



**DUBLIN CITY COUNCIL**

**ANNUAL REPORT**

**AND**

**ACCOUNTS**

**2019**



Comhairle Cathrach  
Bhaile Átha Cliath  
Dublin City Council



<b>CONTENTS</b>	<b>PAGE</b>
Lord Mayor's Welcome	5
Chief Executive's Welcome	7
Members of Dublin City Council	9-13
Senior Management Team	15
Introduction	17
Chief Executive's Office	19-28
Housing and Community Services	29-52
Environment and Transportation	53-63
Planning and Property Development	65-72
Culture, Recreation, and Economic Services	73-86
Information Systems	87-88
Human Resources and Corporate Services	89-94
Glossary of Terms	95-97
Introduction to Annual Financial Statements	99-105
Statement of Accounting Policies	106-109
2019 Annual Financial Statements and General	110-117
List of Appendices	119
Appendix 1 - Members of Strategic Policy Committees at December 2019	121-127
Appendix 2 - Activities of the Strategic Policy Committees	129-134
Appendix 3 - Dublin City Council Performance Indicators	135-147
Appendix 4 – Annual Service Delivery Plan 2019 – Progress Report 2019	149-153
Appendix 5 - Dublin City Council Customer Service Action Plan 2018-2020 - Progress Report 2019	155-156
Appendix 6 - Dublin City Council Development Contributions Scheme	157
Appendix 7 - Conferences & Seminars	159
Appendix 8 - Dublin City Council Recruitment Competitions	161-163
Appendix 9 - Members of Dublin City Council Joint Policing Scheme	165-169
Appendix 10 - Dublin City Council Corporate Plan 2015-2019 - Progress Report 2019.	171-231



## Lord Mayor's Welcome



It was a great honour to be elected the 350<sup>th</sup> Lord Mayor of Dublin in June 2019 and become first citizen of my home city.

This position has given me a unique opportunity to meet thousands of Dubliners, invite varied groups into the Mansion House and welcome international visitors to Dublin. I have met unsung heroes of our communities who help people every day in sport, social justice, music and the arts and have had the pleasure to be in a position to honour them and thank them for their service to Dublin.

One of my priorities as Lord Mayor was to enhance connections between Dublin and other major cities in Europe and I met with my counterparts in London, Athens, Barcelona and Berlin to explore ways we can strengthen relations between Dublin and those cities. A lot of the problems can be found in cities, but I find the solutions are found there too so by working together we can address common issues affecting our citizens.

One of the highlights of 2019 had to be the Dubs historic 5 in a row which happened on the same weekend as our Dublin Ladies 3 in a row. The joint celebrations brought all Dubliners together to celebrate these achievements. After this unique achievement, it was an honour to nominate Dublin Manager Jim Gavin to be conferred with the Honorary Freedom of the City of Dublin.

We have ongoing challenges in our city that we must continue to address including provision of housing and understanding the definition of public housing. We need to challenge policy makers to be climate brave and make tough decisions which may not be popular but are necessary for the planet we live on. We have to provide mobility in the city for all modes of transport and pedestrians and we need to challenge some of the issues affecting our communities including the use of scrambler bikes and drug dealing in our neighbourhoods. We will continue to work together on these and other issues to make Dublin a better city for all.

There are also very positive stories about Dublin and I was delighted to work with our City Libraries to roll out library cards for all children in Dublin to encourage life-long learning, with the Dublin City Sport and Wellbeing Partnership on Sportsfest and see so many trying out new sports, our Events Team on the various free family events which take place around the City and the Parks Department in promoting the wonderful parks and open spaces on our doorstep.

The Mansion House had the honour of welcoming the joint Houses of the Oireachtas for a special meeting in the Round Room at the Mansion House on 21<sup>st</sup> January 2019 to commemorate the first meeting of the Dáil Éireann which took place there 100 years ago. We will continue to commemorate the birth of our nation throughout this Decade of Commemorations by supporting national and local community events.

Running a city needs a strong City Council, and I thank my fellow elected councillors, the Chief Executive Owen Keegan and all the staff of Dublin City Council for their support, hard work and continued commitment to the city, its citizens and our future.

Paul Mc Auliffe  
Lord Mayor of Dublin



## Chief Executive's Welcome



Dublin saw another year of buoyant economic growth in 2019 with further growth in employment and a reduction in unemployment.

However, while housing supply continued to recover new dwelling completions were still well below the level required to meet underlying demand with the result that accessing suitable affordable accommodation is still a major challenge for family and single person households in the city. The number of homeless families and individuals in emergency accommodation increased although there was a very welcome reduction in rough sleeping. Dealing with homelessness is a major challenge for the City Council. Our Housing staff, working with partner organisations, continue to provide emergency accommodation for record numbers of families and individuals presenting as homeless. I commend their hard work and dedication.

2019 saw further welcome progress in the delivery of social housing in the city and in the development of key City Council sites including, in particular, O'Devaney Gardens. In addition to new construction, social housing was made available through the Housing Assistance Payment scheme, through leasing and the acquisitions of existing dwellings. We need to redouble our efforts in 2020 and beyond, especially in the delivery of new social housing, if we are to turn the tide in terms of homeless households.

The City Council adopted a comprehensive Climate Change Action Plan in 2019, which will guide our actions in both mitigating the impacts of climate change and in seeking to reduce the causal factors. We are also looking critically at how the Council can deliver its services while minimising any negative impacts on the environment.

Local Elections were held in May 2019. The City Council welcomed 25 new Councillors and 38 returning Councillors. This was the first election where the online voter registration system **Voter.ie**, developed by the four Dublin local authorities, was used. It performed very satisfactorily. Following the election of the City Council, we were required to prepare a new Corporate Plan, which was adopted by the Council in January 2020. This will guide the Council's actions over the coming years.

2019 also saw the Dublin Senior Football Team winning the historic five All Ireland titles in a row. The Dublin Ladies Football Team were also successful for the third time. Dublin City was proud to host a Civic Reception to celebrate these successes. The City Council also unanimously agreed to confer the Freedom of the City on Jim Gavin, the outgoing Dublin Manager in recognition of his achievements.

Finally, I would like to acknowledge the contribution and hard work of all City Councillors and staff in the delivery of Council projects and services during the year.

A handwritten signature in black ink that reads "Owen P Keegan". The signature is written in a cursive, slightly slanted style.

**Owen P Keegan**

**Chief Executive**



## Members of Dublin City Council 2019

### North Central Area Councillors

Councillor	Party Affiliation	Electoral Area	Comment
Cllr. Patricia Roe	Artane/Whitehall	Social Democrats	Elected 1/6/2019
Cllr. Racheal Batten	Artane/Whitehall	Fianna Fáil	Elected 1/6/2019
Cllr. Alison Gilliland	Artane/Whitehall	The Labour Party	
Cllr. Declan Flanagan	Artane/Whitehall	Fine Gael	
Cllr. John Lyons	Artane/Whitehall	Non-Party	
Cllr. Larry O'Toole	Artane/Whitehall	Sinn Féin	
Cllr. Paddy Bourke	Beaumont/Donaghmede	Independent	Term End 31/5/2019
Cllr. Edel Moran	Beaumont/Donaghmede	Sinn Féin	Term End 31/5/2019
Cllr. Michael O'Brien	Beaumont/Donaghmede	AAA	Term End 31/5/2019
Cllr. Catherine Stocker	Clontarf	Social Democrats	Elected 1/6/2019
Cllr. Donna Cooney	Clontarf	Green Party/Comhaontas Glas	Elected 1/6/2019
Cllr. Sean Paul	Clontarf	Fianna Fáil	Term End 31/5/2019
Cllr. Ciarán O'Moore	Clontarf	Sinn Féin	Term End 31/5/2019
Cllr. Damian O'Farrell	Clontarf	Non-Party	
Cllr. Deirdre Heney	Clontarf	Fianna Fáil	
Cllr. Jane Horgan Jones	Clontarf	The Labour Party	
Cllr. Naoise Ó Muirí	Clontarf	Fine Gael	
Cllr. Daryl Barron	Donaghmede	Fianna Fáil	Elected 1/6/2019
Cllr. Lawrence Hemmings	Donaghmede	Green Party/Comhaontas Glas	Elected 1/6/2019
Cllr. Terence Flanagan	Donaghmede	Fine Gael	Elected 1/6/2019
Cllr. Tom Brabazon	Donaghmede	Fianna Fáil	
Cllr. Micheál MacDonncha	Donaghmede	Sinn Féin	

## North West Area Councillors

Councillor	Party Affiliation	Electoral Area	Comment
Cllr. Cathleen Carney Boud	Ballymun	Sinn Féin	Term End 31/5/2019
Cllr. Áine Clancy	Ballymun	Labour Party	Term End 31/5/2019
Cllr. Andrew Keegan	Ballymun	PBPA	Term End 31/5/2019
Cllr. Andrew Montague	Ballymun	Labour Party	Term End 31/5/2019
Cllr. Norma Sammon	Ballymun	Fine Gael	Term End 31/5/2019
Councillor Keith Connolly	Ballymun/Finglas	Fianna Fáil	Elected 1/6/2019
Cllr. Caroline Conroy	Ballymun/Finglas	Green Party/Comhaontas Glas	Elected 1/6/2019
Cllr. Mary Callaghan	Ballymun/Finglas	Social Democrats	Elected 1/6/2019
Cllr. Anthony Connaghan	Ballymun/Finglas	Sinn Féin	
Cllr. Noeleen Reilly	Ballymun/Finglas	Non-Party	
Lord Mayor Paul Mc Auliffe	Ballymun/Finglas	Fianna Fáil	

## South East Area Councillors

Councillor	Party Affiliation	Electoral Area	Comment
Cllr. Ray McHugh	Crumlin/Kimmage	Sinn Féin	Term End 31/5/2019
Cllr. Michael Mullooly	Crumlin/Kimmage	Fianna Fáil	Term End 31/5/2019
Cllr. Tara Deacy	Kimmage/Rathmines	Social Democrats	Elected 1/6/2019
Cllr. Deirdre Conroy	Kimmage/Rathmines	Fianna Fáil	Elected 1/6/2019
Cllr. Anne Feeney	Kimmage/Rathmines	Fine Gael	
Cllr. Mary Freehill	Kimmage/Rathmines	The Labour Party	
Cllr. Pat Dunne	Kimmage/Rathmines	Independents4change	
Cllr Patrick Costello	Kimmage/Rathmines	Green Party/Comhaontas Glas	
Cllr. James Geoghegan	Pembroke	Fine Gael	Elected 1/6/2019
Cllr. Hazel Chu	Pembroke	Green Party/Comhaontas Glas	Elected 1/6/2019
Cllr. Claire O'Connor	Pembroke	Fianna Fáil	
Cllr. Dermot Lacey	Pembroke	The Labour Party	
Cllr. Paddy McCartan	Pembroke	Fine Gael	
Cllr. Kieran Binchy	Pembroke/South Dock	Fine Gael	Term End 31/5/2019
Cllr. Frank Kennedy	Pembroke/South Dock	Fianna Fáil	Term End 31/5/2019
Cllr. Sonya Stapleton	Pembroke/South Dock	PBPA	Term End 31/5/2019
Cllr. Ruairí McGinly	Rathgar/Rathmines	Independent	Term End 31/5/2019
Cllr. Dr Paddy Smyth	Rathgar/Rathmines	Fine Gael	Term End 31/5/2019
Cllr. Danny Byrne	South East Inner City	Fine Gael	Elected 1/6/2019
Cllr. Kevin Donoghue	South East Inner City	The Labour Party	Elected 1/6/2019
Cllr. Claire Byrne	South East Inner City	Green Party/Comhaontas Glas	
Cllr. Chris Andrews	South East Inner City	Sinn Féin	
Cllr. Mannix Flynn	South East Inner City	Non-Party	

## Central Area Councillors

Councillor	Party Affiliation	Electoral Area	Comment
Cllr. Brendan Carr	Cabra/Finglas	Labour Party	Term End 31/5/2019
Cllr. David Costello	Cabra/Finglas	Fianna Fáil	Term End 31/5/2019
Cllr. Teresa Keegan	Cabra/Finglas	Independent	Term End 31/5/2019
Cllr. Emma Murphy	Cabra/Finglas	Sinn Féin	Term End 31/5/2019
Cllr. Colm O'Rourke	Cabra/Glasnevin	Fine Gael	Elected 1/6/2019
Cllr. Marie Sherlock	Cabra/Glasnevin	The Labour Party	Elected 1/6/2019
Cllr. Mary Fitzpatrick	Cabra/Glasnevin	Fianna Fáil	Elected 1/6/2019
Cllr. Neasa Hourigan	Cabra/Glasnevin	Green Party/Comhaontas Glas	Elected 1/6/2019
Cllr. Cieran Perry	Cabra/Glasnevin	Non-Party	
Cllr. Gary Gannon	Cabra/Glasnevin	Social Democrats	
Cllr. Séamas McGrattan	Cabra/Glasnevin	Sinn Féin	
Cllr. Ciaran Cuffe	North Inner City	Green Party/Comhaontas Glas	Ciaran Cuffe resigned on 1/6/2019
Cllr. Joe Costello	North Inner City	The Labour Party	Elected 1/6/2019
Cllr. Janet Horner	North Inner City	Green Party/Comhaontas Glas	Janet Horner was a co-optee for Ciaran Cuffe 2/9/2019
Cllr. Gaye Fagan	North Inner City	Sinn Féin	Term End 31/5/2019
Cllr. Éilis Ryan	North Inner City	Workers Party	Term End 31/5/2019
Cllr. Christy Burke	North Inner City	Non-Party	
Cllr. Anthony Flynn	North Inner City	The Labour Party	
Cllr. Janice Boylan	North Inner City	Sinn Féin	
Cllr. Nial Ring	North Inner City	Non-Party	
Cllr. Ray McAdam	North Inner City	Fine Gael	

## South Central Area Councillors

Councillor	Party Affiliation	Electoral Area	Comment
Cllr. Sophie Nicoullaud	Ballyfermot/Drimnagh	Green Party/Comhaontas Glas	Elected 1/6/2019
Cllr. Paul Hand	Ballyfermot/Drimnagh	Independent	Term End 31/5/2019
Cllr. Greg Kelly	Ballyfermot/Drimnagh	Sinn Féin	Term End 31/5/2019
Cllr. Daithí de Róiste	Ballyfermot/Drimnagh	Fianna Fáil	
Cllr. Daithí Doolan	Ballyfermot/Drimnagh	Sinn Féin	
Cllr. Hazel de Nortúin	Ballyfermot/Drimnagh	Solidarity - People Before Profit	
Cllr. Vincent Jackson	Ballyfermot/Drimnagh	Non-Party	
Cllr. Michael Pidgeon	South West Inner City	Green Party/Comhaontas Glas	Elected 1/6/2019
Cllr. Michael Watters	South West Inner City	Fianna Fáil	Elected 1/6/2019
Cllr. Críona Ní Dhálaigh	South West Inner City	Sinn Féin	
Cllr. Rebecca Moynihan	South West Inner City	The Labour Party	
Cllr. Tina MacVeigh	South West Inner City	Solidarity - People Before Profit	



## Senior Management Team

Owen P. Keegan	Chief Executive
Brendan Kenny	Assistant Chief Executive, Housing and Community
John Flanagan	City Engineer and Acting Assistant Chief Executive, Environment and Transportation
Richard Shakespeare	Assistant Chief Executive, Planning and Property Development and Assistant Chief Executive Culture, Recreation & Economic Services
Kathy Quinn	Head of Finance with responsibility for ICT
Gerry Geraghty	Acting Head of Human Resources and Corporate Services
Yvonne Kelly	Acting Law Agent



## INTRODUCTION

Dublin City Council takes the lead in driving the sustainable development of the city through strong civic leadership and the delivery of a range of services that promote the well-being and quality-of-life of citizens and communities.

Dublin City covers an area of 11,761 hectares with a resident population of 553,165 (Census 2016).

The City Council is one of 4 local authorities in the Dublin Region which has a wider population of 1.345 million, equating to 28% of the national population, and is the administrative and political capital of Ireland housing the national government and President of the State.

The work of the Council is overseen by a governance structure which comprises the Lord Mayor of Dublin, the 63 Elected Members and the 7 Chairs of the Strategic Policy Committees (SPC's).

### **Our Vision and Strategic Themes**

During 2019, Dublin City Council continued to deliver high quality services to the people of Dublin city and has worked hard to strengthen and develop the unique characteristics of the City and enhance its standing as the best place in which to be, to live, to work, to do business and to enjoy.

The corporate themes set out in this report reflect the themes set out in the 2015 -2019 Corporate Plan and they indicate the broad range of activity that is undertaken by the City Council.

#### **The 3 themes are:**

- **The place TO LIVE**
- **The place TO BE**
- **The place FOR BUSINESS**

Activities are carried out in the physical infrastructure works area such as the provision and maintenance of housing and roads infrastructure and also in the areas of arts, sports, recreation, events, leisure, tourism and social services including libraries, sports facilities, parks, community development and housing welfare services. The City Council also provides fire, emergency response and safety services for the Dublin Region through Dublin Fire Brigade and has a key role in enforcement and compliance, planning, building control and environmental matters.



### Civic Receptions

- On Wednesday 22<sup>nd</sup> May 2019, a Civic Reception hosted by Lord Mayor Nial Ring was held at the Mansion House to mark the State Visit of Their Majesties King Carl Gustaf the sixteenth and Queen Silvia of Sweden. The costs incurred by the City Council in relation to the Civic Reception were €3,261.04.
- On Thursday 13<sup>th</sup> June 2019, a Civic Reception hosted by Lord Mayor Paul Mc Auliffe was held at the Mansion House to mark the State Visit of Their Majesties King Willem-Alexander and Queen Máxima of the Netherlands. The costs incurred by the City Council in relation to the Civic Reception were €2,449.04.
- On Sunday 29<sup>th</sup> September 2019, a Civic Reception hosted by Lord Mayor Paul Mc Auliffe was held in the Round Room at the Mansion House to mark the victories of the Dublin Senior Men's and Senior Ladies Teams in the All-Ireland Football Finals. The costs incurred by the City Council in relation to the Civic Reception were €27,393.40.

### Lord Mayor's Awards

#### Lord Mayor Nial Ring

Lord Mayor Nial Ring hosted a Lord Mayor's Awards Ceremony to recognise the following individuals and groups for their contribution to Dublin and its citizens.

- Kellie Harrington in recognition of her achievements in sport culminating in a World Boxing Title as well as her inspirational community work in Dublin's Inner City.
- John Sheahan in recognition of his immense contribution to music in Dublin, in particular through his involvement with the legendary "Dubliners", and also for his contribution to the Irish music scene.
- Maria Tyrrell in recognition of her many years of educational, employment, healthcare and childcare work in Dublin, particularly in the North Inner City.
- Norah Casey in recognition of her work for and support of the Magdalen Laundry survivors and her organisational role in so many events highlighting the plight of disadvantaged, abused and forgotten women.
- Parkrun Ireland in recognition of their ethos of inclusiveness and wellbeing culminating in thousands of volunteers organising free weekly 5k races all around Dublin and Ireland and which celebrated its millionth parkrun in 2018.
- Christy Dignam in recognition of his contribution to music and his unqualified support of many charitable and sporting organisations.

- Aoife McGivney in recognition of her outstanding presence of mind and bravery shown when, as a passenger on a No. 16 Dublin Bus, she reacted to the driver falling ill. She not only managed to stop the bus but then performed life-saving CPR on the Driver.
- Noel Carroll (Posthumous Award) in recognition of his many years of work as Public Relations Officer with Dublin Corporation and his work with the Dublin athletics community including setting up of the Dublin City Marathon, now in its 40<sup>th</sup> year.

The presentations were made on Friday 12<sup>th</sup> April 2019 at a Gala Dinner hosted by the Lord Mayor Nial Ring in the Round Room at the Mansion House. The cost incurred in relation to these awards was €71,028.61.

### **Lord Mayor Paul Mc Auliffe**

Lord Mayor Paul Mc Auliffe hosted a Lord Mayor's Awards Ceremony to recognise the following individuals and groups for their contribution to Dublin and its citizens.

- Colin Bell in recognition of his role in founding the Kevin Bell Repatriation Trust and helping bereaved families in repatriating their loved ones who have died abroad.
- Dublin Bus Travel Assistance Scheme in recognition of their role in making Dublin a more accessible city and supporting those with different abilities to use public transport.
- Greta Thunberg in recognition of her role in tackling climate change through the School Strikes for Climate which has inspired a generation worldwide to join her call for action.
- Panti Bliss in recognition of her role in making Dublin a more open city and ensuring our LGBTQ+ citizens and those diagnosed with HIV are treated equally and without stigma.
- Dublin City Liffey Swim in recognition of a century of promoting open water swimming in this city by organising 100 Liffey Swims.
- Joe Hughes and Karen Phoenix in recognition of their campaign to raise awareness of Sepsis in this city and elsewhere.
- Brendan Grace (Posthumous Award) in recognition of his contribution to the life of Dublin City, to the arts and to his birthplace, the Liberties.

The presentations were made on Friday 18<sup>th</sup> October 2019 at a Gala Dinner hosted by the Lord Mayor Paul Mc Auliffe in the Round Room at the Mansion House. The cost incurred in relation to these awards was €72,414.18.

### **Payments to Members of Dublin City Council**

Annual Councillors' Expenses	€ 521,974
Annual Allowance paid to Chairpersons of Strategic Policy Committees	€ 39,500
Lord Mayor's Annual Allowance	€ 50,246
Deputy Lord Mayors' Annual Allowance	€ 5,008
Members' Annual Representational Payments	€1,074,621
Annual Area Committee Allowance	€ 63,572
Training, Conference Travelling & Subsistence	€ 20,756

### **City Council Meetings**

Monthly Meetings	11
Budget Meetings	1
Adjourned Meetings	1
Special Meetings	2
Annual Meeting	1
Protocol Committee	9

### **Corporate Policy Group (CPG)**

The Corporate Policy Group comprises the Lord Mayor, the 7 Chairpersons of the Strategic Policy Committees and the Chair of the Local Community Development Committee. The CPG is supported by the Chief Executive. The role of the CPG includes advising and assisting the Elected Council in the formulation, development, monitoring and reviewing of policy for Dublin City Council. However, full decision-making authority remains with the Elected Council. The CPG may also make proposals for the allocation of business between Strategic Policy Committees and for the general co-ordination of such business.

There were 7 meetings of the CPG in 2019. Among the items considered by the CPG at their meetings were:

- Budget 2020
- The Corporate Plan 2020 – 2024
- Updates from the Chairs of the Strategic Policy Committees (SPC's)
- Updates from the Chair of the Local Community Development Committee (LCDC)
- The Use of Mobile Technology
- Service Delivery
- SPC Scheme and Membership

### **Membership & Attendance of CPG January 2019 – May 2019:**

<b>Member</b>	<b>Meetings Eligible to Attend</b>	<b>Meetings Attended</b>	<b>Attendance %</b>
Lord Major Nial Ring	3	3	100%
Councillor Ciarán Cuffe	3	2	67%
Councillor Daithi Doolan	3	2	67%
Councillor Ruairí McGinley	3	2	67%
Councillor Andrew Montague	3	1	33%
Councillor Deirdre Heney	3	2	67%
Councillor Vincent Jackson	3	2	67%
Councillor Paul McAuliffe	3	1	33%
Councillor Naoise Ó Muirí	3	2	67%

A New SPC Scheme was adopted in September 2019

**Membership & Attendance of CPG September 2019 – December 2019:**

Member	Meetings Eligible to Attend	Meetings Attended	Attendance %
Lord Mayor Paul Mc Auliffe	4	4	100%
Councillor Christy Burke	4	3	75%
Councillor Gary Gannon	4	3	75%
Councillor Alison Gilliland	4	4	100%
Councillor Ray McAdam	4	1	25%
Councillor Seamas McGrattan	4	4	100%
Councillor Claire O'Connor	4	3	75%
Councillor Michael Pidgeon	4	4	100%

**Bye-Laws**

The following Bye-Laws were made by Dublin City Council in 2019:

- Dublin City Council Waste (Separation, Storage and Presentation of Household and Commercial Waste) Bye Laws 2018
- Dublin City Council Parking Control Bye-Laws, 2019

**2019 Local Election Candidate Expenditure**

Ammar	Ali	South West Inner City	Fianna Fáil	€2,798.28
Chris	Andrews	South East Inner City	Sinn Féin	€1,300.85
Neil	Armstrong	North Inner City	Non-Party	€0.00
Daryl	Barron	Donaghmede	Fianna Fáil	€6,386.01
Racheal	Batten	Artane Whitehall	Fianna Fáil	€5,274.88
Maria	Bohan	South East Inner City	Fianna Fáil	€7,671.38
Paddy	Bourke	Artane Whitehall	Non-Party	€4,970.42
Janice	Boylan	North Inner City	Sinn Féin	€1,100.35
Tom	Brabazon	Donaghmede	Fianna Fáil	€3,900.73
Gillian	Brien	North Inner City	Solidarity - People Before Profit	€862.60
Christy	Burke	North Inner City	Non-Party	€2,068.70
Michael Paul	Burke	Clontarf	Non-Party	€125.00
Claire	Byrne	South East Inner City	Green Party/Comhaontas Glas	€8,187.08
Danny	Byrne	South East Inner City	Fine Gael	€6,315.44
Mary	Callaghan	Ballymun/Finglas	Social Democrats	€5,652.60
Cathleen	Carney Boud	Ballymun/Finglas	Sinn Féin	€2,367.56
Hazel	Chu	Pembroke	Green Party/Comhaontas Glas	€7,556.56
Áine	Clancy	Cabra/Glasnevin	Labour Party	€8,022.60
Paul	Clarke	Artane Whitehall	Non Party	€2,937.00
Anthony	Connaghan	Ballymun/Finglas	Sinn Féin	€1,992.69
Keith	Connolly	Ballymun/Finglas	Fianna Fáil	€5,248.08
Caroline	Conroy	Ballymun/Finglas	Green Party/Comhaontas Glas	€914.08
Deirdre	Conroy	Kimmage/Rathmines	Fianna Fáil	€3,593.63
Donna	Cooney	Clontarf	Green Party/Comhaontas Glas	€1,586.26

Joe	Costello	North Inner City	The Labour Party	€4,123.83
Patrick	Costello	Kimmage/Rathmines	Green Party/Comhaontas Glas	€9,013.39
Simon	Cox	Pembroke	Non-Party	€375.45
Patrick	Coyne	South West Inner City		€690.00
Ciarán	Cuffe	North Inner City	Green Party/Comhaontas Glas	€2,729.60
Jen	Cummins	South West Inner City	Social Democrats	€6,017.72
Marcin	Czechowicz	North Inner City	Non-Party	€0.00
Hazel	De Nortúin	Ballyfermot/Drimnagh	Solidarity - People Before Profit	€2,450.00
Daithí	De Róiste	Ballyfermot/Drimnagh	Fianna Fáil	€1,971.86
Tara	Deacy	Kimmage/Rathmines	Social Democrats	€4,777.14
Carol	Deans	North Inner City	Social Democrats	€1,524.94
Fearghal	Donnelly	Kimmage/Rathmines	Sinn Féin	€1,820.00
Kevin	Donoghue	South East Inner City	The Labour Party	€5,622.48
Daithí	Doolan	Ballyfermot/Drimnagh	Sinn Féin	€3,151.05
Peter	Dooley	Kimmage/Rathmines	Solidarity - People Before Profit	€2,148.05
Pat	Dunne	Kimmage/Rathmines	Independents4change	€4,882.00
Sarah	Durcan	South East Inner City	Social Democrats	€3,695.27
Obi	Ekoba	Ballyfermot/Drimnagh	Fine Gael	€180.00
Rose	Emmett	Ballymun/Finglas	Sinn Féin	€2,410.23
Damien	Farrell	South West Inner City	Éirígí for a New Republic	€2,131.00
Anne	Feeney	Kimmage/Rathmines	Fine Gael	€10,888.82
Mary	Fitzpatrick	Cabra/Glasnevin	Fianna Fáil	€6,564.00
Declan	Flanagan	Artane Whitehall	Fine Gael	€4,150.62
Terence	Flanagan	Donaghmede	Fine Gael	€3,600.00
Anthony	Flynn	North Inner City	Non-Party	€4,581.75
Mannix	Flynn	South East Inner City	Non-Party	€4,115.35
Shane	Folan	Donaghmede	The Labour Party	€5,758.85
Robert Michael	Foley	Ballyfermot/Drimnagh	Non-Party	€1,583.66
Mary	Freehill	Kimmage/Rathmines	The Labour Party	€5,226.53
Gary	Gannon	Cabra/Glasnevin	Social Democrats	€933.33
James	Geoghegan	Pembroke	Fine Gael	€10,149.72
Jacqui	Gilbourne	South East Inner City	Renua Ireland	€1,282.41
Alison	Gilliland	Artane Whitehall	The Labour Party	€4,958.31
Linda	Greene	Ballymun/Finglas	Non-Party	€0.00
Susan	Gregg Farrell	South East Inner City	Sinn Féin	€1,635.12
Declan	Hallissey	North Inner City	Sinn Féin	€1,415.40
Rita	Harrold	Cabra/Glasnevin	Solidarity - People Before Profit	€3,141.68
Cathal	Haughey	Clontarf	Fianna Fáil	€6,684.49
Ciarán	Heaphey	Artane Whitehall	Éirígí for a New Republic	€1,966.00
Lawrence	Hemmings	Donaghmede	Green Party/Comhaontas Glas	€0.00
Deirdre	Heney	Clontarf	Fianna Fáil	€5,686.22
Jane	Horgan-Jones	Clontarf	The Labour Party	€7,864.18
Neasa	Hourigan	Cabra/Glasnevin	Green Party/Comhaontas Glas	€3,219.31
Eoghan	Howe	South West Inner City	Fine Gael	€5,246.51
Bernie	Hughes	Ballymun/Finglas	Independents4change	No Return Made
Vincent	Jackson	Ballyfermot/Drimnagh	Non-Party	€2,310.00
Jeff	Johnston	Clontarf	Fine Gael	€7,448.65

Andrew	Keegan	Ballymun/Finglas	Solidarity - People Before Profit	€2,010.00
Micheál	Kelliher	Cabra/Glasnevin	Independents4change	€1,741.44
Greg	Kelly	Ballyfermot/Drimnagh	Sinn Féin	€3,150.97
Larry	Kenna	Pembroke	Sinn Féin	No Return Made
Imran	Khurshid	North Inner City	Fianna Fáil	€7,787.35
Patrick	Kinsella	Kimmage/Rathmines	Fine Gael	No Return Made
Ellie	Kisyombe	North Inner City	Social Democrats	€995.00
Dermot	Lacey	Pembroke	The Labour Party	€6,143.82
Hannah	Lemass	Cabra/Glasnevin	Fianna Fáil	€0.00
Sarah	Lipsett	Kimmage/Rathmines	Non-Party	€1,570.00
Samantha	Long	Kimmage/Rathmines	Non-Party	€5,777.55
John	Lyons	Artane Whitehall	Non-Party	€1,395.00
Mícheál	MacDonncha	Donaghmede	Sinn Féin	€2,502.00
Diarmuid	MacDubhghlais	Ballymun/Finglas	Non-Party	€1,862.00
Tina	MacVeigh	South West Inner City	Solidarity - People Before Profit	€3,229.02
Seán Paul	Mahon	Artane Whitehall	Fianna Fáil	€4,900.89
Marius	Marosan	North Inner City	Non-Party	€963.87
Martin	Matthews	Ballymun/Finglas	Sinn Féin	€1,766.68
Ray	McAdam	North Inner City	Fine Gael	€5,925.47
Paul	McAuliffe	Ballymun/Finglas	Fianna Fáil	€3,248.17
Seán	McCabe	Cabra/Glasnevin	Non-Party	€4,524.59
Garrett	McCafferty	Kimmage/Rathmines		€0.00
Paddy	McCartan	Pembroke	Fine Gael	€11,164.53
Niamh	McDonald	Donaghmede	Non-Party	€2,403.95
Suzanne	McDonnell	Donaghmede	Fine Gael	€1,246.05
Ruairí	McGinley	Kimmage/Rathmines	Non-Party	€11,286.27
Séamas	McGrattan	Cabra/Glasnevin	Sinn Féin	€1,835.75
Joseph	McGucken	North Inner City	Non-Party	No Return Made
Ray	McHugh	Kimmage/Rathmines	Sinn Féin	€3,945.30
Denise	McMorrow	North Inner City	Fianna Fáil	€8,968.04
Declan	Meenagh	Cabra/Glasnevin	The Labour Party	€6,138.48
Brian	Mohan	North Inner City	Fianna Fáil	No Return Made
Paddy	Monahan	Donaghmede	Social Democrats	€4,048.49
Andrew	Montague	Ballymun/Finglas	The Labour Party	€8,189.34
Annette	Mooney	South East Inner City	Solidarity - People Before Profit	No Return Made
Edel	Moran	Artane Whitehall	Sinn Féin	€1,966.45
Rebecca	Moynihan	South West Inner City	The Labour Party	€2,424.00
Sarah Louise	Mulligan	Cabra/Glasnevin	Non-Party	€0.00
Michael	Mullooly	Kimmage/Rathmines	Fianna Fáil	€3,324.70
Bernard	Mulvany	Clontarf	Solidarity - People Before Profit	€1,627.52
Maria	Mulvany	Donaghmede	Fine Gael	€5,476.93
Richard	Murray	Ballyfermot/Drimnagh	Non-Party	€3,976.00
Tony	Murray	South West Inner City	Renua Ireland	No Return Made
Cormac	Newton	Cabra/Glasnevin	The Workers Party	€1,462.13
Eoin	Neylon	Ballyfermot/Drimnagh	Fianna Fáil	€1,311.31
Siómha	Ní Aonghusa	Pembroke	Solidarity - People Before Profit	€1,700.00
Críona	Ní Dhálaigh	South West Inner City	Sinn Féin	€4,794.19
Sophie	Nicoullaud	Ballyfermot/Drimnagh	Green Party/Comhaontas Glas	€3,015.51

Belinda	Nugent	North Inner City	Sinn Féin	€1,275.75
Proinsias	Ó Conaráin	Donaghmede	Aontú	€1,845.59
Naoise	Ó Muirí	Clontarf	Fine Gael	€5,268.24
Michael	O'Brien	Donaghmede	Solidarity - People Before Profit	€2,017.20
Claire	O'Connor	Pembroke	Fianna Fáil	€9,686.48
Lucy	O'Connor	Ballymun/Finglas	Non-Party	€1,650.00
Damian	O'Farrell	Clontarf	Non-Party	€11,077.00
Paul	O'Farrell	Cabra/Glasnevin	Sinn Féin	€1,564.87
Stephen	O'Loughlin	Cabra/Glasnevin	Non-Party	€3,170.41
Ciarán	O'Moore	Clontarf	Sinn Féin	€2,600.00
Colm	O'Rourke	Cabra/Glasnevin	Fine Gael	€4,411.91
Linda	O'Shea Farren	Pembroke	Fine Gael	€9,331.26
Michael	O'Sullivan	Ballyfermot/Drimnagh	The Labour Party	€3,938.30
Larry	O'Toole	Artane Whitehall	Sinn Féin	€1,966.00
Cieran	Perry	Cabra/Glasnevin	Non-Party	€2,925.31
Michael	Pidgeon	South West Inner City	Green Party/Comhaontas Glas	€5,534.24
Noeleen	Reilly	Ballymun/Finglas	Non-Party	€4,251.93
Nial	Ring	North Inner City	Non-Party	€4,270.00
Patricia	Roe	Artane Whitehall	Social Democrats	€1,744.85
Éilis	Ryan	North Inner City	The Workers Party	€2,066.13
S.G. Raja	Sekhar Reddy	North Inner City	Non-Party	No Return Made
Marie	Sherlock	Cabra/Glasnevin	The Labour Party	€5,590.35
Cathie	Shiels	Ballymun/Finglas	The Workers Party	€2,653.01
Siobhan	Shovlin	Cabra/Glasnevin	Fine Gael	€2,132.95
Sonya	Stapleton	South East Inner City	Independents4change	€1,384.80
Catherine	Stocker	Clontarf	Social Democrats	€4,350.59
Jo	Tully	Donaghmede	Solidarity - People Before Profit	€3,392.50
Sean	Tyrrell	Ballymun/Finglas	Fine Gael	€2,104.99
Nicky	Uzell	Ballyfermot/Drimnagh	Independents4change	€4,882.00
Elizabeth	Watson	South East Inner City	Fianna Fáil	€2,970.00
Michael	Watters	South West Inner City	Fianna Fáil	€3,784.08

### **Media Relations**

During 2019 the Media Relations Office continued to manage all media queries on behalf of Dublin City Council from print, broadcast and online media channels. Over 2,100 queries were dealt with, many of which were complex and drew on different areas of expertise. As always this involved working closely with Senior Management in all Departments to ensure that responses were well-informed, approved in a timely manner and reflected our corporate plan objectives.

Some 222 newspaper adverts were placed by the office, covering statutory notices, information campaigns and event promotion. This number is reducing slightly year on year as we continue our cost saving practice, introduced in 2017, of merging ads where possible.

In 2019, the Media Relations Office managed three public awareness campaigns.

- The Voter.ie campaign launched in April promoting a new web portal which enables over a million Dublin residents to register and check their electoral details in real-time online.
- The Age Friendly campaign was rolled out in June 2019 to promote Dublin as a great place to grow old in.
- A Heavy Goods Vehicle (HGV) Permit Checker App launched in July. Developed by the City Council as part of an EU North West Europe Interreg Be-Good Project, it

complements the Council's HGV ban on 5+ axle vehicles accessing the designated cordon area in the city.

The Media Relations Office managed a major ad campaign for Dublin City Council's Human Resources Department to encourage a more diverse group of people to apply for the position of Fire Fighter which was advertised in October, 2019. This campaign was aimed at women and non-nationals and succeeded in attracting more applications from both groups. All these campaigns were delivered by the Office working with our advertising partners, media buying and creative agencies.

The Media Relations Office continued to work with a number of external agencies, organisations and event partners, to promote both national and international cultural, sporting, recreational events and festivals that took place in Dublin city throughout the year.

### **Communications**

The Dublin City Council website [www.dublincity.ie](http://www.dublincity.ie) acts as a portal for members of the public to find information about the many services Dublin City Council provides. The website also allows members of the public to carry out the following:

- Report issues like potholes, illegal dumping and other issues in the public domain
- Pay for certain services
- Download application forms

Below you will find the Google Analytics report for the website for 2019:

Number of Sessions	3,744,110
Number of Page Views	14,303,350
% New Visits	78.2%
% Return Visits	21.8%
Average Time on Site	00:01:51

### **Most Popular Pages**

- Homepage
- Housing Online
- Planning Search
- Libraries
- Current Vacancies
- Contact Us
- Choice Based Lettings
- Dublin City Development Plan

### **Tweet Day 2019**

This Twitter initiative by Dublin City Council occurred on 12<sup>th</sup> April 2019. This is a national event, co-ordinated by the Local Government Management Agency, with local authorities all around the country taking part. The purpose is to engage with the public, to allow staff to share the work they do on a daily basis and to highlight the variety of services provided by local authorities. The Twitter hashtags used were #OurCouncilDay, #yourcouncil and #ÁrLáSaChomhairle.

## **2019 Smart City Progress Report**

Dublin City Council's adoption of smart technologies expanded over 2019 particularly in the areas of sustainable mobility, energy, waste services and environmental monitoring. A dedicated Smart City unit within Dublin City Council works alongside City Council departments and also through the Smart Dublin regional team to take advantage of emerging technology trends in a way that creates better outcomes for residents as well as new economic opportunities.

Development of Smart Districts - Smart Docklands is Dublin City Council's flagship fast track Smart District programme was created to provide a platform for start-ups, big tech, the city, and academia to come together. This initiative was ranked No.1 globally for Foreign Direct Investment (FDI) strategy for Smart Locations of the future by the FDI magazine (Financial Times. 2019). This initiative is supported by partners such as Science Foundation Ireland (SFI) research centres Enable, Connect, corporate partners such as Google, Dense Air Ireland, Vodafone, MasterCard, Big Belly Bins, Softbank and Dogpatch Labs.

Wifi4EU - Dublin City Council was successful in achieving a maximum allocation of four Wifi4EU vouchers worth €15,000 each as part of the recent EU wide funding call. This funding is matched by the Department of Rural and Community Development. Following a public consultation in 2019 over 40 locations will see Wi-Fi installed during 2020 supporting communities and digital engagement programmes.

5G testbeds - Deployment of Ireland's first 5G 'neutral host' network across the 'Smart Docklands' District with Dense Air Ireland working in partnership with the CONNECT research centre for future networks. This project received an award from the Global Small Cell Forum awards for economic and social impact. In November, Dublin City Council hosted a global '5G accelerator' with the Technology and Entrepreneurship Centre at Harvard to bring together global experts on 5G and over 20 international cities to plan for the future of 5G in cities.

Future of Planning (3D VR/AR) - Commissioning the development of a full 3D virtual model of docklands (5Km<sup>2</sup>) to support future 3D VR/AR applications in areas such as planning, digital construction, safety, smart tourism and gaming applications. In May, we hosted Dublin's First 3D City Data Hackathon over 3 days where over 100 participants and 20 partners came together to innovate and build out new applications and innovations. This dataset is now available open source for developers and researchers on the dublinked open data platform.

Velo City - Global Smart Pedal Pitch. Delivery of a dragons den style competition to source new technology innovations to help support cycling across cities. This was delivered in partnership with the velo city global cycling conference held in Dublin in June 2019. The 3 winning companies will test their solutions in Dublin over 2020 and include Wing Lights, Cyclers Cycling app and Nuweil e-cargo bikes.

Cycling Insights - Over ten weeks from mid-June to August 2019, 200 cyclists in Dublin contributed their collected cycling data using see.sense smart bike lights as part of an EU funded Internet of things initiative Synchronicity. The results highlighted the roads with the most challenging road surface quality for cyclists to ride through while also allowing our engineers to adjust plans for new cycle corridors based on the insights. Google Environmental Insights Explorer - Dublin City Council has been working with Google and University College Dublin (UCD) to pilot a tool that provides information on emissions for cities. The tool, called Environmental Insights Explorer, uses Google Data to estimate greenhouse gas emissions from buildings and transport and also to assess the potential for harnessing solar energy in the city.

The tool has been rolled out across all 4 Dublin Local Authorities and is now available in over 100 global cities. <https://insights.sustainability.google/places/>

Mastercard City Possible - Dublin City Council continued to participate on the MasterCard's global 'City Possible' programme and piloted a new economic development platform to develop better insights into local economic performance which supported the Dublin Economic Monitor.

Small Business Innovation Research (SBIR) programme - The Smart City unit is continuing to support entrepreneurs through the Smart Dublin and Enterprise Ireland Small Business Innovation Research programme (SBIR). This includes 3 projects in the areas of Last Mile Logistics, Smart Mobility Hubs and Gully Monitoring.

Internal Engagement - An extensive programme of internal engagement was carried out to train internal staff of the benefits of emerging technology and how it can benefit city services. This included the launch of an internal Staff Ideas Programme, as well as Smart City Innovation Network with a dedicated Smart City Innovation Fund to support innovation and internal pilots.

External Engagement - The Smart City programme was featured extensively on international, national and local media including a documentary feature as part of the global thought leader series – with over 10,000 youtube views. [www.globalthoughtleaders.org/shaping-the-smart-city-a-dublin-perspective/](http://www.globalthoughtleaders.org/shaping-the-smart-city-a-dublin-perspective/). The Smart City team was also active in the delivery of keynote presentations and panels at leading events such as Barcelona Smart City Expo, Mastercard City Possible and the Harvard Innovators Forum. Local events supported included Futurescope, HackAccess Dublin and the All Ireland Smart City Forum.

The City Council signed innovation partnerships with Barcelona City Council in November 2019 to deliver collaborative smart city projects as well as the HSE digital academy in Dec 2019 to pilot new technologies to support assisted living.

#### **Protected Disclosures**

Dublin City Council received 5 protected disclosures in 2019.

## HOUSING AND COMMUNITY SERVICES

There have been many milestones in 2019 for Housing & Community Services as the Department endeavours to achieve its objectives to provide good quality social housing for this city.

This year saw progress with the awarding of contracts for Bundle 1 of the Volumetric Rapid Build Programme, which will see 261 new social housing units delivered in 2021. The four sites currently under construction are:

- Spingvale, Chapelizod, Dublin 20
- Bonham Street, Dublin 8
- Cork Street/Chamber Street, Dublin 8
- Bunratty Road, Coolock, Dublin 17

In 2019 work commenced on site in Cornamona, Ballyfermot which will deliver 61 units. Work is continuing on St. Teresa's Gardens, Dominick Street, Sean Foster Place and Phase 1 of O'Devaney Gardens, which will see the future delivery of 212 units

Two Public Private Partnership (PPP) sites at Scribblestown and Ayrefield are well advanced. Scribblestown, 70 units, is due for completion in 2020 with Ayrefield in Q2 2021, delivering a further 150 units.

The Housing Department is conscious that progress during 2019 is due to successful relationships and partnerships with local communities, The Regeneration Boards, Approved Housing Bodies and the City Council, which is central to the delivery of its Housing Strategy.

### **Housing Supply**

In 2019, Dublin City Council together with Approved Housing Bodies (AHBs) provided homes for an additional 1,210 households, through construction, Part V, acquisition and leasing programmes. Dublin City Council acquired 323 units and delivered 90 units; 45 units Hampton Wood, Finglas, Dublin 11, 24 units New Priory, Dublin 15, 2 units Ballybough, Dublin 3 and 19 units Cherry Orchard, Dublin 10.

Amongst the schemes delivered by AHB's were Dolphin Park, Dublin 8, Raleigh Square, Dublin 12, Mary's Mansions, Dublin 1, Poplar Row, Dublin 1, Mountjoy Square, Dublin 1, Rafters Lane, Dublin 12, and School House Lane, Dublin 8.

119 Part V units were acquired in 2019 with a further 150 units to be delivered in 2020.

The Housing Strategy has stressed the continued important role of the Private Rented Sector. At the end of 2019, Dublin City Council had completed an additional 99 tenancies in properties under the Long Term Leasing initiative.

### **Housing Loans**

The Mortgage to Rent Scheme (MTR) had proved to be a good option for certain borrowers who are at risk of losing their home and would wish to remain there without the threat of repossession and disruption to their family. To date 266 homeowners have completed the MTR process and are now tenants of Dublin City Council, while a further 52 borrowers are going through the MTR process.

The Rebuilding Ireland Home Loan is a government backed mortgage introduced nationwide to all Local Authorities in February 2018. This loan with very competitive interest rates was introduced to facilitate first time buyers to apply for a mortgage through local authorities.

741 applications were received by Dublin City Council up to the end of December 2019 of which 656 were approved. 298 applicants have proceeded to drawdown mortgages to the value of €61m

The Tenant Incremental Purchase Scheme (see Part 3 of the Housing Miscellaneous Provisions Act 2014) is in operation since 2016. Subject to meeting certain criteria, Local Authority tenants are given the opportunity to purchase their homes from the Council at a discounted price of either 40%, 50%, or 60%, depending on the household income. To date 284 tenants have expressed an interest in purchasing their homes. 122 have completed the purchase of their home under this scheme while 67 applications are currently being processed.

### **Housing Maintenance**

#### **Improving Housing Stock**

Housing Maintenance managed the refurbishment 1,082 properties in 2019. This was an 11.66% increase over the previous year. 2018 had seen a 12% increase on 2017 meaning that refurbishment output has increased by almost 25% in two years.

This is due to the restructuring of the voids management process and the introduction of a new Term Maintenance Framework with a specific Service Level Agreement for the refurbishment of vacant property.

The refurbishments completed in 2019 can be divided as follows:

- Existing Property (Voids): 783
- New Housing Stock (Acquisitions) 299
- Total 1,082

These figures show that almost 30% of refurbishments in 2019 were carried out to new stock, a figure which has more than doubled in two years. Note – the figure of 299 above refers only to second hand houses that were refurbished by Housing Maintenance.

Houses and apartments play a crucial role in meeting the current housing challenges and there was a significant increase in the number of these that were refurbished:

Property Type	2018	2019	Increase / Decrease
House	328	412	+84
Apartment	303	389	+86
Senior Citizens' Unit	338	281	-57
Total	969	1,082	113

Refurbishments in 2019 can be divided into the following Administrative Areas:

Totals by Area	Central	North Central	North West	South Central	South East	Total
House	38	103	137	124	10	412
Apartment	68	18	43	148	112	389
Senior Citizens' Unit	38	65	76	55	47	281
Total	144	186	256	327	169	1082

### **Tenant Adaptations Programme**

Housing Maintenance continued its programme of adapting and extending properties for tenants with accessibility or disability issues in 2019. Almost 500 improvements were carried out and this included 15 extensions for overcrowding or disability.

Adaptations carried out in 2019 can be broken into the following categories:

Category	Number
Extensions	15
Stair Lifts	37
Ramps	35
Showers	141
Minor Works	267
Total	495

### **Planned Maintenance Works**

2019 saw an ambitious and comprehensive programme of planned maintenance across Dublin City. The following were some of the key projects:

Roof Maintenance Works completed in:

- Georges Place
- Canon Mooney Gardens
- Cromcastle Court
- Marrowbone Lane
- St. Michan's House

Fire Regularisation Certs achieved in:

- Carton Estate
- Marrsfield Apartments
- York Street Apartments
- Raheny Court

Fire alarm and fire blanket installations:

- 5,000 fire alarms installed
- 4,500 fire blankets installed

### **Conditional Surveys**

The conditional surveys programme has now been completed.

### Precinct Improvement Projects

In 2019 these were completed in:

- Canon Mooney Gardens
- Constitution Hill
- Bishop Street
- Islandbridge Court
- Basin Street
- A large project is almost complete at Countess Markievicz House

### Repair Requests

A total of 63,866 repair requests were received by Housing Maintenance in 2019. Of these 18,373 were categorised as urgent and 97.2% of these were responded to within the Key Performance Indicator (KPI) timeframe of 1-5 days.

### Rents

During 2019 Dublin City Council collected just under €86.1m in rental income.

### Environmental Health

Dublin City Council has responsibility for enforcing quality standards in the private rented housing sector. Environmental Health Officers, in Housing & Community Services undertake inspections of these properties under the Housing (Standards for Rented Houses) Regulations 2019 and initiate enforcement action, including prosecutions, where necessary. Inspections are undertaken on a proactive and reactive basis and also in relation to rented properties on the Rental Accommodation Scheme (RAS) and Housing Assistance Payments Scheme (HAP).

In 2019 Environmental Health Officers inspected 5,606 dwellings of which 4,973 were found to be non-compliant on 1st inspection. Throughout the year a total of 9,099 inspections were carried out which included re-inspections. In all cases where non-compliance was identified appropriate enforcement action was undertaken. As a first step 4,562 Improvement Letters were sent and this was followed up with 1,118 Improvement Notices being served where required. 61 Prohibition Notices were served and legal action initiated in 55 cases. By the end of the year 4,189 dwellings were brought up to standard, ensuring safer, healthier homes for tenants.

There is also a Rapid Response Team of Environmental Health Officers who respond to complaints in relation to gross overcrowding and serious non-compliant properties. This Team aim to respond within 24 hours of receiving a referral. Any inspection will then inform the team as to the direction of any subsequent investigations warranted by the various sections e.g. Planning or Fire Brigade within the City Council.

### Traveller Accommodation Unit

The total number of Traveller Families in the Dublin City Council Area is 906 which is the same as the 2018 figure. There are 148 houses in 8 Group Houses Schemes and 91 bays in 5 Halting Sites providing Traveller specific accommodation to 239 families.

There were 27 allocations to Traveller families in 2019.

576 Traveller families live in Permanent Accommodation, e.g. Standard housing, Traveller Specific Group Housing, Private rented, Approved Housing Bodies an increase of 17 from 2018.

67 Families sharing with tenants, Serviced Halting Sites, Temporary Accommodation, Unauthorised Sites down 2 from 2018.

There are 88 Traveller families living in Emergency Accommodation down 18 from 2018.

There are 108 unauthorised occupants living in units across the Dublin City Council Area no change from 2018 figures.

In 2019 The Traveller Accommodation Unit completed the following under the Traveller Accommodation Plan:

- resurfaced 6 yards,
- 1 bathroom adaptation
- 5 Traveller VOIDS
- 1 overcrowding extension,
- 2 house rebuilds
- 1 house refurb
- 6 road & footpath repairs.

The Traveller Accommodation Unit processed 680 maintenance calls in 2019.

The new Traveller Accommodation Programme 2019 – 2024 was adopted in March 2019 and implementation of the programme began immediately.

### **Housing Welfare**

Over 2019 there has been an increased demand on the Social Work Service reflected in an increase in callers to duty, referrals and Exceptional Social Grounds applications. A Social Work team dedicated to working with Homeless was established from the restructuring of existing teams working with Area Offices and Travellers.

### **Key areas of work:**

- Social Work Service to tenants, Travellers, those in Homeless Provision provided through the Dublin Region Homeless Executive (DRHE) and in other Social Housing support provided through the City Council e.g. HAP.
- Community Mediation Service by staff trained as registered Mediators. Referrals to this service are made by Project Estate Officers, Area Managers and DRHE.
- Support to Area Offices (Area Housing Managers, Project Estate Officers and Sheltered Housing Liaison Officers); Rents; Homeless Services and Allocations/Transfers.
- Interagency partnership with Statutory and Non-Statutory Agencies and services in both casework and on multi-agency committees and working groups.
- Arising from the knowledge base acquired through its work with service users the Section continues to identify, input into policy and influence change on issues that affect the lives of people who may not be able to advocate for themselves. Such policy interventions have been made at Local, National and European level.
- SORAM (Sex Offenders Risk Assessment & Management). A Senior Social Worker continues in the role of National Local Authority Representative in the National SORAM Office working in partnership with Gardaí, Probation Service, The Child and Family Agency (TUSLA) and the Prison Service with a brief to manage high risk sex offenders in the community.

SERVICE	NUMBER OF SERVICE USERS
Duty	3,122
Clinic	894
Exceptional Social Grounds (ESG) Applications	672
Active Caseload per Social Worker at any given time	35-40

## REFERRALS

NATURE OF REFERRAL	REFERRAL SOURCES
Disability Older & Vulnerable adults Tenancy Support Child & Adult Safeguarding Mental Health Family Violence Housing Reports Housing issues Homelessness Estate Management Issues Medical Issues Welfare Issues Rent Arrears	Self-Referral by Service Users Referrals from City Council Staff including: - <ul style="list-style-type: none"> <li>• Area Housing Managers</li> <li>• Project Estate Officers</li> <li>• Sheltered Housing Liaison Officers</li> <li>• Housing Rents</li> <li>• Homeless Services</li> <li>• Housing Allocations/Transfers</li> <li>• Travellers Accommodation Section</li> </ul> Referrals from External Statutory and Non-Statutory Agencies and services including: - <ul style="list-style-type: none"> <li>• City Councillors</li> <li>• TDs</li> <li>• Hospitals</li> <li>• Public Health Nurses</li> <li>• General Practitioners</li> <li>• Non-Government Organisations</li> <li>• Concerned Others</li> </ul>

### Housing Observatory

Dublin City Council's housing policy, research and strategy unit, known as the Housing Observatory, produced a series of high-impact results across 2019. Working collaboratively with the City of Vienna and the Housing Agency, the Housing Observatory curated delivery of the public exhibition *Vienna Model – Housing for the 21<sup>st</sup> Century City* across four Dublin venues for the months of April and July.

A dedicated programme of events was delivered for each venue including seminars on planning and housing in Dublin; Dublin's demographic changes; migration and integration challenges for housing; sustainable development and rapid urbanism in Dublin's docklands CHQ building. Other events focussed on housing investment, development and skills and a Business Expo in Ballymun's Rediscovery Centre and delivering new affordable rental for Dublin in Inchicore's Richmond Barracks. Other resources produced included podcasts and radio broadcasts. All content can be found on the dedicated website [www.housingmodeldublin.ie](http://www.housingmodeldublin.ie). Working with Athena Media, the Housing Observatory also delivered a series of podcasts on all aspects of housing called *This is Where We Live* – available here [www.thisiswherewelive.ie](http://www.thisiswherewelive.ie).

Other highlights included the Observatory's research on the impact of short-term lets in Dublin presented at an international seminar hosted by the University of Glasgow, see here: <https://housingevidence.ac.uk/the-sharing-economy-disruptive-tech-and-stressed-housing-markets-early-evidence-from-dublin/>.

Throughout 2019 the unit continued to support Dublin City's Housing SPC. It also worked closely with Transformation Unit colleagues on supporting the new Data Management Unit and with Planning Department colleagues on preparations for a fully revised Dublin City Council Housing Strategy to deliver compact growth and sustainable, inclusive development under the newly adopted National Planning Framework. Through its collaborative work on the City Council's cost-rental and estate regeneration projects, the unit also continued its work to support delivery of the housing development programme.

### **Dublin City Local Community Development Committee (LCDC)**

The LCDC is responsible for developing, coordinating and implementing a coherent and integrated approach to local and community development.

The Dublin City LCDC consists of 19 members, 9 members come from the statutory sector and 10 representatives of the community, voluntary, social and economic sectors. Membership of the Dublin City LCDC was renewed in 2019 following the Local Elections.

