Anchor tenants (where located) catering for young people and teenagers in each area were facilitated in accessing various facilities.

During 2022 a real and targeted process was employed across the significant capital programme which when fully realised will benefit our operations in 2023 and into the future. This is coupled with the agreement to develop a long term strategic vision in the form of a City Sports Plan in 2023.

### Operation of Library & Archival Service

The Reading Room in Dublin City Library and Archive reopened as well as the Creative Studio in Ballyfermot Library and the makerspace in Coolock Library.

My Open Library was introduced at Pembroke and Raheny libraries.

Dublin City Libraries led the implementation of a new National Library Management System which went live in March 2022.

A Prison Library Review Steering Committee was established to lead on the implementation of recommendations made in the Review of Prison Libraries in Ireland.

The Library in the Community Service team were at 36 events and engaged with 5,286 people in 2022.

During 2022 libraries ran two campaigns to increase awareness of what libraries offer.

The Raheny library refurbishment project was completed and the project to repurpose a former An Post sorting office to create a new library for Finglas commenced in September.

Work commenced on Phase 1 of the new Dublin City Library Project. Phase 1 of the Parnell



## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

Square Project includes a new City Library at Parnell Square North and essential works to the protected Georgian houses on Parnell Square North No 23 to 28, while Georgian house No 27 will be completely refurbished.

Highlights of 2022 included the publication of Vol 4 of History on Your Doorstep, the 2022 Annual John T. Gilbert lecture, Transcription week held as part of the EU funded project EnrichEuropeana+ and the Festival of History in Autumn.

A new City Archivist took up her role in 2022, supported by a senior archivist and archivist. The team are focused on recording the history of Dublin through both City Council records and through archives created in the community.

Library programmes were linked to national & city-wide themes.

The UNESCO City of Literature supported a wide array of literary projects residencies and organisations during the year. Highlights of the year included the successful Dublin Literary Award and Dublin One City One Book annual festival in April.

### Outdoor Leisure Area Operations – Parks, Biodiversity and Landscape Services

In 2022 Dublin City Council was awarded 11 Green Flags based on international best practice for the management of parks and community engagement.

A new park was opened in the South Central inner city, Bridgefoot Street Park which used a great deal of recycled and re-used materials.

The Parks Service collected and disposed of in excess of 2,000 tons of litter/waste from waste bins and in the maintenance of parks.

190 clubs and schools were facilitated with the use of 221 playing fields in parks for all codes of field games.

Dollymount beach access for people with disabilities was enhanced in 2022 following trials of beach mats in 2021.

New tearooms and toilets were provided in Albert College Park and Eamonn Ceannt Park, Crumlin, bringing the total number of parks with these facilities to 9.

Parks hosted a range of markets, events and activities including the annual July City of Dublin Rose Festival at St. Anne's Park. A Friday evening food and grocery market was trialled in the Royal Canal Bank Park at Phibsboro but this was found not to be sustainable.

Multiple green infrastructure interventions have taken place in 2022 in the Liberties, the North East Inner City and Stoneybatter, where greening strategies have been planned in collaboration with local communities.

The City Play Strategy, 'Everywhere, Any Day, You Can Play' 2022-2027 was launched in 2022. Four new playgrounds and six playground up-grades were completed.

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# Culture, Recreation and Economic Services Department continued

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

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4,733 trees were assessed and recorded in 177 locations - streets, open spaces and parks - as part of the 2022 Tree Survey and Assessment. 109 Tree species were recorded. Tree care works were recommended within 5 years for 2,425 trees, including 299 (6%) tree removals for health and safety reasons.

In 2022, 2,810 trees were planted as part of our annual winter programme and 500 trees were planted as part of our bespoke urban landscaping projects.

Biodiversity Action Plan 2021-2025 : 2022 projects that were implemented included:

- Fox in the City, looking at fox movement across the city and their importance in rodent control
  - Continued support for the Irish Midlands Ringing Group, who are tagging swans across the city, and conducting monitoring of a range of bird species across the city through placing bird boxes in inner city parks and ringing birds at North Bull Island and Tolka Valley Park
  - The Dublin City Otter Population study, which is using environmental DNA to identify individual otters across five of the city's rivers
  - The production of specifications to construct artificial otter holts as habitat is being affected by development
  - Survey of mink in the Liffey and Dodder, which impacts native birds, fish and otter
  - Bat surveys of Bushy Park and St Anne's Park
  - Looking at whether concerts impact badgers or herons in St Anne's Park
  - Finalisation of a three-year plan with Birdwatch Ireland to conduct research and conservation measures for swifts, Brent Geese, birds of prey, and swallows, as well as outreach and events
  - Pilot study on control of rodents without the use of rodenticide in St Anne's Park. The Biodiversity Officer met with 25 groups on initiatives for biodiversity and local area biodiversity action plans and ran nine events across Biodiversity Week, Heritage Week, and two citizen science workshops. A City Council biodiversity and greening strategies stand was exhibited at Bloom in the Phoenix Park, and this year's Rose Festival included a Biodiversity Village. The North Bull Island Nature Reserve Oversight Forum met to discuss management plan objectives for the nature reserve and worked on signage for zoning of the island to reduce the impacts of dogs off lead. As part of our commitment to the Dublin Bay UNESCO Biosphere Partnership, parks and biodiversity supported the Biosphere Coordinator and attended partnership meetings throughout the year. Biodiversity also inputted into an updated Conservation and Research Strategy for Dublin Bay, which includes bay wide actions for nature conservation.
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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Community, Sport and Recreational Development

During 2022 Community, Sports and Recreation provided shelter to people fleeing the war in Ukraine, providing a warm and welcoming reception and much needed support while they awaited the provision of more permanent accommodation.

Throughout 2022 facilities provided daily programmes in partnership with various stakeholders and provided events throughout the calendar year with a particular focus on annual events such as St. Patrick's Day, Easter, Halloween and Christmas.

Anchor tenants (where located) catering for young people and teenagers in each area were supported in delivery of their services as required.

The real and targeted process employed across the sports sections capital programme will further benefit the expansion of our services into the future.

### Hugh Lane Gallery

Hugh Lane Gallery Collections:

- Studio and State: The Laverys and the Anglo-Irish Treaty, Partnership with the National Museum Ireland
- Joseph Beuys: From the Secret Block to Rosc
- Tableaux Vivants
- Eva Gonzales is what Dublin needs, Partnership with the National Gallery, London
- Corot and Constable: Landscape Pioneers
- Picturing the Irish Free State

A series of displays of recent acquisitions has been installed in late 2022 to showcase some of the gallery's recent donations and purchases. 8 donations and 8 purchases of artwork were made.

Exhibitions:

- Patrick Graham: Transfiguration
- Eva Gonzales is what Dublin needs, Partnership with the National Gallery, London
- Bones in the Attic

Conservation Projects

- Sofa by Rita Duffy
- Waiting by Kathy Prendergast
- Cusp II by Gillian Ayres
- Twofold Screen by Patrick Scott
- Ellen Helleu Lesant by Katherine McCausland
- Landline and Robes by Sean Scully
- Tetti di Roma by Renato Guttuso
- Manifold in two locations with handed limits by Royden Rabinowitch
- Portrait of Count Vay de Vaya by Philip Alexius de László.

# Culture, Recreation and Economic Services Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

A survey of the sculpture collection was carried out to highlight the condition of the objects and what treatments they require to be displayed. A total of 192 objects were analysed.

Education and Community Outreach continued with 780 education programmes taking place and approximately 20,000 participants, including the participation of 19 schools (598 children) in the citywide Zoom@Hugh Lane Gallery project.

The Sundays at Noon programme in 2022 delivered 41 world-class concerts both live and online.

### Facilities

- The project to fit-out North Frederick Lane premises for Gallery storage purposes was initiated
- A contract was secured for a fine art storage facility
- Ian Wilson concert on April 10th. Scully site-specific commission from The Hugh Lane Gallery and Sundays at Noon Arts Council. World-premiered on April 10th.
- May 1st Ukrainian fundraising concert raised €3000 for Red Cross appeals
- Irish premiere performance of Alvin Curran's Deadbeats
- Isabell O'Connell performed a specially curated concert focussing on works by impressionist composers to reflect the artwork in Gallery 1.
- Malcolm Proud series of the Well-Tempered Clavier featuring chamber organ and harpsichord.
- Cross-border initiative with the Newry Chamber Music Group.
- Indian classical music star Dr Karaikudi S. Subramanian performed a concert of vina music with special guests.
- New Dublin Voices Christmas concert

### City Hall

The monthly visitor numbers steadily increased in the second half of 2022 to 20,646 approximately in 2022. Weddings continued with the annual year on year increase to a new record of 222 weddings taking place in City Hall. We held 32 events in City Hall in 2022. Extensive works to the basement area were carried out and are due for completion in 2023. In August the centenary of Michal Collins laying in state was celebrated in conjunction with Dublin City Public Libraries. After an absence of 2 years the return of Culture Night at City Hall in September was at full capacity.

### Arts Office

- Launch of new Arts Plan
- Review of Arts Grants
- New Partnership funding with the Arts Council and Creative Ireland
- Delivery of Culture Night, Dublin Lunar New Year, Musictown and International Literature Festival Dublin
- Operation of Creative Ireland Programme
- Development of new Artists Workspaces at Artane Place, Merchant's Quay, Bridgefoot Street
- Operation of Lab Gallery, Children's Art in Libraries, Public Art Programme
- Operation of The Lab and Artists Residences

## Events and Filming

2022 saw the return of major festivals to the city centre streets such as St. Patrick's Festival, Dublin Pride, and Bram Stoker. Dublin City Council also introduced two new major festivals, the Smithfield Fleadh and Funtropolis.

Dublin Winter Lights was bigger and better than ever with the introduction of a new dedicated website [www.dublinwinterlights.ie](http://www.dublinwinterlights.ie) and Merrion Square Park received 50,000 bookings over the course of the lighting event.

2022 also saw the return of major sporting events to the city including the American College Football Series, Dublin Women's Mini Marathon, Dublin City Marathon and The Dublin City Liffey Swim.

285 production applications were processed by the Dublin City Council Film Office, generating an income of over €255,000 for the City Council in permitting fees and location charges.

2022 also saw the launch of a dedicated Dublin City Film Office website, for the audio-visual industry <https://www.dublincityfilmoffice.ie/>.

## Dublin City Council Culture Company

- 371 creative workshops with 61 artists and makers, creating with 5,582 people
- Commissioned 81 speakers for the Dublin Festival of History including 180 cultural events involving 10,795 audience members in person and over 5,000 for live online broadcast events
- 42,321 people attended guided tours by 14 Henrietta Street
- We won 1 global award for our work in cultural access and cultural rights from United Cities and Local Governments
- Led introductions to culture across 142 events with 12,162 new cultural audiences
- 38 partnerships with cultural, community and other organisations.
- 4 Fairs at Richmond Barracks, highlighting the work of over 120 local enterprises and creatives which were attended by 11,463 people
- In Europe with our 8 partner cities we attended 68 meetings

We had an average digital reach of approximately 250,000 per month, and 377,012 visitors to our websites and over 40,000 social media followers across our platforms

# Culture, Recreation and Economic Services Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### School Meals

Dublin City Council advertised a Tender to Establish a Single Party Framework Agreement for the supply and delivery of sandwiches, fruit and milk for the Urban School Meals Scheme 2020 – 2021. This was extended in 2022 for another year.

### Dublin Place Brand & dublin.ie

- International research, stakeholder workshops and campaign development carried out to develop a Place Brand Strategy
- Dublin.ie and Social Media: 137 stories updated, 40 of these promoted with social media campaigns; Increased events on What's On; Dublin.ie host site for events & information for Brigit 2022; 4,000 new social media followers added including on new TikTok platform. Developed in-house video capabilities.
- Postgraduate Scholarship Campaign in partnership with Education in Ireland and Dublin's HEIs exceeded projected 800 leads. Over 3,000 leads received from targeted countries France, Germany, Italy and Spain including 1400 entrants to competition on Dublin.ie
- DCU Student Innovation Project:
- In partnership with Fáilte Ireland over 600 DCU students worked on projects to create innovative ideas to encourage consumers across Ireland to visit Dublin.
- Dublin Tech Summit: Co-ordinated promo outdoor campaign; design and built stand featuring EDO, LEO, Smart Dublin and Place Brand. Furthr Festival: Design City Council stand made from sustainable materials, organised online promotion and photography. St Patrick's Festival: Featured joint Dublin Place Brand with the City Council as headline sponsor.
- Produced a range of new branded merchandise made from recycled materials including bags, water bottles, insulated cups and body warmers

### Economic Development & Promotion

- Review and report on the previous EDO Strategy
- Created a new Economic Development Office Strategy "Leading Economic Development 2022-2024"
- Published 4 editions of the Dublin Economic Monitor and delivered the annual promotion event
- Reviewed and disseminated key economic datasets such as Mastercard's Spending Pulse and PMI
- Conducted 4 Your Dublin Your Voice opinion panel research surveys
- LECP 2016-2021 reviewed in preparation for the forthcoming LECP
- Socio Economic Review of the Dublin City administrative area to inform the LECP planning process
- Supported a range of events to promote the enterprise ecosystem across Dublin including Dublin Tech Summit- Furthr Festival- Dublin Maker
- Planned and hosted the annual Dublin City Summit Series 2022 event: 'SoCircular'
- EDO project- ENFUSE selected as a national winner in the European Commission's European Enterprise Promotion Awards-2022
- Supported the formulation of the Dublin Region Enterprise Plan
- Support the development of the Dublin Belfast Economic Corridor project
- MODOS Circular Economy training for SME's delivered. National funding secured for the delivery of programmes nationally in 2023
- Dublin City Social Enterprise Awards hosted, €60,000 in funding divided among six local social enterprises

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## International Relations

Delegations from Helsinki Finland, Mazowieckie Vovivodeship Poland and Hanoi Vietnam visited Dublin and met with staff of Dublin City Council.

