

DUBLIN CITY COUNCIL CORPORATE PLAN 2015-2019

PROGRESS REPORT 2018

the place
TO LIVE

Comhairle Cathrach
Bhaile Átha Cliath
Dublin City Council

the place
TO BE

the place
FOR BUSINESS

DUBLIN CITY COUNCIL
Corporate
Plan
2015-2019

Dublin is about people.

The people who make the city what it is – vibrant, welcoming, warm, modern, innovative and inclusive - also serve the city and its communities, its businesses and its visitors. Our Elected Members, the Council’s staff, our partners who help deliver economic value and tourism benefits, all combined, help us manage, provide and regulate the services required for a major European capital city. The services we deliver are, of course, for the people – those who live in, who visit and who do business in our city on a daily basis.

This citizen population is augmented every year by almost four million people who choose to travel to Dublin – people who bring an added dynamic, who add to the chemistry and atmosphere within the city and who help generate economic value for the city.

Our ambition is to continue to keep people at the forefront of what we do and how we do it to ensure we deliver the Vision of the Council and the City for all our customers, on behalf of our people.





Our citizens are at the core of our key goals. Improving quality of life in a safe environment, ensuring social inclusion, providing an adequate housing supply and developing quality amenities will enhance Dublin as the place to live.

<u>Goal 1</u> <i>To develop a funding and management model to facilitate the delivery of all Housing priorities to 2019</i>	
<i>Objective</i>	<i>Progress</i>
Liaise with Government departments, Approved Housing Bodies (AHB's), other agencies and the private sector in the development of the financial and management model.	Ongoing discussions with the Department of Housing, Planning and Local Government (DHPLG), Approved Housing Bodies (AHB's), National Treasury Management Agency (NTMA), Housing Agency and the private sector in the development of a financial and management model.

Goal 2**To increase the supply of social housing and improve existing housing stock**

Objective	Progress
<p>Prepare Housing Plan to include both new build and refurbishment</p>	<p>Dublin City Council's Social Housing Strategy 2015-2020</p> <p>Acquisition Programme 265 units acquired, including 27 properties under Buy and Renew Scheme. Target of 170 units in 2019</p> <p>Construction Programme 264 units completed in 2018:</p> <ul style="list-style-type: none"> • 16 Buttercup, Darndale, Dublin 17 • 100 Dolphin Phase 1, Dublin 8 • 5 Ballybough, Dublin 1 • 69 Units under Rapid Build Programme (53 Cherry Orchard, 3 Woodbank Drive, Finglas, Dublin 11, 13 Rathvilly Park, Finglas, Dublin 11) • 47 Hampton Wood, Finglas, Dublin 11 • 16 Parkside, Balgriffin, Dublin 13 • 11 Units St. Bricin's Dublin 7 <p>Construction underway at:</p> <p>Dominick Street (72), O'Devaney Gardens (56), St. Teresa's Gardens (54), Moss Street (22), Priory Hall (26), Ballybough (2), Cherry Orchard – Rapid Build (19)</p> <p>Due to Commence on site in 2019</p> <p>North King Street, Dublin 7 (30), Cornamona, Ballyfermot, Dublin 10 (61), St. Finbars, Cabra, Dublin 7 (46), Infirmary Road, Dublin 7 (40)</p> <p>Volumetric Rapid Build Programme – Bunratty Road, Coolock, Dublin 5 (78), Cork St/Chamber St, Dublin 8 (55), Chapelizod, Dublin 20 (73), Bonham St., Dublin 8 (57)</p> <p>Public Private Partnership (PPP) Bundles: Scribblestown, Finglas, Dublin 11 (70), Ayrfield, Dublin 13 (150)</p> <p>Housing Land Initiative Two Housing Land Initiative sites at O'Devaney Gardens and Oscar Traynor Road, were brought to market in 2018 and contracts are due to be signed in 2019. The third site at St. Michael's Estate is to be brought to the market to deliver a Cost Rental Scheme. The procurement process to select a design team is underway.</p> <p>Part V Delivery 104 units were acquired in 2018 with a further 150 units to be delivered in 2019.</p>

<p>Collaborate with Voluntary and Cooperative bodies and the private sector to deliver additional housing to meet housing need</p>	<p>Dublin City Council supported Approved Housing Bodies (AHB's) to deliver 465 units in 2018. This was achieved through acquisitions, leasing and construction using both public and private funding. 345 units are currently under construction with a further 360 units planned for delivery over a 3 year period to 2021.</p>
<p>Prepare regeneration programme and refurbish and upgrade units in targeted complexes</p>	<p><u>St Finbar's Court:</u> Dublin City Council has put a plan in place to demolish the current St. Finbar's Court Senior Citizen complex and replace it with new buildings. The current design is to situate approximately 45 units for Senior citizens on this site.</p> <p>In April 2018 the Area Office held discussions with City Architects on proposals for this site. It is intended that the demolition of the complex will commence in April 2019 and will take approximately 14 weeks to complete. It is anticipated to have the site completed by the end of 2020.</p> <p><u>Pyrite</u> 3 houses in Dunsink Avenue, 58, 60 & 62 have had to be vacated in order for remedial works to be carried out due to pyrite. The tender for these works went out on 28th May 2018.</p> <p>Repair works have commenced on the dwellings that are affected in the Dunsink Avenue area. It has now also been confirmed that the 4 dwellings on Wellmount Road are affected by pyrite and the tenants will be contacted in relation to these works.</p>
<p>Proactively manage rent, mortgage and other arrears owed to the Council</p>	<p><u>Mortgages</u> Of the 719 borrowers in arrears, 295 borrowers are now engaged in the Mortgage Arrears Resolution Process (MARP). This is 41% of the total number in arrears.</p> <p>A total of 265 borrowers have gone through the Mortgage to Rent Scheme, have become tenants of Dublin City Council and remain in their homes.</p> <p>There are currently 42 borrowers with unsustainable mortgages and are engaging in the Mortgage to Rent process.</p>

<p>Implement the Traveller Accommodation Plan</p>	<p>In 2018 The Traveller Accommodation Unit completed the following under the Traveller Accommodation Plan 2014-2018:</p> <ul style="list-style-type: none"> • 3 yards resurfaced • 3 bathroom adaptations • 1 overcrowding extension • 3 day-house refurbishments • 1 temporary bay and sanitation unit • 1 special needs adaptation • Completed the purchase, refurbishment and installation of 1 sanitation unit. <p>Final funding allocations were drawn down to close 3 house rebuilds, 1 pyrite project, 10 Traveller voids, 1 House refurbishment and 1 overcrowding extension.</p> <p>Contractors started two house rebuilds in 2018 and these are due for completion in Q2 2019.</p> <p>A new Framework has been put in place to provide Sanitation Units for temporary accommodation needs on official sites.</p> <p>An allocation of funding was agreed with the DHPLG for 5 site surveys. 2 were completed in 2018.</p> <p>There have been 33 Traveller Housing allocations in 2018 which is a significant increase in the 2017 allocation numbers.</p> <p>The Annual Traveller Count was completed showing an increase in the number of Travellers from 736 in 2017 to 802 in 2018. There were also 104 Traveller families in Emergency Accommodation. Total 906 families.</p> <p>There were 1,194 maintenance requests for 2018. 100% maintenance is completed within the 8-week timeframe as per the tenant handbook.</p> <p>A total of €747,495.81 was drawn down from the DHPLG for Traveller Accommodation.</p>
<p>Maintain the standard of private rented accommodation through regular inspection</p>	<p>Environmental Health Officers carry out inspections to enforce quality standards in private rented properties.</p> <p>During 2018, 5,830 inspections (including re-inspections) were carried out in 3,560 private rented units.</p> <p>Enforcement action was taken in relation to 3,387 units and as a result 2,195 were brought into compliance, with 1,192 enforcement actions ongoing.</p>

Improve the energy rating of housing units thus reducing the Carbon footprint in the City and reducing fuel poverty

Dublin City Council has upgraded in excess of 8,000 of its social housing units as part of Phase One of the Energy Efficiency Fabric Upgrade programme. The average Building Energy Rating (BER) achieved improved from an F rating to a C3 rating. We estimate we have achieved in excess of 270,000MWh in energy savings with an estimated nett saving of €29.6M to our tenants between 2013 & 2017 and in excess of 54kt CO2 emissions reduction. Estimated figures to include 2018 are currently being compiled by the Sustainable Energy Authority of Ireland (SEAI) In 2018, following a successful tender process, Dublin City Council commenced Phase Two of the programme and successfully upgraded 321 properties with the average BER improvement achieved from an E2 to a C1 rating. A further 40 units were upgraded under our 2018 Better Energy Community (BEC) Programme bringing the total In 2018, the largest ever Better Energy Community (BEC) scheme in LA's was undertaken in conjunction with The Sustainable Energy Authority of Ireland (SEAI) which saw various upgrade works to a number of communal heating sites (19 in total) the majority of which were Senior Citizen Complexes and Homeless sites and saved in excess of 1.57Gwh. A boiler replacement programme replacing old inefficient boilers with high energy efficiency boilers and temperature controls including a fully inclusive 10-year warranty was introduced in 2018 with 1,172 boilers replaced for the year

Almost 700 properties which were refurbished under the Voids Refurbishment Programme received significant energy upgrades in 2018.

These works include attic insulation, dry lining and / or external wall insulation, the installation of energy efficient windows and doors and improved heating systems.

These refurbishments were part funded by the Department of Housing, Planning, Community and Local Government's "Returning Vacant properties to Productive Use" programme.

Goal 3**To address the needs of people experiencing homelessness and improve housing services**

Objective	Progress
Fully implement the objectives of the action plan for Dublin 2014 – 2016 Sustaining the Pathway to Home	Approximately €143M was expended by the Dublin Regional Homeless Executive (DRHE) on behalf of the 4 Dublin Local Authorities and the DHPLG for homeless services in 2018, including provision of emergency accommodation and long term units, central placement service, support services, integrated service provision, research, the national Pathway Accommodation and Support System (PASS) system and homeless prevention
Increase the provision of housing units with support as required	In 2018 a total of 2,772 tenancies were secured for families (1,960) and singles / couples (967), through Housing Assistance Payments (HAP) tenancies or social housing allocations.
Deliver preventative support services to stop the reoccurrence of homeless episodes	The Prevention team continued to engage with families and singles seeking homeless accommodation to explore options to prevent them from entering homelessness. In 2018, 1,752 households (1,180 families and 572 singles) were prevented from entering homelessness; this represents a 31% increase on the 2017 figure of 1,338 households. The DRHE have recently begun collating data on the number of children prevented from entering homelessness. Figures from August to December 2018 indicate that 463 children were prevented from entering emergency accommodation.
Ensure the housing, health, and welfare needs of the homeless are met	In 2018, capacity for single adults was increased by 300 beds across the Dublin Region. The Family Hubs programme has continued to expand. By the end of 2018 there were 22 family hub type services in operation with capacity for 564 families.
Simplify and speed up the exit from emergency accommodation	Homeless Action teams have a target led-service to enable and secure speedy exits from Emergency Accommodation to independent living. In 2018 1,175 households (families and individuals) exited homelessness to tenancies.
Eliminate the need for people to sleep rough	The Housing First Programme is gaining momentum, by the end of 2018, 290 Housing First tenancies were created and managed for 243 unique individuals, of which 210 have successfully retained housing, reflecting a retention rate of 86.4 %. The full implementation of the Housing First National Implementation Plan is ongoing throughout the country. Housing First services have been tendered in Cork, Galway and Limerick. The Dublin Region Housing First services were retendered in November 2018.

Goal 4

To deliver improved quality of life and social inclusion throughout the City by providing sustainable neighbourhoods, supported by a range of services and connected by good public transport and green infrastructure.

Objective	Progress
Provide a new City Development Plan for 2016-2022, with policies and standards to achieve sustainable neighbourhoods	<p>The City Development Plan, which came into effect on the 21st October 2016, provides the spatial content for an increase in the city's population by approximately 60,000 by 2022, with associated employment and social infrastructure. Strategic Development and Regeneration areas are proposed, together with a number of Local Area Plans (LAPs) and a new Strategic Development Zone (SDZ) at Poolbeg West, all to provide for quality neighbourhoods.</p> <p>The set-up of the Dublin Metropolitan Climate Action Regional Office (CARO) in late 2018 will assist in achieving this objective through the implementation of the Climate Change Action Plans across the 4 Dublin Local Authorities. The review and preparation of the next City Development Plan should have regard to the Dublin City Council's Climate Change Action Plan.</p>
Ensure that the Development Plan and Local plans are delivered through a quality responsive Development Management System	<p>The Development Plan, LAPs, and SDZs were delivered through a responsive Development Management system during 2018. The number of pre-application consultations and planning applications continues to increase.</p> <p>Intensive engagement was delivered by the Planning department on the increasing numbers of Strategic Housing Development applications with An Bord Pleanála.</p> <p>The Planning Department continues to pursue an active land management approach to provide the delivery of much needed housing in the city.</p>
Expedite initiatives, such as the Housing Taskforce and the Vacant Land Survey, to bring forward the supply of residentially and commercially zoned and serviced lands	<p>Dublin City Council has been actively involved in the Housing Task Force during 2018.</p> <p>The Vacant Land survey is now complete and inputted into the vacancy site levy preparation. Regular updates continue.</p> <p>A Z6 study is currently underway to review the suitability of some of the sites for more intensive use, including housing provision.</p> <p>Work is also underway in partnership with the Housing Department in examining development potential within Dublin City Council flat complexes.</p> <p>DCC has made submissions under the Urban Regeneration Development Fund (URDF) to support urban regeneration.</p>
Initiate the best use of urban land through sustainable densities complemented by integrated green infrastructure	<p>The set-up of the Dublin Metropolitan Climate Action Regional Office (CARO) in late 2018 will assist in achieving this objective through the implementation of the Climate Change Action Plans across the 4 Dublin Local Authorities. The review and preparation of the next City Development Plan should have regard to the DCC Climate Change Action Plan.</p> <p>Achieving the best use of urban land was pursued in 2018 through the implementation of approved LAPs/SDZs, notably the Clongriffin/Belmayne LAP, Pelletstown and the Docklands SDZ. All plans are now at an advanced stage of delivery. Poolbeg SDZ has been prepared, additional information submitted, and a final decision of An Bord Pleanála is awaited. All LAPs/SDZs are complemented by a 'Greening' strategy.</p> <p>At a higher level, the Development Plan has a section devoted to addressing climate change.</p>

Improve the connections between the established and new parts of the city through the creation of high quality, easy to read, public realm

Plans for enhancing the public realm at College Green were lodged with An Bord Pleanála in May 2017. An Bord Pleanála refused planning approval in October 2018. Revised plans are being prepared for a Civic Plaza at College Green with ancillary traffic management measures, taking account of the An Bord Pleanála decision and it is proposed to submit a new application to An Bord Pleanála in 2019.