### **LCDC Membership and Attendance 2019**

<b>Name</b>	<b>Position</b>	<b>Organisation</b>	<b>Attendance 21<sup>st</sup> February 2019</b>	<b>Attendance 23<sup>rd</sup> October 2019</b>
<b>Councillors January to June 2019</b>				
Paul McAuliffe	Councillor (FF)	DCC	√	N/A
Éilis Ryan	Councillor (WP)	DCC		N/A
Dermot Lacey	Councillor (Lab)	DCC		N/A
Daithí Doolan	Councillor (SF)	DCC	√	N/A
Hazel de Nórtúin	Councillor (PBP)	DCC	√	N/A
Anthony Connaghan	Councillor (SF)	DCC		N/A
<b>Councillors June to December 2019</b>				
Patrick Costello	Councillor (Green)	DCC	N/A	√
Tara Deacy	Councillor (SD)	DCC	N/A	√
Rachael Batten	Councillor (FF)	DCC	N/A	
Colm O'Rourke	Councillor (FG)	DCC	N/A	N/A
Noeleen Reilly	Councillor (SR)	DCC	N/A	N/A

<b>Other Statutory members</b>				
Brendan Kenny	Deputy Chief Executive	DCC		√
Greg Swift	Head of LEO	DCC		√
Martina Queally	Chief Officer	HSE South and South East		√
Blake Hodkinson	Director of Further Education and Training	City of Dublin Education and Training Board		
Mannix Flynn	Councillor	DCC		

## Non Statutory members

Name	Position	Organisation	Attendance	
Anne Fitzgerald	ILDN	Ballyfermot Partnership		√
Paul Rogers	ILDN	Northside Partnership	√	√
<b>Public Participation Network (PPN) members January to September 2019</b>				
Mel MacGiobúin	PPN, Social Inclusion	NICDATF		N/A
Maria Tyrell	PPN, Social Inclusion	The Larkin Unemployment Centre	√	N/A
Máirín Ó Cuireáin	PPN C and V	Community Organisations and Residents Network (CORN)		NA
Godfrey Chimbanga	PPN C and V	Youth Platform		N/A
Claire Wheeler	PPN Environmental	N/A	√	N/A
Jan Mingle	PPN C and V	Focus Ireland	√	N/A

<b>PPN members September to December 2019</b>				
Sandra Dillon	PPN Social Inclusion	Finglas Suicide Network		√
Kelley Bermingham	PPN Community and Voluntary	St. Patrick's Cathedral		√
Anne Talbot	PPN Community and Voluntary	Busy Park Market		√
<b>Socio Economic Sector members</b>				
Darragh O'Connor	Dublin Council of Trade Unions	SIPTU		
Deiric O'Broin	Social and Economic	NorDubCo	√	√

### **The Social Inclusion and Community Activation Programme 2018 - 2022**

The Social Inclusion and Community Activation Programme (SICAP) 2018 – 2022 is funded nationally by the Department of Rural and Community Development. The Dublin City LCDC is the contracting authority for the programme which is delivered in five discrete 'Lots' across Dublin City with an overall budget in 2019 of €5.4 million. During 2019 the five SICAP Programme Implementers worked with 3974 individuals and 384 local community groups across the City.

### **Community Enhancement Programme 2019**

In 2019, the Dublin City LCDC awarded capital grant funding of €212,306 to 75 community and voluntary groups and a further €39,267 to Men's Sheds under the Dublin City Community Enhancement Programme 2019.

### **Healthy Ireland Fund 2019**

The LCDC was successful in securing €246,050 under the Healthy Ireland Fund and Community Mental Health Fund 2019-2021.

### **Community Grants**

Dublin City Council provides support to Residents, Community Associations, groups providing assistance to Older Persons, Environmental Groups and a number of Local Festivals and events on an annual basis. The criteria required to receive support from this grant fund is that Groups are locally based, and contribute significantly to the local community.

1,166 applications were received in response to the call for applications for Community grants in 2019. These applications were processed by Community staff, and assessed by the relevant Senior Community Development Officer in consultation with local Councillors. 1,042 groups were awarded grants totaling €984,150.

### **Dublin Age Friendly Programme**

Progress achieved to date has involved the implementation of real change in a range of imaginative and cost-effective ways - exercise programmes, village improvements, men's sheds, information, intergenerational and social events, Public Realm in-house staff training for architects/planners/engineers, makes up a long list of age friendly initiatives introduced.

In 2019 the City Council led a multi-agency 'Housing with Support' demonstrator project which will deliver 52 age friendly homes in Inchicore. The aim of this project is to develop a new model of housing for older people where the key components; physical environment and care supports are provided onsite.

A review of the working structures of the Dublin Age Friendly Programme was undertaken in 2019 and 3 priority action areas were proposed – transport and the built environment; housing and home; and age friendly communications. A new city wide, multi-agency Age Friendly Alliance - involving senior representatives from across the key agencies - has been put in place to oversee progress across the three agreed priority areas. Two regional Alliances – North Side and South Side of the city, both under the leadership of Dublin City Council Senior Managers – will guide implementation of the prioritised actions.

## AREA OFFICES

### Central Area Office

#### Housing

- Saint Mary's Mansions:  
Cluid have advised that construction work remains on schedule and they estimate its completion in the first quarter of 2020. The finished redevelopment will consist of 80 homes in 1 to 4 bedroom apartments.
- The Oaklee Development:  
The construction of The Oaklee Complex on Poplar Row is nearing completion. The finished complex will provide 29 homes for Senior Citizens.
- Sean Foster Place (North King Street)  
Work continues on this scheme comprises 30 no. residential units over 6 no. floors. The expected completion date is spring 2021.
- Dominick Street Lower  
Construction is underway 5-3 bed town houses, 67 apartments consisting of 5-3 bed, 50-2 bed and 12 1-bed units, a community facility and retail/commercial units. The programme is on schedule due for hand over Summer 2021.

#### Public Domain

##### CCTV initiative

This has reduced the incidents of dumping greatly. The cameras will remain in place for a number of weeks to ascertain usable images and deter dumping in the area .CCTV notification signage was erected in advance of the CCTV operation taking place. The signs erected are multi lingual (Gaeilge, Polish, Romanian, Chinese and English).

##### Anti Dog Fouling Initiative

Public Domain Unit have continued their dog fouling initiative. Numerous parks and dog fouling black spots have been identified in the Central Area. Mobile units will move from area to area in order to combat dog fouling.

##### Door To Door Surveys

The CRM system is being used to identify streets where illegal dumping is occurring on a regular basis. Householders are written to, asking them to send in evidence of having an account or an arrangement in place with a licensed waste disposal company. Addresses of non-compliant households are targeted by Litter Wardens calling to the door and asking the householder to produce evidence of how they dispose of their waste.

##### City Neighbourhood Competition

This is a hugely important event where all residents and business associations work together to encourage people to improve their environment. It is the existence of an effective and enthusiastic City Neighbourhoods Committee that improves our local areas and the quality of life of the residents and develops good relationships with the local authority, schools and other business associations.

## **Cabra/Glasnevin Housing**

- **O'Devaney Gardens**  
Carey Construction are progressing work at a pace on the first tranche of housing, 56 units to the northeast of the site. It is hoped that these will be completed by Quarter 4 2020.  
Contracts have been signed with Bartra Capital on December 6th 2019 for the larger project that will consist of 768 units on the remainder of the site. The developers have 6 months from this date to apply for Planning Permission. This will be a direct application to An Bord Pleanala under the Strategic Housing Development programme.
- **St Finbar's Court**  
Works commenced at the start of September 2019 on the demolition of the two blocks of flats. Sean Harrington Consultant Architects are currently preparing Part 8 documents.

## **Cabra/Glasnevin Area Office**

Staff in the Cabra/Glasnevin Area Office support and are active members of City Policing Forums in Cabra, Navan Road and Glasnevin. They also support the annual Phizzfest Festival and the Phibsboro and District Business Watch Scheme.

## **South East Area Office**

### **Housing**

Throughout 2019 Dublin City Council assisted various Voluntary Housing Associations (VHA) to plan, construct and allocate a large number of Older Persons complexes in the South East Area.

- **Armagh Road**  
Dublin City Council has engaged with FOLD VHA in order to provide 103 new build Older Persons Units in Armagh Road, Crumlin. Construction commenced in 2018 and one block was completed by the end of 2019 with 2 more blocks substantially completed. The City Council completed nominations, undertook Estate Management checks on in excess of 40 applicants and provided local facilities for FOLD VHA to interview applicants and carry out tenant training.
- **Rafters Lane**  
WALK VHA completed a new Older Persons complex in 2019 on a site provided by Dublin City Council. This complex consists of 10 x 1 bed Older Persons units along with a 5 bed communal unit for Older Persons who are intellectual challenged. The City Council also assisted in transitioning the management of these units from WALK VHA to Circle VHA.
- **Raleigh Square**  
Dublin City Council assisted Tuath VHA with the ongoing construction of this new Older Persons complex. The construction of the 33 unit complex progressed significantly throughout 2019 and was 70% complete by the end of the year.
- **Stannaway Court**  
Dublin City Council completed upgrading works to its Older Persons complex in Stannaway Court in 2019. These works included external insulation of the complex, installation of new hall doors, relocation of gas services and the installation of more energy efficient gas boilers.

### **Village Improvements**

#### **Rathgar Village Improvement Plan (VIP)**

The Rathgar Village Improvement Plan (VIP) was approved by the South East Area Committee in January 2015. In 2019, the focus was on phase 2 which included the completion of a Multi-Use Games Area (MUGA) on the site of the bowling green along with associated planting carried out by Parks Services. Works to re-align the Bring Centre at the park entrance were also carried out by Waste Management Section in 2019.

It is hoped to complete works to the park in 2020. The project to date has been very successful and has the support of local councillors, residents, businesses and schools.

#### **Ranelagh Gardens Park**

New paths were laid and installation of new park benches was completed in 2019. Works to light and enhance the main entrance archway are planned for 2020.

#### **Cabbage Patch**

The Cabbage Patch near Kevin Street has a long history of anti-social behaviour and Halloween 2017 was a particular flashpoint after which we met both residents and public representatives to consider the way forward. In 2019 we conducted an extensive public consultation to discuss with local residents the issues for them in the Cabbage Patch and what they wanted to see in the future. Among the key requests from residents were to improve the football pitch, introduce a play area and improve public safety in the vicinity of the Park and since then we have been working with an extensive group of external stakeholders such as St. Patrick's Cathedral, An Garda Síochána, the Iveagh Trust, local scouts and the local football Club to improve the Cabbage Patch and to attract people there for the right reasons. In 2019 we held a number of events in

the Park such as a Family Fun Day, a recycling collection, a clean-up event and the Halloween event in particular was a wonderful success. We are now proceeding to improve the football pitch and to consider how to improve a play element into the Cabbage Patch and we hope to make progress on these items in 2020.

### **Community Development**

In 2019 over 750 individual events celebrated key annual dates, specific yearly celebrations and themes in each village with a view to improving and enriching the lives of all residents. Events included an Easter programme, Halloween programme and a Christmas Tree Lighting programme in all our villages. This alone involved over 18 festival days that celebrated these important annual calendar dates. Easter Festival (6) Halloween Festival (7) Christmas Festival (10) Festival & Family Day Fever (11) Street Parties / Fun Days (12) Garden Parties (5)

### **Let's Walk & Talk**

Over 300 walks took place focusing on keeping fit, meeting people & learning lots about our Fair City.

### **Core Regeneration projects**

South East Area Office has been focusing on regenerating the area of Ringsend and Irishtown and The Cabbage Patch Quarter in Dublin 8. The Dockers & Demons Festival Halloween Project and The Cabbage Patch Regeneration Project are key to this work.

### **Village Markets**

Assistance and support to key Village markets across the SEA supporting and promoting local economic and business development.

### **Tidy Towns**

We assist four main Villages with their entries each year. The communities of Donnybrook, Ranelagh, Sandymount and Terenure carry out a huge amount of work each year in greening and cleaning the villages for this prestigious and highly competitive competition. As well as enhancing the villages, other results are improved community cohesion, linking in with isolated people and assisting many people facing challenges in their lives.

### **Environmental Initiatives**

- Over twenty separate projects were developed in 2019 promoting civic engagement and enhancing the Environment.
- Over 50 allotments managed and developed in Herbert Park and Ringsend Park.
- Flowering your Area! 10 summer plants sales took place during the year.
- Celebrating the Arts with a host of arts based activities including Bloomsday, Yeats Day, Village Walking Trails, Music in the Community and Historical Tours.

### **Community Grants 2019**

Tom Clarke Bridge Grants:	20 grants for the sum total of	€61,950
Informal Adult education:	27 grants for the sum total of	€20,379
General Community Grants:	170 grants for the sum total of	€63,500

Assistance and advice given on Aviva Grants and Dublin Waste to Energy Community Gain Fund process.

### **Dockers and Demons**

'Dockers and Demons' is a Halloween festival for Ringsend / Irishtown/ Docklands which was launched in 2017. The aim and mission of the Festival is to forge greater links between the Irishtown, Ringsend and Docklands communities in order to alleviate the pressure during the Halloween period on the community and policing bodies on Bonfire night by offering alternative activities in the lead up to October 31<sup>st</sup> and on the night itself. This project is strongly committed to the inclusion of groups and individuals from all generations and backgrounds including those who are sometimes bypassed in community efforts and can find

themselves outside community inclusion projects and social funding structures. Dockers and Demons aims to augment already existing support structures in the local area and to work in harmony with them to promote civic respect and pride, local cultural activity and forge new participations in the development and celebration of arts and culture. The festival's creative team engage with the many diverse communities and individuals both resident and connected to the area. In its 4th year it is now planning for Halloween 2020.

### **South East Area City Neighbourhood Awards**

Dublin City Neighbourhoods Awards encourages people of all ages to play their part in making Dublin city an attractive place. It is an area-based competition and has 3 separate categories, business, residential and schools. Strong emphasis is placed on traditional values and throughout the year the residents, voluntary groups and businesses dedicated their time, energy and talents to make their communities a better place to live, work and play.

For 2019, we reached out to the Business and Schools sectors to encourage new entries. 165 entries were received including 44 in the Dublin Community Clean-Up category and 10 schools. Crumlin, having joined the South East Area last year, was very well represented and successful in their first year in the South East competition, with 3 local groups going forward to the citywide competition. The area prize giving ceremony took place in September where Councillor Dermot Lacey, Chairperson of the South East Area Committee, presented awards depicting the 3 Castles that were custom made for the Competition by Irish Artist Raymond Kingham.

The Citywide Awards ceremony was held in Croke Park on 26th September and the South East area had great success on the night: Little Bird Café & Yoga Studio, S.C.R., took the top accolade for the Business Environment & Sustainability Initiative and went on to take the Overall Business Winner prize as well. The Centre Circle Group from O'Rahilly House, Ringsend, a new entry in 2019, won the Flat/Apartment Complex category while Blarney Park Community Garden & Allotments, new to the South East area in 2019, won the Allotment Category. Donnybrook Tidy Towns were the Overall Residential Competition winners. St. Declan's Special School, Northumberland Road, were winners again this year in the South East Area and went on to win an Environment Initiative award at the citywide School Competition, presented in the Mansion House in December by the Lord Mayor

### **Art on Traffic Light Boxes**

This is a creative approach to the problem of graffiti on the traffic light boxes. The success of the traffic light boxes that has been rolled out across the city demonstrates that there can be a creative solution to a problem. This initiative has brought colour to the city, involved local artists and reduced the costs associated with graffiti removal. 36 Traffic boxes were selected for completion throughout the South East Area in 2019 with additional boxes decorated as part of the Velo Cycle project.

### **Abandoned Bicycles**

The procedure for the removal of abandoned bicycles, adopted by the Transportation Strategic Policy Committee in 2016, amended in 2018, allows for a Tag to be placed on bicycles that would appear to have been in the same location unmoved for a period of more than 2 weeks. Such bicycles are identified by their condition (flat tyres on both front and back wheels, buckled or missing wheels, damaged frames or heavily rusted chains and sprockets etc.) or are reported by members of the public.

400 bicycles were removed throughout the City in 2019, 267 of those in the South East Area.

### **South East Area Dog Fouling Campaign**

Authorised Officers patrolled throughout 2019 in the South East Area. Patrols were targeted at the parks and open spaces primarily. Temporary signs were positioned at various locations around the entrances to the Parks and Open Spaces for the duration of the patrols. Officers wore hi Viz vests as shown below and distributed rolls of dog foul bags. The objective was to engage with dog walkers and encourage compliance with the Litter Pollution Act with regard to picking up after their dogs.

Some of the patrols were joint South East Area Public Domain/ Dog Wardens collaborations. The Dublin City Council Officers patrolled these areas with the emphasis on dog foul compliance. The Dog Wardens enforced the Control of Dogs Act and the Parks Bye Laws. (Dog Licence Checks, Microchip checks, dogs off leads, restricted breeds etc.

The South East Area also ran a number of Community Dog Shows across the area with the focus on caring properly for your pet. These shows were extremely popular with dog owners. Dogs of all shapes and sizes were entered and non-breeds were especially welcome with up to one hundred pet entrants at some events. The emphasis was on fun and inclusion with prizes for various categories, including dogs handled well by children. Each show had a local vet or groomer in attendance who reminded owners on the value of having their pet chipped and also on their obligation to clean up after their dog.

### **Love the Lanes**

Lighting was installed over the beautiful sails on Adair Lane and the magnificent 'Flow' installation on Bedford Lane adding a new dash of colour to these laneways in Temple Bar. This is part of a wonderful project between Dublin City Council, Temple Bar Company and Fáilte Ireland known as 'Love the Lanes'.

### **Painting of Street Furniture**

Street furniture throughout the South East Area was maintained throughout 2019. Over 105 lampposts were identified by the public domain team for painting. New granite seating was placed on Patrick, Drury and South King Streets with existing seating throughout the area repainted.

### **Intensive Cleaning of Villages**

Intensive cleaning of high footfall commercial village areas throughout the South East area was carried out in 2019. This work involves using a low pressure, high temperature steam on the footpaths to remove chewing gum, but also stains and dog foul, the cleaning of street furniture, application of disinfectant on areas where needed including around bins, and the removal of waste. The work was carried out at night to avoid inconvenience to traders, but also taking into account residents where relevant.

### **Leaf collections**

The South East Area has a large number of tree-lined streets and every autumn the leaf-fall resents the area office with a very busy time. The public domain team encourages active participation in the collection of leaves, particularly in residential areas, and provides assistance, in tandem with Waste Management, to many community groups, residents associations and individuals throughout the South East area, supplying blue bags, gloves, shovels and brushes and arranging collection of filled bags.

## **South Central Area Office**

### **Culture Date with Dublin 8**

The third annual 'Culture Date with Dublin 8' took place on 18<sup>th</sup> and 19<sup>th</sup> May 2019. The festival highlights the postal district of Dublin 8 as one of Ireland's top cultural destinations. The weekend saw a series of over 30 free and specially curated events across top historical landmarks including Kilmainham gaol, St. Patrick's Cathedral and the Irish Museum of Modern Art (IMMA). The festival aimed to encourage people who are living and working in or visiting the area to discover hidden attractions in the Dublin 8 area.

### **Public Domain**

Approximately 5,000 sq. m. of graffiti were removed or painted over in the South West Inner City, Ballyfermot, Cherry Orchard, Drimnagh and Walkinstown in 2019.

The Cherry Orchard Community Garden won The Best New Entry and the Rialto Environment Group won the Endeavour Award at the 2019 City neighbourhoods Awards Ceremony. The Liberties Cultural Association won the Irish Public Bodies (IPB) Pride of Place award.

St Francis CBS won the Environmental Achievement award in the Schools category.

Environmental Initiatives - the Area Office undertook a number of low cost initiatives with a strong education and community gain focus.

These included:

- A successful series of Dog Shows held at Drumfinn, Weaver Park, Eamonn Ceannt Park, Ring Street and St. Martin's Park. Educational material, dog poop bags and a variety of dog toy prizes greatly enhanced community relations and encouraged bye- law compliance.
- Sustainable Gardening Workshops – new idea for 2019. Four workshops, facilitated by Aoife Munn, a renowned horticulturist/ environmentalist, were held at different locations. The workshops consisted of morning and afternoon sessions of 2.5-3 hour duration, on alternate Saturdays /Sundays at Bulfin Court & Bluebell Allotments. An evening programme at Flanagan's Fields was hugely successful and was widely publicised and received local radio media coverage.
- Planters - 48 three -tiered planters were installed across South Central Area including a number of new locations which was welcomed by residents and local representatives. There was no vandalism at any locations although some planters fell victim to fungus due to the high humidity in the summer. Fungus resistant species will be sourced for 2020.

### **Community Events**

The South West Inner City Area Office In partnership with local residents from Oliver Bond House, Vicar Street, Pimlico and surrounding areas together with local community and development organisations, was delighted to fund and support The Liberties Haunt Parade 2019.

The Halloween parade was the first to take place in the Liberties. It was led by the Swiss Marching Band CHOTTLEBOTZER and collected groups from 3 designated meeting areas in Dublin 8. Each area had their own community gathering and entertainment as they awaited the arrival of the marching band.

The Chottlebotzer Band, and its massive group of followers estimated at over 1000 children and adults were greeted at the final destination in The Digital Hub, Rainsford Street, where the waiting guests enjoyed the Halloween treats on site including face painting, monster bouncy castle, haunted house, stilt walkers, PlayStation competitions and local dance group performances.

The event was a resounding success as communities from the Liberties embraced the parade with a sense of pride and honour. For many of the younger generation it was their first time to be involved in a parade through their local streets.

### **New allotments in Dublin 8**

10 new allotments were developed at 'Back of the Pipes'/Reuben Street in 2019. These plots accommodated the former allotments holders in Weaver Square who were required to vacate the site to facilitate the construction of new social housing. In addition a number of local residents were allocated plots.

The allotments at this location are an exciting extension to the existing and very successful community garden at Flanagan's Field.

### **Discretionary Fund 2019**

€631,000 was allocated from the 2019 Discretionary Fund for 32 projects in Crumlin/South West Inner City Area. 21 of these projects related to the South West Inner City. A number of upgrades of local playgrounds in Dublin 8 including Marrowbone Lane, Basin Street and Poole Street were funded from the Discretionary Fund in 2018/2019.

### **South West Inner City Housing**

CCTV has been updated with the latest technology and has contributed significantly to creating a safer living spaces for our tenants.

South West Inner City Housing Team has also worked with local communities to provide environmental improvements within the complexes and surrounds.

### **Parks and Public Spaces**

A number of area parks refurbishments including: St Audeon's Park and City Walls, Peace Park and Christ Church Cathedral grounds, and a new public garden at St Luke's Church were completed in 2019. A masterplan for the James's Walk linear park was also advanced in the course of the year.

Greening and landscaping works included: tree planting/replacement at Cork Street, St Luke's Avenue, completion of the central median of High Street and Cornmarket, addition of planters in Gray Street, Carman's Hall, Swifts Alley and South Earl Street. Landscaping at Marrowbone Lane commenced in late 2019.

Detailed design work for Francis Street Environmental Improvement Scheme were finalised with street works to commence in 2020.

Conservation works were undertaken to 17<sup>th</sup> century wall at St Catherine's Park and the Rutland obelisk at James's Street.

New signal crossings were installed at St Luke's Avenue/ The Coombe and Our Lady's Hospital Crumlin. Pavement and carriageway improvements included Bridgefoot Street, Echlin Street, Pim Street, High Street, Marrowbone Lane and South Circular.

### **Business Initiatives**

22 projects were supported by the Shopfront Improvement Scheme 2019 in The Liberties, Rialto and Blackpitts.

New business openings in The Liberties in 2019 included a new office and co-working space for 800 on Thomas Street, 11 new cafes and restaurants, two new distilleries and hotels. The Guinness Enterprise Centre secured permission and funding to double its capacity of office, co-working and start-up spaces.

### **Ballyfermot/Drimnagh**

A major impact on the area has been the boundary changes introduced after the local elections in May 2019. This has the effect of almost doubling the geographic area of responsibility for the Ballyfermot area office staff.

## **Community Events**

A substantial number of community events took place in the area led mainly by the community team in conjunction with the residents. In addition to the annual tidy towns, festivals, social inclusion week, international women's day events, this year marked the setting up of a new trad hub, a new men's shed, and various cultural activities. A very memorable event was held at the Ballyfermot Civic Centre in September to commemorate servicemen and women, both living and deceased with the unveiling of a plaque in a newly installed garden at the front of the civic building. The local prison workshop designed and made the benches which are now installed in the garden. The community team also played a huge part in planning and organising the Halloween festival in the Ballyfermot/Drimnagh area commencing with children's events in Markievicz Park and ending in Cherry Orchard. The events included a magic show, haunted house, disco, teen events and a fireworks display. The overall effect was a reduction in the number of bonfires throughout the area and helping to reduce anti-social behaviour.

Christmas 2019 was also very well celebrated with a Fair held in the Civic Centre at which stalls were offered to local residents who wanted to display and sell their products. There was music provided by the local radio station and the children were treated to a visit from Santa. There was plenty of free goods with a raffle and donations made to charity. The prison workshop donated hand crafted goods for the raffle and some businesses provided their services free of charge.

## **Discretionary Fund 2019**

€414,500 was allocated to the Ballyfermot/Drimnagh area in 2019 for projects. The Christmas lights were upgraded in Ballyfermot which has been a great success based on comments from residents and businesses in the area. The planting at the main shopping area was also replenished which is supplemented with the annual supply of tiered planters in the area. Some of the community centres in the area has benefitted from small donations for maintenance and improvements for disability access.

## **Parks and Public Spaces**

Major works have taken place in Le Fanu Park with the installation of the Skate Park and playground, which commenced in August 2019 with an expected completion date in the Spring 2020. Local children have been engaged in the design of the gates to the Park to encapsulate the history of the Park. Consultation has taken place with residents around the proposals for the Civic Park, which will provide a place to host small events and link with the civic centre. California Hills has had minor alterations to the fencing and gates to improve security and encourage people to use the Park. One of the Halloween events, the Zombie fun run was held for the first time and it was very successful.

Bluebell Park has had the paths upgraded which were damaged from tree roots coming through the surface. Improvement works were completed on Decies Road, with shop fronts painted, gutters repaired, footpaths power hosed and a derelict property tidied up. A major upgrade for Kylemore Park is underway with consultation taking place with residents. The CCTV has already been upgraded in response to the anti-social behaviour issues in the Park. A number of planters were installed throughout the area to enhance the streetscape. Ballyfermot road was upgraded and new signal lights have been installed on Kylemore Road. Various improvements have been made crossings with the extension of yellow boxes, new signage and the alteration of timings on the traffic lights.

## **Housing**

Rapid Build housing in Cherry Orchard has been completed along with the Approved Housing site at Orchard Meadows with 144 houses now occupied. Sites at Cornamona and Springvale have also commenced development and a Masterplan for Bluebell was launched in 2019. A working group was set up in 2019 to discuss the proposed housing development at Sarsfield Road and initial consultations have taken place with residents to include their submissions in any future designs for the site.

## **North Central Area Office**

North Central Area had a successful year in 2019 with National recognition being a keystone of work carried out in partnership with the North Central Area office and the community. One sterling example of this was Raheny obtaining a bronze medal in the “National Supervalu Tidy Towns” competition. They also secured a first with a national sustainability award for the Raheny walk booklet, spearheaded by the Raheny Tidy Group in conjunction with Raheny heritage Society and the North Central Area Office (involvement from the Sports Office) and funded by the North Central Area Office.

Another project receiving National recognition was Edenmore’s entry into the National Pride of Place 2019 competition, where their signature project (made possible through discretionary funding) was a derelict site transformed by herculean efforts into a sensory garden. The inputs in transformation were generous business and individual contributions, a lot of hard work by volunteers, donations of equipment, resources from Parks (e.g. advisory) and permission to free this space up for what is a truly inspirational creation. This project was led by a passionate community leader and a band of volunteers from the Edenmore area and yielded a second place placing in the National Pride of Place competition.

Many infrastructural and amenity improvements were carried out in tandem with investment from other departments including Parks & Roads. This resulted in improved pedestrian walkways, parks enhancements at Stardust, St Benedict and St Anne’s parks, with over 140 localised repairs and extensive path improvements in Marino and the Coolock area. New signage also installed across several locations in North Central Area, along with green space upgrading and installation of both new seating and decorative planters. There is evidential increased interest in the Public Domain and the strategic approach to derelict space, giving identity, context and cohesion to locations where this previously did not exist. This limits opportunities to have these blank spaces become derelict or becoming the locus on anti-social behaviour. To enhance and upgrade these spaces, signage has been added, capturing the heritage of a local area.

Another area where new ground has literally been broken is the Kilmore area. The addition of a community garden has transformed what was once an ordinary green linear space into an oasis of tranquillity. Similar innovative moves are underway in other areas, yielding very attractive results for example, in Kilbarrack with a committed group of volunteers tirelessly working to upgrade their local environment. On the active community front, there was a huge amount of community events including Summer Family Fun Days, Halloween and Christmas events.

There were several signature Age Friendly events carried out throughout the year. The North City Age Friendly Alliance established combining the North Central, Central and the North West area and is grasping with piloting initiatives along the three strands of the 2020-2025 Age Friendly strategy, which will focus on transport and the Built Environment, Housing and Home and Communications.

Men’s Sheds are a further example of this level of activity and there are no less than 12 in the North Central Area. An intergenerational Age Friendly partnership with DCU on events throughout 2019, involved the Men’s Sheds linking with schools and local Active Age groups. The Junction at Clongriffin (opened May 2018) continues to thrive with significant anchor groups such as the Scouts & Foróige using the space.

Midnight leagues have recommenced in Darndale in conjunction with the FAI & the Gardaí with a hugely positive uptake.

An extensive amount of investment has been carried out in Darndale park by the North Central area since 2017 and this reached in completion in 2019 with new MUGA and this coupled with work to the external area has resulted in substantial upgrade.

In North Central Area, Dublin City Council has invested in upgrading Senior Citizens complexes and in 2019 focussed on St Luke’s Court and this work continues in 2020 with Housing.

In St Berach’s Place, Kilbarrack, substantial improvement work was carried out to the complex and to the nearby green, which is a very well used spot adjacent to and part of the route to Kilbarrack DART station.

## **North West Area Office**

### **Finglas**

#### Public Domain Projects Undertaken 2019

- Hazelcroft Green: Enhancement and re-landscaping of the large green space on St. Helena's Road to included, replacement of the damaged grass areas post Halloween and the planting of bulbs inside the railings.
- Berryfield Green: Replaced trees that were damaged prior to and over Halloween period.
- Kippure: Reinstate grass on green space and complete edging of the green.
- Finglas Village: Winter planting in the Planters around the Village (an addition to the summer planting).
- Public seats to be installed with agreement from Residents Groups in Willow Park, Wadelai and Glenhill.
- Dunne's Stores, Cardiffsbridge Road: Dunne's Stores are planning to upgrade the exterior of their premises in 2020. In order to tie in with this improvement the Public Domain Team have arranged for some wild flower planting all along the wall to the front of the store.
- Fergal's Lane: Erection of Bollards to prevent dumping from vehicles.
- Knee Rails at Beneavin and Griffith Road repaired.
- Railings installed on Rathvilly Drive to counteract Anti-Social Behaviour
- Railings installed on Shangan Green to prevent Children running out onto the Road
- Monitoring and ongoing direction to Litter Picking Team in Ballymun
- Wall at the corner of Glasnevin Avenue and Ballymun Road was repaired and re-cladded.
- Many small railings around Finglas South repaired to alleviate Anti-Social Behaviour.
- Bollards installed on Ballymun Road and St. Pappin's Road.

### **Community & Social Development**

2019 was a busy year for the Finglas Community & Social Development Section. The team engaged with a variety of groups throughout the year including resident associations, environmental groups, summer projects, active retirement groups, support groups and special interest groups.

In addition, the team promoted and delivered events that focused on the cultural and artistic life of the community. These events included the Seamus Ennis Centenary, Magic of the Musicals, Christmas concert, Poetry 2020, International Women's Day, visits to Henrietta Street and Richmond Barracks, etc.

Supports to local Community Groups is an essential part of the team's work, the support includes advice, advocacy, grants, assistance with group structures and assistance with premises e.g. Brookville Court common room.

The Community & Social Development Team processed 75 Community grants last year amounting to €30,000. Financial assistance of around €20,000 was given to support a further 30 groups.

Halloween is a major event in the area. The organising and delivery of the project is extremely demanding on staff. However the event has become important in that it has assisted in reducing anti-social behaviour, the challenge going forward is to meet the cost of the event in 2020.

### **Ballymun**

2019 saw the start of an exciting phase of new development in Ballymun both in terms of housing and commercial development. O'Cualann continued to deliver on Affordable Housing on Dublin City Council sites in Ballymun. In addition to the completion of a scheme of 49 houses in Poppintree, construction commenced on the provision of 37 affordable houses on Balbutcher Lane, due for completion in 2020.

A number of other affordable housing serviced sites in Ballymun were advertised in 2019 and are progressing through the various approval processes. In addition a site for senior citizen accommodation was submitted for consideration under the government PPP Bundle Scheme.

Construction commenced on a mixed use development site on Main Street Ballymun that will consist of a LIDL store, office and retail units and 364 student accommodation units. Construction will be completed in Summer 2020. Decathlon secured planning permission for their first store in the Republic of Ireland in Ballymun with construction work commenced Q2 2019 with expected completion and opening of the store in April 2020. Decathlon ran a number of recruitment days in Ballymun working in partnership with our Economic Development Officer and the Ballymun Job Centre

Demolition of the former Shopping Centre commenced in Q2 2019 and will be completed in April 2020. This site is particularly significant and important in terms of social and commercial regeneration and provision of job opportunities in Ballymun.

#### **Ballymun 4 business (B4b)**

The Economic Development Officer continued to work with the Ballymun4 Business organisation, which is growing in membership year on year. They host a number of events which provide networking and support for local businesses.

In addition a number of Start up Ballymun events were organised by the Economic Development Officer around themes relevant to Start ups and existing businesses including The 'Growing a Business in Turbulent Times' event that took place on the 23<sup>rd</sup> October, 2019. The event was run as part of Dublin StartUp Week.

A number of Road Infrastructure Schemes went to tender including the Sillogue Infrastructure Scheme and the Balbutcher Lane Junction Reconfiguration Scheme. These schemes are objectives of the Local Area Plan (LAP) in terms of improvement of road infrastructure, safety and accessibility within Ballymun. Many successful events, community and environmental projects were delivered in 2019.

Events which Dublin City Council supported and/or organised included:

- Ballymun Running Festival
- The Big Clean-up Day
- Gardening Courses
- BRYR/Dublin City Council Parks Programme
- Positive Aging Week
- Recovery Month
- Mental Health Week
- Otherworld Halloween Festival
- Christmas Tree Lighting event.

Ballymun also welcomed an Exhibiton on the Vienna Housing Model together with a series of discussions and a children's art competition to the ReDiscovery Centre in Ballymun and hosted 2 International Groups visiting Ballymun from the Northern Ireland Housing Executive and Danish Social housing Representatives from Copenhagen, Denmark including their Lord Mayor.

In response to a negative rating in the Irish Business Against Litter (IBAL) the Community set up the Ballymun Community Against Litter (BCAL) who, in partnership with Ballymun Tidy Towns and Dublin City Council, actioned a Plan to deal with littering in Ballymun. Tidy Towns were also successful in receiving funding from the Community Fund of Ireland for an Ecologist to assist in the area with the updating of the Biodiversity Plan for the Ballymun Area. This project will be delivered in collaboration with the local Area Office and the Dublin City Council Biodiversity Officer.

A number of street art initiatives commissioned by Dublin City Council were delivered to add colour and vibrancy to the Main Street. One such project was Sunburst and Cool Waves at the Ballymun Sports and Fitness Centre. The use of colour in the public realm can have a beneficial impact on attitude, belonging and pride in a community. Some positive comments on the project included: *"We opened our curtains after coming back from holidays to see colour "I walk this way to the shops now with a smile on my face" "Thank you, thank you, thank you" Artists Kevin Bohan and Pawel Iljin, Creative-Connections.*

## DUBLIN FIRE, RESCUE & EMERGENCY AMBULANCE SERVICE

Dublin Fire Brigade (DFB) provides an integrated Fire, Rescue and Emergency Ambulance Service for Dublin City and County. DFB operates 12 full-time and 2 Retained Fire Stations, a nationally and internationally accredited Training Centre, the East Region Communications Centre (ERCC), a Fire Prevention / Enforcement Section, an Administration Section and a Logistics Section which is involved in managing and maintaining a large and diverse fleet of vehicles, all carrying a varied range of specialised equipment and apparatus for use in firefighting and rescue operations.

Dublin Fire Brigade provides emergency cover to Dublin City and County, a region with a population of over 1.35 million and covering an area of 921.7km<sup>2</sup>. In 2019 Dublin Fire Brigade handled in excess of 180,000 emergency 999/112 calls, 35,694 Fire & Rescue mobilisations and 101,011 Emergency Medical Service mobilisations across the four local authorities.

2019 saw a marginal decrease in the number of 112/99 calls processed in the ERCC compared to 2018. The main driver for the reduction in fire calls was relatively benign weather in 2019 in comparison to both the heatwave of 2018 which saw a 100%+ of wildfire activity and Storm Emma which saw an increase with weather related calls. Fire service calls both for DFB and the regional fire authorities led to an overall reduction in the number of emergency fire calls processed. Met Eireann gave warnings for 7 named storms during 2019, and none of these events generated any significant call activity while a relatively normal summer weather saw a large decrease of the number of reported wildfires.

All categories of fire service calls saw year-on-year decrease of activity with the exception of traffic accidents which noted increases both in Dublin and regional fire authorities.

The number of emergency ambulance calls continued to increase in 2019 with a year on year increase of 4.69% of activity representing a 28% increase over the previous 5 years. In December, the ERCC processed 15,203 ambulance calls which was the largest ever number of calls processed during a calendar month in the history of DFB.

Halloween continued to be the busiest night of the year for call activity. 646 calls were processed over a 6 hour period with 171 calls processed between 18:00 hrs and 19:00 hrs making this the busiest hour of the year for the ERCC

All fulltime Firefighters are trained as Paramedics and rotate continuously between firefighting and Emergency Medical Service (EMS) duties. DFB's fleet of 12 emergency ambulances are each staffed by two paramedics available to respond 24 hours a day, 365 days per year.

In addition, there are 21 frontline fire appliances with up to 120 paramedics available to respond on a daily basis. All fulltime Firefighters are trained to paramedic standard and are required to maintain Pre-Hospital Emergency Care Council (PHECC) registration as paramedic practitioners with 77 at Advanced Paramedic level. All retained firefighters are trained to Emergency First Responder level.

Dublin Fire Brigade pursues an ongoing programme of building inspections to gather Critical Risk Information, paying particular attention to those premises which are considered to be major fire risks, in order to support life & property protection and to enhance the effectiveness & safety of responding personnel. Pre-Fire Planning is carried out by Dublin Fire Brigade on premises through a risk categorisation and prioritisation process. Pre-Fire Plans are then prepared in advance of an incident and contain an overview of the facility and tabulated information about the risk, summarising the critical aspects of a building from a fire service response perspective. Pre-Fire Plans are currently available for high risk, complex and risk prioritised premises in the four Local Authorities in the greater Dublin Region.

As part of its normal operations, Dublin Fire Brigade selects premises in the Dublin region for this process, these plans are of use to Fire Officers when responding to a fire or emergency. This includes assessing issues such as access for Emergency Vehicles and Firefighters, building type, life risks, on-site hazards, locations of hydrants, dry-risers and other relevant details. Pre Fire Plans are currently available for 1,203 premises in Dublin City & County.

The objective of Fire Prevention is to promote fire safety through education and advice. To help ensure fire safety standards are being adhered to in existing buildings and to ensure the compliance with Building Regulations is achieved through good building design practice by competent professional designers in new or modified buildings. We are guided by the “engineer, educate and enforce” approach to fire safety in Ireland.

A Fire Safety Certificate application is required for all new buildings or changes to existing buildings. 2019 was a very busy year for Fire Prevention, 1439 Fire Safety Certificate applications were processed in conjunction with Dublin City Council, Fingal County Council, Dun Laoghaire Rathdown and South Dublin County Council, that makes about 50% of the national number of Fire Safety Certificate applications and is an indication of the amount of activity in this sector in the Dublin region.

The Building Control Regulations 1997 to 2015 set out procedures and controls which require owners, builders, and registered construction professionals to demonstrate that the works or buildings concerned have been designed and constructed in compliance with Building Regulations. With the advent of the Building Control Amendment Regulations (BCAR) in 2014, there is now greater oversight and accountability of the construction of building and works in the Dublin region since 1992.

Fire Safety Officers provide information to help owners/managers of non-domestic premises maintain the required fire prevention and safety standards. We carry out inspections for many reasons and use a risk based prioritisation to direct inspections. The aim is to advise, educate and inform but, where necessary, enforce or ultimately prosecute in cases of non-compliance with the fire safety requirements.

In 2019, the output of the Fire Prevention section included the following outcomes:

- 2,579 Fire Safety Inspections carried out.
- 1,387 Licenced Applications received.
- 49 Fire Safety Notices served on 9 different Premises.
- 4 High Court Orders.

The Dublin Fire Brigade Training Centre (The O'Brien Institute); located on the Malahide Road is the largest fire-training facility in Ireland. It facilitates training in many disciplines and provides expert tuition for both internal and external programmes. These include Dublin Fire Brigade Fire, Rescue and Paramedic training, Courses for local authority staff and training for other fire services nationally.

The Training Centre is a modern facility that provides training for new entrants, instructors, Officers, continuous professional competencies, inter-professional education, and a range of commercial courses and also hosts national and international programmes and events. In 2019, the Training Centre achieved approximately 12,118 training and instructor days, for DFB personnel along with 1001 training days for commercial training.

DFB ensures preparedness for co-ordinated inter-agency response to major emergencies resulting from local and regional events, such as fire, transport accidents, incidents involving hazardous substances and severe weather at local and regional levels in line with the Framework for Major Emergencies. More recently in light of the number of mass casualty incidents and terror attacks which have occurred across Europe, DFB in conjunction with the other principal response agencies (PRAs), An Garda Síochána and the HSE have attended MEM planning groups and organised exercises around such incident types.

In 2019 DFB established and co-ordinated meetings of the Dublin City Council Crisis Management Working Group, work included review of the Crisis Management Plan, the Crisis Communications Plan and Severe Weather Plans. Currently work is underway on the revision of the Dublin City Council Major Emergency Plan for 2020. DFB also played a major role in working with the East Regional Working Group to produce an Interagency Work Programme and Regional Risk Assessment in line with the national work programme. DFB provides representatives at senior management level to appropriate Major Emergency Management (MEM) groups.

DFB hosted a number of training courses under the European Union Civil Protection Programme, providing course management, trainers, roll-players and logistical support. DFB participated in the planning and execution of Exercise Tuilte, a regional flooding exercise with Kildare Fire Service, Electricity Supply Board (ESB) and local authorities in the region.

DFB were also involved in the preparation of a number of Interagency Regional plans such as the Evacuation and Rest Centre Plan, the Media and Communications Plan and the Dublin Airport Aircraft Incident Response Plan. DFB participated in exercises and testing of these plans. DFB actively participates in the East Region Emergency Management Working and Steering Groups at Eastern Regional level with other Principal Response Agencies. The East Region consists of representatives of the four Dublin Local Authorities along with representatives of Kildare and Wicklow County Councils, An Garda Síochána and the Health Service Executive (HSE).

The Civil Defence assist the front line emergency services during time of natural disasters and/or major emergency situations. The Dublin Civil Defence Unit has almost 400 volunteers and provides second line support to all local authorities in the region in the event of emergencies. The Unit also provides second line support to Dublin fire brigade and is involved in an ongoing basis in providing Water Rescue, Fire Cover and Medical Support at a range of events throughout Dublin City and County.

Civil Defence also provides Emergency Cold Weather Shelter for Homeless. This involves providing emergency shelter in the Esplanade for 20 people from 20.30 to 09.00hrs, seven days a week with a minimum of three Civil Defence volunteers each night.

2019 was an extremely busy year for Dublin Civil Defence with 362 community events, 7 Search and Rescue operations (3 bodies recovered), and 442 call outs for severe weather. Max – the Human Remains Detector (HRD) dog, was called out on 17 different occasions last year including a number of times to assist An Garda Síochána.

## ENVIRONMENT AND TRANSPORTATION

### **City Centre Projects**

The Environment and Transportation Department (E&T) engages with the National Transportation Authority (NTA) and Transport Infrastructure Ireland (TII) in the provision of strategic transport infrastructure, including Bus Connects, Metrolink Project and LUAS.

Engagement with the city business community in the formulation of strategic transport and mobility solutions is providing a city centre with cleaner transport, creating more opportunities for car free streets and creating a better ambience for residents, shoppers, tourists and businesses.

Projects within the Public Realm Masterplan area are progressing. A Part 8 proposal for public realm improvements to Liffey Street was approved in 2019. New proposals for Cathedral Street and Sackville Place are also in preparation. The Grafton Street Quarter public realm projects are also progressing with a Part 8 application currently in preparation for South Anne Street.

Pedestrianisation of Suffolk Street is now being trialled and there will be a new application for the College Green plaza. An updated inner and outer orbital signage scheme has commenced and will be completed in early 2020.

Plans for enhancing the public realm at College Green were lodged with An Bord Pleanála in May 2017. An Bord Pleanála refused planning approval in October 2018. Revised plans are being prepared for a Civic Plaza at College Green with ancillary traffic management measures, taking account of the An Bord Pleanála decision and it is proposed to submit a new planning application to An Bord Pleanála in 2020.

The delivery of the objectives within the City Centre Study is an important objective for this Department across a range of initiatives. The City centre transport team are continuing to work on the numerous projects contained in the City Centre Transport Study including:

- College Green Plaza
- Suffolk Street
- City centre Signage
- Pedestrian safety

### **District Heating**

The Dublin District Heating System (DDHS) has progressed in 2019 with the following achievements:

- Obtained an allocation of up to €20million grant for the DDHS from the Government's Climate Action Plan, in November 2018. The Project Team are working with the Department of Communications, Climate Action and Environment (DCCAE) to secure this finance.
- Members of the Project Team worked with officials from the Environment and Transportation Department and others on the District Heating Working Group. Resulting in this engagement, the Minister announced a public consultation on district heating in Ireland, which closes in late February 2020.
- The Technical Advisor completed a report on 'Business Delivery Model Options and Engineering Review' of the project, and is currently carrying out preliminary design.
- Continued engagement with the City of Dublin Energy Management Agency (CODEMA), and the National Development Finance Agency (NDFA) as financial advisors.

- The project team is continuously engaging with the number of interested commercial parties who responded to a market interest E-tenders and Official Journal of the European Union (OJEU) notice in late 2018.
- A member of the Project Team presented the project at the first Irish District Energy Association conference in April.
- The governance of the project was reviewed and revised during the year.
- A legal advisor was engaged in November, the procurement of a new Technical Advisor is ongoing.
- One report presented to the Environment Strategic Policy Committee (SPC).
- Liaison with crucial stakeholders such as TII / Dublin Port Company / Dublin Smart Cities.
- Liaison with City Council projects such as Dodder Bridge, and the numerous Public Domain schemes.
- Liaison with developers ensuring new developments are 'District Heating enabled'.
- Funding successfully obtained as a project partner for the Geo-Urban project which aims to identify and assess the deep geothermal heat reserves under Dublin City. Currently processing the Geophysical data from survey works to prepare a 3D model of the subsurface strata of the project area.

### **Waste Management**

In 2019 The Waste Management Section introduced a street grading programme designed to ensure consistently high standards of cleaning are being delivered across the city. The programme assesses the standard of street cleaning operations and addresses issues through ongoing monitoring, assessment and feedback.

A new fleet of large street sweepers was introduced to replace the existing fleet and new electric sideloader and electric vans continue to be trialled in the city centre.

A leaf composting project was trialled in a number of depots across the city, with the ultimate goal of diverting on street leaf collection in the city to composting. 1200 tonnes of leaves were diverted to compost as a result of this initiative. A recycling project was successfully initiated to ensure proper segregation of waste in City Council Housing Complexes. This project was rolled out across the South East Area Housing complexes in 2019 in conjunction with the Housing Department

One hundred additional solar compactor bins have been introduced as part of a Smart Docklands project in the North and South Docklands areas. Upgrades of public litter bins in urban villages across the city is underway.

In excess of 28,000 service requests were dealt with by Waste Management Services in 2019 using the Customer Relations Management (CRM) system. 4043 community clean ups were supported throughout the city. An increase of over 700 in comparison to 2018. 1973 requests for bulky household waste removal services were completed in 2019 an increase of over 20% in comparison to 2018. 400 bonfire stockpiling complaints were attended to and in conjunction with the parks and area departments over 410 tonnes of material was diverted from bonfires during Halloween response activities.

The Team Dublin Clean Up became the Dublin Community Clean Up Day and was Dublin's largest clean up event running in all 4 Dublin Local Authorities and in conjunction with An Taisce, Local Authorities Waters Programme (LAWPRO) and waterways and canal volunteer groups.

The Waste Management Services Department took part in the 2019 Anti-Dumping initiative funding area based initiatives in the South Central, Central, North Central and North West areas. Three hundred and forty eight entries were received into the city neighbourhoods awards. The Environmental Awareness Office delivered a range of initiatives aimed at improving the local environment and highlighting the issue of Climate Change. These included a pilot Deposit and Return Cup in Civic Offices, ReLove Fashion a sustainable fashion competition for Secondary Schools in the Eastern Midlands Region, and a number of initiatives aimed at reducing single use plastics. A series of Climate Action workshops were delivered for communities. A tidy towns seminar was delivered for tidy towns entrants across the city. New Waste Bye Laws were introduced to provide for a consistent national approach to the regulation of the storage, presentation and segregation of household and commercial waste. A new draft litter management plan for the city was presented to the Strategic Policy Committee.

### **Flood Defence**

Dublin City Council's Flood Advisory Group met on numerous occasions throughout 2019 to monitor forecasting systems (weather forecasts, weather warnings, telemetry, rain gauges, coastal flood forecasting), analyse and interpret the information from these systems to determine the potential impact of possible flood events and the level of flood warning required to be issued and advise on the implementation of an appropriate action plan.

The Dublin City Rainfall System was further enhanced in 2018. To date there are 27 rain gauges, 6 weather stations, 3 trash screen cameras and 30 river, tide and sewer level gauges.

Flood Alleviation Schemes as detailed in the Council's Capital Programmes 2017-2019 continued throughout 2019. Dublin City Council Direct Labour Crews continue to carry out small flood alleviation works and respond to coastal flooding and rainfall event. Flood resilience actions are included in the Climate Change Action Plans across the four Dublin Local Authorities.

### **Parking Policy and Enforcement**

In excess of 54,000 additional motorists signed up to the Council's Cashless Parking payment service, Parking Tag, in 2019 bringing the number that have signed up to the service since its introduction to over 258,000 with 5.64million cashless transactions completed in 2019. Just over 173,000 transactions were made using the once off payment facility, charging directly to mobile or debit/credit card. Eighty two percent of all Parking Tag payments were made through the Parking Tag App.

There were 22,388 Parking Permits issued – this includes applications for First Time Parking Permits, Non-Family Member, Residential Institution Employee Permit, Change of Vehicle, Change of Address and renewed parking permits.

45,958 vehicles were clamped, 4,407 vehicles were relocated, 443 vehicles removed. 147 vehicles were scrapped and 773 warning notices were issued.

There were a total of 197 new Pay and Display Ticket Machines introduced on-street by the end of 2019, which accept coin or debit/credit card and contactless payment for parking.

### **Transportation Asset Management System (TAMS)**

The TAMS System has continued to be used by various sections of the Environment and Transportation (E&T) Department. The System was also rolled out within the Surface Water and Flood Risk Management section in 2019 for managing gully inspections and cleaning.

The TAMS Support Unit continued to work in partnership with the E&T Local IT Unit in supporting users, managing the System and implementing changes and upgrades as required. The Unit successfully upgraded the System to V19.2 during 2019 which included full testing and roll-out.

Sections continue to use the System to extract metrics to aid them with reporting against their Service Delivery Plan. In 2019 the Support Unit has developed a number of Heat Map tools with a view to using the data within the Confirm System to help sections with business decisions and make better use of the data within the System. The rollout of these tools will continue in 2020.

Road Maintenance Services used TAMS to record customer service requests, record defects/ hazards on the road network and to prioritise, record and manage workflow. A total of 15,459 customer service requests were recorded in 2019 with 7,085 defects/ hazards recorded and prioritised for repair, 5,517 defects / hazards were repaired/made safe and 494 critical (priority 1) defects/ hazards on the city's road footpath and cycling network were repaired/ made safe within 24hrs.

Further reviews of the TAG system were introduced in 2019 with a view to streamlining the processes. The new 'Neighbourhood Schemes' procedures were introduced and were rolled out in 2019.

### **Roadworks Control**

All works by utilities on public roads require licensing by Dublin City Council. In 2019 a total of 13,299 individual licences were granted by the Council subject to conditions. All sites were monitored by the Council's Roadworks Control Unit and appropriate action was taken where breaches of licence conditions occurred.

### **Road Maintenance Services:**

- Permanently reinstated 1,500 utility openings in the road network; and
- Carried out over 25,000 inspections of reinstatements carried out by Utilities in the road network

### **Street Furniture**

Street furniture licences are granted in areas where sufficient space exists to accommodate tables and chairs etc. without impeding pedestrian flow. Compliance inspection hours have been extended. In 2019 the Street Furniture Unit issued 186 Street Furniture Licences issued of which 11 were new Street Furniture Licences. Thirteen renewal applications were refused due to breaches of licensing conditions. A total of 1,235 premises were inspected and unlicensed street furniture was removed from 8 locations.

Ad Board licences are granted in areas where sufficient space exists to accommodate an A1 sized board without impeding pedestrian flow. The Ad Board Licensing Unit issued approx. 800 information circulars in 2019. 2,223 premises were inspected resulting in 596 official warning notices being issued and 158 Ad Boards seized from 139 businesses. Eight licence applications were received and 1 Ad Board Licence issued.

### **Air Quality and Noise Monitoring**

The Air Quality Monitoring and Noise Control Unit continues to operate and support the Dublin City Council real-time noise monitoring website and associated twitter account which tweets ambient sound levels from its monitoring sites, on the hour every hour. Real time ambient sound levels can be accessed on this site, by the public. During 2019 work commenced on developing a combined ambient air and noise website which will be launched in early 2020.

Air quality monitoring indicates EU air quality standards may be exceeded in locations in Dublin during 2019. As a result Minister Richard Bruton has convened a multi stakeholder working group to develop proposals to tackle regional and national transport related air pollution and Dublin City Council is a member of this working group.

Dublin City Council continued an ongoing study with the Environmental Protection Agency (EPA) to identify potential locations for additional national network air quality monitoring stations. Dublin City Council also commenced developing sites for a local air monitoring network to complement the national monitoring network and six locations were commissioned during 2019 at Walkinstown, Amiens St. Lord Edward, Ballymun, St. Custom House Quay, and Drumcondra,

### **Noise Action Plan**

A revised Dublin Agglomeration Noise Action Plan 2019-2024 was adopted by Dublin City Council. Chapter 7 sets out the noise mitigation and protection measures to be pursued under the new revised plan.

### **Regional Waste Management Plan**

The Eastern-Midlands Region (EMR) Waste Management Plan 2015-2021 provides a framework for the prevention and management of waste in a sustainable manner in Dublin City Council and the 11 other Local Authorities in the Region. Dublin City Council, as the Lead Authority for Regional Waste Management Planning are overseeing the implementation of the Eastern Midlands Regional Waste Management Plan 2015-2021.

Some of the key activities undertaken by the Regional Office in 2019 included:

- National Awareness Campaigns (Brown Bin, Dry Recyclables, Waste Prevention)
- National Reuse Month
- Conscious Cup Campaign to encourage elimination of single use coffee cups
- Programme to advance remediation of Historic Landfills
- Civic Amenity Sites National Study
- Construction & Demolition Waste National Capacity Report

The National TransFrontier Shipment Office (NTFSO) operated by Dublin City Council is the National Competent Authority established to manage the international movement of waste out of and into Ireland. It is also responsible for regulation of all movements of hazardous waste within Ireland. The Office is responsible for the implementation and enforcement of European and National Legislation; monitoring of waste shipments; facilitating the business community involved in legitimate waste shipment activities; and preventing the illegal shipment of waste.

During 2019 inspections included roadside checkpoints, port inspections, waste facility inspections and spot checks, waste transfer forms inspections, brokers and dealer's verifications and brokers and dealer's audits. The Administration team ensured that exports of 2,136,744 tonnes of waste to Europe and Asia were compliant with the Waste Shipment Regulations (WSR) – Regulation (EC) No. 1013.

The NTFSO works with other agencies such as Waste Enforcement Regional Lead Authorities (WERLAs), Department of Communication, Climate Action and Environment (DCCA), EPA, European Union Network for the Implementation and Enforcement of Environmental Law IMPEL, European Union Agency for Law Enforcement Cooperation (EUROPOL), Local Authorities and the Gardaí and liaises with Customs and Port Authorities, the Northern Ireland Environment Agency (NIEA) and other competent international authorities. The NTFSO also reports to the National Waste Enforcement Steering Committee Chaired by the DCCA. The NTFSO partakes in and/or initiates multi-agency operations where serious environmental crime is suspected.

In 2018 the NTFSO were nominated the lead authority for a European project on the Effects of the Chinese Import Ban on the Environmentally Sound Management of Plastic Waste. During 2019 the NTFSO completed year one of this project which concentrated on international data collection and research. As part of this project the NTFSO presented initial findings to the Asian Network for Environmental Enforcement in Kuala Lumpur, Malaysia and to a Chinese delegation of Environment Personnel in Utrecht, Holland. Targeted inspections will be undertaken on international waste facilities during 2020 and 2021.