The Lord Mayor travelled to Ramallah Palestine, Helsinki Finland and Madrid Spain to promote Dublin and engage with City Governments.

The business of the Eurocities Network Forums continued through online webinars and conferences throughout the year. The Lord Mayor attended the Annual Conference of Eurocities and participated in a number of panel discussions.

A new protocol for considering requests for city to city relationships was approved by the Protocol Committee at their meeting of 2nd June 2022.

Dublin City Council at its monthly meeting of 7th March 2022 agreed two Emergency Motions to formally twin the City of Dublin with the City of Kyiv Ukraine. The Lord Mayor signed the Twinning Agreement on 28th November 2022.

The Protocol Committee of Dublin City Council at its meeting held 27th October 2022 approved the renewal of the MOU between Dublin Ireland and the City of Dublin Ohio, USA.

Twinning Expenditure: Nil

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## European Programme Support Office

An EPSO internal monthly staff newsletter was produced.

The EPSO Advisory Committee was established and undertook an EU Field Trip to Brussels and Leuven, meeting with the European Commission and European Parliament.

22 European Applications were submitted by the organisation to the European Commission under the current EU programme period 2021 – 2027. The 22 projects cover a range of themes and topics across the EU Agenda focus of Green, Digital and Inclusion.

Dublin City Council was chosen to partake in the European Commission Mission for 100 Climate Neutral & Smart Cities. The Lord Mayor of Dublin signed the official declaration with the Living EU Movement with DG Connects in the European Commission.

The President of the EU Committee of the Regions hosted a plenary session in City Hall in June 2022 in collaboration with Lord Mayor of Dublin. Dublin City Council representatives attended the AER Summer Academy in August with 160 attendees from 20 different European Regions.

The Wood Quay Venue hosted the signing of Ireland's EU Structural Funds Partnership Agreement for Ireland launch in November for the funding period 2021-2027. The Lord Mayor of Dublin Caroline Conroy welcomed European Commissioner for Cohesion and Reforms, Elisa Ferreira and Minister for Public Expenditure and Reform, Michael McGrath.

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# Finance and IS Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

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### Administration of Rates

Dublin City Council invoiced 20,142 ratings in 2022, generating income of EUR366.4M. The rate collection in 2022 performed robustly. The City Council achieved a 92% collection performance, a 5% increase on 2021. The Rates Office continued to administer the Commercial Rates Waiver Scheme through the first quarter of 2022. The 3 months waiver was applied to 2,729 accounts which represented 13.5% of total Rate accounts. The Value of the waiver was EUR13.9M - 15% of the charge for the 3 months period.

### Motor Taxation

On 10th March 2022 an Appointment Service was officially launched in the Motor Tax Office. Approx. 3,500 appointments were made from 10th March 2022 to December 2022.

In 2022:

- 121,000 postal applications were processed
- 73,400 calls received
- 12,700 emails received

### IS Department

99.89% service availability achieved with over 32,000 incidents and requests managed to completion. Successfully implemented support for hybrid working and expanded the remote working solution.

Implemented Microsoft EMS suite to secure the corporate desktop. Completed the GIS tender to support the corporate GIS strategy.

Applied o365 Governance and support and worked alongside Service & Digital Transformation to implement SharePoint online.

Implemented Endpoint Detection Response to mitigate ransomware risks, carried out attack and breach simulation to ensure controls are effective against external attacks. Used the PMBOK project management on all corporate IT projects.

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# Corporate Services, Transformation and Human Resources Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Customer Services

- All complaints now being handled through the Citizen Hub portal
- Integration with Customer Experience team
- Completed a Mystery Shopper Programme in 2022
- Answered 187,000 calls
- Processed 16,000 Housing Maintenance requests
- 42,000 emails sent
- 17,000 parking permits processed
- 35,000 payments in the Cash Office
- Greeted 20,000 callers at the Wood Quay Reception desk
- Organised a customer self-serve system for appointments to allow customers to pick a time that suited them
- Introduced new meeting pods into the Atrium as additional meeting spaces. Introduced the JAM Card and delivered Customer Service training for other front facing staff
- Led the IWTL campaign for Dublin, creation of neicwomen.ie website

### Communications Unit

The Communications Office answered almost 1,700 media queries during the year with the help of departments across the organisation. It issued almost 200 press releases and media invites on numerous topics, ranging from the turning of the sod on the Clontarf to City Centre project to the design for the redevelopment of Dalymount Park.

At least 2.1 million people visited the [www.dublincity.ie](http://www.dublincity.ie) website during 2022, generating over 6.5 million page views. 126 online consultations were created on consultation site [www.dublincity.ie](http://www.dublincity.ie), generating 24,222 responses.

The main corporate social media channels continued to grow throughout 2022, with a combined followership of over 160,000 people on Twitter, Facebook, Instagram and LinkedIn.

More than 110 newspaper adverts were placed, covering statutory notices, information campaigns and event promotion. A number of successful campaigns were carried out, including the Dublin Fire Brigade recruitment campaign, 'Do Dublin for Real' and 'Lose Yourself in the Library'. In addition, the office promoted over 50 Dublin City Council led initiatives, projects and events on our Outdoor Advertising sites and continued to work with a number of external agencies, organisations and event partners, to promote both national and international cultural, sporting and recreational events and festivals that took place in Dublin city throughout the year.

The office also issued 23 editions of the Staff Bulletin and was responsible for the 'Corporate News' section on CitiDesk.

### Data and Analytics Unit

The Data & Analytics Unit was formally established in September 2022.

- The development of Citizen Hub dashboards commenced. These will provide insights to the relevant stakeholders
- Analysis was completed for the North City Operations Depot regarding car parking demand and availability
- There were thirty-four data requests that related to Housing, Customer Services, Citizen Hub, Environment & Transport, Freedom of Information, and Councillor Questions handled by the Data & Analytics Unit
- An audit of structured data was initiated and gaps in data management identified

# Corporate Services, Transformation and Human Resources Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Service and Digital Transformation

The team worked with Departments across the organisation and their customers to develop and deliver customer focused solutions to improve service delivery.

Citizen Hub has been further developed to allow citizens and businesses engage with us online and by December 2022 there were over 12,000 registered users and over 30 services available for access online. The team continued to roll out the online appointment booking system to allow citizens and businesses book either in-person or online meetings.

Additional services were added to the DCC Alerts platform to which citizens subscribe to receive alerts on planning applications in their areas, flooding, road works bathing water quality. The Bloomberg project on the low traffic neighbourhoods successfully concluded and engagement in relation to Neighbourhood Beta commenced.

The construction phase of the North City Operations Depot in Ballymun has progressed on schedule and it is anticipated that staff will relocate there in Q2 2023.

Work continued on the digitisation of internal processes on our new intranet communication portal CitiDesk which has replaced a lot of paper based processes with online forms and workflows. A Staff Awards Scheme has been developed and will launch in Q1 2023.

### Smart Cities

- Winning the Partner Award at the Trinity College Dublin Innovation Awards
- Dublin selected to design and pilot the Digital Rights Governance Framework
- Launch of the Accelerating the Potential of Drones for the Local Government Project Results
- Success of the Free public Wi-Fi trial by Dublin City Council supported by Virgin Media
- Smart Cities collaboration with Adapt to advance a citizen centric and sustainable smart Dublin
- Open Data Climate Action Challenge Competition- over 200 participant's & 37 applications
- Launch of the ring buoys by Minister Heather Humphreys
- Smart Tourism Programme recognised for Digital and Innovation excellence at the Global Tourism Innovation Awards in Seville
- Smart Dublin awarded the Governance & Economy Award at World Smart City Awards
- Winning 'The Top Innovator' Award at the 10th Docklands Business Awards
- Smart Docklands receiving the 'Community Award' at the 10th Docklands Business Awards
- Academy of the Near Future received first place in the Diversity & Inclusion Award at the Chambers Ireland Excellence in Local Government Awards
- Smart D8's Project 'Heart of Our City' receives Public Health initiative of the Year at the Irish Healthcare Awards 2022
- Success of the ANF Programme
- Reached over 1050 students across Dublin, Cork, Kildare & Limerick
- Delivered to 62% of Female students
- 75% of 23 schools were DEIS Schools

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### An tAonad Forbartha Gaeilge (Irish Development Unit)

In February 2022, an online survey seeking views on the Council services and use of Irish within the City demonstrated that respondents would like to see (69%) hear (66%) and use (61%) more Irish in Dublin.

Baile Átha Cliath le Gaeilge was launched in 2022. Dublin City Council, in partnership with Conradh na Gaeilge, has set out a programme of activities including the development of an Irish language network among local businesses. The creation of the website [www.baclegaeilge.ie](http://www.baclegaeilge.ie) provides information, advice, and support and advertises without cost all Irish language events in the city.

The first Lá Mór na Gaeilge took place on 1st May at Parnell Square North. Celebrating the diversity of Irish language speakers in the capital, LMnaG showcased a rich array of performances, all through the Irish language including talent show, dance, music, talks and workshops.

During Seachtain na Gaeilge celebrations, language classes and a programme of on-line material was made available to staff.

During 2022 the Unit provided a translation and proofing service to ensure the inclusion and increase of Irish in various events and campaigns for example Dublin Winter Lights; Dublin Lunar New Year; Active Travel; DFB Recruitment; Smithfield Fleadh; Old Raheny Church & Graveyard Project.

### Resourcing and Recruitment

The Human Resources Department worked with management across the organisation to deliver on their resourcing requirements in the context of service delivery plans.

The year commenced at a pace with full use being made of the digital recruitment platform to recruit for a number of vacancies at Systems Officer, Staff Officer, Cycling & Walking Officer, Accountant, Assistant and Executive Engineer, Fire Fighter, Relief Attendant grades and this has continued during 2022.

We have continued to use technology to enable interviews to be conducted remotely across all categories of vacancies. It should be noted that resourcing and recruitment took place in the context of a challenging operational environment with a number of factors affecting the Council's ability to recruit and retain employees across all grades and therefore meet demand for staffing resources.

In addition, the City Council engaged in targeted General Operative recruitment campaigns for the North East Inner City and Ballymun areas.

A total of 106 competitions were advertised during the year across the broad spectrum of grades in the organisation.

Appointments were made across a broad range of grades in 2022 including Executive Manager (Engineering) Temporary, Staff Officer, Housing Advisor, Art Technician, Executive Architect, Resident Engineer, Assistant and Executive Architectural Conservation Officer, Graduates, Foreman Gardener, Craft workers, CE Drivers, General Operatives.

# Corporate Services, Transformation and Human Resources Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

The City Council also ran a number of campaigns, and subsequently filled, or are in the process of filling, vacancies through the Public Appointments Service (PAS). Roles advertised by the PAS included Assistant Chief Quantity Surveyor, Senior Waste Enforcement Co-ordinator, Assistant Law Agent, Senior Architect, Senior Executive Architectural Conservation Officer, and Depot Manager.

Numbers employed by the City Council remained steady; the headcount for the Council on 31st December 2022 was 5,897 (whole time equivalent of 5,579) compared to the previous year, 2021 where it was 5,882 (WTE of 5,571) representing a marginal increase of less than 0.1 per cent.

### Equality, Diversity & Inclusion Office

The roll out of the Public Sector Duty continued during 2022 with the completion of departmental Action Plans for the Human Resources and Corporate Services and Transformation Departments.

The Council's Equality, Diversity and Inclusion (EDI) Office worked with an e-learning designer to develop a suite of six Inclusion in the Workplace e-modules for employees. The modules include an introduction and specific modules on Racial, LGBT+, Disability, Age and Gender inclusion.

The EDI Office published Accessible Information Guidelines for employees on accessible information and communication. The EDI Office also re-engaged with a scheme to offer temporary entry level work placements for persons with disabilities registered with Employability.

The Gender Pay Gap Report was completed and published in collaboration with the Finance Department and the Data & Analytics Unit.

### Employee Relations

Regular engagement continued with employee representatives, Trade Unions and relevant external bodies through partnership, local engagement and established industrial relations mechanisms.

The employee relations unit ensured compliance with public service regulations and guidelines in relation to employees and attendance in the workplace during the phased return to the workplace and the implementation of blended working. Continued support was provided to all departments in the implementation and management of Dublin City Council human resources policies.

The management of attendance continued to be a high priority. Normal attendance reporting procedures, suspended during the period of COVID-19, resumed. Attendance and performance management training for operational managers was delivered to a variety of supervisory and management employees across a number of departments.

The City Council continued to progress organisational change proposals under the Public Service Agreements and implemented locally agreed change proposals to ensure improved service delivery.

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Workplace Safety, Health and Welfare

The main aim of the Health, Safety & Wellbeing Unit for 2022 was to show significant improvement and progress across a range of metrics. In summary, these are divided across, Administrative and Strategic, Health and Wellbeing and Operational Health and Safety metrics.

- The team addressed the backlog of staff awaiting Safe Pass courses, (this is a mandatory course), which was created by the COVID-19 pandemics restrictions on this training.
- Reinstated the physical auditing of all 130 AED units using newly implemented asset management software system.
- Continued the Flu Vaccination Programme started in response to Covid-19 and 670 staff were vaccinated in 2022
- Facilitated the vaccination of 576 staff in our Hepatitis and Tetanus Clinics during 2022
- Held training courses for and consequently trained staff in the following during 2022: Safety Reps. 36 staff, Safe Pass 327 staff, First Aid 230 staff and VDU Assessors 70 staff.

### Health and Wellbeing

2022 saw a return of the Health Screening Programme, which ran for almost 10 weeks across various locations and was open to all staff, 970 attended. Other initiatives implemented were:

- Cancer Awareness campaign (virtually & in person depot visits)
- Dublin City Council's first physical celebration of Workplace Wellbeing with a full day schedule of talks & events
- Collaboration with the Sports & Wellbeing Partnership on various physical activities for staff (Her Outdoors, Yoga Programme & fitness classes)
- Promotion of Suicide Awareness Training
- Information sessions throughout the year on various wellbeing pillars such as physical, financial, emotional & nutritional.

