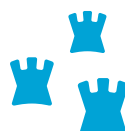
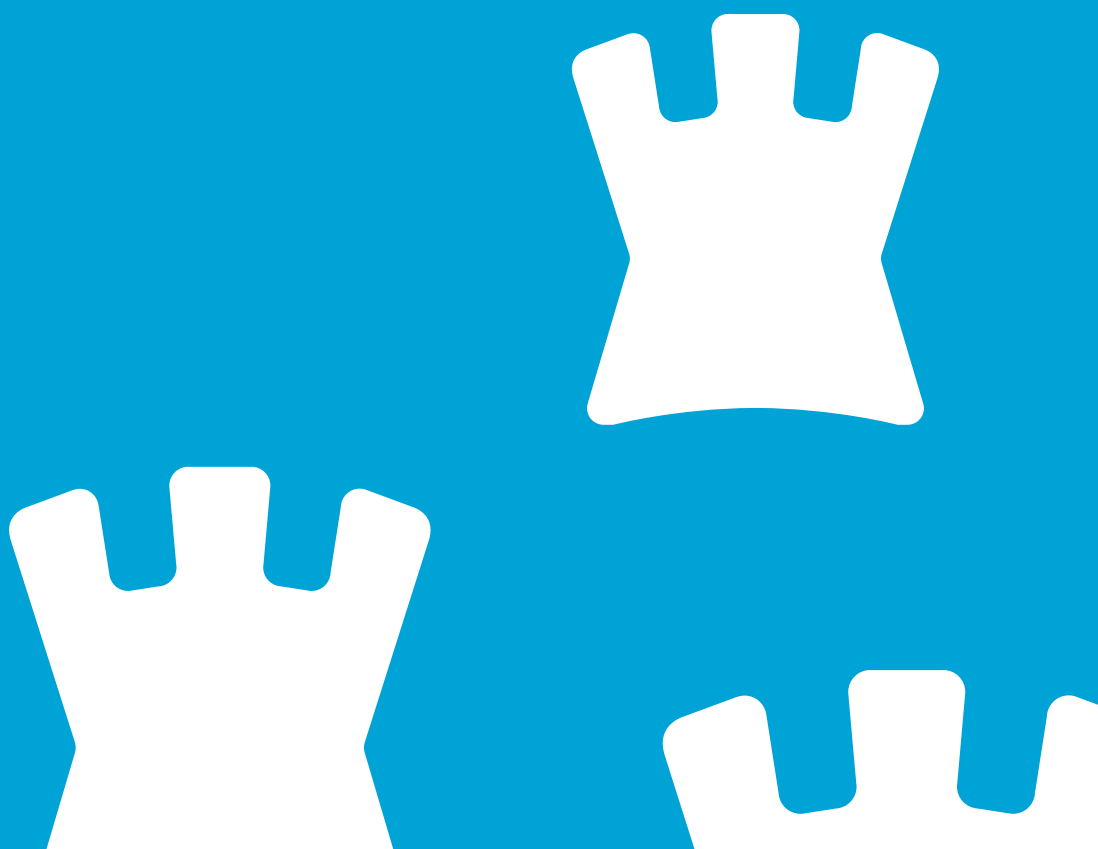


DUBLIN CITY COUNCIL **ANNUAL REPORT & ACCOUNTS** 2023



Comhairle Cathrach
Bhaile Átha Cliath
Dublin City Council

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Draft Dublin City Council Annual Report & Accounts 2023

The draft Dublin City Council Annual Report and Accounts 2023 has been prepared in accordance with Section 221 (1)(b) of the Local Government Act 2001. Adoption of the report, setting out the performance of the City Council's functions during 2023, is a reserved function of the Dublin City Council.

Dublin City Council Our Mission

To drive the sustainable development of the City through strong civic leadership and delivery of effective services that promote the well-being and quality of life of citizens and communities.

Dublin is a major European Union capital with a vibrant culture and an innovative economy. Dublin City Council operates in an area of 115 square kilometres with a population of 592,713 (Census 2022). The Council is made up of 63 Elected Members spread across 11 Local Electoral Areas with the Lord Mayor elected by the Members annually. The Corporate Policy Group provides a forum for policy issues and provides a co-ordinating role for six Strategic Policy Committees in assisting the local authority in the formulation, development and review of policy.

Dublin City Council has a long and proud tradition of serving the public and leading the direction, growth and development of the City. The City Council has an ambitious vision for Dublin City to be a dynamic, sustainable city that is future-ready, built on thriving, inclusive neighbourhoods and communities, a strong economy, a vibrant cultural life, and compact, connected growth. Our core principles of Commitment to excellent public service; Sustainability; Leadership; Ambition; Fairness and Accountability guide us in all elements of our work, in how we serve our communities and in the impact we have on the environment. More than ever, global and national trends and issues are impacting on the City and the Council's internal operating environment is constantly evolving to respond to these challenges and to deliver for the City.

In partnership with the Elected Members, and partner agencies and organisations across the City, the Council team of over 6,000 staff deliver more than 800 discrete services to citizens, businesses and visitors. Activities carried out in both the physical works area such as the provision and maintenance of housing, roads and in the areas of climate action, environment, biodiversity, arts, sports, recreation, libraries, parks and community development which carry potential and importance in achieving SDG targets by 2030.

Lord Mayor's Welcome



As the 355th Lord Mayor of Dublin, I am honoured to present this annual report, reflecting on the progress and achievements of the past year. Throughout my tenure, two themes have remained central to my vision for Dublin: inclusion and kindness. These guiding principles have not only shaped our policies and initiatives but have also served as beacons of hope and inspiration for many of our city's residents.

Dublin, with its rich history and diverse population, has always been a city of inclusivity and warmth. Yet, we recognise that there is always more work to be done when it comes to the lived experience of the Céad Míle Fáilte. In today's rapidly changing world, the imperative for inclusion has never been more urgent. It is not enough to pay lip service to diversity; we must actively work to dismantle barriers, challenge biases, and create opportunities for all.

In Dublin, we understand the power of unity, the strength of compassion, and the boundless potential of each and every one of our residents. We are a city known for our warmth and hospitality, and it is crucial that we extend that hospitality to every member of our community, without exception.

One of the highlights of the past year was the launch of a ground-breaking plan aimed at making Dublin the first capital city in the world to be designated autism-friendly in partnership with AslAm – Ireland's Autism charity. Recognising the unique needs and challenges faced by autistic individuals, we have worked tirelessly to create a city where everyone feels valued, supported, and included. This initiative represents a significant step forward in our ongoing efforts to foster a more inclusive and compassionate community for all and will take three years to achieve.

In collaboration with Finding Charlie's Voice, we also rolled out communication boards for all 72 of our parks and playgrounds. These boards provide vital support for individuals who communicate in ways other than speech, ensuring that everyone can fully enjoy and participate in the recreational opportunities our city has to offer.

Tackling climate change is not just a moral imperative; it is an existential necessity for the health and well-being of our planet and future generations. The consequences of climate change are far-reaching and severe, impacting ecosystems, economies, and communities worldwide. From rising global temperatures and extreme weather events to dwindling natural resources and loss of biodiversity, the effects of climate change are already being felt across the globe. Addressing this crisis requires urgent and concerted action at all levels of society, from individual lifestyle changes to international cooperation and policy implementation.

The past year demonstrates that climate change is not only sudden events, but slower onset events with cascading and compounding impacts. Here in Dublin and in Ireland, it has taken and is still taking a while for the tools of government, in this fight of our generation and next generation, to catch up to the need to adapt to climate change. Laws and actions that protect nature, climate and biodiversity are essential.

Further, the long-term challenge is ensuring that the mitigation and adaptation actions we implement are just. The implementation of climate action plans alongside our development plans, and local economic and community plans are vital to making the city and residents resilient to climate change. The decisions we make about land-use and land-use change will determine our adaptive capacity. The location of housing, employment determines our vulnerability and exposure to climate risk.

I had the distinct honour and pleasure to address the United Nations in New York as part of UN General Assembly week in advance of Dublin hosting the UCLG Culture Summit. Culture has the power to bridge gaps, foster understanding, and create a more harmonious world. Dublin was the proud recipient in 2022 of the fifth

edition of the International Award at UCLG – Mexico City – Culture 21, for its work in the area of cultural rights and accessibility, wellbeing and evidence.

Dublin is not just a place; it is a home we all share and we called for the inclusion of a Culture Goal in the 2030 Agenda (as an 18th SDG), to give full coherence to the place of culture in sustainability as well as in the ecological and social transitions we need. Our actions today in preserving and promoting our culture will determine the Dublin of tomorrow, and the responsibility lies with each one of us to make our vision a reality. Furthermore, I am proud to announce that, for the first time in our history, we held a council meeting through the medium of Irish as part of Seachtain na Gaeilge. This historic occasion not only celebrated our rich linguistic heritage but also reaffirmed our commitment to promoting and preserving the Irish language as an integral part of Dublin's cultural identity.

Seachtain stairiúil don Ghaeilge san Ardcathair. I mí Márta, reachtáil muid cruinniú den Chomhairle trí Ghaeilge den chéad uair. D'éirigh go hiontach leis agus tá súil agam gur mhúlna é seo go leanfaidh Comhairlí fud fad na tíre. Tá súil agam freisin go leanfaidh Comhairle Cathrach Bhaile Átha Cliath leis an gcur chuige seo ar bhonn bliaintúil. Creidim go bhfuil muid ag tús ré nua don Ghaeilge i mBaile Átha Cliath agus feictear dom ar fad na cathrach go bhfuil glúin nua do chainteoirí Ghaeilge ag teacht chun cinn. Is daoine iad a bhfágann an córas oideachas le Gaeilge mhaith, páisean ina leith agus fonn í a usáid. Agus insíonn na figúirí an scéal cheana dúinn, ag breathnú ar na figúirí daonáireamh le linn mo shaol, tá ardú 41% tagtha ar líon na ndaoine sa chathair gur féidir leo Gaeilge a labhairt.

It is a real pleasure as Lord Mayor to sit in meetings, which discusses things like affordable rent schemes, which group Irish speakers together. Tourism schemes aiming to capitalise on interest in the language from the five million people outside of Ireland who have started learning Irish on Duolingo. Programmes in our libraries for caregivers and pre-schoolers who wish to learn Irish together through play. These are innovative Irish language projects but that is not all they are. They are innovative housing projects, innovative economic development projects, and innovative early year's

projects. Increasingly people are realising that excellent Irish language public services are simply excellent public services.

Last year, we said goodbye to Owen Keegan as he retired, having served as City Manager for a decade. Richard Shakespeare was appointed interim Chief Executive and following an extensive recruitment process, was made permanent in December on a seven-year contract.

As we reflect on the past year, let us remain steadfast in our commitment to building a city where diversity is celebrated, where inclusion is the norm, and where kindness prevails. Together, let us continue to strive for a brighter future for all residents of Dublin, guided by the values of compassion, empathy, and solidarity.

Ar scáth a chéile a mhaireann na daoine



Daithí de Róiste
Lord Mayor of Dublin

Introduction of the Chief Executive



Following the shocks to the Dublin economy of Covid-19 and the Ukrainian war, 2023 was a year of relative economic stability. While overall economic growth slowed as the Covid-19 boost to exports from the pharma and ICT sectors unwound, the domestic economy continued to grow. This was driven by the consumer who, despite elevated inflation and higher interest rates, increased spending by 3.4% in the year

(MasterCard). This outturn was supported by a strong performance from the labour market. Employment in the capital rose by 3% year on year to its highest ever level of 800k and the unemployment rate remained stable at just below 5%. However, there are some signs in the most recent Dublin PMIs, which track business activity that momentum in the capital waned in the final quarter of the year. While the overall reading remained in expansionary mode, it was at its lowest level of the year. Furthermore, while Services and Manufacturing were in positive territory, the construction sector swung into contraction. This may be a function of the challenged position of the Dublin office market with CBRE reporting that vacancy rates rose to 16.7% by the end of 2023, the highest level since 2012. On the residential side, completions in Dublin reached just over 12K in 2023, the highest level since before the financial crisis. Encouragingly the commencement pipeline remains strong although after years of chronic undersupply housing remains in crisis. On the positive side for the construction sector, inward investment continues.

The Planning Department had a busy year implementing the new City Development Plan with over 3,200 planning applications assessed and processed. 2023 saw the return of large-scale residential applications to the Local Authorities as An Bord Pleanála's Strategic Housing Development process wound down. Over 20 LRD planning applications were brought through this 2 stage reporting process, and alongside this, 21 local

authority applications were assessed and reported on. The establishment and delivery of the new Residential Zoned Land Tax process, was a key achievement, which will bring a new impetus to activating housing land across the city. 2023 saw the completion of a masterplan for the Jamestown industrial lands in Finglas, which has now been successfully incorporated into the City Development Plan and will over the coming years deliver new housing, parks and community spaces, all within walking distance of the extended Luas to Finglas project. New local planning initiatives also commenced for Baile Bogáin in Glasnevin and Inchicore (City Edge), key priority brownfield lands within the City Development Plan, which will be progressed through 2024.

The Waste Management Services Department had significant redeployment of operational staff in 2023. The service successfully moved 180 staff and 90 vehicles to the new North City Operations Depot in Ballymun, while maintaining operations across the city. As well as managing the core duties of street cleaning and litter bin management (of a growing stock of over 3,400), the service provided flexibility and urgent attendance to the city riot in November and deserves special praise. 135 staff were mobilised in the early hours to bring the city back to a high standard the following morning. Throughout 2023, over 17,000 tonnes of waste was collected across street bins, street cleaning and composting. Our recycling network captured 21,000 tonnes of material across the network, which now includes a third civic amenity site in Ballymun. The All Ireland Pride of Place Awards were also hosted by Dublin City Council in 2023.

The Housing Department expanded on all its delivery programmes in 2023 and, through all delivery mechanisms is working across 157 projects, with 1,581 units on site and 5,578 in the pipeline. The number of new affordable homes to be delivered is now over 5,000 with the first new homes coming on stream in 2024. In tackling vacancy, the Department has established the Adaptive Reuse unit, which will convert unused commercial and vacant buildings to residential use with 15 projects progressing under the programme. Croí Cónaithe, the vacant property refurbishment grant, for qualifying properties in Dublin City Council was launched in 2023 with over 200 applications submitted. The 854-unit development at Oscar Traynor Road will

have its first homes available in 2024 as part of a mixed tenure scheme of social, affordable purchase and cost rental homes. Works are progressing well at the O'Devaney Gardens sites where the first new homes will be available next year. Our collaboration with the LDA on Council land will produce over 2,100 homes with two large mixed tenure sites beginning this year. Our very successful PPP programme continues to deliver social homes across the city with 15 sites at various stages of development i.e. either built, about to go to tender or in the planning phase. In 2023, the City Council's Allocations unit tenanted 2,252 units an increase of over 10% on 2022 allocations. The amount of rent receipts collected increased to €99,912,582, representing a 5% increase on 2022 figures. There was a 25% increase in Homeless preventions through rehousing in 2023, where 1,398 households at risk of homelessness were rehoused without entering emergency accommodation. Exits to tenancies from emergency accommodation increased in 2023 by 6%. 1,021 households exited homeless accommodation to a tenancy; however, the lower rate of exits to tenancies compared with the rate of new presentations has led to a 15% increase in the numbers of households in emergency accommodation at year-end.

Customer Services had a very productive and progressive year in 2023. A focus was placed on new customer service initiatives and customer experience. Customer Services began a new social media page on Twitter/X in October. New digital kiosks were installed in the reception area where customers can self-serve and register to vote or log items through Citizen Hub. Customer Services and Customer Experience were recognised for their work through their external quality assessment with EIQA in October and received their highest ever mark, in the highest category. Customer Experience started to roll out the new JAM Card training throughout the organisation to improve the understanding of staff when dealing with customers who may need some additional time to complete their dealings with us.

The Dublin City Centre Transport Plan 2023 was published and a strategy produced to meet the objectives set out in the new City Development Plan of prioritising public transport, walking and cycling while providing the opportunity for high-class public realm spaces.

2023 was a busy year for The Active Travel Programme Office, with construction activity on 10 projects, covering a total of 14.36km. These projects included Clontarf to City Centre, Royal Canal Greenway Phase 3, Dodder Greenway - Herbert Park, The South Grand Canal Improvements Scheme, East Coast Trail North - Phase 1, Belmayne Main Street, Suir Road to Thomas Street. Three sections of projects were completed in 2023, Grange Road on the Baldoyle to Fairview project, The Hole in the Wall Roundabout Project and Eden Quay, as part of the Interim Liffey Cycle Route. This activity resulted in 2.7kms of the overall network being delivered in 2023. There are currently over 25 additional projects at various stages of design with more projects planned to go to construction in 2024.

A new City Sustainable Office was established in 2023. This office co-ordinates all of the City Council's responsibilities within the city centre and will play a lead role with all other City stakeholders in shaping the future of the city centre. Throughout the year, the Office of City Recovery worked with business representative groups and other stakeholders to keep a focus on the delivery of City Council services across the city centre and to identify and implement initiatives to enhance the attractiveness of the area. Working with these stakeholders, the City Council delivered a number of on-street family entertainment events and night-time events at various locations such as Capel Street, Parliament Street and Drury Street. The City was bustling and full of entertainment and goodwill throughout December, despite challenges posed by November's riot.

2023 proved very successful for events in the city with the inaugural 'Dublin City Council Luke Kelly Festival' and celebratory homecomings for the Women's World Cup Soccer team and the victorious All-Ireland winning Dublin Team. The American College Football game saw an influx of 39,000 American visitors generating €180m in income for Ireland. 68,000 visitors attended the 'Dublin City Council Bram Stoker Festival' with the Macnas Parade being the main highlight of the festival. 'Dublin City Council Dublin Winter Lights' attracted 16 international artists to create digital bespoke artwork on GPO and Custom House Buildings, while the event community fund allowed for the purchase of the Council's first outdoor mobile sensory unit for use at its outdoor events.

Over 2 million people visited Dublin City libraries in 2023, more than 40,000 new members joined up and 2 million print and eResources were borrowed by library members. 100,000 people attended 6,300 events, reflecting a wide and diverse range of programmes throughout the library network and beyond. A new community library opened in Finglas village after a 2 year project to re-purpose a former An Post sorting office. In 2023, all Dublin City libraries were designated Age-Friendly places. Work also continued on the new Dublin City Library Project. Phase 1 of the project includes a new City Library at Parnell Square North and essential works to a number of protected Georgian houses. The 'Andy Warhol Three Times Out' exhibition at the Hugh Lane Gallery was a great success, with 135,000 people visiting. It was the largest Warhol exhibition ever in this country.

Dublin City Council was recognised for its achievements in addressing climate change and increasing the city's sustainability and resilience by the Global Forum on Human Settlements with the Global Green City Award 2023. The receipt of this award acknowledges our continued efforts demonstrated by the successful public consultation period held for the draft local authority climate action plan – Climate Neutral Dublin 2030.

In 2023, the City Council was awarded nine Green Flags based on international best practice for the management of parks and community engagement. New parks were opened at St James' Walk in Rialto, James Joyce Gardens, James Joyce St and the North East Inner City, while Diamond Park on Sheriff St was also re-developed. Tearooms and public toilets were maintained in nine public parks with the addition of the Mugshot Café in Bridgefoot St Park. Multiple green infrastructure interventions took place in 2023 in the Liberties, the North East Inner City and Stoneybatter, where greening strategies have been planned in collaboration with local communities. In 2023, 1,614 trees were planted as part of our annual winter program and 200 trees were planted as part of our greening strategies. Almost 5,000 plants were also planted as part of the restoration of the historic woodland of Bushy Park.

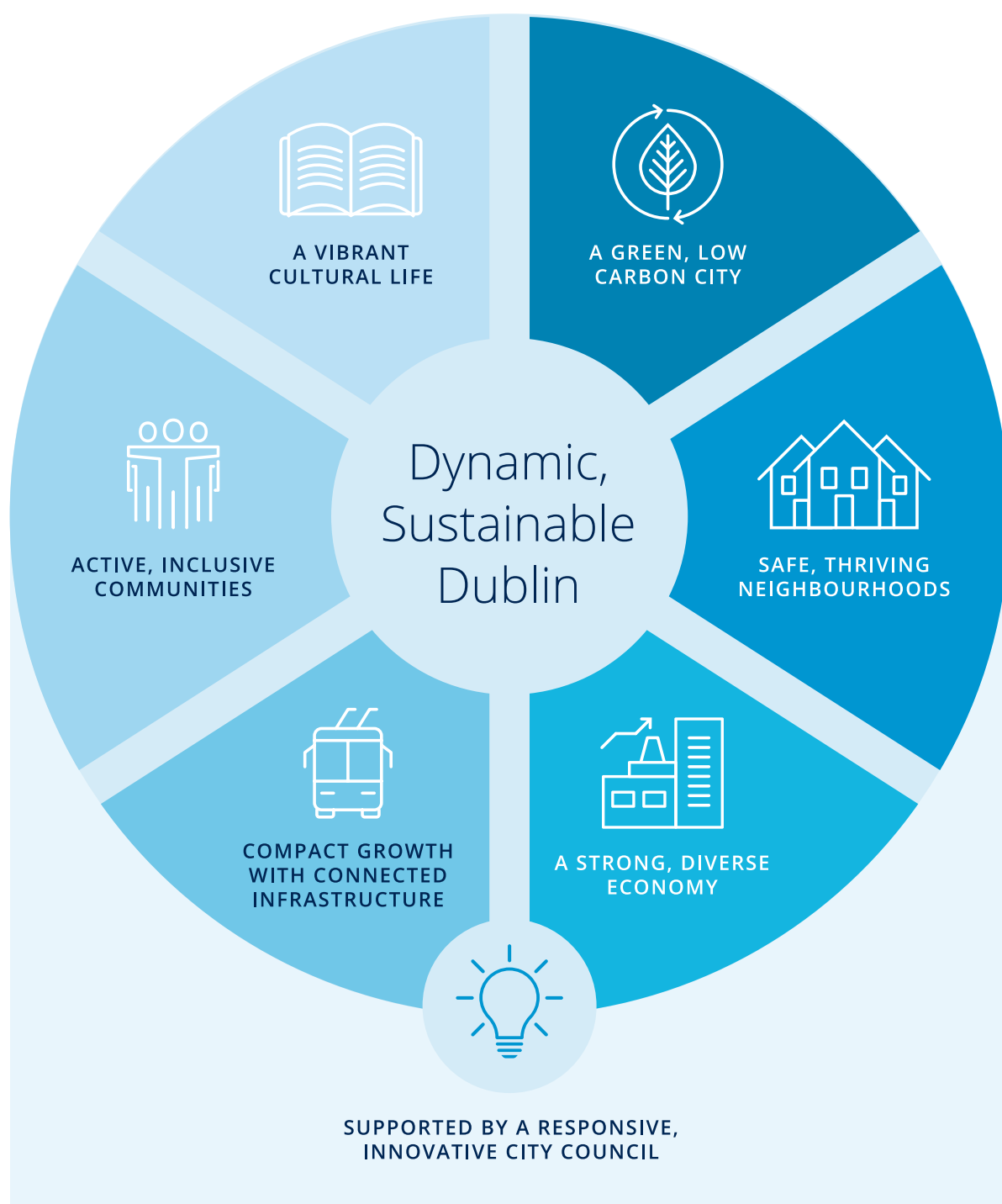
This year saw an announcement by The European Commission that Dublin City won the Smart Tourism Capital Award designation for 2024, beating off competition from 30 candidates spanning 17 countries. The Council also published its first 5-year tourism strategy.

Finally, I would like to thank the Lord Mayor and all City Councillors for their support during the year. I also want to pay tribute to our dedicated staff, who continue to work tirelessly to help run our city and provide over 500 services to the people of Dublin.



Richard Shakespeare
Chief Executive

Progress towards Corporate Goals



Goal 1

To work towards achieving a green, low carbon city

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
1.1 Improve energy efficiency and reduce green-house gas emissions in Dublin City Council buildings and operations and make Dublin a more climate-resilient City with engaged and informed citizens	1.1.1 Implement the Dublin City Council Climate Change Action Plan 2019 – 2024	<p>At present, there are 188 actions. In 2023, the plan was revised and the Draft Climate Action Plan was issued for public consultation on 15th September 2023.</p> <p>Progress is being made in relation to leaf composting and on-street recycling with over 60 bins in the city centre and an additional trial unit in Clontarf.</p> <p>The Flood Defence Project Office's Dodder Phase 2 flood alleviation project, Newbridge to Lower Smurfit Weir is operational including for estimated sea level rise to year 2100 in tidal range and climate change adaption plan in fluvial section.</p>
	1.1.2 Incorporate "green" or nature based surface water retention and treatment systems within all future public realm projects, where feasible, and encourage the adoption of similar practices in private developments	<p>The SuDS Trial project (Rainscapes) is at design stage and expected to be delivered in 2024.</p> <p>The use of Sustainable Drainage Systems is mandatory under the City Development Plan. A new guide aimed at individual householders was introduced this year.</p> <p>Leaf collections services now include larger capacity compostable bags for increased composting benefits and supporting community efforts.</p>
1.2 Work in partnership with adjoining authorities and relevant stakeholders to conserve, enhance and promote the biodiversity of Dublin City	1.2.1 Implement and review the Dublin City Council Biodiversity Action Plan 2015-2020 and the Dublin City Invasive Species Action Plan 2016-2020	<p>Continuing projects include Fox in the City project with UCD, Dublin City Riverbirds and Raptors Surveys, 2022 – 2025 with BirdWatch Ireland, monitoring of songbirds in inner city parks, bat and heron surveys. The assessment of causes of brown algal growth in Dublin Bay with NUIG completed in 2023. A specification for building artificial otter holts will also complete by year-end.</p> <p>A Scientific and Technical Action Group for North Bull Island was established and the Visitor Access Management Plan was implemented.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<p>Biodiversity outreach included a village at the St Anne's Rose Festival. The Dublin City Invasive Species Action Plan and current IAS data for the city is under review.</p>
	<p>1.2.2 Implement and review the Dublin City Tree Strategy 2016-2020</p>	<p>All vehicular access planning applications are now processed using the guidelines in relation to trees, dishing and vehicular access developed by the Tree Officer.</p> <p>Protocols are being developed for the protection of trees during essential works to utilities.</p> <p>4, 000 to 5,000 trees will be surveyed and recorded in the digital inventory and tree management software in 2023.</p> <p>574 trees were pruned, and 111 trees were removed following arborist annual assessment. Tree works were tendered and are scheduled for the end of the year, which consist of 380 trees pruning and 169 tree removals. Over 200 trees were removed or were pruned following Storm Betty. Ongoing rolling out of recorded tree inspections in the City's heritage and ecology parks. Six parks were fully or partially surveyed in 2023.</p> <p>Greening Strategies implemented for areas of the city most in need of tree canopy cover as identified in the Dublin Tree Canopy Study.</p> <p>More than 15,000 tree works requests were assessed and actioned.</p>

Goal 1

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	1.2.3 Continue to lead the Dublin Bay UNESCO Biosphere Partnership to achieve conservation goals	<p>The Dublin Bay UNESCO Biosphere Partnership sub committees met on a regular basis. Outreach for the Biosphere included:</p> <ul style="list-style-type: none"> • Window into the Biosphere campaign with Irish Rail, • Displays on the work of the biosphere at the St Anne's Rose Festival, Baldoyle Biosphere Festival, and the Rockbrook Biodiversity Festival. • Biosphere/Climate Cruise • Over 100 entries were received for the 2024 Calendar Competition • Posters on biodiversity and built heritage found in the Biosphere were produced and displayed on board the St. Bridget Dublin Discovery Tour and a new Flowers of the Biosphere swatch was produced • Website visits increased to 1,500 - 1,800 visits per month following the Irish Rail Window into the Biosphere campaign
1.3 Provide robust leadership in advancing climate action at local and regional level and by showing commitment to change in our own practices	1.3.1 Deliver on our commitments under the Climate Charter for Local Authorities to embed decarbonisation, sustainable development and climate resilience into every aspect of the work we do	<p>The Climate Change Action Plan continues to be reviewed annually to ensure alignment with Climate Charter for Local Authorities. The Climate Team liaised with project and operational teams to ensure that the objectives of the charter are embedded in their ongoing work.</p> <p>The Eastern Midlands Regional Waste Management Office (EMRWMPO) is collaborating with City Council Development Office to produce and run the MODOS circular Economy Training Programme for SMEs. The programme was rolled out across the Greater Dublin area and a national programme is now underway. The EMRWMPO is a partner in the Climate KIC Project, which is designed to allow start up innovations to pitch climate and circular solutions to cities.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	1.3.2 Put in place a Climate Action Team to lead and coordinate Climate Action across the City Council	<p>The Strategic Noise Mapping and Noise Action Plan Project: Phase 1 - Strategic Noise Mapping is complete and the maps are available to view on the Dublin City Council website. Phase 2 - Draft NAPs will be prepared by December 2023 and a period of public consultation held in Q1 of 2024.</p> <p>The City Council has established a dedicated Climate Action Team comprising:</p> <ul style="list-style-type: none">• Senior Executive Officer• Climate Action Coordinator• Community Climate Action Officer• Energy Manager• Graduate (Climate Action) <p>The team is further supplemented with approximately 100 internal resources who are working on implementing the projects and programmes identified with the CAP.</p> <p>DCC's Libraries and Areas Office teams have developed and are managing public engagement programmes on climate action. Local Authority staff are receiving Climate Action training through the LGMA to support DCC in being a climate leader and achieving our targets.</p> <p>We are also working with Codema, our energy agency to develop and delivery our CAP targets pertaining to energy.</p>

Goal 1

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	1.3.3 Support the Climate Action Regional Office and collaborate with neighbouring authorities to ensure it is as effective as possible	<p>The Flood Defence Projects office provides CARO with quarterly reports on all projects within the DCC CAP.</p> <p>Regional collaboration on other major projects is also ongoing, including the Electric Vehicle Strategy.</p> <p>In May 2023, the EMRWMPO partnered with DCC Climate Action Team as well as with organisations including the National Rediscovery Centre and CIRCULÉIRE to bring Circular Hotspot to Dublin. The conference raised awareness of the circular economy and underscored the strong link between circular economy transition and climate action.</p> <p>In 2023, all four Dublin Local Authorities worked closely to develop their revised climate change action plans as required. They are currently collaborating in the delivery of public consultation events to drive public engagement on the CAPs. Further knowledge exchange on SECs, DZ and EV strategy is ongoing.</p>
	1.3.4 Empower communities to take responsibility for their local environments through programmes such as Tidy Towns and Dublin City Neighbourhoods Awards	<p>Dublin Community Clean is on track for over 4,500 community clean ups supported with bags and cleaning equipment. The Dublin City Neighbourhoods awards took place in Croke Park in October 2023. The Pride of Place host Authority 2023 welcomed groups from all across Ireland for the awards show in Q1 2023.</p> <p>Engagement with communities on climate action took place through Climate Campaigners, the Circular Economy Hotspot, SoCircular, Eat the Streets Festival and workshops on climate action.</p> <p>The EMRWMPO is collaborating with City Council, Canada Life Insurance and Yytall Ireland in the Clontarf/ Bull Island on a reusable container system for take away food such as coffee, soup salad and pizza. The pilot is testing the use of reusable vending machines to collect returned containers.</p> <p>As part of the Santry River Restoration project, the PWBO is engaged with Raheny Tidy Towns group as well as other community organisations in the Santry River catchment area.</p>

Goal 2

To build safe, thriving neighbourhoods

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
2.1 Deliver quality homes on the required scale	2.1.1 Deliver on our annual targets for provision of social housing units	<p>The Housing Delivery Action Plan 2022-2026 identifies how Dublin City Council will meet its Housing for All delivery targets by 2026.</p> <p>133 Long-term leasing units have been completed by September 2023.</p> <p>The total expected output for 2023 is expected to be 292 units. The total output across all build delivery streams in 2023 is expected to be 907 units.</p>
	2.1.2 Renew and regenerate our existing housing stock on a programmed basis	<p>667 properties were refurbished in the first three quarters of 2023. These comprised of 187 houses, 270 apartments and 210 senior citizens units. 599 were existing Council properties and 68 were second-hand properties purchased on the open market.</p> <p>Over 300 Accessibility Adaptations were provided for existing tenants. Pre-planned works continued in order to help reduce future maintenance issues.</p> <p>716 properties were inspected for damp issues and measures put in place in 527 properties to combat the damp issues.</p> <p>The current phase of the Energy Efficiency Retrofitting Programme continues with 184 properties receiving various energy upgrades up to the end of Q3 2023. 10,469 boilers were serviced and 7,333 boilers were repaired. 721 boilers were also replaced by the end of Q3 2023.</p> <p>A programme is currently in process for building permanent bin chambers in complexes and increasing the number of recycling and compost bins.</p>

Goal 2

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	2.1.3 Ensure that new homes and buildings are delivered to required standards through the operation of a rigorous Building Control System for the city	<p>Priority for inspection remains new build multi-unit residential projects and particularly works which use modern methods of construction including pre-fabricated and timber frame.</p> <ul style="list-style-type: none"> • Notices received of construction work commencing: 868 • Disability Access Certificates and Revised DAC applications received: 308 • Inspections of active construction work carried out including 374 focused on Part B (Fire Safety): 1,137 • New buildings being inspected as a percentage of new buildings notified: 70% • Requests for compliance information issued: 322 • Warning letters issued: 6 • Prosecution initiated (trial pending): 1
	2.1.4 As the lead Local Authority for the National Building Control office, promote a culture of compliance with the building regulations through education and a strengthened inspection scheme	<p>3 CPD hybrid events:</p> <ul style="list-style-type: none"> • Building Control • Building Regulations Part M • Building Control Inspections • Joint inspections (training BCO staff): 13 • Freshdesk support queries: 3,474 • Construction product related complaints: 49 • Reactive inspections undertaken on foot of complaint: 29 • On-site self-initiated inspections: 35 • Desk-top self-initiated inspections: 35 • Tests performed in laboratories: 110 • Checks of products and/or documentation: 30 • ICSMS Inspections logged: 24 • Article 12(3) of the EU(CPR) 2013 Requests for Information: 48 • Notifications to other Member State Market Surveillance Authority: 1

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	2.1.5 Maintain the standard of private rented accommodation through proactive inspection and enforcement of regulations	Large scale inspections of private rented properties owned by AHBs and purpose built student accommodation continue in 2023. Virtual inspections continue to be offered by the Environmental Health Section.
	2.1.6 Transfer remaining recipients of rent supplement to the Housing Assistance Payment	71 rent supplement clients have been transferred to date in 2023, with 1063 remaining
2.2 Create mixed neighbourhoods that have a choice of housing type and tenure	2.2.1 Implement robust policy in the Development Plan that supports the creation of mixed neighbourhoods, with a range of housing types, appropriate facilities and services	<p>The Development Plan policy continued to be implemented through the Development Management process. To the end of September:</p> <ul style="list-style-type: none"> • 2772 valid planning applications were received • 78 pre-app consultations were held • 175 Social Housing Exemption Certificates were issued • 193 Section 5 Declarations were issued • In addition, the Planning Authority conducted • 15 Section 247 pre-application consultations for LRD developments • 8 opinion stage meetings • Prepared and issued 6 opinions • 14 LRD application decisions were issued • Part 8 Housing Schemes have been approved for a number of locations in the city and the Part V process allows for tenure diversity

Goal 2

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	2.2.2 Deliver and facilitate a range of appropriate social housing types and developments that support people with specific requirements	<p>In addition to the direct build programme, which incorporates housing for specific needs, Housing and Community Services continues to deliver housing for households via CAS funded housing with our Approved Housing Body partners.</p> <p>Up to the end of September 2023, 12.57 % of housing and transfer allocations were made to households with a disability.</p>
	2.2.3 Implement the Traveller Accommodation Programme 2019 – 2024	A Mid-Term review of the Programme was completed in October 2022. Recommendations to improve delivery are contained in the review.
	2.2.4 Deliver a range of housing supports to enable people to remain in or acquire housing appropriate to their needs	<p>2023 Grants paid Q1-Q3 2023:</p> <p>Housing Adaptation Grants: 642 Mobility Aids Grant: 99 Housing Aid for Older People Grant: 354</p> <p>Local Authority Home Loan (first introduced in January 2022):</p> <ul style="list-style-type: none"> • Home Loans approved: 77 • Home Loans advanced: 35 • Current amount of Loan Accounts: 2,211 • Current Loan Book: €241 million <p>Tenant Incremental Purchase Scheme 2016:</p> <ul style="list-style-type: none"> • Tenant Purchase Loans advanced 2016 – 2023: 214 • Tenant Purchase Loans advanced 2023: 9 <p>Properties continue to be acquired via the financial contribution scheme.</p> <p>The Social Work Section responded to 2,560 Duty Social Work calls between Q.1 and Q3. Applications to the Exceptional Social Grounds Scheme: 780</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
2.3 Effectively contribute towards making housing more affordable	2.3.1 Collaborate with government departments and other key stakeholders to develop the Cost Rental model of housing	<p>A Senior Social Worker is assigned to the role of National Local Authority Lead at the National SORAM Co-located Office.</p> <p>The Mediation service dealt with 5 referrals</p> <p>Up to the end of Q2 2023, 323 DCC tenants were supported by SLI (including HAIL) and 155 were supported by Tenancy Sustainment.</p>
2.4 Address homelessness through three key areas of operation – prevention, protection and progression	2.3.2 Develop a Housing Strategy informed by a Housing Need Demand Assessment as part of the next Development Plan	<p>A number of sites have been identified which could yield approximately 1,000 cost rental homes. Constructive engagement is ongoing with DHLGH, AHBs and other stakeholders in relation to the development proposals for these sites.</p> <p>A Housing Strategy informed by the HNDA in relation to housing supply; including the proportion of social housing required and the need for different tenure and sizes of housing has been prepared as part of the Development Plan.</p>
	2.4.1 Review and implement the Business Plan for the Homeless Action Plan Framework for Dublin 2019 – 2021 on an annual basis	The Business Plan for 2023 was reviewed by the Statutory Management Group and Dublin Joint Homelessness Consultative Forum.