During 2019 the NTFSO commissioned an independent benchmarking assessment of its office, the findings of which showed the NTFSO in a favourable light with noted positive features of; Strong organisations with clear leadership and administration; Combined administration and Inspection teams in one location; Highly trained and competent staff with experience of policing; KPI's used to assess inspector numbers favourable with the NTFSO holding a top ranking using inspectors per tonne of export as a metric.

The NTFSO also came out very favourably in a European Genval report (published in 2019) carried out during 2018.

The NTFSO continues to partake in the IMPEL Enforcement Network and is represented at the EU Basle Convention. The NTFSO present on National Waste Priorities at the National Waste Enforcement Steering Committee quarterly meetings. During 2019 a lot of preparatory work on the impact of Brexit was done by this office which fed into the coordinated work of the Irish Government. All stakeholders have been regularly updated with all latest developments on the impacts of Brexit.

### **Waste to Energy**

The Dublin Waste to Energy Facility treated 599k tonnes of waste in 2019. The Facility has now treated 1.5m tonnes of waste since it commenced commissioning in 2017. The Community Gain Liaison Committee ran the third Dublin Waste to Energy Community Gain Projects Grant Scheme in 2019 and allocated €1.4 million to clubs, groups and organisations in the Ringsend, Irishtown and Sandymount catchment area. The Committee continued their work in disbursing the grant funding in 2019 bringing the total amount distributed to the local community to circa €8 million.

### **SLA Operations and Maintenance**

The Environment & Transportation Department and the Service Level Agreement (SLA) Unit in 2019 continued to ensure that there is a long term relationship between the City Planning Authority and Irish Water in order to ensure continued investment in water and wastewater infrastructure for the City. Commitments being delivered in accordance with the SLA. The Central Laboratory analysed over 22,500 SLA samples for the Dublin Region in 2019. These were drinking waters, wastewaters and trade effluents from licenced industrial discharges.

During 2019, Water Framework Directive (WFD) / Surface Water Divisions continued to report on all Planning Applications and advise the Planning Department on the appropriate decisions to ensure the implementation of City Council policies in relation to nature based surface water retention measures (NWRMs) (also known as Sustainable Urban Drainage Systems (SuDS)).

WFD / Surface Water Divisions continued to work with our colleagues in Housing and Parks to implement NWRM solutions across all Dublin City Council owned housing sites.

The WFD / Surface Water Divisions continued to focus on the inclusion of appropriate NWRMs in all public realm projects. The Divisions were instrumental in Dublin City Council joining with the UK River Restoration Centre to move towards greener approach to flood defence works and to assist in the restoration of rivers to "good" status as required by the WFD.

WFD / Surface Water Divisions are working on the implementation of the relevant parts of the City Council's Climate Change Action Plan 2019 to 2024. This included the successful submission to "Climathon" in relation to NWRM's.

### **Cycling Initiatives**

A second stationless bike hire operator was identified in 2019. Moby will commence with an e-bike hire scheme in 2020. Bleeperbike currently has a fleet of 450 hire bikes throughout the City with a total of almost half a million kilometres covered in 2019 burning over 39 Million calories.

A total of 977 additional on-street cycle parking stands were installed during 2019 providing in excess of 1,800 new cycle parking spaces. A target has been set for the installation of 1,250 stands during 2020. Four hundred abandoned bicycles were also removed from the streets during 2019.

Dublin City Council successfully hosted Velo-city 2019 International Cycling Conference in the Convention Centre, Dublin from the 25 to 28 June, 2019. Velo-city is an annual global cycling summit that seeks to improve the policies, planning and provision of all aspects of cycling and is seen as the number one forum for the exchange of international cycling expertise and best practice.

Velo-city Dublin was a particular success, attracting the third largest ever Velo-city attendance including a large Irish delegation from all levels of government, cycling advocacy and community groups, academics, and industry personnel. Delegates had the opportunity to learn from and network with world-renowned experts in all areas of cycling innovation including infrastructure policies, urban planning, cycle logistics, technology, health, behavioural change, and road safety. Specific sessions delivered by Dublin City Council staff in areas such as bike parking, city centre developments, and the environment and ecology, were heavily oversubscribed.

There was a strong focus on community engagement in the lead up and throughout the conference via city branding, arts and sports projects and the Mass Cycle Parade. Important contributions across all Council departments was a huge factor in ensuring the success of the event.

We look forward to Velo-city 2019 continuing to be a valuable springboard for the next phase of the development of cycling in Dublin and positively contributing to the debate and design of an active mobility future for all in the city.

Policies/objectives in the Development Plan and Local Area Plans (LPAs)/Strategic Development Zones (SDZs) to extend the 'linear parks' along the city's rivers. Campshires included in the SDZ public realm plan.

During 2019 the following was achieved:

- The National Transport Authority (NTA) presented the Emerging Preferred Design for the Liffey Cycle Route to Dublin City Council in March 2019. Since then, the City Council has carried out a number of inter-departmental workshops, and is now carrying out desktop and ground studies that will fully inform the brief to appoint a design consultant. A non-statutory public consultation was carried out from 2<sup>nd</sup> May 2019 to 6<sup>th</sup> June 2019 and a summary report of all submissions received was published to the Dublin City Council website.
- Clontarf to City Centre – The consultants developed the detailed design throughout 2019 and it should be substantially complete in Q1 2020. Ground investigation works commenced in Q3 2019 and most were completed by the end of 2019; completion is expected in Q1 2020. Six tenderers were shortlisted for the construction contract in Q2 2019 and are to be invited to tender in Q2 2020.
- Dodder Greenway – an emerging preferred option was approved by the Steering Group for the project during 2019. The Cycle Design Office of the NTA intends to develop Preliminary Designs for the project and initiate the Planning Process during 2020.
- Tender documents and drawings were finalised in 2019 for the section of the greenway being advanced separately linking Herbert Park to Donnybrook Road and construction of the project is expected to commence later in 2020.
- Sutton to Sandycove (StoS) route. Works completed except drainage issue at the Kincora junction which is still outstanding. Will be completed in Q2
- Construction on Phase 2 of the Royal Canal Greenway began in Q1 of 2019 and is due to be completed in Q2 of 2020. Royal Canal Phase 3 is due to be retendered in Q1 of 2020 with construction expected to start in Q2 2020

- Detailed design for Phase 4 of the Royal Canal Greenway was progressed during 2019. Advance works on Broombridge Road are expected to go to tender for construction in Q1 2020. Detailed design for the towpath is anticipated to be completed in Q2 2020. Option selection for the railway underpass is scheduled for Q1 2020. Option selection for the Ashtown link to Phoenix Park is on hold pending confirmation of Irish Rail's plans to bypass the Ashtown level crossing
- Royal Canal Cycle and Pedestrian Route Phase 2 moved to construction stage
- Construction of linear park at Sheriff Street under way. Connections to Bull Island through the provision of the missing link of the S2S in Clontarf completed
- Clontarf to City Centre scheme design complete, providing significant improvements to the urban spaces.
- Fitzwilliam Scheme design complete, with provision of an urban space at Adelaide Road, including the provision of an art sculpture.

Through the development management process, the Transportation Planning Unit has secured the setbacks and reservations on private development lands to facilitate the provision of planned cycle routes.

In 2019, the Hike It Bike It Like It Dublin project was chosen as a best practice case study by the EU. This a project that works with communities to bring about behavioural change, more sustainable patterns of travel. A video was made with the EU in June 2019 and was uploaded to the Eltis global portal for viewing around the world. (This project was a recipient of an Energy Globe Award in 2016 and was a finalist in both the National Green Awards and the Excellence in Local Government Awards in 2013.)

### **Water Framework Directive**

The Central Laboratory is accredited to test relevant environmental parameters (chemical and microbiological) in surface waters including routine and investigative monitoring of rivers and streams, licensed trade effluent discharges to waters and bathing waters. Water quality status reports are provided regularly for all sampling locations and we hold a large archive of historic data. During 2019, over 4,400 samples were tested for Dublin City Council including 2,500 samples from the Grand Canal Dock.

The Central Laboratory participates in the Acclimatise Project with UCD which has European funding and aims to improve bathing water quality.

A total of 184 complaints were received by the Water Pollution Section in 2019 and every one was investigated and closed off.

The Pollution Control section monitors water quality of six rivers (Liffey, Dodder, Tolka, Camac, Poddle and Santry) by sampling each one on a monthly basis at various designated locations. Additional river sampling is carried out for the purpose of ongoing assessments under Water Framework Directive criteria. It also monitors bathing water quality at three designated bathing areas (Dollymount, Sandymount and Merrion Strand) by taking 20 samples at each beach during the bathing season, June to mid-September. It manages and responds to bathing water incidents when they arise, by notifying the public via the City Council and EPA websites and by placing notices on beaches.

As a further measure to protect quality of surface waters, around 7,000 domestic dwellings / commercial premises are inspected each year for drainage misconnections. It regulates the discharge of trade effluent direct to waters or via surface water sewers by issuing and monitoring discharge licences under the Water Pollution Acts.

### **Climate Action Plan**

The Dublin Metropolitan Climate Action Regional Office (CARO) was established in late 2018 with Dublin City Council as the lead Authority. The City Council adopted a Climate Change Action Plan in September 2019. This plan sets out the role that the City Council has in responding to the present and future climate change risks facing the region and the actions that are being taken to achieve climate resilience. The action areas are Energy and Buildings, Transport, Flood Resilience, Nature-based solutions, Resource Management.

CARO liaised with Dublin City Council Events, Waste and Litter Units to include specific actions in the Climate Change Plan for Dublin City Council in relation to more sustainable cultural festivals and events, e.g. use of single use plastics etc.

### **Energy Management**

Dublin City Council is addressing its response to climate change through its Energy Oversight Committee. The committee comprises representatives from each Significant Energy User (SEU) and is working towards ISO 50001 certification, the international standard in Energy Management. The Council has achieved a 29.8% reduction in Energy Use towards its required 33% 2020 reduction target. The gap to target amounts to 9GWhs and a reduction in CO2 of approximately 2250 tonnes. Identified projects indicate that Dublin City Council's energy savings will exceed this target.

Approximately 7000 lanterns are now LED Technology, with 1500 of these installed in 2019. It is planned to increase the replacement rate significantly in the latter part of 2020 as a result to the Public Lighting Upgrade Project being formally awarded this year.

### **Pedestrian Priority Initiatives**

The *Heart of the City*, Public Realm Masterplan for the City Core was published in 2016 and phase 1 projects are progressing. Part 8 proposals for Liffey Street were approved in 2019.

The Promotion team worked in partnership with Green Schools to address barriers identified by children to walking to school. Environment & Transportation Department proactively improves routes to several schools to include improved crossing facilities, signage and line markings. A new Walking and Cycling Promotion Officer was appointed in 2019.

The Traffic Management Section continue to prioritise pedestrians and have installed numerous additional pedestrian crossings in 2019. Over the last 12 months at the majority of pedestrian crossings, longer amber man times have been introduced to ensure that the needs of the aging population are also respected.

The construction of the Chatham Street /Harry Street Area Improvement scheme commenced in Sept. 2017 and was completed in 2019. The improvements included flush wall to wall granite paving and wider footpaths. The existing red brick paving had fallen into a state of disrepair and was removed & replaced with new granite paving as part of the scheme.

Part 8 planning approval was granted for the improvement of Clarendon Street / Clarendon Row in Oct. 2017. Due to a significant site development affecting Clarendon Row, which commenced in 2018, it was decided to postpone improvement works on Clarendon Row pending the completion of this development and to proceed with the improvements to Clarendon Street. These improvement works commenced in 2019. This scheme will have flush paving and wider footpaths along most sections of the street to facilitate pedestrians & shoppers within the Grafton Street Quarter. Improvement works will be completed on Clarendon Street and Clarendon Row in 2020.

The pedestrian network and walking facilities are continually improved through the development management (planning application) process whereby buildings are set back to widen footpaths, sites are designed to provide for increased permeability and pedestrian crossings are provided as part of new developments.

Road Maintenance Services repaired and/or reconstructed 15km of the city's footpaths.

The Traffic Advisory Group and the Road Safety Sections actively worked on safety initiatives and in 2019 agreed further extension of the 30kph zones.

### **Roads Maintenance Services**

Road Maintenance Services managed an investment of approximately €17 Million in contract works to enhance the city's road infrastructure.

This resulted in approximately:

- 23km of the city's road network being resurfaced and/or reconstructed.
- 15km of the city's footpaths being repaired and/or reconstructed.
- The Grafton Street Quarter improvement works in 2019 included:
- Chatham Street, Harry Street, Balfe Street, Chatham Lane and Swan Lane were all upgraded. Works included a bespoke design in front of the Westbury Hotel.
- Construction of Clarendon Street commenced.
- The Docklands Bridges progressed as follows:
- Dodder Public Transport Bridge: Site Investigations complete and preliminary design progressed.
- Blood Stoney Pedestrian & Cycling Bridge: Site Investigations complete and preliminary design progressed.
- Point Pedestrian & Cycling Bridge: Brief prepared for design consultant.
- Spencer Dock Pedestrian & Cycling Bridges: Part 8 complete.
- Major road schemes:
- Belmayne Main Street: Preparation of Tender Documents to be completed in Q1 2020.
- Sillogue Infrastructure: Invitation to Tenders were issued in December 2019.

Repair works were carried out on:

- Spencer Dock Quay Wall
- Ringsend Bridge

Special Inspections were carried out on:

- Matt Talbot Memorial Bridge
- Butt Bridge
- Ringsend Bridge

Ongoing maintenance and repair works on other bridges included steel & concrete repairs, parapet repairs, scour repairs, painting and removal of love-locks.

Testing of decking materials to improve slip resistance on the Liffey Boardwalk commenced and is continuing.

### **Transportation Planning & Smart Initiatives**

The Smarter Travel policy document promotes behavioural change and a shift to sustainable travel. Design Manual for Urban Streets and Roads (DMURS) recommends place making and multi-disciplinary working. The Transportation Planning team is a multi-disciplinary team that works at both strategic and local level to bring about a shift to sustainable travel.

Through its ongoing work, the Transportation Planning team influences the design of the street network, neighbourhoods, public realm and the wider city. It does so in line with DMURS with an emphasis on the pedestrian first and place making.

In 2019, Transportation Planning Division established a Transportation Working Group with other local authorities in the Dublin Region. This group meets quarterly to discuss regional issues including regional transportation projects, policy matters and challenges arising in day to day operations across the four local authorities.

The Transportation Planning team works closely with the Smart City team and external stakeholders to develop innovative approaches to transport and to develop applications for new technology in the transport area.

During 2019, the Transportation Planning Team was approached by several stakeholders and service providers in the area of shared mobility seeking to understand Dublin City's transportation policy context.

The department continued engagement on the BE Good FP project with cities such as Glasgow and Orleans. The EU H2020 project Handshake continued during 2019. In conjunction with Copenhagen, Dublin will be hosting a symposium in April 2020 with the object of engaging local politicians, businesses and opinion formers in how to grow cycling and more sustainable forms of transport.

Dublin City Council supported the Improving the smart control of air pollution in Europe (ISCAPE) project with the co-location of ISCAPES air monitoring sensors with the Dublin City Council's air monitoring network in order to test their capabilities. Dublin City Council has also supported the development of The iSCAPE Dublin Living Lab which aims to enhance the dialog between different stakeholders and ensures that people's voices are heard to generate solutions that address such problems as air quality and climate change. Dublin City Council also helped in the production of learning resource material called the 'Air We Breathe' aimed at primary school children. The ISCAPE ended in September 2019

The Sustainable Mobility and Projects Division has been set up to address Sustainable Mobility Strategic Planning and Policy Development, Communications, Promotion and Engagement, Multi-sectoral Partnerships Development, Sustainable Mobility Infrastructure Planning and Development, Research, Innovation and Collaboration (European Commission CIVITAS and POLIS) and to Implement measures for walking, cycling and integration with other modes.

Throughout 2019 the Intelligent Transport Systems (ITS) Section continued work on modifications and improvements to traffic flows in the City Council area. The Dublin Public Transport Interface Module (DPTIMS) has been used to manage the progression of Dublin Buses and to also modify the traffic signals in order to help provide a reliable bus service throughout the network.

### **Licensing Unit**

The Licensing Unit regulates Casual Trading throughout the City and is also responsible for the regulation of street performers, unlicensed Advertising Board, the Control of Horses and the Control of Dogs. In 2019 it provided gazebos, lights, tables and awnings to the 47 Casual Traders licensed to trade in Henry Street for the month of December. This gave a uniformity and market feel to the historical Christmas trading. The Licensing Unit worked very closely with the other Statutory agencies to ensure compliance with all conditions of the licences and had a daily presence on the Street to resolve any problems arising. Following on from "The Moore Street Report 2, Securing History the Moore Street Advisory Group recommended the appointment of an Expert Group to lead the regeneration of the market. Following an invitation for expressions of interest from people with skills, experience and expertise in Street Trading and Markets two applications were received.



## PLANNING AND PROPERTY DEVELOPMENT

The Planning and Property Development Department in 2019 continued to deliver key policies and initiatives to enable and drive regeneration, whilst also responding fully to the challenges of increased development proposals and applications as the upturn in the economy continued to expand, aiding a wider response in addressing the housing crisis.

### **The City Development Plan 2016 - 2022**

In 2019 saw a strong focus on delivering the core strategy of the City Development Plan and responding to changing policy contexts with the publication of the Regional Spatial and Economic Strategy (RSES) for the Eastern & Midlands Regional Assembly and Climate Action Plan for Dublin. The core strategy for the City aims to deliver a compact connected city of neighbourhoods and provides for an increase in the city's population of approx. 60,000 by 2022, with associated employment and social infrastructure.

The core strategy is driven by the designation of Strategic Development and Regeneration areas (SDRAs) across the City. A mixture of policy frameworks, masterplans and/or SDZs and Local Area Plans, enable compact sustainable mixed -use regeneration to support the densification of the City. Thus, ensuring a balance of uses and community resources to build and support the implementation of attractive, viable communities and neighbourhoods. The RSES supports the City's core strategy and the delivery of SDRAs in tandem with key infrastructure investment.

The implementation of the City Development Plan has continued apace, with the key first stage in the implementation of Z6 & Z7 industrial lands review in the preparation of a variation of 20 parcels of land commenced. A variation to incorporate the RSES into the City Development Plan put on display and implementation teams continuing the work of bringing about regeneration in key SDRA projects. Also addressed in 2019 was a series of studies to examine opportunities for increasing housing densities and regeneration, including research in partnership with the Housing Department on renewal of City Council owned flat complexes; review of City Council owned unused vacant sites; and resources devoted to the preparation of a new masterplan for Belcamp & Belmayne- an area with significant housing capacity.

A major achievement of 2019 was the completion of the Cherry Orchard and Park West Local Area Plan, which sets a programme of implementation that will increase housing provision and provide for community regeneration. Dedicated team resources continued to deliver on the implementation of both "Docklands" SDZs – North Lotts and Grand Canal Dock (NLGCD), and Poolbeg West. A major review was undertaken and subsequent application submitted to An Bord Pleanála of the NLGCD SDZ to respond to changed Government policies as well as to provide for revised pedestrian and cycle bridge locations over the Liffey. Dublin City Council continued to work closely with Grangegorman Development Agency in seeking the successful implementation of the Grangegorman SDZ. In 2019 the City Council also utilised funding received through the Local Infrastructure Housing Activation Fund (LIHAF) and the Urban Regeneration & Development Fund (URDF), both run by the Department of Housing, Planning & Local Government to drive forward a number of projects that will assist implementation of the Development Plan across the City including Ballymun, Belmayne and Poolbeg West.

The Housing Task Force (Construction 2020) continued to monitor the supply of housing for the City in 2019, with quarterly reports published giving detailed information on permissions and construction of housing in the four Dublin Local Authorities. An examination of the 2019 figures shows significant increases across all categories. When a comparison is taken between Q4 2018 and Q4 2019 Dublin City Council has a 17% increase in sites with permission, 47% increase in units with permission, 108% increase in active sites and an 86% increase in units under construction. This level of grants and construction activity will contribute positively to the implementation of the core strategy of the City.

### **Local Area Plans/SDZ's and Other Plans**

The 2016 Dublin City Development Plan through its policies and objectives sets a plan of action in implementing the strategic vision and core strategy for the City. 2019 saw the successful delivery of a number of prioritised plans and projects and continued work on active land management and implementation of existing Plans. The prioritised plans and projects target the sustainable development of substantial brownfield sites, areas in need of regeneration and those that support significant new housing delivery. Preparation of local plans and SDZs are resource intensive, involving input for all departments of the Council, and involve extensive public and local consultation and the engagement of Elected Members.

### **Progress in 2019**

- Dublin City Council adopted a new LAP for Cherry Orchard/Parkwest in October 2019, the culmination of an intensive plan preparation that was characterised by extensive public consultation and community and stakeholder engagement. An implementation team is now established and work is already ongoing to ensure the successful delivery of new housing is prioritised alongside key public investment in parks, community and enterprise facilities. Funding from the Serviced Sites Fund run by the Department of Housing, Planning and Local Government for affordable housing sites in the LAP area has facilitated the commencement of construction of 215 no. affordable housing units. It is anticipated that the adoption of the Plan will now enable further key projects to move forward, both publicly and privately led.
- The Poolbeg West SDZ was made by An Bord Pleanála in April 2019. The decision, which supported fully the approach taken by Dublin City Council in preparing the Scheme, enabled work to commence on bringing this key brownfield area of the City forward for regeneration. The first phase of the Scheme, designing the public realm, road network and infrastructure, is now approved by Dublin City Council as the first planning application for the SDZ. This application followed detailed preplanning with a number of key departments across the Council.
- The City Council continued its commitment to the successful implementation of the North Lotts and Grand Canal Dock SDZ Scheme. 2019 saw the Scheme reach a key point where major blocks completed and were occupied, with only a very small percentage of blocks now undeveloped. New public realm and urban spaces have now been delivered, with construction and detailed design well progressed on others.
- The Council has progressed detailed designs for three major bridges in the SDZ area, with planning proposals nearing lodgement. A decision on the relocation of bridges is awaited from An Bord Pleanála which will allow for applications to proceed.
- Following the publication of ministerial guidelines on '*Urban Development and Building Heights*' a height review took place, including a consultation process to inform the review. The outcome of the review and the proposed changes to the SDZ have been submitted to An Bord Pleanála seeking an amendment to the Scheme. A decision is awaited.
- 2019 was a key year for the Clongriffin/Belmayne LAP as construction expanded and applications for new development addressing the majority of the remaining lands were lodged. Plans for the construction by the City Council of the key incomplete sections of Main Street moved ahead, and the Council finalised a new masterplan for Belcamp/Belmayne which was prepared for public display in 2020. Key commitments were given in relation to the delivery of new public services in 2019 including a new Garda Station, Primary care centre and secondary school in the area, with Dublin City Council working closely with each agency to enable these commitments be implemented.

- The Naas Road LAP continued to be implemented with a number of large planning applications received on the lands during 2019. The lands are now also subject to a detailed study alongside the wider Naas Road area in both Dublin City Council and South Dublin County Council areas and a joint tender was prepared by both Local Authorities in 2019 to undertake a regionally significant study of the LAP lands, with wider industrial quarter which will shape a framework for the regeneration of the Naas Road/ Kylemore Road area. The Naas Road LAP area will be a key part of the early gateway phases of implementing this larger scale regeneration vision that is a key part of the RSES and Metropolitan Area Strategic Plan for Dublin.
- The Grangegorman SDZ Scheme has also progressed significantly through 2019, and Dublin City Council continued to work closely with the Grangegorman Development Agency to ensure the SDZ is fully implemented. The new major public realm space on Constitution Hill commenced construction in 2019, and is due to open in mid-2020; transforming the setting of this part of the City. A number of the large quadrants under construction are now close to completion. New purpose built student accommodation to serve the University was also delivered. The range and extent of services delivered at the Campus continues to expand and the use of the campus by TU students is growing, with a significant shift of departments now being prepared and planned for 2020.
- The Ballymun LAP continues to be managed and implemented by the Planning & Property Development Dept to complete the regeneration of the area. The tender process for the demolition of Ballymun Shopping Centre was completed, with demolition contractor now on site. The LIDL and student accommodation development on Main Street and the Decathlon, sports warehouse, on the M50 lands also commenced on site; both will be completed by the end of Q2 2020. Two large scale infrastructure projects (Hampton Wood and Sillogue Avenue) are being progressed by the Council, with Hampton Wood on site for Q1 2020. Two sites are being prepared for placement on the market in 2020 to ascertain investor confidence in the area, one for private development and one for cost rental. The Council carried out a successful workshop with private developers to ascertain interest in the Affordable Housing scheme for the two Ballymun sites (Sillogue and Balbutcher) and to assist in the development of the next steps - the Council will bring these projects to Part 8 stage in 2020.
- The Z6 and Z7 industrial lands study moved into a new phase through 2019, with 20 smaller and medium scale sites selected to put forward for proposing for a variation to the City Development Plan to give the opportunity to address dereliction, underutilisation and increase housing construction within existing built neighbourhoods well served by transport and social amenities. The Z6 and Z7 study examines the most appropriate policy and zoning response for the industrial lands of the City. A second phase of the study has also commenced with initial study work now taking place on three significant areas of land (at Finglas, Glasnevin & Naas Road/Kylemore) that were identified for future mixed use, compact growth, in tandem with new and upgraded facilities.
- The Just Eat dublinbikes celebrated its 10th birthday in September 2019. The scheme, which was the first of its kind in Ireland, initially set its first-year membership target at 5,000 subscribers. The service proved to be a great success from the beginning with more than 1,000 people signing up to use the bicycles on the first day alone and over 11,000 applying for membership in the first fortnight. Since then the scheme has gone on to exceed all expectations and is widely considered to be one of the most successful bike-sharing schemes in the world with over 65,000 long term members.

### **Heritage**

The heritage of the city continued to be promoted during 2019. The preparation of an Architectural Conservation Area (ACA) for North Great George's Street is progressing. The South Georgian Dublin Townhouse Reuse Guidance document was published in March 2019.

- 3 structures/buildings were added to the Record of Protected Structures and 1 building was deleted from the RPS in 2019.
- €308,000 in grant funding was awarded to 36 projects under the Built Heritage Investment Scheme (BHIS) 2019, creating over 1900 employment days of skilled conservation practitioners and professionals. This (BHIS) grant scheme also leveraged €912,853.88 of private funds into the conservation construction economy.
- The Historic Structures Fund (HSF) grant scheme supported 5 projects. Under Stream 1 (funding up to €50,000), €154,000 was awarded to 4 projects, creating 754 employment days for skilled conservation practitioners and professionals, whilst also leveraging €240,365.42 in private funds. Under Stream 2 (up to €200,000 over 2 years), €50,000 funding was awarded to St. Patrick's Cathedral reroofing project in 2019, with a further €150,000 allocated for 2020. This project will also generate €473,252.94 in private and other funding.
- Works commenced in 2015 are continuing at St James's Graveyard, a National Monument, to continue conservation works to the memorials, to provide limited access, improve presentation and raise awareness, as part of a masterplan led by Parks & Landscape Services Division.
- Works at St. Luke's Churchyard and Public Park (commenced in January 2017) are largely complete, with the pocket park now open to the public.
- Professional advice has been commissioned and monitoring is underway in relation to the carrying out of repointing works on the City Wall at Wood Quay Venue. The repointing works are to be undertaken in the summer, 2020.
- Installation of Wood Quay Exhibition completed and launched in September 2019.

### **Planning Applications, Enforcement and Building Control**

In 2019, Dublin City Council's Planning Department dealt with the following:

- 2,942 valid planning applications and the number of applications decided was 2,770.
- 1,530 new complaints were dealt with in respect of unauthorised developments in the city.

### **Building Control**

The Building Control Division administers the building control system and carries out inspections of active construction sites. The purpose of site inspections is to provide public oversight of the building control system and also to encourage and support a culture of compliance with the requirements of the building regulations. Sites are selected for inspection on a risk assessment basis with the clear priority being new building multi-unit residential developments, places of public resort, schools, hospitals and other buildings where large numbers of people may be affected by non-compliant work.

The priority of the building surveyors and building inspectors on site is confirming compliance with fire safety requirements, structural stability, accessibility and conservation of fuel and energy.

While the number of notices of new construction work remained relatively steady in 2019, the scale and complexity of new projects commencing on site increased considerably.

The following key indicators are recorded for the year:

- 1,361 notices of construction work commencing received
- 521 Disability Access Certificate applications
- Over 68% of all new buildings notified inspected on site
- 993 inspections of active construction sites
- 320 inspections focussed on fire safety compliance
- 1 successful summary prosecution
- 1 enforcement notice served

## **Your City Your Space; Dublin City Public Realm Strategy**

The Dublin City Public Realm Strategy published in 2012 and reviewed in 2015/2016 instigated a master planning exercise for the central business core of the city to include the civic spine as an initial geographical area. Implementation of the Strategy is an objective of the Dublin City Development Plan 2016 to 2022. The City Centre Masterplan was published in 2016 in order to set out a clear ambition for the public realm of our capital city. It brings forward recommendations and identifies key linking projects for the betterment of the city and its citizens and visitors experience. This Masterplan defines approach, objectives and priority projects for the revised Your City Your Voice; Dublin City, Public Realm Strategy. An ambitious project program is proposed which aligns to the City Development Plan in its focus over the next 20 years, the period of the next three City Development Plans.

17 of the 21 Projects in Phase one are now commenced or have been brought to sketch design stage so as to clearly demonstrate our vision for the city core. A number are through the planning process and being tendered for construction. These include upgrades to Wolfe Tone Square, Liffey Street Upper and Lower, Temple Bar Square, Cork Hill/ Castle Street next phase of the Grafton Street Quarter Projects. The Public Realm Working Group continues to input and guide these projects through to construction phase. The phasing or order of delivery as set out may change, depending on national projects, private developments, and the availability of financial and human resources. It is a primary objective to ensure the city is attractive to its citizens while ensuring it keeps moving and supports the economic lifeblood of the retail core.

## **Development Contributions**

The current Dublin City Council Development Contribution Scheme 2016-2020 was adopted by the City Council in December 2015 and applies to all planning permissions granted after 1<sup>st</sup> January, 2016. In 2019 the Scheme raised €45m in development levies towards public infrastructure and facilities that are provided, or that it is intended will be provided, by or on behalf of the Local Authority. Section 48 (2) specifies that the basis for the determination of the contribution shall be set out in a Development Contribution Scheme. In light of the upturn in the economy since the current Scheme was drafted and in order to safeguard the availability of funding for necessary infrastructure and facilities a review of the Scheme was undertaken. A draft Development Contribution Scheme was prepared in accordance with the provisions of the Planning and Development Act 2000 as amended and was placed on public display in December 2019. Following the public consultation period the Chief Executive will prepare a report on any submissions received for the Council who will decide by resolution to vary / modify or make the Scheme as submitted.

## **Property Section**

The City Estate comprises approximately 2,600 leases, which currently generate an annual rental of €5.5m approximately.

The Property Acquisition and Disposals Sections actively engage with Dublin City Council Departments and private developers to maximise the use of development land in the City.

## **Progress in 2019**

- Management of Ballymun Regeneration Limited (BRL) Commercial Leases transferred to Development's Property Management Section and the commercial rent accounts merged with the existing City Council property portfolio.
- Condition Surveys carried out on Ballymun Neighbourhood Centres completed in advance of transfer of common areas to Owners Management Companies in accordance with Multi-Unit Developments Act 2011
- Rationalisation programme to reduce the number of actively managed leases continues.
- Continued promotion of disposal of Domestic Ground Rents.
- Active engagement with bad debtors to reduce arrears by means of instalment agreements.
- A small number of cases referred to Law Department for issue of legal proceedings
- Disposal of a number of City Centre sites deemed surplus to City Council requirements.

## **Derelict Sites**

Derelict sites visually impact negatively on the surrounding area, give out the impression of an area deteriorating, are a magnet for antisocial behaviour, and take valuable housing stock out of circulation. The Council through the effective exercise of the legislative provisions in the Derelict Sites Act 1990, proactively strives to achieve the eradication of dereliction in the City and the return of derelict sites to active use. The implementation of an ongoing acquisition strategy since 2017 is a key part of the Council's Active Land Management Initiative that aims to eradicate underutilised, vacant and derelict lands and buildings in the city. The Council will only acquire compulsorily as a last resort in circumstances where all efforts to secure the carrying out of improvement works by property owners have been exhausted. In determining what sites to acquire, the Council prioritises those properties that can be most readily reinstated to active residential use.

In 2019, the Council acquired compulsorily six derelict properties that were entered on the Derelict Sites Register, which brings the total number of sites acquired compulsorily since 2017 to twenty three. Four of the properties acquired in 2019 were retained by the Council under the control of the Housing & Community Department to be used for social housing purposes. The Council initiated the compulsory acquisition process in respect of a further two derelict sites during 2019 ie 37 Thomas Court, Thomas Street, D8 and 21 Richmond Avenue, 27-29 Richmond Avenue and rear of 21-29 Richmond Avenue, Dublin 3. The consent of An Bord Pleanála (ABP) was sought in both cases following the receipt of objections from the owners. ABP consented to the compulsory acquisition of 37 Thomas Court in late 2019 and arrangements are now being made to complete the acquisition and vest the property in the Council. This is a high profile property consisting of a three-storey building situated between St. Catherine's Church, which is a protected structure, and a terrace of two storey dwellings. The site lies within the Thomas Street & Environs Architectural Conservation Area (ACA) and is listed in the state's National Inventory of Architectural Heritage (NIAH). The decision of ABP to the compulsory acquisition at Richmond Avenue is awaited. The derelict site consists of an unfinished development, which had planning permission for the construction of 48 apartments (14 x 1 bed & 34 x 2 bed).

The number of derelict sites acquired compulsorily is just part of the story. The Council has experienced that in the face of compulsory acquisition some sites have been. 1) rendered non-derelict and removed from the Derelict Sites Register. 2) Owners are actively seeking planning permission or have obtained planning permission for redevelopment. 3) Derelict sites have been placed on the market and are at varying stages in the sales process, which offers the prospect that they will be redeveloped and returned to active use. There is ongoing liaison between the Derelict Sites Section and Housing & Community Services which resulted in the acquisition of five derelict sites by agreement for social housing purposes since 2017 and a further two acquisitions under negotiation at the end of 2019. There is also ongoing liaison with the Conservation Section with regard to the management of case files where sites are both derelict and protected structures.

## **Strategic Property Acquisitions.**

The identification of strategic acquisition opportunities is another important key part of the Council's Active Land Management Initiative. The acquisition of property that is determined to be strategically important for the City to acquire enables the Council to take a leadership role in the type of development, which occurs on the site, and act as a catalyst for further development.

### **Acquisition by Agreement**

Arran House, Corner of Arran Street & Mary's Lane, D7

The property adjoins the Council's Fruit and Vegetable Market and its acquisition will augment the Council's redevelopment plans for the area. The Council obtained vacant possession of the Fruit & Vegetable Market in August 2019 and plans are being advanced to procure an economic operator to carry out the refurbishment and operation of the market in accordance with the Part 8 Planning Permission already in place.

## **Compulsory Acquisitions**

1. Main Street Chapelizod Area Compulsory Purchase (Residential / Commercial Development) Order 2018 became operative on 11/04/19.
2. Emmet Road, Saint Vincent Street West Area Compulsory (Renewal & Rejuvenation) Order, 2019 became operative on 07/08/19.
3. Ryder's Row / Parnell Street / Capel Street Area Compulsory Purchase (Residential / Commercial Development) Order 2019 became operative on 24/10/19.

There are a number of Compulsory Purchase Orders (CPOs) in preparation, which will be progressed in 2020.

## **Vacant Site Register**

The Active Land Management Unit established the City Council's Vacant Sites Register on January 1<sup>st</sup> 2017 under the Urban Regeneration and Housing Act, 2015 (as amended) "the Act".

Under the Act each planning authority is required to maintain a 'Vacant Sites Register' which is a register of lands in its area consisting of both residential and regeneration land, which are vacant (and have been vacant for a minimum of 12 months preceding its entry on the register). The Vacant Site levy is payable in arrears each year, where appropriate. It is payable from January 2019 onwards and is based on a valuation of the vacant site. 32 Demands for payment of the Vacant Site Levy for 2018 issued in February 2019, of which 12 related to City Council owned sites. Originally calculated at 3% of a sites market valuation, the Vacant Site Levy rose to 7% in 2019 and will be payable from January 2020.

By the end of 2019, 201 notices of proposed entry to include a site on the register were issued, 156 submissions were received and processed in relation to these proposed entries and 69 sites were on the Vacant Sites Register. Of these, 19 sites were in Dublin City Council ownership. A total of 29 entries were appealed to An Bord Pleanála and of these 21 entries were upheld by the Board and 8 entries cancelled. Demands for payment of Vacant Site Levy for 2019 will issue in early 2020. 39 sites have been deemed liable for the 2019 levy equating to €7,093,800.00 - 12 of these sites are in City Council ownership.

## **The Living City Initiative (LCI) Tax Incentive Scheme**

The LCI tax incentive scheme was introduced in 2015 by the Department of Finance and was revised in 2017 to include rented residential applications. It aims to assist and encourage people to live in the historic inner city areas of Dublin City. The scheme allows owners and investors of properties within a Special Regeneration Area to claim tax relief for money spent on refurbishment and/or conversion of residential property. This can be claimed as either income tax relief (for owner-occupied residential) or capital allowance (for rented residential).

Dublin City Council established a Living City Initiative Unit in the Active Land Management Section to promote the Initiative. An interactive map identifying properties within the Special Regeneration Area is available to view on the Dublin City Council website. In October 2019, as part of Budget 2020, the Minister for Finance announced the extension of the Living City Initiative to December 2022.

The LCI Unit continues to promote the Initiative through social media, national and local press and engaging with stakeholders in the Special Regeneration Area. The LCI leaflet will be revised in 2020 to reflect changes to the scheme. It is now possible for applicants to complete an application form online. An experienced multi-disciplinary Advisory Team is also available to meet with applicants and provide advice on Planning and Building regulations and requirements. This is a free service, which can be accessed by making an appointment with the LCI Unit. The Advisory Team consists of representatives from Planning, Architects, Conservation, Fire Prevention and Valuers and offers excellent advice on proposed refurbishment or conservation works before works commence.

## **Shared Services**

### **National Building Control Office (NBCO)**

Promoting a culture of compliance with the Building Regulations to ensure a quality supply of safe, sustainable and accessible building stock.

2019 saw Dublin City Council become the lead local authority for the National Building Control Office, which provides oversight, support and direction for the development, standardisation and implementation of Building Control as an effective shared service in the 31 Building Control Authorities. Collaboration is through the oversight board and three regional Building Control Committees (Eastern and Midlands, Northern and Western and Southern). 14,286 Commencement Notices were processed through the NBCO building control management system (BCMS), along with the processing of 3000 customer queries and the circulation of quarterly newsletters to the sector. 122 students commenced the NBCO/IT Carlow Certificate in Building Control Management, which was nominated for an Engineers Ireland Excellence in training award, and a pilot inspection regime was trialled in 9 counties to be rolled out the rest of the country in 2020.

## CULTURE, RECREATION AND ECONOMIC SERVICES

The Culture, Recreation and Economic Services Department recognises that Dublin is nationally and internationally renowned for its cultural richness and artistic excellence. During 2019 the Department led and supported the development of city events, culture, arts, sports and physical recreation in the City. We also worked with a range of key agencies in both the public and private sectors to create a strong economy.

### **Dublin City Council's Public Libraries**

Dublin City Council's Public Library service provides a wide range of services through twenty-one branch and three mobile libraries. It also provides a number of special services, including digital services and content, a Business Information Centre, an Open Learning Centre, free Wi-Fi, access to the internet, and services for the community, young people and schools.

### **2019 Statistics for library membership, visitor numbers, loans, and events**

Number of items issued to borrowers (excluding renewals)	1,299,849
Number of library visits	2,532,697
Number of virtual visits	1,034,170
Number of people who attended events	36,640

Below are some activities which took place during 2019:

### **Library programmes**

Programmes publicised in the spring, autumn and summer brochures are linked to national & city-wide themed programmes, including Bealtaine; Summer Stars Reading Campaign; Heritage Week; Children's Books Festival; Science Week; Right to Read; Work Matters, and Healthy Ireland. The Creative hub programmes included a 10 week dance programme at Ballyfermot Library for 4 schools in the area, a one week visual art residency with Jane Fogarty in the summer in Cabra Library followed in November with an immersive experience for babies at Babies First Christmas also in Cabra Library. In July libraries took their newly repurposed Mobile Maker Van to the Dublin Maker Faire in Merrion Square. Upwards of 800 people visited the van on the day to participate in all kinds of making activities, including crafting paper circuits and robotic arms, learning about design thinking and seeing the library laser cutter in action. Children left with a personalised laser cut bookmark, while younger children enjoyed a mega Lego session in the sunshine. In 2020, two more makerspaces will be developed in Coolock Library and Pearse Street Library.

The Creative Studio was launched in Ballyfermot Library in October. It is a free to use digital maker space facilitating the creation of music recordings, podcasts, videos, digital stories and oral histories. At the centre of this space are two recording booths providing library patrons with access to a variety of audio and video recording equipment and software. The studio is a self-service facility freely available to library patrons. In 2019 Dublin City Public Library's supported the Lord Mayor's initiative to provide Library Membership for all 4<sup>th</sup> class pupils. The young people were invited to design a new library card for children with the new card and a welcome brochure to be issued to all 4<sup>th</sup> classes in the city area.

### **Proposed New City Library, Parnell Square**

The project secured planning permission in May 2019. In June the City Council was advised by Kennedy Wilson that the required private fundraising for the project could take over 3 years and that there was no guarantee it would be successful. In July 2019, in response to this development, the Chief Executive indicated that the City Council would assume full responsibility for the development of the Parnell Square Cultural Quarter, the feasibility of pursuing a two phased approach to delivering the overall project would be examined and work would be undertaken to identify alternative funding sources.

The Phasing Feasibility Study was completed in late 2019. Phase 1 of the project will deliver the new library building and all works to No 27 as well as limited works to the other Georgian buildings. Phase 2 will cover the full redevelopment of the other Georgian buildings and the completion of the public realm works. The Design Team were instructed to complete the detailed design drawings for Phase 1 works and to prepare tender documentation.

### **Dublin UNESCO City of Literature**

Director of Dublin UNESCO City of Literature attended two UNESCO Creative Cities Network international conferences in 2019. Best practice examples from Dublin City of Literature were presented, including the Readers in Residence project and the International Dublin Literary Award. The office supported a wide array of literary projects and organisations during the year, including the new writing programme in The New Theatre, Swan River Press new publications of Irish writing, the Poetry Jukebox at Epic Museum and a special drama project with Mountjoy women's prison, The Dante Festival, the Dublin Book Festival, International Literature Festival Dublin, Irish Spanish and Latin American and MurderOne Crime writing festivals, among many others.

The International Dublin Literary Award was won by American first time novelist Emily Ruskovich, author of Idaho. Plans were put in place during 2019 to host an event to celebrate 25 years of the Award at a special event in the Irish Embassy in Washington DC in 2020.

### **Decade of Commemorations**

The libraries continued our programme with a focus on the centenary of the beginning of the War of Independence. The exhibition "Goodbye Dublin: The War of Independence in the City" was launched in August 2019 and was on display in Dublin City Library and Archive for three months. . The programme included exhibitions, seminars, the commemorative plaque scheme, publications, the Historians in Residence project and the Dublin Festival of History. The 2019 festival was the biggest festival to date with over 10,000 attendances at 178 events in 62 venues, with 31 partner organisations contributing to the programme. Lectures/seminars marking Decade of Commemorations events included discussions on the War of Independence, Rosie Hackett, Dick McKee, the birth of the Troubles, Ireland and the First World War First Dail, Partition, the Military Service Pensions Collection, and the Decade of Commemorations Quiz (organised by the Historians in Residence).

### **Creative Ireland**

Dublin City supported 15 projects in 2019. Projects were funded across the five City Council administrative areas, including Weaving in the Liberties, creative after-schools in Finglas, outdoor events, culture clubs and more. Creative Ireland continued its support for the Zoom project at Dublin City Gallery The Hugh Lane, working with primary schools citywide. Programming at Creative Hubs and the new Makerspace at Coolock Library were also supported.

### **Libraries Capital programme**

The programme of investment in library branches continued with the completion of refurbishment works to Coolock Library and feasibility work in relation to Finglas Library relocation, a new library for Crumlin/Drimnagh, plans to pilot My Open Library and improvements to Terenure Library.

### **Dublin City Arts Office**

During 2019 the Arts Office commenced working on a new Arts Plan 2020-2024 it is our aim to launch the plan in 2020. The Arts plan will highlight the involvement of all City Sections from Planning to Events in the Artistic Life of Dublin.

Listed below are some of the programmes and projects that were delivered in 2019:

### **Projects**

Urban Regeneration Development Fund (URDF) to develop artists' workspaces. Appointment of Consultants to conduct Feasibility Study on two sites in Dublin 8.

Street Art Forum with professional Street Artists to support Public Realm and Planning

## **Events & Festivals**

International Literature Festival Dublin (ILFD) 2019 had over a 100 writers and events. As well as the week in May the festival now has a series of “off the page events” throughout the year [ilfdublin.com/](http://ilfdublin.com/)

MusicTown is a 10-day event to explore and celebrate the diverse constellation of music cultures that exist in Dublin [www.musictown.ie](http://www.musictown.ie)

Chinese New Year’s Festival [dublinchinesenewyear.com/](http://dublinchinesenewyear.com/)

Opera in the Open – 4 x Events

## **Dublin Culture Night 2019**

Culture Night 2019 had approx. 400,000 people visiting museums, galleries, historic houses, artists’ studios and cultural centres

## **The LAB**

The LAB 4 X studio rehearsal spaces open 7 x days a week approx. 2,000 x people per month

32 Artists exhibited in the Lab Gallery

## **Artist Residencies**

- St. Patrick’s Lodge, 6 and 7 Albert Cottages and 9 Wooden Buildings - 17 x artists & artistic companies accommodated
- Incubation space Units 3 & 4 James Joyce Street

## **Grants/Awards**

- €530,000 paid in Arts Grants
- €300,000 in programming with Artist and Arts Organisations
- €20,000 in Bursaries paid

## **Erasmus**

2019 Erasmus + Programme After 2 years between Ireland & 5 x European countries, 2,813 x pupils have received 664 x Visual Thinking Strategies teaching sessions across 24 x European schools & institutions [www.permissiontowonder.com/](http://www.permissiontowonder.com/)

## **Public Art**

The sculpture of Luke Kelly by Vera Klute on Guild Street and statue of Luke Kelly by John Coll on South King Street were launched by President Michael D Higgins on 30<sup>th</sup> of January 2019. A new Public Art Programme for Dublin will launch in 2020.

## **Dublin City Gallery the Hugh Lane**

Dublin City Gallery The Hugh Lane plays a leading role in the civic and cultural life of Dublin. Through its programmes and projects in the gallery and citywide, it encourages participation, learning and enjoyment of the visual arts and is a leader in arts education. In 2019 we welcomed 174,629 visitors to the Gallery.

In 2019 the Gallery witnessed an ever-increasing participation by children and adults individually, as well as schools and learning institutions, in the gallery’s extensive and imaginative annual learning programme. One of our most recent initiatives, Zoom@hughlanegallery completed its first year of programming. Over 800 pupils in twenty-five schools across the five Dublin City Council administrative areas participated. Their engagement with the collection and their own creations were documented and celebrated in an animated film created by the gallery. The film was launched by the Lord Mayor of Dublin, Paul McAuliffe, who commented on how the Hugh Lane Gallery approaches all of its projects with integrity.

Below are some 2019 highlights

- 133 talks took place:
- 50 Coffee Conversations Mornings
- 25 Peoples College Avenues into Modern and Contemporary art lectures;
- 8 talks exploring the collection of the Hugh Lane in tandem with UCD Adult Education;
- 12 *Basic Talks* exploring emerging art practice;
- 4 talks as part of series exploring *Dublin in Art*;
- 4 talks as part of series exploring *Artists’ Memoirs*;

- 7 film screenings exploring the work of artists Agnes Martin, Sean Scully and Agnes Varda
- Culture Club Hugh Lane organised 13 talks

In addition, special talks were programmed in tandem with Science Week, International Women's Day, Kennedy Browne: Digital Self Defence, Heritage Week and World Philosophy Day.

A Study Morning exploring issues addressed in our exhibition *Our Plundered Planet* by Mark Dion took place on Friday 12 July. The invited speakers were Dr Petra Lange-Berndt (University of Hamburg); Dr Tim Stott (Dublin School of Creative Arts, TU Dublin); Nigel Monaghan (Head of Collections, Natural History Museum) and Leslie Moore (Chief Parks Superintendent, Dublin City Council). Their talks offered a broad range of perspectives from art to biodiversity, climate change and natural history.

### **A space to Create**

A space to Create *is* a full colour publication documenting artwork made by children during a ten months collaboration with the City of Dublin Education and Training Board (CDET) Foundations Project, an initiative for people using homeless services.

### **EN PLEIN AIR:**

#### **Art into Nature**

En Plein Air was part of the education programme's goal to make the Gallery more permeable and connected to its surroundings through art. *Art into Nature* was a programme of walking and sketching for families and adults organised in tandem with the Festival of Curiosity.

### **Winter Lights**

This year, the Winter Lights projected onto the façade of the Hugh Lane were designed by transition year students from Synge Street School and were inspired by the work of artists including Harry Clarke and Sean Scully.

### **Culture Night**

1,189 people visited the Hugh Lane Gallery for Culture Night 2019 and enjoyed pop-up print making; sketchbook making, speed tours, collage story-telling, film screening and an electro music performance.

### **2019 Exhibitions**

U.S artist Mark Dion accepted our invitation to work on an exhibition in the gallery addressing issues of global warming and environmental change. *Our Plundered Planet* (April – July) addressed the serious and topical issue of global warming and climate change. Over 4,000 additional visitors came to the gallery during the exhibition.

Kennedy Browne, *The Redaction Trilogy: The Redaction Trilogy* was an intriguing and thought provoking exhibition addressing topical issues in relation to ethics and oversight in technology, data harvesting and social media. The artist duo, Sarah Browne and Gareth Kennedy created a series of artworks that explore important questions of how technology is changing our understanding of the 'public sphere' — both where it is located and how we behave as citizens within it.

### **Sports and Recreation Service**

Sport and Recreation is a key component of service provision by Dublin City Council. During 2019 we provide a wide range of services through direct provision of facilities and through delivering sport, recreation, active living and wellbeing programmes. The Service directly managed and operated 30 facilities and indirectly operated 4 additional facilities. The facilities include large multi sports and recreational facilities with swimming pools and gyms to smaller sport and community centres and Community Recreational centres. There are over 250 staff employed to deliver these services and we had over 3 million visitors in 2019.

The Sports and Recreation facilities delivered an extensive range of activities and programmes for all age groups. These activities and programmes offered sporting, recreational and wellbeing opportunities for all. Dublin City Council employed 19 Sports officers and 27 co-funded Sports officers including specific Football For all and a Women's Development Officers in Football and Rugby, we also recruited 2 Social Inclusion and Integration officers (SIIO) to encourage greater use of our facilities and participation in our programmes through specific training to staff and provision of specific programmes for people with disabilities. Dublin City Council hosted its first multi-sport special needs summer camp in Ballybough Youth and Community centre.

Sports and Recreation Services aimed to provide as many opportunities as possible to people to participate in sport and activity through our facilities and infrastructure and services, our programmes and events.

Below are some of our highlights/activities which took place during 2019:

#### **St Catherine's Community Sports Centre**

- Newly refurbished gym with improved functional area
- New coffee dock to provide social space for visitors
- Pre-school and after-school service catering to the local community.
- Continued upgrading of facility to include new all-weather pitch for Homeless Leagues.
- New biodiversity garden with new commemorative plaque of Eamon Ceantt and the 4<sup>th</sup> Battalion of Volunteers.

#### **St Michael's Sports Hall**

- New pre-school and after school service catering to the local community.

#### **Crumlin Swimming Pool**

- Swimming pool and pool banks retiled.
- Changing area reconfigured and refurbished
- Plant room upgraded.
- Reception area refurbished

#### **Energy Management Phase 2**

7 more facilities were upgraded under the energy programme in 2019 with anticipated energy savings of 30% and a reduction of 300t CO2 per annum.

#### **Markievicz and Irishtown Centres**

2019 was the first time that Markievicz & Irishtown Centres entered and were successfully awarded the Q Mark Award which is a continuous programme of development throughout the year. Previously Markievicz & Irishtown held the White Flag Gold Standard.

Q Mark for Leisure Centres gives you a third party certification from the National Organisation (EIQA).

The Q mark framework for Leisure Centres is based on four key elements-

- Management and Commitment
- Approach
- Performance and Review
- Structure and Services

#### **Sports Capital Programme 2019**

The Sport and Recreation Section successfully applied for 9 grants under the Department of Transport, Tourism and Sports 2019 Sports Capital programme.

## **Recreation Centres**

All our Recreation Centres have defibrillators installed.

All 12 Recreation Centres held a year of seasonal activities including;

- St Patricks programmes including a parade in association in the North Wall area.
- Easter programmes
- 5 to 6-week summer programmes including on site, sporting and off site activities
- Summer Community Parade in partnership with the local volunteers in the East Wall Recreation Centre
- Halloween events including a parade and haunted house in East Wall and lead in programmes and parade in North Wall as part of the North East Inner City (NEIC) Big Scream Community Festival

All the centres arranged Christmas programmes including old folks Christmas dinner and Santa for the younger folks.

Our new all-weather pitch adjoining the Bluebell Recreation centre opened in early 2019 and is fully booked with local clubs, groups and schools.

## **Dublin City Sports and Wellbeing Partnership (DCSWP)**

The Dublin City Sports and Wellbeing Partnership Advisory Board meet every second month. The work of the DCSWP is guided by the Partnership strategy STRIDE 2017 – 2020. The management team along with the team of 19 Dublin City Council Sport Officers, 2 Social Inclusion Integration officers (recruited in 2019), a HSE Health Promotion Officer and 27 Co-funded Officers across Athletics, Boxing, Cricket, Rowing, Rugby and Soccer deliver on this strategy. The Officers worked across the five administrative areas of the city developing and implementing sport and physical activity programmes and services including core programmes, local projects, citywide events and the delivery of information and training initiatives. Target groups include all children, youth at risk, teenage girls, and people with disabilities, older adults and underactive adults.

## **2019 highlights**

- The recruitment of 2 Social Inclusion integration officers (SIIO's)
- *Lord Mayor 5 Alive Challenge*: 2019 was the seventh year of the challenge which consists of 5 races from the Dublin race calendar approximately 5km in distance.
- *Change for Life*: is an 8 week programme running annually since 2013 designed to support people to become more physically active on a regular basis and adopt a healthier diet. In 2019 the programme expanded significantly via Healthy Ireland funding with approximately 1000 participants across the city.
- *Champions Day*: 2 multi-sports days for 200 adults with intellectual disabilities.
- *Older Adult Sports Day*: 400 participants enjoyed a variety of sports and activities at DCU.
- OTAGO Strength & Balance Programme for Older Adults: Pioneering programme aimed at older adults who are at risk of falling. Rolled out in 5 locations across the city in partnership with the HSE with 10 participants in each (Maximum number). OTAGO won the Active Living Category of the prestigious Affinity Awards in 2019.
- GAGA Day: 'Get All Girls Active' (GAGA) Day consisted of approximately 120 activities, across 55 locations in the city, with over 6000 participants.
- Canal Splash 2019 @ Grand Canal Dock: Over 150 people of all ages participated in the event which saw them take part in paddle boarding, water polo and snorkelling. The event was part of the Ballyfermot Summer Festival and was organised in partnership with the Ballyfermot Youth Adventure Centre.
- Free Yoga in the Park: DCSWP in partnership with Camile Thai Restaurants ran free yoga sessions in St Anne's Parks, Bushy Park and Merrion Square during the summer. One session per week in each park was delivered with approximately 8,000 participants over the course of the initiative.
- Go For Life Games: (GFL) games is an initiative funded by Sport Ireland and the HSE. The Dublin City Sport & Wellbeing Partnership Sport Officers deliver regional training for 8 weeks on the lead up to the national finals. In 2019 the Dublin team won the national finals which was the first time in the 8 years since the programme began.

- Sport for Young People Small Grant Scheme: is funded by Sport Ireland and administered by the Dublin City Sport & Wellbeing Partnership. In 2019, 100 clubs received a small grant of €550.00 each
- Marathon Kids: an 8-week programme rolled out to 5<sup>th</sup> and 6<sup>th</sup> class primary school student who completed 4 running sessions per week in school time clocking up 25 miles. The final mile was completed at Morton Stadium. The programme was run across Dublin City, Fingal and South Dublin with over 80 schools and 6,000 children took part.

### **Sportfest 2019**

*Sportfest 2019* our annual flagship initiative was held throughout European Week of Sport (Sept 23<sup>rd</sup> – 29<sup>th</sup>) with 7 Flagship events, 125 activities across 80 locations in the city to encourage and inspire all people to become more physically active. Approximately 4000 people took part in Sportsfest 2019 which was made possible working in conjunction with over 30 partners/supporters. In order to promote Sportfest we launched our “This is my Dublin” that told the stories of groups and individuals who have come to Dublin City Council Sport & Recreation programmes and initiatives. They describe what Dublin means to them because of their involvement in Sport and Physical Activities.

In 2019 a themed approach was taken in Sportsfest so each of the 7 days had an individual theme. These were: Young Children and Schools, Women’s Wellbeing, Older Adults, National Fitness Day, Young People, Clubs and Families.

Pre-existing events & activities under the banner of Sportfest included: Great Dublin Bike Ride, Parkrun & Junior Parkrun and the Dublin GAA Homecoming at Merrion Square.