In addition, the maintenance and updating of the Health and Wellbeing Hub is a key priority for the team.

### Operational Health and Safety

Major objectives achieved were:

- Most safety statements were reviewed and signed off by the Chief Executive across all departments.
- Where Safety Statements were not reviewed, a plan is in place to complete these by MYR 2023.
- Similarly, Medium Term, 3 Year Plans were introduced to all sections who have an Ancillary Safety Statement.
- These Medium term Plans contain health and safety targets and objectives that will help departments to comply with ISO 45001.
- Serious Adverse Event (SAE) training for senior managers was rolled out.
- SAE training for all Safety Officers was devised and rolled out.
- A wallet card was devised that described the immediate steps to be taken in the event of an SAE. This card was given to all front line staff with an accompanying briefing.
- Three guidance documents were devised and were communicated to all safety officers. These were, "Accident, Incident & Near Miss Reporting and Referral Procedure"; "DCC's Methodology for developing Risk Assessments, Local & Ancillary Safety Statements" and "Guidelines for HSOs when called to a Serious Adverse Event".

# Corporate Services, Transformation and Human Resources Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Learning, Performance and Development

A range of courses were delivered through a combination of in person and virtual delivery. Management Development programmes were delivered virtually.

- Both pre-retirement and corporate induction courses were delivered remotely during 2022. Orientation for newly promoted and recruited employees returned to in person delivery.
- Specific training for managers was provided in relation to managing hybrid teams and hybrid working to support the formal introduction of Blended Working.
- A traineeship programme was introduced for General Operatives in conjunction with the CDET and Ballyfermot Educational Training Centre.
- A corporate governance programme was delivered virtually to Senior Managers.
- Further training opportunities were provided through the E-Learning system.
- Return to Learning and Skills for Work programmes resumed successfully.

### Core HR Project

In 2022, the City Council completed the User Acceptance Testing (UAT) required to facilitate the implementation of phase 1 of the PeopleXD Human Resources and Payroll system, which is part of the National HR and Payroll Shared Services Programme.

### Protected Disclosures

Dublin City Council received 4 protected disclosures in 2022. The current status of the 4 disclosures is as follows:

Response issued: 2

Under investigation: 2

## Report on recruitment competitions

A total of 106 competitions were advertised during the year across the broad spectrum of grades in the organisation.

No.	Job Title	Number of Applications	Department	Number on Panel
1	Accountant 2022	16	Finance	4
2	Active Cities Officer (Temporary) Dublin City Sports & Wellbeing Partnership	44	Culture Recreation + Economic Services	2
3	Area Supervisor - Housing Attendants Section (Caretakers Service), Housing Maintenance	21	Housing & Community Services	8
4	Area Supervisor Waste Management	65	Environment + Transportation	20
5	Area Supervisor-Steel Fabrication & Fleet Depot	7	Housing & Community Services	3
6	Art Technician - Hugh Lane Gallery	3	Culture Recreation + Economic Services	2
7	Art Technician, Hugh Lane Gallery 2022	97	Culture Recreation + Economic Services	8
8	Assistant Architectural Conservation Officer - Dublin City Council	29	Planning + Property Development	7
9	Assistant Archivist	224	Culture Recreation + Economic Services	2
10	Assistant Building Surveyor	13	Planning + Property Development	2
11	Assistant Engineer - Dublin City Council	84	Environment + Transportation	16
12	Assistant Fire Prevention Officer - Dublin City Council	20	Planning + Property Development	2
13	Assistant Inspector - Animal Welfare Services	11	Housing & Community Services	2
14	Assistant Resident Engineer (Temporary)	11	Environment + Transportation	4
15	Assistant Systems Officer 2022	46	Information Systems	10
16	Assistant Valuer - Dublin City Council	23	Planning + Property Development	5
17	Beach Lifeguard - Dollymount Beach - Summer Season 2022	16	Culture Recreation + Economic Services	8
18	Clerical Officer - Dublin City Council	1314	Human Resources	138
19	Corporate Data & Analytics Manager (Temporary)	7	Corporate Services & Transformation	1
20	Cycling & Walking Officer	166	Environment + Transportation	9
21	Data Analyst (Temporary 3 Years)	81	Corporate Services	9
22	District Officer - Organisational Intelligence Unit - Dublin Fire Brigade	1	Housing & Community Services	1
23	Divisional Librarian	8	Culture Recreation + Economic Services	3
24	Electrician - Dublin City Council	62	Environment + Transportation	7
25	Executive Architectural Conservation Officer - Dublin City Council	20	Planning + Property Development	6
26	Executive Architect - Dublin City Council	68	Housing & Community Services	26



27	Executive Chemist	27	Environment + Transportation	4
28	Executive Engineer - Dublin City Council	85	Environment + Transportation	36
29	Executive Engineer - Electrical	11	Environment + Transportation	1
30	Executive Fire Prevention Officer	21	Planning + Property Development	3
31	Executive Instrumentation Technician (Telemetry)	6	Environment + Transportation	1
32	Executive ITS Officer - Dublin City Council	16	Environment + Transportation	4
33	Executive Laboratory Technician - Microbiology	37	Environment + Transportation	5
34	Executive Laboratory Technician - Waterworks	21	Environment + Transportation	2
35	Executive Manager (Engineering) (Temporary 5 years)	16	Environment + Transportation	2
36	Executive Parks & Landscape Officer	32	Culture Recreation + Economic Services	8
37	Executive Planner - Dublin City Council	31	Planning + Property Development	8
38	Executive Technician - Dublin City Council	35	Planning + Property Development	12
39	Expression of Interest - Assistant Staff Officer/Staff Officer - Procurement- Finance Department	4	Finance	4
40	Expression of Interest - North City Operations Depot - Administrative Officer	5	Corporate Services & Transformation	3
41	Expression of Interest - North East Inner City - Administrative Officer	4	Corporate Services & Transformation	1
42	Expression of Interest - Senior Executive Professional (Temporary) Climate Action Regional Office	6	Environment + Transportation	2
43	Expression of Interest - Senior Staff Officer - Climate Action Regional Office (Temporary 3 years)	3	Environment + Transportation	1
44	Foreman Gardener - Parks, Biodiversity & Landscapes Services	16	Culture Recreation + Economic Services	11
45	General Operative (C Licence ) (Temporary)	71	Environment + Transportation	27
46	General Operative (CE Licence ) (Temporary)	19	Environment + Transportation	8
47	Graduate Archaeologist (Temporary 2 Years)	16	Planning + Property Development	4
48	Graduate Engineer (Civil) (Temporary) - 2022	29	Environment + Transportation	6
49	Graduate Engineer (Electrical) (Temporary) - 2022	6	Environment + Transportation	2
50	Graduate Engineer (Mechanical) (Temporary) - 2022	23	Environment + Transportation	7
51	Graduate Heritage Officer (Temporary 2 Years)	79	Planning + Property Development	7
52	Head of Research - Dublin Region Homeless Executive (DRHE)	7	Housing & Community Services	2
53	Housing Advisor - Housing & Community Services Department	100	Housing & Community Services	46
54	Housing First - Outreach Coordinator - DRHE	38	Housing & Community Services	2
55	Inspector - Fleet Management	6	Environment + Transportation	1
56	Inspector - Water Services - Mainlaying	17	Environment + Transportation	9
57	Inspector - Water Services - North /South City Maintenance	22	Environment + Transportation	9
58	Inspector - Water Services - Stillorgan	11	Environment + Transportation	3



59	Laboratory Technician Grade 2 - Chemistry	56	Environment + Transportation	8
60	Laboratory Technician Grade 2 - Microbiology	52	Environment + Transportation	6
61	Librarian	67	Culture Recreation + Economic Services	14
62	Library Staff Officer	28	Culture Recreation + Economic Services	10
63	Local Development Officer - Sláintecare Healthy Communities Programme	45	Housing & Community Services	10
64	Materials Manager - Procurement Unit	9	Finance	3
65	Operations Superintendent - North City Operations Depot	19	Environment + Transportation	4
66	Project Estate Officer	59	Housing & Community Services	8
67	Project Manager - Housing Delivery Programme	21	Housing & Community Services	9
68	Project Resident Engineer (Temporary)	14	Environment + Transportation	4
69	Relief Attendant, East Wall	2	Culture Recreation + Economic Services	2
70	Relief Attendant (Sports and Leisure Centres & Swimming Pools) (Temporary) 2022	62	Culture Recreation + Economic Services	30
71	Resident Engineer (Temporary)	20	Environment + Transportation	7
72	Senior Accountant 2022	6	Finance	4
73	Senior District Parks Officer - Parks, Biodiversity & Landscapes Division	5	Culture Recreation + Economic Services	3
74	Senior Executive Officer - European Programme Support Office (Temp 3 years)	39	Culture Recreation + Economic Services	2
75	Senior Librarian	18	Culture Recreation + Economic Services	9
76	Senior Resident Engineer (Temporary 6 months) - Parnell Square Project	2	Culture Recreation + Economic Services	1
77	Senior Resident Engineer (Temporary)	17	Environment + Transportation	8
78	Senior Systems Officer 2022	24	Information Systems	8
79	Staff Officer 2022	573	Human Resources	110
80	Station Officer - Dublin Fire Brigade	21	Housing & Community Services	18
81	Station Officer - Organisational Intelligence Unit - Dublin Fire Brigade	16	Housing & Community Services	7
82	Students - CARO Office	5	Environment + Transportation	3
83	Students - Central Laboratory	5	Environment + Transportation	5
84	Students - Law	4	Law	4
85	Students - Communications Intern, Smart Cities	4	Corporate Services & Transformation	2
86	Superintendent of Works	2	Housing & Community Services	2
87	Systems Officer 2022	45	Information Systems	13
88	Team Leader- Housing Attendants Section (Caretakers Service), Housing Maintenance	19	Housing & Community Services	5
89	Third Officer - Dublin Fire Brigade	11	Housing & Community Services	2
90	Trainee Solicitor (Temporary) - Law Department	128	Law	12

# Law Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2022

### Law Department

- Participation with the Law Reform Commission on review of CPO legal provisions and practice and procedure
- Staff participation on EU funding steering group and trip to Brussels in 2022
- Successful hosting of the Local Authority Solicitors Bar Association winter conference
- New Law Department trainee solicitor initiative commenced during 2022
- Increase in the portfolio and delivery of services within and around insurance

### Freedom of Information (FOI).

- Personal: 235
- Non-personal: 445
- Mixed: 0
- Number of requests processed in 2020: 680
- Requests granted: 245
- Requests part-granted: 274
- Requests refused: 129
- Requests transferred: 1
- Requests withdrawn: 50
- Requests withdrawn and handled outside of FOI: 29
- Requests for Internal review received: 44
- Appeals to the Information Commissioner: 8
- Number of live cases at 31/12/2019: 45

### GDPR

Completed rollout of online GDPR training to all eligible staff. Recommended in-person training for staff. Delivery of GDPR training to Elected Members.

- Subject Access Requests Received: 265
- Complaints/Queries received: 4
- Breaches: 80
- Breaches notified to DPC: 3

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# Annual Financial Statements

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# Introduction

I am pleased to present the Annual Financial Statements of Dublin City Council for the financial year ended 31st December 2022. Comparative figures are given for 2021.

Dublin City is the economic hub of the Dublin region, which in turn is the economic hub of the State. Dublin City has a diverse economy, a source of employment and income for an area well beyond the City itself. Dublin is a centre for retail, financial, higher education, medical, cultural and entertainment activities.

Both businesses and communities have experienced changes to everyday life through the impact of the pandemic, the Russian invasion of Ukraine and sharp increases in the cost of living. Now in March 2023, we are hopeful economic conditions will improve, as although inflation continues at historically high rates, these are below the higher predicated rates. There remains a need for effective ongoing virus vigilance and management.

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## Review of Dublin City Council's Financial Performance in 2022

Dublin City Council had an overall surplus for the year of €0.6m, which when added to our opening general reserve of €41.3m gave a closing reserve of €41.9m. The Council's bank position at the end of 2022 was a credit balance of €4.6m, and the Council operated in credit for 365 days in 2022. At the year-end, the Council had €484.2m invested with financial institutions on our behalf and on joint deposit.

The City Council's bank/investment balance included €2m relating to Loan Redemptions and Relending, €2.9m received from Irish Water in relation to the operation of the Service Level Agreement, and €22.3m refundable deposits. Further detail is available in the Statement of Funds Flow.

The value of trade debtors at year-end 2022 decreased to €345.0m gross from €361.5m in 2021, and decreased to €183.6m net of bad debt provision from €204.2m in 2021. This is due to a decrease in Government debtors of €25.6m and an increase in Development Levy debtors of €10.9m. There was also an increase in bad debt provision of €4.2m (see note 5, page 19).

Dublin City Council adjusts and matches both operational day to day spend and its long-term capital investment programme with available funding and resources. Central to all of Dublin City Council's services is the objective to maintain and support businesses and households, more than ever through the pandemic.

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## Financial Management Measures 2022

Over the course of 2022, key matters impacting on Dublin City Council included the sharp rise in inflation, historic increases in energy prices, impacts of the Russian invasion of Ukraine and continuing consequences of the pandemic.

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## Accounting Statements, Notes and Appendices

The aim of the Annual Financial Statement is to fairly present the financial position of Dublin City Council as at the end of 2022. This is achieved through the production of Statements, Notes and Appendices, as required by the regulatory accounting framework set by the Minister for Housing, Local Government and Heritage. The purpose of each of these documents is set out in the glossary.

## Changes to Accounting Policies

There were no changes to accounting policies effective for the 2022 Annual Financial Statement.

## Revenue Expenditure

During 2022, revenue (i.e. day to day operations) expenditure amounted to €1,143.9m with income of €1,144.5m, giving an excess of income over expenditure of €0.6m (see Table 1). This demonstrates an increase in General Reserves of €0.6m.

