

DUBLIN
TENANCY
PROTECTION
SERVICE

Key Findings 2015



Dublin Tenancy Protection Service

🕒 **Tenant households on rent supplement (RS) at risk of homelessness in Dublin**

🕒 **Keep families in their home by:
increased RS payment, advocacy or rehousing**

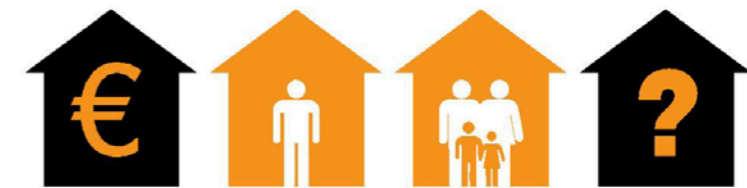
🕒 **Increased RS payments available to existing tenancies only**



Operation of Service

- 🕒 Monday- Friday from 9am – 9pm
- 🕒 Staff of seven advisors
(increased from five initially)
- 🕒 Two DRHE public awareness campaigns
- 🕒 Funding from DECLG and four Dublin local authorities via DRHE
- 🕒 Started June 2014

**RENTING
AND WORRIED
ABOUT LOSING
YOUR HOME?**



GET ADVICE NOW
FREEPHONE 1800 454 454
OR DOWNLOAD THE APP: **HOME FOR GOOD**

FREEPHONE provided by the Tenancy Protection Service, Threshold on behalf of the Dublin Local Authorities.
This initiative is supported by Department of the Environment, Community and Local Government,
Department of Social Protection, Focus Ireland and Dublin Simon Community.



Key Successes 2015

4,604 Callers

(7,514 since June '14)

2,434 'at risk'