Goal 2

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	2.4.2 Provide early intervention to people experiencing, or at risk of, homelessness	<p>A total of 773 households (435 families and 338 single adults) were prevented from entering emergency accommodation in the first eight months of 2023, through the HAP Scheme (551), Social Housing (222) or Long-Term Accommodation.</p> <p>This is in addition to tenancies protected by the (DRHE funded), Threshold Tenancy Protection Service and other prevention services. In Dublin City Council, these include Older Persons at risk of homelessness as prioritised for housing under the changes to the adopted 2018 Scheme of Lettings priorities.</p>
	2.4.3 Protect people experiencing homelessness through the provision of emergency accommodation and targeted support	<p>Efforts continued to reduce the use of commercial hotels for family accommodation, with 409 families residing in commercial hotels at the end of August compared to the highest level of 871 in March 2017.</p> <p>Residents in family hubs received onsite support and families in private operated emergency facilities (PEAs) received housing advice and social support from NGO/ DRHE Housing teams as well as in-reach support from the HSE and TUSLA.</p> <p>Singles in PEAs now receive support from the HSE PACT case management team, with an increased focus on health and addiction services provided on an in-reach basis. The team is staffed by case managers from the Ana Liffey Drug Project, Coolmine and Focus Ireland.</p> <p>Housing Support Officers now visit all PEA facilities on an in-reach basis. There are now floating supports more widely available across all PEAs, gradually expanding the opportunities for health or housing interventions and case management.</p> <p>In partnership with the DRHE, the HSE has commenced a training programme for staff in PEAs.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	2.4.4 Identify and enable pathways to long-term housing solutions, including for rough sleepers through the Housing First programme	<p>A total of 605 households (252 families and 3353 single adults) have exited emergency accommodation in the first eight months of 2023, through the HAP Scheme (209) and Social Housing (396) including Long-Term Accommodation.</p> <p>Between January and August 2023, 81 new Housing First tenancies were created.</p>
2.5 Play our part in ensuring safety for people in their homes and in the public realm	2.5.1 Deliver Fire, Rescue and Emergency Ambulance Services to the communities of Dublin City and the counties of Fingal, South Dublin and Dún Laoghaire Rathdown	<p>74.1% of fire incidents at scene within 10 minutes; 98% at scene within 20 minutes</p> <p>Non Fire (Special Service): 69.7% at scene within 10 minutes; 96.7% within 20 minutes</p>
	2.5.2 Work collaboratively with An Garda Síochána and the Joint Policing Committee to tackle anti-social behaviour and issues of community safety	<p>The Estate Management Strategy – Fostering Safer Neighbourhoods through Proactive and Responsive Management of Anti-Social Behaviour 2022 – 2027 was adopted by the City Council in April 2022.</p> <p>An Annual Report, summarising JPC activities during 2022, was adopted at the June 2023 meeting of Dublin City Council.</p> <p>Presentations have been made and/or updates provided on the following to 2023 meetings to date: Annual Work Plan, Policing Authority (overview of JPC Guidelines), Citizens' Assembly on Drugs Use, Bristol Model (harm-reduction approach to drugs & alcohol), Drug-related Intimidation (DRI), Estate Management Strategy, Antisocial Behaviour in city centre, Implications of proposed new Garda Rosters.</p>

Goal 2

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	2.5.3 Effectively manage city council housing complexes and estates programmes	<p>Estate Management Guidelines for Management of Anti-Social behaviour /breach of tenancy was distributed to all estate management staff.</p> <p>Central Estate Management Unit will provide training to all estate management staff in Q1 2024.</p>
	2.5.4 Promote the development of a built environment and public spaces which are designed to deter crime and anti-social behaviour, which promote safety and which accord with the principles of universal design	<p>Development Management process continues to be utilised to ensure proposed developments align with the City Development Plan to ensure a city that is an attractive safe place to live, work, visit and enjoy.</p> <p>Investment in the public realm (including URDF) continues to enhance pedestrian experience and economic activity, promoting permeability and safety through increased passive surveillance.</p>
	2.5.5 Support community participation in safety and security through our fire, water and road safety education and awareness programmes	<p>A Community Fire Safety Campaign was developed and included a media campaign and fire safety message publicised in traditional, online and social media.</p> <p>Targeted fire safety advice was publicised to different sectors to maximise the fire safety message.</p> <p>Smoke alarm units distributed: 1000. Hard of hearing units have also been distributed in 2023.</p> <p>100% of Fire safety Certificates applications were processed within the relevant time limits. BCMS system implemented 99% of all FSC applications on BCMS.</p> <p>The roll out of GPS Ring buoy tracker system has continued in 2023.</p> <p>The PWBO has introduced two smart screens, one in Dollymount and one in Sandymount, which are fully self-powered via wind and a solar panel. The smart screens are displaying bathing water information, safety information and awareness to regular swimmers and the community.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	<p>2.5.6 Prepare for and make co-ordinated inter-agency response to major emergencies at local and regional levels in line with the Framework for Major Emergencies</p>	<p>Dublin Fire Brigade continued their engagement with:</p> <ul style="list-style-type: none"> • East Regional Working Group and Sub Groups. Full compliance with HSA COMAH / Seveso regulations, carrying out five Seveso External Emergency Plan testing exercises during 2023. • Dublin Civil Defence. Involvement of CD Officers in MEM East Regional Working Group meetings and all exercises. Support to Local Authority Inter-Agency Regional MEM Exercises. <p>1 On Site Coordination and 1 Information Management Course facilitated by the ERWG Training Group. Further in-house training to be scheduled Q4 2023. DCC Major Emergency Plan circulated to department heads. CMWG reconvened in DCC LCC Q3, planning 2 MEM exercises for Q 4 2023.</p>

Goal 3

To continue to grow a strong, diverse economy

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
3.1 Proactively support the creation and strengthening of micro, small and medium sized enterprises in the city	3.1.1 Provide a range of supports, including a First Stop Shop and the Work Matters Programme, to start-ups and developing businesses	<p>Local Enterprise Office Dublin City successfully delivered its full range of services - mentoring, training workshops, management and leadership development programmes, grants and business related communications via Hybrid and blended formats.</p> <p>To Q3 2023:</p> <ul style="list-style-type: none"> • Mentoring hours (Annual Target of 1,000): 989 • Business Advice Clinics: 41 (Annual Target 48) to 675 participants (annual target 500) • Training was delivered to 3,204 participants (annual target 3000) • Courses delivered: 150 <p>A suite of Work Matters events took place during Local Enterprise week in March 2023. LEO Dublin City continues to develop and grow its Eco-System relationships.</p>
	3.1.2 Provide support to identified economic sectors: <ul style="list-style-type: none"> • Technology • Social enterprise • Green business / circular economy • Tourism • Markets • Food • Design 	<p>The local Enterprise office provided Digital for Business supports to 11 businesses.</p> <p>21 businesses have participated in the Green for Business, a free programme that helps small businesses take the first step towards becoming more sustainable, giving access to a green consultant to support a sustainability strategy.</p> <p>14 business have been supported in Lean for Business to date.</p> <p>10 business are participating on an Export Accelerator programme</p> <p>Local Enterprise Week took place in March 2023. This was followed in September with the Dublin City Social Enterprise Awards 2023.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<p>Dublin City Council participated in the European Commission's European Social Economy Regions Project 2023. Circular economy sector supported via SoCircular event, publication of SoCircular Brochure and Outcomes Report, MODOS training programme and Circular Economy Hotspot - Dublin 2023.</p> <p>Tourism Strategy complete and the City Council adopted the Glasgow Declaration on Sustainable Tourism.</p> <p>The City Council, in collaboration with Fáilte Ireland, developed Dublin Discovery Trails, a first of its kind immersive heritage and storytelling platform, which launched in January 2023. The first trail Doors into Docklands showcases the history of the city's Docklands supported with Augmented Reality technology to promote the heritage and history of the Docklands.</p>
	3.1.3 Identify locations and facilitate the provision of a range of appropriate accommodation for business development including enterprise hubs and co-working space	<p>Following the completion of Enterprise Hubs in Dublin – Research Report 2022 which identified 136 enterprise hubs across Dublin, a live ecosystem google map was produced featuring the locations of enterprise hubs and other actors. The map is hosted on the LEO Dublin City and Dublin Place Brand websites. Other follow on research has been conducted on areas in Dublin without hubs and which identifies Cherry Orchard as a pilot project area for the potential utilisation of an enterprise hub as an area-based intervention. Work is progressing on developing a feasibility report.</p>
3.2 Plan and provide for the future economic growth of the city by understanding and responding to new economic trends	3.2.1 Review Dublin City: Promoting Economic Development 2018 – 2021	<p>Dublin City: Promoting Economic Development 2018 – 2021 was reviewed as part of developing a new Economic Development Strategy: Leading Economic Development 2022-2024. The strategy is implemented via annual action plans which are updated quarterly to track progress.</p>

Goal 3

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	3.2.2 Establish an internal Economic Forum to identify items for the consideration of the Economic Development and Enterprise SPC and research projects for third level institutions	The Economic Development and Enterprise SPC is supported by the Economic Development Office to identify areas for consideration and collaborative research projects with third level institutions.
	3.2.3 Publish the quarterly Dublin Economic Monitor	<p>Alongside 3 quarterly DEMs, quarterly Purchasing Managers' Index (PMI) and Spending Pulses have been published and promoted in 2023. 3 talking heads videos and 13 insight articles have been published on www.dublineconomy.ie.</p> <p>The website provides accessible data which is maintained monthly. Website traffic has increased from 5,000 per year to 16,400 per year since the upgrade. In the last 12 months, mail list subscriptions have increased by 20% to 334. New FDI data set was the basis of the theme of June's annual event, and will also be published separately on a quarterly basis.</p>
3.3 Strengthen the competitiveness of the City Region through continued collaboration with our neighbouring authorities and building on our international connections	3.3.1 Promote the city internationally as a place to invest, visit and live through Dublin.ie	<p>Dublin City Council commissioned OCO Global and Eutopia to conduct a review of the Dublin Place Brand, and the development of a strategy for the future direction of the project. After a robust stakeholder engagement process, a Strategy and an Action Plan was developed to support implementation.</p> <p>A culture campaign was delivered using the new 'Always' brand driver promoting the range of culture choices over the summer months.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	3.3.2 Strengthen ties with our existing Sister Cities through mutually beneficial initiatives and exchanges and act as first point of contact for city, business and government visiting delegations	<ul style="list-style-type: none"> Signed 4 year MOU with City of Dublin Ohio on 15/3/2023 Signed 4 year Friendship Agreement with City of Seoul, Republic of Korea on 16/3/2023 Agreed the establishment of a Friendship Agreement with City of Ramallah, Palestine at Protocol Committee meeting held 29th June. Lord Mayor of Dublin led City Council delegations to San Jose, Leipzig, Paris, Brussels, New York and Seoul Welcomed delegations from International Cities including Dublin Ohio, Seoul, Cleveland Ohio, Savannah Georgia and Leipzig Ongoing positive engagement with Eurocities
	3.3.3 Review the Dublin <i>Regional Enterprise Plan to 2020</i>	This action is now complete. The delivery of the Dublin Regional Enterprise Plan to 2024 is under way. Dublin City Council are leading or delivering 20 of the 26 actions outlined in the plan.
	3.3.4 Continue to lead the Dublin Bay UNESCO Biosphere Partnership to achieve eco-tourism and development goals	<p>9 businesses have signed the Dublin Bay Biosphere Business Charter. Dublin City Council supported an URBACT project which focused on Tourism Friendly Cities, provided support for 2 tourism business events with a focus on sustainable tourism and organised orientation tours of Dublin Bay Biosphere with Fáilte Ireland representatives.</p> <p>Videos to promote Dublin Bay Biosphere continued via social media platforms and the Irish Rail campaign to promote the biosphere on DARTS. A poster campaign highlighting the heritage and biodiversity of Dublin Bay was displayed on board the St Brigit Dublin Discovery Tours.</p>

Goal 4

To promote compact growth with connected infrastructure

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
4.1 Take a leadership role in collaborating with city partners to expand and build a more integrated public transport system in the city	4.1.1 Work with Transport Infrastructure Ireland and the National Transport Authority to progress MetroLink and to facilitate the Bus Connects project	<p>The Active Travel Programme Office returned an extensive submission on the proposed Metrolink project as part of the overall submission returned by the City Council to An Bord Pleanála.</p> <p>During 2023 Transportation Planning engaged regularly with TII and NTA to ensure their input to the development management process so that new development sites citywide take cognisance of and provide spatial reservations for Bus Connects and Metrolink projects.</p> <p>Submissions to all Bus connects corridors have been compiled. The roll-out of bus stops and changes to traffic arrangements in the city centre is progressing with the F spine the next spine to be rolled out. Submission for Metrolink has been completed and oral hearing is now expected.</p>
	4.1.2 Deliver cycling infrastructure as part of both Bus Connects and to connect to MetroLink	Submissions made on all Bus Connects corridors and ongoing and complex engagement with the NTA regarding the designs.
	4.1.3 Deliver the Dublin City Centre Transport Study to enable growth in public transport passengers and in active modes	<p>The Active Travel Programme Office will work closely with the Traffic Department and the NTA to ensure full integration with Active Travel Projects that interact at specific locations such as Gardiner Street, Beresford Place and Pearse Street.</p> <p>Draft city centre plan was published in September 2023 and non-statutory public consultation is now on going.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
4.2 Provide and support a range of alternative and emerging travel options, particularly focused on cycling and walking	4.2.1 Implement the Dublin City recommendations from the Greater Dublin Cycle network	<p>The Active Travel Programme Office is working on the delivery of 210km of high quality cycling, walking and wheeling infrastructure within the overall Dublin City Active Travel Network. There were 9 projects in total with construction activity in 2023 covering a total of 14.36km. There are currently over 25 additional schemes at various stages of design with more projects planned to go to construction in 2024.</p> <p>During 2023 Transportation Planning ensured reservation of space on private development sites citywide for cycling projects through the development management process.</p> <p>The PWBO's Santry River Restoration and Greenway project intends to deliver a greenway along the Santry river corridor. This project is currently at preliminary design stage.</p>
	4.2.2 Increase the amount of pedestrian space in the city centre and ensure that it is of high quality	<p>Capel Street improvement for safer cycling is now underway, and the City Centre Plan identifies ten locations across the city where pedestrian space can be increased.</p> <p>During 2023 Transportation Planning ensured that private developments citywide delivered expanded pedestrian space and high quality public realm as part of the development management process. A member of the team are nominees to the corporate Public Realm structure and worked proactively during 2023 to promote multi-disciplinary, collaborative working towards implementation of the public realm.</p>

Goal 4

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	4.2.3 Progress the use of mobility hubs and integration of all sustainable modes into a <i>Mobility as a Service arrangement</i>	<p>During 2023 Transportation Planning developed integrated mobility strategies in collaboration with developers for large development sites/new city quarters across the City Council area. These strategies include provision of mobility hubs providing an integrated set of services and facilities including shared car and bike schemes, EV and E-bike charging. A similar strategy was included in at the Emmet Road site which has recently been granted planning permission. This is intended to be an exemplar model.</p> <p>A mobility hub has been set up in Finglas and there has been engagement with the NTA regarding delivery of a MAAS scheme for Dublin.</p>
	4.2.4 Continue the development of our intelligent transport systems and the use of data driven decision making for transport planning, incorporating near real time city simulation, bus priority systems and SCATS	<p>The SCATS system is being expanded with another region being added to it and the additional Cornerstone software is being added in to the ITS systems for better graphical representation and the ability to use Cooperative ITS systems.</p> <p>A study visit to Seoul, South Korea to learn about Seoul Metropolitan Government's Transport Information System (TOPIS) has contributed to learnings in relation to delivery of this project.</p>
4.3 Provide direction and vision around digital infrastructure provision to enable the city to capitalise on the opportunities provided by emerging technology	4.3.1 Encourage and facilitate telecommunications and high-capacity ICT infrastructure in appropriate locations throughout the city as a means of improving economic competitiveness and contributing to sustainable movement by reducing the need to travel	<p>Procurement is complete and a contract now in place for Telecommunications Management and Related Services to Dublin City Council. This is a city wide approach which encompasses the Docklands area and will continue to manage the current infrastructure and to develop the network to meet the demands of the city into the future.</p> <ul style="list-style-type: none"> • Citizen Hub – Section 254 online Application Process now live • Construction due to commence to place Telecoms Infrastructure on the roof of Ballybough Community Centre • Review of Telecoms rate cards ongoing • Data and Asset mapping ongoing – to aid strategic use of assets for cost recovery

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<ul style="list-style-type: none"> Developing Communications Plan including website review, informational videos and animation Planning Condition and Fibre to the Home Guidelines drafted to ensure open access within Multi Dwelling Units
	4.3.2 Consolidate Smart Docklands as a test bed for new technology-related initiatives	<p>The Smart Docklands Programme has been extended up to the end of 2025 and continues to support innovation and pilots under the theme of digital connectivity across the district. Over the course of the year over 500 participants have taken the Smart Docklands innovation tour which showcases smart city and technology deployments across the district.</p> <p>The Academy of the Near Future (ANF) programme was awarded silver in the 'Human-Centricity' category at the Seoul Smart City Prize in South Korea. ANF is a collaborative initiative between Dublin City Council and CONNECT, the SFI Research Centre for Future Networks at Trinity College Dublin to build awareness around Smart Cities and encourage broader participation in discussions about how technology shapes our cities. During 2023 there were 48 workshops delivered to 457 students in 19 partner schools. The ANF programme also won a Chambers Ireland Excellence in Local Government awards in the diversity and inclusion award.</p>
	4.3.3 Utilise the existing and new digital infrastructure to ensure that the main corridors into the city are operated in a connected ITS manner to provide managed corridors for buses and to ensure safe and efficient movement	Requirements for digital infrastructure for traffic management have added to all the Bus Connects corridor requirements and work is ongoing to upgrade the DPTIMS system for the next generation AVL system.

Goal 4

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	4.3.4 Put in place a trusted digital source for connected and autonomous vehicles and to ensure the presence of high quality digital mapping	The possibilities and challenges of autonomous and connected vehicles is under review and the City Council is part of the CAV working group with the Department of Transport.
4.4 Encourage and facilitate sustainable densities and best use of underutilised, vacant and brownfield land	4.4.1 Review and implement the City Development Plan and related Local Area Plans to secure the best use of the city's land for future development	<p>The Development Plan, Strategic Development Zones, and Local Area Plans are being implemented through the Development Management process and Urban Regeneration & Development Funding. Implementation continues on the Ballymun and Cherry Orchard Local Area Plans by working cross-departmentally to achieve the objectives as development comes forward.</p> <p>Under Call 1 of the Urban Regeneration and Development Fund, Dublin City Council and South Dublin County Council received funding for the "Strategic Framework," a non-statutory masterplan centred on 700 hectares located on the Naas Road / Inchicore/ Park West areas. In 2023 work commenced on progressing the Strategic Framework's 26 actions which includes undertaking a variation to the Development Plan to ensure consistency with land use zoning objectives.</p> <p>Dublin City Council under Call 2 of the Urban Regeneration and Development Fund received a funding commitment for €174.3million in capital support for two umbrella projects, one North City Concept Area and the other South City Concept Area. There are 23 projects cascading from these. Dublin City Council has received approval for the Preliminary Business Cases and have commenced planning and detail design on the projects including the new City Library and Culture Quarter at Parnell Square.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	4.4.2 Facilitate and drive the redevelopment of Docklands Strategic Development Zone, Strategic Development and Regeneration Areas and the appropriate redevelopment of industrial land banks	<p>The Docklands Office and Oversight Group continued to implement the Strategic Development Zone. Implementation of Strategic Development & Regeneration Areas continued through the Development Management process and interdepartmental steering groups. At the July Council meeting the Jamestown Finglas Masterplan was noted. A Development Plan variation to place the Masterplan on a statutory footing will commence in October 2023.</p> <p>A pre-draft public consultation on the Ballyboggan Local Area Plan was undertaken from April 28 to June 9 2023. Additional consultation with landowners, youth and community groups is scheduled for Q4 2023.</p> <p>The Docklands office and oversight group continued to implement SDR6 and SDZs. Implementation of SDRAs continued through the DM process and interdepartmental steering groups.</p> <p>The redevelopment of the Old Docklands Office to deliver two new buildings at Quayside, Custom House Quay commenced in August 2023. This exciting development will deliver a new Dublin City Council Water Sports Centre to provide Liffey water activities for the city in addition to an enhanced public realm space in early 2025.</p> <p>The Docklands Office continue planning design for the provision of flood defence and enhanced public realm on Sir John Rogerson's Quay in collaboration with the OPW and the NTA.</p>

Goal 4

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
4.5 Maintain and enhance our public realm providing a connected, universally accessible set of quality public spaces and connections	4.4.3 Promote the best use of land and buildings, including key sites in Dublin City Council ownership, through active land management approaches and effective management of the City Council's commercial property portfolio	<p>A supplemental map showing the lands in scope for the Residential Zoned Land Tax (RZLT) was published on the 28th April 2023. 36 submissions were submitted to challenge the inclusion of particular lands. These were evaluated by the Planning Department and Notices of Determinations were issued.</p> <p>A final map will represent the outcome of the draft and supplemental map phases and will be published on 1st December 2023 with the tax coming into effect by February 2024.</p> <p>The Active Land Management Steering Group meets bi-monthly and 5 meetings have been held, with a sixth scheduled for December 2023. There were 3 Rent Reviews, 27 Fee Simple Disposals, 48 Licence Disposals and 8 Lease disposals carried out to end of Sept 2023.</p> <p>The Derelict Sites unit acquisition strategy continued.</p>
	4.4.4 Encourage living in the city centre through the promotion of quality apartment living	Active support is provided for the Living City Initiative and other proposals which promote the residential use of vacant upper floors of commercial buildings in the inner city.
	4.5.1 Maintain and manage the city's street and footpath infrastructure, public lighting and street furniture to ensure a safe, accessible and quality public realm for all	<p>The TAMS System was integrated with the Citizen Hub and there is a further project to integrate with a new CMS for Public Lighting and the national road opening licence system.</p> <p>Road Maintenance Services resolved over 4,000 customer enquiries and service requests during the period January 2023 to September 2023 and 4,100 defects and hazards on the road network were repaired. 350 critical defects and hazards were repaired and/or made safe within 24 hours of being recorded.</p> <p>The Road Maintenance Services Annual Works Programme for 2023 was 40% complete by the end of September. Bin washing, bin painting, and general bin maintenance work is ongoing on 3,500 bins. 21 New Green hand vacs in service Oct/Nov 2023 to support street sweeping. Public lighting upgrade project now underway across the city.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	4.5.2 Implement the phased programme of projects in the City Centre Public Realm Masterplan 2016 – 2034	<p>The Projects identified in the City Centre Masterplan have advanced with:</p> <ul style="list-style-type: none"> • Liffey Street Upper and Lower, Temple Bar on site and Francis Street complete. • South Anne St, Lemon Street, Duke Street and Barrow Street are at construction tender • Meath Street and Library Square Ringsend have advanced to Part 8. <p>Private investment in public realm continues to be supported through Development Management and Public Realm Group as appropriate.</p>
	4.5.3 Advance the revised proposals for College Green Plaza	
	4.5.4 Lead the concept and design processes for key bridge infrastructural projects	<p>Transportation Planning provided planning advice and input to Roads Design & Construction during 2023 on key bridge projects.</p> <p>The Flood Defence Projects office ensures that all new bridge projects do not increase flood risk in the City.</p>
4.6 In partnership with Irish Water, manage and improve Water Services infrastructure	4.6.1 Manage the Service Level Agreement with Irish Water and deliver on the agreed programme of work	<p>The Existing Service Level Agreement for the management and operation of Water Services has now been replaced by the Master Co-operation Agreement to implement the Framework for the Future Delivery of Water Services.</p> <p>Since September 2023, Uisce Eireann has full responsibility for the Delivery of Water and Wastewater Services. Dublin City Council is continuing to work with Uisce Eireann to implement the Master Agreement subject to the necessary funding from Uisce Eireann and the Department.</p>

Goal 5

To support and engage active, inclusive communities

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
5.1 Provide people with the opportunity to access outdoor recreation and natural environments through enhancing and expanding our network of parks and green spaces	5.1.1 Implement the Dublin City Parks Strategy 2017 – 2022	<p>Dublin City Council achieved the international quality standard Green Flag Park Award for nine Parks.</p> <p>The Lord Mayor attended official openings for the re-opening of Diamond Park, in the North East Inner City (NEIC) as well as the opening of a new park at St James Walk, South Inner City where play opportunities and a community garden were created. An existing open space at James Joyce Street, NEIC was redeveloped and opened as James Joyce Gardens.</p>
	5.1.2 Continue to support the Dublin Mountains Partnership to achieve sustainable access to the mountains for the citizens and visitors to Dublin	The Dublin Mountains Partnership launched a new 10 year strategic plan supported by the City Council.
5.2 Facilitate active citizenship in city communities and engagement with key stakeholders	5.2.1 Develop local development and social inclusion initiatives through the Local Community Development Committee	<p>The Dublin City Local Community Development Committee has:</p> <ul style="list-style-type: none"> Supported an uplift in the overall annual SICAP budget allocation to €6,129,504 in 2023. (from €5,950,975 in 2022) Adopted the annual SICAP action plans and mid-year reviews for each of Dublin's five programme implementers and undertook a dedicated expansion of SICAP to meet presenting needs of Ukraine Refugees under an additional €714,873 secured from Department of Rural and Community Development (DRCD) (from €493,721 in 2022) Commenced the evaluations of the SICAP tenders received for Dublin's SICAP programme 2024-2028. Issuing of letters to successful/unsuccessful bidders will be completed in Dec 2023 Continued rollout of Healthy Ireland Round 4 Department of Health funded programme Sláintecare Healthy Communities continues to be rolled out in 4 communities in Dublin City.

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<p>Local Development Officers are engaging with these communities to improve the social determinants of health using a community development approach.</p> <ul style="list-style-type: none"> • Progressed the development of a new Local Economic and Community Plan (LECP) for Dublin. The consultation process will commence in November and the Plan is expected to be complete in Spring 2024. • Administered the DRCD Community Support Fund 2023 of €574,151 and distributed grants to 82 community and voluntary groups • Engaged in the City Council Ukraine Community Response Forum and delivered a series of activities and supports including Ukraine Community Response website and multi-cultural family activities event in Dublin 8
	5.2.2 Support actions and identify work to progress under the Dublin City Local Economic and Community Plan 2016 – 2021 and develop a new plan to commence in 2022	<p>The LCDC worked collaboratively with the Economic Development and Enterprise SPC, and established an Advisory Group for the Local Economic and Community Plan (LECP) for Dublin. The LECP Advisory Group met and agreed a range of key thematic issues for consideration, produced the Socio-Economic Statement for Dublin and the draft High Level Goals. The consultation process will begin in November 2023.</p>
	5.2.3 Strengthen participation through the development of the Public Participation Network and Comhairle na nÓg	<ul style="list-style-type: none"> • The PPN SLA reviewed and approved • Additional funding for “How To” manual • PPN active actors in the consultation for LECP • Encouraged members availing of Community Grants to become members of the PPN <p>Comhairle na nÓg has 63 Elected Members from Dublin City between the ages of 11 & 17. The DCC Comhairle na nÓg produced a successful year of engagement and development under its 2023 thematic of Period Stigma.</p>

Goal 5

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	5.2.4 Empower and strengthen local community building through our community development and engagement programmes	<p>The LCDC delivered the DRCD funded Place Based Leadership (PBL) Programme, the Empowering Communities Programme, the Community Development Projects and the Citywide Drugs Campaign for Dublin in 2023.</p> <p>The City Council Community Grants Scheme 2023 opened for online applications in July 2023. Recommendations are currently being presented to the local area committee meetings for noting and subject to approval by City Council members at the November City Council meeting.</p>
	5.2.5 Make all of our public consultations available on the City Council's online consultation hub, as well as in traditional formats	<p>There were 88 public and internal consultations issued in Q1 - Q3 2023, with more than 15,500 engagements with members of the public, Elected Members and staff. 25 of these were statutory consultations, mostly related to planning. The top 3 public facing consultations in terms of volume of responses were Sinéad O'Connor Book of Condolences (2,816 responses); Parks Strategy Survey (1,508 responses); Dublin City Sports Plan (1,267 responses).</p> <p>A new corporate consultation tool is currently being procured and will be in place by Q4. Extensive consultation has taken place to gather requirements including interviews with staff from across the Council, Councillors, members of the public, proscribed organisations, an academic and journalists. A review was also conducted of tools used by other public bodies to identify features which improved engagement. Good practice guidelines are also being developed to improve the consultation process.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<p>Dublin City Council tendered for and engaged a service designer to design a new consultation and participation process for Disable Persons Organisations. By May 2023 this process between the DPOs and the City Council was developed and a corporate implementation plan will be designed in Q4 2023 and Q1 2024. This includes an objective to ensure the DPO consultation process can be given priority in the new consultation tool and that all learnings during the consultation process are captured and accessible by all Project Teams.</p>
	5.2.6 Manage the Your Dublin, Your Voice platform to gain the views of people on a range of issues	<p>Three surveys were completed, analysed and disseminated on Culture, Tourism and the Night Time Economy up to Q3 2023. The YDYV panel number is currently at 4,600.</p>
5.3 Promote social inclusion and diversity by working with, and empowering, groups across all sectors of the community	5.3.1 Review the Social Inclusion, Integration and Age Friendly Strategies	<p>The Social Inclusion & Integration Framework Document was reviewed to ensure coherence with new national policy.</p> <p>New actions delivered for 2023 included:</p> <ul style="list-style-type: none"> • A revised and expanded Dublin City Inclusion and Integration Week • Collaboration with UN IOM Ireland Mission on the Dublin City Migrant Governance Indicators (MGI) Report • Collaboration with Department of Foreign Affairs on flagship event to mark Africa Day • Collaboration with Local Area Offices, Elected Reps and others on delivering key local events to counteract anti-immigration propaganda

Goal 5

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	5.3.2 Provide welcoming and inclusive spaces for all across the network of public libraries	<ul style="list-style-type: none"> • New public Library completed and opened in Finglas village in September 2023 • Second My Open Library site now operational at Raheny library • Works have commenced to deliver My Open Library at Inchicore Library Richmond Barracks by the end of October 2023 • New public toilets and other refurbishments completed at Charleville Mall Library early 2023, with funding from NEIC; full fit-out of new shelving and painting to be completed in Ballymun Library by the end of 2023 • Plans ongoing to fully replace the roof of Charleville Mall Library, work to begin in 2024. Part 8 applications to be lodged by the end of 2023 for new library in Crumlin/ Drimnagh and extension / rebuilds of the libraries in Ringsend and Terenure
	5.3.3 Continue to provide appropriate sites and buildings for community use	<p>Property Management continues to provide appropriate facilities for community use in consultation with the Area Offices and other Departments. Over 275 community buildings have been given to a variety of groups for the provision of services through lease and licence agreements. All of these groups provide services to the community and are spread across areas such as arts, health and wellbeing, crèche/childcare, religious and charity organisations and sports groups. Engagement on a regular basis with these groups involves landlord repairs to their buildings, lease/licence renewals and rent reviews.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
5.4 Improve the health and well-being of communities across the city by increasing access to participation in sports, recreation and healthy activity	5.4.1 Review STRIDE: 2017–2020, the Dublin City Sport and Wellbeing Strategy	A new Dublin City Sports Plan is being developed which will look at all aspects of our services from facilities to staff resources, programming, activations and accessibility. The implementation of the sports plan will co-ordinate service delivery in relation to the health and well-being of communities across the city.
	5.4.2 Finalise and implement a new Dublin City Play Strategy	The Dublin City Play Strategy 2022 – 2027 Everywhere, Any Day, You Can Play was published.

Goal 6

To sustain a vibrant cultural life

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
6.1 Celebrate and promote the history, culture and literary traditions of the city to build on their value to the city's identity, to society and to the economy	6.1.1 Implement Libraries Unlimited: A Strategic Direction for Dublin City Libraries 2019-2023	<p>Implementation is proceeding with a focus on branch upgrades, provision of access to new technologies and makerspaces across the branch network.</p> <p>Dublin City Libraries continue to manage the national library management system and library staff are managing the national helpdesk for the system. A public consultation ahead of the next 5 year library development plan is currently in planning.</p>
	6.1.2 Develop and implement a new three-year UNESCO City of Literature strategic plan 2020 – 2022	<p>The One Dublin One Book campaign took place in April 2023 promoting <i>The Coroner's Daughter</i>, by Andrew Hughes and encouraging Dubliners to read the same book in that month and supporting and promoting writers.</p> <p>Events included both in person and online book clubs and webinar discussions about forensics, historical fiction, crime fiction, weather and climate change and compelling female characters.</p> <p>Katja Oskamp was announced as the 2023 Dublin Literary Award Winner (Translator: Jo Heinrich) in May at the International Literature Festival in Merrion Square Park.</p> <p>A new improved Dublin Literary Award website was developed to adapt to the Award's needs, as well as complying with GDPR and accessibility standards.</p> <p>As well as events hosted by Dublin City Council, Fingal, South Dublin, Dún Laoghaire Rathdown and Wexford Libraries, Julianne Mooney of Dublin Book Festival produced three events – at the Royal Irish Academy, Botanic Gardens and Hugh Lane Gallery.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	6.1.3 Promote and support awareness of the Irish language and recognise its unique place and contribution to the cultural diversity of our City	During 2023 there was ongoing engagement with the Department of Tourism, Culture, Arts, Gaeltacht, Sport and Media regarding requirements of the Official Languages (Amendment) Act 2021. Building on BÁC le Gaeilge and in partnership with Conradh na Gaeilge, a new initiative was commenced to develop opportunities to speak Gaeilge in the city and in Dublin City Council.
	6.1.4 Implement our programme of arts development	<ul style="list-style-type: none"> • €100K In neighbourhood Arts Grants was awarded to specific developing arts projects in the community • Children's Art in Libraries and Creative Hubs in Ballyfermot and Cabra Libraries • Key support to Creative Places Darndale, Crumlin Music Programme, Axis, Ballymun, Finglas Creative Ireland programme, Music Generation in Deis Schools
	6.1.5 Protect and promote the city's architectural heritage and advance conservation best practice, including the adaptive reuse of historic buildings	<p>The Conserve Your Period Dublin House, a 13-week CPD accredited lecture series promoting best practice, organised in partnership with the Irish Georgian Society, was held in 2023.</p> <p>A symposium titled Exploring a Deep and Circular Retrofit Case Study was held and Built to Last Energy Efficiency Renovation in Traditional Dublin Homes, a free online resource was launched.</p> <p>A photogrammetric survey of public sculpture on O'Connell Street and College Green was commissioned.</p> <p>132 Section 5 applications, 161 compliance submissions and 461 planning applications have been reviewed by the Conservation Section.</p> <p>59 projects were funded under the Built Heritage Investment Scheme (51) and the Historic Structures Fund (8).</p> <p>2 new ACAs have commenced - The Tender's Housing Scheme in Dublin 8 and Iveagh Gardens, Crumlin.</p>

Goal 6

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	6.1.6 Continue to promote Dublin's unique history and heritage nationally and internationally through awareness raising of our Viking and Medieval archaeology, the Decade of Centenaries, digital projects and other events, publications and partnership projects	<p>Highlights of the year include:</p> <ul style="list-style-type: none"> • Input to the brief for the Werburgh Street Masterplan • Engagement with Aarhus University / UrbNet to adopt new methods and techniques • Workshop of the Viking Dublin York-Axis AHRC project was attended; • St Anne's Community Archaeology Project • Festival of History talks were organised on the history of Killester ex-servicemen housing and on Dublin's tenements • The Lord Mayor launched Spectral Mansions, the making of a Dublin Tenement, 1800 - 1914, by Dr Timothy Murtagh. <p>Six National Community Monuments Fund (CMF) projects were supported including conservation works.</p>
	6.1.7 Prepare a new five-year Dublin City Heritage Plan 2020-2025	<p>Final Draft Plan prepared. Strategic Plan dates amended to 2023-2028. AA and SEA screening was undertaken. Online public consultation of the draft plan and screening documents concluded in May 2023. Convening Dublin City Heritage Forum.</p>
	6.1.8 Maintain the Hugh Lane Gallery's world-class programme of exhibitions of national and international artworks	<p>In 2023, the Hugh Lane Gallery hosted two exhibitions by Irish artists that examined the role of the museum and the studio in artistic practice and the major international success.</p> <ul style="list-style-type: none"> • John Beattie titled Reconstructing Mondrian. Reconstructing Mondrian ran with a successful programme of events and press reviews alongside a full educational and community programme curated in response to the exhibition. • Richard Gorman Living through Paint(ing) was a survey exhibition by Aosdána artist Richard Gorman in collaboration with the Contemporary Art Museum of Villa Croce, and Oriental Art Museum E. Chiossone, Genoa, Italy.