**TABLE 1: REVENUE EXPENDITURE 2022**

	€M
Revenue Expenditure on City Council Service	1,143.9
Revenue Income (Government Grants, Service Charges & Rates)	1,144.5
Excess of Income over Expenditure	0.6

See note 16

## Transfers to Reserve Fund

As required by the regulatory accounting framework set by the Minister for Housing, Local Government and Heritage, expenditure shown in the 2022 Statement of Comprehensive Income is net of transfer to reserves (i.e. transfer to reserves are excluded). Note 14 "Transfers from / (to) Reserves" provides greater detail on these transfers. The movement from gross expenditure to net expenditure indicated in the AFS is set out in Table 2.

**TABLE 2: ANALYSIS OF EXPENDITURE 2022**

	€M
Expenditure	1,076.7
Transfers to Capital A/c	47.5
Transfers to Reserve-loans	19.7
Final Expenditure	1,143.9

See Note 14

Income is also expressed in the AFS net of transfers from reserves, as presented in Table 3.

**TABLE 3: ANALYSIS OF INCOME 2022**

	€M
Income	750.4
Rates Income	366.4
Local Property Tax	23.2
Income before Transfers	1,140.0
Plus Transfers from Reserves	4.5
Final Income	1,144.5

See note 15

## Capital Expenditure

Expenditure in 2022 on capital projects and investment net of internal transfers was €400.4m. This spend forms part of the Capital Programme 2022 to 2024 of €2,401.8m. This expenditure of €400.4m was funded through income net of transfers of €456.9m and net transfers of €43m, giving an excess of income over expenditure of €99.5m. (See Table 4).

**TABLE 4: CAPITAL ACCOUNT 2022**

	€M
Opening Balance (Credit)	196.7
Expenditure as at 31st December 2022	400.4
Income	456.9
Net Transfers (€47.5 - €4.5)	43.0
Closing Balance 31st December 2022 (Credit)	296.2

See Appendix 5

## Accounting Policies

The accounting policies used in the preparation of the AFS are set out in the Statement of Accounting Policies. Dublin City Council is fully compliant with the regulatory accounting framework as determined by the Department of the Housing, Local Government and Heritage.

## Statutory Audit

Dublin City Council undergoes an Annual Audit, required by statute, carried out by the Local Government Audit Service (LGAS). The Audit for the financial year 2022 commenced in December 2022. This Audit provides an independent review to help assure a fair presentation of Dublin City Council's financial position. Dublin City Council is also subject to audit in relation to EU funding, NRA funding, tax compliance and audits with a Value For Money objective through the LGAS.

## Development Contributions

Section 48 of the Planning & Development Act, 2000, as amended, enables a Planning Authority, when granting planning permission under Section 34 of the Act, to attach conditions requiring the payment of a contribution in respect of public infrastructure and facilities benefiting the development of the administrative area of the Planning Authority. This relates to public infrastructure and facilities that are provided, or that it is intended will be provided, by or on behalf of the Local Authority (regardless of other sources of funding for the infrastructure and facilities).

Section 48 (2) specifies that the basis for the determination of the contribution shall be set out in a Development Contribution Scheme. Dublin City Council's first Development Contributions Scheme under the 2000 Act came into operation on 1st January 2004. The current Dublin City Council Development Contribution Scheme 2020-2023 was adopted by the City Council in March 2020 following the review of the 2016-2020 scheme. The Annual Financial Statement for the financial year 2022 includes values for development contributions debtors as set out in Table 5.

**TABLE 5: DEVELOPMENT CONTRIBUTIONS DEBTORS 2022**

	€M
Development Contributions Outstanding at the Year End	66.9

See Note 5

## Rates

Rates are levied by Dublin City Council on the occupiers and owners (in some cases) of commercial properties in Dublin City. Rates income in 2022 amounted to €366.4m, and accounts for 32% of Dublin City Council's funding for day-to-day services.

Rates are based on rateable valuations of properties as set by the Commissioner of Valuation, and the Annual Rate on Valuation (the multiplier) is determined each year by Reserved Function of the Elected Members of Dublin City Council (see Table 6).

Commercial rates underpin all services provided by Dublin City Council. The City Council exercises restraint in setting commercial rate charges in order to support competitiveness in the economy, nationally and locally, and to sustain the commercial rate base within the City. It should be noted that commercial rates are a significant funding source for Dublin City Council services and therefore the performance on rate collection is critical. Arrears at the end of 2022 have decreased by €7.4m to €30.7m. Dublin City Council's collection of the current year charge has increased in 2022 to 92%.

Dublin City Council carries out a delicate balancing act in ensuring that local businesses pay rates while conscious of supporting those businesses where financial pressures present. The Council operates its rates policy on a consistent basis, with flexibility and reasonableness, seeking to ensure that where financial difficulties exist, arrangements can be put in place which allows rates to be paid on a basis that facilitates businesses to continue trading.

Details of commercial ratepayers in Dublin City by band in 2022 are set out in Table 8 above. 75% of commercial ratepayers had a rates charge in 2022 of €10k or under, 55% had a 2022 rates charge of €5k or less while almost 37% had a rates charge in 2022 of under €3k. By contrast, over 50% of the total rates debit was paid by 2.5% of commercial rate payers or 499 accounts. Mindful of the economic backdrop the Annual Rate on Valuation remained static in the 2022 Budget.

**TABLE 6: RATES INCOME 2019 – 2022**

	2019	2020	2021	2022
Commercial Rateable Valuation of City	1.296b	1.335b	1.354b	1.367b
AVR (multiplier)	0.261	0.268	0.268	0.268
Rates Income	338.3m	357.7m	362.9m	366.4m

**TABLE 7: RATES ARREARS 2018 – 2022**

2018 €M	2019 €M	2020 €M	2021 €M	2022 €M
27.8	23.1	34.1	38.1	30.7

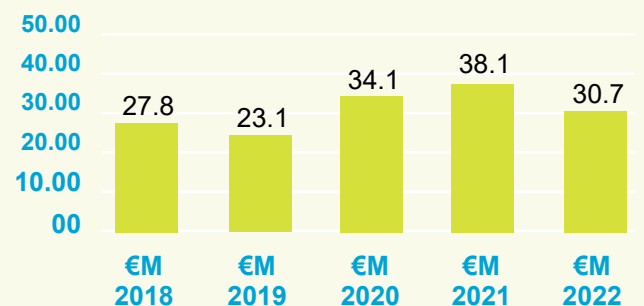




TABLE 8 – COMMERCIAL RATE PAYER BANDS 2022

Charge 2022	No of Accounts	Cumulative total	% per band	Cumulative total	Total debit per band	% of Debit	Cumulative total
€1-€999	1,861	1,861	9.24%	9.24%	€1,130,629	0.31%	0.31%
€1,000-€3,000	5,644	7,505	28.02%	37.26%	€11,027,651	3.01%	3.32%
€3,000-€5,000	3,611	11,116	17.93%	55.19%	€14,108,562	3.85%	7.17%
€5,000-€10,000	3,969	15,085	19.71%	74.89%	€27,865,592	7.60%	14.77%
€10,000-€25,000	2,869	17,954	14.24%	89.1%	€44,241,776	12.07%	26.85%
€25,000-€50,000	1,110	19,064	5.51%	94.65%	€38,986,722	10.64%	37.48%
€50,000-€75,000	401	19,465	1.99%	96.64%	€24,321,874	6.64%	44.12%
€75,000-€100,000	178	19,643	0.88%	97.52%	€15,376,889	4.20%	48.23%
€100,000-€500,000	427	20,070	2.12%	99.64%	€84,834,117	23.15%	71.47%
€500,000-	72	20,142	0.36%	100.00%	€104,553,151	28.53%	100.00%
<b>Total</b>	<b>20142</b>		<b>100.00%</b>		<b>€366,446,962</b>	<b>100.00%</b>	

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## Financial Management

### System of Internal Control

The Executive of Dublin City Council acknowledges its responsibility for systems of internal control in Dublin City Council including putting in place processes and procedures for the purpose of ensuring that control systems are effective. These systems can provide reasonable and not absolute assurance that assets are safeguarded, transactions are authorised and properly recorded, and that material errors or irregularities are either prevented or detected in a timely period. Effective internal control systems enable Dublin City Council to meet its responsibilities for the integrity and accuracy of its accounting records.

Dublin City Council has taken steps to ensure an appropriate control environment is in place by:

- Clearly defining and documenting management's responsibilities and powers
- Strengthening a strong culture of accountability across all levels of the organisation
- The work of Internal Audit
- The work of the Central Procurement Office
- The work of the Risk Management Unit
- The work of the Ethics Officer
- The work of the Audit Committee
- The work of the Corporate Projects Support Office
- The Public Spending Code
- External Audit and scrutiny through many channels including NOAC.

Financial management reporting in Dublin City Council is robust and thorough. A rigorous system of monthly financial monitoring ensures that any significant budget variances are identified and appropriate actions are taken to minimise any adverse financial impact. The system of internal financial control is based on a framework of regular management information, administrative procedures including segregation of duties, and a system of delegation and accountability. In particular it includes:

- A comprehensive budgeting system with an Annual Budget which is reviewed and agreed by the Elected Members
  - Regular financial reviews; weekly, monthly and quarterly financial reports which indicate financial performance against forecasts on both expenditure and income and variance analysis evaluation
  - Setting targets to measure financial and other performances
  - Clearly defined capital investment control guidelines
  - Formal project management disciplines
  - Strict policies and procedures for the receipt, recording and control of monies. These procedures are regularly reviewed and audited.
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## Internal Audit

The primary role of Internal Audit is to provide assurance to Senior Management and to the Audit Committee that the various risks facing the Council have been identified and appropriate internal controls are in place to manage those risks.

Internal Audit is a key player in the Corporate Governance process and makes a valuable contribution to the effective management of Dublin City Council. The concepts of accountability and

transparency are important principles in responsible governance, implying openness to scrutiny and a requirement to report on performance. Internal Audit facilitates this process by providing an independent review function to management, to assure that services are being provided in an efficient, effective and economic manner and in conformity with legal requirements. In 2022, 16 Internal Audit Reports were completed, including 3 “In Depth” Check Reports as required under the Public Spending Code.

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## Management and Staff

In 2022, Dublin City Council staff have again shown themselves to be dedicated and committed to serving our City. Staff have adapted, innovated, shown flexibility and all to achieve the best result for Dublin.

Dublin City Council is fully committed to the development of staff, including the strengthening of staff wellbeing reflecting the specific context of the pandemic based work environment. The health and safety of staff is an absolute priority and all work activities have been guided by public health advice and the best interests of staff and customers.

The Council is an equal opportunities employer. Finance Department and other Departments operate a Continuing Professional Development Support Scheme for staff to assist in retaining and developing professional skills and knowledge.

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## Finance Strategic Policy Committee (SPC) 2022

The Finance Strategic Policy Committee provides leadership and direction on key areas relating to the financing of Dublin City Council. Key topics pursued during 2022 were:

### Funding issues:

- Rates Report – overview on commercial rates arrears at Dec. 2021
- Local Government Funding issues and establishment of Local Government Funding Sub-Committee
- Accommodation Tax
- Charging Policy – agreed, byelaws in the process of being reviewed
- Housing rent arrears and arrears recovery plan
- Funding for Roads Infrastructure - low funding for maintenance of roads assets from Department of Transport
- Dublin and the National Development Plan – financial impact on Dublin

### Governance Issues:

- Audit Committee – Agreed Minutes for review

### Finance and procurement related issues to strengthen community development:

- Community Wealth Building (CWB) – rollout of Implementation Plan across the City Council
- Civic Crowdfunding – tender process completed and preferred bidder selected

### Reports to the Committee included:

- Dublin and the National Development Plan
- Community Wealth Building (CWB) in Dublin City Council – Implementation Plan
- Rates Report
- Local Government Funding Sub Committee
- Dublin City Council LPT Local Adjustment Factor
- Charging Policy
- Civic Crowdfunding Update
- CWB Update
- Local Government Funding Sub-Committee Update
- Accommodation Tax
- Report of the Commission on Taxation and Welfare
- LPT Local Adjustment Factor

### Reports to the Committee included:

- Housing Rent Arrears
- Review of Local Government Funding as applies to Dublin City Council
- Community Wealth Building Implementation Plan
- Dublin City Council Revenue Funding
- Dublin City Council EU Strategy 2022-2027
- Rent Collection and Arrears Recovery

## Overview of Priorities 2023

### Living with Covid

Dublin City Council will continue to be mindful of public health advice as we learn to live with Covid 19 or Covid 19 variants. The pandemic has changed business and living behaviours, many of which will remain and need to be reflected in how we live.

## Post Pandemic Dublin

Dublin City Centre is a unique experience, with an offer of retail, social, leisure, amenities and culture. There continues to be evidence that the pandemic has had a disproportionate impact on the Dublin economy, given the importance of our key service sectors and

especially the economy of the City Centre, our nation's Capital. We will in 2023 work with businesses in strengthening the City Centre and bringing back lost footfall.

## War in Ukraine

The War in Ukraine has shocked us all in terms of the avoidable loss of human life and catastrophic impacts for Ukrainian citizens. The real impact on the world economy, including economic and financial

impacts continues to be felt here in Dublin and around the world. We will have close regard to Dublin City Council's cost base on the effect of changing prices, resource availability/rationing.

## Inflation

During the closing months of 2022, inflation peaked at 9.2% a steep rise from typical inflationary levels in previous years. The impact of the war in Ukraine, particularly in relation to energy supply and usage but also in relation broader supply chains is highly likely

to contribute to higher inflation levels. This may put pressure on Dublin City Council's capacity to provide services. Financial developments will be closely monitored in 2023.

## Local Property Tax

Central to developing sustainable local government funding necessary for the post pandemic environment is a major overhaul of the Local Property Tax (LPT). This tax was introduced in July 2013 and since then discretionary LPT funding available to Dublin City Council for consideration as part of the budgetary process has been below expectations and most disappointing. The LPT framework, as applied to Dublin City Council, has not had a favourable outcome in supporting service provision. In each successive year, the net additional funding through the LPT, to be allocated at the discretion of the Elected Members, is typically about 7% or in 2023 €7m of the total LPT Dublin City basic liability of €94.6m.