The Heart of the City, Public Realm Masterplan for the City Core was published in 2016 and phase 1 projects are progressing.

The public realm strategy has been augmented with the city centre masterplan which identifies a range of projects to achieve a pedestrian friendly city including College Green and a number of streets in the immediate vicinity of the cross city Luas line. A public realm strategy has been prepared for the North Lotts and Grand Canal SDZ.

Goal 5**To support independent living for all for all sectors of society**

Objective	Progress
Implement the National Disability Strategy	A Multi-Agency Operations Group was established in February 2016, to be the key driver in the planning, design and allocation of accommodation for people with disabilities. A commitment to allocate a minimum of 5% of Dublin City Council's allocations to people with a disability was agreed. In 2018, 214 allocations were made to applicants with disabilities, which represents 14.6% of the overall number of allocations made from the Housing Waiting List and Transfer List.
Increase the supply of adapted and extended units for persons with disabilities	In 2018, Housing and Community Services continued with the programme of adapted and extended Social Housing Units for persons with mobility and accessibility needs The following improvements were made: <ul style="list-style-type: none"> • 44 Ramps installed • 39 Stair Lifts installed • 170 Bathroom Adaptations • 12 extensions • 220 minor adaptations.
Support those moving from congregated and residential settings to live independently	Multi-agency Operations Group established in February 2016, to support the process of moving people from Congregated Settings. Dublin City Council provides assistance to the Health Service Executive (HSE) and Approved Housing Bodies as required.
Provide appropriate units for senior Citizens	In 2018 a total of 338 Senior Citizen units were refurbished, improving the quality of accommodation and providing enhanced accessibility.
Continue to grant aid residents in private homes	In 2018 there were a total of 1077 grants paid out to a value of €8,176,148. A further 898 applications were approved to the value of €7,905,262. Dublin City Council Home Grants Section administers a number of grant options to assist persons in carrying out reasonable necessary works to their homes to accommodate People with Disabilities and Older Persons.

Goal 6 To promote healthy living and the recreational use of Dublin's unique natural amenities while protecting the environment and building resilience to cope with climate change.

Objective	Progress
<p>Use Development management and other mechanisms to extend the green network linking Open spaces and existing linear spaces in the City to provide for healthy living, biodiversity and resilience</p>	<p>This is ongoing and forms an important part of all relevant pre-application consultations and work undertaken by Dublin City Council through the Part 8 process. Parks & Landscapes Services continued to maintain all parks / open spaces under their remit in 2018. A greening strategy for the North East Inner City was developed which will be implemented over the next number of years.</p>
<p>Cater, as far as possible for the demand for sports and recreational facilities for all age groups within neighbourhoods</p>	<p>As part of the Development Management process, every effort is made to incorporate the provision of sports facilities within large scale developments.</p> <p>Works commenced on a range of infrastructure and upgrading projects, some of which are outlined below:</p> <ul style="list-style-type: none"> • A new all-weather Pitch at Bluebell Park • Renovation and extension of the sports pavilion at Markievicz Pavilion <p>New Outdoor Gym Equipment was installed at the following locations:</p> <ul style="list-style-type: none"> • Darndale Park, Belcamp Park, Clontarf Promenade, Albert College Park, Eamonn Ceannt Park, Dolphin Road Open Space, Liffey Valley Park, Walkinstown Green and Stannaway Park • Playgrounds were upgraded at Bushy Park, Mount Bernard Park, Cabra Park, Coultry Park and Johnstown Park <p>All 33 Sports and Recreation facilities remained fully operational throughout 2018 and continued to offer a full range of activities and programmes for all age groups. Additional co-funded Sports Development Officers were engaged in 2018 for Athletics (2) Rugby (2) and FAI (3). Sportfest was the inaugural citywide event during European Week Of Sport consisting of new and existing initiatives to encourage and inspire all people to become more physically active. Pre-existing events & activities under the banner of Sportfest included: Great Dublin Bike Ride, Parkrun & Junior Parkrun, Laser Run World Championships, Family Sportfest, The Last Picnic. New activities created for Sportfest included: 10 club activations, Dublin City Council sport facility open nights and taster sessions, 3rd level active weeks and 7 flagship events. Over 2,000 people took part in the latter activities.</p>
<p>Further enhance Dublin Bay as a resource for wildlife, recreation, and natural amenity with economic spinoffs, including Bull Island, the Poolbeg Peninsula and the environs</p>	<p>Dublin Bay has been confirmed as a proposed United Nations Educational, Scientific and Cultural Organisation (UNESCO) Biosphere and is included as such in the Development Plan. The City Council is working with Dublin Port to implement the 'soft edge' approach in the Port Masterplan. The SDZ scheme for Poolbeg West makes provision for a continuation of coastal greenspace Dublin City Council continues to deliver on the objectives contained in The Dublin Bay Biosphere Biodiversity Conservation and Research Strategy 2016 – 2020 which in 2018 included The delivery of educational and awareness activities and events such as World Wetlands Day, the Dodder Gathering, the Brent Geese project. A continuation of the Biosphere Discovery Tours programme. Plans for the design of the UNESCO Dublin Bay Discovery Centre were advanced with the appointment of an Integrated Design Team who will develop design plans during 2019.</p>

<p>Extend the recreational, amenity, cycling and walking potential of Dublin's rivers and canals</p>	<p>Policies/objectives in the Development Plan and Local Area Plans (LAPs)/Strategic Development Zones (SDZs) to extend the 'linear parks' along the city's rivers.</p> <p>Campshires included in the SDZ public realm plan.</p> <p>New cycle and pedestrian route along the banks of the Royal Canal - detailed design was completed in Q4 2018 for Phase 2 and Phase 3 of the Royal Canal Scheme and both are now at the stage where construction will commence in Q1 2019.</p> <p>Dodder Greenway – Consultants developed emerging preferred options for scheme. A non-statutory community engagement on the emerging preferred option was conducted in September/October of 2018. Consultants engaged in revising scheme to take account of submission received up to end 2018.</p> <p>Actions included in the Transport section of the Draft Climate Change Action plan will assist in achieving this objective</p> <p>During 2018 Parks & Landscapes Services worked in conjunction with the Environment and Transportation Department on the policy for the design, development and management of Greenways – pavements shared responsibility by cyclists and other park users.</p>
<p>Extend Sustainable Urban Drainage Systems (SUDS) as opportunities arise throughout the City</p>	<p>During 2018, Environment and Transportation Department continued to report on all Planning Applications and advise the Planning Department on the appropriate decisions to ensure the implementation of DCC policies in relation to Sustainable Urban Drainage Systems (SUDS).</p> <p>Water Services section continued to work with colleagues in the Housing Department and Parks & Landscapes Services to implement SUDS solutions across all DCC owned housing sites. Water Services also contributed to the Dublin Climate Change Action Plan 2018.</p> <p>First steps were taken during 2018 to establish a more cohesive Departmental approach to Water Framework Directive (WFD) matters, joining the Planning & Development function to the WFD and Flood Management function. During 2019, it is hoped to develop a more "whole of Dublin City" approach to the overall area of green and sustainable surface water drainage and water body management.</p> <p>The Inclusion of specific actions in relation to SUDS in the Climate Change Action Plans across the 4 Dublin Local Authorities will assist in implementing this objective.</p> <p>SUDS is actively provided in all projects. Guidelines for front hardstandings include advice that they should be permeable. The provision of sustainable drainage systems is required as part of all proposed development proposals, and implemented through the Development Management Process</p> <p>Parks & Landscape Services continued to work with the Flood Protection Office to progress a number of pilot projects.</p>

Goal 7**To develop engaged and active communities in the promotion of social inclusion and healthy living****Objective**

Further develop social capital, active citizenship in city communities through the Public Partnership Network, The Local Community & Economic Plan (LECP) and other measures

Progress

An Action Plan for 2018 was published containing 143 actions under the 12 high level goals identified in the Dublin City Local Economic and Community Plan (LECP) 2016 - 2021. This work was overseen by the Advisory Group, which has nominees from the Economic Development and Enterprise Strategic Policy Committee and the Local Community Development Committee (LCDC).

The Dublin City LCDC, together with the Economic Development and Enterprise Strategic Policy Committee (SPC), published the 2018 Annual Plan of the six-year statutory Dublin City Local Economic and Community Plan 2016 – 2021. The Plan also included an up-dated socio economic profile of Dublin City, based on Census 2016 data.

The Dublin City LCDC awarded funding of €1,329,824 to 137 community and voluntary groups and a further €33,334 to Men's Sheds under the Dublin City Community Enhancement Programme 2018. One of the assessment criteria was the potential of the proposed project to contribute to the achievement of Goal 5 of the Dublin City Local Economic and Community Plan.

The LCDC was successful in securing €75,000 under the Healthy Ireland Fund 2018 for the implementation of local actions corresponding to the objectives of national policy set out in *Healthy Ireland, A Framework for Improved Health and Well-Being 2013 – 2025*.

The LCDC is responsible for the monitoring of the nationally-funded Social Inclusion and Community Activation Programme (SICAP) 2018 – 2022 which was delivered by five contracted organisations in five 'Lots' across the City with an overall budget of €5.4 million per annum. In 2018, the LCDC carried out end-of-year 2017 and mid-year 2018 reviews.

Dublin City Public Participation Network (PPN) elected a new Secretariat in December 2018 consisting of 7 members from the 3 pillars.

The Secretariat met on 11 occasions during 2018 and also organised 2 Plenary sessions.

DCC PPN collaborated with the 3 Dublin Local Authorities in hosting a well-attended environmental gathering (120) in April 2018. A full day workshop on General Data Protection Regulations (GDPR) was organised for PPN Groups in June 2018 in the Wood Quay Venue.

Media skills training was given to SPCs and Secretariat PPN Representatives in March 2018.

9 Disability Linkage Group meetings were facilitated throughout the year.

5 Environmental Linkage Group meetings were facilitated during the year.

The PPN facilitated a number of Public Consultations with DCC Departments throughout the year.

	<p>Your Dublin Your Voice</p> <p>The Economic Development unit took over the management of the Your Dublin Your Voice research panel and carried out two surveys in 2018 one on Culture and the second on Retail and Dining in Dublin.</p> <p>There are over 3,000 people registered on the Your Dublin Your Voice panel and further work was carried out to promote the panel to achieve new sign ups.</p> <p>The findings of the surveys were presented to the Economic Development and Enterprise Strategic Policy Committee and disseminated to a range of other internal and external stakeholders.</p>
<p>Support the inclusion of community participation in safety and security at local level</p>	<p>Dublin Fire Brigade (DFB) as an integrated fire based emergency medical & rescue service provides a range of services to the people, communities, businesses, infrastructure and industry to the four Dublin local authorities areas covering an area of over 356 sq. kilometres, with a population of 1.35 million residents.</p> <p>In 2018 DFB's East Region Communications Centre (ERCC) handled in excess of 185,000 emergency calls which saw a 14% increase in the number of 112/999 calls compared to 2017 with ambulance related calls increasing by 13% during the year and fire service call increased by 17%.</p> <p>The exceptional dry summer was a key driver for an increase in fire activity both in Dublin and Nationally.</p> <p>STORM Emma which saw large parts of Ireland covered by a snow storm at the start of March led to the ERCC receiving a total 1,705 calls over a 48-hour period and to deal with an average of an additional 340 plus calls per day during this prolonged severe weather events.</p> <p>Halloween is typically the busiest day and night for processing emergency fire and ambulance calls and 2018 proved no exception. In 2018 there were 103,071 emergency medical service mobilisations.</p> <p>All fulltime Firefighters are trained as Paramedics and rotate continuously between firefighting and EMS duties.</p> <p>DFB's fleet of 12 emergency ambulances are each staffed by two paramedics available to respond 24 hours a day, 365 days per year. In addition, there are 21 frontline fire appliances with up to 120 paramedics available to respond on a daily basis.</p> <p>Tangible clinical outcomes in 2018 illustrating the Fire Based Emergency Medical Service include:</p> <ul style="list-style-type: none"> • 57,170 patients treated and transported to hospital • 3,670 critical medical incidents managed • 398 cardiac arrests managed <p>DFB assisted in the delivery of 29 pre-hospital childbirths.</p> <p>DFB is particularly proactive with respect to Fire Safety. The objective of fire prevention is to promote public fire safety through education and advice, to help ensure fire safety standards are being adhered to in existing buildings and to ensure best practice in terms of fire safety in both new and existing buildings.</p> <p>Community Fire Safety has an increasingly important role in fulfilling DFB's overall goal of protecting life and preventing injury/loss from fire. Community Fire Safety mean promoting fire safety in the community, including in the home whether in houses or apartment. DFB has implemented a number of initiatives and programmes such as Primary School programme, campaigns at various times of the year including Fire Safety Week, Halloween and Christmas.</p>