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<p>Andy Warhol Three Times Out was opened on 6th October 2023 to a resounding international success. The exhibition examines Andy Warhol's work, questioning the role of the individual in ever shifting and recurring social-political landscapes. Andy Warhol Three Times Out has been five years in the making and includes works on loan from private collections and major international partners, including the Warhol Museum in Pittsburgh, Pennsylvania, USA.</p>
	<p>6.1.9 Ensure that our civic, public and operational buildings are managed in a way that provides the highest quality facilities for, and maintains key historic buildings on behalf of, the public</p>	<p>A significant number of Dublin City Council Sports facilities have achieved the Q Mark which is monitored and reviewed by Ireland Active on an annual basis. Further work will be implemented to expand the number of facilities achieving this national accreditation standard.</p> <p>Ensuring there is a robust maintenance plan for City Hall, the building continues to be maintained to the highest standards for clients, the public and councillors. Development of the Lower Ground Floor will be completed by year end. It includes provision of two elected member party rooms, two meeting pods and a small conferencing area.</p>

Goal 6

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
6.2 Enable diversity in access to arts and culture to give everyone the opportunity to participate	6.2.1 Identify and document diversity evident in current programmes and list the opportunities to increase access and diversity	<p>Hugh Lane Gallery and Create commissioned for socially engaged artist with filmmaker Jijo Sebastian focusing on intercultural community building with participants from diverse backgrounds.</p> <p>HLG held artist-led workshops for children from Foundations Project experiencing homelessness; curated the programme 'Make and Be' a cultural mediation programme which from Feb - June was led by Ukrainian artists for families from the Ukrainian community.</p> <p>Online audio description and in person tours organised for people with a visual impairment and those with a hearing impairment. Sensory Wonders programme for children with autism"</p> <p>New programmes and events supported in Arts for audiences with special needs including autism. New funding for African dance festival.</p>
	6.2.2 Deliver a schedule of projects and participatory education programmes that encourage participation in the visual arts among a range of target groups	<p>Lab Gallery supports Visual Thinking Strategy (VTS) in local schools and citywide.</p> <p>Education and Community outreach programme included</p> <ul style="list-style-type: none"> • 'Leave the Door Open' St Brigid's Day performance with artist Isadora Epstein • Curated imaginative and comprehensive education programme • Seminar with Irish and international guest speakers and more to accompany Andy Warhol Three Times Out • Collaboration with Irish Writers Centre on contemporary art criticism and Writing Warhol courses • Study Mornings, Coffee Conversations, Culture Clubs, art appreciation courses • TY programmes, guided tours, families programme, Art and the Outdoors • Festival, Culture Night programme, Portfolio courses, Summer school • Artists' Takeover series, Teen Culture Clubs, Looking at Art VTS Club

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<ul style="list-style-type: none"> • Early Years programme Cruthaí Beaga programme for under 5s from crèches, preschools and parent and toddler groups in Dublin city • ‘High Expectations’ Early Years residency with artist Helen Barry in collaboration with NEIC and Ozanam House • ‘We Can Can Can’ community engagement project and artwork display with artist Liliane Puthod responding to themes in Warhol’s artistic practice • Sensory Wonders programme for children with autism • Make and Be programme with series of artist led workshops in Ukrainian and also through Irish language
	6.2.3 Deliver a focused and creative programme across all of Dublin’s primary schools engaging directly with the city art collection	Initiated in December 2018, HLG’s city-wide primary school programme has now completed its fifth phase and has engaged with 83 primary schools and over 2,300 children to date. In 2023 Phase V saw 10 schools and 350 children participating.
	6.2.4 Animate library spaces with diverse and inclusive programme of events	<p>A 4th Creative Hub has been set up in the Central Library in partnership with the Arts office and facilitated through The Ark. This programme delivers a range of high quality events for early years and primary school aged children. A focused Climate Action programme for children, teens and adults including individual workshops explaining SDGs and sustainable living for all.</p> <p>Lámh is a form of sign language used by those with additional needs in Ireland. We ran a fully booked series of workshops in “Little Lámh” throughout the year. “Story time through Lámh” sessions were held in various libraries.</p>

Goal 6

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<p>IMRAM ná nÓg: In partnership with IMRAM a mini festival of Irish language literature for primary school children was delivered in May in 7 libraries</p> <p>EUNIC (European Union National Institutes for Culture): a partnership project showing European films to a broader audience through of network of libraries.</p> <p>Exhibitions to celebrate the new Imbolc/St Brigid's Day Bank Holiday, musicians from the Leinster Fleadh and Makerspace workshops in Coolock's Makerspace as well as other Libraries.</p> <p>Ongoing collaboration with the Hugh Lane Gallery to deliver programming related to the Andy Warhol Three Times Out exhibition.</p> <p>Joint initiative with Dublin UNESCO City of literature and the GAA to publish the Dublin City Libraries Sky Blue Stars Literacy book with associated programming in collaboration with Fighting Words.</p>
6.3 Facilitate educational opportunity through programmes and funding	6.3.1 Deliver diverse programme across the library branch network with a focus on promoting digital literacy and supporting the maker movement	<ul style="list-style-type: none"> Digital Literacy sessions for adults are currently running in six branches Acorn Age Friendly Tablets available for lending from nine branches Library staff are currently engaged in the 'Library Literacy Champions' training initiative. This project, funded by SOLAS under the Adult Literacy for Life (ALL) Strategy, includes raising staff awareness of resources available to improve digital literacy. Digital Clinics promoting Dublin City Libraries' online resources held in Central and Ballymun Libraries. Lego Clubs set up in five branches

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
<p>6.4 Animate city spaces by providing and supporting a range of events, festivals and opportunities for people to celebrate and come together</p>	<p>6.4.1 Develop, fund and support a diverse range of events, festivals and parks events</p>	<p>2023 events included: One-Zero, Techfoundher Bootcamp, APNI Lion's Den, Circular Economy Hotspot, Dublin Economic Monitor Annual Event, The Place Race, Dublin Maker, AI Awards, SoCircular, Enfuse finals, Eat the Streets. Upcoming events: AI Awards, NTE Summit, National Start Up Awards, Building Better Business</p> <p>HLG annual Art and the Outdoors community celebration of art, music, street spectacle en plein air over Sat and Sun of August Bank Holiday on street in front of Gallery. Dublin City Parks Service are managing 5 Markets in parks throughout the city and have hosted over 470 events thus far in 2023.</p> <p>City Hall continues to be the busiest Wedding Ceremony Venue in Leinster, hosting couples their families and guests travel from all over Europe, Canada, USA & Australia.</p> <p>In 2023, Dublin City Council supported major events in the city centre including;</p> <ul style="list-style-type: none"> • St. Patrick's Festival • Dublin Pride • American College Football • Bram Stoker Festival • Christmas at the Castle • Winter Lights <p>In 2023 Dublin City Council through its Multi-Party Framework for the provision of event management services for will continue to develop new family themed events in the city centre and parks including:</p> <ul style="list-style-type: none"> • Smithfield Fleadh • Funtropolis • Outdoor Cinema Club (Meeting House Square) • Luke Kelly Festival • Hip Hop Showcase • Notre Dame Tailgating Event • Urban Circus

Goal 6

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	6.4.2 Licence the city's on-street markets, casual trading and street performance in a manner that enhances people's city experience	The Office of City Recovery manages the licensing of the City's on-street markets, casual trading and street performers. A licensing system is in place that facilitates the animation of the City with the provision of on-street markets, including a recently introduced market at Moore Street to complement the existing market and a wide range of casual trading opportunities at various locations across the city and at major events. The Office also provides performance licences to street performers who bring so much colour and vibrancy to the city.
6.5 Support and encourage the provision of arts and cultural facilities to ensure that the cultural life of the city has the space to thrive	6.5.1 Deliver Parnell Square Cultural Quarter on a phased basis	<p>Stage 2a (sketch design) which commenced in April 2023 is now completed. Approval given to proceed to Stage 2b (detailed design). The full programme for design runs from February 2023 to approximately August 2024. This comprises preliminary design, detailed design and Invitation to tender. It is hoped to have a main works Contractor on site by Q4 2024. The construction of Phase 1 is expected to be completed in 2027.</p> <p>The scope of design works for the Parnell Square Project Phase 1 includes detailed design of the City library, design review and necessary redesign of the proposed works at the Hugh Lane Gallery and proposed works to the Georgian houses numbers 22, 23, 24, 25, 26, and 28 and complete renovation design to house number 27 Parnell Square North.</p>
	6.5.2 Conduct an audit of artists' workspaces identifying deficits and opportunities to transfer buildings to cultural use/ workspaces	Audit completed. New spaces planned and now in procurement in Temple Bar, Merchants Quay and Artane. First Studios now open in Artane.

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	6.5.3 Continue a feasibility of sites in Dublin City Council ownership for artists' workspaces and work with developers to embed arts and cultural workspaces in new developments	New Developers Toolkit in development for delivery of the 5% under the Development Plan for Creative, Community, Cultural. New developments identified with Land Development Agency and DCC Housing and Community Services.
	6.5.4 Expand the Hugh Lane to include a new wing in Temple Bar for gallery and programming space	Hugh Lane Gallery expansion now includes 2 adjacent properties. 20/21 Parnell Square will be developed for additional gallery space, programming and community engagement, a feasibility study is being undertaken in 2023/24. 1 North Fredrick Lane will be used for art works storage. Fit-out of North Fredrick lane has been undertaken in Q1-3 2023 with additional works to accommodate archive storage being undertaken in Q4 2023.

Goal 7

To become a more responsive, innovative City Council

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
7.1 Support a culture of innovation, training and development	7.1.1 Ensure our organisational design and structure is appropriate for the delivery of our corporate goals and objectives, in line with the Local Authority People Strategy	<p>95 recruitment campaigns have been concluded or are ongoing to date in 2023. 481 appointments were made to October 2023.</p> <p>The City Council has continuous engagement with the Public Appointments Service (PAS) with regard to Senior Management and Senior Professional recruitment campaigns. 29 appointments have been made to October 2023.</p> <p>Workforce planning is ongoing to support the implementation of the Corporate Plan through engagement with Senior Management in each Department to address staffing requirements. Work is also ongoing on a Strategic Workforce Plan, which will provide a framework that allows the City Council to respond to an evolving operating environment and meet future resourcing requirements.</p> <p>Service and Digital Transformation are working with an external facilitator to develop an operational model to ensure clarity of roles and the development of appropriate skillsets.</p>
	7.1.2 Foster an environment of continuous improvement and development for our staff	<p>The inaugural staff awards scheme took place in 2023. Awards were presented in the categories Sustainability, Innovation, Cross Functional collaboration, Commitment to Citizen, Service Excellence, and COVID Response. A Corporate Collaboration tool is being piloted to support the hybrid working model.</p> <p>Learning and Development opportunities have been provided for all staff with a focus on increasing the availability of training specifically for operational and outdoor staff in 2023.</p> <p>Training has been provided in the following areas:</p> <ul style="list-style-type: none"> • Working Well Together - Resilience, Wellbeing and EDI training for Operational Staff • People Management Training for Supervisory Grades • Customer Care for Outdoor and Operational Staff

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<ul style="list-style-type: none"> • Interview skills webinars have been delivered specifically for staff in Dublin City Council • A range of Microsoft training courses have been delivered successfully • Climate Action training is ongoing through the LASNTG and is scheduled to commence for outdoor and operational staff in 2023 <ul style="list-style-type: none"> - has been provided to provide staff with funded opportunities to continue to develop education and skills relevant to their roles and the organisation • Dublin City Council are due to launch access to a range of relevant Microcreds learning opportunities through the Educational Scheme of Assistance and Scholarship Programme • Online learning through the Learning Management System (Totara) has been provided in the areas of: <ul style="list-style-type: none"> o-Equality Diversity and Inclusion. o-Jam Card Awareness Training. o-Microsoft Teams. • A new Women In Leadership programme delivered by Cooperation Ireland was introduced for staff at grade 7 and analogous • The Young Ireland Programme was available as a competitive development opportunity for early career staff members • A new professional English for non-native English speaking staff members has been successfully launched in cooperation with the CDET B <p>Within the IS Department project managers continue their professional development as part of the PMI certification.</p> <p>Online learning through the Learning Management System (Totara) has been developed to roll out purchasing changes on the Oracle Finance Management System to strengthen procurement compliance.</p>

Goal 7

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<p>A total of 79 DFB staff participated in upskilling training and development programmes.</p> <p>Trainee Solicitor programme up and running and operating successfully.</p> <p>All Engineering staff have been encouraged to sign up to Dublin City Council's Continuing Professional Development Programme.</p> <p>The climate action team has supported monthly workshops with staff in the development of the climate action plan and hosted an internal event with Dublin Story Slam on the theme of "Change" to support a culture of innovation.</p>
	7.1.3 Facilitate staff to adopt innovative approaches in their work through the continued development of change management initiatives such as DCC BETA	<p>A full programme of events for Public Service Transformation week took place in October. Forward Together showcased the transformation and innovation that is happening across the organisation. The service design framework has been used to redesign a number of services including recruitment and corporate workshops. Seven projects progressed using the Beta model including barbecues in public parks, Neighbourhood beta, shared cargo bike service, rain boxes and street art platform.</p>
7.2 Promote our vision, achievements and services through improved, proactive communication	7.2.1 Redesign the City Council website to serve as an online portal and user-friendly information resource	<p>Work is progressing on the development of a design system for Dublin City Council that will establish a set of standards that ensures all of our digital services, websites and apps are developed coherently under a singular City Council identity. This work will culminate in a new reference website that will enable internal and external stakeholders to develop Council digital assets with a specific look and feel. A governance model is being developed to ensure all City Council websites are compliant with GDPR and accessibility requirements.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		dublincity.ie is undergoing a redesign of its information architecture, work has continued throughout the year with a view to re-organising how content is displayed on the website. Through stakeholder research we are undertaking a redesign that ensures the user is at the heart of everything we do on dublincity.ie. The new design will be implemented in early 2024.
	7.2.2 Capitalise on the reach and opportunity provided by social media to broaden communication and engagement with the public	<p>Voter.ie campaign across social media platforms in English, Irish, Portuguese, Spanish and Polish encouraging people to register to vote.</p> <p>The Dublin City Council Social Media Strategy and Policy were reviewed and updated.</p> <p>A new Customer Services Twitter/X account for customers to engage directly through this channel went live in October 2023.</p> <p>Corporate Social Media activity was as follows: Twitter/X: Followers: 92.5k, Impressions: 8.5m, Engagements: 320k Facebook: Followers: 40k, Reach: 3m, Impressions: 5m Engagements: 50k Instagram: Followers: 21k, Reach: 200k, 2m Impressions: Engagements: 256k Followers: 21k, Impressions 204k, Engagements: 27k</p>
	7.2.3 Enhance tools for internal communication so that staff are easily kept abreast of all relevant developments	The development of CitiDesk as an internal communications platform continued, with improvements to content in terms of relevance to staff, volume and frequency of articles. CitiDesk is also being used to streamline and digitise internal workflows and a significant number of paper forms have been replaced by a digital workflow. A CitiDesk Go solution has been implemented to allow people to access information on their phones. This facility is being used for the rollout of

Goal 7

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<p>phones to operational staff to improve connection and communication. Yammer has been implemented on CitiDesk to provide for casual content and allow staff have communities of interest.</p> <p>The digital staff newsletter, Council Bulletin was issued every fortnight to staff.</p> <p>Work on a Communications Strategy commenced in July 2023 with Communications and Stakeholder Audits and staff workshops carried out up to mid-October. Surveys, strategy sessions with departmental management teams and Elected Members will take place during Q4 2023.</p> <p>A new networking programme for staff, DCC Connections is under development and will be rolled out during 2024.</p>
7.3 Strengthen our civic leadership role and make collaboration a fundamental part of the way we work	7.3.1 Develop and implement systems and procedures to assist the Elected Members in their role	<p>A new online tool Auto Entry Expense App for Councillor expenses was introduced in July 2023.</p> <p>Training Programmes organised for Members in 2023. Courses included Health & Safety Training; Briefing on Electoral Reforms, Climate Crisis & Local Government, and Social Media Training for Women's Committee Members.</p> <p>Ongoing provision of counselling support service for Elected Members</p> <p>Continuing development of the Councillor Portal element of the Citizen Hub project to facilitate better management of Councillor representations in the first instance.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	7.3.2 Create effective collaborations with other local authorities and public sector organisations, academia, businesses, citizens and international partners	<p>Dublin City Council is the lead authority for the local authority sector on a number of programmes including National Building Control System, the National Electoral Registration System, Library Management System, and the Council is an active participant in sectoral networks, projects and committees.</p> <p>The Council participates in a range of international and European fora, projects and networks, participation which is now supported through our European Project Support Office. The City Council was also selected to be one of 100 Climate Neutral and Smart Cities which will be a significant project over the coming years.</p> <p>Initiatives through Smart Dublin, the Economic Development Office and teams in Environment and Transportation are fostering collaboration with academia, businesses, citizens and international partners to share best practise.</p> <p>Collaboration with other agencies and neighbouring local authorities is a hallmark of the City Council and such collaboration is particularly strong in the area of environmental protection and enforcement, climate action and promotion, and traffic/mobility management.</p>
	7.3.3 Situate our work within a broader global framework by engaging with international partners and programmes that advance our goals for the City	<p>Dublin was selected as a pilot city in March 2022 for the UN - Habitat and Cities Coalition for Digital Rights.</p> <p>Dublin City Council & Belfast City Council co-hosted a meeting of the Council of Global City CIOs (CGCC) bringing together digital innovation leaders from international cities from the 22nd and 23rd May.</p> <p>Dublin City Council's Smart Tourism programme in partnership with Dublin City Culture Company and Fáilte Ireland received the prestigious Global Tourism Innovation Award as part of the Tourism Innovation Summit in Seville.</p>

Goal 7

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
		<p>Through the work of the Finance SPC, the Finance Department seeks to advance a progressive finance agenda including the championing of issues such as Civic Crowdfunding, Community Wealth Building and a Visitor Accommodation Tax.</p> <p>DFB maintains strong partnerships with RCSI, UCD, Carlow Institute of Technology, UCC and engages with international bodies and Fire Services to research Mobile Data Platforms for suitability with DFB OIU objectives. DFB are heavily engaged with the DCC Data Analytics Unit and other external partners in a DCC Data Governance pilot project.</p> <p>Participation in LLG (Lawyers in Local Government) conference in Sheffield UK and securing relationships with the UK local authority sector.</p> <p>During the year there was engagement with international economic development delegations from London, Cleveland and South Korea. The Economic Development SPC Chair attended Eurocities Economic Development Forum in Helsinki. Dublin’s hosting of the Global Circular Economy Hotspot events and an Intertrade Ireland event were supported and ongoing participation took place with Join The Dots - a UK and Irish knowledge sharing network.</p> <p>A new way of accessing the Hugh Lane Gallery collection online has been launched in conjunction with the Gallery’s new website. This provides comprehensive and up-to-date information on the collection to national and international audiences.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
7.4 Continue to focus on providing Quality Customer Service to deliver the best service possible to citizens and customers	7.4.1 Implement and renew the Customer Service Action Plan	The Customer Service Action Plan is being implemented with 19 of the 28 actions complete. The Plan has not yet been renewed.
	7.4.2 Improve and streamline customer contact channels to make it easier for the public to access their services when, where and how it is convenient for them	<p>All public facing services have access to the booking system which allows customers to book virtual or in person appointments. The online venue booking system went live for the Arts office. A Voters Register Kiosk was installed in the Civic Offices Atrium for customers to check and make amendments where necessary.</p> <p>Citizen Hub, the online digital services platform, currently has over 40 service requests available for customers to access online.</p> <p>Self Service kiosks are being trialled in a number of locations outside of Civic Offices where local residents can access Citizen Hub, and receive assistance from staff when making online payments and checking the voters register.</p>
	7.4.3 Enhance and expand the role of the Customer Services Centre as our main customer touchpoint when accessing services	Customer Services new Twitter account is live. All Customer Services staff have received JAM Card training and ISL training is scheduled.
	7.4.4 Develop a Digital Strategy for the City, which includes expanding our range of digital and online services	A draft Digital Strategy has been prepared.

Goal 7

continued

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
<p>7.5 Transform our use of technology and data in decision-making and service delivery</p>	<p>7.5.1 Continue to expand the Smart City Initiative to explore and pilot use of new technologies in our service delivery</p>	<p>The following activities were undertaken in the process of developing the City Council's Drones Strategy which will be completed in early 2024:</p> <ul style="list-style-type: none"> • Workshop and survey with DCC staff across 14 sections • Drone Showcase Day which included a drones exhibition and presentations from a selection of drone companies <p>Smart D8 is led by The Digital Hub, St James's Hospital, Dublin City Council and Smart Dublin - an urban demonstrator for improving health and wellbeing, selected 4 projects to focus on menopause, physical rehabilitation, exercise and sleep apnoea and will share a €50,000 fund to advance their existing work.</p> <p>Smart DCU won an Innovation and Commercialisation Award through the SFI research centre Invent. The Smart DCU, smart 'campus' district, co-funded by Dublin City Council provides SMEs with an opportunity to pilot and test new and emerging technologies in a real world environment and explore the solutions' potential to scale.</p> <p>A new and innovative mobile app, Dublin Discovery Trails – 'Doors into Docklands', was launched in 2023. This is the first in a series of mobile based, immersive, heritage trails using Augmented Reality (AR) technology.</p> <p>Delivered a DiscovAR Dublin experience which is an (AR) mapping feature that allows users of the app to open up a 3D map of Dublin on their device and explore the city in a new, innovative way.</p> <p>Dublin City Council's WIFI4EU service is a free Wi-Fi service running in 35 locations across parks, libraries and community centres in partnership with Virgin Media Business. Over the past year there have been over 100,000 connections to and over 40TB of data has been used demonstrating the value of the network.</p>

PRIORITY OBJECTIVE	SUPPORTING STRATEGY	PROGRESS 2023
	7.5.2 Develop a Data Management Strategy for the organisation that improves how our data is managed, used and reused, and that service quality is enhanced through its use	<p>Data Management Framework Strategic and Tactical Boards have been established.</p> <p>Business cases for a centralised data platform and for a centralised remote sensing platform have been developed.</p>
7.6 Work to place human rights and equality at the core of how we perform our functions	7.6.1 Implement our Public Sector Duty Action Plan over the lifetime of this Corporate Plan	<p>A Digital Services and Smart City Public Sector Duty Implementation Plan has been developed to ensure that all digital services and smart city projects comply with the Council's obligations under Duty.</p> <p>Engagement has commenced with the Housing and Community Services department on the implementation of the Public Sector Duty.</p> <p>The Public Sector Duty Plan continues to be rolled out in Dublin Fire Brigade in line with the implementation plan. A PSD focused facilities upgrade plan is underway.</p>
	7.6.2 Progress the actions in the Disability Implementation Plan	<p>Consultation process with Disabled Persons Organisations for projects and capital works to be rolled out to broader organisation with assistance of service design provider.</p>

Members & Activities

of Corporate Policy Group, Strategic Policy Committees and Joint Policing Committee

Corporate Policy Group

List of Members

Chairperson: Lord Mayor Caroline Conroy

Chairperson: Lord Mayor Daithí De Róiste

Cllr. Cat O'Driscoll – Chair of the Arts, Culture, Leisure and Recreation SPC
Cllr. Noeleen Reilly - Chair of the Traffic and Transport SPC
Cllr. Dermot Lacey – Chair of the Housing SPC
Cllr. Alison Gilliland – Chair of the Housing SPC
Cllr. Ray McAdam – Chair of the Planning and Urban Form SPC
Cllr. Séamas McGrattan – Chair of the Finance SPC
Cllr. Tom Brabazon - Chair of the Economy Development and Enterprise SPC
Cllr. Claire Byrne – Chair of the Climate Action, Environment and Energy
Cllr. Carolyn Moore – Chair of the Local Community Development Committee

MEETING DATE 2023	THEMES / POLICY ISSUE ADDRESSED
27th January 2023	<ul style="list-style-type: none"> • Annual Service Delivery Plan • World Metropolitan Day • Visit to San José • Updates from SPC and LCDC Chairs: Transfer of Ballymun Social Regeneration Fund to DCC; Report on Housing Construction Costs & Traveller Accommodation; Provision of Childcare Facilities in the City; Dublin Belfast Economic Corridor Advisory Group; Waste Municipalisation.
31st March 2023	<ul style="list-style-type: none"> • Glasgow Declaration on Sustainable Tourism • Review of DCC's role in Supporting Childcare Provision • Updates from SPC and LCDC Chairs: Rates Debtors; Local Government Funding; Special Committee on Homelessness, LTACC; Affordable Purchase Scheme; Historic Structures Fund/ Built Heritage Investment Scheme; Road Safety Plan; City Arts Plan; Climate Action Plan; Noise Action Plan; Circular Economy.
19th May 2023	<ul style="list-style-type: none"> • EU Field Trip to Leuven, Belgium • 100 Zero Emission Cities • Updates from SPC and LCDC Chairs: Dublin Tourism Spend; Civic Crowdfunding; Tenant in Situ Scheme; DRHE Homeless Report; Ballybogan Local Area Plan; Dublin City Archives; Sláinte Healthcare.
28th July 2023	<ul style="list-style-type: none"> • Corporate Communications Strategy • Dublin City Interfaith Forum Funding • Updates from SPC and LCDC Chairs: Green Buildings; Affordable Purchase Scheme; Street Food Provision Bye-Laws; Sports Plan 2023-2028; Draft Waste Management National Plan; Local Economic Community Plan; Sláinte Ireland Healthy Communities.
29th September 2023	<ul style="list-style-type: none"> • Updates from SPC Chairs: Ministerial Approval of Scheme of Priorities for Affordable Purchase Homes; Kilmainham Mills Masterplan; Update on Development of Cultural Strategy; Update of Arts Grant Funding policy; Community Climate Action Fund; Strategic Noise Action Plan; Waste to Energy Project - Community Gain Fund and Dublin District Heating.
24th November 2023	<ul style="list-style-type: none"> • Annual Service Delivery Plan • The Healthy Age Friendly Homes Programme • Dublin City Council's Application for Global Green Cities Award • Updates from SPC Chairs; <ul style="list-style-type: none"> • Congestion Charging; Commercial Rates Collection; Land Development Agency Workshop; Circular Economy; Draft Parking Control Bye Laws; Active Travel Programme; Community Wealth Building; European Programme Office; Dublin Belfast Economic Corridor; Net Zero Cities.

Housing Strategic Policy Committee

Council Members

Chairperson: Cllr. Alison Gilliland, LAB

Cllr. Mary Callaghan, SD
 Cllr. Hazel Chu, GP
 Cllr. Donna Cooney, GP
 Cllr. Hazel De Nortúin, S- PBP
 Cllr. Máire Devine, SF
 Cllr. Kevin Donoghue, LAB
 Cllr. Daithí Doolan, SF
 Cllr. Pat Dunne, IFC
 Cllr. James Geoghegan, FG
 Cllr. Briege Mac Oscar, FF
 Cllr. Eimear McCormack, FF
 Cllr. Ciaran Perry, Non-Party
 Cllr. Colm O'Rourke, FG
 Cllr. Catherine Stocker, SD

(Previous member during the year:
 Cllr. Kelsey May Daly)

Sectoral Interests

Pat Greene, Dublin Simon Community
 Ailbhe McLaughlin, Irish Council for Social Housing
 Mick O'Reilly, Irish Congress of Trade Unions
 Dr. Kevin Byrne, South Georgian Core Residents Association (SGCRA)
 Mike Allen, Focus Ireland

(Previous member during the year:
 Claire McManus, Royal Institute of the Architects of Ireland)

MEETING DATE 2023 THEMES / POLICY ISSUE ADDRESSED

15th February 2023	<ul style="list-style-type: none"> • Void refurbishment Programme • SPC Strategic Priorities 2023 • Update provided on the following Working Groups; <ul style="list-style-type: none"> • Public Housing Working Group • Special Committee on Homelessness • Local Traveller Accommodation Consultative Committee • Senior Citizens Working Group • Oversight Committee on Animal Welfare Issues
15th March 2023	<ul style="list-style-type: none"> • Dublin City Interfaith Forum • Construction Cost Analysis • Updates provided on the following Working Groups; <ul style="list-style-type: none"> • Public Housing Working Group • Local Traveller Accommodation Group Consultative Committee • Special Committee on Homelessness • Senior Citizens Working Group
12th April 2023	<ul style="list-style-type: none"> • Work Plan & scheduled/site visits plan • Tenant in Situ Update • Homeless Report • Updates provided on the following Working Groups; <ul style="list-style-type: none"> • Public Housing Working Group • Special Committee on Homelessness • Senior Citizens Working Group • Oversight Committee on Animal Welfare Issues

MEETING DATE 2023	THEMES / POLICY ISSUE ADDRESSED
19th May 2023	<ul style="list-style-type: none"> DCC Estate Renewal Presentation
16th June 2023	<ul style="list-style-type: none"> Overview of the Social Housing festival held in Barcelona Updates provided on the following Working Groups; <ul style="list-style-type: none"> Housing Disability Steering Group Public Housing Working Group Local Traveller Accommodation Consultative Committee Special Committee on Homelessness Senior Citizens Working Group Oversight Committee on Animal Welfare Issues
12th July 2023	<ul style="list-style-type: none"> Presentation on Homeless Day Services, Street Food, Wellbeing Presentation on the Affordable Housing Scheme
13th September 2023	<ul style="list-style-type: none"> Report on Unactivated Planning Permissions Presentation on Vacant Properties over Commercial Units Leased Units & Associated Facilities update Updates provided on the following Working Groups; <ul style="list-style-type: none"> Public Housing Working Group Special Committee on Homelessness Senior Citizens Working Group Update noted Local Traveller Accommodation Consultative Committee Oversight Committee on Animal Welfare Issues
8th November 2023	<ul style="list-style-type: none"> Updates provided on the following Working Groups; <ul style="list-style-type: none"> Public Housing Working Group Senior Citizens Working Group Local Traveller Accommodation Consultative Committee Special Committee on Homelessness Oversight Committee on Animal Welfare Issues Housing Disability Steering Group Housing Maintenance /Care taking Service /Waste Management / NCOD Delivery of Service updates Presentation on Energy Efficiency/ Circular Economy
15th December 2023	<ul style="list-style-type: none"> Presentation on Estate Management & Antisocial Behaviour including an overview of Estate Management Strategy 2022-2027 SPC Work Plan & Schedule January – May 2024 End of year presentation on Allocations, Homeless Lettings, Choice Based Lettings, Tenant in situ and HAP tenancies. Updates provided on the following Working Groups; <ul style="list-style-type: none"> Public Housing Working Group Special Committee on Homelessness Senior Citizens Working Group Oversight Committee on Animal Welfare Issues

Traffic & Transport Strategic Policy Committee

Council Members

Chairperson: Cllr. Noeleen Reilly, Non-Party
 Cllr. Caroline Conroy, GP
 Cllr. Keith Connolly, FF
 Cllr. Deirdre Conroy, FF
 Cllr. Daniel Céitinn, SF
 Cllr. Mannix Flynn, Non-Party
 Cllr. Anne Feeney, FG
 Cllr. Janet Horner, GP
 Cllr. Jane Horgan Jones, LAB
 Cllr. Carolyn Moore*, GP
 Cllr. Paddy McCartan, FG
 Cllr. Larry O'Toole, SF

*During the year Councillor Carolyn Moore moved to the Environment SPC and was replaced by Councillor Michael Pidgeon

Sectoral Interests

Mr Martin Hoey, Public Participation Network
 Mr Colm Ryder, Dublin Cycling Campaign
 Richard Guiney, Dublin Town
 Declan Gray, Dublin Chamber of Commerce**
 Mr Keith Gavin, Irish Parking
 Mr. Gary Kearney, Public Participation Network

**mid-year Stephen Brown replaced Declan Gray as the sectoral nominee for Dublin Chamber

MEETING DATE 2023 THEMES / POLICY ISSUE ADDRESSED

8th February 2023	<ul style="list-style-type: none"> • Draft Dublin City Council Road Safety Strategy • Zebra Crossings • Road Maintenance – Winter Programme • Data submitted by community groups and individuals using walking and cycling auditing tools • Coach Parking charges
7th June 2023	<ul style="list-style-type: none"> • Canal Cordon Count • Review of the City Centre Study • Presentation by Irish Road Haulage Association • Programme funding for the Transport Advisory Group, Neighbourhood Schemes and Safe Routes to Schools • School Bus System for students within the Dublin Area
13th September 2023	<ul style="list-style-type: none"> • Draft City Centre Transport Plan • Bike Bunker Scheme • Make Way Day presentation - Disability Federation of Ireland • Parking Enforcement in the City
8th November 2023	<ul style="list-style-type: none"> • Congestion Charges for Dublin City. • Dublin City Council Parking Control Bye-Laws 2024 • Guidelines on Traffic Works Procedures – • Section 38 of the Road Traffic Act (1994) • Active Travel Programme present an update at each SPC on all projects

Climate Action, Environment & Energy Strategic Policy Committee

Council Members

Chairperson: Cllr. Claire Byrne, GP
 Cllr. Michael Watters, FF
 Cllr. Naoise Ó Muirí, FG
 Cllr. Catherine Stocker*, SD
 Cllr. Janice Boylan, SF
 Cllr. John Lyons, Non-Party
 Cllr. Claire O'Connor, FF
 Cllr. Deborah Byrne, LAB
 Cllr. Mannix Flynn, Non-Party
 *replaced by Cllr Carl Stanley while on Maternity leave

Sectoral Interests

Robert Moss, An Taisce Green Communities – Public Participation Network
 Trevor Clowry, Crumlin Community Clean-Up – Public Participation Network
 Bernie Guinan, Fehily Timoney & Company – Association of Consulting Engineers of Ireland (ACEI)
 Paul Boylan, Vivid Edge – Dublin Chamber of Commerce
 Sally Starbuck, Royal Institute of Architects Ireland

MEETING DATE 2023	THEMES / POLICY ISSUE ADDRESSED
22nd February 2023	<ul style="list-style-type: none"> Noise Action Plan Re-Municipalisation of Waste Collection Services
29th March 2023	<ul style="list-style-type: none"> Codling Wind Park Net Zero Cities Climate Action Plan 2024 – 2029 Circular Economy Hotspot Dublin 2023
21st June 2023	<ul style="list-style-type: none"> Climate Action Update Draft National Waste Management Plan Sustainable Development Goals
6th September 2023	<ul style="list-style-type: none"> Dublin City Council Draft Climate Action Plan 2024 - 2029
27th September 2023	<ul style="list-style-type: none"> Dublin City Council Community Climate Action Programme Round 4 -Strategic Noise Mapping and Action Plans Agglomerations Dublin Waste to Energy
29th November 2023	<ul style="list-style-type: none"> Climate Action Plan and Net Zero Cities Flood Resilience & Nature Based Solutions Flood Projects & Strategy

Planning and Urban Form Strategic Policy Committee

Council Members

Chairperson: Cllr. Ray McAdam, FG
 Cllr. Alison Gilliland, LAB Reigned February 2024
 Cllr Dermot Lacey, LAB Replaced Cllr. Alison Gilliland February 2024
 Cllr. Sophie Nicoullaud, GP
 Cllr. Tom Brabazon, FF
 Cllr. Anthony Connaghan, SF
 Cllr. Daithí De Róiste, FF
 Cllr. John Lyons, Non Party
 Cllr. Declan Meenagh, LAB
 Cllr. Janet Horner, GP
 Cllr. Patricia Roe, SD

Sectoral Interests

Dr. Robbie Sinnott - Blind Rights Ireland
 Jonny McKenna - The Royal Institute of Architects of Ireland
 Professor Diarmuid Hegarty - Dublin Chamber of Commerce
 Odrian Reid - Irish Planning Institute

MEETING DATE 2023 THEMES / POLICY ISSUE ADDRESSED

28th February 2023	<ul style="list-style-type: none"> • Reviewing DCC'S Role in Supporting Childcare Provision in Dublin City • Draft Planning and Development Bill 2022 • Historic Structures Fund/Built Heritage Investment Scheme • Z6 Industrial Land Review
27th April 2023	<ul style="list-style-type: none"> • Draft Ballyboggan LAP • Facilitate through planning, more citywide secure bike parking • Draft Planning and Development Bill 2022
27th June 2023	<ul style="list-style-type: none"> • UN Sustainable Development Goals how can be implemented through the City Development Plan • Childcare Subgroup Update • Motions Referred to SPC as part of the Development Plan Review Process
5th October 2023	<ul style="list-style-type: none"> • Terms of the Planning and Development Bill 2023 • Kilmainham Mills Update • Build to Rent Variation • Residential Zoned Land Tax
22nd November 2023	<ul style="list-style-type: none"> • Enforcement- Covering of Shop Windows with Advertising • Enforcement – Banners Gambling / Advertising • Childcare Sub-Group Update • Living Over The Shop

Economic Development and Enterprise Strategic Policy Committee

Council Members

Chairperson: Cllr. Tom Brabazon, FF. Claire O'Connor (Sep 2022)

Cllr. Racheal Batten, FF

Cllr. Niall Ring, Non-Party

Cllr. Donna Cooney, GP

Cllr. Alison Gilliland*, LAB

Cllr. Michael MacDonncha, SF

Cllr. Cat O'Driscoll, SD

Cllr. Tara Deacy, SD

Cllr. Danny Byrne, FG

Cllr. Terence Flanagan, FG

*replaced Cllr. Mary Freehill May 2023

Sectoral Interests

Aidan Sweeney, IBEC

Evanne Kilmurray, Inner City Enterprise

Odran Reid, Northside Homecare Service

Martin Harte, The Temple Bar Company

Lisa McKenna, Dublin Chamber

MEETING DATE 2023	THEMES / POLICY ISSUE ADDRESSED
31st January 2023	<ul style="list-style-type: none"> European Programme Support Office EPSO & International Relations Progress Report Dublin Belfast Economic Corridor Update Dublin City Local Economic and Community Plan Update Economic Development Office 2023 Action Plan SPADE – Shared Kitchen – Presentation Economic Development & Enterprise Management Reports and Your Dublin Your Voice Retail and Hospitality Findings Response from Office of the Tánaiste & Minister for Enterprise, Trade and Employment in relation to Enterprise Hubs
25th April 2023	<ul style="list-style-type: none"> European Programme Support Office EPSO & International Relations Progress Report DCC Tourism Strategy 2023-2028 Update Dublin Belfast Economic Corridor Update Dublin City Local Economic & Community Plan Update Dublin Place Brand Strategy Update Circular Economy Hotspot 2023 Update Night Time Economy Advisor Update SoCircular Outcomes Report & Brochure Economic Development & Enterprise Management Reports
12th September 2023	<ul style="list-style-type: none"> Bed Tax Update / Finance Department Community Wealth Building European Programme Support Office EPSO & International Relations Update Smart Dublin and Smart Cities Update Smart Tourism Strategy Update Night Time Economy Summit Series Update Dublin City Local Economic and Community Plan Update Dublin Belfast Economic Corridor Update Economic Development & Enterprise Management Reports