### **UEFA EURO 2020 Championships**

Dublin City Council, in partnership with the Football Association of Ireland (FAI) and with full support of National Government submitted a bid to host the Qualifying Draw for the Union of European Football Associations (UEFA) EURO 2020 Championships. The bid was successful and the draw took place in the Convention Centre Dublin on Sunday 2<sup>nd</sup> December 2019. Over 140 million tuned in to watch the draw live on television from across Europe. 300 million people worldwide were impacted via news coverage. The draw generated an economic impact of €2 million to the city.

On the preceding night, the Lord Mayor hosted UEFA delegates from across Europe at the official dinner in the Round Room.

To mark the historic occasion of the draw taking place at the Convention Centre, Dublin City Council in partnership with the FAI ran *Street Legends*, a community football event, on three separate nights across the North Inner City including Aughrim Street, Mountjoy Square, and Commons street. The idea behind both events was to engage Dubliners with EURO 2020. Over 2,000 participants attended Street Legends over the three nights.

Other events included the European Championship Trophy visiting a number of local schools. In addition the Samuel Beckett Bridge was illuminated with the Euro 2020 logo and the flags of all twelve host countries, via the installation of a new LED lighting system.

### **Dalymount Park**

Dublin City Council continued to progress proposals for the redevelopment of Dalymount Park into a new 6,000 all seater municipal stadium.

### **Parks and Landscape Services**

#### **Green Flag Parks 2019**

Parks and Landscaping Services were successful in retaining the ‘Green Flag’ status of all 5 Green Flag Parks: St. Anne’s Park, Poppintree Park, Markievicz Park, Bushy Park and The Basin, Blessington Street. This is an international benchmarking standard for Parks and Open Green Spaces judged for their horticultural standards, cleanliness, sustainability and community involvement.

### **Recreation and Play**

We provided golf, tennis and pitch & putt facilities at Silloge, Tolka Valley and St. Anne's Parks with attendance for golf / pitch & putt at over 35,000 during the year. Bushy Park and Herbert Park both have tennis court facilities which are a huge attraction, particularly during the summer months.

Attendance at Golf/Pitch & Putt Courses as follows:

Location	Facility	No of Customers
St. Anne's Park	Par 3 Golf	6,000
Tolka Valley Park	Pitch & Putt	4,805
Silloge Park	Golf Course	23,740

We managed the annual letting agreements for 215 football pitches where there are currently 96 football clubs registered. St. Anne's Park Tennis Club had 1,300 customers through the gates in 2019 and the Tennis Courts in Bushy Park and Herbert Park are constantly in use.

### **National Park Runs**

Park runs operate every Saturday morning in 11 Dublin City Council Parks with over 1,200 participants per week during 2019. These parks are St. Anne's Park, Father Collins Park, Darndale, Poppintree, Fairview, Poolbeg, Albert College Tolka Valley, Mountjoy, Bushy Park, Brickfields,

### **Parks Events**

There were 457 events in City Parks throughout the year – details as follows:

Type of Event	Total
Community Events	104
Sports	103
Music	10
Charity events	40
Commercial	38
Art & Culture	20
Filming	76
Photoshoots	41
Festivals	7
Wedding Photos	7
Yoga	7
Other	4

### **Play Development Activities Programme 2019**

The Play Development Officer facilitated community and public consultations regarding the design of play facilities in local neighbourhoods and within the wider public domain. This involved interdepartmental and collaborative working and the provision of practical support and expertise in developing a 'play led' approach regarding the development of a citywide play infrastructure.

The following initiatives were undertaken:

- Mount Bernard Park Natural Playground/Upgrade – Muck & Magic Phase 4
- 1916 Commemorative Play Garden/New Build
- Upgrades of the playgrounds at Harold's Cross and Herbert Park
- Sandymount/Sean Moore Park Playground/New Build
- Kilbarrack Playground/New Build - Redesign and Reimagine Local Open Space

### **National Playday 2019**

Dublin City Council hosted the 13<sup>th</sup> 'National Playday' event on the first Sunday in July 2019. This annual event was extended this year to become a 2-day festival of play - 'Double Bubble Playday'. The event attracted over 3,500 families who attended and enjoyed this free, family, fun weekend.

### **2019 Summer Project Support Programmes**

Summer Projects supported over 1,000 children and young people to enjoy subsidised visits to Dublin Zoo. Subsidies were also provided towards the cost of coaches for approximately 30 summer project groups to travel to locations providing biodiversity-rich play environments.

### **Áras an Uachtaráin Garden Party**

Dublin City Council continued to honour the annual request to co-ordinate and host play-activity programmes as part of the Áras an Uachtaráin Garden Party Schedule; the 'Family Picnic' took place on Saturday 8<sup>th</sup> June 2019. Approximately 100 children and young people from all over Ireland enjoyed playing in President Michael D. Higgins' 'back yard'.

### **Dublin City Play Strategy**

The second draft of the 'Dublin City Play Strategy' was completed in December 2019. The final completed Play Strategy will include a comprehensive action plan of long, medium and short-term goals to ensure the overall implementation of the Strategy in support of the initial Dublin City Play Plan. The timeline for the proposed document is 2020 – 2025/7.

### **Seomra Tae**

We are continuing with our ongoing initiative to refurbish older buildings in Dublin City Council Parks to transform them into tearooms/café's under the 'Seomra Tae' brand. These premises are a great addition to the parks where they are situated, with individual operators bringing their own unique flavour and feel to each Seomra Tae and enhancing the attraction of the public amenity. Dublin City Council now have tearooms in the following locations:

- Olive's Room at St. Anne's Park ( The Red Stables )
- Lolly & Cook Café at Herbert Park
- Blossom Tree Café at St. Patrick's Park
- Noshington's at Harolds Cross Park
- The Tram Café at Wolfe Tone Park
- Happy Out Café at North Bull Wall, Bull Island

### **Rose Festival 2019**

The annual Rose Festival was held over the weekend of 20<sup>th</sup> and 21<sup>st</sup> July in St. Anne's Park, Raheny. The popular festival attracted record crowds over the gloriously sunny weekend. Apart from the usual vendors selling food, gifts, plants, garden furniture, arts & crafts, jewellery, pet care and lots more other attractions over the weekend included a Children's Play area, run by Dublin City Council's play development team, Archaeology workshops and a Big Bear Planetarium. Workshops on Biodiversity, Sustainability, Ecology and Climate Change were delivered in a fun and informative way.

### **Customer Relations**

Parks Administration is an area of the Parks & Landscape Services delivering customer services daily. This includes dealing with emails, phone calls and service requests relating to Parks & Open Spaces across 5 Parks Districts. The table below shows statistics recorded for 2019.

Service	Total
No. of emails received	14,819
No. of emails received from City Councillors	940
No. of calls received	10,611
No. of service requests received	1,954
No. of postal correspondence	695

## **Markets and Animation of Parks**

There are currently four markets operating in Dublin City Council Parks:-

- Merrion Square: The 'World Food Market' operates on Thursday lunchtimes and provides a variety of hot and cold food options for local workers and park visitors alike.
- St. Anne's Park (The Red Stables) – a farmer's market operating on Saturdays
- Herbert Park – a farmer's market operating on Sundays. Both St Anne's Park and Herbert Park markets take place weekly and provide a variety of artisan produce, in season vegetables and arts & crafts.
- Bushy Park - A weekly community market operates on Saturdays from March to October. This market emanates from the local community, with an emphasis on accommodating local producers, arts and crafts.

## **Capital Projects**

Parks and Landscape Services have an ambitious Capital Programme for improving Parks, recreational facilities and visitor facilities.

Projects include the following:

### **Dublin Bay UNESCO Biosphere Discovery Centre**

Dublin City Council embarked upon an exciting project to build the Dublin Bay UNESCO Biosphere Discovery Centre in the heart of the UNESCO Biosphere on Bull Island. An ambitious yet sensitive design that creates a powerful place for discovery and learning, the Centre will illustrate and interpret Bull Island, Dublin Bay, the world network of Biosphere Regions and global climate issues. The design and planning process for the Discovery Centre is ongoing, in particular taking into account the results of consultations and discussions in late 2019.

### **Liffey Street Improvements**

This project involves street improvement works to Liffey Street Upper & Lower. The proposals aimed to declutter the streetscape while creating a pedestrian-friendly environment through a series of safe and enjoyable public spaces linking the Hal'penny Bridge to Henry Street. Prioritising the needs of the pedestrian over the vehicle is central to the concept, and pedestrian numbers are expected to increase once the proposals have been implemented. Planning permission for the scheme was granted in September 2019.

### **Liffey Vale, Liffey Valley Park**

Liffey Vale House (a Georgian House and Protected Structure) owned by Dublin City Council is situated on the northern banks of the River Liffey at Longmeadows. The house and gardens, which are derelict, are currently inaccessible to the public. During 2019 a design team led by Blackwood Architects was appointed to develop and oversee the implementation of proposals for the regeneration of Liffey Vale. These plans could include the introduction of visitor facilities and an indoor and outdoor education and events space, celebrating the history of the Liffey and the unique biodiversity within the area.

### **Reimagining Dublin One Laneways**

During 2019 Dublin City Council appointed Sean Harrington Architects to develop the Dublin One Lanes Strategy. The Strategy looked at lane ways in Dublin 1, categorised them, and identified actions for their improvement. The main outcome is the detailing of works for five selected laneways within the Dublin 1 region as pilot/demonstration projects for the improvements of lanes generally in Dublin 1 and of course more widely within the city centre. The actions for each lane are broken into short, medium and long term. Actions include art installations, public realm improvements, better lighting, increased security, safety, planning and development advice etc. Dublin City Council have appointed a design team to develop and implement some of the actions identified.

### **St. Anne's Park Restoration Works**

The restoration of 12 of the Follies in the park was on-going during 2019 the project is nearing completion. The Red Stables is currently being restored with a new Winter Garden designed. Plans for 2020 include extending the courtyard out into a new garden and additional car parking and toilets will also be included.

### **Le Fanu Skate/BMX Park**

Extensive works took place in Le Faun Park during 2019 and it is hoped this brand new state of the art Skate/BMX and Playpark will be officially opened in 2020.

### **Peace Park**

The Peace Park, Christchurch opened in May 2019 after being closed for over 10 years. It has been transformed into an oasis for the community to enjoy. A Flanders Memorial Ceremony was also held on site.

### **St. Audeon's Park**

This park was completely refurbished in 2018 and was reopened to the public in May 2019 as a more ornate and publicly accessible park in the heart of the City and along the Dublin tourist trail.

### **NEIC Greening**

Phase 1 of the NEIC Greening was implemented during 2019 with the following areas completed:

- Dorset Street – the central median along the northern end of Dorset Street
- James Joyce Street
- Gloucester Place
- Amiens Street (at Connolly Station)
- Gardiner Street Flats
- Summerhill (HSE Building)
- Store Street Plaza
- Belvedere Plaza
- Seville Place

### **Sports Capital Grants**

In 2019 Dublin City Council received provisional Sports Capital Grant approval for the following projects:

- Donore Harriers, Liffey Valley Park - Floodlights at the running track
- Crumlin GAA, Willie Pearse Park - Installation of a Hurling Wall
- Herbert Park - Bowling Green Replacement

### **Events and Filming Unit**

Dublin City Council's programme of events and festivals continued to develop and grow in 2019, in line with a commitment to meet new strategic goals. These goals aim to improve the quality of life for citizens, to enhance the profile and appeal of the City, to promote and showcase the City and to generate economic and tourism benefits.

In September, the City celebrated a major sporting achievement for our Dublin GAA Men's and Ladies' Senior Footballers. Fans gathered in their thousands in Merrion Square to celebrate the Men's All-Ireland "5-in-a-Row" and Ladies "3-in-a-Row".

2019 Winter Lights festival aimed once again to place Dublin City among the other renowned international cities of light, while providing all citizens with an opportunity to enjoy the City, at a time of their choice. This project saw the creation of a unique illumination series around 14 of the City's most well-known buildings and landmarks, as part of a wider Christmas celebration. The most popular illumination for citizens was the Millennium Bridge. Dublin City Council, in partnership with the Office of Public Works, introduced for the first time a series of Christmas Markets in Dublin Castle. The "Christmas at the Castle" saw a footfall of 275,000 visitors over 11 days. Visitors to the markets also had the opportunity to visit the castle rooms free of charge.

Dublin City Council and Fáilte Ireland collaborated on the successful delivery of the Bram Stoker and New Year's Festivals. The Bram Stoker Festival has become a very important date in the "shoulder" tourism season, reaching the last five in the Best Festival/Event Experience at the 2019 Irish Tourism Industry Awards. Night Watch in the Docklands and Stokerland in St. Patrick's Park were popular favourites with visitors.

Thousands gathered on our City's Streets to enjoy and celebrate the 2019 New Year's Festival, particularly with the spectacular "Liffey Lights Midnight Moment" show, focusing national and international attention on the north Docklands area. The "Matinee" performance for our younger citizens also proved huge successful.

Other popular, world class, events returned to Dublin in 2019, including Hotter than July, Wood Quay Summer Sessions, Battle for the Bay, Blooms Day Festival, Liffey Swim, Fringe Festival, Great Dublin Bike Ride, Women's Mini Marathon, and Busker Fleadh.

In 2019, three hundred productions were fully or partially shot in Dublin City, promoting Dublin as film friendly location, supporting 17,000 creative jobs in the audio-visual industry and placing Dublin City on screens throughout the world. One of the bigger film productions in the city was the adaptation of Sally Rooney's award winning novel *Normal People*, directed by Lenny Abrahamson. Dublin City Council continues to work closely with our industry partners in Screen Ireland to provide a "One Stop Shop" for the Audio-visual industry to ensure Dublin City is internationally recognised for its creativity, talent and skills development for the screen industries.

### **Economic Development and Local Enterprise Office (LEO)**

#### **Dublin.ie**

The Dublin city place brand was further developed in 2019. Following the development of a Digital Marketing plan for the place brand, the site content was re written in keeping with the primary purpose of the brand – To *attract* the international and to *inspire* the local city in Dublin as a location to live, work, study and invest. This plan also recommended that more work would be done on stakeholder engagement, marketing and social media. The new site content attracted on million visitors during the year and this was driven through collaboration with key city events and through increased stakeholder and social media engagement. Two outdoor campaigns were arranged to build brand awareness and to utilise the assets available including metro poles, digital panels, bus shelters, smart bins and lamppost Banners. The strong digital content needed for the site and outdoor campaigns was supported through building imagery and video content managed through the Digital Asset Management system. Dublin.ie supported engagement with international delegation, the promotion of the city led events such as St Patrick's Festival, Pride Festival, Dublin Start Up Week, Dublin City Lights campaign and New Year's Festival.

#### **Your Dublin Your Voice**

Economic Development staff planned and conducted four *Your Dublin Your Voice* surveys during the year. There are 3,700 individuals registered on the panel. The findings assisted in policy formulation and evidence based decision making. The themes of the surveys were *Digital City, Transportation, Local Economic and Community Plan and The Corporate Plan 2020 to 2025*. The survey findings were disseminated widely and are available on the corporate website.

#### **Economic Events and Conferences**

Economic Development staff supported 30 city-wide events and conferences that advanced the four pillars of the economic strategy, promoting human development, place making & clusters, promotion and investment and innovation & transformation.

#### **Social Enterprise Summit**

In support of the work of the Economic and Enterprise Strategic Policy Committee a Social Enterprise Summit was arranged in November, which saw policy makers at European and national level, social enterprises and support organisations contribute to the shared understanding of the evolving social enterprise economy in the local and national economy.

#### **Service Level Agreement 2019**

The Local Enterprise Office Dublin City staff delivered on and in many cases exceeded the targets set in supporting early stage and growing microenterprises in Dublin city. Enterprise Ireland are finalising the figures relating to each of the key targets set for Dublin city, however they have stated their high level of satisfaction with the performance of the LEO and complimented the hard work of the staff. The work carried out in 2019 provided targeted supports, availed of by hundreds of individuals involved in creating jobs through early stage start-up and scaling businesses. A year round first stop shop was provided to hundreds of individuals starting and scaling their microenterprises.

### **Local Enterprise Week**

The fourth nationally co-ordinated Local Enterprise Week was held in the first week of March. The Local Enterprise Office Dublin City provided a rich programme of events on a variety of themes held in venues across the Dublin eco-system of enterprise centres and city venues. The branding and promotion of Local Enterprise Week saw the use of Metro poles, panels and city banners as well as social media channels, radio and press.

### **Capital Projects completed or commenced**

The Local Enterprise Office Dublin City supported the plans to expand the Guinness Enterprise Centre and prepared reports for management and city councillors in respect of this proposal.

### **Dublin Regional Enterprise Plan to 2020**

The Economic Development and Enterprise office input into the development of national strategy documents, including the Dublin Regional Enterprise Plan to 2020, through participation in the work of the implementation committee. This document follows on from the Dublin Action Plan for Jobs 2016-2018 which set out 1,010 actions to support job creation and accelerate economic recovery, which saw the creation of 95,300 across the period exceeding the targets set.

### **Dublin City Local Economic and Community Action Plan 2019**

Economic Development staff supported the work of the Advisory group made up of member of the Economic and Enterprise Strategic Policy Committee and the Local Community Development Committee (LCDC) to develop 143 actions in support of the 12 high level goals. This work also involved updating 24 charts providing social economic profiles drawn from the 2016 census.

### **New Programmes/Projects or Initiatives undertaken during 2019**

#### **MODOS – Circular Economy Training**

Economic Development staff worked with the Eastern Midlands Regional Office to lead a process with external stakeholders to develop a training programme for Small and Medium Enterprises to assist them in future proofing their businesses by responding to circular economy demands.

#### **Social Enterprise**

A full programme of work was delivered under the direction of the Social Enterprise Committee which is a working group of the Economic and Enterprise Strategic Policy Committee. The Dublin City Social Enterprise Awards were held and an economic pilot was delivered with two very successful events held in Walkinstown Green Kitchen Social Enterprise and the Rediscovery Centre Ballymun. A survey of the 19 previous recipients of the Dublin City Social Enterprise Award was also carried out.

#### **International Relations**

The International Relations Unit continued to focus on existing international relationships by strengthening ties with existing Sister Cities through mutually beneficial initiatives, cultural, educational and economic development exchanges. The Unit acts as a first point of contact for business and government visiting delegations from other global cities and with council officials who have a role to play in international relations.

Below are some activities which took place during 2019:

#### **Beijing (Twin City)**

Following on from the Beijing Chinese Personnel Exchange Programme in 2018, the Deputy Lord Mayor led a small delegation on an official visit to Beijing Municipality. Local authorities in both cities are actively involved in supporting enhanced collaboration between the two cities.

A delegation from Beijing Municipal Commission of Urban Management visited Dublin to meet with teams in the Environment & Transportation Department to learn about the management functions and systems of waste sorting and disposal and also the relevant policies, laws and regulations relating to waste management.

### **Dublin, Ohio, USA (Friendly Agreement)**

The Mayor and Vice Mayor from Dublin, Ohio visited Dublin and met with the Lord Mayor, Chief Executive, Economic Development & Enterprise and Smart Dublin and Smart Docklands teams.

### **Lord Mayor International visits**

#### **Berlin**

The Lord Mayor was invited to attend the official celebrations of the 30th Anniversary of the Peaceful Revolution and the fall of the Berlin Wall as a guest of the Governing Mayor of Berlin, Germany.

#### **London**

The Lord Mayor was invited to attend the 8<sup>th</sup> EU Capital City Mayors Summit in London. The Mayors of 28 capital cities - home to 40 million people – signed a joint declaration to commit to doing all that they could to tackle inequality, address the climate crisis and continue working in close co-operation to improve the lives of all our citizens

### **Inward delegations**

The International Relations Unit managed a large number of requests from cities, embassies and government departments to host delegations in Dublin. Listed below some of the delegations welcomed to Dublin during the year to meet with city leaders, officials and stakeholders to share knowledge and best practice on various aspects of life and business in Dublin.

- California
- Beijing
- Norway
- Canada
- Catalan
- Columbia
- Dublin, Ohio
- Glasgow City Council
- Atlanta
- Shanghai
- Seattle
- Greece

### **Business Tourism**

As part of the city's mission to generate economic and business tourism benefits, a number of international conferences hosted in Dublin city during 2019 also received support by way of a civic reception or use the city's outdoor advertising assets to assist with the promotion of the conference and to welcome the many delegates to the Dublin.

### **European Networks**

Dublin City Council is a member of EUROCITIES, which is a network of major European cities whose members are the elected local and municipal governments of major European cities. It brings together the local governments of over 140 of Europe's largest cities and over 45 partner cities, which between them govern 130 million citizens across 39 countries. The City Council took an active part in some events organised through this network.

## INFORMATION SYSTEMS

### **Information Systems**

The City Council's Information Systems (IS) Department delivers information and communications technology services to over 4,200 users at 170 locations throughout the city. A range of Information Communication Technology (ICT) systems and processes support over 500 services available to the citizens and visitors of Dublin. These services are provided under the Service Level Agreement (SLAs) agreed with the client Departments using Information Technology Infrastructure Library (ITIL) based standards for service delivery, including formalised internal and external service level agreements. A corporate ICT strategy with strong business ownership underpins the delivery of ICT services. Industry leading applications and hardware are used to support this strategy, including major elements of the Oracle e-business suite, covering Financials and Customer Relationship Management. Clustered enterprise level servers are used with high performance virtualised Storage Area Network technology to provide resilient solutions.

The IS Department is structured around different functional units that work closely together to deliver the overall service.

These units are:

- Program Management and Procurement
- Application Support and Knowledge Management
- Technical Services
- Service Level Management, Service Level Agreement, Incident Management and
- End User Computing

### **Program Management**

This unit is responsible for program and project management of I.S. related projects. It uses Business Process Mapping and Improvement techniques in the development of new systems and upgrades of existing systems. In line with the standards adopted by the rest of the organisation, this unit uses the PMBOK (Project Management Body of Knowledge) framework in the management of projects.

During 2019, fourteen I.S. related projects were managed by this unit. These ranged from large corporate to technical infrastructural and departmental projects. Business cases were prepared in advance of commencing project and Benefits Assessment Realisation reports were produced post project closure. Long-term project and procurement plans have been developed.

IS department continues to use the Office of Government Procurement (OGP) frameworks and City Council direct tenders for its ICT procurements in 2019.

### **Application Support and Knowledge Management**

The Applications Management unit is responsible for providing and supporting corporate and departmental computer software systems. Staff in the unit ensure Information Technology systems are available, produce system reports and output files, administer databases, implement changes and manage third party support contracts. They provide support using best practice ITIL standards for a large range of corporate and departmental systems. Support is also provided for Geographic Information Systems (GIS) and the corporate BI, which has been implemented in a number of key areas. This area also includes the Finance IT Support Unit.

### **Technical Services**

The Technical Services Unit is responsible for the maintenance and enhancement of the technical I.T. infrastructure required to support the large range of I.T. services and systems in place across the organisation. This encompasses network, server and desktop management and support. This support is delivered using ITIL based service delivery standards, incorporating Problem Management, Issue Management, Request Management, Capacity Management and Change and Release Management.

This unit is also responsible for the provision of Information Security to ensure confidentiality, integrity and availability of Information Systems within Dublin City Council. They provide a Disaster Recovery and Business Continuity ICT environment for the organisation and actively work with Risk Management groups across the organisation to co-ordinate this.

The IS Department has a number of managed services and niche contracts in place to provide the specialised levels of support necessary on our technical infrastructure. These services and contracts were reviewed as part of the procurement cycle during the year.

### **Service Level Management**

Dublin City Council has successfully implemented ITIL (Information Technology Infrastructure Library) as its service management framework. ITIL is a framework for identifying, planning, delivering and supporting IT services to the business.

The use of ITIL brings many benefits to an organisation including:

- Improved IT services
- Reduced costs
- Improved customer satisfaction through a more professional approach to service delivery
- Improved productivity
- Improved use of skills and experience
- Improved delivery of third party service.

### **Service Level Agreement**

The IS Department manage services provided across the City Council via a signed SLA between the IS Department and supported Department.

The Service Level Agreement states what the services provided are; what sites are supported; the role and responsibilities of all parties (including 3<sup>rd</sup> parties if applicable); service availability and reliability and service support information including incident management, problem management, change management and release management

### **Incident Management**

We have a dedicated Service Desk that will record and manage the progress of incidents until closure. A unique reference number is assigned to each call along with a priority of A, B, C or D based on a defined set of criteria

In 2019, 29,000 incidents and requests were managed by the IS Department with overall service availability of 99.88% achieved. 405 changes completed (72 major, minor 107, standard 226).

### **End User Computing**

As part of End User Computing policy, we have established a number of Local IT Units managed by IS Department Account Managers at Senior Systems Officer level. Account Managers are responsible for a team of people, typically assembled from local business users and IS Department staff. This blend of technical and business knowledge has been very successful in delivering high quality IT Services in all of the departments covered. There are currently local IT units in Housing, Fire Brigade, Planning, Environment and Transportation and Culture, Recreation & Economic Services (CRES).

## HUMAN RESOURCES AND CORPORATE SERVICES

### **Resourcing and Recruitment**

There was a high level of activity in resourcing and recruitment in 2019. This was informed by the strategic and operational commitments of the organisation as determined and approved by the Chief Executive with senior management.

The Human Resources Department worked with management across the organisation to deliver on their resourcing requirements in the context of service delivery plans. To that end a programme of resourcing and recruitment was undertaken in areas such as housing, homeless services, parks, sports, roads and traffic, climate change and libraries.

To support this programme, Dublin City Council held 85 recruitment competitions across the three Department of Housing, Planning & Local Government (DHPLG) employment categories of Clerical / Admin, Professional / Technical and Operational / Outdoor in 2019. Below is a sample of competitions across these categories:

<b>Clerical / Admin</b>	<b>Operational / Outdoor / DFB</b>	<b>Professional / Technical</b>
Administrative Officer	Firefighter	Assistant Engineer
Building Inspectors	General Operative	Professional Graduates
Housing Support Officer	Fitter Mechanic	Executive Planner
District Parks Officer	General Operatives (Driver)	Technician, Grade 1
Property & Title Researcher	Station Officer (DFB)	Executive Architect
Clerical Officer	Relief Attendant	Climate Change Co-ordinator
Cycling & Walking Officer	Assistant Inspector	Environmental Health Officer
Senior Accountant	Craft Plumber	Executive Scientific Officer

### **Senior Management**

In 2019, Dublin City Council advertised, through the Public Appointments Service, and filled a number of key posts in senior management including Chief Fire Officer, Corporate Property Manager and Dublin City Librarian.

### **Digital Recruitment**

Dublin City Council introduced its digital recruitment platform in 2019 as part of its commitment to improve service delivery to all candidates.

It should be noted that resourcing and recruitment took place in the context of a challenging operational environment with a number of factors affecting the Council's ability to recruit and retain employees across all grades and therefore meet demand for staffing resources.

Employee numbers in Dublin City Council, returned to the Department of Housing, Planning and Local Government for 31<sup>st</sup> December 2019, stand at 5,961 (Headcount). This represents a marginal increase of 1.9% or 111 employees on year-end 2018 (Headcount 5,850).

### **Equality Office**

During 2019 the Equality Office collaborated with the Council's LGBT+ Staff Network and the Transgender Equality Network of Ireland (TENI) to draft the Council's Gender Identity and Expression Policy and Guidelines which was launched in May. Gender neutral facilities were provided in the Civic Offices in December 2019.

The Office continued its engagement with the Technical University (TU) Dublin Access to Apprenticeship programme. Work placements were accommodated for programme participants who are drawn from young people at risk of social or economic disadvantage.

The Office also collaborated with EmployAbility on a pilot scheme to provide employment opportunities for people with disabilities. EmployAbility is an organisation that supports people with a disability to secure and maintain employment. Interviews were held and 12 people were offered a 6 month Temporary Clerical Officer contract. Permanent positions have been offered to participants subject to satisfactory service.

In addition, the Office began work on drafting an Accessible Information Policy and Guidelines for the Council. This will provide guidance on increasing the accessibility of our information and communications to service users with disabilities and also lists accessible venues available to the Council for meetings, training and other events.

Irish Sign Language classes continue to be arranged for Council employees and the Office also arranges regular conversation circles to help those who have been trained to maintain competence in Irish Sign Language.

The Equality Officer coordinated the drafting of the Council's Public Sector Duty Implementation Plan and will work with an equality consultant and local departments on specific departmental action plans.

### **Employee Relations & Industrial Relations**

During 2019, the Human Resources Department continued to engage with management, staff, Trade Unions and relevant external bodies in addressing organisational change, resolving industrial disputes and ensuring compliance with corporate and staff policies.

The City Council continued to progress a number of change proposals under the Public Service Stability Agreements 2018 - 2020. These included the following:

- Agreeing the setting up of a pilot in the Central Area in relation to the restructuring of the Housing Caretaking Service.
- Review of the Litter Warden Service in relation to restructuring and proposed appointment of a Litter Warden Manager at Grade 6 level.

Other reviews which commenced in 2019 are in:

- 1) Library Services
- 2) Dublin Fire Brigade
- 3) City Valuers Section

The Employee Relations Unit worked closely with all Departments and managers to ensure the achievement of productivity measures. The management of attendance remained a high priority in 2019. The Human Resources Department also continued to implement the standardised provisions of the Public Service Single Sick Leave Scheme and the Critical Illness Protocol.

### **Workplace health, safety and welfare**

Dublin City Council fosters and maintains a strategy of continuous improvement in its commitment to employees' safety, health and welfare (SHW), in line with health and safety legislation and best practice.

During 2019, there was committed leadership by Council management in championing a strong culture of safety health & welfare in the workplace. Corporate health and safety office (CHSO) continued to monitor the SHW performance at work against international standards as a key priority.

In 2019 the CHSO office coordinated a corporate Health Screening Programme for staff. 1205 City Council employees underwent this screening process. In 2020 Dublin City Council looks forward to developing a further Health & Wellbeing Initiative for staff.

In 2019, the Council further developed its safety management systems in line with the international standard. This resulted in consequent improvements to the SHW service to Departments across the Council. There was a focus in 2019 on core aspects of employee welfare and imperatives with targeted initiatives. CHSO extended its competence, resources & systems supporting staff welfare that enabled greater ownership and proportionate risk management of staff's wellbeing and wellness.

There is a commitment by Dublin City Council to a well-trained and well resources health and safety officer cohort. Resources are assigned to Departments under the direct supervision and guidance of a Senior Executive Health and Safety Officer, coordinated through the Corporate Health & Safety Office. Health & Safety officer cohort ensured that the level of consultation with employees, throughout all City Council workplaces, was reinforced which strongly facilitated and promoted employees involvement in their own safety, health and welfare.

In 2019 also saw the strengthening of the corporate health and safety staff structure with the appointment of a number of additional resources. This facilitated adopting additional standard operating guidelines when working with Council Departments to continually improve their level of compliance with SHW legislation & obligations. It is important that the Council ensures an exemplary approach to risk management and that this was demonstrated and delivered by contractors, suppliers, partners and service providers within the Council's supply chain.

The Council maintained its strong safety record throughout 2019 where accidents and near misses incidents were managed as a priority. Activities were targeted for the reduction in the accident rate and number. Procedures were further embedded to ensure that resources are directly targeted to maximise the reduction particularly in cases of potential serious incidents.

Over 850 mandatory training days were organised in 2019. In excess of 150 occupational health surveillance and referral cases were managed with the appointed occupational health service provider.

CHSO participates and take accounts of wider local authority sector issues and national issues that impact on SHW. This is part of the Council's important contribution to assist in driving improvements in SHW performance in Local authorities generally including within the Council itself . In this regard, the Council continued in 2019 its representation and interface with key external stakeholders such the Health and Safety Authority, Utility companies and sectoral local authority groups with a view that arrangements and requirements in Local Authority sector secure best practice.

Dublin City Council looks forward to 2020 with confidence from a safety health & welfare perspective.

#### **Learning, Development and Performance Management**

Staff training and development is a key element in ensuring the Council and its employees can respond quickly and effectively to changing circumstances.

During 2019, the Performance and Development Unit delivered developmental programmes to employees at various levels across the organisation. The aim of these programmes is to enhance the performance and capability of employees in their current roles and develop the competencies and skills required to progress their careers within the City Council. A range of other training and development interventions were provided to staff including a Scheme of Educational Assistance/ Scholarship Programme, Induction and Orientation Programmes, Modular training courses and an A-Z of local government programme.

### **CoreHR Project.**

In 2019 the City Council continued the preparatory work required to facilitate the introduction of an integrated Human Resources and Payroll system. This is a *phased project which is part of the National HR and Payroll Shared Services Programme*.

## **Corporate Services**

### **Irish Language**

An tAonad Forbartha Gaeilge (*The Irish Development Unit*) continued its work during 2019 in the support and provision of good quality Customer Service through the medium of Irish by the Council.

The Irish Development Unit continued during 2019 to engage the services of Coláiste na hÉireann/ Gaelchultúr in providing Teastas sa Ghaeilge Ghairmiúil / *Certificates in Professional Irish* to our staff. During the year, 27 staff achieved Quality and Qualifications Ireland (QQI) awards at levels 3, 4, 5 & 6. This brings the number of staff who have participated in this training to over 100 since 2015.

In addition, the Irish Unit continues to provide Language Awareness training, facilitate weekly Caife & Comhrá – *language exchange*, organise the annual Tionól Lae – daylong Seminar. While all the above aims to increase the number of employees willing and able to conduct business through Irish, An tAonad Forbartha Gaeilge also provides practical help, advice and support to all Departments on a daily basis to ensure the Council can fulfil its commitment to provide good quality Irish language services to our customers.

### **Customer Services**

Dublin City Council's Customer Services Centre provides a single point of contact for customers and citizens, through multiple channels of communication, including phone, email, web-chat and a drop-in service, where customers can carry out their business and source information about Dublin City Council and its services. In 2019 Customer Services Centre answered 188,000 calls with 73.2% of these calls being answered within 30 seconds. The average delay for answering a call was 37 seconds. There was a 62% First Contact Resolution Rate (customers being dealt with, without the need to transfer them to anybody else).

In 2019 Customer Services Centre:

- took almost 74,000 payments
- dealt with 22,000 Parking Permit applications
- sent 19,000 emails in response to emails received
- logged almost 20,000 requests for Housing Maintenance during 2019
- completed in excess of 400,000 transactions across a range of customer access channels.

Customer Services Centre retained its “Q-mark” for the 11<sup>th</sup> consecutive year in 2019, with its highest ever score. In addition Customer Services Centre was shortlisted for the annual Q Mark Award, for the 11<sup>th</sup> consecutive year, demonstrating that it continues to perform at a very high level.

### **Transformation Unit**

The Transformation Unit is responsible for developing and implementing a programme of change and transformation in the organisation, working closely with all departments. The transformation programme aims to ensure that services are delivered in the most effective way for citizens and in the most efficient way for the organisation.

### **Customer & Service Delivery Improvement**

During 2019, the Transformation Unit led on the following strategic customer service and service delivery initiatives identified in Dublin City Councils channel management strategy ‘Gateways to our Services’ and the Customer Service Action Plan 2018-2020.

- Working with departments to develop a new platform to deliver online services to citizens

- Working with departments and Customer Services to improve customer experience in the Civic Offices by streamlining public counters, delivering more services from the Customer Services Centre and improving visitor management. A customer journey mapping exercise was undertaken with a service designer to capture customer experience when coming into the Civic Offices and this has informed the public area redesign project
- Working with Customer Services and the IS Department to upgrade and redesign our telephony systems to improve access for customers who deal with the council by phone
- Working with the Communications Unit to develop and implement a new corporate social media strategy and toolkit to make best use of this evolving platform for positive engagement and promotion of our work
- Leading a cross departmental working group to develop a template for application forms to ensure they:
  - Are simple and easy to understand
  - Comply with the “Plain English Style Guide for the Public Service”
  - Meet our obligations under our Irish Language Scheme and General Data Protection Regulations (GDPR)
- Reviewing customer complaints to identify areas for service improvements
- Worked with service delivery managers to improve reporting on the Annual Service Delivery Plan 2019 and provide evidence-based quarterly reports to Council on our performance
- Worked with other Local Authorities and public sector bodies to support improved customer service initiatives and reform measures in ‘Our Public Service 2020’

### **Depot Consolidation Project – North City Operations Depot**

During 2019 the Transformation Unit continued work on the process for procurement of a Works Contractor for the North City Operations Depot (NCOD) at St Margaret’s Road, Ballymun. Subject to successful completion of the tendering process and subject to funding, it is expected that construction will commence in mid-2020. The expected construction duration is 19 months after which office fit-out will be required before the new depot can become operational.

During the detailed design phase of the project the Transformation Unit worked closely with the operations departments and an Integrated Design Team to determine requirements and develop the design for the NCOD. Extensive consultations were carried out with staff, unions, Councillors and stakeholders.

The NCOD will provide over 600 staff with high quality, modern office and welfare facilities along with a purpose built shared stores and range of corporate workshops, a salt barn and surface and multi-storey parking. The new depot campus will provide essential services such as roads and traffic maintenance, waste management, housing maintenance, surface water and flooding services and public lighting services to the city. A new civic amenity recycling centre is also being located adjacent to the new depot.

### **BETA Project**

DCC BETA is the City Council’s initiative to:

- Trial, test and learn about new ways to approach city challenges and issues
- Put in place solutions to improve the liveability in the City
- Give space the space to try out innovative approaches
- Involve citizens in identifying issues and designing solutions

Project suggestions continued to be received during 2019 from staff, Councillors, citizens, businesses and tourists – with over 350 suggestions received to date. These were prioritised each quarter, and 9 individual issues/opportunities were explored, involving staff from across 12 units/sections of the City Council. The highly-engaged social media community of Dublin City Council BETA was grown by 30% to 11,000.

## **Information Management**

### **Data Protection**

The Information Management Unit co-ordinated with Departments in relation to 162 data access requests. The Data Protection Officer (DPO) received notification of 62 data breaches and notified the Data Protection Commission in relation to 8 of those. The Data Protection Commission conducted one audit of Dublin City Council procedures. The Information Management Unit continued its work with the Dublin City Council Privacy Programme team and also delivering training. The DPO has actively engaged in supporting Departments in carrying out Data Privacy Impact Assessments and addressing any risks identified in such assessments. The DPO has also engaged with the Data Protection Commission in respect of queries raised by the DPC regarding various projects and technologies being utilised within Dublin City Council.

The number of FOI requests to Dublin City Council continues to rise. Applications for 2019 were up by 26% and the number of requests from the Press increased by 67%. The number of data access requests has also increased by 58%.

### **Freedom of Information**

During 2019, the Information Management Unit co-ordinated with Departments in relation to 980 requests received under the FOI legislation.

#### **Freedom of Information Statistics for 2019**

Personal	269
Non-personal	707
Mixed	4
Number of requests processed in 2019	980
Requests granted	393
Requests part-granted	259
Requests refused	169
Requests transferred	11
Requests withdrawn	68
Requests withdrawn and handled outside of FOI	48
Requests for Internal review received	41
Appeals to the Information Commissioner	13
Number of live cases at 31/12/2019	103

#### **Source of requests**

Press	425
Business	46
Oireachtas	22
Staff	9
Clients	435
Other	43

<b>GLOSSARY OF TERMS</b>	
ACA	Architectural Conservation Area
AHBs	Approved Housing Bodies
AILG	Association of Irish Local Government
B4b	Ballymun 4 business
BCAL	Ballymun Community Against Litter
BCAR	Building Control Amendment Regulations
BHIS	Built Heritage Investment Scheme
BRL	Ballymun Regeneration Ltd.
CARO	Climate Action Regional Office
CDETB	City of Dublin Education and Training Board
CHSO	Corporate health and safety office
CODEMA	City of Dublin Energy Management Agency
CPG	Corporate Policy Group
CPO	Compulsory Purchase Order
CRES	Culture, Recreation & Economic Services
CRM	Customer Relations Management
DCC	Dublin City Council
DCCAE	Department of Communication, Climate Action and Environment
DCSWP	Dublin City Sports and Wellbeing Partnership
DCU	Dublin City University
DDHS	Dublin District Heating System
DFB	Dublin Fire Brigade
DHPLG	Department of Housing , Planning & Local Government
DMURS	Design Manual for Urban Streets and Roads
DPO	Data Protection Officer
DPTIMS	Dublin Public Transport Interface Module
DRHE	Dublin Region Homeless Executive
E&T	Environment and Transportation
EMR	Eastern-Midlands Region
EMS	Emergency Medical Service
EPA	Environmental Protection Agency
ERCC	East Regional Communications Centre
ESB	Electricity Supply Board
EU	European Union
EUROPOL	European Union Agency for Law Enforcement Cooperation
FAI	Football Association of Ireland
FDI	Foreign Direct Investment
FOI	Freedom of Information
GAGA	Get All Girls Active'
GDPR	General Data Protection Regulation
GFL	Go For Life Games:
GIS	Geographic Information Systems
HAP	Housing Assistance Payment
HGV	Heavy Goods Vehicle
HRD	Human Remains Detection
HSE	Health Service Executive
HSF	Historic Structures Fund
IBAL	Irish Business Against Litter
ICT	Information & Communication Technology

ILFD	International Literature Festival Dublin
IMMA	Irish Museum of Modern Art
IMPEL	European Union Network for the Implementation and Enforcement of Environmental Law
IPB	Irish Public Bodies
IS	Information Systems
ISCAPE	Improving the smart control of air pollution in Europe
ITIL	Information Technology Infrastructure Library
ITS	Intelligent Transport Systems
JPC	Joint Policing Committee
KPI	Key Performance Indicator
LAMA	Local Authorities Members Association
LAP	Local Area Plan
LAWPRO	Local Authorities Waters Programme
LCDC	Local Community Development Committee
LCI	Living City Initiative
LECP	Local Economic and Community Plan
LEO	Local Enterprise Office
LIHAF	Local Infrastructure Housing Activation Fund
MEM	Major Emergency Management
MTR	Mortgage to Rent
MUGA	Multi Use Games Area
NBCO	National Building Control Office
NCOD	North City Operations Depot
NDFA	National Development Finance Agency
NEIC	North East Inner City
NIAH	National Inventory of Architectural Heritage
NIEA	Northern Ireland Environment Agency
NLGCD	North Lotts and Grand Canal Dock
NTA	National Transport Authority
NTFSO	National Transfrontier Shipment Office
NWRM's	Nature based surface water retention measures
OGP	Office of Government Procurement
OJEU	Official Journal of the European Union
PHECC	Pre-Hospital Emergency Care Council
PMBOK	Project Management Body of Knowledge
PPN	Public Participation Network
PPP	Public Private Partnership
PRA	Principal response agencies
QQI	Quality and Qualifications Ireland
RAS	Rental Accommodation Scheme
RSES	Regional Spatial and Economic Strategy
SBIR	Small Business Innovation Research
SDRA	Strategic Development and Regeneration Area
SDZ	Strategic Development Zone
SEU	Significant Energy User
SFI	Science Foundation Ireland
SHW	Safety, health and welfare
SICAP	Social Inclusion and Community Activation Programme
SIIO	Social Inclusion and Integration Officers
SLA	Service Level Agreement
SORAM	Sex Offenders Risk Assessment & Management

SPC	Strategic Policy Committee
StoS	Sutton to Sandycove
SUDS	Sustainable Urban Drainage Systems
TAG	Traffic Advisory Group
TAMS	Transportation Asset Management System
TENI	Transgender Equality Network of Ireland
TII	Transport Infrastructure Ireland
TU	Technical University
TUSLA	The Child and Family Agency
UCD	University College Dublin
UEFA	Union of European Football Associations
UNESCO	United Nations Educational, Scientific and Cultural Organization
URDF	Urban Regeneration Development Fund
VHA	Voluntary Housing Association
VIP	Village Improvement Plan
WERLA's	Waste Enforcement Regional Lead Authorities
WFD	Water Framework Directive
WSR	Waste Shipment Regulations



## INTRODUCTION TO ANNUAL FINANCIAL STATEMENTS

### Introduction

I am pleased to present the Annual Financial Statements of Dublin City Council for the financial year ended 31<sup>st</sup> December 2019. Comparative figures are given for 2018. Dublin City is the economic hub of the Dublin Region, which in turn is the economic hub of the State. Dublin City has a diverse economy, a source of employment and income for an area well beyond the City itself. Dublin is a centre for retail, financial, higher education, medical, cultural and entertainment activities.

At the time of completion of this annual financial statement (end of March 2020) the impact of the Covid 19 virus has been immense. The efforts of everyone within the State are focused on limiting the spread of the virus and assisting and supporting those impacted by it. In the recovery phase, when it occurs, Dublin City Council will strive to assist and support the Dublin economy in fulfilling its potential as a catalyst and driver of a return to economic growth across Ireland.

### Review of Dublin City Council's Financial Performance in 2019

Dublin City Council had an overall surplus for the year of €2.2m, which when added to our opening general reserve of €21.6m gave a closing reserve of €23.8m. The Council's bank position at the end of 2019 was a debit balance of €5.52m, and the Council operated in credit for 365 days in 2019. At the year-end, the Council had €154m invested with financial institutes on our behalf and on joint deposit. The City Council's bank/investment balance included a negative €6.7m relating to Loan Redemptions and Relending, €2.9m received from Irish Water in relation to the operation of the Service Level Agreement, and €14m refundable deposits. Further detail is available in the Statement of Funds Flow.

The value of trade debtors at year-end 2019 increased to €360.8m gross from €337.7m in 2018, and to €246.6m net of bad debt provision from €216.6m in 2018. This increase relates largely to an increase in government debtors at the end of 2019 of €49m, from €148.3m in 2018 to €197.3m in 2019 (note 5, page 19).

Dublin City Council adjusts and matches both operational day to day spend and its long-term capital investment programme with available funding and resources. Central to all of Dublin City Council's services is the objective to maintain and support businesses and households, more than ever through this Covid 19 crisis.

### Financial Management Measures 2019

Over the course of 2019 Dublin City Council managed its resource base effectively. The City Council have in place a programme of prudent expenditure controls, strengthened debt collection measures, managed exposure to capital projects and accelerated a review process of work practices and resource demands. This programme continues into the future. It has been a key enabler in the City Council's capacity to limit the impact of reduced resources on services to the relatively low level that has occurred. The programme is critical to continuing to make changes in how Dublin City Council works. Stakeholders can take assurance from the measured, managed, financial stewardship consistently shown by Dublin City Council which will stand our City in good stead as we work together through the pandemic to protect the vulnerable in our communities.

### Accounting Statements, Notes and Appendices

The aim of the Annual Financial Statement is to fairly present the financial position of Dublin City Council as at the end of 2019. This is achieved through the production of Statements, Notes and Appendices, as required by the regulatory accounting framework set by the Minister for Housing, Planning and Local Government. The purpose of each of these documents is set out in the glossary.

### Changes to Accounting Policies

There are no changes to accounting policies effective for the 2019 Annual Financial Statement.

## Revenue Expenditure

During 2019, Revenue (i.e. day to day operations) Expenditure amounted to €975.9m with income of €978.1m, giving an excess of expenditure over income of €2.2m (see Table 1). This demonstrates an increase in General Reserves of €2.2m.

Table 1: Revenue Expenditure 2019

	€m
Revenue Expenditure on City Council Service	975.9
Revenue Income (Government Grants, Service Charges & Rates)	978.1
Excess of Expenditure over Income	2.2

See appendix 1

## Transfers to Reserve Fund

As required by the regulatory accounting framework set by the Minister for Housing, Planning and Local Government, expenditure shown in the 2019 Statement of Comprehensive Income is net of transfer to reserves i.e. transfer to reserves are excluded. Note 14 "Transfers from / (to) Reserves" provides greater detail on these transfers. The movement from gross expenditure to net expenditure indicated in the AFS is set out in Table 2.

Table 2: Analysis of Expenditure 2019

	€m
Expenditure	923.1
Transfers to Capital A/c	40.8
Transfers to Reserve-loans	12.0
Final Expenditure	975.9

See Note 14

Income is also expressed in the AFS net of transfers from reserves, as presented in Table 3.

Table 3: Analysis of Income 2019

	€m
Income	613.3
Rates Income	338.3
Local Property Tax	23.1
Income before Transfers	974.7
Plus Transfers from Reserves	3.4
Final Income	978.1

See Note 15

## Capital Expenditure

Expenditure in 2019 on Capital projects and investment net of internal transfers was €430.8m. This spend forms part of the Capital Programme 2019 to 2021 of €2,130m. This expenditure of €430.8m was funded through income net of transfers of €431.7m and net transfers of €37.4m, giving an excess of income over expenditure of €38.3m. (See Table 4).

Table 4: Capital Account 2019

	€m
Opening Balance (Credit)	83.4
Expenditure as at 31 <sup>st</sup> December 2019	430.8
Income	431.7
Net Transfers (€40.8 - €3.4)	37.4
Closing Balance 31 <sup>st</sup> December 2019 (Credit)	121.7

See Appendix 5

## Accounting Policies

The Accounting Policies used in the preparation of the AFS are set out in the Statement of Accounting Policies. Dublin City Council is fully compliant with the regulatory accounting framework as determined by the Department of the Housing, Planning and Local Government.

## Statutory Audit

Dublin City Council undergoes an annual audit, required by statute, carried out by the Local Government Audit Service (LGAS). The Audit for the financial year 2019 commenced in January 2020. This Audit provides an independent review to help assure a fair presentation of Dublin City Council's financial position. Dublin City Council is also subject to audit in relation to EU funding, NRA funding, tax compliance and audits with a Value For Money objective through the LGAS.

## Development Contributions

Section 48 of the Planning and Development Act 2000 enables Dublin City Council when granting a planning permission under Section 34 of the Act to include conditions requiring the payment of a contribution. This contribution is in respect of public infrastructure and facilities benefiting development in the area of the planning authority and that is provided, or that is intended will be provided by or on behalf of a Local Authority (regardless of other sources of funding for the infrastructure and facilities). Dublin City Council's first Development Contributions Scheme under the 2000 Act came into operation on 1<sup>st</sup> January 2004 and a subsequent scheme (2010 – 2017) came into operation on 1<sup>st</sup> January 2010.

Following a review of the 2010-2017 Scheme, the Development Contribution Scheme 2013-2016 was adopted by the Elected Members in December 2012. The 2013-2016 scheme was reviewed in 2016 when the Development Contribution Scheme 2016-2020 was adopted by the Elected Members. This Scheme is now under review. The Annual Financial Statement for the financial year 2019 includes values for development contributions debtors as set out in Table 5.

Table 5: Development Contributions Debtors 2019

	€m
Development Contributions Outstanding at the Year End	39.4

See Note 5

## Rates

Rates are levied by Dublin City Council on the occupiers and owners (in some cases) of commercial properties in Dublin City. Rates income in 2019 amounted to €338.3m, and accounts for 35% of Dublin City Council's funding for day-to-day services.

Rates are based on rateable valuations of properties as set by the Commissioner of Valuation, and the annual rate on valuation (the multiplier) is determined each year by reserved function of the elected members of Dublin City Council (see Table 6).

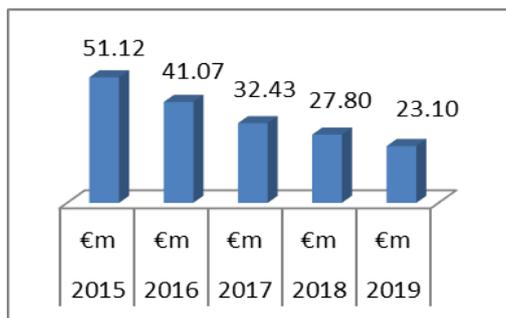
Table 6: Rates Income 2016 – 2019

	2016	2017	2018	2019
Commercial Rateable Valuation of City	1.267b	1.246b	1.256b	1.296b
ARV (multiplier)	0.256	0.258	0.258	0.261
Rates Income	324.5m	321.5m	324.3m	338.3m

Commercial rates underpin all services provided by Dublin City Council. All rate payers are pursued so that compliant rate payers can be assured that non-compliant rate payers will discharge their liability. Dublin City Council's collection of the current year charge increased to 94% in 2019. Arrears reduced to €23.1m in 2019. (See Table 7)

Table 7: Rates arrears 2015 – 2019

2015	2016	2017	2018	2019
€m	€m	€m	€m	€m
51.1	41.1	32.4	27.8	23.1



The 2019 target for Dublin City Council was a collection of 92.4%. The actual outturn in 2019 exceeded the target levels with a collection of 94% and year-end arrears of €23.1, a reduction of €4.7m (16.9%) on the 2018 arrears outturn. The 2019 DCC collection at 94% represents an improvement of 1.6% on 2019 target, which equates to a value of approx. €5m. The reduction in arrears to €23.1m in 2019 is primarily due to an improvement in the annual % collection, a focused debt management approach, improvement in economic factors and the conclusion of liquidation / receivership cases. Arrears have reduced by 55% since 2015. The unfolding health and economic situation arising from the Covid 19 virus presents a very difficult and stressful time for everyone, businesses and communities alike. Dublin City Council will work as flexibly and sympathetically as we can with each ratepayer, to agree a payment plan taking account of their individual financial situation.

## Financial Management

### System of Internal Controls

The Executive of Dublin City Council acknowledges its responsibility for systems of internal control in Dublin City Council including putting in place processes and procedures for the purpose of ensuring that control systems are effective. These systems can provide reasonable and not absolute assurance that assets are safeguarded, transactions are authorised and properly recorded, and that material errors or irregularities are either prevented or detected in a timely period. Effective internal control systems enable Dublin City Council to meet its responsibilities for the integrity and accuracy of its accounting records.

Dublin City Council has taken steps to ensure an appropriate control environment is in place by:

- Clearly defining and documenting Management's responsibilities and powers
- Strengthening a strong culture of accountability across all levels of the organisation
- The work of Internal Audit
- The work of the Central Procurement Office
- The work of the Risk Management Unit
- The work of the Ethics Officer
- The work of the Audit Committee
- The work of the Corporate Projects Support Office
- The Public Spending Code
- External Audit and scrutiny through many channels including NOAC.

Financial management reporting in Dublin City Council is robust and thorough. A rigorous system of monthly financial monitoring ensures that any significant budget variances are identified and appropriate actions are taken to minimise any adverse financial impact. The system of internal financial control is based on a framework of regular management information, administrative procedures including segregation of duties, and a system of delegation and accountability. In particular it includes:

- A comprehensive budgeting system with an annual budget which is reviewed and agreed by the elected members
- Regular financial reviews; weekly, monthly and quarterly financial reports which indicate financial performance against forecasts on both expenditure and income and variance analysis evaluation
- Setting targets to measure financial and other performances
- Clearly defined capital investment control guidelines
- Formal project management disciplines
- Strict policies and procedures for the receipt, recording and control of monies. These procedures are regularly reviewed and audited.

## **Internal Audit**

The primary role of Internal Audit is to provide assurance to Senior Management and to the Audit Committee that the various risks facing the Council have been identified and appropriate internal controls are in place to manage those risks.

Internal Audit is a key player in the Corporate Governance process and makes a valuable contribution to the effective management of Dublin City Council. The concepts of accountability and transparency are important principles in responsible governance, implying openness to scrutiny and a requirement to report on performance. Internal Audit facilitates this process by providing an independent review function to Management, to assure that services are being provided in an efficient, effective and economic manner and in conformity with legal requirements. In 2019, 9 Internal Audit Reports were completed, including 3 "In Depth" Check Reports as required under the Public Spending Code.

## **Management and Staff**

Dublin City Council acknowledges the committed work of staff. The high quality of services, projects and interaction is due to their dedication and tremendous contribution. Dublin City Council is fully committed to the development of staff and strives to be considered as a destination employer. We wish to attract the best staff to achieve our vision for Dublin. The Council is an equal opportunities employer. Finance and other Departments operate a Continuing Professional Development support scheme for staff to assist in retaining and developing professional skills and knowledge.

## **Finance Strategic Policy Committee (SPC) 2019**

The Finance SPC provides leadership and direction on key areas relating to the financing of Dublin City Council. Key topics pursued during 2019 were:

### **Funding issues:**

- Rental Accommodation Scheme and Housing Assistance Payment Grant Funding
- Rates Debtors Report 2018
- Local Property Tax Review – update

### **Governance Issues:**

- Audit Committee – Minutes for review

### **Development Issues:**

- Development Contributions Scheme – annual update

### **Resourcing Issues:**

- Service Delivery and Resources Working Group – updates

### **Presentations/Reports to the Committee included:**

- Commercial Rates Revaluation – presentation from the Valuation Office
- Value for Money report on Commercial Rates in Local Authorities – Local Government Audit Service Report
- Motor Tax Business Survey Report 2019

### **Motions on:**

- Seeking the supply of tenders by Dublin City Council for a citywide community insurance scheme

### **New Committee 2019 – 2024**

- Committee Terms of Reference agreed
- Committee Work Programme 2019 – 2024

## **Overview of Priorities for 2020**

### **Covid 19**

Social distancing measures and remote working arrangements introduced to respond to the Covid 19 pandemic have altered the business and community dynamic. Hotels, pubs, restaurants, many retail outlets and other commercial facilities are closed. The knock on effect from this on other business sectors and suppliers is having a significant negative financial impact on the City economy. Dublin City Council that is, elected members, management and staff alike, are all committed to making every effort to abide by government advice, ensure the continuation of essential services and respond to resourcing the delivery of public services in order to bring this crisis to an end. When this situation has eased the focus of Dublin City Council will be on providing services and supports to businesses and communities alongside focusing on stimulating economic recovery.

## Impact of the Local Government Funding Model on Dublin City Council

Local Government provides services and interacts directly with residents, businesses and visitors. Dublin City Council is at the coalface of operating services and facilities for people from all walks of life. The local government funding model, as it applies to Dublin City Council has consistently shifted in recent years. This funding shift has been disadvantageous to Dublin City Council.