	<p>DFB continues to utilise social media platforms, to engage with the public through messages relating to Fire Safety and Incidents attended where Fire Safety and awareness are highlighted. Fire Safety campaigns are also publicised. Social media platforms have grown in popularity with the public and are regarded as an essential process in delivering our Fire Safety message to the community, now and into the future.</p> <p>2018 was a very busy year for DFB's Training Centre. 1 Recruit Class of 27 students successfully completed their training and 48 students full completed the paramedic programme in association with the Royal College of Surgeons Ireland.</p> <p>DFB ensures preparedness for a co-ordinated inter-agency response to major emergencies resulting from local, regional & National events, such as fire, transport accidents, incidents involving hazardous substances and severe weather at local and regional levels in line with the Framework for Major Emergencies. In 2018 DFB co-ordinated meetings and activities of the DCC Crisis Management Steering Group including carrying out a review of the Major Emergency Plan and Severe Weather / Plans.</p> <p>DFB has also played a major role in working with the East Regional Working Group to produce an Interagency Work Programme in line with the national work programme. This work greatly assisted through the severe winter snow of early 2018.</p> <p>The Civil Defence assist the front line emergency services during time of natural disasters and/or major emergency situations. The Dublin Civil Defence Unit provides second line support to all local authorities in the region in the event of emergencies. The Unit also provides second line support to Dublin fire brigade and is involved in an ongoing basis in providing crowd control, Water Rescue, Fire Cover and Medical Support at a range of events throughout Dublin City and County.</p> <p>Civil Defence also supports hundreds of community events throughout the year. These include large events such as air shows, tall ships, concerts and festivals, sports events as well as supporting smaller local events such as parades.</p> <p>2018 was a very busy year for Dublin Civil Defence with 343 community Events, 9 Search and Rescue operations (3 bodies recovered), and 442 Call outs for Severe Weather.</p> <p>Max – the Human Remains Detection (HRD) dog was called out on 23 different occasions last year including a number of times to assist the Gardaí at crime scenes.</p>
<p>Review the strategic framework on integration "Towards Integration"</p>	<p>The Social Inclusion Section implemented key aspects of DCC's Integration Strategy 2016-2020.</p> <p>Initiatives included:</p> <ul style="list-style-type: none"> • Migrant voter registration campaign. • Migrant entrepreneur event in conjunction with the Local Enterprise Office. • Continued support for the Intercultural Language Service for Migrants • Support for Intercultural events and activities • Developed an anti-racism and Intercultural training for front line Housing staff

<p>Participate with the relevant other statutory agencies in delivering the National Strategy for children and young people</p>	<p>Coordination and delivery of the Dublin City Comhairle a nÓg programme. Dublin City Comhairle na nÓg has 63 elected members between the ages of 11 and 18.</p> <p>Elected members come from Dublin City. Eight places are held for seldom heard young people. Members are elected at the Dublin City Comhairle AGM members & hold a two year term.</p> <p>Dublin City Comhairle members engaged with various mental health organisations for the delivery of their 2018 working topic on youth mental health and wellbeing.</p> <p>The Sports and Recreation Section worked with the Department of Children and Youth Affairs and the City of Dublin Education and Training Board through the Young Persons Facilities and Services Fund.</p>
<p>Manage social inclusion policies and protocols through the City Council's network of area offices.</p>	<p>Social Inclusion Celebrations took place over a week long period in 2018 and began on 24th September.</p> <p>Over 20 events and activities took place in communities throughout the city organised and delivered by community groups themselves, including migrant led groups, people with disabilities, Libraries and Dublin City Council's Social Inclusion, Community & Social Development and the Sports and Wellbeing Partnership.</p> <p>The programme included:</p> <ul style="list-style-type: none"> • Migrant Youth lead discussion on Integration • Diwali Festival of Lights • Supported the BABYBE Project in South Central Area • A sports day for over 55's in Dalymount Park • Social Inclusion Week Older Persons Art Exhibition • Launched and published the intercultural storytelling project • Supported Greencastle Family Hub family fun day • Older Persons Sports Day • Community Fun Run in Conjunction with NEIC and An Garda Síochána • "Bring Me Back Alive" an suicide prevention project in Finglas for the Travelling Community • Nepal Ireland intercultural event <p>The "Lets Walk and Talk" series continued in 2018 with 18 specialist walks including Ulysses Goes Wild, Religious walk with churches and wells Halloween Walk Romantic Dublin, and weekly walks in Irish, Spanish and French.</p> <p>The Social Inclusion Unit in line with its obligations in the Integration Strategy the Traveller and Roma Strategy and the Disability Strategy, funded and supported programs and activity related to these area over the year some examples of this are:</p> <ul style="list-style-type: none"> • Show Racism the red Card "Wear Red Day" • Anti-Racism training has been rolled out to front line Housing Staff, in line with Dublin City Council's Public Sector Duty • Supported Make Way Day for people with disabilities • Established a small Traveller working group with the view of it becoming part of a linkage group to the PPN <p>Supported the Dublin City Interfaith Forum in their ongoing activity and their MEASC Festival.</p>



For visitors, business people and our citizens, the Council's ambition is that Dublin delivers the very best of infrastructure, facilities and events while nurturing our heritage and traditions with the ambition of continuing to be the preferred city in Europe.

Goal 1

To promote tourism, sport and recreation and attract, manage and support major events and a range of activities for the City.

Objective	Progress
<p>Work with tourism organisations to promote Dublin City as a major tourist attraction</p>	<p>Dublin City Council has developed a strategic partnership with Fáilte Ireland to promote Dublin City for tourism. This involves support for major festivals to animate the city and forward planning in relation to visitor orientation and visitor experience development plans for the docklands and the coast. Dublin City Council's partnership with Fáilte Ireland on the delivery of major events and festivals continued during 2018.</p> <p>The tourism offering of these festivals continued to grow, with both St. Patrick's Festival and Bram Stoker Festival reaching the last five in the Best Festival /Event Experience at the 2018 Irish Tourism Industry Awards.</p> <p>Some of the other supported events in 2018 which delivered economic and tourism benefits for the City included:</p> <ul style="list-style-type: none"> • City Spectacular • Tradfest • Battle for the Bay • Dublin City Marathon • Hotter than July • Bloom in the Park
<p>Support and facilitate an integrated programme of arts development, cultural festivals and events</p>	<p>The new CARO office has liaised with the Dublin City Council's Events, Waste and Litter units to include specific actions in the Draft Climate Change Action Plan for DCC in relation to more sustainable cultural festivals and events i.e. use of single use plastics etc.</p> <p>Dublin City Council's Arts Plan 2014-2018 sets out the purpose and areas of work of the Dublin City Arts Office. Listed below are some of the programmes and projects delivered by the Arts Office in 2018:</p> <ul style="list-style-type: none"> • Application to the Urban Regeneration Development Fund (URDF) to develop artists workspaces resulted in a €200,000 grant to do a feasibility study for a €20m artists workspaces project for 2 sites in Dublin City

- Opera in the Open – 4 events.
- The Chinese New Year’s Festival.
- The Musictown Festival
- The International Literature Festival Dublin - 29 venues and 75 events.
- 30 Artists exhibited in the Lab Gallery
- The first meeting of Street Art Forum took place and established the inclusion of curators and artists going forward
- Artists Residences Programme: St. Patrick’s Lodge, 6 and 7 Albert Cottages and 9 wooden buildings.
- Incubation Space Award for 5 Research and Development collaborations that involved Music, Visual Arts and Theatre
- Children’s Art in Libraries Programme
- Culture Night Dublin – 330 venues,
- €530,000 paid in Arts Grants
- €20,000 in Bursaries paid
- €280,000 in programming with Artists and Arts Organisations
- Supported the Public Arts Programme through the care and maintenance of Dublin City’s public art collection.
- The Kevin Street Library public artwork was installed.
- Eileen MacDonagh completed her sculpture commission ‘Eyes for You’ for the Parkside housing scheme in Belmayne, Co Dublin.
- Visual Thinking Strategies project trained 35 teachers, artists and art educators
- “Permission to Wonder” EU Project received €96,000 and rolled out the first 3 trainings with 6 EU cities, 24 trainees and 30 schools
- An Urgent Enquiry - Dublin City Council hosted the Dublin Think Tank of this research project to explore models of commissioning in the area of Art and Biodiversity
- Young Dublin Assembly took place in the Mansion House and showcased how Dublin City Council supports children and young people
- Creative Ireland Cruinnú na nÓg events in the Arts Office and Liberty Park
- I AM BABA a show for babies age 0-12 months
- National Artist Teacher Training Programme

Dublin City Council Culture Company (Culture Development Programme)

Established in March 2018, Dublin City Council Culture Company runs cultural initiatives and buildings across the city on behalf of Dublin City Council and the people of Dublin. Collaborating with citizens, communities, cultural organisations, businesses, and Dublin City Council itself, the company’s work is focused on embedding cultural experiences and increasing cultural participation throughout Dublin’s neighbourhoods. It connected Dubliners to their city through culture and conversation. It activated and empowered people through making and taking part in culture. The raw material for all of our programmes came from ongoing engagement with Dublin citizens in 2018.

Dublin City Council’s Cruinniú na nÓg (Culture Development Programme)

Dublin City Council Culture Company delivered Dublin City Council’s Cruinniú na nÓg in June 2018. This enabled young people to access creativity where they live, in their communities, with their friends and family and all events were free to attend.

Cruinniú na nÓg developed, presented and promoted a wealth of creative activities in Libraries, cultural venues, council facilities, and community spaces throughout Dublin City Council's administrative area.

There were 100+ events, activities and workshops happening around Dublin on the day, including those facilitated at 21 Libraries by Dublin City Public Libraries & Archive, 9 cultural city buildings, local parks and Dublin City Arts Office.

The National Neighbourhood 2018 (Culture Development Programme)

The extremely successful National Neighbourhood for the 2017/2018 season project concluded in May 2018.

It engaged with 22 neighbourhoods across the city. 35 community groups worked with 47 artists across the county. It connected artists, groups and villages with Libraries, museums and creative places to deepen their understanding of each other and themselves.

14 Henrietta Street (Tourism & Heritage Programme)

Dublin City Council Culture Company officially opened Dublin's newest visitor attraction 14 Henrietta Street on 14th September 2018. Set in a Georgian townhouse in the north inner city, *14 Henrietta Street* tells the story of the building's shifting fortunes, from the splendour of its Georgian origins in the 1700s, to a tenement building from the 1880's to the 1970's. Through people and memory, it aims to deepen understanding of the history of urban life and housing in Ireland. Taking the stories, personal experiences and objects of former residents of the tenements, coupled with ongoing social and architectural history research, the museum gathers, interprets and preserves Dublin's tenement history.

Cultural Audit and Map (Cultural and Community Infrastructure and Creative Cluster LIVE database internally & externally accessible information provision)

Work continued in 2018 on the Dublin City Cultural Map project which is developing a comprehensive database (that will link with the GIS system internally) and a user-friendly website of the city's culture; spanning arts, heritage, sport, recreation, food, science, the environment and more, through data from Dublin City Council sections and through online surveys and connections with many bodies throughout Dublin.

For the Dublin public, this will be a website (working title: "Culture Near You"), where people in Dublin, whether visiting or living here, can access information and make choices about culture near them, including community spaces, cultural providers, sports facilities, venues and so many other things that make up the cultural life of the city. For Dublin City Council sections, the data will be accessible through existing internal systems.

Dublin City Gallery the Hugh Lane programmed four diverse temporary exhibitions in 2018 and a programme entitled Traveller Collection at the gallery in collaboration with CREATE and artist Seamus Nolan.

Dublin City Gallery the Hugh Lane continued to engage with

	<p>schools:</p> <ul style="list-style-type: none"> • Delivered 320 guided tours • Facilitated 166 pre-arranged self-guided tours of the gallery. • 5 study mornings took place. • 18 special lectures were programmed and coffee conversations took place on Wednesdays throughout the year. • 14 adult painting/drawing workshops were delivered, • 31 family workshops took place. <p>The gallery also participated in the following:</p> <ul style="list-style-type: none"> • Chinese New Year festival • St. Patrick's Day festival • Winter Lights Festival • the Festival of History • Silk Road Film Festival • Gallery Weekend • Culture Night (901 visitors attended) • Bealtaine • One City One Book • Heritage Week • IAF Open House • Science Week • the Dublin Metropolitan School of art lectures series • National Drawing Day • Citywide Reading Campaign • the Russian festival <p><u>Dublin City Libraries</u> 31,537 people attended c.858 events in branch libraries and other venues.</p> <p>The programmes publicised in the Spring, Summer and Autumn brochures linked to national & city-wide themed programmes, including Bealtaine; Summer Stars Reading Campaign; Heritage Week; Children's Books Festival; Science Week; Right to Read; Work Matters, and Healthy Ireland.</p> <p>The Council's Commemorations Programme marked relevant events in the Decade of Centenaries, including the representation of the People Act, and the ending of WW1. Activities included the historians-in-residence programme; a community grants scheme; digitization; lectures; exhibitions, and publications.</p> <p>Liaison with Arts Office to co-ordinate Children's Art in libraries ensures children experience a holistic perspective to their surroundings via dance, theatre, art and music.</p> <p>The Dublin Festival of History attracted audiences of 8,566 to 141 free lectures and talks in Dublin Castle, branch libraries, and other venues.</p> <p>Other history & heritage programmes included the City Hall Lecture Series; Heritage Week, the annual Gilbert library lecture.</p>
<p>Actively bid for and seek out major events for the City.</p>	<p>Dublin City Council will host the Velo-city 2019 International Cycling Conference in the Convention Centre, Dublin from the 25th to 28th June, 2019.</p> <p>Velo-city is an annual global cycling summit that seeks to improve</p>