Economic Development and Enterprise Strategic Policy Committee continued

MEETING DATE 2023	THEMES / POLICY ISSUE ADDRESSED
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28th November 2023

- Dublin City Local Economic and Community Plan Update
 - Dublin Belfast Economic Corridor – Collaborative Partnership Agreement
 - Dublin Regional Enterprise Plan Update
 - Enterprise Ireland – Smart Regions Scheme Introduction
 - Night Time Economy Summit Update
 - Economic Development & Enterprise Management Reports
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Arts, Culture, Leisure and Recreation Strategic Policy Committee

Council Members

Chairperson: Cllr. Cat O'Driscoll, SD

Cllr. Dearbhal Butler, GP

Cllr. Claire Byrne, GP

Cllr. Anne Feeney, FG

Cllr. Declan Flanagan, FG

Cllr. Mary Freehill*, LAB

Cllr. Deirdre Heney, FF

Cllr. Vincent Jackson, Non-Party

Cllr. Micheál Mac Donncha, SF

Cllr. Seamus McGrattan, SF

Cllr. Darragh Moriarty, LAB

Cllr. Damien O'Farrell, Non-Party

Cllr. Patricia Roe, SD

Cllr. Hazel De Nortúin**, S-PBP

*replaced by Cllr Fiona Connelly in May 2023

**replaced by Cllr. Kelsey May Daly in December 2023

Sectoral Interests

Adekunle Gomez, African Cultural Project

Ross Keane, Irish Film Institute

Mary O'Connor, Federation of Irish Sport

Sunil Sharpe, Give us the Night

Julian de Spáinn, Conradh na Gaeilge

Ciaran Taylor, White Cane Audio Theatre

Willie White, Dublin Theatre Festival

MEETING DATE 2023 THEMES / POLICY ISSUE ADDRESSED

27th February 2023	<ul style="list-style-type: none"> • Presentation and Report on the Interim Arts Plan • Review of Arts Grants - Summary • Motions - Proposed Material Alterations to the Draft Development Plan 2022-2028 • Selection of a representative on the Arts and Culture Advisory Group (ACAG) Elected Members only • Selection of 2 representatives (both Elected and External Members) for the Heritage Forum • Dublin City Heritage Forum – Terms of Reference • Report on Event Safety and Minimal Charging for Public Events • Report on the Monument to the Women of the Revolutionary Decade • Update Report on Dublin City Council Culture Company • Straitéis Forbartha Teanga Chomhairle Cathrach Bhaile Átha Cliath / Language Development Strategy Dublin City Council • Report on the Naming of The Bloody Sunday Bridge
22nd May 2023	<ul style="list-style-type: none"> • Presentation on the Dublin City Archives • Report on Green Flag Status • Interim report on the feasibility study for the 500 seater theatre • Update report on the Parnell Square Library • Vacancy for a Councillor to sit on the Sports Partnership Board
24th July 2023	<ul style="list-style-type: none"> • Presentation on the 500 Seater Venue Conceptual Feasibility Study • Presentation on the Dublin Sports Plan 2023 - 2028 • Verbal Update on the European Green Deal for Circular Festivals • Proposal for a Harry Clarke Museum of Irish Stained Glass • Update Report on the Columbarium Wall Project

Arts, Culture, Leisure and Recreation Strategic Policy Committee continued

MEETING DATE 2023	THEMES / POLICY ISSUE ADDRESSED
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25th September 2023

- Presentation on the future plans for Kilmainham Mills
- Presentation on Historians-in-Residence Programme
- Update Report on the City Library, Parnell Square
- Report on increasing the Arts Grant Funding
- Update Report on DCC Cultural Company
- Update Report on the Dublin Municipal Theatre

27th November 2023

- Presentation - Little Amal Visit to Dublin in May 2024
 - Presentation – Dublin Winter Lights 2023
 - Update on Urban 95 Pilot Project for Dublin designing and delivering better cities for young children –be submitted
 - Update Report on new Andy Warhol Three Times Out Exhibition
 - Update Report on Chatham Row
 - Update on the City Library
-

Finance Strategic Policy Committee

Council Members

Chairperson: Cllr. Séamas McGrattan, SF
 Cllr. Daryl Barron, FF
 Cllr. Mary Callaghan, SD
 Cllr. Anthony Connaghan, SF
 Lord Mayor Daithí de Róiste, FF
 Cllr. Alison Gilliland, Labour (stood down in May 2023)
 Cllr. Fiona Connolly, Labour (replaced Cllr Gilliland May 2023)
 Cllr. Dermot Lacey, Labour
 Cllr. Darcy Lonergan, GP
 Cllr. Paddy McCartan, FG
 Cllr. Christy Burke, Non-Party
 Cllr. Nial Ring, Non-Party

Sectoral Interests

Alan Robinson, Docklands Business Forum
 Eric Fleming, ICTU
 Sohini De, Dublin Chamber of Commerce
 Professor Caroline McMullan, DCU
 Philip O'Callaghan, PPN
 Aidan Sweeney, IBEC

MEETING DATE 2023 THEMES / POLICY ISSUE ADDRESSED

19th January 2023	<ul style="list-style-type: none"> Ballymun Social Regeneration Fund being incrementally reduced by Government and the need for it to be reinstated to 100% Need for an Accommodation Charge in Dublin City to increase funding and help make Dublin city more attractive to visitors Development Levies and the requirement to have a provision that a percentage would be retained for capital projects in the area Continuing work of the Local Government Funding Sub-Committee in meeting with other Councils and member of the Oireachtas. Introduction of the concept of a Social Value Framework under the Community Wealth Building (CWB) umbrella
16th March 2023	<ul style="list-style-type: none"> The status of commercial rates arrears and the successful efforts being made to recoup arrears DCC submission to a review of baseline local government funding by the DHLGH highlighting the key role of the Dublin economy in driving the State economy
18th May 2023	<ul style="list-style-type: none"> Community Wealth Building and a Social Value Framework including progress made with DCC Committees Civic Crowdfunding and the process of how local people can fundraise in a safe and verified system for local projects Dublin Tourism Spend and the huge potential to grow maritime tourism in the City

Finance Strategic Policy Committee continued

MEETING DATE 2023	THEMES / POLICY ISSUE ADDRESSED
21st September 2023	<ul style="list-style-type: none">• Data Innovative Economic Measurement, the work of Smart Dublin partnerships created and the communication of economic data• Outcome of the National Review of the LPT Baseline with DCC's key points not referenced in the Departments circular• Further discussion on Visitor Levy Tax/ Accommodation Charge and how its operating successfully in other European cities• Update on Crowdfund Dublin City and its launch at the Mansion House• Discussion around Congestion Charges as another funding method for DCC
16th November 2023	<ul style="list-style-type: none">• Rent Arrears and the Governments rationale that a national rent policy is needed to introduce a system that enables a direct deduction system for rents• New rates legislation introduced and how it would affect the collection of rates• Issues around accessibility to staff and information flow to the Elected Members discussed

Dublin City Joint Policing Committee

Council Members

Chairperson: Cllr. Tara Deacy, SD
Vice Chairperson: Cllr. Mannix Flynn, Non-Party
 Lord Mayor Caroline Conroy
 Lord Mayor Daithí De Róiste
 Cllr. Deirdre Heney, FF
 Cllr. Janet Horner, GP
 Cllr. Danny Byrne, FG
 Cllr. Ray McAdam, FG
 Cllr. Dermot Lacey, LAB
 Cllr. Joe Costello, LAB
 Cllr. Daithí Doolan, SF
 Cllr. Larry O'Toole, SF

1 VACANCY

Oireachtas Members

Senator Mary Seery Kearney
 Senator Mary Fitzpatrick
 All TDs and Senators representing the City (who wish to attend)

Business and Community Representatives

Tony Duffin, Ana Liffey Drug Project, ALDP
 Joe Donohoe, Fatima Groups United Family Resource Centre
 Alan Morrissey, Edenmore Residents
 Theresa Kelly, Edenmore Residents
 Stephen Browne, Dublin Chamber
 Richard Guiney, Dublin Town
 Adrian Cummins, Restaurants Association of Ireland

Dublin City Council Officials

Frank d'Arcy, A/Assistant Chief Executive

An Garda Síochána

Assistant Commissioner Angela Willis
 Chief Superintendent Patrick McMenamin
 Chief Superintendent Anthony O'Donnell

MEETING DATE 2023 THEMES / POLICY ISSUE ADDRESSED

30th January 2023	<ul style="list-style-type: none"> • Annual Work Plan 2023 • Report of Assistant Garda Commissioner with updates on; <ul style="list-style-type: none"> • Resources • Operations Citizen • Thor • Faoiseamh and Caomhnaigh • Property App • Animal Welfare • Protests • Proposed new Garda Station in O'Connell St. • Correspondence from Minister in relation to Fireworks
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Dublin City Joint Policing Committee continued

MEETING DATE 2023	THEMES / POLICY ISSUE ADDRESSED
27th March 2023	<ul style="list-style-type: none"> • Presentation on Bristol Model • Overview of Policing Authority • Report of Assistant Garda Commissioner with updates on; <ul style="list-style-type: none"> • Operation Citizen • Domestic Abuse • Protests • O'Connell St. Garda Station • Dublin Crime Response Team • Animal Welfare • Romance Fraud • AGS Recruitment Drive • Annual Work Plan 2023 • Citizens' Assembly on Drug Use • Report of Executive Manager, DCC, with updates on; <ul style="list-style-type: none"> • Upcoming Policing Authority meetings • Status of proposed Medically Supervised Injecting Facility (MSIF) • Relevant updates from recent meetings of the Joint Policing Subcommittees
29th May 2023	<ul style="list-style-type: none"> • Presentation on Drug Related Intimidation (DRI) • Citizens' Assembly on Drugs • Report of Assistant Garda Commissioner with updates on; <ul style="list-style-type: none"> • President Biden's visit • Operations Citizen, • Saul, Irene and Fógra, • Protests • Legislation around use of scrambler bikes • New DMR Control Room located at Heuston Station • Report of Executive Manager with updates on; <ul style="list-style-type: none"> • Policing Authority meetings - dates • Status of proposed Medically Supervised Injecting Facility (MSIF) – update from MQI • Annual JPC Report – to June City Council meeting • Relevant updates from recent meetings of the Joint Policing Subcommittees
24th July 2023	<ul style="list-style-type: none"> • Antisocial Behaviour in city centre • Report of Assistant Garda Commissioner with updates on; <ul style="list-style-type: none"> • Operations Citizen & Saul • Protests • Bicycle Theft • Resources • Report of Executive Manager with updates on; <ul style="list-style-type: none"> • Policing Authority meetings - dates • Relevant updates from recent meetings of the Joint Policing Subcommittees • Antisocial Behaviour Strategy

MEETING DATE 2023	THEMES / POLICY ISSUE ADDRESSED
25th September 2023	<ul style="list-style-type: none">• Overview of Estate Management Strategy• City Centre Focus Group• Garda Rosters• Report of Assistant Garda Commissioner with updates on;<ul style="list-style-type: none">• Operation Saul• Protests/Assemblies• Roads Policing• Electric Bikes – AGS Pilot• Report of Executive Manager, DCC, with updates on;<ul style="list-style-type: none">• Estate Management Strategy• Policing Authority meetings - dates• Relevant updates from recent meetings of the Joint Policing Subcommittees
27th November 2023	<ul style="list-style-type: none">• Report of Assistant Garda Commissioner• Report of Executive Manager, DCC

Dublin City Local Community Development Committee (LCDC)

Public Sector Members

Chairperson: Cllr. Racheal Batten, FF
(Chair appointed 31 January 2024)
Cllr. Carolyn Moore, GP (3 year Chair Term concluded on 30 September 2023)
Cllr. Tom Brabazon, FF
Cllr. Daithí Doolan, SF
Cllr. Sophie Nicoullaud, Non-Party (Resigned 17 August 2023)
Michelle Robinson, DCC (Replaced Frank D'Arcy 22 November 2023)
Greg Swift, DCC
Ellen O'Dea, HSE
Blake Hodgkinson, CDETB

Private Sector Members

Anne Fitzgerald, Public Participation Network
Paul Rogers, Public Participation Network
Sandra Dillon, Public Participation Network
Michelle Murphy, Public Participation Network
Dr Akeem Bhadmus (Replaced Kelley Bermingham, PPN, 27 September 2023)
Lee Dillon, Public Participation Network
Karen Smollen, Public Participation Network
Prof. Deiric O'Broin, Public Participation Network
Dr. Sarah Miller, Public Participation Network
Claire Wheeler, Public Participation Network

MEETING DATE 2023 THEMES / POLICY ISSUE ADDRESSED

22nd February 2023	<ul style="list-style-type: none"> • DRCD Funding/Programmes • Healthy Ireland/Sláintecare Programmes
26th April 2023	<ul style="list-style-type: none"> • DRCD Funding/Programmes • Healthy Ireland/Sláintecare Programmes • Local Economic and Community Plan (LECP)
24th May 2023	<ul style="list-style-type: none"> • DRCD Funding/Programmes • Healthy Ireland/Sláintecare Programmes • Local Economic and Community Plan (LECP) • PPN presentation
21st June 2023	<ul style="list-style-type: none"> • DRCD Funding/Programmes • Healthy Ireland/Sláintecare Programmes • Local Economic and Community Plan (LECP)
22nd November 2023	<ul style="list-style-type: none"> • DRCD Funding/Programmes • Healthy Ireland/Sláintecare Programmes • Local Economic and Community Plan (LECP)

Report on Principal Services

Chief Executive's Department

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Franchise

The Franchise Team ran a promotional campaign with the other Dublin Local Authorities from 25th September to 11th October to promote Voter.ie, encouraging people to register or update their details or pre-register online. The social media campaign was translated into Brazilian-Portuguese, Spanish and Polish. Radio, Print and Digital ads were also run in Irish. The Campaign was funded by the Department of Housing, Local Government and Heritage.

The Franchise Team attended a number of events in Colleges and Universities to encourage students to register to vote, as well as other Dublin City Council events such as the Rose Festival.

During 2023, the Franchise Section carried out 17,639 updates to the Elector Register. This included 5,246 deletions, 6,494 additions and 5,899 change of details. The total number of people registered to vote was 347,323.

Local Representation/ Civic Leadership

Freedom of the City

Honorary Freedom of the City of Dublin was conferred on Duncan Stewart and Greta Thunberg in recognition of their significant contribution to the City of Dublin in relation to Environmental Activism.

Lord Mayor's Awards

Lord Mayor Caroline Conroy hosted a Lord Mayor's Awards Ceremony on 30th March 2023 to recognise the following individuals and groups for their contribution to Dublin and its citizens:

- Sandra Dillon
- Gerard Prendergast
- An Taisce
- Sail Training Ireland
- Barry Keoghan

Civic Receptions

Lord Mayor Daithí de Róiste hosted two Civic Receptions for the Dublin Senior Men's Football Team and the Dublin Senior Ladies Football Team in the Round Room at the Mansion House.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Support to Elected Members

The Chief Executives Secretariat developed a comprehensive Training Programme for Councillors, which covered areas such as the Irish Language, Social Media Messaging and Personal Health and Safety. The Programme also provides Councillors with opportunities for Continuing Professional Development.

The Women's Committee convened for 6 meetings in 2023. Following a successful application for Department funding for Increasing the Participation of Women and Diversity in Local Government 2022, the committee was awarded €11,000 funding in November 2022. As a result, the committee was able to focus and use funding throughout the year as follows:

- International Women's Day 8th March 2023
- Safety Audits
- Pocket Park Workshop
- Social media training
- Dementia Carers Appreciation Evening
- Upgrade of Councillor Facilities – City Hall

Local Government Electoral Registration System (LGERS)

Dublin City Council, as lead authority, is responsible for the delivery of the Local Government Electoral Registration System (LGERS) Project on behalf of the Local Government sector.

In 2023, the Business Case for the project was accepted by the CCMA and by the Department led peer review process. The Minister appointed Dublin City Council as the Designated Registration Authority, in accordance with the electoral acts, to develop and manage the system for all the local authorities. The new cloud based system will be procured by June 2024.

Dublin City Council is coordinating the sectoral Electoral Change Network and in 2023 this network prepared national guidelines on "Preparing and maintaining the register of electors".

Housing and Community Department

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Maintenance and improvement of local authority housing units

Voids refurbished: 1,080 units (961 vacant council properties and 119 acquisitions)

A new Multi-Party Framework Agreement for Minor Repair and Maintenance Works with a contract value €48 million was established and will run for 2 years.

Tenant Accessibility Programme for Adaptations and Extensions completed the following work in 2023: 251 shower adaptations, 34 Ramps, 58 Stair Lifts, 1 Extensions and 113 other smaller alterations.

A new Multi-Party Framework Agreement for Dublin City Council's Retrofitting Works Programme will run for 8 years with a contract value of €125 Million.

281 houses were upgraded under the Energy Efficiency Retrofitting Programme
1,700 Mechanical Ventilation Fans were installed in 573 properties.

- Windows upgraded in 3 Complexes as well as over 100 individual units
- Installation of new anti-slip measures on the steps at 7 Complexes
- Upgraded balconies at 4 complexes
- Drainage repairs in 15 Complexes, installation of anti-rodent devices
- 400 conditional surveys were carried out
- Repairs to over 10 roofs citywide and structural repairs at 5 complexes
- Upgraded the units in Lissadel as part of our enhanced works programme.

Housing assessment, allocation and transfer

2,252 units were allocated in 2023, an increase of 215 on 2022. Housing Allocations rolled out a new Choice Based Letting online portal for applicants and in 2023 Housing 704 properties were allocated through Choice Based Lettings. The refusal rate for choice based lettings was 8.34% compared to 21.48% for the remainder of the lettings.

As of December 2023, there were 13,517 applicants on the Housing list and 16,533 applicants on the Transfer List.

800 Citizen Hub queries on average per month were received in 2023 alongside a phone-based service which responded to approximately 1,200 phone calls per week and a counter appointment service, which dealt with approximately 250 per week.

Work is ongoing with the new NEC project, which will replace our existing housing system.

Housing rent management

€99,912,582 in rent receipts was collected in 2023, representing a 5% increase on 2022.

The routine rent assessment cycle was reduced from more than two years to one year, ensuring that the rent debit can be maximized. In 2022, 21,968 rent assessments were completed, but this has been significantly increased to 36,653 in 2023.

The Rent Accounts of 70% of tenants are compliant and a further 21% of tenants were in rescheduling agreements.

In 2023, 193 Tenancy Warnings were issued, 154 Court cases were listed for hearing, and 34 Orders for Possession were granted.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Social Work

- The Duty Social Work Service received 3,401 phone calls during 2023, an increase of 589 from 2022
- 656 Social Work referrals were received
- 933 Exceptional Social Grounds (ESG) applications were received in 2023, an increase ; of 260 applications over the previous two years
- A Senior Social Worker continued in the role of National Local Authority Representative in the National SORAM Office working in partnership with Gardaí, Probation Service, TUSLA and the Prison Service with a brief to manage high risk sex offenders in the community.
- The Mediation service received 5 referrals

Support to Housing Capital Programme

A total of 1,523 homes were completed in 2023 through a range of delivery channels:
 New build: 761
 Long Term Leasing: 410
 Acquisition: 352 (234 of which were homeless prevention tenant in situ acquisitions)

Approved Housing Bodies commenced construction on 868 new units of social housing across 20 sites in the city area.

Social housing schemes completed over the year included the regeneration housing projects at Cornamona Court, Bunratty Road, Bonham Street, Cork Street
 Regeneration Projects Constitution Hill Part 8 Approval Achieved, Matt Talbot Court S179a achieved

Two housing regeneration projects started on site in 2023: Glin Court and Finbars Court
 Stage 1 funding received from DHLGH for Oliver Bond House Phase 1, Grand Canal Basin, Dominick Street West
 Stage 2 funding received from DHLGH St Anne's Court, St Andrew's Court, Cromcastle Court & Old Coalyard site
 Stage 3 funding received from DHLGH Dorset Street
 Stage 4 funding received from DHLGH Glin Court & St Finbars Court

PPP Programme:

Part 8 Planning was progressed and achieved on a number of schemes including Dorset Street, Millwood Court, Dublin 5 and in Cherry Orchard. In 2022, the PPP Social Housing Bundle 3 programme secured Part 8 & 10 planning approval for all six sites, of which three are City Council sites (East Wall, Shangan & Whitehall). Bundles 4 and 5 will be progressed through the planning and the initiation of a procurement competition in 2024 for 18 sites across the Greater Dublin Region circa. 2200 homes, of which, 1200 will be across Dublin City Council's administrative area. The PPP Programme was further supported under Housing For All, Section 4.3 with Dublin City Council appointed the Lead Authority for Bundles 7, which comprises of 6 sites. The City Council has three sites in Bundles 7 that will progress through scheme design and initiation of planning in 2024.

In 2023, Adaptive Reuse Unit established a programme of projects that will deliver 110 new homes, and is working with the Department of Housing, Local Government and Heritage in the development of supports and policies for this new city regeneration and housing delivery mechanism.

Housing and Community Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Enforcement of standards in the private rented sector

During 2023, 6,611 inspections of 8,385 registered tenancies in 5,608 dwellings, were carried out. Of the dwellings inspected, 3,015 were non-compliant on 1st inspection. Of the 6,611 inspections, including re-inspections carried out, 6,234 were physical and 377 were virtual. A total of 3,042 Improvement Letters were issued and 946 Improvement Notices were served during 2023. 106 Prohibition Notices were served and 4 legal actions for failure to comply with an Improvement Notice were recommended.

During 2023, 3,235 dwellings were deemed compliant with the Housing (Standards for Rented Houses) Regulations 2019 resulting in safer, healthier homes for the individuals and families living in these properties.

HAP Programme

Homeless HAP

- 9,100 live tenancies under the Homeless HAP scheme. The households in this scheme are from the four Dublin Local Authorities. 1,385 new tenancies were created during 2023.
- The HAP arrears project was rolled out in 2023 in conjunction with Focus Ireland.

Mainstream HAP

- There are 5,450 live tenancies under DCC's Mainstream HAP scheme. 744 new tenancies were created during 2023.

The total number of combined tenancies is 14,550 and a total of 2,129 tenancies were created during 2023.

Traveller specific accommodation

Caravan Loan Scheme: Funding for 10 loans to the value of €400,000 was granted to DCC in 2023.

Caravan Emergency Scheme: 9 issued

Cara Park Retrofit Programme: 28 Completed

New fire safety checks on equipment on all sites for servicing and/or repair/replacement fully completed by end of 2023

Annual Traveller Count Completed by Dublin City Council's Welfare Section

St Joseph's Park Re-allocation of 4 abandoned Bays complete

Cara Park - Stage 2 application was submitted in December 2023

Avila Park 3 House Build: Costings for Dept. submission underway

Traveller Accommodation Programme: Review completed Nov 2023

Acquisitions: 10 properties

Traveller Priority List for Housing

21 applicants housed (16 families; 2 single applicants; 3 couples)

Maintenance Audit completed

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

RAS and Social Leasing Programme

The RAS Scheme continued to provide high quality housing to its 2,232 tenants across 700 properties. The quality of these properties has been maintained through continued inspections carried out through a blended process of remote and on-site visitations. 153 Landlord Contracts were renewed in 2023 for a further 6 years. 555 rent reviews were carried out.

Rent Supplement payments for tenants residing in properties funded under the Capital Assistance Scheme and managed by Approved Housing Bodies continued to grow in 2023. The number of tenants supported was 1,464 at year end.

RAS has undertaken a joint approach with the Rents Section to develop an approach to deal with Rents arrears and this will be reviewed within the first quarter in 2024.

The Long Term Leasing Scheme continued in 2023 with the delivery of 277 social homes.

Housing Loans and Tenant Purchase

In 2023, 157 Local Authority Home Loan Applications were received, 103 of these applications received loan approval. 46 Local Authority Home Loans were advanced in 2023.

During 2023, 50 Tenants submitted applications to purchase their home under the Tenant Incremental Purchase Scheme. 11 Tenants completed the purchase of their homes under this Scheme.

The total loan value advanced in 2023 was €9.35m.

Housing Grants

For 2023, Dublin City Council provided a total of 1,419 Housing Adaptation Grants for Older People and People with a Disability. This amounted to a value of approximately €11.65 million.

Housing and Community Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Homeless Services

There was a 25% increase in preventions through rehousing in 2023. 1,398 households at risk of homelessness were rehoused without entering emergency accommodation.

Exits to tenancies from emergency accommodation increased in 2023 by 6%. 1,021 households exited homeless accommodation to a tenancy; however, the lower rate of exits to tenancies compared with the rate of new presentations has led to a 15% increase in the numbers of households in emergency accommodation at year-end.

Two counts of people sleeping rough in the Dublin region took place in 2023 (March and November). The November count showed 118 individuals sleeping rough, an increase on the 83 shown in the March 2023 count. The majority of those counted were Irish and male, aged between 26-45 years and 36% of those had an open booking for emergency accommodation on the same night of their engagement.

The Dublin Region Homeless Executive (DRHE) has developed Standards for Providers of Private Emergency Accommodation on behalf of the Department of Housing, Local Government and Heritage. A training programme and set of Key Performance Indicators has been rolled out across Private Emergency Accommodation as part of the Standards implementation.

The DRHE commissioned an independent inspectorate to assess all emergency accommodation and report back independently. Reports are anonymised and published quarterly on the DRHE Website.

The National Quality Standards Framework inspections across NGO facilities also recommenced in 2023 with 28 full inspections taking place.

Social Inclusion and Integration

- Administration and governance of Community, Adult Education, Tom Clark Bridge & Summer projects grant schemes.
- Implementation of Age Friendly structures as per Memo of Understanding including establishment of Age Friendly Councils across administrative areas.
- Delivery of Comhairle na nÓg programme of events and activities throughout year selected and led by members
- Social Inclusion & Integration Week held on 6th to 12th November, comprising of a wide variety of activities including the launch of Dublin as an Autism Friendly City to local community events and programmes.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Local Community Development Committee

- Conclusion of SICAP 2018 – 2023 and Public Procurement Process completed for SICAP 2024 – 2028 valued at €48,716,460.
- Five Successful Programme Implementers across the five Dublin City Council Lots with the greatest concentrations of geographic disadvantage awarded contracts in December.
- Administration of annual funding to the value of circa €12,000,000 across a variety of funding streams from Department of Rural & Community Development.

Slaintecare Healthy Communities Programme

- Pilot Health Needs assessment in conjunction with Royal College of Surgeons Ireland rolled out in Finglas

Local Economic & Community Plan (LECP)

- Socio-economic analysis, social economic statement, draft high level goals and public consultation documentation completed as part of Stage One outlined in the statutory guidelines.
- Public consultation 13 November 2023 to 15 January 2024.

Safety of Structure & Places

Dangerous Buildings notices issued

- DB1: 75
- DB2: 2
- DB3: 0

Dangerous Buildings Inspector Call-outs

Normal calls: 223

After hours: 82

Total number of DCC properties attended (out of hours): 12

Animal Welfare and Control

The appointment of an Animal Welfare Inspector is complete with a further 5 Animal Welfare Wardens to be recruited.

A second Dog Shelter facility has been identified that will offer 20 additional spaces bringing total capacity to 45 spaces.

Under the Control of Horse Act 1996, 38 horses were seized; 33 horses were transferred to animal welfare Charities and 5 were returned to owners. 30 horse licenses were issued. Under the Control of Dogs Act 1986, 175 Dogs were admitted to the dog shelter, 93 were transferred to charities and 38 were returned to owners.

Development of the Animal Welfare education program is at an advanced stage.

Dublin Fire Brigade

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Civil Defence

2023 was an extremely busy year for Dublin Civil Defence.

As at 31 December 2023, there were 365 active volunteers.

- Requests for Assistance: 396
- Rest Centre Assistance Requests: 58
- COVID-19: Operations (Patient-test centre, Patient-appointments, Hospital equipment, Medication Deliveries, Blood Transfusion Service, Food Deliveries, Assembly of PCR Test Kits for the HSE and PPE packs for DFB/HSE) Requests: 12
- Community/Sport Events: Arás an Uachtaráin, OPW State Events, Aviva Stadium, Tallaght Stadium, Barretstown, various community events. Requests: 224
- Water Shortage Assistance (Fire Appliance/Water Tanker): St Luke's Hospital, DSPCA, North Star Hotel etc. Requests: 7
- Missing Person Searches Requests: 18
- K9: Searches for Missing Persons in other Counties Requests: 16
- Rescue Boats: Searches for Missing Persons Requests: 6

Total Expenditure: €1,438,207

Operation of the Fire Service

Dublin Fire Brigade handled 207,575 emergency 999/112 calls. There were 80,357 mobilisations of emergency medical services across the four Local Authorities and 34,927 fire and rescue mobilisations.

12 full-time and 2 retained fire stations, the Eastern Region Communications Centre (ERCC), a nationally and internationally accredited Training Centre facility, a Fire Prevention/Enforcement Section, an Administration Section and a Logistics Section are all utilised by DFB to efficiently operate this service.

To ensure that we can deliver a professional and assured service in the event of an emergency, we conduct simulation exercises in collaboration with other agencies including An Garda Síochána, National Ambulance Service, Health Service Executive, Irish Coastguard, and Irish Defence Forces. DFB enhanced online training for all personnel to ensure DFB personnel are competent and confident in how they approach the wide variety of incidents that they are faced with on a daily basis.

DFB welcomed 84 new recruits into the operational ranks. The new recruits have taken up their positions alongside experienced Firefighters/Paramedics throughout the six districts.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Fire Prevention

1,472 Fire Safety Certificate Applications were processed.

10 Fire Safety Notices were issued in 2023 and 4 prosecutions were brought before the Courts.

In 2023, a team within the Fire Prevention & Community Fire Safety Section represented Dublin Fire Brigade at Outdoor Dining Committee meetings in addition to commenting on over 140 Street Furniture Applications, in respect to Fire Safety. This work will continue in 2024.

In 2023, we stepped up our fire safety awareness campaign. 6 advertisements were created that captured the main messages we wanted to promote and the #RED4ready campaign was showcased during fire safety week.

2,970 smoke alarms and 50 hard of hearing smoke alarms were delivered to community groups and people in need of an alarm.

The DFB Fire Prevention & Community Fire Safety Section was integrally involved in and provided advice for a large number of events across the Dublin Region.

Special Projects included the MetroLink project in conjunction with DFB Operations Section and in liaison with Transport Infrastructure Ireland TII; Heritage and Fire Safety in Buildings project in conjunction with Fingal County Council; Post Fire Review Process; working with DRHE on homeless accommodation in response to the housing crisis and response to the Ukraine crisis.

Environment and Transportation Department

Roads and Traffic Services

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Roads Maintenance & Improvement

Road Maintenance Services delivered an Annual Works Programme to the value of approximately €15 Million in 2023. This achieved approximately 20km of carriageway resurfacing and/or reconstruction and 30km of footpaths being repaired/and renewed.

Also during 2023, over 5,300 customer enquiries and service requests were resolved and over 5,500 defects and hazards on the road network were repaired and/or made safe. Furthermore, a total of 420 critical defects and hazards were repaired and/or made safe within 24-hours of being recorded.

The Winter Maintenance Programme was successfully implemented and forecasted weather conditions were monitored daily during the months of October through to April. Three hundred kilometres of the road network were gritted on nineteen separate occasions, when freezing conditions had been forecast.

Public Lighting

The Public Lighting Section continued in 2023 to provide high quality maintenance and design services with regards the council's 47,000 public lighting assets. The Section continued in its support with the development and deployment of many key Capital Projects in the area of Housing delivery, Energy Reduction, Active Travel initiatives, BusConnects and Metro North.

The Public Lighting Upgrade Project, which commenced in 2023, has successfully upgraded 4,000 lanterns to LED technology, while also installing 100 high quality heritage lighting columns. This project is on course to realise energy saving in the order of 50% from that of the existing lighting technology.

Support to Roads Capital Programme

- Duke Street/Anne Street Area Part 8 planning application approved with Detailed Design mostly complete
- Liffey Street Public Realm Works Contract commenced with the majority of works complete on Upper Liffey Street and works commenced on Lower Liffey Street
- Temple Bar Square project work commenced on site April 2023 with the majority of construction completed on the Square
- Sillogue Infrastructure Works were completed
- Barrow Street Public Realm Scheme Tendered and Contract awarded
- Bridge Maintenance routine and emergency works were progressed
 - Kerns Bridge Refurbishment
 - Ballsbridge parapets and lights
 - Ushers Quay Wall - Stabilisation Works
 - Samuel Beckett Bridge
 - Replacing expansion joints on Kylemore Road Bridge Chapelizod Bypass
 - Wolf Tone Quay Handrail
 - Salmon Pool Wall & Piers
 - Scour Repairs on the River Dodder Bridges
 - Mill Stream Wall Repairs

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

	<ul style="list-style-type: none"> • Contract awarded for the Seán Moore Road Scheme to Atkins • Forbes Street Bridge Project was progressed with a review of previous works and application to and decisions by ABP • Cathal Brugha Street project was progressed and consultation is ongoing • Herzog Park Project Preliminary Design has been completed • Works/Projects progressed; Belmayne Main Street and Belmayne Avenue Scheme Works, Preliminary Design on Point Pedestrian Bridge and on Point Junction, Darndale Waste Disposal & Boundary Wall Project, College Green Tender and Exceptional Abnormal Load Applications.
Traffic Management & Road Safety	<ul style="list-style-type: none"> • Pedalpaloza Event Ringsend park and cycle parade from Capel Street • Preparation and publication of the Draft City Centre Transport Plan • Phase 1 interim Street upgrade Capel Street completed • 17 Pedestrian crossings installed across the City • Changes at Foster Place and College Green to make more space for pedestrians and to make the College Green Bus corridor 24*7 • Provided expertise and support for Bus Connects network redesign and the Bus connects corridors as well as Metro Link, Dart + and the Luas to Finglas Public Transport scheme • Provided detailed submissions on all the Public Transport and Active Travel projects
Active Travel Programme Office	<p>The Active Travel Programme Office continues working on the delivery of 210km of high quality cycling, walking and wheeling infrastructure within the overall Dublin City Active Travel Network. The 210km will be delivered through a series of over 80 infrastructural projects.</p> <p>There were 9 projects in total with construction activity in 2023, covering a total of 14.36km. These projects included, Clontarf to City Centre, Royal Canal Greenway Phase 3, Dodder Greenway - Herbert Park, the South Grand Canal Improvements Scheme, East Coast Trail North -- Phase 1, Belmayne Main Street, Suir Road to Thomas Street, Baldoyle to Fairview (Grange Road) and the Interim Liffey Cycle Route (Eden Quay).</p> <p>Two sections of projects were completed in 2023, Grange Road on the Baldoyle to Fairview project and Eden Quay as part of the Interim Liffey Cycle Route.</p> <p>There are currently over 25 additional projects at various stages of design with more projects planned to go to construction in 2024.</p>

Water Services

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Irish Water

Dublin City Council Water & Wastewater Services continued to successfully operate under the Service Level Agreement with Uisce Eireann and met all requirements under the agreed Annual Service Plan. Following from the Framework for the Future Delivery of Water Services, a Master Cooperation Agreement was drawn up between the Local Authority Sector and Uisce Eireann to replace the Service Level Agreement, allowing Uisce Eireann to fully take over management and control of water services. The effective date for Dublin City Council was 13th September 2023. Dublin City Council continues to work in collaboration with Uisce Eireann to implement the Master Cooperation Agreement and a Support Services Agreement between both organisations.

Surface Water Operations and Maintenance

In 2023, the surface water operations team developed an integrated winter maintenance plan in conjunction with waste management services to improve operational efficiencies and ensure that the surface water network is operating at its optimal capacity during rain events. Specifically, the team cleaned 123,402 gullies in total, which is an increase of 4.5% over 2022.

Drainage Maintenance

The drainage maintenance team, in conjunction with our CCTV team, implemented an inspection and maintenance programme to ensure that all surface water assets are being maintained to highest possible standards, with repairs being made to surface water sewers as well as gully connections and replacements on a priority basis that minimize the risk of flooding and ponding during rainfall events.

The City Council responded to numerous heavy rainfall/flooding events as well as a small number of high tides and provided emergency responses to flooding events as they arose.

Flood Defence Project Office

The Dodder Flood Scheme (Phase 2) Railway bridge to Beaver Row was completed and is now operational, including the cycle greenway.

The Dodder Flood Scheme (Phase 3) Clonskeagh to Orwell Bridge was progressed and following significant public and stakeholder engagement, the preferred option is now being progressed through the project decision gates with a view to commencing the statutory planning process in 2024.

A survey of the Quay and Sea walls to identify defective areas and ensure that they are providing the appropriate flood protection was completed. Works have been completed at Fitzwilliam Quay, including wall cathodic protection and paint protection and remedial works at the existing sea wall at Clontarf.

The Wad river Phase 2 Flood Alleviation Scheme secured planning permission from An Bord Pleanála in September 2023. The Project Team commenced detailed design, with the tender documents being prepared for the appointment of a contractor and the works to be undertaken in 2024.

The Camac Flood Alleviation Project team has identified the list of options for the project and completed the necessary site investigation works to allow the team to commence stakeholder engagement on the preliminary options in 2024.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

The Flood Defence Office developed and issued tender documents for the establishment of a multi-disciplinary design team for all Flood Alleviation Schemes within the Dublin Region for the next four years. The Flooding Framework for the four Dublin Local Authorities and appointment of a consultancy team for the Sandymount Flood Alleviation Scheme will be completed in Q1 of 2024. The first call-off contract from the Framework will appoint a multiparty consultancy team to develop and deliver the Clontarf coastal flood alleviation scheme, this tender process is scheduled to be completed in Q2 2024.