The LPT outcome is that other local authorities and the exchequer are the major recipients of the LPT tax yield of Dublin City householders. The Elected Members voted for and applied a 15% reduction to the basic LPT rate for Dublin City, thereby reducing householder's liability but in turn reducing potential City Council funding for services by €14.2m.

The Department then informs Dublin City Council of an

amount of LPT receipts to be used for the 'self-funding' of housing and roads. 'Self-funding' is a term used by Government in the context of LPT using a 'needs and resources' approach. It implies that local authorities categorized as 'self-funding' have enough resources to meet their needs. In the context of LPT, 'self-funding' local authorities have LPT receipts allocated as a substitute for previous grant funding. Dublin City Council has been informed that in 2023 €54.2m LPT receipts will fund housing and roads services, previously grant funded. In addition, LPT receipts are applied to baseline funding, specifically pension related deductions and the General Purpose Grant. As described above, both matters were previously funded by the Department of Housing Local Government and Heritage but are now funded by LPT receipts. These involve a further €19.1m. The net residual €7m is funding yield to Dublin City Council for Elected Members to have discretion on how those funds are applied. This represents 7% of the total value of potential LPT funding. (See Table 12 overleaf).

**TABLE 11 – DISCRETIONARY LPT ALLOCATION****LPT Funding Y2022 & Y2023**

	2022 €	2023 €	Movement €
Dublin City LPT - 100%	82,048,235	94,556,845	12,508,610
Equalisation Fund - 20%	16,409,647	-	(16,409,647)
LPT Retained Locally - 80%	65,638,588	94,556,845	28,918,257
Apply LPT Base Rate in 2023	12,307,235	14,183,527	1,876,292
<b>LPT Funding</b>	<b>53,331,353</b>	<b>80,373,318</b>	<b>27,041,966</b>
<b>Distribution of LPT Funding</b>			
Self Funding - Housing & Roads	30,133,649	54,185,963	24,052,314
Pension Related Deduction (PRD)	16,428,262	16,428,262	-
Historic Funding (General Purpose Grants)	2,667,330	2,667,330	-
Discretionary Funding	4,102,112	7,091,763	2,989,652
	<b>53,331,353</b>	<b>80,373,318</b>	<b>27,041,966</b>

## Conclusion

Dublin City Council staff made a huge effort in 2022 to maintain council services to the greatest possible extent, while dealing with ever changing needs of our City. The commitment of staff and management of all City Council services who, with the support of the Elected Members, provided services for the citizens of Dublin is very much recognised and appreciated.

I would like to thank the staff of all departments for their co-operation and especially my colleagues in the Finance Department for their work in producing the Annual Financial Statement. I would like to thank the former Head of Financial Accounting, Antoinette Power who retired in November 2022 after a long career dedicated to Dublin City Council. I wish in particular to thank Victor Leonov, A/Head of Financial Accounting and the staff of the Financial Accounting Unit. I also wish to thank the members of Dublin City Council in relation to their consideration in resolving the many

financial issues which arose during 2022.

I wish to recognise the work of the members of the Finance Strategic Policy Committee and the Audit Committee. In making their contribution, they give generously of their time, skills and experience.

I would like to thank Louise Ryan, Chairperson of the Audit Committee for her commitment to governance and accountability. Finally I also wish to thank Councillor Séamas McGrattan, Chairperson of the Finance Strategic Policy Committee for his commitment to securing funding and financial stability for Dublin City Council.

**Kathy Quinn, FCPFA**  
Head of Finance

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# Statement of Accounting Policies

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## 1. General

The accounts have been prepared in accordance with the Accounting Code of Practice ACoP on local authority accounting, as revised by the Department of Housing, Local Government and Heritage (DHLGH) at 31st December 2022. Non-compliance with accounting policies as set out in ACoP must be stated in the Policies and Notes to the Accounts.

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## 2. Statement of Funds Flow (Funds Flow Statement)

A Statement of Funds Flow has been introduced as part of AFS 2011. While the guidance of International Accounting Standard 7 Statement of Cash Flows has been followed, the business of local authorities is substantially different to most private sector organisations and therefore some minor changes to the format have been agreed to ensure the data displayed is meaningful and useful within the local government sector. For this reason the statement is being referred to as a 'Statement of Funds Flow'. The financial accounts now include a Statement of Funds Flow shown after the Statement of Financial Position (Balance Sheet). Notes 17 – 22 relate to the Statement of Funds Flow and are shown in the Notes on and forming part of the Accounts section of the AFS. Note 19 details Project/Non Project/Affordable/Voluntary balances, which can be either a debit or a credit balance. The funds flow assumes that these are debit balances and bases the (Increase)/Decrease description on this.

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## 3. Accruals

The revenue and capital accounts have been prepared on an accrual basis in accordance with the Code of Practice.

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## 4. Interest Charges

Loans payable can be divided into the following two categories:

- Mortgage related loans
  - Non- mortgage related loans
- 

## 4.1 Mortgage Related Loans

Mortgage related loans have a corresponding stream of income from long term advances (i.e. monies lent by the local authorities to borrowers), for the purchase of houses. Only the interest element is charged or credited to the Statement of Comprehensive Income (Income and Expenditure Statement).

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## 4.2 Non Mortgage Related Loans

Note 7 to the accounts sets out the types of borrowing under this heading. Loans relating to assets/grants, revenue funding will not have a corresponding stream of income. Bridging finance will eventually become part of permanent funding. Loans in respect of the other headings will have a corresponding value in Note 3.

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## 5. Pensions

Payments in respect of pensions and gratuities are charged to the revenue account in the accounting period in which the payments are made. The cost of salaries and wages in the accounts includes deductions in respect of pension contributions (including Widows and Orphans) benefits under the Local Government Superannuation Scheme and the Single Public Service Pension Scheme.

The Single Public Service Pension Scheme ("Single Scheme") commenced with effect from 1 January 2013. Employee contributions for the Single Scheme continue to be deducted by local authorities but are remitted centrally to DPER

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## 6. Agency and Other Services

Expenditure on services provided or carried out on behalf of other local authorities is recouped at cost or in accordance with specific agreements.

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## 7. Provision for Bad & Doubtful Debts

Provision has been made in the relevant accounts for bad & doubtful debts.

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## 8. Fixed Assets

### 8.1 Classification of Assets

Fixed assets are classified into categories as set out in the Statement of Financial Position (Balance Sheet). A further breakdown by asset type is set out in note 1 to the accounts.

### 8.2 Recognition

All expenditure on the acquisition or construction of fixed assets is capitalised on an accrual basis.

### 8.3 Measurement

A Statement of Financial Position (Balance Sheet) incorporating all of the assets of the local authority was included for the first time in the Annual Financial Statement for 2003. The assets were valued based on the 'Valuation Guideline' issued by the DHPLG. All assets purchased or constructed from 1/1/2004 have been included at cost. Accounting policies relating to leases are currently being developed and will be reflected in the financial statements at a future date.

### 8.4 Revaluation

As set out in a revision to the Accounting Code of Practice it is policy to show fixed assets at cost. Maintenance and enhancement costs associated with Infrastructure assets are not currently included in fixed assets but will be reviewed at a future date. Due to their physical nature the vast majority of assets are unique to local authorities and are not subject to disposal. Any loss or gain associated with the net realisable value of the remaining general assets subject to disposal, are accounted for at time of disposal.

### 8.5 Disposals

In respect of disposable assets, income is credited to a specific reserve and is generally applied in the purchase of new assets. Proceeds of the sale of local authority houses are to be applied as directed by the DHLGH.

### 8.6 Depreciation

Under the current method of accounting, the charge for depreciation is offset by the amortisation of the source of funding the asset. This method has a neutral impact on Income & Expenditure and consequently the charge for depreciation and the corresponding credit from amortisation is excluded from the Statement of Comprehensive Income (Income & Expenditure Statement).

The policies applied to assets subject to depreciation are as follows:

Asset Type	Bases	Depreciation Rate
Plant & Machinery		
- Long life	S/L	10%
- Short life	S/L	20%
Equipment	S/L	20%
Furniture	S/L	20%
Heritage Assets		Nil
Library Books		Nil
Playgrounds	S/L	20%
Parks	S/L	2%
Landfill sites (*see note)		
Water Assets		
- Water schemes	S/L	Asset life over 70 years
- Drainage schemes	S/L	Asset life over 50 years

The Council does not charge depreciation in the year of disposal and will charge a full year's depreciation in the year of acquisition.

\* The value of landfill sites has been included in note 1 under land. Depreciation represents the depletion of the landfill asset.

## 9. Government Grants

Government grants are accounted for on an accrual basis. Grants received to cover day-to-day operations are credited to the Statement of Comprehensive Income (Income & Expenditure Statement). Grants received, relating to the construction of assets, are shown as part of the income of work-in-progress. On completion of the project the income is transferred to a capitalisation account.

## 10. Development Debtors & Income

Short term development levy debtors are included in note 5. Income from development contributions not due to be paid within the current year is deferred and not separately disclosed in the financial statements.

## 11. Debt Redemption

The proceeds from the early redemption of loans by borrowers, are applied to the redemption of mortgage related borrowings from the HFA.

## 12. Lease Schemes

Rental payments under operating leases are charged to the Statement of Comprehensive Income (Income & Expenditure Statement). Assets acquired under a finance lease are included in fixed assets. The amount due on outstanding balances is shown under current liabilities and long-term creditors.

## 13. Stock

Stocks are valued on an average cost basis.

## 14. Work-in-Progress & Preliminary Expenditure

Work-in progress and preliminary expenditure is the accumulated historical cost of various capital related projects. The income accrued in respect of these projects is shown in the Statement of Financial Position (Balance Sheet) as 'Income WIP'.

## 15. Interest in Local Authority Companies

The interest of Dublin City Council in companies is listed in Appendix 8.

## 16. Related Parties

A related party transaction is a transfer of resources, services or obligations between the local authority and a related party. The main related parties for a local authority include the following:

- i. Management and Personnel
- ii. Council members
- iii. Government Departments
- iv. Local Authority Companies

Local Authority council members and key personnel are bound under the relevant sections of the Local Government Act 2001 and subsequent amending legislation to:

- a. furnish an annual declaration of 'declarable interests' set out in section 175 of the Act;
- b. disclose under sections 167, 178 and 179 any beneficial interests that they or a connected person has; and
- c. follow a code of conduct issued by the Minister for Housing, Local Government and Heritage under section 169 of the Local Government Act 2001 in 2004.

'Declarable interests' cover both financial and certain other interests such as land etc.

Local authority management and personnel salary and remuneration is determined by the Department of Housing, Local Government and Heritage in line with central government policy on rates of pay.

Local Authority interests in companies and joint ventures are disclosed in Appendix 8 to the Annual Financial Statements.

Local Authority transactions with government departments are governed by central government controls and procedures driven by government accounting rules.

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2022 Annual  
**Financial Statements  
and General**

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# Statement of Comprehensive Income (Income & Expenditure Account Statement) For Year Ending 31st December 2022

The Income and Expenditure Account Statement brings together all the revenue related income and expenditure. It shows the surplus/ (deficit) for the year. Transfers to/from reserves are shown separately and not allocated by service division.

Note 16 allocates transfers by service division in the same format as Table A of the adopted Local Authority budget.

## Expenditure by Division

	Note	Gross Expenditure €	Income 2022 €	Net Expenditure 2022 €	Net Expenditure 2021 €
Housing & Building		463,866,105	417,280,803	46,585,302	42,771,688
Roads Transportation & Safety		114,058,370	58,226,759	55,831,611	67,663,938
Water Services		54,567,134	42,511,292	12,055,843	11,756,407
Development Management		57,173,382	27,019,275	30,154,107	29,043,235
Environmental Services		227,238,655	114,353,546	112,885,109	108,746,804
Recreation & Amenity		107,195,030	14,938,900	92,256,130	88,041,462
Agriculture, Food and the Marine		2,341,742	859,067	1,482,675	594,088
Miscellaneous Services		50,219,178	75,205,269	(24,986,091)	(24,267,175)
<b>Total Expenditure/Income</b>	16	<b>1,076,659,595</b>	<b>750,394,909</b>	<b>326,264,686</b>	<b>324,350,447</b>

## Net cost of Divisions to be funded from Rates & Local Property Tax

Rates				366,446,962	362,887,342
Local Property Tax	15			23,198,705	23,178,320
<b>Surplus/(Deficit) for Year before Transfers</b>				<b>63,380,981</b>	<b>61,715,215</b>
<b>Transfers from/(to) Reserves</b>	14			(62,767,194)	(55,157,352)
<b>Overall Surplus/(Deficit) for Year</b>	16			<b>613,787</b>	<b>6,557,863</b>
<b>General Reserve @ 1st January 2022</b>				41,305,051	34,747,188
<b>General Reserve @ 31st December 2022</b>				<b>41,918,838</b>	<b>41,305,051</b>

## Statement of Financial Position (Balance Sheet) at 31st December 2022

	Note	2022 €	2021 €
<b>Fixed Assets</b>	1		
Operational		7,254,095,091	6,832,664,055
Infrastructural		2,679,361,835	2,695,603,314
Community		258,871,637	238,744,175
Non Operational		459,232,495	493,471,981
		<b>10,651,561,058</b>	10,260,483,525
<b>Work In Progress and Preliminary Expenses</b>	2	340,210,194	356,394,414
<b>Long Term Debtors</b>	3	542,694,147	538,910,391
<b>Current Assets</b>			
Stocks	4	6,461,112	6,702,543
Trade Debtors & Prepayments	5	192,850,699	212,558,457
Bank Investments		484,228,211	355,637,397
Cash at Bank		4,609,316	4,883,149
Cash in Transit		-	-
		<b>688,149,338</b>	579,781,546
<b>Current Liabilities (Amounts falling due within one year)</b>			
Bank Overdraft		-	-
Creditors & Accruals	6	281,141,194	278,312,154
Finance Leases		-	-
		<b>281,141,194</b>	278,312,154
<b>Net Current Assets/(Liabilities)</b>		<b>407,008,143</b>	301,469,392
<b>Creditors (Amounts falling due after more than one year)</b>			
Loans Payable	7	22,328,211	539,295,597
Finance Leases		-	-
Refundable Deposits	8	20,137,398	20,137,398
Other		173,647,744	154,402,025
		<b>763,793,097</b>	713,835,021
<b>Net Assets</b>		<b>11,177,680,445</b>	10,743,422,701
<b>Represented by</b>			
Capitalisation Account	9	10,651,561,058	10,260,483,525
Income WIP	2	325,370,903	333,947,178
General Revenue Reserve		41,918,838	41,305,051
Other Specific Reserves		29,013,652	29,013,652
Other Balances	10	129,815,993	78,673,294
<b>Total Reserves</b>		<b>11,177,680,445</b>	10,743,422,701