	<p>the policies, planning and provision of all aspects of cycling and is seen as the number one forum for the exchange of international cycling expertise and best practice.</p> <p>The conferences naturally attract those with an interest in cycling, but also those involved in the area of urban and infrastructure policies, technology, health, behavioural change, road safety, the environment and those involved in transport generally. We received a large number of high calibre submissions to speak at the conference and a draft conference programme is now available on the website: www.velo-city2019.com</p> <p>The conference should bring a large number of delegates and world-renowned experts to Dublin and we look forward to it being a great opportunity for the promotion of cycling in the city as well. Dublin City Council in partnership with FAI with full support of National Government submitted a successful bid (in 2014) for Dublin to be a co-host of UEFA Euro 2020.</p> <p>From a number of host city's UEFA selected Dublin to host the Euro 2020 Qualifying Draw. The draw took place in the Convention Centre Dublin on Sunday 2nd December. Over 140 million tuned in to watch the draw on television from across Europe. On the preceding night the Lord Mayor hosted UEFA delegates from across Europe at the official dinner in the Round Room. The week's events were worth approximately €2 million to the city.</p> <p>To mark the historic occasion of the draw taking place at the Convention Centre, Dublin City Council in partnership with the FAI ran <i>Street Legends</i> a community football event on three separate nights across the North Inner City including Aughrim Street, Mountjoy Square, and Commons street. The idea behind both events was to engage Dubliners with EURO 2020. Over 2000 participants attended Street Legends over the three nights. Other events included the European Championship Trophy visiting a number of local schools. In addition, the Samuel Beckett Bridge was lit for the occasion with Euro 2020 Logo and the flags of whole the host countries.</p> <p>Winter Lights Dublin City was a new, fully Dublin City Council funded and programmed initiative delivered in 2018. This project saw the creation of a unique illumination series around some of the City's most well-known buildings and landmarks, as part of a wider Christmas celebration.</p> <p>Winter Lights aimed to place Dublin City among the other renowned international cities of light, while providing all citizens with an opportunity to enjoy the City, at a time of their choice, with none of the previous public safety or crowd management implications. The enormous success of this project has laid a firm foundation for an ambitious expansion in 2019.</p> <p>Dublin City Council's support for the Aer Lingus College Football Classic will see a five-year series of high profile games being brought to the City from 2020. Games at this level have been shown to deliver unparalleled direct and in-direct economic benefits to the City.</p>
<p>Create a new City Sports and Wellbeing Partnership</p>	<p>The Sports and Wellbeing Partnership has been in existence since late 2015. The Strategy was adopted from 2017. The Dublin City Sports and Wellbeing Partnership Advisory Board meet every second month.</p> <p>2018 highlights</p> <p>Lord Mayor 5 Alive Challenge: 2018 was the sixth year of the challenge which consists of 5 races from the Dublin race calendar approximately 5km in distance. LM 5 Alive commenced on 1st January and finishing at the end of March. Over 400 people participated the majority of whom were new to running.</p>

	<p>Change for Life: is an 8 week programme running annually since 2013 designed to support people to become more physically active on a regular basis and adopt a healthier diet. In 2018 the programme expanded significantly via Healthy Ireland funding with approximately 350 participants across the city.</p> <p>Champions Day: a multi-sport day for 85 adults with intellectual disabilities.</p> <p>Older Adult Sports Day: 400 participants enjoyed a variety of sports and activities at DCU.</p> <p>GAGA Day: 'Get All Girls Active' (GAGA) Day consisted of approximately 120 activities, across 55 locations in the city, with over 6,000 participants.</p>
<p>Develop and enhance relationships with other international cities.</p>	<p>The International Relations Unit throughout the year enhanced, facilitated and promoted international links and relations that benefited the city, its economy and its communities. Summary of the activities below:</p> <p>Beijing (Sister City) A two-day visit to Ireland by a Member of the Political Bureau of the Communist Party of China (CPC) Central Committee and Secretary of CPC Beijing Municipal Committee met with the Lord Mayor, Chief Executive, members of the senior management team and officials to discuss city management, urban planning and development as well as historic and cultural preservation.</p> <p>San Jose (Sister City) A delegation from San Jose travelled to Dublin for a 4 day programme, which included city to city officials meeting, presentations on Dublin City Cultural Strategy, Economic Development and LEO and the entrepreneur Eco-System, SmartDublin/SmartDocklands.</p> <p>Belfast City Council Memorandum of Understanding The Lord Mayor and City Officials visited Belfast and met with the Belfast Lord Mayor, their city officials and stakeholders to explore practical ways for both cities to co-operate going forward and to maintain momentum and develop short term joint activities and identify project areas to collaborate on under the Memorandum of Understanding between the two cities.</p> <p>Montreal, Canada (Friendship & Co-operation Acknowledgement) The Lord Mayor was invited to participate in the 153rd Annual Walk to the Stone in Montreal which is a Memorial to where 6,000 Irish people were buried following an outbreak of typhus after their journey to Canada from Ireland and the Great Hunger of 1847.</p> <p>Lord Mayor International visits: The Lord Mayor was invited to speak as a guest at The Ninth International Bayt Al Maqdis (Jerusalem) Conference held in Ramallah.</p> <p>European Networks: Dublin City Council is a member of EUROCITIES which is a network of major European cities whose members are the elected local and municipal governments of major European cities. It brings together the local governments of over 140 of Europe's largest cities and over 45 partner cities, who between them govern 130 million citizens across 39 countries.</p> <p>EUROCITIES Conference held in Edinburgh was attended by the Deputy Lord Mayor where over 500 politicians and officials (including a large number of Mayors of cities of similar size and characteristics to Dublin) met to discuss the messages and priorities that as members they wanted to address to national and European leaders ahead of the European elections</p> <p>Deputy Lord Mayor attended the 7th Direct Dialogue of Mayors</p>

with European Commission in Brussels. Dublin was one of 20 capitals who participated at political level.

The 70th Anniversary of the **Universal Declaration of Human Rights**, the Lord Mayor read from the Universal Declaration of Human Rights on the steps of City Hall.

Inward Delegations

A large number of delegations were welcomed to Dublin city during the year to meet with city leaders, officials and stakeholders to share knowledge and best practice on various aspects of life and business in Dublin and to seek opportunities to partner with Irish companies.

Business Tourism

As part of our mission to generate economic and business tourism benefits, a number of international conferences hosted in Dublin city received support.

International Relations Framework for Dublin City Council 2018 – 2022 was adopted during the year. It sets out the context in which the city council operates and outlines key principles which will guide Dublin City Council's international relations work in partnership with others towards ensuring DCC manages its current and future relationships, international linkages, potential for trade, investment, tourism and culture but with a focus on mutual benefits between Dublin and the region or city, its economy, education and communities.

EU LAB

Dublin City Council Culture Company is working with Dublin City Council sections on international collaboration projects for submission to EU Funding programmes,

Dublin City Public Libraries & Archive: Application: Europe for Citizens - deadline 1st March 2019 With Richmond Barracks also as a partner.

Dublin City Public Art with partners in University of Gothenburg (SE) and Kaunas 2022 (LT) for an application: Creative Europe in 2019.

Dublin Sports & Wellbeing Partnership working with Sports Fryslan (NL), Gerlev Academy (DK) and the European Sports For All Network. Application: Erasmus + Sport and Erasmus + - deadline 1st March 2019.

Dublin City Council Culture Company in partnership with Institut Francais, Paris and 12 partner countries. Application: Creative Europe submitted December 2018. 14 Henrietta Street will also partner on this.

Goal 2

To achieve the right balance between nurturing the City's unique natural and built heritage and creating new places through quality urban design.

Objective	Progress
Re-energise the North and South Georgian cores of the City , through the introduction of new and adaptable uses, which are sympathetic to the character of the area	The Living City Initiative which has been reviewed and updated continues to be promoted. The Planning Department has established a 'one stop shop' to assist applicants. A Guidance document study of suitable templates for adaptation of Georgian houses has been produced.
Continue the expansion of the city centre area eastwards to the Docklands, and westwards through the arc from Grangegorman to the Heuston Quarter	Work progressed during 2018: <ul style="list-style-type: none"> • Grangegorman Campus is being implemented • Construction has commenced on the new Children's Hospital • The D8 Health & Innovation Corridor has been established • A masterplan has been prepared for the redevelopment of O'Devaney Gardens; • The Docklands SDZ, which provides for 300,000sqm plus commercial space and 2600 residential units, is being implemented by a dedicated planning unit. • A new city district has been planned at Poolbeg West Strategic Development Zone. (This scheme awaits approval from An Bord Pleanála).
Strengthen the radial streets of the city by new uses of upper floors, and infill development	Radial streets continue to be strengthened through development management, Living City initiative and Public Realm initiatives.
Extend the successful "Urban Village" model to create similar thriving centres in the new developing areas of the city	New urban villages, e.g. Ashton Gate, are included in the LAPs plus Clongriffin/Belmayne, Pelletstown & Cherry Orchard in the longer term. A masterplan for Belmayne/Malahide Road urban village is nearing completion. Local Environmental Improvement Plans (LEIPs) are included in the Development Plan for existing villages, with plans underway for a number across the City including Phibsboro and Ringsend.
Create a more fine-tuned response to building height in relation to context and place making for the city	Development management teams are working on issues of height in response to the recent Department of Housing, Planning and Local Government Guidelines on height, and the Council is commencing an examination of the relevant SDZs in relation to height.
Promote the re-use of empty or under-used ground or upper floor space in the existing building stock by ensuring that issues relating to planning; fire safety; disabled access; heritage; conservation; commercial rates and environmental health are communicated in an integrated manner	DCC provides a 'one stop shop' approach to the Living City Initiative involving planning, conservation, disabled access and Building Regulations (Fire Access), in order to attract more people to live in the city.

Goal 3

To develop and maintain the road, street and public domain network to the highest international standards whilst maintaining the integrity of the city's unique heritage.

Objective	Progress
Target capital works towards enhancing the city's infrastructure and provide sufficient resources for major public domain works, optimising annual grant funding and allocating resources for maximum cost efficiency	<p>Works are prioritised in the Capital Works Programme. Works are ongoing within the Grafton Street Quarter since 2013 funded by DCC Levies. Improvement works in the Chatham Street / Harry Street area were completed in early 2019. Improvement works will commence on Clarendon Street in early 2019. Road Maintenance Services managed an investment of €12,276 Million in contract works to enhance the city's road infrastructure. This resulted in:</p> <ul style="list-style-type: none">• 16.9km of the city's road network being resurfaced and/or reconstructed.• 9km of the city's footpaths being repaired and/or reconstructed.• The Grafton Street Quarter improvement works in 2018 included:• Chatham Street, Harry Street, Balfe Street, Chatham Lane and Swan Lane were all upgraded. Works included a bespoke design in front of the Westbury Hotel.• Design of Clarendon Street completed. <p>The Docklands Bridges progressed as follows:</p> <ul style="list-style-type: none">• Dodder Public Transport Bridge: Site Investigations complete and preliminary design progressed.• Blood Stoney Pedestrian & Cycling Bridge: Site Investigations complete and preliminary design progressed.• Point Pedestrian & Cycling Bridge: Brief prepared for design consultant.• Spencer Dock Pedestrian & Cycling Bridges: Part 8 complete. <p>Major road schemes:</p> <ul style="list-style-type: none">• Belmayne Main Street: Part 8 complete• Sillogue Infrastructure: Part 8 complete• Balbutcher Lane: Design complete <p>Implementation of District Heating (DH) Project (Develop Business Strategy)</p> <p>The Dublin District Heating System (DDHS) has progressed in 2018 with the following achievements:</p> <ul style="list-style-type: none">• The DDHS was mentioned in the National Development Plan 2018-2027 published in February.• Obtained an allocation of up to €20million grant for the DDHS from the Government's Climate Action Plan, which was announced by An Taoiseach Leo Varadkar TD in Government Buildings in November.• Worked with the Department of Communication, Climate Action and Environment (DCCA) and other Government Department officials on the District Heating Working Group.• Procured a Consultant in May for the completion of a 'Delivery of Business Model and Engineering Review'• Continued ongoing engagement with the City of Dublin Energy Management Agency (CODEMA), and in June formally engaged the National Development Finance Agency (NDFA) as financial advisors to develop the optimal Business Delivery Model Strategy.

	<ul style="list-style-type: none"> • Advertised on E-tenders and the Official Journal of the European Union (OJEU) for market interest in the project and received a number of positive responses. • The Chief Executive presented and discussed with leading experts in the DH field our city's vision for smart energy systems at the Celsius Summit 2018. • Held five DDHS Steering Group / Project Board meetings • Two reports to the Environment Strategic Policy Committee (SPC) • Continued ongoing engagement with the public and private infrastructure finance markets investigating funding arrangement for the DDHS. • Liaison with crucial stakeholders such as Transport Infrastructure Ireland (TII) / Dublin Port Company / Dublin Smart Cities. • Liaison with DCC projects such as Dodder Bridge, and the numerous Public Domain schemes. • Liaison with developers ensuring new developments are 'District Heating enabled'. • Funding successfully obtained as a project partner for the Geo-Urban project which aims to identify and assess the deep geothermal heat reserves under Dublin City. <p>Capital projects completed during 2018:</p> <ul style="list-style-type: none"> • Bluebell Park – All-Weather Pitch (official opening will take place in 2019) • Markievicz – renovation and extension of the Sports Pavilion • Restoration work on the 12 Follies at St. Anne's Park • Christ Church grounds upgrade • Greening of High Street • St. Audeon's Park – upgrade of park & grounds • New outdoor gym equipment at 10 locations around the City • Playground upgrades at Bushy Park, Mount Bernard, Coultry Park and Johnstown Park.
<p>Prioritise works to ensure best value maintenance for the city's infrastructure and to ensure the city's road, footpath and cycling network is maintained to the highest safety standard</p>	<p><u>Road Maintenance Services:</u></p> <ul style="list-style-type: none"> • Repaired/ made safe a total of 4,517 defects and hazards on the city's road, footpath and cycling network. • Repaired/ made safe a total of 578 critical (priority 1) defects/ hazards on the city's road, footpath and cycling network within 24 hours of the defect/ hazard being recorded. <p>Scour repair works were carried out on:</p> <ul style="list-style-type: none"> • Spencer Dock Quay Wall • Ringsend Bridge <p>Special Inspections were carried out on:</p> <ul style="list-style-type: none"> • Matt Talbot Memorial Bridge • Butt Bridge • Ringsend Bridge <p>Ongoing maintenance and repair works on other bridges included</p> <ul style="list-style-type: none"> • Steel & concrete repairs, parapet repairs, scour repairs, painting and removal of love-locks. • Testing of decking materials to improve slip resistance on the Liffey Boardwalk were carried out. • Use of green infrastructure and SUDS to reduce pollution and flood risk to our city watercourses.

