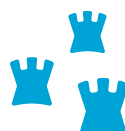
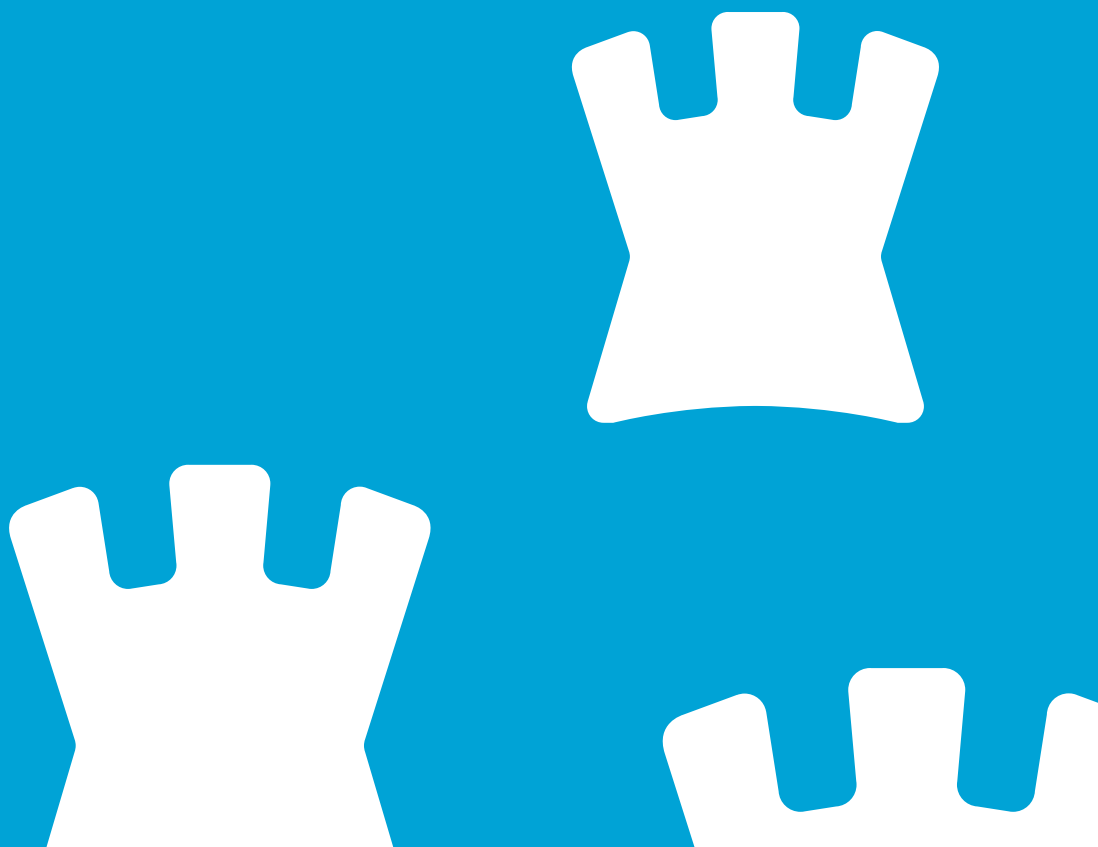


DUBLIN CITY COUNCIL  
**ANNUAL REPORT  
& ACCOUNTS**  
2024



Comhairle Cathrach  
Bhaile Átha Cliath  
Dublin City Council



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## **Draft Dublin City Council Annual Report & Accounts 2024**

The draft Dublin City Council Annual Report and Accounts 2024 has been prepared in accordance with Section 221 (1)(b) of the Local Government Act 2001. Adoption of the report, setting out the performance of the City Council's functions during 2024, is a reserved function of the Dublin City Council.

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# Dublin City Council Our Mission

From 2020 to 2024 our Mission, as set out by our Corporate Plan 2020-2024, was to “**drive the sustainable development of the Capital City through strong civic leadership and delivery of effective services that promote the well-being and quality-of-life of citizens and communities**”. Throughout this 5-year period, in partnership with the Elected Members and partner agencies and organisations across the City, the Council team of over 6,000 staff have delivered more than 800 services to citizens, business and visitors.

During 2024, engagement with the Elected Members, staff and citizens took place to draft our new Corporate Plan 2025-2029. This engagement allowed the Council to create a shared vision and set ambitious goals for our City’s future and on 2nd December 2024 our new Corporate Plan was adopted by Council.

# Lord Mayor's Welcome



As 357th Lord Mayor of Dublin I am delighted to present this Annual Report showcasing all that the City Council does to improve the lives of those who live, work and visit our city.

2024 welcomed a new City Council following the Local Elections and the preparation and publication of a new Corporate Plan 2024 for City Council for the years 2025-2029. This Corporate Plan sets out the strategic direction of the City Council and our commitment to Dublin City and its communities for the next five years. A look back at 2024 shows the many varied roles Dublin City Council plays in the life of the city and one area I'd like to highlight is the events either organised or supported by the City Council in animating the city making it a better place for all.

We had events such as Brigit 2024 celebrating women in the city, Dublin Literary Award, Lunar New Year, One Dublin One Book, Luke Kelly Festival, Pedalpalooza, International Literature Festival, Dublin Festival of Learning, Africa Day, Dublin Pride, Funtropolis, Culture Night, Opera in the Open Rose Festival, Art & The

Outdoors, Eat the Streets, Dublin City Sportsfest, Dublin Festival of History, Halloween and Christmas. The focus of a lot of these events was free, family-friendly events and aimed at animating our public spaces.

A new festival in 2024 was Sensoria, Ireland's first Neurodivergent Friendly Festival. Through creative live outdoor event experience, Sensoria was a celebration of the neurodiverse community and included performances, workshops and activities. Due to the success of 2024 Sensoria, it will be back in 2025.

Dublin is a city for all and in 2024, there was ongoing work in making Dublin City an autism-friendly city working with Dublin City Council Departments including the Events Section and Dublin City Public Libraries and with collaborations with St. Patrick's Festival. When elected Lord Mayor in December 2024, I outlined one of my priorities for my term of office to be actively engaging in positive ageing planning, care for the elderly within our communities and dementia awareness in the city and I look forward to 2025 expanding on the great work already being done in this area.

Dublin City welcomed the teams and fans of Atalanta and Bayer Leverkusen on 22nd May when it hosted the Europa League Final. Our Council staff played a huge role in bringing about this major international event with cross-departmental support in delivering a successful event highlighting all Dublin has to offer. We also welcomed Team Ireland home to O'Connell Street where Dubliners came out in their droves to thank them for their efforts at the Paris Olympic Games.

Dublin was 2024 European Capital of Smart Tourism which was awarded by the European Commission in recognition of leading the way in becoming more sustainable, accessible, cultural and digital. A year-long programme of events focused on embedding best practice in sustainable tourism in our city. In addition,

Smart Dublin continues to look at innovative ways to improve how the City Council does its work using the latest technology. During 2024 Dublin linked with New York via the public art installation 'The Portal' forming a visual bridge between the two cities. This was expanded to the cities of Vilnius, Lithuania and Lublin, Poland inviting the citizens of Dublin to engage with those in these cities.

Our commitment to Active travel continued with 80 major projects ongoing throughout 2024 including along the Dodder Greenway and Royal Canal Greenway, the Liffey Cycle Route, in Finglas Village and from Clontarf to City Centre. A new Sports Plan for 2024-2029 was launched to increase levels of physical activity of Dublin citizens and sets out an ambition to make Dublin City one of the most active cities in the world. This was the first of its kind and both celebrates the great work being done while giving a blueprint for a more strategic approach to sport in the city.

We are working with An Garda Síochána to have more Gardaí visible on our streets and in 2024 we appointed a Night-Time Economy Advisor to work on the City Council's Night-Time Economy Strategy to position Dublin as a leading night-time destination in Europe building on Cultural Activity, Mobility and Transportation and Safety.

Finally, I would like to pay tribute to my fellow City Councillors and to Richard Shakespeare and the more than 6,000 staff of Dublin City Council who are all committed to building a city that is dynamic, sustainable and thriving.



**Emma Blain**

Lord Mayor of Dublin

# Introduction of the Chief Executive



2024 was a year of economic growth for Dublin driven by strong consumer spending particularly in the hospitality and entertainment sectors, with unemployment remaining below 5%. But it wasn't all plain sailing, with office vacancy rates hovering at around 17%.

During the year, the Council delivered new social & affordable homes across the city including its first affordable purchase homes at Oileáin na Crannóige, Ballymun.

135,000 people, including myself, visited the Hugh Lane Gallery to see the 'Andy Warhol Three Times Out' exhibition, a superb visit and a record for the gallery.

I am proud to say that we held a Council meeting completely as Gaeilge for the first time, prompting myself and some of my senior colleagues to brush up on our cúpla focal.

For many people, 2024 will always be remembered as the Year of 'The Portal'. Our ground-breaking public art installation connecting Dublin and New York certainly captured the imagination! This is also the year that Dublin City was designated the 'European Capital of Smart Tourism'.

Thousands of people lined O'Connell St to welcome back Team Ireland's Olympic heroes from Paris. That was just one in a series of events we organised across the year, including 'Dublin City Council Sensoria', our new neurodivergent-family festival.

2024 saw the launch of a new Waste Management Strategy to deliver a cleaner city. We provided a cleaning service to all the major music events in both our stadia, and to all the main sporting and cultural events across the city, along with continuing to provide our core work of cleaning the city streets. Major events serviced during the year included The Pride Festival, St Patricks Festival, The American Football, all major GAA matches, Rugby and Soccer matches, The Dublin Marathon and the Ladies Marathon.

The City Co-ordination Office set about improving the public realm during the year, with Talbot St the first to get a makeover. I was also pleased to see a design team appointed for our landmark College Green Dame St project.

2024 was another busy year of planning applications, and we saw a number of Strategic Infrastructure Development proposals, including the first phase of the large off shore wind farms, lodged with An Bord Pleanála. The preparation of the new Baile Bogáin masterplan for the industrial lands at Glasnevin was progressed during the year, developed with strong input and close consultation with the public and the Elected Members. Work also continued on delivering the objectives of the Dublin City Development Plan.

Our new Night-Time Economy Advisor set in motion a plan to revitalise the night-time economy. We also launched a drone strategy and set up a dedicated drone unit. It will give us an entirely different view on things!

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I was delighted during the year to attend the launch of the Clontarf to City Centre walking and cycling scheme, the flagship project to date in our Active Travel Network. The Council completed 5.2km of the Network this year.

Staying with the theme of travel, 2024 also saw the implementation of the 'Dublin City Centre Transport Plan.' Since its implementation, traffic numbers and public transport journey times have reduced substantially.

As always, our libraries and parks proved popular places of rest and relaxation. Those more energetic amongst us might be interested to read our first ever Sports Plan, 'Dublin City: More Active, More Often'.

2024 also saw the successful adoption by the Council of 'Climate Neutral Dublin 2030', the local authority climate action plan for 2024 to 2029. I think it's fair to say that when it comes to climate action, it's something we can all do better on.

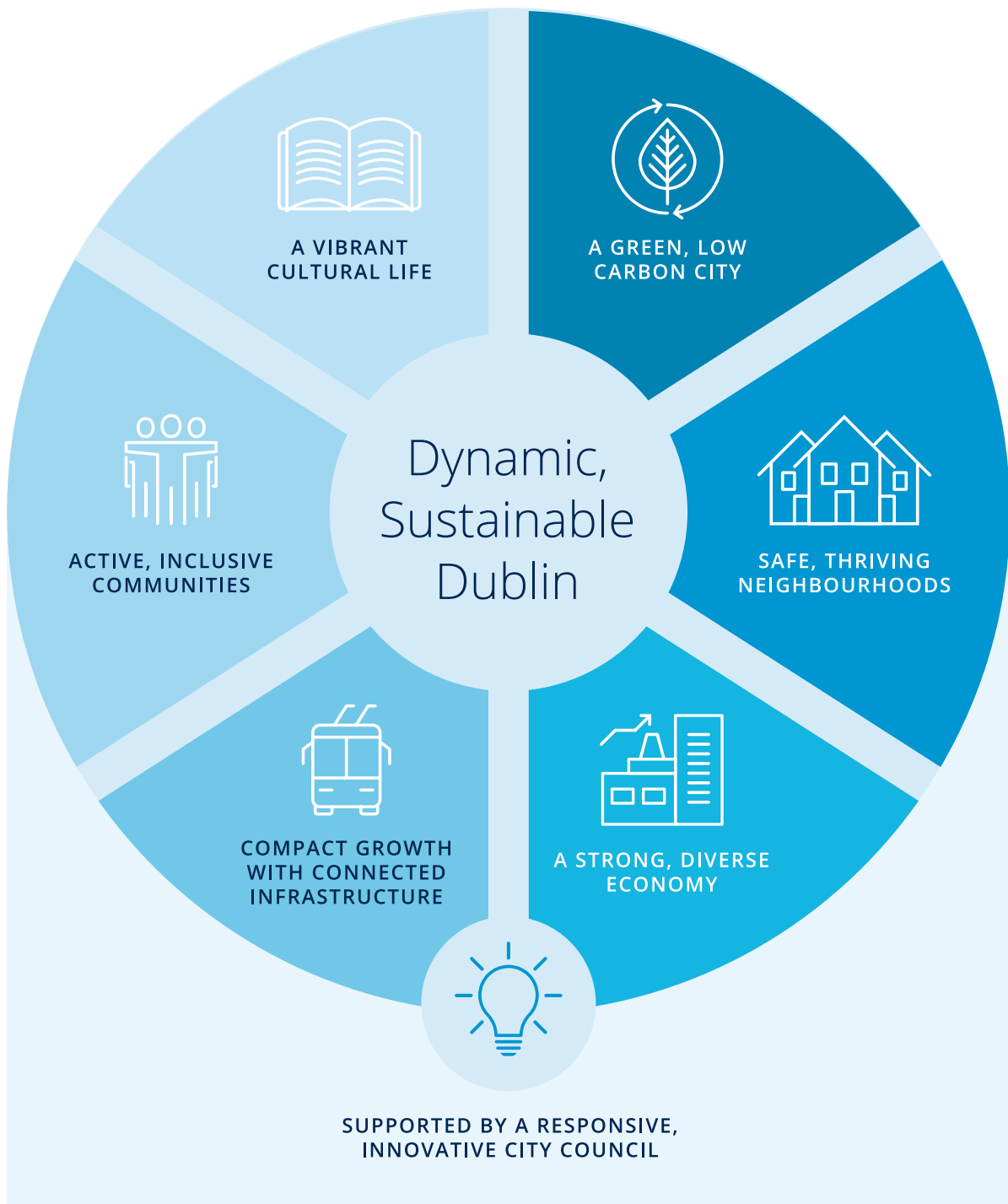
Finally, I would like to thank the Lord Mayor and all our City Councillors. I also want to pay tribute to our dedicated staff, who strive every day to make this a great city for the people of Dublin.



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**Richard Shakespeare**  
Chief Executive

# Progress towards Corporate Goals



# Goal 1

## To work towards achieving a green, low carbon city

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY   | PROGRESS 2024   |
|---|---|---|
| <p>1.1 Improve energy efficiency and reduce greenhouse gas emissions in Dublin City Council buildings and operations and make Dublin a more climate-resilient City with engaged and informed citizens</p> | <p>1.1.1 Implement the Dublin City Council Climate Change Action Plan 2019 – 2024</p> | <p>Climate Neutral Dublin 2030, Dublin City’s Local Authority Climate Action Plan 2024-2029 was adopted in February 2024. Implementation is progressing with support from the OECD to introduce a challenge led approach with an initial focus on Children’s Movement Through the City.</p> <p>Circa 300m of flood defence measures complete on the Dodder as part of the Dodder Greenway.</p> <p>Works ongoing on the delivery of 214 km of the Dublin City Active Travel Network. 6 projects currently in construction and 45 projects have been assigned to design teams.</p> <p>Sea Level rise monitored and incorporated into flood defences.</p> <ul style="list-style-type: none"> <li>• Dodder Flood Alleviation Scheme Phase 2, Newbridge to Donnybrook completed.</li> <li>• South Campshires Flood Alleviation Scheme, Butt Bridge to Cardiff Lane, operational.</li> <li>• Poddle FAS, construction commenced.</li> </ul> <p>Liaising with neighbouring local authorities on all flood schemes and with the OPW, Met Éireann, ESB, EFAS on improved flood warnings.</p> |

# Goal 1

## continued

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--------------------|---|---|
|                    | <p>1.1.2 Incorporate “green” or nature-based surface water retention and treatment systems within all future public realm projects, where feasible, and encourage the adoption of similar practices in private developments</p> | <p>Clontarf to City Centre delivered the following nature-based strategies:</p> <ul style="list-style-type: none"> <li>• Provided Bio retention areas that covered approx. 1% of the scheme area.</li> <li>• Provided a roadside swale 235M<sup>2</sup></li> <li>• Protected existing landscaping including 157 mature trees</li> <li>• Provided approx. 1450m<sup>2</sup> of new planting areas including the provision of 135 new trees along the route.</li> </ul> <p>Nature based surface water retention is being used in most public realm projects and is being conditioned via the Part 8 process.</p> <p>Pilot Public Realm projects completed with Parks at Diamond Square, Seán McDermott Street and Arbour Hill; new green area on Cork Street. New SuDS Guidance Specifications adopted by the City Council.</p> <p>Three SuDS projects being progressed:</p> <ul style="list-style-type: none"> <li>• The SuDS Trial project (Rainscapes) is at construction stage and expected to be delivered in Q1 2025.</li> <li>• Herzog Park SuDS project is design complete; contract documents being prepared (Construction stage expect to commence in Q1 2025).</li> <li>• Golden Lane &amp; Violet Hill SuDS project (River Basin Management Plan Action 70, funded by DHLGH) is at design stage (Construction stage expect to commence in Q1 2025).</li> </ul> <p>The City Council has received funding through Net Zero Cities Pilot Programme to support our Climate Resilient Housing in the North East Inner City that will include a demonstration of nature-based solutions in the city centre in a former parking lot.</p> |

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--|---|--|
| <p>1.2 Work in partnership with adjoining authorities and relevant stakeholders to conserve, enhance and promote the biodiversity of Dublin City</p> | <p>1.2.1 Implement and review the Dublin City Council Biodiversity Action Plan 2015-2020 and the Dublin City Invasive Species Action Plan 2016-2020</p> | <p>The Dublin City Biodiversity Action Plan 2021-2025 review commenced in 2024.<br/>28 projects and surveys are underway or to be finalised in 2024.</p> <p>2 projects in partnership with UCD - Foxes and Mayfly<br/>2 projects in partnership with Birdwatch Ireland</p> <p>9 projects were awarded funding or part-funding under the Local Biodiversity Action Fund 2024:</p> <ul style="list-style-type: none"> <li>• IAS Treatment on North Bull Island</li> <li>• Impact Studies on North Bull Island Nature Reserve</li> <li>• Raptors in the City</li> <li>• A Biodiversity Stewardship programme</li> <li>• Bat Survey of St. Anne's Park</li> <li>• Swifts in the City</li> <li>• Recording Irish mayfly – establishing conservation status</li> <li>• Dublin City Otter Population Survey</li> <li>• IAS Control in Tolka Valley Park, Dublin</li> </ul> <p>15 Planning Applications and Major Infrastructure Projects potentially impacting on protected species and habitats.</p> |
|  | <p>1.2.2 Implement and review the Dublin City Tree Strategy 2016-2020</p>   | <p>Surveying Team established and carrying out tree inspections/works requests received via Citizen Hub; 1400 requests dealt with since May 2024.<br/>Basic VTA (Visual Tree Inspection) Course delivered to 70 members of staff.</p> <p>6,000 trees approx. will be surveyed and recorded in the digital inventory and tree management software in 2024. Surveys of Herbert Park, Dartmouth Square and Albert College Park and the third phase of tree inventory in St. Anne's Park have been completed in 2024.</p> <p>Arising from the annual recorded tree assessments:</p> <ul style="list-style-type: none"> <li>• 1,250 trees were pruned, and 137 trees were removed</li> <li>• Bushy Park Woodland Management Plan completed and published</li> <li>• Tree Works Programme published</li> </ul>   |

# Goal 1

## continued

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--|---|---|
|  | 1.2.3 Continue to lead the Dublin Bay UNESCO Biosphere Partnership to achieve conservation goals  | No update   |
| 1.3 Provide robust leadership in advancing climate action at local and regional level and by showing commitment to change in our own practices | 1.3.1 Deliver on our commitments under the Climate Charter for Local Authorities to embed decarbonisation, sustainable development and climate resilience into every aspect of the work we do | <p>In line with the overall objectives of our Climate Charter, Dublin City Council as Lead Authority for the Eastern-Midlands Waste Region and in conjunction with the 2 other Waste Regions prepared a National Waste Management Plan for a Circular Economy 2024-2030 on behalf of the 31 Local Authorities of Ireland.</p> <p>Protection of Water Bodies Office (PWBO) maintain regular engagement with the CARO office.</p> <p>A revision of the Local Authority Climate Action Charter is underway.</p> <p>The City Council continues to migrate its various municipal vehicles and its light commercial vehicle (LCV) fleet to electric vehicles (EVs) where feasible and viable to do so. The Council currently has 62 electric vehicles in its fleet with 5 more to be added shortly.</p> |
|  | 1.3.2 Put in place a Climate Action Team to lead and coordinate Climate Action across the City Council  | <p>Climate Action Team is in place; a Senior Management Steering Group is being established to ensure collaboration and interdisciplinary implementation of Climate Neutral Dublin 2030.</p> <p>Following a period of public consultation in April 2024, the Dublin Agglomeration Noise Action Plan 2024-2028 was completed in line with statutory deadlines. The Plan has identified a number of areas of higher environmental noise exposure and candidate Quiet Areas, which will be evaluated as part of the implementation of the Plan. A follow-on study to evaluate one of these areas in 2024 is on-going.</p>  |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY  | PROGRESS 2024   |
|--------------------|--|---|
|                    | <p>1.3.3 Support the Climate Action Regional Office and collaborate with neighbouring authorities to ensure it is as effective as possible</p>                   | <p>The four Dublin Local Authorities worked closely to deliver Dublin Climate Action Week 2024.</p> <p>Further knowledge exchange on SECs, DZ and Electric Vehicle (EV) strategy is ongoing.</p>  |
|                    | <p>1.3.4 Empower communities to take responsibility for their local environments through programmes such as Tidy Towns and Dublin City Neighbourhoods Awards</p> | <p>Dublin City Council supported over 5,000 community clean-ups by providing equipment and bags. The Dublin City Neighbourhoods Awards celebrated 20 years with a ceremony in Croke Park in October where the Lord Mayor presented prizes to over 70 groups. Four groups were nominated for the IPB Pride of Place Awards in 2024.</p> <p>As part of the Santry River Restoration project, engagement took place with the Raheny Tidy Town group as well as other community organisations on the Santry River catchment.</p> <p>In 2024 the City Council engaged with communities on climate action through Dublin Climate Action Week, SoCircular, Eat the Streets Festival, and workshops on climate action. The Community Climate Action Fund is funding 49 community groups across the city to deliver community climate action projects. Through our decarbonizing zones we are supporting communities to take local action.</p> |

# Goal 2

## To build safe, thriving neighbourhoods

| PRIORITY OBJECTIVE                              | SUPPORTING STRATEGY  | PROGRESS 2024  |
|---|--|--|
| 2.1 Deliver quality homes on the required scale | 2.1.1 Deliver on our annual targets for provision of social housing units  | <p>322 units have been built at the following locations: Cornamona Court (61), Bunratty Road (78), Bonham Street (57), Cork Street (55), and Springvale (71).</p> <p>In addition, the City Council is leading and partnering with AHBs, through PPPs, working with the LDA and partnering with private developers which has resulted in c.2,991 social homes on site, 500 at contractor tendering stage and c.6,000 in the planning and design process.</p>  |
|   | 2.1.2 Renew and regenerate our existing housing stock on a programmed basis  | <p>644 properties were refurbished in the first three quarters of 2024. 562 were existing Council properties and 82 (71 Acquisitions and 11 Buy and Renew) were second-hand properties purchased on the open market.</p> <p>104 properties were inspected for damp issues and measures put in place in 82 properties to combat damp.</p> <p>Windows are being upgraded as part of our Voids Programme and through our Cherry Orchard Depot.</p> <p>Over 420 Accessibility Adaptations were provided to existing tenants in the form of, Showers (240), Extensions (21), Stairlifts (47) Ramps (33) Other (Handrails, Bathroom Alterations- 93)</p> |
|   | 2.1.3 Ensure that new homes and buildings are delivered to required standards through the operation of a rigorous Building Control System for the city | <ul style="list-style-type: none"> <li>• 1716 Notices received of construction work commencing.</li> <li>• 353 Disability Access Certificates and Revised DAC applications received.</li> <li>• 1,148 inspections of active construction work carried out including 333 focussed on Part B (Fire Safety).</li> <li>• 68% year to date progress new buildings being inspected as a percentage of new buildings notified</li> <li>• 344 requests for compliance information issued</li> <li>• 7 warning letters issued.</li> </ul>   |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--------------------|---|---|
|                    |   | <p>Construction activity continues to be very active, and the complexity and scale of work continues to increase. Priority for inspection remains for new build multi-unit residential projects and particularly works which use modern methods of construction including prefabricated and timber frame. Enforcement activity continues to be proactive, robust and effective.</p>   |
|                    | <p>2.1.4 As the lead Local Authority for the National Building Control office, promote a culture of compliance with the building regulations through education and a strengthened inspection scheme</p> | <p>Building Control<br/>3 Continuous Professional Development hybrid events</p> <ul style="list-style-type: none"> <li>• Modern Methods of Construction Part D</li> <li>• Part C moisture and radon</li> <li>• Part B new TGD</li> </ul> <p>Joint inspections (training BCO staff): 25<br/>Freshdesk Building Control support queries: 156<br/>BCMS support queries 2,804</p> <p>Market Surveillance of Construction Products</p> <ul style="list-style-type: none"> <li>• Construction product related complaints: 4</li> <li>• Reactive inspections undertaken on foot of complaint: 11</li> <li>• On-site self-initiated inspections: 38</li> <li>• Desk-top self-initiated inspections: 72</li> <li>• Tests performed in laboratories: 89</li> <li>• Checks of products and/or documentation: 49</li> <li>• ICSMS Inspections logged: 49</li> <li>• Article 12(3) of the EU(CPR) 2013 Requests for Information: 21</li> <li>• Notifications to other EU Member State Market Surveillance Authority: 2 referrals from OPSS in UK.</li> </ul> |

# Goal 2

## continued

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--|---|---|
|  | <p>2.1.5 Maintain the standard of private rented accommodation through proactive inspection and enforcement of regulations</p>  | <p>Large scale inspections of private rented properties owned by AHBs and purpose-built student accommodation continued in 2024.</p> <p>Enforcement actions continue to be pursued with prosecutions for failure to comply with 'Improvement Notices' being brought before the courts. To the end of Q2 2024 a total of 3,985 inspections of 3,515 dwellings containing 4,942 tenancies were carried out. At the end of Q2 2024, 1,866 Improvement Letters, 685 Improvement Notices and 72 Prohibition Notices were issued, and legal action was recommended in 1 case.</p> <p>Virtual inspections are no longer supported by the DOHLGH as a method of determining compliance or otherwise with the minimum standards Regulations.</p> |
|  | <p>2.1.6 Transfer remaining recipients of rent supplement to the Housing Assistance Payment</p>   | <p>59 rent supplement clients have been transferred from January- August 2024 with a total of 1028 remaining to be transferred.</p>   |
| <p>2.2 Create mixed neighbourhoods that have a choice of housing type and tenure</p> | <p>2.2.1 Implement robust policy in the Development Plan that supports the creation of mixed neighbourhoods, with a range of housing types, appropriate facilities and services</p> | <p>Development Plan policy is implemented through the Development Management process and directly by Council led development projects.</p> <ul style="list-style-type: none"> <li>• 2,832 planning applications were received</li> <li>• 94 pre-app consultations were held</li> <li>• 155 Social Housing Exemption Certificates were issued</li> <li>• 239 Section 5 Declarations were issued</li> <li>• The Planning Authority conducted 8 Section 247 pre-application consultations for LRD developments</li> <li>• 10 opinion stage meetings and issued 8 opinions</li> </ul>   |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY  | PROGRESS 2024  |
|--------------------|--|--|
|                    | 2.2.2 Deliver and facilitate a range of appropriate social housing types and developments that support people with specific requirements | <p>In 2024 the City Council is working with AHBs and other partners to deliver appropriate social housing types to support people with specific requirements. Currently there are 6 housing developments on site across the city that will deliver 198 homes for people with specific needs and there are several more similar schemes in the planning and design stages.</p> <p>As of the end of August 2024 some 260 people with disabilities have been housed.</p>  |
|                    | 2.2.3 Implement the Traveller Accommodation Programme 2019 – 2024  | <p>A review of the Traveller Accommodation Programme 2019-2024 was completed Q2 2024, and the Traveller Accommodation Programme 2025-2029 was adopted by the City Council November 2024.</p> <ul style="list-style-type: none"> <li>• Completion date for Playground in Labre Park Q4 2024</li> <li>• 10 caravans provided to tenants of Dublin City Council under the Emergency Caravan Scheme</li> <li>• Medical extension to dwelling in St. Mary's Park completion date Q4 2024</li> <li>• Extensive repairs to drainage system in St. Josephs &amp; St. Marys Park completed</li> <li>• Acquisition of 6 Traveller specific accommodation (standard housing).</li> <li>• Refurbishment of 1 unit in Cara Park for re-letting Q4 2024</li> </ul> |

# Goal 2

## continued

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY  | PROGRESS 2024  |
|--|--|--|
|  | <p>2.2.4 Deliver a range of housing supports to enable people to remain in or acquire housing appropriate to their needs</p> | <p>Grants paid Q1-Q3 2024:</p> <ul style="list-style-type: none"> <li>• Housing Adaptation Grants: 610</li> <li>• Mobility Aids Grant: 63</li> <li>• Housing Aid for Older People Grant: 340</li> </ul> <p>Local Authority Home Loans 2024:</p> <ul style="list-style-type: none"> <li>• Home Loans approved: 53</li> <li>• Home Loans advanced: 26</li> <li>• Current amount of Loan Accounts: 2,148</li> <li>• Current Loan Book: €226 million</li> </ul> <p>Tenant Incremental Purchase Scheme 2016:</p> <ul style="list-style-type: none"> <li>• Tenant Purchase Loans advanced 2016 – 2024: 225</li> <li>• Tenant Purchase Loans advanced 2024: 8</li> </ul> <p>The Social Work Section responded to 2,680 Duty Social Work calls between Q1 and Q3 2024<br/>Applications to the Exceptional Social Grounds Scheme: 889<br/>The Mediation service dealt with 1 referral</p> |
| <p>2.3 Effectively contribute towards making housing more affordable</p> | <p>2.3.1 Collaborate with government departments and other key stakeholders to develop the Cost Rental model of housing</p>  | <p>Constructive engagement is ongoing with DHLGH, AHBs and other stakeholders in relation to the development proposals for Cost Rental Schemes</p> <p>The proposed Emmet Road development, which includes 578 units of which 441 are cost rental, is progressing. Completed detailed design and commenced tender stage in 2024. Award Enabling Works Contract Q4 2024. Main Contract SAQ published Q3 2024.</p> <p>In addition to the City Council's work to progress Cost Rental on the Emmet Road scheme, the City Council is also working with the LDA and AHBs to support them in their work to deliver cost rental and there are currently 3,327 cost rental homes either on site, at construction or in the planning and design stages across the City.</p>  |

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--|---|--|
|  | 2.3.2 Develop a Housing Strategy informed by a Housing Need Demand Assessment as part of the next Development Plan            | The Housing Strategy informed by the HNDA in relation to housing supply including the proportion of social housing required and the need for different tenure and sizes of housing has been prepared as part of the Development Plan. This will be reviewed as part of the next Development Plan to incorporate demographic and policy changes.  |
| 2.4 Address homelessness through three key areas of operation – prevention, protection and progression | 2.4.1 Review and implement the Business Plan for the Homeless Action Plan Framework for Dublin 2019 – 2021 on an annual basis | The Business Plan for 2024 was reviewed by the Statutory Management Group and Dublin Joint Homelessness Consultative Forum.  |
|  | 2.4.2 Provide early intervention to people experiencing, or at risk of, homelessness  | A total of 1384 (766 families & 617 single people) were prevented from entering emergency accommodation in the first 8 months of 2024, through the HAP scheme (917), Social Housing (467) or long-term accommodation. This is in addition to tenancies protected by the DRHE Threshold Tenancy Protection Service and other prevention services. |

# Goal 2

## continued

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY  | PROGRESS 2024   |
|--------------------|--|---|
|                    | <p>2.4.3 Protect people experiencing homelessness through the provision of emergency accommodation and targeted support</p>                | <p>Efforts continued to reduce the use of commercial hotels for family accommodation, with 413 families residing in commercial hotels at the end of August compared to the highest level of 871 in March 2017.</p> <p>Residents in family hubs received onsite support and families in private operated emergency facilities (PEAs) received housing advice and social support from NGO/DRHE Housing teams as well as in-reach support from the HSE and TUSLA.</p> <p>Singles in PEAs now receive support from the HSE PACT case management team, with an increased focus on health and addiction services provided on an in-reach basis. The team is staffed by case managers from the Ana Liffey Drug Project, Coolmine and Focus Ireland.</p> <p>Housing Support Officers now visit all PEA facilities on an in-reach basis. There are now floating supports more widely available across all PEAs, gradually expanding the opportunities for health or housing interventions and case management.</p> |
|                    | <p>2.4.4 Identify and enable pathways to long-term housing solutions, including for rough sleepers through the Housing First programme</p> | <p>A total of 1018 households (458 families and 560 single adults) have exited emergency accommodation in the first eight months of 2024, through the HAP Scheme (303) and Social Housing (715) including Long-Term Accommodation.</p> <p>Between January and August 2024, 78 new Housing First tenancies were created.</p>   |

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--|---|---|
| 2.5 Play our part in ensuring safety for people in their homes and in the public realm | 2.5.1 Deliver Fire, Rescue and Emergency Ambulance Services to the communities of Dublin City and the counties of Fingal, South Dublin and Dún Laoghaire Rathdown | <ul style="list-style-type: none"> <li>73.6% of fire incidents at scene within 10 minutes; 99% at scene within 20 minutes.</li> <li>Non-Fire (Special Service): 68.7% at scene within 10 minutes; 96.2% within 20 minutes.</li> </ul>   |
|  | 2.5.2 Work collaboratively with An Garda Síochána and the Joint Policing Committee to tackle anti-social behaviour and issues of community safety                 | <p>Reports are submitted to each meeting by both the Assistant Garda Commissioner (AGS) and the City Council Executive Manager with responsibility for the JPCs.</p> <p>Presentations have been made and/or updates provided on the following to 2023 meetings to date:</p> <ul style="list-style-type: none"> <li>Trauma Informed Practice Training focusing on Estate Management, Community Safety and staff training; Drug Trends in the City,</li> <li>Rollout of the Local Community Safety Partnerships (Dept of Justice)</li> <li>Strong Cities Network</li> <li>Presentation from representatives of transport companies, NTA, Dublin Bus, LUAS, and Irish Rail.</li> </ul> |
|  | 2.5.3 Effectively manage city council housing complexes and estates   | <p>Central Estate Management Unit provided training to all Estate Management staff in Q4 2023 with further legislative training to take place in Q1 2025. Dublin City Council organised several meetings with AHBs in relation to the Estate Management Strategy and the process for appropriate enforcement.</p>   |

# Goal 2

## continued

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--------------------|---|---|
|                    | <p>2.5.4 Promote the development of a built environment and public spaces which are designed to deter crime and anti-social behaviour, which promote safety, and which accord with the principles of universal design</p> | <p>The Power Operated Units (POU) project continues to inspect, risk assess and implement remedial work for those units in the ownership of the City Council. As of October 2024, over 700 units have been inspected and safety files for 333 units have been provided to various unit owners.</p> <p>A remedial works contract for housing maintenance is complete and a new works contract for all DFB units has commenced.</p> <p>Development Plan objectives are being implemented through the Development Management process to ensure best practice principles in universal design and crime prevention through environmental design are incorporated into the Planning Application and Part 8 process. Investment in the public realm (including URDF) continues to enhance pedestrian experience and economic activity, promoting permeability and safety through increased passive surveillance.</p> |
|                    | <p>2.5.5 Support community participation in safety and security through our fire, water and road safety education and awareness programmes</p>  | <p>A Community Fire Safety Campaign was developed which included a media campaign. The fire safety message was publicised in traditional, online and social media.</p> <p>Targeted fire safety advice was publicised to different sectors to promote and improve fire safety in the built environment.</p> <p>1500 Smoke alarm units were distributed. Hard of Hearing units have also been distributed to targeted organisations in 2024 to support fire safety in the home.</p> <p>100% of Fire Safety Certificate applications were processed within the relevant time limits ensuring compliance while supporting development.</p> <p>BCMS system implemented with 99% of all fire safety certificate applications on BCMS.</p>   |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--------------------|---|--|
|                    |   | <p>Road safety strategy in place and stakeholder group meeting regularly. The PWBO has introduced two smart screens, one at Dollymount and one in Sandymount, fully self-powered via wind and solar panel. The smart screens are displaying Bathing Water information, safety information and awareness to the regular swimmers and the communities.</p> <p>The roll out of GPS Ring buoy tracker system continued.</p>  |
|                    | <p>2.5.6 Prepare for and make co-ordinated inter-agency response to major emergencies at local and regional levels in line with the Framework for Major Emergencies</p> | <p>Dublin Fire Brigade continued engagement with:</p> <ul style="list-style-type: none"> <li>• Major Emergency Management East Region Working Group and Subgroups: Participation in 3 Inter-Agency MEM Exercises during 2024.</li> <li>• Full Compliance with HSA COMAH / Seveso Regulations, carried out 5 Inter-Agency Seveso Exercises, testing External Emergency Plans on 5 sites during 2024.</li> <li>• Dublin Civil Defence: Involvement of CD Officers in MEM East Region Working and Sub-groups meetings and exercises. Support to Local Authority Mass Fatality and Evacuation and Rest Centre Exercises. Move completed to new Dublin CD Head Quarters in Cherry Orchard in September</li> <li>• 3 Information Management Courses facilitated by East Region Training and Exercise Sub-Group.</li> </ul> |