All Note References relate to the full 2022 Annual Financial Statement

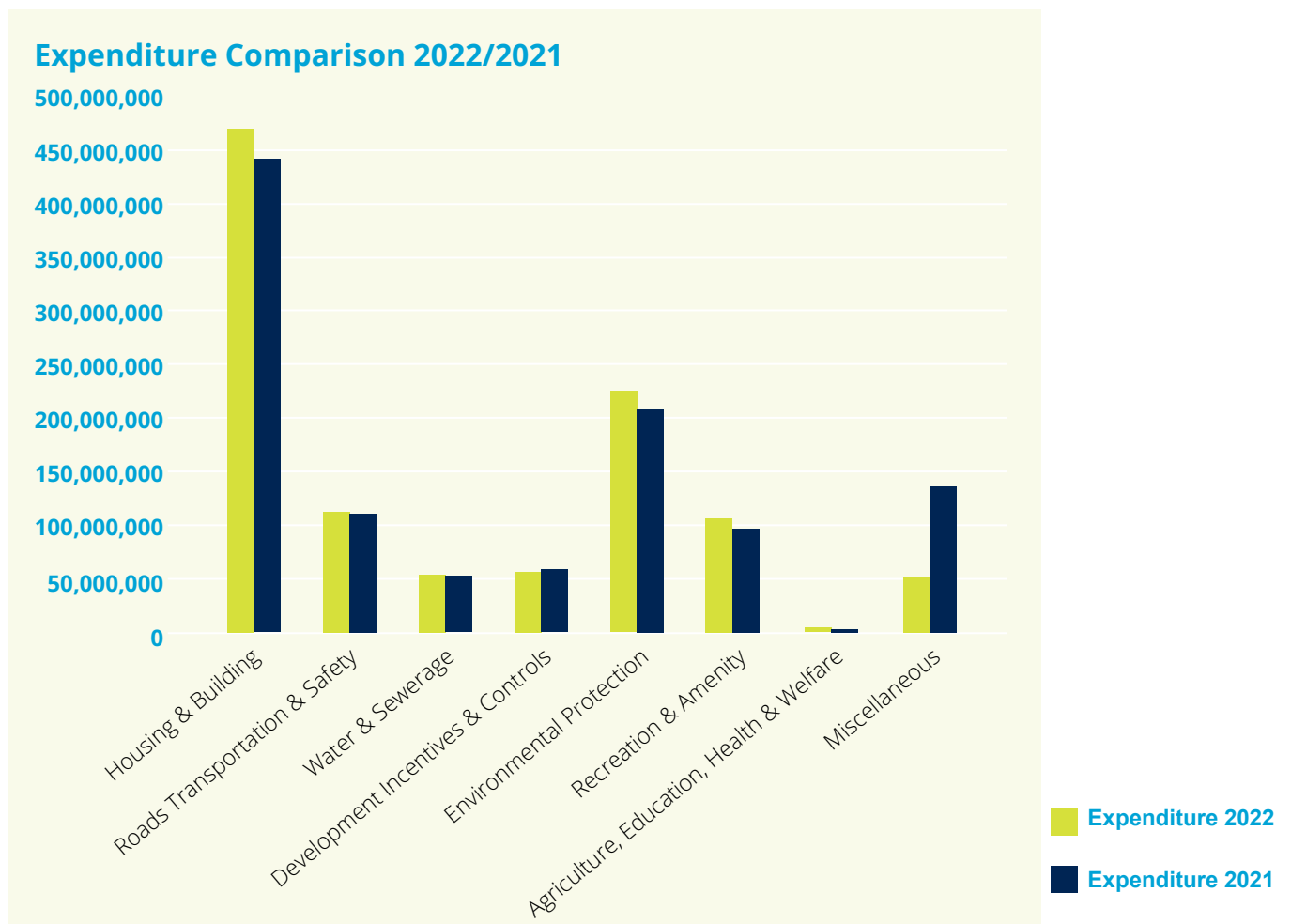
# Statement of Funds Flow (Funds Flow Statement) As at 31st December 2022

	Note	2022 €	2022 €
<b>Revenue Activities</b>			
<b>Net Inflow/(outflow) from operating activities</b>	17	<b>23,392,016</b>	
<b>Capital Activities</b>			
<b>Returns on Investment &amp; Servicing of Finance</b>			
Increase/(Decrease) in Fixed Asset Capitalisation Funding		391,077,533	
Increase/(Decrease) in WIP/Preliminary Funding		(8,576,275)	
Increase/(Decrease) in Reserves Balances	18	77,930,101	
<b>Net Inflow/(Outflow) from Returns on Investment and Servicing of Finance</b>		<b>460,431,358</b>	
<b>Capital Expenditure &amp; Financial Investment</b>			
Increase/(Decrease) in Fixed Assets		(391,077,533)	
Increase/(Decrease) in WIP/Preliminary Funding		16,184,220	
Increase/(Decrease) in Other Capital Balances	19	13,969,229	
<b>Net Inflow/(Outflow) from Capital Expenditure and Financial Investment</b>		<b>(360,924,083)</b>	
<b>Financing</b>			
Increase/(Decrease) in Loan Financing	20	43,983,509	
Increase/(Decrease) in Reserve Financing	21	(40,756,631)	
<b>Net Inflow/(Outflow) from Financing Activities</b>		<b>3,226,878</b>	
<b>Third Party Holdings</b>			
Increase/(Decrease) in Refundable Deposits		2,190,812	
<b>Net Increase/(Decrease) in Cash and Cash Equivalents</b>	22	<b>128,316,981</b>	<b>128,316,981</b>

## Revenue Accounts 2022 before transfers to Capital/Financial Profile at a glance

	Expenditure 2022	Expenditure 2021
Housing & Building	463,866,105	438,021,384
Roads Transportation & Safety	114,058,370	112,634,059
Water & Sewerage	54,567,134	53,421,431
Development Incentives & Controls	57,173,382	58,667,286
Environmental Protection	227,238,655	210,791,150
Recreation & Amenity	107,195,030	98,517,612
Agriculture, Education, Health & Welfare	2,341,742	1,166,891
Miscellaneous	50,219,178	136,169,233
<b>Total Expenditure</b>	<b>1,076,659,595</b>	<b>1,109,389,046</b>

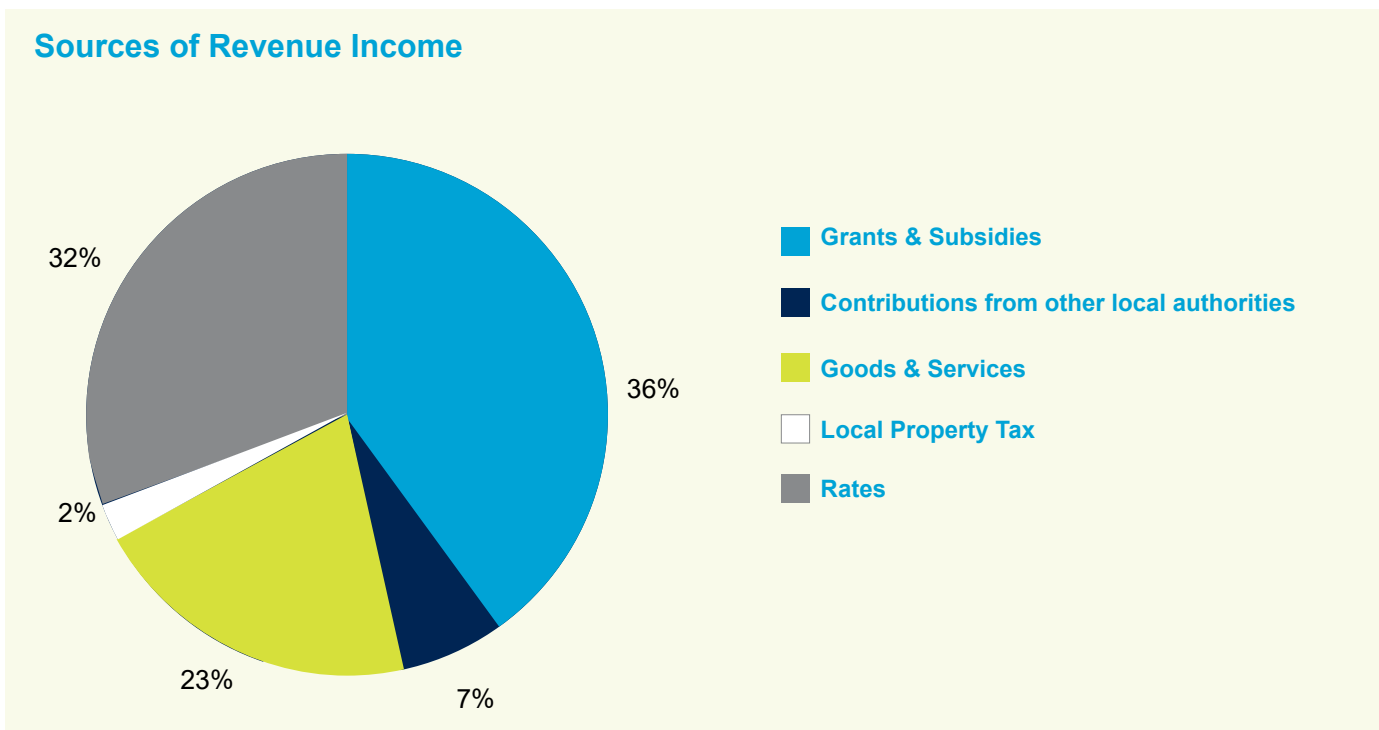
As per Income & Expenditure Account



## Main Sources of Revenue Income

	2022 €
Grants & Subsidies	409,554,172
Contributions from other local authorities	79,124,828
Goods & Services	261,715,909
Local Property Tax	23,198,705
Rates	366,446,962
	<b>1,140,040,576</b>

As per Note 15

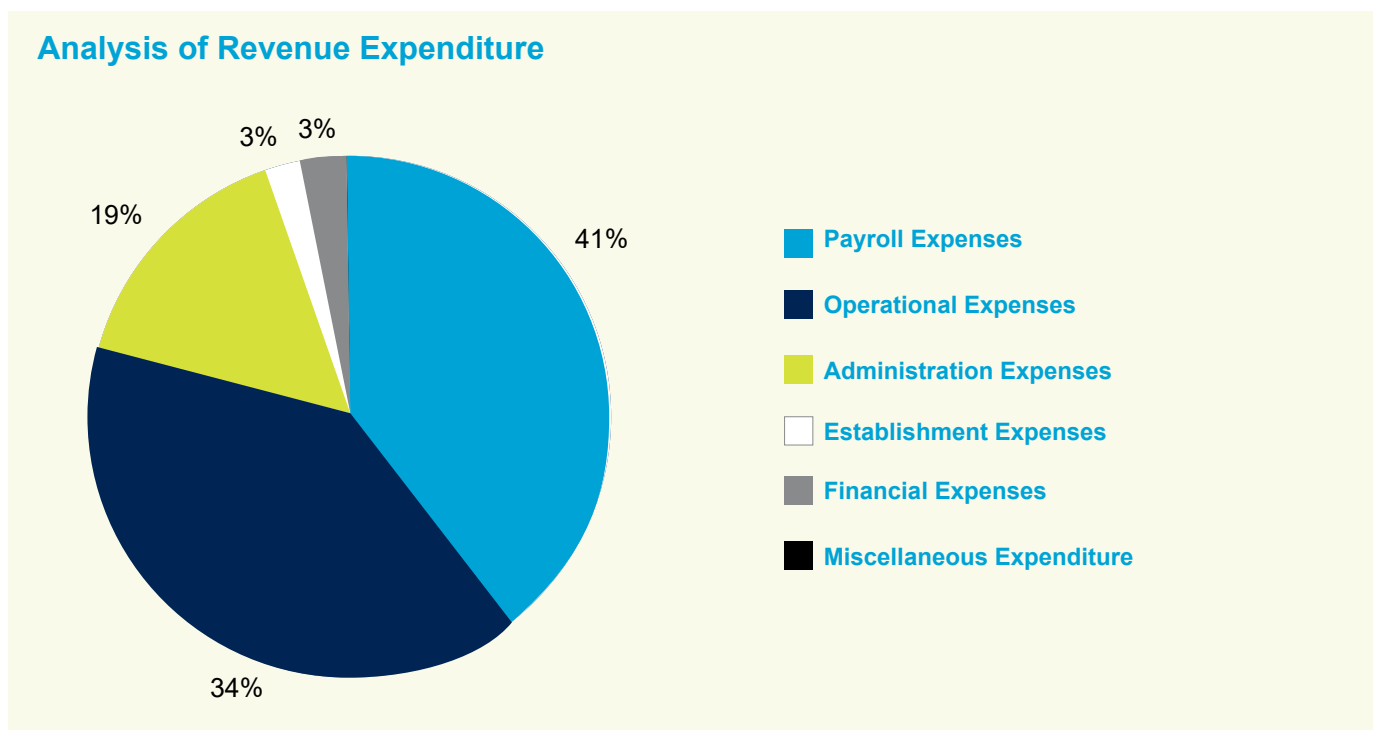




## Main Categories of Revenue Expenditure

	2022 €
Payroll Expenses	442,975,160
Operational Expenses	369,044,702
Administration Expenses	203,430,296
Establishment Expenses	25,296,274
Financial Expenses	34,093,939
Miscellaneous Expenditure	1,819,224
<b>Total Expenditure</b>	<b>1,076,659,595</b>

