



Child Admissions Policy.

This policy is aimed at protecting children from numerous risks within the centre. By controlling access, we can reduce the risk of serious accidents and injury.

Any adult accompanying a child / children is responsible for the children whilst on the premises.

Children must wear appropriate swimwear.

Children under the age of 6 must be accompanied by an adult in the water at all times.

Children between the ages of 6 to 8 years old must have an adult present on the pool view

Children over the age of 8 are permitted entry to the pool unaccompanied.

Children aged 13 and over are permitted unaccompanied entry to the gym once a parent or guardian has agreed and signed the terms and conditions.

The public adult to child admission ratio of children under 8 is 1-4. Any admission, booking, club and group exceeding this ratio will be declined entry.

Lifeguards will not replace the care and supervision of a parent / adult.

Lifeguards will inform the duty manager when supervision levels need to be increased in line with the normal operating procedures.

Children are not permitted entry to the centre to sit and watch or wait for their friends.

Supervision Levels for Programmed Activities

- Swimming Lessons - One teacher per 20 children
- Studio - One teacher per 12 children
- Camps - One teacher per 4 children (under 5's)
- One teacher per 8 children (5 - 8)
- One teacher per 12 children (8 - 17)

Changing Room Policy.

Group, club, school and sports leaders are responsible for their own participants.

Staff members are not permitted entry to a changing area of the opposite sex under any circumstances.

If a staff member has to enter a changing area that children are using, they must first summon another member of staff to accompany them.

A staff member must not enter a cubicle occupied by a child under any circumstances. In an emergency, the child must be encouraged to exit the cubicle and taken to another area.

Shower Policy.

Children are not permitted to shower naked in the pool area showers irrespective of whether they are accompanied by their parents or guardians.

For their own safety, children are not permitted to shower in the shower rooms unless they are accompanied by an adult.

Collection Times.

Collection times after activities will be clearly stated on all documentation. Parents / guardians will be notified prior to the day of the event.

Mobile Phone and Camera Policy.

The use of camera phones, cameras, video recorders and any other recording device is prohibited unless permission is granted by the manager on duty.