# Goal 3

## To continue to grow a strong, diverse economy

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024  |
|---|--|--|
| 3.1 Proactively support the creation and strengthening of micro, small and medium sized enterprises in the city | 3.1.1 Provide a range of supports, including a First Stop Shop and the Work Matters Programme, to start-ups and developing businesses  | <p>Local Enterprise Office Dublin city successfully delivered its full range of services with the following Q3 2024 increases based on Q3 2023:</p> <ul style="list-style-type: none"> <li>• Calls: 1,770 - increase of 143</li> <li>• Emails: 4,391 - increase of 733</li> <li>• Mentoring Hours: 1,172 - increase of 218</li> <li>• Business Advice Clinics: 40 - increase of 1</li> <li>• Participants: 806 - increase of 157</li> <li>• Training Courses: 214 - increase of 52</li> <li>• Training Participants: 4,087 - increase of 158</li> </ul> <p>Work Matters at the Library Spring programme took place with the Autumn programme underway.</p> <p>31 events took place during Local Enterprise Week in March</p> <p>3 Start Your Own Business bootcamps were delivered</p> |
|   | 3.1.2 Provide support to identified economic sectors: <ul style="list-style-type: none"> <li>• Technology</li> <li>• Social enterprise</li> <li>• Green business / circular economy</li> <li>• Tourism</li> <li>• Markets</li> <li>• Food</li> <li>• Design</li> </ul> | <p>2024 was the 10th anniversary of the Dublin City Social Enterprise Awards. To date 58 social enterprises have been awarded and supported.</p> <p>MODOS Circular Economy training continues to be delivered in collaboration with the Eastern-Midlands Regional Waste Management Office.</p> <p>A Night-Time Economy strategy has been launched.</p> <p>Dublin City was successful in applying to be the European Capital of Smart Tourism 2024.</p> <ul style="list-style-type: none"> <li>• Under the Enterprise plan, 49 grants received approval to the value of just over €1,118,466 to support 85 employment opportunities in the Dublin city economy (80% of annual target achieved to date)</li> </ul>   |

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024  |
|---|--|--|
|   |  | <ul style="list-style-type: none"> <li>• The Local Enterprise Office is working alongside Enterprise Ireland in delivering a range of products and has exceeded its target in this category of support delivery.</li> <li>• The Trading Online product has supported a range of business sectors to amplify their presence by doing business online to a value of over €269,666 (average grant value €2,300).</li> <li>• As part of the Dublin City Enterprise Award competition, LEO selected Drink Botanical to represent Dublin City at the National Enterprise Award in May 2024 winning the 'One to Watch' award.</li> <li>• Digital for Business: 5 companies.</li> <li>• Green for Business: 43 companies awarded Plus 15 on 2024 target.</li> <li>• Lean for Business: 17 companies awarded</li> <li>• Export Accelerator Programme: 9 companies presently participating. Plus 4 on target.</li> </ul> |
|   | <p>3.1.3 Identify locations and facilitate the provision of a range of appropriate accommodation for business development including enterprise hubs and co-working space</p> | <p>A live ecosystem google map of enterprise hubs is hosted on the LEO Dublin City and Dublin Place Brand websites and updated annually.</p> <p>A feasibility study was completed in 2024 that looked at the enterprise hub requirements to support a connected circular economy between Dublin and Belfast.</p>   |
| <p>3.2 Plan and provide for the future economic growth of the city by understanding and responding to new economic trends</p> | <p>3.2.1 Review Dublin City: Promoting Economic Development 2018 – 2021</p>  | <p>The Economic Development Strategy: Leading Economic Development 2022-2024 is implemented via annual action plans which are updated quarterly to track progress.</p>   |

# Goal 3

## continued

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024   |
|---|--|---|
|   | 3.2.2 Establish an internal Economic Forum to identify items for the consideration of the Economic Development and Enterprise SPC and research projects for third level institutions | There has been ongoing collaboration with all Dublin Universities via ENFUSE and additional engagement with TU Dublin to provide short research papers on suitable city challenges.   |
|   | 3.2.3 Publish the quarterly Dublin Economic Monitor  | <ul style="list-style-type: none"> <li>• In the last 12 months, mail list subscriptions have increased by 19% to 397</li> <li>• Sustainable Tourism event held in Q1 to coincide with Dublin's designation as European Capital of Smart Tourism 2024</li> <li>• 3 talking heads videos and 16 insight articles have been published on <a href="http://www.dublineconomy.ie">www.dublineconomy.ie</a></li> <li>• Published and promoted 3 DEMs, 3 Purchasing Managers' Indexes (PMIs), 3 Spending Pulse and 3 FDI releases</li> </ul>  |
| 3.3 Strengthen the competitiveness of the City Region through continued collaboration with our neighbouring authorities and building on our international connections | 3.3.1 Promote the city internationally as a place to invest, visit and live through <a href="http://Dublin.ie">Dublin.ie</a>   | <p>A Strategy and an Action Plan has been developed to support the future direction of the Dublin Place Brand</p> <p>The 2024 campaign 'Always Brighter Stories' was delivered in collaboration with the Lord Mayor showcasing kindness and inclusivity across Dublin.</p> <p>The next campaign will be a collaborative approach agreed by all Dublin local authorities with plans to develop the campaign content in Q 4 2024 and launch the campaign in Q1 2025.</p> <p>A LinkedIn page has been developed to add to the other social channels operated by the Dublin Place Brand team.</p> |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--------------------|---|---|
|                    | <p>3.3.2 Strengthen ties with our existing Sister Cities through mutually beneficial initiatives and exchanges and act as first point of contact for city, business and government visiting delegations</p> | <p>The Lord Mayor of Dublin led a City Council delegation to San José in February 2024 and welcomed delegations from San José, Denver, Incheon City, Seoul, Nanjing, Moldova and Vietnam.</p> <p>Dublin, as host of the European Capital of Smart Tourism Launch welcomed over 100 representatives including EU Commission, Seville City Council and Valencia City. The European Commission presented the Lord Mayor with the ‘European Capital of Smart Tourism’ award for 2024.</p> <p>A 4-year Friendship Agreement was signed with City of Ramallah, Palestine on 2nd December 2023</p> |
|                    | <p>3.3.3 Review the Dublin Regional Enterprise Plan (DREP) to 2020</p>  | <p>The City Council is leading on 20 of the 26 DREP actions by providing reporting updates, hosting Working Groups and attending and reporting to Steering Group meetings.</p>  |
|                    | <p>3.3.4 Continue to lead the Dublin Bay UNESCO Biosphere Partnership to achieve eco-tourism and development goals</p>  | <p>No update</p>  |

# Goal 4

## To promote compact growth with connected infrastructure

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY   | PROGRESS 2024  |
|---|---|--|
| <p>4.1 Take a leadership role in collaborating with city partners to expand and build a more integrated public transport system in the city</p> | <p>4.1.1 Work with Transport Infrastructure Ireland and the National Transport Authority to progress MetroLink and to facilitate the Bus Connects project</p> | <p>The Active Travel Programme Office engages regularly with TII and NTA at areas where the Network interacts with Metrolink &amp; Bus Connect projects. The Bus Connects programme will deliver a complimentary 90km for the overall 314km of the Dublin City Active Travel Network.</p> <p>During 2024 Transportation Planning engaged regularly with TII and NTA to ensure their input to the development management process so that new development sites citywide take cognisance of and provide spatial reservations for Bus Connects and Metrolink projects.</p> <p>Continued work on Metrolink works site design and traffic management around each site. Bus Connects network redesign 5/8s complete with multiple interventions across the city by the City Council.</p> |
|   | <p>4.1.2 Deliver cycling infrastructure as part of both Bus Connects and to connect to MetroLink</p>  | <p>Submissions have been made on all Bus Connects corridors and the Active Travel Programme Office continues to have ongoing engagement with the NTA regarding the interaction with the Active Travel Network and Bus Connects corridors.</p>  |
|   | <p>4.1.3 Deliver the Dublin City Centre Transport Study to enable growth in public transport passengers and in active modes</p>                               | <p>The Active Travel Programme Office continues to work closely with the Traffic Department and the NTA to ensure full integration with the Active Travel Projects that interact at specific locations such as Beresford Place, Eden Quay and Aston Quay.</p>  |

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024   |
|---|--|---|
| 4.2 Provide and support a range of alternative and emerging travel options, particularly focused on cycling and walking | 4.2.1 Implement the Dublin City recommendations from the Greater Dublin Cycle network                  | <p>The Active Travel Network has grown to 32.8km. There are 6 projects under construction with a further 2 projects to commence before end of 2024 and 45 projects at various planning and design stages.</p> <p>During 2024 Transportation Planning ensured reservation of space on private development sites citywide for cycling projects through the development management process.</p>  |
|   | 4.2.2 Increase the amount of pedestrian space in the city centre and ensure that it is of high quality | <p>The projects currently under construction which will provide high quality walking, wheeling &amp; cycling infrastructure include:</p> <ul style="list-style-type: none"> <li>• East Coast Trail Phase 1</li> <li>• Kilmainham to Thomas Street</li> <li>• C2CC</li> <li>• Royal Canal Greenway Phase 3</li> <li>• Grand Canal Junction Improvements</li> <li>• Aston Quay to Georges Quay</li> </ul> <p>During 2024 Transportation Planning ensured that private developments citywide delivered expanded pedestrian space and high-quality public realm as part of the development management process.</p> <p>As part of the City Centre Transport Plan additional pedestrian areas are proposed to be created at a number of locations in the city. Project team has now been appointed for the College Green Dame Street project.</p> |

# Goal 4

## continued

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY  | PROGRESS 2024  |
|--|--|--|
|  | 4.2.3 Progress the use of mobility hubs and integration of all sustainable modes into a Mobility as a Service arrangement  | During 2024 Transportation Planning developed integrated mobility strategies in collaboration with developers for large development sites/new city quarters across the City Council area These strategies include provision of mobility hubs providing an integrated set of services and facilities including shared car and bike schemes, EV and E-bike charging.   |
|  | 4.2.4 Continue the development of our intelligent transport systems and the use of data driven decision making for transport planning, incorporating near real time city simulation, bus priority systems and SCATS  | Upgrade of the bus priority system to the next generation AVL specifications is in progress. SCATS system is being upgraded and Cornerstone added to it. HGV permit system has been redesigned and will go live with new system shortly.   |
| 4.3 Provide direction and vision around digital infrastructure provision to enable the city to capitalise on the opportunities provided by emerging technology | 4.3.1 Encourage and facilitate telecommunications and high-capacity ICT infrastructure in appropriate locations throughout the city as a means of improving economic competitiveness and contributing to sustainable movement by reducing the need to travel | <p>Telecoms Unit continues to engage and collaborate with industry and Mobile Network Operators to seek to improve broadband and mobile network coverage throughout the city.</p> <p>Construction is complete on Telecoms Infrastructure on roof of Ballybough Community Centre. Telecoms Rate card review completed and published Data and Asset mapping ongoing.</p> <p>Work complete on Telecommunications Informational Videos - aimed at informing the public and representatives on Telecoms Safety, Connectivity and Network.</p> <p>Planning Condition and Fibre to the Premises Guidelines published to ensure open access within Multi Dwelling Units.</p> <p>Planning Granted and construction due to commence on Telecoms monopole in Kilbarrack Park.</p> |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY  | PROGRESS 2024  |
|--------------------|--|--|
|                    | <p>4.3.2 Consolidate Smart Docklands as a test bed for new technology-related initiatives</p>  | <p>Through the smart districts programme (Smart Docklands, Smart D8, and Smart DCU), Dublin has become a testing ground for innovative urban solutions accelerating urban innovation and smart technology opportunities. Over 2024 Smart Docklands has expanded engagement with local communities around smart technologies including workshops, innovation tours and a community engagement survey with more than 400 contributions. This informed a Call for Pilots Projects that apply smart technologies (41 applications and 4 solutions being deployed).</p> <p>Academy for the Near Future has engaged over 400 students over the year in citizen science monitoring as well as running a 'Design Your Future City' programme and delivering a new programme around Connectivity in cities called Connective Detective.</p> |
|                    | <p>4.3.3 Utilise the existing and new digital infrastructure to ensure that the main corridors into the city are operated in a connected ITS manner to provide managed corridors for buses and to ensure safe and efficient movement</p> | <p>Work on fibre optic network on the first of the Bus connects corridors Clontarf to City Centre will shortly be complete and this specification will be used on the other corridors.</p> <p>Developing BIM on all new flood construction projects.</p>   |

# Goal 4

## continued

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--|---|---|
|  | 4.3.4 Put in place a trusted digital source for connected & autonomous vehicles and to ensure the presence of high-quality digital mapping  | Taking part in the Department of Transport working group on connected and autonomous vehicles and attended the high-level EU meeting in Ghent on this subject to keep abreast of requirements.  |
| 4.4 Encourage and facilitate sustainable densities and best use of underutilised, vacant and brownfield land | 4.4.1 Review and implement the City Development Plan and related Local Area Plans to secure the best use of the city's land for future development  | <p>The 2022–2028 Development Plan, Strategic Development Zones, and Local Area Plans are being implemented through the Development Management process and Urban Regeneration &amp; Development Funding. Implementation continues on the Ballymun and Cherry Orchard Local Area Plans by working cross-departmentally to achieve the objectives as development comes forward.</p> <p>In 2024, Dublin City Council advanced work on the 'City Edge' project to identify locations and initial areas for urban regeneration.</p> |
|  | 4.4.2 Facilitate and drive the redevelopment of Docklands Strategic Development Zone, Strategic Development and Regeneration Areas and the appropriate redevelopment of industrial land banks | <p>The Docklands Strategic Development Zone is being delivered through the Development Management process.</p> <p>At the February Council meeting, members resolved to adopt Variation No. 4 of the Dublin City Development Plan 2022-2028, incorporating the Jamestown Finglas Masterplan into the plan. Progress continued on the Ballyboggan Plan throughout 2024, with consultations held with elected members, landowners, and community groups. The draft plan is scheduled for public consultation in early 2025.</p>  |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--------------------|---|---|
|                    |   | <p>At the October Council meeting, Elected Members resolved to extend the Park West-Cherry Orchard Local Area Plan (LAP) 2019 for an additional five years. The current LAP remains consistent with the core strategy of the Dublin City Development Plan 2022-2028, and, with development still pending on several key sites, the extension will facilitate the achievement of the outstanding objectives of the LAP.</p>  |
|                    | <p>4.4.3 Promote the best use of land and buildings, including key sites in Dublin City Council ownership, through active land management approaches and effective management of the City Council's commercial property portfolio</p> | <p>The Annual draft Residential Zoned Land Tax (RZLT) submission process has closed for 2024.</p> <p>Of the 51 landowners and third parties who made submissions to challenge the inclusion or exclusion of land, 25 made appeals to An Bord Pleanála (ABP). All were forwarded to the Active Land Management Unit requesting information/clarification which was processed and returned to an ABP within the required timeframe.</p> <p>Four requests for rezoning were received and it is proposed to make a variation to the Dublin City Development Plan 2022 – 2028 in respect of one of these submissions only – Lands at One Royal Canal House, Royal Canal Park, Pelletstown, Dublin 15.</p> <p>The Active Land Management Steering Group met regularly throughout 2024.</p> <p>There were 30 Rent Reviews, 30 Fee Simple Disposals, 13 Licence Disposals and 8 Lease Disposals carried out to end of Sept 2024. Additionally, there was 1 Short-Term Letting and 1 Exchange of lands/air rights.</p> <p>The Derelict Sites Unit continues to inspect and monitor sites and Dublin City Council's acquisition strategy continued. As at the end of September there are 128 properties on the Derelict Sites Register.</p> |

# Goal 4

## continued

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--|---|--|
|  | 4.4.4 Encourage living in the city centre through the promotion of quality apartment living   | Active support is provided for the Living City Initiative and other proposals which promote the residential use of vacant upper floors of commercial buildings in the inner city. Since the initiative began, 225 applications have been approved - 128 of which were from owner-occupiers and 97 related to rented residential applications.  |
| 4.5 Maintain and enhance our public realm providing a connected, universally accessible set of quality public spaces and connections | 4.5.1 Maintain and manage the city's street and footpath infrastructure, public lighting and street furniture to ensure a safe, accessible and quality public realm for all | <p>Dublin City Council is on target to deliver a €20 million Annual Works Programme in 2024. This will achieve approximately 35km of carriageway resurfacing and/or reconstruction and 30km of footpaths being repaired/ and renewed. The Division is also on target to repair/ make safe approx. 5,500 defects and hazards on the road network.</p> <p>New Project Governance Guidelines are in development and due to be fully implemented and rolled out through Q4 2024.</p> <p>The Corporate Projects Support Office continue to report on Capital Programme and project progress to the Corporate Project Governance Board, with approx. 100 project updates summarised and given to the Board each quarter and approx. 33 project approvals considered by Q3 2024.</p> <p>Co-ordination of the 2023 Quality Assurance Report for the National Oversight and Audit Commission (NOAC) successfully completed, and report published in May.</p> <p>A Waste Management Strategy was developed across Three Pillars: Operational Enhancements; Enforcement and Regulation Change; Litter Awareness and Prevention.</p> <p>The TAMS System has been configured to support the operation and maintenance of the Samuel Beckett Bridge by the new O&amp;M Contractor. Work is currently ongoing to complete integration with a new CMS for Public</p> |

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY  | PROGRESS 2024   |
|--|--|---|
|  |  | <p>Lighting and the national road opening licence system, MRL. The system has also been configured for use by Roadworks Control in the licencing and management of skips, hoardings and cranes, and for road closures and abnormal loads.</p> <p>Public Lighting infrastructure across the city is currently being upgraded.</p>                        |
|  | <p>4.5.2 Implement the phased programme of projects in the City Centre Public Realm Masterplan 2016 – 2034</p> | <p>Liffey Street Improvement Works and Temple Bar Square: Construction works scheduled for completion by end of 2024<br/>Cathal Brugha Street: Application for Part 8 will be submitted in November 2024</p> <p>Suffolk Street: Works will recommence on this Project in Q4 2024</p>  |
|  | <p>4.5.3 Advance the revised proposals for College Green Plaza</p>   | <p>No update</p>  |
|  | <p>4.5.4 Lead the concept and design processes for key bridge infrastructural projects</p>                     | <p>Transportation Planning provided planning advice and input to Roads Design and Construction during 2024 on key bridge projects.</p>  |
| <p>4.6 In partnership with Irish Water, manage and improve Water Services infrastructure</p> | <p>4.6.1 Manage the Service Level Agreement with Irish Water and deliver on the agreed programme of work</p>   | <p>Since September 2023, Uisce Éireann has taken full responsibility for the delivery of Water and Wastewater Services. Dublin City Council has recently signed a Support Services Agreement with Uisce Éireann, detailing the supports Dublin City council will provide until the end of 2026, subject to the required funding from Uisce Éireann.</p> |

# Goal 5

## To support and engage active, inclusive communities

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY   | PROGRESS 2024  |
|---|---|--|
| 5.1 Provide people with the opportunity to access outdoor recreation and natural environments through enhancing and expanding our network of parks and green spaces | 5.1.1 Implement the Dublin City Parks Strategy 2017 – 2022  | <p>Dublin City Council achieved the international quality standard Green Flag Park Award for 12 Parks.</p> <p>Projects in 2024:</p> <ul style="list-style-type: none"> <li>St. Anne's Park, Red Stables North Wing Conservation, refurbishment and re-roofing completed</li> <li>Ballymun Town Centre Park commenced on site with completion date set for Q2 2025</li> <li>Kildonan Park Finglas - All Weather Pitch completed</li> <li>Portobello Harbour Park - Part 8 in progress</li> </ul>  |
|   | 5.1.2 Continue to support the Dublin Mountains Partnership to achieve sustainable access to the mountains for the citizens and visitors to Dublin | <p>Dublin City Council continued its support for the Dublin Mountains Partnership to improve access for visitors to the Dublin mountains and for the Dublin Mountains Makeover project which is implementing a multi-annual programme of the re-planting of coniferous species with more biodiversity friendly native species.</p>   |
| 5.2 Facilitate active citizenship in city communities and engagement with key stakeholders  | 5.2.1 Develop local development and social inclusion initiatives through the Local Community Development Committee                                | <p>The value of the Social Inclusion and Community Activation Programme (SICAP) for the period 2024-2028 is €48,716,466. SICAP new arrivals funding was also allocated to the 5 Local Development Companies totalling €604,840 for 2024.</p> <p>Other programmes implemented in 2024 via the LCDC, funded by DRCD or co-funded by DRCD and the City Council include the following to the value of €2,855,266:</p> <ul style="list-style-type: none"> <li>Empowering Communities Programme (4 projects)</li> <li>The Local Enhancement Programme (71 projects)</li> <li>The Community Development Programme (2 projects)</li> <li>Making Cherry Orchard Better</li> <li>Cherry Orchard Equine Centre</li> <li>Inner City Community Services programme</li> <li>Citywide Drugs Campaign</li> <li>Local Drug and Alcohol Taskforces (3 projects)</li> <li>Dormant Account Funding for LGBTQ initiatives (2 projects)</li> </ul> |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--------------------|---|--|
|                    | <p>5.2.2 Support actions and identify work to progress under the Dublin City Local Economic and Community Plan 2016 – 2021 and develop a new plan to commence in 2022</p> | <p>The Dublin City Local Economic and Community Plan (LECP) 2024-2029 was adopted in October 2024.</p> <p>6 high-level goals, 18 objectives and desired outcomes were developed which represent the overarching LECP 6-year Framework. The specific actions that will assist in achieving the goals, objectives and outcomes are included in a flexible implementation plan which will be revised every 2 years. The LECP is a shared and integrated plan that will require inputs from not only Dublin City Council but also a range of other key stakeholders to achieve what it sets out.</p>   |
|                    | <p>5.2.3 Strengthen participation through the development of the Public Participation Network and Comhairle na nÓg</p>  | <p>PPN: Approximately 800 active member groups in Dublin City. The PPN provided a written submission as part of the recent LECP consultation and actively promoted / encouraged members to participate in the process.</p> <p>Dublin City Comhairle na nÓg: 63 Elected Members aged between 11 &amp; 17 years. The DC Comhairle na nÓg produced a successful year of engagement and development under its 2024 theme of Substance Abuse focussing on Fast Gas.</p> <p>Highlights for 2024 include:</p> <ul style="list-style-type: none"> <li>• Expert Panel Discussion with on theme topic</li> <li>• Subsequent Expert Panel Debate at Trinity College Dublin</li> <li>• Mock Council meeting in City Hall with Lord Mayor Daithi De Róiste</li> <li>• Visits from Japanese delegation with subsequent invitation to Tokyo</li> <li>• Dáil na nÓg at Leinster House</li> </ul> |

# Goal 5

## continued

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024 |
|---|--|---------------|
| 5.2.4 Empower and strengthen local community building through our community development and engagement programmes                     | <p>A broad range of programmes, initiatives and events are delivered annually across the city through the following:</p> <ul style="list-style-type: none"> <li>• Three Grants Schemes: Community Grants, Informal Adult Education and Tom Clarke Bridge funding 736 groups to the value of €617,530.</li> <li>• Summer Projects: circa 50 camps for children and young people throughout July with an enhanced focus in 2024 on local activities.</li> <li>• Area Community Teams: funding allocated to each Local Electoral Area Team to deliver a wide range of activities throughout the year on Community &amp; Social Development programmes.</li> <li>• Sláintecare Healthy Communities programme implemented in 4 areas of disadvantage.</li> <li>• Healthy Ireland Healthy City &amp; County Programme pilot progressing in Ballyfermot.</li> <li>• Age Friendly programme implemented across city via re-established Alliance, local area Older People's Councils, Age Friendly Programme Managers as part of Area Community Teams and Age Friendly Healthy Homes initiative.</li> <li>• Social Inclusion events aimed at multi-cultural, LGBTQ+, Neurodiverse groups and Dublin City's Flagship Inclusion and Integration Week, 11 to 17 November 2024.</li> <li>• Community Recognition Fund 2023 €2.4m</li> </ul> |               |
| 5.2.5 Make all of our public consultations available on the City Council's online consultation hub, as well as in traditional formats | The City Council's new digital consultation platform, 'Engage', went live in October 2024 and was successfully used to consult with staff, Councillors and the public on our draft Corporate Plan 2025-2029.   |               |

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY  | PROGRESS 2024   |
|--|--|---|
| 5.3 Promote social inclusion and diversity by working with, and empowering, groups across all sectors of the community | 5.2.6 Manage the Your Dublin, Your Voice platform to gain the views of people on a range of issues<br><br>5.3.1 Review the Social Inclusion, Integration and Age Friendly Strategies | <p>Three surveys completed, analysed and disseminated year to date on topics of Toddler and Caregiver Mobility; Retail and Hospitality and Mid-Term review of European Programme Support Office.</p> <p>The YDYV panel number is currently at 5,300 which is an increase of 15% year-on-year.</p> <ul style="list-style-type: none"> <li>• Lord Mayor Taskforce for Integration commenced in October 2024</li> <li>• Further development of Autism Friendly City Initiative</li> <li>• Local Authority Integration Team will be established by year end 2024, funded by Department of Children, Equality, Disability, Integration and Youth.</li> <li>• Dublin City Age Friendly Strategy consultation scheduled for Q4 2024</li> </ul> |

# Goal 5

## continued

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--------------------|---|--|
|                    | 5.3.2 Provide welcoming and inclusive spaces for all across the network of public libraries | <ul style="list-style-type: none"> <li>• Planning commenced to deliver 2 more My Open Library sites at Drumcondra and Walkinstown Libraries</li> <li>• Work to expand the offer at Inchicore Library, Richmond Barracks by the end of 2024</li> <li>• Plans on-going to fully replace the roof at Charleville Mall Library, work to begin by the end of 2024</li> <li>• Part 8 permission granted for the extension/ refurbishment of Ringsend library</li> <li>• Planning underway to deliver a new library for Drimnagh on the Crumlin Road</li> <li>• Part 8 application to be lodged for a new library in Terenure by the end of 2024</li> <li>• Work underway to redesign the children's library in Rathmines to create a user friendly and welcoming space for younger library users</li> <li>• Project on-going to create a zoned, dedicated space for young adults in Ballyfermot library</li> </ul> |
|                    | 5.3.3 Continue to provide appropriate sites and buildings for community use                 | <p>Property Management continues to provide appropriate facilities for community use in consultation with the Area Offices and other Departments.</p> <p>Over 275 community buildings have been given to a variety of groups for the provision of services through lease and licence agreements. All of these groups provide services to the community and are spread across areas such as arts, health and wellbeing, crèche/ childcare, religious and charity organisations and sports groups. Engagement on a regular basis with these groups involves landlord repairs to their buildings, lease/ licence renewals and rent reviews.</p>   |

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024   |
|---|--|---|
| 5.4 Improve the health and well-being of communities across the city by increasing access to participation in sports, recreation and healthy activity | 5.4.1 Review STRIDE: 2017–2020, the Dublin City Sport and Wellbeing Strategy | Dublin City Council's new Sports Plan (2024 - 2029) was adopted by the City Council in June 2024. Progress will be tracked under 3 pillars: <ul style="list-style-type: none"> <li>• Infrastructure</li> <li>• Programming</li> <li>• Organisation</li> </ul> |
|   | 5.4.2 Finalise and implement a new Dublin City Play Strategy                 | The Dublin City Play Strategy 2022-2027 was published in 2023.  |

# Goal 6

## To sustain a vibrant cultural life

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024   |
|---|--|---|
| <p>6.1 Celebrate and promote the history, culture and literary traditions of the city to build on their value to the city's identity, to society and to the economy</p> | <p>6.1.1 Implement Libraries Unlimited: A Strategic Direction for Dublin City Libraries 2019-2023</p>    | <p>Implementation is proceeding with a focus on branch up-grades and refurbishments, increasing access to new technologies, improving sensory services and growing the reach of our outreach activities. A public consultation for the next library development plan was completed in 2024 with a view to drafting a new plan in 2025.</p>  |
|   | <p>6.1.2 Develop and implement a new three-year UNESCO City of Literature strategic plan 2020 – 2022</p> | <p>The Winner of The Dublin Literary Award in 2024 was the Romanian writer, Mircea Cărtărescu and translator, Sean Cotter for the novel Solenoid. In 2024 the Dublin Literary Award achieved record attendance for the Award Ceremony and Winner in Conversation event at the Irish Literature Festival Dublin (ILDF) reaching a total audience of 2,827.</p> <p>The One Dublin One Book campaign took place, promoting Snowflake by Louise Nealon. 24 events were organised for the month of April and 1,331 people attended events around the Dublin area. The flagship event was held in the Samuel Beckett Theatre, Trinity College where Louise was interviewed by Rick O'Shea.</p> <p>3,000 people in Ireland read Snowflake from the beginning of the year and 2,000 of these readers were located in Dublin City.</p> |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--------------------|---|--|
|                    | <p>6.1.3 Promote and support awareness of the Irish language and recognise its unique place and contribution to the cultural diversity of our City</p>        | <p>In April, the City Council held its monthly meeting entirely as Gaeilge for the first time.</p> <p>Two sets of Irish classes for staff took place in 2024 with attendance of 203 across levels.</p>   |
|                    | <p>6.1.4 Implement our programme of arts development</p>  | <ul style="list-style-type: none"> <li>• An additional €250,000 of community development arts grants was allocated in 2024</li> <li>• Delivered The Urban95 Pilot Project for Dublin City - a culture led action research project to improve the city for babies, toddlers and their caregivers</li> <li>• Curated an exhibition programme for the LAB gallery</li> <li>• International Literature Festival Dublin - 9-day flagship festival held in Merrion Square</li> <li>• Music Generation Dublin City provides music performance education across 60+ centres</li> </ul> |
|                    | <p>6.1.5 Protect and promote the city's architectural heritage and advance conservation best practice, including the adaptive reuse of historic buildings</p> | <p>A total of 59 projects were grant aided out of a total of 113 applications for the Built Heritage Investment Scheme (BHIS) with a total funding of €492,400. Three projects were approved for Historic Structures Funding (HSF) with a total funding of €271,000.</p> <p>Work on the two Architectural Conservation Areas at The Tenters and Iveagh Gardens is progressing.</p> <p>121 Section 5 applications assessed (of which 19 are FI's), 235 compliances, 516 planning applications (of which 118 are FI's).</p>  |

# Goal 6

## continued

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY   | PROGRESS 2024 |
|---|---|---------------|
| 6.1.6 Continue to promote Dublin's unique history and heritage nationally and internationally through awareness raising of our Viking and Medieval archaeology, the Decade of Centenaries, digital projects and other events, publications and partnership projects | <p>Undertaking the conservation, repair, monitoring research and public promotion of monuments in Council ownership including The City Walls at Wood Quay Venue, Cook Street and Ship Street.</p> <p>Highlights for 2024 include:</p> <ul style="list-style-type: none"> <li>• Historical podcast commissioned for St Canice's Church in Finglas</li> <li>• Temple Bar West environmental archaeology project developed in partnership with external stakeholders</li> <li>• St Anne's Community Archaeology Project delivered</li> <li>• Dublin Festival of History Viking Event with NUI and the Royal Norwegian Embassy</li> <li>• Friends of Medieval Dublin symposium presentation given 5 October 2024</li> <li>• Participation in Destination Viking. Ongoing communication with Scandinavian and UK Viking experts to include Dublin's Viking Archaeology in an EU project on urbanisation led by Aarhus University.</li> </ul> |               |
| 6.1.7 Prepare a new five-year Dublin City Heritage Plan 2020-2025   | Dublin City Strategic Heritage Plan 2024 - 2029 has been finalised including the SEA and AA   |               |
| 6.1.8 Maintain the Hugh Lane Gallery's world-class programme of exhibitions of national and international artworks  | <p>Hugh Lane Gallery hosted four exhibitions of Irish and international significance.</p> <ul style="list-style-type: none"> <li>• Andy Warhol Three Times Out - universally acclaimed as the stand-out exhibition of the year, it was both the largest Warhol exhibition ever in Ireland and the first of its kind. Five years in the making, it featured over 400 works on loan from 27 museums and private collections in the US, Canada, Europe and the Warhol Museum in Pittsburgh. Visitor numbers were the highest the Gallery has ever seen, with 135,000 visitors in 4 months, with the highest number of 41,000 attending in January 2024.</li> </ul>   |               |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--------------------|---|--|
|                    | <p>6.1.9 Ensure that our civic, public and operational buildings are managed in a way that provides the highest quality facilities for, and maintains key historic buildings on behalf of, the public</p> | <ul style="list-style-type: none"> <li>• Our Sacred trust: Donations and their Legacy celebrated Hugh Lane Gallery’s legacy of donations, featuring significant gifts from 1908 to 2024</li> <li>• More Power to You: Sarah Purser – A Force for Irish Art explores Sarah Purser (1848 – 1943), a hugely influential figure in Irish artistic circles in the late 19th and early 20th centuries, both as an artist and as an organiser.</li> <li>• La Grande Illusion: this exhibition is structured and distilled in ways that reveal how the artist Brian Maguire has represented the fragility of human rights and how he has persistently responded to societal injustices and their legacies. A full programme of talks and associated events complements La Grande Illusion. This exhibition will travel to our partnership venue at University of South Florida Contemporary Art Museum, Tampa, USA between August and December 2025.</li> </ul> <p>Other exhibitions hosted included: Young Visionaries, a new programme that offers Transition Year students the opportunity to learn about curatorial practice and museum work and High Expectations, artist-residency worked with families with young children throughout the year culminating in this exhibition.</p> <p>Many of our sports facilities achieved the Ireland Active National Quality Standards award, all of them achieving the highest level possible.</p> <p>The award is carried out on an annual basis. Further work will be implemented to expand the number of facilities achieving this national accreditation standard.</p> |

# Goal 6

## continued

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--|---|--|
| 6.2 Enable diversity in access to arts and culture to give everyone the opportunity to participate | 6.2.1 Identify and document diversity evident in current programmes and list the opportunities to increase access and diversity | <p>Hugh Lane Gallery and Create commissioned for socially engaged artist with filmmaker Jijo Sebastian focusing on intercultural community building with participants from diverse backgrounds. The public outcome of this 18-month programme with participants of 16 different nationalities is an exhibition and feature length film, opening on 2 November at Hugh Lane Gallery.</p> <p>The ongoing programme 'Make and Be' is a cultural mediation multi-lingual programme which;</p> <ul style="list-style-type: none"> <li>• From 28 March-17 May was led by a Nigerian artist for families from an African background</li> <li>• From 16 July - 25 October led by a Ukrainian artist for families from the Ukrainian community</li> <li>• In November we are running an Irish speaking programme for families of all cultural backgrounds, led by an artist who is fluent in Irish</li> </ul> <p>Online audio description and in person tours organised for people with a visual impairment; audio assisted and ISL interpreted tours are for those with a hearing impairment and the Deaf community.</p> <p>'Neuro-spectacular!' is a creative workshop programme for families of one or more children who have ASD. Our city-wide primary school programme 'Zoom' for the 2024-2025 academic year is focusing on working with schools for children with a range of additional needs and support requirements, such as intellectual disabilities, developmental delays and neurodiverse children.</p> <ul style="list-style-type: none"> <li>• 'In the Dark' was a play developed with the visually impaired, for a mixed audience, and was performed twice at the gallery in March 2024.</li> </ul> |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024  |
|--------------------|---|--|
|                    | <p>6.2.2 Deliver a schedule of projects and participatory education programmes that encourage participation in the visual arts among a range of target groups</p> | <p>Visual Thinking Strategies was delivered for upwards of 500 children in 2024 at six exhibitions with four groups per exhibition.</p> <p>Education and Community Outreach programmes included:</p> <ul style="list-style-type: none"> <li>• Study Mornings, Coffee Conversation and Culture Club weekly talks, art appreciation courses, monthly film screening, monthly 'Basic Talks'</li> <li>• TY programmes, guided tours, Art and the Outdoors Festival, Culture Night programme</li> <li>• Programmes for children of all ages, Parent &amp; Baby Tours, Sunday Sketching for families, portfolio courses, summer school, art workshops and courses and Looking at Art VTS Club</li> <li>• Collaboration with Irish Writers Centre on contemporary art criticism and writing courses; Poetry courses</li> <li>• 'Tonight it's Tuesday': original evening performance with drama and music inspired by the More Power to You Sarah Purser exhibition, created by artist Isadora Epstein</li> <li>• Early Years programme Cruthaí Beaga programme for under 5s from crèches, preschools and parent and toddler groups in Dublin City</li> <li>• High Expectations: Early Years residency with artist Helen Barry in collaboration with NEIC and Ozanam House</li> <li>• Art Aficionados: ongoing weekly after-school programme with students from local schools</li> <li>• Programmes engaging with art and activism, in tandem with the themes of the Brian Maguire exhibition</li> <li>• As part of the Andy Warhol programme, evening event Silver Night brought together music, fashion and dance performances in the Sculpture Hall of the gallery for an eclectic atmosphere capturing a feeling of 'after the disco'</li> </ul> |