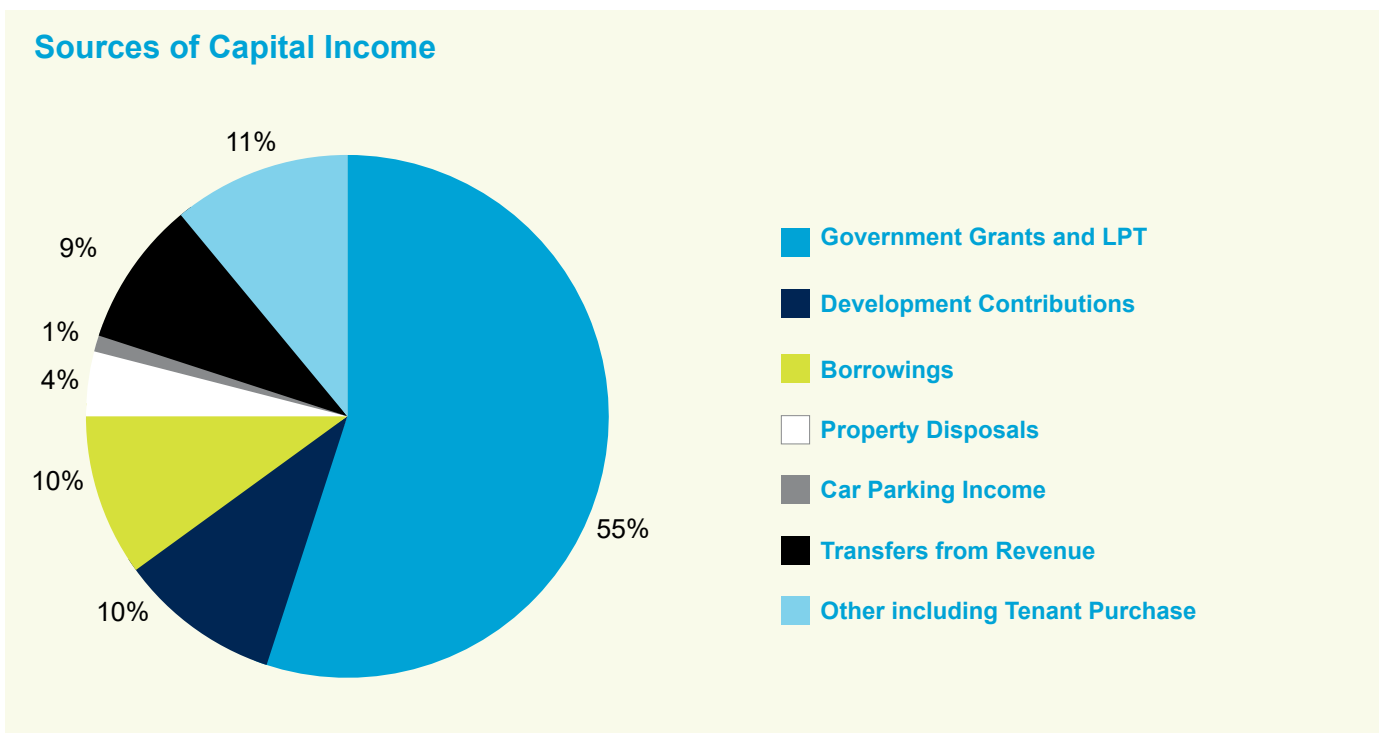
As per Appendix 1



# Sources of Capital Income

	2022 €
Government Grants and LPT	274,866,757
Development Contributions	48,635,548
Borrowings	51,624,341
Property Disposals	20,405,646
Car Parking Income	5,224,454
Transfers from Revenue	47,478,930
Other including Tenant Purchase	56,172,030
	<b>504,407,705</b>

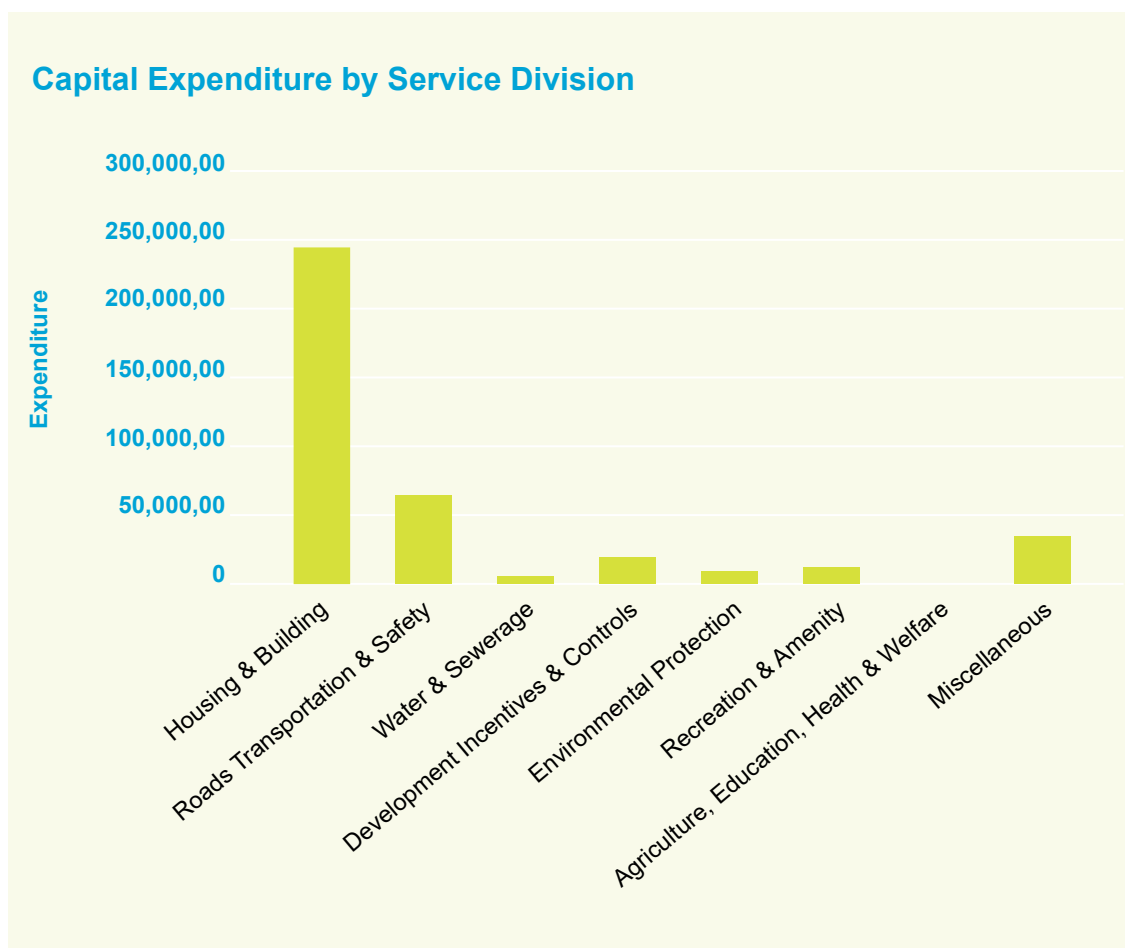
As per Appendix 5



## Capital Expenditure by Service Division

	2022 €
Housing & Building	243,574,234
Roads Transportation & Safety	60,695,669
Water & Sewerage	5,010,428
Development Incentives & Controls	23,043,824
Environmental Protection	13,810,976
Recreation & Amenity	16,817,887
Agriculture, Education, Health & Welfare	-
Miscellaneous	37,468,137
	<b>400,421,154</b>

As per Appendix 6 of the 2020 Annual Financial Statements.



# Performance Indicator Report

## 01 January 2022 – 31st December 2022

TOPIC	INDICATOR	VALUE
Housing: H1, H2 & H4	Number of dwellings in the ownership of the local authority at 1/1/2022	26,488
	Number of dwellings added to the local authority owned stock during 2022 (whether constructed or acquired)	401
	Number of local authority owned dwellings sold in 2022	17
	Number of local authority owned dwellings demolished in 2022	35
	Number of dwellings in the ownership of the local authority at 31/12/2022	26,837
	Number of local authority owned dwellings planned for demolition under a D/HLGH approved scheme at 31/12/2022	584
	The percentage of the total number of local authority owned dwellings that were vacant on 31/12/2022	2.83 %
	The number of dwellings within their overall stock that were not tenanted on 31/12/2022	744
	Expenditure during 2022 on the maintenance of local authority housing compiled from 1 January 2022 to 31 December 2022, divided by the no. of dwellings in the local authority stock at 31/12/2022	€2275.31
	Expenditure on maintenance of local authority stock compiled from 1 January 2022 to 31 December 2022, including planned maintenance and expenditure that qualified for grants, such as Sustainable Energy Authority of Ireland (SEAI) grants for energy efficient retro-fitting works but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€59,733,659.69
Housing: H3 & H5	The time taken from the date of vacation of a dwelling to the date in 2022 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2022	23.32 wk
	The cost expended on getting the dwellings re-tenanted in 2022, averaged across all dwellings re-let in 2022	€21932.46
	The number of dwellings that were re-tenanted on any date in 2022 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	668
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	15,577 wk
	Total expenditure on works necessary to enable re-letting of the dwellings	€14,650,883
	Total number of registered tenancies in the LA area at the end of June 2022	Data not available from Residential Tenancies Board

TOPIC	INDICATOR	VALUE
	Number of rented dwellings inspected in 2022	5909
	Percentage of inspected dwellings in 2022 not compliant with the Standards Regulations	77.67%
	Number of dwellings deemed compliant in 2022 (including those originally deemed non-compliant)	3259
	The number of inspections (including reinspections) undertaken by the local authority in 2022	6532
<b>Housing: H6</b>	A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2022	57.23 %
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2022 as recorded on the PASS system	5,654
	The number out of those individuals who, on 31/12/2022, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	3236
<b>Roads: R1 &amp; R2</b>	A. (a) The percentage of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2022	91.00 %
	A. (b) The percentage of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2022	91.00 %
	A. (c) The percentage of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2022	81.00 %
	A. (d) The percentage of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2022	91.00 %
	B. (a.1) The percentage of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2022	3.32 %
	B. (a.2) The percentage of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2022	32.10 %
	B. (a.3) The percentage of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2022	43.79 %
	B. (a.4) The percentage of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2022	19.16 %
	B. (b.1) The percentage of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2022	12.51 %
	B. (b.2) The percentage of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2022	42.14 %

# Performance Indicator Report

## 01 January 2022 – 31st December 2022

### continued

TOPIC	INDICATOR	VALUE
Roads: R1 & R2	B. (b.3) The percentage of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2022	29.89 %
	B. (b.4) The percentage of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2022	13.23 %
	B. (c.1) The percentage of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2022	12.63 %
	B. (c.2) The percentage of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2022	38.92 %
	B. (c.3) The percentage of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2022	24.30 %
	B. (c.4) The percentage of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2022	17.27 %
	B. (d.1) The percentage of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2022	18.69 %
	B. (d.2) The percentage of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2022	36.78 %
	B. (d.3) The percentage of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2022	27.93 %
	B. (d.4) The percentage of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2022	12.50 %
	A.1 Kilometres of regional road strengthened during 2022	2.6 km
	A.2 The amount expended on regional roads strengthening work during 2022	€2377296.00
	A.3 The average unit cost of regional road strengthening works per square metre (€/m <sup>2</sup> )	€75.81
	B.1 Kilometres of regional road resealed during 2022	0.0 km
	B.2 The amount expended on regional road resealing work during 2022	€0.00
	B.3 The average unit cost of regional road resealing works per square metre (€/m <sup>2</sup> )	€0.00
	C.1 Kilometres of local road strengthened during 2022	8.7 km
	C.2. The amount expended on local road strengthening work during 2022	€5403804.00
	C.3 The average unit cost of local road strengthening works per square metre (€/m <sup>2</sup> )	€72.29

TOPIC	INDICATOR	VALUE
Roads: R1 & R2	D.1 Kilometres of local road resealed during 2022	0.0 km
	D.2 The amount expended on local road resealing work during 2022	€0.00
	D.3 The average unit cost of local road resealing works per square metre (€/m <sup>2</sup> )	€0.00
Motor Tax: R3 Approved	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2022	92.33 %
Water: W1 & W2	Percentage of drinking water in private schemes in compliance with statutory requirements	TBC
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	TBC
	The number of registered schemes monitored in 2022	0
	Total number of registered schemes in 2022	0
Waste: E1	A. The number of households, which are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2022	123462
	B. The percentage of households within the local authority that the number at A represents (based on agglomerations of more than 500)	67.21 %
Environmental Pollution: E2	A. Total number of pollution cases in respect of which a complaint was made during 2022	22,938
	A. Number of pollution cases closed from 1/1/2022 to 31/12/2022	23,126
	A. Total number of pollution cases on hands at 31/12/2022	698
	The opening number of pollution cases carried forward from the year end 2021	886
Litter Pollution: E3	A1. The percentage of the area within the local authority that when surveyed in 2022 was unpolluted or litter free	11%
	A2. The percentage of the area within the local authority that when surveyed in 2022 was slightly polluted	56%
	A3. The percentage of the area within the local authority that when surveyed in 2022 was moderately polluted	27%
	A4. The percentage of the area within the local authority that when surveyed in 2022 was significantly polluted	6%
	A5. The percentage of the area within the local authority that when surveyed in 2022 was grossly polluted	1%