<p>Significantly improve pedestrian and walking facilities in the city</p>	<p>The construction of the Chatham Street /Harry Street Area Improvement scheme commenced in September 2017 and was completed in early 2019. The improvements provide flush wall to wall granite paving and wider footpaths. The existing red brick paving had fallen into a state of disrepair and was removed and replaced with new granite paving as part of the scheme.</p> <p>Part 8 planning approval was granted for the improvement of Clarendon Street / Clarendon Row in October 2017. Due to a significant site development affecting Clarendon Row, which commenced in 2018, it was decided to postpone improvement works on Clarendon Row pending the completion of this development and to proceed with the improvements to Clarendon Street. These improvement works will commence in early 2019. This scheme will have flush paving and wider footpaths along most sections of the street to facilitate pedestrians & shoppers within the Grafton Street Quarter.</p> <p>The pedestrian network and walking facilities are continually improved through the development management (planning application) process whereby buildings are set back to widen footpaths, sites are designed to provide for increased permeability and pedestrian crossings are provided as part of new developments.</p> <p>The implementation of <i>The Heart of the City</i>, Public Realm Masterplan for the City Core is progressing. This aims to provide a more pedestrian friendly city core through the expansion of pedestrian space and routes.</p> <p>Road Maintenance Services repaired and/or reconstructed 9km of the city's footpaths.</p> <p>Crumlin Village Improvement Scheme works completed with new SUDS infrastructure included to manage surface water runoff. Francis Street: Part 8 complete and design commenced. Castle Street: Part 8 complete and design commenced.</p> <p>The Dublin Wayfinding system is monitored on an ongoing basis to ensure that it provides a useful service to visitors to the city. The city centre masterplan for public realm sets out a series of projects which will deliver significant improvements for pedestrians.</p>
<p>Introduce a Transportation Asset Management System (TAMS)</p>	<p>The TAMS System has continued to be used by the various sections of the Environment and Transportation (E&T) Department for which it was rolled out.</p> <p>Throughout 2018 there continued a process of transition from project implementation to System Support which included the establishment of a TAMS Support Unit to work in partnership with the E&T Local IT Unit in supporting users, manage the System and implement changes and upgrades as required. The Unit successfully upgraded the System to V18.2 during this time which included full testing and roll-out.</p> <p>During 2018 the Support Unit staff carried out numerous training session with users including one to one sessions aimed at getting feedback and helping users gain a better understanding of how best to use the System.</p> <p>During 2018 Sections using the System extracted a range of performance metrics from the System to aid them with reporting against the newly introduced Service Delivery Plan.</p>

	<p>In 2018, the TAMS Support Unit developed considerable competence in using and understanding the System and are now capable of dealing with many issues without the need to revert to the System supplier for assistance.</p> <p>Road Maintenance Services used TAMS to record customer service requests, record defects/ hazards on the road network and to prioritise, record and manage workflow.</p> <ul style="list-style-type: none"> • 12,061 customer service requests recorded; • 4,854 defects/ hazards recorded and prioritised for repair; • 4,517 defects/ hazards were repaired/made safe; • 5,562 jobs completed by direct labour; and • 578 critical (priority 1) defects/ hazards on the city's road, footpath and cycling network repaired/ made safe within 24hrs.
<p>Manage and improve the city's street furniture service in a well-designed manner that enhances people's city experience.</p>	<p>Street furniture licences are granted in areas where sufficient space exists to accommodate tables and chairs etc. without impeding pedestrian flow. Compliance inspection hours have been extended.</p> <p>The Street Furniture Unit:</p> <ul style="list-style-type: none"> • Issued 175 Street Furniture Licences issued; • Issued 19 new Street Furniture Licences; and • Inspected 1,316 premises.
<p>Manage necessary road openings in a manner that minimises disruption to the city.</p>	<p>Ensure Roadworks control system continues to function effectively.</p> <p>All works by utilities on public roads require licensing by Dublin City Council.</p> <p>In the course of 2018 some 12,471 individual licences were granted by the Council subject to conditions. All sites were monitored by the Council's Roadworks Control Unit and appropriate action was taken where breaches of licence conditions occurred. This work is ongoing.</p> <p>Road Maintenance Services:</p> <ul style="list-style-type: none"> • Permanently reinstated 1,991 utility openings in the road network; and • Carried out over 30,000 inspections of reinstatements carried out by Utilities in the road network

Goal 4**To manage and promote City Parklands and support the development of biodiversity measures and projects.**

Objective	Progress
<p>Achieve best sustainable practice in the management of the natural environment, including city parks and open spaces</p>	<p>The inclusion of Nature Based Solutions Actions in the Climate Change Action Plans across the 4 Dublin Local Authorities will assist in implementing this objective.</p> <p>The Green Flag is awarded in recognition of achieving quality standards for the sustainable management of Parks and recreation facilities. It promotes high horticultural and environmental standards and is a benchmark for excellence in Park management based on acknowledged international best practice. The award scheme is administered by An Taisce.</p> <p>In 2018 Dublin City Council was successful in retaining the Green Flag status in 5 City Parks:</p> <ul style="list-style-type: none"> • Blessington Street Basin • Bushy Park • Markievicz Park • Poppintree Park • St. Anne's Park
<p>Bring greater animation and attraction to parks in the City through events, markets and recreational activities</p>	<p>A total of 383 applications for Events and Activities in the Parks were received during 2018.</p> <p>The breakdown is as follows:</p> <ul style="list-style-type: none"> • Community & Family - 122 • Photo Shoots - 61 • Sporting Events - 47 • Filming - 46 • Commercial - 45 • Charity Events - 31 • Weddings - 10 • Festivals - 9 • Arts & Culture - 6 • Music - 6 <p>Parks & Landscape Services also manage Pitch & Putt, Golf and Tennis Clubs at various locations throughout the city with a record attendance of over 30,000 during the Season.</p> <p>Parks & Landscape Services also manage over 250 football pitches located in the City Parks which are used for Soccer, GAA and Rugby.</p> <p>Parks & Landscape Services currently have six 'Seomra Tae' facilities which employ approximately 63 staff. Environmental standards for these establishments include:</p> <ul style="list-style-type: none"> • compostable/recyclable cups • compostable food containers and napkins • recycling of cardboard products and packaging • composting coffee grounds and inclusion in the Conscientious Cup Campaign <p>There are 4 markets operating in Merrion Square, The Red Stables at St. Anne's Park, Herbert Park and Bushy Park providing a variety of food, artisan produce, in-season vegetables and arts & crafts.</p>

Proactively seek out opportunities to develop additional recreational and sporting facilities in the City	DCC applied for grants for a number of projects under the Department of Transport, Tourism and Sports 2018 Sports Capital programme. These grant applications are still to be decided on.
Continue to implement the Biodiversity Plan	<p>The inclusion of Nature Based Solutions Actions in the Climate Change Action Plans across the 4 Dublin Local Authorities will assist in implementing this objective</p> <ul style="list-style-type: none"> • World Wetlands Day which included a biodiversity field trip to Booterstown Marsh • National Tree Week – an exhibition on native Irish Trees and Woodlands, Iconic Trees of the World, Parks Tree Trails and Tree Strategy. • Sustainable Urban Drainage Exhibition – including the responsible use of household waste water and general water conservation. • Live RTE radio broadcast from St. Anne’s Park • UN International Day for Biodiversity, which included: • An exhibition on songbirds of the dawn chorus and a local Radio broadcast on Dublin City Biodiversity • Nature walk for families at Bushy Park • City Quay Wall and street flag display • Brent Geese Ambassador Award ceremony at Ballyfermot Library • Annual Coastwatch Survey – an exhibition on Marine biodiversity in the Dublin Bay Biosphere, working with the students from the National Botanic Gardens and Staff in the Municipal Rowing Club • Science Week – included an exhibition on Light Bellied Brent Geese at North Bull Island and a variety of related talks <p>Dublin City Council is continuing to implement actions relating to:</p> <ul style="list-style-type: none"> • volunteer programme at Bull Island • Survey and management of protected species in areas of conservation value • Engaging stakeholders as part of the Dublin Bay Biosphere, Dublin Mountains Partnership, the Water Framework Directive and the Regional Green Infrastructure
Develop messages and awareness to counter problems caused by anti-social behaviour and dog fouling in city parks	The City Parks Superintendent and members of his team sit on a sub-committee as part of the City’s Joint Policing Committee to discuss and address issues of anti-social behaviour in Dublin City Council Parks.

Goal 5

To maintain to the highest international standards and improve the quality of Dublin City's environment through the delivery of our services in a sustainable manner, recognising local, regional and national responsibilities and implications.

Objective	Progress
<p>Ensure a consistently high standard of cleanliness throughout the city comparable to the cleanest capitals in Europe</p>	<p>In 2018 The Waste Management Section implemented area based cleaning as part of the ongoing implementation of the recommendations of the review of service delivery to optimize delivery of cleaning services in the city.</p> <ul style="list-style-type: none"> • A new fleet of compact street sweepers was introduced to replace the existing fleet. • The redevelopment of the Davitt Road depot was completed and the redevelopment of Herzog Park Bring Centre commenced. • 124 Additional Solar Compactor bins were introduced into the city. • The introduction of QR codes to all public litter bins has allowed over 70% of reports to be received via smartphone by Q4 2018 • Over 18,000 service requests were dealt with by the Department in 2018 • 3,298 community clean ups were supported throughout the city. • 1,608 requests for bulky household waste removal services were completed in 2018, an increase of 42% over 2017. • 600 bonfire stockpiling complaints were attended to and in conjunction with the parks and area departments over 600 tonnes of material was diverted from bonfires during Halloween response activities • The Team Dublin Clean Up was run for a third year and is now in place on the same day as the Canal and Dodder clean up days and in 2019 will include the 4 Dublin local authorities • The Environment & Transportation Department took part in the 2018 Anti-Dumping initiative funding area based initiatives in the South Central, Central and North West areas and a mattress amnesty day at Ringsend Civic Amenity site. • 7 pocket gardens were created in the Ballymun area as a result of this initiative. • 407 entries were received into the city neighbourhoods awards. <p>The Waste Management Department introduced the use of social media to promote and provide services at @dubcityenviro. The Department has run two media campaigns using traditional and social media advertising highlighting environmental issues around disposal of cigarette litter and promoting reusable cup usage.</p>
<p>Improve access to environmental information and to raise environmental awareness among citizens through use of digital communication channels</p>	<p>The Traffic Noise & Air Quality Unit continues to operate and support the Dublin City Council real-time noise monitoring website and associated twitter account which tweets ambient sound levels from its monitoring sites, on the hour every hour. Real time ambient sound levels can be accessed on this site by the public.</p> <p>Dublin City Council's Flood Advisory Group met on numerous occasions throughout 2018 to monitor forecasting systems (weather forecasts, weather warnings, telemetry, rain gauges, coastal flood forecasting), analysing and interpreting the information from these systems to determine the potential impact</p>

	<p>of possible flood events and the level of flood warning required to be issued and advise on the implementation of an appropriate action plan.</p> <p>The Dublin City Rainfall System was further enhanced in 2018. To date there are 24 rain gauges, 4 weather stations, 3 trash screen cameras and 24 river, tide and sewer level gauges.</p> <p>Flood Alleviation Schemes as detailed in the Council's Capital Programmes 2017-2019 are ongoing throughout 2018.</p> <p>Flood Resilience Actions were included in the Climate Change Action Plans across the 4 Dublin Local Authorities.</p>
<p>Preserve and improve where necessary the water quality of our rivers and bathing areas</p>	<p>The Central Laboratory is accredited to test relevant environmental parameters (chemical and microbiological) in surface waters including routine and investigative monitoring of rivers and streams, licensed trade effluent discharges to waters and bathing waters.</p> <p>Water quality status reports are provided regularly for all sampling locations and we hold a large archive of historic data. During 2018, over 4,000 samples were tested for Dublin City Council.</p> <p>A total of 130 complaints were received by the Water Pollution Section in 2018 and every one was investigated and closed off.</p> <p>The Pollution Control section monitors water quality of six rivers (Liffey, Dodder, Tolka, Camac, Poddle and Santry) by sampling each one on a monthly basis at various designated locations. Additional river sampling is carried out for the purpose of ongoing assessments under Water Framework Directive criteria.</p> <p>It also monitors bathing water quality at three designated bathing areas (Dollymount, Sandymount and Merrion Strand) by taking 20 samples at each beach during the bathing season, June to mid-September. It manages and responds to bathing water incidents when they arise, by notifying the public via the DCC and Environmental Protection Agency (EPA) websites and by placing notices on beaches.</p> <p>As a further measure to protect quality of surface waters, around 7,000 domestic dwellings / commercial premises are inspected each year for drainage misconnections. It regulates the discharge of trade effluent direct to waters or via surface water sewers by issuing and monitoring discharge licences under the Water Pollution Acts.</p> <p>Highlight and co-ordinate implementation of the measures to bring all of our rivers, estuaries and coastal areas to good ecological status as required by the Water Framework and the National River Basin Management Plan.</p>
<p>Reduce the risk of flooding and respond appropriately and effectively to flooding incidents</p>	<p>Dublin City Council's Flood Advisory Group met on numerous occasions throughout 2018 to monitor forecasting systems (weather forecasts, weather warnings, telemetry, rain gauges, coastal flood forecasting), analyse and interpret the information from these systems. This determines the potential impact of possible flood events and the level of flood warning required to be issued and advise on the implementation of an appropriate action plan.</p> <p>The Dublin City Rainfall System was further enhanced in 2018. To date there are 24 rain gauges, 4 weather stations, 3 trash screen cameras and 24 river tide and sewer level gauges.</p> <p>Flood Alleviation Schemes as detailed in the Council's Capital Programmes 2017-2019 are ongoing throughout 2018 and will continue into 2019.</p> <p>Dublin City Council Direct Labour Crews continue to carry out small flood alleviation works and respond to coastal flooding and rainfall event.</p>