Weaknesses in the local government funding model can be summarised as:

1. Rising costs of services
2. Expectation of no or low increases to the income base
3. Outcome of the Local Property Tax yielding minimal discretionary funds to Dublin City Council
4. Expected income losses and
5. An absence of understanding of the funding challenges facing Dublin City, alongside the acknowledged funding challenges in the national local government system.

Dublin City Council contends that an open transparent debate on how local government services, in our Capital City and nationally, are funded, is required and would be helpful. The Finance Strategic Policy Committee has included the consideration of local government funding in its work programme.

### Insurance

Dublin City Council faces a rising cost base, reflecting the business reality faced by many entities. By way of example, in 2020 alone, Dublin City Council will incur €11.6m additional insurance/claims related costs. Rising insurance premia is a common occurrence in both business and domestic contexts.

### Homeless Services

The numbers of persons presenting as homeless increased in 2019 and is expected to increase further in 2020 due to continuing shortages in housing supply and rent values. The introduction of required measures to fight the Covid 19 virus such as social distancing and isolation have required the provision of additional, specific responses.

The costs of service provision for homeless persons increased in line with demand. Trends in demand for homeless related services have been well documented and debated. Dublin City Council continues to work closely with the Department of Housing, Planning and Local Government on the financing of this vital service.

### Commercial Rates

Table 8 – Commercial Rate Payer Bands 2019

Charge	No. of Accounts	Cumulative Accounts Total	% Accounts per Band	Cumulative % Accounts Total	% of Annual Debit	Cumulative % Total of Debit
€1 - €999	2,039	2,039	10.01%	10.01%	0.37%	0.37%
€1,000 - €3,000	5,843	7,882	28.69%	38.70%	3.36%	3.73%
€3,000 - €5,000	3,682	11,564	18.08%	56.77%	4.24%	7.98%
€5,000 - €10,000	3,923	15,487	19.26%	76.03%	8.14%	16.12%
€10,000 - €25,000	2,791	18,278	13.70%	89.73%	12.68%	28.80%
€25,000 - €50,000	1,083	19,361	5.32%	95.05%	11.20%	40.00%
€50,000 - €75,000	385	19,746	1.89%	96.94%	6.84%	46.85%
€75,000 - €100,000	161	19,907	0.79%	97.73%	4.09%	50.94%
€100,000 - €500,000	401	20,308	1.97%	99.70%	23.16%	74.10%
€500,000 +	61	20,369	0.30%	100.00%	25.90%	100.00%
TOTAL	20,369		100.00%		100.00%	

Details of commercial ratepayers in Dublin City by band in 2019 are set out in Table 8 above. 76% of commercial ratepayers had a rates charge in 2019 of €10k or under, almost 57% had a 2019 rates charge of €5k or less while almost 39% had a rates charge in 2019 of under €3k. By contrast, almost 50% of the total rates debit was paid by 2% of commercial rate payers or 462 accounts. The Annual Rate on Valuation increased by 2.7% in the 2020 Budget.

### Local Property Tax

Local Property Tax (LPT) was introduced in 2013. Discretionary LPT funding available to Dublin City Council for consideration as part of the budgetary process has been below expectations and most disappointing. The LPT framework as applied to Dublin City Council, has not had a favourable outcome in supporting service provision. In each successive year, the net additional funding through the LPT, to be allocated at the discretion of the Elected Members, is typically about 5% or €4m of the total LPT Dublin City basic liability of €80m.

To date the Elected members have voted for and applied a 15% reduction to the Basic LPT rate for Dublin City, thereby reducing householder's liability and potential City Council funding.

Dublin City Council contributes 20% of its LPT receipts to the National Equalisation Fund – a fund benefiting rural local authorities. The bulk of LPT receipts have replaced grant funding for Dublin City Council which has released funds at

Central Government level rather than at local level. The net effect of the LPT for Dublin has been to increase service expectation of residents while generating little additional income to meet these service expectations. See Table 9 below.

*Table 9 – Discretionary LPT Allocation*

	2019	2020	Movement
	€m	€m	€m
Value of LPT Receipts est. by Rev Commissioners	80,060,675	80,298,493	237,818
20% to Central Equalisation Fund	16,012,135	16,059,699	47,564
80% LPT retained (assigned to DCC)	64,048,540	64,238,794	190,254
Value of 15% reduction	12,009,101	12,044,774	35,673
LPT Funding	52,039,439	52,194,020	154,582
<i>Distribution of LPT Funding</i>			
Self Funding – Housing & Roads	28,940,813	29,083,504	142,691
Pension Related Deduction (PRD)	16,428,262	16,428,262	-
Historic Funding (General Purpose Grants)	2,667,330	2,667,330	-
Discretionary Funding	4,003,034	4,014,924	11,891
	52,039,439	52,194,020	154,582

## **Irish Water**

From 2020, the DHPLG has applied a 'global' valuation apportionment approach to Irish Water properties, using population as a basis of apportionment. Previously, Irish Water valuations and consequent rates income have accrued to the local authority in which the property is situated. While population is a basis of apportionment used in most global valuations, there is precedent for other apportionment basis to be applied. Dublin City Council strongly disputed that the scale of Irish Water properties situated in Dublin City can be narrowly correlated solely to population of Dublin City. Notwithstanding, Dublin City Council's submissions countering this approach, the DHPLG have proceeded with it.

Dublin City Council has lost €8.4m of Irish Water related rates income in 2020 and every year thereafter. It was understood that the Irish Water transition process would be revenue neutral for local authorities. Grant funding for Dublin City Council was initially considered to partially offset the loss of Irish Water rates income, however, no grant funding will be forthcoming. This uncompensated income loss contracts DCC's funding base on a permanent basis.

## **Dublin Fire Brigade Emergency Ambulance Service**

The HSE now pay the City Council €9.18m per annum in respect of the cost of providing the DFB emergency ambulance service although the incurred cost of providing the service is €13.18m. In 2019 Dublin City Council provided for a further income of €4m from the HSE towards the cost of the service. However the HSE continues to pay the lower amount. This has resulted in a shortfall in 2019 of €4m and the revenue budget was adjusted to reflect this.

It is not considered appropriate to provide for this income in 2020 given the intransigence of the HSE. The provision of ambulances is a responsibility of the HSE. Dublin City Council strongly urges that the Department of Housing, Planning and Local Government and the Department of Health to recognise the materiality of this issue and agree a reduction that recognises that health services are properly funded by the HSE.

## **Conclusion**

The staff of Dublin City Council is committed to supporting the ongoing development of the Dublin economy. During the past year many notable events were held here in Dublin and in the process the City's international reputation and image has been significantly enhanced.

I would like to thank the staff of all Departments for their co-operation and especially my colleagues in the Finance Department for their work in producing the Annual Financial Statement, in particular Antoinette Power, Head of Financial Accounting and the staff of the Financial Accounting Unit. I also wish to thank the members of Dublin City Council in relation to their consideration in resolving the many financial issues which arose during 2019.

With local elections held in May 2019, the external membership of the Audit Committee and the Finance Strategic Policy Committee has changed. I wish to thank the members of the Finance Strategic Policy Committee and the Audit Committee for their contribution, who give freely and generously of their time, skills and experience.

I would like to thank Louise Ryan, Chairperson of the Audit Committee for her commitment to governance and accountability. I would also like to thank Councillor Séamas McGrattan, Chairperson of the Finance Strategic Policy Committee for his commitment to securing funding for Dublin City Council.

**Kathy Quinn, FCPFA**  
**Head of Finance**

## STATEMENT OF ACCOUNTING POLICIES

### 1. General

The accounts have been prepared in accordance with the Accounting Code of Practice ACoP on local authority accounting, as revised by the Department of Housing, Planning and Local Government (DHPLG) at 31st December 2019. Non-compliance with accounting policies as set out in ACoP must be stated in the Policies and Notes to the Accounts.

### 2. Statement of Funds Flow (Funds Flow Statement)

A Statement of Funds Flow has been introduced as part of AFS 2011. While the guidance of International Accounting Standard 7 Statement of Cash Flows has been followed, the business of local authorities is substantially different to most private sector organisations and therefore some minor changes to the format have been agreed to ensure the data displayed is meaningful and useful within the local government sector. For this reason the statement is being referred to as a 'Statement of Funds Flow'. The financial accounts now include a Statement of Funds Flow shown after the Statement of Financial Position (Balance Sheet). Notes 17 – 22 relate to the Statement of Funds Flow and are shown in the Notes on and forming part of the Accounts section of the AFS. Note 19 details Project/Non Project/Affordable/Voluntary balances, which can be either a debit or a credit balance. The funds flow assumes that these are debit balances and bases the (Increase)/Decrease description on this.

### 3. Accruals

The revenue and capital accounts have been prepared on an accrual basis in accordance with the Code of Practice. **(Each local authority should list the areas where they are not complying with this policy, e.g. development contributions)**

### 4. Interest Charges

Loans payable can be divided into the following two categories:

- Mortgage related loans
- Non- mortgage related loans

#### 4.1 Mortgage Related Loans

Mortgage related loans have a corresponding stream of income from long term advances (i.e. monies lent by the local authorities to borrowers), for the purchase of houses. Only the interest element is charged or credited to the Statement of Comprehensive Income (Income and Expenditure Statement).

#### 4.2 Non Mortgage Related Loans

Note 7 to the accounts sets out the types of borrowing under this heading. Loans relating to assets/grants, revenue funding will not have a corresponding stream of income. Bridging finance will eventually become part of permanent funding. Loans in respect of the other headings will have a corresponding value in Note 3.

## **5. Pensions**

Payments in respect of pensions and gratuities are charged to the revenue account in the accounting period in which the payments are made. The cost of salaries and wages in the accounts includes deductions in respect of pension contributions (including Widows and Orphans) benefits under the Local Government Superannuation Scheme and the Single Public Service Pension Scheme.

The Single Public Service Pension Scheme ("Single Scheme") commenced with effect from 1 January 2013. Employee contributions for the Single Scheme continue to be deducted by local authorities but are remitted centrally to DPER.

## **6. Agency and Other Services**

Expenditure on services provided or carried out on behalf of other local authorities is recouped at cost or in accordance with specific agreements.

## **7. Provision for Bad & Doubtful Debts**

Provision has/has not been made in the relevant accounts for bad & doubtful debts.

## **8. Fixed Assets**

### **8.1 Classification of Assets**

Fixed assets are classified into categories as set out in the Statement of Financial Position (Balance Sheet). A further breakdown by asset type is set out in note 1 to the accounts.

### **8.2 Recognition**

All expenditure on the acquisition or construction of fixed assets is capitalised on an accrual basis.

### **8.3 Measurement**

A Statement of Financial Position (Balance Sheet) incorporating all of the assets of the local authority was included for the first time in the Annual Financial Statement for 2003. The assets were valued based on the 'Valuation Guideline' issued by the DHPLG. All assets purchased or constructed as from 1/1/2004 have been included at historical cost. Accounting policies relating to leases are currently being developed and will be reflected in the financial statements at a future date.

### **8.4 Revaluation**

As set out in a revision to the Accounting Code of Practice it is policy to show fixed assets at cost. Maintenance and enhancement costs associated with Infrastructure assets are not currently included in fixed assets but will be reviewed at a future date. Due to their physical nature the vast majority of assets are unique to local authorities and are not subject to disposal. Any loss or gain associated with the net realisable value of the remaining general assets subject to disposal, are accounted for at time of disposal.

### **8.5 Disposals**

In respect of disposable assets, income is credited to a specific reserve and is generally applied in the purchase of new assets. Proceeds of the sale of local authority houses are to be applied as directed by the DHPLG.

## 8.6 Depreciation

Under the current method of accounting, the charge for depreciation is offset by the amortisation of the source of funding the asset. This method has a neutral impact on Income & Expenditure and consequently the charge for depreciation and the corresponding credit from amortisation is excluded from the Statement of Comprehensive Income (Income & Expenditure Statement).

The policies applied to assets subject to depreciation are as follows:

Asset Type	Bases	Depreciation Rate
Plant & Machinery		
- Long life	S/L	10%
- Short life	S/L	20%
Equipment	S/L	20%
Furniture	S/L	20%
Heritage Assets		Nil
Library Books		Nil
Playgrounds	S/L	20%
Parks	S/L	2%
Landfill sites ( <b>*See note</b> )		
Water Assets		
- Water schemes	S/L	Asset life over 70 years
- Drainage schemes	S/L	Asset life over 50 years

The Council does not charge depreciation in the year of disposal and will charge a full year's depreciation in the year of acquisition.

**\* The value of landfill sites has been included in note 1 under land. Depreciation represents the depletion of the landfill asset.**

## 9. Government Grants

Government grants are accounted for on an accrual basis. Grants received to cover day-to-day operations are credited to the Statement of Comprehensive Income (Income & Expenditure Statement). Grants received, relating to the construction of assets, are shown as part of the income of work-in-progress. On completion of the project the income is transferred to a capitalisation account.

## 10. Development Debtors & Income

Short term development levy debtors are included in note 5. Income from development contributions not due to be paid within the current year is deferred and not separately disclosed in the financial statements.

## 11. Debt Redemption

The proceeds from the early redemption of loans by borrowers, are applied to the redemption of mortgage related borrowings from the HFA and OPW.

## **12. Lease Schemes**

Rental payments under operating leases are charged to the Statement of Comprehensive Income (Income & Expenditure Statement). Assets acquired under a finance lease are included in fixed assets. The amount due on outstanding balances is shown under current liabilities and long-term creditors.

## **13. Stock**

Stocks are valued on an average cost basis.

## **14. Work-in-Progress & Preliminary Expenditure**

Work-in progress and preliminary expenditure is the accumulated historical cost of various capital related projects. The income accrued in respect of these projects is shown in the Statement of Financial Position (Balance Sheet) as 'Income WIP'.

## **15. Interest in Local Authority Companies**

The interest of Dublin City Council in companies is listed in Appendix 8.

## **16. Related Parties**

A related party transaction is a transfer of resources, services or obligations between the local authority and a related party. The main related parties for a local authority include the following:

- i. Management and Personnel
- ii. Council members
- iii. Government Departments
- iv. Local Authority Companies

Local Authority council members and key personnel are bound under the relevant sections of the Local Government Act 2001 and subsequent amending legislation to:

- a. furnish an annual declaration of 'declarable interests' set out in section 175 of the Act;
- b. disclose under sections 167, 178 and 179 any beneficial interests that they or a connected person has; and
- c. follow a code of conduct issued by the Minister for Housing, Planning and Local Government under section 169 of the Local Government Act 2001 in 2004.

'Declarable interests' cover both financial and certain other interests such as land etc.

Local authority management and personnel salary and remuneration is determined by the Department of Housing, Planning and Local Government in line with central government policy on rates of pay.

Local Authority interests in companies and joint ventures are disclosed in Appendix 8 to the Annual Financial Statements.

Local Authority transactions with government departments are governed by central government controls and procedures driven by government accounting rules.

**STATEMENT OF COMPREHENSIVE INCOME (INCOME & EXPENDITURE ACCOUNT STATEMENT)  
FOR YEAR ENDING 31st DECEMBER 2019**

The Income and Expenditure Account Statement brings together all the revenue related income and expenditure.  
It shows the surplus/(deficit) for the year. Transfers to/from reserves are shown separately and not allocated by service division.  
Note 16 allocates transfers by service division in the same format as Table A of the adopted Local Authority budget.

<b>Expenditure by Division</b>		<b>Gross Expenditure</b>	<b>Income</b>	<b>Net Expenditure</b>	<b>Net Expenditure</b>
	Notes	2019 €	2019 €	2019 €	2018 €
Housing & Building		377,556,305	338,153,410	39,402,894	42,837,336
Roads Transportation & Safety		109,902,006	56,443,693	53,458,313	45,957,860
Water Services		53,851,643	43,497,296	10,354,347	9,441,351
Development Management		47,650,575	22,089,897	25,560,679	27,103,043
Environmental Services		197,755,467	94,716,810	103,038,657	100,417,523
Recreation & Amenity		97,502,148	14,633,104	82,869,044	75,505,861
Agriculture, Education, Health & Welfare		1,780,840	686,264	1,094,576	1,065,972
Miscellaneous Services		37,075,995	43,038,725	(5,962,730)	(2,679,747)
<b>Total Expenditure/Income</b>	15	<b>923,074,979</b>	<b>613,259,199</b>	<b>309,815,780</b>	<b>299,649,199</b>
<b>Net cost of Divisions to be funded from Rates &amp; Local Property Tax</b>					
Rates				338,299,502	324,255,552
Local Property Tax				23,098,626	23,085,069
<b>Surplus/(Deficit) for Year before Transfers</b>	16			<b>51,582,348</b>	<b>47,691,422</b>
<b>Transfers from/(to) Reserves</b>	14			(49,439,238)	(49,289,983)
<b>Overall Surplus/(Deficit) for Year</b>				<b>2,143,110</b>	<b>(1,598,561)</b>
<b>General Reserve @ 1st January 2019</b>				21,641,583	23,240,144
<b>General Reserve @ 31st December 2019</b>				<b>23,784,693</b>	21,641,583

## STATEMENT OF FINANCIAL POSITION (BALANCE SHEET) AT 31st DECEMBER 2019

	Notes	2019 €	2018 €
<b>Fixed Assets</b>	1		
Operational		6,970,346,614	6,747,257,482
Infrastructural		2,921,647,391	2,921,951,261
Community		234,242,182	233,859,415
Non-Operational		476,605,557	471,935,557
		<b>10,602,841,744</b>	<b>10,375,003,715</b>
<b>Work in Progress and Preliminary Expenses</b>	2	169,832,062	184,804,571
<b>Long Term Debtors</b>	3	515,541,228	481,146,447
<b>Current Assets</b>			
Stocks	4	5,975,935	5,204,205
Trade Debtors & Prepayments	5	256,690,495	221,955,333
Bank Investments		154,033,669	126,276,479
Cash at Bank		-	-
Cash in Transit		-	-
		<b>416,700,099</b>	<b>353,436,017</b>
<b>Current Liabilities (Amounts falling due within one year)</b>			
Bank Overdraft		5,515,532	4,200,242
Creditors & Accruals	6	204,316,761	184,954,549
Finance Leases		-	-
		<b>209,832,293</b>	<b>189,154,791</b>
<b>Net Current Assets / (Liabilities)</b>		<b>206,867,806</b>	<b>164,281,226</b>
<b>Creditors (Amounts falling due after more than one year)</b>			
Loans Payable	7	516,167,378	476,508,822
Finance Leases		-	-
Refundable deposits	8	14,013,243	12,268,211
Other		102,191,540	76,714,218
		<b>632,372,161</b>	<b>565,491,251</b>
<b>Net Assets</b>		<b>10,862,710,679</b>	<b>10,639,744,707</b>
<b>Represented by</b>			
Capitalisation Account	9	10,602,841,744	10,375,003,715
Income WIP	2	146,594,675	165,490,096
Specific Revenue Reserve		29,013,652	29,013,652
General Revenue Reserve		23,784,693	21,641,583
Other Balances	10	60,475,915	48,595,661
<b>Total Reserves</b>		<b>10,862,710,679</b>	<b>10,639,744,707</b>

**STATEMENT OF FUNDS FLOW (FUNDS FLOW STATEMENT)**

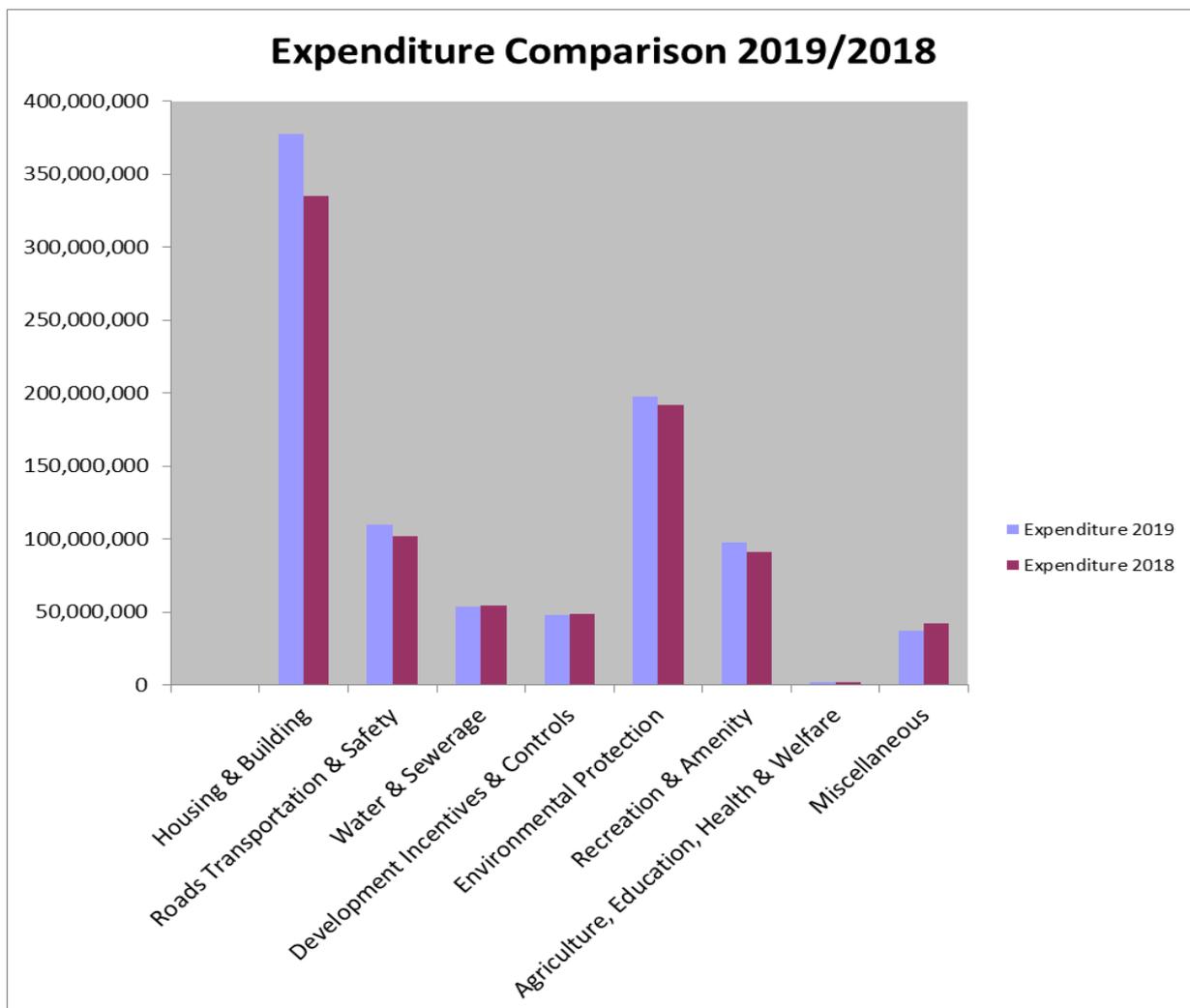
**AS AT 31ST DECEMBER 2019**

	Note	2019 €	2019 €
<b>REVENUE ACTIVITIES</b>			
<b>Net Inflow/(outflow) from operating activities</b>	<b>17</b>	<b><u>(14,001,571)</u></b>	
<b>CAPITAL ACTIVITIES</b>			
<b>Returns on Investment &amp; Servicing of Finance</b>			
Increase/(Decrease) in Fixed Asset Capitalisation Funding		227,838,029	
Increase/(Decrease) in WIP/Preliminary Funding		(18,895,421)	
Increase/(Decrease) in Reserves Balances	<b>18</b>	<u>31,233,768</u>	
<b>Net Inflow/(Outflow) from Returns on Investment and Servicing of Finance</b>		<b>240,176,376</b>	
<b>Capital Expenditure &amp; Financial Investment</b>			
(Increase)/Decrease in Fixed Assets		(227,838,029)	
(Increase)/Decrease in WIP/Preliminary Funding		14,972,509	
(Increase)/Decrease in Other Capital Balances	<b>19</b>	<u>11,054,159</u>	
<b>Net Inflow/(Outflow) from Capital Expenditure and Financial Investment</b>		<b>(201,811,361)</b>	
<b>Financing</b>			
Increase/(Decrease) in Loan Financing	<b>20</b>	30,741,097	
(Increase)/Decrease in Reserve Financing	<b>21</b>	<u>(30,407,674)</u>	
<b>Net Inflow/(Outflow) from Financing Activities</b>		<b>333,424</b>	
<b>Third Party Holdings</b>			
Increase/(Decrease) in Refundable Deposits		1,745,032	
<b>Net Increase/(Decrease) in Cash and Cash Equivalents</b>	<b>22</b>	<b>26,441,900</b>	<b><u>26,441,900</u></b>

## Revenue Accounts 2019 before transfers to Capital / Financial Profile at a glance

	Expenditure 2019	Expenditure 2018
Housing & Building	377,556,305	334,971,317
Roads Transportation & Safety	109,902,006	102,098,921
Water & Sewerage	53,851,643	54,675,649
Development Incentives & Controls	47,650,575	48,277,851
Environmental Protection	197,755,467	191,776,562
Recreation & Amenity	97,502,148	90,800,427
Agriculture, Education, Health & Welfare	1,780,840	1,845,392
Miscellaneous	37,075,995	42,218,500
<b>Total Expenditure</b>	<b>923,074,979</b>	<b>866,664,619</b>

As per Income & Expenditure Account

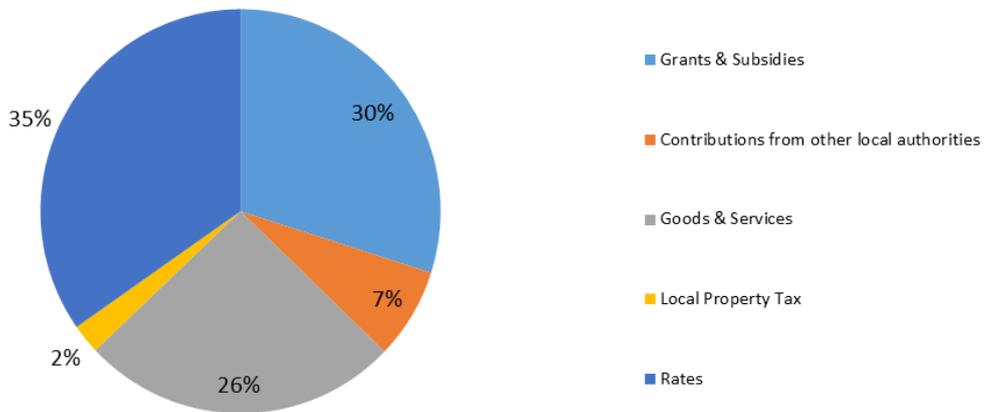


## Main Sources of Revenue Income

	2019
	€
Grants & Subsidies	291,700,584
Contributions from other local authorities	71,019,425
Goods & Services	250,539,190
Local Property Tax	23,098,626
Rates	338,299,502
	974,657,327

*As per Note 15*

### Sources of Revenue Income

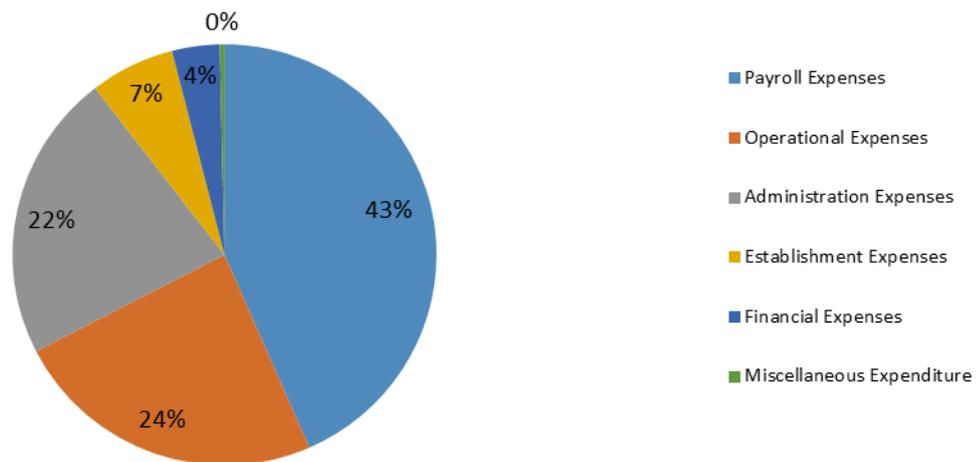


## Main Categories of Revenue Expenditure

	2019
	€
Payroll Expenses	400,961,584
Operational Expenses	221,306,930
Administration Expenses	204,356,189
Establishment Expenses	59,609,690
Financial Expenses	33,579,099
Miscellaneous Expenditure	3,261,487
<b>Total Expenditure</b>	<b><u>923,074,979</u></b>

*As per Appendix 1*

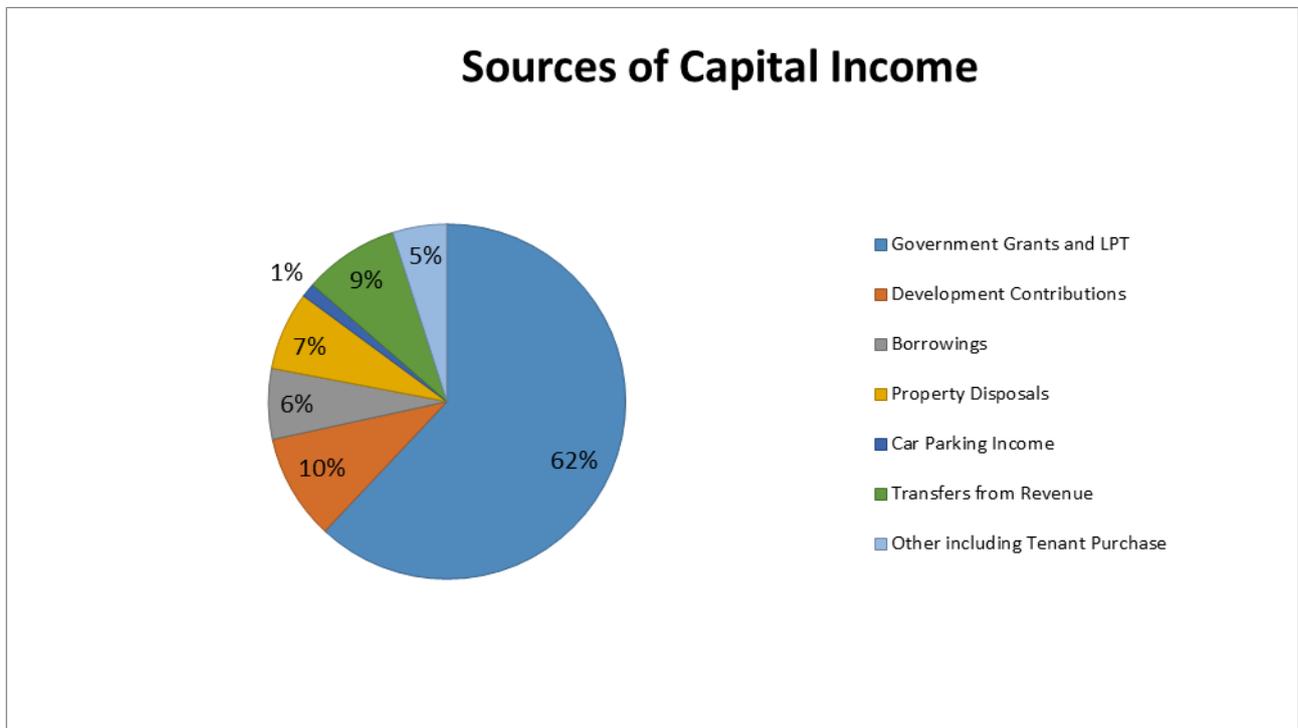
### Analysis of Revenue Expenditure



## Sources of Capital Income

	2019
	€
Government Grants and LPT	292,848,443
Development Contributions	45,336,912
Borrowings	30,475,770
Property Disposals	33,738,032
Car Parking Income	6,033,124
Transfers from Revenue	40,813,449
Other including Tenant Purchase	23,278,217
	<b>472,523,947</b>

*As per Appendix 5*

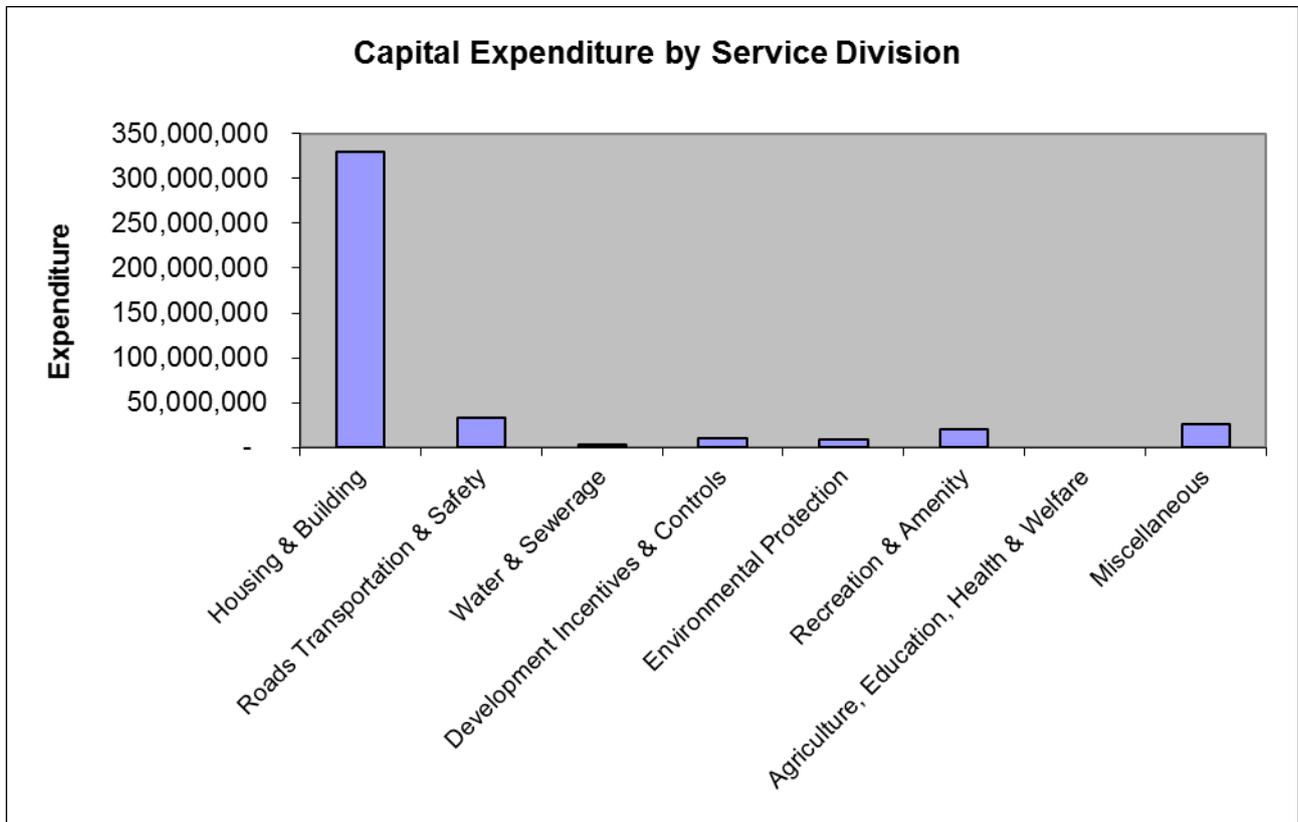


## Capital Expenditure by Service Division

	2019 €
Housing & Building	329,779,055
Roads Transportation & Safety	33,204,961
Water & Sewerage	2,577,244
Development Incentives & Controls	10,348,482
Environmental Protection	8,411,465
Recreation & Amenity	20,112,709
Agriculture, Education, Health & Welfare	-
Miscellaneous	26,315,498

430,749,414

*As per Appendix 6*





## **APPENDICES**

- Appendix 1 Members of Strategic Policy Committees
- Appendix 2 Activities of the Strategic Policy Committees
- Appendix 3 Dublin City Council Performance Indicators
- Appendix 4 Annual Service Delivery Plan 2019 - Progress Report 2019
- Appendix 5 Dublin City Council Customer Service Action Plan 2018-2020 - Progress Report 2019
- Appendix 6 Dublin City Council Development Contributions Scheme
- Appendix 7 Conferences & Seminars
- Appendix 8 Dublin City Council Recruitment Competitions
- Appendix 9 Members of Dublin City Council Joint Policing Committees
- Appendix 10 Dublin City Council Corporate Plan 2015-2019 - Progress Report 2019



## Appendix 1 Members of Strategic Policy Committees

### Finance Strategic Policy Committee

(Membership Quarter 1 & 2)

**Chairperson:** Cllr. Ruairi McGinley (Ind)

Cllr. Mícheál MacDonncha (SF)

Cllr. Paddy Bourke (Ind)

Cllr. Tom Brabazon (FF)

Cllr. Brendan Carr (Lab)

Cllr. Dermot Lacey (Lab)

Cllr. Ray McAdam (FG)

Cllr. Paddy McCartan (FG)

Cllr. Larry O'Toole (SF)

Cllr. Noeleen Reilly (Ind)

Cllr. Nial Ring (Ind)

Cllr. Séamas McGrattan (SF)

### Sectoral Interests

Mr. Eric Fleming (ICTU)

Dr. Caroline McMullan (DCU)

Mr. Aidan Sweeney (IBEC)

Mr. Aebhric McGibney (Dublin Chamber of Commerce)

Ms. Joanna Piechota (PPN)

Mr. Jack Daly (Docklands Business Forum)

### Finance Strategic Policy Committee

(Membership Quarter 3 & 4)

**Chairperson:** Cllr. Séamas McGrattan (SF)

Cllr. Daryl Barron (FF)

Cllr. Mary Callaghan (Social Democrats)

Cllr. Anthony Connaghan (SF)

Cllr. Daithí de Róiste (FF)

Cllr. Alison Gilliland (Lab)

Cllr. James Geoghegan (FG)

Cllr. Dermot Lacey (Lab)

Cllr. Neasa Hourigan (Grn Party – Elected 33<sup>rd</sup> Dáil)

Cllr. Paddy McCartan (FG)

Cllr. Noeleen Reilly (Ind)

Cllr. Nial Ring (Ind)

### Sectoral Interests

Mr. Jack Daly (Docklands Business Forum)

Mr. Eric Fleming (ICTU)

Ms. Tara Lillywhite (Dublin Chamber of Commerce)

Prof. Caroline McMullan (DCU)

Mr. Philip O'Callaghan (PPN)

Mr. Aidan Sweeney (IBEC)

## **Housing Strategic Policy Committee**

(Membership Quarter 1 & 2)

### **Chairperson:** Cllr. Daithi Doolan (SF)

Cllr. Chris Andrews (SF)  
Cllr. Janice Boylan (SF)  
Cllr. Christy Burke (Ind)  
Cllr. Anthony Connaghan (SF)  
Cllr. David Costello (Lab)  
Cllr. Patrick Costello (GP)  
Cllr. Pat Dunne (UL)  
Cllr. Alison Gilliland (Lab)  
Cllr. Andrew Keegan (PBP)  
Cllr. Ray McAdam (FG)  
Cllr. Criona Ní Dhálaigh (SF)  
Cllr. Cieran Perry (Ind)  
Cllr. Éilish Ryan (WP)  
Cllr. Norma Sammon (FG)

### **Sectoral Interests**

Aoife Delaney (Disability Federation of Ireland)  
Francis Doherty (Peter McVerry Trust)  
Pat Green (Dublin Simon Community)  
Aideen Hayden (Threshold)  
Karen Murphy (Irish Council for Social Housing)  
Kevin White (Alone)

## **Housing Strategic Policy Committee**

(Membership Quarter 3 & 4)

### **Chairperson:** Cllr. Alison Gilliland (Lab)

Cllr. Mary Callaghan (SD)  
Cllr. Hazel Chu (GP)  
Cllr. Donna Cooney (GP)  
Cllr. Kevin Donoghue (LP)  
Cllr. Daithi Doolan (SF)  
Cllr. Pat Dunne (UL)  
Cllr. Mary Fitzpatrick (FF)  
Cllr. Anthony Flynn (NP)  
Cllr. James Geoghegan (FG)  
Cllr. Tina McVeigh (PBP)  
Cllr. Criona Ní Dhálaigh (SF)  
Cllr. Cieran Perry (Ind)  
Cllr. Colm O'Rourke (FG)  
Cllr. Michael Waters (FF)

### **Sectoral Interests**

Norman Higgins (Construction Industry Federation)  
Pat Green (Dublin Simon Community)  
Karen Murphy (Irish Council for Social Housing)  
Claire McManus (Royal Irish Institute of the Architects of Ireland)  
Mick O'Reilly (Irish Council for Social Housing)  
Mike Allen (Focus Ireland)  
Liam Kelly (Wadelai & Hillcrest Res. Association)  
Aine Wellard (Blind Rights Ireland)

**Environment Strategic Policy Committee**  
(Membership Quarter 1 & 2)

**Chairperson:** Cllr. Naoise Ó'Muirí (FG)  
Cllr. Claire Byrne (GP)  
Cllr. Ciarán Cuffe (GP)  
Cllr. Declan Flanagan (FG)  
Cllr. Mannix Flynn (Ind)  
Cllr. Tina Mac Veigh (PBP)  
Cllr. Edel Moran (SF)  
Cllr. Michael Mullooly (FF)  
Cllr. Michael O' Brien (PBP)  
Cllr. Ciaran O'Moore (SF)

**Sectoral Interests**

Noel Harte, Dublin Docklands Business Forum  
Richie Keane, PPN  
Joe McCarthy, An Taisce  
Robert Moss, PPN

**Climate Action, Energy & Environment Strategic Policy Committee**  
(Membership Quarter 3 & 4)

**Chairperson:** Cllr. Michael Pidgeon (GP)  
Cllr. Claire Byrne (GP)  
Cllr. Janice Boylan (SF)  
Cllr. Tom Brabazon (FF)  
Cllr. Joe Costello (Lab)  
Cllr. Mannix Flynn (Ind)  
Cllr. John Lyons (PBP)  
Cllr. Naoise Ó'Muirí (FG)  
Cllr. Catherine Stocker (SD)  
Cllr. Michael Watters (FF)

**Sectoral Interests**

Paul Boylan, Dublin Chamber of Commerce  
Trevor Clowry, PPN  
Michael Goan, R.I.A.I.  
Bernie Guinan, Association of Consulting Engineers in Ireland  
Robert Moss, PPN

## **Transportation Strategic Policy Committee**

(Membership for Quarter 1 & 2)

**Chairperson:** Cllr. Ciarán Cuffe (GP)

Cllr. Kieran Binchy (FG)

Cllr. Tom Brabazon (FF)

Cllr. Mannix Flynn (Ind)

Cllr. Paul Hand (Ind)

Cllr. Jane Horgan-Jones (Lab)

Cllr. Teresa Keegan (Ind)

Cllr. Frank Kennedy (FF)

Cllr. Paddy McCartan (FG)

Cllr. Ruairí McGinley (Ind)

Cllr. Ray McHugh (SF)

Cllr. Ciarán O'Moore (SF)

Cllr. Larry O'Toole (SF)

Cllr. Paddy Smyth (FG)

### **Sectoral Interests**

Ms. Fiona Kelty, National Council for the Blind of Ireland

Mr. Frank Mulligan Irish Road Haulage Association

Mr Barry Aldworth, AA Ireland Ltd.

Mr. Richard Guiney Dublin City Business Improvements District T/A Dublin Town

Mr. Colm Ryder, Dublin Cycling Campaign

Mr. Keith Gavin Irish Parking Association

Mr. Martin Hoey Public Participation Network

## **Transportation Strategic Policy Committee**

(Membership for Quarter 3 & 4)

**Chairperson:** Cllr. Christy Burke (Ind)

Cllr. Chris Andrews (SF)

Cllr. Keith Connolly (FF)

Cllr. Patrick Costello (GP)

Cllr. Caroline Conroy (GP)

Cllr. Anne Feeney (FG)

Cllr. Janet Horner (GP)

Cllr. Marie Sherlock (Lab)

Cllr. Mannix Flynn (Ind)

Cllr. Larry O'Toole (SF)

### **Sectoral Interests**

Ms. Fiona Kelty, National Council for the Blind of Ireland

Mr Barry Aldworth, AA Ireland Ltd.

Mr. Colm Ryder, Dublin Cycling Campaign

Mr. Keith Gavin Irish Parking Association

Martin Hoey Public Participation Network

Mr. Gary Kearney Public Participation Network

Fergus Sharpe Dublin Chamber of Commerce

## **Economic Development and Enterprise Strategic Policy Committee**

### (Membership for Quarter 1 & 2)

**Chairperson:** Cllr. Deirdre Heney. (FF)

Cllr. Paul McAuliffe (FF)

Cllr. Paddy Bourke (Ind)

Cllr. Anne Feeney (FG)

Cllr. Greg Kelly (SF)

Cllr. Garry Gannon (SD)

Cllr. Gaye Fagan (SF)

Cllr. Noeleen Reilly (SF)

Cllr. Norma Sammon (FG)

Cllr. Mary Freehill (Lab)

### **Sectoral Interests**

John Lombard (Assoc. of Consulting Engineers in Ireland)

Denise Brophy (Dublinia)

Evanne Kilmurray (Inner City Enterprise)

Martin Harte (Temple Bar Company)

Geraldine Lavin (Small Firms Association)

### (Membership for Quarter 3 & 4) -

**Chairperson:** Cllr. Claire O'Connor (FF)

Cllr. Racheal Batten (FF)

Cllr. Niall Ring (Ind)

Cllr. Mary Freehill (LAB)

Cllr. Tara Deacy (SD)

Cllr. Terence Flanagan (FG)

Cllr. Danny Byrne (FG)

Cllr. Micheal MacDonncha (SF)

Cllr. Donna Cooney (GP)

Cllr. Sophie Nicollaud (GP)

[Cllr. Nicollaud submitted her resignation to the SPC in late 2019, and was replaced with Cllr. Gary Gannon (SD), appointed on 6<sup>th</sup> Jan 2020]

### **Sectoral Interests**

Aidan Sweeney, IBEC

Sarah Ingle, ACEI

Evanne Kilmurray, Inner City Enterprise (ICE) (PPN Rep)

Natalie McGuinness, MHC, Dublin Chamber

Odran Reid, TU Dublin (PPN Rep)

**Arts, Culture and Recreation Strategic Policy Committee**  
(Membership for Quarter 1 & 2)

**Chairperson:** Cllr Vincent Jackson (Ind)

Cllr. Mary Freehill (LAB)  
Cllr. Greg Kelly (SF)  
Cllr. Aine Clancy (LAB)  
Cllr. John Lyons (PBP)  
Cllr. Emma Murphy (SF)  
Cllr. Seamas McGrattan (SF)  
Cllr. Damian O'Farrell (Non-party)  
Cllr. Gary Gannon (Soc Dem)  
Cllr. Claire Byrne (Green)  
Cllr. Sean Paul Mahon (FF)  
Cllr. Claire O'Connor (FF)  
Cllr. Anne Feeney (FG)  
Cllr. Rebecca Moynihan (LAB)

**Sectoral Interests**

Gerry Kerr (NCBI)  
Willie White (Dublin Theatre Festival)  
Ciara Higgins (Royal Irish Academy of Music)  
Maurice Ahern (Irish Sports Council)  
Sarah Costigan (The Little Museum of Dublin)  
Elaine Ryan (Children's Books Ireland)  
Conor McQuillan (PPN)

**Arts, Culture and Recreation Strategic Policy Committee**  
(Membership for Quarter 3 & 4)

**Chairperson:** Cllr. Gary Gannon, (SD)

Cllr. Claire Byrne (Green)  
Cllr. Deirdre Conroy (FF)  
Cllr. Hazel De Nortuín (PBP)  
Cllr. Anne Feeney (FG)  
Cllr. Mary Freehill (LAB)  
Cllr. Lawrence Hemmings (Green)  
Cllr. Deirdre Heney (FF)  
Cllr. Vincent Jackson (Ind)  
Cllr. Micheál Mac Donncha (SF)  
Cllr. Ray McAdam (FG)  
Cllr. Seamas McGrattan (SF)  
Cllr. Rebecca Moynihan (LAB)  
Cllr. Damian O'Farrell (Non-party)

**Sectoral Interests**

Adekunle Gomez (PPN - African Cultural Project)  
Ciaran Taylor (PPN - White Cane Audio Theatre)  
Julian de Spáinn (Conradh na Gaeilge)  
Ross Keane (Irish Film Institute)  
Mary O'Connor (Federation of Irish Sport)  
Sunil Sharpe (Give us the Night)  
Willie White (Dublin Theatre Festival)

**Planning and Property Development Strategic Policy Committee**  
(Membership Quarter 1 & 2)

**Chairperson:** Cllr. Andrew Montague (Lab)

Cllr. Áine Clancy (Lab)

Cllr. Cathleen Carney Boud (SF)

Cllr. Daithí De Róiste (FF)

Cllr. Dermot Lacey (Lab)

Cllr. Hazel De Nortúin (PBP) replaced Cllr Éilis Ryan (Workers Party) 09/01/2018

Cllr. Gaye Fagan (SF)

Cllr. Janice Boylan (SF)

Cllr. Kieran Binchy (FG)

Cllr Patrick Costello (GP)

**Sectoral Interests**

John McGrane (British Chamber of Commerce)

Graeme McQueen (Dublin Chamber of Commerce)

Valerin O'Shea (AnTaisce)

Odran Reid (Public Participation Network)

Ann Mulcrone (Irish Planning Institute)

**Planning and Urban Form Strategic Policy Committee**

(Membership Quarter 3 & 4)

**Chairperson:** Cllr. Ray McAdam (FG)

Cllr. Sophie Nicoullaud (Green Party)

Cllr. Tom Brabazon (Fianna Fáil)

Cllr. Nessa Hourigan (Green Party)

Cllr. Anthony Connaghan (Sinn Féin)

Cllr. Daithí De Róiste (Fianna Fáil)

Cllr. Dermot Lacey (The Labour Party)

Cllr. John Lyons (Non-Party)

Cllr. Jane Horgan Jones (The Labour Party)

Cllr. Patricia Roe (SD)

**Sectoral Interests**

Robbie Sinnott (Blind Rights Ireland)

Jonny McKenna (The Royal Institute of Architects of Ireland)

Marian O'Donnell (Dublin Chamber of Commerce)

Odran Reid (Irish Planning Institute)



## **Appendix 2 Activities of the Strategic Policy Committees**

*Listed below is a report on the activities of the Strategic Policy Committees for 2019.*

### **Finance Strategic Policy Committee**

**Meetings Held: 4**

#### **Report on Activities**

The Finance Strategic Policy Committee provides leadership and direction on key areas relating to the financing of Dublin City Council. Key topics pursued during 2019 were:

#### **Funding issues:**

- Rental Accommodation Scheme and Housing Assistance Payment Grant Funding
- Rates Debtors Report 2018
- Local Property Tax Review – update

#### **Governance Issues:**

- Agreed Terms of Reference of the Finance SPC for 2019-2024
- Audit Committee - Minutes for review

#### **Development Issues:**

- Development Contributions Scheme – annual update

#### **Resourcing Issues:**

- Service Delivery and Resources Working Group – updates
- Presentations/Reports to the Committee included:
- Commercial Rates Revaluation - Presentation from the Valuation Office
- Value for Money report on Commercial Rates in Local Authorities - Local Government Audit Service report
- Motor Tax Business Survey report 2019

#### **New Committee 2019 – 2024**

- Committee Terms of Reference agreed
- Committee Work Programme 2019 - 2024

#### **Motions on:**

- Seeking the supply of tenders by Dublin City Council for a citywide community insurance scheme.

## **Housing Strategic Policy Committee**

**Meetings Held: 6**

### **Report on Activities**

The principal issues debated and considered by the Committee were as follows:

- Housing Programme
- Homeless Services
- Traveller Accommodation
- Presentation: City Development Plan Housing Update - An update on the housing aspects of the city
- Presentation: A Welcome On the Mat? - The Allocation of Minority Ethnic Community Households into Public Housing Flats Complexes in Dublin
- Approved Housing Body Report
- Report on Allocations
- Draft Homeless Action Plan 2019 – 2021
- Traveller Action Plan
- DRAFT Scheme of Priority for Affordable Dwelling Purchase Arrangements
- Understanding the Capital Appraisals Process & funding streams open to DCC
- Role of Approved Housing Bodies in Housing Supply and Delivery: Presentation from Irish Council for Social Housing (I.C.S.H.)
- Increasing supply through DCC regeneration projects
- Symposium on Public Housing
- Older People/Age Friendly Overview
- Estate Management
- Rent Setting, Collection & Arrears

## **Environment Strategic Policy Committee/ Climate Action, Energy & Environment Strategic Policy Committee**

**Meetings Held: 4**

### **Report on Activities**

- Major public engagement event in the Round Room, Mansion House to launch the Climate Change Action Plan 2019 – 2024 public consultation
- Climate Change Action Plan 2019 -2024 consultation completed
- Dublin City Council Climate Change Action Plan 2019 -204 adopted by the City Council
- Oversight of the progress of the commissioning of the Dublin Waste to Energy facility.
- New Strategic Policy Committee established under the new name “Climate Action, Energy and Environment Strategic Policy Committee”
- SPC induction day held. The Committee was brought on site visits to various areas of interest
- Climate Action subcommittee formed charged with overseeing the implementation of the City Council’s Climate Action Plan 2019 – 2024.
- Subcommittee on the Re-municipalisation of Waste Services and Subcommittee on Air Quality Established

## **Transportation Strategic Policy Committee**

**Meetings Held: 5**

### **Report on Activities**

- NTA - Bus Connects Presentation on Core Bus Corridors and Bus Network Redesign.
- Liffey Cycle Routes – Presentation given by Hugh Creegan NTA and Brendan O'Brien, Head of Technical Services, Dublin City Council.
- Presentation on Cycle Safety Initiatives
- Presentation on Bleeper Bike Scheme
- Canal Cordon Report on trends in mode of vehicles and people crossing the Canal Cordon.
- Presentations and updates given on Velo City Project 2019
- Docklands Bridges – Updates and presentations on proposed bridges
- Consideration by the SPC of Draft Parking Control Bye-Laws 2019, which were referred to and adopted by the City Council.
- Draft Dublin City Council Special Speed Limit Bye-Laws 2019 (4<sup>th</sup> Phase) referred to City Council for approval to initiate the public consultation process.
- Update in relation to the finalized action plan relating to the Assessment and Management of Environmental Noise (Noise Action Plan) December 2018 - July 2023
- Update on Dublin City Councils Policy on "A" Boards and proposed licensing system.
- Update Report on Suffolk Street Improvements.
- Overview of Proposed Transport Initiatives

## **Economic Development and Enterprise Strategic Policy Committee**

**Meetings Held: 4**

### **Report on Activities**

The Economic Development & Enterprise Office, consisting of the Economic Development Office, the Local Enterprise Office (LEO), Smart Cities, Dublin.ie and International Relations, support the work of the Economic Development & Enterprise Strategic Policy Committee (SPC). Two meetings of the existing SPC took place in 2019, chaired by Cllr. Deirdre Heney. With the local elections taking place in June, a newly appointed SPC received an induction session and initial meeting in Q4 of 2019 with a newly appointed committee and new chair, Cllr Claire O Connor.

The Committee deals with the formulation, development, monitoring and review of policy that relates to the functions of the local authority and advises the local authority on those matters.

The Committee consists of 15 members, 10 Councillors and 5 sectoral members, and it met four times in 2019 with an additional event, the Dublin City Summit Series - Social Enterprise Summit, also held.

The following are its areas of responsibility

- Promotion of Economic Development for Dublin City
- Oversight of Enterprise Supports for micro enterprise in Dublin City
- Casual Trading
- Markets
- Tourism
- International Relations

The Economic Development & Enterprise Strategic Policy Committee addressed the following during the course of 2019.

**January 2019:**

Role and function of the Dublin.ie Team - Dublin's placemaking brand  
Your Dublin Your Voice – Retail Survey Overview & Results  
Dublin City Summit Series – Apprenticeship Summit Outcomes Report 2019  
Guinness Enterprise Centre: GEC2 Project Update  
SPC Programme of Work 2019  
Economic Development and Enterprise Management Update

**March 2019:**

Smart Dublin & Smart Docklands  
Dublin Economic Monitor  
Economic Development and Enterprise Management Update

**October 2019: Enterprise & Economic Development SPC Induction**

SPC Overview - Structures, Ethics, Lobbying, Meetings, Motions, Agenda & Minutes  
Overview of various teams under SPC remit – Local Enterprise Office, Economic Development, Dublin.ie, Smart Dublin, MODOS, and International Relations  
Overview of Various remits within SPC – Markets, Tourism, LECP.  
Overview of SPC Work Programme  
Pillars of Economic Development  
Dublin City Council Corporate Plan 2020 – 2024

**November 2019:**

Dublin Place Brand: Place-making brand developments within the city  
Enterprise and Co-Working Space in Dublin Research Report by DCC  
Dublin Regional Enterprise Plan to 2020  
SPC Work Programme  
Economic Development & Enterprise Management Report Update  
Dementia Inclusive Shopping Report

**Arts, Culture and Recreation Strategic Policy Committee****Meetings Held: 4**

The work of Culture, Recreation and Economic Services Department is overseen by the Arts, Culture and Recreation Strategic Policy Committee, chaired by Cllr Vincent Jackson. The Committee deals with the formulation, development, monitoring and review of policy which relate to the functions of the local authority and to advise the local authority on those matters. The Committee consists of 21 members, 14 Councillors and 7 Sectoral Members. Four meetings took place in 2019.