The Poddle Flood Alleviation Scheme was granted permission by An Bord Pleanála in June and in conjunction with South Dublin County Council a contractor for the works has been appointed, with construction due to start in Ravensdale Park, St. Martin's Drive and Mount Argus in 2025.

The Flood Defence Project Team continue to interrogate and apply Strategic Flood Risk Assessment in the Development Plan as well as changes in flooding policies and new river corridors policies to all proposed new developments in the City, including assessing all proposed new developments for flood risk.

The pilot SuDS projects at Diamond Square, Seán MacDermott Street and Arbour Hill continue to be monitored.

Drainage Planning, Policy and Development Control

Continued to provide drainage input on planning applications, including LRDs, and advised on LAPs, SDZs and capital schemes. Provided drainage input on major new infrastructure projects such as Metro, Bus Connects and various cycle schemes. Assisted Uisce Eireann with new planning applications/connection applications. Supervised developer works and licensing of connections to surface water sewer system.

The multi-disciplinary SuDS Working Group continues to promote good practice in this area. It also seeks to encourage full SuDS implementation on City Council projects and to overcome perceived barriers to doing this. The group issued and publicised a SuDS Property Level Guide to assist members of the public in implementing SuDS in their own homes.

The current Development Plan includes a requirement for Basement Impact Assessments. A panel of consultants has been established to audit these assessments where required. The Grand Canal Surface Water Outlet Extension project has received planning permission from An Bord Pleanála and is now proceeding through detailed design and procurement of a contractor.

Water Services continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

**Dublin District
Heating Project**

The Preliminary Business Case for the Project was submitted to the Department of Energy, Climate and Communication for approval of the overall project delivery strategy and associated funding support. The Project team also completed the final market engagement and completed significant stakeholder engagement with Encyclis, Dublin Port Company, Eirgrid and various City Council Departments to ensure that the delivery strategy for the project is achievable.

The tender documents to commence the tender process for our delivery partners have been developed.

Environmental Services

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Recovery & Recycling Facilities Operation

New Civic Amenity site – Ballymun Recycling Centre - launched adjacent to the North City Operational Depot.
21,000 tonnes of materials deposited across 3 Civic Amenity Sites, Bring Centres and on-street Bring Banks.
Extended opening hours of facilities over Christmas period with free Christmas tree recycling available at 11 locations. 190 tonnes of trees collected and sent for processing to compost and wood pellets.
Animation of bottle banks in high visibility locations and repainting of on-street bottle banks continued.
Segregated leaf collections continued from street sweeping sent for composting and compostable bags provided to resident groups.
268 schools participating in Green Schools Programme.

Litter Management

Hosted the Dublin City Neighbourhoods awards 2023 where 309 entries were received. 15 groups entered the Tidy Towns competition with Raheny Tidy Village Group winning: Silver medal in their category of Best Urban Area and winner of the All-Ireland Pollinator Plan-Local Authority Pollinator Award.
Provided equipment and collected and disposed of bags from 4,529 community clean-ups throughout the year. Arranged the Dublin Community Clean-up with the 4 other Dublin Authorities, Clean Coats, and Waterways Ireland, with over 60 groups participating from the City Council area.
Managed the National Litter Pollution Monitoring System where 560 Litter Pollution Surveys and 45 Litter Quantification Surveys were carried out.
Member of Leave no Trace Ireland.
Arranged B & A Dog fouling survey and carried out Intensive Compliance Campaign as part of dog fouling campaign.
Anti-dumping awareness campaign at bottle banks and clothes banks in the city including 9 projects funded under the Anti-Dumping campaign across all areas.
1,197 litter pollution fines issued in 2023 and 397 Waste Bye Law fines issued in 2023.

Street Cleaning

2023 saw the deployment to NCOD and closure of 2 waste depots. Public bin count maintained a year on year growth at over 3,400 bins in place. Online street cleaning schedule is live, and work continues to enhance and adapt service delivery.

Full change over to Citizen Hub is complete supporting ease of access and improved reporting structures. 12,351 illegal dumping requests received in 2023. Significant number of new mechanical street sweeping equipment purchased in 2023, and more purchases planned for 2024. Successful leaf fall and Christmas Tree collection campaign with segregation.

Coordination of Halloween response program with waste diverted from potential bonfire sites.

Extra resources deployed to pavement washing in 2023 in order to cater for demand in this service and widen scope of schedule. Mobilisation of crews and urgent cleanup of city centre in the aftermath of November riots.

Further increase in resources are planned for 2024.

Environmental Services continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Waste Regulations, Monitoring and Enforcement

527 audits were carried out on the various producer responsibility initiative schemes for Waste Tyres, Waste Electrical, Packaging and End of life vehicles and General Waste Collection Permit Checks. 405 Construction and Demolition Waste Plans were reviewed and responded upon, to ensure proper environmental practice from a Waste Enforcement and Planning Enforcement perspective.

- Number of FPNs issued: 17
- Number of complaints received and investigated: 169
- Number of 2023 complaints closed: 136
- Number of 2023 complaints outstanding: 33
- Number of enforcement court files submitted to the Law Agent: 4

Dublin City Council worked in conjunction with An Garda Síochána, other regional local authorities, revenue and the NTFSO on several multi-agency activities including joint inspections and roadside checkpoints.

In 2023, Waste Regulations and Enforcement received an overall strong performance grade from the EPA on our 2022 RMCEI returns. Returns on outcomes for the 2023 RMCEI have been submitted to the EPA.

Waste Management Planning

Dublin City Council continues to lead the shared service of the Eastern Midlands Waste Enforcement Regional Lead Authority (WERLA) to co-ordinate the waste enforcement efforts of local authorities. In 2023, the WERLA underwent an enhancement to include the enforcement of household waste collection permits as well as sites/operators of concern of regional or national significance. All 2023 planned targets were met. The Regional Office in partnership with the Southern and Connacht Ulster Waste Regions and under the auspices of the City & County Managers Association (CCMA) produced a Draft National Waste Management Plan for a Circular Economy 2024-2030 with the final plan due for publication in Q1 2024.

Water Quality, Air and Noise Pollution

In 2023, the Protection of Water Bodies Office:

- Managed 17 Section 16 discharge licences on behalf of Uisce Éireann in relation to discharges to Uisce Éireann infrastructure
- Managed 3 Dublin City Council Section 16 discharge licences in relation to discharges to City Council infrastructure
- Managed and issued 6 Section 4 discharges licences for direct discharge to the receiving environment (waterbody, ground water et al)
- Completed over 200 trade effluent samples across Dublin City Council licensed sites
- Received a total of 284 complaints, which were acknowledged, investigated and responded to within 3 working days.

On behalf of the EPA, Dublin City Council conducted operational and surveillance sampling of 5 priority rivers: Tolka, Dodder, Liffey, Santry and Camac. Over 550 investigative samples were taken in 2023 to assist the identification of significant pressures within river catchments.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

In excess of 7,000 domestic and commercial misconnections inspections were conducted in 2023. 20 scheduled bathing water samples were taken at 6 bathing water locations. A further 111 samples were taken outside of the season. 19 prior warnings or bathing water prohibitions were raised following confirmed or suspected deterioration in bathing water quality. Dublin City Council continued to Chair the Bathing Water Taskforce.

Santry River Restoration and Greenway Project commenced work to deliver a Masterplan for the restoration of the river by the end of 2024.

Four public consultation events were undertaken for the finalization of the Rainscapes project, adjacent to the River Santry catchment. A project webpage has been published to publicize the project's progress toward its construction phase in 2024.

Noise Maps were submitted and approved by the EPA by the statutory deadline and were published on the Dublin City Council Website in March 2023. Phase 2 of the process started in April 2023. This will involve the production of a Noise Action Plan to determine measures to help mitigate noise exposure at priority areas.

In October 2023, a progress report was provided to the EPA on the DCC air quality control measures in the Dublin Air Quality Management Plan. The EPA described them as strong.

In May 2023, the AQMANC Unit introduced the Noise App 2.0, which allows complainants to submit noise recordings to the Unit for review.

In February 2023 the Airview Project, which is joint collaboration between Dublin City Council and Google was launched.

In 2023, the Air Quality Monitoring and Noise Control Unit received 443 noise complaints and 96 air pollution complaints. All complaints were investigated.

In 2023 a Planning Submission Database was developed to log application and compliance referrals to the AQMANC Unit. 538 planning submissions were commented on in 2023.

Environmental Services continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Dublin City Climate Action

In 2023, we concluded our International Urban and Regional Cooperation partnership with Seoul Metropolitan Government with two study visits. The partnership saw the signing of an LOI in February to continue to share experiences with transport, and an MOU between the cities was signed in March. In September a final publication was published detailing the partnership.

In May 2023, DCC, together with the Rediscovery Centre (National Centre for the Circular Economy), and the Eastern Midlands Waste Region successfully hosted the 4-day Circular Economy Hotspot 2023. This provided the opportunity to showcase small and medium sized Irish companies active in the social and circular economy striving to protect the environment while innovating.

In June 2023, DCC supported the European Climate Change Adaptation Conference. The third edition of Eat the Streets! was held at Richmond Barracks in September 2023. The public consultation of Dublin City Local Authority Climate Action Plan 2024-2029 - Climate Neutral Dublin 2030 was held from September 15 to November 2.

In December Dublin City was awarded the 'Global Green City Award 2023' by the Global Forum on Human Settlements during their 18th Annual Session of the Forum in Dubai, a COP28 associated event. DCC's submission to the award was reviewed by a technical jury and was evaluated based on 85 indicators in key areas that determined Dublin City's performance in areas such as Sustainable Urban Development, Climate Action, Transport, and Nature based solutions.

Our Shared Island Fund - a feasibility assessment to enable the development of capital projects in Dublin and Belfast that supports the expansion of the circular economy island wide leading to a Connected Circular Economy, was completed in November.

€250,000 in funding was secured from Creative Ireland through the Creative Climate Action Fund to deliver DCC's first Biodiversity Artists in Residence Programme to the end of 2025. Two applications were successful – REGEN and MINORITY REPORT, both supporting the implementation of the Ringsend/Poolbeg Decarbonisation Zones.

Following our successful partnership with Seoul Metropolitan Government, we were invited to apply to IURC North America, and have been partnered with San Francisco.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Climate Action Regional Office

Assisted and supported the four Dublin Local Authority Climate Action teams in the making of Climate Action Plans, in terms of alignment with the National Climate Action Plan 2023. The new Plans were launched by Minister Eamon Ryan TD in March 2023. The Dublin CARO chaired monthly meetings with the four Dublin Climate Action Teams, Codema and Smart Dublin, and in conjunction with the other three CARO offices conducted workshops and training days on climate action plan themes.

Organised 2 climate action site visits for climate action teams, in February to view work being undertaken by Bord na Móna at the Mount Lucas Wind Farm in rehabilitating and restoring peatland and in April to the Neoen Solar Farm at Hilltown Co. Meath.

As part of National Biodiversity Week 2023 (19th-28th May) Dublin CARO assisted, funded and attended a Climate Change Cruise at Dublin Bay. The team continued with the roll out of the LA Climate Action Training programme in conjunction with Local Authority Services National Training Group (LASNTG). The team also continued with development and roll out of Green Public Procurement Training for the local authority sector. The team continued to lead the Creative Ireland Climate Action Fund project Linte na Farraige in conjunction with 3 local authorities, artists, Trinity College Dublin, Maynooth University, Native Events and other stakeholders. The final installation was launched on 21st February 2023 at the Martello Tower, Blackrock Park, Co. Dublin.

CARO co-funded research of Green Roofs in conjunction with University College Dublin. The office represented the local authority sector in relevant Climate Action fora, sectoral adaptation working groups e.g. Climate Change Sectoral Adaptation Plan for Built and Archaeological Heritage and research groups e.g., National Environmental Research Coordination Group.

Dublin CARO issued the quarterly CARO e-newsletter. The office continued support for rollout of citizen engagement initiatives at National and Local levels for example GAA Green Clubs Programme and Age Friendly Ireland climate Action workshops. Dublin CARO funded prizes for winning projects in the Globe Nature Based Solutions Schools Projects at a prize giving ceremony on 12th May.

Dublin CARO co-sponsored and attended the ECCA Conference (European Climate Change Adaptation Conference) at The Printworks, Dublin Castle from 19th - 21st June and had a stand to showcase national/sectoral objectives and ongoing projects including the Linte Na Farraige project.

Dublin CARO Collaborated with Age Friendly Ireland to deliver 7 Climate Action Workshops in 2023. Circa 200 persons were in attendance.

Planning and Property Development Department

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Forward Planning

The City Council has made four variations to the City Development Plan since its adoption, namely Variation No. 1 for a site at Basin View, Variation No. 2 for lands adjacent DCU, Variation No. 3 at Botany Weaving Mill Ltd. and Variation No. 4 to incorporate the recently approved Jamestown Masterplan 2023.

A detailed Masterplan to enable the future redevelopment of the industrial lands at Jamestown, Finglas was adopted by the members in July 2023, following extensive public consultation and stakeholder engagement. The Plan provides an urban structure to facilitate the delivery of up to 2,600 homes, along with community, parks and employment uses, within the coming years.

Local Area Plans /Strategic Development Zones / Other Plans

In 2023, progress continued on Phase 2, ‘Plan-Making’ of the City Edge Project. Background studies commenced which will inform a future variation to the Dublin City Development Plan that will refine the first statutory phase of the project with detailed planning guidance.

The Ballymun Local Area Plan (LAP) saw ongoing implementation. Highlights included the opening of the North City Operations Depot, the completion of the realignment of Sillogue Avenue and upgrades to the drainage and open space at Sillogue Gardens. Several sites progressed under the Public-Private Partnership (PPP) model, with construction underway or detailed designs developed. O’Cualann Housing Co-Operative initiated several affordable housing projects, while DCC advanced plans for affordable housing sites.

Cherry Orchard
Work continued on the Park-West-Cherry Orchard LAP, with affordable housing construction and PPP design advancements.

The preparatory stages of the Baile Bogáin LAP has commenced. Public consultation on the Issues Paper was undertaken, with input from residents, businesses, and landowners. A Chief Executive’s Report on submissions was noted at the October meeting of the City Council. Drafting the LAP seeking the mixed use regeneration of the area will continue into 2024.

In the North Lotts and Grand Canal Dock Strategic Development Zone (SDZ), amendments to building heights were approved, providing clarity for potential new development. The Poolbeg West SDZ saw 972 units under construction.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Development Management

Development Management process continues to be utilized to ensure proposed developments align with the City Development Plan to ensure Dublin City is an attractive safe place to live, work, visit and enjoy.

Over the course of 2023:

- 3,230 planning applications were received
- 249 Section 5 submissions were received
- 171 pre-application consultations and 3 Pre-LAW consultations were held
- 2,152 planning decisions were issued
- 1,863 Decisions to grant were issued in 87% of cases; 289 refusals accounted for 13% of decisions
- 21 pre-application (Stage 1) meetings were conducted
- 12 Opinion (Stage 2) meetings have or are in the process of assessing 22 LRD planning applications (Stage 3)

Enforcement

During the course of 2023, the Planning Enforcement Section continued to carry out our statutory functions.

General enforcement 2023:

- 1,200 files opened
- 2,074 inspections carried out
- 1,184 warning letters issued
- 172 enforcement notices issued
- 45 legal proceedings initiated
- 980 cases resolved

Short Term Letting Enforcement 2023:

- 302 files opened
- 574 inspections carried out
- 370 warning letters issued
- 35 enforcement notices issued
- 13 legal proceedings initiated
- 259 cases resolved

Building Control

- 1,076 valid notices of commencement of construction work received
- Inspections involving 5,297 new dwelling units were carried out
- 318 applications for Disability Access Certificate and Revised Disability Access Certificates were processed

A large number of site inspections of active construction sites are carried out in support of compliance with building standards. The top priority for site inspection remains new-build multi-unit residential development with close to 100% of this category of development inspected.

- 1,478 inspections of active construction sites including 469 focused on fire safety in new buildings

Enforcement of building standards is active and effective across all building types and projects.

Planning and Property Development Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Industrial Sites and Commercial Facilities

Managed the City Estate of 520 Commercial leases generating an income of €9.4 million and 48 industrial sites with these leases generating an income of €365k.

Property Management & Property Disposals

Section 183 approval granted to the following disposals:

- Housing sites x3
- Commercial sites x3
- Exchange of lands x2
- Leases for commercial use x3
- Leases for community use x2
- Gardening lease x1
- Licences (over 12 months) for community use x2
- Transfer of Plots to individual property owners x21
- Telecoms equipment Licence x1
- Managerial approval by way of Manager's Order was granted for 12 months (or less) licences x 21

The City Estate comprises approximately 2,600 leases and licences. Property Management section manage 2,406 active accounts and generate payments received in excess of €10.5 million. Among these accounts are 300 community groups on abated rents in the amount of €200 p.a. There are also over 1,195 domestic ground rent accounts.

S183s granted for the following:

- 19 renewed leases
- 71 renewed licences
- 6 Fee Simple Disposals
- Rent review x7
- Continued engagement with bad debtors to reduce arrears by means of instalment agreements
- The programme of necessary remedial works in the Ballymun Neighbourhood Centres is ongoing and continues in advance of the transfer of the common areas to their Owners Management Companies in accordance with the Multi-Unit Developments Act 2011
- Continued promotion of disposal of Domestic Ground Rent
- Fire remedial works continued in DCC owned and leased buildings
- Ongoing monitoring, maintenance of DCC owned sites

Urban Regeneration and Development Fund (URDF)

URDF Call 1

Two projects remain under this funding stream

Rutland Street School Development and Refurbishment Project

A Multi-Party Framework Agreement for Works Contractors in excess of 5m in relation to non-residential projects with an initial contract for the Rutland Street School project was established. The assessment process was completed and tender documents were issued in December 2022. A series of site and building maintenance works were also carried out in advance of full construction tender issue. Contractor is on site since Q3 2023.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Santry River Restoration Project

The Santry River Restoration and Greenway Project is a cross-agency, multi-disciplinary project to produce a Masterplan and aims to set out the most effective plan to restore the river to a more natural state. Contract is advanced and nearing completion.

URDF Call 2

The central theme of URDF Call 2 was 'compact growth' with the aim of facilitating a greater proportion of residential and commercial development, supported by infrastructure, services and amenities, within the existing built-up areas of larger urban settlements. Preliminary Business Cases for North Inner City and South Inner City Concept Areas were submitted to the DHLGH prior to the end of 2022 and received approval in Q1 2023. Parnell Square Cultural Quarter was required to submit its own Preliminary Business case which was submitted Q3 2023. Funding for the proposed projects under this Call is €177m across 24 individual projects, each of which will submit a final business case before tender for construction and gateway 3 approval.

URDF Call 3

This funding stream for local authorities is a key Government initiative to activate underutilised building stock. An approved programme of 16 sites was confirmed by the DHLGH in Q4 2023. While some may require further feasibility studies, it is intended that as per the criteria set out for this funding Call that once acquired by DCC the properties can be advanced on the open market.

Archaeology, Conservation and Heritage

Archaeology

- 100% Development Management reports provided on time, total 402 no. reports in 2023
- Promotion, co-ordination, assessment, oversight of community grant projects, implementation of Council projects and recoupment of all CMF grant projects awarded in 2023. €402,260.15 in total grant funding was awarded to six no. archaeology projects under the Community Monuments Fund 2023 and recouped leveraging additional monies and creating employment.
- Professional archaeological steering and working group input into St Werburgh's Church Repurposing Project, St Werburgh's graveyard Conservation Management Plan and the Werburgh Street SDRA Masterplan
- Professional archaeological steering and working group input into implementing St Canice's Finglas Graveyard Conservation Management Plan
- Phase 2 of the Environmental Archaeology research project developed and delivered in consultation with expert stakeholders (Environmental Archaeologist of Ireland/UCD)
- Dublin's Viking archaeology and urban origins promoted internationally through engagement with a network of academic and public engagement, and two specialist publications in 2023 (Medieval Dublin and Town and Country)
- St Anne's Park Community Archaeology Heritage Plan project developed, steered and implemented in support of Heritage Office
- Dublin's Industrial Heritage promoted through DFOH event and stakeholder engagement
- Environmental monitoring of the City Wall at Wood Quay
- LGMA approved Local Authority Archaeologist Network (LAAN) chaired and coordinated

Planning and Property Development Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Conservation

Built Heritage Investment Scheme (BHIS) 2023

In 2023, the work included:

- €492,800 in grant aid provided
- 51 conservation projects completed and supported
- 2,616 employment days created for skilled conservation practitioners and professionals
- €1,227,200 of private funds into the conservation construction economy
- €1,720,000 total expenditure on repairs to historic buildings

Historic Structures Fund (HSF) 2023

In 2023, the HSF supported 8 significant projects across the City.

The work included:

- €373,375 in grant aid provided
- 835 employment days created for skilled conservation practitioners and professionals
- €196,325 of private funds into the conservation construction economy
- €569,700 total expenditure on repairs to historic buildings

Buildings At Risk 2023:

- 113 live Endangerment Files at year end
- 25 Endangerment Files closed
- 25 Endangerment Files opened
- 8 Section 59 Endangerment Notices issued
- 37 Endangerment files where owner is engaged in ongoing discussions with the City Council
- 39 Endangerment Files with a live Grant of Planning Permission
- 7 Planning Applications in relation to buildings that appear on the BAR Register decided upon
 - Granted Permission: 5
 - Split Decision: 1
 - Additional Information requested: 1
 - Refused Permission: 0
- 6 x Section 5 Applications in relation to buildings that appear on the BAR Register lodged decided upon in 2023
 - Number with pending decision/outstanding Additional Information: 0
 - Number that have been Granted Certificate of Exemption: 4
 - Number that have been Refused Certificate of Exemption: 0
 - Number with a Split Decision: 2

Heritage

- The final draft of the Dublin City Strategic Heritage Plan 2023 – 2028 was completed after public consultation (April 2023)
- Two books commissioned by the Heritage Office were published in 2023 along with a free online energy efficiency resource for homeowners
- A range of symposia, courses, lectures and public talks were organized
- Project managed the St Anne's Park Community Archaeology Programme Year 3
- Advised and supported the Marino Residents' Association with the completion of a

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Active Land Management

- heritage audit of the Marino and Fairview Area in preparation for its centenary
- Supported the delivery of the Community Monuments Fund including the completion of a Conservation Method Statement for the survey, condition assessment, scope of work document and impact assessment for the City Walls on Cook Street
- Photogrammetric survey of historic public sculpture on O'Connell Street and College Green in preparation for a Conservation Management Plan in 2024.

Residential Zoned Land Tax

The Residential Zoned Land Tax (RZLT), introduced under the Finance Act 2021 applies to land that is both zoned as suitable for residential development and is serviced. The RZLT is an annual tax calculated at 3% of the market value of the land within its scope. This tax measure will over the coming years replace the vacant sites levy and will be administered by Revenue. In Budget 2023, The Minister for Finance announced the deferral of the initial liability date for the RZLT by one year, from 1 February 2024 until 1 February 2025.

The first annual mapping process for the RZLT has been completed with the publication of the draft map in November 2022, the supplemental map in May 2023 and the final map on 1st December 2023. 177 determinations were issued in response to RZLT submissions. There were 67 appeals to An Bord Pleanála and the Board confirmed 65 of the Council's determinations. Monitoring reports were prepared on 140 sites and over 100 additional sites were reviewed for potential inclusion in the RZLT mapping process. The final map, published in December 2023, reflects the land in scope for the tax that appeared on both the draft and supplemental maps (subject to the outcome of submissions / determinations / zoning changes / decisions and appeals made in respect of both maps). The final map will be reviewed and revised annually.

Vacant Sites Levies

30 Demands for payment of Vacant Site Levy issued in 2023, of which 12 related to City Council owned sites. A total of €263,550 was paid in Vacant Sites Levies in 2023 (€263,550 relates to demands issued in 2023). In December 2023, there were 41 sites on the Vacant Sites Register.

Living City Initiative (LCI)

The LCI tax incentive scheme was introduced in 2015 by the Department of Finance and was revised in 2017 to include rented residential applications. It aims to assist and encourage people to live in the historic inner city areas of Dublin City. The scheme allows owners and investors of properties within a Special Regeneration Area (SRA) to claim tax relief for money spent on refurbishment and/or conversion of residential property. An interactive map on the Dublin City Council website identifies properties within the SRA. 219 LCI applications are recorded since the inception of the scheme and 127 applicants have completed refurbishment works to date.

Derelict Sites

The Council through the effective exercise of the legislative provisions in the Derelict Sites Act 1990 proactively strives to achieve the eradication of dereliction in the City and the return of derelict sites to active use.

In 2023:

Planning and Property Development Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

- 517 sites inspected
- 191 Section 10 (Warning Letters)
- 43 Section 8 (2) Notices (Intention to enter on Register)
- 39 Section 8 (7) Notices (Entry on Register)
- 2 sites removed from Derelict Sites Register
- 109 sites on Derelict Sites Register at 31/12/2023

The implementation of an ongoing acquisition strategy since 2017 is a key part of the Council's Active Land Management Initiative, which aims to eradicate underutilised, vacant and derelict lands and buildings in the city. The total number of derelict sites acquired from 2017 to 2023 is 44 (38 compulsorily, 6 by agreement).

Activation Programme

The Government launched an Activation Programme in April 2023 for the activation of vacant and derelict properties. Under the programme, Local Authorities are required to adopt a proactive, planned and systematic approach to the identification and activation of vacant and derelict properties. Targets were set by the Department for all Local Authorities. The ambition is that all sites entered in the AP will be returned to active use. Derelict Sites will be working collaboratively with Vacant Homes to meet the targets set out for the Council (No. of vacant and derelict properties to enter the programme = 150, No. of acquisitions = 4)

168 sites were entered in the Government Activation Programme, which is in excess of the combined target for derelict and vacant sites. 33 sites were identified for acquisition. 2 sites were acquired compulsorily in 2023 and were retained by the Council under the control of Housing & Community Services to be used for social housing purposes. The compulsory acquisition of a further 2 sites commenced in 2023 and they will vest in the Council in 2024. The acquisition of a further site by agreement is due to complete in 2024. The consent of ABP has been sought to the acquisition of a further 3 sites. The remainder of the sites are at various stages in the acquisition process, which will continue in 2024.

Strategic Property Acquisitions.

The identification of strategic acquisition opportunities is another important key part of the Council's Active Land Management Initiative.

Acquisitions by Agreement

Thomas Street, 80, D8

This is a high profile site. The City Valuer's Office is actively pursuing outstanding interest in 4 Augustine Street to maximise development potential. City Architects have completed a Capacity Study of the site, which is under consideration.

Compulsory Acquisitions

Abbey Street Lower - Marlborough Street - Eden Quay - Old Abbey Street Area

Compulsory Purchase (Abbey Theatre Redevelopment / Cultural / Amenity) Order, 2021

The CPO was confirmed following ABP oral hearing in January 2023 and became operative in March 2023.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

11-14 Exchange Street Lower & 11 Essex Street West Area Compulsory Purchase (Residential/Commercial Development) Order 2022

One objection received. ABP informed the Council in October 2023 that there is no requirement for an oral hearing to deal with the objection and requested that the Council submit a written submission. The submission was lodged with the Board in November 2023.

Ryder's Row / Parnell Street / Capel Street Area Compulsory Purchase (Residential / Commercial Development) Order 2019

The site is secured, cleared and awaiting redevelopment under the control of Housing & Community Services. City Architect's estimated timeline to have a Part 8 lodged is early 2025.

There are a number of other CPOs in preparation including one to facilitate the redevelopment of St Patricks Athletic Football Club, if required. The club has plans for the redevelopment and regeneration of its grounds at Richmond Park, which will see it transformed into a modern stadium. The proposals necessitate the acquisition of additional properties that border the stadium. The Council supports the project and has committed to the funding and acquisition of the additional properties to facilitate the redevelopment.

National Building Control & Market Surveillance Office (NBC&MSO)

The NBC&MSO provides oversight, support and direction for the development, standardisation and implementation of Building Control and Market Surveillance as an effective shared service in the 31 Building Control and Market Surveillance Authorities. In 2023, processed through the Building Control Management System:

- 13,846 Commencement Notices
- 4,436 customer queries
- 8,324 applications
- 6,220 Certificates of Compliance

35 students graduated from the NBCO/IT SETU Certificate in Building Control Management, and 21 students commenced the 2023/24 course. Master of Science in Building Regulatory Compliance (SETU Waterford, NBC&MSO), course commenced with 8 entrants for the 2023-2024 academic year.

The NBC&MSO implemented and delivered the National Market Surveillance of Construction Products Strategy 2023. The strategy concentrated on Proactive construction product inspection activities. This included Planned announced and unannounced inspections; and Reactive inspections triggered by information from citizens (e.g., public, public bodies, contractors, designers, customs, police, or other market surveillance authorities etc.).

The NBC&MSO delivered the following CPD events reaching over 4000 people in 2023, which are available on YouTube Channel:

- Building Control CPR
- Building Regulations Part M
- Building Control Inspections
- Commencement Notices
- Market Surveillance Inspections
- Modern Methods of Construction
- Aggregates Webinar

Culture, Recreation and Economic Services Department

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Leisure Facilities Operations

The City Council commissioned and developed the first Sports Plan for the City. The plan will be centred on a core purpose of Dublin City: More Active, More Often, with a vision of Dublin being one of the most active cities in the world.

The final plan will be formally presented to a full meeting of Council and launched in April 2024 and will form the framework for the delivery of physical activity across the City Council until 2029.

Facilities provided programmes in partnership with various stakeholders including swimming classes for all ages and abilities, football, dancing, martial arts, basketball, boxing, boccia, gym sessions, various fitness classes, art and crafts, school competitions and fitness programmes.

Supported Dublin City Sports and Wellbeing Partnership to deliver its citywide programmes, such as the Lord Mayors 5 Alive Challenge and Operation Transformation.

Two All-weather Pitches were resurfaced in Clontarf and major refurbishments was completed at Sean Mac Dermott Swimming Pool and St. Catherine's Sports Centre.

Operation of Library & Archival Service

Over 2 million people visited our libraries in 2023, over 40 thousand new members joined up, over 100 thousand people attended 63 thousand events and 2 million print and eResources were borrowed by library members. The Helpdesk for the National Library Management System responded to 5,500 queries, double the number responded to in 2022.

A former An Post sorting office was repurposed to create the new library in Finglas village which opened in December 2023. The Dublin Room in Dublin City Library and Archive was redesigned to create a 'Living Room in the City' including spaces to study, relax, read and attend events.

We created 3D tours of 5 of our libraries to assist people in planning their visit and to showcase the range of sensory services available. We widened our provision of sensory services to people with additional needs with sensory toys made available at all branches. Sensory Rooms were installed at Ballyfermot and the Central Library and Tovertafel (Magic Tables) were provided at our Cabra and Finglas branches.

The Library in the Community Service team attended or organized 144 outreach events and engaged with over 14 thousand people in 2023. Outreach Collections were placed at 52 venues catering for disadvantaged and marginalised communities.

All Dublin City Libraries branches received the designation of 'Age Friendly' places and assistive technology for older persons (Acorn Tablets, C-Pens) was made available in all branches.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

A 10-day loan service was introduced to give people access to popular titles without the wait.

Library programmes were linked to national & citywide themes, including Right to Read and Healthy Ireland. Our literacy programme for children saw over 20,000 participating in Spring Into Storytime, Summer Stars, and Children's Book Festival programmes. Engineering workshops were brought to schools for Engineers Week and a programme was developed to organise Andy Warhol events in the Libraries. 2023 saw the introduction of a 4th Creative Hub in the Central Library. In addition to our Irish language books collection, throughout the year we delivered a number of programmes in the Irish language, including a Seachtain na Gaeilge programme, pop up Gaeltacht and Irish Conversation groups and Irish language talks.

History Highlights included the publication of Volumes 5 and 6 of History on Your Doorstep and the Amal John T. Gilbert lecture in May. The Dublin Festival of History was the biggest Festival yet, with over 200 in-person and online events. 5000 + people attended the Festival in 2023.

The UNESCO City of Literature supported a wide array of literary projects residencies and organisations during the year. Highlights of the year included the announcement of the Dublin Literary Award in May and Dublin One City One Book annual festival in April.

Outdoor Leisure Area Operations – Parks, Biodiversity and Landscape Services

Dublin City Council was awarded 9 Green Flags based on international best practice for the management of parks and community engagement. Dollymount beach was maintained to a 'Blue Flag' standard.

New parks were opened at St James Walk, Rialto; James Joyce Gardens, James Joyce Street, North East Inner City and Diamond Park on Sean McDermott Street and Gardiner Street was also re-developed and officially re-opened by the Lord Mayor.

Tearooms and public toilets were maintained in nine public parks with the addition of the Mugshot Café in Bridgefoot Street Park. Parks hosted a range of markets, events and activities including the annual City of Dublin Rose Festival at St. Anne's Park in July.

Dublin City Council Biodiversity Action Plan (2021-2025) projects in 2023:

- The first phase of the Dublin City Otter population project completed in 2023. A specification for building artificial otter holts that can be used nationally began in Q1 of 2023 and will publish in summer 2024.
- Fox in the City: In 2023, 8 foxes were captured from five DCC parks. Radio collars were fitted that enabled fox movements to be tracked. The project will complete in 2024.
- Dublin City Riverbirds project continued with Bird Watch Ireland. The Citizen Science element of the project began in 2023, with workshops held at St Anne's and Herbert Park.

Culture, Recreation and Economic Services Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

- Dublin City Raptors project: public workshops were held at St Anne's and Herbert Park and citizens were encouraged to send in sightings via the project's portal.
- Swifts in the City project continued with installing of swift boxes with community groups and schools.
- Monitoring of songbirds in inner city parks continued with the Irish Midlands Ringing Group.
- Bat and Heron surveys. Extensive bat and heron surveys were carried out for Bushy Park and St Anne's Park in 2023.
- Assessment of causes of brown algal growth in Dublin Bay with NUIG completed in 2023.
- A Scientific and Technical Action Group for North Bull Island was established and met in June.
- North Bull Island Visitor Access Management Plan was implemented on North Bull Island.
- Biodiversity outreach included a village at the St Anne's Rose Festival, and pond dipping, bird ringing and bat walks.

Dublin City Tree Strategy/Tree Care Programme:

Over 15,000 trees are now recorded on the DCC Tree Management system Arbortrack. The survey recorded that over 142 different tree species are growing in Dublin City.

Community, Sport and Recreational Development

Anchor tenants (where located) catering for the whole of the community from disabled persons, children, youths, older persons, ethnic minorities etc. in each area were facilitated and supported in accessing our Centres.

We also provided a variety of services to stakeholders from statutory and non-statutory sectors for example The Department of Youth & Children Affairs, An Garda Síochána, City of Dublin Educational Training Board, and City of Dublin Youth Services Board. The section also provided emergency accommodation to Ukrainian migrants on arrival into Ireland.

In addition to providing access to anchor tenants the community, sport and recreation centre staff delivered daily programmes to support local communities at all levels.

Opportunities for inclusive participation by all community members was provided through special events across all our centres with specific focus on St. Patricks Day, Easter and major international sporting events such as the Women's Soccer World Cup.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Hugh Lane Gallery

Andy Warhol Three Times Out Exhibition 8th October 2023 – 28th January 2024

The planning for this highly successful exhibition was five years in the making, resulting in:

- 135,000 visitors to the exhibition
- 6,395 Free Wednesday bookings
- 450 + guided tours of the exhibition
- 9,857 school pupils visited
- 13,000 people attended workshops, art appreciation courses and special programmes related to AWTTO
- Night-time economy - 2,135 visitors after 6pm
- 13 after hours events in the gallery
- 482 artworks borrowed from 24 lenders in Europe U.S and Canada
- Value €300 million
- Revenue €1,052,897 to date
- €945,643 ticket revenue from online sales
- €8,505 donations online
- €54,061 catalogue sales (still ongoing)
- €44,689 merchandise sales (still ongoing)
- 385 media mentions across TV, Radio Print and Online including RTE Nationwide, RTE Radio 1, Arena, The Irish Times, Irish Independent, and The Art Newspaper
- 64,419,320 earned media impressions = with an estimated value of €3.3 million

City Hall

City Hall visitor numbers steadily increased throughout the year, to 20,963 in 2023.

City Hall continued to be the busiest Wedding Ceremony Venue in Leinster facilitating over 202 couples, their families and guests celebrations in 2023. Dublin City Hall was also the venue of choice for numerous destination weddings in 2023, with couples, their families and guests travelling from all over Europe, Canada, USA & Australia.

City Hall also hosted in excess of 33 Events in 2023. Culture Night at City Hall in September 2023 was at full capacity with both in person tours and musical interludes throughout the night.

Development of the Lower Ground Floor of City Hall completed in 2023, saw the provision of two elected member party rooms, two meeting pods and a small conferencing area. A robust maintenance plan for the building is in place, maintaining facilities to the highest standards for clients, the public, councillors and staff.

Culture, Recreation and Economic Services

Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Arts Office

- 200 Applications for Arts Grants with over 100 awarded across the City in Communities and Arts Organisations.
- Culture Night, Musictown, International Literature Festival, and Dublin Lunar New Year delivered with attendances combined exceeding 250,000.
- Lab Gallery produced six new exhibitions and a joint scholarship programme.
- Lab building hosted 25,000 users, as did Dance House.
- Over 100 Artists and Arts Organisations met with the Arts Office to work on development.
- Full Public Art programme, Creative Ireland Programme and Capital projects development at Merchants Quay, Artane Place and Werburgh Street Church.