<p>Deliver commitments in water services as outlined in the Council's Service Level Agreement (SLA) with Irish Water</p>	<p>During 2018, Water Services continued to report on all Planning Applications and advise the Planning Department on the appropriate decisions to ensure the implementation of DCC policies in relation to Sustainable Urban Drainage Systems (SUDS). Water Services section continued to work with our colleagues in Housing and Parks to implement SUDS solutions across all DCC owned housing sites. Water Services also contributed to the Dublin Climate Change Action Plan 2018. First steps were taken during 2018 to establish a more cohesive Departmental approach to Water Framework Directive (WFD) matters, joining the Planning & Development function to the WFD and Flood Management function. The inclusion of Flood Resilience Actions in the Climate Change Action Plans across the 4 Dublin LAs will assist in implementing this objective. The inclusion of Flood Resilience Actions in the Climate Change Action Plans across the 4 Dublin Local Authorities will assist in implementing this objective.</p>
<p>Protect air quality in line with European Union Directives</p>	<p>Air quality monitoring indicates EU air quality standards are being complied with in Dublin. During 2018 Dublin City Council continued an ongoing study with the Environmental Protection Agency (EPA) to identify potential locations for additional air quality monitoring stations in the city. As a result of this ongoing study new monitoring stations have been established in St. Anne Park Raheny, and at St Johns Rd. West. Islandbridge. Further sites for additional monitoring locations are under active consideration for 2019.</p> <p>Works to upgrade existing monitoring stations has also continued and these upgrades now provide the capacity to report on air quality on a continuous basis in real time to the public.</p> <p>The proactive enforcement of air quality standards has resulted in 92% of air pollution complaints open in 2018 being resolved and those cases still open are under active investigation. There has been a significant decrease in air complaints received during 2018 compared to 2017 (149 versus 204 in 2017).</p>
<p>As the National Competent Authority for all waste exports and imports ensure full compliance with EU regulations on behalf of all local authorities in Ireland.</p>	<p>The National TransFrontier Shipment Office (NTFSO) established and operated by Dublin City Council is the National Competent Authority to manage the international movement of waste out of, into and through Ireland.</p> <p>The Office is responsible for the implementation and enforcement of European and National Legislation (IMPEL); to monitor waste shipments; to facilitate the business community involved in legitimate waste shipment activities; and to prevent the illegal shipment of waste.</p> <p>In excess of 2,250 inspections were carried out in Ireland by a dedicated enforcement team in 2018. Inspections were carried out at roadside checkpoints, port inspections, waste facility inspections and spot checks, waste transfer forms inspections, brokers and dealer's verifications and brokers and dealer's audits. The Administration team ensures that annual exports of 1,650,000 tonnes of waste to Europe and Asia are in compliance with strict regulatory rules.</p> <p>The NTFSO also works with other agencies such as the Environmental Protection Agency, DCCA, IMPEL, European Union Agency for Law Enforcement Cooperation (EUROPOL), Local Authorities and the Gardaí and liaises with Customs and Port Authorities, the Northern Ireland Environment Agency (NIEA) and other competent international authorities. The NTFSO also reports to the National Waste Enforcement Steering Committee Chaired by the DCCA.</p>

	<p>In 2018 the NTFSO were nominated the lead authority for a European project on the Effects of the Chinese Import Ban on the Environmentally Sound Management of Plastic Waste. The NTFSO partook in a further European wide month of action led by INTERPOL targeting waste crime. The NTFSO continued to assist the Waste Enforcement Regional Authority in carrying out multi-agency operations against suspected waste categories. The NTFSO were also a part of an EU Evaluation Report on the Eight Round of Mutual Evaluations 'Practical implementation and operation of European policies on preventing and combating Environmental Crime' along with The DCCAE, EPA, the Gardaí, Dept. of Justice and the Waste Enforcement Regional Lead Authorities. The NTFSO continues to partake in the IMPEL Enforcement Network and is represented at the EU Basle Convention. The NTFSO present on National Waste Priorities at the National Waste Enforcement Steering Committee quarterly meeting. The NTFSO have worked closely with the DCCAE on Brexit preparations and have notified all stakeholders of changes in the event of a no deal withdrawal. Information is posted on the NTFSO website.</p>
<p>As Regional Co-ordinator for the Eastern-Midlands Waste Management Plan promote and encourage the prevention, re-use and recycling of waste in line with EU and National policy.</p>	<p>The Eastern-Midlands Region (EMR) Waste Management Plan 2015-2021 provides a framework for the prevention and management of waste in a sustainable manner in Dublin City Council and the 11 other Local Authorities in the Region. Dublin City Council, as the Lead Authority for Regional Waste Management Planning are overseeing the implementation of the Eastern Midlands Regional Waste Management Plan 2015-2021. Some of the key activities undertaken by the Regional Office in 2017 included:</p> <ul style="list-style-type: none"> • National Awareness Campaigns (Brown Bin, Dry Recyclables) • National Reuse Month • Conscious Cup Campaign to encourage elimination of single use coffee cups • Programme to advance remediation of Historic Landfills • Tyre Cleanup programme • National Hazardous Waste Collection Scheme
<p>Implement the Noise Action Plan 2013-2018 and prepare plan for 2019- 2024.</p>	<p>A review of the Noise Action Plan 2013-2018 was completed in 2018 and a revised Dublin Agglomeration Noise Action Plan was put out to public consultation and finalised. It is to run from December 2018 to July 2023, Chapter 4 Volume 1 of this plan sets out the review of the previous plan and the progress made in the implementation of the previous plan. Chapter 7 sets out the noise mitigation and protection measures to be pursued under the new revised plan</p>
<p>Reduce energy usage in the provision of public lighting</p>	<p>Approximately 5,500 lamps have been replaced to date, with 1,000 of these in 2018. It is planned to increase the replacement rate significantly in the latter part of 2019 as a result of the Public Lighting Upgrade Project being formally awarded later in 2019.</p>

Goal 6**To manage and promote the City Library Network, the City Arts Office and the Hugh Lane Art Gallery as hubs of cultural and art collections and learning opportunities**

Objective	Progress
Develop new Dublin City Library at Parnell Square	<p>During 2018 the design was completed; the planning application was completed and submitted to An Bord Pleanála on 26th October 2018.</p> <p>Some conservation works were carried out on 28 Parnell Square.</p>
Lead the promotion of Dublin City as a City of Literature	<p>The Dublin UNESCO City of Literature Strategic Plan 2016-2018 was launched in 2016, which gives focus to six main themes: 1) Identity; Advocacy and Promotion; 2) The A-Z of Writing, Reading and Storytelling; 3) Building Relationships and Networks; 4) Storyhouse project; 5) Leadership Structures and Resources; 6) Research and Evaluation</p> <p>Director of Dublin UNESCO City of Literature attended two UNESCO Creative Cities Network international conferences in 2018, which is an obligation under the terms of the designation.</p> <p>The Director of the Dublin UNESCO City of Literature remained in the role of Deputy Representative of the Literature steering group and group lead of the Integration and Development working group, roles which will change at the end of 2018.</p> <p>Dublin City of Literature (DUCoL) supported a wide array of literary projects and organisations during the year, including Children's Books Ireland, The Ark, the New Theatre and Swan River Press new publications. It is the aim of the office to offer financial support to projects that are in particular need of funding and to spread our resources as widely as possible.</p> <p>The office supported the Dublin Book Festival, The Jonathan Swift, Irish Spanish and Latin American, and Dublin Ghost Story Festivals, as well as the inaugural MurderOne Crime writing festival, among many others.</p> <p>The International Dublin Literary Award was won by Irish author Mike McCormack for his novel Solar Bones. Later in the year, Mike accompanied DUCoL director Alison Lyons to Milan to take part in their BookCity festival of literature, where he was very warmly received by local audiences.</p> <p>The City of Literature office delivered a number of programmes and festivals over the course of the year, chief among them being the Dublin One City One Book annual festival in April, which in 2018 celebrated 30 Irish women writers by featuring The Long Gaze Back anthology, edited by Sinead Gleeson. Over forty free events were held during the month, many of which were organised by partner institutions and library services.</p> <p>Other key events included the Citywide Reading Campaign for Children, which involved branch libraries, public events and The Big Day Out during the St. Patrick's Festival; Words on the Street for European Literature Night; a poetry trail around Dublin book shops.</p> <p>The two Dublin City Writers in Residence worked with branch-based writing groups until October 2018 with great success and appreciation from the groups. Masterclasses, workshops and one-on-one writing advice sessions were part of the programme, as well as 'Books on Writing' book club meetings and appearances at writers' evenings.</p> <p>Three readers in residence continued their work with children and</p>

	<p>young people of the North East Inner City, under the supervision of City of Literature and Senior Librarian for Children's Service. Many children and young people have benefitted from this initiative to encourage reading for pleasure. Full reports on the readers' work have been compiled.</p>
<p>Implement the Dublin City Arts plan</p>	<p>Dublin City Council's City Arts Plan 2014-2018 set out the purpose and areas of work of the Dublin City Arts Office; it outlined a commitment that the Arts Office and Dublin City Council 'will foster a shared responsibility for culture and the arts, with a focus on three areas of work: assisting public access to the arts, facilitating artists' development and enriching the cultural experience of the city'.</p> <p>Listed below are some of the programmes and projects that were delivered by the Arts Office in 2018:</p> <ul style="list-style-type: none"> • Application to the Urban Regeneration Development Fund (URDF) to develop artists workspaces resulted in €200,000 grant to do a feasibility study for a €20m artists workspaces project for 2 sites in Dublin city • Opera in the Open – 4 events. • The Chinese New Year's Festival. • The Musictown Festival • The International Literature Festival Dublin 29 venues and 75 events. • 30 Artists exhibited in the Lab Gallery • The first meeting of Street Art Forum took place and established the inclusion of curators and artists going forward • Artists Residences: St. Patrick's Lodge, 6 and 7 Albert Cottages and 9 Wooden Buildings. • Incubation Space Award for 5 Research and Development collaborations that involved Music, Visual Arts and Theatre • Children's Art in Libraries Programme • Culture Night Dublin – 330 venues, • €530,000 paid in Arts Grants • €20,000 in Bursaries paid • €280,000 in programming with Artist and Arts Organisations • Supported the Public Arts Programme through the care and maintenance of Dublin City's public art collection. The Kevin Street Library public artwork was installed. Eileen MacDonagh completed her sculpture commission Eyes For You for the Parkside housing scheme in Belmayne, Co Dublin. • Visual Thinking Strategies project trained 35 teachers, artists and art educators • "Permission to Wonder" EU Project received €96,000 and rolled out the first 3 trainings with 6 EU cities, 24 trainees and 30 schools • An Urgent Enquiry - Dublin City Council hosted the Dublin Think Tank of this Research Project to explore models of commissioning in the area of Art and Biodiversity • Young Dublin Assembly took place in the Mansion House and showcased how Dublin City Council supports children and young people • Creative Ireland Cruinnú na nÓg events in the Arts Office and Liberty Park • I AM BABA a show for babies age 0-12 months • National Artist Teacher Training Programme

<p>Enhance the profile of the Dublin City Art Gallery the Hugh Lane</p>	<p>An objective of Dublin City Gallery The Hugh Lane's Strategic Plan to increase the profile of the gallery through the delivery of 3 major exhibitions over the next five years. Work has commenced on planning for these exhibitions which will be delivered post refurbishment. These major exhibitions will have wide appeal and will raise the profile of the gallery.</p> <p>Visitor numbers increased again in 2018, with 171,647 individual visitors to the gallery recorded (167,410 visitors were recorded in 2017).</p> <p>The gallery commenced work on the redevelopment of its website with the aim of increasing online and physical visitors to the gallery.</p> <p>Work also commenced on a marketing strategy, in order to raise the profile of the gallery nationally and internationally. There was further investment in the development of our social media presence, which has already delivered results through increased hits and followings.</p> <p>Temporary Exhibitions Programme included innovative works by both Irish and international artists which attracted significant media attention.</p> <p>Works from the collection were sent on loan to international galleries for display in their exhibitions, thereby increasing the reach and profile of Dublin City Gallery The Hugh Lane.</p>
<p>Contribute to the Decade of Commemorations programme, including the 1916 Rising, by bringing the City's diverse memory collections to citizens locally and internationally.</p>	<p><u>Exhibitions</u></p> <p>2018 saw the 100th anniversary of the Representation of the People Act (1918) which gave some women over 30 years of age the right to vote.</p> <p>The exhibition "Suffragist City: Women and the vote in Dublin" was launched in January 2018 and was on display in Dublin City Library and Archive for two months before touring to City Hall, Richmond Barracks, branch libraries and the Department of Justice international conference on women's suffrage in the Convention Centre in November.</p> <p>The exhibition "Doing their Bit: Irish Women and the First World War" was on display in Dublin City Library and Archive in March and April 2018 with talks and guided tours of the exhibition by the historians in residence. This exhibition was also displayed in Civic Offices and City Hall in 2018.</p> <p>"The Peace at Home? Dublin after the First World War" was launched in November 2018 to mark the 100th anniversary of the Armistice. Tours and talks accompanied the exhibition.</p> <p><u>Seminars</u></p> <p>"New Voices in Women's History" in Dublin City Library and Archive in February 2018 featured ten early-career scholars speaking about their research on various aspects of Irish women's history.</p> <p>"Doing their bit – Irish women and the First World War" was a series of lunchtime lectures in City Hall in April 2018 on conscription, nurses, women munitions workers and the impact of the war on Irish women.</p> <p>"Dublin's Mansion House and the Anti-Conscription Movement 1918" was held in the Round Room, Mansion House in April 2018 to remember the successful anti-conscription campaign of one hundred years ago.</p>

Citywide community engagement

Community engagement with history across the city was fostered with the ongoing DCC Decade of Commemorations Fund for Communities. 29 projects/organisations were funded with a total allocation of €61,945 to hold events and activities under the Decade of Commemorations designation. Projects funded included history newsletters, publications, drama, school projects, conferences and history festivals. In February 2018 all groups in receipt of a Decade of Commemorations grant (during 2015, 2016 and 2017) were invited to an event in City Hall to celebrate their engagement with history and to receive a certificate from the Lord Mayor in recognition of their contribution to history events in the community under DCC's Decade of Commemorations programme.

