

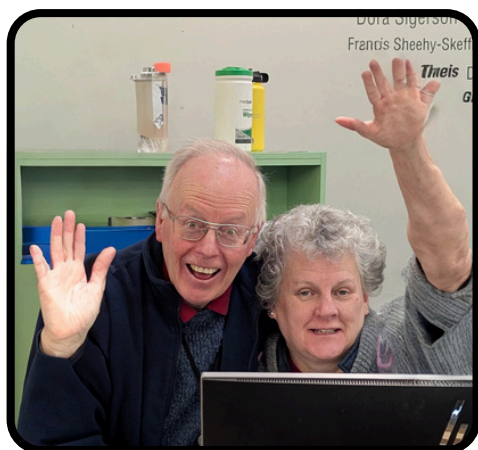
Visiting Rathmines Library



Today we got an email which told us that my library books are overdue.



So today, I am going to the library to return my library loans.



I arrive at the library, and a staff member greets me.



In the library, I am quiet and use a calm voice. I am mindful of the other library users.



I use the self-service kiosk to return my current loans from my account. I listen for the 'BEEP'.



I follow the instructions on the screen and put my books on the shelving trolley.



Now, it's time to find some books to take home. I'm looking for 'Diary of a wimpy kid'



Jeff Kinney is the author, so I need to look under 'k'



Now I am looking for a place to sit, relax, and read my book.



I would like to find a book on Origami but can't find it on the shelf. I go to the Library desk to ask the librarian.



There is a queue of people at the library desk; I wait my turn to speak to the librarian.



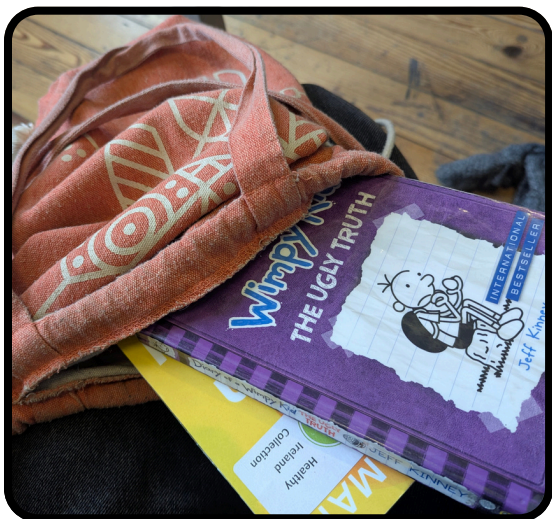
I asked the librarian if the library has any books on Origami. The librarian asks me for my library card.



I hand the librarian my card, and she opens my account. The librarian looks up the catalogue to see if they can find books on Origami.



Unfortunately, the book I am looking for is not in the library, but the librarian ordered the book from another library on my account for me to collect at a later date .



The librarian then puts the book I want to borrow on my library account. I carefully put my book in my bag,



I say thank you and goodbye to the staff of Rathmines library. And then make my way home.