Events and Filming

- Events in the City Centre proved very successful with the following achievements;
- The inaugural Dublin City Council Luke Kelly Festival will now become a two-day festival for 2024.
 - Dublin City Council Funtropolis in Merrion Square and Mountjoy Square Park produced a footfall of over 55,000 visitors.
 - Smithfield Square hosted the celebration of the victorious GAA All-Ireland winning Dublin football team while O'Connell Street hosted the FAI Women's World Cup Soccer Homecoming celebrations with over 8,000 supporters attending.
 - The American College Football Game saw an influx of 39,000 American visitors generating €180M in income for Dublin City. The tailgating event on 'Notre Dame' Street received over 10,000 fans.
 - The Dublin City Council Smithfield Fleadh took place the same weekend with over 33 performances and workshops attended by 13,200 fans.
 - Dublin City Council Bram Stoker Festival saw a 38% increase in attendance with a record number of 68,000 people, and was voted one of Lonely Planets five of the best Halloween travel destinations around the world. The main highlight of the event was the return of the Macnas Parade with 28,000 people attending.
 - Dublin City Council Dublin Winter Lights attracted 16 international artists to create digital bespoke artwork on GPO and Custom House Buildings. The re-vamped Winter Wonderland in Merrion Square Park attracted over 50,000 visitors. Social Media impressions for the event increased by 145% to 8.3m. Average adult weekly radio reach was 2.6m, while website views (www.dublinwinterlights.ie) increased by 73% to 334,000 over a four week period.
 - The Event Community Fund allowed for the purchase of a mobile sensory unit for outdoor events and €25,000 for events community funding.
 - 267 production applications were processed by the Dublin City Council Film Office, generating direct income of over €238,000 for the City Council in permitting fees and location charges.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Dublin City Council Culture Company

The Culture Company collaborated with people, communities, cultural organisations, businesses and Dublin City Council to increase cultural participation and embed cultural experiences into the lives of all who call Dublin home, connecting people and communities through culture and conversation.

2023 Highlights included:

- We led 720 creative workshops with 216 artists and makers in our Creative Residency Programme and National Neighbourhood programmes.
- We made cultural projects with 10,834 people who live or work in Dublin.
- We commissioned 98 speakers or contributors for our in-person events.
- We ran 504 cultural events in person, involving 29,860 audience members.
- 38,546 people attended guided tours of 14 Henrietta Street Museum.
- We led introductions to culture across 167 events with 2277 new cultural audiences with our programme Culture Club.
- We planned and delivered the United Cities Local Government (UCLG) Culture Conference in Dublin in November 2023.
- Partnering with Smart Dublin and CRES to deliver the Tourism Unit.
- Partnering with Dublin Sports and Wellbeing Partnership on The Creative Residency in Art and Sport.
- Partnering with Hugh Lane Gallery on audience development and engagement programmes and cultural participation projects
- Working with Dublin City Libraries with the engagement programme, coordination and scheduling of the Historians in Residence programme

School Meals

Dublin City Council administers the Urban School Meals Scheme, the Cooked (Cold Soup) Scheme and the Hot Meals Scheme.

In 2023, Dublin City Council advertised a Tender to Establish a Single Party Framework Agreement for the supply and delivery of sandwiches, fruit and milk for the Urban School Meals Scheme 2023-2024. Glanmore Foods Ltd was the successful bidder. In 2023, a quotation was invited from 3 firms by letter dated August 2023 for the Supply and Delivery of Cooked (Cold) Soup to the 3 national schools in DCC's Soup Scheme for period October 2023 – April 2024. Soup Cafe was the successful firm. Under the Hot Meals Scheme, a subsidy per pupil was paid towards the cost of providing hot meals in eight National Schools, where approximately 500 pupils received a hot meal on school days in 2023.

There were 182 National Schools in the three Schemes in 2023, which catered for approximately 27,000 pupils daily.

Culture, Recreation and Economic Services

Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Dublin Place Brand & dublin.ie

Journalism, Copywriting and Content Development Services framework: The tender process for the resulting in five companies on framework.

Place brand consultancy: Eutopia completed a place brand strategy. Introduced brand driver Always, measuring impact, exploring options for broader regional adoption and resourcing of place brand.

Promotional Campaigns: Always Culture campaign designed to attract higher footfall into the city for Attraction, Festivals and Live Entertainment ran throughout June & July 2023 on outdoor advertising, paid and organic social and Dublin.ie.

Social media growth: Our social platforms had a net increase of 2.7k followers (+7%). The biggest growth seen on TikTok, followed by Instagram.

Event support: The Place Brand Team supported and participated in a wide number of events including:

Brigit 2023, St Patrick's Festival, Dublin Pride Festival, Aer Lingus American Football, UCLG Conference, DCC Transformation Week Summit, European Cultural Tourism Network (ECTN) Awards, Night Time Economy Summit and AI Awards

Event signage: Designed and produced prominent new brand sign, which featured at high profile events.

Branded merchandise: New merchandise made from recycled materials such as water bottles and insulated cups. Also tailor-made merchandise for UCLG Conference and EU Office.

Dublin.ie: Dublin.ie continues to be well trafficked with the What's On listings featuring 100+ curated events at any one time.

Economic Development & Promotion

The Local Enterprise Office delivered & exceeded upon our service level agreement with Enterprise Ireland & the Local Enterprise Development Plan with 6,600 unique interactions with SME's. Training, Mentoring, Consultancy services (Green/energy efficiency, Lean, Digital & Export) delivered with Enterprise events, showcased during Local Enterprise Week (30 events & +1500 participants) March 2023.

In 2023, LEO Dublin city delivered training to 4,500 participants, provided 1,300 hours of mentoring +30% year on year and invested over €1.9million in financial grant supports across the 9 LEO grant supports approved to 256 clients in the Dublin city business community. Ongoing promotion of services via effective communications (16k followers), monthly e-zines & bespoke surveys. Developed & retained relationships with over 50 stakeholder organisations in Enterprise Eco-system.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

The Economic Development team delivered on a wide range of actions and programmes in 2023 including:

- Updated Economic Development Office Strategy “Leading Economic Development 2022-2024”
- Published Economic Development Office Strategy – Annual Action Plan 2023 (32 Actions Completed, five Actions ongoing etc.)
- Led the submission for the 2024 fDi rankings
- Completed the tender for Your Dublin Your Voice service supplier and conducted 4 surveys
- Planned and hosted the annual Dublin City Summit Series 2023 event: Night Time Economy Summit
- Supported a range of events to promote the enterprise ecosystem across Dublin including One-Zero, TechFoundHer Bootcamp, APNI Lion’s Den, Circular Economy Hotspot 2023, Dublin Economic Monitor Annual Event, The Place Race, Dublin Maker, AI Awards, SoCircular – Innovation & Collaboration, ENFUSE Finals, Eat the Streets, NTE Summit, National Start Up Awards, Building Better Business
- ENFUSE Finals were hosted In May 2023. (DCU team Póta Cafe 1st, UCD XO Tile 2nd, TU Dublin Crann 3rd.)
- Dublin City Social Enterprise Awards hosted, with €100,000 in funding invested in local social enterprises
- Worked with the Climate Action Co-ordinator to commission a feasibility study on Connected Circular Economy potential between Belfast and Dublin

International Relations

The Lord Mayor of Dublin led outbound City Council delegations to San Jose, Leipzig, Paris, Brussels, New York and Seoul in 2023 to promote Dublin and engage with City Governments.

Inbound delegations from International Cities including Dublin Ohio, Seoul, Cleveland Ohio, Savannah Georgia, Leipzig and Ramallah, and Palestine were welcomed by the Lord Mayor of Dublin and met with elected members and staff of Dublin City Council.

Ongoing positive engagement with Eurocities Network Forums continued throughout 2023, with Dublin City Council officials attending in-person events, including Digital Forum (Riga), Economic Development Forum (Helsinki) and Cooperation Platform (Marseille) and multiple online webinars and conferences throughout the year. The Lord Mayor of Dublin attended the Annual Conference of Eurocities in June 2023 in Brussels and participated in a number of panel discussions.

Following approval by the Protocol Committee, Dublin City Council renewed the 4 year MOU with the City of Dublin, Ohio, USA on 15th March 2023.

Dublin City Council signed four year Friendship Agreements with City of Seoul, Republic of Korea on 16th March 2023, and with the City of Ramallah, Palestine on 2nd December 2023, following approval by the Protocol Committee and the Full Council.

Culture, Recreation and Economic Services

Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

European Programme Support Office

The EPSO undertook an EU Field Trip with the Lord Mayor, members of the Corporate Policy Group (CPG) and the 7 Strategic Policy Committees (SPCs) to Brussels and Leuven, meeting with the European Commission, European Parliament and MEPs.

The EPSO delivered the inaugural Dublin City EU Day Conference 2023 on 9th May and the EU Week, with funding through the DFA. The office collaborated with the Lord Mayor, the European Commission, the European Parliament, Presidents of TCD, TU Dublin, DCU and UCD, CEOs of Enterprise Ireland, and European Movement of Ireland, Director of EMRA in delivering the conference and a suite of events for EU Week.

EPSO exhibited Dublin City Council & its involvement at an EU level, at the 2023 EU Regions & Cities Week in Brussels. The EU Regions Week is hosted by the European Commission and the Committee of the Regions and with over 7,000 participants, it is the biggest annual European event dedicated to Cohesion Policy.

Forty European project applications were submitted by Dublin City Council under the current EU programme period 2021 – 2027. Applications under EU Programmes including InterReg North West Europe, COSME, Just Transition, Horizon Europe, Erasmus+, InterReg Europe, CEF Telecom and the European Urban Initiative (EUI). The 40 projects cover a range of themes and topics across the EU Agenda focus of Green, Digital and Inclusion. Of these, five (5) are continuing through the evaluation process and thirteen (13) have been successful. Providing a successful conversion rate of 33% (32.5%) in 2023.

The EPSO also supported colleagues with the delivery of existing EU projects including European, Asian and American partners. In November, supported the successful awarding of Dublin as EU Capital of Smart Tourism for 2024.

Tourism

The Tourism unit team procured and launched the Dublin Digital Trails and The Doors to Docklands app, in collaboration with Fáilte Ireland, winning a European Cultural Tourism Network Award in October 2023.

Dublin City Council adopted the Glasgow Declaration on Tourism Climate Action in September.

Dublin City Tourism Strategy 2023 – 2028 was developed; designed, published. The Strategy was launched during the United Cities Local Government (UCLG) Culture Conference in Dublin in November 2023.

Dublin City was announced as the Winner of European Capital of Smart Tourism 2024 and appointed by the European Commission to be the EU Capital of Smart Tourism for 2024.

Finance and IS Department

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Administration of Rates

Dublin City Council invoiced 20,083 ratings in 2023, generating an annual income of €382.3M.
The rate collection in 2023 robustly. The City Council achieved a 93% collection Performance, a 1% increase on 2022.

Motor Taxation

Approximately 11,500 appointments made by the public to attend the Motor Tax Office in 2023.

Approximately 102,500 postal applications processed in the Motor Tax Office in 2023 within a 5-7 day turnaround.

Approximately 70,000 calls and approximately 10,500 emails received.

IS Department

- The IS department delivered all ICT services to the documented service level agreements and descriptions covering areas such as issue, request, problem and availability management in line with the international ITIL methodology.
- Projects were implemented using the PMBOK project methodology. Over twenty projects are ongoing at any time.
- The ICT security plan 2019 to 2023 has been implemented with increased security standards, process and software updated or implemented.
- The migration to Office 365 services commenced.

Corporate Services, Transformation and Human Resources Department

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Customer Services

- Completed 2 Mystery Shopper Programmes
- Answered 155,000 calls, 36.3% answered in 30 seconds or less
- 37,000 emails sent from generic email account
- 23,000 parking permits processed
- 37,000 payments in the Cash Office
- Greeted 17,000 callers at the Wood Quay Reception desk
- Installed customer self-serve pods for customers to use
- Introduced new meeting pods into the Atrium as additional meeting spaces.
- Created a Customer Services "X" account as an additional communication channel
- Assigned a staff member with key responsibility for dealing with queries "As Gaeilge"

Communications Unit

In 2023, the Communications Office conducted research for, and began drafting, a new Dublin City Council Communications Strategy. The Office also commenced work on a new corporate branding project to create unified design templates and guidelines that can be used for all infrastructural and capital projects across the city.

Dublincity.ie had over 1.6 million visits and approximately 4.5 million page views throughout the year. A total of 86 online consultations were held and nearly 18,000 responses received. The corporate social media channels once again grew throughout the year.

A strategic review of dublincity.ie was undertaken and work commenced on a redesign of the website, which includes a new digital design system, which will provide a repository of information that will allow Dublin City Council to develop a connected digital eco-system.

More than 1,400 media queries were answered, while more than 250 press releases and media invites were issued on numerous topics.

164 newspaper adverts were placed during the year, covering statutory notices, and information about Dublin City Council campaigns and events. A number of successful campaigns were carried out, including 'Voter.ie', which was a collaboration with the other three Dublin local authorities. In addition, the office promoted over 70 Dublin City Council led initiatives, projects and events on our outdoor advertising sites.

20 editions of the Council Bulletin were issued, and the office was responsible for the 'Corporate News' section on CitiDesk.

Service and Digital Transformation

- Completed migration of all services from the old CRM platform to the Citizen Hub platform
- Built a number of new services on the platform including Choice Based Letting, Street performance and casual trading licencing, Local Enhancement and Community Grants, a facility for tenants to download a rent statement, ability to order an electoral map online and additional report it functionality to provide additional services for citizens who wish to engage with us online.
- Expanded the DCC alerts service to include Active Travel project updates and pitch playability alerts to citizens who choose to register for the service

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

- Expanded the number of services on our intranet platform Citidesk and digitised a significant number of internal processes. For example, in conjunction with the HR Department, developed an employee onboarding site and also developed a Citidesk Go app to allow staff access Citidesk on their phones.
- Implemented a digital CE orders system for the City Council
- Delivered the inaugural staff awards scheme
- Tendered for a new Consultation platform and produced guidelines to improve our consultation mechanisms
- Introduced a Corporate tool to improve accessibility when generating PDF documents
- Implemented an online venue booking system for DCC venues
- Piloted a solution to digitally enable our outdoor workforce

Irish Development Unit

In 2023, Dublin City Council established a flagship pilot project called Gaeilge365 – The Irish Language Innovation Unit. The aim of this project is for Dublin City Council to take a leadership role in the local authority sector and create a best practice on how a local authority can deliver on the legislative and policy objectives in relation to the Irish language by supporting more people to speak Irish on a daily basis.

- Gaeilge365 aims to increase the number of opportunities to speak Irish created and supported by the Council 10x by 2027.
- This initiative embraces a start-up mentality and is underpinned by the belief that by strengthening opportunities to speak Irish we can bridge the disconnect between the large numbers of people who want to speak Irish more regularly but who simply do not have the opportunities to do so.

The initiative is fully aligned with the objectives of the National 20 Year Strategy for the Irish Language and seeks to increase the amount of people who speak the Irish language daily outside of the education system.

Data and Analytics Unit

Citizen Hub Dashboards developed included: Abandoned Vehicles, Bulky Waste, Community Clean Up Collection, Illegal Dumping, Litter Offence, Public Bin Maintenance, Report Graffiti, Request a Dog Fouling Sign, Street Cleaning Sweep Your Street, Parks, Air Pollution, Gully Problem, Noise Pollution Complaint and Water Pollution.

SDP Stakeholder Engagement:

Open Data

- Created procedures for publishing and updating Open Data
- 14 new datasets published in Dublinlinked

Data Journeys Event:

- Capacity attendance in Wood Quay
- 28 Government Departments/Agencies, LAs and educational institutions represented

Data Champions Group created: 40 Members from across the council.

Corporate Services, Transformation and Human Resources Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Smart Cities

- Launch of the Dublin Discovery Trails app and the 'Doors into Docklands' walking tour in January with the Lord Mayor. The app was downloaded over 6,000 times, with users spending over 2,500 hours exploring its features.
 - Dublin City Council was awarded second place at the European Cultural Tourism (ECTN) Awards for the Dublin Discovery Trails app.
- Launched results from the Project Air View initiative with Google in February, which measured the air quality of Dublin City's streets over a period of 16 months.
 - Over 50 million data points were captured by Google's first electric street view car. The data was made publicly available through the Smart Dublin's Open Data Portal, which was officially announced by the Minister of State for Public Expenditure, Ossian Smyth at the Mansion House.
 - DCC and Google jointly organised a three day Air Quality Data Hack in Google Foundry with over 100 participants. 16 teams of developers, data scientists, and environmental experts developed insights and solutions using the Google Project Air View data.
 - Project Air View won an award for Sustainable Environment & Biodiversity in the 2023 Chambers Ireland Excellence in Local Government Awards as well as Data Innovation of the Year in the Public Sector Innovation Awards.
- Hosted a Drones Showcase Event in the Guinness Enterprise Centre in April to demonstrate the potential of drones to DCC Staff (As part of ongoing work to develop a corporate approach to drones) Over 14 sections were represented from across DCC with over 100+ attendees and 16 exhibitors displaying the latest innovations in drone services.
- Dublin City Council & Belfast City Council co-hosted a meeting of the Council of Global City CIOs (CGCC) with Bloomberg Associates bringing together digital innovation leaders from international cities in May. This included city representatives from Bratislava, The Hague, Helsinki, Karlsruhe, London, New York, Paris, Rotterdam, Vienna and Zurich.
- A last mile deliveries and digital kerbside project was selected as a pilot project in June under the National Pathfinder Programme, an initiative by the Department of Transport. As part of this project, the South Docklands area of the city has been digitally mapped as a proof of concept.
- Dublin was one of four cities selected to take part in the Cities Coalition for Digital Rights (CC4DR) Governance Project over 2023. This involved the co-design and delivery of Digital Rights workshops for DCC staff, communities and young people in partnership with UN-Habitat as part of the project. UN-Habitat published their official report featuring the Dublin pilot work in July 2023: 'Human rights in the digital era: Learnings on local governance from pilots in Europe'.
- Co-hosted an EU consortium on last mile delivery innovation as part of an EU funded project called 'Senator' with An Post and UCD in September, with eight other partners from all over Europe. The Senator Project is creating a new urban logistic model for enhancing the sustainability of the cities. Through this work, DCC is delivering innovative initiatives like Smart Loading Bays and Micro Consolidation Centres pilots.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

- Launched a new EMEA City Telecoms Association, which is co-chaired by DCC in partnership with the Cities Today Institute in London in October 2023. Over 20 European Cities and Industry partners are collaborating to improve digital connectivity outcomes in areas such as governance models, asset sharing, digital divide, and engagement with citizens and communities.
- The Telecoms Unit in Dublin City Council was showcased by the World Economic Forum as a best practice case study for a model policy on 'Public Sector Asset Use' for City Governments to support the responsible delivery of digital infrastructure in cities.
- Dublin City Council, under the umbrella of Smart Dublin, exhibited at the Smart City Expo World Congress 2023 in Barcelona, showcasing Dublin's innovation work to a global audience.
 - The team presented on urban innovation with the European Innovation Council and digital rights (with the Cities Coalition for Digital Rights), as well as participating in a number of keynote events.
 - Smart D8 (our health and wellness district) were finalists this year (shortlisted out of 400+ applications) for the Innovation Award at the annual Smart City Awards held at the world congress event in Barcelona.
- Successfully awarded funding in the InterReg NW Europe Programme for the Twin4Resilience project to explore and develop local digital twins and how they can improve decision-making and citizen engagement for urban development. This project is worth €8 million in total. DCC have committed €600k which will be 60% funded by the EU over the projects' 42 month duration.
- The Academy of the Near Future (ANF) programme in partnership with the CONNECT research centre based in Trinity College Dublin delivered 59 smart city workshops to 740 students in 23 partner schools over 2023.
 - This programme has a focus on widening access to STEM, with the commitment to deliver 50% of the engagement target to female participants and 50 DEIS participants.
 - The ANF programme was awarded the silver place in the 'Human-Centricity' category at the Seoul Smart City Prize in South Korea.
- The Smart Docklands team led 14 innovation tours of the district with approx. 340 participants including council staff, visiting city delegations, international academic institutions and citizens, highlighting innovation projects and technologies deployed in the Docklands.
- Smart DCU has been awarded Bentley's systems prestigious Founders' Honor at its Year in Infrastructure awards, held in Singapore in November, for its collaborative smart city research project which explores the power of artificial intelligence and immersive Digital twin technology using Dublin City University's campus.

Corporate Services, Transformation and Human Resources Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Resourcing and Recruitment

The Human Resources Department worked with management across the organisation to deliver on their resourcing requirements in the context of service delivery plans. A total of 102 competitions were advertised during the year across the broad spectrum of grades in the organisation (see report below).

The City Council also ran a number of campaigns through the Public Appointments Service (PAS). Roles advertised included Senior Executive Architect, Dublin City Planning Officer, Deputy City Planner, Senior Planner, Professional Accountant, Head of Financial Accounting, Senior Executive Engineer, Senior Executive Solicitor and Assistant Law Agent.

Numbers employed by the City Council remained steady; the headcount for the Council on 31st December 2023 was 6,085 (whole time equivalent of 5,711), compared to the previous year, 2022 where it was 5,897 (WTE of 5,579) representing an increase of over 2%.

Equality, Diversity & Inclusion Office

The roll out of the Public Sector Duty continued during 2023 with engagement ongoing with the Culture, Recreation and Economic Services Department to develop their action plan.

The Council commissioned a service designer to work with a cross-departmental team and representatives of Disabled Persons Organisations (DPOs) to co-design a consultation and participation process, in accordance with our obligations under the United Nations Convention on the Right of Persons with Disabilities (UNCRPD). This process included interviews and joint workshops with DPOs, Council staff and elected representatives, and the resulting agreed process was tested on a number of pilot projects.

This phase of the process concluded in 2023 and the Council has now procured a service designer to design a plan to integrate the co-designed process into our statutory and other consultation processes and to implement the DPO process across all Council departments. Implementation will include staff training, which will emphasise the relevance of this process to the Public Sector Duty.

The development and launch of a suite of six 'Inclusion in the Workplace' e-modules by the Equality, Diversity and Inclusion (EDI) Office. These modules consist of an introductory module followed by specific modules on Racial, LGBT+, Disability, Age, and Gender Inclusion. They have been made available to all employees, including to our outdoor workforce in booklet format.

The Gender Pay Gap report was completed and published in collaboration with the Finance Department and the Data & Analytics Unit.

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Employee Relations

Regular engagement continues with employee representatives, Trade Unions and relevant external bodies through partnership, local engagement and established industrial relations mechanisms to manage and address individual and collective issues where they arise.

The unit provides ongoing support to all managers and departments in the implementation and management of Dublin City Council human resources policies and industrial relations procedures.

The management of attendance is a priority activity for the unit that includes the management of sick leave and critical illness policies. The unit oversees the management of occupational health services to ensure that employees suffering from illness are able to enjoy an appropriately managed return to the workplace.

The unit manages the progression of organisational change proposals under the Public Service Agreements and the negotiation and implementation of locally agreed change proposals to enhance and improve service delivery.

Areas of key involvement in 2023 include the transfer of employees and operations to the North City Operations Depot and the ongoing engagement with stakeholders in the transition of Water Services to Uisce Eireann under the agreed framework.

Workplace Safety, Health and Welfare

The main strategic aim of the Health, Safety & Wellbeing Unit for 2023 was to continue the process of moving the safety management procedures across Dublin City Council to one which complies with the criteria described in ISO 45001.

All sections/departments are self-reporting compliance using a check sheet that is in broad compliance with the clauses of ISO 45001. This compliance is reported to the HSWU twice a year in a Mid-Year and End of Year review. This year sections/departments also submitted their 3-year Health & Safety Plan, describing their aims, objectives and targets and how they will continuously improve their local safety management systems. It is now possible to compare how sections are performing as they are all being measured against the same criteria. It is hoped to complete the move to ISO 45001 based safety management systems, including the updating of Corporate Procedures and Policies, by the end of 2024.

Health & Wellbeing

Dublin City Council's Wellbeing Strategy was official launched at the end of 2023. The Strategy sets out the Council's vision and aims for employee wellbeing, our key areas of focus and how we will measure success.

Achievements in 2023:

- Second DCC Workplace Wellbeing day was held.
- A Trial of the HSA Work Positive Programme was held in a Waste Management Services Depot.
- A number of talks on Men's Health were given to outdoor and indoor staff.
- There was a collaboration with the Sports & Wellbeing Partnership on a variety of physical activities for staff, including Yoga Programme, Fitness Classes and the Change for Life Programme.
- A number of Information Sessions were held on various Wellbeing Pillars such as Physical, Financial, Emotional and Nutritional Wellbeing.

Corporate Services, Transformation and Human Resources Department continued

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Operational Health and Safety

Mid-Year and End of year reviews are now an accepted part of the safety management of all sections and departments. Because of this, there are measurable improvements in health and safety performance across a number of essential metrics. Ancillary and Local Safety Statements are now signed and in date across all departments. Management safety meetings, which had been in abeyance since Covid are now fully up and running. Equally, safety committees are now, in the main, back to pre-Covid activity.

The Serious Adverse Event strategies have now been rolled out across DCC and the safety officers on call system is providing an effective support service to operational managers.

The DCC Construction Manual has been updated and training was rolled out across departments.

Safety Officers are now inputting accident reports electronically, which allows the Corporate HSWU to draw data directly from SharePoint. This will speed up publishing of the 2023 Accident Statistics.

Learning, Performance and Development

The Learning and Development Unit continued to manage and deliver an increasing range of learning and development opportunities ranging from returning to learning opportunities to master's degree qualification across a range of formats and learning delivery including through the corporate scholarship programme.

Key achievements for 2023 include:

- Skills opportunities broadened to include Minute Taking, Interviewee Skills, and MS Teams training.
- E Learning – a range of courses expanded with the introduction of Jam Card, Equality, Diversity and Inclusion training and Procure to Pay training.
- Launch of the Women in Leadership management development programme.
- Completion of a suite of bespoke management development programmes for Housing Maintenance.
- Bespoke management development programme delivered for CRES department.
- 'Working Well Together' pilot programme (Resilience / Change Management / Wellbeing / Interpersonal understanding / Equality, Diversity and Inclusion) delivered to operational employees across all grades in the Housing Maintenance division.
- Pilot of 'Professional English for the Workplace' programme in collaboration with the CDETB.
- Building Capacity Climate Action training rolled out to operational staff in NCOD through LASNTG.
- A number of International Interns were facilitated, including the Berlin Knowledge Transfer programme.

People XD Integrated Payroll and HR System

Phase 1 of the Core HR Project, payment of salaried employees and pensioners, went live in March 2023.

A scoping exercise is currently underway in relation to Phase 2 of the project.

Protected Disclosures

The City Council received 1 protected disclosure in 2023, which is currently under investigation.

Report on recruitment competitions

A total of 102 competitions were advertised during the year across the broad spectrum of grades in the organisation.

No.	Job Title	Number of Applications	Department	Number on Panel
1	Accountant 2023	15	Finance	4
2	Administrative Officer - Procurement	85	Finance	7
3	Administrative Officer, Dublin City Council 2023	509	Human Resources	38
4	Administrative Officer, North City Operations Depot, Temporary	15	Environment + Transportation	2
5	Animal Warden	2	Housing , Community and Emergency Services	0
6	Animal Warden - Animal Welfare & Control	157	Housing , Community and Emergency Services	8
7	Area Housing Officer	30	Housing , Community and Emergency Services	3
8	Assistant Engineer - Electrical, Dublin City Council	22	Environment + Transportation	10
9	Assistant Engineer - Rolling Recruitment	55	Environment + Transportation	10
10	Assistant ITS Officer	51	Environment + Transportation	3
11	Assistant Operations Officer HLG	6	Culture Recreation + Economic Services	2
12	Assistant Parks and Landscape Officer	71	Culture Recreation + Economic Services	10
13	Assistant Planner	22	Planning + Property Development	7
14	Assistant Staff Officer - Irish Development Unit	0	Corporate Service	0
15	Assistant Systems Officer 2023	82	Information Systems	20
16	Attendant	282	Culture Recreation + Economic Services	27
17	Beach Lifeguard (Temporary) Dollymount Beach, Summer Season 2023	17	Culture Recreation + Economic Services	4
18	Building Inspector/Clerk of Works	47	Housing , Community and Emergency Services	12
19	Business Advisor	40	Culture Recreation + Economic Services	8
20	Carpenter	126	Housing , Community and Emergency Services	38
21	Chargehand Gardener, Parks, Biodiversity and Landscapes Services	24	Culture Recreation + Economic Services	14
22	Chief Technician	27	Planning + Property Development	9
23	Clerical Officer - (Gaeilge)	1	Corporate Service	0
24	Climate Action Regional Coordinator - Senior Professional (Temp)	10	Environment + Transportation	4
25	Creative Communities Engagement Officer (Temporary 5 years)	71	Culture Recreation + Economic Services	4
26	Digital Content Editor	139	Corporate Services	5
27	District Officer	29	Dublin Fire Brigade	11
28	Duty Manager, Culture, Recreation & Economic Services 2023	30	Culture Recreation + Economic Services	8

29	Duty Supervisor	29	Culture Recreation + Economic Services	20
30	Electrician	102	Environment + Transportation	5
31	Emergency Services Controller 2023	950	Dublin Fire Brigade	52
32	Environmental Health Officer	31	Housing , Community and Emergency Services	6
33	Environmental Liaison Officer	27	Area Offices	4
34	Executive Engineer - Electrical, Dublin City Council	13	Environment + Transportation	1
35	Executive Engineer - Rolling Recruitment	47	Environment + Transportation	13
36	Executive Engineer – Structural	11	Environment + Transportation	4
37	Executive Housing Officer	25	Housing , Community and Emergency Services	7
38	Executive Planner	17	Planning + Property Development	7
39	Executive Professionals, National Building Control Office	13	Planning Department	5
40	Executive Technician	13	Environment + Transportation	4
41	Executive Valuer	7	Planning + Property Development	1
42	Exhibitions Curator	35	Culture Recreation + Economic Services	3
43	Firefighter	4791	Dublin Fire Brigade	216
44	General Operative	917	Corporate Services	Ongoing
45	Graphic Designer – Communications Office	237	Corporate Services	4
46	Head Attendant	4	Culture Recreation + Economic Services	1
47	Head Porter – Motor Tax Office	3	Finance	1
48	Head Porter, Corporate Services	8	Corporate Services	3
49	Housing Support Officer	272	Housing , Community and Emergency Services	27
50	Inspector – Corporate Fleet Maintenance Work Shop - North City Operations Depot	8	Environment + Transportation	2
51	Inspector – Corporate Signage, Paint & Carpentry Workshops – North City Operations Depot	5	Environment + Transportation	3
52	Inspector – Metal Workshop - North City Operations Depot	8	Environment + Transportation	5
53	Inspector (Fitter) Water Services	5	Environment + Transportation	1
54	Intern - SDGs	2	Corporate Services	2
55	Leisure Attendant (Fitness Instructor/Lifeguard) - Sports and Leisure Services	102	Culture Recreation + Economic Services	32
56	Library Attendant	461	Culture Recreation + Economic Services	39
57	Night -Time Economy Advisor (Temporary)	16	Culture Recreation + Economic Services	0
58	Night-Time Economy Advisor - Temporary (2 years)	9	Culture Recreation + Economic Services	2
59	Operations Officer – External	47	Culture Recreation + Economic Services	2
60	Painter	183	Housing , Community and Emergency Services	33
61	Paper Conservator - Hugh Lane Gallery	28	Culture Recreation + Economic Services	2
62	Personal Assistant - Staff Officer Level	20	Human Resources	9

63	Plumber	84	Housing , Community and Emergency Services	23
64	Public Domain Officer	33	Housing , Community and Emergency Services	5
65	Relief Attendant (Fitness Instructor and/or Lifeguard Temporary), Temporary	61	Culture Recreation + Economic Services	9
66	Research Officer - Dublin Region Homeless Executive	45	Housing , Community and Emergency Services	4
67	Senior Accountant 2023	14	Finance	5
68	Senior Environmental Health Officer	13	Housing , Community and Emergency Services	5
69	Senior Executive Engineer (Temporary 3 years) PPP Project	25	Housing , Community and Emergency Services	5
70	Senior Executive Officer, Temporary	48	Human Resources	4
71	Senior Executive Technician	23	Environment & Transportation	14
72	Senior Librarian	31	Culture Recreation + Economic Services	5
73	Senior Systems Officer 2023	40	Information Systems	2
74	Senior Waste Enforcement Officer - WERLA Temporary	15	Environment + Transportation	2
75	Smart Dublin - Communications & Content Lead (Temporary 3 Years)	38	Corporate Services	4
76	Smart Dublin Open Data Lead (Temporary)	22	Corporate Services	4
77	Social Media & Online Marketing Officer (Permanent)	55	Corporate Services	3
78	Sport Inclusion and Integration Officer (Temporary 3 years)	63	Culture Recreation + Economic Services	5
79	Sport Officer	152	Culture Recreation + Economic Services	6
80	Stakeholder Engagement and Offline Marketing Officer (Permanent)	20	Corporate Services	2
81	Station Officer - ERCC	5	Dublin Fire Brigade	5
82	Station Officer - Operations	30	Dublin Fire Brigade	12
83	Storekeeper Grade 1 (2023)	29	Finance	12
84	Sub Officer - ERCC	31	Dublin Fire Brigade	16
85	Sub Officer Retained Fire Service - Balbriggan	4	Dublin Fire Brigade	3
86	Superintendent - Road Maintenance	5	Environment + Transportation	3
87	Systems Officer 2023	70	Information Systems	8
88	Technician Grade 1	45	Environment & Transportation	7
89	Technician Grade 2	25	Environment + Transportation	7
90	Trade Apprenticeship – Bricklayer	86	Human Resources	4
91	Trade Apprenticeship – Carpentry	241	Human Resources	Ongoing
92	Trade Apprenticeship – Electrical	383	Human Resources	Ongoing
93	Trade Apprenticeship – Heavy Vehicles Mechanic	57	Human Resources	4
94	Trade Apprenticeship – Metal Fabrication	36	Human Resources	5
95	Trade Apprenticeship – Painter	96	Human Resources	8
96	Trade Apprenticeship – Plumbing	215	Human Resources	Ongoing
97	Trade Apprenticeship – Stonemason	42	Human Resources	4
98	Traffic Control Room Operator 2023	175	Environment + Transportation	7
99	Traffic Officer - Civil Work 2023	8	Environment + Transportation	1
100	Traffic Officer (Its)	50	Environment + Transportation	5
101	Videographer – Communications Office	95	Corporate Services	5
102	Waste Enforcement Officer, WERLA	79	Environment + Transportation	5

Law Department

PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023

Law Department

- The Insurance Team launched a new internal information page on Citidesk in October 2023 as a resource for all insurance queries. An insurance workshop was also arranged for relevant internal staff during 2023.
 - During 2023, one trainee solicitor qualified as a solicitor in December while two further trainees continued their professional training.
 - The Law Agent is President of the Local Authority Solicitors Bar association (LASBA) for 2023 and hosted a successful winter conference for all local authority solicitors in December in Croke Park Conference Centre.
 - Presentations were organised for planning staff on the draft Planning and Development Bill 2023.
 - Conveyancing and Property workshops were organised by the Senior Solicitor in charge of property.
 - New areas of Law considered for Senior Management – Artificial Intelligence, EU Gigabit Act
-

Annual Financial Statements

Introduction

I am pleased to present the Annual Financial Statements of Dublin City Council for the financial year ended 31st December 2023. Comparative figures are given for 2022.

Dublin City is the economic hub of the Dublin region, which in turn is the economic hub of the State. Dublin City has a diverse economy, a source of employment and income for an area well beyond the City itself. Dublin is a centre for retail, financial, higher education, medical, cultural and entertainment activities.

Both businesses and communities have experienced changes to everyday life through the impact of the pandemic, the Russian invasion of Ukraine and sharp increases in the cost of living. Now in March 2024, we are hopeful economic conditions will improve, as inflation stabilises.

Review of Dublin City Council's Financial Performance in 2023

Dublin City Council had an overall deficit for the year of €5.1m, which when deducted from our opening general reserve of €41.9m gave a closing reserve of €36.8m. The Council's bank position at the end of 2023 was a credit balance of €13.8m, and the Council operated in credit for 365 days in 2023. At the year-end, the Council had €347.6m invested with financial institutions on our behalf and on joint deposit.

The City Council's bank/investment balance included a negative €1.1m relating to Loan Redemptions and Relending, €2.9m received from Irish Water in relation to the operation of the Service Level Agreement, and €22.8m refundable deposits. Further detail is available in the Statement of Funds Flow.

The value of trade debtors at year-end 2023 increased to €475.8m gross from €345.0m in 2022, and increased to €301.0m net of bad debt provision from €183.6m in 2022. This is due to an increase in Government debtors of €115.7m. There was also an increase in bad debt provision of €13.3m (see note 5).

Dublin City Council adjusts and matches both operational day to day spend and its long-term capital investment programme with available funding and resources. Central to all of Dublin City Council's services is the objective to maintain and support businesses and households, more than ever through the pandemic.

Financial Management Measures 2023

Over the course of 2023, key matters impacting on Dublin City Council included the sharp rise in inflation, historic increases in energy prices, impacts of the Russian invasion of Ukraine, the conflict in Gaza and continuing consequences of the pandemic.

Accounting Statements, Notes and Appendices

The aim of the Annual Financial Statement is to fairly present the financial position of Dublin City Council as at the end of 2023. This is achieved through the production of Statements, Notes and Appendices, as required by the regulatory accounting framework set by the Minister for Housing, Local Government and Heritage. The purpose of each of these documents is set out in the glossary.

Changes to Accounting Policies

There were no changes to accounting policies effective for the 2022 Annual Financial Statement.

Revenue Expenditure

Changes to accounting policies effective for the 2023 Annual Financial Statement are as follows:

- Only assets over €20,000 should be capitalized.
- Dividend income should be accounted for on a cash basis.