Commemorative plaques

Two plaques were unveiled under the Decade of Commemorations designation: a 1916 Rising plaque at the North Circular Road Bridge in Dublin 7 (unveiled by the Lord Mayor) and a plaque to the suffragette Hanna Sheehy-Skeffington on Ship Street, Dublin Castle (Unveiled by the President of Ireland).

Access to historical sources

2018 saw continued scanning, cataloguing and online publishing of primary historical documents and collections including the Fáilte Ireland Tourism photographic collection, W&R Jacobs archive and items relating to the suffrage campaign, and the War of Independence.

Historians in Residence

DCC's six part-time Historians in Residence continued to deliver history events across the city and worked with communities, schools and libraries throughout 2018 with a particular focus on Dublin's local histories. The project aims to make history accessible to all and especially tries to bring history to groups who may not have ready access to it. The historians in residence free local history book, 'History on Your Doorstep – six stories of Dublin history', was published in December 2018 and distributed through city libraries and to history clubs across the city.

Dublin Festival of History 2018

The sixth annual Festival focused on some of the significant anniversaries of 2018 including the sinking of the RMS Leinster, the anti-conscription campaign, the end of the First World War, the suffrage campaign, the life of James Connolly, "Keepers of the Flame" documentary film on the Military Pensions files, and a new Decade of Commemorations history quiz in the Mansion House. With over 8,500 attendees at 141 events (including 25 partner organisations), the 2018 Festival was the biggest to date. The President of Ireland, Michael D. Higgins gave a keynote address at the Festival on the topic of the Decade of Commemorations.

Goal 7**To make Dublin a safe place to live, work, visit and enjoy.**

Objective	Progress
<p>Collaborate with An Garda Síochána, Health Services Executive, other agencies and the business community in co-ordinating and developing measures to deal with problems on the city streets such as anti-social behaviour, drug activity, aggressive begging and noisy busking.</p>	<p>Progress was achieved via the following:</p> <ul style="list-style-type: none"> • Dublin City Joint Policing Committee (JPC) • Dublin City Centre Business Forum (DCCBF) • High Level Group (HLG) on Street Issues <p>The following meetings were held during 2018</p> <ul style="list-style-type: none"> • Dublin City JPC: 6 meetings • Dublin City Centre Business Forum: 6 meetings • High Level Group on Street Issues: 3 meetings (this group is being restructured at present) <p>An Annual Report summarising activities of the Dublin City JPC was approved by the City Council at its meeting in June 2018.</p> <p>The following is a summary of issues on which presentations were made / updates given to the above-mentioned groups during 2018:</p> <ul style="list-style-type: none"> • Roads Policing • Supervised Injecting Facility (HSE) • Irish Prison Services • Victims of Crime (Tourists) • St. Patrick's Day celebrations • Papal Visit • College Green works • Night-time Economy • Garda Resources • Current Street Issues (graffiti, begging, drugs, homelessness, begging, rickshaws etc.) • Street Furniture • Fraud (Electronic & Cyber Crime) • Housing Act 2014 (DCC), • Community Policing • Severe Weather Event • Halloween Event • Quad / scrambler bikes • Fatima Groups United <p>In addition, a Parks Subcommittee, established in 2017, continued to meet during 2018 and address antisocial behaviour issues and challenges faced by Parks Division staff. These meetings are attended by the City Parks Superintendent, DCC, An Garda Síochána and the Chairperson of the Dublin City JPC.</p> <p>The responsibility for issuing JPC Guidelines rests with the Policing Authority since its establishment in 2016. This was previously under the remit of the Department of Justice and Equality.</p> <p>There are approx. 500 licensed street performers and activities are monitored daily by Assistant Inspectors in the Licensing Unit. Regular contact is maintained with An Garda Síochána.</p>

<p>To further refine and develop our partnership arrangements with statutory and voluntary agencies and group in supporting safe communities and targeting vulnerable sectors including disadvantaged households, the elderly and others</p>	<p>This objective is achieved via Joint Policing Committee and the Dublin City Centre Business Forum structures (see progress as outlined above) Supported the World Anti Bullying Forum in conjunction with DCU and International Relations,</p> <p>The Social Inclusion Unit set about establishing linkage groups for the Public Participation Network for Travellers and Migrants to develop their voice on within the PPN.</p>
<p>To provide advice and guidance to enhance the safety of communities.</p>	<p>Dublin Fire Brigade (DFB) provides advice and guidance in all aspects of Fire Safety. The promotion of community fire Safety is a key facet of modern fire service operations. Dublin Fire Brigade works closely with the communities to make Dublin City & County a safer place to live, work and visit. Community Fire Safety is carried out across all sections of DFB with different initiatives and programmes implemented throughout the community. In 2018 the following was achieved:</p> <ul style="list-style-type: none"> • Station visits organised through local community groups • Fire Station open days held at Rathfarnham with 5,000 visitors and Phibsboro with over 2,000 visitors • Community Fire Safety campaigns – Halloween, Christmas, New Year’s Eve, Smoke Alarm Initiative, Message in a Bottle, Fire Safety for Kids, Fire Safety Art Competition, School visits • 2018 Be Safe, Stay Safe Halloween programme reached 2,473 • General distribution of fire safety information in the Community using all means of communication i.e. social media, schools, local community centres/projects, media, area offices etc. • 3rd class Schools programme included 2043 students • DFB initiate and maintain several other Community Safety and Engagement interventions which serve to both enhance public safety awareness and continued excellent community relations. Some of these initiatives which have reached out to several thousand members of our community include • Continual Social Media life-safety posts • Construction Federation Safety events • Save a Life Saturday where community CPR is taught by Firefighter/Paramedics • Working with the Council officials and the Gardaí and the Road Safety Authority in increasing awareness in road safety for cyclists • Community Festivals and Open Days • Numerous charitable events supported where safety information is imparted • Frontline Emergency Services of Ireland Forum Displays
<p>To implement relevant Fire Safety legislation in new and existing buildings to improve fire safety and fire safety management practices.</p>	<p>The Fire Services Act 1981 & 2003 and Building Control Legislation provide DFB with powers of inspections and enforcement. DFB inspect all types of buildings, except a dwelling house occupied as a single dwelling which is outside the scope of the Fire Services Act. DFB provides advice in relation to fire safety issues or where required utilise powers of enforcement such as Fire Safety Notices to prohibit the use of a building or part of a building until the deficiencies are remedied. DFB can also issue a Closure Notice for cases where a more immediate risk is considered and if required bring a case to the High Court to restrict the use of a building.</p>

	<p>DFB can also prosecute for non-compliance with fire safety standard or indeed non-compliance with the aforementioned notices.</p> <p>In 2018, the output of the Fire Prevention Section included the following outcomes:</p> <ul style="list-style-type: none"> • 1,369 fire safety certificates processed • 1,943 licence application received • 2,009 fire safety inspections carried out • 40 fire Safety Notices served • 2 Prosecutions resulting in one conviction and 2 closures of premises order by the courts.
<p>To coordinate and facilitate Major Emergency Management preparedness and response particularly in relation to disaster planning and adverse weather events.</p>	<p>Flood plan working draft in place and oil pollution plan in place.</p> <p>Severe Weather Snow & Ice Roads Plan in place.</p> <p>Crisis Management Steering and Working Group in place to plan for Major Emergency management and evacuation.</p> <p>DFB is represented on and actively participates in Major Emergency Management (MEM) Working groups at Eastern Regional level with other Principal Response Agencies.</p> <p>DFB co-ordinated meetings and activities of the DCC Crisis Management Steering Group which included Review of the Major Emergency plan and Sever Weather Plans.</p>
<p>To support Civil Defence in the development and utilisation of volunteers in supporting communities in emergencies.</p>	<p>Crisis Management Steering Group in place to provide support to Civil Defence in supporting communities in emergencies.</p>



Dublin is our capital city – an engine and a hub for economic development. Our ambition is to retain and grow infrastructure, develop activities and utilise technologies to the maximum to ensure that our city is at the forefront of business and economic prosperity.

Goal 1 To develop the competitive advantage of Dublin as a capital city within a City Region through integrated planning and collaboration within the Greater Dublin Area.	
Objective	Progress
<p>Ensure the co-ordination of strategic infrastructure in the city region to provide for future social, physical and economic growth</p>	<p>The Environment & Transportation (E&T) Department engages with the National Transport Authority (NTA) and Transport Infrastructure Ireland (TII) with regard to the timely delivery of enabling transportation infrastructure. E&T input to the corporate submission on the December 2018 Draft Regional Spatial and Economic Strategy (RSES) recommended that an inter-agency mechanism be put in place to prioritise infrastructure and to ensure its timely delivery.</p> <p>The Environment & Transportation Department and the Service Level Agreement (SLA) Unit in 2018 continued to ensure that there is a long term relationship between the City Planning Authority and Irish Water in order to ensure continued investment in water and wastewater infrastructure for the City.</p> <p>The Development Plan contains policies and objectives to ensure the co-ordination for strategic infrastructure for the sustainable growth of the city including Luas cross-city, new DART lines and Metro North/South, all in accordance with the NTA’s transport strategy for the Greater Dublin Area (GDA) up to 2035. DCC also works to ensure coordination of water, education and health infrastructure.</p> <p>The Economic Development Unit carried out research on a range of enterprise spaces operating in the city in 2018. This survey will be expanded in 2019 to include enterprise spaces across the Dublin region.</p>
<p>Update and implement the Economic Development Action Plan for the City Region, incorporating as necessary a network of economic clusters</p>	<p>A series of economic actions and projects set out under the <i>Promoting Economic Development 2018 – 2021</i> annual plan were delivered in 2018 with the support and oversight of the members of the Economic Development and Enterprise Strategic Policy Committee.</p> <p>A summit was held in November 2018 on the theme of Apprenticeships with input from invited representatives from policy makers, industry, education and private and public sector employers. This summit was welcomed by those involved in expanding the range of apprenticeships as a positive and valuable engagement. The outcomes report was widely disseminated and is available on the Dublin City Council website.</p>

<p>Develop an effective alliance across the city regions' business, local government, state agencies and third level sectors to raise Dublin's International profile and brand, through Dublinked and other networks</p>	<p>A series of meetings were held with key city stakeholders, setting objectives for collaborative actions and projects to promote Dublin's international profile. The city branding website Dublin.ie produced a range of new content promoting Dublin as a great city and region in which to live, work, learn and invest. Dublin.ie developed a Digital Marketing Strategy and designed and delivered an outdoor promotional campaign raising the profile of the city branding website and driving users to the site. Dublin.ie attracted 1million users in 2018.</p> <p>The e-zine continued to attract new subscribers growing from 1,000 to 2,500 subscribers by year end.</p>
<p>Assist the new Regional Assembly with the preparation of a new Regional Spatial and Economic Plan</p>	<p>Dublin City Council participated in a number of workshops with the Eastern and Midland Regional Authority (EMRA), and supplied information, resources and made submissions to the preparation of the RSES and the Metropolitan Area Spatial Plan (MASP).</p> <p>The Head and Deputy Head of Economic Development attended a number of workshops arranged by the Eastern Midlands Regional Assembly to contribute to the preparation of the Regional Spatial and Economic Plan.</p>
<p>Co-operate with adjoining Local Authorities to mitigate against climate change, in a co-ordinated manner, with particular regard to energy, settlement patterns, transport, waste management, and green corridors</p>	<p>The Environment & Transportation Department, through its contribution to the Draft RSES, recommended that this regional strategy require greater consistency and co-operation between adjoining local authorities regarding planning and policy matters. The City Council, together with Codema, prepared a draft Climate Action Plan in 2018, which sets out the role that the City Council has in responding to the present and future, climate change risks facing the region and the actions that are being taken to achieve climate resilience.</p> <p>The draft plan went to the SPC and the City Council in Q4 and is going to public consultation on the 11th February 2019. The Dublin Metropolitan Region Climate Change Office (CARO) was established in Q4 2018 and Dublin City Council is the lead Authority for this office comprising 4 staff.</p> <p>Since set up the CARO has been working with the 4 Dublin Local Authorities and Codema on their Draft Climate Change Action Plans as well as with Codema on the organisation of public consultation events. The public consultation runs from February 11th until March 25th and it is aimed to have final Climate Plans in May 2019.</p>

Goal 2**To develop Dublin's economic and enterprise potential in order to provide livelihoods to sustain a growing population.**

Objective	Progress
Prepare a new Local Economic and Community Plan, which will help drive the socio-economic recovery of the City	<p>The 2018 Action Plan was developed under the Dublin City Local Economic and Community Plan</p> <ul style="list-style-type: none"> • 24 updated socio economic charts • 143 actions designed to contribute to the delivery of the twelve high level goals. <p>The Advisory Group made up of representatives of the Economic and Enterprise Strategic Policy Committee and the Local Community and Development Committee provided oversight and direction to this work. A period of review and further consultation will be undertaken in 2019.</p>
Facilitate the expansion of the retail sector to ensure the City Centre remains the primary retail centre of the region, and to support the development of tourism	<p>The expansion of the retail sector is supported by the implementation of public realm and connectivity improvements within the city centre. Retail and tourism are further supported by the development of a retail food market and increased accommodation for tourism within the inner City.</p> <p>A survey on Retail and Dining experience in Dublin was carried out in Q 3 2018 to gather information using the “Your Dublin Your Voice” panel on attitudes to the city centre and region offering. The findings were presented to the Economic and Enterprise Strategic Policy Committee and were disseminated to various stakeholders and are available on the Dublin City Council website. An article on these retail research findings formed the basis for an article published in the Dublin Economic Monitor 16th Edition.</p> <p>The implementation of <i>The Heart of the City</i>, Public Realm Masterplan for the city core will result in a world class public realm which will contribute to the vitality and viability of the city centre. Projects within the masterplan area are progressing. A proposal for public realm improvements to Liffey Street is currently in preparation and at pre-Part 8 circulation stage. New proposals for Cathedral Street and Sackville Place are also in preparation. The Grafton Street Quarter public realm projects are also progressing. Pedestrianisation of Suffolk Street is now being trialled, there will be a new application for the College Green plaza and in addition a new signage strategy will commence in 2019</p>
Identify emerging growth areas and produce further Local Area Plans to bring forward the social and economic growth of the city.	Growth areas identified in Poolbeg West, environs of St. James' Hospital and Cherry Orchard, for which LAPs/Strategic Development and Regeneration Areas (SDRAs/SDZs) were progressed. Studies are underway to identify future growth areas for the next Development Plan
Produce an updated suite of economic and enterprise development policies in the new City Development Plan 2016-2022	A new suite of economic policies are indicated in the plan, including recognition of cruise expansion, health sector and third level education as drivers of the city economy.
Ensure the successful development of the key Growth Areas in the City through the implementation of the Development Plan, the Local Area Plans (LAPs), the Docklands Strategic Development Zone (SDZ) and the Grangegorman SDZ	18 SDRAs, 7 LAPs, 1 SDZ and 31 LEIPs have been identified in the plan, which cumulatively when implemented will have a transformative effect on the quality of the capital city. Work continued in 2018 on preparation and implementation of various local plans and on a number of major SDRAs (such as St. Teresa's Gardens) to enable their redevelopment and growth.