The following are its areas of responsibility:

Archive and libraries  
Biodiversity  
Commemorations  
Arts  
Culture  
Events & Festivals  
Galleries & Museums  
Irish Language  
Music  
Parks, open spaces & natural environment  
School Meals  
Sports and Recreation Centres  
Sports Development

## **Report on Activities**

### **21<sup>st</sup> January 2019**

- Dublin City Local Economic and Community Plan 2016 – 2021 (LECP)
- Progress report on the Welfare of Horses
- Report on the implementation of the Culture Strategy
- Update on the New City Library at Parnell Square
- Velo City Cultural Programme Update
- Management Update

### **11<sup>th</sup> March 2019**

- Presentation on the Draft Dublin City Council's Play Development
- Presentation on the Winter Lights and New Year's Festival Dublin Presentation on the Dublin City Cultural Map Project
- Report on Smart Cities Programme
- Report on the Dublin Bay UNESCO Biosphere Discovery Centre
- Update on the New City Library at Parnell Square
- Report on the implementation of the Cultural Strategy
- Management Update

### **13<sup>th</sup> May 2019**

- Presentation on Street Art in Dublin – Challenges and Opportunities
- Presentation on the EuroMAB Conference Dublin 2019
- Update on the New City Library at Parnell Square

This meeting was abandoned at this stage as some members had left the meeting so a quorum was not met.

## **Sub Committees**

- Commemorations Sub-Committee and the Commemorative Naming Committee amalgamated and was approved by the SPC November 2019 and subsequently approved by the CPG. Now called the Commemorations & Naming Committee
- Arts and Cultural Advisory Group
- Artists Workspaces Sub-Committee
- Dublin City Sports and Wellbeing Partnership Advisory Board

### **11<sup>th</sup> November 2019**

- Presentation on Euro 2020
- Report on the New City Library at Parnell Square
- Report on the Dublin City Culture Company Report on Richmond Barracks
- Recommendation of the amalgamation of the Commemorations Sub-Committee and the Commemorative Naming Committee
- Re-establishment of the Arts and Cultural Advisory Group – Draft Terms of Reference
- Membership of the Dublin City Culture Company
- Management Update

## **Planning and Urban Form Strategic Policy Committee**

**Meetings Held: 3**

### **Report on Activities:**

There were three meetings held in 2019. In the course of the year, the SPC considered a number of important policy issues and brought forward valuable proposals in key strategy areas, which included:

1. Basement Impact Assessment
2. Z6 / Z7 Lands Review
3. Liffey Street Pedestrianisation
4. Active Land Management
5. Planning Enforcement
6. Vacant Sites Register (10 largest sites based on valuation with a planning history)
7. Acquisitions ( list of acquisitions made by Dublin City Council in previous 6 months)
8. Corporate Plan 2020-2024 Progress Report
9. Industrial Land Study Update.
10. Building Control Update

## Appendix 3 Dublin City Council Performance Indicators

### Performance Indicators

01/01/2019 - 31/12/2019 (Annual)

Dublin City Council

Status: Locked

Topic	Indicator	Value	Comment
Housing: H1, H2 & H4 Approved	A. No. of dwellings in the ownership of the LA at 1/1/2019	25640	
	B. No. of dwellings added to the LA owned stock during 2019 (whether constructed or acquired)	545	
	C. No. of LA owned dwellings sold in 2019	35	
	D. No. of LA owned dwellings demolished in 2019	0	
	E. No. of dwellings in the ownership of the LA at 31/12/2019	<b>26150</b>	
	F. No. of LA owned dwellings planned for demolition under a DHPLG approved scheme	133	
	A. The percentage of the total number of LA owned dwellings that were vacant on 31/12/2019	<b>2.75 %</b>	
	The number of dwellings within their overall stock that were not tenanted on 31/12/2019	715	
	A. Expenditure during 2019 on the maintenance of LA housing compiled from 1 January 2019 to 31 December 2019, divided by the no. of dwellings in the LA stock at 31/12/2019, i.e. the H1E less H1F indicator figure	<b>€2498.76</b>	
	Expenditure on maintenance of LA stock compiled from 1 January 2019 to 31 December 2019, including planned maintenance and expenditure that qualified for grants, such as SEAI grants for energy efficient retro-fitting works or the Fabric Upgrade Programme but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€65010281	

<b>Housing: H3 &amp; H5 Approved</b>	A. The time taken from the date of vacation of a dwelling to the date in 2019 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2019	<b>16.77 wk</b>	
	B. The cost expended on getting the dwellings re-tenanted in 2019, averaged across all dwellings re-let in 2019	<b>€23835.63</b>	
	The number of dwellings that were re-tenanted on any date in 2019 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	783	
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	13132 wk	
	Total expenditure on works necessary to enable re-letting of the dwellings	€18663300	
	A. Total number of registered tenancies in the LA area at end of June 2019	72817	
	B. Number of rented dwellings inspected in 2019	5606	
	C. Percentage of inspected dwellings in 2019 that were found not to be compliant with the Standards Regulations	<b>88.71 %</b>	
	D. Number of non-compliant dwellings that became compliant during 2019	4189	
	The number of dwellings inspected in 2019 that were found not to be compliant with the Housing (Standards for Rented Houses) Regulations	4973	
	<b>Housing: H6 Approved</b>	A. Number of adult individuals in emergency accommodation that are long-term homeless as a % of the total number of homeless adult individuals in emergency accommodation at the end of 2019	<b>68.04 %</b>
The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2019 as recorded on the PASS system		4277	
The number out of those individuals who, on 31/12/2019, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months		2910	

**Roads: R1 & R2  
Approved**

The % of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2019	83.06 %
The % of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2019	81.98 %
The % of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2019	82.19 %
The % of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2019	88.70 %
The % of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2019	9.45 %
The % of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2019	33.10 %
The % of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2019	20.38 %
The % of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2019	31.28 %
The % of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2019	16.08 %
The % of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2019	39.40 %
The % of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2019	18.04 %
The % of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2019	16.78 %
The % of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2019	23.67 %
The % of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2019	40.01 %
The % of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2019	13.72 %
The % of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2019	13.77 %
The % of total Local Tertiary road kilometres with a PSCI rating of 1-4	18.21 %

	at 31/12/2019		
	The % of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2019	34.30 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2019	27.31 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2019	10.96 %	
	A1. Kilometres of regional road strengthened during 2019	15.3 km	
	A2. The amount expended on regional roads strengthening work during 2019	€7381431.00	
	A3. The average unit cost of regional road strengthening works per square metre (€/m <sup>2</sup> )	€47.53	
	B1. Kilometres of regional road resealed during 2019		
	B2. The amount expended on regional road resealing work during 2019		
	B3. The average unit cost of regional road resealing works per square metre (€/m <sup>2</sup> )		
	C1. Kilometres of local road strengthened during 2019	11.2 km	
	C2. The amount expended on local road strengthening work during 2019	€2936622.00	
	C3. The average unit cost of local road strengthening works per square metre (€/m <sup>2</sup> )	€46.18	
	D1. Kilometres of local road resealed during 2019		
	D2. The amount expended on local road resealing work during 2019		
	D3. The average unit cost of local road resealing works per square metre (€/m <sup>2</sup> )		
<b>Motor Tax: R3 Approved</b>	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2019	86.87 %	
<b>Water: W1 &amp; W2 Approved</b>	% of Private Drinking Water Schemes in compliance with statutory requirements in respect of the monitoring of the quality of private drinking water supplies during 2019		
	The number of registered schemes		

	monitored by each local authority as a percentage of total schemes registered		
	The number of registered schemes monitored in 2019	0	
	Total number of registered schemes in 2019	0	
<b>Waste: E1 Approved</b>	A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2019	109059	
	B. The % of households within the local authority (also as per the 2016 Census) that the number at A represents	51.54 %	
<b>Environmental Pollution: E2 Approved</b>	A1. Total number of pollution cases in respect of which a complaint was made during 2019	22674	
	A2. Number of pollution cases closed from 1/1/2019 to 31/12/2019	22420	
	A3. Total number of cases on hands at 31/12/2019	716	
	The opening number of cases carried forward from the year end 2018	462	
<b>Litter Pollution: E3 Approved</b>	A1. The % of the area within the LA that when surveyed in 2019 was unpolluted or litter free	11 %	
	A2. The % of the area within the LA that when surveyed in 2019 was slightly polluted	55 %	
	A3. The % of the area within the LA that when surveyed in 2019 was moderately polluted	29 %	
	A4. The % of the area within the LA that when surveyed in 2019 was significantly polluted	5 %	
	A5. The % of the area within the LA that when surveyed in 2019 was grossly polluted	0 %	
<b>Green Flag Status: E4 Approved</b>	A. The % of schools that have been awarded/renewed green flag status in the two years to 31 December 2019	40.20 %	
	Schools which attained a Green Flag for the first time in 2019	4	
	Schools which renewed their Green Flag in 2019	51	

	Schools which held a Green Flag from 2018 and therefore do not require renewal until 2020	64	
<b>Energy Efficiency: E5 Approved</b>	A. The cumulative % of energy savings achieved by 31/12/2019 relative to baseline year (2009)	36.53	
<b>Planning: P1 Approved</b>	A. Buildings inspected as a percentage of new buildings notified to the local authority	<b>68.34 %</b>	
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2019 to 31/12/2019 by a builder or developer on the local authority	616	
	Number of new buildings notified to the local authority in 2019 that were the subject of at least one on-site inspection during 2019 undertaken by the local authority	421	
<b>Planning: P2 &amp; P3 Approved</b>	A. Number of LA planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2019	329	
	B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	<b>81.76 %</b>	
	Number of determinations confirming the LA's decision (either with or without variation)	269	
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2019 to 31/12/2019 that were investigated	1515	
	B. Total number of investigated cases that were closed during 2019	1062	
	C. % of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	<b>53.39 %</b>	
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	<b>0 %</b>	
	E. % Cases at B that were closed due to enforcement proceedings	<b>46.61 %</b>	
	F. Total number of planning cases being investigated as at 31/12/2019	2884	

	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	567	
	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	0	
	Number of cases at 'B' that were closed due to enforcement proceedings	495	
<b>Planning: P4 &amp; P5 Approved</b>	A. The 2019 Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census	<b>€30.44</b>	
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2019	€16878179	
	A. The percentage of applications for fire safety certificates received in 2019 that were decided (granted or refused) within two months of their receipt	<b>27.16 %</b>	
	B. The percentage of applications for fire safety certificates received in 2019 that were decided (granted or refused) within an extended period agreed with the applicant	<b>55.52 %</b>	
	The total number of applications for fire safety certificates received in 2019 that were not withdrawn by the applicant	335	
	The number of applications for fire safety certificates received in 2019 that were decided (granted or refused) within two months of the date of receipt of the application	91	
	The number of applications for fire safety certificates received in 2019 that were decided (granted or refused) within an agreed extended time period	186	
<b>Fire Service: F1 Approved</b>	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2019 divided by the population of the LA area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	<b>€84.84</b>	
	AFS Programme E expenditure data consisting of E11 - Operation of Fire	€115339872	With regard to the provision of fire and

Service and E12 - Fire Prevention for 2019

ambulance services, information is available to the Dublin local authorities on an apportioned value of total spend attributable to each authority. This basis may vary over time by agreement but in any event would be known and available to Finance when determining apportionable spend per authority. For DCC, an adjustment is required to relevant expenditure to reduce it to the value attributable to DCC and also to income to remove value billed to the other local authorities. For FCC, DLR and SDCC, the relevant spend figure is available and should be reflected as spend only, removing any debtor context.

**Fire Service: F2 & F3 Approved**

A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	1.43 min
B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	6.14 min
C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	1.44 min
D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	6.41 min
A. % of cases in respect of fire in which first attendance at scene is within 10 minutes	<b>75.25 %</b>
B. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	<b>22.42 %</b>
C. % of cases in respect of fire in which first attendance at the scene is after 20 minutes	<b>2.33 %</b>
D. % of cases in respect of all other emergency incidents in which first attendance at the scene is within 10	<b>73.13 %</b>

	minutes		
	E. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	<b>24.08 %</b>	
	F. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	<b>2.79 %</b>	
	Total number of call-outs in respect of fires from 1/1/2019 to 31/12/2019	7105	
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	5360	
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	1597	
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	166	
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2019 to 31/12/2019	1827	
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	1336	
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	440	
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	51	
<b>Library Service: L1 Approved</b>	A. Number of visits to libraries per head of population for the LA area per the 2016 Census	<b>4.57</b>	
	B. Number of items issued to borrowers in the year	1815186	
	C. Library Registered members per head of population	<b>0.12</b>	
	Number of visits to its libraries from 1/1/2019 to 31/12/2019	2532697	
	Number of registered library members at 31 December 2019	66510	
<b>Library Service: L2 Approved</b>	A. The Annual Financial Statement (AFS) Programme F data for 2019 divided by the population of the LA area per the 2016 Census	<b>€46.74</b>	
	B. The annual per capita expenditure	<b>€3.99</b>	

	on collections over the period 1/01/2019 to 31/12/2019		
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2019	€25919651	
	B. The annual expenditure on new stock acquired by the library in the year	€2213986	
<b>Youth and Community: Y1 &amp; Y2 Approved</b>	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	<b>46.15 %</b>	
	Total number of second level schools in the LA area at 31/12/2019	78	
	Number of second level schools in the LA area from which representatives attended the local Comhairle na nÓg AGM held in 2019	36	
	A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN	<b>31.67</b>	
	Total number of organisations included in the County Register for the local authority area as at 31/12/2019	761	
	Total number of those organisations that registered for the first time in 2019	56	
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	241	
<b>Corporate: C1, C2, C4 &amp; C5 Approved</b>	A. The wholtime equivalent staffing number as at 31 December 2019	5641.90	
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2019	<b>3.13 %</b>	
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2019	<b>0.40 %</b>	
	Total Number of working days lost to sickness absence through medically certified leave in 2019	40915 day	
	Total Number of working days lost to sickness absence through self-certified leave in 2019	5073 day	
	Number of unpaid working days lost to sickness absence included within	0 day	

the total of self-certified sick leave days in 2019		
Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2019	802 day	
If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	337 on long term sick leave	
A. All ICT expenditure in the period from 1/1/2019 to 31/12/2019, divided by the WTE no.	<b>€2417.91</b>	
Total ICT expenditure in 2019	€13641591	
Total Revenue expenditure from 1/1/2019 to 31/12/2019 before transfers to or from reserves	923074979	
A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	<b>1.48</b>	

**Corporate: C3  
Approved**

A. Total page views of the local authority's websites in 2019	16062220	
B. Total number of followers at end 2019 of the LA's social media accounts	586045	
The number of social media accounts operated by the local authority	112	

**Finance: M1 & M2  
Approved**

B. Cumulative surplus/deficit balance at 31/12/2015 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€28600516	
C. Cumulative surplus/deficit balance at 31/12/2016 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€26101486	
D. Cumulative surplus/deficit balance at 31/12/2017 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€23240144	
D. Cumulative surplus/deficit balance at 31/12/2018 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€21641583	
E. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of	€23784693	

the AFS		
F. Cumulative surplus or deficit at 31/12/2019 as a percentage of Total Income in 2019 from the Income and Expenditure Account Statement of the AFS	<b>2.44 %</b>	
G. Revenue expenditure per capita in 2019	<b>€1664.54</b>	
H. Revenue expenditure per capita in 2019 excluding significant out of county / shared service expenditure	<b>€0</b>	
The 2019 Total Income figure from the Income and Expenditure Account Statement of the AFS	€974657327	
The 2019 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€923074979	
The 2019 Revenue expenditure excluding county / shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services	€0	See my email to Neill Dalton of 8th July 2020. I do not think that this has been agreed at the DLA. As such it is not intended to progress with this for the 2019 figures.
Collection level of Rates from the Annual Financial Statement for 2015	88.0 %	
Collection level of Rates from the Annual Financial Statement for 2016	90.0 %	
Collection level of Rates from the Annual Financial Statement for 2017	91.0 %	
Collection level of Rates from the Annual Financial Statement for 2018	92.0 %	
Collection level of Rates from the Annual Financial Statement for 2019	94 %	
Collection level of Rent & Annuities from the Annual Financial Statement for 2015	80.0 %	
Collection level of Rent & Annuities from the Annual Financial Statement for 2016	78.0 %	
Collection level of Rent & Annuities from the Annual Financial Statement for 2017	76.0 %	
Collection level of Rent & Annuities from the Annual Financial Statement for 2018	76.0 %	
Collection level of Rent & Annuities from the Annual Financial Statement for 2019	73 %	
Collection level of Housing Loans from the Annual Financial Statement for 2015	59.0 %	
Collection level of Housing Loans	66.0 %	

	from the Annual Financial Statement for 2016		
	Collection level of Housing Loans from the Annual Financial Statement for 2017	66.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2018	69.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2019	75 %	
<b>Economic Development: J1 to J4 Approved</b>	A. The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2019 to 31/12/2019	271.0	
	A. The no. of trading online voucher applications approved by the Local Enterprise Office in 2019	123	
	B. The no. of those trading online vouchers that were drawn down in 2019	33	
	A. The no. of participants who received mentoring during the period 1/1/2019 to 31/12/2019	934	
	A. Does the local authority have a current tourism strategy?	Yes	
	B. Does the local authority have a designated Tourism Officer?	Yes	Role shared among a number of staff



## Appendix 4 Annual Service Delivery Plan 2019 - Progress Report 2019

### Annual Service Delivery Plan 2019 - Progress Report

SDP01 Housing Maintenance	Performance Measurement	Target	Total/Average to date	Q1 Total	Q2 Total	Q3 Total	Q4 Total
<i>Response to Service Requests</i>	Total number of repair requests received		63,866	17,040	14,323	15,152	17,351
	% change in repair requests received		—	—	-16%	6%	15%
	% repair requests resolved		50%	47%	54%	50%	48%
	Emergency	<i>immediate</i>	75%	100%	83%	67%	50%
	Urgent	<i>5 working days</i>	74%	61%	76%	76%	83%
	Routine		57%	66%	67%	—	37%
<i>Planned Work Programme</i>	BER rating improvement Phase 11	500 units	401	82	183	109	27
	% of available housing that is void		1.94%	1.93%	1.95%	1.95%	1.92%
	Average time from date dwelling vacated to date tenancy commences		18.2 weeks	20 weeks	18.5 weeks	16.76 weeks	17.3 weeks
	Fire Protection Works	15 complexes over 3yrs	7	0	1	3	3
	Precinct & Infrastructural Improvement Roofs	9 complexes	4	0	4	0	0
	Precinct and Infrastructural Improvement Steps	7 complexes	7	2	5	—	0
	Window/Door replacement	100 individual units & 3 complexes	344	98	238	8	0
	Fall prevention Systems	9 complexes	14	3	5	6	0
	Marrsfield Apartments	36 units	28	4	20	3	1
	Legionella Management	Pilot 25 units city wide	15	8	0	0	7
	Asset Management of pumps in all complexes	70 pump houses	70	0	0	0	70
	Condensation Trials and Installation of filterless fans	300 units & 5 complexes	505	0	330	118	57
	Refurbishment Schemes	5 complexes	2	1	1	0	0
	Refurbishment of CPO acquired properties	8-10 properties	15	4	0	5	6
	Domestic Gas Boiler Servicing	17,000	14,906	4,100	4,300	4,400	2106
Domestic Gas Boiler Repairs/Replacement*	1,000 replaced	984	207	353	235	189	

HVAC Servicing across all Corporate and non Corporate Sites	141	693	160	232	165	136
Voids Refurbishment Programme	1000	1097	299	265	289	244
Extensions & Adaptations for Person with Disabilities - Housing Adaptations	250	479	121	130	106	122
Extensions & Adaptations for Persons with Disabilities - Extensions	12	15	6	1	4	4

\* In addition, a total of 9,237 boilers were repaired during 2019

<b>SDP02 Bulb Repair &amp; Replacement</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Routine Work Programme</i>	Number of street lights out below 2% (920 no.) at all times*	Less than 2%	1.05%	1.94%	1.22%	0.50%	0.55%
<i>Response to Service Requests</i>	Total number of faults reported		2,859	977	465	517	900
	% change in faults reported since last period		—	—	-52%	11%	
	% repairs carried out within timeframe**	10 working days of receipt	89%	88%	90%	90%	88%

\* These figures do not include routine night scouting activities and corresponding repairs, as the source of the complaint/ query was not initiated by a Service Request.

\*\* Worst case figure as there are jobs included which could not be repaired for reasons beyond our control, ie ESB/ Luas/ Park cars

<b>SDP03/04 Roads &amp; Footpath Maintenance</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Response to Service Requests</i>	Total number of service requests/enquiries received		15,459	4,028	4,381	4,017	3,033
	Total number of service requests/enquiries resolved		9,200	2,483	2,343	2,760	1,614
	% Priority 1 defects repaired within timeframe	24hrs of inspection	93%	92%	92%	93%	96%
	Total number of defects recorded in the period		7,085	1,866	1,628	1,751	1,815
	Total number of defects repaired in the period		5,148	1,288	1,309	1,111	1,318
<b>SDP05 Renewal of Road Markings</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Planned Work Programme</i>	Renewal of markings every two years throughout the city	10 targeted areas	12	3	3	3	3
<i>Response to Service Requests</i>	Total number of requests for road marking renewal received		218	49	62	68	39
	% change in requests received since last period		—	—	27%	10%	-43%
	% renewal requests completed within timeframe	8 weeks	80%	77%	87%	84%	73%

<b>SDP06 Illegal Parking Enforcement</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
	% of vehicles declamped within 1 hour of payment	85%	89.91%	91.65%	89.93%	89.90%	88.16%
	% of vehicles declamped within 2 hours of payment	100%	99.81%	99.71%	99.84%	99.86%	99.83%
	% of first stage appeals finalised within 21 days		100%	100%	100%	100%	100%
	% of first stage appeals refunded because time has elapsed		0%	0%	0%	0%	0%
<b>SDP07 Traffic Advisory Group Requests</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Response to Service Requests</i>	No of TAG requests received		1,561	347	535	315	364
	% change in requests received since last period		—	—	54%	-41%	16%
	% of TAG requests decided on within 4 months of request*	4 months	58%	50%	61%	63%	—

\* Complete report for Q4 not yet available

<b>SDP08 Gully Cleaning</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Planned Work Programme</i>	% cleaning programme complete	12,000 gullies per quarter	200%	127%	227%	242%	205%
<i>Response to Service Requests</i>	Total number of service requests received		1,662	364	258	310	730
	% change in service requests received since last period		—	—	-29%	20%	135%
	% gullies inspected within timeframe	4/5 days of receipt	100%	100%	100%	100%	100%
<b>SDP09 Planning Enforcement</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Response to Service Requests</i>	No. Enforcement complaints received		1,513	264	334	453	462
	% change in number of complaints received since last period		—	—	27%	36%	2%
	% complaints acknowledged within 10 working days		100%	100%	100%	100%	100%
	% first inspections carried out within 6 weeks of receipt of complaint		85%	113%	80%	73%	73%
	No. Warning Letters Issued		1,262	253	292	411	306
	No. Enforcement Notices Served		308	99	70	62	77
	No of Legal Proceedings Initiated		74	20	21	17	16

<b>SDP10 Illegal Dumping</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Routine Work Programme</i>	No. tonnes illegally dumped household waste removed by the City Council		3,968	1,015	1,056	963	934
	Cost of removal for the period including labour, fleet and disposal		€1,173,018	€297,464	€290,068	€294,516	€290,970
	Number of enforcement actions taken		693	198	157	172	166
	Results of Waste Management's street grading cleanliness programme		See Street Grading Programme data in Street Cleaning section below				
<i>Response to Service Requests</i>	Total no of reports of illegal dumping received		11,615	2,849	2,616	2,865	3,285
	% change in number of reports received since last period		—	—	-8%	10%	15%
	% reports resolved within timeframe	24hrs of receipt	64%	65%	70%	61%	59%
<b>SDP11 Abandoned Vehicles</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Response to Service Requests</i>	Total no of service requests received		1,708	454	477	434	343
	% change in requests received		—	—	5%	-9%	-21%
	% reports determined not to be abandoned vehicles following inspection		52%	28%	60%	75%	44%
<b>SDP12 Street Cleaning</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Routine Work Programme</i>	Results of Waste Management street grading cleanliness programme		Throughout 2019, 500 streets and 36 bottle banks were surveyed across the six Waste Management Inspectorial Areas as part of the street grading programme:				
	No of streets at Grade A		13%				
	No of streets at Grade B		68%				
	No of Streets at Grade C		16%				
	No of streets at Grade D		3%				
<i>Response to Service Requests</i>	Total no of requests for <b>street cleaning</b> received in the period		4,648	1,205	897	977	1,569
	% change in number of requests received since last period		—	—	-26%	9%	61%
	% inspected within timeframe	24hrs of receipt	70%	76%	76%	66%	63%
	Total no of requests for <b>litter bin maintenance</b> received		1,925	406	446	582	491
	% change in number of requests received since last period		—	—	10%	30%	-16%
	% resolved within timeframe	24hrs of receipt	80%	74%	89%	84%	74%

<b>SDP13 Community Clean Ups</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Response to Service Requests</i>	Total number of community clean-ups facilitated by the City Council		2,894	450	737	615	1,092
	% change in number of clean ups since last period		—	—	64%	-17%	78%
	% bag collections carried out within timeframe	3 days of request	94%	97%	94%	90%	93%
<b>SDP14 Landscape Maintenance</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Routine Work Programme</i>	% of programme complete		73%	92%	86%	90%	85%
<i>Response to Service Requests</i>	Total number of grass cutting/maintenance requests received		379	46	118	164	51
	% change in requests received since last period		—	—	157%	39%	75%
<b>SDP15 Tree Care</b>	<b>Performance Measurement</b>	<b>Target</b>	<b>Total/ Average to date</b>	<b>Q1 Total</b>	<b>Q2 Total</b>	<b>Q3 Total</b>	<b>Q4 Total</b>
<i>Response to Service Requests</i>	Total number of tree pruning/maintenance requests received		1,122	216	285	392	229
	% change in requests received since last period		—	—	32%	38%	-42%



## **Progress Report: Customer Service Action Plan 2018 – 2020**

The Customer Service Action Plan 2018-2020 was noted by the City Council at its June 2018 meeting. The following progress has been made to date in implementing the actions set out in the Plan.

### **1. Quality Service Standards**

The Customer Charter and Code of Conduct are displayed prominently in all public offices and facilities. Customer complaints are reviewed regularly to identify trends and areas for improvement. Provision has been made as part of the requirements for a new CRM (Customer Relationship Management) System to put a more proactive mechanism in place in relation to seeking customer feedback on service.

The excellent standard of service provided by the Customer Services Centre was recognised externally for the 11<sup>th</sup> consecutive year, with Dublin City Council successfully achieving the National Q Mark in 2019, with their highest score to date.

### **2. Equality and Diversity**

The City Council's Age Friendly Charter is on display at all public access points and on our website. '*Dublin City's Guide to Age Friendly Communication*' was launched in July 2019.

A 15-week course, facilitated by the Irish Sign Language Academy and accredited at QQI Award Level 3, was completed by 12 members of staff in January 2019. A second course is ongoing for 12 participants.

### **3. Physical Access**

A Walkability Audit of Civic Offices was carried out in 2018 in partnership with the Dublin Age Friendly Initiative. A series of actions to improve physical access to services were identified and during 2019 a number of public counters in the Civic Offices have been closed and services are now delivered from the Customer Services Centre.

### **4. Information**

The '*Plain English Style Guide for the Public Service*' has been made available to all staff via the City Council intranet.

A major redesign of the City Council's web-site is currently underway. Improving customer experience is the main focus of the redesign and all elements are being built to ensure that it is user friendly and conforms to the National Disability Authority (NDA) accessibility standards.

A social media officer has been appointed and an audit has been conducted of all Dublin City Council social media accounts. A social media strategy has been agreed and the strategy and guidelines are now in place. The number of followers of the @DubCityCouncil Twitter account has increased by 8,000 in the past year. Followers of our Facebook and Instagram accounts have increased by 6,700 and 3,000 in the same period.

A corporate working group to review all City Council application forms has been established. A template for the English and Irish version of three sample forms has been designed and sent to the NDA for comment.

### **5. Timeliness and Courtesy**

Customer Services Centre staff receive customer services training as part of their induction. A broader customer service training programme will be developed for all staff dealing with customers across the range of services that the City Council provides.

## **6. Complaints and Appeals**

The Customer Complaint Procedure is published on [www.dublincity.ie](http://www.dublincity.ie) and in the Customer Services Action Plan 2018 – 2020. Customer complaints continue to be monitored to ensure all are responded in the timeframe set out.

## **7. Consultation and Evaluation**

All public consultations are placed on the City Council's Citizen Space Consultation Hub [www.consultation.dublincity.ie/](http://www.consultation.dublincity.ie/) and also on the Government Public Consultations Portal [www.gov.ie/en/consultations/](http://www.gov.ie/en/consultations/)

## **8. Choice**

A new Customer Portal and CRM are currently being procured. This will provide a platform to increase the range of services and transactions that customers can access and carry out online.

## **9. Official Languages Equality**

Irish language information is included in the HR induction pack for all new staff. Specific Language Awareness is provided to any/new staff working in our Customer Services Centre. In 2019, 27 staff participated in Irish language courses at NFQ Levels 3, 4, 5 or 6.

Weekly Caife and Comhrá, Irish language exchange, provides opportunities for staff to practice and upskill. Tionól Lae, a one day seminar held annually during Seachtain na Gaeilge, provides refresher classes and occasion for all staff with Irish to network.

An Irish speakers list has contact details for more than 70 staff members and is available to all staff on the internal telephone book.

## **10. Better Co-ordination**

A Service Catalogue listing our 580 services is complete and in use by staff allowing them to provide information and to direct customer queries more easily.

## **11. Internal Customer**

A Councillor Portal is a requirement for the new CRM. This will facilitate the digitisation of Councillor Representations and improve response times. The Portal will also facilitate the provision of information to Councillors on local events, service interruptions etc. in a timely manner.

## Appendix 6 Dublin City Council Development Contributions Scheme

The Dublin City Council Development Contribution Scheme 2016-2020, Under Section 48 of the Planning and Development Act 2000, as amended was adopted by the City Council in December 2015 and applied to all planning permissions granted after 1<sup>st</sup> January 2016.

The following is a breakdown of development contributions collected in 2019

<b>2019</b>	
Section 48 Scheme – Contributions received	€45,977,403
Section 48(2c) Contributions received (Parks, Roads, Traffic etc)	€907,070
<b>Total payments received</b>	<b>€46,884,473</b>

The Section 48 Contribution Scheme provides for the funds raised under the scheme to be applied as follows:

<b>Class of public Infrastructural Development</b>	<b>% of contributions to apply to each class</b>
Class 1 Roads infrastructure and facilities	30.24%
Class 2 Water and drainage infrastructure and facilities	14.61%
Class 3 Parks facilities and amenities	11.89%
Class 4 Community facilities and amenities	17.16%
Class 5 Urban regeneration facilities and amenities	26.10%

With the establishment of Irish Water with effect from 1<sup>st</sup> January, 2014, and the transfer of potable water and foul drainage responsibility to that Agency the reduced levy rate allocated to Class 2 “Water and Drainage Infrastructure and facilities” reflects the fact that Irish Water will be charging developers directly for their services.



## Appendix 7 Conferences & Seminars

### Councillors Conferences/Seminars/Travel

Event	Destination	Councillors in Attendance
AILG (Association of Irish Local Government) Annual Conference	County Longford	4
AILG Training Seminar	County West Meath	2
AILG Training Seminar	County Sligo	1
LAMA (Local Authorities Members Association) Spring Seminar	County Leitrim	4
Sister City Fact Finding Delegation	San Jose, California, USA	2
Glasgow City Council Delegation	Glasgow, Scotland	1
EU Capital City Mayors Conference	London, England	1
AILG Training Seminar	County West Meath	4
Magill Summer School	County Donegal	4
AILG Autumn Training Seminar	County Monaghan	2
Common Purpose Training Programme	County Dublin	1
Mercy Law Housing Seminar	County Dublin	5
Official Twinning Delegation	Beijing, China	1
Smart City Expo World Congress 2019	Barcelona, Spain	1
30 <sup>th</sup> Anniversary of the Peaceful Revolution	Berlin, Germany	1
Fuel Poverty Energy Action Conference	County Dublin	4
National LCDC Networking Event	County Offlay	1
Irish Waste Management Conference	County Dublin	1
<b>Total Number of Events</b>		<b>40</b>



## Appendix 8 Dublin City Council Recruitment Competitions

### Dublin City Council Competitions Breakdown by Gender

During 2019, Dublin City Council completed a significant number of recruitment campaigns. The breakdown below shows the number of males and females who applied for these positions and subsequently the number of males and females who were successful in obtaining a place on the panel, from which appointments are made as vacancies arise.

Title of Post	No of apps	Male	Female	No. on Panel	Male	Female
Lift Inspector	10	10	0	2	2	0
Senior Engineer, Leakage Reduction (Temp)	11	7	4	2	2	0
Mechanical Operations Manager	6	6	0	4	4	0
General Operative (Temp)	177	176	1	107	106	1
Graduate Parks Superintendent (Temp)	12	9	3	1	0	1
Assistant Inspector, Water Services	28	28	0	8	8	0
Liaison Officer	79	43	36	22	10	12
Conservation Research Officer (Temp)	51	17	34	7	4	3
Craft Plumber	7	7	0	4	4	0
Building Inspector/Clerk of Works	61	54	7	8	7	1
Biodiversity Officer	90	42	48	6	2	4
Biodiversity Officer – Biosphere Coordinator (Temp)	7	4	3	5	1	4
Safeguarding Officer (Temp 2 Years)	2	0	2	2	0	2
Electrical Inspector	8	8	0	3	3	0
Senior Executive Engineer, Leakage Reduction (Temp)	16	12	4	2	2	0
Graduate Landscape Architect (Temp)	7	4	3	3	1	2
Technician , Grade 1	42	35	7	7	6	1
Assistant Engineer - Civil	34	28	6	13	10	3
Assistant Inspector - Licensing	22	20	2	8	6	2
Relief Attendants (Temp - Summer Season 2019)	77	43	34	66	42	24
Craft Carpenter (Temp)	11	11	0	11	11	0
Fitter Mechanic	10	10	0	3	3	0
Technician, Grade 2	22	16	6	8	5	3
Administrative Officer	387	179	208	27	13	14
Administrative Officer - Procurement	41	21	20	5	3	2
Beach Lifeguard (Temp – Summer Season 2019)	8	6	2	7	5	2

<b>Title of Post</b>	<b>No of apps</b>	<b>Male</b>	<b>Female</b>	<b>No. on Panel</b>	<b>Male</b>	<b>Female</b>
<b>General Operative, Ballymore Eustace</b>	<b>8</b>	<b>8</b>	<b>0</b>	<b>6</b>	<b>6</b>	<b>0</b>
<b>Assistant ITS Officer</b>	<b>20</b>	<b>20</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>0</b>
<b>Librarian</b>	<b>164</b>	<b>47</b>	<b>117</b>	<b>23</b>	<b>5</b>	<b>18</b>
<b>Clerical Officer (Temporary)</b>	<b>20</b>	<b>12</b>	<b>8</b>	<b>12</b>	<b>3</b>	<b>9</b>
<b>Senior Systems Officer</b>	<b>37</b>	<b>28</b>	<b>9</b>	<b>3</b>	<b>1</b>	<b>2</b>
<b>Clerical Officer</b>	<b>170</b>	<b>104</b>	<b>66</b>	<b>73</b>	<b>37</b>	<b>36</b>
<b>Student Valuers</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>
<b>Health &amp; Safety Assistant</b>	<b>38</b>	<b>26</b>	<b>12</b>	<b>1</b>	<b>1</b>	<b>0</b>
<b>Executive Fire Prevention Officer (Permanent)</b>	<b>16</b>	<b>13</b>	<b>3</b>	<b>6</b>	<b>5</b>	<b>1</b>
<b>Social Media &amp; Online Marketing Officer (Temp 2 Years)</b>	<b>126</b>	<b>71</b>	<b>55</b>	<b>6</b>	<b>3</b>	<b>3</b>
<b>Stakeholder Engagement &amp; Offline Marketing Officer (Temp 2 Years)</b>	<b>28</b>	<b>9</b>	<b>19</b>	<b>2</b>	<b>1</b>	<b>1</b>
<b>Housing Support Officer</b>	<b>283</b>	<b>118</b>	<b>165</b>	<b>42</b>	<b>14</b>	<b>28</b>
<b>Executive Planner</b>	<b>74</b>	<b>40</b>	<b>34</b>	<b>15</b>	<b>6</b>	<b>9</b>
<b>Senior Accountant</b>	<b>26</b>	<b>13</b>	<b>13</b>	<b>5</b>	<b>2</b>	<b>3</b>
<b>Accountant</b>	<b>38</b>	<b>18</b>	<b>20</b>	<b>7</b>	<b>3</b>	<b>4</b>
<b>Driver Sampler</b>	<b>20</b>	<b>19</b>	<b>1</b>	<b>5</b>	<b>5</b>	<b>0</b>
<b>Craft Bricklayer (Temp)</b>	<b>38</b>	<b>38</b>	<b>0</b>	<b>12</b>	<b>12</b>	<b>0</b>
<b>Executive Engineer, Civil</b>	<b>71</b>	<b>52</b>	<b>19</b>	<b>28</b>	<b>18</b>	<b>10</b>
<b>Craft Stonecutter (Temp)</b>	<b>7</b>	<b>7</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>
<b>Inspector Fitter, Wastewater Services</b>	<b>4</b>	<b>4</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>
<b>Inspector, Wastewater Planning &amp; Dev Control</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>
<b>Inspector, Drainage Maintenance &amp; Pollution Control</b>	<b>14</b>	<b>14</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>
<b>Education Curator</b>	<b>49</b>	<b>5</b>	<b>44</b>	<b>3</b>	<b>0</b>	<b>3</b>
<b>Exhibitions Curator (Temp 2 Years)</b>	<b>33</b>	<b>8</b>	<b>25</b>	<b>4</b>	<b>1</b>	<b>3</b>
<b>Inspector, Waste Management Services</b>	<b>36</b>	<b>36</b>	<b>0</b>	<b>9</b>	<b>9</b>	<b>0</b>
<b>Sub Officer, Retained Fire Service</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>
<b>Station Officer, Retained Fire Service</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>
<b>Assistant Inspector, Road Maintenance</b>	<b>22</b>	<b>20</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>
<b>Lab Technician, Grade 1 - Waterworks</b>	<b>112</b>	<b>56</b>	<b>56</b>	<b>5</b>	<b>1</b>	<b>4</b>
<b>Social Worker</b>	<b>47</b>	<b>19</b>	<b>28</b>	<b>9</b>	<b>5</b>	<b>4</b>
<b>General Operative – Turncock Section</b>	<b>10</b>	<b>10</b>	<b>0</b>	<b>5</b>	<b>5</b>	<b>0</b>

<b>Title of Post</b>	<b>No of apps</b>	<b>Male</b>	<b>Female</b>	<b>No. on Panel</b>	<b>Male</b>	<b>Female</b>
<b>Executive Scientific Officer, Microbiology</b>	<b>55</b>	21	34	<b>3</b>	1	2
<b>Executive Valuer</b>	<b>11</b>	3	8	<b>2</b>	0	2
<b>Executive Technician, Planning &amp; Property Dev</b>	<b>37</b>	26	11	<b>1</b>	0	1
<b>Cycling &amp; Walking Officer</b>	<b>82</b>	43	39	<b>4</b>	1	3
<b>Craft Sheet Metal Worker (Temp)</b>	<b>9</b>	8	1	<b>3</b>	3	0
<b>Project Estate Officer</b>	<b>78</b>	39	39	<b>17</b>	9	8
<b>Inspector, Road Maintenance</b>	<b>5</b>	5	0	<b>3</b>	3	0
<b>Craft Painter (Temp)</b>	<b>18</b>	16	2	<b>9</b>	9	0
<b>Measurer, Road Maintenance</b>	<b>6</b>	6	0	<b>5</b>	5	0
<b>Business Advisor</b>	<b>79</b>	50	29	<b>8</b>	4	4
<b>Property &amp; Title Researcher</b>	<b>53</b>	24	29	<b>8</b>	5	3
<b>Staff Officer</b>	<b>605</b>	252	353	<b>62</b>	24	38
<b>Clerical Officer, Confined to General Operatives</b>	<b>62</b>	46	16	<b>25</b>	18	7
<b>Assistant Systems Officer</b>	<b>69</b>	55	14	<b>8</b>	6	2
<b>Dangerous Building Inspector</b>	<b>44</b>	41	3	<b>1</b>	1	0
<b>Environmental Health Officer</b>	<b>39</b>	25	14	<b>5</b>	3	2
<b>Chargehand Bricklayer/Stonecutter (Temp)</b>	<b>2</b>	2	0	<b>2</b>	2	0
<b>Assistant Foreman Bricklayer/Stonecutter (Temp)</b>	<b>4</b>	4	0	<b>3</b>	3	0
<b>Foreman Bricklayer/Stonecutter (Temp)</b>	<b>7</b>	7	0	<b>3</b>	3	0
<b>Traffic Control Room Operator</b>	<b>497</b>	419	78	<b>8</b>	4	4
<b>Clerical Officer, Confined to TCO's</b>	<b>12</b>	3	9	<b>12</b>	3	9
<b>District Parks Officer</b>	<b>11</b>	9	2	<b>3</b>	1	2
<b>Centre Manager</b>	<b>20</b>	15	5	<b>6</b>	4	2
<b>Graduate Engineer, Civil</b>	<b>23</b>	17	6	<b>5</b>	2	3
<b>Sport Officer</b>	<b>44</b>	30	14	<b>2</b>	0	2
<b>Assistant Landscape Architect</b>	<b>23</b>	9	14	<b>6</b>	3	3
<b>Climate Action Coordinator</b>	<b>65</b>	30	35	<b>15</b>	9	6
<b>Station Officer</b>	<b>25</b>	25	0	<b>25</b>	<b>25</b>	<b>0</b>



## Appendix 9 Members of Dublin City Council's Joint Policing Committees

The Garda Síochána Act 2005 made provision for the establishment of Joint Policing Committees (JPC) in all Local Authority Areas. In Dublin City, this consisted of a Citywide Joint Policing Committee and five Area Subcommittees. Guidelines for the operation of the Joint Policing Committees were introduced by the Department of Justice in 2008, to cover the period 2009 – 2014, the life of the previous City Council. New guidelines were introduced to cover the period 2014 – 2019, and a report (no. 288/2014) on these guidelines was presented to the City Council, approving the establishment of the Dublin City Joint Policing Committee and five Area Joint Policing Sub Committees, corresponding to the five operational areas of the City Council.

Responsibility for issuing guidelines going forward rests with the Policing Authority, which was established by the Minister for Justice and Equality in January 2016. The Policing Authority has not made any changes to the guidelines to date.

The main purpose of these committees and subcommittees is to provide a forum whereby Local Authorities, senior Garda Officers responsible for the policing of that area, with participation from Local Authority members, Oireachtas members and community/business interests, can consult, discuss and make recommendations on matters affecting the policing of the area.

The Dublin City Joint Policing Committee, at its meeting held on 24<sup>th</sup> February 2015, approved the following process in the development of a six-year Strategic Plan and Annual Action Plans for Dublin City:

Three high priority issues for Dublin City six-year (2015-2021) Strategic Plan:

1. Community Safety / Confidence Building
2. Antisocial Behaviour – Housing Estates
3. Street Crime

The following action matters formed the basis of annual work plans for each of the six committees for the remainder of the current Council:

City J.P.C.:	Drugs Misuse Street crime /Street Issues Community Courts
Dublin South Central	Restorative Justice Estate Management Parks Security / Bye-laws
Dublin South East:	Traffic, Cycling Burglaries / Theft Prison Service
Dublin Central:	Halloween Licensing / Off-licences Victim Support
Dublin North Central:	Policing / Crime Data Business night-time economy Graffiti / Dumping
Dublin North West:	C.C.T.V. Youth services Family Support

Each of the Committees reports under the above-mentioned headings to City Council each year as part of the Annual Report.

Meeting of the Dublin City Joint Policing Committee are held every two months and take place in the Council Chamber, City Hall, Cork Hill, Dublin 2. Three meetings were held during 2019, two meetings of the Council 2014 – 2019 and 1 meeting of the New Council 2019-2014 following the Local Elections held in May (details below).

The Dublin City Joint Policing Committee membership for the period 2014 – June 2019 was as follows:

1. City Councillors: Lord Mayor Nial Ring, Daithí De Róiste (Chairperson), Daithí Doolan, Kieran Binchy, Dermot Lacey, Áine Clancy, Gary Gannon, Teresa Keegan, Ray McAdam, Criona Ní Dhálaigh, Larry O'Toole, Cieran Perry, Brendan Carr & Michael Mullooly.
2. Oireachtas Members: Deputies Aengus O'Snódaigh & Maureen O'Sullivan (in addition to any other Oireachtas Members who wish to attend)
3. Community/Business Members: Peter O'Connor (Community Policing Forum), Joe Donohoe (Fatima Groups United), Tony Duffin (Ana Liffey Drug Project), Zéphyrin Ngaliema Mukoko (Community/Migrant representative), Gerry Byrne (Community Representative) & Richard Guiney (Dublin Town)
4. Dublin City Council Officials: Assistant Chief Executive Brendan Kenny
5. An Garda Síochána: Assistant Commissioner Pat Leahy & Chief Superintendent Lorraine Wheatley

Dublin City Joint Policing Committee  
Attendance at 2019 Meetings  
Committee Members below are from 2014-2019 period

Member	23/1/2018	6/3/18
* Lord Mayor Nial Ring	Apologies rec'd	Apologies rec'd
Brendan Kenny (ACE)	✓	✓
Cllr. Daithí De Róiste (Chair)	✓	✓
Assistant Commissioner Pat Leahy	✓	Apologies (C.S. Kevin Gralton deputising)
Inspector David Butler	✓	Apologies (Sgt. Kieran O'Sullivan deputising)
Deputy Maureen O'Sullivan	Apologies rec'd	✓
Deputy Aengus Ó Snodaigh	✓	Apologies rec'd
Cllr. Daithí Doolan (Vice-chair)	Apologies rec'd	✓
Cllr. Larry O'Toole	✓	✓
Cllr. Dermot Lacey	✓	✓
Cllr. Teresa Keegan	✓	✓
Cllr. Brendan Carr	X	X
Cllr. Áine Clancy	X	X
Cllr. Gary Gannon	X	X
Cllr. Ray McAdam	✓	✓
Cllr. Michael Mullooly	✓	✓
Cllr. Kieran Binchy	✓	X
Cllr. Cieran Perry	X	X
Cllr. Criona Ní Dhálaigh	✓	✓
Mr. Gerry Byrne	X	X
Mr. Tony Duffin	✓	✓
Mr. Joe Donohoe	✓	✓
Mr. Peter O'Connor	X	Ms. Marie Metcalfe deputising
Mr. Richard Guiney		
Ms. Tosin Omiyale (representing Zephryn Ngaliema)	✓	✓

\*Councillor Nial Ring was Lord Mayor up to June 2019, following which he was succeeded by Lord Mayor Paul McAuliffe with effect from the July 2010 JPC meeting.

Following the Local Elections in 2019 and the subsequent reconstitution of Committees, Councillor Mary Fitzpatrick was elected Chairperson.

The following three action matters will form the basis of annual work plans for each of the six committees for the New Council 2019-2024:

1. Safer Streets
2. Tackling Drugs
3. Small Areas Policing

All Committees (Dublin City and the five Joint Policing Subcommittees) are to report under the above 3 headings in their Work Plans and Annual Reports going forward. However, these headings are not exclusive and Committees are encouraged to report under any other headings deemed appropriate for their respective areas.

Dublin City Joint Policing Committee  
Attendance at 2019 Meetings

Committee Members below are from 2019-2024 period (1 meeting held to date)

Member	Organisation	Meeting 03/12/2019
Lord Mayor Paul McAuliffe	Lord Mayor	Apologies rec'd
Cllr. Mary Fitzpatrick (Chair)	Chair / Councillor	✓
Cllr. Mannix Flynn (Vice-chair)	Vice-Chair / Councillor	✓
Brendan Kenny (ACE)	Deputy Chief Executive	Apologies rec'd (Rose Kenny deputising)
Assistant Commissioner Pat Leahy	An Garda Síochána	✓
Inspector David Butler	An Garda Síochána	✓
Cllr. Daithí Doolan	Councillor	✓
Cllr. Larry O'Toole	Councillor	✓
Cllr. Daithí De Róiste	Councillor	X
Cllr. Dermot Lacey	Councillor	✓
Cllr. Ray McAdam	Councillor	✓
Cllr. Tara Deacy	Councillor	Apologies rec'd
Cllr. Neasa Hourican	Councillor	X
Cllr. Janet Horner	Councillor	✓
Cllr. Danny Byrne	Councillor	Apologies rec'd
Cllr. Anthony Flynn	Councillor	✓
Cllr. Joe Costello	Councillor	✓
Mr. Tony Duffin	Community Rep.	✓
Mr. Joe Donohoe	Community Rep.	✓
* Mr. Alan Morrissey / Theresa Kelly (will attend alternate meetings)	Edenmore Residents	See below
Mr. Richard Guiney	Business Rep., Dublin Town	X
Mr. Fergus Sharpe	Business Rep., Dublin Chamber	X
** Mr. Adrian Cummins	Business Rep., Restaurants Associated of Ireland (RAI)	See below

\* Ms. Theresa Kelly and Mr. Alan Morrissey appointed as Community Reps. following the December meeting

\*\* Mr. Adrian Cummins appointed as Business Rep. following the December meeting

Accordingly, the membership of the Dublin City Joint Policing Committee and the five Joint Policing Subcommittees for the period 2019-2024 is set out hereunder:

The Dublin City Joint Policing Committee consists of a total membership of 30 as follows:

Dublin City Joint Policing Committee		
No	Members	Selection Process
13	City Councillors	Agreed by Council
6	Oireachtas Members	Selected from those who register their interest
6	Community and Business	Community Representatives selected by the Public Participation Network (PPN) Business Representatives selected by the City Joint Policing Committee Steering Group
1	Chief Executive	Ex-Officio
2	City Council Officials	Appointed by the Chief Executive
2	An Garda Síochána	Appointed by the Commissioner

**The following is the full list of membership**

6. City Councillors: Lord Mayor Paul McAuliffe, Councillors Mary Fitzpatrick (Chairperson), Tara Deacy, Neasa Hourigan, Janet Horner, Daithí De Róiste, Mannix Flynn, Anthony Flynn, Danny Byrne, Ray McAdam, Dermot Lacey, Joe Costello, Daithí Doolan, Larry O'Toole
7. Oireachtas Members: All TDs representing the City (who register an interest)
8. Community/Business Members: Tony Duffin (Ana Liffey Drug Project, ALDP), Joe Donohoe (Fatima Groups United Family Resource Centre), Alan Morrissey/Theresa Kelly (Edenmore Residents), Fergus Sharpe (Dublin Chamber), Richard Guiney (Dublin City BID CLG T/A Dublin Town) & Adrian Cummins (Restaurants Association of Ireland RAI)
9. Dublin City Council Officials: Brendan Kenny, Deputy Chief Executive and Rose Kenny, Executive Manager
10. An Garda Síochána: Assistant Commissioner Pat Leahy and Chief Superintendent Lorraine Wheatley

The membership of the Subcommittees is as follows:

Dublin City Joint Policing Subcommittees		
Number	Members	Selection Process
Varies	City Councillors	Councillors for the relevant Area Committee
Varies	Oireachtas Members	Those who registered their interest / numbers of representatives in area
6	Community and Business	Community Representatives selected by the Public Participation Network (PPN) Business Representatives selected by the Area Joint Policing Committee Steering Group
2	City Council Officials	Appointed by the Chief Executive
2	An Garda Síochána	Appointed by the Commissioner

The following is the detailed membership of each Area Joint Policing Committee: -

#### **Central Area Joint Policing Committee**

1. City Councillors: Cieran Perry (Chairperson), Janice Boylan (Vice-chair), Christy Burke, Joe Costello, Janet Horner, Anthony Flynn, Ray McAdam, Nial Ring, Mary Fitzpatrick, Gary Gannon, Neasa Hourigan, Seamus McGrattan, Colm O'Rourke, Marie Sherlock
2. Oireachtas Members: Minister Paschal Donohoe T.D and Deputies Mary Lou McDonald and Maureen O'Sullivan
3. Community/Business representatives: Patrick Murdiff (Inner City Organisations Network) and **5 Vacancies**
4. Dublin City Council officials: Karl Mitchell, Local Area Manager
5. An Garda Síochána: Chief Superintendent (to be confirmed) and Supt. Paddy McMenamin

#### **North Central Area Joint Policing Committee**

1. City Councillors: Tom Brabazon (Chairperson), Larry O'Toole (Vice-chair), Patricia Roe, Racheal Batten, Alison Gilliland, Declan Flanagan, John Lyons, Damian O'Farrell, Donna Cooney, Deirdre Heney, Naoise Ó Muirí, Jane Horgan-Jones, Catherine Stocker, Daryl Barron, Mícheál MacDonncha, Terence Flanagan, Lawrence Hemmings
2. Oireachtas Members: Deputies Tommy Broughan, Richard Bruton, Finian McGrath, Denise Mitchell
3. Community/Business representatives: Jacinta Carson (Clontarf Resident's Association), Maria Jackson (Northside Home Care Services), Linda Hayden (Darndale Belcamp Village Centre CLG), Con Clarke (Raheny Tidy Village Group), Rose Wall (Mediation Services), Noel Magee (NABCO)
4. Dublin City Council Officials: Coilín O'Reilly, Director of Services & Elaine Mulvenny, Assistant Area Manager
5. An Garda Síochána: Chief Superintendent Mark Curran, Superintendent Gerard Donnelly, Acting Superintendent Kathy O'Neill

#### **South Central Area Joint Policing Committee**

1. City Councillors: Daithí De Róiste, Daithí Doolan, Vincent Jackson, Hazel de Nortúin, Sophie Nicoulaud, Tina MacVeigh, Rebecca Moynihan, Criona Ní Dhálaigh, Michael Pidgeon, Michael Waters
2. Oireachtas Members: Deputies Joan Collins, Catherine Byrne, Bríd Smith and Aengus O'Snodaigh
3. Community / Business representatives: Aoife Carragher (Business Rep.) and Joseph Fitzgerald (Ballyfermot Family Resource Centre), and **4 Vacancies**
4. Dublin City Council Officials: Mary Taylor, Director of Services & Bruce Phillips, Area Manager
5. An Garda Síochána: Chief Superintendents Lorraine Wheatley and Finbarr Murphy

#### **North West Area Joint Policing Committee**

1. City Councillors: Lord Mayor Paul McAuliffe, Councillors Keith Connolly (Chairperson), Caroline Conroy (Vice-chair), Mary Callaghan, Anthony Connaghan, Noeleen Reilly
2. Oireachtas Members: Deputies Róisín Shortall, Dessie Ellis and Noel Rock
3. Community / Business representatives: Theresa Lydon, John Redmond (Lakeglen Residents Association), Anthony Byrne (Finglas Safety Forum) and **3 Vacancies**
4. Dublin City Council Officials: Coilín O'Reilly, Director of Services and Aidan Maher, Local Area Manager
5. An Garda Síochána: Chief Superintendents Finbarr Murphy and Mark Curran

#### **South East Area Joint Policing Committee**

1. City Councillors: Claire O'Connor (Chair), Tara Deacy (Vice-chair), Mannix Flynn, Chris Andrews, Anne Feeney, Claire Byrne, Dermot Lacey, Mary Freehill, Paddy McCartan, Patrick Costello, Hazel Chu, Deirdre Conway, Danny Byrne, Kevin Donoghue, James Geoghegan, Pat Dunne
2. Oireachtas Members: Deputies Eamon Ryan, Jim O'Callaghan, Kate O'Connell and Minister Eoghan Murphy T.D.
3. Community / Business representatives: Laure Duez (Crumlin Community Clean-up) and **5 Vacancies**
4. Dublin City Council Officials: Mary Taylor, Director of Services & Brian Hanney, Local Area Manager
5. An Garda Síochána: Chief Superintendents Lorraine Wheatley and Kevin Galton



## The Place to Live

*Our citizens are at the core of our key goals. Improving quality of life in a safe environment, ensuring social inclusion, providing an adequate housing supply and developing quality amenities will enhance Dublin as the place to live.*

<b><u>Goal 1</u></b> <b><i>To develop a funding and management model to facilitate the delivery of all Housing priorities to 2019</i></b>	
<b><i>Objective</i></b>	<b><i>Progress</i></b>
Liaise with Government departments, Approved Housing Bodies, other agencies and the private sector in the development of the financial and management model.	Over the period of summer 2018 to summer 2019 Dublin City Council (DCC) Housing Department delivered a major international meeting of EUROCITIES network and an associated conference focussed on finance options for delivery of affordable housing. This was followed by a programme of seminars, activities and events incorporating our key stakeholders in housing finance, design, development and delivery that were focussed on opportunities under government policy to develop a cost-rental model for public housing. This programme accompanied a major exhibition across four separate venues of the Vienna Model for 21 <sup>st</sup> Century Housing delivered in collaboration with the Housing Agency.