# Goal 6

## continued

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024   |
|---|--|---|
|   | 6.2.3 Deliver a focused and creative programme across all of Dublin's primary schools engaging directly with the city art collection           | <p>For the 2024-2025 academic year the Hugh Lane Gallery citywide primary school programme is focussing on working with schools for children with a range of additional needs and support requirements.</p> <p>This programme will be developed through working first-hand with students, teachers SNAs and HLGs panel of Artists. Being curious about each child's strengths and interests are central to how we are innovating outreach methods for children with additional needs.</p>   |
|   | 6.2.4 Animate library spaces with diverse and inclusive programme of events  | <p>Continued delivery of Libraries programming (including local delivery of national LGMA programmes) throughout the year and across the city for all of the community including older people, children, those with additional needs and on a range of topics including the Irish language, the arts, reading and literacy, climate action and making.</p> <p>Our citywide salon programme will see professional artists from the Hugh Lane Gallery panel going out to work in community spaces including libraries on programmes that range in duration from one-offs to weekly sessions, inspired by artist Sarah Purser's monthly 'salons' where visitors were invited to freely creatively and intellectually express themselves.</p> |
| 6.3 Facilitate educational opportunity through programmes and funding | 6.3.1 Deliver diverse programme across the library branch network with a focus on promoting digital literacy and supporting the maker movement | <ul style="list-style-type: none"> <li>• Digital Literacy sessions for adults in nine branches</li> <li>• Acorn Age Friendly tablets introduced for borrowing throughout the branch network</li> <li>• Digital Clinics promoting Dublin City Libraries' online resources held in branches</li> <li>• Digital Literacy services and resources promoted during the 'International Literacy Day at your Library' programme</li> </ul>  |

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024  |
|---|--|--|
| <p>6.4 Animate city spaces by providing and supporting a range of events, festivals and opportunities for people to celebrate and come together</p> | <p>6.4.1 Develop, fund and support a diverse range of events, festivals and parks events</p> | <p>In 2024, Dublin City Council supported major events in the city centre including:</p> <ul style="list-style-type: none"> <li>• St. Patrick's Festival</li> <li>• Dublin Pride</li> <li>• Women's Mini Marathon</li> <li>• American College Football</li> <li>• Dublin City Council Bram Stoker Festival</li> <li>• Christmas at the Castle</li> <li>• Dublin Winter Lights.</li> </ul> <p>In 2024, Dublin City Council has continued to develop new family themed events in the city centre and parks including:</p> <ul style="list-style-type: none"> <li>• Dublin City Council Sensoria</li> <li>• Luke Kelly Festival</li> <li>• Hip Hop Showcase</li> <li>• Funtropolis</li> <li>• Smithfield Fleadh</li> <li>• Ceol Country</li> <li>• Sporting Homecoming Events (first ever Irish Olympic Team homecoming event was planned and delivered in 2024)</li> </ul> <p>Dublin City Council manages five markets in parks throughout the city and have hosted over 430 events thus far in 2024. These events provide incalculable value to the citizen of Dublin City enabling diversity and cultural and social inclusion.</p> <p>In 2024, the Hugh Lane Gallery curated and programmed a 2-day outdoor family festival Art &amp; the Outdoors on the August bank holiday weekend, attracting 4,700 visitors.</p> |

# Goal 6

## continued

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY   | PROGRESS 2024  |
|---|---|--|
|   |   | <p>A range of events with a focus on economic development included:</p> <ul style="list-style-type: none"> <li>• Techfoundher Bootcamp</li> <li>• SoCircular</li> <li>• Dublin Economic Monitor Annual Event</li> <li>• Join The Dots</li> <li>• Dublin Maker Festival</li> <li>• Enfuse finals</li> <li>• Dublin City Social Enterprise Awards</li> <li>• Culture Night late</li> </ul>                               |
|   | <p>6.4.2 Licence the city's on-street markets, casual trading and street performance in a manner that enhances people's city experience</p> | <p>Q1-Q3 2024</p> <ul style="list-style-type: none"> <li>• 486 Street Performer Permits issued</li> <li>• 2,278 casual trading licenses issued</li> </ul>  |
| <p>6.5 Support and encourage the provision of arts and cultural facilities to ensure that the cultural life of the city has the space to thrive</p> | <p>6.5.1 Deliver Parnell Square Cultural Quarter on a phased basis</p>  | <p>The Parnell Square project will deliver a new 5,500 sqm City library for Dublin. Phase 1 of the project is ongoing. The demolition of the Amharclann at the rear of the Georgian buildings was completed in 2023. The new City Library will be located on this site. Stage 2b has now been completed and the project has moved to Stage 2c (design to tender). This stage is due to be completed in March 2025.</p> |
|   |   | <p>The planning application is in place for the Parnell Square project (Part 8), which will involve extensive work in the 1930s section of Hugh Lane Gallery, including a new link through the existing Harry Clarke studio space. A feasibility study for 20/21 Parnell Square has been completed and costed.</p>   |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY   | PROGRESS 2024   |
|--------------------|---|---|
|                    | 6.5.2 Conduct an audit of artists' workspaces identifying deficits and opportunities to transfer buildings to cultural use/workspaces   | <p>Published 'Building Culture - Cultural Infrastructure Toolkit' and disseminated through seminar and developer meetings.</p> <p>The toolkit includes:</p> <ul style="list-style-type: none"> <li>• Guidance Note 1: Cultural Infrastructure Development Process</li> <li>• Guidance Note 2: Cultural Infrastructure Assessments (incl. Cultural Audits)</li> <li>• Toolkit Resource 1: Co-design Approaches</li> <li>• Toolkit Resource 2: Artform Typologies and Specifications</li> <li>• Toolkit Resource 3: Governance and Deliverability</li> </ul> <p>Artists' Workspaces:</p> <ul style="list-style-type: none"> <li>• Pre-Part 8 in progress for St Werburgh's Church</li> <li>• Finalising contract with design team for 8-9 Merchant's Quay.</li> </ul> |
|                    | 6.5.3 Continue a feasibility of sites in Dublin City Council ownership for artists' workspaces and work with developers to embed arts and cultural workspaces in new developments | <p>Artane Studios supplies workspace for 10 to 12 artists. Arts Office regularly conducts advisory meetings with developers on significant LRD sites across the city in support of CUO25 of the Dublin City Council Development Plan.</p>   |
|                    | 6.5.4 Expand the Hugh Lane to include a new wing in Temple Bar for gallery and programming space  | <p>Hugh Lane Gallery now includes 20/21 Parnell Square. The Temple Bar property is being used for other cultural purposes. 20/21 Parnell Square will be developed in line with the recommendations of the completed feasibility study. These buildings will be used as additional gallery space and for community programmes. Fredrick Lane is currently used for art storage. The potential to expand and host workshops and office space on the first floor is being examined.</p>  |

# Goal 7

## To become a more responsive, innovative City Council

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY  | PROGRESS 2024   |
|---|--|---|
| 7.1 Support a culture of innovation, training and development | 7.1.1 Ensure our organisational design and structure is appropriate for the delivery of our corporate goals and objectives, in line with the Local Authority People Strategy | <p>Number of competitions held by DCC to Q3 this year = 74</p> <p>Number of competitions held by PAS on DCC behalf = 8</p> <p>Total Number of appointments to Q3 this year = 628 appointments (436 externals and 192 internals)</p> <p>Dublin City Council's Strategic Workforce Planning process for 2025 - 2029 has commenced in Q3 2024. Strategic Workforce Workshops have been held with each Department throughout September and October 2024. Follow up individual collaborative meetings will be undertaken with each Department ACE and EM to review current staffing information, prepare and compile their Department Workforce Plan in line with their Corporate Planning &amp; Service Delivery Objectives.</p>  |
|   | 7.1.2 Foster an environment of continuous improvement and development for our staff  | <ul style="list-style-type: none"> <li>• 1785 employees have participated in 130 courses to date in 2024.</li> <li>• 105 employees are availing of the corporate scholarship and departmental educational funding schemes.</li> <li>• 34 new accredited Micro Creds courses have been provided for through scholarship scheme.</li> </ul> <p>New Programmes introduced in 2024 include:</p> <ul style="list-style-type: none"> <li>• Interviewee Skills for Outdoor employees</li> <li>• Mediation and Conflict Skills</li> <li>• Planning Your Future Seminars</li> </ul> <p>Additional New Programmes Due to be delivered in 2024:</p> <ul style="list-style-type: none"> <li>• Microsoft Office Programme for Outdoor employees</li> <li>• Emerging Leaders (grade 5 development programme)</li> </ul> <p>In 2024 there was collaboration with the Smart Cities section on projects such as Digital Twin and Bloomberg, attending and participating in international conferences</p> |

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY | PROGRESS 2024  |
|--------------------|---------------------|--|
|                    |                     | <p>such as Velo City and transport research Arena.</p> <p>Through 2024, two 2day Project management Fundamental courses were delivered in house with the IPA with input from CPSO staff.</p> <p>Senior management have undertaken Risk Assessment professional courses and there is ongoing participation in the Women in Leadership course.</p> <p>The climate action team has hosted two Dublin Story Slams on the theme of “Change” to support a culture of innovation.</p> <p>Continuing Professional Development facilitated and achieved for professionals across the organisation.</p> <p>DFB staff are availing of DCC Scheme of Assistance for multiple academic and development programmes and courses covering areas such as emergency services management, fire safety science &amp; practice and health and safety.</p> <p>All staff in the I.S. department have received training to certificate level in the International Service Management Methodology called ITIL.</p> <p>The Finance Department, in conjunction with the IPA, is currently working on developing a new programme on Financial Governance to go live in Q2 2025. It will be aimed at both budget holders and Senior Managers.</p> |

# Goal 7

## continued

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY  | PROGRESS 2024  |
|--|--|--|
|  | <p>7.1.3 Facilitate staff to adopt innovative approaches in their work through the continued development of change management initiatives such as DCC BETA</p> | <p>A number of Beta projects are progressing:</p> <ul style="list-style-type: none"> <li>• Cooktop beta - trial now live in Herbert Park</li> <li>• Cargobike sharing - trial live in Portobello</li> <li>• Smart Locks in Parks - trial live in Herbert Park</li> </ul> <p>Transformation week took place 21st to 25th October. The national programme of events was launched by Minister Pascal Donoghue in the North City Operations depot, Ballymun which gave the Council an opportunity to showcase the state-of-the-art facility. Two days of events were held in the Atrium in the Civic Offices and staff had the opportunity of viewing remotely if they were unable to attend in person.</p> <p>The DCC staff awards scheme recognised a number of staff who adopted innovative solutions</p> |
| <p>7.2 Promote our vision, achievements and services through improved, proactive communication</p> | <p>7.2.1 Redesign the City Council website to serve as an online portal and user-friendly information resource</p>   | <p>Work is ongoing between Dublin City Council, Big Motive (design company) and Annertech / Ennovation (developers) to implement design changes to our test site to present changes to management and gather feedback. It is envisaged this will happen before end of year.</p>  |
|  | <p>7.2.2 Capitalise on the reach and opportunity provided by social media to broaden communication and engagement with the public</p>                          | <p>2024 marks the first year we live streamed the Votes and the 2nd year we live streamed our Transformation week. We recruited a new Videographer this year who has created a number of short videos which we have shared on our SM platforms and also captured footage that can be utilised for future projects.</p>   |

| PRIORITY OBJECTIVE  | SUPPORTING STRATEGY   | PROGRESS 2024   |
|---|---|---|
|   | 7.2.3 Enhance tools for internal communication so that staff are easily kept abreast of all relevant developments | <p>The CitiDesk platform has continued to grow. The facility for staff to access content on their phones has enhanced our ability to provide information to staff in a more flexible manner. There are now 5 public communities set up for more informal content: Staff News; Buy and Sell; Employee Onboarding; Health and Wellbeing and Fórsa. Departments have also set up some private communities which facilitates communication and information sharing.</p> <p>A new Communications Strategy 2025-2029 was agreed, and implementation will begin in 2025.</p> <p>Recording of a new series of podcasts, 'What's the Story, Dublin?' began and will be released starting in Q4 2025.</p> |
| 7.3 Strengthen our civic leadership role and make collaboration a fundamental part of the way we work | 7.3.1 Develop and implement systems and procedures to assist the Elected Members in their role                    | <p>Phase 1 of the Councillor Portal project commenced with Questions and Motions being piloted for the December Central Area Committee Meeting. The upgraded hybrid Conference System in City Hall Chamber has been in operation since October. The new City Council induction was provided in July.</p>  |

# Goal 7

## continued

| PRIORITY OBJECTIVE | SUPPORTING STRATEGY  | PROGRESS 2024   |
|--------------------|--|---|
|                    | <p>7.3.2 Create effective collaborations with other local authorities and public sector organisations, academia, businesses, citizens and international partners</p> | <p>Dublin City Council is the lead authority for the local government sector on a number of programmes including National Building Control System, the National Electoral Registration System, Eastern Midlands Waste Enforcement Regional Lead Authority and the National Library Management System. The City Council is also an active participant on sectoral, regional and national networks, committees and research programmes collaborating with colleagues across the public sector.</p> <p>The City Council has engaged with academic bodies and SOLAS to develop internship and apprenticeship opportunities. Partnerships with academia and other bodies have also been developed to work on flood projects and flood warnings; to monitor emissions in the City; waste management; healthy communities; Major Emergency Management; vacancy and adaptive use; city regeneration, sustainable development and climate action.</p> <p>A range of memberships and educational partnerships are in place to advance learning and development for our teams.</p> |
|                    | <p>7.3.3 Situate our work within a broader global framework by engaging with international partners and programmes that advance our goals for the City</p>           | <p>The Council participates in a range of EU and international fora such as:</p> <ul style="list-style-type: none"> <li>• International Urban and Regional Cooperation Programme</li> <li>• European Union Network for the Implementation and Enforcement of Environmental Law</li> <li>• World Cities Cultural Programme</li> <li>• International Counter Terrorism Preparedness Network.</li> <li>• Eurocities</li> <li>• Strong Cities Network</li> <li>• Cities Coalition foOr Digital Rights</li> </ul>  |

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY  | PROGRESS 2024   |
|--|--|---|
| 7.4 Continue to focus on providing Quality Customer Service to deliver the best service possible to citizens and customers | 7.4.1 Implement and renew the Customer Service Action Plan   | <p>Dublin City was awarded the 2024 European Capital of Smart Tourism.</p> <p>There was ongoing collaboration with Dublin's Twin / Friendship Cities with visits from San Jose and Seoul. The Chief Executives of Dublin City and Ramallah met to discuss and develop a four-year work programme.</p>             |
|  | 7.4.2 Improve and streamline customer contact channels to make it easier for the public to access their services when, where and how it is convenient for them | <p>Initiatives to improve customer service included:</p> <ul style="list-style-type: none"> <li>• Introduction of the Samanta translation app as a pilot project</li> <li>• Online self-serve appointments system for cash office</li> <li>• New customer service "X" account</li> </ul>                          |
|  | 7.4.3 Enhance and expand the role of the Customer Services Centre as our main customer touchpoint when accessing services                                      | <ul style="list-style-type: none"> <li>• Streamlining of Housing Allocations telephony to allow for quicker responses for customers.</li> <li>• Completion of an AI Proof of Concept to provide better information and improve training plans and FAQs for staff to respond to queries from the public</li> </ul> |

# Goal 7

## continued

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY  | PROGRESS 2024  |
|--|--|--|
| 7.5 Transform our use of technology and data in decision-making and service delivery | 7.5.1 Develop a Digital Strategy for the City, which includes expanding our range of digital and online services   | A draft Digital Transformation Strategy has been completed, and a Digital Strategy Implementation Board has been established. A programme of work is being prepared.   |
|  | 7.5.2 Continue to expand the Smart City Initiative to explore and pilot use of new technologies in our service delivery  | <p>Continued to expand the Smart City programme and mainstream activities within the organisation. An Urban Air Mobility Strategy 2024-2029 was produced, a dedicated Drone Unit established and a drone innovation partnership with SFI, the Irish Aviation Authority and Maynooth University (through LERO) was set up.</p> <p>The Dublin-NY Portal (a digital art sculpture) was deployed on North Earl Street which attracted over 350,000 visitors from May-September and 20 billion online impressions. A Gen-AI working group for the City Council was established to guide new opportunities for the organisation. Scaling up of work around digital twins through academic, industry and European partnerships.</p> |
|  | 7.5.3 Develop a Data Management Strategy for the organisation that improves how our data is managed, used and reused, and that service quality is enhanced through its use | <p>The business case for a centralised data platform was refined through several iterations. The business case will be reviewed by the Strategic Board.</p> <p>Progress is being made on Dublin Fire Brigade priorities in collaboration with the Tactical Board as part of our data management and governance initiatives.</p> <p>As part of these efforts, we implemented a data governance tool, Dataedo, and launched a pilot project with Dublin Fire Brigade to populate a data catalogue for their databases.</p>   |

| PRIORITY OBJECTIVE   | SUPPORTING STRATEGY  | PROGRESS 2024   |
|--|--|---|
| <p>7.6 Work to place human rights and equality at the core of how we perform our functions</p> | <p>7.6.1 Implement our Public Sector Duty Action Plan over the lifetime of this Corporate Plan</p> | <p>The Public Sector Equality and Human Rights Duty ('Duty') was implemented in the following departments in 2024:</p> <ul style="list-style-type: none"> <li>• Chief Executive's Office and Law Department</li> <li>• Culture, Recreation &amp; Economic Services</li> </ul> <p>With these additions, the total number of departments with completed Public Sector Equality and Human Rights Implementation Plans now stands at five, reflecting our ongoing commitment to embedding the core values and commitment to equality and human rights across the council.</p> <p>Throughout the year, there were a number of different strategies and plans identified to go through the Public Sector Duty process.</p>  |
|  | <p>7.6.2 Progress the actions in the Disability Implementation Plan</p>                            | <p>A project to co-design a consultation and engagement process with Disabled Persons' Organisations continued in 2024. Phase 2 of the project is now in the final editing stages before presentation and implementation within the organisation. In addition to a Corporate Implementation Plan extensive training modules have been created and will be rolled out to all staff in the organisation, on a graduated basis</p> <p>The National Building Control and Market Surveillance Office (NBCMSO) promotes compliance with Building Regulations Part M (Access and Use) and membership of the National Disability Authority, Universal Design Guidelines for Changing Places Toilets Technical Advisory Group who design and oversee the delivery of the guidelines.</p> |

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# Members & Activities

## of Corporate Policy Group, Strategic Policy Committees and Joint Policing Committee

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## Corporate Policy Group

### List of Members

**Chairperson:** Lord Mayor Daithí De Róiste  
Lord Mayor James Geoghegan

Cllr. Séamas McGrattan – Finance SPC

Cllr. Janet Horner – Traffic & Transport SPC/ Mobility and Public Realm SPC

Cllr. Cat O'Driscoll – Planning & Urban Form SPC/ Planning and Urban Regeneration SPC

Cllr. Racheal Batten – Economic Development & Enterprise SPC

Cllr. Deirdre Heney – Housing SPC/ Housing and Social Inclusion SPC

Cllr. Declan Flanagan – Climate Action, Environment & Energy SPC

Cllr. Darragh Moriarty – Arts, Culture, Leisure & Recreation SPC/ Community, Gaeilge, Sport, Arts & Culture SPC

### **Previous members during 2024:**

*Councillor Claire Byrne*

*Councillor Alison Gilliland*

*Councillor Ray McAdam*

*Councillor Tom Brabazon*

*Councillor Noeleen Reilly*

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| <b>MEETING DATE 2024</b> | <b>THEMES / POLICY ISSUE ADDRESSED</b>  |
|--------------------------|---|
| 26/01/2024               | Annual Service Delivery Plan, Updates from the Chairs of the Strategic Policy Committees  |
| 22/03/2024               | Updates from the Chairs of the Strategic Policy Committees  |
| 30/08/2024               | Role of the Corporate Policy Group and SPC Chairs, Update on the development of a new Strategic Policy Committee Scheme, Corporate Plan 2024-2029, Budgetary Process Overview |
| 25/10/2024               | Service Delivery Review, Corporate Plan Update, Audit Committee Nomination Process, Strategic Policy Committee Scheme update  |

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# Housing & Social Inclusion Strategic Policy Committee

(Previously the Housing Strategic Policy Committee)

## Council Members

**Chairperson:** Cllr. Deirdre Heney, FF  
 Cllr. Janice Boylan, SF  
 Cllr. Christy Burke, Non-Party  
 Cllr. Mary Callaghan, SD  
 Cllr. Hazel Chu, GP  
 Deputy Lord Mayor Donna Cooney, GP  
 Cllr. Ray Cunningham, GP  
 Cllr. Hazel de Nortúin, PBP  
 Cllr. Daithí Doolan, SF  
 Cllr. Pat Dunne, I4C  
 Cllr. Alison Field, LAB  
 Cllr. Ray McAdam, FG  
 Cllr. Clodagh Ní Mhuirí, FG  
 Cllr. Colm O'Rourke, FG  
 Cllr. Cieran Perry, Non-Party  
 Cllr. Aishling Silke, SD  
 Cllr. John Stephens, FF

### *Previous members during 2024:*

*Cllr. Racheal Batten, FF*  
*Cllr. Kevin Donoghue, LAB*  
*Cllr. James Geoghegan, FG*  
*Cllr. Alison Gilliland, LAB*  
*Cllr. Briege MacOscar, FF*  
*Cllr. Eimer McCormack, FF*  
*Cllr. Catherine Stocker, SD*  
*Cllr. Máire Devine, SF*

## Sectoral Interests

Mike Allen, Focus Ireland  
 Hazel Cryan, KPMG  
 Joe Duffy, Irish National Teachers' Organisation  
 Matt Gallagher, Construction Industry Federation  
 Jonny McKenna, The Royal Institute of Architects of Ireland  
 Ailbhe McLoughlin, Irish Council for Social Housing  
 Sinead Murphy, Meeting Lace Club  
 Oisín O'Reilly, Outhouse LGBTQ Centre  
 Alan Robinson, Docklands Business Forum

### *Previous members during 2024:*

*Dr. Kevin Byrne, Public Participate Network*  
*Pat Greene, Dublin Simon*  
*Mick O'Reilly, Irish Congress of Trade Unions*

| MEETING DATE 2024  | THEMES / POLICY ISSUE ADDRESSED  |
|--------------------|--|
| 17th January 2024  | <ul style="list-style-type: none"> <li>• Housing SPC Workplan January - May 2024</li> <li>• Overview for Dublin City Council on Loans, Grants and Adaptations</li> <li>• Overview of Community &amp; Social Development Section and priorities for 2024</li> </ul>   |
| 14th February 2024 | <ul style="list-style-type: none"> <li>• Affordable Housing Developments</li> <li>• Updates on:               <ol style="list-style-type: none"> <li>i. Public Housing Working Group</li> <li>ii. Local Traveller Accommodation Consultative Committee</li> <li>iii. Special Committee on Homelessness</li> <li>iv. Senior Citizens Working Group</li> <li>v. Oversight Committee on Animal Welfare Issues</li> <li>vi. Housing Disability Steering Group</li> </ol> </li> </ul> |
| 13th March 2024    | <ul style="list-style-type: none"> <li>• Active Land Management</li> <li>• Traveller Accommodation</li> </ul>  |
| 17th April 2024    | <ul style="list-style-type: none"> <li>• A Circular Economy Approach to Housing Maintenance and Housing Regeneration: Challenges and Opportunities - Facilitated by the Irish Green Building Council</li> <li>• Discussion and application to DCC Housing Maintenance and Regeneration</li> </ul>  |
| 8th May 2024       | <ul style="list-style-type: none"> <li>• Housing Delivery 2019-2024</li> <li>• Homeless Services 2019-2024</li> <li>• Housing Allocations 2019-2024</li> <li>• Traveller Accommodation 2019-2024</li> <li>• Housing Maintenance and Support 2019-2024</li> </ul>   |
| 18th November 2024 | <ul style="list-style-type: none"> <li>• Purpose of The Housing SPC</li> <li>• Presentation: A Briefing on all Housing Department Works Streams</li> </ul>   |

# Mobility and Public Realm Strategic Policy Committee

## (Previously the Traffic & Transport Strategic Policy Committee)

### Council Members

**Chairperson:** Councillor Janet Horner, GP  
 Lord Mayor Emma Blain, FG  
 Cllr. Hazel Chu, GP  
 Cllr. Anthony Connaghan, SF  
 Cllr. Fiona Connelly, LAB  
 Cllr. Keith Connolly, FF  
 Cllr. Daniel Ennis, SD  
 Cllr. Mannix Flynn, Non-Party  
 Cllr. Feljin Jose, GP  
 Cllr. Micheál MacDonncha, SF  
 Cllr. Ray McAdam, FG  
 Cllr. Paddy Monahan, SD

#### *Previous members during 2024:*

*Cllr. Daniel Céitinn, SF*  
*Cllr. Caroline Conroy, GP*  
*Cllr. Deirdre Conroy, FF*  
*Cllr. Anne Feeney, FG*  
*Cllr. Jane Horgan Jones, LAB*  
*Cllr. Paddy McCartan, FG*  
*Cllr. Larry O'Toole, SF*  
*Cllr. Michael Pidgeon, GP*  
*Cllr. Noeleen Reilly*

### Sectoral Interests

Dr Caoimhe Clarke, Irish Doctors for the Environment  
 Jason Cullen, Dublin Commuter Coalition  
 Richard Guiney, Dublin Town  
 Siobhan McNamara, Dublin Cycling Campaign  
 Emmet O'Briain, Berkeley Road Area Residents Association/PPN  
 Dr. Robbie Sinnott, Voice of Vision Impairment.

#### *Previous Members during 2024:*

*Stephen Browne, Dublin Chamber*  
*Keith Gavin, Irish Parking Association*  
*Martin Hoey, PPN Community Pillar*  
*Gary Kearney, Headway, PPN Social Inclusion Pillar*  
*Colm Ryder, Dublin Cycling Campaign*

### MEETING DATE 2024 THEMES / POLICY ISSUE ADDRESSED

|                   |  |
|-------------------|--|
| 7th February 2024 | <ul style="list-style-type: none"> <li>School bus system for students within the Dublin area</li> <li>Dublin City Centre Transport Plan – report on Public Consultation</li> <li>DCC Skip Byelaws</li> <li>Parking Enforcement</li> <li>Active Travel Programme – update on Projects</li> <li>Pedestrian Crossings report</li> </ul> |
| 4th December 2024 | <ul style="list-style-type: none"> <li>Presentation by National Transport Authority (NTA)</li> <li>Active Travel Programme Update</li> <li>Public Realm Update</li> </ul>  |

# Climate Action and Urban Resilience Strategic Policy Committee

(Previously the Climate Action, Environment & Energy Strategic Policy Committee)

## Council Members

**Chairperson:** Cllr. Declan Flanagan, FG  
Cllr. Daryl Barron, FF  
Cllr. Janice Boylan, SF  
Cllr. Kevin Breen, Non-Party  
Cllr. Claire Byrne, GP  
Cllr. Lesley Byrne, SD  
Cllr. Deirdre Heney, FF  
Cllr. Carolyn Moore, GP  
Cllr. Edel Moran, SF  
Cllr. Clodagh Ní Mhuirí, FG

### *Previous members during 2024:*

*Cllr. Deborah Byrne, Lab*  
*Cllr. Mannix Flynn, Non-Party*  
*Cllr. Darcy Lonergan, GP*  
*Cllr. John Lyons, Non-Party*  
*Cllr. Naoise Ó Muirí, FG*  
*Deputy Lord Mayor Claire O'Connor, FF*  
*Cllr. Catherine Stocker, SD*  
*Cllr. Michael Watters, FF*

## Sectoral Interests

Ann Canning, Donore Project Consultative Forum  
David Kelly, Dublin Chamber of Commerce  
Keenan Stack, IBEC  
Sally Starbuck, RIAI  
Aine Wellard, Blind Rights Ireland

### *Previous members during 2024:*

*Paul Boylan, Vivid Edge*  
*Trevor Clowry, Crumlin Community Clean-Up*  
*Bernie Guinan, Association of Consulting Engineers of Ireland (ACEI)*  
*Robert Moss, An Taisce Green Communities*

| MEETING DATE 2024 | THEMES / POLICY ISSUE ADDRESSED   |
|-------------------|---|
| 10th January 2024 | <ul style="list-style-type: none"> <li>Chief Executive's Report on Submissions Received to the Dublin City Council Draft Climate Action Plan 2024-2029 - Climate Neutral Dublin</li> <li>Draft Climate Action Plan 2019 - 2024</li> </ul>   |
| 31st January 2024 | <ul style="list-style-type: none"> <li>Noise Action Plan</li> <li>Litter Management</li> <li>Bag Bins</li> <li>Bin Sensors</li> <li>Bin Sensor Project Report - Trial 2023</li> <li>National Waste Management Plan Update</li> <li>Deposit Return Scheme</li> </ul>   |
| 27th March 2024   | <ul style="list-style-type: none"> <li>Noise Plan 2024 – 2028</li> <li>Sustainability and the event sector</li> <li>Bathing Water Quality</li> <li>Climate Action Plan &amp; Net Zero Cities</li> <li>Circular Cities Declaration and Circular Events</li> <li>Street Cleaning and recruitment</li> <li>Motion tabled re reducing the use of single use cups</li> <li>Dublin City Council Energy Policy 2024</li> </ul> |
| 29th May 2024     | <ul style="list-style-type: none"> <li>Climate Action Update</li> <li>Dublin City Council Energy Policy 2024</li> <li>Edible Dublin Food Strategy, DCC</li> <li>Innovative recycling initiatives in Denmark</li> <li>Update on the Outcomes of the Circular Hotspot</li> <li>Development Perspectives</li> </ul>  |

# Planning and Urban Regeneration Strategic Policy Committee

(Previously the Planning and Urban Form Strategic Policy Committee)

## Council Members

**Chairperson:** Cllr. Catherine Stocker, SD  
 Cllr. Ammar Ali, FF  
 Cllr. David Coffey, FG  
 Cllr. Feljin Jose, GP  
 Cllr. Patrick Kinsella, FG  
 Cllr. Dermot Lacey, LAB  
 Cllr. Aoibheann Mahon, FF  
 Cllr. Ciaran Ó Meachair, SF  
 Cllr. Cat O' Driscoll, SD  
 Cllr. Gavin Pepper, Non-Party  
 Cllr. Aishling Silke, SD

### *Previous members during 2024:*

*Cllr. Racheal Batten, FF  
 Cllr. Anthony Connaghan, SF  
 Cllr. Daithí de Róiste, FF  
 Cllr. Janet Horner, GP  
 Cllr. Ray McAdam, FG  
 Cllr. Declan Meenagh, LAB  
 Cllr. Sophie Nicoullaud, RTC  
 Cllr. John Lyons, Non-Party  
 Cllr. Patricia Roe, SD*

## Sectoral Interests

Fergal Butler, PPN, Environmental, Bridgefoot Street Park  
 Mairead Kenny, Irish Planning Institute  
 Jonny McKenna, The Royal Institute of Architects of Ireland  
 Aidan Sweeney, IBEC  
 Sebastian Vencken, PPN -Broadstone Basin Residents Association

### *Previous members during 2024:*

*Odran Reid, Northside Homecare Service & Irish Planning Institute  
 Dr. Robbie Sinnott, Voice of Vision Impairment*

## MEETING DATE 2024 THEMES / POLICY ISSUE ADDRESSED

| MEETING DATE 2024  | THEMES / POLICY ISSUE ADDRESSED  |
|--------------------|--|
| 20th February 2024 | <ul style="list-style-type: none"> <li>Childcare Update</li> <li>Report on Greening the City</li> <li>Update LAP's and the impact of the Planning and Development Bill 2023</li> </ul>   |
| 16th April 2024    | <ul style="list-style-type: none"> <li>Presentation - Opportunities and Challenges of Vacant Above the Shop Units for Residential Use in Ireland</li> <li>Presentation - Conservation Grant Schemes updates</li> <li>Derelict Sites Acts Working Group Update</li> </ul> |
| 26th November 2024 | <ul style="list-style-type: none"> <li>Presentation - Planning Function</li> <li>Presentation - Planning and Development Act 2024</li> <li>Presentation - Dublin City Development Plan 2022-2028: Two-Year Progress Report 2024</li> </ul>                               |

# Economic Development and Enterprise Strategic Policy Committee

## Council Members

**Chairperson:** Cllr. Racheal Batten, FF  
 Cllr. Ray Cunningham, GP  
 Cllr. Cian Farrell, SD  
 Cllr. Mannix Flynn, Non-Party  
 Cllr. Rory Hogan, FF  
 Cllr. Leslie Kane, SF  
 Cllr. Colm O'Rourke, FG  
 Cllr. Gayle Ralph, FG  
 Cllr. Punam Rane, FG  
 Cllr. Nial Ring, Non-Party

### *Previous members in 2024:*

*Cllr. Tom Brabazon, FF  
 Cllr. Danny Byrne, FG  
 Cllr. Donna Cooney, GP  
 Cllr. Tara Deacy, SD  
 Cllr. Terence Flanagan, FG  
 Cllr. Alison Gilliland, LAB  
 Cllr. Cat O'Driscoll, SD*

## Sectoral Interests

Martin Harte, The Temple Bar Company  
 Evanne Kilmurray, Inner City Enterprise (ICE)  
 Adele O'Connor - Coolock Development Council  
 Aideen O'Dochartaigh, Not Here Not Anywhere  
 Pdraig Ryan, Dublin Chamber of Commerce

### *Previous members in 2024:*

*Odran Reid, Northside Homecare Service & Irish  
 Planning Institute  
 Aidan Sweeney, IBEC*

| MEETING DATE 2024 | THEMES / POLICY ISSUE ADDRESSED  |
|-------------------|--|
| 23rd January 2024 | <ul style="list-style-type: none"> <li>European Programme Support Office &amp; International Relations Progress Report - EU Funding Projects - Opportunities in 2023/2024</li> <li>Dublin City Local Economic and Community Plan Update</li> <li>Dublin Belfast Economic Corridor Update</li> <li>Night Time Economy Summit Outcomes Report</li> <li>Local Enterprise Week 2024</li> <li>EDO Annual Action Plan 2024</li> <li>Economic Development &amp; Enterprise Management Reports</li> </ul>                              |
| 23rd April 2024   | <ul style="list-style-type: none"> <li>European Programme Support Office &amp; International Relations Progress Report - EU Funding Projects - Opportunities in 2023/2024</li> <li>Dublin City Local Economic and Community Plan Update</li> <li>Dublin Belfast Economic Corridor Update</li> <li>Night Time Economy Summit Outcomes Report</li> <li>Shared Island Feasibility Study on a Connected Circular Economy - High Level Findings Update</li> <li>Economic Development &amp; Enterprise Management Reports</li> </ul> |
| 3rd December 2024 | <ul style="list-style-type: none"> <li>Dublin City Local Economic and Community Plan (LECP)</li> <li>Dublin Belfast Economic Corridor</li> <li>Night Time Economy Strategy Update</li> <li>Dublin Economic Overview</li> <li>European Capital of Smart Tourism</li> <li>Economic Development &amp; Enterprise Management Reports</li> <li>Dublin Place Brand</li> <li>European Programme Support Office &amp; International Relations</li> </ul>   |

# Arts, Culture, Leisure and Recreation Strategic Policy Committee

## Council Members

**Chairperson:** Cllr. Darragh Moriarty, LAB  
 Cllr. Ammar Ali, FF  
 Cllr. Kevin Breen, Non-Party  
 Cllr. Claire Byrne, GP  
 Cllr. Fiona Connelly, LAB  
 Deputy Lord Mayor Donna Cooney, GP  
 Cllr. Daniel Ennis, SD  
 Cllr. Jesslyn Henry, SD  
 Cllr. Vincent Jackson, Non-Party  
 Cllr. Patrick Kinsella, FG  
 Cllr. John Lyons, Non-Party  
 Cllr. Micheál MacDonncha, SF  
 Cllr. Séamas McGrattan, SF  
 Cllr. Cat O' Driscoll, SD  
 Cllr. Conor Reddy, PBP  
 Cllr. Supriya Singh, FG

### *Previous members in 2024:*

*Cllr. Dearbháil Butler, GP*  
*Cllr. Claire Byrne, GP*  
*Cllr. Kelsey May Daly, PBP*  
*Cllr. Anne Feeney, FG*  
*Cllr. Declan Flanagan, FG*  
*Cllr. Deirdre Heney, FF*  
*Cllr. Darragh Moriarty, LAB*  
*Cllr. Damian O'Farrell, IND*  
*Cllr. Patricia Roe, SD*

## Sectoral Interests

Julian de Spáinn, Conradh na Gaeilge  
 Celene Dunne, City of Dublin Youth Service Board  
 Maria Fleming, National Campaign for the Arts  
 Brian Greene, Dublin Community Television  
 SORCHA KEANE Axis Ballymun  
 Therese Moloney, Unite Trade Union  
 Sinead McNulty, Sports Ireland  
 Sunil Sharpe, Give Us the Night