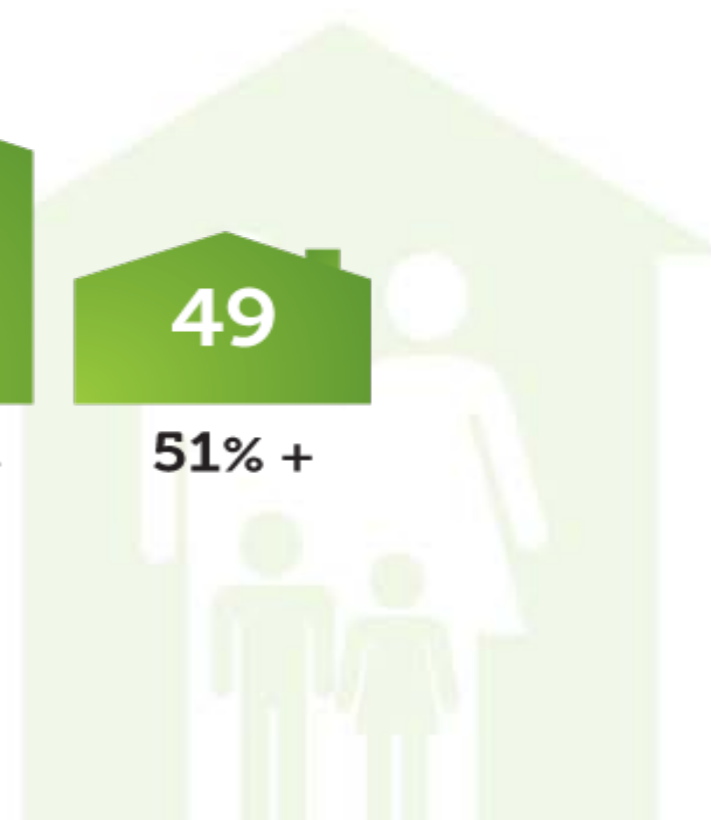
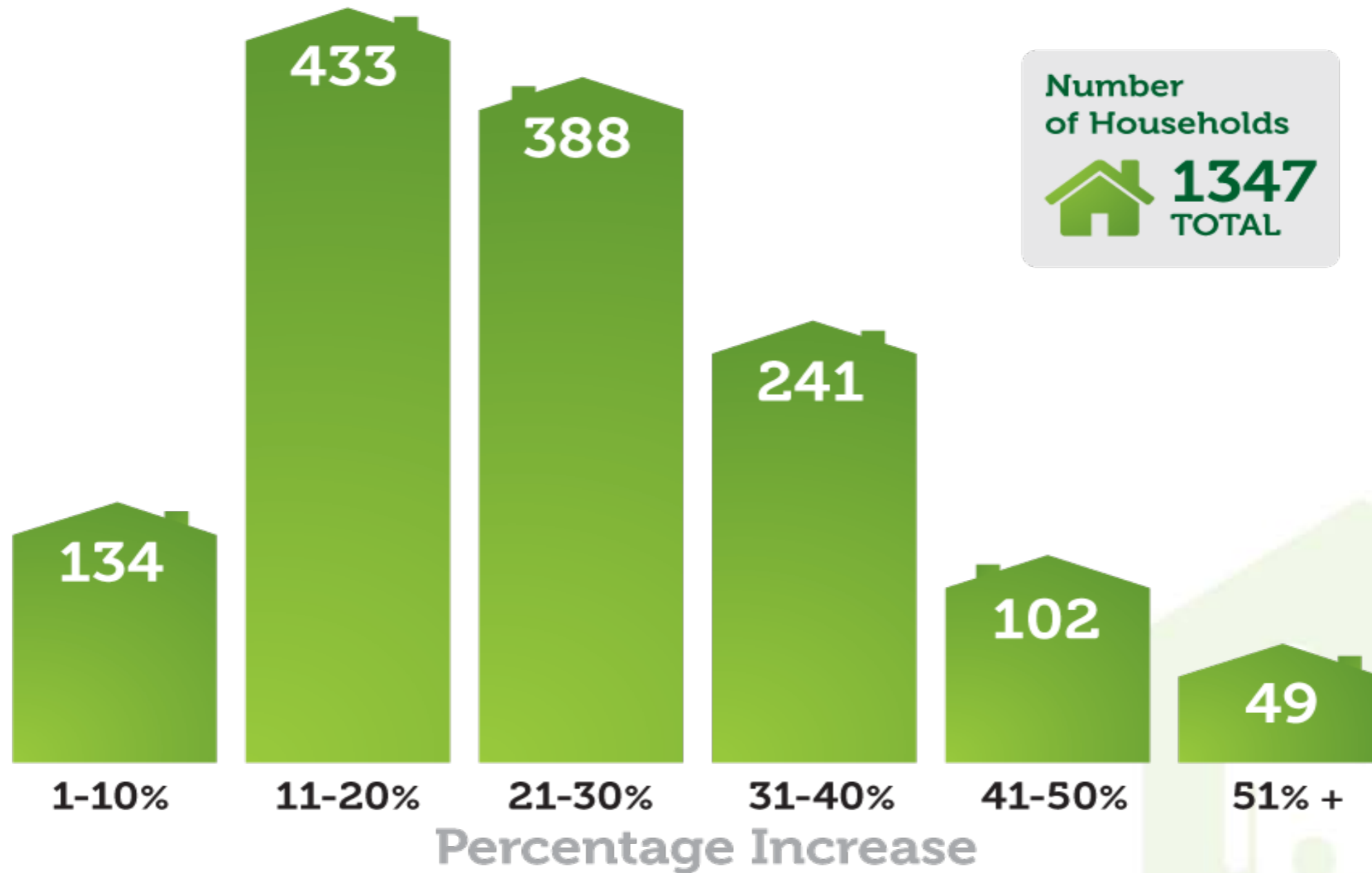
(3,737 since June '14)

1,561 Tenancies Protected

(1,905 since June '14)