# Performance Indicator Report

## 01 January 2022 – 31st December 2022

### continued

TOPIC	INDICATOR	VALUE
<b>Green Flag Status: E4</b>	A. The percentage of schools that have been awarded/renewed green flag status in the two years to 31 December 2022	26.00 %
	Schools which attained a Green Flag for the first time in 2022	4
	Schools which renewed their Green Flag in 2022	32
	Schools which held a Green Flag from 2021 and therefore do not require renewal until 2023	42
<b>Energy Efficiency: E5</b>	A. The cumulative percentage of energy savings achieved by 31/12/2022 relative to baseline year (2009)	-40.12%
<b>Public Lighting: E6</b>	A. Total annual consumption of the public lighting system	19132.00 MWh
	B. Average wattage of each public light	97.00 W
	C. Percentage of the total system that LED lights represent	23.00 %
	Number of LED lights in the public lighting system	10,787
	Number of non-LED lights in the public lighting system	36,902
<b>Climate Change: E7</b>	1 a) Does the local authority have a designated (FTE) Climate Action Coordinator?	Yes
	1 b) Does the local authority have a designated (FTE) Climate Action Officer?	No
	2. Does the local authority have a climate action team?	Work in Progress
<b>Planning: P1</b>	A. Buildings inspected as a percentage of new buildings notified to the local authority	85.93 %
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2022 to 31/12/2022 by a builder or developer on the local authority	469
	Number of new buildings notified to the local authority in 2022 that were the subject of at least one on-site inspection during 2022 undertaken by the local authority	403



TOPIC	INDICATOR	VALUE
Planning: P2 & P3	A. Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2022	189
	B. Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority	84.13 %
	Number of determinations confirming the local authority's decision (either with or without variation)	159
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2022 to 31/12/2022 that were investigated	1389
	B. Total number of investigated cases that were closed during 2022	1631
	C. Percentage of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	58.95 %
	D. Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations	0 %
	E. Percentage of the cases at B that were closed due to enforcement proceedings	41.05 %
	F. Total number of planning cases being investigated as at 31/12/2022	3207
	Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	962
	Number of cases at B that were resolved to the local authority's satisfaction through negotiations	0
	Number of cases at B that were closed due to enforcement proceedings	670

# Performance Indicator Report

## 01 January 2022 – 31st December 2022

### continued

TOPIC	INDICATOR	VALUE
<b>Planning: P4 &amp; P5</b>	The 2022 Annual Financial Statement (AFS) Programme D data divided by the population of the local authority area per the 2022 Census	€32.63
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2022	€19191170
	The percentage of applications for fire safety certificates received in 2022 that were decided (granted or refused) within two months of their receipt	33.33 %
	The percentage of applications for fire safety certificates received in 2022 that were decided (granted or refused) within an extended period agreed with the applicant	39.56 %
	The total number of applications for fire safety certificates received in 2022 that were not withdrawn by the applicant	273
	The number of applications for fire safety certificates received in 2022 that were decided (granted or refused) within two months of the date of receipt of the application	91
	The number of applications for fire safety certificates received in 2022 that were decided (granted or refused) within an agreed extended time period	108
<b>Fire Service: F1</b>	The Annual Financial Statement (AFS) Programme E expenditure data for 2022 divided by the population of the local authority area per the 2022 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€87.56
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2022	€127027281
<b>Fire Service: F2 &amp; F3</b>	Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	1.83 min
	Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	6.57 min
	Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	2.02 min
	Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	6.55 min

TOPIC	INDICATOR	VALUE
Fire Service: F2 & F3	Percentage of cases in respect of fire in which first attendance at scene is within 10 minutes	70.74 %
	Percentage of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	26.34 %
	Percentage of cases in respect of fire in which first attendance at the scene is after 20 minutes	2.92 %
	Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	70.19 %
	Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	26.49 %
	Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	3.32 %
	Total number of call-outs in respect of fires from 1/1/2022 to 31/12/2022	7052
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	5137
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	1913
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	212
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2022 to 31/12/2022	1986
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	1394
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	526
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	66

# Performance Indicator Report

## 01 January 2022 – 31st December 2022

### continued

TOPIC	INDICATOR	VALUE
<b>Library Service: L1</b>	Number of visits to libraries per head of population for the local authority area per the 2022 Census	2.50
	Number of items issued to library borrowers in the year	1,546,389
	Library active members per head of population	Data not available nationally due to changeover to National Library Management
	Number of registered library members in the year	79,390
	Number of visits to its libraries from 1/1/2022 to 31/12/2022	1,471,781
	<b>Library Service: L2</b>	The Annual Financial Statement (AFS) Programme F data for 2022 divided by the population of the local authority area per the 2022 Census
The annual per capita expenditure on collections over the period 1/01/2022 to 31/12/2022		€3.77
AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2022		€26,619,071
The annual expenditure on new stock acquired by the library in the year		€2,218,216
<b>Youth and Community: Y1 &amp; Y2</b>		A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme
	Total number of second level schools in the local authority area at 31/12/2022	78
	Number of second level schools in the local authority area from which representatives attended the local Comhairle na nÓg AGM held in 2022	22
	A. The number of organisations included in the County Register at 31/12/2022 and the proportion of those organisations that opted to be part of the Social Inclusion College within the PPN	28.78
	Total number of organisations included in the County Register (maintained in accordance with section 128 of the Local Government Act 2001) for the local authority area as at 31/12/2022	615
	Total number of those organisations that registered for the first time in 2022	197
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	177

TOPIC	INDICATOR	VALUE
Corporate: C1, C2, C4 & C5	The wholetime equivalent staffing number as at 31 December 2022	5,579.45
	Percentage of paid working days lost to sickness absence through medically certified leave in 2022	3.28 %
	Percentage of paid working days lost to sickness absence through self-certified leave in 2022	0.37 %
	Total number of working days lost to sickness absence through medically certified leave in 2022	42794 day
	Total number of working days lost to sickness absence through self-certified leave in 2022	4717 day
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2022	0 day
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2022	1,248 day
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	260 staff had continuous sick leave for 4 weeks to 3 months 72 staff had continuous sick leave from 3 months to 6 months 51 staff had continuous sick leave of more than 6 months
	All ICT expenditure in the period from 1/1/2022 to 31/12/2022, divided by the WTE no.	€3,004.85
	Total ICT expenditure in 2022	€16,765,411
	All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	1.56
	Total Revenue expenditure from 1/1/2022 to 31/12/2022 before transfers to or from reserves	1,076,659,595

# Performance Indicator Report

## 01 January 2022 – 31st December 2022

### continued

TOPIC	INDICATOR	VALUE
<b>Corporate: C3</b>	The per capita total page views of the local authority's websites in 2022	22.45
	The per capita total number of followers at end 2022 of the local authority's social media accounts (if any)	1.46
	The cumulative total page views of all websites operated by the local authority for the period from 1/1/2022 to 31/12/2022 obtained from a page tagging on-site web analytics service or equivalent	13,204,000
	The total number of social media users who, at 31/12/2022, were following the local authority on any social media sites	858,396
	The number of social media accounts operated by the local authority	164
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	Opt in cookie policy has been used since October 2020
<b>Finance: M1 to M4</b>	A. Cumulative surplus/deficit balance at 31/12/2018 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€21,641,583
	B. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€23,784,693
	C. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€34,747,188
	D. Cumulative surplus/deficit balance at 31/12/2021 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€41,305,051
	E. Cumulative surplus/deficit balance at 31/12/2022 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€41,918,838
	F. Cumulative surplus or deficit at 31/12/2022 as a percentage of Total Income in 2022 from the Income and Expenditure Account Statement of the AFS	3.68 %
	G. Revenue expenditure per capita in 2022	€1830.33
	H. Revenue expenditure per capita in 2022 excluding significant out of county / shared service expenditure	€1542.28
	The 2022 Total Income figure from the Income and Expenditure Account Statement of the AFS	€1,140,040,576
	The 2022 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€1,076,659,595
The 2022 Revenue expenditure excluding county / shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services	€907,219,362	

TOPIC	INDICATOR	VALUE
Finance: M1 to M4	A. (a) Collection level of Rates in Appendix 7 of the AFS for 2018	92.0 %
	A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2018	76.0 %
	A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2018	69.0 %
	B. (a) Collection level of Rates in Appendix 7 of the AFS for 2019	94.0 %
	B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2019	73.0 %
	B. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2019	75.0 %
	C. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	84.0 %
	C. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	73.0 %
	C. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	75.0 %
	D. (a) Collection level of Rates in Appendix 7 of the AFS for 2021	87.0 %
	D. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2021	73.0 %
	D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2021	77.0 %
	E. (a) Collection level of Rates in Appendix 7 of the AFS for 2022	92 %
	E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2022	72 %
	E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2022	77 %
	A. Per capita total cost of settled claims for 2022	€23.48
	IPB Insurance: Number of notified claims for 2022	838
	IPB Insurance: Number of settled claims for 2022	665
	IPB Insurance: Total cost of settled claims for 2022	€10,826,556.25
	Total cost of claims settled under excess for 2022	€2,984,810.98
Self-insured: Number of notified claims for 2022	TBC	
Self-insured: Number of notified claims for 2022	TBC	
Self-insured: Number of notified claims for 2022	TBC	

# Performance Indicator Report

## 01 January 2022 – 31st December 2022

### continued

TOPIC	INDICATOR	VALUE
	A. Overall central management charge as a percentage of total expenditure on revenue account	12.17 %
	B. Total payroll costs as a percentage of revenue expenditure	41.14 %
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget	€130,977,938
	Total payroll costs from Appendix 1 of the AFS for 2022 (including Salaries, Wages and Pensions)	€442,975,160
<b>Economic Development: J1 to J5</b>	A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2022 to 31/12/2022 per 100,000 of population	44.3702
	The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2022 to 31/12/2022	261.0
	A. The number of trading online voucher applications approved by the Local Enterprise Office in 2022 per 100,000 of population	34.6801
	B. The number of trading online vouchers that were drawn down in 2022 per 100,000 of population	18.3601
	The number of trading online voucher applications approved by the Local Enterprise Office in 2022	204
	The number of those trading online vouchers that were drawn down in 2022	108
	A. The number of participants who received mentoring during the period 1/1/2022 to 31/12/2022 per 100,000 of population	169.3207
	The number of participants who received mentoring during the period 1/1/2022 to 31/12/2022	996
	A. Does the local authority have a current tourism strategy?	Yes
	B. Does the local authority have a designated Tourism Officer?	Yes
	The spend on local economic development by the local authority in 2022 per head of population	€215.59
	The spend on local economic development by the local authority in 2022	€126,816,531



## Expenditure on Entertainment / Associated Expenses 2022

EXPENSE	AMOUNT 2022	ANY FURTHER INFORMATION
Freedom of the City	€37,648	Held in the Round Room of the Mansion House
Lord Mayor's Awards	€42,365	Held in the Round Room of the Mansion House
Annual Councillor Expenses	€536,360	A new Scheme of Expenses introduced the Local Representation Allowance (LRA), which is payable to members on a vouched basis. The maximum allowable per Councillor is €5,160 per annum.
Annual Allowance paid to Chairpersons of Strategic Policy Committees	€42,000	SPC Chair allowance became taxable form 1st January 2022
Lord Mayor's Annual Allowance	€50,000	
Deputy Lord Mayors' Annual Allowance	€5,000	
Members' Annual Representational Payments	€1,684,338	Members Representational Payment increased from €26,415 to €27,593 during 2022.
Training & Conferences (including mileage & subsistence)	€21,878	<ul style="list-style-type: none"> <li>• Planning for Climate Change</li> <li>• MacGill Summer School</li> <li>• Dublin Economics Workshop (DEW) Economic Policy Conference</li> <li>• A Practical Guide of Budget 2023</li> <li>• Innovation in Solar Technology</li> <li>• Leading the Housing Sector Towards a Sustainable Financial Future</li> <li>• CPD Certificate in Climate Crisis and Local Government</li> <li>• Speed Reading and Retention</li> <li>• Elected Members Personal Safety and Risk Assessment</li> <li>• Being an Effective Councillor</li> <li>• Climate Leadership Training</li> <li>• Well-Being Programme</li> <li>• LAMA Spring Seminar</li> <li>• AILG Annual Conference</li> <li>• Tackling Disinformation online and offline</li> <li>• AILG/OPR Development Plan Planning Regulator</li> <li>• Local Authority Audit Committees and the Governance and Oversight Role of Elected Members</li> <li>• Public Relations and Strategic Communications</li> <li>• Social Media Training</li> <li>• Irish Language Speech Training</li> <li>• AILG Module 5 – Disability &amp; Inclusion</li> <li>• CPD in Climate Crisis &amp; Local Government</li> <li>• Essentials in Legal Practice</li> <li>• Public Speaking</li> <li>• Data Protection – What Councillors Need to Know</li> </ul>

## Grant Funding 2022

GRANT FUNDING PROGRAMME	TOTAL AMOUNT AWARDED 2022	NUMBER OF GROUPS / ORGANISATIONS AWARDED
DEvents Funding	€720,000	4
Arts Grants & Bursaries 2022	€550,000	70
Dublin Waste to Energy Community Gain Projects Grant Scheme 2021 (awarded 2022)	€498,423	28
Anti-Litter/Graffiti Grant Scheme (ALAGS)	€58,731.40	Picker pals for 106 classes, Supporting groups in Team Dublin Clean up, Awareness campaign for dumping at bottle banks.
Anti-Dumping Initiatives 2022	€75,330.77	6 projects across the city supporting areas in terms of prevention, abatement, awareness and enforcement.
Dublin City Council Community Grants Scheme 2022	€988,416.56	670
Dublin City Council Community Activities Fund 2022	€427,358.00	61
Dublin City Council Social Enterprise Grant 2022	€100,256.48	11
Community Monuments Fund 2022	€240,762.50 (€145,000 Total Community projects)	5 Projects (3 no. Community Projects)
Built Heritage Investment Scheme (BHIS) 2022	€503,800.00	50 Projects
Historic Structures Fund (HSF) 2022	€300,200.00	4 Projects







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Comhairle Cathrach  
Bhaile Átha Cliath  
Dublin City Council