### *Previous members in 2024:*

*Adekunle Gomez, African Cultural Project*  
*Ross Keane, Irish Film Institute*  
*Mary O'Connor, Federation of Irish Sport*  
*Ciaran Taylor, White Cane Audio Theatre*  
*Willie White, Dublin Theatre Festival*

## MEETING DATE 2024 THEMES / POLICY ISSUE ADDRESSED

| MEETING DATE 2024  | THEMES / POLICY ISSUE ADDRESSED  |
|--------------------|--|
| 26th February 2024 | <ul style="list-style-type: none"> <li>• Presentation - Dublin City Council Sports Plan 2023 – 2028</li> <li>• Presentation - Bram Stoker Festival</li> <li>• Hugh Lane Gallery- Andy Warhol: Three Times Out Exhibition</li> <li>• Draft Policy on Political and Protest Events</li> <li>• Update Report on DCC Cultural Company</li> <li>• Update on City Library</li> <li>• Report on Chatham Row former School of Music</li> <li>• Report on Axis Ballymun</li> <li>• Report on the funding of 8 and 9 Merchants Quay Project</li> <li>• Terms of Reference for the Project Oversight Group on 8 and 9 Merchants Quay</li> <li>• Management Update</li> <li>• Approved Minutes of the Commemorations and Naming Committee dated 23rd November 2023</li> <li>• Draft Minutes of the Arts and Cultural Advisory Group meeting dated 29th January 2024</li> </ul> |

| MEETING DATE 2024  | THEMES / POLICY ISSUE ADDRESSED   |
|--------------------|---|
| 1st May 2024       | <ul style="list-style-type: none"> <li>• Presentation - St Agnes Community Centre For Music &amp; Arts</li> <li>• Update Report on the Spaces to Create Project</li> <li>• Update Report on Little Amal Project</li> <li>• Management Update</li> <li>• Approved Minutes of the Commemorations and Naming Committee dated 25th January 2024</li> <li>• Approved Minutes of the Arts and Cultural Advisory Group meeting dated 29th January 2024</li> <li>• Approved Minutes of Dublin City Sport &amp; Wellbeing Partnership Advisory Board Meeting dated 7th February 2024</li> <li>• Approved Minutes of Dublin City Sport &amp; Wellbeing Partnership Advisory Board Meeting dated 9th April 2024</li> </ul>   |
| 25th November 2024 | <ul style="list-style-type: none"> <li>• Presentation - Parks, Biodiversity and Landscape Services - Leslie Moore</li> <li>• Presentation - Dublin City Libraries</li> <li>• Presentation - Dublin City Events and Filming</li> <li>• Presentation - Gaeilge 365</li> <li>• Presentation - Community &amp; Social Development</li> <li>• Presentation - Introduction to Dublin City Council's Sport &amp; Recreation Services</li> <li>• Presentation - The Arts Office Overview</li> <li>• Presentation - Dublin City Council Culture Company: An introduction to our work</li> <li>• Presentation - Commemorative Naming Committee</li> <li>• Presentation - Hugh Lane Gallery</li> <li>• Presentation - DCC Smart City Unit</li> <li>• Presentation - Economic Development</li> <li>• Presentation - EU/Tourism</li> <li>• Presentation – Local Enterprise Office</li> </ul> |
| 16th December 2024 | <ul style="list-style-type: none"> <li>• Presentation - Community &amp; Social Development</li> <li>• Management Update</li> <li>• Proposed dates for 2025</li> <li>• Formation and Nominations - Working Groups</li> <li>• Date for visit to Henrietta Street</li> <li>• Approved minutes of the Dublin Sports and Wellbeing Partnership meeting dated 1st October 2024</li> </ul>   |

# Finance Strategic Policy Committee

## Council Members

**Chairperson:** Séamas McGrattan, SF  
 Cllr. Daryl Barron, FF  
 Cllr. Danny Byrne, FG  
 Cllr. Kourtney Kenny, SF  
 Cllr. Dermot Lacey, LAB  
 Cllr. Michael Pidgeon, GP  
 Cllr. Punam Rane, FG  
 Cllr. Nial Ring, Non-Party  
 Cllr. Malachy Steenson, Non-Party  
 Cllr. John Stephens, FF  
 Cllr. Philip Sutcliffe, II

*Previous members during 2024:*

*Cllr. Christy Burke, Non-Party*  
*Cllr. Mary Callaghan, SD*  
*Cllr. Anthony Connaghan, SF*  
*Cllr. Fiona Connelly, LAB*  
*Cllr. Daithí de Róiste, FF*  
*Cllr. Darcy Lonergan, GP*  
*Cllr. Paddy McCartan, FG*

## Sectoral Interests

Eric Fleming, Irish Congress of Trade Unions  
 Siobhán Guyatt, Ballymun Socials (PPN)  
 Cathie Hynes, Neurodiversity Sandymount GLC (PPN)  
 Ciaran Leahy, Dublin Chamber of Commerce  
 Fergal McDonagh, Construction Industry  
 Aidan Sweeney, IBEC

*Previous members in 2024:*

*Sohini De, Bearing Point*  
*Professor Caroline McMullan, Dublin City University*  
*Philip O'Callaghan, Public Participation Network*  
*Alan Robinson, Docklands Business Forum*

## MEETING DATE 2024 THEMES / POLICY ISSUE ADDRESSED

|                    |   |
|--------------------|---|
| 18th January 2024  | <ul style="list-style-type: none"> <li>• Presentation - Housing Rent Collection and Arrears Recovery</li> <li>• Update on Community Wealth Building (CWB) Phase 2</li> <li>• Visitor Accommodation Charge</li> <li>• Report on Housing Rents and Arrears Management</li> <li>• Availability of staff and information flow to Elected Members</li> <li>• National Differential Rent Scheme</li> <li>• Update on Crowdfund Dublin City</li> </ul> |
| 21st March 2024    | <ul style="list-style-type: none"> <li>• Building Community Wealth in Dublin City - Values Based Recruitment Updates</li> <li>• Correspondence - Visitor Accommodation Charge</li> <li>• Presentation - Summary of SPC Work Programme 2019-2024</li> </ul>  |
| 21st November 2024 | <ul style="list-style-type: none"> <li>• Draft Terms of Residence of the Finance SPC 2024-2029</li> <li>• Draft Annual Work Programme 2024-2029</li> <li>• Correspondence - Hotel Bed Tax</li> </ul>  |

# Dublin City Joint Policing Committee

## Council Members

Cllr. Danny Byrne, FG  
 Cllr. Deborah Byrne, LAB  
 Cllr. Caroline Conroy, GP  
 Cllr. Daithí de Róiste, FF  
 Cllr. Tara Deacy, SD  
 Cllr. Daithí Doolan, SF  
 Cllr. Mannix Flynn, Non-Party  
 Cllr. Deirdre Heney, FF  
 Cllr. Janet Horner, GP  
 Cllr. Dermot Lacey, LAB  
 Cllr. Ray McAdam, FG  
 Cllr. Larry O'Toole, SF

## Sectoral Interests

Adrian Cummins, Restaurants Association of Ireland  
 Joe Donohoe, Fatima Groups United  
 Tony Duffin, Ana Liffey Drug Project  
 Richard Guiney, Dublin Town  
 Orla Mannion, Dublin Chamber

## MEETING DATE 2024 THEMES / POLICY ISSUE ADDRESSED

|                   |   |
|-------------------|---|
| 29th January 2024 | <ul style="list-style-type: none"> <li>• Merchants' Quay Ireland (MQI) briefing</li> <li>• Trauma Informed Practice training presentation</li> <li>• Fairview Park</li> <li>• Report of Assistant Garda Commissioner, An Garda Síochána</li> <li>• Report of A/Assistant Chief Executive, Dublin City Council</li> <li>• Drug Trends in the city</li> </ul> |
| 27th March 2024   | <ul style="list-style-type: none"> <li>• Local Community Safety Partnership (LCSP) rollout – Overview</li> <li>• Report of Assistant Garda Commissioner, An Garda Síochána (AGS)</li> <li>• Report of A/Assistant Chief Executive, Dublin City Council</li> </ul>   |
| 27th May 2024     | <ul style="list-style-type: none"> <li>• Strong Cities Network</li> <li>• Report of Assistant Garda Commissioner, An Garda Síochána (AGS)</li> <li>• Report of A/Assistant Chief Executive, Dublin City Council</li> </ul>  |

# Dublin City Local Community Development Committee (LCDC)

## Public Sector Members

Cllr. Carolyn Moore, GP  
 Cllr. Vincent Jackson, Non-Party  
 Cllr. Supriya Singh, FG  
 Cllr. Conor Reddy, PBP  
 Frank D'Arcy, Dublin City Council  
 Greg Swift, Local Enterprise Office (LEO)  
 Ellen O'Dea, Health Service Executive  
 Caoimhe Kerins, City of Dublin Education and Training Board

## Private Sector Members

Rabia Tabassum, Social Inclusion pillar (Dublin City PPN)  
 Scott Chiang, Social Inclusion pillar (Dublin City PPN)  
 Dr Akim Omotayo Badmus, Community and Voluntary pillar (Dublin City PPN)  
 Kelley Bermingham, Community and Voluntary pillar (Dublin City PPN)  
 Claire Wheeler, Environment pillar (Dublin City PPN)  
 Anne Fitzgerald, Ballyfermot Chapelizod Partnership  
 Paul Rogers, Northside Partnership  
 Dr Deiric O'Broin, NorDubCo  
 Claire Downey, Rediscovery Centre  
 Karen Smollen, SIPTU

## MEETING DATE 2024 THEMES / POLICY ISSUE ADDRESSED

|                    |   |
|--------------------|---|
| 31st January 2024  | <ul style="list-style-type: none"> <li>• LCDC Funding Streams- SICAP</li> <li>• DCC Local Economic and Community Plan (LECP)</li> </ul>   |
| 15th May 2024      | <ul style="list-style-type: none"> <li>• Presentation on the Local Area Child Poverty Pilot</li> <li>• LCDC Membership</li> <li>• LCDC Funding Streams               <ol style="list-style-type: none"> <li>i. SICAP</li> <li>ii. Local Enhancement Programme (LEP)</li> <li>iii. Community Recognition Fund</li> </ol> </li> <li>• LCDC Sub Committees- Health and Wellbeing</li> <li>• Recruitment / Staff               <ol style="list-style-type: none"> <li>i. Local Authority Integration Team</li> <li>ii. Healthy Ireland Co-ordinator</li> <li>iii. Additional Staff Resources</li> </ol> </li> <li>• Local Economic and Community Plan (LECP)</li> </ul> |
| 2nd October 2024   | <ul style="list-style-type: none"> <li>• Draft LECP 2024 - 2029 Approval by LCDC &amp; Economic Development &amp; Enterprise</li> <li>• LCDC Purpose/ Function Presentation</li> <li>• Introductions by All Members Including Impact of Role on LCDC</li> </ul>   |
| 20th November 2024 | <ul style="list-style-type: none"> <li>• Presentation on SICAP</li> <li>• Presentation from Ann Fitzgerald CEO - Liffey Partnership</li> <li>• Local Enhancement Programme (LEP)</li> <li>• Dormant Accounts Funding</li> <li>• LECP – Monitoring &amp; Evaluation</li> <li>• Adaptation of a Purple Flag Scheme</li> </ul>   |

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# Report on Principal Services

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# Chief Executive's Department

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Franchise

Number of electors registered by category at the end of 2024:

- Presidential – 352,768
- Dáil - 358,827
- Local – 380,433
- EU – 360,195
- Non-EU – 8,724

Number of postal and special voters by category

- Diplomats – 188
- Occupation – 328
- Defence Forces – 561
- Prisoners – 80
- Anonymous – 6
- Gardaí – 2
- Disabled – 59
- Nursing Home – 958

Total number of applications processed: 63,636

% of dates of birth, PPSN and Eircodes captured

- DOB - 342,740 = 90%
- PPSN - 96,460 = 25%
- Eircodes – 368,723 = 97%

In 2024, Dublin City Council successfully delivered on four major election campaigns: two Referenda, the Local Elections, the European Elections, and the General Election.

- Referendum – 8 March 2024, registered to vote: 332,002
- Local Elections and European Elections - 7 June 2024, registered to vote: 364,448
- General Election – 29th November 2024, registered to vote: 358,909

Following the signing of the Writ to call the election on the 8th of November, 17,036 applications to register to vote were received following the closing of the register on 12th November.

The team attended the annual two-day Rose Festival to highlight the importance of voting and to promote the online voting system, Voter.ie

During 2024 the Franchise Section carried out 73,665 updates to the Electoral Register. This included 25,102 edits (including moves), 7,449 deletions and 41,114 additions. The total number registered to vote is 356,112

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**PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2023**


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**Local  
Representation/  
Civic Leadership**
**Councillor Portal**

Testing of the new Councillor Portal is complete and the pilot is ongoing, with the aim of providing Councillors with an easy-to-use platform where they can submit meeting questions, motions and representations to departments quickly and efficiently. The portal will be a repository for Councillors to keep track of items submitted and replies received. The Portal will also allow Councillors access to a calendar of meetings, membership of various committees, staff phone book, online forms and other useful links.

**Roll Out**

Phase 1 Q4 2024 – Submission of Councillor questions and motions for Council and Area Committee meeting

Central Area Committee agreed to pilot the submissions of questions and motions for December Council meeting with the aim to roll out to other Area committees in early to mid-2025.

The Councillor Portal will be fully rolled out by Q4 2025. It is envisaged that this portal will replace all previous methods of receipt of Councillor questions, motions and representations to build better working relationships between Departments and Councillors while also increasing our digital services.

**Team Ireland Homecoming**

On 12th August 2024, Lord Mayor James Geoghegan and Dublin City Council hosted a Civic Ceremony on O'Connell Street in conjunction with the Olympic Federation of Ireland to welcome home Team Ireland from the Olympic Games in Paris.

**Lord Mayor's Awards**

Lord Mayor Daithí de Róiste hosted the 2024 Lord Mayor's Awards on 22nd March 2024 to recognise the following individuals and groups for their contribution to Dublin and its citizens.

- Comhaltas Baile Átha Cliath
  - Michael Cardiff
  - Julian de Spáinn
  - Dean Rock
  - Hannah Tyrrell
  - AslAm
  - The Stone Soup Project
  - Glen Hansard and The Busk
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# Chief Executive's Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Support to Elected Members

Annual Travel and Subsistence Allowance, Local Representational Allowance, Strategic Policy Committee Chairperson Allowance and Gratuity Payments made to Councillors

#### Councillor Training Programme

The Chief Executive's Secretariat developed a comprehensive Training Programme for Councillors, which covered areas such as the Irish Language, Handling Negative social media and its impact, Meta Advertising and Political Messaging, Councillor Induction, Chaining Meetings and Managing Casework and Personal Resilience. The Training Programme also provides Councillors with opportunities for continuing professional development at Level 6 and above.

#### Women's Committee

The Women's Committee convened for 2 meetings, 18th January 2024 and 14th March 2024.

Two events were held in 2024:

- International Women's Day 8th March 2024
- Night-time Economy event on 1st May 2024 focusing on key nighttime workers and their experiences with nighttime safety in the City.

An end of term evaluation was conducted. The final report summarised the key findings, recommendations and conclusions from the evaluation process.

Following a successful application for Department funding for Increasing the Participation of Women and Diversity in Local Government 2024, the committee was awarded €10,000 funding in November 2024. Funding was provided for the following proposals:

- DCC Women's Committee Planning Workshop
- Women's International Day 2025
- Social Media Training
- Migrant Communities Panel Discussion

By year end 2024 and with the assistance of this evaluation report, work had begun with newly elected female councillors to re-establish the committee, as a sub-committee of protocol, with the aim of having the committee re-established in the Q1 2025.

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**PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024****Local Government  
Electoral  
Registration System  
(LGERS)**

Dublin City Council, as the Designated Registration Authority, is responsible for the development, delivery and future management of the Local Government Electoral Registration System (LGERS). The aim of this project is to deliver a modern accessible, scalable and secure on-line registration system that provides accurate electoral information to voters and others engaged in the electoral process. The system must support the integrity of the electoral process, deliver on the changes of the Electoral Reform Act 2022, and be easily administered by local authorities. The national system is the redeveloped Voter.ie which has been in use in Dublin City & County for a number of years.

The project is also supporting the sectoral Electoral Change Network (ECN) as each local authority is responsible for data cleansing its own data prior to migrating to Voter.ie. All local authorities will migrate in 2026. The project phase is funded by the Department of Housing, Local Government and Heritage. The Operational System will be funded by the local authority sector. Dublin City Council will manage the Electoral Registration Support Office (ERSO) for the sector to support the system and undertake the development of future enhancements when required.

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# Housing and Community Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Maintenance and improvement of local authority housing units

- 74,621 repair requests were received in 2024.
- Available housing stock that was void at year end: 1.47%
- Average time taken from the date of vacant possession to date available for occupancy: 26.96 weeks
- Number of units refurbished in 2024: 1,041
- Housing adaptations completed in 2024: 534
- Extensions completed in 2024: 18
- Number of domestic boilers repaired: 11,061
- Number of domestic boilers replaced: 1,037
- Number of retrofits complete which resulted in a BER improvement: 424

#### Number of applications in 2024

- Housing Adaption Scheme: 805
- Mobility Aids Scheme: 227
- Housing Aid for Older Persons Scheme: 383
- % initial inspections carried out within 4 weeks of receipt of application: 48.25%
- Number of registered tenancies, including all RAS and HAP properties inspected: 8,637
- Number of inspected dwellings non-compliant after 1st inspection: 3,210
- Number of dwellings that achieved compliance in the period: 3,479
- In 2024 under the Buy and Renew we brought 16 homes into Social Housing.

### Housing assessment, allocation and transfer

- Number on housing list: 13,728 average across 2024
- Number on Housing Transfer List: 16,125 average across 2024
- Total number housed 2,836
- Allocations to those with a stated disability: 13.14% average across 2024
- Turnaround time for assessment of applications (registration to creation): 10.25 weeks average across 2024

#### Choice- Based Lettings (CBL)

- % of people on waiting list applying for CBL on Citizen Hub: 33.23% average across 2024
- Number of CBL properties advertised on Citizen Hub: 1,615 total in 2024

There was an increase in lettings made in 2024 of 600 to 2,836. This was achievable by fully utilising the new Choice Based Lettings portal.

### Housing Rent Management

The % of rent receipts collected against rent debts ranged from -4% in Q1 to +0.5% in Q4

There were 208 tenancy warnings issued in 2024 with 100 legal actions commenced as a result.

Rental income payments from Dublin City Council social tenancies increased by 9.6% in 2024 to €109.6m

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Social Work

- Number of Duty Social Work calls responded to: 3,331
- Number of referrals allocated to Social Work Service: 499
- Number of referrals dealt with by the Mediation Service: 1

### Homeless Services

- Number of new presenters (households): 3,027
- Number of preventions (households): 2,242
- Overall numbers in emergency accommodation (households average): 10,433
- Number of referrals made to health and social services: 1,630
- Number of exits of emergency accommodation to tenancy: 1,529
- All tenants with notice of termination for landlord sale assessed for tenant in situ scheme: 277

Supported Housing for Youth Pilot was initiated in 2024, resulting in 8 young people (aged 18-24) exiting homelessness to enter into time limited supported housing, the aim of which is to enable the young person to be able to live independently.

### Support to Housing Capital Programme

Housing for All: the build target for 2024 under this plan was 1,974. Total new build units delivered in 2024 was 972

#### Adaptive Reuse

Three commercial properties were acquired for redevelopment to provide social homes. A multidisciplinary design team framework of 9 design teams was established.

#### Housing Land Initiative Programme

Works continue onsite with the construction of 1,900 residential units in a mix of Social, Cost Rental, Affordable Purchase and Private homes

#### Regeneration

The housing regeneration of Dorset Street Flats, D11 commenced on site in June 2024 and when complete it will deliver 163 new homes, community and commercial spaces. Work progressed onsite on two Older Persons' projects at St. Finbar's Court, Dublin 7 (46 homes) and Glin Court, Dublin 17 (32 Homes). Part 8 planning permission was achieved for the redevelopment of St Anne's Court, D 5 (102 homes) and the Part 8 Application was lodged for the redevelopment of St Andrews Court, D2.

#### Emmet Road

The Council's pilot cost rental development of 578 homes granted planning in 2023 advanced to the contractor procurement stage with the tendering of Enabling works and Main contractor over the course of 2024.

#### LDA

Construction of 689 homes at two sites, Cromcastle Underpass and Donore, commenced in 2024. The Cherry Orchard Point development of 1072 homes were granted planning in July 2024 and the design of a scheme at Bluebell for almost 400 homes was advanced to pre-planning application stage.

2024 saw the launch of our first affordable purchase homes for sale at Oileáin na Crannóige, Ballymun and Oscar Traynor Woods. The Affordable Purchase Scheme is an important part of our housing delivery programme which assists applicants with buying a new home at a discount on its market value. It aims to help people who may not otherwise have been able to buy their own home.

# Housing and Community Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### RAS and Social Leasing Programme

Increase in number of properties available through RAS and Social Leasing Schemes

- RAS: 4
- Leased Units Closed: 345

The number of Leased units delivered in 2024 increased by 68 units in 2023, which represents a 25% increase.

### Housing Loans and Tenant Purchase

The Local Authority Home Loan is a government backed mortgage for first time buyers and Fresh Start applicants. A Local Authority Home Loan is for the purchase of new or second-hand residential properties and for self-builds. The Loans, Sales and Grants Section advanced 31 Local Authority Home Loans during 2024.

### Housing Grants

The Housing Adaption Grants section which supports those with a disability, mobility and older people needs, exceeded targets and budget set by the Department of Housing, Local Government and Heritage and achieved funding of €12.18m. A 30% increase of original budgeted allocation and circa 1900 grants for those in private accommodation supported.

### HAP Programme

- Number of new HAP tenancies created (mainstream and Homeless HAP combined): 2,684
- % of the remaining 1,037 rent supplement recipients transferred to HAP: 8.64% total in 2024

Online HAP portal launched through the HAP Shared Service Centre and work has commenced on utilising the HAP Portal for all Mainstream HAP applications. The DRHE Placefinder Service sourced 242 properties in 2024, resulting in the creation of 149.

### Enforcement of standards in the private rented sector

The Environmental Health Section of Dublin City Council conducted 7,299 inspections of 5,853 dwellings comprising 8,638 tenancies, an increase on 2023.

In terms of enforcement, more Improvement Letters, Improvement Notices and Prohibition Notices were served in 2024 than the previous year and two successful legal actions were held in the District Court for failure by a landlord to comply with an Improvement Notice.

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Traveller specific accommodation

#### Traveller specific accommodation

The Traveller Accommodation Unit provides, manages and maintains Traveller Specific Housing Accommodation.

Schemes/sites consisting of a total of 277 units across 7 Halting sites, 7 Group Housing Schemes and 4 Basic Services Sites.

Installation and opening of new playground in Labre Park.

Implementation of Traveller Accommodation Programme 2025-2029 which outlines DCC's key targets to meet the existing and projected accommodation needs of members of the Traveller Community within DCC's administrative area.

Implementation of Maintenance Framework which will ensure an effective and efficient services is delivered to TAU tenants/licence holders. Securing of 8 trailer/caravans for residents of TAU under the Department's Emergency Trailer/Caravan Scheme.

### Social Inclusion and Integration

- Implementation of 3rd iteration of the Social Inclusion Community Activation Programme 2024 – 2028 (SICAP)
- Reconvening of Dublin City Age Friendly Alliance
- Lord Mayor Kindness Week April 2024 in conjunction with 22 primary schools
- Africa Day event at the Royal Kilmainham Hospital with approximately 10,000 attendees.
- Belong To Event in Civic Offices as part of PRIDE.
- Launch of Sláintecare Healthy Communities Health Literacy Report in conjunction with Mayo County Council, Insight Centre for Data Analytics and Dublin City University
- Establishment of the Lord Mayor's Taskforce for Integration
- Dublin City Comhairle na nÓg Annual Conference with 220 young people in attendance at the Round Room, Mansion House.
- Inclusion & Integration Week 11 to 17 November 2024 with 118 events across the city.
- Launch of Sláintecare Community Perspectives on Health Needs and Assets in Sláintecare Healthy Community Areas in Dublin in conjunction with Royal College of Surgeons Ireland.

### Local Community Development Committee, including reference to implementation and / or review of the Dublin City Local Economic and Community Plan

Launched 2nd Iteration of the Dublin City Local Economic & Community Plan 2024 – 2029

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# Housing and Community Department continued

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Safety of Structure & Places

- Number of dangerous buildings call-outs attended in 2024: 248
- 100% of properties in 2024 were inspected within a target of 1 hour

The Dangerous Buildings Section continued to carry out DCC's statutory obligations under the Local Government Sanitary Services Act 1964. The DB Framework for Major Emergency Works Contractors in Making-Safe Buildings is live since 18th January 2024, continuing through to 17th January 2026.

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### Animal Welfare and Control

Increase in dog license revenue by 25%

40 Dog fines were issued under Section 27 of the Control of Dogs Act 1986 and 119 10 Day Notices were issued to provide proof of license

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# Area Services

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Local Community Development Committee

Highlights for the South East Area Office this year included Summer pedestrianisation in Sandymount Green; 11 new public benches installed along Upper Baggot Street; Christmas lighting installed for the first time on Baggot Street Lower, Pembroke Street Lower and Merrion Row. Crampton Court was resurfaced with red asphalt. Our Public Domain Team assisted with the restoration of a bench using Dublin City Council apprentices' team at Huband Bridge. Public domain also removed 452 abandoned bikes Citywide.

The Crumlin Area Office project managed the renovations to the Rosary Hall Community Building which completed at the end of 2024. The Facility will serve a dual role into the future providing dressing rooms for the Harolds Cross Football Club and space for a number of Community purposes and Events.

Other key highlights included the progression of Tender Documentation for the final phase of a SUDs project for Herzog Park with our partners in the Protection of Water Bodies office. The Area Office also project managed some key Public Realm improvements including a build out at Kimmage Cross and the Greening of the Plaza at Swan Leisure and at the large Traffic Islands at Clogher/ Kildare Road.

The South-Central Area Office continued to support and advance Environmental Projects in the South West Inner City in 2024. The projects included Meath Street Public Realm Improvement Scheme, Newmarket Interim Pedestrian Improvement Measures, Area Greening projects including tree planting in Dolphins Barn, Carmans Hall, Cork Street/St Lukes Avenue, The Tenters and landscaping at Emmet Road and Goldenbridge Terrace.

The North Inner-City Area Office progressed major capital projects through construction in Dublin's North Inner City with the redevelopment of Rutland Street School as a new civic centre and the Docklands Water Sports Centre on Custom House Quay. Clontarf to City Centre Active Travel Scheme opened in 2024. The North Inner-City Area Office supported the official launch of two new social housing schemes in Dominick Hall and Railway Street. Ongoing waste enforcement progressed during 2024 with a noted 341.44 tonnes of illegal dumping removed.

In the North West Area, a sum of €1.7M was allocated to the Ballymun Social Regeneration Fund for awarding of grants in 2024 to continue to support the process of social regeneration in the area which are set out in Sustaining Regeneration – A Social Plan for Ballymun. Funding for 20 organisations / groups was approved by the North West Area Committee meeting in February 2024.

A Ballymun Implementation Board was established in 2024, hosted by Dublin City Council and bringing together the relevant service providers and the Gardaí to work with the Community and local business leaders in a collaborative and effective manner. The Board will focus on matters of concern identified by the local community and those highlighted in the report Ballymun – A Brighter Future.

## Area Services continued

### PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

In 2024, StartUp Ballymun returned for its 11th event, Rise Up: Innovation Unleashed, held on 25th April in the Council Chamber, Ballymun Civic Centre. The event focused on young entrepreneurs and innovation, drawing over 80 attendees. A panel of six young business founders shared their entrepreneurial journeys, supported by the presence of key business support agencies including the Local Enterprise Office, Enterprise Ireland, and Dublin Northwest Partnership.

Additionally, Dublin City Council partnered with Intreo to host two job fairs at the Civic Centre, which attracted over 500 attendees. Major employers such as Aer Lingus, Amazon, Dublin Bus, and Irish Rail participated, offering a range of job opportunities. The Ballymun Job Centre supported the events with workshops on CV writing and interview skills.

The Cabra Area Office initiated Choice Based Lettings in Q4 2024 and a new dedicated Power Wash Crew commenced work in the area.

Across the City, Area Services hosted extensive programmes of events, activities and community engagements throughout the year and removed record amounts of bonfire material at Halloween.

#### Street Performance Licensing

Total number of street performers permits issued: 606

The City Co-Ordination Office introduced an online application/renewal system and the uptake in 2024 was 99%

#### Operation of Markets & Casual Trading

Total number of casual trading licences issued: 2,844

Total number of inspections carries out: 5,817

Total number of enforcements actions taken: 599

2024 marked the 75th anniversary of the Henry St/Mary St Christmas Markets and the City Co-Ordination Office celebrated by organising a range of festive activities including a market launch, a Santa's Grotto and the Introduction of a Community Hub. The holiday spirit was further enriched by local choirs, charity organisations and additional events in the Community Hub. Special tents and flags were displayed creating a vibrant atmosphere for visitors.

# Dublin Fire Brigade

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Civil Defence

The relocation of Civil Defence to new Cherry Orchard HQ was completed in 2024. The provision of back-up to the Principal Response Agencies throughout the four Dublin Local Authorities is ongoing.

In 2024, Dublin Civil Defence achieved major milestones, including the opening of a new 1,800-square-metre headquarters in Cherry Orchard by Tánaiste Micheál Martin. This modern facility supports over 200 volunteers, the largest unit in Ireland. The service played a key role in major events such as the St. Patrick's Festival and the Dublin Marathon, providing medical cover, crowd safety, and traffic management.

A key development in 2024 was the implementation of the Volunteer and Event Management System (VEMS), which streamlined volunteer coordination, deployment, and training records, significantly improving operational efficiency across both local and national emergency responses.

Total Expenditure: €1,452,113

### Operation of the Fire Service

% of cases in respect of fire in which first attendance at the scene:

- within 10 minutes: 72.91%
- after 10 minutes but within 20 minutes: 24.67%
- after 20 minutes: 2.42%

% of cases in respect of all other emergencies in which first attendance is at the scene

- within 10 minutes: 69.18%
- after 10 minutes but within 20 minutes: 26.87%
- after 20 minutes: 3.96%

4 staff members completed training required to support MEM response in 2024. Two Inter-Agency Major Emergency Exercises were held and completed in Q1 and Q4 in 2024. Full compliance was achieved with 2015 S.I. 209 COMAH Regulations. Five site External Emergency plans were reviewed and updated in 2024. The Inter-Agency Seveso Exercise for 5 Upper Tier Sites was carried out in 2024.

In 2024 Dublin Fire Brigade handled 225,358 emergency 999/112 calls. There were 81,435 mobilisations of emergency medical services across the four Dublin Local Authorities and 37,182 fire and rescue mobilisations.

The 31st of October (Halloween) was the busiest day of the year with 1,391 emergency calls received with 1023 of these calls received between 4pm- 12am.

December was the busiest month of the year recording 21,828 calls with the key driver of this activity being ambulance calls resulting from an early flu surge and weather-related activity.

In 2024 DFB coordinated meetings of the DCC Crisis Management Working Group, work included review of the DCC Major Emergency Plan 2022 and the updated DCC Severe Weather Plan and Flood Plan 2024. DFB also assisted with Major Emergency Exercise and training with other Dublin Local Authorities hosting a Severe Weather Exercise with Dublin City Council in April 2024 and an Inter-Agency Major Crowd Event Exercise for all Principal Response Agencies in December 2024.

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# Dublin Fire Brigade continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Fire Prevention

- % of applications for fire safety certificates received that were decided within two months of their receipt was 32% and with an extended period agreed was 23.25%
  - 37 applications were processed under the Dangerous Substance legislation
  - processed approximately 1,700 fire safety certificate applications and provided recommendations on around 1,500 developments.
  - addressed the rising popularity of personal electric transportation devices, such as e-scooters by sharing safety guidelines and best practices
  - participated in the National Smoke Alarm Programme and the National Fire Safety Week 2024 awareness campaign
  - utilised social media platforms to promote fire safety and community awareness, for example the “Tested Tuesday” campaign, where DFB encouraged followers to regularly test their smoke alarms; entered onto Threads platform in Q3 and to TikTok platform in Q4 in 2024.
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# Environment and Transportation Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Roads Maintenance & Improvement

Road Maintenance Services delivered an Annual Works Programme to the value of approximately €12.5 Million in 2024. This enabled the upgrading of approximately 13km of carriageway and 32km of footpaths.

Also during 2024, over 5,816 customer enquiries and service requests were resolved and over 5,630 defects and hazards on the road network were repaired and/or made safe. Furthermore, on average 93.75% of critical defects and hazards were repaired and/or made safe within 24 hours of being recorded.

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### Public Lighting

The Public Lighting Section continued in 2024 to provide high quality maintenance and design services with regards the council's 47,000 public lighting assets. Over 36% of the lighting system is now LED.

Total number of faults reported in 2024 was 10,084. 59.19% (average) of faults initiated by members of the public were responded to within 5 working days and 56.21% (average) of other repairs were carried out within 10 working days.

As part of an interdepartmental project, the complete lighting system on Talbot Street was upgraded, including the consolidation of the historic heritage infrastructure, transforming the lighting in the area and greatly improving the aesthetic and sense safety on the street.

The Public Lighting Upgrade Project is now in its third year of delivery. 2024 saw the completion of the first contract converting circa 9000no. lanterns to LED technology, along with the installation of 130no. heritage columns.

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# Environment and Transportation Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Traffic Management Improvement

Total number of TAG service requests received in 2024 was 2,270 with 33.75% being decided on within 4 months of request. 93.56% of urgent faults with traffic signals were repaired within 5 hours from receipt of fault and 95.14% of non-urgent faults with traffic signals were repaired within 24 hours.

Dublin City Council continued to support the roll out of the BusConnects Network Redesign in providing new bus stops and traffic signal priority measures for the new high frequency Routes and Spines. In 2024 the new route N2 was launched.

The implementation of the first phase of the City Transport Plan 2023 which involved traffic management changes on the north and south quays. These were implemented in August 2024 and prohibited private vehicles from continuing straight along the quays at O'Connell bridge between 7am and 7pm. The rationale for this was to reduce the through traffic in the core city i.e. traffic that had no purpose in the area but was just traveling through.

The total number of cyclists and pedestrians at count points in 2024 was 118,825,367 (data retrieved from 15 pedestrian counters and 6 cycle counters). Traffic counts have been undertaken to assess changes in traffic volumes in the immediate and adjacent areas and initial results show substantial and sustained reductions. There are 6,000 less cars every day in the heart of the city at O'Connell bridge. There has also been significant bus journey time savings on the quays.

### Road Safety Promotion / Education

Continued successfully implementing the Dublin City Council Road Safety Action Plan Phase 1, 2023 - 2024, through the efforts of the Road Safety Working Together Group. Designed and installed the Temporary Mobility School in Eamonn Ceannt Park, Crumlin, completed in December 2024.

1,700 children received Cycle Right Training for Primary Schools in 2024. December 2024: Completed the Mobility School in ECP. November 2024: World Day of Remembrance for Road Traffic Victims and their Families, event held in Atrium of Civic Offices. October, November 2024; Lights 4 Bikes, lights handed to cyclists at junctions along the canals. May 2024; Bells 4 Bikes, bells installed on bikes during Bike Week. National Initiatives throughout the year via social media; Slow Down Days, Amber Thursdays.

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**PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024**

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**Support to Roads  
Capital Programme**

- Work has progressed on the following: Bridge Projects: Dodder Public Transport Opening Bridge and the Point Pedestrian and Cycling Bridge.
- Public Realm Projects: Duke Street/South Anne Street Area Improvement Scheme, Liffey Street improvements, Barrow Street, Temple Bar Square and Sean Moore Road upgrade
- Substantial completion of Liffey Street Improvements, call for Tenders for Duke Street/South Anne Street Area Improvement Scheme and planning permission received for Dodder Bridge as part of Bus Connects

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**Active Travel  
Programme Office**

The Active Travel Programme Office continued working on the delivery of 210km of high-quality cycling, walking and wheeling infrastructure within the overall Dublin City Active Travel Network. 35.2km of active travel infrastructure is now in place and 5.2km of cycle tracks / footpaths were completed and open to the public.

There were 7 Consultations for Active Travel schemes across the city. 20 documents were issued to DPOs to allow them to have their say on the Active Travel Network. There were 3 citywide awareness campaigns on new infrastructure being delivered as part of the Active Travel Network.

In November 2024, the Active Travel Programme Office celebrated the launch of the network's flagship project to date, with an event celebrating the opening of the Clontarf to City Centre walking and cycling scheme.

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# Water Services

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Uisce Éireann

In 2024 the City Council fully implemented the terms of the Master Cooperation Agreement and Support Services Agreement with Uisce Éireann.

DCC is continuing to work with Uisce Éireann on the implementation of the Master Agreement and Support Services Agreement and assisting in the Delivery of Water Services. DCC has also commenced reassignment of staff back to DCC as part of the Agreement.

### Surface Water Operations and Maintenance

100% of gullies in the planned work programme were completed in 2024 (12,000 gullies per quarter). 1,890 gully cleaning service requests were received in 2024 with 100% being inspected within 4-5 working days.

The Revised Flood Emergency Plan (FEP) was drafted, approved and signed off in 2024. 4 licenses were issued and monitored under the Water Pollution Acts. In order to promote the effectiveness of surface water management technologies, 3 City Council projects incorporated nature-based solutions in 2024.