**Goal 2****To increase the supply of social housing and improve existing housing stock**

<b>Objective</b>	<b>Progress</b>
<p>Prepare Housing Plan to include both new build and refurbishment</p>	<p>Dublin City Council's Social Housing Strategy 2015-2020</p> <p><b>Acquisition Programme</b></p> <p>341 units acquired, including 18 properties under by and Renew Scheme.</p> <p><b>Construction Programme</b></p> <p>90 units completed in 2019:</p> <ul style="list-style-type: none"> <li>• 2 units Ballybough, Dublin 1</li> <li>• 19 units Cherry Orchard, Dublin 10 (Rapid Programme)</li> <li>• 24 units Priory Hall, Dublin 15</li> <li>• 45 units Hampton Wood, Finglas, Dublin 11</li> </ul> <p><b>Construction underway at:</b></p> <p>Dominick Street (72), O'Devaney Gardens (56), St. Teresa's Gardens (54), Moss Street (22), Cornamona, Ballyfermot (61), North King Street, Dublin 7 (30)</p> <p>Public Private Partnership (PPP) Bundles: Scribblestown, Finglas, Dublin 11 (70), Ayrfield, Dublin 13 (150)</p> <p>Volumetric Rapid Build Programme – Bunratty Road, Coolock, Dublin 5 (78), Chapelizod, Dublin 20 (73), Bonham St., Dublin 8 (57)</p> <p><b>Due to Commence on site in 2020:</b></p> <p>St. Finbars, Cabra, Dublin 7 (46), Infirmary Road, Dublin 7 (40)</p> <p>Volumetric Rapid Build Programme : Cork St/Chamber St, Dublin 8 (55),</p> <p><b>Housing Land Initiative</b></p> <p>Two Housing Land Initiative sites:</p> <ul style="list-style-type: none"> <li>• O'Devaney Gardens: Development Agreement signed 9<sup>th</sup> December 2019 – planning application to be lodged with an Bord Pleanala in 2020</li> <li>• Oscar Traynor Road: Project out to tender, contract to be awarded in 2020</li> </ul> <p><b>Cost Rental</b></p> <p>St. Michael's Estate is the first Cost Rental development for the City Council. The 'Development Framework Plan for Lands at Emmet Road' was completed &amp; published in August 2019.</p> <p><b>Part V Delivery</b></p> <p>119 units were acquired in 2019 with a further 150 units to be delivered in 2020.</p>

<p>Collaborate with Voluntary and Cooperative bodies and the private sector to deliver additional housing to meet housing need</p>	<p>Dublin City Council supported Approved Housing Bodies (AHB's) to deliver 302 units in 2019. This was achieved through acquisitions, leasing and construction using both public and private funding. 479 units are currently under construction for delivery in 2020/2021.</p> <p>Review of Dublin City Council's Housing Strategy and Policy Objectives within context of forthcoming National Planning Framework objectives for compact growth and sustainable development.</p>
<p>Prepare regeneration programme and refurbish and upgrade units in targeted complexes</p>	<p>The Housing and Community Services Department is currently constructing on the following sites:</p> <ul style="list-style-type: none"> <li>• Bonham Street</li> <li>• Bunratty Road</li> <li>• Springvale</li> <li>• Cork St/Chamber St</li> <li>• Cornamona</li> <li>• Dominick St</li> <li>• O'Devaney Gardens</li> <li>• Sean Foster Place, North King Street</li> <li>• St Teresa's Gardens, Margaret Kennedy Square</li> <li>• Ayrefield</li> <li>• Scribblestown</li> </ul> <p>The following schemes are being progressed in conjunction with the Department of Housing, Planning and Local Government (DHPLG) 4 stage capital approval process:</p> <ul style="list-style-type: none"> <li>• Belcamp B</li> <li>• Belcamp E</li> <li>• Constitution Hill</li> <li>• Croke Villas</li> <li>• Cromcastle Court</li> <li>• Woodville House</li> <li>• Slademoore</li> <li>• Crumlin Road/Rafter's Road</li> <li>• Dolphin House 1B</li> <li>• Dorset Street</li> <li>• Dunne Street</li> <li>• Matt Talbot</li> <li>• Glin Court</li> <li>• Infirmary Road</li> <li>• Kildonan Road</li> <li>• Lissadel Road Maisonettes</li> <li>• Grand Canal Basin</li> <li>• Sackville Ave</li> <li>• Spine Site Darndale</li> <li>• St Andrew's Court</li> <li>• St Finbarr's Court</li> </ul> <p>The following Housing Land Initiatives are being progressed:</p> <ul style="list-style-type: none"> <li>• O'Devaney Gardens</li> <li>• Oscar Traynor</li> <li>• St Michael's Estate, Emmet Road</li> </ul>

	<p>The following projects are at feasibility study stage:</p> <ul style="list-style-type: none"> <li>• Orchard Road</li> <li>• Church of the Assumption, Finglas</li> <li>• St Bricins</li> <li>• St Annes' Court</li> <li>• Broombridge Road</li> <li>• Dominick Street West</li> <li>• Pearse House</li> <li>• Ballybough House</li> <li>• Glovers Court</li> <li>• Tyrone Place</li> <li>• Portland Row</li> <li>• Aldborough Parade</li> <li>• Gorsefield Court</li> <li>• Ravensdale Close</li> <li>• Clonmacnoise Grove</li> <li>• Union Place, Grove Road</li> <li>• Mount Dillon Court</li> <li>• Sarsfield Road</li> <li>• Liberties Cluster ( Braithwaite St, Summer Street, School Street, Thomas Bawn Court, Meath Place, Pimlico Terrace)</li> <li>• Bluebell Cluster (Bernard Curtis &amp; La Touch Court)</li> <li>• Gardiner Street</li> </ul> <p>Pyrite remediation works were successfully completed at three terraced properties on Dunsink Ave in 2019. DCC is progressing a detailed design and tender process for the proposed remediation works of 3no. properties on Wellmount Road.</p>
<p>Proactively manage rent, mortgage and other arrears owed to the Council</p>	<p>Of the 663 borrowers in arrears, 477 borrowers are now engaged in the Mortgage Arrears Resolution Process (MARP). This is 71% of the total number in arrears.</p> <p>A total of 266 borrowers have gone through the Mortgage to Rent Scheme (MTR) and have become tenants of Dublin City Council, and remain in their homes.</p> <p>There are currently 52 borrowers with unsustainable mortgages who are engaging in the MTR process.</p>
<p>Implement the Traveller Accommodation Plan</p>	<p>In 2019 The Traveller Accommodation Unit completed the following under the Traveller Accommodation Plan 2019-2024:</p> <ul style="list-style-type: none"> <li>• Resurfaced 6 yards,</li> <li>• 1 bathroom adaptation</li> <li>• 1 overcrowding extension</li> <li>• 3 Rebuilds were completed in Bridgeview, Avila Park and Labre Park.</li> </ul> <ul style="list-style-type: none"> <li>• Final funding allocations were drawn down to close 2 house rebuilds, 1 Traveller void, 1 House refurbishment and 1 overcrowding extension.</li> </ul> <ul style="list-style-type: none"> <li>• New Frameworks put in place to facilitate the new Traveller Accommodation Plan.</li> </ul>

	<ul style="list-style-type: none"> <li>• 27 Traveller Housing allocations in 2019.</li> <li>• 5 Traveller specific voids were completed in 2019.</li> <li>• The Annual Traveller Count was completed showing an increase in the number of Travellers from 802 in 2018 to 818 in 2019. In 2019 there were 88 Traveller families in Emergency Accommodation which is down from 104 in 2018. Total 906 families.</li> <li>• There were 680 maintenance requests for 2019. 100% maintenance is completed within the 8-week timeframe as per the tenant handbook.</li> <li>• There were 4 emergency caravan grants drawn down in 2019 with resident contribution of 10% in three of the four cases.</li> <li>• Fire safety works continue twice yearly on all sites.</li> <li>• A total of €895,197.41 was drawn down from the DHPLG for Traveller Accommodation with €171,722.65 outstanding to 2020.</li> </ul>
<p>Maintain the standard of private rented accommodation through regular inspection</p>	<p>Dublin City Council is responsible for enforcing quality standards in the private rented housing sector. Environmental Health Officers in Housing &amp; Community Services undertake inspections of these properties under the Housing (Standards for Rented Houses) Regulations 2019 and initiate enforcement action, including prosecutions, where necessary.</p> <p>Inspections are undertaken on a proactive and reactive basis and also in relation to rented properties on the Rental Accommodation Scheme (RAS) and Housing Assistance Payments Scheme (HAP).</p> <p>In 2019 Environmental Health Officers inspected 5,606 dwellings of which 4,973 found to be non-compliant on 1st inspection.</p> <p>Throughout 2019 a total of 9,099 inspections were carried out which included re-inspections. In all cases where non-compliance was identified appropriate enforcement action was undertaken. As a first step 4,562 Improvement Letters were sent and this was followed up with 1,118 Improvement Notices being served where required. 61 Prohibition Notices were served and legal action initiated in 55 cases.</p> <p>By the end of 2019 4,189 dwellings were brought up to standard, ensuring safer, healthier homes for tenants.</p>

Improve the energy rating of housing units thus reducing the Carbon footprint in the City and reducing fuel poverty

In 2019, Dublin City Council continued its Energy Efficiency Retrofitting programme. 372 houses were upgraded in 2019 under Phase Two of the programme. Since its commencement, Dublin City Council has upgraded in excess of 8,000 of its social housing units.

The average Building Energy Rating (BER) achieved under Phase One of the programme improved from an F rating to a C3 rating and an estimated 346,000MWh has been achieved in energy savings. This represents an estimated nett saving of €37.6M to our tenants. The average BER improvement achieved under Phase Two of the programme is from an E2 to a C1 rating.

A further 26 individual housing units were upgraded under our 2019 Better Energy Community (BEC) Programme, undertaken in conjunction with The Sustainable Energy Authority of Ireland (SEAI). This programme saw various upgrade works to a number of communal heating sites (25 in total), the majority of which were a combination of Senior Citizen Complexes and Homeless sites. The energy savings from this programme is estimated to be in excess of 845Mwh per annum.

A boiler replacement programme replacing old inefficient boilers with high energy efficiency boilers and temperature controls including a fully inclusive 10-year warranty continued in 2019 with 1,058 boilers replaced for the year. Dublin City Council is endeavouring to service our entire domestic boiler stock on an annual basis as best practice to comply with I.S.813 which will increase the efficiency of our boilers and further reduce carbon footprint.

Over 700 of the properties refurbished under the Voids and Acquisitions Refurbishment Programmes received significant energy upgrades in 2019, part funded through the D/HPLGs "Returning Vacant properties to Productive Use" programme which has part-funded over 3,000 refurbishments since 2014.

**Goal 3****To address the needs of people experiencing homelessness and improve housing services**

<b>Objective</b>	<b>Progress</b>
Fully implement the objectives of the action plan for Dublin 2014 – 2016 Sustaining the Pathway to Home	Approximately €172M was expended by the Dublin Regional Homeless Executive (DRHE) on behalf of the 4 Dublin Local Authorities and the DHPLG for homeless services in 2019, including provision of emergency accommodation and long term units, central placement service, support services, integrated service provision, research, the national Pathway Accommodation and Support System (PASS) system and homeless prevention.
Increase the provision of housing units with support as required	In 2019 a total of 3,449 tenancies were created for families (2,146) and singles (1,303) experiencing homelessness through social housing allocations and HAP.
Deliver preventative support services to stop the reoccurrence of homeless episodes	In 2019 1,737 households (1,009 families and 728 singles) were prevented from entering homelessness through the creation of new tenancies.
Ensure the housing, health, and welfare needs of the homeless are met	<p>The Hugh Lane Gallery's collaboration with the City of Dublin Education and Training Board (CDET) Foundations Project (an initiative for people using homeless services) continued in 2019, with 11 workshops taking place in July, August, October and November.</p> <p>'A Space to Create' publication documents the art work made by children, and was launched at the Hugh Lane Gallery by the Lord Mayor on 21 May 2019</p>
Simplify and speed up the exit from emergency accommodation	In 2019 1,712 households (1,137 families and 575 singles) exited emergency accommodation to tenancies.
Eliminate the need for people to sleep rough	<p>The official rough sleeper count for the Dublin region in Winter 2019 was 90 individuals, the lowest figure since Winter 2012.</p> <p>A Street Outreach Service, which operates 365 days a year from morning until 1am, assertively engages with people sleeping rough across the Dublin region and supports them into temporary accommodation.</p> <p>The Dublin Region Housing First service housed 123 homeless individuals, bringing the number currently housed to 292, and the total since the service commenced to 366. The housing retention rate is 90%. A steady supply of one-bed properties is need to maintain this momentum.</p> <p>The full implementation of the Housing First National Implementation Plan is ongoing, with Housing First services commencing in the eight homeless regions outside Dublin. These services housed 49 individuals, bringing the national Housing First total to 341.</p>

**Goal 4**

***To deliver improved quality of life and social inclusion throughout the City by providing sustainable neighbourhoods, supported by a range of services and connected by good public transport and green infrastructure.***

<b>Objective</b>	<b>Progress</b>
<p>Provide a new City Development Plan for 2016-2022, with policies and standards to achieve sustainable neighbourhoods</p>	<p>The City Development Plan 2016-2022 was adopted by the City Council and is now in place.</p> <p>The policies and objectives contained in the Plan form a vital part of assessing planning applications, informing advice given to the public, An Bord Pleanála and others; and inform the work programme of the Planning Department with regard to Local Area Plans, Studies and other initiatives.</p> <p>The vision framing the Plan aims for sustainable city living, defined by three key principles of :</p> <ul style="list-style-type: none"> <li>(1) compact, quality, green connected city;</li> <li>(2) a prosperous, enterprising creative city and</li> <li>(3) creating sustainable neighbourhoods and communities.</li> </ul> <p>These three principles inform all policies and objectives contained in the Plan.</p>
<p>Ensure that the Development Plan and Local plans are delivered through a quality responsive Development Management System</p>	<p>In 2019, 2,942 valid applications were submitted to the Planning Authority, representing a 4.3% increase from 2018. This does not include Strategic Housing Development applications.</p>
<p>Expedite initiatives, such as the Housing Taskforce and the Vacant Land Survey, to bring forward the supply of residentially and commercially zoned and serviced lands</p>	<p>The Planning Department continues to work closely and successfully with the other Dublin Authorities and the DHPLG to monitor and report on housing lands within the City.</p> <p>Quarterly updates are given to the Housing Taskforce on housing permissions and commencements, which this year show three consecutive quarters of growth in both permissions and construction.</p> <p>The vacant land study was completed during the lifetime of the Corporate Plan and informed a legislative change which saw the introduction of the Vacant Sites levy.</p> <p>Dublin City Council has led the way in completing detailed assessments of vacant sites across the City and implementing the levy.</p>

<p>Initiate the best use of urban land through sustainable densities complemented by integrated green infrastructure</p>	<p>The Planning Department has continued to deliver on the goal of a compact green city through both the Development Management process of permitting high quality new development at appropriate densities balanced with new open space, and also through the preparation of local plans and masterplans for regeneration lands where key new and/or expanded green corridors and spaces are framed by sustainable housing and mixed use built forms.</p> <p>Such plans prepared over the lifetime of the Corporate Plan include the Parkwest &amp; Cherry Orchard Local Area Plan, the Ballymun Local Area Plan, Poolbeg West Strategic Development Zone (SDZ) as well as inputting on key Housing project sites including St. Michaels Estate, Oscar Traynor Road, Dolphin House, O'Devaney Gardens and others.</p> <p>The Planning Department also worked closely with other stakeholders in implementing existing plans that achieve this target, such as the Clongriffin/Belmayne Local Area Plan, Naas Road Local Area Plan, North Lotts &amp; Grand Canal Dock SDZ, Grangegorman SDZ, Liberties Local Area Plan and Ashtown/Pelletstown Local Area Plan.</p> <p>Work is under way in preparing further plans and masterplans including Finglas, Naas Road/Kylemore, Glasnevin (Dublin Industrial Estate) and work with Housing Department on a number of housing regeneration projects, all of which will be framed on achieving sustainable densities for the City balanced with high quality green infrastructure.</p>
<p>Improve the connections between the established and new parts of the city through the creation of high quality, easy to read, public realm</p>	<p>The Public Realm Strategy continues to be implemented.</p> <p>Plans for enhancing the public realm at College Green were lodged with An Bord Pleanála in May 2017. An Bord Pleanála refused planning approval in October 2018. Revised plans are being prepared for a Civic Plaza at College Green with ancillary traffic management measures, taking account of the An Bord Pleanála decision and it is proposed to submit a new planning application to An Bord Pleanála in 2020.</p> <p>The Heart of the City, Public Realm Masterplan for the City Core was published in 2016 and phase 1 projects are progressing. Part 8 proposals for Liffey Street were approved in 2019.</p> <p>Construction of linear park at Sheriff Street under way.</p> <p>Connections to Bull Island through the provision of the missing link of the Sutton to Sandycove (StoS) in Clontarf were completed.</p>

<b><u>Goal 5</u></b>	
<b><i>To support independent living for all for all sectors of society</i></b>	
<b><i>Objective</i></b>	<b><i>Progress</i></b>
Implement the National Disability Strategy	<p>A Multi-Agency Operations Group was established in February 2016, to be the key driver in the planning, design and allocation of accommodation for people with disabilities.</p> <p>A commitment to allocate a minimum of 5% of DCC's allocations to people with a disability was agreed.</p> <p>In 2019, 214 allocations were made to applicants with disabilities, which represents 10% of the overall number of allocations made from the Housing Waiting List and Transfer List.</p>
Increase the supply of adapted and extended units for persons with disabilities	<p>In 2019, Housing and Community Services continued with the programme of adapted and extended Social Housing Units for persons with mobility and accessibility needs</p> <p>The following improvements were made:</p> <ul style="list-style-type: none"> <li>• 35 Ramps installed</li> <li>• 37 Stair Lifts installed;</li> <li>• 141 Bathroom Adaptations,</li> <li>• 15 extensions</li> <li>• 247 minor adaptations.</li> </ul>
Support those moving from congregated and residential settings to live independently	<p>A Multi-agency Operations Group established in February 2016, to support the process of moving people from Congregated Settings.</p> <p>The City Council provides assistance to the Health Service Executive (HSE) and Approved Housing Bodies as required.</p>
Provide appropriate units for senior Citizens	<p>In 2019 a total of 281 Senior Citizen units were refurbished, improving the quality of accommodation and providing enhanced accessibility.</p>
Continue to grant aid residents in private homes	<p>In 2019 there were a total of 1,127 grants paid out to a value of €8,671,048.54</p> <p>A further 507 applications were approved to the value of €4,405,963</p> <p>Dublin City Council Home Grants Section administers a number of grant options to assist persons in carrying out reasonable necessary works to their homes to accommodate People with Disabilities and Older Persons.</p>

**Goal 6 To promote healthy living and the recreational use of Dublin’s unique natural amenities while protecting the environment and building resilience to cope with climate change.**

<b>Objective</b>	<b>Progress</b>
<p>Use Development management and other mechanisms to extend the green network linking Open spaces and existing linear spaces in the City to provide for healthy living, biodiversity and resilience</p>	<p>The Planning Department continues to use opportunities presented through development management to augment the green network of the City. Key sites along both major and minor rivers plus areas along the Canals and the coast have provided the City with new green space that will cater for Sustainable Urban Drainage Systems (SUDS), increase biodiversity and give additional new green space for the citizens and visitors of the City,. Examples include the former Smurfit site in Clonskeagh and the Carriglea Industrial site on the Naas Road.</p> <p>Parks and Landscaping Services continued to maintain all parks / open spaces under their remit in 2019 and expanded the Greening Strategy for the City. The Liberties Greening improvements were completed at Cornmarket and High Street.</p> <p>A ‘Greening Plan’ for the North East Inner City was published and in part constructed in 2019.</p> <p>A ‘Greening Plan’ for Stoneybatter was also initiated in 2019 with extensive public consultation.</p> <p>Both these plans will be implemented over the next number of years.</p>
<p>Cater, as far as possible for the demand for sports and recreational facilities for all age groups within neighbourhoods</p>	<p>In 2019 Sports and Recreation offered and delivered an extensive range of activities and programmes for all age groups. These offer sporting, recreational and wellbeing opportunities. Along with 19 Sports Officers, 27 Co-funded Sports Officers including specific Football For all and Women’s Development Officers in Football and Rugby, Dublin City Council also recruited 2 Social Inclusion and Integration Officers (SIIO) to encourage greater use of our facilities and participation in our programmes through specific training to staff and provision of precise programmes for people with disabilities.</p> <p>Dublin City Council hosted its first multi –sport ADHD summer camp in the Ballybough centre.</p> <p>Sportsfest 2019, Dublin City Council’s annual flagship initiative, was held to coincide with European Week Of Sport (Sept 23<sup>rd</sup> – 29<sup>th</sup>) with 7 Flagship events and 125 activities across 80 locations in the city to encourage and inspire everyone to become more physically active. The festival was augmented by the “This is my Dublin” campaign</p>

	<p>which told the stories of groups and individuals who have come to Dublin City Council Sport &amp; Recreation programmes and initiatives.</p> <p>Approximately 4,000 people took part in Sportsfest in 2019 which was made possible working in conjunction with over 30 partners/supporters.</p> <p>Sportfest also included some of Dublin City Council's annual events such as Great Dublin Bike Ride, Parkrun, Junior Parkrun and the Dublin GAA Homecoming at Merrion Square.</p>
<p>Further enhance Dublin Bay as a resource for wildlife, recreation, and natural amenity with economic spinoffs, including Bull Island, the Poolbeg Peninsula and the environs</p>	<p>The City Council continues to deliver on the objectives of the Dublin Bay UNESCO Biosphere project, the Conservation and Research Strategy of which in 2019 included:</p> <ul style="list-style-type: none"> <li>• The delivery of educational and awareness activities and events such as World Wetlands Day.</li> <li>• A continuation of the Dublin Bay Cruise/Biosphere Discovery Tours.</li> </ul> <p>Plans for the design of the UNESCO Dublin Bay Discovery Centre were advanced with public consultations held and design plans developed during 2019.</p>
<p>Extend the recreational, amenity, cycling and walking potential of Dublin's rivers and canals</p>	<p>During 2019 Parks and Landscaping Services continued to work in conjunction with the Environment and Transportation Department on the policy for the design, development and management of Greenways.</p> <p>Policies/objectives in the Development Plan and Local Area Plans (LAPs)/Strategic Development Zones (SDZs) to extend the 'linear parks' along the city's rivers. Campshires included in the SDZ public realm plan.</p> <p>Part 8 for new cycle and pedestrian route along the banks of the Royal Canal. - Detailed design has been completed for Phase 2 and Phase 3 of the Royal Canal Scheme and both are now at the stage where construction of phase 2 scheduled for completion in Q2 2020. Construction for Phases 3 and 4 to start in Q3 2020</p> <p>Route selection for Dodder Greenway complete - Detailed design to commence in Q2 2020. Construction of Herbert Park to Donnybrook link to commence in Q2 2020.</p> <p>Option selection for Liffey Cycle Route complete. Scope definition of</p>

	<p>final scheme scheduled for completion in 2020.</p> <p>Actions included in the Transport section of the Climate Change Action plan will assist in achieving this objective</p>
<p>Extend Sustainable Urban Drainage Systems (SUDS) as opportunities arise throughout the City</p>	<p>Parks and Landscape Services continued liaising with the flood protection office to progress best practice in SUDS.</p> <p>The implementation of Parks 'Greening Plans' contributed to SUDS in 2019.</p> <p>During 2019, Water Framework Directive (WFD) / Surface Water Divisions continued to report on all Planning Applications and advise the Planning Department on the appropriate decisions to ensure the implementation of DCC policies in relation to nature based surface water retention measures (NWRMs) (also known as SUDS)</p> <p>WFD / Surface Water Divisions continued to work with colleagues in Housing and Parks to implement NWRM solutions across all DCC owned housing sites.</p> <p>The WFD / Surface Water Divisions continued to focus on the inclusion of appropriate NWRMs in all public realm projects. The Divisions were instrumental in DCC joining with the UK River Restoration Centre to move towards greener approach to flood defence works and to assist in the restoration of rivers to "good" status as required by the WFD.</p> <p>WFD / Surface Water Divisions are working on the implementation of the relevant parts of the DCC Climate Change Action Plan 2019 to 2024. This included the successful submission by DCC to "Climathon" in relation to NWRMs</p> <p>Mobility projects such as Clontarf to City Centre Scheme and Suffolk Street are being designed to incorporate SUDS.</p> <p>The Inclusion of specific actions in relation to SUDS in the Climate Change Action Plans across the 4 Dublin Local Authorities will assist in implementing this objective.</p>

**Goal 7**

***To develop engaged and active communities in the promotion of social inclusion and healthy living.***

<b>Objective</b>	<b>Progress</b>
<p>Further develop social capital, active citizenship in city communities through the Public Partnership Network, The Local Community &amp; Economic Plan (LECP) and other measures</p>	<p>Dublin City Public Participation Network (PPN) consists of a secretariat of 7 members from the 3 pillars. The Secretariat officially met on 14 occasions during 2019 and organised 1 Plenary session. DCC PPN hosted a community gathering in February and had exhibition stands at LoveD8 event and Social Inclusion Week launch.</p> <p>The PPN developed and ratified their constitution in September 2019 and elected 13 members onto 7 SPC's with representatives from the 3 pillars.</p> <p>The PPN acquired 10 representatives to sit on 6 JPC's and 3 representatives for LCDC in 2019.</p> <p>11 Disability Thematic Group meetings and 2 Environmental Linkage Group meetings were facilitated during the year.</p> <p>The PPN facilitated a number of Public Consultations with DCC Departments throughout the year.</p> <p>A briefing on the Dublin City Local Economic and Community Plan was held in Q3, 2019. The socio- economic profiles developed for the LECP were updated and formed part of the briefing to the group of invited stakeholders to the LECP process. The findings of the Your Dublin Your Voice survey designed to ask questions relating to a number of the high level goals of the LECP were also presented. The Chairs of the Economic Development and Enterprise Strategic Policy Committee and the Local Community Development Committee (LCDC) hosted this event.</p> <p><b>Your Dublin Your Voice</b></p> <p>The Economic Development Unit managed the Your Dublin Your Voice research panel and carried out four surveys in 2019.</p> <p>The first survey was designed to inform the Digital policy developed by Dublin City Council. The second was carried out in relation to a European project that the Traffic Division were participating in. The third asked questions relating to the new Corporate Plan and the fourth related to the LECP plan. The findings of the surveys helped to inform policy and the development of corporate plans.</p>

	<p>There are over 3,700 people registered on the Your Dublin Your Voice panel and further work was carried out to promote the panel to achieve new sign ups.</p> <p>The findings of the surveys were presented to the Economic Development and Enterprise Strategic Policy Committee and disseminated to a range of other internal and external stakeholders.</p>
<p>Support the inclusion of community participation in safety and security at local level</p>	<p>Dublin Fire Brigade (DFB) initiate and maintain several Community Safety and Engagement Interventions, which serve to both enhance public safety awareness and continued excellent community relations.</p> <p>Community Fire Safety is carried out across all sections of DFB, with different initiatives and programmes implemented throughout the community.</p> <p>Some of these initiatives, which have reached out to several thousand members of our community include:</p> <ul style="list-style-type: none"> <li>• Save a Life Saturday where community CPR is taught by Firefighter/Paramedics</li> <li>• Community Station Open Days</li> <li>• Working with the Council Officials, An Garda and the RSA in increasing awareness in road safety for cyclists</li> <li>• Community Festivals and Open Days</li> <li>• Frontline Emergency Services of Ireland Forum Displays</li> <li>• Construction Federation Safety Events</li> <li>• Numerous charitable events supported where safety information is imparted</li> <li>• Continual Social Media life-safety posts</li> <li>• Station Visits organised through local community groups</li> <li>• Fire Station Open Days held at Rathfarnham and Phibsboro approximately 5,000 visitors at both.</li> <li>• Community Fire Safety campaigns – Halloween, Christmas, New Year’s Eve, Smoke Alarm Initiative, Message in a Bottle, Fire Safety for Kids, Fire Safety Art Competition, School visits</li> <li>• 2019 Be Safe, Stay Safe Halloween programme reached 1,923</li> <li>• General distribution of fire safety information in the Community using all means of communication i.e. social media, schools, local community centres / projects, media, area offices etc.</li> <li>• Traveller site fire safety education and inspections</li> <li>• Schools Programme which included 7,970 students</li> </ul>

<p>Review the strategic framework on integration “Towards Integration”</p>	<p>The Social Inclusion Section implemented key aspects of the DCC Integration Strategy 2016-2020. Initiatives included :</p> <ul style="list-style-type: none"> <li>• Migrant voter registration campaign.</li> <li>• Migrant entrepreneur event in conjunction with the Local Enterprise Office.</li> <li>• Continued to support the Intercultural Language Service for Migrants</li> <li>• Supported Intercultural events and activities</li> <li>• Developed an anti-racism and Intercultural training for front line Housing staff</li> </ul>
<p>Participate with the relevant other statutory agencies in delivering the National Strategy for children and young people</p>	<p>The Sports and Recreation Section worked with the Department of Children and Youth Affairs and the City of Dublin Education and Training Board through the Young Persons Facilities and Services Fund.</p> <p>The Hugh Lane Gallery’s Zoom@HughLaneGallery city-wide project for primary schools is supported by Dublin City Council and the Creative Ireland programme and reflects the pillar of enabling the creativity every child. Zoom@HughLaneGallery saw 26 schools over the 5 areas of DCC and over 800 children participating. Ratio of DEIS (Delivering Equality of Opportunity in Schools) to non-DEIS was 4:1. A short, vibrant animated film of artwork made during Phase I of Zoom@HughLaneGallery was launched in Dec 2019.</p>
<p>Manage social inclusion policies and protocols through the City Council’s network of area offices</p>	<p>Social Inclusion Celebrations took place over a week long period in 2019 and began on 28<sup>th</sup> September.</p> <p>Over 90 events and activities took place in communities throughout the city during this week which were organised and delivered by: Community groups themselves (including migrant led groups and people with disabilities), Libraries, Hugh Lane Gallery, Sports and Wellbeing Partnership, Local Enterprise Office (LEO) Office and Dublin City Council’s Senior Community Development Officers and Social Inclusion Unit.</p> <p>The programme included some of the following events:</p> <ul style="list-style-type: none"> <li>• Screening of the premier of the Suffragette Hat Stories.</li> <li>• Mindfulness Retreat Day in the Capuchin Day Centre.</li> <li>• Start-up Business event in the Wood Quay Venue.</li> <li>• Rising Voices Dementia Choir in the North West area.</li> <li>• Social afternoon tea dances &amp; evening dances.</li> <li>• Rowing on the Liffey &amp; Holistic Therapies.</li> <li>• Sports &amp; Wellbeing event including sielbleu light aerobics.</li> <li>• The BABYBE Project in South Central Area</li> <li>• Intercultural story telling in the Ballybough Community Centre.</li> <li>• Various groups throughout the city held the following events: Quiz/ Scrabble/Whist/Pottery/Chair yoga and art.</li> </ul> <p>The “Lets Walk and Talk” series continued in 2019 with 23</p>

specialist walks including Social Inclusion week special with Pat Liddy, The Irish War of Independence, Blessington Basin Park, Docklands Tour & Iveagh Gardens, and weekly walks in English, Irish, Spanish and French.

The Social Inclusion Unit in line with its obligations in the Integration Strategy the Traveller and Roma Strategy and the Disability Strategy, funded and supported programmes and activities related to these areas over the year, some examples of this are:

- The Dublin City Interfaith Forum in their ongoing activity and their MEASC Festival.
- The World anti-bullying forum 2019, in association with Dublin City University Education Trust.
- Anti-racism campaign run by the National Transport Authority.
- Travellers Men Group.
- Sail Training Ireland for youth development.
- The CCPT T/A The Media Co-op.

# The Place to Be

*For visitors, business people and our citizens, the Council's ambition is that Dublin delivers the very best of infrastructure, facilities and events while nurturing our heritage and traditions with the ambition of continuing to be the preferred city in Europe.*

<b>Goal 1</b> <i>To promote tourism, sport and recreation and attract, manage and support major events and a range of activities for the City.</i>	
<b>Objective</b>	<b>Progress</b>
Work with tourism organisations to promote Dublin City as a major tourist attraction	<p>Dublin City Council has a strategic partnership with Fáilte Ireland to promote Dublin City for tourism. This involves support for major festivals to animate the city and forward planning in relation to visitor orientation and visitor experience development plans for the docklands and the coast.</p> <p>Dublin City Council's partnership with Fáilte Ireland on the delivery of major events and festivals, such as New Year's Eve continued during 2019.</p> <p>The tourism offering of these festivals continues to grow, with both St. Patrick's Festival and Bram Stoker Festival reaching the last five in the Best Festival /Event Experience at the 2019 Irish Tourism Industry Awards, with the St. Patrick's Festival winning the award.</p> <p>Winter Lights 2019 placed Dublin City among the other renowned international cities of light, while providing all citizens with an opportunity to enjoy the City, at a time of their choice. This project saw the creation of a unique illumination series around 14 of the City's most well-known buildings and landmarks, as part of a wider Christmas celebration. New landmarks included Christchurch Cathedral and Smithfield Square. During 2019 Dublin City Council Events Unit in association with Dublin City Council Culture Company engaged with local community groups to design projections on Civic Offices, Hugh Lane Gallery and Samuel Beckett Bridge.</p> <p>Christmas Market - Dublin City Council in partnership with the Office of Public Works supported a "Christmas at the Castle" the market in Dublin Castle which attracted a footfall of approx. 275,000 visitors over 11 days.</p> <p>Some of the other supported events in 2019 that delivered economic and tourism benefits for the City included:</p> <ul style="list-style-type: none"> <li>• Tradfest</li> <li>• Dublin Pride</li> <li>• Battle for the Bay</li> <li>• Women's Mini Marathon</li> <li>• Dublin Marathon</li> <li>• Rock N'Roll Marathon</li> <li>• Bram Stoker Festival</li> </ul>

Support and facilitate an integrated programme of arts development, cultural festivals and events

The Climate Action Regional Office (CARO) office has liaised with the DCC Events, Waste and Litter units to include specific actions in the Climate Change Action Plan for DCC in relation to more sustainable cultural festivals and events i.e. use of single use plastics etc

Listed below are some of the programmes and projects that were delivered by the Arts Office in 2019:

- Urban Regeneration Development Fund (URDF) to develop artist's workspaces. Appointment of Consultants to conduct Feasibility Study on two sites in Dublin 8.
- Culture Night 2019 had approx. 400,000 people visiting museums, galleries, historic houses, artists' studios and cultural centres
- International Literature Festival Dublin (ILFD) 2019 had over 100 writers and events. As well as the week in May, the festival now has a series of "off the page events" throughout the year
- Opera in the Open – 4 events, Chinese New Year's Festival, Musictown Festival
- The LAB 4 studio rehearsal spaces, open 7 days a week approx. 2000 people per month
- 32 Artists exhibited in the Lab Gallery
- Street Art Forum met with a
- group of professional street artists to discuss cooperation with DCC
- Artists Residences: St. Patrick's Lodge, 6 and 7 Albert Cottages and 9 Wooden Buildings. 17 x artists & artistic companies accommodated
- Incubation space Units 3 & 4 James Joyce Street
- €530,000 paid in Arts Grants
- €20,000 in Bursaries paid
- €300,000 in Artist and Arts Organisations programmes
- 2019 Erasmus + Programme After 2 years between Ireland & 5 European countries, 2,813 x pupils have received 664 Visual Thinking Strategies teaching sessions across 24 European schools & institutions
- Public Art: The sculpture of Luke Kelly by Vera Klute on Guild Street and statue of Luke Kelly by John Coll on South King Street were unveiled by President Michael D Higgins on the 30<sup>th</sup> January 2019.

2019 saw the highest visitor numbers to Hugh Lane Gallery in 10 years, 174,629 people visited.

The Hugh Lane Gallery Exhibitions during 2019:

- Mark Dion, *Our Plundered Planet*  
4 April – 1 September 2019  
The first museum exhibition by Mark Dion in Ireland.
- Kennedy Browne, *The Redaction Trilogy*  
24 October 2019 – 26 January 2020  
The first solo museum exhibition in Ireland by collaborative duo Kennedy Browne (Gareth Kennedy and Sarah Browne).

The Hugh Lane Gallery has an extensive and imaginative education programme for children and adults. During 2019, the following education programmes took place:

- Zoom@HughlaneGallery our city-wide project with 26 schools over the 5 areas of DCC and over 800 children participating.
- 133 art talks/lectures were held including Coffee Conversations, Peoples College, Basic Talks, Culture Clubs, Our Plundered Planet Study Morning; Kennedy Browne Digital Self-Defence and art history series with 2,183 participants
- 314 guided tours were delivered with 6,280 participants and facilitated 131 pre-arranged self-guided tours of the gallery with 1,965 participants.
- New programmes for teens included visit to the Gallery by 11 members of Comhairle na nÓg for discussion on programmes for teens, two week portfolio taster course for 14-17 year olds;
- Curious Creatures project with 50 young people from Sphere 17, Darndale and Beneavin's, Finglas; Teen Culture Club Oct-Dec 5 x workshops with Swan Youth Centre, Beneavin's Finglas, Larkin Community College, Ballymun Youth Reach with 126 participants.
- 17 adult art courses in a variety of media including printmaking/drawing/sculpture/sketchbook including courses of 4,5, and 8 weeks duration with 147 participants
- 1 x 16 week Portfolio preparation course
- 82 artist-led workshops for families with 1053 participants; 11 artist-led art workshops with children in Foundations Project for homeless families;4 x Early Years workshops with Hillstreet Family Resource Centre; 1 workshop with Solas Project.
- New En Plein-Air initiatives- Art into Nature sketching for children and adults in streets in vicinity of the Gallery in tandem with the Festival of Curiosity; Hugh Lane Drawing in the City artist-led workshops for families in College Green for over 160 participants.
- 1,189 visitors on Culture Night with programme of art workshops, talks, film screening, electro pop and more.
- 2 education publications produced: A Space to Create celebrating work by children in temporary accommodation; Traveller Collection at the Hugh Lane Gallery-outcomes from artist Seamus Nolan's CAPP commission.
- 6 Wonder Club Permission to Wonder VTS public tours
- The Gallery also participated in Chinese New Year Festival, Winter Lights Festival, Silk Road Film Festival, Bealtaine, Festival of Curiosity, One City One Book, Heritage Week, IAF Open House, International Women's Day, Science Week, National Drawing Day, Culture Night, World Philosophy Day and Citywide Reading Campaign.

Dublin City Culture Company

During 2019 the Dublin City Council Culture Company developed a five-year strategy identifying five goals, ENGAGE, EXPERIMENT, LEARN, SHARE, and EMBED to increase cultural participation throughout Dublin.

	<p>THE NATIONAL NEIGHBOURHOOD 2019 worked with 26 community groups and 26 artists, one orchestra in 10 Neighbourhoods.</p> <p>14 HENRIETTA STREET, Tenement Museum This visitor attraction welcomed over 33,000 visitors in its first year in operation (Sept 2018 – Sept 2019). Your Tenement Memories – 16 memory collection events took place across the City capturing real memories of Tenement Life from 128 people which have been recorded and are part of the museum’s official collection.</p> <p><b>CULTURE CLUB</b> Is a series of hosted talks and tours that introduce and encourage people to connect with cultural spaces in the city. In 2019 the culture club welcomed 1,615 new audience members and hosted 117 events.</p> <p><b>CULTURE NEAR YOU</b> In 2019 Culture Near You was completed and launched. This is an online map and a dynamic database that highlights where culture happens and the people who make it happen, as well as featuring local stories and tips to tell you more about the City’s Neighbourhoods. It helps make cultural buildings, organisations and networks more visible and easier to find.</p>
<p>Actively bid for and seek out major events for the City.</p>	<p>Dublin City Council in partnership with the Football Association of Ireland (FAI), with full support of National Government, submitted a successful bid (in 2014) for Dublin to be a co-host of the Union of European Football Associations (UEFA) Euro 2020.</p> <p>Preparations and planning got underway in 2019 to ensure that the four matches due to take place in June 2020 at the Aviva Stadium will be the largest sporting event to take place in Ireland to date. The economic impact of hosting the event is estimated to be in excess of €100m.</p> <p>Recruitment commenced for approximately 470 volunteers. To date over 60 different nationalities are represented.</p> <p>A Fanzone and a Football Village were identified and a draft management plan has been developed. Meetings took place with local residents groups and interested parties in November 2019.</p>

	<p>Dublin City Council successfully hosted Velo-city 2019 International Cycling Conference in the Convention Centre, Dublin from the 25 to 28 June 2019.</p> <p>Velo-city is an annual global cycling summit that seeks to improve the policies, planning and provision of all aspects of cycling and is seen as the number one forum for the exchange of international cycling expertise and best practice.</p> <p>Velo-city Dublin was a particular success, attracting the third largest ever Velo-city attendance including a large Irish delegation from all levels of government, cycling advocacy and community groups, academics, and industry personnel.</p> <p>Specific sessions delivered by Dublin City Council staff in areas such as bike parking, city centre developments, and the environment and ecology, were heavily oversubscribed.</p> <p>There was a strong focus on community engagement in the lead up and throughout the conference via city branding, arts and sports projects and the Mass Cycle Parade. Important contributions across all Council departments was a huge factor in ensuring the success of the event.</p> <p>We look forward to Velo-city 2019 continuing to be a valuable springboard for the next phase of the development of cycling in Dublin and positively contributing to the debate and design of an active mobility future for all in the city.</p>
<p>Create a new City sports and wellbeing partnership</p>	<p>The Dublin City Sports and Wellbeing Partnership (DCSWP) has been in existence since late 2015. The Strategy was adopted from 2017. The Dublin City Sports and Wellbeing Partnership Advisory Board meet every second month.</p> <p><b>2019 HIGHLIGHTS</b></p> <p><i>Lord Mayor 5 Alive Challenge:</i> 2019 was the seventh year of the challenge, which consists of 5 races from the Dublin race calendar, approximately 5km in distance. LM 5 Alive commenced on 1<sup>st</sup> January and finishing at the end of March. Over 400 people participated the majority of whom were new to running.</p> <p><i>Change for Life:</i> is an 8 week programme running annually since 2013, designed to support people to become more physically active on a regular basis and adopt a healthier diet. In 2019 the programme</p>

expanded significantly with Healthy Ireland funding with approximately 1,000 participants across the city.

*Champions Day:* 2 multi-sports days for 200 adults with intellectual disabilities.

*Older Adult Sports Day:* 400 participants enjoyed a variety of sports and activities at Dublin City University (DCU).

*OTAGO Strength & Balance Programme for Older Adults:* Pioneering programme aimed at older adults who are at risk of falling. Rolled out in 5 locations across the city in partnership with the HSE, with 10 participants in each (Maximum number). OTAGO won the Active Living Category of the prestigious Affinity Awards in 2019.

*GAGA Day:* 'Get All Girls Active' (GAGA) Day consisted of approximately 120 activities, across 55 locations in the city, with over 6,000 participants.

*Canal Splash 2019 @ Grand Canal Dock:* Over 150 people of all ages participated in the event, which saw them take part in paddle boarding, water polo and snorkelling. The event was part of the Ballyfermot Summer Festival and was organised in partnership with the Ballyfermot Youth Adventure Centre.

*Free Yoga in the Park:* DCSWP, in partnership with Camile Thai Restaurants, ran free yoga sessions in St Anne's Parks, Bushy Park and Merrion Square during the summer. One session per week in each park was delivered with approximately 8,000 participants over the course of the initiative.

*Go For Life Games:* is an initiative funded by Sport Ireland and the Health Service Executive. The Dublin City Sport & Wellbeing Partnership Sport Officers delivered a regional training for 8 weeks on the lead up to the national finals. In 2019 the Dublin team won the national finals, which was the first time in the 8 years since the programme began.

*Sport for Young People Small Grant Scheme:* is funded by Sport Ireland and administered by the Dublin City Sport & Wellbeing Partnership. In 2019, 100 clubs received a small grant of €550.00 each

*Marathon Kids:* an 8 week programme rolled out to 5<sup>th</sup> and 6<sup>th</sup> class

	<p>primary school student who completed 4 running sessions per week in school time clocking up 25 miles. The final mile was completed at Morton Stadium. The programme was run across Dublin City, Fingal and South Dublin with over 80 schools and 6000 children taking part.</p>
<p>Develop and enhance relationships with other international cities.</p>	<p>The International Relations Unit continued to focus on current international relationships by strengthening ties with existing Sister Cities through mutually beneficial initiatives and cultural, educational and economic development exchanges.</p> <p>Below some activities which took place during 2019:</p> <p>Beijing (Twin City)</p> <p>Following on from the Beijing Chinese Personnel Exchange Programme in 2018, the Deputy Lord Mayor led a small delegation from the Council on an official visit to Beijing Municipality. The local authorities of both Cities are actively involved in supporting enhanced collaboration between the two cities.</p> <p>A delegation from Beijing Municipal Commission of Urban Management visited Dublin to meet with officials in the Environment &amp; Transportation Department to learn about the management functions and systems of waste sorting and disposal and also the relevant policies, laws and regulations relating to waste management.</p> <p>Dublin, Ohio, USA (Friendly Agreement)</p> <p>The Mayor and Vice Mayor from Dublin, Ohio visited Dublin and met with the Lord Mayor, Chief Executive, Economic Development &amp; Enterprise and Smart Dublin and Smart Docklands teams.</p> <p>Inward Delegations:</p> <p>International Relations managed a large number of requests from cities, embassies and government departments to host delegations in Dublin. Listed below some of the delegations welcomed to Dublin city during the year to meet with city leaders, officials and stakeholders to share knowledge and best practice on various aspects of life and business in Dublin:</p> <p>California, Beijing, Norway, Canada, Catalan, Columbia Dublin, Ohio, Glasgow City Council, Atlanta, Shanghai Seattle, Greece, Austria.</p> <p>Lord Mayor International visits:</p> <p>Berlin</p> <p>The Lord Mayor was invited by the Governing Mayor of Berlin, Germany to be a guest at the official celebrations of the 30th Anniversary of the Peaceful Revolution and the Fall of the Berlin Wall.</p>

## London

The Lord Mayor was invited to attend the 8<sup>th</sup> EU Capital City Mayors Summit in London. The Mayors of 28 capital cities - home to 40 million people – signed a joint declaration to commit to doing all that they could to tackle inequality, address the climate crisis, and continue working in close co-operation to improve the lives of all our citizens

## Business Tourism

As part of the City's mission to generate economic and business tourism benefits, a number of international conferences hosted in Dublin city also received support by way of a civic reception or the use of the City's outdoor advertising assets to assist with the promotion of the conference and to welcome the many delegates to Dublin.

## European Networks

Dublin City Council is a member of EUROCITIES, which is a network of major European cities whose members are the elected local and municipal governments of major European cities. It brings together the local governments of over 140 of Europe's largest cities and over 45 partner cities, who between them govern 130 million citizens across 39 countries.

## Hugh Lane Gallery:

- Partnership with the National Gallery, London in relation to Sir Hugh Lane Bequest paintings.
- Exhibition by Mark Dion, *Our Plundered Planet*, 4 April – 1 September 2019
- Involved loan of artworks for the exhibition from The Liebelt Collection-Hamburg, Galerie Nagel Draxler-Cologne, IN SITU-Fabienne Lecrec-Paris and Tanya Bonakdar Gallery-New York.
- This exhibition then travelled to Denmark's Esberg Museum.
- As part of the Kennedy Browne Exhibition education programme, there was a film screening of *Order of Magnitude* by artist Ben Grosser (USA) with Q&A. Grosser's film focused on Mark Zuckerberg, revealing his primary topics of focus, as tech CEO for Facebook.
- Hugh Lane Gallery is a member of the Global Cultural District Network
- Director of Hugh Lane Gallery presented a paper on Museum Culture and Irish Arts Practice, at the Unfold Art Xchange in Bahrain, in March 2019.
- Overseas loans from the Hugh Lane Gallery collection in 2019 to:
  - Manchester City Art Gallery
  - Musée d'Orsay, Paris
  - Centre Pompidou, Paris

**Goal 2*****To achieve the right balance between nurturing the City's unique natural and built heritage and creating new places through quality urban design.***

<b><i>Objective</i></b>	<b><i>Progress</i></b>
Re-energise the North and South Georgian cores of the City , through the introduction of new and adaptable uses, which are sympathetic to the character of the area	The Council has set up an Active Land Management Unit to engage with owner/occupiers on an integrated basis. The South Georgian Townhouse Re-use Guideline Document issued in May 2019
Continue the expansion of the city centre area eastwards to the Docklands, and westwards through the arc from Grangegorman to the Heuston Quarter	Poolbeg West Planning Scheme now approved, including first phase infrastructure. Grangegorman Campus expanding in accordance with SDZ Scheme
Strengthen the radial streets of the city by new uses of upper floors, and infill development	The Living City Initiative, a tax incentive scheme to promote upper floor living continues to be implemented.
Extend the successful "Urban Village" model to create similar thriving centres in the new developing areas of the city	This objective is promoted through the Development Plan (Local Area Plans (LAP's) and Strategic Development and Regeneration Area (SDRA's)). Example of urban village renewal include Clongriffin, Cherry Orchard, Finglas and Ballymun.
Create a more fine tuned response to building height in relation to context and place making for the city	The DHPLG Guidelines are being implemented by Development Management. A review of Height in the North Lotts and Grand Canal Dock has been carried out and is with An Bord Pleanála. Building Height policy will be considered in the forthcoming Review of the City Development Plan 2022 - 2028
Promote the re-use of empty or under-used ground or upper floor space in the existing building stock by ensuring that issues relating to planning; fire safety; disabled access; heritage; conservation; commercial rates and environmental health are communicated in an integrated manner	The Council has set up an Active Land Management Unit to engage with owner/occupier on an integrated basis. The South Georgian Townhouse Re-use Guidance Document issued in May 2019.  The Living City Initiative, a tax incentive scheme to promote upper floor living continues to be implemented.

**Goal 3**

**To develop and maintain the road, street and public domain network to the highest international standards whilst maintaining the integrity of the city's unique heritage.**

<b>Objective</b>	<b>Progress</b>
<p>Target capital works towards enhancing the city's infrastructure and provide sufficient resources for major public domain works, optimising annual grant funding and allocating resources for maximum cost efficiency</p>	<p>Parks and Landscaping Services completed the capital projects below during 2019:</p> <ul style="list-style-type: none"> <li>Peace Park, Christchurch</li> <li>Memorial for Children who died in 1916 Rising, St Audeons park.</li> <li>New Playground at Kilbarrack</li> <li>New Playground in Sean Moore Park, Sandymount.</li> <li>NEIC Greening improvements on Dorset St (Drumcondra), James Joyce St., Store Street Plaza.</li> <li>Liberties Greening improvements at Cornmarket, High Street.</li> </ul> <p>Environment and Transportation Department progressed the following initiatives:</p> <ul style="list-style-type: none"> <li>• Clontarf to City Centre scheme design complete, providing significant improvements to the urban spaces.</li> <li>• Fitzwilliam Scheme design complete, with provision of an urban space at Adelaide Road, including the provision of an art sculpture.</li> <li>• Suffolk Street converted into a car-free street.</li> <li>• Newcomen Pedestrian Bridge completed.</li> <li>• Over 4,000 on-street cycle parking provided, reducing the risk of bikes blocking footpaths</li> </ul> <p>Works are prioritised by senior management in the Capital Works Programme. Works are ongoing within the Grafton Street Quarter since 2013 funded by DCC Levies. Improvement works will be completed on Clarendon Street and Clarendon Row in 2020.</p> <p>Road Maintenance Services managed an investment of approximately €17 Million in contract works to enhance the city's road infrastructure. This resulted in approximately:</p> <ul style="list-style-type: none"> <li>• 23km of the city's road network being resurfaced and/or reconstructed.</li> <li>• 15km of the city's footpaths being repaired and/or reconstructed.</li> </ul> <p>The Grafton Street Quarter improvement works in 2019 included:</p> <ul style="list-style-type: none"> <li>• Chatham Street, Harry Street, Balfe Street, Chatham Lane and Swan Lane were all upgraded. Works included a bespoke design in front of the Westbury Hotel.</li> <li>• Construction of Clarendon Street commenced.</li> <li>• The Docklands Bridges progressed as follows:</li> <li>• Dodder Public Transport Bridge: Site Investigations complete and preliminary design progressed.</li> </ul>

- Blood Stoney Pedestrian & Cycling Bridge: Site Investigations complete and preliminary design progressed.
- Point Pedestrian & Cycling Bridge: Brief prepared for design consultant.
- Spencer Dock Pedestrian & Cycling Bridges: Part 8 complete.

Major road schemes:

- Belmayne Main Street: Preparation of Tender Documents to be completed in Q1 2020.
- Sillogue Infrastructure: Invitation to Tenders were issued in December 2019.
- Balbutcher Lane: Construction commenced in January 2020 and due to be finished in 2020.