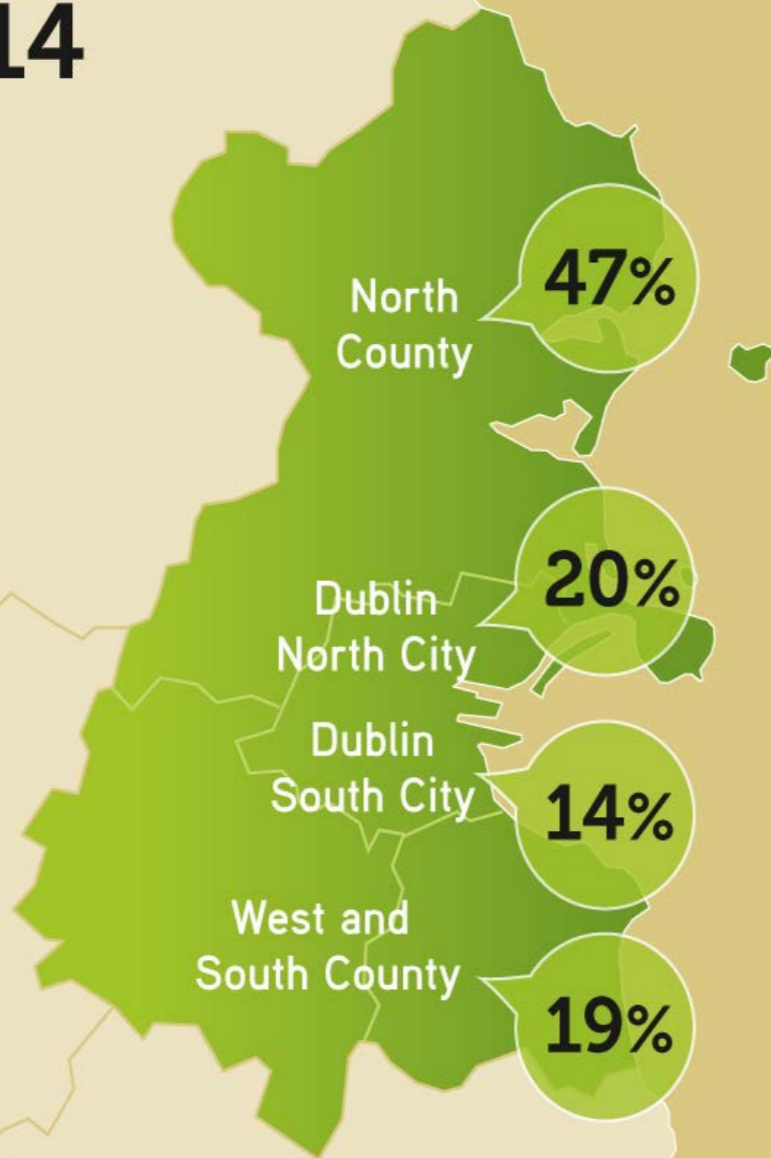


Rent Increases 2015

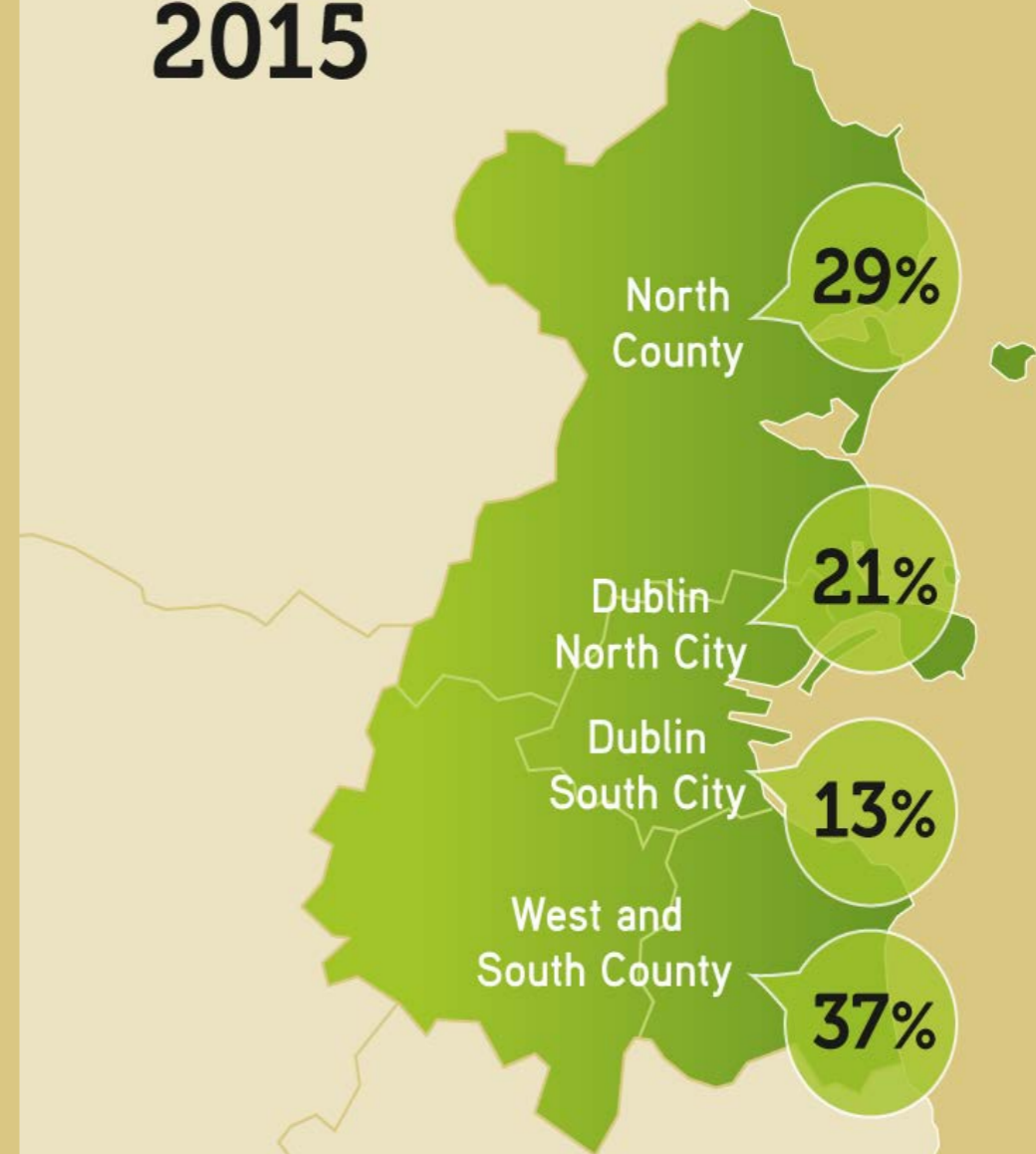


Recipients by Area

2014

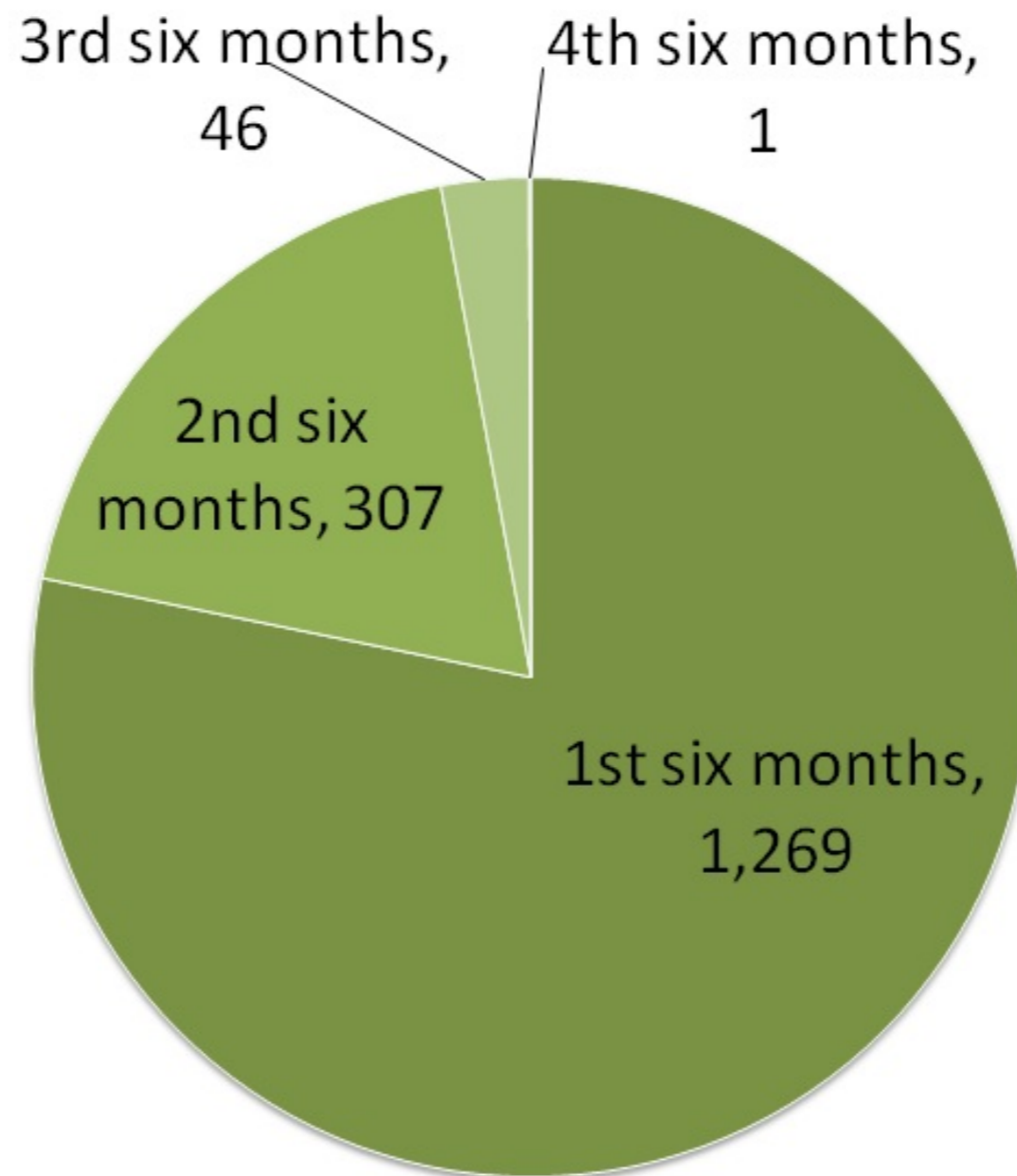


2015




ITSP Protocol

Duration of Protocol Payment



Projections for 2016

- 🕒 Currently **1,623 households** in receipt of enhanced RS payment.
 - 🕒 These will have to be maintained for all these households (6 month reviews)
 - 🕒 Just **300** will face potential rent increase in 2016. This would have been **1,300** without 'rent freeze'.
 - 🕒 No drop off in tenants needing TPS support. **Extra 130 in January** receiving enhanced RS payment.
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- A faint, light green illustration of a house silhouette in the background, containing a white silhouette of a family (two adults and two children) standing together.

Enhancements for 2016

- 🕒 TPS will continue to protect RS tenancies at risk from rent increases using ITSP protocol
- 🕒 This will be extended to commuter counties of Meath, Wicklow and Kildare.
- 🕒 Limited and discretionary tools available if family must leave accommodation – Article 38
- 🕒 Rollout of move-on option through Homeless HAP will help avert need for emergency accommodation.



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2015 Report