### Protection Of Water Bodies

Bathing Waters: Year-round bathing water sampling and dissemination of results to the public online and on site. 2024 EPA assessment of Dublin City Council Water environmental inspections and actions completed in 2024 returned as the highest grade of 'Excellent'.

Misconnection investigations programme: 169 misconnected appliances were identified for remediation in the Santry Catchment in 2024. The removal of these misconnected foul appliances ultimately reduces contamination and results in improvements in water quality and biodiversity.

100% of statutory Water Framework Directive monitoring conducted, with results made publicly available on [www.catchments.ie](http://www.catchments.ie). Monitoring conducted enables EPA to provide the formal WFD classification.

Rainscapes Project: The construction phase of this Nature Based Solution project commenced in 2024. The overarching purpose is to build flood resilience, improve water quality entering the local river, introduce improved local amenity value and enhance biodiversity.

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**PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024**
**Drainage  
Planning, Policy &  
Development Control**

Increased number of DCC projects engaging with DPPDC and incorporating sustainable drainage measures as part of design.

**Flood Defence  
Project Office**

- Completed Dodder Flood Alleviation Scheme Phase 2 – Lansdowne Road to Smurfit weir. €25m. 500 buildings protected to national standards.
  - Wad river outlet, Clontarf Promenade – Contractor appointed. €0.6m.
  - Poddle – Control structure in Tymon Park operational – reduces flood risk to Harolds Cross, Kimmage and Mount Argus.
  - Sandymount Coastal Project, Elm Park, Trimelstown and Nutley Streams consultant appointed November 2024.
  - Fitzwilliam Quay – Structural protection to sheet piles and Anodic protection at estuary bed completed.
  - Structural surveys of Liffey quay walls and Clontarf Promenade completed.
  - Invasive species removal on Dodder River from Clonskeagh to boundary and on the Tolka river.
  - Collapse repaired on Liffey at Island bridge.
  - Flood defences installed at rear of Emmet Road adjacent to Camac River.
  - 300 letters issued to residents/potential home purchasers to assist with building flood insurance. The pilot SuDS projects at Diamond Square, Seán MacDermott Street and Arbour Hill continue to be monitored.
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# Environmental Services

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Recovery & Recycling Facilities Operation

- 21,000 tonnes of materials deposited across 3 Civic Amenity Sites, Bring Centres and on-street Bring Banks.
- Extended opening hours of facilities over Christmas period with free Christmas tree recycling available at 11 locations. 607 tonnes of trees collected and sent for processing to compost and wood pellets
- 60 on-street recycling bins rebranded to Green Mixed recycling
- In October 2024 Deposit Return Holder shelf trial began on 80 bins
- 263 schools participating in Green Schools Programme

### Litter Management

Hosted the Dublin City Neighbourhoods awards 2024 where 270 entries were received. There were 4 entries in the Pride of Place Awards.

Provided equipment and collected and disposed of bags from 4,316 community clean-ups throughout the year.

The current Litter Management Plan continues to be implemented and reviewed.

### Street Cleaning

Service redesign of Street Cleaning Service complete and 3 pillar strategy for improvements established. It is now live and communicated and will form a key template for draft Litter Management Plan.

In 2024:

- Bag Collections: 97% carried out within 3 days of request
- Litter Bin Maintenance Requests: 7,361 requests received with 68% resolved within 24 hours
- Street Cleaning Requests: 3,453 requests received with 55% inspected within 24 hours
- Abandoned Vehicles: 1,334 reported with 90% determined not to be abandoned following inspections
- Illegal Dumping of Household Waste: 2,092.6 Tonnage removed by the City Council. Cost of removal including labour, fleet and disposal was €798,399.44.
- Illegal Dumping: 13, 979 reports received with 70.35% resolved within 24 hours. 528 enforcement actions were taken.

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Waste Regulations, Monitoring and Enforcement

In 2024 the City Council met 100% of the inspection targets contained in the RMCEI Plan.

EPA Local Authority Performance Framework

- 2 of 5 areas awarded excellent standard.
- 3 of 5 areas awarded strong standard.

270 inspections were carried out in 2024 to enforce the Waste Shipment Regulation (WSR) through NTFSO.

The NTFSO continued to work collaboratively with the DECC, all local authorities and Customs, AGS and the waste export industry in dealing with unauthorised waste exports. The NTFSO continue to work with the European Network for the Implementation of Environmental (IMPEL) to ensure all aspects of the Waste Shipment Regulation are adhered to, and to learn from and share information and knowledge. The NTFSO work with the DECC on relevant draft EU legislation.

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### Waste Enforcement Regional Lead Authority (WERLA)

Objective in 2024 to co-ordinate effective action in the Eastern Midland Region in relation to National Waste Enforcement Priorities:

- Number of site inspections in the City Council area: 9
- Number of site inspections in the WERLA area: 91

In 2024 there were no cases referred by a local authority to WERLA for action. In 2024 there were no enforcement actions taken in relation to household waste collection permit holders in the City Council or Eastern Midlands Region WERLA area.

Enhanced WERLA launched. Enforcement of household kerbside waste collection permit holders with a focus on the roll-out of brown bins. Coordinated the enforcement of C&D waste, Extended Producer Responsibility Schemes and the waste metal industry. Developed National Waste Enforcement Priorities for 2025-2027 in conjunction with the EPA and the DECC.

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# Environmental Services continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Water Quality, Air and Noise Pollution

Pollution Cases in 2024:

Number of pollution cases that were the subject of a complaint: 725

Total number of pollution cases closed: 650

Total number of pollution cases on hand: 301

The aim for 2024 was to upgrade the Dublin City Air and Noise website to include new monitoring locations, ensure data is readily available and inform the public to raise awareness of air and noise pollution issues. This was achieved as follows:

- One new monitoring location installed in Q1 Civic Offices: real time particulates
- Ongoing diffusion tube surveys to determine NO2 levels in North Inner City and outside schools associated with traffic
- 2024 Diffusion Tube Schools Survey ongoing. 2024 Diffusion Tube North Inner-City Survey (in partnership with the EPA) ongoing
- 328 tubes placed in 2024 in line with expectations so 100% data capture

The Unit received and dealt with 763 noise and air pollution complaints in 2024. This is an increase of 31% compared to 2023 where 539 complaints were received. There was no overall increase in any particular category apart from complaints about construction where there was a 45% increase. In 2024 the Unit carried out a study of how Air Quality had improved in Dublin since 2011.

Dublin Agglomeration Noise Action Plan 2024-2028 was completed and published on the website.

### Dublin City Climate Action

The new Climate Action Plan (2024-2029) was adopted in March 2024. Reporting on this plan will commence in April 2025, one year after adoption of Plan.

81 applications were received for the Community Climate Action Fund with 49 being approved.

EU Mission, 100 Climate Neutral and Smart Cities Initiative:

- The City Council submitted our Climate City Contract (29th November 2024).
- 2 stakeholders (ESB and DCU signed Dublin City contracts)
- LOSs requested; new TUD, HSE

Pathfinder Service Level Agreement (SLA) signed as part of the project to support a reduction of transport related emissions.

2024 saw the commencement of three EU funded projects that will support the delivery of Climate Neutral Dublin 2030. Build Capacities (€1,000,000) will see Dublin and Cork work together over the next two years to increase their capacity to deliver innovation sandboxes, embed systems innovation and behaviour change. MINORITY REPORT (€4,500,000) and REGEN (€ 7,500,000) both projects will deploy digital twins to engage people in the development and implementation of adaptation and mitigation projects.

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**PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024**

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The application of a challenge-led approach for implementation was introduced and saw DCC embark on its first challenge “Dublin Let’s Move”, which is focused on improving children’s movement through the city with support from the OECD.

Edible Dublin - Food Strategy was launched in July 2024.

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**Climate Action  
Regional Office**

Work is ongoing between the 4 Dublin local authorities to deliver action and behaviour change through the CARO programme. Over 2024 there were monthly meetings with the DLA co-ordinators.

Dublin Climate Action Week 2024 held a successful climate careers day with transition year and third level students. This provided an opportunity to introduce mini challenges for young people to work on with the Dublin local authority climate action teams. New coordinator in place establishing Partnership with ECO UNESCO established to support the Young Environmentalist Awards.

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# Planning and Property Development Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Forward Planning - Development Plan

Published the Two-Year Progress Report in 2024 for the Dublin City Development Plan 2022-2028 which incorporated the Annual Core Strategy Monitoring Report 2023 and the Strategic Environmental Assessment Monitoring Report 2022 – 2024.

Adopted variation no.5 of the Dublin City Development Plan 2022-2028 to make a technical update in relation to 'Build-To-Rent' (BTR).

Dublin Housing Supply Pipeline quarterly returns were compiled and incorporated into the DHLGH.

### Local Area Plans /Strategic Development Zones / Other Plans

Local Area Plan (LAP) for the North East Inner City (NEIC)

This project has been superseded by the work of the North-East Inner-City Initiative, which is informed by the NEIC Strategic Plan 2024–2027 and the work of the Dublin City Taskforce under Department of An Taoiseach.

#### Baile Bogáin Masterplan

Building on the extensive public engagement carried out during 2023, the background preparatory research and drafting stages of a non-statutory Draft Baile Bogáin (Ballyboggan) Masterplan were completed during 2024. Public consultation on the Draft Masterplan will commence during April 2025. The Draft Masterplan will be subject to a statutory Development Plan Variation to enable its implementation.

#### City Edge Masterplan

Work continued on the preparation of a non-statutory Masterplan for the Kylemore Priority Development Area, focussed on lands to be released to the Land Development Authority at Inchicore Rail Works, OPW site on Jamestown Road and lands at the ESB substation at Inchicore. Studies undertaken to inform masterplan included: Seveso Risk Analysis, Seveso Relocation Study, Energy Masterplan, Feasibility Study on Undergrounding of Overhead Line Infrastructure, and Transportation Modelling. The Masterplan will be finalised in Q2 2025 and be incorporated into the next Dublin City Development Plan.

#### Docklands

In the North Lotts and Grand Canal Dock Strategic Development Zone (SDZ), permissions granted in Block 9 provide for provision of 550 residential units and 67,900sqm of office space.

The Poolbeg West SDZ saw permission granted for a further 542 residential units, the Community Hub building and a significant (46,000sqm) office and mixed-use scheme. The Planning Scheme was amended to provide for removal of references to the Eastern Bypass, in line with Government policy.

Dublin Port lodged the 3FM project application with An Bord Pleanála for the development of the residual Port lands, including the Southern Port Access Route (SPAR) following significant engagement and liaison with cross-departmental teams.

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### **Ballymun**

Work continued on the implementation of the Ballymun Local Area Plan. New affordable housing units were completed on site 21 (12 units) and construction commenced on a new senior citizen complex (36 units) on Site 25. A tender process for the construction of 93 no. new social units on site 10 was completed during 2024, and planning was granted for 34 new affordable units on site 25 (34 units) and 138 no. units on Site 14. Detailed designs continued to progress on sites 5, 15-18 (combined site) and site 12 bringing to planning stage, while early-stage designs commenced on sites 11&13 (combined) and sites 6, 8 & 9 (combined). Two new PPP schemes were approved to commence design and the LDA commenced feasibility study/ design on part of Site 1 (shopping centre site). Work was carried out on site for an upgraded open space at Cearnóg an tSeachtar Laoch.

### **Park West /Cherry Orchard**

The Park West Cherry Orchard Local Area Plan was extended in October 2024, until November 2029. An Bord Pleanála granted permission for Phase 1 of the LDA proposals for 708 no. new social and cost rental homes, (LAP site 4) and designs progressed for the LDA phase 2 lands (site 4) and also on DCC's Site 2 (PPP scheme), with the latter both expected to submit for planning in 2025.

### **Werburgh**

Work commenced on a masterplan for Werburgh lands, incorporating a portion of the City Wall and significant archaeological remains. This plan is being prepared in partnership with the OPW; with a strong emphasis on improving access to Dublin Castle. Initial groundwork and stabilisation works took place during 2024 and archaeological investigation will continue in 2025 to inform the future masterplan.

### **Grangegorman**

DCC continued to engage and work with the Grangegorman Development Agency and associated stakeholders to deliver the Grangegorman SDZ. In 2024 construction of the new Academic Hub accelerated which saw the restoration of a key protected structure on the lands and permission was granted for offices at Broadstone.

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# Planning and Property Development Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Development Management

Over the course of 2024

- 3,345 planning applications were received
- 281 Section 5 submissions were received
- 120 Pre-application consultations, 18 Pre-LAW consultations were held by the Development Management Teams for the City Council administrative area
- A total of 2,320 planning decisions were issued in 2024 (Grant 2012) (Split 72).
- 2,084 Decisions to grant were issued in 89% of cases while 236 refusals accounted for 10% of decisions

LRD Applications: 21 - Stage 1, 20 - Stage 2, 20 - Stage 3  
The National e-Planning Portal went live in September 2024

Broadband and mobile network coverage:

- Number of Homes passed by fibre infrastructure providers: 427,806
- Number of Section 254 licenses issued for Monopoles: 53

Number of Commercial / Legal Agreements issued for:

- Mobile Rooftop Installations: 2
- Monopole: 0

### Enforcement

General enforcement 2024:

- 1,687 files opened
- 11% change in number of complaints received over the year
- 1,769 warning letters issued
- 173 enforcement notices issued
- 41 legal proceedings initiated
- 980 cases resolved

### Industrial Sites and Commercial Facilities

The City Estate is managed by the Property Management Section. License and Lease agreements generating revenue of €10.8 million.

There are 47 Industrial sites and these leases generate an income of €365k.

### Building Control

New Building Inspections:

- Buildings inspected as a % of new buildings notified to the local authority (Target: 70%): 58%.
- Number of site inspections carried out: 1,556
- Number of Enforcement Notices / other formal enforcements served: 3
- % of Disability Access Certificate Applications determined within statutory time frame: 100%
- Number of site inspections for Part L compliance: 776

Building Control continued to prioritise for inspection new build, multi-unit, residential developments. This policy has shown its benefits by allowing early and effective intervention where defects are observed on site. Building Control has been joined by two Climate Action graduates with LGMA support and already exciting insights and potential of leveraging the work of Building Control to support substantial reductions in green-house gas emissions have been identified.

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Property Management & Property Disposals

- 32 renewed leases
- 57 renewed licences
- 38 Fee Simple Disposals
- 35 Rent review

The Property Management Section manages and secures acquired properties, buildings and lands, subsequent to CPO, Vesting and Acquisition by agreement. The City Estate comprises approximately 2,600 leases and licences. Property Management Section manages 2,394 active accounts.

### Urban Regeneration and Development Fund (URDF)

#### URDF Call 1

Under URDF Call 1, funding was approved for six projects, two of which—Rutland Street School development & refurbishment project and Santry River Restoration Project—are still ongoing under this funding stream.

#### Rutland Street School Development and Refurbishment Project

A Multi-Party Framework Agreement for Works Contractors in excess of €5m in relation to non-residential projects with an initial contract for the Rutland Street School project was established. The assessment process was completed, and tender documents were issued in December 2022. A series of site and building maintenance works were also carried out in advance of full construction

tender issue. Contractor is on site since Q3 2023 and scheduled for completion in 2026.

#### Santry River Restoration Project

The Santry River Restoration and Greenway Project is a cross-agency, multi-disciplinary project to produce a Masterplan and aims to set out the most effective plan to restore the river to a more

natural state. Contract is advanced and Phase 1 'Feasibility Study' is due for completion in 2025.

#### URDF Call 2

As part of Call 2 of the URDF, DCC was awarded funds to assist in the regeneration of several areas in the North Inner City and the South Inner City. The aim is to provide a coordinated area based

urban regeneration in order to achieve economic and compact urban growth, enhance connectivity and mobility, build social and cultural amenities, and ensure climate resilience and sustainability.

Preliminary Business Cases for North Inner City and South Inner City Concept Areas were submitted to the DHLGH. Funding for the proposed projects under this Call is €170m across 26 individual projects, each of which will submit a final business case before tender for construction and Approval Gateway 3.

In addition, a request for funding support for staffing costs in relation to Calls 1 and 2 was approved by DHLGH in 2024 for €10.4m

# Planning and Property Development Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### URDF Call 3

Call 3 is a dedicated revolving fund to address the financial barrier and risk faced by local authorities in seeking to tackle long term vacant and derelict buildings and sites. DCC identified 16 potential properties for Call 3. In 2024 actions were taken on 75% of the properties with c. 40% of the properties to be removed from the Derelict Sites Register due to engagement with the property owners.

### Archaeology, Conservation and Heritage

#### Architectural Conservation Area (ACA)

Number commenced: 1

Number completed: 0

Number of applications received under the following grant schemes:

#### Built Heritage Investment Scheme

- Applications Received: 114
- Grants Offers Issued: 68 (of which 59 were completed)
- Applications Received: 157

#### Historic Structures Fund

- Applications Received: 41
- Grants Offers issued: 3
- Applications Received: closing date for new applications 17th January 2025

#### Community Monuments Fund

- Applications Received: 8
- Grants Offers Issued: 4
- Grant offers delivered, assessed and 100% monies recouped €259,993
- Closing date for new CMF applications to DCC is 31 January for assessment and submission to the DHLGH 14th February 2025

### Heritage

Dublin City Strategic Heritage Plan for 2024 - 2029 published

Chambers Ireland Award for 14 Henrietta Street under the category Heritage and Built Environment

Dublin City Heritage YouTube Chanel set up to disseminate public lectures organised by the Heritage Office

Oak Room Lecture Series: a series of 9 ISL interpreted public lectures on a range of topics  
St Anne's Park Community Archaeology Programme: The fourth year of the programme which aims to connect local communities with archaeology, heritage, and social history, and the 19th-century designed landscape of St Anne's. 25-day excavation with 245 volunteer days, 10 Transition Year students, and visitor numbers totalling 11,610  
John Henry Foley in Ireland Britain and Beyond: A one-day international symposium to mark the 150th anniversary of Foley's death

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

Heritage Office Publications: Killester, from Medieval Manor to Garden Suburb (Authors: Joseph Brady, Ruth McManus) and Dublin's Industrial Heritage: From Sandymount to Dolphin's Barn (author: Rob Goodbody).

Conserve Your Dublin Period House, a series of 13 lunchtime lectures aimed at the homeowners of protected structures in Dublin city

### Conservation

Promotion, co-ordination, assessment, oversight of the Built Heritage Investment Scheme and Historic Structures Fund, implementation of Council projects and recoupment of all BHIS and HSF grant projects awarded in 2024

## Active Land Management

### Derelict Sites in 2024

- Number of Derelict Sites inspections carried out: 635
- Number of Derelict Sites Notices served: 117
- Number of properties on the Vacant Sites Register: 38
- 128 No. of sites on Derelict Sites Register at 31/12/2024
- 279 Section 10 (Warning Letters)

11 applications were received and approved under the Living City Initiative in 2024

38 properties were on the Vacant Sites Register in 2024.

### Derelict Sites

As at 31st Dec 2024 there were 128 sites included on the Derelict Sites Register and 635 inspections carried out. Eight sites were acquired compulsorily in 2024.

The CPO for 11-14 Exchange Street Lower & 11 Essex Street West Area was confirmed by ABP on 12th September 2024.

### Residential Zoned Land Tax

Published the Residential Zoned Land Tax (RZLT) Final Map for 2024 and Annual Draft Map for 2025

- 49 Determinations were issued in response to RZLT submissions as follows:
- 30 Determinations to include lands on Final Map
- 13 Determinations to exclude lands from Final Map
- 6 Split Decision (Include lands and Exclude lands on Final Map)

There were 25 appeals to An Bord Pleanála (ABP) challenging the Council's Determinations. The Board confirmed 22 of the Council's Determinations, found in favour of 2 appellants and issued one split decision.

The final map published in December 2024 reflects the land in scope for the tax.

### Living City Initiative

DCC continues to support the LCI with 235 LCI applications recorded since the inception of the scheme and 136 applicants having completed refurbishment works to date.

# Planning and Property Development Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### National Building Control & Market Surveillance Office (NBC&MSO)

The NBC&MSO provides oversight, support and direction for the development, standardisation and implementation of Building Control and Market Surveillance as an effective shared service in the 31 Building Control and Market Surveillance Authorities. Collaboration is through a National Steering Group, supported by an Advisory Committee, specialist working groups and three regional Building Control Committees (Eastern and Midlands, Northern and Western, and Southern).

The Building Control Management system (BCMS) facilitates on line submission of Commencement Notices, Applications (Fire Safety and Disability Access Certificates), Certificates of Compliance and Building Control Register online.

In 2024;

- 17,411 Commencement Notices
- 9,261 Applications
- 5,896 Certificates of Compliance

were processed through the (BCMS) and 6,110 customer queries were resolved.

21 students graduated from the NBCO/IT SETU Certificate in Building Control Management, and 19 students commenced the 2024/25 course. Master of Science in Building Regulatory Compliance (SETU Waterford, NBC&MSO), course commenced with 8 entrants for the 2024/25 academic year.

The NBC&MSO actioned the “National Market Surveillance of Construction Products Strategy 2024”. The strategy concentrated on aggregates, structural Steel & Aluminium, masonry block, lintels and wall ties construction products placed on the market.

Market Surveillance Activities

- 61 proactive inspections
- 15 reactive inspections
- 114 tests were performed in INAB accredited laboratories

The following hybrid CPDs were attended by industry professionals (2,500+) in 2024, our YouTube Channel which contains recordings of CPDs, had over 20k views in 2024:

- Building Control and Modern Methods of Construction
- Building Regulations Part C - Preparation and resistance to moisture
- Building Regulations Part B - Fire Safety
- Building Control Administration and Market Surveillance

# Culture, Recreation and Economic Services Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Leisure Facilities Operations

Total number of visitors to leisure facilities in 2024: 2,174,195

Many of the centres received new gym equipment. Programmes in conjunction with the Dublin City Sports & Wellbeing Partnership were facilitated.

### Operation of Library & Archival Service

- Number of library visits per head of population: 2,291,813
- Number of items issued to library borrowers: 2,446,557
- Number of registered members of the library: 377,953
- Number of programmed events /initiatives: 696
- Number of participants: 14,660
- Number of social media engagements: 1,468,674
- Extension of My Open Library to Walkinstown and Drumcondra by Q1 2025
- 39% (347) increase in number of home deliveries
- A review quantifying the extent and condition of all City Archive and Special Collection holdings commenced in Q1 and is ongoing
- Security review complete of City Archive building and systems to ensure that all materials are protected

A Part 8 planning submission was made for new Drimnagh Library, Crumlin Road  
 A record number of 5,851 children registered for Summer Stars, a 35% increase on 2023  
 The Storyteller in Residence was trialled successful, reaching over 2,322 children  
 The award-winning Story Starts Here QR Code Campaign generated 621,000 engagements  
 Sensory Rooms/Cubbies were installed in the Central Library and Ballyfermot Library  
 The One Dublin One Book selection for 2024 was Snowflake by Louise Nealon  
 The 29th Dublin Literary Award was announced in May 2024; the winner was Romanian writer Mircea Cartarescu and translator Sean Cotter

### Outdoor Leisure Area Operations – Parks, Biodiversity and Landscape Services

11 Green Flags awarded in 2025

Number and type of events in City Parks

- Arts: 23
- Charity: 40
- Commercial: 27
- Community/ Family: 145
- Filming: 55
- Photoshoots: 29
- Sport: 100
- Other (Yoga, School, Music): 81
- 2024 total events: 500

Total number of landscape maintenance requests in 2024 (via the Citizen Hub platform)

- 509 received
- 86.54% average resolved/resolution planned within timeframe (10 working days)

# Culture, Recreation and Economic Services Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

Total number of tree care requests in 2024 (via the Citizen Hub platform)

- 1,971 received
- 59% average responded to within timeframe (10 working days)
- Official opening of a new All-Weather Facility in Kildonan Park, Finglas, Dublin 11, opening of a new Tea Room facility in Palmerston Park and a refurbished depot in Eamonn Ceannt Park.
- A number of greening strategies in various locations throughout the city - Liberties: Build-outs for new street trees at Haroldville Ave/St Anthonys Road/Rueben Street/ Carmens Hall in Q3/Q4 2024.
- Tenters: Clarence Mangan Road, Greenville Avenue Junction, Petrie & Gilbert Road Junction, Merton & Donore Road Junction, Clarence Mangan Road Tree Pits. Capel Street Phase 2 planters, planting and seating in Q4 2024

City Tree Strategy

- Progress on the Dublin City Tree Strategy: a systematic multi-annual programme of inspection and maintenance is being implemented with the largest trees on the busiest streets being prioritised.
- Our arborist and tree inspectors have inspected and recorded 8,302 street trees and park trees, including a full tree inventory of Herbert Park, Fairview Park, Dartmouth Square and Albert College Park and carried out more than 1150 crown (tree canopy) reductions, over 600 crown liftings and 350 tree removals for public safety.

Biodiversity

- Greening the City: De-paving and tree planting are in progress in the North East Inner City and The Tenters

### Community, Sport and Recreational Development

The first Dublin City Council Sports Plan 2024-2028 was developed and then adopted by the City Council on the 8th of April 2024

- Total number of sports development programmes and initiatives delivered in 2024: 3,253
- Total number of participants in the programmes and initiatives in 2024: 131,277
- Progress of the All-Dublin Active City Project in partnership with the other Dublin Local Authorities, Limerick, Waterford and Cork in 2024
- Registered our intention to apply for Global Active City status with the certifying body - Active Wellbeing Organisation based in Switzerland
- Provided Cycle training and Cycle Right training to volunteer members of Sundrive Velodrome Cycle Club who then ran cycle training programmes on the newly developed cycle school in Eamonn Ceannt Park
- Ran 2 weekly ExWell programmes for the hard-to-reach cohort of older people living with a chronic illness in Poppintree Community Sports Centre

Dublin Discovery Trails App was launched in June 2024. Throughout the months of July and August all members of the public could participate. Over 1,500 people took part in the programme.

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Hugh Lane Gallery

The % change in visitor numbers from 2023 (223K) vs 2024 (198K) = 11% decrease 2023 to 2024 (Warhol exhibition 2023)

Andy Warhol Three Times Out, 8th October 2023 – 28th January 2024: this internationally critically acclaimed exhibition had record breaking visitor numbers

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### City Hall

Dublin City Hall continues to be the busiest wedding venue in Leinster. 237 wedding ceremonies were hosted in 2024 with couples and their families and guests travelling from Australia, USA, Europe & UK

City Hall planned and managed a full programme for Heritage Week 2024 with 12 events over the week. Culture Night was also planned and managed and saw over 3,000 visitors on the night with various entertainment scheduled for the night.

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### Arts Office

Dublin City Council Arts Office developed a new Arts Development Plan for the period 2024-2028.

#### Artists' Studios

- 10 new artist studios were complete in Artane Place and 12 artists were in situ by Q3 of 2024
  - A design team were appointed and Pre Planning commenced in Q4 2024 of the construction of 20 new artists spaces at Merchants Quay
  - 467 applications for Arts Grants; 165 approved
  - Number of Programmed events: 755; 158,200 participants
  - Number of Artists in residence: 5
- 

### Events and Filming

- 62 events were facilitated by the events team in 2024.
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# Culture, Recreation and Economic Services Department continued

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Dublin City Council Culture Company

- Led 649 creative workshops with 303 artists and makers
- Cultural projects with 11,769 people
- Commissioned 119 speakers or contributors for our in-person events
- Ran 557 in-person cultural events, involving 29,490 audience members
- 38,209 people attended guided tours of 14 Henrietta Street
- 1,538 people attended outdoor guided tours
- 247 people participated in our advisory working groups
- In partnership with DCL we delivered the Dublin Festival of History from 26 September to 12 October, with 312 events in libraries and partner venues, with an audience of 14,850 people
- Led introductions to culture across 208 events for 3,437 new cultural audiences
- Made projects happen within 270 partnerships with cultural, community and other organisations
- Organised 4 Fairs at Richmond Barracks, highlighting the work of over 164 local vendors and creatives, which were attended by 12,915 people
- Aggregate online reach of approximately 1.8 million people for the year, with 410,429 website visitors and over 53,000 social media followers across our platforms
- Recorded 91 features or items of coverage of our programmes and buildings in the press across print, radio and digital media, including local, national and international press.

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### School Meals

Dublin City Council administers the Urban School Meals Scheme, the Cooked (Cold Soup) Scheme and the Hot Meals Scheme. There are currently 180 National Schools in the three Schemes which catered for approximately 27,000 pupils daily in 2024.

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**PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024**
**Dublin Place Brand  
& dublin.ie**

Progress of the Dublin Place Brand vision strategy in 2024.

- Consensus reached with LAs for a joint promotion campaign for the region. The campaign objective is to highlight the success of the region in FDI attraction. Outreach to companies and filming has begun. The first campaign will be delivered across out of home, print and digital in Q1 2025

Increase in social media engagement with the Dublin Place Brand in 2024:

- Growth in followers in 2024- 11.7%
- 42.7k followers in Q1 to 47.7k followers in Q4

**Economic  
Development &  
Promotion**

All quarterly reports of the Dublin Economic Monitor were published in 2024

273 (€1,926,242.98) LEO Dublin City grants awarded

Number of participants participating in LEO Dublin City training, mentoring and networking events: 7,073

The number of jobs created with assistance from the LEO per 100,000 population: 103

**International  
Relations**

Number of delegations that visit Dublin in 2024: 14

**European  
Programme Support  
Office**

Number of EU funding opportunities accessed through transnational projects: 86

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# Finance and IS Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Administration of Rates

The Rates Office managed and processed 16,775 ICOB and Power Up Grants in 2024 with a total value of €50m  
The City Council achieved a Rates collection of 94%, with the debtor decreasing by €1.1m from €28.5m at YE 2023 to €27.4m at YE 2024.

### Motor Taxation

- % of transactions conducted through Motor Tax online in 2024: 93.2%
- Postal applications received in MTO: 104,539
- Calls to the MTO: 76,981
- Public Representation/Appointments: approx. 16,400
- Income generated in MTO = €21.5m

### IS Department

The IS department delivered its services to the SLAs agreed using the ITIL international methodology. Projects were implemented using the PMBOK project methodology. Over twenty projects are underway at any time. A new security plan to support the NIS 2 directive implementation in DCC is being prepared. A more flexible ICT environment is being rolled out across DCC.

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# Corporate Services, Transformation and Human Resources Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Customer Services

- Total number of customer service requests dealt with by Customer Services: 408,084
- Total percentage of calls received that were answered: 99.13%
- Total percentage of calls dealt with at first point of contact by Customer Service: 61.29%
- 100% of customer complaints were processed within required timeframe.
- Highest ever score of 93%, at the annual Q Mark quality assessment
- Completion of Proof of Concept for AI use in Customer Services to identify business trends and provide definitive data on our core business functions
- Introduction of a Green Team for Customer Services
- Translation app for customers
- Dedicated Customer Service X account

### Governance, Strategy & Change Unit

The Dublin City Council Corporate Plan 2025-2029 was completed and adopted by the City Council on the 2nd of December 2024

### Communications Unit

- Dublin City Council Communications Strategy 2025- 2029 agreed
- Work began on a brand refresh for the organisation
- New guidelines for branding the hoarding used around the Council's capital projects were developed
- Work continued on a refresh of the City Council's corporate website
- Recorded first episodes for the Council's new Podcast, What's the Story, Dublin?
- Launched a new online consultation platform, [engage.dublincity.ie](https://engage.dublincity.ie) in Q3 2024.

### Service and Digital Transformation

- Developed a Councillor Portal to support Elected Members representing a key step toward more efficient information sharing.
- The Citizen Hub platform continued to provide 24/7 access to over 55 online services. In 2024, 9467 cases were raised, major additions included the Affordable Homes Application and Housing Needs Assessment.
- Expanded the CitiDesk platform, with over 100 internal applications now available to staff across the Council. In 2024, self-service request forms saw over 10,770 submissions. Key applications developed this year included an Internal Telephone Directory and an Ethics Register.
- Initiated a strategic project to deliver a new Corporate Property Management System, providing an authoritative record of all properties the Council owns, leases, manages, or uses. A phased rollout is underway, starting with a pilot in one service area.

# Corporate Services, Transformation and Human Resources Department continued

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

### Irish Development Unit

#### Advertising through Irish

- 190 statutory adverts were published, 43.16% (82) of which were published in Irish.
- 956 posts were issued as Gaeilge on our social media channels, 14% of the combined total of English and Irish language posts.

The City Council ran the following number of campaigns on our outdoor advertising sites:

- Bus Shelter – 50 campaigns (20% of posters for each campaign as Gaeilge)
- Metropole – 12 campaigns (20% of posters for each campaign as Gaeilge)
- Digipanel - 80 campaigns (100% of posters for each campaign as Gaeilge)

In 2024 the total number of staff that participated in Irish language development programmes: 203

A framework has been developed that measures the number of opportunities to speak Irish created and supported. Playbook of Irish Language Innovation developed

### Data and Analytics Unit

- Completion of a business case on centralised data platform completed
- Successful procurement of a vendor through OGP framework to conduct data management maturity assessment and data management framework
- Successful reporting of Gender Pay Gap 2024
- Collaboration with Dublin Fire Brigade on their Data Management/Governance initiative
- Successful architecture finalisation and implementation of a data cataloguing tool Dataedo for Dublin Fire Brigade
- Development of automation and reporting for Annual Service Delivery Plan Performance Report
- Dashboards for HR, Tourism, Flood and Citizen Hub
- Open Data datasets publishing, audit and procedure

### Smart Cities

#### New Technologies:

- A new Drone and Urban Air Mobility Strategy 2024-2029 was launched on 23rd of May 2024
- Dublin City Council entered Gen AI partnership with Adapt in December 2024 to explore the use of Gen AI in local government
- EU Interreg Twin4Resilience project commenced 22nd November 2023. Dublin City Council is leading on the Ethics Framework as part of this project. Two pilot use cases identified for the project relating to topics such as Active Travel and the future of Community Engagement around Urban Planning

Dublin held the designation for EU Smart Tourism Capital in 2024 and as part of this launched the Dublin Portal in North Earl Street in May connecting New York, Vilnius and Lublin and now Philadelphia. To date it has attracted over half a million visitors and billions of social media impressions across the world.

In partnership with CONNECT research centre attracted and supported a global telecoms conference, Fyuz™, at the Convention Centre Dublin (CCD). The 3-day event attracted 1200 attendees from 51 countries worldwide.

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## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Human Resources

#### Strategic Workforce Plan (SWFP)

- A SWFP was developed through engagement with all departments

#### Recruitment campaigns complete in 2024

- Total number: 104
- % change in workforce numbers: increase of 2.3% (5846.65 - in comparison to Q4 2023)

#### Promote a safe and healthy workplace

- Number of accidents: 48
- Number of wellbeing programmes/ events held in 2024: 36
- Number of participants in wellbeing programmes / events in 2024: 1,254

#### Blended Working (BW):

- BW Review complete and report circulated to all staff.
- Team Charter review carried out and to be rolled out in 2025

Assessments of digital skills and sustainability and climate action-related skills both ongoing

#### Implementation of Public Sector Duty

##### CRES

- Night-Time Economy Strategy went through the Public Sector Duty process
- Public Sector Duty mentoring Phase commenced for the Parks Strategy

#### Chief Executives & Law Department

- Implementation Plan has been finalised.

#### CSTHR

- Public Sector Duty process applied to Corporate Plan 2025-2029
- Public Sector Duty mentoring phase commenced for the Customer Action Plan 2025-2027.

#### DFB

- Implementation Group re-engagement process is continuing.

#### Digital Services and Smart Cities

- Public Sector Duty mentoring phase applied to the Digital Transformation Strategy.
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# Law Department

## PRINCIPAL SERVICES ACHIEVEMENTS/HIGHLIGHTS FOR 2024

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### Law Department

- A total of 6,812 new files were opened to provide legal advice as required.
  - Total number of FOI requests received: 719
  - Total number of internal reviews sought: 39
  - Total number of appeals to the Commissioner: 9
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# Annual Financial Statements

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# Introduction

I am pleased to present the Annual Financial Statements of Dublin City Council for the financial year ended 31st December 2024. Comparative figures are given for 2023.

Dublin City is the economic hub of the Dublin region, which in turn is the economic hub of the State. Dublin City has a diverse economy, a source of employment and income for an area well beyond the City itself. Dublin is a centre for retail, financial, higher education, medical, cultural and entertainment activities.

The Dublin economy is performing well, operating at a high level. It is an accepted consequence of a high functioning economy that capacity constraints can be experienced. Recruiting and retaining the staff resources appropriate to the delivery of City services is remaining a considerable challenge.

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## Review of Dublin City Council's Financial Performance in 2024

Dublin City Council had an overall deficit for the year of €5.3m, which when deducted from our opening general reserve of €36.8m gave a closing reserve of €31.5m. The Council's bank position at the end of 2024 was a credit balance of €6.2m, and the Council operated in credit for 365 days in 2024. At the year-end, the Council had €340.9m invested with financial institutions on our behalf and on joint deposit with financial institutions on our behalf and on joint deposit.

The City Council's bank/investment balance included €0.6m relating to Loan Redemptions and Relending, €2.9m received from Irish Water in relation to the operation of the Service Level Agreement, and €24.6m refundable deposits. Further detail is available in the Statement of Funds Flow.

The value of trade debtors at year-end 2024 increased to €512.9m gross from €475.8m in 2023 and increased to €340.9m net of bad debt provision from €301m in 2023. This is due to an increase in Government debtors of €32.6m. There was also a decrease in bad debt provision of €2.9m (see note 5).