Revenue Expenditure
During 2023, revenue (i.e. day to day operations) expenditure amounted to €1,265.1m with income of €1,260.0m, giving an excess of expenditure over income of €5.1m (see Table 1). This demonstrates a decrease in General Reserves of €5.1m.

TABLE 1: REVENUE EXPENDITURE 2023

	€M
Revenue Expenditure on City Council Service	1,265.1
Revenue Income (Government Grants, Service Charges & Rates)	1,260.0
Excess of Expenditure over Income	5.1

See note 16

Transfers to Reserve Fund

As required by the regulatory accounting framework set by the Minister for Housing, Local Government and Heritage, expenditure shown in the 2023 Statement of Comprehensive Income is net of transfer to reserves (i.e. transfer to reserves are excluded). Note 14 “Transfers from / (to) Reserves” provides greater detail on these transfers. The movement from gross expenditure to net expenditure indicated in the AFS is set out in Table 2.

TABLE 2: ANALYSIS OF EXPENDITURE 2023

	€M
Expenditure	1,198.2
Transfers to Capital A/c	45.4
Transfers to Reserve-loans	21.5
Final Expenditure	1,265.1

See Note 14

Income is also expressed in the AFS net of transfers from reserves, as shown in Table 3.

TABLE 3: ANALYSIS OF INCOME 2023	
	€M
Income	848.8
Rates Income	382.3
Local Property Tax	26.2
Income before Transfers	1,257.3
Plus Transfers from Reserves	2.7
Final Income	1,260.0

See note 15

Capital Expenditure

Expenditure in 2023 on capital projects and investment net of internal transfers was €628.9m. This spend forms part of the Capital Programme 2023 to 2025 of €2,860.6m. This expenditure of €628.9m was funded through income net of transfers of €609.3m and net transfers of €42.7m, giving an increase in closing credit balance of €23.1m (€319.3 - €296.2). (See Table 4).

TABLE 4: CAPITAL ACCOUNT 2023	
	€M
Opening Balance (Credit)	296.2
Expenditure as at 31st December 2023	628.9
Income	609.3
Net Transfers (€45.4 - €2.7)	42.7
Closing Balance 31st December 2023 (Credit)	319.3

See Appendix 5

Accounting Policies

The accounting policies used in the preparation of the AFS are set out in the Statement of Accounting Policies. Dublin City Council is fully compliant with the regulatory accounting framework as determined by the Department of the Housing, Local Government and Heritage.

Statutory Audit

Dublin City Council undergoes an Annual Audit, required by statute, carried out by the Local Government Audit Service (LGAS). The Audit for the financial year 2023 commenced in December 2023. This Audit provides an independent review to help assure a fair presentation of Dublin City Council’s financial position. Dublin City Council is also subject to audit in relation to EU funding, NRA funding, tax compliance and audits with a Value For Money objective through the LGAS.

Development Contributions

Section 48 of the Planning & Development Act, 2000, as amended, enables a Planning Authority, when granting planning permission under Section 34 of the Act, to attach conditions requiring the payment of a contribution in respect of public infrastructure and facilities benefiting the development of the administrative area of the Planning Authority. This relates to public infrastructure and facilities that are provided, or that it is intended will be provided, by or on behalf of the Local Authority (regardless of other sources of funding for the infrastructure and facilities).

Section 48 (2) specifies that the basis for the determination of the contribution shall be set out in a Development Contribution Scheme. Dublin City Council’s first Development Contributions Scheme under the 2000 Act came into operation on 1st January 2004. The current Dublin City Council Development Contribution Scheme 2020-2023 was adopted by the City Council in March 2020 following the review of the 2016-2020 scheme. The Annual Financial Statement for the financial year 2023 includes values for development contributions debtors as set out in Table 5.

TABLE 5: DEVELOPMENT CONTRIBUTIONS DEBTORS 2023

	€M
Development Contributions Outstanding at the Year End	70.8

See Note 5

Rates

Rates are levied by Dublin City Council on the occupiers and owners (in some cases) of commercial properties in Dublin City. Rates income in 2023 amounted to €382.3m, and accounts for 30% of Dublin City Council’s funding for day-to-day services.

Rates are based on rateable valuations of properties as set by the Commissioner of Valuation, and the Annual Rate on Valuation (the multiplier) is determined each year by Reserved Function of the Elected Members of Dublin City Council (see Table 6).

Commercial rates underpin all services provided by Dublin City Council. The City Council exercises restraint in setting commercial rate charges in order to support competitiveness in the economy, nationally and locally, and to sustain the commercial rate base within the City. It should be noted that commercial rates are a significant funding source for Dublin City Council services and therefore the performance on rate collection is critical. Arrears at the end of 2023 have decreased by €2.2m to €28.5m. Dublin City Council’s collection of the current year charge has increased in 2023 to 93%.

Dublin City Council carries out a delicate balancing act in ensuring that local businesses pay rates while conscious of supporting those businesses where financial pressures present. The Council operates its rates policy on a consistent basis, with flexibility and reasonableness, seeking to ensure that where financial difficulties exist, arrangements can be put in place which allows rates to be paid on a basis that facilitates businesses to continue trading.

Details of commercial ratepayers in Dublin City by band in 2023 are set out in Table 8 above. 75% of commercial ratepayers had a rates charge in 2023 of €10k or under, 55% had a 2023 rates charge of €5k or less while almost 37% had a rates charge in 2023 of under €3k. By contrast, over 50% of the total rates debit was paid by 2.5% of commercial rate payers or 519 accounts.

TABLE 6: RATES INCOME 2020 – 2023

	2020	2021	2022	2023
Commercial Rateable Valuation of City	1.335b	1.354b	1.367b	1.4b
ARV (multiplier)	0.268	0.268	0.268	0.273
Rates Income	357.7m	362.9m	366.4m	382.3m

TABLE 7: RATES ARREARS 2020 – 2023

2020 €M	2021 €M	2022 €M	2023 €M
34.1	38.1	30.7	28.5

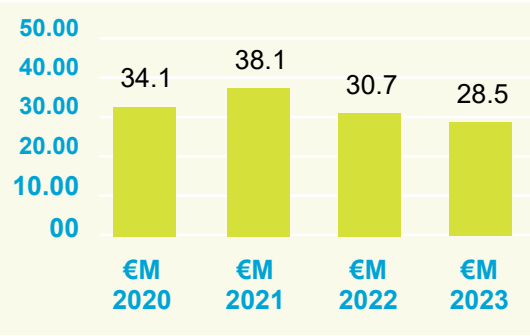


TABLE 8 – COMMERCIAL RATE PAYER BANDS 2023

Charge 2023	No of Accounts	Cumulative total	% per band	Cumulative total	Total debit per band	% of Debit	Cumulative total
€1 - €999	1793	1793	8.93%	2.93%	€ 1,086,327.91	0.28%	0.28%
€1,000 - €3,000	5511	7304	27.44%	36.37%	€ 10,779,172.92	2.82%	3.10%
€3,000 - €5,000	3597	10901	17.91%	54.28%	€ 14,055,529.31	3.68%	6.78%
€5,000 - €10,000	4004	14905	19.94%	74.22%	€ 28,138,345.02	7.36%	14.14%
€10,000 - €25,000	2920	17825	14.54%	88.76%	€ 45,118,758.63	11.80%	25.94%
€25,000 - €50,000	1146	18971	5.71%	94.46%	€ 40,271,175.76	10.53%	36.48%
€50,000 - €75,000	405	19376	2.02%	96.48%	€ 24,436,263.78	6.39%	42.87%
€75,000 - €100,000	188	19564	0.94%	97.42%	€ 16,072,747.67	4.20%	47.07%
€100,000 - €500,000	440	20004	2.19%	99.61%	€ 86,856,660.53	22.72%	69.79%
€500,000 -	79	20083	0.39%	100.00%	€ 115,482,165.71	30.21%	100.00%
Total	20083		100.00%		€ 382,297,147.24	100.00%	

Financial Management

System of Internal Control

The Executive of Dublin City Council acknowledges its responsibility for systems of internal control in Dublin City Council including putting in place processes and procedures for the purpose of ensuring that control systems are effective. These systems can provide reasonable and not absolute assurance that assets are safeguarded, transactions are authorised and properly recorded, and that material errors or irregularities are either prevented or detected in a timely period. Effective internal control systems enable Dublin City Council to meet its responsibilities for the integrity and accuracy of its accounting records.

Dublin City Council has taken steps to ensure an appropriate control environment is in place by:

- Clearly defining and documenting management's responsibilities and powers
- Strengthening a strong culture of accountability across all levels of the organisation
- The work of Internal Audit
- The work of the Central Procurement Office
- The work of the Risk Management Unit
- The work of the Ethics Officer
- The work of the Audit Committee
- The work of the Corporate Project Support Office
- The Public Spending Code
- External Audit and scrutiny through many channels including NOAC.

Financial management reporting in Dublin City Council is robust and thorough. A rigorous system of monthly financial monitoring ensures that any significant budget variances are identified and appropriate actions are taken to minimise any adverse financial impact. The system of internal financial control is based on a framework of regular management information, administrative procedures including segregation of duties, and a system of delegation and accountability. In particular it includes:

- A comprehensive budgeting system with an Annual Budget which is reviewed and agreed by the Elected Members
- Regular financial reviews; weekly, monthly and quarterly financial reports which indicate financial performance against forecasts on both expenditure and income and variance analysis evaluation
- Setting targets to measure financial and other performances
- Clearly defined capital investment control guidelines
- Formal project management disciplines
- Strict policies and procedures for the receipt, recording and control of monies. These procedures are regularly reviewed and audited.

Internal Audit

The primary role of Internal Audit is to provide assurance to Senior Management and to the Audit Committee that the various risks facing the Council have been identified and appropriate internal controls are in place to manage those risks.

Internal Audit is a key player in the Corporate Governance process and makes a valuable contribution to the effective management of Dublin City Council. The concepts of accountability and

transparency are important principles in responsible governance, implying openness to scrutiny and a requirement to report on performance. Internal Audit facilitates this process by providing an independent review function to management, to assure that services are being provided in an efficient, effective and economic manner and in conformity with legal requirements. In 2023, 16 Internal Audit Reports were completed, including 3 “In Depth” Check Reports as required under the Public Spending Code.

Management and Staff

In 2023, Dublin City Council staff have again shown themselves to be dedicated and committed to serving our City. Staff have adapted, innovated, shown flexibility and all to achieve the best result for Dublin.

Dublin City Council is fully committed to the development of staff, including the strengthening of staff wellbeing. The health and safety of staff is an absolute priority and all work activities have been guided by public health advice and the best interests of staff and customers.

The Council is an equal opportunities employer. Finance Department and other Departments operate a Continuing Professional Development Support Scheme for staff to assist in retaining and developing professional skills and knowledge.

Finance Strategic Policy Committee (SPC) 2023

The Finance Strategic Policy Committee provides leadership and direction on key areas relating to the financing of Dublin City Council. Key topics pursued during 2023 were:

Funding issues:

- Reduced Government support for Ballymun Social Regeneration Fund
- Visitor Levy Tax/Accommodation Charge for Dublin City sought following success in other European Cities
- Development Levies and possible retention of a percentage for capital projects
- Submission to review of baseline local government funding by DHLGH
- Review by the DHLGH of Baseline Local Government Funding
- Congestion Charges as a source of funding sought with Government
- Housing Rent Arrears and pursuit of a direct deduction system for rents pursued with Government

Governance Issues:

- Audit Committee – Agreed Minutes for review

Finance and procurement related issues to strengthen community development:

- Community Wealth Building (CWB) – rollout of Implementation Plan across the City Council
- Civic Crowdfunding – Crowdfund Dublin City Phase 1 underway

Reports to the Committee included:

- Ballymun Social Regeneration Fund
- Accommodation Charges/Tax
- Application and use of Development Contributions
- Local Government Funding Sub Committee Update
- Community Wealth Building (CWB) and development of Social Value Framework
- Rates Debtors
- CWB and update on Social Value Framework
- Social Value Framework following meeting with Elected Members
- Real-time Spending Data in Dublin City
- Outcome of the National Review of the LPT Baseline
- Visitor Levy Tax/ Accommodation Charge Update
- Crowdfund Dublin City – Civic Crowdfunding
- New legislation governing the collection of Commercial Rates

Reports to the Committee included:

- Submission to the Review of Baseline Local Government Funding
- Civic Crowdfunding and Dublin City Council
- Dublin Tourism by Failte Ireland
- Data Innovative Economic Measurement and work of Dublin's Smart City Programme
- The Changing Working Technology Environment

Overview of Priorities for 2024

War in Ukraine and Conflict in Gaza

The War in Ukraine and the conflict in Gaza has shocked us all in terms of the avoidable loss of human life. The real impact on the world economy, including economic and financial impacts continues to be felt here in Dublin and around the world. We will have

close regard to Dublin City Council's cost base on the effect of changing prices, resource availability/ rationing.

Inflation

Inflation across supply chains contributes to higher inflation levels. This puts pressure on Dublin City Council's capacity to provide services. Cost trends, particularly for energy will be monitored in 2024.

Local Property Tax

Central to developing sustainable local government funding necessary for the post pandemic environment is a major overhaul of the Local Property Tax (LPT). This tax was introduced in July 2013 and since then discretionary LPT funding available to Dublin City Council for consideration as part of the budgetary process has been below expectations and most disappointing. The LPT framework, as applied to Dublin City Council, has not had a favourable outcome in supporting service provision. In 2024 €8.7m of the total LPT Dublin City basic liability of €96.97m.

The LPT outcome is that other local authorities and the exchequer are the major recipients of the LPT tax yield of Dublin City householders. The Elected Members voted for and applied a 15% reduction to the basic LPT rate for Dublin City, thereby reducing householder's liability but in turn reducing potential City Council funding for services by €14.5m.

The Department then informs Dublin City Council of an amount of LPT receipts to be used for for the 'self-funding' of housing and roads. 'Self-funding' is a term used by Government in the context of LPT using a 'needs and resources' approach. It implies that local authorities categorized as 'self-funding' have enough resources to meet their needs. In the context of LPT, 'self-funding' local authorities have LPT receipts allocated as a substitute for previous grant funding. Dublin city Council has been informed that in 2024 €54.6m LPT receipts will fund housing and roads services, previously grant funded. In addition, LPT receipts are applied to baseline funding, specifically pension related deductions and the General Purpose Grant. As described above, both matters were previously funded by the Department of Housing Local Government and Heritage but are now funded by LPT receipts. These involve a further €19.1m. The net residual €8.7m is funding yield to Dublin City Council for Elected Members to have discretion on how those funds are applied. This represent 9% of the total value of potential LPT funding. (See Table 12 below).

TABLE 9 – DISCRETIONARY LPT ALLOCATION
LPT Funding Y2023 & Y202

	2023 €	2024 €	Movement €
Dublin City LPT - 100%	94,556,845	96,970,371	2,413,526
Apply LPT Base Rate in 2024 (-15%)	14,183,527	14,545,556	362,029
LPT Funding	80,373,318	82,424,815	2,051,497
Distribution of LPT Funding			
Self-Funding - Housing & Roads	54,185,963	54,556,445	370,482
Pension Related Deduction (PRD)	16,428,262	16,428,262	-
Historic Funding (General Purpose Grants)	2,667,330	2,667,330	-
Discretionary Funding	7,091,763	8,772,778	1,681,015
	80,373,318	82,424,815	2,051,497

Conclusion

Dublin City Council staff made a huge effort in 2023 to maintain council services to the greatest possible extent, while dealing with ever changing needs of our City. The commitment of staff and management of all City Council services who, with the support of the Elected Members, provided services for the citizens of Dublin is very much recognised and appreciated.

I would like to thank the staff of all departments for their co-operation and especially my colleagues in the Finance Department for their work in producing the Annual Financial Statement. I wish in particular to thank Victor Leonov, Head of Financial Accounting and the staff of the Financial Accounting Unit. I also wish to thank the members of Dublin City Council in relation to their consideration in resolving the many financial issues which arose during 2023.

I wish to recognise the work of the members of the Finance Strategic Policy Committee and the Audit Committee. In making their contribution, they give generously of their time, skills and experience. I would like to thank Louise Ryan, Chairperson of the Audit Committee for her commitment to governance and accountability. Finally I also wish to thank Councillor Séamas McGrattan, Chairperson of the Finance Strategic Policy Committee for his commitment to securing funding and financial stability for Dublin City Council.

Kathy Quinn, FCPFA
Head of Finance

Statement of Accounting Policies

1. General

The accounts have been prepared in accordance with the Accounting Code of Practice ACoP on local authority accounting, as revised by the Department of Housing, Local Government and Heritage (DHLGH) at 31st December 2023. Non-compliance with accounting policies as set out in ACoP must be stated in the Policies and Notes to the Accounts.

2. Statement of Funds Flow (Funds Flow Statement)

A Statement of Funds Flow has been introduced as part of AFS 2011. While the guidance of International Accounting Standard 7 Statement of Cash Flows has been followed, the business of local authorities is substantially different to most private sector organisations and therefore some minor changes to the format have been agreed to ensure the data displayed is meaningful and useful within the local government sector. For this reason the statement is being referred to as a 'Statement of Funds Flow'. The financial accounts now include a Statement of Funds Flow shown after the Statement of Financial Position (Balance Sheet). Notes 17 – 22 relate to the Statement of Funds Flow and are shown in the Notes on and forming part of the Accounts section of the AFS. Note 19 details Project/Non Project/Affordable/Voluntary balances, which can be either a debit or a credit balance. The funds flow assumes that these are debit balances and bases the (Increase)/Decrease description on this.

3. Accruals

The revenue and capital accounts have been prepared on an accrual basis in accordance with the Code of Practice. (Each local authority should list the areas where they are not complying with this policy, e.g. development contributions)

4. Interest Charges

Loans payable can be divided into the following two categories:

- Mortgage related loans
- Non- mortgage related loans

4.1 Mortgage Related Loans

1 Mortgage Related Loans

Mortgage related loans have a corresponding stream of income from long term advances (i.e. monies lent by the local authorities to borrowers), for the purchase of houses. Only the interest element is charged or credited to the Statement of Comprehensive Income (Income and Expenditure Statement).

4.2 Non Mortgage Related Loans

Note 7 to the accounts sets out the types of borrowing under this heading. Loans relating to assets/grants, revenue funding will not have a corresponding stream of income. Bridging finance will eventually become part of permanent funding. Loans in respect of the other headings will have a corresponding value in Note 3.

5. Pensions

"Payments in respect of pensions and gratuities are charged to the revenue account in the accounting period in which the payments are made. The cost of salaries and wages in the accounts includes deductions in respect of pension contributions (including Widows and Orphans) benefits under the Local Government Superannuation Scheme and the Single Public Service Pension Scheme.

The Single Public Service Pension Scheme ("Single Scheme") commenced with effect from 1 January 2013. Employee contributions for the Single Scheme continue to be deducted by local authorities but are remitted centrally to DPER."

6. Agency and Other Services

Expenditure on services provided or carried out on behalf of other local authorities is recouped at cost or in accordance with specific agreements.

7. Provision for Bad & Doubtful Debts

Provision has/has not been made in the relevant accounts for bad & doubtful debts.

8. Fixed Assets

8.1 Classification of Assets

Fixed assets are classified into categories as set out in the Statement of Financial Position (Balance Sheet). A further breakdown by asset type is set out in note 1 to the accounts.

8.2 Recognition

All expenditure on the acquisition or construction of fixed assets is capitalised on an accrual basis.

8.3 Measurement

A Statement of Financial Position (Balance Sheet) incorporating all of the assets of the local authority was included for the first time in the Annual Financial Statement for 2003. The assets were valued based on the 'Valuation Guideline' issued by the DHPLG. All assets purchased or constructed as from 1/1/2004 have been included at historical cost. Accounting policies relating to leases are currently being developed and will be reflected in the financial statements at a future date.

8.4 Revaluation

As set out in a revision to the Accounting Code of Practice it is policy to show fixed assets at cost. Maintenance and enhancement costs associated with Infrastructure assets are not currently included in fixed assets but will be reviewed at a future date. Due to their physical nature the vast majority of assets are unique to local authorities and are not subject to disposal. Any loss or gain associated with the net realisable value of the remaining general assets subject to disposal, are accounted for at time of disposal.

8.5 Disposals

In respect of disposable assets, income is credited to a specific reserve and is generally applied in the purchase of new assets. Proceeds of the sale of local authority houses are to be applied as directed by the DHLGH. .

8.6 Depreciation

Under the current method of accounting, the charge for depreciation is offset by the amortisation of the source of funding the asset. This method has a neutral impact on Income & Expenditure and consequently the charge for depreciation and the corresponding credit from amortisation is excluded from the Statement of Comprehensive Income (Income & Expenditure Statement).

The policies applied to assets subject to depreciation are as follows:

Asset Type	Bases	Depreciation Rate
Plant & Machinery		
- Long life	S/L	10%
- Short life	S/L	20%
Equipment	S/L	20%
Furniture	S/L	20%
Heritage Assets		Nil
Library Books		Nil
Playgrounds	S/L	20%
Parks	S/L	2%
Landfill sites (*see note)		
Water Assets		
- Water schemes	S/L	Asset life over 70 years
- Drainage schemes	S/L	Asset life over 50 years

The Council does not charge depreciation in the year of disposal and will charge a full year's depreciation in the year of acquisition.

* The value of landfill sites has been included in note 1 under land. Depreciation represents the depletion of the landfill asset.

9. Government Grants

Government grants are accounted for on an accrual basis. Grants received to cover day-to-day operations are credited to the Statement of Comprehensive Income (Income & Expenditure Statement). Grants received, relating to the construction of assets, are shown as part of the income of work-in-progress. On completion of the project the income is transferred to a capitalisation account.

10. Development Debtors & Income

Short term development levy debtors are included in note 5. Income from development contributions not due to be paid within the current year is deferred and not separately disclosed in the financial statements.

11. Debt Redemption

The proceeds from the early redemption of loans by borrowers, are applied to the redemption of mortgage related borrowings from the HFA and OPW.

12. Lease Schemes

Rental payments under operating leases are charged to the Statement of Comprehensive Income (Income & Expenditure Statement). Assets acquired under a finance lease are included in fixed assets. The amount due on outstanding balances is shown under current liabilities and long-term creditors.

13. Stock

Stocks are valued on an average cost basis.

14. Work-in-Progress & Preliminary Expenditure

Work-in progress and preliminary expenditure is the accumulated historical cost of various capital related projects. The income accrued in respect of these projects is shown in the Statement of Financial Position (Balance Sheet) as 'Income WIP'

15. Interest in Local Authority Companies

The interest of Dublin City Council in companies is listed in Appendix 8

16. Related Parties

"A related party transaction is a transfer of resources, services or obligations between the local authority and a related party. The main related parties for a local authority include the following:

- i. Management and Personnel
- ii. Council members
- iii. Government Departments
- iv. Local Authority Companies

Local Authority council members and key personnel are bound under the relevant sections of the Local Government Act 2001 and subsequent amending legislation to:

- a. furnish an annual declaration of 'declarable interests' set out in section 175 of the Act;
- b. disclose under sections 167, 178 and 179 any beneficial interests that they or a connected person has; and
- c. follow a code of conduct issued by the Minister for Housing, Local Government and Heritage under section 169 of the Local Government Act 2001 in 2004.

'Declarable interests' cover both financial and certain other interests such as land etc.

Local authority management and personnel salary and remuneration is determined by the Department of Housing, Local Government and Heritage in line with central government policy on rates of pay.

Local Authority interests in companies and joint ventures are disclosed in Appendix 8 to the Annual Financial Statements.

Local Authority transactions with government departments are governed by central government controls and procedures driven by government accounting rules."

17. Accounting for Expenditure

"Expenditure in relation to policy is accounted for in the relevant division e.g. E15 Climate Action and Flooding. Operational expenditure is accounted for in the area where the expenditure is incurred e.g. Housing, Roads, etc. This is in line with the Local Authorities costing system where the full cost of a service/sub-service must reflect all the costs associated with the service."

2023 Annual Financial Statements

Statement of Comprehensive Income (income & expenditure account statement) for year ending 31st December 2023

The Income and Expenditure Account Statement brings together all the revenue related income and expenditure. It shows the surplus/(deficit) for the year. Transfers to/from reserves are shown separately and not allocated by service division.

Note 16 allocates transfers by service division in the same format as Table A of the adopted Local Authority budget.

Expenditure by Division

	Note	Gross Expenditure €	Income 2023 €	Net Expenditure 2023 €	Net Expenditure 2022 €
Housing & Building		555,983,766	500,942,718	55,041,048	46,585,302
Roads Transportation & Safety		122,511,434	64,361,785	58,149,650	55,831,611
Water Services		56,590,185	43,264,288	13,325,897	12,055,843
Development Management		62,537,222	28,289,099	34,248,123	30,154,107
Environmental Services		242,331,153	119,983,066	122,348,087	112,885,109
Recreation & Amenity		120,968,569	15,549,669	105,418,899	92,256,130
Agriculture, Food and the Marine		2,535,924	892,222	1,643,702	1,482,675
Miscellaneous Services		34,706,593	75,535,988	(40,829,395)	(24,986,091)
Total Expenditure/Income	16	1,198,164,845	848,818,835	349,346,010	326,264,686

Net cost of Divisions to be funded from Rates & Local Property Tax

Rates			382,297,147	366,446,962
Local Property Tax	15		26,187,351	23,198,705
Surplus/(Deficit) for Year before Transfers			59,138,488	63,380,981
Transfers from/(to) Reserves	14		(64,259,923)	(62,767,194)
Overall Surplus/(Deficit) for Year	16		(5,121,435)	613,787
General Reserve @ 1st January 2023			41,918,838	41,305,051
General Reserve @ 31st December 2023			36,797,403	41,918,838

Statement of Financial Position (Balance Sheet) at 31st December 2023

	Note	2023 €	2022 €
Fixed Assets	1		
Operational		7,573,504,748	7,254,095,091
Infrastructural		2,663,120,357	2,679,361,835
Community		262,623,630	258,871,637
Non Operational		463,577,768	459,232,495
		10,962,826,502	10,651,561,058
Work In Progress and Preliminary Expenses	2	263,857,488	340,210,194
Long Term Debtors	3	601,727,411	542,694,147
Current Assets			
Stocks	4	6,565,672	6,461,112
Trade Debtors & Prepayments	5	325,167,437	192,850,699
Bank Investments		347,598,536	484,228,211
Cash at Bank		13,805,546	4,609,316
Cash in Transit		-	-
		693,137,191	688,149,338
Current Liabilities (Amounts falling due within one year)			
Bank Overdraft		-	-
Creditors & Accruals	6	269,784,614	281,141,194
Finance Leases		-	-
		269,784,614	281,141,194
Net Current Assets/(Liabilities)		423,352,578	407,008,143
Creditors (Amounts falling due after more than one year)			
Loans Payable	7	526,473,964	567,817,141
Finance Leases		-	-
Refundable Deposits	8	22,848,538	22,328,211
Other		252,442,417	173,647,744
		801,764,919	763,793,097
Net Assets		11,449,999,060	11,177,680,445
Represented by			
Capitalisation Account	9	10,962,826,502	10,651,561,058
Income WIP	2	244,151,517	325,370,903
General Revenue Reserve		36,797,403	41,918,838
Other Specific Reserves		29,013,652	29,013,652
Other Balances	10	177,209,985	129,815,993
Total Reserves		11,449,999,060	11,177,680,445

All Note References relate to the full 2023 Annual Financial Statement

Statement of Funds Flow

(Funds Flow Statement)

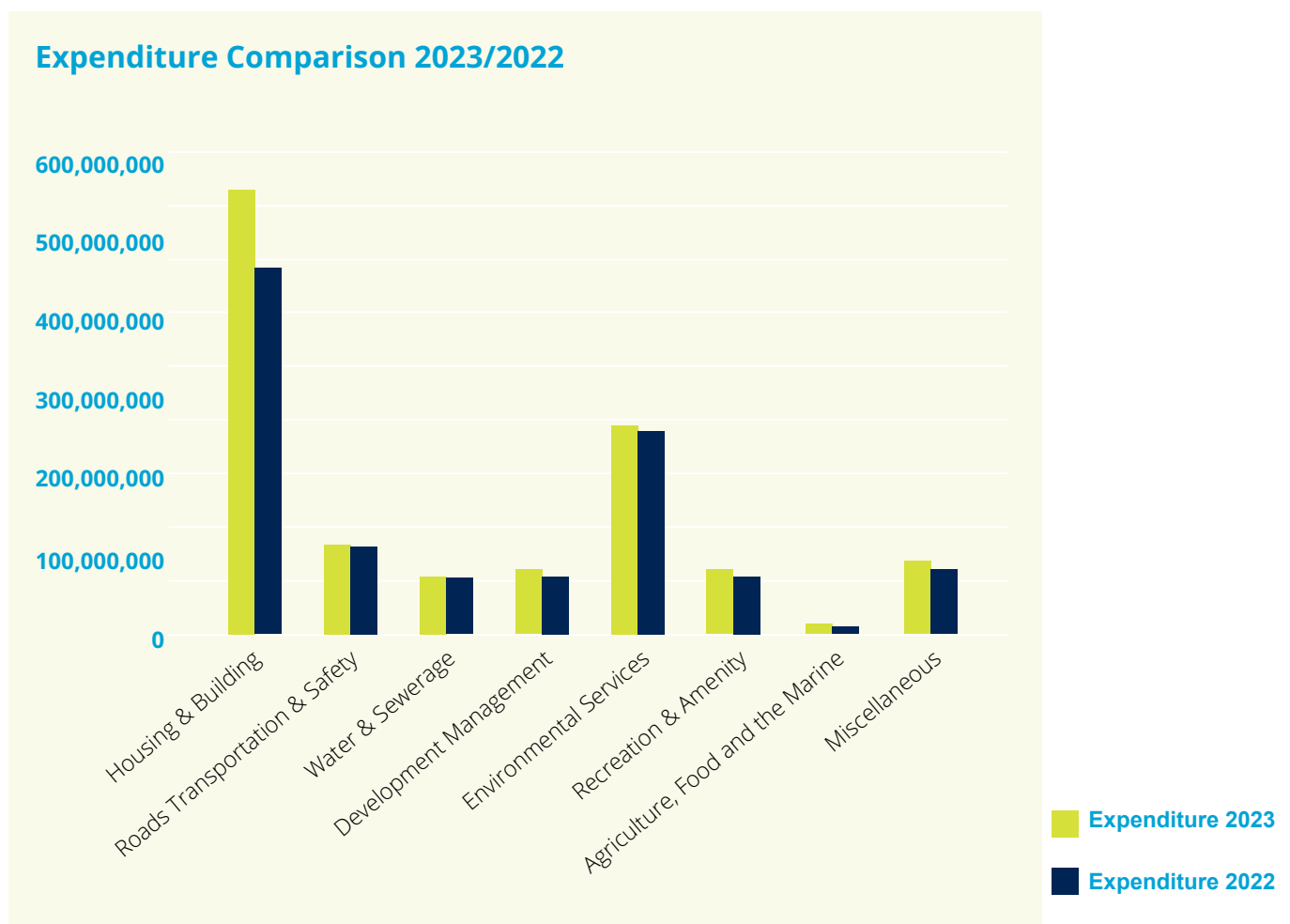
As at 31st December 2023

	Note	2023 €	2023 €
Revenue Activities			
Net Inflow/(outflow) from operating activities	17	(148,899,314)	
Capital Activities			
Returns on Investment & Servicing of Finance			
Increase/(Decrease) in Fixed Asset Capitalisation Funding		311,265,444	
Increase/(Decrease) in WIP/Preliminary Funding		(81,219,386)	
Increase/(Decrease) in Reserves Balances	18	39,297,079	
Net Inflow/(Outflow) from Returns on Investment and Servicing of Finance		269,343,137	
Capital Expenditure & Financial Investment			
Increase/(Decrease) in Fixed Assets		(311,265,444)	
Increase/(Decrease) in WIP/Preliminary Funding		76,352,705	
Increase/(Decrease) in Other Capital Balances	19	(11,346,388)	
Net Inflow/(Outflow) from Capital Expenditure and Financial Investment		(246,259,127)	
Financing			
Increase/(Decrease) in Loan Financing	20	(21,581,770)	
Increase/(Decrease) in Reserve Financing	21	19,443,302	
Net Inflow/(Outflow) from Financing Activities		(2,138,468)	
Third Party Holdings			
Increase/(Decrease) in Refundable Deposits		520,327	
Net Increase/(Decrease) in Cash and Cash Equivalents	22	(127,433,445)	(127,433,445)

Revenue Accounts 2023 before transfers to Capital/Financial Profile at a glance

	Expenditure 2023	Expenditure 2022
Housing & Building	555,983,766	463,866,105
Roads Transportation & Safety	122,511,434	114,058,370
Water & Sewerage	56,590,185	54,567,134
Development Management	62,537,222	57,173,382
Environmental Services	242,331,153	227,238,655
Recreation & Amenity	120,968,569	107,195,030
Agriculture, Food and the Marine	2,535,924	2,341,742
Miscellaneous	34,706,593	50,219,178
Total Expenditure	1,198,164,845	1,076,659,595

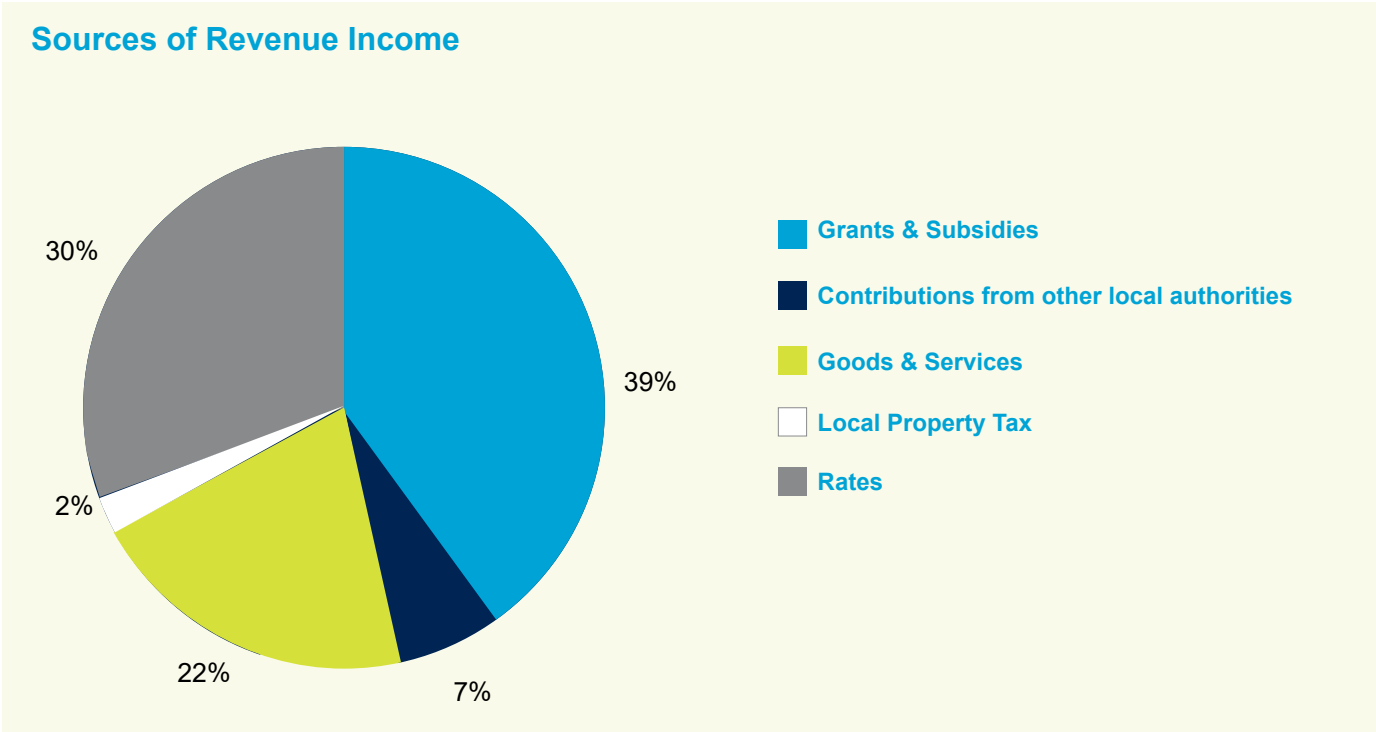
As per Income & Expenditure Account



Main Sources of Revenue Income

	2023 €
Grants & Subsidies	490,857,215
Contributions from other local authorities	81,522,700
Goods & Services	276,438,920
Local Property Tax	26,187,351
Rates	382,297,147
	1,257,303,333