Goal 3

To provide for the safe, sustainable and efficient movement of people, and manage the efficient movement of goods and transport in the city, in a sustainable manner.

Objective	Progress
Ensure transportation planning is adequately resourced to represent Dublin's best interests in forming a central input into local and national development plans	It is the responsibility of the Transportation Planning Unit to meet the Environment & Transportation Department's obligations with regard to the statutory planning processes of Development Management & Strategic/Forward Planning. This involves forming a central input to national, regional, city and local development plans as well as inputting to every development site through the planning application process. As volume of planning, Strategic Infrastructure Development (SID) and Strategic Housing Development (SHD) applications grow, the resource requirements of the transportation planning team were reviewed in 2018 and a structure was agreed with Senior Management.
Ensure national and local road safety initiatives are implemented to maintain Dublin as one of the safest cities in Europe for pedestrians	The Traffic Advisory Group and the Transportation Management Sections actively work on safety initiatives and in 2018 further extended the 30kph zones. The key stakeholders meet in a safety group and close collaboration also occurs with An Garda Síochána Roads Policing.
Place the pedestrian at the highest level of priority in transportation planning followed by cycling, public transport, goods and other vehicles	<p>The Transportation Planning Section through its ongoing work ensures that the design of all new developments, masterplans, local area plans and SDZs place the pedestrian at the top of the movement hierarchy as per national regional and city policy. Through the development management process, buildings are set back to provide wider footpaths, new pedestrian crossings are provided, existing pedestrian crossings are improved and public realm is expanded.</p> <p><i>The Heart of the City</i>, the public realm masterplan for the city core aims to provide a pedestrian friendly city core with more space and more route options for pedestrians in the city centre. Implementation of the masterplan is ongoing.</p> <p>The Promotion team works in partnership with Green Schools to address barriers identified by children to walking to school. During 2018, the Environment & Transportation Department proactively improved routes to several schools to include improved crossing facilities, signage and line markings.</p> <p>The Traffic Management Section continue to prioritise pedestrians and have installed numerous additional pedestrian crossings in 2018. In addition, there will be a phased introduction of longer crossing times at pedestrian crossings to ensure that the needs of the aging population are also respected.</p> <p>The first stationless bike hire scheme was launched in May 2018. Bleeperbike currently has a fleet of 450 hire bikes throughout the City with almost 200,000 journeys completed in the first 6 months of operations. The scheme will be further extended in 2019 with the introduction of stationless e-bikes.</p> <p>967 Sheffield stands were rolled out in 2018 providing parking for over 1,900 bikes. Additional cycle parking facilities will continue to be rolled out in 2019.</p> <p>The inclusion of Transport Actions in the Climate Change Action Plans across the 4 Dublin LAs will assist in implementing this objective.</p> <p>Dublin City Development Plan, the City Centre Public Realm Master Plan and the City Centre Transportation Study affirm the movement hierarchy for the city in order to make Dublin a pedestrian friendly city.</p> <p>Development Management works with individual developers to ensure that new developments support this principle.</p>

<p>Optimise our investment in Intelligent Transport Systems (ITS) to ensure traffic movement is optimised.</p>	<p>Throughout 2018 the ITS section has worked on modifications and improvements to traffic flows in the DCC areas.</p> <p>Following on from the start of passenger service for the Luas Cross City route a number of changes have been implemented in relation to traffic signals for both the Luas and other public transport providers such as Dublin Bus.</p> <p>The Dublin Public Transport Interface Module (DPTIMS) has been used to manage the progression of Dublin Buses and to also modify the traffic signals in order to help provide a reliable bus service throughout the network.</p> <p>Over sixty junctions have either been modified to improve efficiency or new junctions added to the network in order to improve both pedestrian and traffic optimisation.</p> <p>As part of the ongoing upgrade to LED signals a number of sites have been upgraded in the last 12 months.</p>
<p>Implement the traffic management plan recommendations in the strategic study for Dublin City.</p>	<p>The City centre transport team continued to work on the numerous projects contained in the City Centre Transport Study including:</p> <ul style="list-style-type: none"> • College Green Plaza • Suffolk Street • City centre Signage • Pedestrian safety <p>The delivery of the objectives within the City Centre Study is an important objective for this department across a range of initiatives,</p>
<p>Ensure transportation planning follows the Design Manual for Urban Streets and Roads and is in line with the Government Policy 'Smarter Travel – A Sustainable Transport Future'</p>	<p>The Smarter Travel policy document promotes behavioural change and a shift to sustainable travel. Design Manual for Urban Streets and Roads (DMURS) recommends place making and multi-disciplinary working. The Transportation Planning team is a multi-disciplinary team that works at both strategic and local level to bring about a shift to sustainable travel. The Promotion side of the team proactively engages with citizens, businesses, schools and elected representatives to bring about positive behavioural change.</p> <p>In 2018, work was undertaken with a view to developing a city wide engagement strategy under the "Hike It" brand.</p> <p>Through its ongoing work in 2018 the Transportation Planning team influenced the design of the street network, neighbourhoods, public realm and the wider city. It does so in line with DMURS with an emphasis on the pedestrian first and place making.</p>
<p>Provide the most efficient parking service to citizens and users of Dublin's city and neighbourhood roads and streets</p>	<p>In excess of 35,000 additional motorists signed up to the Councils Cashless Parking payment service, Parking Tag, in 2018 bringing the number that have signed up to the service since its introduction to over 210,000 with 4.9million cashless transactions completed in 2018. Just over 230,000 transactions were made using the once off payment facility, charging directly to mobile or debit/credit card. Over 74% of all Parking Tag payments were made through the Parking Tag App.</p> <p>12,675 Resident parking Permits were issued in 2018 with over 266,000 Visitor Parking permits also issued.</p> <p>43,103 of all parking events resulted in enforcement action with 41% of all enforcements for traffic related offences. Almost 6% of all enforcements were appealed with 32% of those, or 811, appeals upheld receiving a full refund.</p> <p>There were a total of 600 new Pay and Display Ticket Machines introduced on-street by the end of 2018, 100 of which accept coin or debit/credit card payment for parking</p>

<p>Implement the Dublin City recommendations from the Greater Dublin Cycle network</p>	<p>During 2018 the following was achieved:</p> <ul style="list-style-type: none"> • The NTA conducted a full review of all options considered for the Liffey cycle route with a view to presenting DCC a preferred option in Q1 of 2019 • Clontarf to City Centre- Consultant working on the detailed design. Ground Investigation contracts to be issued early 2019 • Dodder Greenway – an extensive public consultation on the emerging preferred option was completed and the route drawings were being finalised in 2018 with a view to presenting the recommended route to the steering group in February 2019. Tender documents and drawings being finalised for the section of the greenway being advanced separately linking Herbert Park and Donnybrook Road. • Sutton to Sandycove (S to S) route. Works completed including alterations to wall height locally. Snagging and alterations to driveway widths ongoing. • Finalisation of the design of the Royal Canal Cycle and Pedestrian Route Phase 2 and Phase 3. Phase 2 Contract awarded with contractor on site late 2018. Phase 3 tendered with contract to be awarded Q1 of 2019. • Fairview to City centre Part 8 granted and detailed design work and tender specification completed. • Dodder Greenway continued design work on the interface section with the Flood defences. <p>Through the development management process, the Transportation Planning Unit has secured the setbacks and reservations on private development lands to facilitate the provision of planned cycle routes.</p>
<p>Pursue appropriate Smart City projects with leading international I.T. companies</p>	<p>Transportation Planning & Smart Initiatives: The Transportation Planning team works closely with the Smart City team and external stakeholders to develop innovative approaches to transport and to develop applications for new technology in the transport area. During 2018, the Transportation Planning Unit engaged with stakeholders and service providers in the context of shared mobility and to explore new initiatives. In 2018 the Environment & Transportation Department successfully completed the H2020 EU project Variety, Veracity, Value; Handling the Multiplicity of Urban Sensors (VAVEL) along with partners in Warsaw Athens and companies such as IBM and Orange. The department is currently engaged on the Building an Ecosystem to Generate Opportunities in Open Data (BE Good) project with cities such as Glasgow and Orléans. The EU H2020 project Handshake has just commenced and in conjunction with Copenhagen, Munich and Amsterdam, Dublin will aim to learn and share with other cities how to grow cycling and more sustainable forms of transport. Engaged in Smart cities H2020 projects. Dublin City Council continues to support the Improving the Smart Control of Air Pollution in Europe (ISCAPE) project with the co-location of ISCAPES air monitoring sensors with the Dublin City Council's air monitoring network in order to test their capabilities. Dublin City Council has also supported the development of The ISCAPE Dublin Living Lab which aims to enhance the dialog between different stakeholders and ensures that people's voices are heard to generate solutions that address such problems as air quality and climate change. Dublin City Council also helped in the production of learning resource material called the 'Air We Breathe' aimed at primary school children. The ISCAPE project is due to end in September 2019.</p>

Ensure local safety issues are addressed through the efficient use of the TAG (Traffic Advisory Group) system.

Further reviews of the TAG system were introduced in 2018 with a view to streamlining the processes. The Confirm element of TAMS was introduced in 2017 and new 'Neighbourhood Schemes' procedures were also introduced and will begin to be rolled out in 2019.

GLOSSARY OF TERMS	
AHBs	Approved Housing Bodies
BE Good	Building an Ecosystem to Generate Opportunities in Open Data
BEC	Better Energy Community
BER	Building Energy Rating
CARO	Climate Action Regional Office
CODEMA	City of Dublin Energy Management Agency
DCC	Dublin City Council
DCCAE	Department of Communication, Climate Action and Environment
DCCBF	Dublin City Centre Business Forum
DDHS	Dublin District Heating System
DFB	Dublin Fire Brigade
DH	District Heating
DHPLG	Department of Housing, Planning, and Local Government
DMURS	Design Manual for Urban Streets and Roads
DPTIMS	Dublin Public Transport Interface Module
DRHE	Dublin Regional Homeless Executive
DUcol	Dublin City of Literature
E&T	Environment and Transportation
EMR	Eastern-Midlands Region
EPA	Environmental Protection Agency
ERCC	East Region Communications Centre
EUROPOL	European Union Agency for Law Enforcement Cooperation
GDA	Greater Dublin Area
GDPR	General Data Protection Regulations
HAP	Housing Assistance Payments
HLG	High Level Group
HRD	Human Remains Detection
HSE	Health Service Executive
IMPEL	European Union Network for the Implementation and Enforcement of Environmental Law
ISCAPE	Improving the smart control of air pollution in Europe
ITS	Intelligent Transport Systems
JPC	Joint Policing Committee
LAP	Local Area Plan
LCDC	Local Community Development Committee
LECP	Local Economic and Community Plan 2016 – 2021
LEIP	Local Environmental Improvement Plans
MARP	Mortgage Resolution Process
MASP	Metropolitan Area Spatial Plan
MEM	Major Emergency Management
NDFA	National Development Finance Agency
NIEA	Northern Ireland Environment Agency
NTA	National Transport Authority
NTFSO	National Transfrontier Shipment Office
NTMA	National Treasury Management Agency
OJEU	Official Journal of the European Union
PASS	Pathway Accommodation and Support System
PPN	Public Participation Network
PPP	Public Private Partnership
RSES	Regional Spatial and Economic Strategy
S to S	Sutton to Sandycove
SBIR	Small Business Innovation Research
SDRA	Strategic Development and Regeneration Area
SDZ	Strategic Development Zone
SEAI	Sustainable Energy Authority of Ireland
SHD	Strategic Housing Development
SICAP	Social Inclusion and Community Activation Programme
SID	Strategic Housing Development
SLA	Service Level Agreement
SPC	Strategic Policy Committee
SUDS	Sustainable Urban Drainage Systems
TAG	Traffic Advisory Group
TAMS	Transportation Asset Management System
TII	Transport Infrastructure Ireland
UNESCO	United Nations Educational, Scientific and Cultural Organization
URDF	Urban Regeneration Development Fund
VAVEL	Variety, Veracity, Value; Handling the Multiplicity of Urban Sensors
WFD	Water Framework Directive