Dublin City Council adjusts and matches both operational day to day spend and its long-term capital investment programme with available funding and resources. Central to all of Dublin City Council's services is the objective to maintain and support businesses and households.

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## Financial Management Measures 2024

Over the course of 2024, key matters impacting on Dublin City Council, has been that inflation has eased from the stark levels experienced in late 2022 and 2023. However, Dublin City Council continues to experience inflationary pressures in procurement, labour costs and works contracts we commence. The ongoing constraints in the funding and necessity to borrow for the strategic capital projects represent significant challenges.

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## Accounting Statements, Notes and Appendices

The aim of the Annual Financial Statement is to fairly present the financial position of Dublin City Council as at the end of 2024. This is achieved through the production of Statements, Notes and Appendices, as required by the regulatory accounting framework set by the Minister for Housing, Local Government and Heritage. The purpose of each of these documents is set out in the glossary.

## Changes to Accounting Policies

There were no changes to accounting policies effective for the 2024 Annual Financial Statement.

## Revenue Expenditure

During 2024, revenue (i.e. day to day operations) expenditure amounted to €1,434.0m with income of €1,428.7m, giving an excess of expenditure over income of €5.3m (see Table 1). This demonstrates a decrease in General Reserves of €5.3m.

**TABLE 1: REVENUE EXPENDITURE 2024**

|   | €M      |
|---|---------|
| Revenue Expenditure on City Council Service                 | 1,434.0 |
| Revenue Income (Government Grants, Service Charges & Rates) | 1,428.7 |
| Excess of Expenditure over Income                           | 5.3     |

See note 16

## Transfers to Reserve Fund

As required by the regulatory accounting framework set by the Minister for Housing, Local Government and Heritage, expenditure shown in the 2024 Statement of Comprehensive Income is net of transfer to reserves (i.e. transfer to reserves are excluded). Note 14 "Transfers from / (to) Reserves" provides greater detail on these transfers. The movement from gross expenditure to net expenditure indicated in the AFS is set out in Table 2.

**TABLE 2: ANALYSIS OF EXPENDITURE 2024**

|                            | €M      |
|----------------------------|---------|
| Expenditure                | 1,374.2 |
| Transfers to Capital A/c   | 38.7    |
| Transfers to Reserve-loans | 21.1    |
| Final Expenditure          | 1,434.0 |

See Note 14 & 16

Income is also expressed in the AFS net of transfers from reserves, as shown in Table 3.

**TABLE 3: ANALYSIS OF INCOME 2024**

|                              | €M      |
|------------------------------|---------|
| Income                       | 989.3   |
| Rates Income                 | 401.5   |
| Local Property Tax           | 27.9    |
| Income before Transfers      | 1,418.7 |
| Plus Transfers from Reserves | 10.0    |
| Final Income                 | 1,428.7 |

See note 15

## Capital Expenditure

Expenditure in 2024 on capital projects and investment net of internal transfers was €821.8m. This spend forms part of the Capital Programme 2024 to 2026 of €4,245.4m. This expenditure of €821.8m was funded through income net of transfers of €808.8m and net transfers of €28.7m, giving an increase in closing credit balance of €15.7m (€335.0- €319.3). (See Table 4).

**TABLE 4: CAPITAL ACCOUNT 2024**

|   | €M    |
|---|-------|
| Opening Balance (Credit)                    | 319.3 |
| Expenditure as at 31st December 2024        | 821.8 |
| Income                                      | 808.8 |
| Net Transfers (€38.7m- €10m)                | 28.7  |
| Closing Balance 31st December 2024 (Credit) | 335.0 |

See Appendix 5

## Accounting Policies

The accounting policies used in the preparation of the AFS are set out in the Statement of Accounting Policies. Dublin City Council is fully compliant with the regulatory accounting framework as determined by the Department of the Housing, Local Government and Heritage.

## Statutory Audit

Dublin City Council undergoes an Annual Audit, required by statute, carried out by the Local Government Audit Service (LGAS). The Audit for the financial year 2024 commenced in December 2024. This Audit provides an independent review to help assure a fair presentation of Dublin City Council's financial position. Dublin City Council is also subject to audit in relation to EU funding, NRA funding, tax compliance and audits with a Value For Money objective through the LGAS.

## Development Contributions

Sub-section (1) of Section 48 of the Planning and Development Act 2000 as amended, enables a planning authority, when granting a planning permission under Section 34 of the Act, to include conditions for requiring the payment of a contribution in respect of public infrastructure and facilities benefiting development in the area of the planning authority, and that is provided, or that it is intended will be provided, by or on behalf of a local authority (regardless of other sources of funding for the infrastructure and facilities).

Subsection (2) of Section 48 requires that the basis for the determination of a contribution under subsection (1) shall be set out in a development contribution scheme made under this section.

Dublin City Council's first Development Contributions Scheme under the 2000 Act came into operation on 1st January 2004. The current Dublin City Council Development Contribution Scheme 2023-2026 was made by the City Council in March 2023 following the review of the 2020-2023 scheme. The Annual Financial Statement for the financial year 2024 includes values for development contributions debtors as set out in Table 5.

**TABLE 5: DEVELOPMENT CONTRIBUTIONS DEBTORS 2024**

|   | €M   |
|---|------|
| Development Contributions Outstanding at the Year End | 73.8 |

See Note 5

## Rates

Rates are levied by Dublin City Council on the occupiers and owners (in some cases) of commercial properties in Dublin City. Rates income in 2024 amounted to €401.5m, and accounts for 28% of Dublin City Council's funding for day-to-day services.

Rates are based on rateable valuations of properties as set by the Commissioner of Valuation, and the Annual Rate on Valuation (the multiplier) is determined each year by Reserved Function of the Elected Members of Dublin City Council (see Table 6).

Commercial rates underpin all services provided by Dublin City Council. The City Council exercises restraint in setting commercial rate charges in order to support competitiveness in the economy, nationally and locally, and to sustain the commercial rate base within the City. It should be noted that commercial rates are a significant funding source for Dublin City Council services and therefore the performance on rate collection is critical. Arrears at the end of 2024 decreased by 1.1m to €27.4m. Dublin City Council's collection of the current year's charge has increased in 2024 to 94%.

Dublin City Council carries out a delicate balancing act in ensuring that local businesses pay rates while conscious of supporting those businesses where financial pressures are present. The Council operates its rates policy on a consistent basis, with flexibility and reasonableness, seeking to ensure that where financial difficulties exist, arrangements can be put in place which allow rates to be paid on a basis that facilitates businesses to continue trading.

**TABLE 6: RATES INCOME 2021 – 2024**

|                                       | 2021   | 2022   | 2023   | 2024   |
|---------------------------------------|--------|--------|--------|--------|
| Commercial Rateable Valuation of City | 1.354B | 1.367B | 1.4B   | 1.44B  |
| ARV (Multiplier)                      | 0.268  | 0.268  | 0.273  | 0.277  |
| Rates Income                          | 362.9m | 366.4m | 382.4m | 401.5m |

**TABLE 7: RATES ARREARS 2021 – 2024**

| 2021<br>€M | 2022<br>€M | 2023<br>€M | 2024<br>€M |
|------------|------------|------------|------------|
| 38.1       | 30.7       | 28.5       | 27.4       |

**TABLE 8 – COMMERCIAL RATE PAYER BANDS 2024**

| Charge 2024         | No of Accounts | Cumulative total | % per band     | Cumulative total | Total debit per band €m | % of Debit     | Cumulative total |
|---------------------|----------------|------------------|----------------|------------------|-------------------------|----------------|------------------|
| €1 - €999           | 1680           | 1680             | 8.4%           | 8.4%             | € 1.02                  | 0.3%           | 0.3%             |
| €1,000 - €3,000     | 5348           | 7028             | 26.8%          | 35.3%            | € 10.50                 | 2.6%           | 2.9%             |
| €3,000 - €5,000     | 3594           | 10622            | 18.0%          | 53.3%            | € 14.06                 | 3.5%           | 6.4%             |
| €5,000 - €10,000    | 4030           | 14652            | 20.2%          | 73.5%            | € 28.39                 | 7.2%           | 13.6%            |
| €10,000 - €25,000   | 2954           | 17606            | 14.8%          | 88.3%            | € 45.80                 | 11.5%          | 25.1%            |
| €25,000 - €50,000   | 1167           | 18773            | 5.9%           | 94.2%            | € 40.87                 | 10.3%          | 35.4%            |
| €50,000 - €75,000   | 428            | 19201            | 2.1%           | 96.3%            | € 25.81                 | 6.5%           | 41.9%            |
| €75,000 - €100,000  | 193            | 19394            | 1.0%           | 97.3%            | € 16.63                 | 4.2%           | 46.1%            |
| €100,000 - €500,000 | 456            | 19850            | 2.3%           | 99.6%            | € 90.12                 | 22.7%          | 68.8%            |
| €500,000 -          | 86             | <b>19936</b>     | 0.4%           | <b>100.00%</b>   | € 123.70                | 31.2%          | <b>100.00%</b>   |
| <b>Total</b>        | <b>19936</b>   |                  | <b>100.00%</b> |                  | <b>€ 396.60</b>         | <b>100.00%</b> |                  |

Figures above based on rates bills issued in January 2024

Details of commercial ratepayers in Dublin City by band in 2024 are set out in Table 8 above. 73% of commercial ratepayers have a rates charge in 2024 of €10k or under, 53% have a 2024 rates charge of €5k or less while almost 35% have a rates charge in 2024 of under €3k. By contrast, over 53% of the total rates debit was paid by 2.7% of commercial rate payers or 542 accounts.

### Increased Cost of Business Grant (ICOB)

As part of Budget 2024, the Government signed off on a package of €257m in ICOB Grants as a vital measure for small and medium businesses. Dublin City Council, funded through Department of Enterprise, Trade and Employment (DETE), managed the rollout of the grant to qualifying businesses.

The scheme was open to all businesses that had a Commercial Rates bill of less than €30k in 2023 and were still trading on 1st February 2024. Any business that had a rates bill of under €10k, received a grant that was half of their bill. For those with a 2023 rates bill between €10k and €30k a grant of €5k was available. In May businesses operating in hospitality and the retail

sectors were eligible for a second grant payment of the same amount as the initial grant.

Dublin City Council has in the region of 17,500 eligible ratepayers.

A total of 8,452 payments were made to the value of €22.3m for ICOB1 followed by a total of 4,292 payments made for ICOB2 with a value of €12.6m.

As part of Budget 2025, the government announced an additional 'Power Up' grant of €4k for those ratepayers who received the 2nd grant payment. This application process was open until 22nd November and a total of 3,754 applications were paid with a value of €15m.

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## Financial Management

### System of Internal Control

The Executive of Dublin City Council acknowledges its responsibility for systems of internal control in Dublin City Council including putting in place processes and procedures for the purpose of ensuring that control systems are effective. These systems can provide reasonable and not absolute assurance that assets are safeguarded, transactions are authorised and properly recorded, and that material errors or irregularities are either prevented or detected in a timely period. Effective internal control systems enable Dublin City Council to meet its responsibilities for the integrity and accuracy of its accounting records.

Dublin City Council has taken steps to ensure an appropriate control environment is in place by:

- Clearly defining and documenting management's responsibilities and powers
- Strengthening a strong culture of accountability across all levels of the organisation
- The work of Internal Audit
- The work of the Central Procurement Office
- The work of the Risk Management Unit
- The work of the Ethics Officer
- The work of the Audit Committee
- The work of the Corporate Project Support Office
- The Public Spending Code
- External Audit and scrutiny through many channels including NOAC.

Financial management reporting in Dublin City Council is robust and thorough. A rigorous system of monthly financial monitoring ensures that any significant budget variances are identified, and appropriate actions are taken to minimise any adverse financial impact. The system of internal financial control is based on a framework of regular management information, administrative procedures including segregation of duties, and a system of delegation and accountability. In particular it includes:

- A comprehensive budgeting system with an Annual Budget which is reviewed and agreed by the Elected Members
  - Regular financial reviews: weekly, monthly and quarterly financial reports which indicate financial performance against forecasts on both expenditure and income and variance analysis evaluation
  - Setting targets to measure financial and other performances
  - Clearly defined capital investment control guidelines
  - Formal project management disciplines
  - Strict policies and procedures for the receipt, recording and control of monies. These procedures are regularly reviewed and audited.
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## Internal Audit

The primary role of Internal Audit is to provide assurance to Senior Management and to the Audit Committee that the various risks facing the Council have been identified and appropriate internal controls are in place to manage those risks.

Internal Audit is a key player in the Corporate Governance process and makes a valuable contribution to the effective management of Dublin City Council. The concepts of accountability and

transparency are important principles in responsible governance, implying openness to scrutiny and a requirement to report on performance. Internal Audit facilitates this process by providing an independent review function to management, to assure that services are being provided in an efficient, effective and economic manner and in conformity with legal requirements. In 2024, 15 Internal Audit Reports were completed, including 3 “In Depth” Check Reports as required under the Public Spending Code.

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## Management and Staff

In 2024, Dublin City Council staff have again shown themselves to be dedicated and committed to serving our City. Staff have adapted, innovated, shown flexibility and all to achieve the best result for Dublin.

Dublin City Council is fully committed to the development of staff, continuous strengthening of staff wellbeing. The health and safety of staff is an absolute priority, and all work activities have been guided by public health advice and the best interests of staff and customers.

The Council is an equal opportunities employer. Finance Department and other Departments operate a Continuing Professional Development Support Scheme for staff to assist in retaining and developing professional skills and knowledge.

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## Finance Strategic Policy Committee (SPC) 2024

The Finance Strategic Policy Committee provides leadership and direction on key areas relating to the financing of Dublin City Council. Key topics pursued during 2024 were:

### Funding issues:

Visitor Accommodation Charge  
Housing Rents Collection and Arrears  
Civic Crowdfunding  
Community Wealth Building Phase 2  
Examination of the Rates and other Matters Act 2019  
Section 15

### Governance Issues:

- Audit Committee – Agreed Minutes

### Reports to the Committee included:

- Housing Rent Collection and Arrears
- Community Wealth Building Phase 2
- 2024 Civic Crowdfunding Update
- Building community wealth in Dublin City- Values based recruitment

### Presentations to the Committee included:

- Finance SPC Works Programme 2024-2029

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## Overview of Priorities for 2025

### Inflation

Inflation across supply chains contributes to higher cost levels. This puts pressure on Dublin City Council's capacity to provide services. Cost trends, particularly for energy, will be monitored in 2025.

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## Local Property Tax

Central to developing sustainable local government funding necessary for the post pandemic environment is a major overhaul of the Local Property Tax (LPT). This tax was introduced in July 2013 and since then discretionary LPT funding available to Dublin City Council for consideration as part of the budgetary process has been below expectations and most disappointing. The LPT framework, as applied to Dublin City Council, has not had a favourable outcome in supporting service provision. In 2025 €9.1m of the total LPT Dublin City basic liability of €100.9m.

The LPT outcome is that other local authorities and the exchequer are the major recipients of the LPT tax yield of Dublin City householders. The Elected Members voted for and applied a 15% reduction to the basic LPT rate for Dublin City, thereby reducing householder's liability but in turn reducing potential City Council funding for services by €15.1m.

The Department then informs Dublin City Council of the amount of LPT receipts to be used for the 'self-funding' of housing and roads. 'Self-funding' is a term

used by Government in the context of LPT using a 'needs and resources' approach. It implies that local authorities categorized as 'self-funding' have enough resources to meet their needs. In the context of LPT, 'self-funding' local authorities have LPT receipts allocated as a substitute for previous grant funding. Dublin city Council has been informed that in 2025 €57.6m LPT receipts will fund housing and roads services, previously grant funded. In addition, LPT receipts are applied to baseline funding, specifically pension-related deductions and the General Purpose Grant. As described above, both matters were previously funded by the Department of Housing Local Government and Heritage but are now funded by LPT receipts. These involve a further €19.1m.

The net residual €9.1m is funding yield to Dublin City Council for Elected Members to have discretion on how those funds are applied. This represents 9% of the total value of potential LPT funding. (See Table 9).

**TABLE 9 – DISCRETIONARY LPT ALLOCATION**  
**LPT Funding Y2024 & Y2025**

|   | 2024<br>€         | 2025<br>€         | Movement<br>€    |
|---|-------------------|-------------------|------------------|
| Dublin City LPT - 100%                    | 96,970,371        | 100,900,493       | 3,930,122        |
| Apply LPT Base Rate in 2024 (-15%)        | 14,545,556        | 15,135,074        | 589,518          |
| <b>LPT Funding</b>                        | <b>82,424,815</b> | <b>85,765,419</b> | <b>3,340,604</b> |
| <b>Distribution of LPT Funding</b>        |                   |                   |                  |
| Self-Funding - Housing & Roads            | 54,556,445        | 57,602,290        | 3,045,845        |
| Pension Related Deduction (PRD)           | 16,428,262        | 16,428,262        | -                |
| Historic Funding (General Purpose Grants) | 2,667,330         | 2,667,330         | -                |
| Discretionary Funding                     | 8,772,778         | 9,067,537         | 294,759          |
|   | <b>82,424,815</b> | <b>85,765,419</b> | <b>3,340,604</b> |

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## Conclusion

Dublin City Council staff made a huge effort in 2024 to maintain council services to the greatest possible extent, while dealing with ever-changing needs of our City. The commitment of staff and management of all City Council services who, with the support of the Elected Members, provided services for the citizens of Dublin is very much recognised and appreciated.

I would like to thank the staff of all departments for their co-operation and especially my colleagues in the Finance Department for their work in producing the Annual Financial Statement. I wish in particular to thank Anthony O'Donoghue, Acting Head of Financial Accounting and the staff of the Financial Accounting Unit together with Enda Currid, Head of Management Accounting and his team in continuous support of the financial management delivery in the Council. I also wish to thank the members of Dublin City Council in relation to their consideration in resolving the many financial issues which arose during 2024.

With local elections in May 2024, the external membership of the Audit Committee and the Finance Strategic Policy Committee has changed, it is right to thank all those individuals and organisations who have given freely and generously of their time, skills and experience. In particular, Louise Ryan, Chairperson of the Audit Committee, who has served for four years. She has made a real contribution to the governance and effectiveness of Dublin City Council and is to be thanked for that.

Finally, I also wish to thank Councillor Séamas McGrattan, Chairperson of the Finance Strategic Policy Committee for his commitment to securing funding and financial stability for Dublin City Council.

**Victor Leonov, FCCA**  
Acting Head of Finance

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# Statement of Accounting Policies

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## 1. General

The accounts have been prepared in accordance with the Accounting Code of Practice ACoP on local authority accounting, as revised by the Department of Housing, Local Government and Heritage (DHLGH) on 31st December 2024. Non-compliance with accounting policies as set out in ACoP must be stated in the Policies and Notes to the Accounts.

## 2. Statement of Funds Flow (Funds Flow Statement)

A Statement of Funds Flow has been introduced as part of AFS 2011. While the guidance of International Accounting Standard 7 Statement of Cash Flows has been followed, the business of local authorities is substantially different to most private sector organisations and therefore some minor changes to the format have been agreed to ensure the data displayed is meaningful and useful within the local government sector. For this reason, the statement is being referred to as a 'Statement of Funds Flow'. The financial accounts now include a Statement of Funds Flow shown after the Statement of Financial Position (Balance Sheet). Notes 17 – 22 relate to the Statement of Funds Flow and are shown in the Notes on and forming part of the Accounts section of the AFS. Note 19 details Project/ Non-Project /Affordable/ Voluntary balances, which can be either a debit or a credit balance. The funds flow assumes that these are debit balances and bases the (Increase)/Decrease description on this.

## 3. Accruals

The revenue and capital accounts have been prepared on an accrual basis in accordance with the Code of Practice. (Each local authority should list the areas where they are not complying with this policy, e.g. development contributions)

## 4. Interest Charges

Loans payable can be divided into the following two categories:

- Mortgage related loans
- Non- mortgage related loans

## 4.1 Mortgage Related Loans

Mortgage-related loans have a corresponding stream of income from long-term advances (i.e. monies lent by the local authorities to borrowers), for the purchase of houses. Only the interest element is charged or credited to the Statement of Comprehensive Income (Income and Expenditure Statement).

## 4.2 Non Mortgage Related Loans

Note 7 to the accounts sets out the types of borrowing under this heading. Loans relating to assets/grants, revenue funding will not have a corresponding stream of income. Bridging finance will eventually become part of permanent funding. Loans in respect of the other headings will have a corresponding value in Note 3.

## 5. Pensions

Payments in respect of pensions and gratuities are charged to the revenue account in the accounting period in which the payments are made. The cost of salaries and wages in the accounts includes deductions in respect of pension contributions (including Widows and Orphans) benefits under the Local Government Superannuation Scheme and the Single Public Service Pension Scheme.

The Single Public Service Pension Scheme ("Single Scheme") commenced with effect from 1 January 2013. Employee contributions for the Single Scheme continue to be deducted by local authorities but are remitted centrally to DPER.

## 6. Agency and Other Services

Expenditure on services provided or carried out on behalf of other local authorities is recouped at cost or in accordance with specific agreements.

## 7. Provision for Bad & Doubtful Debts

Provision has/has not been made in the relevant accounts for bad & doubtful debts.

## 8. Fixed Assets

### 8.1 Classification of Assets

Fixed assets are classified into categories as set out in the Statement of Financial Position (Balance Sheet). A further breakdown by asset type is set out in note 1 to the accounts.

### 8.2 Recognition

All expenditure on the acquisition or construction of fixed assets is capitalised on an accrual basis.

### 8.3 Measurement

A Statement of Financial Position (Balance Sheet) incorporating all the assets of the local authority was included for the first time in the Annual Financial Statement for 2003. The assets were valued based on the 'Valuation Guideline' issued by the DHPLG. All assets purchased or constructed as from 1/1/2004 have been included at historical cost. Accounting policies relating to leases are currently being developed and will be reflected in the financial statements at a future date.

### 8.4 Revaluation

As set out in a revision to the Accounting Code of Practice it is policy to show fixed assets at cost. Maintenance and enhancement costs associated with Infrastructure assets are not currently included in fixed assets but will be reviewed at a future date. Due to their physical nature the vast majority of assets are unique to local authorities and are not subject to disposal. Any loss or gain associated with the net realisable value of the remaining general assets subject to disposal, are accounted for at time of disposal.

### 8.5 Disposals

In respect of disposable assets, income is credited to a specific reserve and is generally applied in the purchase of new assets. Proceeds of the sale of local authority houses are to be applied as directed by the DHLGH.

### 8.6 Depreciation

Under the current method of accounting, the charge for depreciation is offset by the amortisation of the source of funding the asset. This method has a neutral impact on Income & Expenditure and consequently the charge for depreciation and the corresponding credit from amortisation is excluded from the Statement of Comprehensive Income (Income & Expenditure Statement).

The policies applied to assets subject to depreciation are as follows:

| Asset Type                          | Bases | Depreciation Rate        |
|-------------------------------------|-------|--------------------------|
| Plant & Machinery                   |       |                          |
| - Long life                         | S/L   | 10%                      |
| - Short life                        | S/L   | 20%                      |
| Equipment                           | S/L   | 20%                      |
| Furniture                           | S/L   | 20%                      |
| Heritage Assets                     |       | Nil                      |
| Library Books                       |       | Nil                      |
| Playgrounds                         | S/L   | 20%                      |
| Parks                               | S/L   | 2%                       |
| Landfill sites ( <b>*see note</b> ) |       |                          |
| Water Assets                        |       |                          |
| - Water schemes                     | S/L   | Asset life over 70 years |
| - Drainage schemes                  | S/L   | Asset life over 50 years |

The Council does not charge depreciation in the year of disposal and will charge a full year's depreciation in the year of acquisition.

\* The value of landfill sites has been included in note 1 under land. Depreciation represents the depletion of the landfill asset.

## 9. Government Grants

Government grants are accounted for on an accrual basis. Grants received to cover day-to-day operations are credited to the Statement of Comprehensive Income (Income & Expenditure Statement). Grants received relating to the construction of assets, are shown as part of the income of work-in-progress. On completion of the project the income is transferred to a capitalisation account.

## 10. Development Debtors & Income

Short term development levy debtors are included in note 5. Income from development contributions not due to be paid within the current year is deferred and not separately disclosed in the financial statements.

## 11. Debt Redemption

The proceeds from the early redemption of loans by borrowers, are applied to the redemption of mortgage related borrowings from the HFA and OPW.

## 12. Lease Schemes

Rental payments under operating leases are charged to the Statement of Comprehensive Income (Income & Expenditure Statement). Assets acquired under a finance lease are included in fixed assets. The amount due on outstanding balances is shown under current liabilities and long-term creditors.

## 13. Stock

Stocks are valued on an average cost basis.

## 14. Work-in-Progress & Preliminary Expenditure

Work-in progress and preliminary expenditure is the accumulated historical cost of various capital related projects. The income accrued in respect of these projects is shown in the Statement of Financial Position (Balance Sheet) as 'Income WIP'.

## 15. Interest in Local Authority Companies

The interest of X County Council in companies is listed in Appendix 8.

## 16. Related Parties

A related party transaction is a transfer of resources, services or obligations between the local authority and a related party. The main related parties for a local authority include the following:

- i. Management and Personnel
- ii. Council members
- iii. Government Departments
- iv. Local Authority Companies

Local Authority council members and key personnel are bound under the relevant sections of the Local Government Act 2001 and subsequent amending legislation to:

- a. furnish an annual declaration of 'declarable interests' set out in section 175 of the Act;
- b. disclose under sections 167, 178 and 179 any beneficial interests that they or a connected person has; and
- c. follow a code of conduct issued by the Minister for Housing, Local Government and Heritage under section 169 of the Local Government Act 2001 in 2004.

'Declarable interests' cover both financial and certain other interests such as land etc.

Local authority management and personnel salary and remuneration is determined by the Department of Housing, Local Government and Heritage in line with central government policy on rates of pay.

Local Authority interests in companies and joint ventures are disclosed in Appendix 8 to the Annual Financial Statements.

Local Authority transactions with government departments are governed by central government controls and procedures driven by government accounting rules.

## 17. Accounting for Expenditure

Expenditure in relation to policy is accounted for in the relevant division e.g. E15 Climate Action and Flooding. Operational expenditure is accounted for in the area where the expenditure is incurred e.g. Housing, Roads, etc. This is in line with the Local Authorities' costing system where the full cost of a service/sub-service must reflect all the costs associated with the service.

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# 2024 Annual Financial Statements

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# Statement of Comprehensive Income (income & expenditure account statement) for year ending 31st December 2024

The Income and Expenditure Account Statement brings together all the revenue related income and expenditure. It shows the surplus/(deficit) for the year. Transfers to/from reserves are shown separately and not allocated by service division.

Note 16 allocates transfers by service division in the same format as Table A of the adopted Local Authority budget.

## Expenditure by Division

|                                  | Note | Gross Expenditure 2024 € | Income 2024 €      | Net Expenditure 2024 € | Net Expenditure 2023 € |
|----------------------------------|------|--------------------------|--------------------|------------------------|------------------------|
| Housing & Building               |      | 642,213,362              | 583,919,850        | 58,293,513             | 55,041,048             |
| Roads Transportation & Safety    |      | 124,707,438              | 66,160,485         | 58,546,953             | 58,149,650             |
| Water Services                   |      | 58,577,052               | 42,086,206         | 16,490,846             | 13,325,897             |
| Development Management           |      | 112,548,750              | 76,016,957         | 36,531,792             | 34,248,123             |
| Environmental Services           |      | 260,368,569              | 131,208,669        | 129,159,900            | 122,348,087            |
| Recreation & Amenity             |      | 128,025,820              | 16,461,654         | 111,564,166            | 105,418,899            |
| Agriculture, Food and the Marine |      | 3,707,695                | 1,003,443          | 2,704,252              | 1,643,702              |
| Miscellaneous Services           |      | 44,087,920               | 72,483,628         | (28,395,708)           | (40,829,395)           |
| <b>Total Expenditure/Income</b>  | 16   | <b>1,374,236,607</b>     | <b>989,340,893</b> | <b>384,895,714</b>     | <b>349,346,010</b>     |

## Net cost of Divisions to be funded from Rates & Local Property Tax

|  |    |  |  |                    |                    |
|--|----|--|--|--------------------|--------------------|
| Rates  |    |  |  | 401,535,462        | 382,297,147        |
| Local Property Tax                                 | 15 |  |  | 27,868,366         | 26,187,351         |
| <b>Surplus/(Deficit) for Year before Transfers</b> |    |  |  | <b>44,508,114</b>  | <b>59,138,488</b>  |
| <b>Transfers from/(to) Reserves</b>                | 14 |  |  | (49,758,153)       | (64,259,923)       |
| <b>Overall Surplus/(Deficit) for Year</b>          | 16 |  |  | <b>(5,250,039)</b> | <b>(5,121,435)</b> |
| <b>General Reserve @ 1st January 2024</b>          |    |  |  | 36,797,403         | 41,918,838         |
| <b>General Reserve @ 31st December 2024</b>        |    |  |  | <b>31,547,364</b>  | <b>36,797,403</b>  |

## Statement of Financial Position (Balance Sheet) at 31st December 2024

|  | Note | 2024<br>€             | 2023<br>€      |
|--|------|-----------------------|----------------|
| <b>Fixed Assets</b>  | 1    |                       |                |
| Operational  |      | 7,899,770,786         | 7,573,504,748  |
| Infrastructural  |      | 2,646,878,879         | 2,663,120,357  |
| Community  |      | 286,649,233           | 262,623,630    |
| Non Operational  |      | 475,774,981           | 463,577,768    |
|  |      | <b>11,309,073,878</b> | 10,962,826,502 |
| <b>Work In Progress and Preliminary Expenses</b>                 | 2    | 320,082,183           | 263,857,488    |
| <b>Long Term Debtors</b>   | 3    | 739,317,817           | 601,727,411    |
| <b>Current Assets</b>  |      |                       |                |
| Stocks   | 4    | 6,873,988             | 6,565,672      |
| Trade Debtors & Prepayments                                      | 5    | 370,925,829           | 325,167,437    |
| Bank Investments   |      | 340,925,017           | 347,598,536    |
| Cash at Bank   |      | 6,249,363             | 13,805,546     |
| Cash in Transit  |      | -                     | -              |
|  |      | <b>724,974,197</b>    | 693,137,191    |
| <b>Current Liabilities (Amounts falling due within one year)</b> |      |                       |                |
| Bank Overdraft   |      | -                     | -              |
| Creditors & Accruals   | 6    | 282,709,727           | 269,784,614    |
| Finance Leases   |      | -                     | -              |
|  |      | <b>282,709,727</b>    | 269,784,614    |
| <b>Net Current Assets/(Liabilities)</b>                          |      | <b>442,264,471</b>    | 423,352,578    |
| <b>Creditors (Amounts falling due after more than one year)</b>  |      |                       |                |
| Loans Payable  | 7    | 566,383,125           | 526,473,964    |
| Finance Leases   |      | -                     | -              |
| Refundable Deposits  | 8    | 24,625,017            | 22,848,538     |
| Other  |      | 411,940,059           | 252,442,417    |
|  |      | <b>1,002,948,202</b>  | 801,764,919    |
| <b>Net Assets</b>  |      | <b>11,807,790,147</b> | 11,449,999,060 |
| <b>Represented by</b>  |      |                       |                |
| Capitalisation Account   | 9    | 11,309,073,878        | 10,962,826,502 |
| Income WIP   | 2    | 283,714,356           | 244,151,517    |
| General Revenue Reserve  |      | 31,547,364            | 36,797,403     |
| Other Specific Reserves  |      | 29,013,652            | 29,013,652     |
| Other Balances   | 10   | 154,440,896           | 177,209,985    |
| <b>Total Reserves</b>  |      | <b>11,807,790,147</b> | 11,449,999,060 |

All note & appendix references within this section relate to the full 2024 Annual Financial Statements

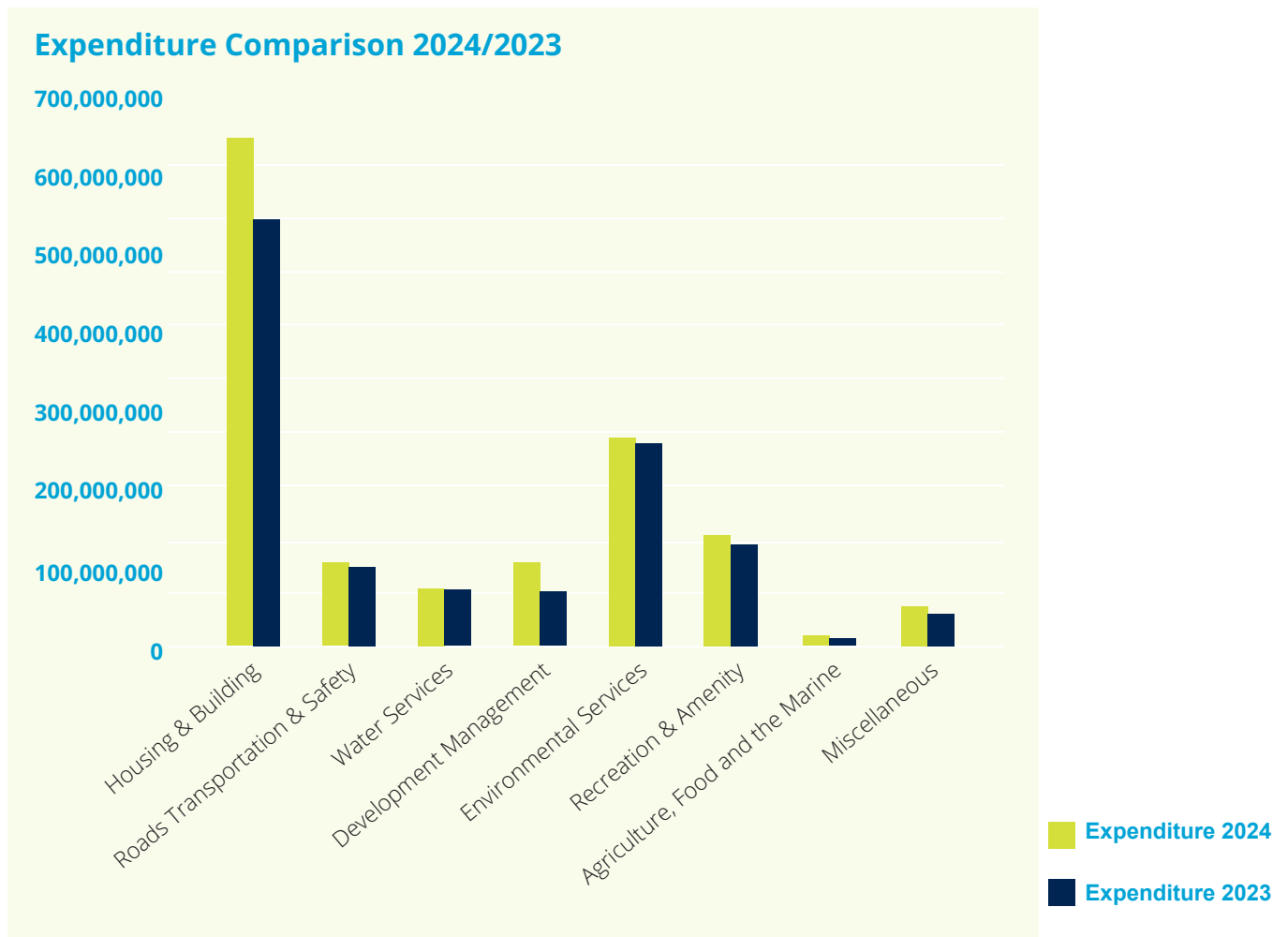
# Statement of Funds Flow (Funds Flow Statement) As at 31st December 2024

|   | Note | 2024<br>€           | 2024<br>€          |
|---|------|---------------------|--------------------|
| <b>Revenue Activities</b>   |      |                     |                    |
| Net Inflow/(outflow) from operating activities                                  | 17   | -38,391,634         |                    |
| <b>Capital Activities</b>   |      |                     |                    |
| <b>Returns on Investment &amp; Servicing of Finance</b>                         |      |                     |                    |
| Increase/(Decrease) in Fixed Asset Capitalisation Funding                       |      | 346,247,376         |                    |
| Increase/(Decrease) in WIP/Preliminary Funding                                  |      | 39,562,839          |                    |
| Increase/(Decrease) in Reserves Balances  | 18   | -4,425,641          |                    |
| <b>Net Inflow/(Outflow) from Returns on Investment and Servicing of Finance</b> |      | <b>381,384,573</b>  |                    |
| <b>Capital Expenditure &amp; Financial Investment</b>                           |      |                     |                    |
| Increase/(Decrease) in Fixed Assets   |      | -346,247,376        |                    |
| Increase/(Decrease) in WIP/Preliminary Funding                                  |      | -56,224,694         |                    |
| Increase/(Decrease) in Other Capital Balances                                   | 19   | 36,840,255          |                    |
| <b>Net Inflow/(Outflow) from Capital Expenditure and Financial Investment</b>   |      | <b>-365,631,816</b> |                    |
| <b>Financing</b>  |      |                     |                    |
| Increase/(Decrease) in Loan Financing   | 20   | 61,816,397          |                    |
| Increase/(Decrease) in Reserve Financing  | 21   | -55,183,702         |                    |
| <b>Net Inflow/(Outflow) from Financing Activities</b>                           |      | <b>6,632,695</b>    |                    |
| <b>Third Party Holdings</b>   |      |                     |                    |
| Increase/(Decrease) in Refundable Deposits                                      |      | 1,776,480           |                    |
| <b>Net Increase/(Decrease) in Cash and Cash Equivalents</b>                     | 22   | <b>-14,229,702</b>  | <b>-14,229,702</b> |