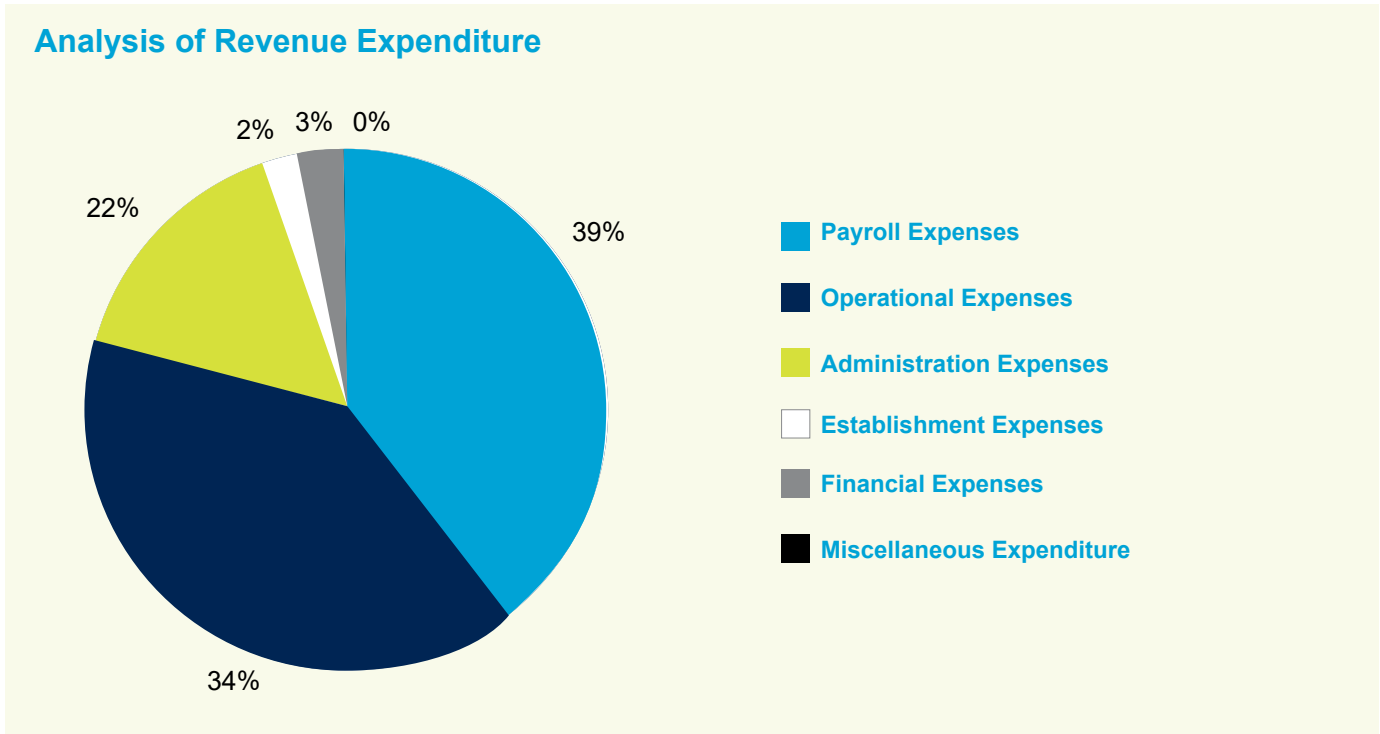
As per Note 15



Main Categories of Revenue Expenditure

	2023 €
Payroll Expenses	465,509,060
Operational Expenses	410,435,743
Administration Expenses	259,188,572
Establishment Expenses	19,556,229
Financial Expenses	41,487,071
Miscellaneous Expenditure	1,988,170
Total Expenditure	1,198,164,845

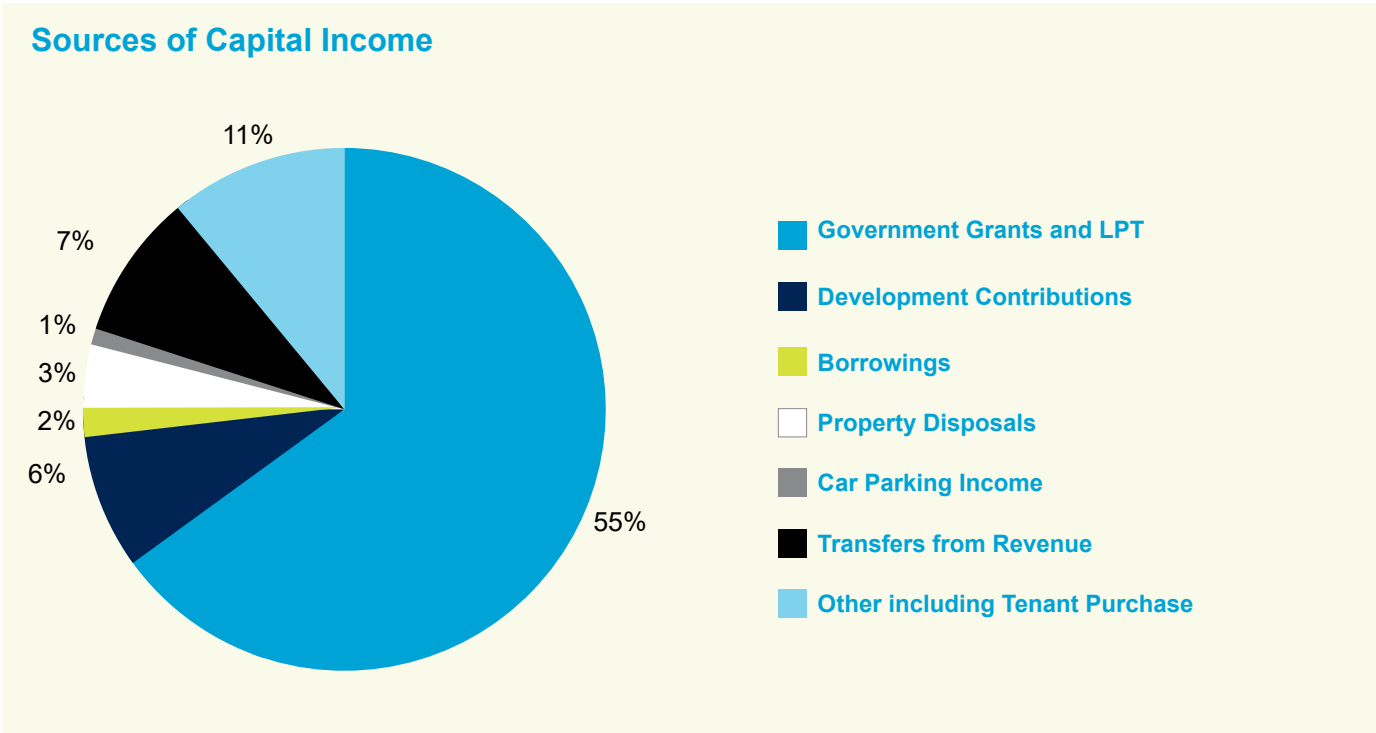
As per Appendix 1



Sources of Capital Income

	2023 €
Government Grants and LPT	458,500,004
Development Contributions	39,769,493
Borrowings	12,545,262
Property Disposals	17,306,711
Car Parking Income	5,391,667
Transfers from Revenue	45,390,508
Other including Tenant Purchase	75,797,897
	654,701,541

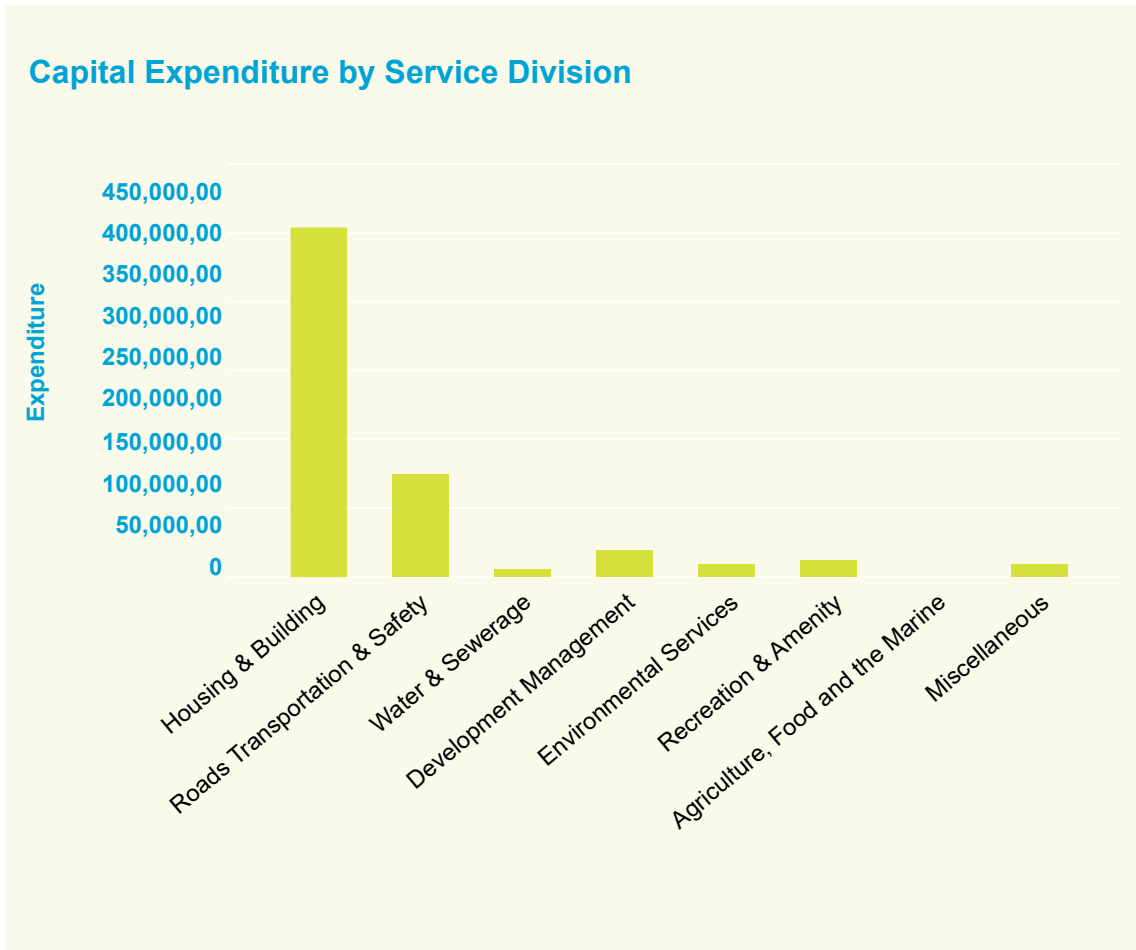
As per Appendix 5



Capital Expenditure by Service Division

	2023 €
Housing & Building	418,277,435
Roads Transportation & Safety	103,440,826
Water & Sewerage	3,810,825
Development Management	34,140,065
Environmental Services	20,250,312
Recreation & Amenity	27,164,285
Agriculture, Food and the Marine	-
Miscellaneous	21,853,466
	628,937,214

As per Appendix 6



Elected Members 2023 Appendix 1

Councillor Racheal Batten	Artane Whitehall	Fianna Fáil
Councillor Declan Flanagan	Artane Whitehall	Fine Gael
Councillor John Lyons	Artane Whitehall	Non-Party
Councillor Larry O'Toole	Artane Whitehall	Sinn Féin
Councillor Patricia Roe	Artane Whitehall	Social Democrats
Councillor Alison Gilliland	Artane Whitehall	The Labour Party
Councillor Daithí de Róiste	Ballyfermot/Drimnagh	Fianna Fáil
Councillor Sophie Nicoullaud	Ballyfermot/Drimnagh	Green Party/Comhaontas Glas
Councillor Vincent Jackson	Ballyfermot/Drimnagh	Non-Party
Councillor Daithí Doolan	Ballyfermot/Drimnagh	Sinn Féin
Councillor Hazel de Nortúin	Ballyfermot/Drimnagh	Solidarity - People Before Profit
Councillor Keith Connolly	Ballymun/Finglas	Fianna Fáil
Councillor Briege MacOscar	Ballymun/Finglas	Fianna Fáil
Councillor Caroline Conroy	Ballymun/Finglas	Green Party/Comhaontas Glas
Councillor Noeleen Reilly	Ballymun/Finglas	Non-Party
Councillor Anthony Connaghan	Ballymun/Finglas	Sinn Féin
Councillor Mary Callaghan	Ballymun/Finglas	Social Democrats
Councillor Eimer McCormack	Cabra/Glasnevin	Fianna Fáil
Councillor Colm O'Rourke	Cabra/Glasnevin	Fine Gael
Councillor Darcy Lonergan	Cabra/Glasnevin	Green Party/Comhaontas Glas
Councillor Cieran Perry	Cabra/Glasnevin	Non-Party
Councillor Séamas McGrattan	Cabra/Glasnevin	Sinn Féin
Councillor Cat O' Driscoll	Cabra/Glasnevin	Social Democrats
Councillor Declan Meenagh	Cabra/Glasnevin	The Labour Party
Councillor Deirdre Heney	Clontarf	Fianna Fáil
Councillor Naoise Ó Muirí	Clontarf	Fine Gael
Councillor Donna Cooney	Clontarf	Green Party/Comhaontas Glas
Councillor Damian O'Farrell	Clontarf	Non-Party
Councillor Catherine Stocker	Clontarf	Social Democrats
Councillor Karl Stanley ¹	Clontarf	Social Democrats
Councillor Jane Horgan Jones	Clontarf	The Labour Party
Councillor Daryl Barron	Donaghmede	Fianna Fáil
Councillor Tom Brabazon	Donaghmede	Fianna Fáil
Councillor Terence Flanagan	Donaghmede	Fine Gael
Councillor Dearbháil Butler	Donaghmede	Green Party/Comhaontas Glas
Councillor Micheál MacDonncha	Donaghmede	Sinn Féin

1 Cllr. Stanley was a temporary co-option for Cllr. Stocker from February – July 2023

Councillor Deirdre Conroy	Kimmage/Rathmines	Fianna Fáil
Councillor Anne Feeney	Kimmage/Rathmines	Fine Gael
Councillor Carolyn Moore	Kimmage/Rathmines	Green Party/Comhaontas Glas
Councillor Pat Dunne	Kimmage/Rathmines	Independents4change
Councillor Tara Deacy	Kimmage/Rathmines	Social Democrats
Councillor Mary Freehill ²	Kimmage/Rathmines	The Labour Party
Councillor Fiona Connelly ³	Kimmage/Rathmines	The Labour Party
Councillor Ray McAdam	North Inner City	Fine Gael
Councillor Janet Horner	North Inner City	Green Party/Comhaontas Glas
Councillor Christy Burke	North Inner City	Non-Party
Councillor Nial Ring	North Inner City	Non-Party
Councillor Janice Boylan	North Inner City	Sinn Féin
Councillor Joe Costello ⁴	North Inner City	The Labour Party
Councillor Deborah Byrne ⁵	North Inner City	The Labour Party
Councillor Claire O'Connor	Pembroke	Fianna Fáil
Councillor James Geoghegan	Pembroke	Fine Gael
Councillor Paddy McCartan	Pembroke	Fine Gael
Councillor Hazel Chu	Pembroke	Green Party/Comhaontas Glas
Councillor Dermot Lacey	Pembroke	The Labour Party
Councillor Danny Byrne	South East Inner City	Fine Gael
Councillor Claire Byrne	South East Inner City	Green Party/Comhaontas Glas
Councillor Mannix Flynn	South East Inner City	Non-Party
Councillor Daniel Céitinn	South East Inner City	Sinn Féin
Councillor Kevin Donoghue	South East Inner City	The Labour Party
Councillor Michael Watters	South West Inner City	Fianna Fáil
Councillor Michael Pidgeon	South West Inner City	Green Party/Comhaontas Glas
Councillor Máire Devine	South West Inner City	Sinn Féin
Councillor Deirdre Cronin ⁶	South West Inner City	Solidarity - People Before Profit
Councillor Kelsey May Daly ⁷	South West Inner City	Solidarity - People Before Profit
Councillor Darragh Moriarty	South West Inner City	The Labour Party

² Cllr. Freehill Stood down temporarily on 11th April 2023

³ Cllr. Connelly was Co-opted for Cllr. Freehill on 8th May 2023

⁴ Cllr. Costello resigned on 16th August 2023

⁵ Cllr. Byrne was co-opted for Cllr. Costello on 4th September 2023

⁶ Cllr. Cronin resigned on 17th August 2023

⁷ Cllr. Daly was co-opted for Cllr. Cronin on 4th September 2023

Senior Management Team 2023

Appendix 2



Owen P. Keegan,
Chief Executive
(retired September
2023)



Richard Shakespeare,
Chief Executive



Eileen Quinlivan,
Deputy Chief
Executive



Kathy Quinn,
Head of Finance with
responsibility for ICT



John Flanagan,
Assistant Chief
Executive and City
Engineer



Frank D'Arcy,
Assistant Chief Executive



Anthony Flynn
Assistant Chief
Executive



Dennis Keeley,
Chief Fire Officer



Yvonne Kelly,
Law Agent



Deirdre Scully,
City Planning Officer



Ali Grehan,
City Architect



Karl Mitchell,
Executive Manager



Bruce Phillips,
Executive Manager



Frank Lambe,
Executive Manager

Performance Indicator Report 01 January 2023 – 31st December 2023

TOPIC	INDICATOR	VALUE
Housing: H1, H2 & H4	A. Number of dwellings in the ownership of the local authority at 1/1/2023	26,837
	B. Number of dwellings added to the local authority owned stock during 2023 (whether constructed or acquired)	704
	C. Number of local authority owned dwellings sold in 2023	22
	D. Number of local authority owned dwellings demolished in 2023	28
	E. Number of dwellings in the ownership of the local authority at 31/12/2023	27,491
	F. Number of local authority owned dwellings planned for demolition under a DHLGH approved scheme at 31/12/2023	711
	A. The percentage of the total number of local authority owned dwellings that were vacant on 31/12/2023	2.60 %
	The number of dwellings within their overall stock that were not tenanted on 31/12/2023	696
	A. Expenditure during 2023 on the maintenance of local authority housing compiled from 1 January 2023 to 31 December 2023, divided by the no. of dwellings in the local authority stock at 31/12/2023, i.e. the H1E less H1F indicator figure	€2535.24
	Expenditure on maintenance of local authority stock compiled from 1 January 2023 to 31 December 2023, including planned maintenance and expenditure that qualified for grants, such as Sustainable Energy Authority of Ireland (SEAI) grants for energy efficient retro-fitting works but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€67,893,733.40
Housing: H3 & H5	A. The time taken from the date of vacation of a dwelling to the date in 2023 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2023	22.23 wk
	B. The cost expended on getting the dwellings re-tenanted in 2023, averaged across all dwellings re-let in 2023	€33918.95
	The number of dwellings that were re-tenanted on any date in 2023 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	850
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	18,892 wk
	Total expenditure on works necessary to enable re-letting of the dwellings	€28,831,109.04
	A. Total number of registered tenancies in the LA area at the end of June 2023	69,993

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continued

TOPIC	INDICATOR	VALUE
	B. Number of rented dwellings inspected in 2023	5,608
	C. Percentage of inspected dwellings in 2023 not compliant with the Standards Regulations	70.07%
	D. Number of dwellings deemed compliant in 2023 (including those originally deemed non-compliant)	3,235
	E. The number of inspections (including reinspections) undertaken by the local authority in 2023	6,611
Housing: H6	A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2023	60.56 %
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2023 as recorded on the PASS system	6,665
	The number out of those individuals who, on 31/12/2023, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	4,036
Housing: H7	A. (1) Total number of houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	259
	A. (2) Number of houses that achieved a BER rating of B2 or above between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	185
	A. (3) Number of heat pumps installed in those houses between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	145
	B. Total annual energy savings in MWh from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	4,277.0 MWh
	C. Total carbon emission reduction tCo2 from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	913.4
Roads: R1 & R2	A. (a) The percentage of Regional roads that received a PSCI rating in the 24 month period prior to 31/12/2023	93.24 %
	A. (b) The percentage of Local Primary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	94.65 %
	A. (c) The percentage of Local Secondary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	85.11 %
	A. (d) The percentage of Local Tertiary roads that received a PSCI rating in the 60 month period prior to 31/12/2023	90.37 %

TOPIC	INDICATOR	VALUE
	B. (a.1) The percentage length of Regional roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	9.54 %
	B. (a.2) The percentage length of Regional roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	17.85 %
	B. (a.2) The percentage length of Regional roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	3,235
	E. The number of inspections (including reinspections) undertaken by the local authority in 2023	6,611
Housing: H6	A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2023	60.56 %
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2023 as recorded on the PASS system	6,665
	The number out of those individuals who, on 31/12/2023, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	4,036
Housing: H7	A. (1) Total number of houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	259
	A. (2) Number of houses that achieved a BER rating of B2 or above between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	185
	A. (3) Number of heat pumps installed in those houses between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	145
	B. Total annual energy savings in MWh from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	4,277.0 MWh
	C. Total carbon emission reduction tCo2 from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	913.4
Roads: R1 & R2	A. (a) The percentage of Regional roads that received a PSCI rating in the 24 month period prior to 31/12/2023	93.24 %
	A. (b) The percentage of Local Primary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	94.65 %
	A. (c) The percentage of Local Secondary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	85.11 %
	A. (d) The percentage of Local Tertiary roads that received a PSCI rating in the 60 month period prior to 31/12/2023	90.37 %

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continued

TOPIC	INDICATOR	VALUE
	B. (a.1) The percentage length of Regional roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	9.54 %
	B. (a.2) The percentage length of Regional roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	17.85 %
	B. (a.3) The percentage length of Regional roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	51.67 %
	B. (a.4) The percentage length of Regional roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	14.19 %
	B. (b.1) The percentage length of Local Primary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	18.63 %
	B. (b.2) The percentage length of Local Primary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	27.45 %
	B. (b.3) The percentage length of Local Primary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	40.37 %
	B. (b.4) The percentage length of Local Primary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	8.21 %
	B. (c.1) The percentage length of Local Secondary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	7.58 %
	B. (c.2) The percentage length of Local Secondary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	32.29 %
	B. (c.3) The percentage length of Local Secondary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	43.69 %
	B. (c.4) The percentage length of Local Secondary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	1.55 %
	B. (d.1) The percentage length of Local Tertiary roads that received a PSCI rating of 1-4 in the 60 month period prior to 31/12/2023	17.81 %
	B. (d.2) The percentage length of Local Tertiary roads that received a PSCI rating of 5-6 in the 60 month period prior to 31/12/2023	34.29 %
	B. (d.3) The percentage length of Local Tertiary roads that received a PSCI rating of 7-8 in the 60 month period prior to 31/12/2023	26.93 %
	B. (d.4) The percentage length of Local Tertiary roads that received a PSCI rating of 9-10 in the 60 month period prior to 31/12/2023	11.36 %
	A.1 Kilometres of regional road strengthened during 2023	3.9 km

TOPIC	INDICATOR	VALUE
	A.2 The amount expended on regional roads strengthening work during 2023	€19,048.64
	A.3 The average unit cost of regional road strengthening works per square metre (€/m ²)	€35.52
	B.1 Kilometres of regional road resealed during 2023	0.0 km
	B.2 The amount expended on regional road resealing work during 2023	€0.00
	B.3 The average unit cost of regional road resealing works per square metre (€/m ²)	€0.00
	C.1 Kilometres of local road strengthened during 2023	8.2 km
	C2. The amount expended on local road strengthening work during 2023	€48,786.80
	C.3 The average unit cost of local road strengthening works per square metre (€/m ²)	€69.87
	D.1 Kilometres of local road resealed during 2023	0.0 km
	D.2 The amount expended on local road resealing work during 2023	€0.00
	D.3 The average unit cost of local road resealing works per square metre (€/m ²)	€0.00
	B. (c.4) The percentage length of Local Secondary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	1.55 %
Motor Tax: R3	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2023	93.55 %
Water: W1 & W2	Percentage of drinking water in private schemes in compliance with statutory requirements	TBC
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	TBC
	How many local authority registered schemes were monitored in 2023	0
	Total number of registered schemes in 2023	0
Waste: E1	A. The number of households which availed of a 3-bin service offered by a licensed operator at 31/12/2023	127,952
	B. The percentage of households within the local authority that the number at A represents (based on agglomerations of more than 500)	78.27 %

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TOPIC	INDICATOR	VALUE
Environmental Pollution: E2	A. Total number of pollution cases in respect of which a complaint was made during 2023	24,414
	A. Number of pollution cases closed from 1/1/2023 to 31/12/2023	24,552
	A. Total number of pollution cases on hands at 31/12/2023	548
	The opening number of pollution cases carried forward from the year end 2022	686
Litter Pollution: E3	A1. The percentage of the area within the local authority that when surveyed in 2023 was unpolluted or litter free	13
	A2. The percentage of the area within the local authority that when surveyed in 2023 was slightly polluted	57
	A3. The percentage of the area within the local authority that when surveyed in 2023 was moderately polluted	24
	A4. The percentage of the area within the local authority that when surveyed in 2023 was significantly polluted	6
	A5. The percentage of the area within the local authority that when surveyed in 2023 was grossly polluted	0
Green Flag Status: E4	A. The percentage of schools that have been awarded/renewed green flag status in the two years to 31 December 2023	30.67 %
	Schools which attained a Green Flag for the first time in 2023	7
	Schools which renewed their Green Flag in 2023	49
	Schools which held a Green Flag from 2022 and therefore do not require renewal until 2024	36
Energy Efficiency: E5	A. The cumulative percentage of energy savings achieved by 31/12/2023 relative to baseline year (2009)	-45%
Public Lighting: E6	A. Total annual consumption of the public lighting system	19185.84 MWh
	B. Average wattage of each public light	96.11 W
	C. Percentage of the total system that LED lights represent	23.50 %
	Number of LED lights in the public lighting system	11297
	Number of non-LED lights in the public lighting system	36807

TOPIC	INDICATOR	VALUE
Climate Change: E7	1 a) Does the local authority have a designated (FTE) Climate Action Coordinator?	Yes
	1 b) Does the local authority have a designated (FTE) Climate Action Officer?	No
	2. Does the local authority have a climate action team?	Work in Progress
Planning: P1	A. Buildings inspected as a percentage of new buildings notified to the local authority	79.22 %
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2023 to 31/12/2023 by a builder or developer on the local authority	231
	Number of new buildings notified to the local authority in 2023 that were the subject of at least one on-site inspection during 2023 undertaken by the local authority	183
Planning: P2 & P3	A. Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2023	292
	B. Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority	83.90 %
	Number of determinations confirming the local authority's decision (either with or without variation)	245
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2023 to 31/12/2023 that were investigated	1473
	B. Total number of investigated cases that were closed during 2023	1228
	C. Percentage of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	55.29 %
	D. Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations	0 %
	E. Percentage of the cases at B that were closed due to enforcement proceedings	44.71 %
	F. Total number of planning cases being investigated as at 31/12/2023	3451
	Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	679
	Number of cases at B that were resolved to the local authority's satisfaction through negotiations	0

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continued

TOPIC	INDICATOR	VALUE
Planning: P4 & P5	Number of cases at B that were closed due to enforcement proceedings	549
	A. The 2023 Annual Financial Statement (AFS) Programme D data divided by the population of the local authority area per the 2022 Census	€33.97
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2023	€20,134,547
	A. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of their receipt	34.17 %
	B. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an extended period agreed with the applicant	45.68 %
	The total number of applications for fire safety certificates received in 2023 that were not withdrawn by the applicant	278
	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of the date of receipt of the application	95
	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an agreed extended time period	127
	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2023 divided by the population of the local authority area per the 2022 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€92.70
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2023	€135,174,845
Fire Service: F2 & F3	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	1.85 min
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	7.31 min
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	2.03 min
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	7.21 min
	A. Percentage of cases in respect of fire in which first attendance at scene is within 10 minutes	73.02 %

TOPIC	INDICATOR	VALUE
Planning: P1	B. Percentage of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	25.09 %
	C. Percentage of cases in respect of fire in which first attendance at the scene is after 20 minutes	1.88 %
	D. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	69.29 %
	E. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	26.74 %
	F. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	3.96 %
Planning: P2 & P3	Total number of call-outs in respect of fires from 1/1/2023 to 31/12/2023	6639
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	4,848
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	1,666
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	125
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2023 to 31/12/2023	1,993
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	1,381
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	533
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	79
	E. Percentage of the cases at B that were closed due to enforcement proceedings	44.71 %
	F. Total number of planning cases being investigated as at 31/12/2023	3451
	Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	679
	Number of cases at B that were resolved to the local authority's satisfaction through negotiations	0

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TOPIC	INDICATOR	VALUE
Library Service: L1	A. Number of visits to libraries per head of population for the local authority area per the 2022 Census	3.49
	B. Number of items issued to library borrowers in the year	1,988,102
	C. Library active members per head of population	0.18
	D. Number of registered library members in the year	82248
	Number of visits to its libraries from 1/1/2023 to 31/12/2023 per automatic counters if used	2068298
Library Service: L2	A. The Annual Financial Statement (AFS) Programme F data for 2023 divided by the population of the local authority area per the 2022 Census	€47.34
	B. The annual per capita expenditure on collections over the period 1/01/2023 to 31/12/2023	€3.74
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2023	€28,058,526
	B. The annual expenditure on new stock acquired by the library in the year	€2,218,216
Youth and Community: Y1 & Y2	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	41.03 %
	Total number of second level schools in the local authority area at 31/12/2023	78
	Number of second level schools in the local authority area from which representatives attended the local Comhairle na nÓg AGM held in 2023	32
	A. The number of organisations included in the County Register at 31/12/2023 and the proportion of those organisations that opted to be part of the Social Inclusion College within the PPN	42.98
	Total number of organisations included in the County Register (maintained in accordance with section 128 of the Local Government Act 2001) for the local authority area as at 31/12/2023	812
	Total number of those organisations that registered for the first time in 2023	131
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	349

TOPIC	INDICATOR	VALUE
Corporate: C1, C2, C4 & C5	A. The wholetime equivalent staffing number as at 31 December 2023	5960.60
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2023	3.53 %
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2023	0.35 %
	Total number of working days lost to sickness absence through medically certified leave in 2023	50,422 day
	Total number of working days lost to sickness absence through self-certified leave in 2023	4,681 day
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2023	0 day
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2023	2,604 day
Planning: P2 & P3	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	435 Total 285 staff had continuous sick leave for 4 weeks to 3 months 88 staff had continuous sick leave from 3 - 6 months 62 staff had continuous sick leave of more than 6 months
	A. All ICT expenditure in the period from 1/1/2023 to 31/12/2023, divided by the WTE no.	€3,304.28
	Total ICT expenditure in 2023	€19,695,516
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	1.64
	Total Revenue expenditure from 1/1/2023 to 31/12/2023 before transfers to or from reserves	€1,198,164,845
Corporate: C3	A. The per capita total page views of the local authority's websites in 2023	23.29
	B. The per capita total number of followers at end 2023 of the local authority's social media accounts (if any)	1.51
	The cumulative total page views of all websites operated by the local authority for the period from 1/1/2023 to 31/12/2023 obtained from a page tagging on-site web analytics service or equivalent	13,806,000

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TOPIC	INDICATOR	VALUE
	The total number of social media users who, at 31/12/2023, were following the local authority on any social media sites	895,450
	The number of social media accounts operated by the local authority	162
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	Opt-in cookie policy has been in place since October 2020
Finance: M1 to M4	A. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€23,784,693
	B. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€34,747,188
	C. Cumulative surplus/deficit balance at 31/12/2021 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€41,305,051
	D. Cumulative surplus/deficit balance at 31/12/2022 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€41,918,838
	E. Cumulative surplus/deficit balance at 31/12/2023 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€36,797,403
	F. Cumulative surplus or deficit at 31/12/2023 as a percentage of Total Income in 2023 from the Income and Expenditure Account Statement of the AFS	2.93 %
	G. Revenue expenditure per capita in 2023	€2021.49
	H. Revenue expenditure per capita in 2023 excluding significant out of county/shared service expenditure	€1680.23
	The 2023 Total Income figure from the Income and Expenditure Account Statement of the AFS	€1,257,303,333
	The 2023 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€1,198,164,845
	The 2023 Revenue expenditure excluding county/shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services and is only applicable to Dublin City, Laois and Limerick	€995,896,192
	A. (a) Collection level of Rates in Appendix 7 of the AFS for 2019	94.0 %
	A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2019	73.0 %

TOPIC	INDICATOR	VALUE
	A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2019	75.0 %
	B. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	84.0 %
	B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	73.0 %
	B. c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	75.0 %
	C. a) Collection level of Rates in Appendix 7 of the AFS for 2021	87.0 %
	C. b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2021	73.0 %
	C. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2021	77.0 %
	D. (a) Collection level of Rates in Appendix 7 of the AFS for 2022	92.0 %
	D. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2022	72.0 %
	D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2022	77.0 %
	E. (a) Collection level of Rates in Appendix 7 of the AFS for 2023	93 %
	E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2023	73 %
	E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2023	77 %
	E. (d) Collection level of HAP SSC for 2023	
	A. Per capita total cost of settled claims for 2023	€25.19
	IPB Insurance: Number of notified claims for 2023	758
	IPB Insurance: Number of settled claims for 2023	684
	IPB Insurance: Total cost of settled claims for 2023	€12,266,476.75
	Total cost of claims settled under excess for 2023	€2,666,899.15
	Self-insured: Number of notified claims for 2023	763
	Self-insured: Number of settled claims for 2023	785
	Self-insured: Total cost of settled claims for 2023	€14,933,375.90

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TOPIC	INDICATOR	VALUE
Economic Development: J1 to J5 Approved	A. Overall central management charge as a percentage of total expenditure on revenue account	11.69 %
	B. Total payroll costs as a percentage of revenue expenditure	38.85 %
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget	€140,036,316
	Total payroll costs from Appendix 1 of the AFS for 2023 (including Salaries, Wages and Pensions)	€465,509,060
	A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023 per 100,000 of population	28.68
	The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023	170.0
	A. The number of trading online voucher applications approved by the Local Enterprise Office in 2023 per 100,000 of population	26.66
	B. The number of trading online vouchers that were drawn down in 2023 per 100,000 of population	11.30
	The number of trading online voucher applications approved by the Local Enterprise Office in 2023	158
	The number of those trading online vouchers that were drawn down in 2023	67
	A. The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023 per 100,000 of population	214.78
	The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023	1,273
	A. Does the local authority have a current tourism strategy?	Yes
	B. Does the local authority have a designated Tourism Officer?	Yes
	The spend on local economic development by the local authority in 2023 per head of population	€240.11
	The spend on local economic development by the local authority in 2023	€142,318,080

Grant Funding 2023

GRANT FUNDING PROGRAMME	TOTAL AMOUNT AWARDED 2023	NUMBER OF GROUPS / ORGANISATIONS AWARDED
The Dublin Waste to Energy Community Gain Fund for the Irishtown, Ringsend and Sandymount catchment area.	€995,027	32
Anti-Litter/Graffiti Grant Scheme (ALAGS)	€55,000	Supporting Picker Pals in 45 additional classrooms and Dublin Community Clean-up Day 2023 with over 80 participating groups
Anti-Dumping Initiatives 2023	€77,764.50	9 Anti-Dumping Initiatives carried out across all areas and supported by WERLA and DECC
Arts Grants	€ 575,000	110
Local Enterprise Office Funding	€1,995,720	256
Event Support Funding	€122,303.15	8
Outdoor Events Contribution	€882,000	6
Social Inclusion & Community Activation Programme (SICAP)	€6,129,504	5
SICAP Ukraine	€714,873	5
Community Recognition Fund	€2,392,127	30
Community Support Fund	€574,151	82
Empowering Communities Programme	€660,000	3
Community Development Programme ICON	€125,000	1
Community Development Programme AMAL	€125,000	1
Inner City Community Services Programme	€680,400	1

Grant Funding 2023

GRANT FUNDING PROGRAMME	TOTAL AMOUNT AWARDED 2023	NUMBER OF GROUPS / ORGANISATIONS AWARDED
Cherry Orchard Equine Centre	€123,200	1
Citywide Drugs Campaign	€209,180	1
Dormant Accounts Funding	€49,560.20	3
Local Alcohol and Drugs Task Force	€67,902	3
Making Chery Orchard Better	€200,000	1
Community Grants	€299,500	559
Tom Clarke	€250,000	88
Adult Education	€68,030	89
Summer Projects Crosscare	€90,000	34
Built Heritage Investment Scheme (BHIS) 2023	€492,800	51
Historic Structures Fund (HSF) 2023	€373,375	8
Community Monuments Fund (CMF)	€402,260.15	6 (2x DCC projects + 4 private projects)

Expenditure on Entertainment / Associated Expenses 2023

EXPENSE	AMOUNT 2023	ANY FURTHER INFORMATION
Entertainment and associated expenses		
Civic Receptions	€48,678	The Dublin Senior Men's and Women's Gaelic Football Teams were afforded Civic Receptions in July and August 2023 which were held in the Round Room of the Mansion House.
Lord Mayor's Awards	€41,149	The event was held in the Round Room of the Mansion House on 30th March 2023.
Freedom of the City	€48,529	On 21st June 2023 Duncan Stewart and Greta Thunberg were conferred with the Honorary Freedom of the City of Dublin which took place in the Round Room of the Mansion House.
Payments to Elected Members under Section 142 of the Local Government Act 2001		
Annual Councillors' Expenses	€512,525	Councillors are entitled to a Local Representation Allowance (LRA), which is payable to members on a vouched basis. The maximum allowable per Councillor is €5,160 per annum. Members are also entitled to Travel and Subsistence for attendance at meetings. The maximum allowance is €5,204 per annum.
Annual Allowance paid to Chairpersons of Strategic Policy Committees	€42,000	
Lord Mayor's Annual Allowance	€50,000	
Deputy Lord Mayors' Annual Allowance	€5,000	
Members' Annual Representational Payments	€1,867,737	Remuneration for Elected Members increased from €27,593 to €28,145 in March 2023.

EXPENSE	AMOUNT 2023	ANY FURTHER INFORMATION
Training & Conferences (Including Mileage & Subsistence)	€20,576	<ul style="list-style-type: none"> • AIR Seminar and Training Event • IPB Insurance AGM • Retrofitting Ireland: Building Resilience into Irish Homes • IPB Members Engagement Forum • Housing for all Conference • Health and Safety Training • Briefing on Electoral Reform Act • CPD in Climate Crisis & Local Government • LAMA Spring Seminar • Local Authority Climate Action Plans • AILG Annual Conference • CPD in The Economics of the Property Market • CPD in Climate Crisis & Local Government • Existing Planning Legislation and Policy Guidance • AILG Module 4 Training • Irish Language Intensive Course: Beginners • MacGill Summer School • AILG Autumn Training Seminar • Giving Speeches in Irish • AILG Irish Water Seminar • Public Relations and Strategic Communications • Public Speaking • Creating Value with ESG – Micro Credentials • Workshops on Meta Messaging • Leadership Development, Training and Coaching

Notes

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Dublin City Council