

Your privacy is important to Your Dublin, Your Voice. So we've developed a Privacy Policy that covers how we collect, use, disclose, transfer, and store your information. We will take all reasonable steps to ensure that your data is treated securely and in accordance with this privacy policy.

What we collect

We collect certain information or data about you when you use Your Dublin, Your Voice, register with us using website forms, and complete our surveys.

We collect:

- Your gender, email address, nationality, year of birth and area of residence when you sign up to our panel. Further survey and profiling information is voluntarily supplied by you.
- Your email address and subscription preferences when you sign up to our panel, and how you engage with our panel - for example whether you open our survey invitations and which links you click on, your IP address, and details of which version of web browser you used as well as information on how you use the site, by using cookies and page tagging techniques.

This information helps us to:

- send you our survey invitations from time to time if you have agreed to receive these invitations
- ensure that content from our site and survey platform is presented in the most effective manner for you and for your device
- provide you with surveys and information which we feel may interest you, where you have consented to be contacted for such purposes

This information can be viewed by authorised people in Dublin City Council (owner and operator of the Your Dublin, Your Voice survey panel), selected third party research consultants, and selected technology partners to:

- improve the site by monitoring how you use it
- gather feedback to improve our services, for example our surveys and email newsletters
- respond to any feedback you send us

Where your information is stored

We store your information, whenever possible, on secure servers in the European Economic Area (EEA).

Survey panel data

Data that we gather when you join our survey panel is stored by our technology partner Qualtrics on their secure server in Germany.

We will continue to send you survey invitations until you tell us not to or use the unsubscribe option on any of our survey emails.

Keeping your information secure

We have procedures and security features in place to keep your information secure once we receive it. This is detailed in our Data Protection and Security Policy.

Disclosing your information

We may pass on your personal information if we have a legal obligation to do so, or if we have to enforce or apply our terms of use and other agreements. This may include disclosing to other companies and organisations in connection with fraud protection. We won't share your information with any other organisations for marketing, market research (beyond that directly related to the survey panel activity) or commercial purposes, and we don't pass on your details to other websites.

Your rights

You can find out what information we hold about you, and ask us not to use any of the information we collect. If you wish to exercise this right, please send your request to research@dublincity.ie

If you've signed up for email newsletters, you can unsubscribe or change your settings at any time.

About Us

Your Dublin, Your Voice is a survey panel owned and operated by Dublin City Council, Civic Offices, Wood Quay, Dublin 8, Ireland.

Please note that if you click on, or follow, any links from our site to external websites, our privacy policy will no longer apply. Please check the privacy policies of any such external site before submitting any personal data, as we cannot accept any responsibility or liability in relation to them.