## Revenue Accounts 2024 before transfers to Capital/Financial Profile at a glance

|                                  | Expenditure 2024     | Expenditure 2023     |
|----------------------------------|----------------------|----------------------|
| Housing & Building               | 642,213,362          | 555,983,766          |
| Roads Transportation & Safety    | 124,707,438          | 122,511,434          |
| Water Services                   | 58,577,052           | 56,590,185           |
| Development Management           | 112,548,750          | 62,537,222           |
| Environmental Services           | 260,368,569          | 242,331,153          |
| Recreation & Amenity             | 128,025,820          | 120,968,569          |
| Agriculture, Food and the Marine | 3,707,695            | 2,535,924            |
| Miscellaneous                    | 44,087,920           | 34,706,593           |
| <b>Total Expenditure</b>         | <b>1,374,236,607</b> | <b>1,198,164,845</b> |

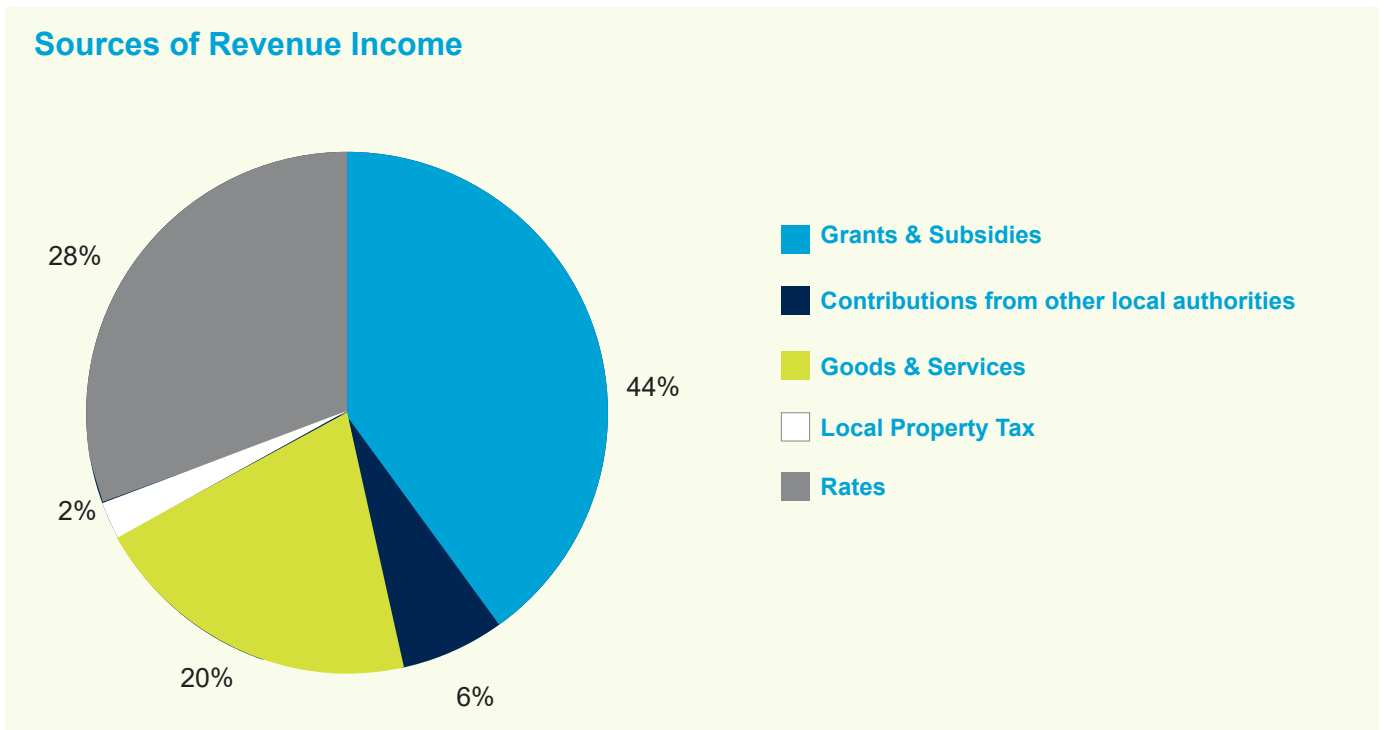
As per Income & Expenditure Account



# Main Sources of Revenue Income

|  | 2024<br>€            |
|--|----------------------|
| Grants & Subsidies                         | 622,530,553          |
| Contributions from other local authorities | 88,770,278           |
| Goods & Services                           | 278,040,063          |
| Local Property Tax                         | 27,868,366           |
| Rates                                      | 401,535,462          |
|  | <b>1,418,744,722</b> |

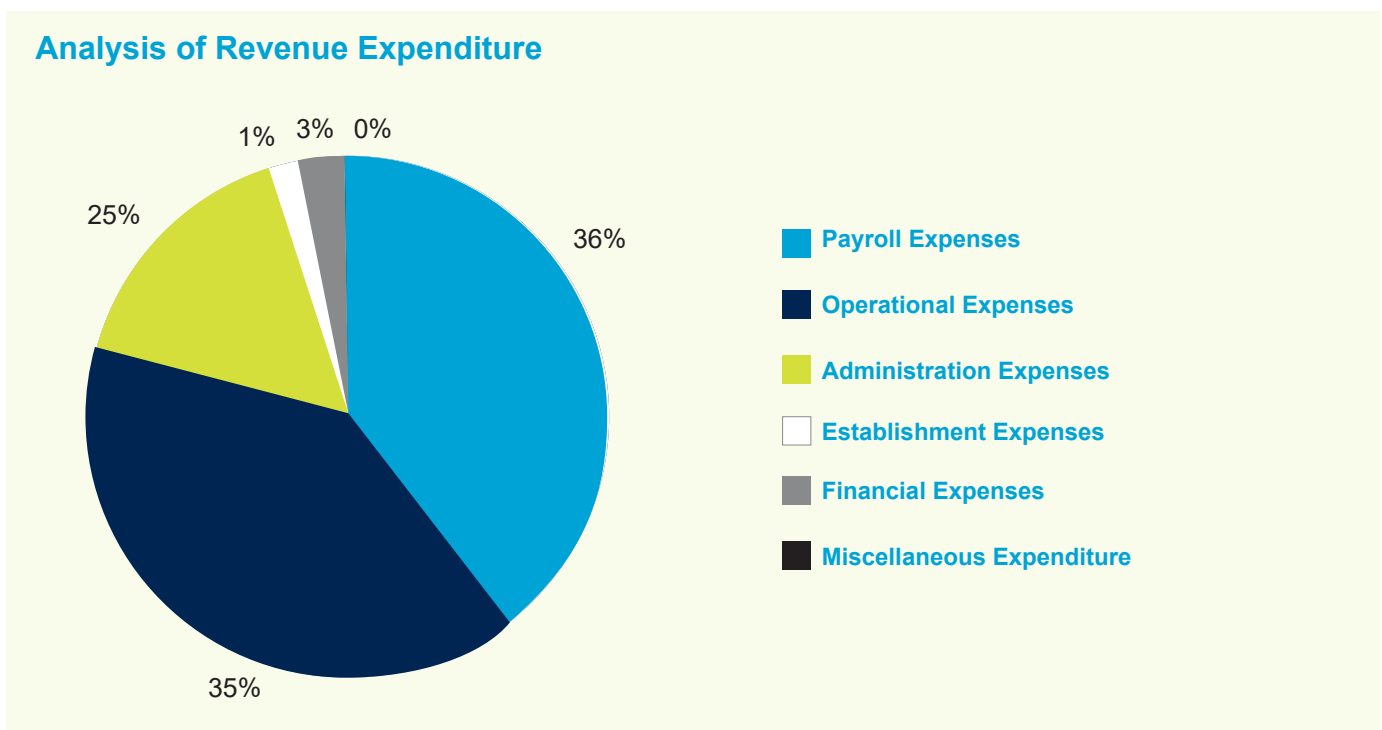
As per Note 15



## Main Categories of Revenue Expenditure

|                           | 2024<br>€            |
|---------------------------|----------------------|
| Payroll Expenses          | 500,703,722          |
| Operational Expenses      | 475,225,510          |
| Administration Expenses   | 336,274,878          |
| Establishment Expenses    | 17,426,938           |
| Financial Expenses        | 40,991,058           |
| Miscellaneous Expenditure | 3,614,501            |
| <b>Total Expenditure</b>  | <b>1,374,236,607</b> |

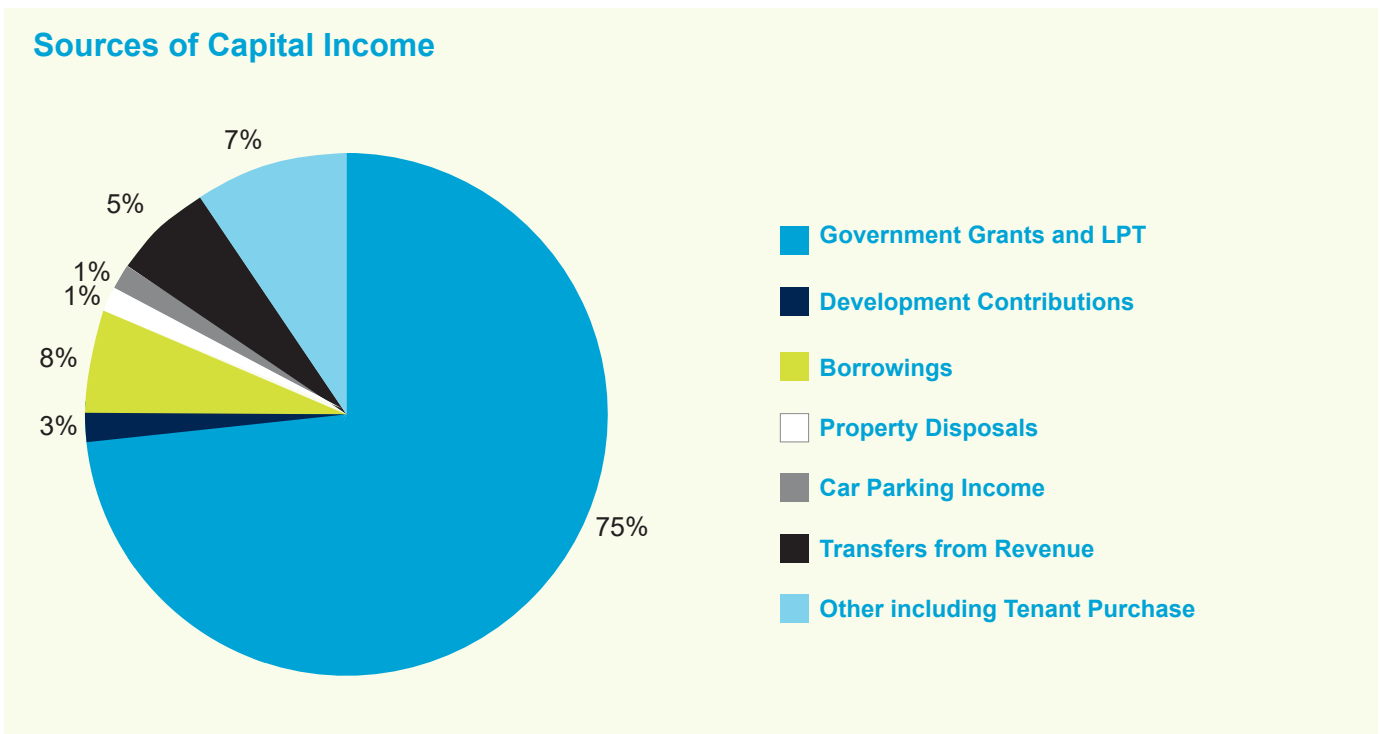
As per Appendix 1



# Sources of Capital Income

|                                 | 2024<br>€          |
|---------------------------------|--------------------|
| Government Grants and LPT       | 639,219,614        |
| Development Contributions       | 24,843,357         |
| Borrowings                      | 69,681,868         |
| Property Disposals              | 10,215,842         |
| Car Parking Income              | 5,310,342          |
| Transfers from Revenue          | 38,665,200         |
| Other including Tenant Purchase | 59,561,235         |
|                                 | <b>847,497,458</b> |

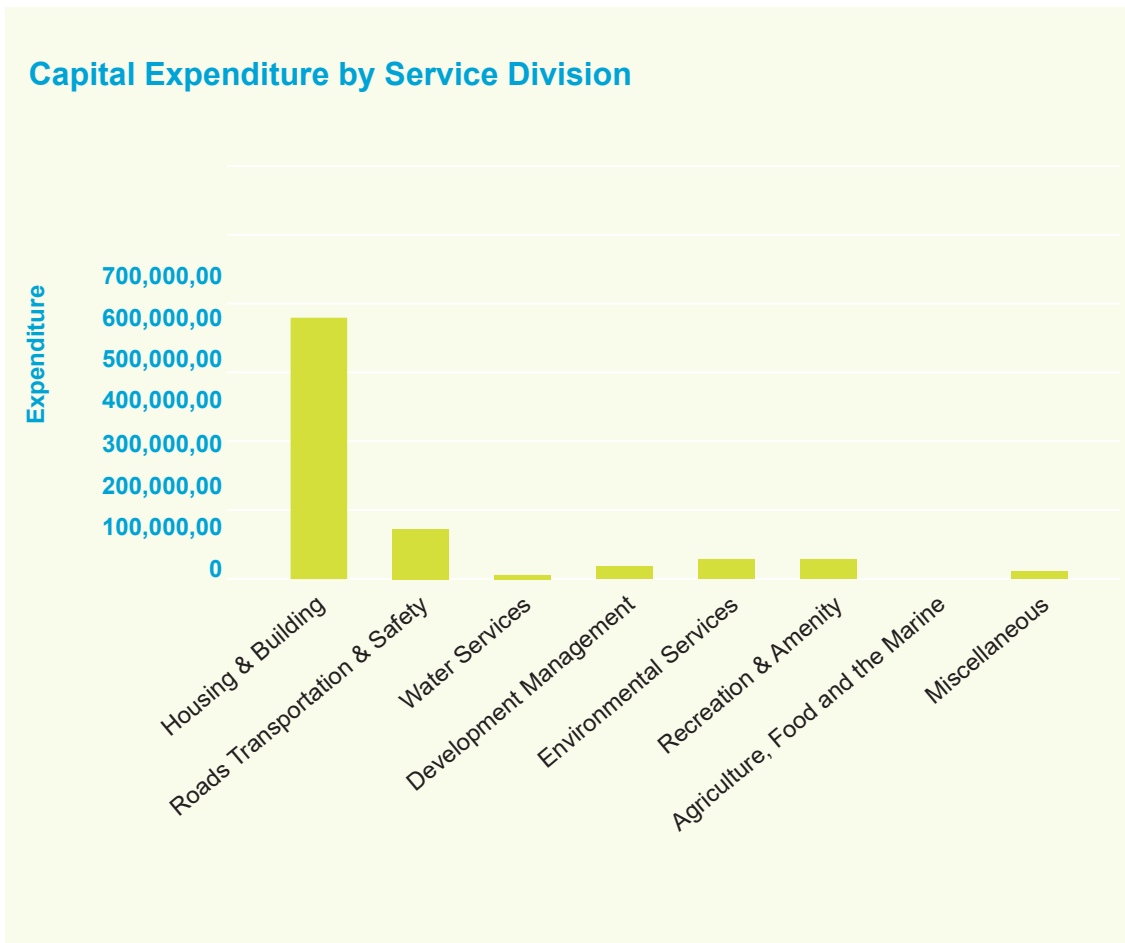
As per Appendix 5



# Capital Expenditure by Service Division

|                                  | 2024<br>€          |
|----------------------------------|--------------------|
| Housing & Building               | 614,085,682        |
| Roads Transportation & Safety    | 105,157,350        |
| Water Services                   | 4,343,825          |
| Development Management           | 24,593,223         |
| Environmental Services           | 26,039,378         |
| Recreation & Amenity             | 31,001,506         |
| Agriculture, Food and the Marine | -                  |
| Miscellaneous                    | 16,548,580         |
|                                  | <b>821,769,544</b> |

As per Appendix 6



# Appendix 1 Elected Members 2024



**Councillor  
Rachael Batten**  
Artane- Whitehall  
Fianna Fáil



**Councillor  
Declan Flanagan**  
Artane- Whitehall  
Fine Gael



**Councillor  
Jesslyn Henry**  
Artane- Whitehall  
Social Democrats



**Councillor  
John Lyons**  
Artane- Whitehall  
Non-Party



**Councillor  
Edel Moran**  
Artane- Whitehall  
Sinn Féin



**Councillor  
Aishling Silke**  
Artane- Whitehall  
Social Democrats



**Councillor  
Ray Cunningham**  
Ballyfermot-Drimnagh  
Green Party/  
Comhaontas Glas



**Councillor  
Hazel De Nortúin**  
Ballyfermot-Drimnagh  
People Before Profit



**Councillor  
Daithí Doolan**  
Ballyfermot-Drimnagh  
Sinn Féin



**Councillor  
Vincent Jackson**  
Ballyfermot-Drimnagh  
Non-Party



**Councillor  
Philip Sutcliffe**  
Ballyfermot-Drimnagh  
Non-Party



**Councillor  
Mary Callaghan**  
Ballymun- Finglas  
Social Democrats



**Councillor  
Anthony Connaghan**  
Ballymun- Finglas  
Sinn Féin



**Councillor  
Keith Connolly**  
Ballymun- Finglas  
Fianna Fáil



**Councillor  
Leslie Kane**  
Ballymun- Finglas  
Sinn Féin



**Councillor  
Gavin Pepper**  
Ballymun- Finglas  
Non-Party



**Councillor  
Conor Reddy**  
Ballymun- Finglas  
People Before Profit



**Councillor  
Cat O'Driscoll**  
Cabra- Glasnevin  
Social Democrats



**Councillor  
Jose Feljin**  
Cabra- Glasnevin  
Green Party/  
Comhaontas Glas



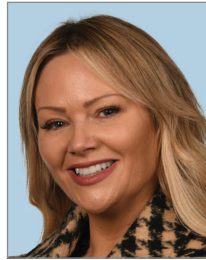
**Councillor  
Seamas McGrattan**  
Cabra- Glasnevin  
Sinn Féin



**Councillor  
Colm O'Rourke**  
Cabra- Glasnevin  
Fine Gael



**Councillor  
Cieran Perry**  
Cabra- Glasnevin  
Non-Party



**Councillor  
Gayle Ralph**  
Cabra- Glasnevin  
Fine Gael



**Councillor  
John Stephens**  
Cabra- Glasnevin  
Fianna Fáil



**Councillor  
Kevin Breen\***  
Clontarf  
Non-Party



**Councillor  
Donna Cooney**  
Clontarf  
Green Party/  
Comhaontas Glas



**Councillor  
Alison Field**  
Clontarf  
The Labour Party



**Councillor  
Deirdre Heney**  
Clontarf  
Fianna Fáil



**Councillor  
Clodagh Ni Mhuiri\***  
Clontarf  
Fine Gael



**Councillor  
Catherine Stocker**  
Clontarf  
Social Democrats



**Councillor  
Daryl Barron**  
Donaghmede  
Fianna Fáil



**Councillor  
Micheál Mac Donncha**  
Donaghmede  
Sinn Féin



**Councillor  
Aoiheann Mahon\***  
Donaghmede  
Fianna Fáil



**Councillor  
Paddy Monaghan**  
Donaghmede  
Social Democrats



**Councillor  
Supriya Singh**  
Donaghmede  
Fine Gael



**Councillor  
Fiona Connelly**  
Kimmage- Rathmines  
The Labour Party



**Councillor  
Tara Deacy\***  
Kimmage- Rathmines  
Social Democrats



**Councillor  
Pat Dunne**  
Kimmage- Rathmines  
Independents 4 Change



**Councillor  
Patrick Kinsella**  
Kimmage- Rathmines  
Fine Gael



**Councillor  
Carolyn Moore**  
Kimmage- Rathmines  
Green Party/  
Comhaontas Glas

# Appendix 1 Elected Members 2024

## continued



**Councillor Punam Rane**  
Kimmage- Rathmines  
Fine Gael



**Councillor Janice Boylan**  
North Inner City  
Sinn Féin



**Councillor Christy Burke**  
North Inner City  
Non-Party



**Councillor Janet Horner**  
North Inner City  
Green Party/  
Comhaontas Glas



**Councillor Ray McAdam**  
North Inner City  
Fine Gael



**Councillor Nial Ring**  
North Inner City  
Non-Party



**Councillor Malachy Steenson**  
North Inner City  
Non-Party



**Councillor Daniel Ennis**  
North Inner City  
Social Democrats



**Councillor Emma Blain**  
Pembroke  
Fine Gael



**Councillor Hazel Chu**  
Pembroke  
Green Party/  
Comhaontas Glas



**Councillor David Coffey\***  
Pembroke  
Fine Gael



**Councillor Rory Hogan**  
Pembroke  
Fianna Fáil



**Councillor Dermot Lacey**  
Pembroke  
The Labour Party



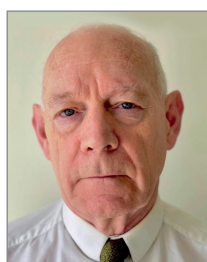
**Councillor Claire Byrne**  
South East Inner City  
Green Party/  
Comhaontas Glas



**Councillor Danny Byrne**  
South East Inner City  
Fine Gael



**Councillor Cian Farrell**  
South East Inner City  
Social Democrats



**Councillor Mannix Flynn**  
South East Inner City  
Non-Party



**Councillor Kourtney Kenny**  
South East Inner City  
Sinn Féin



**Councillor Ali Ammar**  
South West Inner City  
Fianna Fáil



**Councillor Lesley Byrne\***  
South West Inner City  
Social Democrats



**Councillor  
Darragh Moriarty**  
South West Inner City  
The Labour Party



**Councillor  
Michael Pidgeon**  
South West Inner City  
Green Party/  
Comhaontas Glas



**Councillor  
Ciarán Ó Meachair\***  
South West Inner City  
Sinn Féin



**Councillor  
Barry Henegan\***  
Clontarf  
Independent

*Cllr. Breen was  
Co-opted for Cllr.  
Henegan on 18th  
December 202*



**Councillor  
Naoise Ó Muirí\***  
Clontarf  
Fine Gael

*Cllr. Ní Mhuirí was  
Co-opted for Cllr.  
Ó Muirí on 18th  
December 2024*



**Councillor  
Tom Brabazon\***  
Donaghmede  
Fianna Fáil

*Cllr. Mahon was  
Co-opted for Cllr.  
Brabazon on 18th  
December 2024*



**Councillor  
Eoin Hayes\***  
Kimmage- Rathmines  
Social Democrats

*Cllr. Deacy was  
Co-opted for Cllr.  
Hayes on 18th  
December 2024*



**Councillor  
James Geoghegan\***  
Pembroke  
Fine Gael

*Cllr. Coffey was  
Co-opted for Cllr.  
Geoghegan on 18th  
December 2024*



**Councillor  
Jen Cummins\***  
South East Inner City  
Social Democrats

*Cllr. Bryne was  
Co-opted for Cllr.  
Cummins on 18th  
December 202*



**Councillor  
Máire Devine\***  
South East Inner City  
Sinn Féin

*Cllr. Ó Meachair  
was Co-opted for  
Cllr. Devine on 18th  
December 2024*

## Appendix 2 Senior Management Team



**Richard Shakespeare,**  
Chief Executive



**Eileen Quinlivan,**  
Deputy Chief Executive



**John Flanagan,**  
Assistant Chief Executive and City Engineer



**Anthony Flynn**  
Assistant Chief Executive



**Mick Mulhern,**  
Assistant Chief Executive  
(from September 2024)



**Frank D'Arcy,**  
A/Assistant Chief Executive  
(to September 2024)



**Victor Leonov,**  
A/Head of Finance  
with responsibility  
for IT



**Dennis Keeley,**  
Chief Fire Officer



**Yvonne Kelly,**  
Law Agent



**Deirdre Scully,**  
City Planning Officer



**Ali Grehan,**  
City Architect



**Karl Mitchell,**  
Executive Manager



**Bruce Phillips,**  
Executive Manager



**Frank Lambe,**  
Executive Manager

# Appendix 3

## NOAC Performance Indicator Report 01 January 2024 – 31st December 2024

| TOPIC                | INDICATOR   | VALUE          |
|----------------------|---|----------------|
| Housing: H1, H2 & H4 | A. Number of dwellings in the ownership of the local authority at 01/01/2024  | 27,682         |
|                      | B. Number of dwellings added to the local authority owned stock during 2024 (whether constructed or acquired)   | 595            |
|                      | C. Number of local authority owned dwellings sold in 2024   | 29             |
|                      | D. Number of local authority owned dwellings demolished in 2024   | 141            |
|                      | E. Number of dwellings in the ownership of the local authority at 31/12/2024  | 28,107         |
|                      | F. Number of local authority owned dwellings planned for demolition under a DHLGH approved scheme at 31/12/2024   | 216            |
|                      | A. The percentage of the total number of local authority owned dwellings that were vacant on 31/12/2024   | 2.28 %         |
|                      | The number of dwellings within their overall stock that were not tenanted on 31/12/2024   | 635            |
|                      | A. Expenditure during 2024 on the maintenance of local authority housing compiled from 1 January 2024 to 31 December 2024, divided by the no. of dwellings in the local authority stock at 31/12/2024   | €2,894.16      |
|                      | Expenditure on maintenance of local authority stock compiled from 1 January 2024 to 31 December 2024, including planned maintenance and expenditure that qualified for grants, such as Sustainable Energy Authority of Ireland (SEAI) grants for energy efficient retro-fitting works but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes). | €80,721,082.42 |
| Housing: H3 & H5     | A. The time taken from the date of vacation of a dwelling to the date in 2024 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2024  | 23 weeks       |
|                      | B. The cost expended on getting the dwellings re-tenanted in 2024, averaged across all dwellings re-let in 2024   | €39,607.94     |
|                      | The number of dwellings that were re-tenanted on any date in 2024 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)   | 804            |

# NOAC Performance Indicator

## Report 01 January 2024 – 31st December 2024

### continued

| TOPIC              | INDICATOR  | VALUE        |
|--------------------|--|--------------|
|                    | The number of weeks from the date of vacation to the date the dwelling is re-tenanted  | 18,492 weeks |
|                    | Total expenditure on works necessary to enable re-letting of the dwellings   | €31,844,784  |
|                    | A. Total number of registered tenancies in the LA area at 31 December 2024   | 77,259       |
|                    | B. Number of rented dwellings inspected in 2024  | 5,853        |
|                    | C. Percentage of inspected dwellings in 2024 not compliant with the Standards Regulations  | 73.15 %      |
|                    | D. Number of dwellings deemed compliant in 2024 (including those originally deemed non-compliant)  | 3,479        |
|                    | E. The number of inspections (including reinspections) undertaken by the local authority in 2024   | 7,299        |
| <b>Housing: H6</b> | A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2024 | 62.68 %      |
|                    | The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2024 as recorded on the PASS system  | 7,285        |
|                    | The number out of those individuals who, on 31/12/2024, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months  | 4,566        |
| <b>Housing: H7</b> | A. (1) Total number of houses retrofitted between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit Programme  | 408          |
|                    | A. (2) Number of houses that achieved a BER rating of B2 or above between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit Programme  | 310          |
|                    | A. (3) Number of heat pumps installed in those houses between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit Programme  | 255          |
|                    | B. Total annual energy savings in MWh from houses retrofitted between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit Programme  | 7323.6 MWh   |
|                    | C. Total carbon emission reduction tCo2 from houses retrofitted between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit Programme  | 1565.8       |

| TOPIC              | INDICATOR   | VALUE   |
|--------------------|---|---------|
| Roads: R1 & R2     | A. (a) The percentage of Regional roads that received a PSCI rating in the 24 month period prior to 31/12/2024                        |         |
|                    | A. (b) The percentage of Local Primary roads that received a PSCI rating in the 24 month period prior to 31/12/2024                   | 93.82 % |
|                    | A. (c) The percentage of Local Secondary roads that received a PSCI rating in the 24 month period prior to 31/12/2024                 | 60.11 % |
| Roads: R1, R2 & R4 | A. (d) The percentage of Local Tertiary roads that received a PSCI rating in the 60 month period prior to 31/12/2024                  | 10.88 % |
|                    | B. (a.1) The percentage length of Regional roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2024        | -       |
|                    | B. (a.2) The percentage length of Regional roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2024        | -       |
|                    | B. (a.3) The percentage length of Regional roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2024        | -       |
|                    | B. (a.4) The percentage length of Regional roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2024       | -       |
|                    | B. (b.1) The percentage length of Local Primary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2024   | 17.80 % |
|                    | B. (b.2) The percentage length of Local Primary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2024   | 26.80 % |
|                    | B. (b.3) The percentage length of Local Primary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2024   | 39.45 % |
|                    | B. (b.4) The percentage length of Local Primary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2024  | 9.77 %  |
|                    | B. (c.1) The percentage length of Local Secondary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2024 | 5.49 %  |
|                    | B. (c.2) The percentage length of Local Secondary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2024 | 23.11 % |
|                    | B. (c.3) The percentage length of Local Secondary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2024 | 30.46 % |

# NOAC Performance Indicator

## Report 01 January 2024 – 31st December 2024

### continued

| TOPIC              | INDICATOR  | VALUE         |
|--------------------|--|---------------|
| Roads: R1, R2 & R4 | B. (c.4) The percentage length of Local Secondary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2024 | 1.05 %        |
|                    | B. (d.1) The percentage length of Local Tertiary roads that received a PSCI rating of 1-4 in the 60 month period prior to 31/12/2024   | 1.72 %        |
|                    | B. (d.2) The percentage length of Local Tertiary roads that received a PSCI rating of 5-6 in the 60 month period prior to 31/12/2024   | 3.70 %        |
|                    | B. (d.3) The percentage length of Local Tertiary roads that received a PSCI rating of 7-8 in the 60 month period prior to 31/12/2024   | 2.03 %        |
|                    | B. (d.4) The percentage length of Local Tertiary roads that received a PSCI rating of 9-10 in the 60 month period prior to 31/12/2024  | 3.43 %        |
|                    | A.1 Kilometres of regional road strengthened during 2024   | 3.8 km        |
|                    | A.2 The amount expended on regional roads strengthening work during 2024   | €3,986,538.84 |
|                    | A.3 The average unit cost of regional road strengthening works per square metre (€/m <sup>2</sup> )                                    | €107.05       |
|                    | B.1 Kilometres of regional road resealed during 2024   | 0.0 km        |
|                    | B.2 The amount expended on regional road resealing work during 2024  | €0.00         |
|                    | B.3 The average unit cost of regional road resealing works per square metre (€/m <sup>2</sup> )  | €0.00         |
|                    | C.1 Kilometres of local road strengthened during 2024  | 12.2 km       |
|                    | C.2 The amount expended on local road strengthening work during 2024   | €9,885,186.76 |
|                    | C.3 The average unit cost of local road strengthening works per square metre (€/m <sup>2</sup> )                                       | €95.31        |
|                    | D.1 Kilometres of local road resealed during 2024  | 0.0 km        |
|                    | D.2 The amount expended on local road resealing work during 2024   | €0.00         |
|                    | D.3 The average unit cost of local road resealing works per square metre (€/m <sup>2</sup> )   | €0.00         |
|                    | A. Total number of T2, T2 <sup>1</sup> , T3, T4s issued by the local authority between 01/01/2024 and 31/12/2024                       | 5,952         |

| TOPIC                              | INDICATOR   | VALUE   |
|------------------------------------|---|---------|
|                                    | B. Total number of T5 notifications received from licence holders between 01/01/2024 and 31/12/2024   | 10,891  |
|                                    | C. Percentage of licences that have been reviewed by the local authority prior to entering the Guarantee Period                             | 93.00 % |
|                                    | D. Percentage of licences that have been subject of an inspection prior to entering the Guarantee Period                                    | 90.00 % |
| <b>Motor Tax: R3</b>               | A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2024 | 93.28 % |
| <b>Water: W1 &amp; W2</b>          | Percentage of drinking water in private schemes in compliance with statutory requirements   | -       |
|                                    | The number of registered schemes monitored by each local authority as a percentage of total schemes registered                              | -       |
|                                    | How many local authority registered schemes were monitored in 2024  | 0       |
|                                    | Total number of registered schemes in 2024  | 0       |
| <b>Waste: E1</b>                   | A. The number of households which availed of a 3-bin service offered by a licensed operator at 31/12/2024                                   | 151,955 |
|                                    | B. The percentage of households within the local authority that the number at A represents  | 67.38 % |
| <b>Environmental Pollution: E2</b> | A. Total number of pollution cases in respect of which a complaint was made during 2024   | 29,379  |
|                                    | A. Number of pollution cases closed from 1/1/2024 to 31/12/2024   | 29,670  |
|                                    | A. Total number of pollution cases on hands at 31/12/2024   | 171     |
|                                    | The opening number of pollution cases carried forward from the year end 2023  | 462     |
| <b>Litter Pollution: E3</b>        | A.1 The percentage of the area within the local authority that when surveyed in 2024 was unpolluted or litter free                          | 11 %    |
|                                    | A.2 The percentage of the area within the local authority that when surveyed in 2024 was slightly polluted                                  | 49 %    |
|                                    | A.3 The percentage of the area within the local authority that when surveyed in 2024 was moderately polluted                                | 30 %    |

# NOAC Performance Indicator

## Report 01 January 2024 – 31st December 2024

### continued

| TOPIC                        | INDICATOR   | VALUE        |
|------------------------------|---|--------------|
|                              | A.4 The percentage of the area within the local authority that when surveyed in 2024 was significantly polluted   | 8 %          |
|                              | A.5 The percentage of the area within the local authority that when surveyed in 2024 was grossly polluted   | 2 %          |
| <b>Green Flag Status: E4</b> | A. The percentage of schools that have been awarded/renewed green flag status in the two years to 31 December 2024  | 34.58 %      |
|                              | Schools which attained a Green Flag for the first time in 2024  | 3            |
|                              | Schools which renewed their Green Flag in 2024  | 42           |
|                              | Schools which held a Green Flag from 2023 and therefore do not require renewal until 2025   | 57           |
| <b>Energy Efficiency: E5</b> | A. The cumulative percentage of energy savings achieved by 31/12/2024 relative to baseline year (2009)  | -44.07%      |
| <b>Public Lighting: E6</b>   | A. Total annual consumption of the public lighting system   | 19186.76 MWh |
|                              | B. Average wattage of each public light   | 95.34 W      |
|                              | C. Percentage of the total system that LED lights represent   | 24.30 %      |
|                              | Number of LED lights in the public lighting system  | 11,763       |
|                              | Number of non-LED lights in the public lighting system  | 36,729       |
| <b>Climate Change: E7</b>    | 1 a) Does the local authority have a designated (FTE) Climate Action Coordinator?   | Yes          |
|                              | 1 b) Does the local authority have a designated (FTE) Climate Action Officer?   | Yes          |
|                              | 2. Does the local authority have a climate action team?   | Yes          |
| <b>Planning: P1</b>          | A. Buildings inspected as a percentage of new buildings notified to the local authority   | 58.48 %      |
|                              | Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2024 to 31/12/2024 by a builder or developer on the local authority | 672          |
|                              | Number of new buildings notified to the local authority in 2024 that were the subject of at least one on-site inspection during 2024 undertaken by the local authority  | 393          |

| TOPIC   | INDICATOR   | VALUE   |
|---|---|---|
| Planning: P2 & P3   | A. Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2024 | 325   |
|   | B. Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority              | 77.23 %   |
|   | Number of determinations confirming the local authority's decision (either with or without variation)   | 251   |
|   | A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2024 to 31/12/2024 that were investigated                 | 1,674   |
|   | B. Total number of investigated cases that were closed during 2024  | 1,215   |
|   | C. Percentage of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development  | 53.83 %   |
|   | D. Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations   | 0 %   |
|   | E. Percentage of the cases at B that were closed due to enforcement proceedings   | 46.17 %   |
|   | F. Total number of planning cases being investigated as at 31/12/2024   | 3,910   |
|   | Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development             | 654   |
|   | Number of cases at B that were resolved to the local authority's satisfaction through negotiations  | 0   |
|   | Number of cases at B that were closed due to enforcement proceedings  | 561   |
|   | Planning: P4 & P5   | A. The 2024 Annual Financial Statement (AFS) Programme D data divided by the population of the local authority area per the 2024 Census |
| AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2024 |   | €21,459,110   |
| A. The percentage of applications for fire safety certificates received in 2024 that were decided (granted or refused) within two months of their receipt   |   | 28.47 %   |

