

Date: 29 May 2006

Re: Dublin Region Non-Domestic Water Metering Project

Dear Sir/Madam,

The Government's National Water Pricing Policy Framework requires the charging of non-domestic customers of water services to recover the full costs of providing these services. Local authorities must meter all of the water supplied to the non-domestic sector by the end of 2006. This is in accordance with national and EU policy on the application of the "polluter pays" principle, including the EU Water Framework Directive (2000/60/EC).

While the four local authorities in the Dublin Region; Fingal County Council, Dublin City Council, South Dublin County Council and Dun Laoghaire Rathdown County Council, have historically charged for non-domestic sector water services, the new policy will ensure a fair and equitable system of charging for all non-domestic customers - the less you use, the less you pay. The charge will only relate to the non-domestic sector and is expected to encourage water conservation.

To this end, Fingal County Council, on behalf of the four Dublin Region local authorities entered into a contract on 21st December 2005, with Gerry McCloskey Engineering Ltd (GMC Group), to supply and install an estimated 42,000 automatically read water meters on non-domestic connections across the region.

As a stakeholder group, who may be affected by this project, we are herewith providing some information relating to the Dublin Region Non-Domestic Water Metering Project. Enclosed are

- Frequently Asked Questions
- Circular L6/02 (WSP) Re. Implementation of Water Services Pricing Policy - General Guidance and Information Sheets - Information Sheet 2 from the Department of the Environment, Heritage and Local Government. Further information sheets dealing with this topic can be found at www.environ.ie

Water Services

Department

Postal Address

P.O. Box 174,
County Hall,
Swords,
Fingal,
Co. Dublin

An Roinn Seirbhísí

Uisce

Bosca 174,
Áras an Chontae,
Sord,
Fine Gall,
Contae Átha Cliath

Office Address

Grove Road,
Blanchardstown,
Fingal,
Dublin 15

Telephone

01 890 5970

Facsimile

01 890 5919

Email

[waterservices@fingalcoo
n.ie](mailto:waterservices@fingalcoo
n.ie)

*Water is precious. Let's conserve it.
Tá uisce luachmhar. Caomhnaímís é.*

Extensive communications have been undertaken as part of the project with further communications to be undertaken by GMC Group as the project programme progresses. Enclosed are

- Information leaflets distributed to every non-domestic customer currently being charged for water supply by the four local authorities
- A press release for the project which appeared in a number of local papers and local authority websites
- An advertisement which was placed in the Irish Independent, the Irish Times and the Evening Herald on Thursday 27/04/06.

Queries relating to the Dublin Region Non-Domestic Water Metering Project will be dealt with by GMC, who have set up a dedicated customer services centre for the project duration. The phone number of the customer services centre is 1890 252261 and GMC's website for the project is www.gmcdublin.com

Yours faithfully,

P.J. Howell,
Director of Services,
Water Services Department,
Fingal County Council.