Implementation of District Heating (DH) Project (Develop Business Strategy)

The Dublin District Heating System (DDHS) has progressed in 2019 with the following achievements:

- Obtained an allocation of up to €20million grant for the DDHS from the Government's Climate Action Plan, in November 2018. The Project Team are working with the Department of Communications, Climate Action and Environment (DCCAE) to secure this finance.
- Members of the Project Team worked with officials from Environment and Transportation Department (and others) on the District Heating Working Group. Resulting in this engagement, the Minister announced a public consultation on district heating in Ireland, which closes in late February 2020.
- Technical Advisor completed a report on 'Business Delivery Model Options and Engineering Review' of the project, and is currently carrying out preliminary design.
- Continued engagement with the City of Dublin Energy Management Agency (CODEMA), and the National Development Finance Agency (NDFA) as financial advisors.
- The project team are continuously engaging with the number of interested commercial parties, whom responded to a market interest E-tenders and OJEU notice in late 2018.
- A member of the Project Team presented the project at the first Irish District Energy Association conference in April.
- The governance of the project was reviewed and revised during the year and legal and technical advice procured.
- One report to the Environment Strategic Policy Committee (SPC).
- Liaison with crucial stakeholders such as Transport Infrastructure Ireland (TII) / Dublin Port Company / Dublin Smart Cities.
- Liaison with DCC projects such as Dodder Bridge, and the

	<p>numerous Public Domain schemes.</p> <ul style="list-style-type: none"> <li>• Liaison with developers ensuring new developments are 'District Heating enabled'.</li> <li>• Funding successfully obtained as a project partner for the Geo-Urban project which aims to identify and assess the deep geothermal heat reserves under Dublin City. Currently processing the Geophysical data from survey works to prepare a 3D model of the subsurface strata of the project area.</li> </ul>
<p>Prioritise works to ensure best value maintenance for the city's infrastructure and to ensure the city's road, footpath and cycling network is maintained to the highest safety standard</p>	<p>Road Maintenance Services:</p> <ul style="list-style-type: none"> <li>• Resolved 9,200 customer service requests and enquiries.</li> <li>• Repaired/ made safe a total of 5,148 defects and hazards on the city's road, footpath and cycling network.</li> <li>• Repaired/ made safe a total of 494 critical (priority 1) defects/hazards on the City's road, footpath and cycling network within 24 hours of the defect/ hazard being recorded.</li> </ul> <p>Scour repair works were carried out on:</p> <ul style="list-style-type: none"> <li>• Spencer Dock Quay Wall</li> <li>• Ringsend Bridge</li> </ul> <p>Special Inspections were carried out on:</p> <ul style="list-style-type: none"> <li>• Matt Talbot Memorial Bridge</li> <li>• Butt Bridge</li> <li>• Ringsend Bridge</li> </ul> <p>Ongoing maintenance and repair works on other bridges included steel &amp; concrete repairs, parapet repairs, scour repairs, painting and removal of love-locks.</p> <p>Testing of decking materials to improve slip resistance on the Liffey Boardwalk has commenced and is continuing.</p> <p>Use of green infrastructure and SUDS to reduce pollution and flood risk to our city watercourses.</p>
<p>Significantly improve pedestrian and walking facilities in the city</p>	<p>The planned completion of Clarendon Street and Clarendon Row in 2020 will provide wider footpaths along most sections of the street to facilitate pedestrians and shoppers within the Grafton Street Quarter.</p> <p>The pedestrian network and walking facilities are continually improved through the development management (planning application) process whereby buildings are set back to widen footpaths, sites are designed to provide for increased permeability and pedestrian crossings are provided as part of new developments.</p> <p>The implementation of <i>The Heart of the City</i>, Public Realm Masterplan</p>

	<p>for the City Core is progressing. This aims to provide a more pedestrian friendly city core through the expansion of pedestrian space and routes.</p> <p>Road Maintenance Services repaired and/or reconstructed 15km of the city's footpaths.</p> <p>Temple Bar: Enabling works will commence in Q1 2020 and Main Contract Works will commence after Euro 2020.</p> <p>Francis Street: Invitation to Tender to be issued in Q1 2020.</p> <p>Castle Street: Scope of works, Design and Cost estimate are being reassessed in Q1 2020.</p>
<p>Introduce a Transportation Asset Management System (TAMS)</p>	<p>The TAMS System has continued to be used by various sections of the Environment and Transportation (E&amp;T) Department. The System was also rolled out within the Surface Water and Flood Risk Management section in 2019 for managing gully inspections and cleaning. The TAMS Support Unit continued to work in partnership with the E&amp;T Local IT Unit in supporting users, managing the System and implementing changes and upgrades as required.</p> <p>Road Maintenance Services used TAMS to record customer service requests, record defects/ hazards on the road network and to prioritise, record and manage workflow.</p> <ul style="list-style-type: none"> <li>• 15,459 customer service requests recorded;</li> <li>• Resolved 9,200 customer service requests and enquiries;</li> <li>• 7,085 defects/ hazards recorded and prioritised for repair;</li> <li>• 5,517 defects / hazards were repaired/made safe;</li> <li>• 494 critical (priority 1) defects/ hazards on the city's road, footpath and cycling network repaired/ made safe within 24hrs.</li> </ul>
<p>Manage and improve the city's street furniture service in a well-designed manner that enhances people's city experience.</p>	<p>Street furniture licences are granted in areas where sufficient space exists to accommodate tables and chairs etc. without impeding pedestrian flow. Compliance inspection hours have been extended.</p> <p>The Street Furniture Unit:</p> <ul style="list-style-type: none"> <li>• Currently has 186 Street Furniture Licences issued;</li> <li>• Issued 11 new Street Furniture Licences; in 2019</li> <li>• Refused 13 renewal applications due to breaches of licensing conditions</li> <li>• Inspected 1,235 premises.</li> <li>• Removed unlicensed street furniture from 8 locations</li> </ul> <p>Ad Board licences are granted in areas where sufficient space exists to accommodate an A1 sized board without impeding pedestrian flow.</p>

	<p>In 2019 The Ad Board/ Licensing Unit:</p> <ul style="list-style-type: none"> <li>• Issued approx. 800 information circulars.</li> <li>• Issued 596 official warning notices.</li> <li>• Seized 158 Ad Boards from 139 businesses.</li> <li>• Issued 1 Ad Board licence.</li> <li>• Received 8 licence applications.</li> <li>• Inspected 2,223 premises</li> </ul>
<p>Manage necessary road openings in a manner that minimises disruption to the city.</p>	<p>Ensure Roadworks control system continues to function effectively.</p> <p>All works by utilities on public roads require licensing by Dublin City Council.</p> <p>In the course of 2019 some 13,299 individual licences were granted by the Council subject to conditions. All sites were monitored by the Council's Roadworks Control Unit and appropriate action was taken where breaches of licence conditions occurred. This work is ongoing.</p> <p>Road Maintenance Services:</p> <ul style="list-style-type: none"> <li>• Permanently reinstated 1,500 utility openings in the road network; and</li> <li>• Carried out over 25,000 inspections of reinstatements carried out by Utilities in the road network.</li> </ul>

**Goal 4**

**To manage and promote City Parklands and support the development of biodiversity measures and projects.**

<b>Objective</b>	<b>Progress</b>
Achieve best sustainable practice in the management of the natural environment, including city parks and open spaces	<p>In 2019 the Parks and Landscaping Services retained the Green Flag status in its five nominated Parks – Blessington Street Basin, Bushy Park, Markievicz Park, Poppintree Park and St. Anne’s Park. The Green Flag is awarded in recognition of achieving quality standards for the sustainable management of Parks and recreation facilities. It promotes high horticultural and environmental standards and is a benchmark for excellence in Park management based on acknowledged international best practice. The award scheme is administered by An Taisce. Deriving from the Green Flag award St Anne’s Park was also voted by the public as one of the best five Parks in the world which reflects the affinity of the local community for this Park.</p> <p>Herbicides were almost completely eliminated from general grounds maintenance works.</p>
Bring greater animation and attraction to parks in the City through events, markets and recreational activities	<p>Some of the events and activities that took place during 2019;</p> <ul style="list-style-type: none"> <li>• 457 Event and Activity applications received</li> <li>• 215 football pitches allocated to 96 clubs used for soccer, GAA and rugby</li> <li>• Six tearooms in operation with public toilets</li> <li>• Four markets operating in Merrion Square, The Red Stables, Herbert Park and Bushy Park.</li> <li>• Annual Rose Festival in St Anne’s Park</li> </ul>
Proactively seek out opportunities to develop additional recreational and sporting facilities in the City	<p>DCC continued to implement grants for a number of projects under the Department of Transport, Tourism and Sports Capital programme.</p> <p><u>Sports Capital Programme 2018</u></p> <p>The Sport and Recreation Section successfully applied for 9 grants under the Department of Transport, Tourism and Sports 2018 Sports Capital programme.</p>
Continue to implement the Biodiversity Plan	<p>Events, activities and studies carried out in 2019 included:</p> <ul style="list-style-type: none"> <li>• A City and coastline Otter survey</li> <li>• A rare flora and vegetation study of North Bull Island</li> <li>• Brent Geese monitoring programme with Exeter University</li> <li>• Pond restoration project with the Herpetological Society of Ireland</li> <li>• Native woodland and hedgerow study</li> <li>• Study of Algae in Dublin Bay with the National University of Ireland (NUI), Galway</li> <li>• World Wetlands Day</li> <li>• National Biodiversity Week &amp; Heritage Week</li> </ul>
Develop messages and awareness to counter problems caused by anti-social behaviour and dog fouling in city parks	<p>The City Parks Superintendent and members of his team sit on a sub-committee as part of the City’s Joint Policing Committee to discuss and address issues of anti-social behaviour in DCC Parks.</p>

**Goal 5**

**To maintain to the highest international standards and improve the quality of Dublin City's environment through the delivery of our services in a sustainable manner, recognising local, regional and national responsibilities and implications.**

<b>Objective</b>	<b>Progress</b>
<p>Ensure a consistently high standard of cleanliness throughout the city comparable to the cleanest capitals in Europe</p>	<p>In 2019 The Waste Management Section introduced a street grading programme designed to ensure consistently high standards of cleaning are being delivered across the city. The programme assesses the standard of street cleaning operations and addresses issues through ongoing monitoring, assessment and feedback.</p> <p>A new fleet of large street sweepers was introduced to replace the existing fleet.</p> <p>A new electric sideloader and electric vans continue to be trialled in the city centre.</p> <p>A leaf composting project was trialled in a number of depots across the city, with the ultimate goal of diverting on street leaf collection in the city to composting. 1200 tonnes of leaves were diverted to compost as a result of this initiative.</p> <p>A recycling project was successfully initiated to ensure proper segregation of waste in City Council Housing Complexes. This project was rolled out across the South East Area Housing complexes in 2019 in conjunction with the Housing Department</p> <p>100 additional solar compactor bins have been introduced as part of a Smart Docklands project in the North and South Docklands areas.</p> <p>Upgrades of public litter bins in urban villages across the city is underway.</p> <p>In excess of 28,000 service requests were dealt with by Waste Management Services in 2019.</p> <p>4043 community clean ups were supported throughout the city. An increase of over 700 in comparison to 2018.</p> <p>1973 requests for bulky household waste removal services were completed in 2019 an increase of over 20% in comparison to 2018.</p> <p>400 bonfire stockpiling complaints were attended to and in conjunction with the parks and area departments over 410 tonnes of material was diverted from bonfires during Halloween response</p>

	<p>activities.</p> <p>The Team Dublin Clean Up became the Dublin Community Clean Up Day and was Dublin's largest clean up event running in all 4 Dublin Local Authorities and in conjunction with An Taisce, Local Authorities Waters Programme (LAWPRO) and waterways and canal volunteer groups.</p> <p>The Waste Management Services Department took part in the 2019 Anti-Dumping initiative funding area based initiatives in the South Central, Central, North Central and North West areas.</p> <p>348 entries were received into the city neighbourhoods awards.</p> <p>The Environmental Awareness Office delivered a range of initiatives aimed at improving the local environment and highlighting the issue of Climate Change. These included a pilot Deposit and Return Cup in Civic Offices, ReLove Fashion a sustainable fashion competition for Secondary Schools in the Eastern Midlands Region, and a number of initiatives aimed at reducing single use plastics.</p> <p>A series of Climate Action workshops were delivered for communities.</p> <p>A tidy towns seminar was delivered for tidy towns entrants across the city.</p> <p>New Waste Bye Laws were introduced to provide for a consistent national approach to the regulation of the storage, presentation and segregation of household and commercial waste.</p> <p>A new draft litter management plan for the city was presented to the SPC.</p>
<p>Improve access to environmental information and to raise environmental awareness among citizens through use of digital communication channels</p>	<p>The Air Quality Monitoring and Noise Control Unit continues to operate and support the Dublin City Council real-time noise monitoring website and associated twitter account which tweets ambient sound levels from its monitoring sites, on the hour every hour. Real time ambient sound levels can be accessed on this site, by the public. During 2019 work commenced on developing a combined ambient air and noise website which will be launched in early 2020</p> <p>Highlighted the Implementation of the Water Framework Directive and the Floods Directive to citizens.</p>

<p>Preserve and improve where necessary the water quality of our rivers and bathing areas</p>	<p>The Central Laboratory is accredited to test relevant environmental parameters (chemical and microbiological) in surface waters including routine and investigative monitoring of rivers and streams, licensed trade effluent discharges to waters and bathing waters. Water quality status reports are provided regularly for all sampling locations and we hold a large archive of historic data. During 2019, over 4,400 samples were tested for Dublin City Council including 2,500 samples from the Grand Canal Dock.</p> <p>The Central Laboratory participates in the Acclimatise Project with University College Dublin (UCD) which has European funding and aims to improve bathing water quality.</p> <p>A total of 184 complaints were received by the Water Pollution Section in 2019 and every one was investigated and closed off. The Pollution Control section monitors water quality of six rivers (Liffey, Dodder, Tolka, Camac, Poddle and Santry) by sampling each one on a monthly basis at various designated locations. Additional river sampling is carried out for the purpose of ongoing assessments under Water Framework Directive criteria.</p> <p>It also monitors bathing water quality at three designated bathing areas (Dollymount, Sandymount and Merrion Strand) by taking 20 samples at each beach during the bathing season, June to mid-September. It manages and responds to bathing water incidents when they arise, by notifying the public via the DCC and the Environmental Protection Agency (EPA) websites and by placing notices on beaches.</p> <p>As a further measure to protect quality of surface waters, around 7,000 domestic dwellings / commercial premises are inspected each year for drainage misconnections. It regulates the discharge of trade effluent direct to waters or via surface water sewers by issuing and monitoring discharge licences under the Water Pollution Acts.</p> <p>Highlight and co-ordinate implementation of the measures to bring all of our rivers, estuaries and coastal areas to good ecological status as required by the Water Framework and the National River Basin Management Plan.</p>
<p>Reduce the risk of flooding and respond appropriately and effectively to flooding incidents</p>	<p>Dublin City Council's Flood Advisory Group met on numerous occasions throughout 2019 to monitor forecasting systems, analyse and interpret the information from these systems to determine the potential impact of possible flood events and the level of flood</p>

	<p>warning required to be issued and advise on the implementation of an appropriate action plan.</p> <p>The Dublin City Rainfall System was further enhanced in 2019. To date there are 27 rain gauges, 6 weather stations, 3 trash screen cameras and 30 river, tide and sewer level gauges.</p> <p>Flood Alleviation Schemes as detailed in the Council's Capital Programmes 2017-2019 continued throughout 2019.</p> <p>Dublin City Council Direct Labour Crews continue to carry out small flood alleviation works and respond to coastal flooding and rainfall event.</p>
<p>Deliver commitments in water services as outlined in the Council's Service Level Agreement (SLA) with Irish Water</p>	<p>Commitments are being delivered in accordance with the SLA and this will continue into 2020</p> <p>The inclusion of Flood Resilience Actions in the Climate Change Action Plans across the 4 Dublin Local Authorities assist in implementing this objective.</p> <p>The Central Laboratory analysed over 22,500 SLA samples for the Dublin Region in 2019. These were drinking waters, wastewaters and trade effluents from licenced industrial discharges.</p>
<p>Protect air quality in line with European Union Directives</p>	<p>Air quality monitoring indicates EU air quality standards may be exceeded in locations in Dublin during 2019. As a result Minister Richard Bruton has convened a multi stakeholder working group to develop proposals to tackle regional and national transport related air pollution and Dublin City Council is a member of this working group.</p> <p>Dublin City Council continued an ongoing study with the EPA to identify potential locations for additional national network air quality monitoring stations.</p> <p>Dublin City Council also commenced developing sites for a local air monitoring network to complement the national monitoring network and six locations were commissioned during 2019 at Walkinstown, Amiens St. Lord Edward, Ballymun, St, Custom House Quay, and Drumcondra.</p>
<p>As the National Competent Authority for all waste exports and imports ensure full compliance with EU regulations on behalf of all local authorities in Ireland.</p>	<p>The National TransFrontier Shipment Office (NTFSO) operated by Dublin City Council is the National Competent Authority established to manage the international movement of waste out of and into Ireland. It is also responsible for regulation of all movements of hazardous waste within Ireland. The Office is responsible for the</p>

implementation and enforcement of European and National Legislation; monitoring of waste shipments; facilitating the business community involved in legitimate waste shipment activities; and preventing the illegal shipment of waste.

During 2019 inspections included roadside checkpoints, port inspections, waste facility inspections and spot checks, waste transfer forms inspections, brokers and dealer's verifications and brokers and dealer's audits. The Administration team ensured that exports of 2,136,744 tonnes of waste to Europe and Asia were compliant with the Waste Shipment Regulations (WSR) – Regulation (EC) No 1013/

The NTFSO works with other agencies such as Waste Enforcement Regional Lead Authorities (WERLAs), (DCCA), Environmental Protection Agency (EPA), European Union Network for the Implementation and Enforcement of Environmental Law (IMPEL), European Union Agency for Law Enforcement Cooperation (EUROPOL), Local Authorities and the Gardaí and liaises with Customs and Port Authorities, the Northern Ireland Environment Agency (NIEA) and other competent international authorities. The NTFSO also reports to the National Waste Enforcement Steering Committee Chaired by the Department of Communication, Climate Action and Environment (DCCA). The NTFSO partakes in and/or initiates multi-agency operations where serious environmental crime is suspected.

In 2018 the NTFSO was nominated the lead authority for a European project on the Effects of the Chinese Import Ban on the Environmentally Sound Management of Plastic Waste. During 2019 the NTFSO completed year one of this project which concentrated on international data collection and research. As part of this project the NTFSO presented initial findings to the Asian Network for Environmental Enforcement in Kuala Lumpur, Malaysia and to a Chinese delegation of Environment Personnel in Utrecht, Holland. Targeted inspections will be undertaken on international waste facilities during 2020 and 2021.

During 2019 the NTFSO commissioned an independent benchmarking assessment of its office, the findings of which showed the NTFSO in a favourable light. The NTFSO also came out very favourably in a European Genval report (published in 2019) carried out during 2018.

	<p>The NTFSO continues to partake in the IMPEL Enforcement Network and is represented at the EU Basle Convention. The NTFSO present on National Waste Priorities at the National Waste Enforcement Steering Committee quarterly meetings.</p> <p>During 2019 the office undertook preparatory work on the impact of Brexit which fed into the coordinated work of the Irish Government. All stakeholders have been regularly updated with all latest developments on the impacts of Brexit.</p>
<p>As Regional Co-ordinator for the Eastern-Midlands Waste Management Plan promote and encourage the prevention, re-use and recycling of waste in line with EU and National policy.</p>	<p>The Eastern-Midlands Region (EMR) Waste Management Plan 2015-2021 provides a framework for the prevention and management of waste in a sustainable manner in Dublin City Council and the 11 other Local Authorities in the Region. Dublin City Council, as the Lead Authority for Regional Waste Management Planning is overseeing the implementation of the EMR Waste Management Plan 2015-2021.</p> <p>Some of the key activities undertaken in 2019 included:</p> <ul style="list-style-type: none"> <li>• National Awareness Campaigns (Brown Bin, Dry Recyclables, Waste Prevention)</li> <li>• National Reuse Month</li> <li>• Conscious Cup Campaign to encourage elimination of single use coffee cups</li> <li>• Programme to advance remediation of Historic Landfills</li> <li>• Civic Amenity Sites National Study</li> <li>• Construction &amp; Demolition Waste National Capacity Report</li> </ul>
<p>Implement the Noise Action Plan 2013-2018 and prepare plan for 2019- 2024.</p>	<p>A revised Dublin Agglomeration Noise Action Plan 2019-2024 was adopted by Dublin City Council. Chapter 7 sets out the noise mitigation and protection measures to be pursued under the new revised plan.</p>
<p>Reduce energy usage in the provision of public lighting</p>	<p>Approximately 7,000 lanterns are LED Technology, with 1,500 of these installed in 2019. It is planned to increase the replacement rate significantly in the latter part of 2020 as a result to the Public Lighting Upgrade Project being formally awarded this year.</p>

**Goal 6****To manage and promote the City Library Network, the City Arts Office and the Hugh Lane Art Gallery as hubs of cultural and art collections and learning opportunities**

<b>Objective</b>	<b>Progress</b>
Develop new Dublin City Library at Parnell Square	<p>The Dublin City Library project secured planning permission in May 2019. In June the City Council was advised by Kennedy Wilson that the required private fundraising for the project could take over 3 years and that there was no guarantee it would be successful.</p> <p>In July 2019, in response to this development, the Chief Executive advised Elected Members that the City Council would assume full responsibility for the development of the Parnell Square Cultural Quarter, the feasibility of pursuing a two phased approach to delivering the overall project would be examined and work would be undertaken to identify alternative funding sources. The Phasing Feasibility Study was completed in late 2019.</p> <p>The Chief Executive approved phase 1 of the project which will deliver the new library building and all works to No 27 as well as limited works to the other Georgian buildings.</p> <p>Phase 2 will cover the full redevelopment of the other Georgian buildings and the completion of the public realm works.</p> <p>The Design Team were instructed to complete the detailed design drawings for Phase 1 works and to prepare tender documentation. The Chief Executive has written to the Minister for Finance and Public Expenditure &amp; Reform seeking Exchequer grant aid for the project.</p>
Lead the promotion of Dublin City as a City of Literature	<p>Director of Dublin UNESCO City of Literature attended two UNESCO Creative Cities Network international conferences in 2019, which is an obligation under the terms of the designation and is an opportunity for information sharing and project planning among the network cities. Best practice examples from Dublin City of Literature were presented, including the Readers in Residence project and the International Dublin Literary Award.</p> <p>Dublin UNESCO City of Literature supported a wide array of literary projects and organisations during the year, including the new writing programme in The New Theatre, Swan River Press new publications of Irish writing, the Poetry Jukebox at Epic museum and a special drama project with Mountjoy women's prison. It is the aim of the office to offer financial support to projects that are in particular need of funding and to spread resources as widely as possible.</p>

	<p>The office supported the Dante Festival, the Dublin Book Festival, International Literature Festival Dublin, Irish Spanish and Latin American and MurderOne Crime writing festivals, among many others.</p> <p>The International Dublin Literary Award was won by American first time novelist Emily Ruskovich, author of Idaho. Plans were put in place during 2019 to host an event to celebrate 25 years of the Award at a special event in the Irish Embassy in Washington DC in 2020.</p> <p>The Dublin UNESCO City of Literature office delivered a number of programmes and festivals over the course of the year, chief among them being the Dublin One City One Book annual festival in April, which in 2019 celebrated the life and career of Edna O'Brien, with her 1960s novels The Country Girls Trilogy forming the centre piece for the festival. Over forty free events were held during the month, many of which were organised by partner institutions and library services, culminating in a large flagship event in the round room of the Mansion House, attended by over 650 people. There were partner events at Irish embassies in Oslo and Zagreb, part of a policy of outreach on the part of the office in organising Dublin One City One Book and bringing Irish writers to an international audience.</p> <p>Other key events included the Citywide Reading Campaign for Children, which involved branch libraries, public events and The Big Day Out during the St. Patrick's Festival; Words on the Street, celebrating European literature in translation and a poetry trail around Dublin book shops.</p> <p>Work continued with the library-based creative writing groups, with submissions being entered for a publication to be issued in 2020.</p>
<p>Implement the Dublin City Arts plan</p>	<p>Listed below are some of the programmes and projects that were delivered by the Arts Office in 2019:</p> <ul style="list-style-type: none"> <li>• Urban Regeneration Development Fund (URDF) to develop artist's workspaces Appointment of Consultants to conduct Feasibility Study on two sites in Dublin 8</li> <li>• Culture Night 2019 had approx. 400,000 people visiting museums, galleries, historic houses, artists' studios and cultural centres</li> <li>• International Literature Festival Dublin (ILFD) 2019 had over a 100 writers and events. As well as the week in May the festival now has a series of "off the page events" throughout the year</li> </ul>

	<ul style="list-style-type: none"> <li>• Opera in the Open – 4 events, Chinese New Year’s Festival, Musictown Festival</li> <li>• The LAB 4 X studio rehearsal spaces open 7 x days a week approx. 2000 x people per month</li> <li>• 32 Artists exhibited in the Lab Gallery</li> <li>• Street Art Forum met with group Of Professional Street Artists to discuss cooperation with DCC</li> <li>• Artists Residences: St. Patrick’s Lodge, 6 and 7 Albert Cottages and 9 Wooden Buildings. 17 x artists &amp; artistic companies accommodated</li> <li>• Incubation space Units 3 &amp; 4 James Joyce Street</li> <li>• €530,000 paid in Arts Grants</li> <li>• €20,000 in Bursaries paid</li> <li>• €300,000 in programming with Artist and Arts Organisations</li> <li>• 2019 Erasmus + Programme After 2 years between Ireland &amp; 5 x European countries, 2,813 x pupils have received 664 x Visual Thinking Strategies teaching sessions across 24 x European schools &amp; institutions</li> <li>• Public Art: The sculpture of Luke Kelly by Vera Klute on Guild Street and statue of Luke Kelly by John Coll on South King Street were launched by President Michael D Higgins on the 30<sup>th</sup> January 2019.</li> </ul>
<p>Enhance the profile of the Dublin City Art Gallery the Hugh Lane</p>	<p>During 2019 Dublin City Gallery the Hugh Lane:</p> <ul style="list-style-type: none"> <li>• Initiated project to develop the Gallery’s new website</li> <li>• The Gallery’s PR was significantly improved via regular social media content and communication across Facebook Twitter and Instagram</li> <li>• The Hugh Lane Gallery’s imaginative and extensive education programmes for children and adults are central to the Gallery’s strategy of being a leading city connected to Dublin and its people.</li> <li>• 30 artworks sent on loan to Irish and international galleries.</li> <li>• Long term art loans enjoyed by visitors to the Mansion House, Áras an Uachtaráin, Farmleigh, Kilmainham Gaol.</li> <li>• 43 researchers consulted Bacon database, artist’s files, or artworks.</li> </ul>
<p>Contribute to the Decade of Commemorations programme, including the 1916 Rising, by bringing the City’s diverse memory collections to citizens locally and internationally.</p>	<p>Exhibitions</p> <p>The exhibition ‘The Peace at Home? Dublin after the First World War’ was displayed in City Hall in Spring 2019, following the exhibition ‘Micheal Mac Liammoir and the Dublin Gate Theatre’</p> <p>2019 marked the centenary of the beginning of the War of Independence. The exhibition “Goodbye Dublin: The War of Independence in the City” was launched in August 2019 and was on display in Dublin City Library and Archive for three months before touring to City Hall. A traveling version of the exhibition will tour Dublin City Library branches throughout 2020. There were weekly guided tours by the historians in residence.</p> <p>Evil Literature exhibition highlighted books from the Dublin and Irish Collections that were ‘banned’ by the Irish Censor in the twentieth century. The exhibition ran at the Dublin City Library &amp; Archive from April to June before moving to City Hall.</p>

'A Christmas Spectacle: the Story of Panto in Dublin' ran at Dublin City Library and Archive from November onwards.

#### Seminars

'Say You Want A Revolution: The War of Independence in Ireland' seminar featured eight scholars speaking on various aspects of the War of Independence.

Local History Society Day was on 23<sup>rd</sup> of March and provided an opportunity for eight speakers from local history societies to present their latest researches to a large audience.

City Hall Lectures April: Irish Women and the Irish Revolution

Heritage Week: Jacob's Biscuits and Dublin Design

City Hall Lectures Oct: Serving the City in the 20<sup>th</sup> Century

The 22<sup>nd</sup> annual Sir John T. Gilbert Commemorative Lecture took place in January at Dublin City Library & Archive. The lecture 'As Was Taken Out Of His Own Mouth in Dublin: Autobiography and Life Writing in Early Modern Ireland' was delivered by Professor Marie-Louise Coolahan (National University of Ireland, Galway) and chaired by Councillor Dermot Lacey.

#### Publications

Micheal Mac Donncha: Teach an Ardmheara agus Reabhloid na h-Eireann/The Mansion House and the Irish Revolution

Commemorative plaques: 4 Plaques were unveiled in 2019, Seamus Ennis, on Jamestown Road, Finglas; Hirschfield Centre on Fownes St; Iris Murdoch on Blessington St and Constance Markievicz on Leinster Road in Rathmines

Lord Mayor's Certificates were conferred in the Mansion House on 28 students (11 in Local Studies; 17 in Oral History). These are 'return to learning' courses which on completion give access to third level. The courses are organised by Dublin City Library & Archive, and have been running since 2007

Access to historical sources: 2019 saw continued scanning, cataloguing and online publishing of primary historical documents and collections including the Fáilte Ireland Tourism photographic

collection, the Communist Party of Ireland Collection, and items relating to the War of Independence.

Community Engagement: Open House Tours: Dublin City Library & Archive was opened to the public on Saturday 12<sup>th</sup> October as part of the national Open House project. Tours of the Reading Room were conducted by staff throughout the day.

There were 63 tours of the Dublin City Library & Archive in 2019. These were to schools, adult education groups, university students, and the Dublin City Council Culture Club.

Historians in Residence: Dublin City Councils six part-time Historians in Residence continued to deliver history events across the city. The project aimed to make history accessible to all and especially tries to bring history to groups who may not have ready access to it. In 2019 the historians engaged with 11,362 people at 393 events across the city including events in libraries, nursing homes, prisons, Men's Sheds, schools, retirement and community groups and more.

In early Summer the historians delivered a two-part lecture series in all DCC branch libraries on the War of Independence (Lecture 1: First Dáil and First shots, 1919-1920; Lecture 2: The Black and Tans to the Treaty, 1920-1921). A 12-part class on the Irish Revolution 1916-1923 was piloted by James Curry in Ballymun Library and achieved a 100% excellent rating from course participants.

In October 2019, the historians published volume 2 of their free local history book "History on Your Doorstep – six more stories of Dublin history" which was distributed through city libraries and to history clubs across the city. With chapters on Dublin's disappearing workplaces; housing in Dublin 8; Lemon's Sweets; Seamus Ennis; Dublin Corporation and the War of Independence; and St Ultan's Hospital the book has proven popular with the general public.

Dublin Festival of History 2019: this was the biggest festival to date with over 10,000 attendances at 178 events in 62 venues, with 31 partner organisations contributing to the programme.

Lectures/seminars marking Decade of Commemorations events included discussions on the War of Independence, Rosie Hackett,

Dick McKee, the birth of the Troubles, Ireland and the First World War, First Dáil, Partition, the Military Service Pensions Collection, and the Decade of Commemorations Quiz (organised by the Historians in Residence).

In a post-Festival survey, 95% of the 223 respondents said they would recommend the Festival to others and 89% rated the Festival “Excellent/very good”

**Goal 7****To make Dublin a safe place to live, work, visit and enjoy.**

<b>Objective</b>	<b>Progress</b>
<p>Collaborate with An Garda Síochána, Health Services Executive, other agencies and the business community in co-ordinating and developing measures to deal with problems on the city streets such as anti-social behaviour, drug activity, aggressive begging and noisy busking.</p>	<p>Achieved via the following:</p> <ul style="list-style-type: none"> <li>• Dublin City Joint Policing Committee (JPC)</li> <li>• Dublin City Centre Business Forum (DCCBF)</li> <li>• High Level Group (HLG) on Street Issues</li> </ul> <p><b>Meetings held during 2019</b></p> <p><u>Dublin City Joint Policing Committee (JPC)</u>: 3 meetings (2 meetings of the City Council members 2014-2019, and 1 meeting of the new Committee 2019-2024)</p> <p>An Annual Report summarising activities of the Dublin City JPC was approved by the City Council at its meeting in June 2019.</p> <p><u>Dublin City Centre Business Forum (DCCBF)</u>: 5 meetings (Progress Report provided to members in November 2019)</p> <p><u>High Level Group (HLG) on Street Issues</u>: 2 meetings (this group was restructured, with meetings resuming in September 2019)</p> <p>The following is a summary of issues on which presentation were made / updates given to the above-mentioned groups during 201:</p> <ul style="list-style-type: none"> <li>• Criminal Assets Bureau (presentation)</li> <li>• Brexit</li> <li>• Response to Major Incident</li> <li>• Retail Fraud (Anti Money-Laundering Unit)</li> <li>• Community Policing</li> <li>• Licensing</li> <li>• St. Patricks Day celebrations</li> <li>• UEFA / Euro 2020</li> <li>• DCC Events</li> <li>• Medically Supervised Injecting Facility (MSIF)</li> <li>• Begging</li> <li>• Graffiti</li> <li>• Housing / Homelessness</li> <li>• Garda Resources / Garda Reserve</li> <li>• Street Furniture</li> </ul> <p>Following the Local Elections in 2019, and the subsequent reconstitution of the Committees, the Dublin City JPC is now chaired by Councillor Mary Fitzpatrick. The following three action matters will form the basis of annual work plans for each of the six committees for the New Council 2019-2024:</p> <ul style="list-style-type: none"> <li>• Safer Streets</li> <li>• Tackling Drugs</li> <li>• Small Areas Policing</li> </ul>

	<p>All Committees (Dublin City and the five Joint Policing Subcommittees) are to report under the above 3 headings in their Work Plans and Annual Reports going forward. However, these headings are not exclusive, and Committees are encouraged to report under any other headings deemed appropriate for their respective areas.</p> <p>The responsibility for issuing JPC Guidelines rests with the Policing Authority since its establishment in 2016. This was previously under the remit of the Department of Justice and Equality. The Policing Authority has not made any changes to these guidelines since its inception.</p>
<p>To further refine and develop our partnership arrangements with statutory and voluntary agencies and group in supporting safe communities and targeting vulnerable sectors including disadvantaged households, the elderly and others</p>	<p>Achieved via Joint Policing Committee and the Dublin City Centre Business Forum structures (see progress as outlined above)</p> <p>Supported the World Anti Bullying Forum in conjunction with DCU and International Relations.</p>
<p>To provide advice and guidance to enhance the safety of communities.</p>	<p>The promotion of community fire safety is a key facet of modern fire service operations. Dublin Fire Brigade (DFB) works closely with the communities to make Dublin City &amp; County a safer place to live, work and visit. Making and keeping Dublin safe from fires and other emergencies is at the heart of all that we do. Fire deaths occur mainly in the home or place of residence so the main focus of the Fire Brigade Community Fire Safety Education programmes is on these groups.</p>
<p>To implement relevant Fire Safety legislation in new and existing buildings to improve fire safety and fire safety management practices.</p>	<p>The Building Control Regulations 1997 to 2015 set out procedures and controls which require owners, builders, and registered construction professionals to demonstrate that the works or buildings concerned have been designed and constructed in compliance with Building Regulations. With the advent of the Building Control Amendment Regulations (BCAR) in 2014, there is now greater oversight and accountability of the construction of building and works in the Dublin region since 1992.</p> <p>The objective of DFB Fire Prevention is to ensure fire safety standards are being adhered to in new and existing buildings and to ensure the compliance with Building Regulations is achieved through good building design practice by competent professional designers in new or modified buildings. D are guided by the “engineer, educate and enforce” approach to fire safety in Ireland.</p> <p>A Fire Safety Certificate application is required for all new buildings</p>

	<p>or changes to existing buildings. It is the responsibility of the designer, the builder and the owner to ensure that the building is built in accordance with the Fire Safety Certificate and the Building Regulations.</p> <p>2019 was a very busy year for Fire Prevention, 1439 Fire Safety Certificate applications were processed in conjunction with Dublin City Council, Fingal County Council, Dun Laoghaire Rathdown and South Dublin County Council, that makes about 50% of the national number of Fire Safety Certificate applications and is an indication of the amount of building work taking place in the Dublin region</p>
<p>To coordinate and facilitate Major Emergency Management preparedness and response particularly in relation to disaster planning and adverse weather events.</p>	<p>In 2019 DFB established and co-ordinated meetings of the DCC Crisis Management Working Group, work included review of the Crisis Management Plan, the Crisis Communications Plan and Severe Weather Plans. Currently work is underway on the revision of the DCC Major Emergency Plan for 2020.</p> <p>DFB also played a major role in working with the East Regional Working Group to produce an Interagency Work Programme and Regional Risk Assessment in line with the national work programme. DFB provides representatives at senior management level to appropriate Major Emergency Management (MEM) groups.</p> <p>DFB hosted a number of training courses under the European Union Civil Protection Programme on behalf of the National Directorate for Fire and Emergency Management, providing course management, trainers, roll-players and logistical support. DFB participated in the planning and execution of Exercise Tuilte, a regional flooding exercise with Kildare Fire Service, Electricity Supply Board (ESB) and local authorities in the region.</p> <p>DFB were also involved in the preparation of a number of Interagency Regional plans such as the Evacuation and Rest Centre Plan, the Media and Communications Plan and the Dublin Airport Aircraft Incident Response Plan. DFB participated in exercises testing both of these plans.</p> <p>DFB actively participates in the East Region Emergency Management Working and Steering Groups at Eastern Regional level with other Principal Response Agencies. The East Region consists of representatives of the four Dublin Local Authorities along with representatives of Kildare and Wicklow County Councils, An Garda Síochána and the HSE.</p>

To support Civil Defence in the development and utilisation of volunteers in supporting communities in emergencies.

The Civil Defence assist the front line emergency services during time of natural disasters and/or major emergency situations. The Dublin Civil Defence Unit has almost 400 volunteers and provides second line support to all local authorities in the region in the event of emergencies.

The Unit also provides second line support to Dublin fire brigade and is involved in an ongoing basis in providing crowd control, Water Rescue, Fire Cover and Medical Support at a range of events throughout Dublin City and County.

Civil Defence also provides Emergency Cold Weather Shelter for Homeless. This involves providing emergency shelter in the Esplanade for 20 people with a minimum of three Civil Defence volunteers each night.

2019 was an extremely busy year for Dublin Civil Defence with 362 community events, 7 Search and Rescue operations (3 bodies recovered), and 442 call outs for severe weather. Max & Mist – the Human Remains Detector (HRD) dogs, were called out on 17 different occasions last year including a number of times to assist An Garda Síochána at crime scenes. Civil Defence also operates a drone unit to support An Garda Síochána in missing persons with 31 callouts in 2019.

# The Place for Business

*Dublin is our capital city – an engine and a hub for economic development. Our ambition is to retain and grow infrastructure, develop activities and utilise technologies to the maximum to ensure that our city is at the forefront of business and economic prosperity.*

<b>Goal 1</b> To develop the competitive advantage of Dublin as a capital city within a City Region through integrated planning and collaboration within the Greater Dublin Area.	
<b>Objective</b>	<b>Progress</b>
Ensure the co-ordination of strategic infrastructure in the city region to provide for future social, physical and economic growth	<p>The Economic Development Unit carried out research on enterprise space in the Dublin region in 2019. This survey built on the work carried out in 2018 on enterprise spaces in the Dublin city area. The findings were disseminated to the Economic and Enterprise SPC and to stakeholders working on the Dublin Region Enterprise Plan 2020.</p> <p>Environment &amp; Transportation Department:</p> <ul style="list-style-type: none"> <li>• Lead Dublin City Council engagement on Regional Mobility Strategies.</li> <li>• Engaged with the National Transport Authority (NTA) and TII in the provision of strategic transport infrastructure, including Metro, LUAS.</li> <li>• Engaged with other regional authorities for the overall strategic regional transport, including Busconnects.</li> </ul> <p>Environment &amp; Transportation Department engages with the NTA and TII with regard to the timely delivery of enabling transportation infrastructure. The Department is currently engaging with the NTA regarding the Bus Connects Project and TII regarding the Metrolink Project.</p> <p>During 2019 the Environment &amp; Transportation Department and the Service Level Agreement (SLA) Unit continued to ensure that there is a long term relationship between the City Planning Authority and Irish Water in order to ensure continued investment in water and wastewater infrastructure for the City.</p>
Update and implement the Economic Development Action Plan for the City Region, incorporating as necessary a network of economic clusters	<p>A series of economic actions and projects set out under the Promoting Economic Development 2018 – 2021 annual plan was delivered in 2019 with the support and oversight of the members of the Economic Development and Enterprise SPC.</p> <p>A summit was delivered in Q3 2019 on the theme of Social Enterprise which was held in the Council Chamber and it was webcast. Input was invited from a range of policy makers, industry experts, social enterprises and support organisations. This summit was delivered as part of a European Project suite of networking events and was attended by a European representative.</p>

	<p>It showcased social enterprises active in the Dublin region through an exhibition space held in the rotunda of City Hall. Feedback was very positive from participants who felt that the event led to valuable engagement.</p>
<p>Develop an effective alliance across the city regions' business, local government, state agencies and third level sectors to raise Dublin's International profile and brand, through Dublinked and other networks</p>	<p>A series of meetings were held with key city stakeholders, setting objectives for collaborative actions across projects, research and events designed to promote Dublin's international profile. The city branding website Dublin.ie led a process designed to re-write the content responding to the needs of an international audience. Dublin.ie has a range of new content promoting Dublin as a great city and region in which to live, work, learn and invest with a comprehensive "What's On section".</p> <p>Dublin.ie progressed its stakeholder engagement and Social Media engagement with the addition of two new team members. Two outdoor campaigns were designed and delivered utilising digipanel, bus-shelters, smart bins and lamppost banner driving users to the site. Dublin.ie attracted 1m users in 2019 – 26% international.</p>
<p>Assist the new Regional Assembly with the preparation of a new Regional Spatial and Economic Plan</p>	<p>The Regional Spatial and Economic Strategy (RSES) was approved in June 2019 and will be integrated into the City Development Plan at March 2020 Meeting of City Council</p> <p>The Economic Development Office participated in number of workshops arranged by the Eastern Midlands Regional Assembly and a made a submission as part of the preparation of the Regional Spatial and Economic Plan.</p>
<p>Co-operate with adjoining Local Authorities to mitigate against climate change, in a co-ordinated manner, with particular regard to energy, settlement patterns, transport, waste management, and green corridors</p>	<p>Ongoing collaboration taking place between Local Authorities as part of RSES and MASP (Metropolitan Area Strategic Plan)</p> <p>Commencing development of Sustainable Urban Mobility Plans for the City region in cooperation with all Dublin Local Authorities.</p> <p>Preparation of Sustainable Urban Mobility Indicators for the city ongoing. Scheduled for completion in Q2 2020</p> <p>In 2019, Transportation Planning Division established a Transportation Working Group with other local authorities in the Dublin Region. This group meets quarterly to discuss regional issues including regional transportation projects, policy matters and challenges arising in day-to-day operations across the four local authorities.</p>

The Dublin City Council Climate Action Plan adopted in 2019, sets out the role that the City Council has in responding to the present and future, climate change risks facing the region and the actions that are being taken to achieve climate resilience.

Throughout 2019, Dublin Climate Action Regional Office (CARO) worked with the 4 Dublin Local Authorities and CODEMA on their Climate Change Action Plans and public consultation events.

**Goal 2**

**To develop Dublin's economic and enterprise potential in order to provide livelihoods to sustain a growing population.**

<b>Objective</b>	<b>Progress</b>
<p>Prepare a new Local Economic and Community Plan, which will help drive the socio-economic recovery of the City</p>	<p>The Dublin City Local Economic and Community Plan (LECP) 2016 to 2021 containing 24 socio economic charts that were updated in 2019, contribute to the delivery of the twelve high level goals.</p> <p>A "Your Dublin Your Voice" survey was designed and delivered capturing feedback on a number of the high-level goals of the LECP. The Advisory Group made up of representatives of the Economic and Enterprise Strategic Policy Committee and the Local Community and Development Committee provided oversight and direction to this work.</p> <p>The Corporate Plan 2020 – 2025 incorporated the twelve high level goals of the LECP aligning them with Corporate Plan actions and objectives.</p>
<p>Facilitate the expansion of the retail sector to ensure the City Centre remains the primary retail centre of the region, and to support the development of tourism</p>	<p>The City Council is concentrating on the consolidation of retail in the Category 1 Streets (Grafton, O'Connell and Henry and the vitality of the Category 2 Streets.</p> <p>The Dublin Economic Monitor published research findings from the Master Card Spending Pulse showing levels of retail spend. Four launch events were held across the Dublin region for each new edition of the Dublin Economic Monitor which was co-ordinated by the Economic Development Unit. The findings are available through <a href="http://www.dublineconomy.ie">www.dublineconomy.ie</a></p> <p>The engagement with the city business community in the formulation of strategic transport and mobility solutions will provide a city centre with cleaner transport, create more opportunities for car free streets and create a better ambience for residents, shoppers, tourists and businesses.</p> <p>The implementation of <i>The Heart of the City</i>, Public Realm Masterplan for the city core will result in a world-class public realm which will contribute to the vitality and viability of the city centre. Projects within the masterplan area are progressing.</p> <p>A part 8 proposal for public realm improvements to Liffey Street was approved in 2019.</p>

	<p>New proposals for Cathedral Street and Sackville Place are being prepared.</p> <p>The Grafton Street Quarter public realm projects are also progressing with a Part 8 application in preparation for South Anne Street.</p> <p>Pedestrianisation of Suffolk Street is being trialled and there will be a new application for the College Green plaza.</p> <p>An updated inner and outer orbital signage scheme will be completed in early 2020.</p> <p>The Licensing Unit provided gazebos, lights, tables and awnings to the 47 Casual Traders licensed to trade in Henry Street for the month of December. This gave a uniformity and market feel to the historical Christmas trading. The Licensing Unit worked very closely with the other Statutory agencies to ensure compliance with all conditions of the licences and had a daily presence on the Street to resolve any problems arising.</p> <p>Following on from “The Moore Street Report 2, Securing History the Moore Street Advisory Group recommended the appointment of an Expert Group to lead the regeneration of the market. Following an invitation for expressions of interest from people with skills, experience and expertise in Street Trading and Markets two applications were received.</p>
<p>Identify emerging growth areas and produce further Local Area Plans to bring forward the social and economic growth of the city.</p>	<p>The Development Plan has identified 18 SDRA's (Strategic Development and Regeneration Areas) to assist in the quality consolidation of the city.</p>
<p>Produce an updated suite of economic and enterprise development policies in the new City Development Plan 2016-2022</p>	<p>The Metropolitan Area Strategic Plan in the Regional Spatial and Economic Strategy polices for economic growth will be integrated into the City Development Plan.</p>
<p>Ensure the successful development of the key Growth Areas in the City through the implementation of the Development Plan, the Local Area Plans (LAPs), the Docklands Strategic Development Zone (SDZ) and the Grangegorman SDZ</p>	<p>The SDRA growth areas and LAP/SDZ are being developed via Active Land Management, Development Management and Inter-departmental Implementation Groups.</p>

**Goal 3**

***To provide for the safe, sustainable and efficient movement of people, and manage the efficient movement of goods and transport in the city, in a sustainable manner.***

<b>Objective</b>	<b>Progress</b>
<p>Ensure transportation planning is adequately resourced to represent Dublin's best interests in forming a central input into local and national development plans</p>	<p>It is the responsibility of the Transportation Planning Unit to meet the Environment &amp; Transportation Department's obligations with regard to the statutory planning processes of Development Management &amp; Strategic/Forward Planning. This involves forming a central input to national, regional, city and local development plans as well as inputting to every development site through the planning application process.</p> <p>As volume of planning, Strategic Infrastructure Development (SID) and Strategic Housing Development (SHD) applications grow it has become necessary to review the resource requirements of the transportation planning team. This is under way.</p>
<p>Ensure national and local road safety initiatives are implemented to maintain Dublin as one of the safest cities in Europe for pedestrians</p>	<p>The Traffic Advisory Group and the Road Safety Sections actively work on safety initiatives and in 2019 agreed further extension of the 30kph zones. The key stakeholders meet in the Road Safety Working Together Group and close collaboration also occurs with An Garda Síochána Roads Policing.</p>
<p>Place the pedestrian at the highest level of priority in transportation planning followed by cycling, public transport, goods and other vehicles</p>	<p>The Sustainable Mobility and Projects Division has been set up to Sustainable Mobility Strategic Planning and Policy Development, Communications, Promotion and Engagement, Multi-sectoral Partnerships Development, Sustainable Mobility Infrastructure Planning and Development, Research, Innovation and Collaboration (European Commission CIVITAS and POLIS) and to Implement measures for walking, cycling and integration with other modes.</p> <p>The Transportation Planning Section through its ongoing work ensures that the design of all new developments, masterplans, local area plans and SDZs place the pedestrian at the top of the movement hierarchy as per national regional and city policy. Through the development management process, buildings are set back to provide wider footpaths, new pedestrian crossings are provided, existing pedestrian crossings are improved and public realm is expanded.</p> <p><i>The Heart of the City</i>, the public realm masterplan for the city core aims to provide a pedestrian friendly city core with more space and more route options for pedestrians in the city centre. Implementation of the masterplan is ongoing.</p>

The Promotion team works in partnership with Green Schools to address barriers identified by children to walking to school. Environment & Transportation Department proactively improves routes to several schools to include improved crossing facilities, signage and line markings. A new Walking and Cycling Promotion Officer was appointed in 2019.

In 2019, DCC's Hike It Bike It Like It Dublin project was chosen as a best practice case study by the EU. This a project that works with communities to bring about behavioural change, more sustainable patterns of travel. A video was made with the EU in June 2019 and was uploaded to the Eltis global portal for viewing around the world. (This project was a recipient of an Energy Globe Award in 2016 and was a finalist in both the National Green Awards and the Excellence in Local Government Awards in 2013.)

The Communications and Promotion Unit with Sustainable Mobility engages with various stakeholders, including NTA, An Taisce Green Schools, Department of Transport, Tourism and Sport (DTTAS) to promote behavioural change and a culture for walking and cycling.

The Traffic Management Section continue to prioritise pedestrians and have installed numerous additional pedestrian crossings in 2019. Over the last 12 months at the majority of pedestrian crossings, longer amber man times have been introduced to ensure that the needs of the aging population are also respected.

A second stationless bike hire operator was identified in 2019. Moby will commence with an e-bike hire scheme in 2020. Bleeperbike currently has a fleet of 450 hire bikes throughout the City with a total of almost half a million kilometres covered in 2019 burning over 39 Million calories

A total of 977 additional on-street cycle parking stands were installed during 2019 providing in excess of 1,800 new cycle parking spaces. A target has been set for the installation of 1,250 stands during 2020. Four hundred abandoned bicycles were also removed from the streets during 2019.

The inclusion of Transport Actions in the Climate Change Action Plans across the 4 Dublin LAs will assist in implementing this objective.

<p>Optimise our investment in Intelligent Transport Systems (ITS) to ensure traffic movement is optimised.</p>	<p>Throughout 2019 the ITS section has worked on modifications and improvements to traffic flows in the DCC areas.</p> <p>The DPTIMS (Dublin Public Transport Interface Module) has been used to manage the progression of Dublin Buses and to also modify the traffic signals in order to help provide a reliable bus service throughout the network.</p> <p>Using traffic/transportation, data visualisation tools and Business Intelligence multiple dashboards are available for quantifying the performance of transportation and road network usage. This provides evidence base public transportation improvement measures and such metric measurements would contribute to the Sustainable Urban Mobility Plan.</p> <p>Over fifty junctions have either been modified to improve efficiency or new junctions added to the network in order to improve both pedestrian and traffic optimisation.</p> <p>As part of the ongoing upgrade to LED signals a number of sites have been upgraded in the last 12 months.</p>
<p>Implement the traffic management plan recommendations in the strategic study for Dublin City.</p>	<p>The City centre transport team are continuing to work on the numerous projects contained in the City Centre Transport Study including:</p> <ul style="list-style-type: none"> <li>• College Green Plaza</li> <li>• Suffolk Street</li> <li>• City centre Signage</li> </ul> <p>The delivery of the objectives of the City Centre Study is an important focus for the Council across a range of initiatives.</p>
<p>Ensure transportation planning follows the Design Manual for Urban Roads and Streets (DMURS) and is in line with the Government Policy 'Smarter Travel – A Sustainable Transport Future'</p>	<p>The Smarter Travel policy document promotes behavioural change and a shift to sustainable travel. DMURS recommends place making and multi-disciplinary working. The Transportation Planning team is a multi-disciplinary team that works at both strategic and local level to bring about a shift to sustainable travel.</p> <p>Through its ongoing work, the Transportation Planning team influences the design of the street network, neighbourhoods, public realm and the wider city. It does so in line with DMURS with an emphasis on the pedestrian first and place making.</p>

<p>Provide the most efficient parking service to citizens and users of Dublin's city and neighbourhood roads and streets</p>	<p>In excess of 54,000 additional motorists signed up to the Councils Cashless Parking payment service, Parking Tag, in 2019 bringing the number that have signed up to the service since its introduction to over 258,000 with 5.64million cashless transactions completed in 2019. Just over 173,000 transactions were made using the once off payment facility, charging directly to mobile or debit/credit card. 82% of all Parking Tag payments were made through the Parking Tag App.</p> <p>There were 22,388 Parking Permits issued – this includes applications for First Time Parking Permits, Non-Family Member, Residential Institution Employee Permit, Change of Vehicle, Change of Address and renewed parking permits.</p> <p>45,958 vehicles were clamped, 4,407 vehicles were relocated, 443 vehicles removed. 147 vehicles were scrapped and 773 warning notices were issued.</p> <p>There were a total of 197 new Pay and Display Ticket Machines introduced on-street by the end of 2019, which accept coin or debit/credit card and contactless payment for parking.</p>
<p>Implement the Dublin City recommendations from the Greater Dublin Cycle network</p>	<p>During 2019 the following was achieved:</p> <ul style="list-style-type: none"> <li>• The NTA presented the Emerging Preferred Design to Dublin City Council in March 2019. Since then, DCC has carried out a number of inter-departmental workshops, and is now carrying out desktop and ground studies that will fully inform the brief to appoint a design consultant. A non-statutory public consultation was carried out from 2<sup>nd</sup> May 2019 to 6<sup>th</sup> June 2019 and a summary report of all submissions received was published to the DCC website.</li> <li>• Clontarf to City Centre – The consultants developed the detailed design throughout 2019 and it should be substantially complete in Q1 2020. Ground investigation works commenced in Q3 2019 and most were completed by the end of 2019; completion is expected in Q1 2020. Six tenderers were shortlisted for the construction contract in Q2 2019 and are to be invited to tender in Q2 2020.</li> <li>• Dodder Greenway – an emerging preferred option was approved by the Steering Group for the project during 2019. The Cycle Design Office of the NTA intends to develop Preliminary Designs for the project and initiate the Planning Process during 2020.</li> <li>• Tender documents and drawings were finalised in 2019 for the section of the greenway being advanced separately linking Herbert Park to Donnybrook Road and construction of the project is expected to commence later in 2020.</li> <li>• S to S route. Works completed except drainage issue at the Kincora junction which is still outstanding. Will be completed in Q2.</li> <li>• Construction on Phase 2 of the Royal Canal Greenway began in Q1 of 2019 and is due to be completed in Q2 of 2020. RCP3 is due to be retendered in Q1 of 2020 with construction expected to start in Q2 2020</li> </ul>

	<p>During 2019 the following was achieved:</p> <ul style="list-style-type: none"> <li>• Detailed design for Phase 4 of the Royal Canal Greenway was progressed during 2019. Advance works on Broombridge Road are expected to go to tender for construction in Q1 2020. Detailed design for the towpath is anticipated to be completed in Q2 2020. Option selection for the railway underpass is scheduled for Q1 2020. Option selection for the Ashtown link to Phoenix Park is on hold pending confirmation of Irish Rail's plans to bypass the Ashtown level crossing.</li> <li>• Royal Canal Cycle and Pedestrian Route Phase 2 moved to construction stage.</li> </ul> <p>Through the development management process, the Transportation Planning Unit has secured the setbacks and reservations on private development lands to facilitate the provision of planned cycle routes.</p>
<p>Pursue appropriate Smart City projects with leading international I.T. companies</p>	<p>Relationships with leading international IT companies continued to grow over 2019.</p> <p>Development of Smart Districts</p> <p>Smart Docklands is Dublin City Council's flagship fast track Smart District programme was created to provide a platform for start-ups, big tech, the city, and academia to come together.</p> <p>This initiative was ranked No.1 globally for FDI strategy for Smart Locations of the future by the FDI magazine (Financial Times, 2019) and is supported by partners such as Science Foundation Ireland (SFI) research centres Enable, Connect as well as corporate partners such as Google, Autodesk, Vodafone, Mastercard, Microsoft and Softbank.</p> <p>Google Environmental Insights Explorer</p> <p>Dublin City Council (DCC) has been working with Google and University College Dublin (UCD) to pilot a tool that provides information on emissions for cities. The tool has been rolled out across all 4 Dublin Local Authorities and is now available in over 100 global cities. <a href="https://insights.sustainability.google/places/">https://insights.sustainability.google/places/</a></p> <p>Mastercard City Possible</p> <p>Dublin City Council continued to participate on the MasterCard's global 'City Possible' programme and piloted a new economic development platform to develop better insights into local economic performance which supported the Dublin Economic Monitor</p> <p>Transportation Planning &amp; Smart Initiatives:</p> <p>The Transportation Planning team works closely with the Smart City team and external stakeholders to develop innovative approaches to transport and to develop applications for new technology in the</p>

	<p>transport area.</p> <p>During 2019, the Transportation Planning Team was approached by several stakeholders and service providers in the area of shared mobility seeking to understand Dublin City's transportation policy context.</p> <p>The department is currently engaged on the BE Good FP project with cities such as Glasgow and Orleans.</p> <p>The EU H2020 project Handshake continued during 2019. In conjunction with Copenhagen, Dublin will be hosting a symposium in April 2020 with the object of engaging local politicians, businesses and opinion formers in how to grow cycling and more sustainable forms of transport</p> <p>Engaged in Smart cities H2020 projects Dublin City Council supported the Improving the Smart Control of Air Pollution in Europe (ISCAPE) project with the co-location of ISCAPES air monitoring sensors with the Dublin City Council's air monitoring network in order to test their capabilities.</p> <p>Dublin City Council has also supported the development of The iSCAPE Dublin Living Lab which aims to enhance the dialog between different stakeholders and ensures that people's voices are heard to generate solutions that address such problems as air quality and climate change. Dublin City Council also helped in the production of learning resource material called the 'Air We Breathe' aimed at primary school children. The ISCAPE ended in September 2019</p>
<p>Ensure local safety issues are addressed through the efficient use of the TAG (Traffic Advisory Group) system.</p>	<p>Further reviews of the TAG system were introduced in 2018 with a view to streamlining the processes. The Confirm element of TAMS was introduced in 2017 and new 'Neighbourhood Schemes' procedures were also introduced and were rolled out in 2019.</p>

<b>GLOSSARY OF TERMS</b>	
AHBs	Approved Housing Bodies
BCAR	Building Control Amendment Regulations
BEC	Better Energy Community
BER	Building Energy Rating
CARO	Climate Action Regional Office
CDETB	City of Dublin Education and Training Board
CODEMA	City of Dublin Energy Management Agency
DCC	Dublin City Council
DCCAE	Department of Communication, Climate Action and Environment
DCCBF	Dublin City Centre Business Forum
DCSWP	Dublin City Sports and Wellbeing Partnership
DCU	Dublin City University
DDHS	Dublin District Heating System
DEIS	Delivering Equality of Opportunity in Schools
DFB	Dublin Fire Brigade
DH	District Heating
DHPLG	Department of Housing, Planning, and Local Government
DMURS	Design Manual for Urban Streets and Roads
DPTIMS	Dublin Public Transport Interface Module
DRHE	Dublin Regional Homeless Executive
DTTAS	Department of Transport, Tourism and Sport
E&T	Environment and Transportation
EMR	Eastern-Midlands Region
EPA	Environmental Protection Agency
ESB	Electricity Supply Board
EUROPOL	European Union Agency for Law Enforcement Cooperation
FAI	Football Association of Ireland
GAGA	Get All Girls Active'
HAP	Housing Assistance Payments
HLG	High Level Group
HRD	Human Remains Detection
HSE	Health Service Executive
ILFD	International Literature Festival Dublin
IMPEL	European Union Network for the Implementation and Enforcement of Environmental Law
ISCAPE	Improving the smart control of air pollution in Europe
ITS	Intelligent Transport Systems
JPC	Joint Policing Committee
LAP	Local Area Plan
LAWPRO	Local Authorities Waters Programme
LCDC	Local Community Development Committee

LECP	Local Economic and Community Plan 2016 – 2021		
LEO	Local Enterprise Office		
MARP	Mortgage Resolution Process		
MASP	Metropolitan Area Spatial Plan		
MEM	Major Emergency Management		
MSIF	Medically Supervised Injecting Facility		
MTR	Mortgage to Rent		
NDFA	National Development Finance Agency		
NIEA	Northern Ireland Environment Agency		
NTA	National Transport Authority		
NTFSO	National Transfrontier Shipment Office		
NUI	National University of Ireland		
NWRM's	Nature based surface water retention measures		
OJEU	Official Journal of the European Union		
PASS	Pathway Accommodation and Support System		
PPN	Public Participation Network		
PPP	Public Private Partnership		
RAS	Rental Accommodation Scheme		
RSES	Regional Spatial and Economic Strategy		
SDRA	Strategic Development and Regeneration Area		
SDZ	Strategic Development Zone		
SEAI	Sustainable Energy Authority of Ireland		
SHD	Strategic Housing Development		
SID	Strategic Infrastructure Development		
SIIO	Social Inclusion and Integration Officers		
SLA	Service Level Agreement		
SPC	Strategic Policy Committee		
StoS	Sutton to Sandycove		
SUDS	Sustainable Urban Drainage Systems		
TAG	Traffic Advisory Group		
TAMS	Transportation Asset Management System		
TII	Transport Infrastructure Ireland		
UCD	University College Dublin		
UEFA	Union of European Football Associations		
UNESCO	United Nations Educational, Scientific and Cultural Organization		
URDF	Urban Regeneration Development Fund		
WERLA's	Waste Enforcement Regional Lead Authorities		
WFD	Water Framework Directive		
WSR	Waste Shipment Regulations		



Comhairle Cathrach  
Bhaile Átha Cliath  
Dublin City Council