# NOAC Performance Indicator

## Report 01 January 2024 – 31st December 2024

### continued

| TOPIC                            | INDICATOR   | VALUE        |
|----------------------------------|---|--------------|
|                                  | A. The percentage of applications for fire safety certificates received in 2024 that were decided (granted or refused) within an extended period agreed with the applicant  | 38.44 %      |
|                                  | The total number of applications for fire safety certificates received in 2024 that were not withdrawn by the applicant   | 411          |
|                                  | The number of applications for fire safety certificates received in 2024 that were decided (granted or refused) within two months of the date of receipt of the application   | 117          |
|                                  | The number of applications for fire safety certificates received in 2024 that were decided (granted or refused) within an agreed extended time period   | 158          |
| <b>Fire Service: F1</b>          | The Annual Financial Statement (AFS) Programme E expenditure data for 2024 divided by the population of the local authority area per the 2024 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports | €100.22      |
|                                  | AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2024   | €146,139,626 |
| <b>Fire Service: F2 &amp; F3</b> | A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire   | 1.5 min      |
|                                  | B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire   | 6.55 min     |
|                                  | C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents   | 2 min        |
|                                  | D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents   | 7 min        |
|                                  | A. Percentage of cases in respect of fire in which first attendance at scene is within 10 minutes   | 72.50 %      |
|                                  | B. Percentage of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes  | 24.92 %      |
|                                  | C. Percentage of cases in respect of fire in which first attendance at the scene is after 20 minutes  | 2.58 %       |
|                                  | D. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes  | 68.84 %      |

| TOPIC                      | INDICATOR   | VALUE     |
|----------------------------|---|-----------|
|                            | E. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes | 27.15 %   |
|                            | F. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes                       | 4.00 %    |
|                            | Total number of call-outs in respect of fires from 1/1/2024 to 31/12/2024   | 7,869     |
|                            | Number of these fire cases where first fire tender attendance at the scene is within 10 minutes   | 5,705     |
|                            | Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes                             | 1,961     |
|                            | Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes   | 203       |
|                            | Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2024 to 31/12/2024                         | 1,823     |
|                            | Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes  | 1,255     |
|                            | Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes                         | 495       |
|                            | Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes   | 73        |
| <b>Library Service: L1</b> | A. Number of visits to libraries per head of population for the local authority area per the 2024 Census  | 3.87      |
|                            | B. Number of items issued to library borrowers in the year  | 2,132,668 |
|                            | C. Library active members per head of population  | 0.19      |
|                            | D. Number of registered library members in the year   | 85,923    |
|                            | Number of visits to its libraries from 1/1/2024 to 31/12/2024   | 2,292,837 |
| <b>Library Service: L2</b> | A. The Annual Financial Statement (AFS) Programme F data for 2024 divided by the population of the local authority area per the 2024 Census         | €49.14    |
|                            | B. The annual per capita expenditure on collections over the period 1/01/2024 to 31/12/2024   | €3.72     |

# NOAC Performance Indicator

## Report 01 January 2024 – 31st December 2024

### continued

| TOPIC                                       | INDICATOR   | VALUE       |
|---|---|-------------|
|   | A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2024      | €29,123,711 |
|   | B. The annual expenditure on new stock acquired by the library in the year  | €2,202,307  |
| <b>Youth and Community:<br/>Y1 &amp; Y2</b> | A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme  | 27.16 %     |
|   | Total number of second level schools in the local authority area at 31/12/2024  | 81          |
|   | Number of second level schools in the local authority area from which representatives attended the local Comhairle na nÓg AGM held in 2024  | 22          |
|   | A. The number of organisations included in the County Register at 31/12/2024 and the proportion of those organisations that opted to be part of the Social Inclusion College within the PPN | 27.90       |
|   | Total number of organisations included in the County Register (maintained in accordance with section 128 of the Local Government Act 2001) for the local authority area as at 31/12/2024    | 828         |
|   | Total number of those organisations that registered for the first time in 2024  | 111         |
|   | Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN  | 231         |
| <b>Corporate: C1, C2, C4<br/>&amp; C5</b>   | A. The whole time equivalent staffing number as at 31 December 2024   | 6,094.00    |
|   | A. Percentage of paid working days lost to sickness absence through medically certified leave in 2024   | 3.76 %      |
|   | B. Percentage of paid working days lost to sickness absence through self-certified leave in 2024  | 0.38 %      |
|   | Total number of working days lost to sickness absence through medically certified leave in 2024   | 54,995 days |
|   | Total number of working days lost to sickness absence through self-certified leave in 2024  | 5,232 days  |
|   | Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2024  | 0 day       |

| TOPIC                    | INDICATOR   | VALUE   |
|--------------------------|---|---|
|                          | Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2024   | 3,037 days  |
|                          | If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave  | 410 Total <ul style="list-style-type: none"> <li>• 247 staff had continuous sick leave for 4 weeks to 3 months</li> <li>• 94 staff had continuous sick leave from 3 - 6 months</li> <li>• 69 staff had continuous sick leave of more than 6 months</li> </ul> |
|                          | A. All ICT expenditure in the period from 1/1/2024 to 31/12/2024, divided by the WTE no.  | €3,867.44   |
|                          | Total ICT expenditure in 2024   | €23,568,159   |
|                          | A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure  | 1.72  |
|                          | Total Revenue expenditure from 1/1/2024 to 31/12/2024 before transfers to or from reserves  | 1,374,236,607   |
| <b>Corporate: C3</b>     | A. The per capita total page views of the local authority's websites in 2024  | 11.13   |
|                          | B. The per capita total number of followers at end 2024 of the local authority's social media accounts (if any)   | 1.69  |
|                          | The cumulative total page views of all websites operated by the local authority for the period from 1/1/2024 to 31/12/2024 obtained from a page tagging on-site web analytics service or equivalent | 6,594,621   |
|                          | The total number of social media users who, at 31/12/2024, were following the local authority on any social media sites   | 1,002,930   |
|                          | The number of social media accounts operated by the local authority   | 159   |
|                          | Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect   | New opt in cookie policy has been used since October 2020   |
| <b>Finance: M1 to M4</b> | A. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS   | €34,747,188   |
|                          | B. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS   | €41,305,051   |
|                          | C. Cumulative surplus/deficit balance at 31/12/2021 in the Revenue Account from the Income & Expenditure Account Statement of the AFS   | €41,918,838   |
|                          | D. Cumulative surplus/deficit balance at 31/12/2022 in the Revenue Account from the Income & Expenditure Account Statement of the AFS   | €36,797,403   |
|                          | E. Cumulative surplus/deficit balance at 31/12/2023 in the Revenue Account from the Income & Expenditure Account Statement of the AFS   | €31,547,364   |

# NOAC Performance Indicator

## Report 01 January 2024 – 31st December 2024

### continued

| TOPIC | INDICATOR   | VALUE          |
|-------|---|----------------|
|       | F. Cumulative surplus or deficit at 31/12/2024 as a percentage of Total Income in 2024 from the Income and Expenditure Account Statement of the AFS | 2.22 %         |
|       | G. Revenue expenditure per capita in 2024   | €2,318.55      |
|       | H. Revenue expenditure per capita in 2024 excluding significant out of county / shared service expenditure  | €1,922.58      |
|       | The 2024 Total Income figure from the Income and Expenditure Account Statement of the AFS   | €1,418,744,722 |
|       | The 2024 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS  | €1,374,236,607 |
|       | The 2024 Revenue expenditure excluding county / shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services   | €1,139,539,712 |
|       | A. (a) Collection level of Rates in Appendix 7 of the AFS for 2020  | 84.0 %         |
|       | A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020   | 73.0 %         |
|       | A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020  | 75.0 %         |
|       | B. (a) Collection level of Rates in Appendix 7 of the AFS for 2021  | 87.0 %         |
|       | B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2021   | 73.0 %         |
|       | B. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2021  | 77.0 %         |
|       | C. (a) Collection level of Rates in Appendix 7 of the AFS for 2022  | 92.0 %         |
|       | C. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2022   | 72.0 %         |
|       | C. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2022  | 77.0 %         |
|       | D. (a) Collection level of Rates in Appendix 7 of the AFS for 2023  | 93.0 %         |
|       | D. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2023   | 73.0 %         |
|       | D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2023  | 77.0 %         |
|       | E. (a) Collection level of Rates in Appendix 7 of the AFS for 2024  | 94 %           |

| TOPIC                                 | INDICATOR   | VALUE          |
|---------------------------------------|---|----------------|
|                                       | E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2024   | 73 %           |
|                                       | E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2024  | 75 %           |
|                                       | A. Per capita total cost of settled claims for 2024   | €29.04         |
|                                       | IPB Insurance: Number of notified claims for 2024   | 758            |
|                                       | IPB Insurance: Number of settled claims for 2024  | 708            |
|                                       | IPB Insurance: Total cost of settled claims for 2024  | €13,871,658.83 |
|                                       | Total cost of claims settled under excess for 2024  | €3,340,666     |
|                                       | A. Overall central management charge as a percentage of total expenditure on revenue account  | 11.02 %        |
|                                       | B. Total payroll costs as a percentage of revenue expenditure   | 36.44 %        |
|                                       | Overall central management charge from the Local Authority FMS and defined in the Annual Budget   | €151,477,348   |
|                                       | Total payroll costs from Appendix 1 of the AFS for 2024 (including Salaries, Wages and Pensions)  | €500,703,722   |
| <b>Economic Development: J1 to J5</b> | A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2024 to 31/12/2024 per 100,000 of population | 21.76          |
|                                       | The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2024 to 31/12/2024                              | 129.0          |
|                                       | A. The number of trading online voucher applications approved by the Local Enterprise Office in 2024 per 100,000 of population                    | 32.73          |
|                                       | B. The number of trading online vouchers that were drawn down in 2024 per 100,000 of population   | 12.32          |
|                                       | The number of trading online voucher applications approved by the Local Enterprise Office in 2024   | 194            |
|                                       | The number of those trading online vouchers that were drawn down in 2024  | 73             |
|                                       | A. The number of participants who received mentoring during the period 01/01/2024 to 31/12/2024 per 100,000 of population                         | 253.24         |
|                                       | The number of participants who received mentoring during the period 1/1/2024 to 31/12/2024  | 1,501          |
|                                       | A. Does the local authority have a current tourism strategy?  | Yes            |
|                                       | B. Does the local authority have a designated Tourism Officer?  | Yes            |
|                                       | The spend on local economic development by the local authority in 2024 per head of population   | €332.50        |

# Appendix 4 Report on Recruitment Competitions

A total of 93 competitions were advertised during the year across the broad spectrum of grades in the organisation.

| No | Job Title  | Number of Applications | Department                                | Number on panel |
|----|--|------------------------|---|-----------------|
| 1  | Accountant 2024  | 39                     | Finance                                   | 5               |
| 2  | Apprentice Bricklayer  | 86                     | Environment & Transportation              | 4               |
| 3  | Apprentice Carpentry   | 240                    | Housing Department                        | 22              |
| 4  | Apprentice Electrician                                       | 383                    | Environment & Transportation              | 10              |
| 5  | Apprentice HGV Mechanic                                      | 56                     | Dublin Fire Brigade                       | 4               |
| 6  | Apprentice Metal Fabricator                                  | 36                     | Corporate Services, Transformation and HR | 5               |
| 7  | Apprentice Painter   | 96                     | Housing Department                        | 8               |
| 8  | Apprentice Plumber   | 215                    | Housing Department                        | 15              |
| 9  | Apprentice Stonemason  | 41                     | Environment & Transportation              | 3               |
| 10 | Area Community & Social Development Officer                  | 37                     | CRES Department                           | 8               |
| 11 | Area Housing Officer (Grade 7), Dublin City Council          | 16                     | CRES Department                           | 5               |
| 12 | Area Maintenance Officer, Housing & Community Services       | 31                     | Housing Department                        | 6               |
| 13 | Assistant Engineer Electrical                                | 6                      | Environment & Transportation              | 1               |
| 14 | Assistant Foreman Stonecutter/ Bricklayer                    | 7                      | Environment & Transportation              | 2               |
| 15 | Assistant Inspector - Road Maintenance                       | 26                     | Environment & Transportation              | 4               |
| 16 | Assistant ITS Officer - Dublin City Council                  | 31                     | Environment & Transportation              | 9               |
| 17 | Assistant Planner  | 38                     | Planning, Property & Economic Development | 6               |
| 18 | Assistant Resident Engineer (Temporary), Dublin City Council | 18                     | Environment & Transportation              | 3               |
| 19 | Assistant Scientist - Environmental Protection Division      | 42                     | Environment & Transportation              | 5               |
| 20 | Assistant Staff Officer (Payroll Confined)                   | 27                     | Human Resources/Finance                   | 10              |
| 21 | Assistant Systems Officer 2024                               | 117                    | Finance Department                        | 17              |
| 22 | Assistant Traffic Officer (Traffic Signals)                  | 32                     | Environment & Transportation              | 7               |
| 23 | Assistant Valuer, Dublin City Council                        | 9                      | Planning, Property & Economic Development | 0               |

|    |  |     |   |     |
|----|--|-----|---|-----|
| 24 | Beach Lifeguard (Temporary) - Dollymount Beach, Summer Season 2024               | 13  | CRES Department                           | 6   |
| 25 | Biodiversity Officer, Culture, Recreation & Economic Services                    | 71  | CRES Department                           | 7   |
| 26 | Chargehand, Stonecutter/Bricklayer   | 12  | Housing Department                        | 10  |
| 27 | Clerical Officer 2024  | 972 | All Departments                           | 188 |
| 28 | Community & Social Development Officer   | 112 | CRES Department                           | 10  |
| 29 | Community Resource & Networks Coordinator (Temporary 3 Years)                    | 61  | CRES Department                           | 4   |
| 30 | Conservation Park Ranger - Parks, Biodiversity and Landscape Services (external) | 172 | CRES Department                           | 15  |
| 31 | Conservation Park Rangers (internal)   | 2   | CRES Department                           | 2   |
| 32 | Craft Electrician  | 49  | Environment & Transportation              | 8   |
| 33 | Craft Gardener   | 62  | CRES Department                           | 12  |
| 34 | Dangerous Building Inspector   | 35  | Housing Department                        | 3   |
| 35 | Data Analyst   | 373 | Corporate Services, Transformation and HR | 6   |
| 36 | Depot Office Supervisor - North City Operations Depot (NCOD)                     | 21  | Corporate Services, Transformation and HR | 8   |
| 37 | District Materials Manager   | 7   | Finance                                   | 3   |
| 38 | Divisional Librarian   | 18  | CRES Department                           | 3   |
| 39 | Driver Sampler   | 24  | Environment & Transportation              | 10  |
| 40 | Economist  | 12  | Planning, Property & Economic Development | 1   |
| 41 | Environmental Health Officer (1)   | 41  | Housing Department                        | 1   |
| 42 | Environmental Health Officer (2)   | 51  | Housing Department                        | 15  |
| 43 | Executive Archaeologist, Dublin City Council                                     | 12  | Planning, Property & Economic Development | 4   |
| 44 | Executive Architect - Dublin City Council  | 61  | Housing Department                        | 23  |
| 45 | Executive Engineer (Electrical)  | 12  | Environment & Transportation              | 3   |
| 46 | Executive Fire Prevention Officer - Dublin Fire Brigade                          | 66  | Dublin Fire Brigade                       | 7   |

## Appendix 4 Report on Recruitment Competitions continued

|    |   |     |   |     |
|----|---|-----|---|-----|
| 47 | Executive ITS Officer, Dublin City Council  | 19  | Environment & Transportation              | 5   |
| 48 | Executive Planner   | 25  | Planning, Property & Economic Development | 7   |
| 49 | Executive Professional, National Building Control Office & Market Surveillance Office | 3   | Planning, Property & Economic Development | 0   |
| 50 | Executive Quantity Surveyor   | 17  | Housing Department                        | 1   |
| 51 | Executive Scientist - Environmental Protection Division                               | 31  | Environment & Transportation              | 6   |
| 52 | Foreman - Housing Maintenance, Housing & Community Services                           | 50  | Housing Department                        | 15  |
| 53 | Foreman Fitter Mechanic, Road Maintenance   | 3   | Environment & Transportation              | 3   |
| 54 | Foreman Fleet - North City Operations Depot (NCOD)                                    | 9   | Corporate Services, Transformation and HR | 7   |
| 55 | Foreman Metal - North City Operations Depot (NCOD)                                    | 9   | Corporate Services, Transformation and HR | 5   |
| 56 | Foreman Signage - North City Operations Depot (NCOD)                                  | 3   | Corporate Services, Transformation and HR | 1   |
| 57 | General Operative   | 234 | All Departments                           | 121 |
| 58 | General Operative Overseer (Senior Service Specialist, Group 4, Grade 1)              | 26  | Environment & Transportation              | 16  |
| 59 | Graduate Planner  | 74  | Planning, Property & Economic Development | 13  |
| 60 | Graduate Valuer   | 16  | Planning, Property & Economic Development | 1   |
| 61 | Horticulture Students   | 4   | CRES Department                           | 4   |
| 62 | Inspector - Road Maintenance  | 21  | Environment & Transportation              | 3   |
| 63 | Integration Support Coordinator   | 40  | CRES Department                           | 2   |
| 64 | Integration Support Worker  | 105 | CRES Department                           | 6   |
| 65 | Intercultural Development Coordinator (Temporary 3 Years)                             | 65  | CRES Department                           | 2   |
| 66 | Irish Development Officer 2024  | 14  | Corporate Services, Transformation and HR | 2   |
| 67 | Laboratory Technician Grade 2 - Chemistry   | 88  | Environment & Transportation              | 12  |
| 68 | Library Assistant (Permanent)   | 726 | CRES Department                           | 109 |

|    |   |     |   |     |
|----|---|-----|---|-----|
| 69 | Library Assistant (Summer Temps)  | 24  | CRES Department                           | 24  |
| 70 | Measurer - Road Maintenance Services  | 12  | Environment & Transportation              | 8   |
| 71 | Part-time Office Cleaner  | 18  | Corporate Services, Transformation and HR | 12  |
| 72 | Project Estate Officer  | 45  | CRES Department                           | 7   |
| 73 | Rate Collector - Finance Department   | 36  | Finance Department                        | 3   |
| 74 | Relief Attendant (Lifeguard), (Temporary) Sports & Fitness Centres and Pools, Dublin City Council | 120 | CRES Department                           | 15  |
| 75 | Resident Engineer (Temporary)   | 18  | Environment & Transportation              | 7   |
| 76 | Retained Fire Fighter, Balbriggan Fire Station (1)  | 43  | Dublin Fire Brigade                       | 8   |
| 77 | Retained Fire Fighter, Balbriggan Fire Station (2)  | 41  | Dublin Fire Brigade                       | 7   |
| 78 | Retained Fire Fighter, Skerries Fire Station  | 35  | Dublin Fire Brigade                       | 3   |
| 79 | Senior Accountant   | 28  | Finance Department                        | 2   |
| 80 | Senior Community & Social Development Officer   | 43  | CRES Department                           | 11  |
| 81 | Senior Librarian  | 18  | CRES Department                           | 5   |
| 82 | Senior Staff Officer, Dublin City Council 2024  | 331 | All Departments                           | 83  |
| 83 | Senior Supervisor of Office Cleaners  | 7   | Corporate Services, Transformation and HR | 3   |
| 84 | Senior Systems Officer  | 34  | Finance Department                        | 5   |
| 85 | Staff Officer, Dublin City Council  | 662 | All Departments                           | 117 |
| 86 | Sub Officer Dublin Fire Brigade   | 146 | Dublin Fire Brigade                       | 45  |
| 87 | Supervisor of Office Cleaners   | 9   | Corporate Services, Transformation and HR | 4   |
| 88 | Systems Officer 2024  | 58  | Finance Department                        | 7   |
| 89 | Trainee Solicitor (Temporary)   | 73  | Law                                       | 16  |
| 90 | Traineeship General Operative   | 11  | Environment & Transportation              | 11  |
| 91 | Waste Management Services Co-Ordinator  | 18  | Environment & Transportation              | 1   |
| 92 | Waste Management Services Inspector   | 37  | Environment & Transportation              | 12  |
| 93 | Waste Management Services Litter Warden   | 138 | Environment & Transportation              | 14  |

# Appendix 5 Grant Funding 2024

| GRANT FUNDING PROGRAMME   | TOTAL AMOUNT AWARDED 2024          | NUMBER OF GROUPS / ORGANISATIONS AWARDED                                      |
|---|------------------------------------|---|
| DECC Funding for Pilot Acoustic Design Studies in 2024 - For two studies, 1) Evaluation of Priority Important Area (PIA) DCC_7, and 2) Noise & Traffic Monitoring at seven PIAs identified within the Noise Action Plan | €40,000 incl. VAT (€20k per study) | Technical Support Division and Air Quality Monitoring and Noise Control Unit. |
| Anti-Litter/Graffiti Grant Scheme (ALAGS)   | €55,000.00                         | Team Dublin Clean-up – 84 participating groups                                |
| Anti-Dumping Initiatives 2024   | €73,941.01                         | 10 Projects throughout the city   |
| Arts Grants   |                                    |   |
| Local Enterprise Office Funding   |                                    |   |
| Event Support Funding   |                                    |   |
| Outdoor Events Contribution   |                                    |   |
| Social Inclusion & Community Activation Programme (SICAP)   | €6,542,940                         | 5   |
| Social Inclusion and Community Activation Programme (SICAP) - New Arrivals  | €604,840                           | 5   |
| Social Inclusion and Community Activation Programme (SICAP) New Arrivals Additional Funding   | €245,192                           | 4   |
| The Community Recognition Fund  | €2,140,584                         | 22  |
| The Local Enhancement Programme   | €516,524.10                        | 71  |
| Community Support Fund  |                                    |   |
| Empowering Communities Programme 2024   | €660,000                           | 4   |
| Community Development Programme ICON  | €125,000                           | 1   |
| Community Development Programme AMAL  | €125,000                           | 1   |
| Inner City Community Services Programme   | €680,400                           | 1   |
| Cherry Orchard Equine Centre  | €123,200                           | 1   |
| Citywide Drugs Campaign   | €209,180                           | 1   |

| <b>GRANT FUNDING PROGRAMME</b>          | <b>TOTAL AMOUNT AWARDED 2024</b>                       | <b>NUMBER OF GROUPS / ORGANISATIONS AWARDED</b> |
|---|--|---|
| Dormant Accounts Funding (Out-house)    | €11,636.42   | 1   |
| Local Alcohol and Drugs Task Force      |  |   |
| Making Chery Orchard Better             | €200,000   | 1   |
| Local Area Community Grants Scheme      | €300,360   | 573   |
| Tom Clarke Bridge Grant Scheme          | €249,917.76  | 92  |
| Informal Adult Education Grant Scheme   | €81,985  | 128   |
| Summer Projects Crosscare               |  |   |
| Built Heritage Investment Scheme (BHIS) | €492,800   | 59 Grant Projects Completed                     |
| Historic Structures Fund (HSF) 2024     | €618,391.35 (incl. €347,391.35 carried over from 2023) | 5 Grant Projects Completed (incl. 2 from 2023)  |
| Community Monuments Fund (CMF)          | €259,993   | 4 Grant Projects completed                      |

## Appendix 6 Expenditure on Entertainment / Associated Expenses 2024

| EXPENSE  | AMOUNT 2024 | ANY FURTHER INFORMATION  |
|--|-------------|--|
| Entertainment and associated expenses  |             |  |
| Lord Mayor's Awards  | € 71, 699   | The event was held in the Round Room of the Mansion House on 30th March 2023.  |
| Receptions of the Lord Mayor   | € 269,315   |  |
| Payments to Elected Members under Section 142 of the Local Government Act 2001 |             |  |
| Annual Councillors' Expenses   | €578,438    | Councillors are entitled to a Local Representation Allowance (LRA), which is payable to members on a vouched basis. The maximum allowable per Councillor is €5,160 per annum. Members are also entitled to Travel and Subsistence for attendance at meetings. The maximum allowance is €5,537 per annum.   |
| Annual Allowance paid to Chairpersons of Strategic Policy Committees           | €39,381     |  |
| Lord Mayor's Annual Allowance  | €46,909     |  |
| Deputy Lord Mayors' Annual Allowance   | € 5,000     |  |
| Members' Annual Representational Payments                                      | €1,919,864  | Remuneration for Elected Members increased from €29,592 to €29,888 in June 2024 and then to €30,274 in October 2024.   |
| Training & Conferences (Including Mileage & Subsistence)                       | €18,562     | <ul style="list-style-type: none"> <li>• The Suck Valley Way Conference</li> <li>• MacGill Summer School, Donegal</li> <li>• Irish Planning Institute Autumn Conference</li> <li>• Irish Public Bodies Insurance Members Engagement Forum</li> <li>• Celtic Conference on Corporate Governance</li> <li>• Workshops on Meta Ads for Campaigning in Local Elections</li> <li>• LAMA Spring Seminar</li> <li>• The Association of Irish Regions Annual Training Seminar</li> <li>• Leadership Development Training and Coaching</li> <li>• Creating Value ESG Module, Trinity College Dublin</li> <li>• "Local Election 2024 Preparation – A Briefing from the Electoral Commission, AILG</li> <li>• AILG Elected Member General Induction Training</li> <li>• Charing Skills, LGiU</li> </ul> |

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| EXPENSE | AMOUNT 2024 | ANY FURTHER INFORMATION   |
|---------|-------------|---|
|         |             | <ul style="list-style-type: none"><li>• Autumn Training Seminar</li><li>• Personal Safety Training, LGiU</li><li>• Overview of the Planning System, AILG</li><li>• Local Authority Finance &amp; Budget Process, AILG</li><li>• A Councillors Guide to the Home Upcoming Grants. AILG</li><li>• Making a Difference training for newly elected councillors, LGiU</li><li>• LAMA Autumn Seminar, LAMA</li><li>• “Role of the Elected Members, Leadership Role of the Elected</li><li>• Council and Reserved Functions, AILG”</li><li>• “Role of the Chief Executive, Executive Functions, Council</li><li>• Meeting Procedures and Standing Orders, AILG</li></ul> |

# Appendix 7 Statement of Internal Financial Control (SIFC)

## Introduction

I, Richard Shakespeare, Chief Executive (CE) of Dublin City County Council am responsible for the annual financial statement (AFS), prepared by the Head of Finance, in accordance with the accounting code of practice issued by the Minister under section 107 of the Local Government Act, 2001.

I certify that the financial statements of Dublin City Council for the year ended 31 December 2024, are in agreement with the books of account and have been prepared in accordance with the accounting requirements of the Minister of Housing, Local Government and Heritage.

The AFS is subject to external audit, by an auditor of the Local Government Audit Service, whose purpose is to form an independent opinion of the accounts and state

whether the annual financial statement presents fairly the financial position of the local authority and of its income and expenditure for the period in question, and whether the transactions of the audited body conform with the statutory or other authorisation under which they purport to have been carried out.

The AFS reports on the day-to-day activity of Dublin City Council in the form of the Statement of Comprehensive Income & Expenditure, summarised by Division. The Statement of Financial Position outlines the Dublin City Council overall financial position as of the 31st of December 2024.

The Statement of Comprehensive Income represents expenditure and income on the day-to-day running of the Dublin City Council.

The key sources of income for Dublin City Council are as follows:

|                                      | Current Year | Previous Year |
|--------------------------------------|--------------|---------------|
|                                      | €            | €             |
| Earraí & Seirbhísí                   | 278,040,063  | 276,438,920   |
| Grants & Subsidies                   | 622,530,553  | 490,857,215   |
| Other Contributions (as appropriate) | 88,770,278   | 81,522,700    |
| Rates                                | 401,535,462  | 382,297,147   |
| Local Property Tax                   | 27,868,366   | 26,187,351    |

Activity on the Income and Expenditure account for 2024 is as follows:

|                          | Current Year  | Previous Year |
|--------------------------|---------------|---------------|
|                          | €             | €             |
| Income                   | 1,418,744,722 | 1,257,303,333 |
| Expenditure              | 1,374,236,607 | 1,198,164,845 |
| Transfer to Capital      | 49,758,153    | 64,259,923    |
| Exceptional Item         | -             | -             |
| Surplus (Deficit) for    | -5,250,039    | -5,121,435    |
| Prior Year Adjustment    | -             | -             |
| Opening Revenue Reserve  | 36,797,403    | 41,918,838    |
| Closing Revenue Reserve* | 31,547,364    | 36,797,403    |

The main movement of income between 2024 and 2023 is an increase in Government Grants to

- Fund additional spend on the Homeless Service - €44m
- RAS and HAP additional funding - €21m
- Fund the National Pay Agreement - €13m

There was also additional funding from Dublin Local Authorities of €7m and the Department of Enterprise, Trade and Employment funded the ICOB 1 & 2 grants and "Power Up" grant to the value of €47m. There was also an increase in Housing Rents of €12m.

The 2024 deficit was budgeted for in the 2025 Adopted Budget.

\*The Closing Revenue Reserve value is incorporated as a funding source into the budget for the following financial year.

The *Statement of Financial Position (Balance Sheet)* represents the total financial activity of the council for the year together with comparative year figures as appropriate.

The statement includes assets and liabilities as follows:

- Assets both recently constructed/purchased and historical assets
- Work in progress and preliminary schemes- mainly roads and housing
- Long Term Debtors – housing loans
- Current Assets- including Stock, Debtors, Cash at bank
- Current and long term liabilities- mortgage and non-mortgage loan borrowings
- Various Reserves/Balances

Net Assets of Dublin City Council, at the end of 2024 total €11.8m and are as follows:

|   | Current Year   | Previous Year  |
|---|----------------|----------------|
|   | €              | €              |
| Fixed Assets                            | 11,309,073,878 | 10,962,826,502 |
| Works in Progress                       | 320,082,183    | 263,857,488    |
| Long Term Debtors                       | 739,317,817    | 601,727,411    |
| Current Assets                          | 724,974,197    | 693,137,191    |
| Current Liabilities                     | 282,709,727    | 269,784,614    |
| Net Current Assets / (Liabilities)      | 442,264,471    | 423,352,578    |
| Creditors (Amounts greater than 1 year) | 1,002,948,202  | 801,764,919    |
| Net Assets / (Liabilities)              | 11,807,790,147 | 11,449,999,060 |

A *Statement of Funds Flow* was introduced as part of AFS 2011. While the guidance of International Accounting Standard 7 Statement of Cash Flows has been followed, the business of local authorities is substantially different to most private sector organisations and therefore some minor changes to the format have been agreed to ensure the data displayed is meaningful and useful within the local government sector.

### System of Internal Financial Controls

As Chief Executive of Dublin City Council, I acknowledge my responsibility for ensuring that an effective system of internal financial control is maintained and operated by the Dublin City Council. This responsibility is exercised in the context of the resources available to Dublin City Council. Also, any system of internal financial control can provide only reasonable and not absolute assurance that assets are safeguarded, transactions authorised and properly recorded, and that material errors or irregularities are either prevented or would be detected in a timely manner. Maintaining the system of internal financial controls is a continuous process and the system and its effectiveness are kept under ongoing review.

### Financial control environment

As Chief Executive of Dublin City Council, I confirm that a financial control environment containing the following elements is in place:

- Financial responsibilities have been assigned at management level with corresponding accountability.
- Reporting arrangements have been established at all levels where responsibility for financial management has been assigned.
- Formal procedures have been established for reporting significant control failures and ensuring appropriate corrective action.
- There is an Audit Committee which as part of its work programme regularly review the internal financial control system.
- Procedures for all key business processes have been documented.
- There are systems in place to safeguard the assets.

### Administrative Controls and Management Reporting

As Chief Executive of Dublin City Council, I confirm that a framework of administrative procedures and regular management reporting is in place including segregation of duties and a system of delegation and accountability and, in particular, that:

- procedures for key business processes have been documented
- there are systems aimed at ensuring the security of the ICT systems
- there are systems in place to safeguard the assets of the local authority and
- there are appropriate capital investment control guidelines and formal project management disciplines in operation.

### Procurement compliance

Dublin City Council ensures that there is an appropriate and ongoing focus on good practice in tendering and purchasing and that procedures are in place to ensure compliance with all relevant procurement guidelines.

### Internal audit and Audit Committee

As Chief Executive, I can confirm that Dublin City Council has an internal audit function with appropriately trained personnel, which operates in accordance with a written charter. Its work is informed by analysis of the financial risks to which Dublin City Council is exposed, and its annual internal audit plans are based on this analysis. I am satisfied that there are procedures in place to ensure that the reports of the internal audit function are followed up.

I can confirm that Dublin City Council has an effective audit committee which carries out an annual effectiveness review of their activities. I can also confirm that an Audit Committee is in place in accordance with the requirements of Section 122 of the Local Government Act 2001 (as amended).

The statutory functions of audit committees as set out in section 59 and 60 of the Local Government Reform Act 2014 are as follows:

- i. to review financial and budgetary reporting practices and procedures within the local authority that has established it;
- ii. to foster the development of best practice in the performance by the local authority of its internal audit function;
- iii. to review any audited financial statement, auditor's report or auditor's special report in relation to the local authority and assess any actions taken within that authority by its chief executive in response to such a statement or report and to report to that authority on its findings;
- iv. to assess and promote efficiency and value for money with respect to the local authority's performance of its functions; and
- v. to review systems that are operated by the local authority for the management of risks.

I recognise that the audit committee plays a crucial role in the governance framework of local authorities, particularly in the context of increased public sector accountability. They have an independent role in advising the Council on financial reporting processes, internal control, risk management and audit matters as part of the systematic review of the control environment and governance procedures of the local authority.

I acknowledge the Audit Committee's role in the risk management process and in the continuing review of the control environment and governance procedures in Dublin City Council.

#### **Risk and control framework**

Dublin City Council has implemented a risk management system which identifies and reports key risks and the management actions being taken to address and, to the extent possible, mitigate those risks.

A corporate risk register is in place which identifies the key risks and evaluates and grades them according to

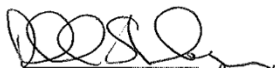
their significance. The register is reviewed and updated by the Management Team on a regular basis. There is also a risk register in place for each service division and these are also reviewed and updated on a regular basis.

The outcome of these assessments is used to plan and allocate resources to ensure risks are managed to an acceptable level. The risk registers which detail the controls and actions needed to mitigate risks and responsibilities for the operation of controls are assigned to specific staff.

As Chief Executive, I confirm that key risks and related controls have been identified, and processes have been put in place to monitor the operation of those key controls and report any identified deficiencies.

The Statement of Internal Financial Control will be included in the draft Annual Report submitted to Council members by 30 April each year and thereafter included in the published Annual Report prepared and adopted by the Council by 30 June each year.

Signed by:



**Richard Shakespeare**  
Chief Executive

Dated:

17/4/25

# Appendix 8 Governance Statement

(for transitional use only in advance of full implementation of the Code)

## Purpose

The purpose of this governance statement is to provide relevant information on the governance structures and governance arrangements within the local authority including on council, committees, senior management and related areas. It demonstrates our commitment to effective governance, recognises key legislative and good governance requirements and affirms the Council's compliance with the Local Government Code of Governance obligations.

## Good Governance

Fundamentally, good governance in the local government sector and wider public sector is about delivering priorities, achieving objectives, behaving with integrity and acting in the public interest, in ways that are consistent with legal, regulatory and government policy obligations. Governance refers to the framework of rules, relationships, systems and processes by which the local authority is directed, controlled and held to account and whereby authority within an organisation is exercised and maintained. It encompasses authority, accountability, stewardship and leadership, direction and control.

## Good Governance Principles

**CORE PRINCIPLE 1** - Good governance means focusing on the purpose of the authority, on outcomes that deliver sustainable economic, community and wider societal benefits and on implementing a vision for the local authority.

**CORE PRINCIPLE 2** - Good governance means promoting and demonstrating public service values through upholding high standards of conduct and behaviour.

**CORE PRINCIPLE 3** - Good governance means members and officials working together to achieve a common purpose within a framework of clearly defined functions and roles.

**CORE PRINCIPLE 4** - Good governance means developing the organisational capacity and the leadership capability and competencies of members and officials to operate effectively and fulfil the purpose of the organization.

**CORE PRINCIPLE 5** - Good governance means taking well-informed and transparent decisions and managing risks and performance.

**CORE PRINCIPLE 6** - Good governance means engaging openly and comprehensively with local people, citizens and other stakeholders to ensure robust public accountability.

**CORE PRINCIPLE 7** - Good governance means actively contributing to the furtherance and achievement of the Sustainable Development Goals by delivering on the priorities and actions within the Climate Action Plan and the provisions of the Climate Act.

### Our Commitment to Good Governance

As the Cathaoirleach/Mayor and Chief Executive of the council, and on behalf of the elected members, management and staff we confirm that;

1. We have adopted the governance principles as the fundamental bedrock and philosophy on how we operate as a governing body and as an executive.
2. The Local Government Code of Governance has been adopted and the extent to which the Council is in compliance with the Code has been reviewed and assessed.
3. The Statement of Internal Financial Control is submitted by the Chief Executive to the Elected Members and to the Audit Committee. The Audit Committee reviews the SIFC and provides an assurance on an annual basis to the Elected Members. Mechanisms are available to the Audit Committee to notify the Elected Members of any issues that arise outside of the normal annual reporting.
4. Compliance with legal and regulatory obligations are acknowledged and adhered to.
5. There is clarity of roles and responsibilities based on the reserved and executive functions and based on committee terms of reference.
6. Codes of Conduct and ethics declarations for members and employees are in place.
7. Procedures are in place for the making of protected disclosures in accordance with section 21(1) of the Protected Disclosures Act 2014 and confirmation that the annual report required under section 22(1) of the Act has been published.
8. The Council and Committees review their own performance on a periodic basis.
9. We have instituted appropriate governance oversight arrangements in respect of subsidiary, associated and related companies.
10. As part of our commitment to effective oversight and accountability, we have developed and continue to enhance our overall assurance framework utilising external and internal assurance sources to ensure good performance as part of our governance culture.

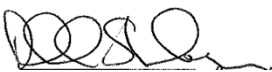


Date:

29/4/2025

#### Cathaoirleach/ Mayor

Emma Blain, Lord Mayor of Dublin



Date:

28/4/25

#### Richard Shakespeare

Chief Executive



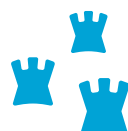








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Comhairle Cathrach  
Bhaile Átha Cliath  
Dublin City Council